

P.L. 2022,C. 107 REPORTING TEMPLATE  
ABERDEEN TOWNSHIP UTILITY DEPARTMENT  
WATER, SEWER, FIRE PROTECTION  
AUGUST 2024 Report

SUBMITTED: 9/20/2024

**Overall Impact On Local Utility And Public Utility Supply, Demand, Revenue, And Expense Information**

Notes: We are able to provide a combined water and sewer expense report for each given month, but our finance system is not able to prorate these expenses by residential/commercial accounts, and in most cases, does not apply

Sewer bills are not based on water usage, we bill sewer at a flat rate per EDCU (equivalent Domestic customer unit)

The water and sewer number account is taken from reports. We have some accounts that are only water, some that are only sewer with private water service (NJ American) and some that are both water and sewer.

We bill quarterly, 2nd quarter billed April 10, due May 10. A water rate increase went into effect this quarter (water only)

**Definitions:** Staff interprets the following words, under the context of Sections 2a(1) & 3a(1) as:

1. Supply - utility sales (KWh, Therms, or Gallons).
2. Demand - the amount of electricity (KW [kilowatts]), gas (Dekatherms [Dth]), or water (TG [Thousand Gallons]), utilized for monthly needs.
3. Revenues - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water, monthly.
4. Expenses - the amount of costs incurred by the utility in terms of providing service to customers, monthly.

Continue work paper ->

Aberdeen Township Utility Department

August, 2024

Residential	City	Municipality	Zip Code	Water Billed	Sewer Billed	Water Usage (gallons)	Number of Sewer Units billed (unit count for EDCU)	Total Revenue collected for utility accounts (Water/Sewer)	Total Expense for Water/Sewer Residential + commercial
Final Read bills only	N/A	Aberdeen Township	07747	632.74	0.00	16,979	0.00	\$1,323,015.32	\$760,099.30
Final read # of accts									
Totals				632.74	0.00	16,979.00	0.00	1,323,015.32	760,099.30

August, 2023

Residential	City	Municipality	Zip Code	Water Billed	Sewer Billed	Water Usage (gallons)	Number of Sewer Units billed (unit count for EDCU)	Total Revenue collected for utility accounts (Water/Sewer)	Total Expense for Water/Sewer Residential + commercial
Final Read bills only	N/A	Aberdeen Township	07747	880.49	0.00	53,054	0.00	\$1,084,398.07	\$249,425.56
Final read # of accts									
Totals				880.49	0.00	53,054.00	0.00	1,084,398.07	249,425.56

August, 2019

Residential	City	Municipality	Zip Code	Water Billed	Sewer Billed	Water Usage	Number of Sewer Units billed (unit count for EDCU)	Total Revenue collected for utility accounts (Water/Sewer)	Total Expense for Water/Sewer Residential + commercial
Final Read bills only	N/A	Aberdeen Township	07747	3,054.73	0.00	233,120.00	0.00	\$1,764,383.33	\$958,391.54
Final read # of accts									
Totals									

August, 2024

Non-Residential	City	Municipality	Zip Code	Water Billed	Sewer Billed	Water Usage	Number of Sewer Units billed (unit count for EDCU)	Total Revenue collected for utility accounts (Water/Sewer)	Total Expense for Water/Sewer Residential + commercial
Final Read bills only	N/A	Aberdeen Township	07747	0.00	0.00	0.00	0.00	See above	See above
Final read # of accts									
Totals				0.00	0.00	0	0	See above	See above

August, 2023

Non-Residential	City	Municipality	Zip Code	Water Billed	Sewer Billed	Water Usage	Number of Sewer Units billed (unit count for EDCU)	Total Revenue collected for utility accounts (Water/Sewer)	Total Expense for Water/Sewer Residential + commercial
Residential	N/A	Aberdeen Township	07747	0.00	0.00	0.00	0.00	See above	See above
Final Read bills only									
Totals				0.00	0.00	0	0	See above	See above

