

ONE CALL CONCEPTS, INC
B.P.U. NO. 1-FACILITIES PROTECTION SERVICES

**ONE CALL CONCEPTS, INC.
TARIFF FOR FACILITIES PROTECTION SERVICES**

By: Daniel J. Florenzo, President

TABLE OF CONTENTS

STANDARD TERMS AND CONDITIONS		Sheet No.
1.	GENERAL INFORMATION	
	1.1 Filing	4
	1.2 Scope	4
	1.3 Revisions	4
2.	OBTAINING SERVICE	4
	2.1 Application	4
	2.2 Availability of Tariff	4
	2.3 Communication Requirements	5
	2.4 Operator Notification Area Database	5
	2.5 Holidays	5
3.	OPERATIONAL REQUIREMENTS	6
	3.1 Confidentiality	6
	3.2 Access to Records	6
4.	BILLING PROCEDURES	6
	4.1 Basis of Bills	6
	4.2 Payment of Bills and Late Payment Fee	6
	4.3 Default	7
5.	NOTICE FORMATS	7
	5.1 Operator Notice	7
	5.2 Routine Notice	7
	5.3 Emergency Notice	7
	5.4 Voice Emergency Notice	8
	5.5 Update Notice	8
	5.6 Responsible Excavator Update Notice	8
	5.7 Rented Equipment Operator Update Notice	8
	5.8 Cancellation Notice Update	8
	5.9 No Response Update Notice	8
6.	LIABILITIES	8
	6.1 ONE CALL CONCEPTS, INC. Liability	8
	6.2 Operator Liability	8
	RATE SCHEDULE	9

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Piscataway, New Jersey 08854

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TABLE OF CONTENTS (cont'd)	Sheet No.
SCHEDULE A - APPLICATION FOR PARTICIPATION	10
SPECIAL NOTE REGARDING SCHEDULES B – I	14
SCHEDULE B - NOTICE FORMAT - ROUTINE	15
SCHEDULE C - NOTICE FORMAT - EMERGENCY	16
SCHEDULE D - NOTICE FORMAT - UPDATE	17
SCHEDULE E - NOTICE FORMAT - RESPONSIBLE EXCAVATOR	18
SCHEDULE F - NOTICE FORMAT - RENTED EQUIPMENT OPERATOR	19
SCHEDULE G - NOTICE FORMAT - CANCELLATION	20
SCHEDULE H - NOTICE FORMAT - NO RESPONSE	21
SCHEDULE I - OPERATOR NOTIFICATION AREA DATABASE	22

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STANDARD TERMS AND CONDITIONS

1. GENERAL INFORMATION

1.1 Filing:

This tariff, comprising service rules, regulations, and rate schedules, is the official tariff of ONE CALL CONCEPTS, INC. (OCC) approved by, and on file with, the Board of Public Utilities of the State of New Jersey pursuant to the provisions of N.J.A.C. 14:2-3.1.

1.2 Scope:

The provisions of this tariff shall apply to all persons or entities, including but not limited to, partnerships, associations, corporations, government entities or agencies operating underground facilities ("Operator") within the geographical boundaries of the State of New Jersey and required by the Underground Facility Protection Act, N.J.S.A. 48:2-73, et seq. to participate in the One Call Damage Prevention System.

1.3 Revisions:

No agent or representative of OCC is authorized to waive or revise the provisions of this tariff. Revisions to this tariff may be made only pursuant to order of the Board of Public Utilities.

2. OBTAINING SERVICE

2.1 Application:

Applications by Operators shall be made to OCC on the form attached hereto as Schedule A (sheet 10). A signed application is required, which when duly accepted by OCC, shall constitute evidence of the agreement between OCC and the Operator.

2.2 Availability of Tariff:

At the time OCC provides an application to an Operator, OCC also shall provide to the Operator a copy of the current OCC Tariff on file with the Board of Public Utilities.

2.3 Communication Requirements:

Operators shall provide and maintain appropriate dedicated message receiving software and telephones at all contact locations. Operators shall notify OCC promptly of all additions, relocations and disconnects of such message receiving equipment. Backup telephone numbers for each contact location shall be provided to OCC as well as the name and telephone number of a single Operator representative.

