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Dominick DiRocco, Esq.  
VP, Rates & Regulatory Affairs

October 29, 2024

Sherri Golden, Secretary  
Secretary of the Board  
NJ Board of Public Utilities  
44 South Clinton Avenue  
P. O. Box 350  
Trenton, NJ 08625-0350

**Re: In the Matter of the Petition of South Jersey Gas Company For Approval of  
Increased Base Tariff Rates and Charges For Gas Service, Changes to Depreciation  
Rates and Other Tariff Revisions  
BPU Docket No. GR22040253  
OAL Docket No. PUC 04318-22**

**In the Matter of The Merger of South Jersey Industries, Inc. and Boardwalk Merger  
Sub, Inc.  
BPU Docket No. GM22040270**

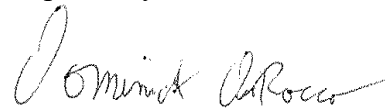
Dear Secretary Golden:

Pursuant to the Board's Order dated December 21, 2022 in Docket Number GR22040253 and the Board's Order dated January 25, 2023 in Docket Number GM22040270, enclosed please find South Jersey Gas Company's Customer Service Metrics Quarterly Report for the Third Quarter ending September 2024.

In accordance with the New Jersey Board of Public Utilities ("BPU") March 19, 2020 and June 10, 2020 Orders issued in BPU Docket No. EO20030254, hard copies are not being submitted at this time, but can be provided at a later time, if needed.

If you have any questions regarding this matter, please do not hesitate to contact me.

Respectfully,

A handwritten signature in black ink that reads "Dominick DiRocco". The signature is written in a cursive, flowing style.

Dominick DiRocco

DD/caj/f97  
Attachment

cc: S. Peterson  
J. Ford-Williams  
M. Cummings

M. Kammer  
B. Lipman  
M. Caroselli

K. Forbes  
W. Becker  
B. Jacobs

**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**

	Jan-24	Feb-24	Mar-24	Run 1/1 to 3/31			Run 1/1 to 6/30			Run 1/1 to 9/30			Run 1/1 to 12/31
				YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD	YTD
1A Average Speed of Answer (in seconds) <sup>1,2</sup>	211	168	175	<b>184</b>	253	45	132	<b>154</b>	41	29	25	<b>116</b>	
1B Percent of Calls Answered Within 30 Seconds <sup>1</sup>	56.46%	68.66%	64.69%	<b>64.25%</b>	65.04%	86.11%	85.96%	<b>71.45%</b>	89.05%	91.76%	90.97%	<b>77.42%</b>	
GOAL <i>80% of calls answered in 30 seconds through Q3 2024; 82% of calls answered within 30 seconds thereafter</i>													
1C Abandoned Call Rate <sup>1</sup>	8.77%	7.53%	8.87%	<b>8.38%</b>	9.18%	3.64%	3.44%	<b>7.10%</b>	2.96%	2.40%	2.52%	<b>5.73%</b>	
GOAL <i>5% or less of calls abandoned</i>													
1D Call Center Strike Reporting	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	
Call volume (number of calls and relative percentages)													
Overall	24,870	26,705	26,094	<b>77,669</b>	28,505	25,628	22,688	<b>154,490</b>	23,362	23,421	23,344	<b>224,617</b>	
Atlantic City Volume	20,494	21,389	21,306	<b>63,189</b>	22,241	20,082	17,418	<b>122,930</b>	17,306	15,709	16,981	<b>172,926</b>	
Atlantic City Percent	82.40%	80.09%	81.65%	<b>81.36%</b>	78.02%	78.36%	76.77%	<b>79.57%</b>	74.08%	67.07%	72.74%	<b>76.99%</b>	
Third Party Volume	4,376	5,316	4,788	<b>14,480</b>	6,264	5,546	5,270	<b>31,560</b>	6,056	7,712	6,363	<b>51,691</b>	
Third Party Percent	17.60%	19.91%	18.35%	<b>18.64%</b>	21.98%	21.64%	23.23%	<b>20.43%</b>	25.92%	32.93%	27.26%	<b>23.01%</b>	
2A Percentage of On-Cycle Meter Reads*	94.3%	97.5%	97.7%	<b>96.5%</b>	97.7%	97.5%	97.3%	<b>97.0%</b>	97.1%	97.2%	97.2%	<b>97.1%</b>	
GOAL <i>95% of meters read</i>													
Number of meters not read	24,860	10,976	10,016	<b>45,852</b>	9,818	10,705	11,817	<b>78,192</b>	12,484	12,352	12,008	<b>115,036</b>	
Number of meters	433,444	433,824	434,037		434,228	434,394	435,252		435,649	436,101	436,390		
2B Percent of On-Cycle Meter Reads by Town	See Appendix A - Annual Only												
2C Number of Rebills/1000 Customers	7.56	8.53	8.67	<b>8.26</b>	9.41	9.86	10.83	<b>9.14</b>	10.17	9.45	8.13	<b>9.18</b>	
GOAL <i>20 or fewer rebills per 1,000 customers</i>													
Number of Rebills	3,182	3,592	3,653	<b>10,427</b>	3,959	4,151	4,564	<b>23,101</b>	4,287	3,983	3,428	<b>34,799</b>	
Number of Total Customers	420,669	421,134	421,246		420,898	420,975	421,228		421,395	421,478	421,509		
3A Leak/Odor Responded to Within 60 Minutes	99.06%	99.80%	99.28%	<b>99.40%</b>	99.51%	99.54%	99.74%	<b>99.47%</b>	99.70%	99.90%	99.90%	<b>99.60%</b>	
GOAL <i>95% of calls responded to within 60 minutes</i>													
Most Recent Quarterly Leak Exception Report	See Appendix B												
3B Percent of Customer Service Appointments Met	98.35%	97.72%	91.21%	<b>95.55%</b>	97.53%	99.24%	98.59%	<b>97.40%</b>	99.60%	99.70%	99.75%	<b>98.27%</b>	
GOAL <i>95%+ of service appointments met</i>													
4A Escalated Complaints to the BPU/1,000 Customers	0.0761	0.0807	0.0902	<b>0.2469</b>	0.1544	0.1283	0.0712	<b>0.6006</b>	0.1329	0.1756	0.1779	<b>1.0866</b>	
GOAL <i>Less than 1 complaint/contact per 1,000 customers annually</i>													
Total BPU Complaints	<b>32</b>	<b>34</b>	<b>38</b>	<b>104</b>	<b>65</b>	<b>54</b>	<b>30</b>	<b>253</b>	<b>56</b>	<b>74</b>	<b>75</b>	<b>458</b>	
Billing Issues	7	16	13	<b>36</b>	15	9	6	<b>66</b>	5	5	6	<b>82</b>	
Shut Offs	11	3	3	<b>17</b>	19	28	15	<b>79</b>	40	32	43	<b>194</b>	
Service Appointments	0	4	3	<b>7</b>	2	3	0	<b>12</b>	0	2	1	<b>15</b>	
Payment Arrangements	2	5	15	<b>22</b>	24	9	4	<b>59</b>	4	20	15	<b>98</b>	
Meter Issues	3	2	2	<b>7</b>	2	3	2	<b>14</b>	4	6	4	<b>28</b>	
Other	9	4	2	<b>15</b>	3	2	3	<b>23</b>	3	9	6	<b>41</b>	
Complaints from customers on DPA	11	5	19	<b>35</b>	11	7	7	<b>60</b>	10	20	35	<b>125</b>	
Complaints resolved by DPA	27	28	30	<b>85</b>	16	15	1	<b>117</b>	36	30	36	<b>219</b>	
Complaints from customer on LIHEAP	1	1	2	<b>4</b>	52	42	17	<b>115</b>	10	13	11	<b>149</b>	

Notes:  
1 Per paragraph 66 of the Board's Order in BPU Docket No. GR22040270 (IIF Order), SJG shall submit quarterly CCCSIP reports for one (1) year after two (2) quarters of consistent attainment of the benchmarks regarding progress in meeting and improving call answering performance benchmarks (percentage of calls answered within 30 seconds and call abandonment rate)  
2 Data from calls though 1-800 Line and Emergency Response

4B	Customer Satisfaction Survey <sup>3</sup>												
	Combined VOC Score (Phone, Email, Walk-In Center)	84.62%	82.25%	79.58%	<b>82.11%</b>	81.26%	84.36%	82.83%	<b>82.45%</b>	82.73%	83.09%	82.59%	<b>82.54%</b>
	First Contact Resolution (Phones)	80.84%	79.47%	76.73%	<b>79.02%</b>	81.11%	81.93%	80.64%	<b>80.01%</b>	78.65%	81.60%	80.91%	<b>80.06%</b>

5A	Disconnections for Non Payment	See Appendix C - Annual Only										
5B	Financial Assistance Enrollment	RCR-CUS-21.1	See Appendix D									
5C	Financial Assistance Enrollment by Municipality (RCR-CUS-21.2)	See Appendix E - Annual Only										
5D	DPA Counts	RCR-CUS-12.2	See Appendix F									
5E	DPA by Length	RCR-CUS-15.1	See Appendix G									
5F	DPA by Amount	RCR-CUS-16	See Appendix H									
5G	DPA Details	RCR-CUS-12.1	See Appendix I - Annual Only									
5H	Residential Arrearage Data (31+ days overdue)	See Appendix J										
	Convenience Store Fees <sup>4</sup>	See Appendix K										
	Walk In Centers <sup>4</sup>	See Appendix L										
	Shut-Offs <sup>4</sup>	See Appendix M										

ALL DATA REQUESTS NOTED ABOVE ARE FROM BPU DOCKET NO. GR21121254 (ETG RATE CASE)

Notes:

<sup>3</sup> Customer Satisfaction Survey based on percentage of respondents answering 6 or 7 on a seven point scale.

<sup>4</sup> Metrics are reported pursuant to Exhibit C of BPU Docket No. GR17010071

\* June 2024 Meter Read Percentage was updated due to reporting error

Rebill Rate



October 8, 2024

Sherri Golden, Secretary  
Office of the Secretary  
NJ Board of Public Utilities  
44 South Clinton Avenue  
P. O. Box 350  
Trenton, NJ 08625-0350

**Re: Quarterly Report of Leak and Emergency Calls  
As of September 30, 2024**

Dear Secretary Golden:

Pursuant to N.J.A.C. 14:6-3.11, enclosed for filing is South Jersey Gas Company's Quarterly Report of Leak and Emergency Calls (the "Report") for the third quarter 2024.

