



January 14, 2025

Via Email

Sherri L. Golden, Secretary
New Jersey Board of Public Utilities
44 South Clinton Avenue, 1st Floor
P.O. Box 350
Trenton, NJ 08625-0350

RE: In the Matter of the New Jersey Board of Public Utilities Response to the
Covid-19 Pandemic
BPU Docket No. AO20060471

Dear Secretary Golden:

Enclosed for filing, pursuant to the Board's Order dated June 29, 2023 in the above captioned docket, is New Jersey Natural Gas Company's Report on its Fresh Start program. This report covers the time period from October 1, 2024 to December 31, 2024.

In accordance with the Order issued by the Board in connection with I/M/O the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed. No paper copies will follow.

Please feel free to contact me via email at adembia@njng.com if you have any questions.

Respectfully submitted,

A handwritten signature in blue ink that reads 'Andrew K. Dembia'.

Andrew K. Dembia
Regulatory Affairs Counsel

Enclosures

CC: Stacy Peterson, BPU Staff
Nick Gorglione, BPU Staff
Brian Lipman, Rate Counsel
Maura Caroselli, Rate Counsel

NEW JERSEY NATURAL GAS COMPANY
FRESH START QUARTERLY REPORT
QUARTER ENDED DECEMBER 31, 2024

Docket AO20060471 Agenda Date 6/29/23 Item 7A	Oct-24	Nov-24	Dec-24
Total number of customers participating in Fresh Start each month	3660	3038	2612
Total number of Fresh Start customers that earned forgiveness each month	3090	2259	2093
Total Fresh Start dollars potentially forgivable each month	\$158,136.39	\$139,738.21	\$127,805.37
Total Fresh Start dollars forgiven each month	\$156,971.48	\$120,029.12	\$120,356.04