Effective May 1, 2025, OCC will no longer use fax service for accepting or delivering tickets.

Operators shall be responsible for ensuring that their message-receiving software is maintained in operating condition. OCC will provide a minimum of 30 days' notice in the event of changes to the outgoing ticket format to permit Operators to modify their ticket-receiving software. Where Operator message-receiving software is not available, arrangements for overnight delivery of notices may be made at a cost to Operator of \$30.00 per day. Operator shall furnish to OCC the address where such overnight deliveries are to be made.

2.4 Operator Notification Area Database:

Operators shall define the geographic area (Notification Area Database) for which they desire to receive mark out requests. Operators can submit their Notification Area Database in GIS system digital files or by creating hand drawn polygons on an acceptable paper map. Please see Schedule I for instructions on submitting digital files for the Operator Notification Area Database. Operators may submit modifications to their Notification Area Database at any time. Changes will be applied to an Operator's Notification Area Database as soon as possible, generally within three working days.

The New Jersey One Call Center will, from time to time, contact Operators and request they review their Notification Area Database for completeness and accuracy. An Operator so notified will promptly review their Notification Area Database and advise the New Jersey One Call Center of any required changes within 10 working days of receipt of the request.

2.5 Holidays:

Each year OCC will notify each Operator of the list of holidays currently on file with OCC for that Operator. If the Operator desires to change any of the holidays reflected in the list provided by OCC, such list of holiday revisions shall be provided to OCC in writing by Operator not later than November 15 to be applicable for the following calendar year.

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3. OPERATIONAL REQUIREMENTS

3.1 Confidentiality:

Operators shall not provide any information or data received from OCC to any other entity except as required by the Board of Public Utilities.

3.2 Access to Records:

OCC, with the permission of Board of Public Utilities staff, shall provide Operators and excavators access to copies of written or audio records of specific call messages. OCC responses to said Operator and excavator requests shall be provided to the Board of Public Utilities at no cost at the same time the responses are furnished to the requesting Operator or excavator. Any request for information by Operators or excavators shall be in writing and shall be presented by the designated contact person as shown on records on file with OCC. Access to original OCC records shall be provided at the OCC office and under the direct supervision of OCC personnel. All original written and audio records shall remain in the custody of OCC at all times. OCC will provide a copy of the ticket to the excavator at no cost at the time of processing, provided the excavator has registered an email address with the center.

4. BILLING PROCEDURES

4.1 Basis of Bills:

Bills shall be rendered in arrears monthly, quarterly, or annually, as agreed to by and between OCC and the Operator. Bills shall be based upon the number of notifications transmitted by OCC to the Operator, or to a third party on the Operator's behalf, during the previous billing period. Bills will be rendered within 10 days of the end of the billing period. The bill shall reflect the number of notifications and total cost for the number of notifications provided either to the Operator or to a third party on the Operator's behalf during the billing period. Each Operator that receives notification, or for whom notification is provided to a third party, shall be charged at the applicable rate provided in the Rate Schedule herein, regardless of whether the notification included notifications on behalf of other Operators.

4.2 Payment of Bills and Late Payment Fee:

Bills shall be due and payable to OCC within 30 days of the date of the bill. For bills rendered to non-governmental entities only, any bill remaining unpaid for more than 30

days after the date of the bill shall be subject to a late fee payment of 1% of the amount of the bill for each 30-day period, or increment thereof, the bill remains unpaid. If it becomes necessary to institute actions to collect unpaid bills, cost of collection and reasonable legal fees, if any, may be included. Any billed amount deemed uncollectable by OCC will be included in the basis for billing.

4.3 Default:

If an Operator shall default in the payment of any bill rendered by OCC, then OCC shall provide written notice of said default to the Board of Public Utilities. An Operator in default may be subject to penalties pursuant to N.J.S.A. 48:2-86 and -88.

5. NOTICE FORMATS

5.1 Operator Notice:

Operators and/or their designees shall be furnished notification regarding calls received by OCC from excavators of intent to excavate in the service area designated by said Operator pursuant to Section 2.4 hereof prior to excavation. Each Operator that receives notification, or for whom notification is provided to a third party, because it has facilities identified in the database lookup, will be billed for each such notification pursuant to this tariff.

