

**Rockland Electric Company**

Fresh Start Annual Report

Compiled on: 2/27/2025

Reporting Period: Oct 1, 2023 thru Dec 31, 2024

**Total Fresh Start Balances Held**

Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	Mar 2024	Jun 2024	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024
\$ 70,091.10	\$ 74,873.22	\$ 68,954.61	\$ 66,522.67	\$ 55,139.13	\$ 56,689.33	\$ 59,783.58	\$ 96,512.74	\$ 92,910.98	\$ 92,099.62	\$ 111,436.66	\$ 100,259.68	\$ 122,098.46	\$ 127,214.92	\$ 123,562.76

**Total Fresh Start Balance Forgiven**

Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	Mar 2024	Jun 2024	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024
\$6,427.84	\$0.00	\$0.00	\$13,025.26	\$2,840.68	\$4,799.00	\$2,091.66	\$1,529.88	\$4,229.55	\$6,939.46	\$1,040.26	\$3,578.24	\$9,065.55	\$12,860.30	\$4,877.33

**Total Fresh Start Customers that completed the program**

Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	Mar 2024	Jun 2024	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024
18	21	1	12	10	7	4	12	11	9	9	8	14	1	4

**Total Successful Fresh Start Customers that earned 100% forgiveness**

Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	Mar 2024	Jun 2024	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024
16	6	1	4	7	4	3	5	7	4	5	3	10	0	0

**Total Fresh Start Customers in Arrears as of reporting period year end**

Total Accounts	Total Past Due
25	\$ 12,043.54

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Reporting Period: Oct 1, 2023 thru Dec 31, 2024

Reporting Period	Balances Held	Balance Forgiven	Completed	Successful
Oct 2023	\$ 70,091.10	\$6,427.84	18	16
Nov 2023*	\$ 74,873.22	\$0.00	21	6
Dec 2023*	\$ 68,954.61	\$0.00	1	1
Jan 2024	\$ 66,522.67	\$13,025.26	12	4
Feb 2024	\$ 55,139.13	\$2,840.68	10	7
Mar 2024	\$ 56,689.33	\$4,799.00	7	4
Apr 2024	\$ 59,783.58	\$2,091.66	4	3
Mar 2024	\$ 96,512.74	\$1,529.88	12	5
Jun 2024	\$ 92,910.98	\$4,229.55	11	7
Jul 2024	\$ 92,099.62	\$6,939.46	9	4
Aug 2024	\$ 111,436.66	\$1,040.26	9	5
Sept 2024	\$ 100,259.68	\$3,578.24	8	3
Oct 2024	\$ 122,098.46	\$9,065.55	14	10
Nov 2024	\$ 127,214.92	\$12,860.30	1	0
Dec 2024	\$ 123,562.76	\$4,877.33	4	0

\* Credits delayed due to new billing system

Total Fresh Start Customers in Arrears as of reporting period year end

Total Accounts	Total Past Due
25	\$ 12,043.54