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VP, Rates & Regulatory Affairs

January 31, 2025

Sherri Golden, Secretary
Secretary of the Board
NJ Board of Public Utilities
44 South Clinton Avenue
P. O. Box 350
Trenton, NJ 08625-0350

**Re: In the Matter of the Petition of South Jersey Gas Company For Approval of Increased Base Tariff Rates and Charges For Gas Service, Changes to Depreciation Rates and Other Tariff Revisions
BPU Docket No. GR22040253
OAL Docket No. PUC 04318-22**

**In the Matter of The Merger of South Jersey Industries, Inc. and Boardwalk Merger Sub, Inc.
BPU Docket No. GM22040270**

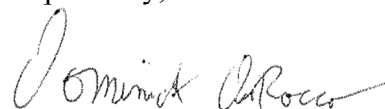
Dear Secretary Golden:

Pursuant to the New Jersey Board of Public Utilities (“Board” or “BPU”) Order dated December 21, 2022 in Docket Number GR22040253 and the Board’s Order dated January 25, 2023 in Docket Number GM22040270, enclosed please find South Jersey Gas Company’s **REVISED** Customer Service Metrics Quarterly Report for the Fourth Quarter ending December 2024. Please replace the report filed on January 29, 2025 in its entirety with this REVISED report.

In accordance with the Board’s March 19, 2020 and June 10, 2020 Orders issued in BPU Docket No. EO20030254, hard copies are not being submitted at this time, but can be provided at a later time, if needed.

If you have any questions regarding this matter, please do not hesitate to contact me.

Respectfully,

A handwritten signature in black ink that reads "Dominick DiRocco". The signature is written in a cursive, flowing style.

Dominick DiRocco

DD/caj/f97
Attachment

cc: S. Peterson
J. Ford-Williams
M. Cummings

M. Kammer
B. Lipman
M. Caroselli

K. Forbes
W. Becker
B. Jacobs

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3

	Jan-24	Feb-24	Mar-24	Run 1/1 to 3/31			Run 1/1 to 6/30			Run 1/1 to 9/30			Run 1/1 to 12/31			
				YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD	Oct-24	Nov-24	Dec-24	YTD
1A Average Speed of Answer (in seconds) ²	211	168	175	184	253	45	132	154	41	29	25	116	17	26	92	99
1B Percent of Calls Answered Within 30 Seconds ¹	56.46%	68.66%	64.69%	64.25%	65.04%	86.11%	85.96%	71.45%	89.05%	91.76%	90.97%	77.42%	93.62%	89.82%	89.30%	80.71%
GOAL 80% of calls answered in 30 seconds through Q3 2024; 82% of calls answered within 30 seconds thereafter				QTD 64.25%				QTD 77.98%				QTD 90.59%				QTD 91.03%
1C Abandoned Call Rate ¹	8.77%	7.53%	8.87%	8.38%	9.18%	3.64%	3.44%	7.10%	2.96%	2.40%	2.52%	5.73%	1.87%	2.23%	3.43%	4.97%
GOAL 5% or less of calls abandoned				QTD 8.38%				QTD 5.72%				QTD 2.63%				QTD 2.48%
1D Call Center Strike Reporting	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Call volume (number of calls and relative percentages)																
Overall	24,870	26,705	26,094	77,669	28,505	25,628	22,688	154,490	23,362	23,421	23,344	224,617	26,923	21,799	22,749	296,088
Atlantic City	20,494	21,389	21,306	63,189	22,241	20,082	17,418	122,930	17,306	15,709	16,981	172,926	19,915	17,716	17,672	228,229
Volume Percent	82.40%	80.09%	81.65%	81.36%	78.02%	78.36%	76.77%	79.57%	74.08%	67.07%	72.74%	76.99%	73.97%	81.27%	77.68%	77.08%
Third Party	4,376	5,316	4,788	14,480	6,264	5,546	5,270	31,560	6,056	7,712	6,363	51,691	7,008	4,083	5,077	67,859
Volume Percent	17.60%	19.91%	18.35%	18.64%	21.98%	21.64%	23.23%	20.43%	25.92%	32.93%	27.26%	23.01%	26.03%	18.73%	22.32%	22.92%
2A Percentage of On-Cycle Meter Reads*	94.3%	97.5%	97.7%	96.5%	97.7%	97.5%	97.3%	97.0%	97.1%	97.2%	97.2%	97.1%	97.1%	97.7%	98.2%	97.2%
GOAL 95% of meters read																
Number of meters not read	24,860	10,976	10,016	45,852	9,818	10,705	11,817	78,192	12,484	12,352	12,008	115,036	12,627	10,123	7,925	145,711
Number of meters	433,444	433,824	434,037		434,228	434,394	435,252		435,649	436,101	436,390		436,639	436,932	437,745	
2B Percent of On-Cycle Meter Reads by Town	See Appendix A - Annual Only															
2C Number of Rebills/1000 Customers	7.56	8.53	8.67	8.26	9.41	9.86	10.83	9.14	10.17	9.45	8.13	9.18	8.53	7.30	4.40	8.57
GOAL 20 or fewer rebills per 1,000 customers																
Number of Rebills	3,182	3,592	3,653	10,427	3,959	4,151	4,564	23,101	4,287	3,983	3,428	34,799	3,600	3,089	1,869	43,357
Number of Total Customers	420,669	421,134	421,246		420,898	420,975	421,228		421,395	421,478	421,509		422,106	422,974	424,704	
3A Leak/Odor Responded to Within 60 Minutes	99.06%	99.80%	99.28%	99.40%	99.51%	99.54%	99.74%	99.47%	99.70%	99.90%	99.90%	99.60%	99.90%	99.80%	99.50%	99.60%
GOAL 95% of calls responded to within 60 minutes																
Most Recent Quarterly Leak Exception Report	See Appendix B															
3B Percent of Customer Service Appointments Met	98.35%	97.72%	91.21%	95.55%	97.53%	99.24%	98.59%	97.40%	99.60%	99.70%	99.75%	98.27%	99.50%	99.52%	99.57%	98.62%
GOAL 95%+ of service appointments met																
4A Escalated Complaints to the BPU/1,000 Customers	0.0761	0.0807	0.0902	0.2469	0.1544	0.1283	0.0712	0.6006	0.1329	0.1756	0.1779	1.0866	0.1848	0.1371	0.0965	1.4952
GOAL Less than 1 complaint/contact per 1,000 customers annually																
Total BPU Complaints	32	34	38	104	65	54	30	253	56	74	75	458	78	58	41	635
Billing Issues	7	16	13	36	15	9	6	66	5	5	6	82	3	1	5	91
Shut Offs	11	3	3	17	19	28	15	79	40	32	43	194	61	35	19	309
Service Appointments	0	4	3	7	2	3	0	12	0	2	1	15	1	4	7	27
Payment Arrangements	2	5	15	22	24	9	4	59	4	20	15	98	3	8	1	110
Meter Issues	3	2	2	7	2	3	2	14	4	6	4	28	1	5	2	36
Other	9	4	2	15	3	2	3	23	3	9	6	41	9	5	7	62
Complaints from customers on DPA	11	5	19	35	11	7	7	60	10	20	35	125	34	34	21	214
Complaints resolved by DPA	27	28	30	85	16	15	1	117	36	30	36	219	33	31	21	304
Complaints from customer on LIHEAP	1	1	2	4	52	42	17	115	10	13	11	149	2	6	2	159

Notes:
1 Per paragraph 66 of the Board's Order in BPU Docket No. GR22040270 (IIF Order), SJG shall submit quarterly CCCSIP reports for one (1) year after two (2) quarters of consistent attainment of the benchmarks regarding progress in meeting and improving call answering performance benchmarks (percentage of calls answered within 30 seconds and call abandonment rate) SJG had consistent attainment of metrics 1B and 1C in Q3 2024 and Q4 2024. Therefore, the last quarterly CCCSIP report will be for Q4 2025
2 Data from calls though 1-800 Line and Emergency Response

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3

	Jan-24	Feb-24	Mar-24	Run 1/1 to 3/31	Apr-24	May-24	Jun-24	Run 1/1 to 6/30	Jul-24	Aug-24	Sep-24	Run 1/1 to 9/30	Oct-24	Nov-24	Dec-24	Run 1/1 to 12/31
				YTD				YTD				YTD				YTD
4B Customer Satisfaction Survey ³																
Combined VOC Score (Phone, Email, Walk-In Center)	84.62%	82.25%	79.58%	82.11%	81.26%	84.36%	82.83%	82.45%	82.73%	83.09%	82.59%	82.54%	84.90%	85.15%	81.71%	82.77%
First Contact Resolution (Phones)	80.84%	79.47%	76.73%	79.02%	81.11%	81.93%	80.64%	80.01%	78.65%	81.60%	80.91%	80.06%	84.38%	82.94%	80.88%	80.49%
5A Disconnections for Non Payment	See Appendix C - Annual Only															
5B Financial Assistance Enrollment RCR-CUS-21.1	See Appendix D															
5C Financial Assistance Enrollment by Municipality (RCR-CUS-21.2)	See Appendix E - Annual Only															
5D DPA Counts RCR-CUS-12.2	See Appendix F															
5E DPA by Length RCR-CUS-15.1	See Appendix G															
5F DPA by Amount RCR-CUS-16	See Appendix H															
5G DPA Details RCR-CUS-12.1	See Appendix I - Annual Only															
5H Residential Arrearage Data (31+ days overdue)	See Appendix J															
Convenience Store Fees ⁴	See Appendix K															
Walk In Centers ⁴	See Appendix L															
Shut-Offs ⁴	See Appendix M															

ALL DATA REQUESTS NOTED ABOVE ARE FROM BPU DOCKET NO. GR21121254 (ETG RATE CASE)

Notes:

- ³ Customer Satisfaction Survey based on percentage of respondents answering 6 or 7 on a seven point scale.
- ⁴ Metrics are reported pursuant to Exhibit C of BPU Docket No. GR17010071
- * June 2024 Meter Read Percentage was updated due to reporting error

SOUTH JERSEY GAS COMPANY
 BPU QUARTERLY REPORTS
 BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3
 APPENDIX A - Annual Only
 Percent of On-Cycle Meter Reads by Town

City/Town	Average of Percentage Read
ABESCON	100%
ABSECON	98%
ABSECON CITY	100%
ALLOWAY	100%
APE MAY	100%
ATANTIC CITY	95%
ATCO	92%
ATLANTIC	100%
ATLANTIC CITY	100%
ATLANTIC CITY	94%
AVALON	100%
AVALON BORO	100%
BARRINGTON	81%
BERIN	100%
BERLIN	95%
BERLIN TOWNSHIP	77%
BERLIN TWP	93%
BLACKWOOD	96%
BLACWOOD	100%
Blank	100%
BRDIGETON	100%
BRIDEGTON	100%
BRIDGEPORT	97%
BRIDGETON	98%
BRIDGETON 08302	100%
BRIDGETON CITY	100%
Bridgton	100%
BRIGANTINE	100%
BRIGANTINE	99%
BRIGANTINE CITY	100%
BUENA	98%
BUENA BORO	100%
BUENA VISTA	99%
BUENA VISTA TOWNSHIP	83%
BUENA VISTA TWP	97%
CAPE MAY	99%
CAPE MAY CITY	100%
CAPE MAY COUR HOUSE	100%
CAPE MAY COURT HOUSE	99%
Cape May Courthouse	100%
CAPE MAY PINT	100%
CAPE MAY POINT	100%
CAPE MAY POINT BORO	100%
CARNEY POINT	100%
CARNEYS POINT	98%
CARNEYS POINT	100%
CARNEYS POINT TOWNSHIP	98%
Cedar Brook	96%
Cedarbrook	100%
CEDARVILLE	99%
Centeron	100%
CHERRY HILL	96%
CHESILHURST	96%
Chiselhurst	100%
CLARKSBORO	98%
CLAYTON	95%
CLAYTON BORO	89%
CLEMENTON	94%
CLEMENTON BORO	100%
CLEMONTON	100%
CMCH	100%
COLOGNE	99%
COMMERCIAL TOWNSHIP	100%
COMMERCIAL TWP	95%
CORBIN CITY	97%
DEEP WATER	100%
DEEPWATER	96%
DEERFIELD	99%
DEERFIELD TOWNSHIP	100%
DEERFIELD TWP	100%
DEL HAVEN	99%
Delhaven	100%
DENNIS	100%
DENNIS TOWNSHIP	100%
DENNIS TWP	100%
DEPTFORD	94%
DEPTFORD TOWNSHIP	93%
DEPTFORD TWP	88%
DIVIDING CREEK	99%
DORCHESTER	98%
DOWNE	95%
DOWNE TWP	100%
EAST GREENWICH	99%
EAST GREENWICH TWP	98%
EGG	100%
EGG HABOR CITY	100%
EGG HABOR TOWNSHIP	100%
EGG HARBOR CITY	100%
EGG HARBOR TOWNSHIP	100%
EGG HARBOR	99%
EGG HARBOR CITY	96%
EGG HARBOR TOWNSHIP	97%
Egg Harbor Township	100%
EGG HARBOR TWP	97%
EGG HARBORY CITY	100%

SOUTH JERSEY GAS COMPANY
 BPU QUARTERLY REPORTS
 BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3
 APPENDIX A - Annual Only
 Percent of On-Cycle Meter Reads by Town

