





PUBLIC VERSION

STAN BARRETT | Partner sbarrett@sh-law.com Phone: 848-482-8585

September 4, 2024

Via E-mail (board.secretary@bpu.nj.gov) & E-filing Portal

Sherri L. Golden, RMC, Board Secretary New Jersey Board of Public Utilities 44 South Clinton Avenue, 1st Floor P.O. Box 350 Trenton, NJ 08625-0350

Re: In the Matter of the Petition of Comcast of Monmouth County, LLC, for a Renewal Certificate of Approval to Continue to Construct, Operate, and Maintain a Cable Television System in and for the City of Long Branch, County of Monmouth, State of New Jersey

Our File No. 41000.3000

Dear Secretary Golden:

We write to inform you on behalf of Comcast of Monmouth County, LLC ("Comcast") that, pursuant to the interim e-filing procedures adopted by the Board of Public Utilities (the "Board") on March 19, 2020, we have submitted a confidential and a public filing via the Board's e-filing portal (the "Portal") in connection with the above-referenced matter.

Specifically, the confidential filing submitted via the Portal includes a copy of this letter; a confidential and unredacted version of Comcast's Application for Renewal of a Certificate of Approval (the "Application"); and the affidavit (the "Affidavit") of Robert D. Clifton, Comcast's Senior Director of Government and Regulatory Affairs, in support of our request for confidential treatment of certain information in the Application (the "Affidavit"). The public filing submitted via the Portal comprises a copy of this letter; the Affidavit; the Verified Petition and Verification of Comcast; and a version of the Application with the confidential information having been redacted therefrom (collectively, the "Public Filing").

We have also sent a copy of the Public Filing via email to Tracey Ebinger, Municipal Clerk for the City of Long Branch.

In accordance with N.J.A.C. 14:1-12 et seq., Comcast respectfully submits that certain designated information in the Application is proprietary commercial information. Accordingly, the Application does not constitute a government record under the New Jersey Open Public Records Act, P.L. 2001, c. 404 (N.J.S.A. 47:1A-1 et seq.) and is exempt from public disclosure. The Affidavit filed simultaneously with the Application substantiates Comcast's request for confidential treatment.

Thank you for your consideration. Please do not hesitate to contact me should you have any questions.

Very truly yours,

Stan Barrett

Stan Barrett For the Firm

Enclosures (via the Portal)

cc (via email): Lawanda R. Gilbert, Director

Nancy J. Wolf, Administrative Analyst 4 Brian O. Lipman, Director, Rate Counsel Emily Lam, Assistant Deputy, Rate Counsel

Robert Glover, Deputy Ratepayer Advocate, Rate Counsel

Tara Miller-Dickerson, Assistant, Rate Counsel

Robert D. Clifton, Senior Director of Government and Regulatory Affairs

Tracey Ebinger, City Clerk

STATE OF NEW JERSEY BOARD OF PUBLIC UTILITIES OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS

SCARINCI & HOLLENBECK, LI 150 Clove Road, 9th Floor Little Falls, New Jersey 07424 Phone: (201) 896-4100 Attorneys for Petitioner Comcast of Monmouth County, LI File No. 41000.3000			
IN THE MATTER OF THE PET COMCAST OF MONMOUTH COME A RENEWAL CERTIFICA APPROVAL TO CONTINUE TO OPERATE, AND MAINTAIN A TELEVISION SYSTEM IN AND CITY OF LONG BRANCH, COME MONMOUTH, STATE OF NEW	COUNTY, LLC, TE OF O CONSTRUCT, CABLE O FOR THE UNTY OF))))) Docket No)))	
	<u>AFFIDAVI</u>	<u>/IT</u>	
STATE OF NEW JERSEY)		
COUNTY OF MONMOUTH) SS:		
ROBERT D. CLIFTON, be	eing of full age and	nd duly sworn according to law, does hereby	y
depose and state as follows:			
1. I am Senior Direc	ctor of Governme	ent & Regulatory Affairs of Comcast of	f
Monmouth County, LLC ("Comca	ast" or "Petitioner"	"), Petitioner in the above-captioned matter	r.

As such, I am familiar with the nature and contents of the Petition and the Application for a

Renewal Certificate of Approval ("Application") filed in this matter.

- 2. I make this affidavit in support of the accompanying Petition and Application simultaneously being filed by Comcast for renewal of a Certificate of Approval to continue to construct, operate, and maintain its cable television system in the City of Long Branch, Monmouth County, New Jersey ("Municipality").
- 3. Comcast's Petition and Application are being filed pursuant to N.J.S.A. 48:5A-1 *et seq.* and the Regulations of the New Jersey Board of Public Utilities ("Board"), N.J.A.C. 14:18-13 *et seq.*
- 4. In support of the Application in the above-captioned matter, Comcast has provided certain information regarding its Receiving Site/Head End (Section V), System Plant (Section VI) and System Design Standards (Section VII), a commercially sensitive list of the ownership interests of Comcast Corporation (ultimate parent company of Comcast) (Section II, Appendix B), and also a map of the entire Municipality that reflects the location of Comcast's facilities therein (collectively referred to as "System Specifications"). The System Specifications contain sensitive proprietary commercial information ("Confidential Information") that is confidential and non-public information and therefore does not constitute a "government record" under N.J.S.A. 47:1A-1.1.
- 5. I make this affidavit in accordance with <u>N.J.A.C.</u> 14:1-12.9 to substantiate Comcast's claim that the System Specifications submitted to the Board are confidential.
- 6. Public safety concerns related to the reliability of communications networks such as Comcast's system, and the increasingly competitive marketplace, warrant confidential treatment of this information. Circumstances in this regard have changed such that, while Comcast may have provided similar information to the Board or to municipalities in the past without requesting confidential treatment, such treatment is now warranted. More specifically, significant additional competitors, such as Verizon, have begun to offer service in Comcast's New Jersey cable systems.

- 7. The System Specifications are protected by Comcast by making them available only to senior management of Comcast or such other management or employees who have a need to know such information in order to perform their functions on behalf of Comcast. The System Specifications may also be made available to Comcast's lenders or outside accounting and legal professionals who are obligated to maintain confidentiality or privilege. However, to the extent that the System Specifications have been or may be disclosed to others, Comcast has done do or will do so by way of a confidentiality agreement, whereby it has been or will be agreed by the parties thereto that the Confidential Information: (i) shall be used solely for purposes relating to the matter specified therein, and (ii) shall be maintained in secure files, separate from public information. Such agreements provide or will provide that no other disclosure shall be made to any person or entity, except with the express written consent of Comcast or its legal counsel.
- 8. The Confidential Information is not contained in materials that are routinely available to the general public, including but not limited to Board Orders, press releases, copies of speeches, promotional or educational materials (although some prior similar information may sometimes have been made available in years past).
- 9. To the best of my knowledge, the System Specifications have not previously been subject to a confidentiality determination by the Board or any other State or federal agency or court of competent jurisdiction.
- 10. The System Specifications would provide criminals, terrorists, vandals, competitors and/or potential competitors with sensitive technical information regarding Comcast's network design and system capabilities. The intentional or inadvertent disclosure of such information could pose a threat to the integrity of Comcast's system—and by extension, a risk to public safety. Disclosure could likewise pose a threat to Comcast's competitive position.

11. Comcast requests that the System Specifications provided to the Board be treated

as confidential before, during, and after the proceedings in the above-captioned matter, unless the

information or documents are formally adjudicated by the Board, the Office of Administrative

Law, or other administrative agency of competent jurisdiction, or any court of competent

jurisdiction, to be non-confidential.

12. Due to the sensitive nature of the System Specifications, Comcast respectfully

submits that it is appropriate for the Board to limit access to such information. The Confidential

Information being provided is for the use of the Board, the Office of the New Jersey Attorney

General ("AG"), and the New Jersey Division of Rate Counsel ("RC") in exercising their

governmental functions. There is no legitimate purpose to be served in disclosing this proprietary

material to Comcast's competitors or, indeed, to any person other than the appropriate staff of the

Board, AG and RC.

13. Comcast therefore respectfully requests that the Board issue a determination that

the System Specifications are confidential and as such exempt from public disclosure and that the

availability of such information will be limited accordingly.

Robert D. Clifton

Robert D. Clifton

Dated: September 4, 2024

STATE OF NEW JERSEY BOARD OF PUBLIC UTILITIES OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS

SCARINCI & HOLLENBECK, LLC 150 Clove Road, 9th Floor Little Falls, New Jersey 07424 Phone: (201) 896-4100 Attorneys for Petitioner Comcast of Monmouth County, LLC File No. 41000.3000

IN THE MATTER OF THE PETITION OF (COMCAST OF MONMOUTH COUNTY, LLC) FOR A RENEWAL CERTIFICATE OF (APPROVAL TO CONTINUE TO (CONSTRUCT, OPERATE, AND MAINTAIN (A CABLE TELEVISION SYSTEM IN AND (FOR THE CITY OF LONG BRANCH, (COUNTY OF MONMOUTH, STATE OF NEW (COUNTY OF MONMOUTH, STATE OF NEW (COUNTY OF MONMOUTH)

VERIFIED PETITION

Docket No.

Comcast of Monmouth County, LLC (hereinafter, "Comcast" or "Petitioner"), hereby petitions the Honorable Board of Public Utilities (the "Board"), pursuant to 47 <u>U.S.C.</u> § 546(c), <u>N.J.S.A.</u> 48:5A-15, -16 and -17, <u>N.J.A.C.</u> 14:17-6.9, and <u>N.J.A.C.</u> 14:18-13.1 *et seq.*, for a Renewal Certificate of Approval to continue to construct, operate, and maintain a cable television system ("System") in and for the City of Long Branch, County of Monmouth, New Jersey (the "City" or "Long Branch"). In support of its Petition, Petitioner states as follows:

COUNT ONE

1. Comcast, a limited liability company duly organized under the laws of the State of Delaware, is a cable television company subject to the jurisdiction of the Office of Cable Television & Telecommunications ("OCTV&T") and the Board, pursuant to N.J.S.A. 48:5A-1 *et seq.*

- 2. Comcast maintains its principal offices at 403 South Street, Eatontown, New Jersey 07724.
- 3. On or about September 19, 1979, in Docket No. 796C-6485, pursuant to N.J.S.A. 48:5A-17 and N.J.S.A. 48:5A-28(c), the Board issued a Certificate of Approval (the "1979 Certificate") to Mid Jersey Cable TV Co., Inc. ("Mid Jersey") to construct, operate, and maintain the System in the City. A copy of the 1979 Certificate is on file with the OCTV&T.
- 4. The 1979 Certificate was transferred to Futurevision Cable Enterprises, Inc. ("Futurevision") pursuant to an August 29, 1979 Board Order approving the transfer of Mid Jersey's assets, including the 1979 Certificate, to Futurevision.
- 5. On or about July 1, 1988, pursuant to Board authorization granted in an Order of Approval issued in Docket No. CM86050542, Storer Cable Communications succeeded to the rights of Futurevision as part of an internal corporate reorganization.
- 6. On or about June 27, 1994, Storer notified the OCTV&T that it would henceforth be known as Comcast of Monmouth County, Inc. d/b/a Storer Cable Communications; Comcast of Monmouth County, Inc. subsequently became known as Comcast of Monmouth County, LLC, petitioner herein.
- 7. On or about March 28, 1996, in Docket No. CE95110531, pursuant to N.J.S.A. 48:5A-17 and N.J.S.A. 48:5A-28(c), the Board issued a Renewal Certificate of Approval (the "1996 Certificate") authorizing Comcast to continue to construct, operate, and maintain the System in the City. A copy of the 1996 Certificate is on file with the OCTV&T.
- 8. On or about November 9, 2011, in Docket No. CE11030143, the Board issued a Renewal Certificate of Approval (the "2011 Certificate") pursuant to N.J.S.A. 48:5A-17 and N.J.S.A. 48:5A-28(c) authorizing Comcast to continue to construct, operate, and maintain the System in the City. A copy of the 2011 Certificate is on file with the OCTV&T and is also annexed hereto as **Exhibit A**.

- 9. The 2011 Certificate, in accordance with its underlying municipal consent ordinance, included an automatic renewal provision pursuant to which the Long Branch franchise is subject to automatic renewal for a period of ten (10) years following its scheduled expiration on September 19, 2024.
- 10. As set forth in <u>N.J.A.C.</u> 14:18-13.6, which applies to ordinances providing for automatic renewal, a franchise will be deemed to renew automatically if neither the cable television company nor the Municipality provides notice of an intention not to renew at least sixty (60) days before the expiration of the initial franchise term.
- 11. Neither the City nor Comcast provided notice of an intention not to renew the franchise prior to the deadline set forth in N.J.A.C. 14:18-13.6, as confirmed in Comcast's letter to the City dated August 19, 2024, a copy of which is annexed hereto as **Exhibit B**. In its August 19, 2024 letter to the City, Comcast confirmed its intention to exercise its rights under the automatic renewal provision of the 2011 Certificate.
- 12. As a result, Comcast's franchise in Long Branch shall be deemed to automatically renew.
- 13. Accordingly, pursuant to N.J.A.C. 14:18-13.6, Comcast hereby requests approval and implementation of the automatic renewal provision set forth in the 2011 Certificate that was granted by the Board in Docket No. CE11030143, so that Comcast may continue to construct, operate, and maintain the System in the City.
- 14. Information pertaining to Petitioner on file with the OCTV&T, together with the information contained in the Municipal Application and Petitioner's Application for Renewal of a Certificate of Approval ("COA Application"), simultaneously filed herewith, all of which is incorporated herein by reference, establish the requisite criteria for the continued construction, operation, and management the System in Long Branch by Comcast.

- operation of the System. Further, as indicated in the material filed with the City and on file with the OCTV&T, and as set forth in the Municipal Application and the COA Application, Comcast possesses the necessary financial integrity and the ability to perform efficiently the proposed services and those services which may be required by the public convenience and necessity during the renewal period. The public convenience and necessity generally support the appropriateness of the issuance of a Renewal Certificate of Approval to Petitioner.
- 16. Petitioner has complied and will continue to comply with all rules, regulations, and laws applicable to the construction, operation, and maintenance of the System and will continue to provide safe, adequate, and proper cable television service in Long Branch and the other municipalities in which it serves.

COUNT TWO

- 17. Comcast repeats paragraphs 1 through 16 of COUNT ONE as if set forth fully hereinafter.
- 18. As set forth in the COA Application and other information on file with the OCTV&T, the System operated by Comcast in the City is part of larger regional cable television systems serving numerous other municipalities contiguous to and surrounding the City.
- 19. As is also set forth in the COA Application and other information on file with the OCTV&T, the City represents an integral part of the Comcast regional cable television systems serving the counties of Burlington, Mercer, Middlesex, Monmouth, and Ocean. In addition, the geographical proximity of the City and the *de facto* connection of City residents to neighboring municipalities served by Comcast mandate that cable television service be provided by Comcast as part of Comcast's regional systems.
- 20. The City portion of Comcast's and its affiliates' Burlington, Mercer, Middlesex, Monmouth, and Ocean regional cable systems is necessary for the continued provision of safe,

adequate, and economical cable television service to the citizens and residents of the City and the larger cable television systems generally. Further, continuation of Comcast's operating authority in the City will avoid an unreasonable duplication of services that would otherwise be detrimental to the development of adequate cable television service.

- 21. Comcast is entitled to a renewal of its Certificate of Approval for the City, pursuant to the provisions of Section 17(b) of the New Jersey Cable Television Act, N.J.S.A. 48:5A-1 *et seq.*
- 22. Comcast believes that a Renewal Certificate of Approval for the City of Long Branch is necessary and proper for the public convenience and will serve the public interest for reasons which include, *inter alia*, the following:
 - a. The grant of a Renewal Certificate of Approval to Comcast will ensure the continued provision of cable television service to the residents of the City;
 - b. The services provided by Comcast, as set forth in its COA Application, are of great benefit to the citizens and residents of the City;
 - c. The financial strength and technical expertise of Comcast are more than adequate to continue to construct, operate, and maintain its cable television system in the City; and
 - d. Comcast, its officers, and its directors, have vast experience in all aspects of cable television. In particular, they possess and represent the highest degree of technical and engineering competence, significant administrative experience, and a demonstrated responsiveness to community needs. In addition to the City, Comcast and other Comcast affiliates hold Certificates of Approval or other authorization to construct, operate and maintain cable television systems in more than 340 municipalities in New Jersey, as well as additional communities in 38 other states and the District of Columbia.

WHEREFORE, Comcast hereby requests that the Honorable Board of Public Utilities

issue to Petitioner a Renewal Certificate of Approval to continue to construct, operate, and

maintain a cable television system in and for the City of Long Branch.