In accordance with the New Jersey Board of Public Utilities ("BPU") March 19, 2020 and June 10, 2020 Orders issued in BPU Docket No. EO20030254, hard copies are not being submitted at this time, but can be provided at a later time, if needed.

If you have any questions, please feel free to contact me.

Respectfully,

A handwritten signature in black ink that reads "Carolyn A. Jacobs".

Carolyn A. Jacobs  
Regulatory Compliance Specialist Senior

CAJ/f12  
Enclosure

cc: B. Lipman	S. Peterson	J. Urena	L. Mattox
M. Caroselli	M. Cummings	F. Gaffney	A. Davila
K. Forbes	M. Kammer	N. Anglani	

**STATE OF NEW JERSEY  
DEPARTMENT OF PUBLIC UTILITIES  
SOUTH JERSEY GAS COMPANY**

**From: 01-JUL-24  
To: 30-SEP-24**

**Quarterly Report  
Leak & Emergency Calls  
All Company**

Response Time in Minutes	Week Day During Normal Business Hours		Week Day After Normal Business Hours		Saturdays Sundays & Holidays		Totals	
	Calls	%	Calls	%	Calls	%	Calls	%
0-15	362	23.6 %	61	10.6 %	69	14.6 %	492	19.1 %
16-30	848	55.3 %	286	49.6 %	255	54.1 %	1389	53.8 %
31-45	300	19.6 %	179	31.0 %	102	21.7 %	581	22.5 %
46-60	24	1.6 %	50	8.7 %	42	8.9 %	116	4.5 %
OVER 60	0	0.0 %	1	0.2 %	3	0.6 %	4	0.2 %
Total	1534	100.0 %	577	100.0 %	471	100.0 %	2582	100.0 %
LEAK	784	51.1 %	220	38.1 %	210	44.6 %	1214	47.0 %
NO LEAK	750	48.9 %	357	61.9 %	261	55.4 %	1368	53.0 %

\*Total Elapsed time from receipt of report to time of arrival

**SOUTH JERSEY GAS COMPANY**

**QUARTERLY REPORT - LEAK EMERGENCY CALL OVER 60 MINUTES**

2020				2021				2022			
Qtrs	Leaks	Over 60 MIN	%	Qtrs	Leaks	Over 60 MIN	%	Qtrs	Leaks	Over 60 MIN	%
FIRST	3,031	33	1.1%	FIRST	3,115	61	2.0%	FIRST	2,893	31	1.1%
SECOND	2,592	35	1.4%	SECOND	2,586	42	1.6%	SECOND	2,483	14	0.6%
THIRD	2,808	51	1.8%	THIRD	2,431	32	1.3%	THIRD	2,583	29	1.1%
FOURTH	3,476	87	2.5%	FOURTH	3,015	44	1.5%	FOURTH	3,256	25	0.8%
Total:	11,907	206	2.0%	Total:	11,147	179	2.0%	Total:	11,215	99	1.0%

2023				2024			
Qtrs	Leaks	Over 60 MIN	%	Qtrs	Leaks	Over 60 MIN	%
FIRST	2,853	16	0.6%	FIRST	2,990	19	0.6%
SECOND	2,603	8	0.3%	SECOND	2,656	11	0.4%
THIRD	2,504	11	0.4%	THIRD	2,582	4	0.2%
FOURTH	3,106	24	0.8%	FOURTH	199	0	0.0%
Total:	11,066	59	1.0%	Total:	8,427	34	0.0%

**QUARTERLY REPORT - LEAK EMERGENCY CALL OVER 60 MINUTES**



**SOUTH JERSEY GAS COMPANY**

**2024 Monthly Report - Atlantic, Glassboro, Cumberland, Cape May, Waterford**

**JANUARY**

NO OF JOBS : PERCENT		
0-15	180	15.4%
16-30	595	50.8%
31-45	304	25.9%
46-60	82	7.0%
OVER 60	11	0.9%
TOTAL	1172	100.0%
Leak	498	42.0%
No Leak	674	58.0%

**FEBRUARY**

NO OF JOBS : PERCENT		
0-15	171	17.4%
16-30	527	53.7%
31-45	231	23.5%
46-60	51	5.2%
OVER 60	2	0.2%
TOTAL	982	100.0%
Leak	443	45.0%
No Leak	539	55.0%

**MARCH**

NO OF JOBS : PERCENT		
0-15	168	20.1%
16-30	421	50.4%
31-45	206	24.6%
46-60	35	4.2%
OVER 60	6	0.7%
TOTAL	836	100.0%
Leak	371	44.0%
No Leak	465	56.0%

**APRIL**

NO OF JOBS : PERCENT		
0-15	178	17.5%
16-30	562	55.3%
31-45	222	21.8%
46-60	50	4.9%
OVER 60	5	0.5%
TOTAL	1017	100.0%
Leak	496	49.0%
No Leak	521	51.0%

**MAY**

NO OF JOBS : PERCENT		
0-15	149	17.1%
16-30	445	51.0%
31-45	232	26.6%
46-60	43	4.9%
OVER 60	4	0.5%
TOTAL	873	100.0%
Leak	445	51.0%
No Leak	428	49.0%

**JUNE**

NO OF JOBS : PERCENT		
0-15	126	16.5%
16-30	402	52.5%
31-45	204	26.6%
46-60	32	4.2%
OVER 60	2	0.3%
TOTAL	766	100.0%
Leak	355	46.0%
No Leak	411	54.0%

**JULY**

NO OF JOBS : PERCENT		
0-15	139	17.5%
16-30	433	54.4%
31-45	190	23.9%
46-60	32	4.0%
OVER 60	2	0.3%
TOTAL	796	100.0%
Leak	367	46.0%
No Leak	429	54.0%

**AUGUST**

NO OF JOBS : PERCENT		
0-15	160	17.7%
16-30	487	53.8%
31-45	215	23.8%
46-60	42	4.6%
OVER 60	1	0.1%
TOTAL	905	100.0%
Leak	448	50.0%
No Leak	457	50.0%

**SEPTEMBER**

NO OF JOBS : PERCENT		
0-15	193	21.9%
16-30	469	53.2%
31-45	176	20.0%
46-60	42	4.8%
OVER 60	1	0.1%
TOTAL	881	100.0%
Leak	399	45.0%
No Leak	482	55.0%

**OCTOBER**

NO OF JOBS : PERCENT		
0-15	41	20.6%
16-30	98	49.3%
31-45	47	23.6%
46-60	12	6.0%
OVER 60	0	0.0%
	1	0.5%
TOTAL	199	100.0%
Leak	98	49.0%

**NOVEMBER**

NO OF JOBS : PERCENT		
0-15	0	0.0%
16-30	0	0.0%
31-45	0	0.0%
46-60	0	0.0%
OVER 60	0	0.0%
TOTAL	0	0.0%

**DECEMBER**

NO OF JOBS : PERCENT		
0-15	0	0.0%
16-30	0	0.0%
31-45	0	0.0%
46-60	0	0.0%
OVER 60	0	0.0%
TOTAL	0	0.0%

No Leak	101	51.0%
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**SOUTH JERSEY GAS COMPANY**  
**Quarterly Report on Leak Response**

**Atlantic**

**WITHIN NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	25	21.4%	0-15	17	15.5%	0-15	34	27.6%	0-15	76	21.7%
16-30	70	59.8%	16-30	67	60.9%	16-30	65	52.8%	16-30	202	57.7%
31-45	19	16.2%	31-45	25	22.7%	31-45	22	17.9%	31-45	66	18.9%
46-60	3	2.6%	46-60	1	0.9%	46-60	2	1.6%	46-60	6	1.7%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	117	100.0%	TOTAL	110	100.0%	TOTAL	123	100.0%	TOTAL	350	100.0%
LEAK	57	48.7%	LEAK	57	51.8%	LEAK	56	45.5%	LEAK	170	48.6%
NO LEAK	60	51.3%	NO LEAK	53	48.2%	NO LEAK	67	54.5%	NO LEAK	180	51.4%

**AFTER NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	7	17.1%	0-15	7	10.8%	0-15	4	10.3%	0-15	18	12.4%
16-30	21	51.2%	16-30	36	55.4%	16-30	26	66.7%	16-30	83	57.2%
31-45	12	29.3%	31-45	20	30.8%	31-45	9	23.1%	31-45	41	28.3%
46-60	1	2.4%	46-60	2	3.1%	46-60	0	0.0%	46-60	3	2.1%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	41	100.0%	TOTAL	65	100.0%	TOTAL	39	100.0%	TOTAL	145	100.0%
LEAK	15	36.6%	LEAK	24	36.9%	LEAK	16	41.0%	LEAK	55	37.9%
NO LEAK	26	63.4%	NO LEAK	41	63.1%	NO LEAK	23	59.0%	NO LEAK	90	62.1%

**HOLIDAYS AND WEEKENDS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	2	5.7%	0-15	6	18.8%	0-15	5	15.2%	0-15	13	13.0%
16-30	24	68.6%	16-30	17	53.1%	16-30	22	66.7%	16-30	63	63.0%
31-45	8	22.9%	31-45	6	18.8%	31-45	4	12.1%	31-45	18	18.0%
46-60	1	2.9%	46-60	3	9.4%	46-60	1	3.0%	46-60	5	5.0%
61+	0	0.0%	61+	0	0.0%	61+	1	3.0%	61+	1	1.0%
TOTAL	35	100.0%	TOTAL	32	100.0%	TOTAL	33	100.0%	TOTAL	100	100.0%
LEAK	16	45.7%	LEAK	15	46.9%	LEAK	13	39.4%	LEAK	44	44.0%
NO LEAK	19	54.3%	NO LEAK	17	53.1%	NO LEAK	20	60.6%	NO LEAK	56	56.0%

**OVERALL**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	34	17.6%	0-15	30	14.5%	0-15	43	22.1%	0-15	107	18.0%
16-30	115	59.6%	16-30	120	58.0%	16-30	113	57.9%	16-30	348	58.5%
31-45	39	20.2%	31-45	51	24.6%	31-45	35	17.9%	31-45	125	21.0%
46-60	5	2.6%	46-60	6	2.9%	46-60	3	1.5%	46-60	14	2.4%
61+	0	0.0%	61+	0	0.0%	61+	1	0.5%	61+	1	0.2%
TOTAL	193	100.0%	TOTAL	207	100.0%	TOTAL	195	100.0%	TOTAL	595	100.0%
LEAK	88	45.6%	LEAK	96	46.4%	LEAK	85	43.6%	LEAK	269	45.2%
NO LEAK	105	54.4%	NO LEAK	111	53.6%	NO LEAK	110	56.4%	NO LEAK	326	54.8%