City/Town	Average of Percentage Read
EHC	100%
EHT	100%
ELK TOWNSHIP	100%
ELK TWP	97%
Elmer	98%
ELWOOD	99%
ERIAL	96%
ERMA	100%
ESTELL MANOR	100%
EVESHAM	97%
EVESHAM TOWNSHIP	100%
EVESHAM TWP	100%
EWAN	100%
FAIRFIELD	98%
FAIRTON	98%
FOLSOM	98%
FORTESCU	100%
FORTESCUE	100%
FORTSECUE	100%
FRANKLIN TOWNSHIP	100%
FRANKLIN TWP	98%
FRANKLINVILLE	97%
FRANKLINVILLE TWP	100%
FRANKLVILLE	100%
GALLOWAY	98%
GALLOWAY TOWNSHIP	96%
Galloway Twp	100%
GALLOWAY	100%
GALLOWAY	83%
GIBBSBORO	97%
GIBBSTOWN	98%
Glassboro	96%
GLASSBORO BORO	100%
GLENDORA	94%
GLOUCESTER TOWNSHIP	100%
GLOUCESTER TWP	97%
GREEN CREEK	100%
GREENWICH TWP	98%
GRENLOCH	96%
HAMILTON TWP	98%
HAMMONGTON	100%
HAMMONTON	95%
HAMMONTON TOWN	100%
HAMONTON	96%
HARRISON	100%
HARRISON TWP	98%
HARRISONVILLE	97%
HI NELLA	79%
HI-NELLA	84%
HOPEWELL	97%
HOPEWELL TOWNSHIP	98%
HOPEWELL TWP	25%
KNOX AVE	100%
LANDISVILLE	95%
LARUEL SPRINGS	92%
LAU	100%
LAUREL LAKE	100%
LAUREL SPRINGS	96%
LAWNSIDE	96%
LAWRENCE	99%
LAWRENCE TWP	100%
LEEDS POINT	100%
LEESBURG	98%
LINDENWOLD	96%
LINDENWOLD BORO	33%
LINWOOD	97%
LOGAN	100%
Logan Township	97%
LOGAN TWP	99%
LONGPORT	97%
LONGPORT BORO	100%
LOWER TOWNSHIP	93%
LOWER TWP	100%
MAGNOLIA	97%
MALAGA	98%
MANNINGTON	99%
MANTUA	97%
MANTUA TOWNSHIP	100%
MANTUA TWP	100%
MANUTA	98%
MANUTA TWP	83%
MARGATE	98%
MARGATE CITY	99%
MARLTON	97%
MARMORA	99%
MAURICE RIVER	100%
MAURICE RIVER TOWNSHIP	100%
MAURICE RIVER TWP	98%
MAURICETOWN	97%
MAYS LANDING	97%
MAYS LANDINGS	100%
MAYS LANDING	100%
MEDFORD	97%
MEDFORD LAKE	100%
MEDFORD LAKES	96%

SOUTH JERSEY GAS COMPANY
 BPU QUARTERLY REPORTS
 BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3
 APPENDIX A - Annual Only
 Percent of On-Cycle Meter Reads by Town

City/Town	Average of Percentage Read
MEDFORD TWP	100%
MICKELTON	100%
MICKLETON	97%
MIDDLE	100%
MIDDLE TOWNSHIP	100%
MIDDLE TWP	99%
MILLVILLE	97%
MILLVILLE CITY	91%
MILMAY	95%
MILVILLE	100%
MINOTOLA	98%
MIZPAH	99%
MONROE TWP	97%
MONROEVILLE	96%
MOUNT ROYAL	97%
MT ROYAL	100%
MULICA HILL	100%
MULLICA	100%
MULLICA HILL	97%
MULLICA TOWNSHIP	100%
MULLICA TWP	99%
N Cape May	92%
N Wildwood	100%
NEWFIELD	98%
NEWPORT	99%
NEWTONVILLE	90%
NJ	100%
NORMA	99%
NORTH CAPE MAY	99%
NORTH WILDWOOD	100%
NORTH WILDWOOD CITY	100%
NORTH WILDWOOD	100%
NORTHFIELD	98%
OCEAC CITY	100%
OCEAN CITY	100%
OCEAN CITY CITY	100%
OCEAN VIEW	99%
OCEAN VIEW, NJ 08230	100%
OCEANVIEW	100%
OCEANVILLE	100%
OLDMANS TOWNSHIP	100%
OLDMANS TWP	99%
PALERMO	100%
PAULSBORO	97%
PAULSBORO BORO	100%
PEDRICKTOWN	99%
PENNS GROVE	98%
PENNS GROVE BORO	100%
Pennsgrove	100%
PENNSVILLE	98%
PENNSVILLE TOWNSHIP	100%
PENNSVILLE TWP	100%
PETERSBURG	99%
PILES GROVE	100%
PILESGROVE	99%
PILESGROVE TOWNSHIP	98%
PINE HILL	100%
PINE HILL	97%
PINE VALLEY	93%
PINE VALLEY BOROUGH	96%
PITMAN	97%
PITTGROVE	100%
Pittman	100%
PITTSGROVE	98%
PITTSGROVE TOWNSHIP	100%
PITTSGROVE TWP	99%
PLEASANTVILLE	98%
PLEASANTVILLE CITY	100%
POMONA	96%
PORT ELIZABETH	100%
PORT NORRIS	98%
PORT REPUBLIC	98%
RICHFIELD	100%
RICHLAND	99%
RICHWOOD	97%
Rio Grand	100%
RIO GRANDE	99%
ROSEHAYN	100%
ROSENHAYN	99%
RUNNEMEDE	94%
RUNNEMEDE BORO	100%
SALEM	96%
SEA ISE CITY	100%
Sea Isle	100%
SEA ISLE CITY	100%
SEA ISLE CITY CITY	76%
SEABROOK	98%
Seaville	100%
Seaville.	100%
SEDESBORO	100%
SEWELL	97%
SHAMOING	100%
SHAMONG	98%
SHAMONG TOWNSHIP	97%
SHAMONG TWP	100%

SOUTH JERSEY GAS COMPANY
 BPU QUARTERLY REPORTS
 BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3
 APPENDIX A - Annual Only
 Percent of On-Cycle Meter Reads by Town

City/Town	Average of Percentage Read
SHILOH	99%
SICKERVILLE	100%
SICKLerville	95%
SO HARRISON TWP	100%
SOMERDALE	94%
SOMERS POINT	98%
SOMERS POINT CITY	100%
SOMERSPOINT	100%
Sommerdale	92%
SOMRES POINT	100%
SOUTH HAMPTON	100%
SOUTH HARRISON	85%
South Harrison Township	95%
SOUTH HARRISON TWP	100%
SOUTH SEAVILLE	100%
SOUTH SEVILLE	92%
SOUTHAMPTON	93%
SOUTHAMPTON TOWNSHIP	96%
STATHMERE	100%
STONE HARBOR	100%
STONE HARBOR BORO	100%
STRAHMERE	100%
STRATFORD	96%
STRATFORD BORO	100%
STRATHMARE	100%
STRATHMERE	100%
Swainton	100%
SWED	75%
SWEDES	75%
SWEDESBOR	100%
SWEDESBORO	98%
Tabernacle	100%
TABERNACLE	97%
TABERNACLE TOWNSHIP	98%
TABERNACLE TWP	100%
TABERNACLE	100%
TABERNCAL	83%
Tansboro	100%
THOROFARE	98%
TOWNBANK	100%
TUCKAHOE	99%
Turnersville	97%
TURNERSVILLE	75%
UPPER DEERFIELD	84%
UPPER DEERFIELD TOWNSHIP	100%
UPPER DEERFIELD TWP	98%
UPPER PITTSBORO	100%
UPPER PITTSBORO TOWNSHIP	100%
UPPER PITTSBORO TWP	99%
UPPER TOWNSHIP	100%
UPPER TWP	99%
VENTNOR	97%
VENTNOR CITY	98%
VENTNOR HEIGHTS	100%
VENTOR CITY	100%
VINELAND	100%
VILLAS	99%
VINCENTTOWN	98%
VINEALND	100%
VINEAND	100%
VINELAND	98%
VINELAND CITY	96%
VINELANDVineland	100%
VINLEAND	100%
VOOHEES	100%
VOORHEES	97%
VOORHEES TOWNSHIP	100%
VOORHEES TWP	96%
W BERLIN	100%
W Cape May	100%
WASHINGTON TOWNSHIP	93%
WASHINGTON TWP	97%
WATERFORD	93%
WATERFORD TOWNSHIP	99%
Waterford Twp	100%
WATERFORD WORKS	97%
WENONAH	96%
WESET CAPE MAY	100%
WEST BERLIN	94%
WEST CAPE MAY	100%
WEST CAPE MAY BORO	83%
WEST DEPTFORD	97%
WEST DEPTFORD TOWNSHIP	50%
WEST DEPTFORD TWP	98%
WEST WILDWOOD	100%
WEST WILDWOOD BORO	100%
WEYMOUTH	100%
WEYMOUTH TWP	100%
WHITESBORO	98%
WILDWOOD	99%
WILDWOOD CITY	100%
WILDWOOD CREST	99%
WILDWOOD CREST BORO	100%
WILLAMSTOWN	100%
WILLIAMSTON	100%

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3
APPENDIX A - Annual Only
Percent of On-Cycle Meter Reads by Town

City/Town	Average of Percentage Read
WILLIAMSTOWN	100%
Williamstown	97%
WILLIAMTOWN	100%
WILLIAMSTOWN	100%
WILWOOD	100%
WINSLOW	96%
WINSLOW TOWNSHIP	98%
WINSLOW TWP	96%
WOOD	100%
WOODB	100%
WOODBINE	99%
WOODBINE BORO	100%
WOODBURY	95%
WOODBURY HEIGHTS	94%
WOODSTOWN	99%
WOOLRICH	100%
WOOLWICH	99%
WOOLWICH TOWNSHIP	96%
WOOLWICH TWP	99%
WOOLWIH TOWNSHIP	100%
WOOLWOCH TWP	94%



January 8, 2025

Sherri Golden, Secretary
Office of the Secretary
NJ Board of Public Utilities
44 South Clinton Avenue
P. O. Box 350
Trenton, NJ 08625-0350

**Re: Quarterly Report of Leak and Emergency Calls
As of December 31, 2024**

Dear Secretary Golden:

Pursuant to N.J.A.C. 14:6-3.11, enclosed for filing is South Jersey Gas Company's Quarterly Report of Leak and Emergency Calls (the "Report") for the fourth quarter 2024.

In accordance with the New Jersey Board of Public Utilities ("BPU") March 19, 2020 and June 10, 2020 Orders issued in BPU Docket No. EO20030254, hard copies are not being submitted at this time, but can be provided at a later time, if needed.

If you have any questions, please feel free to contact me.

Respectfully,

A handwritten signature in black ink that reads "Carolyn A. Jacobs".

Carolyn A. Jacobs
Regulatory Compliance Specialist Senior

CAJ/f12
Enclosure

cc: B. Lipman	S. Peterson	J. Urena	L. Mattox
M. Caroselli	M. Cummings	F. Gaffney	A. Davila
K. Forbes	M. Kammer	N. Anglani	

**STATE OF NEW JERSEY
DEPARTMENT OF PUBLIC UTILITIES
SOUTH JERSEY GAS COMPANY**

From: 01-OCT-24

Appendix B
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To: 31-DEC-24

**Quarterly Report
Leak & Emergency Calls
All Company**

Response Time in Minutes	Week Day During Normal Business Hours		Week Day After Normal Business Hours		Saturdays Sundays & Holidays		Totals	
	Calls	%	Calls	%	Calls	%	Calls	%
0-15	425	22.8 %	84	13.4 %	83	14.9 %	592	19.4 %
16-30	984	52.8 %	298	47.6 %	280	50.3 %	1562	51.3 %
31-45	392	21.1 %	184	29.4 %	153	27.5 %	729	23.9 %
46-60	58	3.1 %	57	9.1 %	39	7.0 %	154	5.1 %
OVER 60	3	0.2 %	3	0.5 %	2	0.4 %	8	0.3 %
Total	1862	100.0 %	626	100.0 %	557	100.0 %	3045	100.0 %
LEAK	918	49.3 %	257	41.1 %	238	42.7 %	1413	46.4 %
NO LEAK	944	50.7 %	369	58.9 %	319	57.3 %	1632	53.6 %

*Total Elapsed time from receipt of report to time of arrival

SOUTH JERSEY GAS COMPANY

2024 Monthly Report - Atlantic, Glassboro, Cumberland, Cape May, Waterford

JANUARY

NO OF JOBS : PERCENT		
0-15	180	15.4%
16-30	595	50.8%
31-45	304	25.9%
46-60	82	7.0%
OVER 60	11	0.9%
TOTAL	1172	100.0%
Leak	498	42.0%
No Leak	674	58.0%

FEBRUARY

NO OF JOBS : PERCENT		
0-15	171	17.4%
16-30	527	53.7%
31-45	231	23.5%
46-60	51	5.2%
OVER 60	2	0.2%
TOTAL	982	100.0%
Leak	443	45.0%
No Leak	539	55.0%

MARCH

NO OF JOBS : PERCENT		
0-15	168	20.1%
16-30	421	50.4%
31-45	206	24.6%
46-60	35	4.2%
OVER 60	6	0.7%
TOTAL	836	100.0%
Leak	371	44.0%
No Leak	465	56.0%

APRIL

NO OF JOBS : PERCENT		
0-15	178	17.5%
16-30	562	55.3%
31-45	222	21.8%
46-60	50	4.9%
OVER 60	5	0.5%
TOTAL	1017	100.0%
Leak	496	49.0%
No Leak	521	51.0%