Regular notification to the Operator shall be sent indicating that excavation is planned to begin between three and 10 working days from the date of the notification. Said notices shall be sent using software systems to the receiving software systems of the Operator within a matter of hours following receipt by OCC from an excavator of intent to excavate.

5.2 Routine Notice: (See notice attached hereto as Schedule B, sheet 15)

5.3 Emergency Notice: (See notice attached hereto as Schedule C, sheet 16)

An emergency is defined in the Underground Facility Protection Act, N.J.S.A. 48:2-73, et seq, as any condition constituting a clear and present danger to life, health or property caused by the escape of any material or substance transported by means of an underground facility or the interruption of a vital communication or public service that requires immediate action to prevent or mitigate loss or potential loss of the communication or public service, or any condition on or affecting a transportation right-of-way or transportation facility that creates a risk to the public of potential injury or property damage. Emergency notice to the Operator shall be sent indicating that a potential hazard to life and equipment exists and immediate action is required.

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5.4 Voice Emergency Notice:

A voice notification may be sent, at the Operator's request, confirming an emergency notice that was transmitted in accordance with Operator instructions.

5.5 Update Notice: (See notice attached hereto as Schedule D, sheet 17)

Specific notices inform the Operator of additional information regarding a job for which notification has previously been transmitted. These notices employ the format of the Routine Notice (Schedule D) with data in the appropriate fields. An update notice may be used to inform the Operator of an urgent need to refresh the markout where it has been lost. Said notice will alert the Operator to the message in the same manner as an emergency notice and will indicate that immediate action is required.

5.6 Responsible Excavator Update Notice: (See notice attached hereto as Schedule E, sheet 18)

5.7 Rented Equipment Operator Update Notice: (See notice attached hereto as Schedule F, sheet 19)

5.8 Cancellation Update Notice: (See notice attached hereto as Schedule G, sheet 20)

5.9 No Response Update Notice: (See notice attached hereto as Schedule H, sheet 21)

6. LIABILITIES

6.1 OCC Liability:

OCC will use reasonable diligence in furnishing to Operators in a timely fashion notice of intent to excavate, but in the event such furnishing of notice shall be interrupted or fail by reason of causes beyond the control of OCC and which could not have been avoided by the exercise of due care, OCC shall not be liable to Operators for damages.

6.2 Operator Liability:

Good Night Message: Operators shall be responsible for reporting and verifying to OCC any request or retransmission of any notification listed on the Good Night Message but not accounted for at the Operator's site.

RATE SCHEDULE

Each operator that receives notification, or a copy of a notification, or for whom notification is provided to a third party, regardless of whether the notification included notifications on behalf of other Operators, shall be charged a rate as defined below.

The charge per Ticket effective April 1, 2020, and until the effective date of a revised tariff is established is \$ 1.90. The rate may be recalculated, if necessary, and approved by the Board in accordance with the agreement. Any amount deemed uncollectible from any single Operator by OCC will be included in the charge per Ticket and assessed to all Operators. No charge shall be made to Operators for notifications of Updates and Broadcasts.

TERMS OF PAYMENT

Payment shall be due not later than 30 days from the date of the bill. All bills shall list a due date.

BILLING FREQUENCY

Bills for service rendered under this Rate Schedule will be rendered in arrears monthly, quarterly, or annually as agreed to by and between OCC and the Operator.

LATE PAYMENT FEE

For bills rendered to non-governmental entities only, any bill remaining unpaid more than 30 days after the bill due date shall be subject to a late fee payment of 1% of the amount of the bill for each 30-day period, or increment thereof, the bill remains unpaid.

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**SCHEDULE A
APPLICATION FOR PARTICIPATION IN
NEW JERSEY ONE-CALL**

Provide the information requested below and either fax to NJ One-Call at 732.394.3007 or mail to:

**New Jersey One Call
One Corporate Place South
Piscataway, New Jersey 08854
Attention: General Manager**

Questions and requests for assistance should be directed to 732.394.3000

Applicant agrees to abide by the Tariff of ONE CALL CONCEPTS, INC. (New Jersey One Call) as it may be approved from time to time by Order of the Board of Public Utilities of the State of New Jersey.