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Report on Leak Response**

**Cape May**

**WITHIN NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	26	28.0%	0-15	12	13.3%	0-15	18	25.0%	0-15	56	22.0%
16-30	39	41.9%	16-30	49	54.4%	16-30	38	52.8%	16-30	126	49.4%
31-45	27	29.0%	31-45	29	32.2%	31-45	14	19.4%	31-45	70	27.5%
46-60	1	1.1%	46-60	0	0.0%	46-60	2	2.8%	46-60	3	1.2%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	93	100.0%	TOTAL	90	100.0%	TOTAL	72	100.0%	TOTAL	255	100.0%
LEAK	60	64.5%	LEAK	64	71.1%	LEAK	50	69.4%	LEAK	174	68.2%
NO LEAK	33	35.5%	NO LEAK	26	28.9%	NO LEAK	22	30.6%	NO LEAK	81	31.8%

**AFTER NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	4	11.1%	0-15	5	12.2%	0-15	3	15.8%	0-15	12	12.5%
16-30	18	50.0%	16-30	17	41.5%	16-30	13	68.4%	16-30	48	50.0%
31-45	10	27.8%	31-45	14	34.1%	31-45	1	5.3%	31-45	25	26.0%
46-60	3	8.3%	46-60	5	12.2%	46-60	2	10.5%	46-60	10	10.4%
61+	1	2.8%	61+	0	0.0%	61+	0	0.0%	61+	1	1.0%
TOTAL	36	100.0%	TOTAL	41	100.0%	TOTAL	19	100.0%	TOTAL	96	100.0%
LEAK	19	52.8%	LEAK	25	61.0%	LEAK	7	36.8%	LEAK	51	53.1%
NO LEAK	17	47.2%	NO LEAK	16	39.0%	NO LEAK	12	63.2%	NO LEAK	45	46.9%

**HOLIDAYS AND WEEKENDS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	3	8.3%	0-15	4	9.5%	0-15	4	13.3%	0-15	11	10.2%
16-30	14	38.9%	16-30	24	57.1%	16-30	19	63.3%	16-30	57	52.8%
31-45	11	30.6%	31-45	11	26.2%	31-45	5	16.7%	31-45	27	25.0%
46-60	7	19.4%	46-60	3	7.1%	46-60	2	6.7%	46-60	12	11.1%
61+	1	2.8%	61+	0	0.0%	61+	0	0.0%	61+	1	0.9%
TOTAL	36	100.0%	TOTAL	42	100.0%	TOTAL	30	100.0%	TOTAL	108	100.0%
LEAK	15	41.7%	LEAK	30	71.4%	LEAK	15	50.0%	LEAK	60	55.6%
NO LEAK	21	58.3%	NO LEAK	12	28.6%	NO LEAK	15	50.0%	NO LEAK	48	44.4%

**OVERALL**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	33	20.0%	0-15	21	12.1%	0-15	25	20.7%	0-15	79	17.2%
16-30	71	43.0%	16-30	90	52.0%	16-30	70	57.9%	16-30	231	50.3%
31-45	48	29.1%	31-45	54	31.2%	31-45	20	16.5%	31-45	122	26.6%
46-60	11	6.7%	46-60	8	4.6%	46-60	6	5.0%	46-60	25	5.4%
61+	2	1.2%	61+	0	0.0%	61+	0	0.0%	61+	2	0.4%
TOTAL	165	100.0%	TOTAL	173	100.0%	TOTAL	121	100.0%	TOTAL	459	100.0%
LEAK	94	57.0%	LEAK	119	68.8%	LEAK	72	59.5%	LEAK	285	62.1%
NO LEAK	71	43.0%	NO LEAK	54	31.2%	NO LEAK	49	40.5%	NO LEAK	174	37.9%

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Report on Leak Response**

**Cumberland**

**WITHIN NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	10	21.3%	0-15	15	31.3%	0-15	20	30.3%	0-15	45	28.0%
16-30	30	63.8%	16-30	25	52.1%	16-30	40	60.6%	16-30	95	59.0%
31-45	6	12.8%	31-45	8	16.7%	31-45	6	9.1%	31-45	20	12.4%
46-60	1	2.1%	46-60	0	0.0%	46-60	0	0.0%	46-60	1	0.6%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	47	100.0%	TOTAL	48	100.0%	TOTAL	66	100.0%	TOTAL	161	100.0%
LEAK	19	40.4%	LEAK	15	31.3%	LEAK	24	36.4%	LEAK	58	36.0%
NO LEAK	28	59.6%	NO LEAK	33	68.8%	NO LEAK	42	63.6%	NO LEAK	103	64.0%

**AFTER NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	2	13.3%	0-15	4	14.8%	0-15	4	22.2%	0-15	10	16.7%
16-30	10	66.7%	16-30	11	40.7%	16-30	8	44.4%	16-30	29	48.3%
31-45	3	20.0%	31-45	10	37.0%	31-45	4	22.2%	31-45	17	28.3%
46-60	0	0.0%	46-60	2	7.4%	46-60	2	11.1%	46-60	4	6.7%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	15	100.0%	TOTAL	27	100.0%	TOTAL	18	100.0%	TOTAL	60	100.0%
LEAK	10	66.7%	LEAK	9	33.3%	LEAK	8	44.4%	LEAK	27	45.0%
NO LEAK	5	33.3%	NO LEAK	18	66.7%	NO LEAK	10	55.6%	NO LEAK	33	55.0%

**HOLIDAYS AND WEEKENDS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	5	38.5%	0-15	2	11.8%	0-15	5	31.3%	0-15	12	26.1%
16-30	6	46.2%	16-30	13	76.5%	16-30	10	62.5%	16-30	29	63.0%
31-45	2	15.4%	31-45	2	11.8%	31-45	1	6.3%	31-45	5	10.9%
46-60	0	0.0%	46-60	0	0.0%	46-60	0	0.0%	46-60	0	0.0%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	13	100.0%	TOTAL	17	100.0%	TOTAL	16	100.0%	TOTAL	46	100.0%
LEAK	4	30.8%	LEAK	3	17.6%	LEAK	8	50.0%	LEAK	15	32.6%
NO LEAK	9	69.2%	NO LEAK	14	82.4%	NO LEAK	8	50.0%	NO LEAK	31	67.4%

**OVERALL**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	17	22.7%	0-15	21	22.8%	0-15	29	29.0%	0-15	67	25.1%
16-30	46	61.3%	16-30	49	53.3%	16-30	58	58.0%	16-30	153	57.3%
31-45	11	14.7%	31-45	20	21.7%	31-45	11	11.0%	31-45	42	15.7%
46-60	1	1.3%	46-60	2	2.2%	46-60	2	2.0%	46-60	5	1.9%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	75	100.0%	TOTAL	92	100.0%	TOTAL	100	100.0%	TOTAL	267	100.0%
LEAK	33	44.0%	LEAK	27	29.3%	LEAK	40	40.0%	LEAK	100	37.5%
NO LEAK	42	56.0%	NO LEAK	65	70.7%	NO LEAK	60	60.0%	NO LEAK	167	62.5%

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Report on Leak Response**

**Glassboro**

**WITHIN NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	16	21.1%	0-15	31	25.8%	0-15	30	29.4%	0-15	77	25.8%
16-30	41	53.9%	16-30	74	61.7%	16-30	48	47.1%	16-30	163	54.7%
31-45	17	22.4%	31-45	14	11.7%	31-45	23	22.5%	31-45	54	18.1%
46-60	2	2.6%	46-60	1	0.8%	46-60	1	1.0%	46-60	4	1.3%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	76	100.0%	TOTAL	120	100.0%	TOTAL	102	100.0%	TOTAL	298	100.0%
LEAK	31	40.8%	LEAK	59	49.2%	LEAK	50	49.0%	LEAK	140	47.0%
NO LEAK	45	59.2%	NO LEAK	61	50.8%	NO LEAK	52	51.0%	NO LEAK	158	53.0%

**AFTER NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	0	0.0%	0-15	5	11.6%	0-15	7	13.5%	0-15	12	8.4%
16-30	32	66.7%	16-30	24	55.8%	16-30	22	42.3%	16-30	78	54.5%
31-45	14	29.2%	31-45	10	23.3%	31-45	20	38.5%	31-45	44	30.8%
46-60	2	4.2%	46-60	4	9.3%	46-60	3	5.8%	46-60	9	6.3%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	48	100.0%	TOTAL	43	100.0%	TOTAL	52	100.0%	TOTAL	143	100.0%
LEAK	14	29.2%	LEAK	17	39.5%	LEAK	20	38.5%	LEAK	51	35.7%
NO LEAK	34	70.8%	NO LEAK	26	60.5%	NO LEAK	32	61.5%	NO LEAK	92	64.3%

**HOLIDAYS AND WEEKENDS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	3	13.0%	0-15	7	17.5%	0-15	6	15.4%	0-15	16	15.7%
16-30	13	56.5%	16-30	13	32.5%	16-30	17	43.6%	16-30	43	42.2%
31-45	4	17.4%	31-45	13	32.5%	31-45	10	25.6%	31-45	27	26.5%
46-60	3	13.0%	46-60	7	17.5%	46-60	6	15.4%	46-60	16	15.7%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	23	100.0%	TOTAL	40	100.0%	TOTAL	39	100.0%	TOTAL	102	100.0%
LEAK	6	26.1%	LEAK	14	35.0%	LEAK	15	38.5%	LEAK	35	34.3%
NO LEAK	17	73.9%	NO LEAK	26	65.0%	NO LEAK	24	61.5%	NO LEAK	67	65.7%

**OVERALL**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	19	12.9%	0-15	43	21.2%	0-15	43	22.3%	0-15	105	19.3%
16-30	86	58.5%	16-30	111	54.7%	16-30	87	45.1%	16-30	284	52.3%
31-45	35	23.8%	31-45	37	18.2%	31-45	53	27.5%	31-45	125	23.0%
46-60	7	4.8%	46-60	12	5.9%	46-60	10	5.2%	46-60	29	5.3%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	147	100.0%	TOTAL	203	100.0%	TOTAL	193	100.0%	TOTAL	543	100.0%
LEAK	51	34.7%	LEAK	90	44.3%	LEAK	85	44.0%	LEAK	226	41.6%
NO LEAK	96	65.3%	NO LEAK	113	55.7%	NO LEAK	108	56.0%	NO LEAK	317	58.4%