MAY

NO OF JOBS : PERCENT		
0-15	149	17.1%
16-30	445	51.0%
31-45	232	26.6%
46-60	43	4.9%
OVER 60	4	0.5%
TOTAL	873	100.0%
Leak	445	51.0%
No Leak	428	49.0%

JUNE

NO OF JOBS : PERCENT		
0-15	126	16.5%
16-30	402	52.5%
31-45	204	26.6%
46-60	32	4.2%
OVER 60	2	0.3%
TOTAL	766	100.0%
Leak	355	46.0%
No Leak	411	54.0%

JULY

NO OF JOBS : PERCENT		
0-15	139	17.5%
16-30	433	54.4%
31-45	190	23.9%
46-60	32	4.0%
OVER 60	2	0.3%
TOTAL	796	100.0%
Leak	367	46.0%
No Leak	429	54.0%

AUGUST

NO OF JOBS : PERCENT		
0-15	160	17.7%
16-30	487	53.8%
31-45	215	23.8%
46-60	42	4.6%
OVER 60	1	0.1%
TOTAL	905	100.0%
Leak	448	50.0%
No Leak	457	50.0%

SEPTEMBER

NO OF JOBS : PERCENT		
0-15	193	21.9%
16-30	469	53.2%
31-45	176	20.0%
46-60	42	4.8%
OVER 60	1	0.1%
TOTAL	881	100.0%
Leak	399	45.0%
No Leak	482	55.0%

OCTOBER

NO OF JOBS : PERCENT		
0-15	195	18.6%
16-30	523	49.8%
31-45	270	25.7%
46-60	61	5.8%
OVER 60	1	0.1%
TOTAL	1050	100.0%
Leak	515	49.0%
No Leak	535	51.0%

NOVEMBER

NO OF JOBS : PERCENT		
0-15	184	20.6%
16-30	466	52.2%
31-45	202	22.6%
46-60	39	4.4%
OVER 60	2	0.2%
TOTAL	893	100.0%
Leak	424	47.0%
No Leak	469	53.0%

DECEMBER

NO OF JOBS : PERCENT		
0-15	213	19.3%
16-30	573	52.0%
31-45	257	23.3%
46-60	54	4.9%
OVER 60	5	0.5%
TOTAL	1102	100.0%
Leak	474	43.0%
No Leak	628	57.0%

SOUTH JERSEY GAS COMPANY

QUARTERLY REPORT - LEAK EMERGENCY CALL OVER 60 MINUTES

2021				2022				2023			
Qtrs	Leaks	Over 60 MIN	%	Qtrs	Leaks	Over 60 MIN	%	Qtrs	Leaks	Over 60 MIN	%
FIRST	3,115	61	2.0%	FIRST	2,893	31	1.1%	FIRST	2,853	16	0.6%
SECOND	2,586	42	1.6%	SECOND	2,483	14	0.6%	SECOND	2,603	8	0.3%
THIRD	2,431	32	1.3%	THIRD	2,583	29	1.1%	THIRD	2,504	11	0.4%
FOURTH	3,015	44	1.5%	FOURTH	3,256	25	0.8%	FOURTH	3,106	24	0.8%
Total:	11,147	179	2.0%	Total:	11,215	99	1.0%	Total:	11,066	59	1.0%

2024				2025			
Qtrs	Leaks	Over 60 MIN	%	Qtrs	Leaks	Over 60 MIN	%
FIRST	2,990	19	0.6%	FIRST	12	0	0.0%
SECOND	2,656	11	0.4%	SECOND	0	0	0.0%
THIRD	2,582	4	0.2%	THIRD	0	0	0.0%
FOURTH	3,045	8	0.3%	FOURTH	0	0	0.0%
Total:	11,273	42	0.0%	Total:	12	0	0.0%

QUARTERLY REPORT - LEAK EMERGENCY CALL OVER 60 MINUTES

SOUTH JERSEY GAS COMPANY
Quarterly Report on Leak Response

Atlantic

WITHIN NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	29	18.8%	0-15	28	23.9%	0-15	30	25.6%	0-15	87	22.4%
16-30	81	52.6%	16-30	71	60.7%	16-30	72	61.5%	16-30	224	57.7%
31-45	37	24.0%	31-45	18	15.4%	31-45	14	12.0%	31-45	69	17.8%
46-60	7	4.5%	46-60	0	0.0%	46-60	1	0.9%	46-60	8	2.1%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	154	100.0%	TOTAL	117	100.0%	TOTAL	117	100.0%	TOTAL	388	100.0%
LEAK	90	58.4%	LEAK	62	53.0%	LEAK	52	44.4%	LEAK	204	52.6%
NO LEAK	64	41.6%	NO LEAK	55	47.0%	NO LEAK	65	55.6%	NO LEAK	184	47.4%

AFTER NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	4	8.9%	0-15	7	15.9%	0-15	9	16.1%	0-15	20	13.8%
16-30	28	62.2%	16-30	26	59.1%	16-30	26	46.4%	16-30	80	55.2%
31-45	11	24.4%	31-45	8	18.2%	31-45	17	30.4%	31-45	36	24.8%
46-60	2	4.4%	46-60	3	6.8%	46-60	4	7.1%	46-60	9	6.2%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	45	100.0%	TOTAL	44	100.0%	TOTAL	56	100.0%	TOTAL	145	100.0%
LEAK	21	46.7%	LEAK	20	45.5%	LEAK	12	21.4%	LEAK	53	36.6%
NO LEAK	24	53.3%	NO LEAK	24	54.5%	NO LEAK	44	78.6%	NO LEAK	92	63.4%

HOLIDAYS AND WEEKENDS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	4	11.1%	0-15	8	22.2%	0-15	1	2.2%	0-15	13	11.0%
16-30	25	69.4%	16-30	23	63.9%	16-30	34	73.9%	16-30	82	69.5%
31-45	7	19.4%	31-45	5	13.9%	31-45	9	19.6%	31-45	21	17.8%
46-60	0	0.0%	46-60	0	0.0%	46-60	2	4.3%	46-60	2	1.7%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	36	100.0%	TOTAL	36	100.0%	TOTAL	46	100.0%	TOTAL	118	100.0%
LEAK	15	41.7%	LEAK	16	44.4%	LEAK	17	37.0%	LEAK	48	40.7%
NO LEAK	21	58.3%	NO LEAK	20	55.6%	NO LEAK	29	63.0%	NO LEAK	70	59.3%

OVERALL

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	37	15.7%	0-15	43	21.8%	0-15	40	18.3%	0-15	120	18.4%
16-30	134	57.0%	16-30	120	60.9%	16-30	132	60.3%	16-30	386	59.3%
31-45	55	23.4%	31-45	31	15.7%	31-45	40	18.3%	31-45	126	19.4%
46-60	9	3.8%	46-60	3	1.5%	46-60	7	3.2%	46-60	19	2.9%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	235	100.0%	TOTAL	197	100.0%	TOTAL	219	100.0%	TOTAL	651	100.0%
LEAK	126	53.6%	LEAK	98	49.7%	LEAK	81	37.0%	LEAK	305	46.9%
NO LEAK	109	46.4%	NO LEAK	99	50.3%	NO LEAK	138	63.0%	NO LEAK	346	53.1%

SOUTH JERSEY GAS COMPANY
Quarterly Report on Leak Response

Cape May

WITHIN NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	25	24.5%	0-15	28	35.0%	0-15	27	27.8%	0-15	80	28.7%
16-30	56	54.9%	16-30	31	38.8%	16-30	53	54.6%	16-30	140	50.2%
31-45	19	18.6%	31-45	19	23.8%	31-45	14	14.4%	31-45	52	18.6%
46-60	2	2.0%	46-60	2	2.5%	46-60	3	3.1%	46-60	7	2.5%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	102	100.0%	TOTAL	80	100.0%	TOTAL	97	100.0%	TOTAL	279	100.0%
LEAK	74	72.5%	LEAK	62	77.5%	LEAK	57	58.8%	LEAK	193	69.2%
NO LEAK	28	27.5%	NO LEAK	18	22.5%	NO LEAK	40	41.2%	NO LEAK	86	30.8%

AFTER NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	3	15.8%	0-15	3	15.0%	0-15	8	24.2%	0-15	14	19.4%
16-30	8	42.1%	16-30	10	50.0%	16-30	9	27.3%	16-30	27	37.5%
31-45	7	36.8%	31-45	4	20.0%	31-45	13	39.4%	31-45	24	33.3%
46-60	1	5.3%	46-60	3	15.0%	46-60	3	9.1%	46-60	7	9.7%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	19	100.0%	TOTAL	20	100.0%	TOTAL	33	100.0%	TOTAL	72	100.0%
LEAK	9	47.4%	LEAK	13	65.0%	LEAK	15	45.5%	LEAK	37	51.4%
NO LEAK	10	52.6%	NO LEAK	7	35.0%	NO LEAK	18	54.5%	NO LEAK	35	48.6%

HOLIDAYS AND WEEKENDS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	1	3.8%	0-15	4	16.0%	0-15	7	26.9%	0-15	12	15.6%
16-30	11	42.3%	16-30	9	36.0%	16-30	12	46.2%	16-30	32	41.6%
31-45	13	50.0%	31-45	8	32.0%	31-45	5	19.2%	31-45	26	33.8%
46-60	1	3.8%	46-60	4	16.0%	46-60	2	7.7%	46-60	7	9.1%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	26	100.0%	TOTAL	25	100.0%	TOTAL	26	100.0%	TOTAL	77	100.0%
LEAK	13	50.0%	LEAK	13	52.0%	LEAK	11	42.3%	LEAK	37	48.1%
NO LEAK	13	50.0%	NO LEAK	12	48.0%	NO LEAK	15	57.7%	NO LEAK	40	51.9%

OVERALL

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	29	19.7%	0-15	35	28.0%	0-15	42	26.9%	0-15	106	24.8%
16-30	75	51.0%	16-30	50	40.0%	16-30	74	47.4%	16-30	199	46.5%
31-45	39	26.5%	31-45	31	24.8%	31-45	32	20.5%	31-45	102	23.8%
46-60	4	2.7%	46-60	9	7.2%	46-60	8	5.1%	46-60	21	4.9%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	147	100.0%	TOTAL	125	100.0%	TOTAL	156	100.0%	TOTAL	428	100.0%
LEAK	96	65.3%	LEAK	88	70.4%	LEAK	83	53.2%	LEAK	267	62.4%
NO LEAK	51	34.7%	NO LEAK	37	29.6%	NO LEAK	73	46.8%	NO LEAK	161	37.6%

SOUTH JERSEY GAS COMPANY
Quarterly Report on Leak Response

Cumberland

WITHIN NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	27	34.6%	0-15	14	27.5%	0-15	18	26.9%	0-15	59	30.1%
16-30	42	53.8%	16-30	26	51.0%	16-30	40	59.7%	16-30	108	55.1%
31-45	7	9.0%	31-45	10	19.6%	31-45	8	11.9%	31-45	25	12.8%
46-60	2	2.6%	46-60	1	2.0%	46-60	1	1.5%	46-60	4	2.0%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	78	100.0%	TOTAL	51	100.0%	TOTAL	67	100.0%	TOTAL	196	100.0%
LEAK	28	35.9%	LEAK	18	35.3%	LEAK	31	46.3%	LEAK	77	39.3%
NO LEAK	50	64.1%	NO LEAK	33	64.7%	NO LEAK	36	53.7%	NO LEAK	119	60.7%

AFTER NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	2	7.7%	0-15	0	0.0%	0-15	3	10.7%	0-15	5	7.2%
16-30	15	57.7%	16-30	11	73.3%	16-30	14	50.0%	16-30	40	58.0%
31-45	6	23.1%	31-45	2	13.3%	31-45	8	28.6%	31-45	16	23.2%
46-60	3	11.5%	46-60	2	13.3%	46-60	3	10.7%	46-60	8	11.6%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	26	100.0%	TOTAL	15	100.0%	TOTAL	28	100.0%	TOTAL	69	100.0%
LEAK	9	34.6%	LEAK	4	26.7%	LEAK	10	35.7%	LEAK	23	33.3%
NO LEAK	17	65.4%	NO LEAK	11	73.3%	NO LEAK	18	64.3%	NO LEAK	46	66.7%

HOLIDAYS AND WEEKENDS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	4	36.4%	0-15	3	14.3%	0-15	6	27.3%	0-15	13	24.1%
16-30	4	36.4%	16-30	11	52.4%	16-30	11	50.0%	16-30	26	48.1%
31-45	2	18.2%	31-45	7	33.3%	31-45	3	13.6%	31-45	12	22.2%
46-60	1	9.1%	46-60	0	0.0%	46-60	1	4.5%	46-60	2	3.7%
61+	0	0.0%	61+	0	0.0%	61+	1	4.5%	61+	1	1.9%
TOTAL	11	100.0%	TOTAL	21	100.0%	TOTAL	22	100.0%	TOTAL	54	100.0%
LEAK	3	27.3%	LEAK	6	28.6%	LEAK	6	27.3%	LEAK	15	27.8%
NO LEAK	8	72.7%	NO LEAK	15	71.4%	NO LEAK	16	72.7%	NO LEAK	39	72.2%