August, 2019

Non-Residential	City	Municipality	Zip Code	Water Billed	Sewer Billed	Water Usage	Number of Sewer Units billed (unit count for EDCU)	Total Revenue collected for utility accounts (Water/Sewer)	Total Expense for Water/Sewer Residential + commercial
Final Read bills only	N/A	Aberdeen Township	07747	0.00	0.00	0.00	0.00	See above	See above
Final Read bills only									
Totals				0.00	0.00	0	0	See above	See above

Average \$ Amount Billed for Water	Average \$ Amount Billed for Sewer (Wastewater) per EDCU count	Median \$ Amount Billed for Water	Median \$ Amount Billed for Sewer (Wastewater)	Average Utility Usage Per Customer Account	Average Utility Usage per Sewer account	Median Utility Usage Per Water Account	Median EDCU count per Sewer Account
0.00	0.00	0.00	0.00	0	N/A	0	0.00
0.00	0.00	0.00	0.00	0	N/A	0	0.00

**The Total Dollar Amounts Billed to and Collected from Customer Accounts and How The Numbers Compare to the Previous Year At The Same Time As Well As The Same Time In 2019.**

Notes: [Insert notation here for any of the sections - expand cell if needed]

The local and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the previous year at the same time as well as the same time in 2019.

Notes:

**Definitions:** Staff interprets the following words, under the context of Sections 2a(18) & 3a(18) as:

1. Sales Revenue - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water.
2. Operating Revenue - the total amount of money that a utility company earns from its primary business operations, including the generation, transmission, and distribution of electricity, gas, or water to customers.
3. Net Revenue - the total amount of revenue that a utility company earns after deducting any discounts, returns, and allowances from its gross revenue.

Aberdeen Township Utility Department

August 2024August 2023August 2019August 2024

•

August, 2019

<b>Sales Revenue</b>	<b>Operating Revenue</b>	<b>Net Revenue</b>
See above (cannot split res/commercial)		

P.L. 2022, CHAPTER 107 Sections 2a(3) &amp; 3a(3)

The Number of Local Utility and Public Utility Service Customers:  
 - Who Were Sent Disconnection Notices Due to Bill Non-Payment  
 - Who Were Disconnected Due to Bill Non-Payment  
 - Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment  
 - Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection  
 How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

2023 turnoff notice was mailed in May, turnoffs did not begin until 6/19/2023

Continue work paper -&gt;

## Aberdeen Township Utility Department

August, 2024

Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
YES		Aberdeen Township	07747	0	0	0	N/A
<b>Totals</b>				0	0	0	0

August, 2023

Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
YES		Aberdeen Township	07747	0	0	0	N/A
<b>Totals</b>				0	0	0	0

August, 2019

Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
YES		Aberdeen Township	07747	0	0	0	N/A
<b>Totals</b>							N/A

August, 2024

Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
YES		Aberdeen Township	07747	0	0	0	0
<b>Totals</b>				0	0	0	0

August, 2023

Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Non-Residential		Aberdeen Township	Zip Code	0	0	0	0
<b>Totals</b>				0	0	0	0

August, 2019

Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Non-Residential		Aberdeen Township	07747	0	0	0	0
<b>Totals</b>							0

**P.L. 2022, CHAPTER 107 Sections 2a(6) & 3a(6)**

**The Number of Customer Accounts that Became Eligible for Disconnection Due to Bill Non-Payment But Were Not Disconnected Because of Any Legally Mandated or Voluntary Suspensions of Disconnections Due to The Coronavirus 2019 Pandemic**

We did not do any turnoffs in the 2022 tax year due to Covid 19 restrictions. We did not start the turnoff process for 2023 until May 2023.

[illegible][illegible][illegible][illegible][illegible]

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected
5

The Number Of Customers In Arrears By 30, 60, 90, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed Per Customer In Each Of Those Categories, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Notes: We do not bill monthly. We issue bills quarterly that are due on 2/10, 5/10, 8/10 and 11/10

**Definitions:** Staff interprets Arrears, under the context of Sections 2a(5) & 3a(5) as follows:  
The amount of money that a customer owes to a utility provider for services that have already been provided but have not been paid for.  
Active DPA's or customers currently enrolled in a DPA, should not be included in this section of the report, as Sections 2a(7) & 3a(7) request those amounts.