Respectfully submitted,

SCARINCI & HOLLENBECK, LLC

Attorneys for Petitioner

Comcast of Monmouth County, LLC

By: /s/ Stan Barrett

Stan Barrett

Dated: September 4, 2024

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STATE OF NEW JERSEY BOARD OF PUBLIC UTILITIES OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS

150 Clove Road, 9th Floor		
Little Falls, New Jersey 07424		
Phone: (201) 896-4100		
Attorneys for Petitioner		
Comcast of Monmouth County, LLC		
File No. 41000.3000		
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)	
IN THE MATTER OF THE PETITION OF)	
COMCAST OF MONMOUTH COUNTY,)	
LLC, FOR A RENEWAL CERTIFICATE OF)	VERIFICATION
APPROVAL TO CONTINUE TO)	
CONSTRUCT, OPERATE, AND MAINTAIN)	
A CABLE TELEVISION SYSTEM IN AND)	Docket No
FOR THE CITY OF LONG BRANCH,)	
COUNTY OF MONMOUTH, STATE OF NEW)	
JERSEY)	
)	

ROBERT D. CLIFTON hereby certifies as follows:

SCARINCI & HOLLENBECK, LLC

- 1. I am Senior Director of Government & Regulatory Affairs of Comcast of Monmouth County, LLC, Petitioner in the within matter.
- 2. I am familiar with the nature and contents of the Petition to which this Verification is annexed.
- 3. The allegations of the Petition are true and accurate to the best of my knowledge, information and belief.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I may be subject to punishment.



Dated: September 4, 2024

Agenda Date: 11/9/11 Agenda Item: IIIB



STATE OF NEW JERSEY Board of Public Utilities

44 South Clinton Avenue, 9th Floor
PO Box 350
Trenton, NJ 08625-0350
www.nj.gov/bpu/

		CABLE TELEVISION
IN THE MATTER OF THE PETITION OF COMCAST OF MONMOUTH COUNTY, LLC FOR A RENEWAL CERTIFICATE OF APPROVAL TO CONTINUE TO OPERATE AND MAINTAIN A CABLE TELEVISION SYSTEM IN AND FOR THE CITY OF LONG BRANCH, COUNTY OF MONMOUTH, STATE OF NEW JERSEY)	RENEWAL CERTIFICATE OF APPROVAL
VEW JERSEY)	DOCKET NO. CE11030143
		- = 1,000 140

Parties of Record:

Dennis C. Linken, Esq., Scarinci & Hollenbeck, for the Petitioner

Kathy L Schmelz, City Clerk, City of Long Branch, New Jersey

BY THE BOARD:

On September 19, 1979, the Board of Public Utilities ("Board") granted Mid Jersey Cable TV Co., Inc. a Certificate of Approval in Docket No. 796C-6485 for the construction, operation and maintenance of a cable television system in the City of Long Branch ("City"). Through a series of transfers with required Board approvals, Comcast Cablevision of Monmouth County, Inc. ("Comcast") became the holder of the Certificate. On March 28, 1996, the Board granted Comcast a Renewal Certificate of Approval for the City in Docket No. CE95110531. Based on a name change, the current holder of the Certificate is Comcast of Monmouth County, LLC ("Petitioner"). Although by its terms the Petitioner's above referenced Certificate expired on September 19, 2009, the Petitioner is authorized to continue to provide cable television service to the City pursuant to N.J.S.A. 48:5A-25, pending disposition of proceedings regarding the renewal of its Certificate of Approval.

The Petitioner filed an application for the renewal of its municipal consent with the City on December 15, 2008, pursuant to N.J.S.A. 48:5A-23 and N.J.A.C. 14:18-13.1 et seq. The City, after public hearing, adopted a municipal ordinance granting renewal consent to the Petitioner on January 25, 2011. On February 17, 2011, the Petitioner formally accepted the terms and conditions of the ordinance. On March 17, 2011, pursuant to N.J.S.A. 48:5A-16, the Petitioner filed with the Board for a renewal of its Certificate of Approval for the City.

The Board has reviewed the application for municipal consent, the petition for a Renewal Certificate of Approval, and the municipal consent ordinance. Based upon this review and the recommendation of the Office of Cable Television, the Board <u>HEREBY FINDS</u> the following:

- 1. The Petitioner possesses the requisite legal, character, financial and technical qualifications for the awarding of a Renewal Certificate of Approval. Further, the process.
- The design and technical specifications of the system will ensure that the Petitioner provides safe, adequate and proper service.
- The Petitioner has represented that all previously required construction within the franchise territory is complete.
- 4. The franchise period as stated in the ordinance is 15 years, with an automatic renewal provision for a term of ten years thereafter in conformance with N.J.S.A. 48:5A-19 and N.J.S.A. 48:5A-25. The Board finds these periods to be reasonable.
- The City may review the performance of the Petitioner with regard to the ordinance at its discretion. If the City determines that the Petitioner has failed to substantially comply with the material terms and conditions of the ordinance, the City shall provide written notice to the Petitioner of such alleged instances of non-compliance, and shall grant the Petitioner 90 days to cure such deficiency. The City may petition the Board for appropriate administrative action, including revocation of the franchise or reduction of the franchise term, but only after the 90-day opportunity to cure has passed and the deficiency has not been cured.
- 6. The Petitioner's rates shall be regulated and tariffs shall be filed for all services, in accordance with the rules and regulations of the Federal Communications Commission, the Board and the Office of Cable Television. The Petitioner shall conditions for unregulated service and promptly file any revisions thereto.
- Pursuant to statutory requirements, the ordinance specifies a complaint officer to receive and act upon complaints filed by subscribers in the City. In this case, it is accordance with the applicable rules.
- 8. The franchise fee to be paid to the City is specified to be 2% of the Petitioner's gross revenues from all recurring charges in the nature of subscription fees paid by subscribers for its cable television reception service in the City, and shall be increased as required by N.J.S.A. 48:5A-30. Additional regulatory fees shall be paid to the State in an amount not to exceed 2% of Petitioner's gross operating reasonable.

- 9. The Petitioner shall provide service to any person's residence or business located in the Primary Service Area as indicated on the map on file with the Office of Cable Television at no cost beyond standard and non-standard installation charges. For any extension outside of the Primary Service Area, the Petitioner shall utilize the line extension policy ("LEP") attached to the Certificate. The minimum homes per mile figure is 35.
- 10. The Petitioner shall provide public, educational and governmental ("PEG") access channels and facilities in accordance with its renewal application and the ordinance. Specifically, the Petitioner currently maintains a system-wide public access channel, a shared governmental access channel on which the City's channel for Brookdale Community College.
- 11. Within 12 months of issuance of this Certificate, the Petitioner shall provide the City with a dedicated educational access channel. Upon completion, the Petitioner shall provide the Office of Cable Television proof of satisfaction of this obligation.
- 12. Within 12 months of issuance of this Certificate, the Petitioner shall pay the City a one-time technology grant in the amount of \$70,000.00. Upon payment, the Petitioner shall provide the Office of Cable Television with proof of satisfaction of this obligation.
- 13. The Petitioner shall provide one standard Preferred cable television service on one outlet, free of charge, to each school in the City, public and private, elementary, intermediate and secondary. To qualify cable television plant. Each additional outlet installed, if any, shall be paid for on service charges shall be waived on additional outlets.
- 14. The Petitioner shall provide one standard installation and monthly Total Preferred cable television service on one outlet, free of charge, to each police, fire, emergency management facility and public library in the City. To qualify for cable television, the facility must be within 175 feet of the Petitioner's active a materials plus labor basis by the City. Monthly service charges shall be waived on additional outlets.

It is noted here that the City's municipal consent ordinance does not contain a provision for a local office, as required by N.J.S.A. 48:5A-26(d), which specifically states, "A municipal consent is issued pursuant to [the Cable Television Act] shall require that the CATV company to which it is issued shall maintain local business offices or agents, for the purpose of receiving, investigating and resolving all complaints regarding the quality of service, equipment malfunctions, and similar matters."

On May 26, 2011, Board staff sent a letter to the City recommending that it amend its municipal consent ordinance to include a provision for a local office or agent, which letter copied the Petitioner. Response was requested by June 23, 2011. Neither the City nor the Petitioner

responded. Also, Board staff on several occasions inquired whether the Petitioner objected to an alteration to the municipal consent or franchise as follows: "The Petitioner shall maintain a local business office for the purpose of receiving, investigating and resolving complaints. Currently, the local business office serving this provision is located at 403 South Street, Eatontown, New Jersey." Board Staff received no response from the Petitioner, however.

While the Board cannot compel a municipality to amend its municipal consent ordinance, pursuant to N.J.S.A. 48:5A-25, "[a] municipal consent issued pursuant to this act shall conform in form and substance to all requirements of this act and of rules, regulations and orders duly promulgated by the director."

Since the City's municipal consent ordinance is not in compliance with the Cable Television Act, the Board finds, pursuant to N.J.S.A. 48:5A-47, that the franchise should be amended to 48:5A-26(d). As provided by N.J.S.A. 48:5A-47:

The board may, after affording the holder an opportunity to be heard, revoke, suspend or alter any certificate of approval or franchise for the violation of any provisions of [the Cable Television Act] or the rules, regulations or orders made under the authority of [the Cable Television Act], or for other reasonable cause, upon a finding that the revocation, safe, adequate and proper cable television service in this State.

Therefore, pursuant to N.J.S.A. 48:5A-47, finding that the municipal consent is not in compliance with the Cable Television Act (N.J.S.A. 48:5A-1 et seq.) and that such alteration will not adversely affect the public interest, the Board FINDS and ORDERS that the following provision shall be added to the franchise:

The Petitioner shall maintain a local business office for the purpose of receiving, investigating and resolving complaints. Currently, the local business office serving this provision is located at 403 South Street, Eatontown, New Jersey.

Based upon these findings, the Board HEREBY CONCLUDES, pursuant to N.J.S.A. 48:5A-17(a) and 28(c), that the Petitioner has the municipal consent necessary to support the petition, that such consent and issuance thereof are in conformity with the requirements of N.J.S.A. 48:5A-1 et seq., except as modified above, that the Petitioner has complied or is ready, willing and able to comply with all applicable rules and regulations imposed by or pursuant to State or federal law as preconditions for engaging in the proposed cable television operations, that the Petitioner has sufficient financial and technical capacity, meets the legal, character and other qualifications necessary to construct, maintain and operate the necessary installations, lines and equipment, and is capable of providing the proposed service in a safe, adequate and proper manner.

Therefore, the Petitioner is <u>HEREBY ISSUED</u> this Renewal Certificate of Approval as evidence of Petitioner's continued authority to construct and operate a cable television system within the entirety of the City.

This Renewal Certificate is subject to all applicable State and federal laws, the rules and regulations of the Office of Cable Television, and any such lawful terms, conditions and limitations as currently exist or may hereafter be attached to the exercise of the privileges granted herein.

The Petitioner shall adhere to the standards set forth by the Federal Communications Commission's rules and regulations, 47 C.F.R. § 76.1 et seq., including but not limited to, the technical standards 47 C.F.R. §76.601 through § 76.630. Any modifications to the provisions thereof shall be incorporated into this Certificate.

Failure to comply with all applicable laws, rules, regulations and orders of the Board or Office of Cable Television and/or the terms, conditions and limitations set forth herein may constitute sufficient grounds for the suspension or revocation of this Certificate.

This Renewal Certificate is issued on the representation that the statements contained in the Petitioner's applications are true, and the undertakings therein contained shall be adhered to and enforceable unless specific waiver is granted by the Office of Cable Television pursuant to the authority contained in N.J.S.A. 48:5A-1 et seq.

This Certificate shall expire on September 19, 2024.

DATED: 11/9/11

BOARD OF PUBLIC UTILITIES

BY:

LEE A. SOLOMON

PRESIDENT

EANNE M. FOX **OMMISSIONER**

OSEPH L. FIORDALISO

COMMISSIONER

COMMISSIONER

ATTEST:

SECRETARY

I HEREBY CERTIFY that the wirken document is a true copy of the original in the files of the Board of Public

APPENDIX "I" OFFICE OF CABLE TELEVISION LINE EXTENSION POLICY

COMCAST OF MONMOUTH COUNTY, LLC CITY OF LONG BRANCH

A cable operator is required to absorb the cost of extensions to the system in the same proportion that the extension is to the remainder of the system.

Actual subscribers served by the extension are required to absorb the remainder of the cost.

If new subscribers are added to the extension the cost is adjusted and those who previously

1.	# of homes in extension mileage of extension	=	homes per mile (HPM) of extension
2.	HPM of extension Minimum HPM that company actually constructs in the system *	=	ratio of the density of the extension to the minimum density which the company constructs in the system ("A")
3.	Total cost of building the extension times "A"	1	company's share of extension cost
4.	Total cost of building		

4. Total cost of building total amount to be extension less company's recovered from share of extension cost subscribers

5. Total amount to be each subscriber's share recovered from subs Total subscribers in extension

In any case, the company shall extend its plant along public rights of way to:

- All residences and businesses within 150 aerial feet of the operator's existing 1. plant at no cost beyond the normal installation rate.
- All residences and businesses within 100 underground feet of the operator's 2. plant at no cost beyond the normal installation rate.

^{*} The minimum HPM that the company actually constructs in the system or municipality is the minimum number of homes that the company has historically constructed at its own cost. This is a function of the operator's break-even point and its rate of return. Unbuilt systems will use the primary service area rather than construction.

The operator's installation policies shall apply to construction beyond the public right of way.

Detailed accounting and/or financial information to support the minimum HPM shall be supplied to the Office for its approval in such form as required. The minimum HPM shall be updated as appropriate.

When a request for service is received, and unless good cause is shown, cable companies shall:

- Provide a written estimate within 30 days of such a request.
- Begin construction within 60 days of receipt of any deposit monies from potential subscribers.
- Complete construction within six months of receipt of any deposit monies from potential subscribers.
- Inform each home passed along the extension of the potential costs for subscribers.

Subscribers who pay for an extension shall be entitled to rebates in the following manner:

- If the company acquires new subscribers subsequent to the initial calculation of step 5 above, the formula will be adjusted and those who have previously paid for the extension will be entitled to an appropriate rebate. In no event shall the amount of the rebate exceed the subscriber's contribution.
- The company shall keep accurate records of the cost of the extension, the amounts paid by subscribers and any appropriate adjustments.
- The company shall notify subscribers in the extension of their rights and responsibilities concerning the extension.
- Once an individual dwelling has paid its share of the extension cost future reconnections or installations shall be made at the company's standard rates.
- After a period of five years from the installation of the first dwelling unit in the extension no further adjustments shall be made. Installations after five years shall be at the company's standard rate.
- Once a subscriber is installed, that person shall not normally be entitled to a refund of any monies paid for the installations, except in accordance with the rebate procedure outlined in this policy.

Definitions

Primary Service Area

The Primary Service Area (PSA) can be an entire municipality, but in many instances the PSA is a limited area within a community outside of which a line extension policy may apply. The PSA is depicted by a franchise map and narrative, presented and recorded during the franchise proceedings. It normally remains a fixed geographic area throughout the life of the franchise.

Line Extension Survey

Potential subscribers residing outside the PSA who request service are entitled to an estimate of their share of the cost to secure service. When conducting a survey and estimating costs, a cable company should factor in all potential subscribers who could practicably be included in the extension and give consideration to apparent residential construction in areas contiguous to

SERVICE LIST

COMCAST OF MONMOUTH COUNTY, LLC RENEWAL CERTIFICATE OF APPROVAL CITY OF LONG BRANCH DOCKET NO. CE11030143

Dennis C. Linken, Esq. Scarinci & Hollenbeck, LLC 1100 Valley Brook Avenue PO Box 790 Lyndhurst, NJ 07071-0790

Kathy L Schmelz City Clerk City of Long Branch 344 Broadway Long Branch, NJ 07740-6994

Rob Clifton, Director Government and Regulatory Affairs Comcast 403 South Street Eatontown, NJ 07724

Alex Moreau
Deputy Attorney General
Division of Law
124 Halsey Street
PO Box 45029
Newark, NJ 07101

Celeste M. Fasone, Director Office of Cable Television Board of Public Utilities 44 South Clinton Avenue, 9th Floor PO Box 350 Trenton, NJ 08625-0350

Karen A. Marlowe
Administrative Analyst I
Office of Cable Television
Board of Public Utilities
44 South Clinton Avenue, 9th Floor
PO Box 350
Trenton, NJ 08625-0350



Comcast 403 South Street Eatontown, NJ 07724 732-281-3704 www.comcast.com www.comcastcorporation.com

August 19, 2024

Ms. Amanda Caldwell City Clerk City of Long Branch 344 Broadway Long Branch, NJ 07740

Dear Ms. Caldwell:

A review of the City of Long Branch's franchise renewal certificates with Comcast of Monmouth County, LLC, show that the agreement has an expiration date of September 19, 2024. Comcast is pleased to serve this franchise and we will continue to provide quality cable television service while introducing new services and entertainment options to city residents.

N J Board of Public Utilities Dockets #CE11030143 granted Comcast of Monmouth County, LLC, a ten-year automatic renewal. In accordance with the procedure set forth in State Act N.J.S.A. 48:5A-19 and 48:5A-25, and in state regulations promulgated thereunder at N.J.A.C. 14:18-13.6, and, having received no written notice that Comcast has not substantially performed in accordance with the franchise, please be informed that Comcast plans to exercise its rights and continue its faithful performance under the franchise for an additional ten years. In doing so, Comcast will abide by the current terms and conditions now in place. This being the case, the franchise will now remain in effect until September 19, 2034.

Please update your records accordingly and do not hesitate to contact us if you have any questions or require additional information. Comcast looks forward to continuing a long and successful relationship with the City of Long Branch.