OVERALL

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	33	28.7%	0-15	17	19.5%	0-15	27	23.1%	0-15	77	24.1%
16-30	61	53.0%	16-30	48	55.2%	16-30	65	55.6%	16-30	174	54.5%
31-45	15	13.0%	31-45	19	21.8%	31-45	19	16.2%	31-45	53	16.6%
46-60	6	5.2%	46-60	3	3.4%	46-60	5	4.3%	46-60	14	4.4%
61+	0	0.0%	61+	0	0.0%	61+	1	0.9%	61+	1	0.3%
TOTAL	115	100.0%	TOTAL	87	100.0%	TOTAL	117	100.0%	TOTAL	319	100.0%
LEAK	40	34.8%	LEAK	28	32.2%	LEAK	47	40.2%	LEAK	115	36.1%
NO LEAK	75	65.2%	NO LEAK	59	67.8%	NO LEAK	70	59.8%	NO LEAK	204	63.9%

SOUTH JERSEY GAS COMPANY
Quarterly Report on Leak Response

Glassboro

WITHIN NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	25	19.1%	0-15	25	23.8%	0-15	27	19.6%	0-15	77	20.6%
16-30	72	55.0%	16-30	57	54.3%	16-30	73	52.9%	16-30	202	54.0%
31-45	29	22.1%	31-45	20	19.0%	31-45	32	23.2%	31-45	81	21.7%
46-60	5	3.8%	46-60	3	2.9%	46-60	5	3.6%	46-60	13	3.5%
61+	0	0.0%	61+	0	0.0%	61+	1	0.7%	61+	1	0.3%
TOTAL	131	100.0%	TOTAL	105	100.0%	TOTAL	138	100.0%	TOTAL	374	100.0%
LEAK	54	41.2%	LEAK	48	45.7%	LEAK	57	41.3%	LEAK	159	42.5%
NO LEAK	77	58.8%	NO LEAK	57	54.3%	NO LEAK	81	58.7%	NO LEAK	215	57.5%

AFTER NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	5	6.2%	0-15	7	13.0%	0-15	14	24.6%	0-15	26	13.5%
16-30	37	45.7%	16-30	24	44.4%	16-30	27	47.4%	16-30	88	45.8%
31-45	27	33.3%	31-45	17	31.5%	31-45	13	22.8%	31-45	57	29.7%
46-60	11	13.6%	46-60	5	9.3%	46-60	2	3.5%	46-60	18	9.4%
61+	1	1.2%	61+	1	1.9%	61+	1	1.8%	61+	3	1.6%
TOTAL	81	100.0%	TOTAL	54	100.0%	TOTAL	57	100.0%	TOTAL	192	100.0%
LEAK	34	42.0%	LEAK	12	22.2%	LEAK	18	31.6%	LEAK	64	33.3%
NO LEAK	47	58.0%	NO LEAK	42	77.8%	NO LEAK	39	68.4%	NO LEAK	128	66.7%

HOLIDAYS AND WEEKENDS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	9	21.4%	0-15	7	15.2%	0-15	9	17.0%	0-15	25	17.7%
16-30	15	35.7%	16-30	26	56.5%	16-30	23	43.4%	16-30	64	45.4%
31-45	13	31.0%	31-45	9	19.6%	31-45	17	32.1%	31-45	39	27.7%
46-60	5	11.9%	46-60	4	8.7%	46-60	3	5.7%	46-60	12	8.5%
61+	0	0.0%	61+	0	0.0%	61+	1	1.9%	61+	1	0.7%
TOTAL	42	100.0%	TOTAL	46	100.0%	TOTAL	53	100.0%	TOTAL	141	100.0%
LEAK	16	38.1%	LEAK	17	37.0%	LEAK	20	37.7%	LEAK	53	37.6%
NO LEAK	26	61.9%	NO LEAK	29	63.0%	NO LEAK	33	62.3%	NO LEAK	88	62.4%

OVERALL

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	39	15.4%	0-15	39	19.0%	0-15	50	20.2%	0-15	128	18.1%
16-30	124	48.8%	16-30	107	52.2%	16-30	123	49.6%	16-30	354	50.1%
31-45	69	27.2%	31-45	46	22.4%	31-45	62	25.0%	31-45	177	25.0%
46-60	21	8.3%	46-60	12	5.9%	46-60	10	4.0%	46-60	43	6.1%
61+	1	0.4%	61+	1	0.5%	61+	3	1.2%	61+	5	0.7%
TOTAL	254	100.0%	TOTAL	205	100.0%	TOTAL	248	100.0%	TOTAL	707	100.0%
LEAK	104	40.9%	LEAK	77	37.6%	LEAK	95	38.3%	LEAK	276	39.0%
NO LEAK	150	59.1%	NO LEAK	128	62.4%	NO LEAK	153	61.7%	NO LEAK	431	61.0%

SOUTH JERSEY GAS COMPANY
Quarterly Report on Leak Response

Waterford

WITHIN NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	39	23.8%	0-15	37	21.6%	0-15	32	16.0%	0-15	108	20.2%
16-30	81	49.4%	16-30	89	52.0%	16-30	110	55.0%	16-30	280	52.3%
31-45	39	23.8%	31-45	40	23.4%	31-45	48	24.0%	31-45	127	23.7%
46-60	5	3.0%	46-60	4	2.3%	46-60	9	4.5%	46-60	18	3.4%
61+	0	0.0%	61+	1	0.6%	61+	1	0.5%	61+	2	0.4%
TOTAL	164	100.0%	TOTAL	171	100.0%	TOTAL	200	100.0%	TOTAL	535	100.0%
LEAK	81	49.4%	LEAK	89	52.0%	LEAK	81	40.5%	LEAK	251	46.9%
NO LEAK	83	50.6%	NO LEAK	82	48.0%	NO LEAK	119	59.5%	NO LEAK	284	53.1%

AFTER NORMAL BUSINESS HOURS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	13	16.5%	0-15	6	10.9%	0-15	14	13.5%	0-15	33	13.9%
16-30	25	31.6%	16-30	26	47.3%	16-30	42	40.4%	16-30	93	39.1%
31-45	34	43.0%	31-45	18	32.7%	31-45	37	35.6%	31-45	89	37.4%
46-60	7	8.9%	46-60	5	9.1%	46-60	11	10.6%	46-60	23	9.7%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	79	100.0%	TOTAL	55	100.0%	TOTAL	104	100.0%	TOTAL	238	100.0%
LEAK	37	46.8%	LEAK	19	34.5%	LEAK	58	55.8%	LEAK	114	47.9%
NO LEAK	42	53.2%	NO LEAK	36	65.5%	NO LEAK	46	44.2%	NO LEAK	124	52.1%

HOLIDAYS AND WEEKENDS

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	5	8.9%	0-15	7	13.2%	0-15	8	13.8%	0-15	20	12.0%
16-30	23	41.1%	16-30	26	49.1%	16-30	27	46.6%	16-30	76	45.5%
31-45	19	33.9%	31-45	17	32.1%	31-45	19	32.8%	31-45	55	32.9%
46-60	9	16.1%	46-60	3	5.7%	46-60	4	6.9%	46-60	16	9.6%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	56	100.0%	TOTAL	53	100.0%	TOTAL	58	100.0%	TOTAL	167	100.0%
LEAK	31	55.4%	LEAK	25	47.2%	LEAK	29	50.0%	LEAK	85	50.9%
NO LEAK	25	44.6%	NO LEAK	28	52.8%	NO LEAK	29	50.0%	NO LEAK	82	49.1%

OVERALL

October			November			December			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	57	19.1%	0-15	50	17.9%	0-15	54	14.9%	0-15	161	17.1%
16-30	129	43.1%	16-30	141	50.5%	16-30	179	49.4%	16-30	449	47.8%
31-45	92	30.8%	31-45	75	26.9%	31-45	104	28.7%	31-45	271	28.8%
46-60	21	7.0%	46-60	12	4.3%	46-60	24	6.6%	46-60	57	6.1%
61+	0	0.0%	61+	1	0.4%	61+	1	0.3%	61+	2	0.2%
TOTAL	299	100.0%	TOTAL	279	100.0%	TOTAL	362	100.0%	TOTAL	940	100.0%
LEAK	149	49.8%	LEAK	133	47.7%	LEAK	168	46.4%	LEAK	450	47.9%
NO LEAK	150	50.2%	NO LEAK	146	52.3%	NO LEAK	194	53.6%	NO LEAK	490	52.1%

SOUTH JERSEY GAS COMPANY
Leak/Emergencies Over 60 Minutes
Month: October 2024

Date	Address	Time Received	Time Started	Time Arrived	Reponse Time (Minutes)	Response Impact
10/11/2024	819 WITHERSPOON WAY, HARRISON TOWNSHIP	20:41	20:58	21:42	61	Traffic And Distance

SOUTH JERSEY GAS COMPANY
Leak/Emergencies Over 60 Minutes
Month: November 2024

Date	Address	Time Received	Time Started	Time Arrived	Reponse Time (Minutes)	Response Impact
11/11/2024	6 FOX HILL DR, SOUTHAMPTON TOWNSHIP	15:01	15:05	16:11	70	Traffic And Distance
11/18/2024	5 MCINTOSH RD, WASHINGTON TOWNSHIP-GL	17:38	17:45	18:40	62	All Scheduled Personnel Responding To Others Calls

SOUTH JERSEY GAS COMPANY
Leak/Emergencies Over 60 Minutes
Month: December 2024

Date	Address	Time Received	Time Started	Time Arrived	Reponse Time (Minutes)	Response Impact
12/07/2024	661 KENYON AVE, DEERFIELD TOWNSHIP	01:54	02:08	03:06	72	Traffic And Distance
12/09/2024	2 TIMBER GREEN CT, MEDFORD TOWNSHIP	14:47	15:11	15:53	66	Traffic And Distance
12/24/2024	WOOLWICH TOWNSHIP	06:17	06:29	07:20	63	Traffic And Distance
12/25/2024	20 ELDER PL, PENNSVILLE TOWNSHIP	12:17	12:25	13:32	75	All Scheduled Personnel Responding To Others Calls
12/29/2024	15 S ELMWOOD AVE, PENNS GROVE BOROUGH	00:18	00:24	01:19	61	Traffic And Distance

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Atlantic**

Month: **OCTOBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	1	0	0	0	0	1	1	0	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	1
2	3	2	1	0	0	6	5	1	1	1	1	0	0	3	2	1	0	0	0	0	0	0	0	0	2
3	1	4	2	1	0	8	2	6	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	3
4	1	5	2	0	0	8	2	6	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	4
5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	2	0	0	5	2	3	5
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	1	1	6
7	1	8	1	0	0	10	9	1	1	0	1	0	0	2	2	0	0	0	0	0	0	0	0	0	7
8	0	4	0	0	0	4	2	2	0	1	2	0	0	3	1	2	0	0	0	0	0	0	0	0	8
9	2	2	0	0	0	4	3	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	9
10	2	3	0	0	0	5	4	1	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	10
11	1	6	1	0	0	8	6	2	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	11
12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1	12
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	0	0	3	2	1	13
14	3	3	3	1	0	10	7	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14
15	2	2	1	0	0	5	3	2	0	2	1	0	0	3	2	1	0	0	0	0	0	0	0	0	15
16	1	4	1	0	0	6	3	3	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	16
17	0	5	2	0	0	7	3	4	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	17
18	2	6	2	0	0	10	4	6	0	3	3	1	0	7	2	5	0	0	0	0	0	0	0	0	18
19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	2	0	0	6	1	5	19
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	0	0	0	7	1	6	20
21	1	5	2	0	0	8	4	4	0	4	0	0	0	4	1	3	0	0	0	0	0	0	0	0	21
22	1	1	0	0	0	2	1	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	22
23	1	2	2	0	0	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23
24	1	1	2	0	0	4	4	0	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	24
25	0	1	5	0	0	6	4	2	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	25
26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	4	1	3	26
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	1	0	0	8	7	1	27
28	2	3	6	5	0	16	5	11	0	2	0	1	0	3	2	1	0	0	0	0	0	0	0	0	28
29	0	6	3	0	0	9	5	4	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	29
30	2	4	1	0	0	7	6	1	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	30
31	1	4	0	0	0	5	2	3	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	31
15D AYT OT	17	39	11	2	0	69	44	25	3	10	6	0	0	19	9	10	1	6	4	0	0	11	5	6	15D AYT OT
END MTH TOT	29	81	37	7	0	154	90	64	4	28	11	2	0	45	21	24	4	25	7	0	0	36	15	21	END MTH TOT

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Atlantic**

Month: **NOVEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	1	3	3	0	0	7	3	4	2	2	2	0	0	6	4	2	0	0	0	0	0	0	0	0	1	
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	4	2	2	2	
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	2	1	3
4	0	2	3	0	0	5	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	
5	1	3	0	0	0	4	0	4	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	5	
6	1	1	0	0	0	2	2	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	6	
7	0	5	0	0	0	5	2	3	1	3	0	0	0	4	3	1	0	0	0	0	0	0	0	0	7	
8	2	4	1	0	0	7	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8	
9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3	3	0	9	
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	1	1	10	
11	0	4	0	0	0	4	3	1	0	3	0	0	0	3	1	2	0	0	0	0	0	0	0	0	11	
12	0	3	1	0	0	4	3	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	12	
13	2	2	2	0	0	6	3	3	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	13	
14	3	3	0	0	0	6	3	3	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	14	
15	0	2	2	0	0	4	1	3	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	15	
16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	3	2	0	0	9	2	7	16	
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	2	17	
18	1	8	2	0	0	11	7	4	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	18	
19	3	2	1	0	0	6	3	3	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	19	
20	0	3	1	0	0	4	4	0	0	2	0	1	0	3	1	2	0	0	0	0	0	0	0	0	20	
21	4	7	0	0	0	11	6	5	2	1	1	0	0	4	2	2	0	0	0	0	0	0	0	0	21	
22	2	9	1	0	0	12	5	7	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	22	
23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	0	0	0	4	2	2	23	
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	5	0	0	0	6	3	3	24	
25	4	3	1	0	0	8	5	3	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	25	
26	1	3	0	0	0	4	2	2	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	26	
27	2	1	0	0	0	3	1	2	1	2	1	0	0	4	1	3	0	0	0	0	0	0	0	0	27	
28	0	2	0	0	0	2	2	0	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	28	
29	1	1	0	0	0	2	1	1	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	29	
30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	3	1	2	30	
15D AYT OT	10	32	12	0	0	54	26	28	3	14	3	1	0	21	10	11	1	8	3	0	0	12	8	4	15D AYT OT	
END MTH TOT	28	71	18	0	0	117	62	55	7	26	8	3	0	44	20	24	8	23	5	0	0	36	16	20	END MTH TOT	