Continue work paper -&gt;

Aberdeen Township Utility Department				Number of Residential Customers in Arrears						Residential Arrearage Dollars						Average Amount of Residential Arrearage Dollars													
August, 2024	City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days								
	Aberdeen Township	Aberdeen	07747	0	0	566	0	0	295	0.00	0.00	126,941.04	0.00	0.00	105,358.79	0.00	0.00	224.28	0.00	0.00	357.15								
Total Number of Customers				0	0	566	0	0	295	Total Dollar Amount				0	0	126941.04	0	0	105358.79	Average Amount Owed				0	0	224.2774558	0	0	357.148441
August, 2023	City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days								
	Aberdeen Township	Aberdeen	07747	0	0	536	0	0	284	0.00	0.00	121,336.29	0.00	0.00	100,606.38	0.00	0.00	226.37	0.00	0.00	354.25								
Total Number of Customers				0	0	536	0	0	284	Total Dollar Amount				0	0	121336.29	0	0	100606.38	Average Amount Owed				0	0	226.3736754	0	0	354.247817
August, 2019	City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days								
	Aberdeen Township	Aberdeen	07747	0	0	625	0	0	248	0.00	0.00	107,508.56	0.00	0.00	77,035.10	0.00	0.00	172.01	0.00	0.00	310.63								
Total Number of Customers				0	0	625	0	0	248	Total Dollar Amount				0.00	0.00	107,508.56	0.00	0.00	77,035.10	Average Amount Owed				0.00	0.00	172.01	0.00	0.00	310.63

			Number of Non-Residential Customers					
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
	Aberdeen	07747	0	0	14	0	0	3
Total Number of Customers			0	0	14	0	0	3

	<b>Non-Residential Arrears Dollars</b>					
	<b>30-59 Days</b>	<b>60-89 Days</b>	<b>90-119 Days</b>	<b>120-149 Days</b>	<b>150-179 Days</b>	<b>180+ Days</b>
	0	0	5353.2	0	0	738.48
<b>Total Dollar Amount</b>	0	0	5353.2	0	0	738.48

	<b>Average Amount of Non-Residential Arrearage Dollars</b>					
	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
	0.00	0.00	382.37	0.00	0.00	246.16
<b>(Average Amount Owed)</b>	0	0	382.3714286	0	0	246.16



## P.L. 2022, CHAPTER 107 Sections 2a(7) &amp; 3a(7):

The Number Of Customers Enrolled In Deferred Payment Agreements At The End Of Each Month, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, The Average Length Of The Repayment Term Under Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: Payment arrangements are only offered to residential properties.

Sewer Conn Plans have annual installments, not monthly

No deferred payment arrangements active in May 2019

Continue work paper ->

## Aberdeen Township Utility Department

August, 2024

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly or Yearly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Utility accounts	N/A	Aberdeen	07747	1	203.01	2436.08	2436.08	1 YEAR
Sewer Conn Plans	N/A	Aberdeen	07747	2	940.58	2,029.90	1,014.95	5 years
<b>Totals</b>				3	1143.59	4465.98	3451.03	

August, 2023

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly or Yearly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Utility accounts	N/A	Aberdeen	07747	3	242.13	1348.94	449.65	1 year
Sewer Conn Plans	N/A	Aberdeen	07747	3	1,000.00	3,507.90	1,169.30	5 years
<b>Totals</b>				6	1242.13	4856.84	1618.946667	

August, 2019

Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
Utility accounts	N/A	Aberdeen	07747	0	0	0	0	0
Sewer Conn Plans	N/A	Aberdeen	07747	0	0	0	0	0
<b>Totals</b>					0	0	0	0

August, 2024

No payment arrangements  
for commercial properties

Non-Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
0								
<b>Totals</b>					[AVERAGE OF SUM]		[AVERAGE OF SUM]	[AVERAGE OF SUM]

August, 2023

No payment arrangements  
for commercial properties

Non-Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
0								
<b>Totals</b>					[AVERAGE OF SUM]		[AVERAGE OF SUM]	[AVERAGE OF SUM]