NAME OF PERSON COMPLETING FORM: Please type or print all information

Name: _____ Title: _____

Phone Number: _____ Fax: _____ E-Mail: _____

Signature: _____

1. Legal Name of company: _____

State of Incorporation: _____

2. New Jersey Name if different: _____

3. Business Address of Company Headquarters: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

4. Company's NJ One Call correspondence representative or Contact

Name: _____ Title: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Fax: _____ E-Mail: _____

5. Holidays observed by your company:

The following Holiday information is needed by the Call Center to know when your receiving location is operational. If the Holiday list changes or an office closes early the day before a Holiday, please indicate this or instruct your personnel to notify the Customer Service Department when they are leaving. (The Customer Service Department number is 732.394.3000.)

New Years Day _ Martin Luther King Day _ Lincoln's Birthday _

Presidents Day _ Washington's Birthday _ Good Friday _

Memorial Day _ Independence Day _ Labor Day _

Columbus Day _ Election Day _ Veterans Day _

Thanksgiving Day _ Thanksgiving Friday _ Christmas Eve _

Christmas Day _ New Year's Eve _ Other: _____

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6. Message Receiver Site/Location Information

***Note: If your company will be receiving notifications at more than one location, the following information must be provided for each location.**

Contact: _____ Phone: _____ Fax: _____

Address: _____

City: _____ State: _____ Zip: _____

Normal Working Hours for this Office (Mon.-Fri.) _____ (Sat.-Sun.) _____

Primary Receive Device Phone # _____ Baud Rate: _____

This is a Fax: _____ Printer: _____ PC Software: _____ Other: _____

Alternate Name: _____ Title: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

7. **Your Company's 24-Hour Emergency Number**

Do you desire the optional service of Voice Calls for the charge* specified under Rate Schedule B when Emergency Notices are processed outside of normal business hours. (Please note there is \$2.50 charge per call, see schedule B)

Yes _____ No _____

If yes, please supply the phone number to call here: _____

8. Please indicate the type of Underground Facilities you are protecting

Cable TV_ Gas _ Electric _ Water _

Sewer _ Pipeline _ Traffic Light _ Telecommunications _

Other: _____

9. Billing information

Name of Person to Bill: _____ Title: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Fax: _____ E-Mail: _____

Bills will be sent to the email address listed above unless you direct otherwise – see below.

Please DO NOT send my bills via email.

Please send additional copies of my bill to the following email addresses:

10. Geographical Coverage Area

County Name(s): _____

Municipality(s): _____

ATTACH ANY ADDITIONAL DOCUMENTATION

FACILITY LOCATION FORM

To locate your facilities so that you receive the safe but minimum number of notices please complete the following:

Name of Facility: _____

What type of facility: _____

Location: (list each street your facility is on/or intersects.)

Street Name	Municipality	County
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You can access the Call Center base map, via the Internet, to map your facilities. Please contact 732-394-3000 for additional information. If you do not have access to the Internet and you have a map of your facilities, which clearly locates them with street names, water features, township/municipally and county please forward with this form. If you do not have a map, we can provide you with a One-Call map of your area, in which you can locate your facilities. You can also make an appointment with our Center to have your facilities mapped on site. This process will result in receiving the appropriate number of notices to ensure safety.

Signed by: _____ Date: _____

Please print or type clearly, feel free to copy and attach additional pages.

SPECIAL NOTE REGARDING SCHEDULES B THROUGH I (inclusive)

Schedules B (sheet 15) through I (sheet 22) are provided for informational and illustrative purposes only. As such, they cannot be used as a technical guide for the design of software used to receive tickets from the one call center. Facility Operators who intend to create software programs for the receipt and management of tickets should contact the New Jersey One Call Center at 732-394-3000 for technical reference information. Under no circumstances will One Call Concepts, Inc. be liable in any way for any loss or damage of any kind incurred as a result of the use of the schedules as a technical guide for the design of receiving software.