Sincerely,

Rob Clifton Senior Director of Government & Regulatory Affairs

cc: Nancy Wolf, Coordinator of State & Local Planning, NJ BPU, Office of Cable Television & Telecommunications
Dennis C. Linken, Esq., Scarinci Hollenbeck
Stephanie Kosta, Comcast Regional Vice-President of Government & Regulatory Affairs
file



State of New Jersey

BOARD OF PUBLIC UTILITIES

44 SOUTH CLINTON AVENUE, 9TH FLOOR
POST OFFICE BOX 350

TRENTON, NEW JERSEY 08625-0350

WWW.NJ.GOV/BPU

LAWANDA R. GILBERT DIRECTOR

OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS TEL: (609) 341-9186 FAX: (609) 777-3325

APPLICATION FOR A TRADITIONAL MUNICIPAL CONSENT CABLE TELEVISION FRANCHISE

Application for the <u>City</u> of <u>Long Branch</u>

County	County of Monmouth						
Note: I	Note: Read all instructions carefully.						
Check a	as appropriate:						
X	Application for initial Municipal C Application for initial Certificate of Application for renewal of Munici Application for renewal of Certification for renewal	of Approval pal Consent					
		on and Management red by all applicants)					
1.	Name of Applicant:	Comcast of Monmouth County, LLC					
2.	Address & Telephone:	403 South Street, Eatontown, NJ 07724 (732) 542-8107					
3.	System Name:	Comcast of Monmouth County, LLC					
4.	Office Address:	403 South Street, Eatontown, NJ 07724					
5.	Existing/Proposed Tower Address:	403 South Street, Eatontown, NJ 07724					
6.	Existing/Proposed Head End Address:	403 South Street, Eatontown, NJ 07724					

7.	Type of	f Business Activity:	
	(a) _	Corporation	(Date of incorporation and state) (Attach a copy of the incorporation, new applicants only)
	(b)	Partnership	(Date of partnership agreement) (Attach a copy of the agreement, new applicants only)
	(c) _	Proprietorship	(Type)
	(d) <u>X</u>	Other (Describe)	Delaware LLC (formed 6/26/1985)
Note:	entity in		tion, a principal is any individual, business organization or other % or more of the voting stock or any equivalent voting interest of an applicant.
8.	interest	in applicant. Principals	and beneficial holders of 3% or more stock or their ownership include individuals, corporations, partnerships, joint ventures is: NOT APPLICABLE
	(1)	Name:	Tel.:
		Address: (stree	et) (municipality) (state) (zip code)
		Nature of interest:	partnerstockholderofficeother(describe)
		Profession, occupatio or type of business:	n
		Name and address of	employer:
			and percentage of ownership interest, including stock and/or ting rights in each class:
	(2)	Name:	Tel.:
		Address: (stree	et) (municipality) (state) (zip code)
		Nature of interest:	partnerstockholderofficeother(describe)
		Profession, occupatio or type of business:	n

PUBLIC VERSION

	Name and addr	ess of emp	oloyer:				
		-	(stı	reet)	(municipality)	(state)	(zip code)
	es of each class of ons, and the type a				hip interest, incl	uding stock	and/or
(3)	Name:				Tel.:		
	Address:						
		(street)	(mur	nicipality)	(state)	(zip c	ode)
	Nature of interes	est:	_partner	stockho	lderoffice	_other	(describe)
	Profession, occ or type of busin	-					
	Name and addr	ess of emp	-				
			(sta	reet)	(municipality)	(state)	(zip code)
	res of each class of ons, and the type a				hip interest, incl	uding stock	and/or
(4)	Name:				Tel.:		
	Address:						
		(street)	(mur	nicipality)	(state)	(zip c	ode)
	Nature of interes	est:	_partner	stockho	lderoffice	_other	(describe)
	Profession, occ or type of busin	-					
	Name and addr	ess of emp	oloyer:				
				reet)	(municipality)	(state)	
	res of each class of ons, and the type a				hip interest, incl	uding stock	and/or
(5)	Name:				Tel.:		
	Address:						
		(street)	(mur	nicipality)	(state)	(zip c	ode)
	Nature of interes	est:	_partner	stockho	lderoffice	other	(describe)
	Profession, occ or type of busin	•					
	Name and addr	ess of emp	oloyer:		(municipality)		
		•	(sti	reet)	(municipality)	(state)	(zip code)

PUBLIC VERSION

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(6)	Name:		Tel.:	
	Address:			
	(street	t) (municipality	(state)	(zip code)
	Nature of interest:	partnerstockl	nolderoffice	other(describe)
	Profession, occupation or type of business:			
	Name and address of e	mployer:(street)	(municipality)	(state) (zip code)
	s of each class of stock a ns, and the type and voti	nd percentage of owne	rship interest, incl	
(7)	Name:		Tel.:	
	Address: (street	t) (municipality) (state)	(zip code)
	Nature of interest:	partnerstockl	nolderoffice	_other(describe)
	Profession, occupation or type of business:			
	Name and address of e	employer:(street)		(state) (zip code)
	s of each class of stock a ns, and the type and voti	-	-	uding stock and/or
(b) Complete for	all organizations (not in	dividuals) listed in Iter	m 8(a):	
Name:			Tel.:	
Address:				
	(street)	(municipality)	(state)	(zip code)
Holders of 10% of	or more of stock or owne	ership interest:		
Name	Address	Tel. No.	% of O	wnership
	Comcast of Monmouth le Communications, LI	• ,		
	1701 John F. Kenned Philadelphia, PA 1910	y Blvd. 215-286-1	•	•

9.	Syster	n Personnel (if not applicable, so indicate):				
	(a)	System Manag	er:	Daniel Bonelli	Tel No.: <u>(860)</u> 436-7689	
		Present Positio	n:	Regional Senior Vice President	Yrs. Exp. <u>16</u>	
	(b)	Chief Engineer	::	Victoria Boston	Tel No.: <u>(720) 527-1369</u>	
		Present Positio	n:	RVP of Network Engineering	Yrs. Exp. <u>5</u>	
	(c)	Accountant:	Dan V	Vare	Tel No.: <u>(801)</u> 419-1403	
		Address:	3800]	Horizon Boulevard, Suite 300, Trev	ose, PA 19053	
	(d)	Attorney:		y Jacobs	Tel No.: (215) 286-8989	
	` /	Address:	•	John F. Kennedy Boulevard, Philado		
	(e)	Consultant:	N/A	, , , , , , , , , , , , , , , , , , ,	Tel No.:	
	(0)	Address:				
	(f)	Registered Age	ant:	United States Corp.	Tel No.: (302) 674-1221	
	(1)		511 t.	Officed States Corp.	_ 161 No <u>(302) 074-1221</u>	
		Address:				

Note: Personnel indicated for operations positions shall be those persons who, in fact, will have responsibility, authority and control of the day-to-day system construction and operation. Include those individuals who should be contacted by OCTV representatives during the normal course of business.

(g) Other: Robert D. Clifton, Senior Director of Government & Regulatory Affairs (732) 281-3704

10. Names and addresses, home and business, of all officers of applicant and office held by each:

See Appendix A.

11. Names and addresses, home and business, of all members of the board of directors of applicant and position held by each:

See Appendix A.

12. Address and telephone number of each office in New Jersey from which business is or will be conducted, indicating the principal office and the office at which records will be kept pursuant to N.J.S.A. 48:5A-45:

Principal Office: Comcast of Monmouth County, LLC

403 South Street Eatontown, NJ 07724 (732) 542-8107

13. Address and telephone number of the designated local office or agent available to receive, investigate and resolve any problems that the subscriber may encounter regarding equipment malfunctions, quality of service and other similar matters, pursuant to N.J.S.A. 48:5A-26:

(609) 341-9177

Customer Service Comcast Xfinity Store 310 Route 36 West Long Branch, NJ 07083 1 (800) COMCAST

New Jersey Board of Public Utilities Office of Cable Television & Telecommunications 44 South Clinton Avenue, 1st Floor P.O. Box 350 Trenton, NJ 08625-0350 1 (800) 624 0331

II. <u>Legal and Character Qualifications</u> (All applicants)

1.	or ac	the applicant (including parent corporation or any princ lministrative agency of any felony, libel, slander, obsect ir methods of competition?Yes _XNo.		• •				
	If "Y	Yes," attach a statement containing the background of the	he charge and t	he final resolution.				
2.		the applicant (including parent corporation or any princiended by legal or administrative action by any government						
	If "Y	Yes," attach a statement containing the specifics.						
3.		the applicant (including parent corporation or any princaruptcy proceeding?Yes _XNo.	cipal) ever beer	n involved in any				
	If "Y	es," attach a statement containing the specifics.						
4. Has the applicant or any party to the application (including parent corp ever been convicted by a U.S. Federal Court concerning any violation restraints and to any agreements in restraint of trade?Yes _X				ing to unlawful				
	If "Y	es," attach a statement containing the specifics.						
5.		Are any of the above actions relating to the applicant (including parent corporation or any principal) currently pending?Yes _XNo.						
	If "Y	es," attach a statement containing the specifics.						
6.		Does the applicant, or any principal, directly or indirectly own, operate, control or have more than three percent interest in any of the following?						
			<u>YES</u>	<u>NO</u>				
	a.	A national broadcast television network	X					
	b.	Any broadcast television station (including VHF)	X					
	c.	Any newspaper published or distributed in the State of New Jersey		<u>X</u>				
	d.	A national broadcast radio network		<u>X</u>				
	e.	Any broadcast radio station (including FM)		<u>X</u>				
	f.	Any other media enterprise	X					
	For e	each affirmative response, attach a statement containing	g specifics incl	uding percentage of				

ownership. Although neither Comcast MC nor Comcast Cable Communications, LLC ("Comcast Cable") owns any of the kinds of businesses listed in 6(a) through 6(f) above, a

	confidential statement of the ownership interests of Comcast Corporation, indirect parent entity of both Comcast MC and Comcast Cable, is included in Confidential Appendix B.
7.	Are there any outstanding unsatisfied judgments or decrees against the applicant or party to the application (including parent corporation or any principal)?Yes _XNo.
	If "Yes," attach a statement containing the specifics.

III. <u>Cable Experience</u> (new applicants only)

NOT APPLICABLE

1.	List all cable television systems ever owned by applicant or any principal (or parent corporation o another subsidiary of parent) in which any of the former owned 3% or more of the equity interest.						
Note:	List tl	ne following for each system.					
	(a)	Name of system, principal municipalities, address and telephone number of principal office, date of franchise(s), percentage of franchise area constructed, approximate number of subscribers and percentage of penetration as of the date of this application, and date of disposition, if applicable.					
	(b)	Has the applicant or any principal (or the parent corporation or any other subsidiary of the parent) ever had any equity interest in any cable television system, in the State of New Jersey, as defined by N.J.S.A. 48:5A-1 et seq. Yes No					
		If yes, explain:					

IV. System Design

- 1. Each applicant shall describe in narrative form the existing or contemplated system design concept indicating initial construction proposed and the development and extension of the system within the franchise boundaries over the period of the proposed municipal consent. Information should also be provided concerning:
 - (a) Extent to which two-way capability will be available initially and what provisions will be made for future development.
 - (b) Total signals to be carried and any auxiliary equipment to be provided to subscribers.
 - (c) A description of the methods to be employed for securing premium services and the extent that subscribers will be required to use equipment supplied by the applicant to receive those services.
 - (d) In the case of a renewal, the extent to which the applicant will <u>rebuild</u> or <u>upgrade</u> the system or extend plant into previously unserved areas. Provide estimated dates of commencement and completion. Indicate what will be replaced.

System Design Narrative

The current cable television distribution system is 750 MHz in a hybrid fiber-coaxial, fiber-to-digital-node design. The entire system is inherently two-way capable. The return path has been activated and is being used to provide high-speed Internet access, and for digital video, Video On Demand, High Definition Television (HDTV), and Comcast Digital Voice services. The trunk carries 82 6 MHz analog video channels in the forward direction to customers. The number of channels and bandwidth required will be a function of the services carried.

All optional premium services are secured using digital encryption. To receive digital services, customers must use a digital converter. HDTV customers will need an HDTV converter for all HD services other than off-air broadcasters. To receive off-air HD broadcasts without a converter requires a television set with an integral HD tuner.

Comcast MC has completed an upgrade of the distribution system. The upgrade entailed the deployment of advanced fiber optic technology in a hybrid fiber/coaxial cable architecture with fiber to digital nodes. The upgraded system has a capacity of 750 MHz of bandwidth, and Comcast has reserved 200 MHz for high-speed Internet access, digital cable, digital voice, and other future uses. Customers experience enhanced picture quality and greater system reliability as a result of the upgrade.

2. Provide the following information concerning Standard or FM broadcast radio stations carried by applicant (If all-band FM, write "all-band").

NOT APPLICABLE

Call letters Frequency
and affiliation City and State broadcast cable

3. Provide information as to the number, cable channel designation, type of access channels and their manner of operation, including proposed date for commencement of services and channel sharing.

Comcast MC operates a system-wide community access channel on channel 97. Long Branch municipal access programming airs on Channel 20, and Brookdale Community College airs educational access programming on Channel 21.

4. Each applicant shall title by category and <u>list</u> the following information concerning program origination:

	Proposed	Cable Channel	
<u>Type</u>	<u>Inception</u>	<u>Designation</u>	
		~ 1.20	
Municipal Access	In Service	Channel 20	
Brookdale Community College	In Service	Channel 21	
Public Access	In Service	Channel 97	
Leased Access	In Service	Channel 190	

5. Provide information, in narrative form, regarding production equipment and facilities to be made available by the applicant for its own use and for the use of others in the community. Describe by type (do not use brand names) and number, indicating when equipment will be available.

Note:

Some production equipment may be made available for use by access channel users. See Guide to Franchise Renewal for further information.

Not applicable.

6. Each applicant shall describe, in narrative form, any other services available to subscribers. Such description shall include, but not be limited to, the applicant's capability to contract with the community for such services as emergency override, interconnection of schools or local government offices, and availability of equipment and technical advice to the community.

Note: Provision of free services and equipment are limited by the F.C.C. and the Office. See Guide to Franchise Renewal for background information.

Comcast MC is fully capable of contracting with the community for school and government office interconnection. Emergency override is accomplished via compliance with State and Federal Emergency Alert System (EAS) guidelines. Comcast MC provides courtesy cable television service to certain school and municipal facilities.

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

CONFIDENTIAL

V. Receiving Site/Head End

If a re	newal, i	ndicate existing; proposed.		
1.	Tower	er:		
	(a)	Is F.A.A. approval required? Yes () No ()		
	(b) Fill in the following or attach as an appendix a copy of F.A.A. applic			
		(1) Tower height above sea levelft.		
		(2) Tower height above groundft.		
		(3) Type structure to be used		
		(4) Lighting to be provided		
		(5) Latitude Longitude		
2.	Signal survey. (optional for renewal applicants)			
	(a)	Note: The Office will not accept a computer survey by itself. An actual site including signal levels and viewing of television pictures, with remarks on vobserved is required.		
	(b)	Date:		
	(c)	Test antenna(s) (manufacturer) (type)		
	(d)	(manufacturer) (type) Test Equipment:		
	(e)	Fill in the following:		
	Off-A	Signal reading ir Channel Call Letters City in Micro-Volts Remarks		

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

	(f)	Describe method and results of interference survey:	
	(g)	List any and all other existing conditions which impact on picture quality (i.e electrical interference).	e. existence of
3.	Micro	rowave.	
	(a)	Is microwave to be used? (transmitted or received) () Yes	() No
	(b)	If yes, complete the following:	
		(1) Signal to be received from	Path
		(2) Retransmitted to	Path
		(3) If facilities are to be leased give the name and address of lessor.	
4.	Head	d End.	
	(a)	Signal processors (number) (model) (mfg.)	
	(b)	Base band modulators (number) (model) (mfg.)	
	(c)	F.M. () () (number of channels) (mfg.)	
	(d)	Mixing method (passive or electronic)	
	(e)	Pilot carrier frequency(ies)	
	(f)	Block tilt Yes () No () If Yes(db's)	

(g)	Pass bar	nd filters used Yes () No ()
	(1)	Designate type
	(2)	Channels used on

5. Hub Sites.

If a hub site is used to deliver signal, indicate the location of the site and the method by which signal is delivered to it.

CONFIDENTIAL

VI. System Plant

If a rer	newal, i	ndicate existin	g; prop	osed.					
1.	Fill in the following: (If construction is complete, provide completed mileage figures.)								
			<u>Aerial</u>		Underground				
	(a)	Trunk & Distribution	m	iles	miles				
	(b)	Mileage determined	by the follow	ing method:					
2.		f annual construction systems, rebuilds and		otal primary	service area).				
1 st yea	r:	aerial underground	<u>supertrunk</u>	niles of plan trunk	nt distribution	% of Primary Service Area			
2 nd yea	ar:	aerial underground							
3 rd yea	r:	aerial underground							
4 th yea	r:	aerial underground							
5 th year:		aerial underground							

3.				system including: equipment to be used; nd the overall capabilities of the system.
4.	Attach	as an appendix a map	of the entire municipality wi	th borders designating the following:
	(the so	cale shall be approximat	tely 1000 feet / ½ inch or larg	ger)
	(a) (b) (c) (d) (e) (f) (g)	Phases of construction	ifier locations. o receive service; designatin	g aerial and underground separately. ension Policy."
Note:	The m	ap(s) must show inter-r	nunicipal connections.	
5.	Cable.		<u>Diameter</u>	<u>Type</u>
	(a)	Super trunk		
	(b)	Trunk		
	(c)	Distribution		
	(d)	House drops		
	(e)	If cable is not jacketed properties in the atmos		etermine that there were no corrosive
6.	Equip	ment.	<u>Manufacturer</u>	<u>Model</u>
	(a)	Super trunk		
	(b)	Trunk (distribution)		
	(c)	Line Extender		
7.	Groun	ding.		
	Nation	•	d and bonded in accordance (NESC) and National Elect	with the applicable provisions of the ric Code (NEC)?