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Report on Leak Response**

**Waterford**

**WITHIN NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	27	22.0%	0-15	33	25.0%	0-15	41	26.6%	0-15	101	24.7%
16-30	67	54.5%	16-30	68	51.5%	16-30	90	58.4%	16-30	225	55.0%
31-45	27	22.0%	31-45	29	22.0%	31-45	19	12.3%	31-45	75	18.3%
46-60	2	1.6%	46-60	2	1.5%	46-60	4	2.6%	46-60	8	2.0%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	123	100.0%	TOTAL	132	100.0%	TOTAL	154	100.0%	TOTAL	409	100.0%
LEAK	68	55.3%	LEAK	74	56.1%	LEAK	68	44.2%	LEAK	210	51.3%
NO LEAK	55	44.7%	NO LEAK	58	43.9%	NO LEAK	86	55.8%	NO LEAK	199	48.7%

**AFTER NORMAL BUSINESS HOURS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	2	3.3%	0-15	6	10.3%	0-15	8	10.7%	0-15	16	8.2%
16-30	27	44.3%	16-30	29	50.0%	16-30	29	38.7%	16-30	85	43.8%
31-45	27	44.3%	31-45	16	27.6%	31-45	24	32.0%	31-45	67	34.5%
46-60	5	8.2%	46-60	7	12.1%	46-60	14	18.7%	46-60	26	13.4%
61+	0	0.0%	61+	0	0.0%	61+	0	0.0%	61+	0	0.0%
TOTAL	61	100.0%	TOTAL	58	100.0%	TOTAL	75	100.0%	TOTAL	194	100.0%
LEAK	21	34.4%	LEAK	24	41.4%	LEAK	23	30.7%	LEAK	68	35.1%
NO LEAK	40	65.6%	NO LEAK	34	58.6%	NO LEAK	52	69.3%	NO LEAK	126	64.9%

**HOLIDAYS AND WEEKENDS**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	7	21.9%	0-15	6	15.0%	0-15	4	9.3%	0-15	17	14.8%
16-30	21	65.6%	16-30	20	50.0%	16-30	22	51.2%	16-30	63	54.8%
31-45	3	9.4%	31-45	8	20.0%	31-45	14	32.6%	31-45	25	21.7%
46-60	1	3.1%	46-60	5	12.5%	46-60	3	7.0%	46-60	9	7.8%
61+	0	0.0%	61+	1	2.5%	61+	0	0.0%	61+	1	0.9%
TOTAL	32	100.0%	TOTAL	40	100.0%	TOTAL	43	100.0%	TOTAL	115	100.0%
LEAK	12	37.5%	LEAK	18	45.0%	LEAK	26	60.5%	LEAK	56	48.7%
NO LEAK	20	62.5%	NO LEAK	22	55.0%	NO LEAK	17	39.5%	NO LEAK	59	51.3%

**OVERALL**

July			August			September			TOTAL		
	JOBS #	%		JOBS #	%		JOBS #	%		JOBS #	%
0-15	36	16.7%	0-15	45	19.6%	0-15	53	19.5%	0-15	134	18.7%
16-30	115	53.2%	16-30	117	50.9%	16-30	141	51.8%	16-30	373	51.9%
31-45	57	26.4%	31-45	53	23.0%	31-45	57	21.0%	31-45	167	23.3%
46-60	8	3.7%	46-60	14	6.1%	46-60	21	7.7%	46-60	43	6.0%
61+	0	0.0%	61+	1	0.4%	61+	0	0.0%	61+	1	0.1%
TOTAL	216	100.0%	TOTAL	230	100.0%	TOTAL	272	100.0%	TOTAL	718	100.0%
LEAK	101	46.8%	LEAK	116	50.4%	LEAK	117	43.0%	LEAK	334	46.5%
NO LEAK	115	53.2%	NO LEAK	114	49.6%	NO LEAK	155	57.0%	NO LEAK	384	53.5%

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Atlantic**

Month: **JULY 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		DATE	AFTER HOURS						CONFIRMED LEAK		DATE	WEEKEND/HOLIDAYS						CONFIRMED LEAK	
	0	16	31	46	60+	TOT	Y	N		0	16	31	46	60+	TOT	Y	N		0	16	31	46	60+	TOT	Y	N
	15	30	45	60						15	30	45	60						15	30	45	60				
1	1	3	0	0	0	4	4	0	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	1	
2	3	3	1	1	0	8	4	4	0	1	2	1	0	4	0	4	0	0	0	0	0	0	0	0	2	
3	4	5	0	0	0	9	5	4	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	3	
4	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	
5	0	2	1	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	2	0	0	7	5	2	6	
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	1	1	7	
8	2	3	3	1	0	9	5	4	2	0	0	0	0	2	0	2	0	0	0	0	0	0	0	0	8	
9	1	1	1	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	
10	1	2	0	0	0	3	1	2	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	10	
11	0	5	2	0	0	7	4	3	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	11	
12	0	4	0	0	0	4	2	2	0	0	2	0	0	2	2	0	0	0	0	0	0	0	0	0	12	
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4	3	1	13	
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	2	1	14	
15	1	5	0	0	0	6	3	3	0	3	1	0	0	4	2	2	0	0	0	0	0	0	0	0	15	
16	0	4	2	0	0	6	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16	
17	2	4	0	0	0	6	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17	
18	3	4	0	0	0	7	2	5	0	4	1	0	0	5	1	4	0	0	0	0	0	0	0	0	18	
19	0	3	2	0	0	5	2	3	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	19	
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	1	0	0	6	2	4	20	
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	0	2	0	2	21	
22	1	6	2	0	0	9	5	4	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	22	
23	0	1	0	0	0	1	0	1	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	23	
24	3	2	1	0	0	6	2	4	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	24	
25	2	3	1	0	0	6	3	3	2	1	0	0	0	3	2	1	0	0	0	0	0	0	0	0	25	
26	0	3	0	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26	
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	1	0	0	6	2	4	27	
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	1	0	5	1	4	28	
29	0	1	2	1	0	4	1	3	1	1	1	0	0	3	1	2	0	0	0	0	0	0	0	0	29	
30	1	0	1	0	0	2	1	1	0	3	0	0	0	3	1	2	0	0	0	0	0	0	0	0	30	
31	0	5	0	0	0	5	2	3	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	31	
15D AYT OT	13	34	8	2	0	57	30	27	2	6	8	1	0	17	7	10	1	12	3	0	0	16	11	5	15D AYT OT	
END MTH TOT	25	70	19	3	0	117	57	60	7	21	12	1	0	41	15	26	2	24	8	1	0	35	16	19	END MTH TOT	



**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Atlantic**

Month: **AUGUST 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	0	5	0	0	0	5	3	2	1	1	1	0	0	3	0	3	0	0	0	0	0	0	0	0	1
2	0	3	2	0	0	5	2	3	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	2
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	3	0	3	3
4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	4	2	2	4
5	0	2	2	0	0	4	1	3	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	5
6	1	3	5	0	0	9	5	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
7	2	4	2	0	0	8	5	3	1	2	1	0	0	4	4	0	0	0	0	0	0	0	0	0	7
8	0	6	0	0	0	6	5	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	8
9	0	3	0	0	0	3	3	0	1	2	0	0	0	3	1	2	0	0	0	0	0	0	0	0	9
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	0	4	1	3	10
11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3	3	0	11
12	0	2	0	0	0	2	0	2	0	2	1	1	0	4	1	3	0	0	0	0	0	0	0	0	12
13	1	4	1	0	0	6	6	0	0	4	1	0	0	5	0	5	0	0	0	0	0	0	0	0	13
14	1	3	0	0	0	4	2	2	0	3	3	0	0	6	1	5	0	0	0	0	0	0	0	0	14
15	1	3	0	0	0	4	2	2	1	2	1	0	0	4	1	3	0	0	0	0	0	0	0	0	15
16	0	2	0	0	0	2	2	0	0	1	4	0	0	5	2	3	0	0	0	0	0	0	0	0	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	1	0	5	3	2	17
18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	1	1	18
19	1	1	2	0	0	4	2	2	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	19
20	1	4	1	0	0	6	2	4	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	20
21	1	3	1	0	0	5	2	3	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	21
22	1	2	2	0	0	5	2	3	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	22
23	2	1	3	0	0	6	2	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	1	0	0	5	2	3	24
25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	1	0	3	3	0	25
26	0	5	1	1	0	7	2	5	1	1	1	0	0	3	1	2	0	0	0	0	0	0	0	0	26
27	0	3	1	0	0	4	2	2	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	27
28	4	4	1	0	0	9	4	5	0	5	1	1	0	7	1	6	0	0	0	0	0	0	0	0	28
29	1	3	1	0	0	5	3	2	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	29
30	0	1	0	0	0	1	0	1	0	2	1	0	0	3	3	0	0	0	0	0	0	0	0	0	30
31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3	0	3	31
15D AYT OT	6	38	12	0	0	56	34	22	5	18	10	1	0	34	10	24	4	6	3	1	0	14	6	8	15D AYT OT
END MTH TOT	17	67	25	1	0	110	57	53	7	36	20	2	0	65	24	41	6	17	6	3	0	32	15	17	END MTH TOT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Atlantic**

Month: **SEPTEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE								
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		0	16	31	46	60+	TOT	Y	N
	15	30	45	60					15	30	45	60					15	30	45	60						15	30	45	60				
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	2	1	1	1	1	1	1			
2	0	3	0	0	0	3	1	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2			
3	2	4	2	0	0	8	2	6	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3			
4	2	4	0	0	0	6	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4			
5	1	2	0	0	0	3	1	2	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5			
6	0	3	3	0	0	6	5	1	1	2	2	0	0	5	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6			
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7			
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8			
9	1	2	3	0	0	6	4	2	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	9			
10	0	1	2	0	0	3	1	2	0	3	1	0	0	4	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	10			
11	1	3	0	0	0	4	1	3	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	11			
12	1	7	0	0	0	8	1	7	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	12			
13	1	2	1	1	0	5	4	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	13			
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	0	1	5	3	2	1	2	1	2	14				
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	1	1	0	1	1	1	15				
16	7	3	0	0	0	10	4	6	0	1	3	0	0	4	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	16			
17	3	1	0	0	0	4	2	2	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17			
18	3	1	1	0	0	5	3	2	1	3	0	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	18			
19	2	4	0	0	0	6	3	3	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	19			
20	0	5	0	0	0	5	2	3	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	20			
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21			
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	0	0	0	4	2	2	1	3	0	2	22				
23	2	5	4	0	0	11	4	7	2	0	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23			
24	3	5	3	1	0	12	4	8	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	24			
25	0	3	1	0	0	4	2	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	25			
26	3	3	1	0	0	7	5	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	26			
27	0	3	0	0	0	3	1	2	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	27			
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	1	2	0	3	0	2	28				
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	1	1	0	2	0	1	29				
30	2	1	1	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30			
15D AYT OT	9	31	11	1	0	52	24	28	1	15	4	0	0	20	10	10	4	11	3	1	1	20	9	11	4	11	3	1	15D AYT OT				
END MTH TOT	34	65	22	2	0	123	56	67	4	26	9	0	0	39	16	23	5	22	4	1	1	33	13	20	5	22	4	1	1	END MTH TOT			