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Atlantic**

Month: **DECEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	4	3	1	1
2	4	4	0	0	0	8	3	5	1	3	1	0	0	5	1	4	0	0	0	0	0	0	0	0	0	2
3	1	2	0	0	0	3	2	1	5	3	2	0	0	10	0	10	0	0	0	0	0	0	0	0	0	3
4	1	5	3	0	0	9	3	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	
5	3	3	0	0	0	6	2	4	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	5	
6	3	0	1	1	0	5	4	1	0	1	3	1	0	5	1	4	0	0	0	0	0	0	0	0	6	
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4	3	1	7	
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	9	0	0	0	10	1	9	8	
9	0	3	0	0	0	3	1	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	9	
10	1	4	2	0	0	7	2	5	0	1	1	1	0	3	2	1	0	0	0	0	0	0	0	0	10	
11	0	6	0	0	0	6	2	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11	
12	1	6	0	0	0	7	4	3	0	2	3	1	0	6	2	4	0	0	0	0	0	0	0	0	12	
13	0	4	3	0	0	7	3	4	0	1	3	0	0	4	0	4	0	0	0	0	0	0	0	0	13	
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0	1	0	7	5	2	14	
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	3	0	0	6	1	5	15
16	0	6	1	0	0	7	3	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	16	
17	1	6	0	0	0	7	3	4	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	17	
18	3	3	0	0	0	6	2	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18	
19	3	2	0	0	0	5	3	2	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	19	
20	0	2	0	0	0	2	2	0	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	20	
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	21	
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	22	
23	0	2	1	0	0	3	2	1	0	3	2	0	0	5	2	3	0	0	0	0	0	0	0	0	23	
24	1	1	1	0	0	3	1	2	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	24	
25	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	25	
26	4	0	1	0	0	5	4	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	26	
27	0	8	0	0	0	8	1	7	2	0	0	0	0	2	0	2	0	0	0	0	0	0	0	0	27	
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	2	1	0	8	3	5	28	
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	4	0	4	29
30	2	4	0	0	0	6	3	3	0	2	0	1	0	3	2	1	0	0	0	0	0	0	0	0	30	
31	2	1	1	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31	
15D AYT OT	14	37	9	1	0	61	26	35	7	12	13	3	0	35	6	29	1	25	4	1	0	31	13	18	15D AYT OT	
END MTH TOT	30	72	14	1	0	117	52	65	9	26	17	4	0	56	12	44	1	34	9	2	0	46	17	29	END MTH TOT	

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Cape May**

Month: **OCTOBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
2	1	1	2	0	0	4	2	2	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	2
3	1	1	1	0	0	3	2	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	3
4	0	4	3	0	0	7	5	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	4
5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	2	0	0	5
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4	1	3	0	6
7	1	0	0	1	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
8	1	1	0	0	0	2	1	1	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	8
9	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	9
10	2	3	1	0	0	6	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
11	1	0	3	0	0	4	4	0	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	11
12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	4	1	3	0	12
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	0	0	3	2	1	0	13
14	2	2	0	0	0	4	3	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	14
15	2	4	0	0	0	6	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
16	2	3	0	0	0	5	3	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	16
17	0	2	0	0	0	2	1	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	17
18	0	3	1	0	0	4	3	1	1	1	2	0	0	4	0	4	0	0	0	0	0	0	0	0	0	18
19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3	2	1	0	19
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	5	1	0	7	4	3	0	20
21	0	5	0	1	0	6	1	5	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	21
22	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	22
23	3	4	2	0	0	9	8	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23
24	0	1	0	0	0	1	1	0	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	24
25	3	1	3	0	0	7	5	2	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	25
26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	26
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	2	0	27
28	1	3	0	0	0	4	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	28
29	3	4	0	0	0	7	6	1	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	29
30	1	5	1	0	0	7	5	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30
31	1	6	1	0	0	8	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31
15D AYT OT	11	17	11	1	0	40	29	11	1	3	2	1	0	7	4	3	1	6	6	0	0	13	6	7	0	15D AYT OT
END MTH TOT	25	56	19	2	0	102	74	28	3	8	7	1	0	19	9	10	1	11	13	1	0	26	13	13	0	END MTH TOT

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Cape May**

Month: **NOVEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	0	1	0	0	0	1	1	0	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	1
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	2
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
4	2	1	2	0	0	5	4	1	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	4
5	1	1	3	0	0	5	1	4	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	5
6	2	2	0	0	0	4	4	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	6
7	0	3	2	0	0	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
8	0	2	1	0	0	3	3	0	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	8
9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	2	1	0	8	2	6	9
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	3	0	3	10
11	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
12	1	1	3	1	0	6	3	3	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	12
13	2	1	1	0	0	4	3	1	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	13
14	1	4	1	0	0	6	4	2	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	14
15	4	1	1	0	0	6	4	2	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	15
16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	0	0	3	3	0	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
18	1	1	0	0	0	2	2	0	0	1	1	1	0	3	3	0	0	0	0	0	0	0	0	0	18
19	3	0	1	0	0	4	3	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	19
20	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	20
21	1	2	1	0	0	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21
22	2	1	0	0	0	3	3	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	22
23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2	0	4	2	2	24
25	4	2	1	0	0	7	6	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25
26	1	2	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
27	3	1	0	0	0	4	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	28
29	0	2	2	1	0	5	4	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	29
30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	1	0	5	4	1	30
15D AYT OT	13	18	14	1	0	46	33	13	3	5	3	2	0	13	10	3	1	5	5	1	0	12	3	9	15D AYT OT
END MTH TOT	28	31	19	2	0	80	62	18	3	10	4	3	0	20	13	7	4	9	8	4	0	25	13	12	END MTH TOT

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Cape May**

Month: **DECEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE		
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N			
	15	30	45	60					15	30	45	60					15	30	45	60							
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	3	1	2	1
2	2	3	0	0	0	5	3	2	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	2
3	1	4	0	0	0	5	5	0	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	3
4	1	3	2	0	0	6	5	1	0	0	2	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	4
5	1	3	1	1	0	6	4	2	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	5
6	2	4	1	0	0	7	5	2	0	1	0	1	0	2	2	0	0	0	0	0	0	0	0	0	0	0	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	1	2	0	6	1	5	7	7	
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	1	2	8	8	
9	1	2	1	0	0	4	1	3	0	0	1	1	0	2	1	1	0	0	0	0	0	0	0	0	0	0	9
10	1	0	1	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
11	2	1	0	0	0	3	2	1	1	0	2	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	11
12	1	3	0	0	0	4	1	3	0	0	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0	0	12
13	1	2	2	0	0	5	1	4	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	2	0	0	14	
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	3	3	0	0	15	
16	4	4	0	0	0	8	5	3	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	16
17	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
18	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18
19	2	0	0	0	0	2	0	2	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	19
20	3	2	0	0	0	5	3	2	2	0	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	2	0	0	21
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	0	0	4	1	3	0	0	22
23	1	1	1	0	0	3	3	0	1	2	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	23
24	0	3	0	0	0	3	1	2	1	1	1	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	24
25	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25
26	1	4	1	0	0	6	2	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
27	2	4	0	0	0	6	3	3	0	2	1	0	0	3	2	1	0	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	2	0	0	28	
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1	0	0	29
30	0	3	0	2	0	5	3	2	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	30
31	0	3	3	0	0	6	5	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	31
15D AYT OT	13	25	8	1	0	47	29	18	3	1	9	3	0	16	6	10	6	7	2	2	0	17	8	9	0	0	15D AYT OT
END MTH TOT	27	53	14	3	0	97	57	40	8	9	13	3	0	33	15	18	7	12	5	2	0	26	11	15	0	0	END MTH TOT

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Cumberland**

Month: **OCTOBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	1	1	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
2	3	3	1	0	0	7	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
3	3	2	0	1	0	6	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
4	1	0	0	0	0	1	0	1	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	4
5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	2	1	1	5	
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	6	
7	1	0	1	0	0	2	0	2	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	7
8	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8
9	2	3	0	0	0	5	1	4	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	9
10	2	2	0	0	0	4	3	1	0	3	2	1	0	6	3	3	0	0	0	0	0	0	0	0	0	10
11	2	4	0	0	0	6	0	6	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	11
12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	12	
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13
14	1	2	0	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14
15	1	2	0	1	0	4	2	2	1	0	2	0	0	3	2	1	0	0	0	0	0	0	0	0	0	15
16	2	2	1	0	0	5	1	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	16
17	1	1	0	0	0	2	0	2	0	0	1	1	0	2	0	2	0	0	0	0	0	0	0	0	0	17
18	2	2	1	0	0	5	4	1	1	1	1	0	0	3	0	3	0	0	0	0	0	0	0	0	0	18
19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	19	
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	2	0	2	20	
21	2	1	1	0	0	4	1	3	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	21
22	0	3	0	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	22
23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23
24	0	1	0	0	0	1	0	1	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	24
25	2	2	0	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25
26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	3	1	2	26	
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1	27	
28	1	2	0	0	0	3	2	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	28
29	0	3	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29
30	0	3	1	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30
31	0	1	1	0	0	2	0	2	0	1	0	1	0	2	0	2	0	0	0	0	0	0	0	0	0	31
15D AYT OT	17	21	2	2	0	42	14	28	1	8	4	1	0	14	8	6	1	1	2	0	0	4	1	3	15D AYT OT	
END MTH TOT	27	42	7	2	0	78	28	50	2	15	6	3	0	26	9	17	4	4	2	1	0	11	3	8	END MTH TOT	

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Cumberland**

Month: **NOVEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	2	0	0	0	0	2	1	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	1	
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	2	
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	1	2	3
4	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	4	
5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	
6	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	
7	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	
8	1	1	0	0	0	2	0	2	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	8	
9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	9	
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	10	
11	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	11	
12	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	
13	0	5	2	1	0	8	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13	
14	0	2	1	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	
15	1	3	0	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15	
16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	1	1	16	
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	17	
18	0	2	0	0	0	2	1	1	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	18	
19	1	0	1	0	0	2	1	1	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	19	
20	3	0	1	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	20	
21	2	1	2	0	0	5	2	3	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	21	
22	1	2	0	0	0	3	0	3	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	22	
23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2	0	2	23	
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	3	0	3	24	
25	1	3	1	0	0	5	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25	
26	0	0	1	0	0	1	0	1	0	1	0	1	0	2	2	0	0	0	0	0	0	0	0	0	26	
27	1	2	1	0	0	4	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	27	
28	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	28	
29	0	2	0	0	0	2	0	2	0	1	0	1	0	2	0	2	0	0	0	0	0	0	0	0	29	
30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	2	0	5	0	5	30	
15D AYT OT	5	13	3	1	0	22	10	12	0	5	0	0	0	5	1	4	1	5	2	0	0	8	4	4	15D AYT OT	
END MTH TOT	14	26	10	1	0	51	18	33	0	11	2	2	0	15	4	11	3	11	7	0	0	21	6	15	END MTH TOT	

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Cumberland**

Month: **DECEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	1	
2	0	3	0	0	0	3	3	0	0	1	3	0	0	4	1	3	0	0	0	0	0	0	0	0	2	
3	0	2	0	0	0	2	1	1	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	3	
4	2	1	2	0	0	5	1	4	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	4	
5	2	2	0	1	0	5	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	
6	1	1	0	0	0	2	2	0	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	6	
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	2	0	7		
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	0	0	0	4	1	3	8
9	2	4	1	0	0	7	2	5	1	1	1	0	0	3	2	1	0	0	0	0	0	0	0	0	9	
10	1	0	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	10	
11	2	0	0	0	0	2	2	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	11	
12	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	
13	1	4	1	0	0	6	3	3	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	13	
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	1	0	0	3	1	2	14
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	15
16	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	16
17	0	1	0	0	0	1	0	1	0	1	0	1	0	2	0	2	0	0	0	0	0	0	0	0	0	17
18	1	2	1	0	0	4	2	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	18
19	0	2	1	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19
20	2	0	0	0	0	2	2	0	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	1	0	0	4	2	2	21
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	2	22
23	0	3	1	0	0	4	1	3	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	23
24	0	1	0	0	0	1	0	1	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	24
25	0	2	0	0	0	2	1	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	25
26	2	0	0	0	0	2	1	1	0	1	1	1	0	3	1	2	0	0	0	0	0	0	0	0	0	26
27	0	5	1	0	0	6	1	5	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	2	0	2	28	
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3	0	3	29
30	1	2	0	0	0	3	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30
31	1	2	0	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31
15D AYT OT	11	19	4	1	0	35	17	18	1	6	6	1	0	14	7	7	3	5	1	1	1	11	4	7	15D AYT OT	
END MTH TOT	18	40	8	1	0	67	31	36	3	14	8	3	0	28	10	18	6	11	3	1	1	22	6	16	END MTH TOT	