August, 2019

No payment arrangements  
for commercial properties

Non-Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
0								
<b>Totals</b>					[AVERAGE OF SUM]		[AVERAGE OF SUM]	[AVERAGE OF SUM]



Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		[AVERAGE OF SUM]			[AVERAGE OF SUM]			[AVERAGE OF SUM]
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		[AVERAGE OF SUM]			[AVERAGE OF SUM]			[AVERAGE OF SUM]
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		[AVERAGE OF SUM]			[AVERAGE OF SUM]			[AVERAGE OF SUM]

## P.L. 2022, CHAPTER 107 Sections 2a(12) &amp; 3a (12)

The Number Of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: We only charge delinquent interest and a year end penalty as of 12/30 each year. No late fees. A 6% YEP is charged to the tax account for balances in excess of 10,000.00 at 12/30/YE

## Definitions:

Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows:

1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date.
2. Penalty - a charge that a customers incurs for violating the terms of an agreement or contract.

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
N/A	N/A	N/A	0	0	0	226	2,258.72	9.99
N/A	N/A	N/A	0	0	0	226	2258.72	9.99

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
N/A	N/A	N/A	0	0	0	227	2,630.57	11.59
N/A	N/A	N/A	0	0	0	227	2630.57	11.59

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
N/A	N/A	N/A	0	0	0	842	2,117.16	2.51
N/A	N/A	N/A	0	0	0	842	2117.16	2.51

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
N/A	N/A	N/A	0	0	0	18	189.73	10.54
		[AVERAGE OF SUM]	0	0	0	18	189.73	10.5405556
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
N/A	N/A	N/A	0	0	0	7	96.43	13.78
		[AVERAGE OF SUM]	0	0	0	7	96.43	13.78
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
N/A	N/A	N/A	0	0	0	29	324.40	11.19
		[AVERAGE OF SUM]	0	0	0	29	324.4	11.1862069

**Available Customer Assistance Programs, Including Terms of Eligibility, Available Budget For Each Program, and Any Enhancements to The Programs That Are Being Made to Address Anticipated Increase in Demand**

**Staff Note: Please input data for the residential customer class only.**

Notes: We do not know the parameters/budget for most of the charity organizations that help out our residents. We only receive funds after approval. We do not know who has applied or was rejected.

**Aberdeen Township Utility Department**

Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet Increases in Demand
LIHWAP	N/A	Aberdeen Township	07747	State run program	State budget	LIHWAP PROGRAM NO LONGER ACCEPTING APPLIC
NJ Shares	N/A	Aberdeen Township	07747	State run program	8,607.00	Online portal for application process; NJ211 call support
Community Outreach/Calico	N/A	Aberdeen Township	07747	Determined by group	Unknown	Pushed out to public in person/phone and on handouts
AHA/Afford Housing Alliance	N/A	Abedeen Township	07747	Determined by group	Unknown	Pushed out to public in person/phone and on handouts
Church/St Vincent DP/Leo	N/A	Aberdeen Township	07747	Determined by group	Unknown	Pushed out to public in person/phone and on handouts
Totals						

**The Number of Customers That Applied For Financial Assistance Under Each Applicable Utility Assistance Program, and How That Number Compares to The Previous Year as Well as in 2019\***

For 2023, I based number of applications on information from LIHWAP status reports received on 7/13/23 and 7/26/2023

<b>Aug 31 2024 Residential Number of Customers that Applied</b>	<b>Aug 31 2023 Residential Number of Customers that Applied</b>	<b>August 31, 2019 Residential Number of Customers that Applied</b>
0	0	0
5	0	0
unknown	unknown	unknown
unknown	unknown	unknown
unknown	unknown	unknown
5	0	0



P.L. 2022, CHAPTER 107 Sections 2a(11) & 3a(11)

The Number of Customers Receiving Assistance Under Each Applicable Utility Assistance Program at The End of Each Month, and How That Number Compares to The Same Time in The Previous Year as Well as in 2019.