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Cape May**

Month: **JULY 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	3	1	1	0	0	5	4	1	1	2	2	0	0	5	5	0	0	0	0	0	0	0	0	0	1
2	0	3	2	0	0	5	2	3	0	0	2	0	0	2	1	1	0	0	0	0	0	0	0	0	2
3	3	1	1	0	0	5	2	3	0	1	2	0	0	3	0	3	0	0	0	0	0	0	0	0	3
4	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
5	0	1	3	0	0	4	3	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	5
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	0	0	4	2	2	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	3	1	7	2	5	7
8	1	3	1	0	0	5	3	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	8
9	2	3	3	0	0	8	5	3	0	0	0	0	1	1	0	1	0	0	0	0	0	0	0	0	9
10	0	3	2	1	0	6	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
11	1	4	2	0	0	7	5	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
12	2	1	1	0	0	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	0	4	3	1	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	0	0	4	3	1	14
15	1	5	2	0	0	8	6	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	15
16	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16
17	1	1	1	0	0	3	2	1	1	0	0	1	0	2	0	2	0	0	0	0	0	0	0	0	17
18	2	0	0	0	0	2	1	1	0	1	3	0	0	4	3	1	0	0	0	0	0	0	0	0	18
19	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	4	2	2	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	2	0	0	6	2	4	21
22	2	2	1	0	0	5	5	0	0	1	1	0	0	2	2	0	0	0	0	0	0	0	0	0	22
23	0	0	1	0	0	1	1	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	23
24	2	1	0	0	0	3	2	1	2	3	0	0	0	5	3	2	0	0	0	0	0	0	0	0	24
25	0	1	0	0	0	1	1	0	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	25
26	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	0	4	1	3	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	0	3	0	3	28
29	2	4	1	0	0	7	3	4	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	29
30	3	2	1	0	0	6	5	1	0	1	0	2	0	3	2	1	0	0	0	0	0	0	0	0	30
31	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31
15D AYT OT	13	25	19	1	0	58	38	20	1	6	6	0	1	14	6	8	3	6	5	4	1	19	10	9	15D AYT OT
END MTH TOT	26	39	27	1	0	93	60	33	4	18	10	3	1	36	19	17	3	14	11	7	1	36	15	21	END MTH TOT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Cape May**

Month: **AUGUST 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	0	3	2	0	0	5	3	2	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1
2	0	2	2	0	0	4	1	3	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	2
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	2	0	3
4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	2	0	4
5	0	3	1	0	0	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
6	0	0	0	0	0	0	0	0	0	0	2	0	0	2	1	1	0	0	0	0	0	0	0	0	6
7	0	1	2	0	0	3	3	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	7
8	0	0	1	0	0	1	1	0	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	8
9	1	3	0	0	0	4	4	0	1	1	1	0	0	3	1	2	0	0	0	0	0	0	0	0	9
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	3	1	0	7	4	3	10
11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	5	2	1	0	11	10	1	11
12	1	5	5	0	0	11	7	4	1	2	2	2	0	7	5	2	0	0	0	0	0	0	0	0	12
13	1	1	2	0	0	4	3	1	0	1	1	1	0	3	2	1	0	0	0	0	0	0	0	0	13
14	2	0	2	0	0	4	1	3	0	1	2	0	0	3	2	1	0	0	0	0	0	0	0	0	14
15	0	3	2	0	0	5	4	1	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	15
16	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	2	0	0	7	5	2	17
18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	4	1	3	18
19	3	2	2	0	0	7	5	2	0	2	0	1	0	3	0	3	0	0	0	0	0	0	0	0	19
20	0	5	0	0	0	5	5	0	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	20
21	1	5	2	0	0	8	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21
22	0	4	3	0	0	7	5	2	1	2	0	0	0	3	2	1	0	0	0	0	0	0	0	0	22
23	0	4	2	0	0	6	2	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	0	1	0	6	5	1	24
25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1	25
26	1	4	0	0	0	5	3	2	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	26
27	0	0	1	0	0	1	1	0	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	27
28	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	28
29	1	1	0	0	0	2	1	1	0	0	2	0	0	2	1	1	0	0	0	0	0	0	0	0	29
30	1	0	0	0	0	1	1	0	0	0	2	0	0	2	2	0	0	0	0	0	0	0	0	0	30
31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	1	1	31
15D AYT OT	5	21	19	0	0	45	31	14	3	8	9	4	0	24	17	7	3	11	6	2	0	22	18	4	15D AYT OT
END MTH TOT	12	49	29	0	0	90	64	26	5	17	14	5	0	41	25	16	4	24	11	3	0	42	30	12	END MTH TOT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Cape May**

Month: **SEPTEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	1
2	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
3	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
4	0	3	0	0	0	3	2	1	0	2	1	0	0	3	0	3	0	3	0	0	0	0	0	0	0	4
5	0	3	0	0	0	3	2	1	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	5
6	0	0	2	0	0	2	1	1	1	2	0	1	0	4	2	2	0	0	0	0	0	0	0	0	0	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	3	1	0	8	6	2	7	
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	8	
9	1	6	3	2	0	12	8	4	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	9	
10	1	0	2	0	0	3	2	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	10	
11	1	1	1	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11	
12	0	4	0	0	0	4	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	
13	1	0	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	13	
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	0	0	4	2	2	14	
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	1	0	5	0	5	15	
16	0	1	2	0	0	3	3	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	16	
17	2	2	0	0	0	4	4	0	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	17	
18	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18	
19	0	1	0	0	0	1	1	0	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	19	
20	1	2	0	0	0	3	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	20	
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3	1	2	21	
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	22	
23	3	0	1	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23	
24	1	3	1	0	0	5	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	24	
25	3	2	0	0	0	5	4	1	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	25	
26	1	1	0	0	0	2	2	0	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	26	
27	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	27	
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	2	0	28	
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	0	0	0	5	3	2	29	
30	2	3	2	0	0	7	6	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30	
15D AYT OT	4	22	8	2	0	36	22	14	1	9	1	1	0	12	4	8	3	10	4	2	0	19	9	10	15D AYT OT	
END MTH TOT	18	38	14	2	0	72	50	22	3	13	1	2	0	19	7	12	4	19	5	2	0	30	15	15	END MTH TOT	

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Cumberland**

Month: **JULY 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0 15	16 30	31 45	46 60	60+	T O T	Y	N	0 15	16 30	31 45	46 60	60+	T O T	Y	N	0 15	16 30	31 45	46 60	60+	T O T	Y	N	
1	0	3	0	0	0	3	1	2	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	1
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
3	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	3
4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
5	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	7
8	0	1	1	0	0	2	1	1	1	1	1	0	0	3	1	2	0	0	0	0	0	0	0	0	8
9	1	0	0	0	0	1	0	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	9
10	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
11	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
12	0	2	1	1	0	4	3	1	1	0	1	0	0	2	1	1	0	0	0	0	0	0	0	0	12
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	2	0	2	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	2	0	2	14
15	0	2	0	0	0	2	1	1	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	15
16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16
17	1	3	0	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
18	1	4	1	0	0	6	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18
19	0	1	0	0	0	1	0	1	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	19
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	3	1	2	21
22	1	2	0	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	22
23	0	1	0	0	0	1	1	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	23
24	1	1	1	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	24
25	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25
26	2	1	0	0	0	3	3	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	26
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	2	1	1	28
29	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29
30	1	2	0	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30
31	1	0	0	0	0	1	1	0	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	31
15D AYT OT	2	12	3	1	0	18	7	11	2	5	3	0	0	10	6	4	2	3	1	0	0	6	1	5	15D AYT OT
END MTH TOT	10	30	6	1	0	47	19	28	2	10	3	0	0	15	10	5	5	6	2	0	0	13	4	9	EN DM THT OT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Cumberland**

Month: **AUGUST 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	1	2	0	0	0	3	2	1	0	1	2	0	0	3	1	2	0	0	0	0	0	0	0	0	1
2	1	1	1	0	0	3	0	3	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	2
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	3
4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4	0	0	0	5	1	4	4
5	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
6	0	3	1	0	0	4	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6
7	0	0	1	0	0	1	1	0	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	7
8	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8
9	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	10
11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	1	11
12	0	0	0	0	0	0	0	0	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	12
13	3	0	0	0	0	3	3	0	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	13
14	3	0	0	0	0	3	2	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	14
15	0	1	0	0	0	1	0	1	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	15
16	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	2	18
19	1	0	0	0	0	1	0	1	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	19
20	1	2	1	0	0	4	2	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	21
22	0	1	0	0	0	1	0	1	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	22
23	0	2	0	0	0	2	0	2	1	3	2	0	0	6	3	3	0	0	0	0	0	0	0	0	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	2	0	2	24
25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3	0	3	25
26	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
27	2	3	0	0	0	5	2	3	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	28
29	0	2	1	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29
30	1	3	1	0	0	5	1	4	1	0	0	1	0	2	1	1	0	0	0	0	0	0	0	0	30
31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	1	1	31
15D AYT OT	9	10	4	0	0	23	9	14	2	3	6	0	0	11	3	8	1	7	0	0	0	8	2	6	15D AYT OT
END MTH TOT	15	25	8	0	0	48	15	33	4	11	10	2	0	27	9	18	2	13	2	0	0	17	3	14	END MTH TOT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Cumberland**