Comcast's responses contain proprietary commercial information and	l are
therefore being submitted together with a request for the confidential	
treatment of such information in accordance with N.J.A.C. 14:1-12 et	seg.

8. Is fiber optic technology in use or proposed?	() Yes	() No. If yes, please explain.
--	--------	---------------------------------

CONFIDENTIAL

VII. System Design Standards

1.	For	cnannels of	iownstream and	cnannels u	pstream.				
2.	Syste	em spacing.							
	(a)	Super trunk							
	(b)	Trunk							
	(c)	Distribution							
3.	Maxi	imum cascade from hea	ad end						
	(a)	Line extenders in ca	scade						
	(b)	Ratio A.G.C. to M.C	G.C	Slope					
4.	Syste	em signal level at subsc	criber's terminal	. (maximum cascade)					
	(a)	At highest frequency video carrier							
	(b)	At channel 2 video	carrier						
	(c)	Channel 2 video car	rier will be with	in db. of hig	hest video carrier	frequency.			
5.	With	in the passband, the the	eoretical system	design performance v	vill be equal to or	better than:			
			Super Trunk	Trunk Distribution	Total System				
	(a)	Video carrier to noise ratio				-			
	(b)	Carrier to cross modulation ratio				-			
	(c)	Carrier to hum ratio			_	-			
	(d)	Carrier to second order beat ratio				_			
	(e)	Carrier to third order beat ratio				_			

PUBLIC VERSION

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

(f)	respo	gain to frequency response across any 6 MHZ TV channel							
(g)	contr	Signal levels will not vary more than indicated as measured at any automatic gain or slope control location with maximum trunk amplifiers in cascade for 40 degree change in temperature from last balanced temperature db.							
(h)		Channel 2 to maximum usable channel as measured across 75 ohms all cable will a minimum structural loss of db.							
(i)	R.F.	Leakage							
	(1)	Will your system meet or exceed the F.C.C regulations limiting R.F. energy leakage permitted by CAT systems as set forth by <u>F.C.C. Rules and Regulations</u> , 47 <u>CFR</u> 76.1 <u>et seq</u> .? () Yes () No							
(j)	(1)	Are converters to be used? () Yes () No							
	(2)	If yes,							
		<u>Type</u> <u>Mfg.</u>							
(k)	Prem	ium service security method:							
(1)	(1)	Amplifier power source vac.							
	(2)	Is standby power to be used? Yes () No ()							
	(3)	If yes, where?							

VIII. System Channel Allocation

SEE APPENDIX D

Provide the	following f	or all signals o	carried: (1)	(Attach additional sheets if necessary) Date effective:			
System Nar	ne:						
Cable Channel/ Lower Edge Frequency (MHz)	Converter Channel	Call Letters	Location		Reception Method	Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (NBB), PEG Access (A) Local Origination (LO)	Nature Of Programming

IX. Line Extension Policy

If applicable, attach as an appendix a copy of the proposed line extension policy. Be sure to provide a homes per mile figure for use with the line extension policy.

Note: The <u>Cable Television Act</u> requires the applicant agree to cable the entirety of the franchise area. The applicant is not required, however, do so under all circumstances or at its own cost. The primary service area is the section of the community the cable television company will provide service to residents at standard and non-standard installation rates and charges. Sections outside the primary service area may be governed by a line extension policy delineating the terms and conditions by which service will be provided. Primary service areas and any area the cable television company will provide service pursuant to a line extension policy must be designated on the map filed in accordance with § VI. System Plant.

Comcast MC will comply with all lawful rules and regulations governing the operation of its cable television system and cable communications system within the City of Long Branch. If any of the above-referenced regulations are deemed unlawful by a court of competent jurisdiction or superseded by a duly enacted State or federal statute or regulation, Comcast MC will not be bound by such regulation, nor will the Company be bound by any provision of the Municipal Consent Ordinance or Renewal Certificate of Approval with regard to same. Comcast MC reserves the right to seek administrative or judicial review of the validity of any statute, regulation, or ordinance.

Comcast MC adopts the OCTV&T's Line Extension Policy with a density threshold of 35 homes-permile.

APPENDIX "III"

Office of Cable Television Line Extension Policy

Company	
Municipality	

A cable operator is required to absorb the cost of extensions to the system in the same proportion that the extension is to the remainder of the system.

Actual subscribers served by the extension are required to absorb the remainder of the cost.

If new subscribers are added to the extension the cost is adjusted and those who previously paid receive an appropriate rebate.

1. # of homes in extension homes per mile (HPM) mileage of extension of extension 2. HPM of extension ratio of the density of the or "A" Minimum HPM that extension to the minimum density which the company company actually constructs in the system* constructs in the system 3. Total cost of building company's share of the extension times "A" extension cost 4. Total cost of building total amount to be extension less company's recovered from share of extension cost subscribers 5. Total amount to be each subscriber's share recovered from subs Total subscribers in

In any case, the company shall extend its plant along public rights of way to:

extension

- 1. All residences and businesses within 150 aerial feet of the operator's existing plant at no cost beyond the normal installation rate.
- 2. All residences and businesses within 100 underground feet of the operator's plant at no cost beyond the normal installation rate.

^{*} The minimum HPM that the company actually constructs in the system or municipality is the minimum number of homes which the company has historically constructed at its own cost. This is a function of the operator's break even point and its rate of return. Unbuilt systems will use the primary service area as the basis for HPM rather than constructed areas.

The operator's installation policies shall apply to construction beyond the public right of way.

Detailed accounting and/or financial information to support the minimum HPM shall be supplied to the Office for its approval in such form as required. The minimum HPM shall be updated as appropriate.

When a request for service is received, and unless good cause is shown, cable companies shall:

- 1. Provide a written estimate within 30 days of such a request.
- 2. Begin construction within 60 days of receipt of any deposit monies from potential subscribers.
- 3. Complete construction within six months of receipt of any deposit monies from potential subscribers.
- 4. Inform each home passed along the extension of the potential costs for subscribers.

Subscribers who pay for an extension shall be entitled to rebates in the following manner:

- 1. If the company acquires new subscribers subsequent to the initial calculation of step 5 above, the formula will be adjusted and those who have previously paid for the extension will be entitled to an appropriate rebate. In no event shall the amount of the rebate exceed the subscriber's contribution.
- 2. The company shall keep accurate records of the cost of the extension, the amounts paid by subscribers and any appropriate adjustments.
- 3. The company shall notify subscribers in the extension of their rights and responsibilities concerning the extension.
- 4. Once an individual dwelling has paid its share of the extension cost future reconnections or installations shall be made at the company's standard rates.
- 5. After a period of five years from the installation of the first dwelling unit in the extension no further adjustments shall be made. Installations after five years shall be at the company's standard rate.
- 6. Once a subscriber is installed, that person shall not normally be entitled to a refund of any monies paid for the installations, except in accordance with the rebate procedure outlined in this policy.

Definitions

Primary Service Area

The Primary Service Area (PSA) can be an entire municipality but in many instances the PSA is a limited area within a community outside of which a line extension policy may apply. The PSA is depicted by a franchise map and narrative, presented and recorded during the franchise proceedings. It normally remains a fixed geographic area throughout the life of the franchise.

Line Extension Survey

Potential subscribers residing outside the PSA who request service are entitled to an estimate of their share of the cost to secure service. When conducting a survey and estimating costs, a cable company should factor-in all potential subscribers who could practicably be included in the extension and give consideration to apparent residential construction in areas contiguous to the proposed extension.

X. Rates

(all applicants; renewal applicants should indicate if information contained herein differs from current rates)

SEE APPENDIX E

1.	Provi	ide the f	following	g information with reference to rates for service:				
	(a)	Resid	Residential (1) Installation					
			(a) (b) (c)	Definition of Standard Installation and nonstandard installation: Rate for Standard Installation: plus tax: Rate for Non-Standard Installation:				
		(2)	Month	nly service – include basic, premium and packages or tiers.				
		(3)	Renta	l charges for any required ancillary equipment				
		(4)	Other					
	(b)	Hotel	l, motel,	rooming house				
		(1)	Install	ation				
		(2)	Month	nly Service Charges				
		(3)	Rental	l charges for any required ancillary equipment				
		(4)	Other					
		(5)		s are set by contract, list general terms and conditions which would be able to potential customers.				
	(c)	Com	mercial I	Enterprise				
		(1)	Install	ation				
		(2)	Month	nly service charges				

		(3)	Rental charges for any ancillary equipment
		(4)	Other – include restrictions on premium services
	(d)	Apar	tment, condominium, cooperative, multiple unit dwelling
		(1)	Installation
		(2)	Monthly service charges
		(3)	Rental charges for any required ancillary equipment
		(4)	Other
2.	List a	and desc	cribe all advertising rates.
3.	List a	and desc	cribe all leased channel rates.
4.	List a	and desc	cribe all equipment and personnel charges.
5.		ny of th	e above rates and/or terms and conditions of service differ from the existing ones?
	If yes	s, please	e explain.

XI. Financing

(New applicants; renewal applicants must complete only if rebuild and/or upgrade is planned or if areas of the original territory are not yet built.)

NOT APPLICABLE: Upgrade has been completed.

1.	Estimate the capital requirements for construction of the proposed system including but not
	limited to estimates as to the transmission system and distribution and drop cable, office
	equipment, studio equipment, vehicles, telephone and power pole make ready, converter costs,
	administrative and technical personnel, wages and bonuses.

Pre-operating Period 1 2 $\frac{\text{Years}}{3}$ 4 5

2. Describe the sources of funds to be provided.

Pre-operating Period 1 2 $\frac{\text{Years}}{3}$ 4 5

3. Estimate the annual revenues anticipated from system operation and operating expenses and working capital needed in excess of that required for construction.

Pre-operating Period 1 2 3 4 5

- 4. The following financial data and supporting schedules will be required for <u>both the individual</u> municipality and for the <u>applicant's overall financial status</u> (including commitments in other municipalities designating each municipality separately for each respective municipality covered in projections);
 - (a) Statements of personal net worth of the stockholders owning or controlling 3% or more of the voting stock or any equivalent voting interest of the applicant corporation or individuals if other than a corporation.
 - (b) Current financial statement of applicant (balance sheet, profit and loss statements, statement of cash flows).
 - (c) Pro forma estimate of balance sheet, projecting the pre-operating period and the first five (5) years.

- (d) Pro forma estimate of profit and loss statement, projecting the pre-operating period and the first five (5) years, in detail;
 - (1) Indicate <u>categories</u> of projected revenues (see "3" above).
 - (2) Indicate <u>categories</u> of projected expenses (see "3" above).
- (e) Submit schedules indicating pertinent subscriber data for periods similar to "c" and "d" above;
 - (1) Homes passed.
 - (2) Where applicable, anticipated subscribers at the beginning and ending of each respective year and corresponding penetration estimates for:
 - i. Cable television reception service.
 - ii. Cable communications system (i.e. pay cable).
 - iii. Seasonal subscribers.
 - iv. Other; second outlet, reconnections, etc., (designate).
- (f) Revenue by category (see "4d").
- (g) Pro forma estimate of source and application of funds, projecting for the pre-operating period and the first five (5) years (see "2" above).
- (h) Schedule showing assumptions used (i.e. costs per mile, converter costs, make-ready cost, expense ratio, projected penetration, revenue charge, etc.).
- (i) Pro forma estimate of capital expenditures, projecting for the pre-operating period and the first five (5) years. Indicate depreciation life expectancy of each category of plant, equipment and the method of depreciation used. (Please note that this total is to correspond with balance sheet figure).

All information which does not fit in the space provided should be attached as appendices.

XII. Financial Terms and Conditions

1. Provide, as appendices, written evidence of commitments from person who will provide funds including parent and subsidiary companies, together with detailed terms and conditions of those commitments, any obligation which may affect the operation of the system, and submit current financial statements as to present status of cable operator together with current financial statements of parent, subsidiary companies and/or other financial interests, if applicable. Provide audited financial or an explanation of why they are unavailable.

Unaudited financial statements for Comcast Cable Communications, LLC (New Jersey Operations) for the year ending December 31, 2023 were filed with the OCTV&T on or about March 29, 2024. Audited financial statements for Comcast Corporation were also filed for the same period. Separate audited financial statements for each system are not performed.

2. Provide, as appendices, copies of all agreements, contracts and leases pertaining to the construction and operation of the proposed system. **NOT APPLICABLE**

Note For each document attached in accordance with XII above, as part of the Appendix entitled <u>Financing</u>, include the following:

For item 1:

- (1) Source of financing.
- (2) Terms of financing (payment, interest rates, etc.).
- (3) Amount of financing.
- (4) How funds are to be utilized.
- (5) Type of funds (equity, intercompany debt, third party financing, cash flow, etc.).

For item 2:

- (1) Parties to agreement.
- (2) Term of agreement.
- (3) Date of agreement.
- 3. Furnish all other pertinent financial data affecting either present or future operations, and/or plant construction as well as other services to be rendered or contemplated which could affect the proposed system.

XIII. Bonding and Insurance

1. Provide complete information, as to the type and amounts of insurance, applicant will have as of franchise date.

In accordance with the provisions of $\underline{N.J.S.A.}$ 48:5A-23(f), Comcast MC will provide insurance coverage of the following types in the specified minimum amounts:

- 1) \$150,000.00 for bodily injury or death to any person (up to \$500,000.00 for bodily injury or death resulting from any one accident);
- 2) \$100,000.00 for property damage resulting from any one accident; and
- 3) \$50,000.00 for all other types of liability.
- 2. Indicate the amount of performance bond applicant will have as of franchise date.

Note: Insurance and bonding requirements are established by law. See <u>Guide to Franchise Renewal</u> and <u>N.J.S.A.</u> 48:5A-28 for further information.

Pursuant to N.J.S.A. 48:5A-28, Comcast MC maintains and will continue to maintain a performance bond in the amount of \$25,000.00.

XIV. Liability

The applicant holds the municipality harmless from any liability arising out of the company's operation and construction of its cable television systems.

XV. Special Requirements for Proposed Overbuilds

NOT APPLICABLE

All applicants proposing to overbuild an existing cable television system are requested to supply information on the following:

1.	Construction of the System. Describe any anticipated additional construction problems associated
	with an overbuild; include costs, make-ready, service to underground areas and MDU's and steps
	to be taken to avoid unreasonable disruption of service. Provide specific data indicating how
	make-ready estimates were determined.

2.	Financing. Describe any anticipated additional costs and the basis for revenue projections
	including anticipated penetration, associated with an overbuild.

3. A description of any other operating or attempted cable television overbuilds or dual builds by the applicant.

XVI. Verification

State of New Jersey)		
County of Monmouth)))		ss:
Robert D. Clifton (here	einafter referred to	as affiant) being duly s	worn upon his oath according
to law, deposes and says tha		ector of Gov't & Regula e of affiant)	tory Affairs for Comcast of (name of applicant)
Monmouth County, LLC	; that he	is authorized on the par	t of the applicant to verify and
file with the <u>City of Long B</u> (munici)		application and append	ices attached hereto, that he has
carefully examined all of the	e statements conta	ained in such application	and the appendices hereto and
made a part hereof; that he l	nas knowledge of	the matters set forth her	ein are true and correct to the best of
his knowledge, information	and beliefs. Affia	ant further says that the a	applicant makes this application
intending in good faith to pr	esent evidence wl	hich the applicant believ	res will support the application as to
which authority to operate is	s sought herein.		
Date: September 4, 2024			
		Robert D.	Clifton
		Signature of Affi	ant

Robert D. Clifton Senior Director of Government & Regulatory Affairs Comcast of Monmouth County, LLC 403 South Street Eatontown, NJ 07724

Tel: (732) 281-3704

Index to Appendices

Note: List all material contained in attached appendices.

Page	Section	Item	Subject	
Α.				Officers and Directors
В.				Ownership Percentages
C.				Community Access
D.				System Channel Allocation
E.				Rates
F.			·	Bonding & Insurance

Appendix A

Appendix A

COMCAST CORPORATION BOARD OF DIRECTORS

All located at 1701 John F. Kennedy Blvd., Philadelphia, PA 19103

Directors

Brian L. Roberts, Chairman & CEO, Comcast Corporation

Kenneth J. Bacon, Director, Comcast Corporation

Madeline S. Bell, Director, Comcast Corporation

Thomas J. Baltimore Jr., Director, Comcast Corporation

Louise F. Brady, Director, Comcast Corporation

Edward D. Breen, Director, Comcast Corporation (Lead Independent Director)

Gerald L. Hassell, Director, Comcast Corporation

Jeffrey A. Honickman, Director, Comcast Corporation

Maritza G. Montiel, Director, Comcast Corporation

Asuka Nakahara, Director, Comcast Corporation

David C. Novak, Director, Comcast Corporation

Contact the Comcast Board by Mail

Thomas J. Reid

Secretary

Comcast Corporation

One Comcast Center

Philadelphia, PA 19103-2838

Contact the Comcast Board by E-mail

audit_committee_chair@comcast.com

The Secretary, or his designee, promptly reviews all such correspondence and, as appropriate, forwards any correspondence to the Board or other addressee based on the subject matter of the correspondence. Any such correspondence relating to accounting, internal accounting controls or auditing matters is handled in accordance with procedures established by the Audit Committee.