Note: See prior note:

Continue work paper ->

August 2024 Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	August 2023 Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	August 2019 Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program
0	0.00	6	5,488.52	0	0
1	200.00	0	0.00	0	0
1	500.00	0	0.00	0	0
0	0.00	0	0.00	0	0
0	0.00	0	0.00	0	0
2	700.00	6	5,488.52	0	0.00

**The Methods and Contents of General Communications By Local and Public Utilities to Customers Concerning Their Rights and Available Assistance Programs if Customers Are Unable to Pay Their Bills in Full, Excluding Any Customer- Specific Communications**

Methods of Outreach :	Narrative Descriptions of the "Contents" of the Outreach and other relevant notes:	Indicate Whether Outreach Materials/Notices are provide in languages other than English: (Y/N)	Explanation of which Materials and Translated into what languages.
Flyers (LHWAP)	printed on bills, website, social media, counter copies, posted on pay window	Requested from state	Flyer/spanish
FAQ, Instructions	additional handouts to help residents who want to apply for assistance	Yes	All
Website	information and links to all state and local charities/organizations offering help	Yes	N/A
social media	LHWAP flyer	No	N/A
COVID 19 Ratepay	Mailed out to residents, copies on counter/post on pay window/website	Yes	
In person	Infor packets w/all assist programs are handed out to anyone requesting help	Yes, for whateverr we have	Spanish
Phone	Information is verbally given or emailed if necessary for anyone requesting help	Yes, for whatever we have	Spanish
Req language	Memos listed on each bill, delinquent notice w/required LHWAP language	No	N/A



**Please List Any Planned Local Utility And Public Utility Infrastructure Projects That Were Scheduled To Take Place During Or After The Reporting Period That Were Canceled Or For Which The Actual Or Anticipated Start Date Was Delayed Due To The Financial Or Other Impacts Of The Coronavirus 2019 Pandemic**

Notes: I have checked with the CFO and we have not had any Infrastructure projects affected by the COVID 19 pandemic

[illegible]

**P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)**

**The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills**

To be determined by the Board.

## P.L. 2022, CHAPTER 107 Sections 2a(19) &amp; 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Per Resolution, commercial water and sewer accounts are billed differently based on type of business and how water is used in the business. EDCU count is based on Township Ordinance guidance which is based on a set EDCU count, square footage, or in some cases for business with water used, sewer EDCU count is based on water consumption. An online copy of the municipal ordinance book can be accessed online via the township website: [www.aberdeennj.org](http://www.aberdeennj.org) under the Department of Public Works/Water and Sewer Utility