The process of using grids to identify an Operator's Notification Area will be discontinued May 1, 2025. Operators should contact the New Jersey One Call Center at 732-394-3000 if assistance is required when defining their Notification Area Polygon Database. See Schedule I for additional instructions.

Latitude/longitude coordinates will be included with the transmission of the ticket to the facility operator as noted in the following sample tickets upon request at no additional charge. Latitude/longitude coordinates provided under this tariff are provided "as is" with no express or implied warranty for accuracy. Under no circumstances will One Call Concepts, Inc. be liable in any way for any loss or damage of any kind incurred as a result of the use of or reliance upon any latitude/longitude coordinates.

Facility operators who request to receive latitude/longitude coordinates must agree that they will evaluate, and bear all risks associated with, the use of the provided latitude/longitude coordinates, including any reliance on the accuracy, completeness, or usefulness of the transmitted latitude/longitude coordinates.

Facility operators who would like to receive latitude/longitude coordinates on their locate tickets should contact the New Jersey One Call Center at 732-394-4000 for more information.

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SCHEDULE B – Routine Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** R O U T I N E *** Request No.:

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Centroid of Polygon: Lat: Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

End Request

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ONE CALL CONCEPTS, INC.

B.P.U. NO. 1-FACILITIES PROTECTION SERVICES

Original Sheet No. 16

SCHEDULE C – Emergency Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** E M E R G E N C Y *** Request No.:

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Centroid of Polygon: Lat: Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

End Request

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ONE CALL CONCEPTS, INC.

B.P.U. NO. 1-FACILITIES PROTECTION SERVICES

Original Sheet No. 17

SCHEDULE D – Update Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** U P D A T E *** Request No.: Of Request No.:

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Centroid of Polygon: Lat: Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

End Request

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ONE CALL CONCEPTS, INC.

B.P.U. NO. 1-FACILITIES PROTECTION SERVICES

Original Sheet No. 18

SCHEDULE E- Responsible Excavator Update Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** U P D A T E *** Request No.: Of Request No.:
Responsible Excavator

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Centroid of Polygon: Lat: Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

End Request

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ONE CALL CONCEPTS, INC.

B.P.U. NO. 1-FACILITIES PROTECTION SERVICES

Original Sheet No. 19

SCHEDULE F- Rented Equipment Operator Update Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** U P D A T E *** Request No.: Of Request No.:
Rented Equipment Operator

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Centroid of Polygon: Lat: Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Rental Equipment Operator:

Caller:

Company:

Address:

City:

Phone: Ext: Starting:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

End Request

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SCHEDULE H – No Response Update Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** U P D A T E *** Request No.: Of Request No.:
 *** No Response Of Request No.:

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Centroid of Polygon: Lat: Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

End Request

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SCHEDULE I – Operator Notification Area Database

Guidelines for Operator Preparation of Notification Area Polygon Database:

- 1) Use a base map that features details: identifiable highways, streets, railroad tracks and rivers and includes latitude and longitude.
- 2) OCC's mapping system is based on lat/lon coordinates using NAD83 datum. The preferred format for digital database submission is the ESRI Shape (.shp) standard. Other common data formats accepted are Google Earth (.kml), AutoCad (.dwg), MapInfo Mid/Mif (.mif), MapInfo Tab (.tab) and Tiger/Line (.rt1). If you would like to submit a different file format, please contact the New Jersey One Call center at 732-394-3000.

When submitting digital data, please supply all information necessary for processing: all associated files (i.e. .shp, .dbf, .shx, .prj for a shape file set, etc.), the coordinate system used (lat/lon, UTM, SPCS, etc.), the datum (Nad27, Nad83), the UTM/SPCS zone and Unit (meters, feet, etc.).

- 3) Notification Area Polygons must not contain invalid geometries or reentrant polygons. A reentrant polygon is any polygon that contains one or more intersecting sections.
- 4) Operators should include a "buffer zone" to safeguard against the possibility of missing a Ticket due to inaccurate excavator-provided descriptions of work areas.
- 5) Operators may include more than one Notification Area Polygon per CDC code.
- 6) Operators in need of assistance should contact the New Jersey One Call Center at 732-394-3000.

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