Month: **SEPTEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	1	1	1
2	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
3	0	2	1	0	0	3	1	2	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	0	3
4	1	0	0	0	0	1	1	0	1	0	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	4
5	0	3	0	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
6	2	3	0	0	0	5	2	3	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	3	0	3	7
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	1	1	8
9	1	2	0	0	0	3	0	3	0	1	1	0	0	2	2	0	0	0	0	0	0	0	0	0	0	9
10	2	3	1	0	0	6	2	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
11	1	2	0	0	0	3	0	3	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	11
12	0	2	1	0	0	3	2	1	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	12
13	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	2	1	14
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	2	1	1	15
16	1	1	0	0	0	2	0	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	16
17	3	1	0	0	0	4	2	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	17
18	2	3	1	0	0	6	1	5	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	18
19	0	2	0	0	0	2	1	1	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	19
20	1	3	0	0	0	4	0	4	0	0	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	21
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1	22
23	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23
24	1	2	0	0	0	3	3	0	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	24
25	4	1	0	0	0	5	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25
26	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
27	0	1	1	0	0	2	1	1	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	1	0	28
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	1	0	29
30	0	4	0	0	0	4	2	2	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	30
15D AYT OT	7	20	3	0	0	30	10	20	2	4	3	1	0	10	4	6	2	9	1	0	0	12	5	7		15D AYT OT
END MTH TOT	20	40	6	0	0	66	24	42	4	8	4	2	0	18	8	10	5	10	1	0	0	16	8	8		END MTH TOT



**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Glassboro**

Month: **JULY 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		DATE	AFTER HOURS						CONFIRMED LEAK		DATE	WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0 15	16 30	31 45	46 60	60+	T O T	Y	N		0 15	16 30	31 45	46 60	60+	T O T	Y	N		0 15	16 30	31 45	46 60	60+	T O T	Y	N	
1	2	2	3	2	0	9	5	4	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	1		
2	1	2	1	0	0	4	1	3	0	1	2	0	0	3	2	1	0	0	0	0	0	0	0	0	2		
3	2	3	0	0	0	5	3	2	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	3		
4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4		
5	0	2	0	0	0	2	1	1	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	5		
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	2	0	2	6		
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	2	0	7		
8	0	2	1	0	0	3	1	2	0	1	3	0	0	4	1	3	0	0	0	0	0	0	0	0	8		
9	1	0	0	0	0	1	0	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	9		
10	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10		
11	0	1	1	0	0	2	1	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	11		
12	1	2	0	0	0	3	2	1	0	3	0	0	0	3	1	2	0	0	0	0	0	0	0	0	12		
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	3	1	2	13		
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14		
15	0	1	1	0	0	2	0	2	0	2	2	1	0	5	2	3	0	0	0	0	0	0	0	0	15		
16	0	1	0	0	0	1	0	1	0	5	0	0	0	5	2	3	0	0	0	0	0	0	0	0	16		
17	1	3	1	0	0	5	2	3	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	17		
18	0	3	0	0	0	3	1	2	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	18		
19	0	0	2	0	0	2	2	0	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	19		
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	1	0	5	2	3	20		
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	2	0	2	21		
22	2	4	2	0	0	8	5	3	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	22		
23	0	1	1	0	0	2	0	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	23		
24	3	1	0	0	0	4	0	4	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	24		
25	2	1	1	0	0	4	2	2	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	25		
26	0	3	0	0	0	3	2	1	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	26		
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	0	2	27			
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	1	1	0	7	1	6	28		
29	0	3	1	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29		
30	0	1	1	0	0	2	0	2	0	3	0	1	0	4	0	4	0	0	0	0	0	0	0	0	30		
31	1	3	1	0	0	5	3	2	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	31		
15D AYT OT	7	17	7	2	0	33	14	19	0	11	10	1	0	22	7	15	2	5	0	0	0	7	3	4	15D AYT OT		
END MTH TOT	16	41	17	2	0	76	31	45	0	32	14	2	0	48	14	34	3	13	4	3	0	23	6	17	EN DM THT OT		

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Glassboro**

Month: **AUGUST 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE	
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N		
	15	30	45	60					15	30	45	60					15	30	45	60						
1	2	4	2	0	0	8	3	5	0	0	0	1	0	1	0	1	0	0	0	0	0	0	0	0	1	
2	1	4	0	0	0	5	3	2	1	3	1	1	0	6	2	4	0	0	0	0	0	0	0	0	2	
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	3	2	1	3	
4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2	4	
5	1	6	0	0	0	7	4	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	
6	1	4	0	0	0	5	4	1	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	6	
7	1	1	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	
8	0	3	2	0	0	5	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8	
9	2	2	0	0	0	4	1	3	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	9	
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	1	0	4	1	3	10
11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	1	0	3	1	2	11
12	1	7	1	0	0	9	4	5	1	1	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	12
13	1	5	0	0	0	6	1	5	0	0	2	0	0	2	1	1	0	0	0	0	0	0	0	0	0	13
14	4	4	2	0	0	10	3	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14
15	3	1	0	0	0	4	4	0	0	3	1	0	0	4	1	3	0	0	0	0	0	0	0	0	0	15
16	0	4	0	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	3	2	2	0	8	5	3	18
19	3	5	0	0	0	8	3	5	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	19
20	1	4	2	0	0	7	3	4	0	4	0	0	0	4	2	2	0	0	0	0	0	0	0	0	0	20
21	1	2	0	0	0	3	2	1	0	1	1	1	0	3	0	3	0	0	0	0	0	0	0	0	0	21
22	1	1	0	0	0	2	1	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	22
23	2	5	1	0	0	8	5	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	3	4	3	0	13	2	11	24
25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	0	0	4	1	3	25
26	2	2	0	0	0	4	3	1	0	1	2	0	0	3	0	3	0	0	0	0	0	0	0	0	0	26
27	0	2	1	1	0	4	2	2	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	27
28	3	2	0	0	0	5	2	3	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	0	28
29	1	1	2	0	0	4	3	1	2	1	1	1	0	5	5	0	0	0	0	0	0	0	0	0	0	29
30	0	5	1	0	0	6	3	3	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	0	30
31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	3	2	1	31	
15D AYT OT	17	41	7	0	0	65	30	35	3	10	4	2	0	19	6	13	2	4	4	2	0	12	4	8	15D AYT OT	
END MTH TOT	31	74	14	1	0	120	59	61	5	24	10	4	0	43	17	26	7	13	13	7	0	40	14	26	END MTH TOT	

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Glassboro**

Month: **SEPTEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE		
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N			
	15	30	45	60					15	30	45	60					15	30	45	60							
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	3	1	2	1
2	1	1	0	0	0	2	1	1	0	0	1	0	0	1	0	1	0	1	0	0	0	0	0	0	0	0	2
3	0	3	0	0	0	3	1	2	1	1	2	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	3
4	2	3	0	0	0	5	4	1	0	2	1	0	0	3	2	1	0	0	0	0	0	0	0	0	0	0	4
5	2	5	1	0	0	8	3	5	0	2	1	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	5
6	0	1	0	0	0	1	1	0	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8
9	3	2	2	0	0	7	3	4	0	3	0	0	0	3	0	3	0	0	0	0	0	0	0	0	0	0	9
10	1	0	2	0	0	3	0	3	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	10
11	3	2	3	0	0	8	1	7	1	2	1	1	0	5	1	4	0	0	0	0	0	0	0	0	0	0	11
12	1	1	0	0	0	2	0	2	0	2	1	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	12
13	0	3	0	0	0	3	2	1	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
16	3	3	3	0	0	9	4	5	0	1	2	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	16
17	1	1	1	0	0	3	1	2	1	1	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	17
18	1	3	0	0	0	4	1	3	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	18
19	3	4	0	0	0	7	5	2	1	1	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	19
20	1	3	0	0	0	4	2	2	1	0	1	2	0	4	3	1	0	0	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	3	0	6	2	4	2	21	
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4	1	3	3	22	
23	2	3	5	0	0	10	8	2	0	0	2	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	23
24	2	0	0	0	0	2	1	1	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	24
25	2	4	0	0	0	6	3	3	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	25
26	0	3	2	0	0	5	3	2	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	26
27	0	1	0	0	0	1	1	0	0	1	2	0	0	3	2	1	0	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	3	2	1	2	28	
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	1	0	0	5	1	4	3	29	
30	2	2	4	1	0	9	5	4	1	1	1	0	0	3	2	1	0	0	0	0	0	0	0	0	0	0	30
15D AYT OT	13	21	8	0	0	42	16	26	3	14	9	1	0	27	9	18	3	8	7	3	0	21	9	12	3	12	15D AYT OT
END MTH TOT	30	48	23	1	0	102	50	52	7	22	20	3	0	52	20	32	6	17	10	6	0	39	15	24	6	24	END MTH TOT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Waterford**

Month: **JULY 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	0	2	0	0	0	2	1	1	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	1
2	1	1	3	0	0	5	2	3	0	1	2	1	0	4	2	2	0	0	0	0	0	0	0	0	2
3	1	1	1	0	0	3	2	1	0	1	3	0	0	4	1	3	0	0	0	0	0	0	0	0	3
4	1	0	1	0	0	2	1	1	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	4
5	1	2	0	0	0	3	0	3	0	3	0	0	0	3	2	1	0	0	0	0	0	0	0	0	5
6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	2	0	0	0	5	1	4	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	3	1	2	7
8	3	3	0	0	0	6	5	1	0	0	3	0	0	3	1	2	0	0	0	0	0	0	0	0	8
9	3	5	1	0	0	9	7	2	0	4	2	0	0	6	3	3	0	0	0	0	0	0	0	0	9
10	1	10	0	0	0	11	8	3	0	1	2	0	0	3	2	1	0	0	0	0	0	0	0	0	10
11	2	1	2	0	0	5	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
12	0	4	3	0	0	7	3	4	0	0	2	0	0	2	0	2	0	0	0	0	0	0	0	0	12
13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	1	0	0	5	3	2	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	3	0	3	14
15	1	2	2	0	0	5	2	3	0	0	1	1	0	2	0	2	0	0	0	0	0	0	0	0	15
16	0	1	1	0	0	2	2	0	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	16
17	1	4	1	0	0	6	4	2	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	17
18	0	2	0	0	0	2	2	0	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	18
19	0	7	2	0	0	9	4	5	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	19
20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4	2	2	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1	21
22	0	4	2	1	0	7	4	3	0	2	4	0	0	6	1	5	0	0	0	0	0	0	0	0	22
23	5	6	0	0	0	11	4	7	0	2	0	1	0	3	1	2	0	0	0	0	0	0	0	0	23
24	4	0	0	0	0	4	1	3	0	2	3	0	0	5	2	3	0	0	0	0	0	0	0	0	24
25	1	2	3	0	0	6	5	1	0	2	0	1	0	3	1	2	0	0	0	0	0	0	0	0	25
26	2	2	2	0	0	6	2	4	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	26
27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	5	0	1	0	7	3	4	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4	2	2	28
29	0	3	0	1	0	4	0	4	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	29
30	0	3	3	0	0	6	4	2	0	2	0	0	0	2	1	1	0	0	0	0	0	0	0	0	30
31	0	2	0	0	0	2	1	1	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	31
15D AYT OT	14	31	13	0	0	58	35	23	1	12	16	2	0	31	12	19	5	10	1	0	0	16	5	11	15D AYT OT
END MTH TOT	27	67	27	2	0	123	68	55	2	27	27	5	0	61	21	40	7	21	3	1	0	32	12	20	END MTH TOT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Waterford**