[Customer Class] RATES & FEES As of 3rd quarter of 2024		Ordinance 21-2024		
Sewer is a flat rate of 168.00 per quarter per EDCU (Equivalent Domestic Consumer Unit)				
Fire Protection is billed when applicable based on a fixed rate based on connection size				
Water is billed at a tiered rate based on consumption per thousand gallons of usage				
Rates Water/Sewer per EDCU		Water	Sewer	Fire Protection
Sewer Quarterly bill amount (Fixed Charge) Residential and Commercial			182.00	
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 3/4" to 1"		104.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 2"		155.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 3"		300.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter over 3"		431.00		
Water Excess usage (7,001 to 11,000 gallons) billed per thousand gallons		\$9.00 per thousand		
Water Excess usage (11,001 to 14,000 gallons) billed per thousand gallons		\$9.50 per thousand		
Water Excess usage (14,001 to 17,000 gallons) billed per thousand gallons		\$10.00 per thousand		
Water Excess usage (17,001 to 20,000 gallons) billed per thousand gallons		\$10.50 per thousand		
Water Excess usage (over 20,000 gallons) billed per thousand gallons		\$11.00 per thousand		
Fire Protection (Fixed charge) 1 inch Annual amount 101.00 divided into 4 quarters				101.00
Fire Protection (Fixed charge) 2 inch Annual amount 116.00 divided into 4 quarters				29.00
Fire Protection (Fixed charge) 4 inch Annual amount 467 divided into 4 quarters				116.75
Fire Protection (Fixed charge) 6 inch Annual amount 1,050 divided into 4 quarters				262.50
Fire Protection (Fixed charge) 8 inch Annual amount 1,831 divided into 4 quarters				457.75
Fire Protection (The Bluffs - billed to residents) Annual charge divided by # of units				4.09
Miscellaneous charges				
Turn on/Turn off (per occurrence)	40.00			Ordinance 10-2024
Turn on/Turn off after hours (per occurrence)	210.00			
Request for reread	40.00			
Final reading	23.00			
Meter Test -5/8 (plus cost of test if meter is determined to be functioning correctly)	50.00			
Meter Test 1" (plus cost of test if meter is determined to be functioning correctly)	75.00			
Meter Test over 1" (plus cost of test if meter is determined to be functioning correctly)	50.00			
(if meter reading correct/slower, customer responsible for charge/faster-Twp absorbs				
NSF/Returned check charge per occurrence	20.00	20.00	20.00	One charge per check returned
Reconnect Remote	60.00			
Frozen meter replacemt (inside only)	60.00 + cost of meter			
Change from inside to pit (by customer request)	cost of material + labor + equipment			
New Account fee	15.00			
Application fee	50.00	50.00	50.00	1 fee per application
Connection Fees (per new connection)	4,150.00	6,500.00		Sewer Ord #9-2024 Water Ord#8-2024
New MXU	135.00			
New Meter (5/8 - 1 inch) Cost of meter for larger sizes over 1 "	275.85			
Delinquent charges/Penalties				
Delinquency charge - 8% of 1st \$1,500; 18% on balance of bill. Rate remains at %18 until account is brought current (zero balance) and then resets				
6% Year End Penalty is charged for any account with a balance due exceeding 10,000 at year end				

## P.L. 2022, CHAPTER 107 Sections 2a(19) &amp; 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Per Resolution, commercial water and sewer accounts are billed differently based on type of business and how water is used in the business. EDCU count is based on Township Ordinance guidance which is based on a set EDCU count, square footage, or in some cases for business with water used, sewer EDCU count is based on water consumption. An online copy of the municipal ordinance book can be accessed online via the township website: [www.aberdeennj.org](http://www.aberdeennj.org) under the Department of Public Works/Water and Sewer Utility

		[Customer Class] RATES & FEES		Ordinance 2-2023
		As of 2nd quarter of 2023		
Sewer is a flat rate of 168.00 per quarter per EDCU (Equivalent Domestic Consumer Unit)				
Fire Protection is billed when applicable based on a fixed rate based on connection size				
Water is billed at a tiered rate based on consumption per thousand gallons of usage				
<b>Rates Water/Sewer per EDCU</b>	Water	Sewer	Fire Protection	
Sewer Quarterly bill amount (Fixed Charge) Residential and Commercial		168.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 3/4" to 1"	104.00			
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 2"	155.00			
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 3"	300.00			
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter over 3"	431.00			
Water Excess usage (7,001 to 11,000 gallons) billed per thousand gallons	\$9.00 per thousand			
Water Excess usage (11,001 to 14,000 gallons) billed per thousand gallons	\$9.50 per thousand			
Water Excess usage (14,001 to 17,000 gallons) billed per thousand gallons	\$10.00 per thousand			
Water Excess usage (17,001 to 20,000 gallons) billed per thousand gallons	\$10.50 per thousand			
Water Excess usage (over 20,000 gallons) billed per thousand gallons	\$11.00 per thousand			
Fire Protection (Fixed charge) 1 inch Annual amount 101.00 divided into 4 quarters			25.25	
Fire Protection (Fixed charge) 2 inch Annual amount 1116.00 divided into 4 quarters			29.00	
Fire Protection (Fixed charge) 4 inch Annual amount 467 divided into 4 quarters			116.75	
Fire Protection (Fixed charge) 6 inch Annual amount 1,050 divided into 4 quarters			262.50	
Fire Protection (Fixed charge) 8 inch Annual amount 1,831 divided into 4 quarters			457.75	
Fire Protection (The Bluffs - billed to residents) Annual charge divided by # of units			4.09	
<b>Miscellaneous charges</b>				
Turn on/Turn off ( per occurrence)	23.00			
Turn on/Turn off after hours (per occurrence)	80.00			
Request for reread	23.00			
Final reading	23.00			
Meter Test (plus cost of test if meter is determined to be functioning correctly)	50.00			
NSF/Returned check charge per occurrence	20.00	20.00	20.00	One charge per check returned
Replace frozen meter				
Change from inside meter to pit (customer request)	Cost of mater/labor/equipment			
New Account fee	15.00			
Application fee	50.00	50.00	50.00	1 fee per application
Connection Fees ( per new connection)	3,126.00	5,064.00		
New MXU	135.00			
New Meter (5/8 - 1 inch) Cost of meter for larger sizes over 1 "	275.85			
<b>Delinquent charges/Penalties</b>				
Delinquency charge - 8% of 1st \$1,500; 18% on balance of bill. Rate remains at %18 until account is brought current (zero balance) and then resets				
6% Year End Penalty is charged for any account with a balance due exceeding 10,000 at year end				