Appendix B

PUBLIC VERSION

COMCAST CORPORATION ATTRIBUTABLE INTERESTS AS OF 12/12/2023

Channel	% ownership	Consolidated for accounting purposes?	Revised since last quarter
NBCUniversal Interests			
			
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Comcast Interests			

PUBLIC VERSION

COMCAST CORPORATION ATTRIBUTABLE INTERESTS AS OF 12/12/2023

	Channel	% ownership	Consolidated for accounting purposes?	Revised since last quarter
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NBCU	Iniversal and Comcast Interest			
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Appendix C

PUBLIC ACCESS GUIDELINES AND PROCEDURES APPPLICATION

INTRODUCTION:

Comcast has set aside a broadcast channel to be used by residents of the community at no cost. Comcast will only accept programs from the designated community. Comcast will provide a professional advisory staff to aid community groups and individuals who wish to produce Public Access Programming.

RULES AND REGULATIONS:

A program proposal is required for all cable cast shows. Programming submitted as "special" (a production cablecast only one time) does not require a program proposal.

- 2 To show that the programming needs of our community are met, any program proposal must meet the following criteria for cable casting:
 - Value to the community
 - Listing of aims and objectives
 - Definitions of target population and audience
- 3 Programs will be screened for a balanced presentation and non-commercial content. The Following criteria is not allowed for broadcast on Public Access:
 - Presentation of any advertising material designed to promote the sale of commercial products or services
 - Advertising on behalf of a candidate for public office of public referendum
 - Presentation of obscene or indecent materials
 - Presentation of any lottery information
 - No direct solicitation on behalf of any organizations (businesses, civics, churches
 or other). Credit may be given to providers of funding at the beginning and/or
 end of the program. Programs taped on location at commercial business may
 refer to the place of business two times in a 28 minute program; a charactergenerated message such as "Taped on location at (name of business)" may
 also be used.
- 4. Public Access is designed for community use and not for the benefit of individuals, political groups or candidates currently running for political office. Comcast Public Access will not air any programs for strictly political purposes. Any producers or talents that file for political office will have their show suspended from local broadcast 60 days prior to Election Day. Their shows will be able to air again after the elections are over. Failure to comply with any of the rules and regulations of Public Access may result in a producer relinquishing the right to use any Comcast Public Access programming time.

- 5. All Public Access producers will be required to read and sign the Public Access Application and Agreement as provided by Comcast. Upon receiving a written program proposal and the Producer Agreement and Application, the local programming supervisor will review the paperwork schedule for the completed program. he
- 6. Programs can be dropped off/ or mailed to the offices of: Comcast 800 Rahway ave, Union NJ 07083 anytime during the regular business hours (9am to 5pm), a drop box has been provided outside the office for dropping off dvd's. Programs can also be uploaded to our server once approval has been granted. Programs must be submitted in the following formats: DVD or electronic upload. Comcast assumes no responsibility for programs mailed into the office with no provision for return postage if so required by the producer.
- 12. If a show is not presented for three (3) consecutive weeks, the time slot will be forfeited, and the producer will have to reapply for a new time slot.
- 13. Comcast will only accept access programs produced within the of coverage for the designated channel.
- 14. Public Access programs may be pre-empted at the sole discretion of the company due to special programs or events.
- 15. To the extent possible, Comcast will provide advanced notice if there will be a change in their time slot.
- 16. Public Access producers are limited to one (1) hour per week of public access programming. Exceptions are sports programming and special events.
 - 17. Any questions concerning Public Access Rules and Regulations can be directed to the Supervisor of Local Programming, (908-258-8269) between the hours of 9am and 5pm.
 - 18. In the event of any problems which may occur during broadcast, call the office during regular business hours, (9am to 5pm) at 908-258-8269.

COMCAST ACCESS CABLECAST AGREEMENT AND INDEMNIFICATION

In consideration for the proposed use of Comcast Public Access cable channel, the applicant, on behalf of himself and the organization he represents, it; my, hereby agrees as follows:

- The applicant has read the current rules and regulations of Comcast concerning Community Access cable television and agrees to abide by these rules and regulations as they now exist or as they may, from time to time, be amended.
- The applicant represents to Comcast that he/she has all the rights and clearances necessary to cablecast over Comcast facilities all of the applicant's programming. This statement is meant to include the appropriate authorization on behalf of the applicant's organization, if any, and all appropriate rights and clearances, where necessary, from any other party whatsoever with respect to the use and cable casting of the program contents, including, but not limited to, appropriate copyright permissions and releases with respect to use of materials and/or portrayal of persons or organizations.
- 3. The applicant agrees to indemnify and hold harmless Comcast, its officers, agents, and employees, and/or any other cable television system over which applicants material is cablecast in connection with origination or carriage on Comcast facilities from and against all claims, damages, costs, and other liabilities of any nature, including attorney fees, which may arise out of the carriage of any programming material supplied by the applicant or which may become imposed due a claim that any of the applicant's material violates or infringes upon the rights, trade names, trademarks, copyrights, patents, or literary or dramatic rights of any owner, licenser, copyright holder, or any writer, composer, or any other person, corporation, partnership, or entity or that said material constitutes libel or slander.
- 4. The applicant understands and agrees that technical difficulties may, from time to time, interfere with the carriage or part or all of applicant's program material at the time specified or set aside for such purpose; applicant agrees not to base any claim for damages or otherwise against Comcast for the failure to carry any specific program material at a specific time.
- The applicant agrees that Comcast limit of liability for loss or damage while in Comcast Cablevision an equal physical amount of tape or film previously furnished by applicant to Comcast.
- 6. The applicant individually and, if applicable, on behalf of the organization of which the person applying is a member, hereby waives and relinquishes any and all-claims and demands that applicant, its organization, and/or any member of the organization ever had, has or may have against Comcast, including but not limited to any claim which arises as a result of the use of Comcast Public Access channels or which arises in the source of or as a result of the possession of any material for purposes of use on Comcast Public Access channels.

PRODUCER AGREEMENT AND INDEMNIFICATION

I,	as producer of the program titled
, accept full respon	sibility for program content
submitted for cablecast on cable television, and release its	officers, directors, employees, and
agents from liability or legal fees and expenses incurred as	result of cable casting this program.
I warrant and represent that the program does not contain:	

- 1. Any solicitations of funds or advertising or material designed to promote the sale of commercial products or services, including advertising by and on behalf of candidates for public office.
- 2. Any material that is obscene, indecent or an invasion of privacy.
- 3. Any matter concerning lottery information, gift enterprise, or similar scheme.
- 4. Any material requiring union residual or other payment including but not limited to talent and crew unless those payments have been executed or waived.
- S. Any material that is slanderous, libelous or unlawful.
- 6. Any material that is copyrighted or subjected to ownership or royalty rights without necessary releases, licenses, or other permission.
- 7. Material that requires the viewer to pay a fee to participate or gain full value of the program.

I agree to provide Comcast, prior to the cable cast of the program with copies of any releases, licenses, or other permissions obtained by me with respect to the program.

I agree that in the event a recorded program is lost, damaged or stolen, Comcast's limit of responsibility will be the cost of new, unused materials.

PUBLIC ACCESS PRODUCERS APPLICATION AND AGREEMENT

DATE:		
	Applicant: Name:	
		Address
	Telephone(Home)	
	(Business)	
Organization:	Name	
	Address	
	Telephone	
Principal Officer:	Name	
	Address	

	Telephon	ne				
Program title and brief description, desired time and weekday, program length:						
T his Progran	ı İs:					
Α.	ONE TIME ONLY	<u>(΄:</u>				
В.	SERIES	(short)	REGULAR			

NOTE: THIS APPLICATION IS NON-TRANSFERABLE.

PRODUCER:	
ORGANIZATION: ————————————————————————————————————	
AUTHORIZED:	
COMCACT	
COMCAST AUTHORIZED SIGNATURE:	

COMCAST PUBLIC ACCESS RULES AND REGULATIONS FOR CABLECASTING

- 1. All programs submitted for cablecast will be previewed for technical quality standards. Acceptable standards do not include low video, low audio or the use of slam or in-camera credits.
- 2. Leave at least one minute of black at the beginning and the end of each tape_ Black is a synchronous signal generated by a sync generator or the output of a camera with the lens cap on.
- 3. If there is more than one show on a DVD, they must be separated by at least 2 minutes of black, and a graphic stating Show HI. No more than 2 shows per disc are allowed.
- 4. All programs must be labeled properly on the disc itself. And on the box, with accurate times and dates of cablecast for each show.
- S. If for whatever reason a new show is not received by Community Access for more than three (3) weeks, that program will lose its cablecast slot on the schedule.
- 6. If a program discrepancy form is returned, any problems, either technical or informational, must be corrected. If the same problem is found after these notices are received, we reserve the right to pull the program until they are corrected.
- 7. Time the length of your program to insure that 30 minute time slot are 28 minutes, 60-minute time slot are 58 minutes.
- 8. All programs for cable casting must have Channel Info program information sheet filled out with all necessary information. Information sheets are available from the office staff. Producers must ensure that each tape is properly identified with subject and cablecast dates.
- 9. Programs must be delivered into the office of Comcast 10AM no later than Thursday of each week. Programs scheduled for the weekend must be in the offices by 5pm on Thursday.
- 10. When a program does not arrive on time, we will not repeat the previous week's program unless notified by the producer to repeat the program
- 11. The Community Access Coordinator will not contact producers concerning the whereabouts of programs. If the programming is not in by the deadline, it will not run.

- 12. Community Access producers may seek funding for their programs from private and/or public services. However, in any event, credit to providers of funding can only be given at the beginning and/or end of the program. A sample credit might read: 'This program was made possible, in part, by a grant from the John Doe Athletic Store". See addendum for definitions.
- 13. The following are prohibited:
 - A. Advertising on behalf of candidates for public office.
 - B. Presentation of obscene or indecent material.
 - c. Presentation of any lottery information.
 - D. Solicitation on behalf of any organization or individual (business, civic, religious or other)
- 14. If a program is cablecast late (for whatever reason), it will
 Still end at its assigned time. In this way the program schedule will be adhered to as
 much as possible. Every effort will be made by the program operators to ensure that the
 program schedule is followed.
- 15. Upon request, appropriate documents must be supplied by the producer for the clearance of copyrighted material included in any program.
- 16. Application for channel time must be made a minimum of two weeks in advance.
- 17. COMCAST allows individuals and groups complete freedom in the production of their programs. We reserve the right to edit, pre-empt or cancel programs which are deemed to be libelous, slanderous or in bad taste, without notice. An effort will be made, whenever possible, to notify producers and explain our reasons for such actions.
- 18. The total number of programming hours a producer can be responsible for is one hour per week, if available. Comcast will make exceptions to this rule for programs such as parades, sporting events or special events.
- 19. Scheduling of programs will be done by the Community Access Coordinator at his/her discretion.
- 20. Cable casting time on the Community Access Channel will be made available to any responsible individual or group on a non-discriminatory basis. All arrangements must be made through the Community Access Coordinator.
- 21. Any program in which the audio portion is recorded in a foreign language must submit a written translation/transcript with each tape.
- 22. Programs must be picked up by producers within two weeks of the last Cable cast date. If they are not picked up, Comcast reserves the right to discard the program.
- 23. As demand grows for access time, Comcast Reserves the right to provide a rate schedule.
- 24. Any program producer who makes application to cablecast a series
 On a regular basis must provide Comcast with a minimum of two (2) new programs
 per month.

**Any violation of the Cablecast rule	s and regula	lations or the non-commercial	
guidelines will result in the immediate	<u>e and permar</u>	<u>anent removal of your program fr</u>	<u>om</u>
the cable system.			
All violations of these regulations sha	all be determ	mined by Comcast.	
Proc	ducer's		
Signature		Date	

Appendix D



Monmouth

Allenhurst, Atlantic Highlands, Deal, Eatontown, Fair Haven, Fort Monmouth, Freehold, Hazlet, Highlands, Holmdel, Little Silver, Loch Arboour, Long Branch, Middletown, Monmouth Beach, Oceanport, Red Bank, Rumson, Sea Bright, Shrewsbury, Tinton Falls, West Long

LIMITED BASIC

2 WCBS (CBS) 3 QVC 4 WNBC (NBC) 5 WNYW (FOX) 6 WPXN (ION) 7 WABC SD (ABC) 8 WJLP 9 WWOR (MyNetwork) 10 WLNY (IND) 11 WPIX (CW) 12 HSN 13 WNET (PBS)

14 WNYE (PBS)

16,563,3488 WFUT (UMAS) 18,565,3484 WNJU (Telemundo) 19 WMBC (IND) 20-21 Local Access

22,561,3487 WXTV (Univision) 23,261 WNJN (PBS) 25 WRNN (IND) 43 WZME (MeTV) 60,124,1067 Jewelry TV

86 QVC2 87 QVC3

88,1052 HSN2

90 C-SPAN 97,965,1070,1091 Local Access

104 C-SPAN2 190,193,196 Leased Access 234,1179 WNYW Grio

235,1172 WNBC-LX 236,1166 WCBS Dabl

237,1176 WNYW Weather (FOX) 238,1178 WNYW Comedy

240,1165 WCBS Start TV 243,1177 WNYW Movies! 244,1186 WJLP Story

245,1187 WJLP (MeTV+) 246,1180 WWOR Buzzr

248,1171 WNBC Cozi TV 249,1192,3320 WNJU TeleXitos

251,1185 WPIX Rewind TV 252,1183 WPIX AntennaTV

259,1146 WNET Kids (PBS) 262,1195 WXTV Bounce TV 263,1181 WWOR Heroes & Icons

265,1157 WNJN HD (NHK) 287,1657 Daystar 290 TBN

291 EWTN 294,1682 The Impact Network 401-450 Music Choice

789,1021 WLIW HD (PBS) 790,1174 WABC (Localish) 791,1048 WRNN HD (IND)

794,1063 WMBC HD (IND) 795,1041,3310 WXTV HD

(Univision)

796.1047.3304 WNJU HD (Telemundo)

797.1068.3307 WFUT HD (UMAS) 798,1025 WNYE HD (PBS) 799,1031 WPXN-HD (ION)

800,1023 WNJN HD (PBS) 801,1043 WZME HD (MeTV) 802,1002 WCBS HD (CBS)

803,1034 QVC HD 804,1004 WNBC HD (NBC) 805,1005 WNYW HD (FOX)

806.1018 HSN HD 807.1007 WABC HD (ABC)

808.1033 WJLP HD 809.1009 WWOR HD (MvNetwork)

810.1055 WLNY HD (IND) 811.1011 WPIX HD (CW) 813,1013 WNET HD (PBS) 867,1037 QVC2 HD²

892,1053 QVC3 HD² 1038 Jewelry TV HD²

1085-1086 Local Access 1094-1099 Leased Access

1128 C-SPAN HD 1129 C-SPAN2 HD2 1550-1599 Music Choice

1661 TBN HD² 1668 EWTN HD

KIDS & FAMILY

(INCLUDED WITH POPULAR TV) 37 TLC

44 Nickelodeon

46 Freeform 68 MTV

109 National Geographic Channel

128 Universal Kids 136 Disney Channel

137 Hallmark Channel

189 UP

830,1458 Hallmark Channel HD

837,1450 TLC HD

871,1473 National Geographic HD 879,1728 Nickelodeon HD

880,1715 Disney Channel HD 881,1742 Freeform HD 884,1606 MTV HD

887,1457 UP HD 1707 Universal Kids HD

1721 Primo TV HD² 1722 Kids Street HD²

ENTERTAINMENT (INCLUDED WITH POPULAR TV) 17 TBS **24 TNT** 28 Syfy 35 OWN (Oprah Winfrey Network)