Month: **AUGUST 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	
	15	30	45	60					15	30	45	60					15	30	45	60					
1	2	2	0	1	0	5	3	2	0	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	1
2	0	2	2	0	0	4	1	3	0	1	1	1	0	3	1	2	0	0	0	0	0	0	0	0	2
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	2	0	4	1	3	3
4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	1	0	5	2	3	4
5	0	4	1	0	0	5	5	0	1	1	1	1	0	4	1	3	0	0	0	0	0	0	0	0	5
6	3	1	2	0	0	6	2	4	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	6
7	2	4	3	0	0	9	2	7	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	7
8	0	2	0	0	0	2	1	1	0	1	1	0	0	2	0	2	0	0	0	0	0	0	0	0	8
9	1	1	1	0	0	3	2	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	9
10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	2	1	0	8	4	4	10
11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	3	2	1	11
12	1	3	1	1	0	6	3	3	0	3	0	1	0	4	3	1	0	0	0	0	0	0	0	0	12
13	0	6	0	0	0	6	3	3	1	3	3	0	0	7	1	6	0	0	0	0	0	0	0	0	13
14	2	3	3	0	0	8	5	3	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	14
15	1	4	1	0	0	6	4	2	0	1	1	0	0	2	1	1	0	0	0	0	0	0	0	0	15
16	1	1	1	0	0	3	3	0	0	1	0	1	0	2	2	0	0	0	0	0	0	0	0	0	16
17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	2	1	0	6	3	3	17
18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18
19	0	5	1	0	0	6	4	2	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	19
20	6	5	0	0	0	11	5	6	0	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	20
21	0	4	0	0	0	4	3	1	2	1	4	0	0	7	5	2	0	0	0	0	0	0	0	0	21
22	3	3	3	0	0	9	8	1	0	3	1	0	0	4	2	2	0	0	0	0	0	0	0	0	22
23	5	3	0	0	0	8	5	3	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	23
24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	2	0	1	6	3	3	24
25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	1	0	0	6	3	3	25
26	2	9	4	0	0	15	8	7	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	26
27	1	0	3	0	0	4	1	3	0	2	0	2	0	4	1	3	0	0	0	0	0	0	0	0	27
28	0	1	1	0	0	2	0	2	0	2	1	0	0	3	1	2	0	0	0	0	0	0	0	0	28
29	2	3	1	0	0	6	5	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	29
30	1	2	1	0	0	4	1	3	0	1	1	0	0	2	2	0	0	0	0	0	0	0	0	0	30
31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	0	2	31
15D AYT OT	12	32	14	2	0	60	31	29	4	12	9	3	0	28	8	20	2	12	2	4	0	20	9	11	15D AYT OT
END MTH TOT	33	68	29	2	0	132	74	58	6	29	16	7	0	58	24	34	6	20	8	5	1	40	18	22	END MTH TOT

**SOUTH JERSEY GAS COMPANY**  
**Quarterly Leak Response Report By Division By Day**

Division: **Waterford**

Month: **SEPTEMBER 2024**

DATE	NORMAL HOURS						CONFIRMED LEAK		AFTER HOURS						CONFIRMED LEAK		WEEKEND/HOLIDAYS						CONFIRMED LEAK		DATE			
	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N	0	16	31	46	60+	TOT	Y	N				
	15	30	45	60					15	30	45	60					15	30	45	60								
1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2	0	1	0	0	0	1	0	1	2	2	0	0	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	2
3	1	2	2	1	0	6	3	3	0	3	2	5	0	10	0	10	0	0	0	0	0	0	0	0	0	0	0	3
4	2	6	0	0	0	8	5	3	0	3	1	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0	4
5	1	5	0	0	0	6	5	1	2	3	2	2	0	9	3	6	0	0	0	0	0	0	0	0	0	0	0	5
6	1	6	1	0	0	8	4	4	0	0	2	1	0	3	0	3	0	0	0	0	0	0	0	0	0	0	0	6
7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8
9	7	6	0	0	0	13	7	6	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	9
10	2	3	2	0	0	7	3	4	1	1	6	0	0	8	1	7	0	0	0	0	0	0	0	0	0	0	0	10
11	3	8	2	1	0	14	6	8	0	2	1	1	0	4	1	3	0	0	0	0	0	0	0	0	0	0	0	11
12	0	7	1	0	0	8	2	6	1	0	1	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	12
13	4	4	0	0	0	8	4	4	0	1	2	0	0	3	1	2	0	0	0	0	0	0	0	0	0	0	0	13
14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14
15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
16	4	2	3	1	0	10	3	7	0	4	1	1	0	6	3	3	0	0	0	0	0	0	0	0	0	0	0	16
17	0	6	0	0	0	6	3	3	0	1	1	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	17
18	0	4	0	0	0	4	0	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	18
19	4	2	2	0	0	8	4	4	0	0	1	1	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	19
20	0	3	0	0	0	3	1	2	1	0	0	1	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	20
21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21
22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	22
23	0	6	1	0	0	7	5	2	0	2	1	1	0	4	2	2	0	0	0	0	0	0	0	0	0	0	0	23
24	1	4	1	0	0	6	0	6	0	2	0	0	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0	24
25	5	1	0	0	0	6	3	3	0	0	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	25
26	1	6	3	1	0	11	7	4	0	2	2	0	0	4	1	3	0	0	0	0	0	0	0	0	0	0	0	26
27	3	4	1	0	0	8	2	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	27
28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	28
29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29
30	2	4	0	0	0	6	1	5	1	1	1	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	30
15D AYT OT	21	48	8	2	0	79	39	40	6	16	17	9	0	48	11	37	3	6	5	0	0	14	8	6			15D AYT OT	
END MTH TOT	41	90	19	4	0	154	68	86	8	29	24	14	0	75	23	52	4	22	14	3	0	43	26	17			END MTH TOT	

**SOUTH JERSEY GAS COMPANY**  
**Leak/Emergencies Over 60 Minutes**  
Month: July 2024

<b>Date</b>	<b>Address</b>	<b>Time Received</b>	<b>Time Started</b>	<b>Time Arrived</b>	<b>Reponse Time (Minutes)</b>	<b>Response Impact</b>
07/07/2024	5341 CENTRAL AVE, OCEAN CITY	11:33	12:42	12:42	69	Traffic And Distance
07/09/2024	3806 BYBROOK DR, LOWER TOWNSHIP	17:46	17:57	18:51	65	Traffic And Distance

**SOUTH JERSEY GAS COMPANY**  
**Leak/Emergencies Over 60 Minutes**  
Month: August 2024

<b>Date</b>	<b>Address</b>	<b>Time Received</b>	<b>Time Started</b>	<b>Time Arrived</b>	<b>Reponse Time (Minutes)</b>	<b>Response Impact</b>
08/24/2024	18 FOREST LN, TABERNACLE TOWNSHIP	10:20	10:45	11:35	75	All Scheduled Personnel Responding To Others Calls



**SOUTH JERSEY GAS COMPANY**  
**Leak/Emergencies Over 60 Minutes**  
**Month: September2024**

<b>Date</b>	<b>Address</b>	<b>Time Received</b>	<b>Time Started</b>	<b>Time Arrived</b>	<b>Reponse Time (Minutes)</b>	<b>Response Impact</b>
09/14/2024	411 HANTHORN ST, HAMILTON TOWNSHIP	18:47	19:45	20:05	78	All Scheduled Personnel Responding To Others Calls



**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**  
**APPENDIX F**  
**DPA Counts - RCR-CUS-12.2**

Data as of 9/30/24

	<b>Default</b>	<b>Active or Completed</b>	<b>Total Set Up</b>	<b>Active or Completed %</b>	<b>Default %</b>
Jan	696	251	947	27%	73%
Feb	882	412	1294	32%	68%
Mar	1,676	732	2408	30%	70%
Apr	1,762	1,026	2788	37%	63%
May	1,091	821	1912	43%	57%
Jun	791	1,049	1840	57%	43%
Jul	338	1,614	1952	83%	17%
Aug	55	1,726	1781	97%	3%
Sep	20	1,575	1595	99%	1%
Oct					
Nov					
Dec					
<b>2024</b>	<b>7,311</b>	<b>9,206</b>	<b>16,517</b>		

**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**  
**APPENDIX G**  
**DPA by Length - RCR-CUS-15.1**

Data as of 09/30/2024

Months	Number of DPAs
1	2
2	12
3	374
4	176
5	144
6	2,235
7	146
8	423
9	755
10	506
11	136
12	2,971
13	34
14	66
15	144
16	94
17	14
18	991
19	10
20	8
21	6
22	-
23	3
24	73
25-36	26
37-48	12
More than 48 Months	4
<b>Total DPAs</b>	<b>9,365</b>

**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**  
**APPENDIX H**  
**DPA by Amount - RCR-CUS-16**

Data as of 9/30/2024

Range			Number of DPAs in range	Total Amount in arrears associated with range
\$ -	To	\$ 500.00	2,470	\$ 879,636.23
\$ 500.01	To	\$ 1,000.00	4,076	\$ 2,969,259.57
\$ 1,000.01	To	\$ 1,500.00	1,636	\$ 1,980,836.04
\$ 1,500.01	To	\$ 2,000.00	593	\$ 1,016,271.64
\$ 2,000.01	To	\$ 2,500.00	254	\$ 566,771.69
\$ 2,500.01	To	\$ 3,000.00	123	\$ 336,842.75
\$ 3,000.01	To	\$ 3,500.00	59	\$ 191,984.84
	Greater Than	\$ 3,500.00	154	\$ 1,428,265.64
<b>Total</b>			<b>9,365</b>	<b>\$ 9,369,868.40</b>

**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**  
**APPENDIX J**  
**Residential Arrearage Data (31+ days overdue)**

	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Number of Residential Customers In Arrears (31+ days)	74,414	78,708	83,390	78,550	77,152	76,333	73,696	74,589	74,819			
Number of Residential Customers Eligible for disconnection (90+ days/\$1000+ balance)*	7,492	6,969	9,479	11,770	10,097	8,834	8,909	7,995	6,658			
Number of Residential Customer In Arrears and receiving assistance	6,226	7,046	8,467	8,793	7,971	7,739	7,574	6,741	6,722			
Number of Residential Customers Assesed a Reconnection Fee	94	34	88	453	538	377	843	727	1,109			
Number of Residential Customers For Whom The Company Has Waived a Reconnection Fee	-	-	-	-	-	-	-	-	-			