## P.L. 2022, CHAPTER 107 Sections 2a(19) &amp; 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Per Resolution, commercial water and sewer accounts are billed differently based on type of business and how water is used in the business. EDCU count is based on Township Ordinance guidance which is based on a set EDCU count, square footage, or in some cases for business with water used, sewer EDCU count is based on water consumption. An online copy of the municipal ordinance book can be accessed online via the township website: [www.aberdeennj.org](http://www.aberdeennj.org) under the Department of Public Works/Water and Sewer Utility

[Customer Class] RATES & FEES 2019, 2020, 2021 2022 nad 1Q 2023			
Sewer is a flat rate of 168.00 per quarter per EDCU (Equivalent Domestic Consumer Unit)			
Fire Protection is billed when applicable based on a fixed rate based on connection size			
Water is billed at a tiered rate based on consumption per thousand gallons of usage			
<b>Rates Water/Sewer per EDCU</b>	Water	Sewer	Fire Protection
Sewer Quarterly bill amount (Fixed Charge) Residential and Commercial		168.00	
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 3/4" to 1"	94.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 2"	139.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 4"	270.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 6"	529.00		
Water Minimum Water bill (0-7000 gallons) (Fixed Charge) Residential meter 8"	1,041.00		
Water Excess usage (7,001 to 20,000 gallons) billed per thousand gallons	7.30		
Water Excess usage (20,001+ gallons) billed per thousand gallons	8.90		
Fire Protection (Fixed charge) 1 inch Annual amount 101.00 divided into 4 quarters			25.25
Fire Protection (Fixed charge) 2 inch Annual amount 1116.00 divided into 4 quarters			29.00
Fire Protection (Fixed charge) 4 inch Annual amount 467 divided into 4 quarters			116.75
Fire Protection (Fixed charge) 6 inch Annual amount 1,050 divided into 4 quarters			262.50
Fire Protection (Fixed charge) 8 inch Annual amount 1,831 divided into 4 quarters			457.75
Fire Protection (The Bluffs - billed to residents) Annual charge divided by # of units			4.09
<b>Miscellaneous charges</b>			
Turn on/Turn off (per occurrence)	23.00		
Turn on/Turn off after hours (per occurrence)	80.00		
Request for reread	23.00		
Final reading	23.00		
Meter Test (plus cost of test if meter is determined to be functioning correctly)	50.00		
NSF/Returned check charge per occurrence	20.00	20.00	20.00
Replace frozen meter			
Change from inside meter to pit (customer request)	Cost of mater/labor/equipment		
New Account fee	15.00		
Application fee	50.00	50.00	50.00
Connection Fees ( per new connection)	3,126.00	5,064.00	
New MXU	135.00		
New Meter (5/8 - 1 inch) Cost of meter for larger sizes over 1 "	275.85		
<b>Delinquent charges/Penalties</b>			
Delinquency charge - 8% of 1st \$1,500; 18% on balance of bill. Rate remains at %18 until account is brought current (zero balance) and then resets			
6% Year End Penalty is charged for any account with a balance due exceeding 10,000 at year end			

One charge per check returned

1 fee per application