38 HGTV 39 Lifetime 40 Discovery

41 Food Network 42 USA Network

45 TV Land 47 Bravo 53 truTV 63 FI

65 FX

66 BET 67 Comedy Central

69 VH1 70 A&F 71.177 History

78 Animal Planet 111 Investigation Discovery

114 BBC America 117 WE tv 119 LMN 123 Oxygen

138 AMC 147 Great American Family

155 Ovation

157 Hallmark Hallmark Movies &

Mysteries 173 TV One 179 GSN

188 Travel Channel

725 FXX

823,1403 USA Network HD 824.1409 FX HD

825.1404 TNT HD 826.1434 TBS HD

828.1435 Comedy Central HD

829,1411 Syfy HD 831.1402 A&E HD 832.1463 Bravo HD

833.1466 E! HD 835,1455 Lifetime HD

836.1428 WE tv HD 838.1492 HGTV HD

839.1484 Food Network HD 840.1488 Travel Channel HD

841,1430 truTV HD 865,1626 TV One HD

866.1625 BET HD 868.1471 Animal Planet HD

869,1449 Discovery HD

875,1478 History HD 882.1612 MTV Live HD

886.1607 VH1 HD

889.1405 AMC HD 894.1459 Hallmark Hallmark

Movies & Mysteries HD 895.1456 LMN HD

899.1444 Investigation Discovery

900,1464 OWN HD (Oprah Winfrey Network) 1410 FXX HD

1418 BBC America HD 1425 GSN HD

1426 TV Land HD²

1437 Comedy.TV HD² 1446 Justice Central TV HD²

1461 Great American Family HD² 1462 Ovation HD

1465 Oxygen HD 1483 Recipe TV HD² 1623 AFRO HD² 1627 ASPIRE HD²

1636 GrioTV HD² 1637 Revolt HD2

SPORTS & NEWS

(INCLUDED WITH POPULAR TV) 15,191 NewsNation 29 FOX News Channel

30 HLN

31 CNN 32 The Weather Channel

33 CNBC 34 MSNBC

36 Bloomberg TV

55 YES Network 57 ESPN

58 ESPN2 59 Golf Channel 62 NEWS12-NJ

73 SNY 82 FOX Sports 1 105 C-SPAN3

106 FOX Business Network

714.1314 BTN Overflow

715 BTN

735 Tennis Channel 737 FOX Sports 2 740,1209 FOX Sports 2 HD² 814.1122 Bloomberg TV HD

815,1102 The Weather Channel

HD

816,1112 HLN HD 817,1111 CNN HD 818,1113 MSNBC HD

819,1121 CNBC HD 820,1110 FOX News Channel HD

821,1123 FOX Business Network

843,1253 SNY HD 844,1254 YES Network HD 849,1223 Golf Channel HD

850,1205 ESPN HD 851,1206 ESPN2 HD 855,1313 BTN HD

857,1208 FOX Sports 1 HD 862,1224 Tennis Channel HD 870.1243 MotorTrend Network

898.1116 NewsNation HD 1115 Newsmax TV HD² 1127 NEWS12-NJ HD

1130 C-SPAN3 HD2 1684 Jewish Broadcasting Service HD²

ULTIMATE TV

27,126 Cartoon Network 61 Paramount Network

100 POP 102 ESPNews 108 Nat Geo WILD

110 Science 112 American Heroes Channel

113 Destination America 115 fyi

116 VICE 120 Disney Junior 121 Magnolia Network

122 Cooking Channel 125,1709 BabyFirst Americas

129,1727 Nicktoons²

130 Discovery Family Channel 131 Nick Jr. 132 Nick 2

133 TeenNick 135 Disney XD 139,1615 Nick Music

140 MTV2 141,630,3380 MTV TR3s 142,1633 BET Jams

143,1614 MTV Classic 144,1630 BET Soul 145,1619 CMT Music 153,377 ScreenPix

154,378 ScreenPix Action 156,380,1789 ScreenPix

Westerns 161 ReelzChannel

162 Hallmark Familv¹ 163 Logo

164 IFC 165 SundanceTV East 166,379 ScreenPix Voices

170 FLIX East 171 BBC News

172 FX Movie Channel 174 BET Her

180,733 NFL Network 181 Discovery Life 194 Smithsonian Channel

288,1685 Jewish Life Television (JLTV) 567,3483 Galavision

584,3482 FOX Deportes 586,3485 TUDN

631,3486 NBC Universo 667 TVK24

711 SEC Network (National) 712 ACC Network National Area

718.1246 FanDuel TV 728 Outdoor Channel

730 ESPNU 731,749 NBA TV

732 CBS Sports Network

736 Sportsman Channel

738 MLB Network 739 NHL Network 827,1412 Paramount Network HD 852,1210 ESPNews HD 853,1301 ESPNU HD 854,1303 CBS Sports Network 858,1217 NHL Network HD 859,1219 MLB Network HD 860,1215 NFL Network HD 863,1218 NBA TV HD 864,1321 SEC Network HD (National) 872,1451 Science HD 873,1487 Destination America HD 874,1486 fyi HD 877,1716 Disney XD HD 878,1734 Cartoon Network HD 893,1438 IFC HD 896,1436 VICE HD 917,3375 Galavision HD 1117 BBC News HD² 1118 i24 News HD² 1228,3360 Zona Futbol HD² 1229,3359 TUDN HD 1230,3353 FOX Deportes HD² 1232,3387 NBC Universo HD² 1236 Outdoor Channel HD 1237 Sportsman Channel HD 1325 ACC Network National Area HD 1414 fuse HD² 1427 POP HD 1429 ReelzChannel HD² 1439 Logo HD2 1440 SundanceTV HD East² 1460 Hallmark Family HD² 1472 Nat Geo WILD HD 1477 Smithsonian Channel HD 1480 American Heroes Channel HD^2 1485 Cooking Channel HD² 1493 Magnolia Network HD² 1497 Discovery Life HD² 1628 BET Her HD² 1629 The Africa Channel² 1639 MTV2 HD² 1701 Disney JR. HD² 1702 Nick Jr. HD² HD 1729 NICK 2 HD²

1714 Discovery Family Channel 1740 TeenNick HD²

1766 FX Movie Channel HD² 1771 FLIX East HD² 1786 ScreenPix HD²

1787 ScreenPix Action HD² 1788 ScreenPix Voices HD²

3491 Zona Futbol¹

DEPORTES

584,3482 FOX Deportes 585,1231,3351,3481 ESPN Deportes 586,3485 TUDN 587,3355 Latin American Sports 631,3486 NBC Universo 1228,3360 Zona Futbol HD² 1229,3359 TUDN HD 1230,3353 FOX Deportes HD²

1232,3387 NBC Universo HD² 3491 Zona Futbol¹

XFINITY TV LATINO 141,630,3380 MTV TR3s 562,3489 Univision Alt 564,3490 UniMás Alt 567,3483 Galavision 570,3396 CNN en Espanol 571,3416 SUR TV 575 Discovery en Espanol 577 History en Espanol 579,3378 HITN 584,3482 FOX Deportes 585,1231,3351,3481 ESPN Deportes 586,3485 TUDN 587,3355 Latin American Sports 588,3405 Centroamerica TV 589,3344 ESNE TV 590,3337 Disney XD en Espanol 591 Discovery Familia 592,3331 BabyFirst Americas -Spanish 594,3340 Vme Kids 597,3345 EWTN en Espanol 599,3347 TBN Enlace 601,3493 Mexicanal 604,3419 TeleFormula 605,3410 Multimedios 607,3382 Once Mexico 611,3428 WAPA America 612,3423 TV Dominicana 614,3414 Supercanal 615,3492 Caracol TV 616,3412 Nuestra Tele 617,3424 TV Venezuela 618,3425 TVE Internacional 620.3418 Telefe 621,3422 TV Chile 622,3407 Ecuavisa 623,3415 SUR Peru 625,3384 RC Novelas 626,3383 Pasiones 629,3385 Kanal Drama 631,3486 NBC Universo 637,3388 Video Rola 644 Sony Cine 645,3442 Cine Mexicano 647,3441 Cinelatino 649 ViendoMovies 651,3445 Cinema Dinamita 917,3375 Galavision HD 1228,3360 Zona Futbol HD² 1229,3359 TUDN HD 1230,3353 FOX Deportes HD² 1232,3387 NBC Universo HD² 3308 UniMás Alt HD2 3311 Univision Alt HD² 3335 Discovery Familia HD² 3371 Discovery en Espanol HD^2 3377 History en Espanol HD² 3404 Caracol HD² 3409 Mexicanal HD²

3443 Sony Cine HD²

3491 Zona Futbol

3447 ViendoMovies HD²

MORE SPORTS & **ENTERTAINMENT PACKAGE**

26.169 TCM 102 ESPNews 146 CMT 159.1445 Crime & Investigation 178,1479 Military History Channel 180,733 NFL Network **295 INSP** 716 Pac-12 Network 728 Outdoor Channel 730 ESPNU 731,749 NBA TV 732 CBS Sports Network 734 NFL RedZone 738 MLB Network 739 NHL Network 852.1210 ESPNews HD 853.1301 ESPNU HD 854.1303 CBS Sports Network 858.1217 NHL Network HD 859.1219 MLB Network HD 860.1215 NFL Network HD 861.1216 NFL RedZone HD 863,1218 NBA TV HD 883,1608 CMT HD 890,1755 TCM HD 1236 Outdoor Channel HD 1329 Pac-12 Network HD2 1431 INSP HD2 1638 FM HD²

PREMIUM CHANNELS

(EPIX CHANNEL INCLUDED WITH SIGNATURE+ DOUBLE PLAY PACKAGE AND SIGNATURE+ MORE TRIPLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX AND THE MOVIE CHANNEL INCLUDED WITH SUPER+ DOUBLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX, HITZ AND THE MOVIE CHANNEL AND SUPER+ MORE TRIPLE PLAY PACKAGE) 150 STARZ ENCORE East 152.1775 STARZ ENCORE Action East 158.1777 STARZ ENCORE Black East 160.1784 STARZ ENCORE Westerns East 300,1802 HBO HD East 301 HBO East 302.1804 HB02 East 303,1806 HBO Signature East 304,1808 HBO Family East 305,1810 HBO Comedy East 306,1803 HBO West 310.1812 HBO Zone East 311.1814.3455 HBO Latino East 319.1820 CINEMAX HD East 320 CINEMAX East 336,1406,1816 AMC+ HD² 339.1840 Paramount+ with SHOWTIME HD East 340 Paramount+ with SHOWTIME

341.1842 SHOWTIME 2 East

342.1846 SHOWTIME Showcase 346,1844 SHOWTIME BET East 347,1848 SHOWTIME Extreme 350,1860 The Movie Channel 352,1862 The Movie Channel Xtra East 369,1868 STARZ East HD 370 STARZ East 372,1871 MGM+ HD (East) 373 MGM+ East 374 MGM+ Hitz 375 MGM+ Marquee 376 MGM+ Drive-In 542,1891 XTSY 543,1893 Juicy 544,1886 Playboy 545,1889 Vivid TV 546,1887 Playboy Latino 547,1894 TEN+ 548,1890 Hustler TV 549,1888 Penthouse Block 891,1773 STARZ ENCORE East

1821 CINEMAX West 1822 MoreMAX East 1824 ActionMAX East 1826 ThrillerMax East 1828 MovieMax 1830 5StarMAX 1832 OuterMAX 1834,3453 Max Latino 1873 MGM+ Hitz HD² 1874 MGM+ Marquee HD² 1875 MGM+ Drive-In HD²

INTERNATIONAL

SELECTIONS³ 3101 Willow Plus HD 3102 TV Asia HD 3103 ZeeTV HD 3106 SET HD 3108 ABP News 3135 CCTV4 3137 Phoenix Info News 3138 CTI Zhong Tian Channel 3139 Phoenix NA 3140 ETTV Super 3150 TVB Jade 3180 TV JAPAN HD 3185 Saigon Broadcasting Television Network 3194 The Filipino Channel HD 3195 GMA Pinoy TV 3196 GMA Life TV 3210 SporTV 3212 RecordTV Europa HD 3213 TV Globo HD 3216 SIC International 3217 RTPi (Portuguese) 3225 RTVI (Russian) 3226 RTN (Russian) 3227 Russian Kino 3230 Impact TV 3245 ART Network 3250 The Israeli Network 3265 TV5 Monde HD

3275 Antenna TV

3280 RAI International HD 3281 Mediaset Italia 3285 Willow Plus 3286 TV Asia 3287 ZeeTV 3289 SET 3290 TV JAPAN 3292 RecordTV 3293 TV Globo 3294 TV5 Monde 3295 RAI International 3296 The Filipino Channel

PAY-PER-VIEW

501 IN DEMAND PPV 502 IN DEMAND PPV 7 504,785,1201 IN DEMAND PPV HD 863,1218 NBA TV HD 3001 MLB EI - Arizona Diamondbacks 3002 MLB EI - Atlanta Braves

3003 MLB EI - Baltimore Orioles 3004 MLB EI - Boston Red Sox 3005 MLB EI - Chicago Cubs 3006 MLB EI - Chicago White Sox 3007 MLB EI - Cincinnati Reds