**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**  
**APPENDIX K**  
**Convenience Store Fees**

Convenience Store Fees	Jan-24	Feb-24	Mar-24	YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD	Oct-24	Nov-24	Dec-24	YTD
a) Number of bills paid each month at convenience stores	4,008	4,078	4,140	12,226	4,505	4,505	2,123	22,368	3,798	3,529	3,705	34,400				
b) Percentage of bills paid each month at convenience stores compared to Company-wide	0.8%	0.9%	0.9%	0.9%	0.9%	1.4%	0.7%	0.9%	0.9%	0.8%	0.8%	0.9%				
c) Total amount of bills paid at convenience stores	\$ 715,028	\$ 916,874	\$ 886,842	\$ 2,518,744	\$ 794,311	\$ 794,041	\$ 318,015	\$ 4,425,111	\$ 350,324	\$ 286,456	\$ 273,006	\$ 5,334,897				
All Payments Company-wide	\$ 88,240,878.53	\$ 100,206,626.07	\$ 96,106,456.58	\$ 284,553,961.18	\$ 86,587,800.02	\$ 57,133,304.78	\$ 43,857,445.00	\$ 472,132,510.98	\$ 39,631,689.00	\$ 35,067,126.32	\$ 35,947,558.21	\$ 582,778,884.51				

**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**

**APPENDIX L**

**Walk in Center**

	Jan-24	Feb-24	Mar-24	YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD
Walk-In Centers												
Payment Totals reflect drop box and in person payments												
a) <b>Atlantic City</b>												
Total number of Cash, Check, Credit/Debit Payments	719	440	512	<b>1,671</b>	618	496	623	<b>3,408</b>	384	428	419	<b>4,639</b>
Total number of Drop Box Payments	6	11	10	<b>27</b>	14	9	25	<b>75</b>	8	8	20	<b>111</b>
Total number of Payments	725	451	522	<b>1,698</b>	632	505	648	<b>3,483</b>	392	436	439	<b>4,750</b>
Total number of Customer Inquiries	163	235	270	<b>668</b>	319	345	313	<b>1,645</b>	322	369	324	<b>2,660</b>
Total number of Walk-Ins	882	820	994	<b>2,696</b>	1,067	1,000	936	<b>5,699</b>	865	995	1,012	<b>8,571</b>
Number requests Low Income Assistance	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total Dollar Payments (Include Pville Drop Box \$)	\$ 528,282.39	\$ 344,746.11	\$ 310,979.98	\$ <b>1,184,008.48</b>	\$ 328,918.44	\$ 287,908.58	\$ 217,988.97	\$ <b>2,018,824.00</b>	\$ 321,816.00	\$ 189,585.31	\$ 159,053.21	\$ <b>2,689,278.99</b>
Percentage of bills paid at Atlantic City compared to Company-wide	0.60%	0.34%	0.32%	<b>0.42%</b>	0.38%	0.50%	0.50%	<b>0.43%</b>	0.81%	0.54%	0.44%	<b>0.46%</b>
b) <b>Glassboro</b>												
Total number of Cash, Check, Credit/Debit Payments	398	502	476	<b>1,376</b>	506	483	410	<b>2,775</b>	394	437	428	<b>4,034</b>
Total number of Drop Box Payments	181	166	172	<b>519</b>	182	175	131	<b>1,007</b>	155	133	136	<b>1,431</b>
Total number of Payments	579	668	648	<b>1,895</b>	688	658	541	<b>3,782</b>	549	570	564	<b>5,465</b>
Total number of Customer Inquiries	152	154	189	<b>495</b>	212	214	174	<b>1,095</b>	169	200	160	<b>1,624</b>
Total number of Walk-Ins	550	656	665	<b>1,871</b>	718	697	584	<b>3,870</b>	563	637	588	<b>5,658</b>
Number requests Low Income Assistance	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total Dollar Payments	\$233,942.02	\$345,554.33	\$270,964.45	\$ <b>850,460.80</b>	\$275,685.33	\$184,053.41	\$124,580.57	\$ <b>1,434,780.11</b>	\$101,229.57	\$88,949.10	\$95,173.12	\$ <b>1,720,131.90</b>
Percentage of bills paid at Glassboro compared to Company-wide	0.27%	0.34%	0.28%	<b>0.30%</b>	0.32%	0.32%	0.28%	<b>0.30%</b>	0.26%	0.25%	0.26%	<b>0.30%</b>
c) <b>Pleasantville - Drop Box Only</b>												
Total number of Cash, Check, Credit/Debit Payments	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total number of Drop Box Payments	168	183	184	<b>535</b>	197	196	113	<b>1,041</b>	155	171	146	<b>1,513</b>
Total number of Payments	168	183	184	<b>535</b>	197	196	113	<b>1,041</b>	155	171	146	<b>1,513</b>
Total number of Customer Inquiries	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total number of Walk-Ins	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Number requests Low Income Assistance	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total Dollar Payments	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Percentage of bills paid at Pleasantville compared to Company-wide	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
d) <b>Millville</b>												
Total number of Cash, Check, Credit/Debit Payments	1,598	1,503	1,784	<b>4,885</b>	1,953	1,608	1,017	<b>9,463</b>	1,208	1,214	1,490	<b>13,375</b>
Total number of Drop Box Payments	706	606	620	<b>1,932</b>	748	594	376	<b>3,650</b>	574	470	559	<b>5,253</b>
Total number of Payments	2,304	2,109	2,404	<b>6,817</b>	2,701	2,202	1,393	<b>13,113</b>	1,782	1,684	2,049	<b>18,628</b>
Total number of Customer Inquiries	244	201	275	<b>720</b>	270	253	226	<b>1,469</b>	258	272	263	<b>2,262</b>
Total number of Walk-Ins	1,842	1,704	2,059	<b>5,605</b>	2,223	1,861	1,538	<b>11,227</b>	1,862	1,851	1,753	<b>16,693</b>
Number requests Low Income Assistance	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total Dollar Payments	\$568,730.53	\$602,287.81	\$621,592.81	\$ <b>1,792,611.15</b>	\$674,120.76	\$454,071.40	\$276,594.88	\$ <b>3,197,398.19</b>	\$296,652.77	\$266,394.22	\$255,272.62	\$ <b>4,015,717.80</b>
Percentage of bills paid at Millville compared to Company-wide	0.64%	0.60%	0.65%	<b>0.63%</b>	0.78%	0.79%	0.63%	<b>0.68%</b>	0.75%	0.76%	0.71%	<b>0.69%</b>
e) <b>Swainton</b>												
Total number of Cash, Check, Credit/Debit Payments	163	135	117	<b>415</b>	141	128	92	<b>776</b>	116	94	128	<b>1,114</b>
Total number of Drop Box Payments	5	0	8	<b>13</b>	13	0	1	<b>27</b>	8	0	0	<b>35</b>
Total number of Payments	168	135	125	<b>428</b>	154	128	93	<b>803</b>	124	94	128	<b>1,149</b>
Total number of Customer Inquiries	17	6	6	<b>29</b>	6	5	4	<b>44</b>	8	6	6	<b>64</b>
Total number of Walk-Ins	180	141	123	<b>444</b>	147	133	96	<b>820</b>	124	100	134	<b>1,178</b>
Number requests Low Income Assistance	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total Dollar Payments	\$43,904.89	\$ 47,685.06	\$ 43,770.25	\$ <b>135,360.20</b>	\$50,161.21	\$33,470.69	\$21,503.42	\$ <b>240,495.52</b>	\$20,498.28	\$19,355.48	\$27,901.88	\$ <b>308,251.16</b>
Percentage of bills paid at Swainton compared to Company-wide	0.05%	0.05%	0.05%	<b>0.05%</b>	0.06%	0.04%	0.02%	<b>0.05%</b>	0.05%	0.06%	0.08%	<b>0.05%</b>
f) <b>Folsom</b>												
Total number of Cash, Check, Credit/Debit Payments	132	75	86	<b>293</b>	74	73	64	<b>504</b>	69	75	64	<b>712</b>
Total number of Drop Box Payments	219	360	79	<b>658</b>	210	172	143	<b>1,183</b>	87	157	154	<b>1,581</b>
Total number of Payments (Includes Mailed Payments to SJG Sites)	351	435	165	<b>951</b>	284	245	207	<b>1,687</b>	156	232	218	<b>2,293</b>
Total number of Customer Inquiries	49	39	47	<b>135</b>	68	48	38	<b>289</b>	28	46	33	<b>396</b>
Total number of Walk-Ins	181	114	133	<b>428</b>	142	121	102	<b>793</b>	97	121	97	<b>1,108</b>
Number requests Low Income Assistance	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>	n/a	n/a	n/a	<b>n/a</b>
Total Dollar Payments	\$ 798,389.77	\$ 533,990.18	\$ 96,518.46	\$ <b>1,428,898.41</b>	\$455,753.01	\$310,359.04	\$250,880.43	\$ <b>2,445,890.89</b>	\$68,123.97	\$216,041.59	\$166,427.77	\$ <b>2,896,484.22</b>
Percentage of bills paid at Folsom compared to Company-wide	0.90%	0.53%	0.10%	<b>0.50%</b>	0.53%	0.54%	0.57%	<b>0.52%</b>	0.17%	0.62%	0.46%	<b>0.50%</b>
All Payments Company-wide	\$88,240,878.53	\$100,206,626.07	\$96,106,456.58	\$ <b>284,553,961.18</b>	\$86,587,800.02	\$57,133,304.78	\$43,857,445.00	\$ <b>472,132,510.98</b>	\$39,631,689.00	\$35,067,126.32	\$35,947,558.21	\$ <b>582,778,884.51</b>



**SOUTH JERSEY GAS COMPANY**  
**BPU QUARTERLY REPORTS**  
**BPU DOCKET NO. GR22040253, APPENDIX D / BPU DOCKET NO. GM22040270, APPENDIX 3**  
**APPENDIX M**  
**Shut Offs**

Shut-Offs	Jan-24	Feb-24	Mar-24	YTD	Apr-24	May-24	Jun-24	YTD	Jul-24	Aug-24	Sep-24	YTD	Oct-24	Nov-24	Dec-24	YTD
a) Elderly Municipality	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
b) Low Income Assistance Municipality	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
c) Total Shut-Offs Municipality	93	40	203	336	1,138	1,015	838	3,327	939	825	1,177	6,268				