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Glassboro**

Month: **OCTOBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		DATE	AFTER HOURS						CONFIRMED LEAK		DATE	WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0 15	16 30	31 45	46 60	60+	T O T	Y	N		0 15	16 30	31 45	46 60	60+	T O T	Y	N		0 15	16 30	31 45	46 60	60+	T O T	Y	N	
1	1	4	0	0	0	5	3	2	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	1		
2	0	2	0	0	0	2	1	1	0	4	0	0	0	4	3	1	0	0	0	0	0	0	0	0	2		
3	1	6	2	1	0	10	2	8	0	1	1	1	0	3	2	1	0	0	0	0	0	0	0	0	3		
4	2	2	1	0	0	5	1	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	4		
5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	1	1	0	6	4	2	5		
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	2	2	0	0	7	4	3	6		
7	3	0	1	0	0	4	2	2	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	7		
8	0	2	0	0	0	2	1	1	0	1	2	0	0	3	0	3	0	0	0	0	0	0	0	0	8		
9	3	2	0	0	0	5	4	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	9		
10	0	7	5	0	0	12	7	5	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	10		
11	1	3	4	0	0	8	5	3	0	2	1	0	1	4	2	2	0	0	0	0	0	0	0	0	11		
12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	2	0	6	1	5	12		
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1	13		
14	1	5	0	1	0	7	2	5	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	14		
15	1	7	2	0	0	10	4	6	1	0	3	1	0	5	2	3	0	0	0	0	0	0	0	0	15		
16	1	2	1	0	0	4	2	2	0	1	3	3	0	7	2	5	0	0	0	0	0	0	0	0	16		
17	2	3	0	0	0	5	1	4	0	4	1	2	0	7	3	4	0	0	0	0	0	0	0	0	17		
18	1	4	0	0	0	5	4	1	0	2	1	1	0	4	3	1	0	0	0	0	0	0	0	0	18		
19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	2	2	0	7	3	4	19		
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	3	0	0	6	1	5	20		
21	0	4	0	0	0	4	0	4	0	3	3	0	0	6	1	5	0	0	0	0	0	0	0	0	21		
22	1	3	2	0	0	6	2	4	1	1	2	0	0	4	2	2	0	0	0	0	0	0	0	0	22		
23	1	3	2	1	0	7	3	4	0	2	2	1	0	5	2	3	0	0	0	0	0	0	0	0	23		
24	1	2	2	0	0	5	2	3	1	1	1	0	0	3	2	1	0	0	0	0	0	0	0	0	24		
25	0	1	0	0	0	1	0	1	0	3	1	0	0	4	4	0	0	0	0	0	0	0	0	0	25		
26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	2	0	0	6	3	3	26		
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	0	3	27		
28	3	3	3	1	0	10	5	5	1	3	1	0	0	5	1	4	0	0	0	0	0	0	0	0	28		
29	2	4	2	0	0	8	2	6	0	4	0	0	0	4	2	2	0	0	0	0	0	0	0	0	29		
30	0	2	1	1	0	4	1	3	0	1	1	1	0	3	0	3	0	0	0	0	0	0	0	0	30		
31	0	1	1	0	0	2	0	2	1	0	0	1	0	2	1	1	0	0	0	0	0	0	0	0	31		
15D AYT OT	13	40	15	2	0	70	32	38	1	12	11	2	1	27	11	16	4	7	6	3	0	20	9	11	15D AYT OT		
END MTH TOT	25	72	29	5	0	131	54	77	5	37	27	11	1	81	34	47	9	15	13	5	0	42	16	26	EN DM THT OT		

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Glassboro**

Month: **NOVEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE									
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60						15	30	45	60					
1	1	2	0	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
4	0	6	3	0	0	9	6	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
5	0	1	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
6	3	2	0	0	0	5	4	1	1	4	0	0	0	5	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
7	2	2	1	0	0	5	3	2	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
8	0	3	1	0	0	4	2	2	0	0	1	1	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8
9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
11	0	2	0	1	0	3	1	2	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
12	3	2	1	0	0	6	2	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12
13	3	2	1	0	0	6	3	3	1	3	2	0	0	6	2	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13
14	0	2	1	0	0	3	2	1	0	4	0	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14
15	0	7	0	0	0	7	4	3	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
18	1	4	3	0	0	8	5	3	0	2	4	1	1	8	2	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18
19	2	1	1	0	0	4	1	3	1	2	2	0	0	5	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19
20	2	1	1	0	0	4	2	2	1	1	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	20
21	1	8	0	0	0	9	3	6	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21
22	1	4	0	0	0	5	3	2	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	22
23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	24
25	2	1	2	1	0	6	2	4	0	0	4	2	0	6	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25
26	2	3	2	1	0	8	1	7	1	1	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
27	1	2	0	0	0	3	2	1	0	0	2	1	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	28
29	1	2	3	0	0	6	1	5	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29
30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30
15D AYT OT	12	31	8	1	0	52	28	24	2	16	4	1	0	23	6	17	4	10	6	2	0	22	10	12	15D AYT OT									
END MTH TOT	25	57	20	3	0	105	48	57	7	24	17	5	1	54	12	42	7	26	9	4	0	46	17	29	END MTH TOT									

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Glassboro**

Month: **DECEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE		
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N			
	15	30	45	60					15	30	45	60					15	30	45	60							
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	2	2	0	7	4	3	1	
2	3	3	5	0	0	11	3	8	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	2	
3	1	3	2	0	0	6	2	4	1	3	2	0	0	6	0	6	0	0	0	0	0	0	0	0	0	3	
4	2	2	1	0	0	5	1	4	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	4	
5	1	2	1	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	
6	1	5	2	0	0	8	3	5	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	6	
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	1	1	0	5	2	3	7
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	3	0	0	8	3	5	8	
9	1	2	0	0	0	3	2	1	2	3	0	0	0	5	2	3	0	0	0	0	0	0	0	0	0	9	
10	2	2	2	0	0	6	2	4	3	3	0	0	0	6	2	4	0	0	0	0	0	0	0	0	0	10	
11	0	6	1	0	0	7	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11	
12	0	3	1	0	0	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	
13	2	4	1	0	0	7	2	5	1	0	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	13	
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	3	0	0	7	1	6	14	
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	2	0	2	15
16	4	4	3	0	0	11	3	8	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	16
17	2	4	0	1	0	7	2	5	0	4	1	0	0	5	3	2	0	0	0	0	0	0	0	0	0	0	17
18	1	2	1	0	0	4	1	3	1	0	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	18
19	1	4	2	2	0	9	6	3	2	1	1	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	19
20	0	4	2	1	0	7	6	1	1	2	0	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	4	1	0	0	7	2	5	21	
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	2	0	0	6	3	3	22	
23	0	4	7	0	0	11	6	5	0	4	1	0	0	5	2	3	0	0	0	0	0	0	0	0	0	0	23
24	0	4	0	0	0	4	0	4	2	0	1	0	1	4	3	1	0	0	0	0	0	0	0	0	0	0	24
25	0	0	0	1	1	2	1	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	25
26	2	1	1	0	0	4	0	4	0	1	2	1	0	4	0	4	0	0	0	0	0	0	0	0	0	0	26
27	2	2	0	0	0	4	3	1	0	3	0	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	0	0	4	3	1	28	
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	2	0	1	7	2	5	29	
30	0	6	0	0	0	6	4	2	0	0	2	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	30
31	2	6	0	0	0	8	3	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31
15D AYT OT	13	32	16	0	0	61	22	39	8	10	4	1	0	23	6	17	6	10	10	3	0	29	10	19		15D AYT OT	
END MTH TOT	27	73	32	5	1	138	57	81	14	27	13	2	1	57	18	39	9	23	17	3	1	53	20	33		END MTH TOT	

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Waterford**

Month: **OCTOBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0 15	16 30	31 45	46 60	60+	T O T	Y	N	0 15	16 30	31 45	46 60	60+	T O T	Y	N	0 15	16 30	31 45	46 60	60+	T O T	Y	N	
1	2	5	3	1	0	11	6	5	1	0	1	1	0	3	2	1	0	0	0	0	0	0	0	0	1
2	2	5	0	0	0	7	1	6	0	3	0	1	0	4	2	2	0	0	0	0	0	0	0	0	2
3	4	1	2	1	0	8	6	2	1	2	2	0	0	5	3	2	0	0	0	0	0	0	0	0	3
4	0	4	3	0	0	7	5	2	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	4
5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	3	3	0	10	5	5	5
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	2	0	0	7	4	3	6
7	1	2	1	1	0	5	1	4	0	2	2	0	0	4	1	3	0	0	0	0	0	0	0	0	7
8	3	4	1	0	0	8	5	3	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	8
9	1	4	4	1	0	10	5	5	1	0	1	1	0	3	2	1	0	0	0	0	0	0	0	0	9
10	0	2	3	1	0	6	3	3	0	1	2	1	0	4	0	4	0	0	0	0	0	0	0	0	10
11	0	3	4	0	0	7	4	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	3	1	0	9	4	5	12
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	13
14	1	4	1	0	0	6	3	3	1	2	2	0	0	5	1	4	0	0	0	0	0	0	0	0	14
15	2	7	1	0	0	10	2	8	0	2	2	0	0	4	3	1	0	0	0	0	0	0	0	0	15
16	1	0	1	0	0	2	2	0	0	2	0	1	0	3	2	1	0	0	0	0	0	0	0	0	16
17	1	7	0	0	0	8	2	6	1	1	1	0	0	3	1	2	0	0	0	0	0	0	0	0	17
18	3	5	0	0	0	8	4	4	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	18
19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	6	3	0	13	5	8	19
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	2	0	6	5	1	20
21	2	3	3	0	0	8	3	5	1	0	2	0	0	3	2	1	0	0	0	0	0	0	0	0	21
22	6	3	2	0	0	11	6	5	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	22
23	0	2	3	0	0	5	3	2	1	2	1	1	0	5	4	1	0	0	0	0	0	0	0	0	23
24	0	1	1	0	0	2	2	0	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	24
25	1	3	1	0	0	5	3	2	0	1	4	0	0	5	1	4	0	0	0	0	0	0	0	0	25
26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	1	1	26
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	5	1	0	0	8	6	2	27
28	5	3	1	0	0	9	5	4	1	0	3	1	0	5	3	2	0	0	0	0	0	0	0	0	28
29	2	2	0	0	0	4	2	2	3	2	4	0	0	9	1	8	0	0	0	0	0	0	0	0	29
30	1	5	2	0	0	8	2	6	2	1	3	0	0	6	4	2	0	0	0	0	0	0	0	0	30
31	1	6	2	0	0	9	6	3	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	31
15D AYT OT	16	41	23	5	0	85	41	44	4	14	13	4	0	35	16	19	2	13	8	4	0	27	14	13	15D AYT OT
END MTH TOT	39	81	39	5	0	164	81	83	13	25	34	7	0	79	37	42	5	23	19	9	0	56	31	25	EN DM THT OT

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Waterford**

Month: **NOVEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE		
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N			
	15	30	45	60					15	30	45	60					15	30	45	60							
1	0	0	1	1	0	2	1	1	1	1	0	0	0	0	2	0	2	0	0	0	0	0	0	0	0	1	
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	1	2	2	
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	5	2	3	3
4	3	7	4	0	0	14	9	5	1	1	2	0	0	4	0	4	0	0	0	0	0	0	0	0	0	4	
5	2	3	2	0	0	7	4	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	
6	1	6	1	0	0	8	4	4	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	6	
7	0	3	0	0	0	3	3	0	0	2	0	1	0	3	2	1	0	0	0	0	0	0	0	0	0	7	
8	1	2	4	2	0	9	6	3	0	3	0	0	0	3	1	2	0	0	0	0	0	0	0	0	0	8	
9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	
11	0	3	2	0	1	6	3	3	0	0	1	2	0	3	1	2	0	0	0	0	0	0	0	0	0	11	
12	4	4	3	0	0	11	5	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	
13	3	2	1	0	0	6	5	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	13	
14	2	10	2	0	0	14	8	6	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	14	
15	6	5	3	0	0	14	7	7	1	0	2	0	0	3	2	1	0	0	0	0	0	0	0	0	0	15	
16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16	
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17	
18	0	7	0	1	0	8	4	4	0	3	2	2	0	7	2	5	0	0	0	0	0	0	0	0	0	18	
19	5	10	6	0	0	21	10	11	0	3	2	0	0	5	1	4	0	0	0	0	0	0	0	0	0	19	
20	3	5	1	0	0	9	3	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	20	
21	1	1	0	0	0	2	0	2	0	1	2	0	0	3	0	3	0	0	0	0	0	0	0	0	0	21	
22	2	6	1	0	0	9	4	5	1	1	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	22	
23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23	
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	24	
25	2	5	3	0	0	10	4	6	0	2	2	0	0	4	1	3	0	0	0	0	0	0	0	0	0	25	
26	0	3	2	0	0	5	1	4	0	2	2	0	0	4	1	3	0	0	0	0	0	0	0	0	0	26	
27	2	5	2	0	0	9	6	3	2	2	2	0	0	6	3	3	0	0	0	0	0	0	0	0	0	27	
28	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	28	
29	0	2	1	0	0	3	2	1	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	29	
30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30	
15D AYT OT	22	45	23	3	1	94	55	39	3	11	5	3	0	22	8	14	1	12	9	2	0	24	8	16		15D AYT OT	
END MTH TOT	37	89	40	4	1	171	89	82	6	26	18	5	0	55	19	36	7	26	17	3	0	53	25	28		END MTH TOT	