3008 MLB EI - Cleveland Indians 3009 MLB EI - Colorado Rockies 3010 MLB EI - Detroit Tigers

3011 MLB EI - Houston Astros 3012 MLB EI - Kansas City Royals 3013 MLB EI - Los Angeles

Angels 3014 MLB EI - Los Angeles

Dodgers 3015 MLB EI - Miami Marlins 3016 MLB EI - Milwaukee

Brewers 3017 MLB EI - Minnesota Twins

3018 MLB EI - New York Mets 3019 MLB EI - New York Yankees 3020 MLB EI - Oakland Athletics

3021 MLB EI - Philadelphia

3022 MLB EI - Pittsburgh Pirates 3023 MLB EI - San Diego Padres 3024 MLB EI - San Francisco

Giants

3025 MLB EI - Seattle Mariners 3026 MLB EI - St. Louis Cardinals

3027 MLB EI - Tampa Bay Rays 3028 MLB EI - Texas Rangers 3029 MLB EI - Toronto Blue Jays

3030 MLB EI - Washington Nationals

3034 NBA LP - Atlanta Hawks 3035 NBA LP - Boston Celtics

3036 NBA LP - Brooklyn Nets 3037 NBA LP - Charlotte Hornets 3038 NBA LP - Chicago Bulls

3039 NBA LP - Cleveland

3040 NBA LP - Dallas Mavericks 3041 NBA LP - Denver Nuggets 3042 NBA LP - Detroit Pistons

3043 NBA LP - Golden State Warriors

3044 NBA LP - Houston Rockets 3045 NBA LP - Indiana Pacers

3046 NBA LP - Los Angeles ON DEMAND 194 Smithsonian Channel 38 HGTV 179 GSN 44 Nickelodeon 188 Travel Channel Clippers 1.1000.1882 Xfinity Presents¹ 814,1122 Bloomberg TV HD 3047 NBA LP - Los Angeles 127,550,1883,3300 Xfinity Latino 817,1111 CNN HD 46 Freeform 816,1112 HLN HD 818,1113 MSNBC HD 55 YES Network 819,1121 CNBC HD 3048 NBA LP - Memphis Grizzlies 323.1817.1880 Hitz¹ 820,1110 FOX News Channel HD 57 ESPN 824,1409 FX HD 324,1818,1881 Hitz 2¹ 3049 NBA LP - Miami Heat 821,1123 FOX Business Network 58 ESPN2 836,1428 WE tv HD 3050 NBA LP - Milwaukee Bucks 325.1819 Hitz 3¹ 59 Golf Channel 837,1450 TLC HD 539,1884,3349,3440 PARENTAL¹ 3051 NBA LP - Min Timberwolves 823,1403 USA Network HD 65 FX 838,1492 HGTV HD 68 MTV 3052 NBA LP - New Orleans 540,1885 Adult On Demand 828,1435 Comedy Central HD 840,1488 Travel Channel HD 69 VH1 857,1208 FOX Sports 1 HD Pelicans 888,1622 Xfinity Black 829,1411 Syfy HD 3053 NBA LP - New York Knicks Experience 1 830,1458 Hallmark Channel HD 73 SNY 865,1626 TV One HD 3054 NBA LP - Oklahoma City 1751 Free Movies On Demand1 831,1402 A&E HD 82 FOX Sports 1 870,1243 MotorTrend Network 832,1463 Bravo HD Thunder 1801 HBO On Demand¹ 117 WE tv 879,1728 Nickelodeon HD 3055 NBA LP - Orlando Magic 1867 STARZ On Demand¹ 833,1466 E! HD 119 LMN 881,1742 Freeform HD 3056 NBA LP - Philadelphia 835,1455 Lifetime HD 882,1612 MTV Live HD 3370,3400 Xfinity Latino 128 Universal Kids 866,1625 BET HD 173 TV One 884,1606 MTV HD 76Ers Presenta¹ 3057 NBA LP - Phoenix Suns 3450.3480 PARENTAL1 868,1471 Animal Planet HD 179 GSN 886,1607 VH1 HD 3058 NBA LP - Portland 869,1449 Discovery HD 188 Travel Channel 895,1456 LMN HD Trailblazers **XFINITY INSTANT TV** 871,1473 National Geographic HD 714,1314 BTN Overflow 898.1116 NewsNation HD 3059 NBA LP - Sacramento Kings LATINO 875.1478 History HD 715 BTN 900,1464 OWN HD (Oprah (NO LONGER AVAILABLE FOR 889,1405 AMC HD 816,1112 HLN HD 3060 NBA LP - San Antonio Spurs Winfrey Network) NEW SUBSCRIPTIONS) 3061 NBA LP - Toronto Raptors 894,1459 Hallmark Hallmark 819,1121 CNBC HD 1425 GSN HD 567.3483 Galavision Movies & Mysteries HD 824,1409 FX HD 1707 Universal Kids HD 3062 NBA LP - Utah Jazz 570,3396 CNN en Espanol 3063 NBA LP - Washington 1117 BBC News HD2 825,1404 TNT HD 575 Discovery en Espanol **SELECTO** Wizards 1418 BBC America HD 826,1434 TBS HD 577 History en Espanol (NO LONGER AVAILABLE FOR 3067 NHL CI - Anaheim Ducks 1426 TV Land HD 836,1428 WE tv HD NEW SUBSCRIPTIONS) 591 Discovery Familia 3068 NHL CI - Arizona Coyotes 1465 Oxygen HD 837,1450 TLC HD 592.3331 BabyFirst Americas -141,630,3380 MTV TR3s 1477 Smithsonian Channel HD 3069 NHL CI - Boston Bruins 838,1492 HGTV HD Spanish 567,3483 Galavision 3070 NHL CI - Buffalo Sabres 1627 ASPIRE HD2 840,1488 Travel Channel HD 594.3340 Vme Kids 570,3396 CNN en Espanol 3071 NHL CI - Calgary Flames 843,1253 SNY HD 626.3383 Pasiones 571,3416 SUR TV **FAMILY TIER** 3072 NHL CI - Carolina 844,1254 YES Network HD 644 Sonv Cine 575 Discovery en Espanol (NO LONGER AVAILABLE FOR 849,1223 Golf Channel HD Hurricanes 645.3442 Cine Mexicano **NEW SUBSCRIPTIONS)** 577 History en Espanol 3073 NHL CI - Chicago 850,1205 ESPN HD 647,3441 Cinelatino 30 HLN 584,3482 FOX Deportes 851,1206 ESPN2 HD Blackhawks 32 The Weather Channel 585,1231,3351,3481 ESPN 649 ViendoMovies 3074 NHL CI - Colorado 855,1313 BTN HD 38 HGTV 651.3445 Cinema Dinamita Deportes Avalanche 857,1208 FOX Sports 1 HD 917.3375 Galavision HD 41 Food Network 586,3485 TUDN 3075 NHL CI - Columbus Blue 865,1626 TV One HD 3335 Discovery Familia HD² 44 Nickelodeon 590,3337 Disney XD en Espanol Jackets 870.1243 MotorTrend Network 3371 Discovery en Espanol HD² 109 National Geographic Channel 611,3428 WAPA America 3076 NHL CI - Dallas Stars 879.1728 Nickelodeon HD 3377 History en Espanol HD² 110 Science 614,3414 Supercanal 881,1742 Freeform HD 3077 NHL CI - Detroit Red Wings 121 Magnolia Network 616,3412 Nuestra Tele 3443 Sonv Cine HD2 3078 NHL CI - Edmonton Oilers 882,1612 MTV Live HD 3447 ViendoMovies HD² 128 Universal Kids 631,3486 NBC Universo 3079 NHL CI - Florida Panthers 884,1606 MTV HD 130 Discovery Family Channel 645,3442 Cine Mexicano 3080 NHL CI - Los Angeles Kings 886,1607 VH1 HD **DIGITAL ECONOMY** 133 TeenNick 647,3441 Cinelatino 3081 NHL CI - Minnesota Wild 895,1456 LMN HD (NO LONGER AVAILABLE FOR 135 Disney XD 649 ViendoMovies 3082 NHL CI - Montreal NEW SUBSCRIPTIONS) 898,1116 NewsNation HD 136 Disney Channel 917.3375 Galavision HD Canadiens 900,1464 OWN HD (Oprah 28 Syfy 1228,3360 Zona Futbol HD2 815,1102 The Weather Channel 3083 NHL CI - Nashville Predators 29 FOX News Channel Winfrey Network) 1229,3359 TUDN HD 3084 NHL CI - New Jersey Devils 31 CNN 1425 GSN HD 816,1112 HLN HD 1230,3353 FOX Deportes HD² 3085 NHL CI - New York Islanders 1707 Universal Kids HD 34 MSNBC 838,1492 HGTV HD 1232,3387 NBC Universo HD2 3086 NHL CI - New York Rangers 36 Bloomberg TV 3371 Discovery en Espanol HD² 839,1484 Food Network HD **ECONOMY PLUS** 3087 NHL CI - Ottawa Senators 39 Lifetime 871,1473 National Geographic HD 3377 History en Espanol HD2 LATINO TV 3088 NHL CI - Philadelphia Flyers 40 Discovery 872,1451 Science HD 3447 ViendoMovies HD2 (NO LONGER AVAILABLE FOR 3089 NHL CI - Pittsburgh 42 USA Network 877,1716 Disney XD HD 3491 Zona Futbol **NEW SUBSCRIPTIONS)** Penguins 45 TV Land 879,1728 Nickelodeon HD 15,191 NewsNation 3090 NHL CI - San Jose Sharks 47 Bravo **EXPANDED BASIC** 880,1715 Disney Channel HD 30 HLN 3091 NHL CI - Seattle Kraken 63 E! (NO LONGER AVAILABLE FOR 1707 Universal Kids HD 33 CNBC 3092 NHL CI - St. Louis Blues NEW SUBSCRIPTIONS) 66 BET 35 OWN (Oprah Winfrey Network) 1714 Discovery Family Channel 3093 NHL CI - Tampa Bay 67 Comedy Central 15,191 NewsNation 37 TLC Lightning 17 TBS 70 A&E 1740 TeenNick HD² 38 HGTV 3094 NHL CI - Toronto Maple **24 TNT** 71,177 History 44 Nickelodeon 28 Svfv 78 Animal Planet STARTER LATINO TV 46 Freeform 3095 NHL CI - Vancouver 29 FOX News Channel 106 FOX Business Network (NO LONGER AVAILABLE FOR 65 FX Canucks 109 National Geographic Channel NEW SUBSCRIPTIONS) 30 HLN 68 MTV 3096 NHL CI - Vegas Golden 15.191 NewsNation 31 CNN 114 BBC America 69 VH1 Knights 32 The Weather Channel 17 TBS 123 Oxygen 82 FOX Sports 1 3097 NHL CI - Washington 137 Hallmark Channel **24 TNT** 33 CNBC 117 WE tv 30 HLN 138 AMC 34 MSNBC 119 LMN 3098 NHL CI - Winnipeg Jets 157 Hallmark Hallmark Movies & 33 CNBC 35 OWN (Oprah Winfrey Network) 128 Universal Kids 35 OWN (Oprah Winfrey Network) 36 Bloombera TV Mysteries 173 TV One 171 BBC News 37 TLC 37 TLC

38 HGTV 823.1403 USA Network HD 39 Lifetime 824,1409 FX HD 40 Discovery 825,1404 TNT HD 41 Food Network 826,1434 TBS HD 42 USA Network 828,1435 Comedy Central HD 44 Nickelodeon 829,1411 Syfy HD 830,1458 Hallmark Channel HD 45 TV Land 46 Freeform 831,1402 A&E HD 832,1463 Bravo HD 47 Bravo 833,1466 E! HD 53 truTV 55 YES Network 835,1455 Lifetime HD 57 ESPN 836,1428 WE tv HD 58 ESPN2 837,1450 TLC HD 59 Golf Channel 838,1492 HGTV HD 62 NEWS12-NJ 839,1484 Food Network HD 840,1488 Travel Channel HD 63 E! 65 FX 841,1430 truTV HD 66 BET 843,1253 SNY HD 67 Comedy Central 844,1254 YES Network HD 849,1223 Golf Channel HD 68 MTV 850,1205 ESPN HD 69 VH1 70 A&E 851,1206 ESPN2 HD 71,177 History 855,1313 BTN HD 73 SNY 857,1208 FOX Sports 1 HD 78 Animal Planet 862,1224 Tennis Channel HD 82 FOX Sports 1 865,1626 TV One HD 105 C-SPAN3 866,1625 BET HD 106 FOX Business Network 868,1471 Animal Planet HD 109 National Geographic Channel 869,1449 Discovery HD 111 Investigation Discovery 870,1243 MotorTrend Network 114 BBC America 871,1473 National Geographic HD 117 WE tv 875,1478 History HD 119 LMN 879,1728 Nickelodeon HD 123 Oxygen 880,1715 Disney Channel HD 128 Universal Kids 881,1742 Freeform HD 136 Disney Channel 882,1612 MTV Live HD 137 Hallmark Channel 884,1606 MTV HD 138 AMC 886.1607 VH1 HD 147 Great American Family 887.1457 UP HD 889,1405 AMC HD 155 Ovation 157 Hallmark Hallmark Movies & 894,1459 Hallmark Hallmark Mysteries Movies & Mysteries HD 173 TV One 895,1456 LMN HD 179 GSN 898,1116 NewsNation HD 188 Travel Channel 899,1444 Investigation Discovery 189 UP HD 714,1314 BTN Overflow 900,1464 OWN HD (Oprah Winfrey Network) 715 BTN 1115 Newsmax TV HD² 725 FXX 735 Tennis Channel 1127 NEWS12-NJ HD 1130 C-SPAN3 HD² 737 FOX Sports 2 740,1209 FOX Sports 2 HD² 1410 FXX HD 814,1122 Bloomberg TV HD 1418 BBC America HD 815,1102 The Weather Channel 1425 GSN HD 1426 TV Land HD² HD 1437 Comedy.TV HD2 816,1112 HLN HD 1446 Justice Central TV HD² 817,1111 CNN HD 818,1113 MSNBC HD 1461 Great American Family HD² 819,1121 CNBC HD 1462 Ovation HD 820,1110 FOX News Channel HD 1465 Oxygen HD 1483 Recipe TV HD²

3Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service.

A subscription to Limited Basic is required to receive video services unless otherwise indicated. TV Box, TV Adapter, CableCARD or compatible customer owned device is required to receive video services.

Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service,

1623 AFRO HD2

821,1123 FOX Business Network

2Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service. Requires HD Technology Fee.

A subscription to Limited Basic is required to receive video services unless otherwise indicated. I Y BOX, I V Adapter, Cablet.ARU or compatible customer owned device is required to receive video services. Channel lineup for outlets with IV Adapters is same as the primary outlet with the following exceptions: premium channels are not available and only the following HD channels with channel numbers above 1000 are available: The Weather Channel, Fox News, CNN, HLN, MSNBC, CNBC, Bloomberg, Fox Business, CSPAN, CSPAN2, CSPAN3, BBC America, Discovery Family, EWTN, FXX, Gala, GSN, Oxygen, Universal Kids, Univision Deportes, and your local news stations. Except for Limited Basic only customers, HD programming requires subscription to HD Technology Fee and HD compatible equipment. Channel lineup subject to change. Additional restrictions may apply. See Services and Pricing card for additional information. © 2024 Comcast. All rights reserved.

1627 ASPIRE HD2

1636 GrioTV HD2

1637 Revolt HD²

Service HD²

1684 Jewish Broadcasting

1707 Universal Kids HD

1721 Primo TV HD² 1722 Kids Street HD²

Appendix E

SCHEDULE OF ALL PRICES, TERMS AND CONDITIONS

OF

COMCAST CABLE

NEW JERSEY SYSTEMS

Issued: November 20, 2023

Effective: December 20, 2023 or the first bill thereafter

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SECTION 1 – GENERAL

A. XFINITY STORES AND SERVICE CENTERS

Comcast Xfinity Stores and Service Centers Serve All New Jersey Customers Statewide Customer Contact: 1-800-COMCAST (1-800-266-2278)

941 Haddonfield Road Cherry Hill

645 Route 18 East Brunswick

315 US 206, Suite 906 Hillsborough

30 Mall Drive West, B28C-5 Jersey City

3371 US Route 1, Mercer Mall, Units 8 & 8A Lawrenceville

451 Martin Truex Jr Blvd Manahawkin

500 Consumer Drive Mays Landing

42 Centerton Rd Mt. Laurel

2160 No. 2d Street Millville

155 Port Murray Rd Port Murray

1500 Route 47 Rio Grande

1256 Hooper Avenue Toms River

3841 Route 42 Turnersville

2345 US Hwy Route 22, Center Union

495 Prospect Ave West Orange

310 State Route 36 #4A West Long Branch

899 St. George Avenue, Suite 13 Woodbridge

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B. TERRITORY SERVED

This Schedule of All Prices, Terms and Conditions covers the following municipalities:

Central System (Area 1)

CranburyHightstownRooseveltEast BrunswickJamesburgSouth BrunswickEast WindsorMonroeSpotswoodHelmettaPlainsboroWest Windsor

Monmouth System (Area 2)

Allenhurst Holmdel Rumson Atlantic Highlands Little Silver Sea Bright

DealLoch ArbourShrewsbury BoroughEatontownLong BranchShrewsbury TownshipExist HarrowTister Falls

Fair Haven Middletown Tinton Falls

Freehold Monmouth Beach West Long Branch

Hazlet Oceanport Highlands Red Bank

Ocean System (Area 3)

Bay Head Mantoloking Point Pleasant Beach

Brick Township Point Pleasant

Toms River System (Area 4)

Township of Barnegat
Borough of Lakehurst
Township of Stafford
Borough of Beachwood
Township of Little Egg Harbor
Township of Berkeley
Township of Manchester
Township of Eagleswood
Borough of Island Heights
Township of Ocean
Borough of Ocean
Borough of Ocean
Township of Tuckerton

Township of Lacey Borough of Pine Beach

LBI System (Area 5)

Borough of Barnegat Light Borough of Harvey Cedars Borough of Ship Bottom
Borough of Beach Haven Township of Long Beach Borough of Surf City

Issued: November 20, 2023 Effective: December 20, 2023 or the first bill thereafter

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Somerset System (Area 6)

Township of Bedminster Township of East Amwell Township of Mendham Borough of Bernardsville Borough of Far Hills Borough of Millstone Township of Bethlehem Borough of Flemington Township of Montgomery Township of Branchburg Township of Franklin (Hunterdon) Borough of Peapack/Gladstone Township of Chatham Township of Franklin (Somerset) Princeton Borough of Chester Township of Harding Township of Raritan Township of Chester Township of Hillsborough Township of Readington Town of Clinton Borough of Lebanon Borough of Rocky Hill Township of Clinton Township of Long Hill Township of Tewksbury Township of Delaware Borough of Mendham Township of Union

Garden State System (Area 7)

Audubon Borough Haddonfield Borough Pennsauken Township Audubon Park Borough Hainesport Township Pine Hill Borough Barrington Borough Hi-Nella Borough Pine Valley Borough Bellmawr Borough Laurel Springs Borough Pitman Borough Berlin Borough Lawnside Borough Plumsted Township Berlin Township Lindenwold Borough Runnemede Borough Camden City Lumberton Township Shamong Township Carneys Point Township Somerdale Borough Magnolia Borough Cherry Hill Township Southampton Township Mansfield Township Chesterfield Township Merchantville Borough Springfield Township Collingswood Borough Stratford Borough Medford Township Clementon Borough Tabernacle Township Medford Lakes Borough Moorestown Township Eastampton Township Tavistock Borough Evesham Township Mount Holly Township Voorhees Township Fieldsboro Borough Mount Laurel Township Westampton Township Florence Township New Hanover Township Woodlynne Borough Gibbsboro Borough North Hanover Township Woodland Township Gloucester Township Oaklyn Borough Wrightstown Borough Haddon Township Pemberton Borough Haddon Heights Borough Pemberton Township

Burlington System (Area 8)

BeverlyCinnaminsonRiversideBordentown CityDelancoRivertonBordentown TownshipDelranWestamptonBurlington CityEdgewater ParkWillingboroBurlington TownshipPalmyra

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Gloucester System (Area 9)

Clayton Mantua Westville
Deptford National Park Woodbury
East Greenwich Paulsboro Woodbury Heights

East Greenwich Paulsboro
Glassboro Wenonah
Greenwich West Deptford

Maple Shade System (Area 10)

Brooklawn Borough Maple Shade Township
Gloucester City Mount Ephraim Borough

Union System (Area 11)

Roselle Belleville Hillside Berkeley Heights Irvington Roselle Park Bloomfield Kenilworth South River Caldwell Linden Scotch Plains Carteret Livingston Secaucus Maplewood Clark Springfield Cranford Millburn Summit East Orange Montclair Union Essex Fells Mountainside Verona

Fairfield New Providence West Caldwell
Fanwood Orange Westfield
Garwood Perth Amboy West Orange
Glen Ridge Rahway Winfield
Harrison Roseland Woodbridge

Plainfield System (Area 12)

Plainfield North Plainfield South Plainfield

Jersey City System (Area 13)

Jersey City

Borough of East Newark (Hudson)

Meadowlands System (Area 14)

Public (P)

Borough of Carlstadt Borough of East Rutherford Borough of Rutherford Town of Kearny (Hudson) Township of Lyndhurst Borough of Wallington

Borough of North Arlington

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Northwest System (Area 15)

Town of Belvidere Borough of Califon (Hunterdon) Township of Franklin Borough of Glen Gardner (Hunterdon)

Borough of Hampton (Hunterdon)

Town of Hackettstown

Borough of High Bridge (Hunterdon) Township of Independence Township of Lebanon (Hunterdon) Township of Liberty Township of Mansfield

Township of Mt. Olive Township of Oxford Borough of Washington Township of Washington Township of Washington (Morris) Township of White

Trenton

West Amwell Towns

Trenton System (Area 16)

Ewing Lawrence Hopewell Pennington

Lambertville System (Area 17)

Delaware Township Lambertville City Hopewell Township Stockton Borough

Avalon System (Area 18)