SOUTH JERSEY GAS COMPANY
Quarterly Leak Response Report By Division By Day

Division: **Waterford**

Month: **DECEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	4	0	0	9	5	4	1
2	1	5	4	1	0	11	6	5	0	1	3	0	0	4	2	2	0	0	0	0	0	0	0	0	0	2
3	0	8	2	0	0	10	5	5	1	0	2	1	0	4	1	3	0	0	0	0	0	0	0	0	0	3
4	3	8	0	2	0	13	3	10	0	0	4	0	0	4	2	2	0	0	0	0	0	0	0	0	0	4
5	1	5	1	0	0	7	1	6	0	2	2	1	0	5	4	1	0	0	0	0	0	0	0	0	0	5
6	0	5	2	0	0	7	2	5	0	4	1	0	0	5	3	2	0	0	0	0	0	0	0	0	0	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4	2	2	7	
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	0	1	0	6	2	4	8	
9	3	5	2	0	1	11	4	7	0	2	0	1	0	3	2	1	0	0	0	0	0	0	0	0	0	9
10	2	2	4	0	0	8	1	7	0	0	2	1	0	3	2	1	0	0	0	0	0	0	0	0	0	10
11	1	5	1	1	0	8	4	4	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	11
12	1	4	1	0	0	6	4	2	1	2	0	1	0	4	3	1	0	0	0	0	0	0	0	0	0	12
13	0	4	2	0	0	6	3	3	0	6	3	1	0	10	4	6	0	0	0	0	0	0	0	0	0	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	2	1	0	8	4	4	14	
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	2	1	0	8	6	2	15	
16	4	7	3	0	0	14	7	7	0	3	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	16
17	0	4	1	0	0	5	1	4	2	2	7	2	0	13	3	10	0	0	0	0	0	0	0	0	0	17
18	3	7	2	1	0	13	6	7	1	0	3	1	0	5	5	0	0	0	0	0	0	0	0	0	0	18
19	2	6	0	0	0	8	5	3	1	2	2	0	0	5	4	1	0	0	0	0	0	0	0	0	0	19
20	2	3	6	2	0	13	6	7	0	2	2	0	0	4	2	2	0	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	0	0	4	0	4	21	
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	0	0	0	4	2	2	22	
23	3	6	2	1	0	12	5	7	2	4	1	1	0	8	4	4	0	0	0	0	0	0	0	0	0	23
24	2	2	4	0	0	8	1	7	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	24
25	1	0	3	0	0	4	3	1	0	5	1	0	0	6	3	3	0	0	0	0	0	0	0	0	0	25
26	0	4	1	0	0	5	1	4	1	0	1	0	0	2	2	0	0	0	0	0	0	0	0	0	0	26
27	2	7	3	1	0	13	5	8	1	2	2	1	0	6	2	4	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	5	5	0	0	11	5	6	28	
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	0	4	3	1	29	
30	0	7	3	0	0	10	3	7	4	4	0	0	0	8	6	2	0	0	0	0	0	0	0	0	0	30
31	1	6	1	0	0	8	5	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31
15D AYT OT	12	51	19	4	1	87	33	54	2	18	17	6	0	43	24	19	6	17	9	3	0	35	19	16	15D AYT OT	
END MTH TOT	32	110	48	9	1	200	81	119	14	42	37	11	0	104	58	46	8	27	19	4	0	58	29	29	END MTH TOT	

SOUTH JERSEY GAS COMPANY
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APPENDIX C
Disconnections for Non Payment - Annual Only

Customer Disconnections					
	Residential	Commercial	Industrial	Total	Projected
2024	7061	824	15	7,900	8,000

SOUTH JERSEY GAS COMPANY
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APPENDIX D
Financial Assistance Enrollment - RCR - CUS - 21.1

FISCAL YEAR	LIHEAP	LIFELINE	USF	FRESH START	NJ SHARES	PAGE
Jan 2024	1,274	1,096	19,330	4,355	-	-
Feb 2024	1,157	-	19,461	3,485	-	-
Mar 2024	1,325	954	19,785	3,100	-	-
Q1 2024	3,756	2,050	58,576	10,940	-	-
Apr 2024	1,040	489	19,981	3,231	-	-
May 2024	1,034	123	20,396	5,309	-	71
Jun 2024	946	126	20,713	3,663	-	91
Q2 2024	3,020	738	61,090	12,203	-	162
Jul 2024	348	-	21,210	3,904	-	71
Aug 2024	-	-	21,283	4,152	-	97
Sep 2024	-	-	21,086	4,280	-	58
Q3 2024	348	-	63,579	12,336	-	226
Oct 2024	-	-	21,423	5,284	-	61
Nov 2024	2,407	3,732	18,626	4,148	-	16
Dec 2024	843	-	19,080	3,821	-	39
Q4 2024	3,250	3,732	59,129	13,253	-	116

SOUTH JERSEY GAS COMPANY
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APPENDIX E

Financial Assistance Enrollment by Municipality (RCR-CUS-21.2) - Annual Only

CITY	LIHEAP	LIFELINE	USF	FRESH START	NJ SHARES	PAGE
ABSECON	137	84	413	127		7
ATCO	79	53	182	60		3
ATLANTIC CITY	591	197	1,732	633		21
AVALON	2	5	6			
BARRINGTON			1			
BERLIN	105	73	246	72		11
BERLIN TWP	5	10	13	2		1
BLACKWOOD	221	166	520	216		19
BRIDGEPORT	2		5	2		
BRIDGETON	702	176	1,679	548		18
BRIGANTINE	28	42	87	27		
BUENA	30	44	85	14		
BUENA VISTA TOWNSHIP		1	1			
BUENA VISTA TWP	4	8	14	2		
CAPE MAY	61	66	143	38		
CAPE MAY COURT HOUSE	128	86	267	57		2
CAPE MAY POINT	1	1	2			
CARNEYS POINT	78	31	233	66		8
CEDAR BROOK	2	1	4	1		
CEDARVILLE	26	8	47	17		3
CHERRY HILL	41	41	102	27		1
CHESSLHURST	13	5	27	9		
Chiselhurst		1	1			
CLARKSBORO	16	9	35	8		1
Clayton	106	68	276	105		5
CLEMENTON	176	69	408	155		7
COLOGNE	4	1	8	4		
COMMERCIAL TWP	5	11	30	6		1
COBBIN CITY			1			
DEEP WATER			1			
DEEPWATER	8	3	19	8		
DEERFIELD		2	2	1		
DEL HAVEN	12	12	23	3		1
Dennis			1	1		
DENNIS TWP	7	5	11	2		
DEPTFORD	64	85	222	61		3
DEPTFORD TOWNSHIP		1	1			
DIVIDING CREEK	4	5	14	3		
DORCHESTER	5	1	7	4		
DOWNE	1	1	3	1		
EAST GREENWICH TWP	3	13	15	3		
EGG HARBOR TOWNSHIP		1	1			
EGG HARBOR	1	1	2	1		
EGG HARBOR CITY	130	128	450	121		6
EGG HARBOR TOWNSHIP	333	216	978	314		17
EGG HARBOR TWP	39	41	126	31		2
ELK TWP		2	3			
ELMER	33	20	107	34		1
ELWOOD	2		3	3		
ERIAL	1		1	1		
EVESHAM	1	5	5	1		
FAIRFIELD	2	9	14	1		
FAIRTON	3	1	6			
FOLSOM	1	3	5	1		
FORTESCUE	2		9	1		
FRANKLIN TWP	3	10	14	3		
FRANKLINVILLE	36	31	121	48		3
GALLOWAY	273	181	850	302		19
GALLOWAY TOWNSHIP			1			
GIBBSBORO	27	7	59	17		1
GIBBSTOWN	25	16	73	26		
GLASSBORO	177	68	507	186		15
GLENDORA	40	39	85	24		1
GLOUCESTER TWP	28	40	93	20		5
GREEN CREEK	3	1	4	2		
GREENWICH TWP	1	5	11	4		1
GRENLOCH	7	6	14	3		
HAMILTON TWP	9	23	41	10		
HAMMONTON	125	135	398	96		9
HARRISON TWP	4	2	6	1		
HARRISONVILLE	1		1	1		
HOPEWELL	3	2	4	1		
HOPEWELL TOWNSHIP		1	2			
LANDISVILLE	21	12	52	24		1
LAUREL SPRINGS	17	13	37	8		1
LAWNSIDE	22	11	52	19		1
LAWRENCE		3	2			
LEESBURG	10	6	21	6		
LINDENWOLD	194	88	438	168		9
LINWOOD	24	22	66	17		2
LOGAN TOWNSHIP	1		1			
LOGAN TWP	4	2	7	1		1
LONGPORT		5	3			
LOWER TWP	24	39	56	10		1
MAGNOLIA	42	36	133	43		2
MALAGA	9	9	34	8		1
MANTUA	85	114	272	55		4
MANTUA TOWNSHIP		2	2			
MANTUA TWP	1		1			
MARGATE		3	2			
MARGATE CITY	18	19	54	14		1
MARLTON	76	49	166	45		3
MARMORA	15	9	36	4		
MAURICE RIVER TWP	2		5			
MAURICETOWN	1	2	4	1		
MAYS LANDING	223	146	680	231		18
MAYS LANDINGS	1		2			
MEDFORD	63	43	117	32		3
MEDFORD LAKES			1	1		
MICKLETON	6	3	12	4		
MIDDLE TWP	9	16	20	1		
MILLVILLE	714	282	1,748	580		30
MILMAY	1	5	4	1		
MINOTOLA	20	12	47	17		
MIZPAH			3	2		
MONROE TWP	14	13	47	12		
MONROEVILLE	12	11	36	13		
MOUNT ROYAL	20	2	44	13		
MULLICA HILL	33	25	115	37		6
MULLICA TOWNSHIP		6	10	1		

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
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APPENDIX E
Financial Assistance Enrollment by Municipality (RCR-CUS-21.2) - Annual Only

CITY	LIHEAP	LIFELINE	USF	FRESH START	NJ SHARES	PAGE
MULLICA TWP	1	1	7	3		
NEWFIELD	31	20	104	30		4
NEWPORT	7	6	26	10		1
NEWTONVILLE	13	4	29	15		2
NORMA	1		3	1		
NORTH CAPE MAY	27	35	67	12		1
NORTH WILDWOOD	3	8	8	3		
NORTHFIELD	50	47	158	42		4
Ocean City	22	36	64	11		1
OCEAN VIEW	26	25	55	13		
OLDMANS TWP			3	1		
PAULSBORO	133	42	365	157		10
PEDRICKTOWN	4	1	16	6		
PENNS GROVE	99	41	323	121		4
PENNSGROVE						
PENNSVILLE	87	45	266	67		6
PILES GROVE	1	3	8	2		
PINE HILL	123	58	296	112		6
PITMAN	35	28	113	36		4
Pittsgrove	28	23	101	25		
PITTS GROVE TWP		5	4			
PLEASANTVILLE	351	146	1,090	399		17
POMONA	4	2	5	1		
PORT ELIZABETH	2	2	7	2		
PORT NORRIS	36	15	71	23		
RICHLAND	5	4	14	5		
RIO GRANDE	79	48	186	39		1
ROSENHAYN	16	7	21	6		
RUNNEMEDE	55	56	171	59		4
Salem	165	35	502	170		6
SEA ISLE CITY	6	9	11	1		
SEABROOK	3	2	9	6		1
SEAVILLE		2	1			
SEWELL	191	132	517	162		18
SHAMONG	7	8	15	4		
SHILOH	4		7	1		
SICKLERVILLE	495	213	1,180	461		43
SOMERDALE	67	55	188	62		2
SOMERS POINT	48	64	167	42		2
SOUTH HARRISON TOWNSHIP			2	1		
SOUTH SEAVILLE	3	2	3			1
SOUTHAMPTON	1		1			1
STONE HARBOR		2	2			1
STRATFORD	47	31	119	30		4
SWIDESBORO	101	39	257	73		5
FABERNACLE	4	7	10	3		2
THOROFARE		1	1			
TUCKAHOE	2		6	1		
TURNERSVILLE	8	3	15	4		1
UPPER DEERFIELD TWP	3	5	14	2		
UPPER PITTS GROVE TWP	1	1	2	1		
UPPER TWP	1	2	3			
VENTNOR	2	2	9	3		
VENTNOR CITY	52	54	171	51		1
VILLAS	97	53	201	50		2
VINCENTOWN	16	17	42	11		1
Vineland	789	449	2,194	702		26
Voorhees	99	74	252	76		5
WASHINGTON TWP	16	25	50	13		
WATERFORD	6	6	23	3		
WATERFORD WORKS	20	7	43	14		
WENONAH	53	53	141	37		6
WEST BERLIN	38	47	116	33		
WEST CAPE MAY	7	3	8	2		
WEST DEPTFORD	20	25	63	17		2
WEST DEPTFORD TWP	2	4	7	3		
WEST WILDWOOD	4	1	5	1		
WHITESBORO	5	1	11	4		
WILDWOOD	109	77	258	60		1
WILDWOOD CREST	2	2	10			
WILLIAMSTOWN	281	279	817	259		19
WINSLOW	11	3	21	9		
WINSLOW TWP	23	32	75	24		
WOODBINE	48	8	97	46		1
WOODBURY	3	1	8	2		
WOODBURY HEIGHTS	17	13	52	12		2
Woodstown	42	14	131	31		1
WOOLWICH	1		2	1		
WOOLWICH TOWNSHIP		1				
WOOLWICH TWP	2	3	5	1		
	9,820	5,962	26,637	8,594	-	495

SOUTH JERSEY GAS COMPANY
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APPENDIX F
DPA Counts - RCR-CUS-12.2

Data as of 12/31/24

	Default	Active or Completed	Total Set Up	Active or Completed %	Default %
Jan	743	205	948	22%	78%
Feb	967	327	1294	25%	75%
Mar	1,905	503	2408	21%	79%
Apr	2,082	706	2788	25%	75%
May	1,367	545	1912	29%	71%
Jun	1,243	596	1839	32%	68%
Jul	1,204	747	1951	38%	62%
Aug	981	800	1781	45%	55%
Sep	786	840	1626	52%	48%
Oct	367	1,477	1844	80%	20%
Nov	34	1,123	1157	97%	3%
Dec	8	831	839	99%	1%
2024	11,687	8,700	20,387		

*Total Number of DPA's set up will increase when a DPA service agreement is set up, but not marked as active until the following months

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
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APPENDIX G
DPA by Length - RCR-CUS-15.1

Data as of 12/31/2024

Months	Number of DPAs
1	-
2	3
3	337
4	96
5	65
6	1,725
7	86
8	278
9	604
10	432
11	173
12	2,433
13	26
14	62
15	100
16	82
17	16
18	928
19	8
20	8
21	5
22	2
23	3
24	63
25-36	32
37-48	14
More than 48 Months	5
Total DPAs	7,586

SOUTH JERSEY GAS COMPANY
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APPENDIX H
DPA by Amount - RCR-CUS-16

Data as of 12/31/2024

Range			Number of DPAs in range	Total Amount in arrears associated with range
\$ -	To	\$ 500.00	2,112	\$ 719,918.05
\$ 500.01	To	\$ 1,000.00	3,285	\$ 2,380,814.65
\$ 1,000.01	To	\$ 1,500.00	1,207	\$ 1,466,782.45
\$ 1,500.01	To	\$ 2,000.00	456	\$ 778,950.23
\$ 2,000.01	To	\$ 2,500.00	218	\$ 486,070.33
\$ 2,500.01	To	\$ 3,000.00	101	\$ 277,159.30
\$ 3,000.01	To	\$ 3,500.00	53	\$ 171,561.09
	Greater Than	\$ 3,500.00	154	\$ 1,498,924.05
Total			7,586	\$ 7,780,180.15

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
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APPENDIX I - Annual Only
DPA Details - RCR-CUS-12.1

	2024
Newly established Deferred Payment Arrangements	20,387
Average Down Payment (in Dollars)	\$ 320.25
Average Term (in Months)	9.0
Average dollars amount of arrears made subject to a DPA	\$ 918.80
Average Monthly Installment of DPAs	\$ 100.97
Number of Defaulted DPAs	11,687
Number of Complete (or "successful") DPAs	9,764
*Average amount written off for each defaulted DPA	N/A
*Total amount written off by SJG for Defaulted DPAs	N/A

* When a customer defaults on a DPA, the dollars enrolled in the DPA are transferred back to the main customer service agreement, and are not written off.

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
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APPENDIX K
Convenience Store Fees

Convenience Store Fees	Jan-24	Feb-24	Mar-24	YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD	Oct-24	Nov-24	Dec-24	YTD
a) Number of bills paid each month at convenience stores	4,008	4,078	4,140	12,226	4,505	4,505	2,123	22,368	3,798	3,529	3,705	34,400	3,810	3,561	3,923	45,694
b) Percentage of bills paid each month at convenience stores compared to Company-wide	0.8%	0.9%	0.9%	0.9%	0.9%	1.4%	0.7%	0.9%	0.9%	0.8%	0.8%	0.9%	0.8%	0.8%	0.8%	0.9%
c) Total amount of bills paid at convenience stores	\$ 715,028	\$ 916,874	\$ 886,842	\$ 2,518,744	\$ 794,311	\$ 794,041	\$ 318,015	\$ 4,425,111	\$ 350,324	\$ 286,456	\$ 273,006	\$ 5,334,897	\$ 286,740	\$ 290,833	\$ 498,451	\$ 6,410,921.08
All Payments Company-wide	\$ 88,240,878.53	\$ 100,206,626.07	\$ 96,106,456.58	\$ 284,553,961.18	\$ 86,587,800.02	\$ 57,133,304.78	\$ 43,857,445.00	\$ 472,132,510.98	\$ 39,631,689.00	\$ 35,067,126.32	\$ 35,947,558.21	\$ 582,778,884.51	\$ 37,894,029.64	\$ 35,134,619.00	\$ 60,334,327.42	\$ 716,141,860.57

SOUTH JERSEY GAS COMPANY
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APPENDIX L
Walk in Center

Walk-In Centers	Jan-24	Feb-24	Mar-24	YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD	Oct-24	Nov-24	Dec-24	YTD
Payment Totals reflect drop box and in person payments																
a) Atlantic City																
Total number of Cash, Check, Credit/Debit Payments	719	440	512	1,671	618	496	623	3,408	543	626	419	4,996	593	492	615	6,696
Total number of Drop Box Payments	6	11	10	27	14	9	25	75	8	8	20	111	15	9	12	147
Total number of Payments	725	451	522	1,698	632	505	648	3,483	551	634	439	5,107	608	501	627	6,843
Total number of Customer Inquiries	235	235	270	668	319	345	313	1,645	322	369	324	2,660	384	269	278	3,591
Total number of Walk-Ins	882	820	994	2,696	1,067	1,000	936	5,699	865	995	1,012	8,571	977	761	893	11,202
Number requests Low Income Assistance	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total Dollar Payments (Include Prville Drop Box \$)	\$ 538,282.39	\$ 344,746.11	\$ 310,979.98	\$ 1,184,008.48	\$ 328,918.44	\$ 287,908.58	\$ 217,988.97	\$ 2,018,824.00	\$ 321,816.00	\$ 189,585.31	\$ 159,053.21	\$ 2,689,278.99	\$ 169,794.68	\$ 147,263.44	\$ 211,412.52	\$ 3,217,749.63
Percentage of bills paid at Atlantic City compared to Company-wide	0.60%	0.34%	0.32%	0.42%	0.38%	0.50%	0.50%	0.43%	0.81%	0.54%	0.44%	0.46%	0.45%	0.42%	0.35%	0.45%
b) Glassboro																
Total number of Cash, Check, Credit/Debit Payments	398	502	476	1,376	506	483	410	2,775	394	437	428	4,034	471	391	440	5,336
Total number of Drop Box Payments	181	166	172	519	182	175	131	1,007	155	133	136	1,431	142	124	175	1,872
Total number of Payments	579	668	648	1,895	688	658	541	3,782	549	570	564	5,465	613	515	615	7,208
Total number of Customer Inquiries	152	154	189	495	212	214	174	1,095	169	200	160	1,624	217	184	185	2,210
Total number of Walk-Ins	550	656	665	1,871	697	718	584	3,870	563	637	588	5,658	688	575	625	7,546
Number requests Low Income Assistance	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total Dollar Payments	\$233,942.02	\$345,554.33	\$270,964.45	\$ 850,460.80	\$275,685.33	\$184,053.41	\$125,982.42	\$ 1,436,181.96	\$101,229.57	\$88,949.10	\$95,173.12	\$ 1,721,533.75	\$130,690.82	\$108,578.35	\$169,998.49	\$ 2,130,801.41
Percentage of bills paid at Glassboro compared to Company-wide	0.27%	0.34%	0.28%	0.30%	0.32%	0.32%	0.29%	0.30%	0.26%	0.25%	0.26%	0.30%	0.34%	0.31%	0.28%	0.352%
c) Pleasantville - Drop Box Only																
Total number of Cash, Check, Credit/Debit Payments	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total number of Drop Box Payments	168	183	184	535	197	196	113	1,041	155	171	146	1,513	158	165	187	2,023
Total number of Payments	168	183	184	535	197	196	113	1,041	155	171	146	1,513	158	165	187	2,023
Total number of Customer Inquiries	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total number of Walk-Ins	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Number requests Low Income Assistance	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total Dollar Payments	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Percentage of bills paid at Pleasantville compared to Company-wide	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
d) Millville																
Total number of Cash, Check, Credit/Debit Payments	1,598	1,503	1,784	4,885	1,953	1,608	1,017	9,463	1,208	1,214	1,490	13,375	1,691	1,441	1,707	18,214
Total number of Drop Box Payments	706	606	620	1,932	748	594	376	3,650	574	470	559	5,253	620	503	647	7,023
Total number of Payments	2,304	2,109	2,404	6,817	2,701	2,202	1,393	13,113	1,782	1,684	2,049	18,628	2,311	1,944	2,354	25,237
Total number of Customer Inquiries	244	201	275	720	270	253	226	1,469	258	272	263	2,262	400	303	284	3,249
Total number of Walk-Ins	1,842	1,704	2,059	5,605	2,223	1,861	1,538	11,227	1,862	1,851	1,753	16,693	2,091	1,744	1,991	22,519
Number requests Low Income Assistance	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total Dollar Payments	\$568,730.53	\$602,287.81	\$621,592.81	\$ 1,792,611.15	\$674,120.76	\$454,071.40	\$270,429.07	\$ 3,191,232.38	\$296,652.77	\$266,394.22	\$255,272.62	\$ 4,009,551.99	\$320,685.38	\$279,698.50	\$459,939.59	\$ 5,069,875.46
Percentage of bills paid at Millville compared to Company-wide	0.64%	0.60%	0.65%	0.63%	0.78%	0.79%	0.62%	0.68%	0.75%	0.76%	0.71%	0.69%	0.85%	0.80%	0.76%	0.71%
e) Swainton																
Total number of Cash, Check, Credit/Debit Payments	163	135	117	415	141	128	92	776	116	94	141	1,114	110	100	162	1,486
Total number of Drop Box Payments	5	0	8	13	13	0	1	27	8	0	0	35	10	8	0	53
Total number of Payments	168	135	125	428	154	128	93	803	124	94	141	1,149	120	108	162	1,539
Total number of Customer Inquiries	17	6	6	29	6	5	4	44	8	6	6	64	3	1	3	71
Total number of Walk-Ins	180	141	123	444	147	133	96	820	124	100	134	1,178	113	101	165	1,557
Number requests Low Income Assistance	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total Dollar Payments	\$43,904.89	\$ 47,685.06	\$ 43,770.25	\$ 135,360.20	\$50,161.21	\$33,470.69	\$21,503.42	\$ 240,495.52	\$20,498.28	\$19,355.48	\$27,901.88	\$ 308,251.16	\$37,325.18	\$18,954.64	\$45,220.05	\$ 409,751.03
Percentage of bills paid at Swainton compared to Company-wide	0.05%	0.05%	0.05%	0.05%	0.06%	0.04%	0.02%	0.05%	0.05%	0.06%	0.08%	0.05%	0.10%	0.05%	0.07%	0.06%
f) Folsom																
Total number of Cash, Check, Credit/Debit Payments	132	75	86	293	74	73	64	504	69	75	64	712	81	82	82	957
Total number of Drop Box Payments	219	360	79	658	210	143	172	1,183	87	157	154	1,581	160	77	219	2,037
Total number of Payments (Includes Mailed Payments to SJG Sites)	351	435	165	951	284	245	207	1,687	156	232	218	2,293	241	159	301	2,994
Total number of Customer Inquiries	49	39	47	135	68	48	38	289	28	46	33	396	40	26	39	501
Total number of Walk-Ins	181	114	133	428	142	121	102	793	97	121	97	1,108	121	108	121	1,458
Number requests Low Income Assistance	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total Dollar Payments	\$ 798,189.77	\$ 533,090.18	\$ 96,518.46	\$ 1,428,898.41	\$455,753.01	\$310,359.04	\$250,877.43	\$ 2,445,887.89	\$68,123.97	\$216,041.59	\$167,337.57	\$ 2,897,391.02	\$141,422.34	\$89,700.43	\$301,876.43	\$ 3,430,390.22
Percentage of bills paid at Folsom compared to Company-wide	0.90%	0.53%	0.10%	0.50%	0.53%	0.54%	0.57%	0.52%	0.17%	0.62%	0.47%	0.50%	0.37%	0.26%	0.50%	0.48%
All Payments Company-wide	\$88,240,878.53	\$100,206,626.07	\$96,106,456.58	\$ 284,553,961.18	\$86,587,800.02	\$57,133,304.78	\$43,857,445.00	\$ 472,132,510.98	\$39,631,689.00	\$35,067,126.32	\$35,947,558.21	\$ 582,778,884.51	\$37,894,029.64	\$35,134,619.00	\$60,334,327.42	\$ 716,141,860.57

SOUTH JERSEY GAS COMPANY
BPU QUARTERLY REPORTS
BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3
APPENDIX M
Shut Offs

Shut-Offs	Jan-24	Feb-24	Mar-24	YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD	Oct-24	Nov-24	Dec-24	YTD
a) Elderly Municipality	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
b) Low Income Assistance Municipality	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
c) Total Shut-Offs Municipality	94	40	203	337	1,138	1,021	841	3,337	941	823	1,180	6,281	1,261	358	-	7,900