Borough of Avalon Township of Middle (Swainton area, Avalon Manor & Stone Harbor Manor)

City of Sea Isle City Borough of Stone Harbor Township of Upper (Strathmere area)

Wildwood System (Area 19)

City of Cape May Borough of Cape May Point Township of Lower

Township of Middle North Wildwood Borough of West Cape May Borough of West Wildwood Borough of Wildwood Crest City of Wildwood

Pleasantville System (Area 20)

Borough of Longport

City of Absecon City of Atlantic City Bass River Township City of Brigantine City of Corbin City Township of Dennis City of Egg Harbor

Township of Egg Harbor Township of Galloway Township of Hamilton City of Linwood

City of Margate Portion of Township of Maurice Township of Mullica City of Northfield City of Ocean City City of Pleasantville City of Port Republic Seaview Harbor (Section of Township of Egg Harbor)

Washington Township (Burlington) Borough of Woodbine Township of Weymouth

City of Somers Point

Township of Upper

City of Ventnor

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Vineland System (Area 21)

Township of Alloway City of Bridgeton Borough of Buena Township of Buena Vista Borough of Chesilhurst Township of Commercial Township of Deerfield Township of Downe Township of Elk Borough of Elmer Township of Elsinboro Township of Fairfield Borough of Folsom Township of Franklin Town of Hammonton Township of Harrison Township of Hopewell

Township of Lawrence Township of Logan Township of Lower Alloways Creek Township of Mannington Township of Maurice River City of Millville Township of Monroe Borough of Newfield Township of Oldmans Borough of Pennsgrove Township of Pennsville Township of Pilesgrove Township of Pittsgrove Twp of Quinton City of Salem Borough of Shiloh

Township of South Harrison Borough of Swedesboro Township of Upper Deerfield Township of Upper Pittsgrove City of Vineland Township of Waterford Township of Washington Township of Winslow Borough of Woodstown Township of Woolwich

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C. TERMS AND CONDITIONS

COMCAST AGREEMENT FOR RESIDENTIAL VIDEO AND HIGH-SPEED SERVICES

ABOUT THIS AGREEMENT, OUR SERVICES, AND YOUR RIGHTS

Comcast Services will be provided to you ("you," "your," or "Customer") on the terms and conditions set forth in this Agreement for Residential Video and High-Speed Services (the "Agreement") by the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area ("Comcast," "we," "us," or "our") and in any applicable Tariff(s) on file with the FCC, state utility commission or other comparable state agency. For purposes of this Agreement, "affiliate" means any entity that controls, is controlled by or is under common control with Comcast Corporation. Services may include, but are not limited to, cable television service ("Video") and Comcast High-Speed Internet service ("HSI") (each a "Service" and collectively the "Services"). The terms and conditions in the "GENERAL TERMS AND CONDITIONS" section below are applicable to all Services unless otherwise indicated. Additional terms and conditions applicable to HSI are included in this Agreement in sections titled "ADDITIONAL PROVISIONS APPLICABLE TO HSI". We may change our prices, fees, the Services and/or the terms and conditions of this Agreement in the future. Unless this Agreement or applicable law specifies otherwise, we will give you thirty (30) days prior Notice of any significant change to this Agreement. If you find the change unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the end of the notice period (the "Effective Date") of the change, we will consider that you have accepted the changes. You may not modify this Agreement by making any typed, handwritten, or any other changes to it for any purpose.

Note: This Agreement contains a binding arbitration provision in Section 13 that affects your rights under this Agreement with respect to all Services.

GENERAL TERMS AND CONDITIONS

1. ACCEPTANCE OF THIS AGREEMENT

You will have accepted this Agreement and be bound by its terms if you use the Services or otherwise indicate your affirmative acceptance of such Services.

2. CHARGES AND BILLINGS

- a. Charges, Fees, and Taxes You Must Pay. You agree to pay all charges associated with the Services, including, but not limited to, installation charges, monthly service charges, Comcast Equipment (as defined below) charges, service call charges, applicable federal, state, and local taxes (however designated) and any fees or payment obligations imposed by governmental or quasi-governmental bodies for the sale, installation, use, or provision of the Services. You agree to pay any regulatory recovery fees which Comcast invoices you for municipal, state and federal government fees or assessments imposed on Comcast, or any programs in which Comcast participates, including, but not limited to, public, educational and governmental access. YOU WILL BE RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY. We will provide you with notice and an effective date of any change in our prices or fees, unless the change in price is related to a change in governmental or quasi-governmental taxes, fees or assessments, in which case we may elect not to provide notice except where required by applicable law. Not all fees apply to all Services.
- For Video Customers. Video price information is supplied with our Welcome Kit.
- For HSI Customers. HSI price information is available at www.comcast.com (or an alternative site if we notify you).
- •• For Minimum Term Customers. If you have signed a minimum term addendum, which may be available within your area, your price for Service(s) is as specified in the minimum term addendum.
- b. How We Will Bill You. Unless you have signed a minimum term addendum, Services are provided to you on a month-

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to-month basis. You will generally be billed monthly, in advance, for recurring service charges, equipment charges, and fees. IN ADDITION, YOU MUST PAY, ON OR BEFORE THE DAY WE INSTALL ANY OR ALL OF THE SERVICES, THE FIRST MONTH'S SERVICE CHARGES, COMCAST EQUIPMENT CHARGES, ANY DEPOSITS, AND ANY INSTALLATION CHARGES. You may be billed for some Services individually after they have been provided to you; these include measured and per-call charges (as explained below) and charges for pay-per-view movies or events, interactive television, and e-commerce. Your first bill may include pro-rated charges from the date you first begin receiving Services, as well as monthly recurring charges for the next month and charges for non-recurring charges for any nonrecurring services you have received. If you make partial payment of any bill, we will apply that payment to the outstanding charges in the amounts and proportions that we determine. However, we do not waive our rights to collect the full balance owed to us by accepting partial payment.

- c. Third-Party Charges That Are Your Responsibility. You acknowledge that you may incur charges with third-party service providers that are separate and apart from the amounts charged by us. These may include charges resulting from accessing on-line services, purchasing or subscribing to other offerings via the Internet or interactive options on your Video Service, if applicable, or otherwise. You are solely responsible for all charges payable to third parties, including all applicable taxes. In addition, you are solely responsible for protecting the security of credit card and other personal information provided to others in connection with such transactions.
- **d.** Alternative Billing Arrangements. In certain cases, Comcast may agree to provide billing services on behalf of third parties, as the agent of the third party. Any such third-party charges shall be payable pursuant to any contract or other arrangement between you and the third party. We will not be responsible for any dispute regarding these charges between you and any third party. You must address all such disputes directly with the third party.
- e. Payment by Credit Card or Check. If you use a credit card to pay for the Services, use of the card is governed by the card issuer agreement for that card, and you must refer to that agreement for your rights and liabilities as a cardholder. If Comcast does not receive payment from your credit card issuer or its agents, you agree to pay all amounts due upon demand. If you make payment by check, you authorize Comcast to collect your check electronically. You agree that you may not amend or modify this Agreement with any restrictive endorsements (such as "paid in full"), releases, or other statements on or accompanying checks or other payments accepted by Comcast and that any such notations shall have no legal effect.

f. Our Remedies if You Pay Late or Fail to Pay

- **i. Late or Non-Payments:** You may be billed fees, charges and assessments related to late payments or non-payments if for any reason (a) Comcast does not receive from you any required payment for the Services by the payment due date or (b) you pay less than the full amount due for the Services.
- ii. Fees Not Considered Interest or Penalties: Comcast does not anticipate that you will fail to pay for the Services on a timely basis, and we do not extend credit to customers. Any fees, charges, and assessments due to late payment or nonpayment are not interest, credit service charges, or finance charges or penalties. Rather, they are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments. These costs will be difficult to calculate or to predict when we set such fees, charges, and assessments, because we cannot know in advance: (a) whether you will pay for the Services on a timely basis, if ever; (b) if you do pay late, when you will actually pay; and (c) what costs we will incur because of your late payment or non-payment.
- **iii.** Collection Costs: If we are required to use a collection agency or attorney to collect money owed by you, you agree to pay the reasonable costs of collection. These costs include but are not limited to any collection agency's fees, reasonable attorneys' fees, and arbitration or court costs.
- **iv. Suspension/Disconnect:** If you fail to pay the full amount due for any or all of the Services then Comcast, at its sole discretion in accordance with applicable law, may suspend or disconnect any or all the Services you receive. **g.Reconnection Fees and Related Charges.** Should you wish to resume a Service after any suspension, we may require you to pay a reconnection fee. Should you wish to reinstate any or all Services after disconnection, we may require you to

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pay an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. Reconnection of the Services is subject to our credit policies, this Agreement and applicable law.

- h. Our Right to Make Credit Inquiries. YOU AUTHORIZE COMCAST TO MAKE INQUIRIES AND TO RECEIVE INFORMATION ABOUT YOUR CREDIT EXPERIENCE FROM OTHERS, TO ENTER THIS INFORMATION IN YOUR FILE, AND TO DISCLOSE THIS INFORMATION CONCERNING YOU TO APPROPRIATE THIRD PARTIES FOR REASONABLE BUSINESS PURPOSES.
- i. Your Responsibilities Concerning Billing Questions. Subject to applicable law, if you intend to dispute a charge or request a billing credit, you must contact Comcast within sixty (60) days of the date on the bill. You waive any disputes or credits that you do not report within sixty (60) days.

3. REFUNDABLE DEPOSIT

We may require you to pay a refundable deposit when you activate the Service(s). We may also require you to pay a refundable deposit after activation of the Service(s) if you add Comcast Equipment and/or Service(s) or if you fail to pay any amounts when they are due. If we disconnect your Service(s) or are otherwise required under applicable law to refund the deposit, we shall within forty-five (45) days or as otherwise specified by applicable law return a sum equal to the deposit(s) you paid (without interest unless otherwise required by law) minus any amounts due on your account (including without limitation, any amounts owed for Services or for any Comcast Equipment that is damaged, altered, or not returned).

4. CHANGES TO SERVICES

Subject to applicable law, we have the right to change our Services, Comcast Equipment and rates or charges, at any time with or without notice. We also may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services, including but not limited to, content, functionality, hours of availability, customer equipment requirements, speed and upstream and downstream rate limitations. If we do give you notice, it may be provided on your monthly bill, as a bill insert, in a newspaper or other communication permitted under applicable law. If you find a change in the Service(s) unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the change, this will constitute your acceptance of the change. Please take the time to read any notices of changes to the Service(s). We are not liable for failure to deliver any programming, services, features or offerings except as provided in Section 11(e).

5. ACCESS TO YOUR PREMISES

You agree to allow us and our agents the right to enter at reasonable times your property upon which the Services and/or Comcast Equipment will be provided (the "Premises"), for purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Services and/or Comcast Equipment used to receive any of the Services. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents into the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask, the owner's name, address and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

6. MAINTENANCE AND OWNERSHIP OF EQUIPMENT

a. Comcast Equipment. You agree that except for the wiring installed inside the Premises ("Inside Wiring"), all Comcast Equipment belongs to us or other third parties and will not be deemed fixtures or in any way part of the Premises. Comcast Equipment includes all new or reconditioned equipment installed, provided or leased to you by us or our agents, including but not limited to, cabling or wiring and related electronic devices, cable modems, wireless gateway/routers, any other hardware and all software or "downloads" to Comcast Equipment. You agree to use Comcast Equipment only for the Services pursuant to this Agreement. We may remove or change the Comcast Equipment at our discretion at any time the Services are active or following the termination of your Service(s). You agree to allow us access to the Premises for these purposes. You may not sell, lease, abandon or give away the Comcast Equipment, or permit any other provider of video, high speed data or telephone services to use the Comcast Equipment. The Comcast Equipment may only be used in the Premises. At your request, we may relocate the Comcast Equipment in the Premises for an additional charge, at a time

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agreeable to you and us. YOU UNDERSTAND AND ACKNOWLEDGE THAT IF YOU ATTEMPT TO INSTALL OR USE THE COMCAST EQUIPMENT OR SERVICES AT A LOCATION OTHER THAN THE PREMISES, THE SERVICES MAY FAIL TO FUNCTION OR MAY FUNCTION IMPROPERLY. You agree that you will not allow anyone other than Comcast employees or agents to service the Comcast Equipment. We suggest that the Comcast Equipment in your possession be covered by your homeowners, renters, or other insurance. You will be directly responsible for loss, repair, replacement and other costs, damages, fees and charges if you do not return the Comcast Equipment to us in an undamaged condition.

b. Customer Equipment

- **i.** Responsibility: Comcast has no responsibility for the operation or support, maintenance or repair of any equipment, software or services that you elect to use in connection with the Services or Comcast Equipment (the "Customer Equipment").
- For HSI Customers. You can find Comcast's current minimum technical and other requirements for HSI customers at http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html. These requirements may be located at an alternative site if we so notify you. Whether a cable modem, gateway/router or other device is owned by you or us, we have the unrestricted right, but not the obligation, to upgrade or change the firmware in these devices remotely or on the Premises at any time that we determine it necessary or desirable in order to provide Services to you in accordance with our specifications and requirements.
- **ii. Non-Recommended Configurations:** Customer Equipment that does not meet Comcast's minimum technical or other specifications constitutes a "Non-Recommended Configuration." NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS WARRANT THAT A NON-RECOMMENDED CONFIGURATION WILL ENABLE YOU TO SUCCESSFULLY INSTALL, ACCESS, OPERATE OR USE THE SERVICES. YOU ACKNOWLEDGE THAT ANY SUCH INSTALLATION, ACCESS, OPERATION, OR USE COULD CAUSE CUSTOMER EQUIPMENT TO FAIL TO OPERATE OR CAUSE DAMAGE TO CUSTOMER EQUIPMENT, YOU, YOUR PREMISES OR COMCAST EQUIPMENT. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY SUCH FAILURE OR DAMAGE. Comcast reserves the right to deny you customer support for the Services and/or terminate Service(s) if you use a Non-Recommended Configuration.
- iii. No Unauthorized Devices or Tampering: You agree not to attach any unauthorized device to Comcast Equipment or the Services. If you make any unauthorized connection or modification to Comcast Equipment or the Services or any other part of our cable network, we may terminate your Service and recover such damages as may result from your actions. Unless expressly authorized by us, you agree not to install anything to intercept or receive any of the Services offered over our cable network or to assist any person in intercepting or receiving any of the Services offered over our cable network. You also agree that you will not attach anything to the Inside Wiring, Comcast Equipment or Customer Equipment, whether installed by you or us, which singly or together impairs the integrity of our cable network or degrades our cable network's signal quality or strength or creates signal leakage. You hereby agree that we may recover damages from you for tampering with any Comcast Equipment or any other part of our cable network or for receiving unauthorized Service(s). You agree that it would be difficult if not impossible to calculate precisely the lost revenue resulting from your receipt of unauthorized Service(s) or the alteration or improper use of Comcast Equipment. You therefore agree to pay us as liquidated damages, the sum of \$500.00 per device used to receive the unauthorized Services in addition to our cost to replace any altered, damaged or unreturned Comcast Equipment or other equipment owned by Comcast, including any incidental costs. The unauthorized reception of the Services may also result in criminal fines and/or imprisonment.
- **c. Inside Wiring.** You may install Inside Wiring, such as additional cable wiring and outlets, provided it does not interfere with the normal operations of our cable network. If you have us install Inside Wiring, we will charge you for that service. Regardless of who installed it, we consider the Inside Wiring your property or the property of whomever owns the Premises. Accordingly, you are responsible for the repair and maintenance of the Inside Wiring, unless you and Comcast have agreed otherwise in writing. (If you do not own the Premises, contact your landlord or building

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manager about the repair or maintenance of Inside Wiring.) If you have us repair or maintain the Inside Wiring, we will charge you for that service.

7. USE OF SERVICES

You agree that the Services and the Comcast Equipment will be used only for personal, residential, non-commercial purposes, unless otherwise specifically authorized by us in writing. You will not use the Comcast Equipment at any time at an address other than the Premises without our prior written authorization. You agree and represent that you will not resell or permit another to resell the Services in whole or in part. You will not use or permit another to use the Comcast Equipment or the Service(s), directly or indirectly, for any unlawful purpose, including, but not limited to, in violation of any posted Comcast policy applicable to the Services. Use of the Comcast Equipment or Services for transmission, communications or storage of any information, data or material in violation of any U.S. federal, state or local regulation or law is prohibited. You acknowledge that you are accepting this Agreement on behalf of all persons who use the Comcast Equipment and/or Services and that you shall have sole responsibility for ensuring that all other users understand and comply with the terms and conditions of this Agreement and any applicable Comcast policies including, but not limited to, acceptable use and privacy policies. You further acknowledge and agree that you shall be solely responsible for any transactions, including, without limitation, purchases made through or in connection with the Services. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of the use of the Services, the Comcast Equipment and/or the Customer Equipment or the breach of this Agreement or any of the applicable Comcast policies by you or any other user of the Services at the Premises.

• For HSI Customers.

- **a.** Acceptable Use Policy. The Comcast Acceptable Use Policy ("AUP") and other policies concerning HSI are posted on the Service's Web site at www.comcast.net (or an alternative Web site if we so notify you). You further agree that Comcast may modify the AUP or other policies from time to time. Notwithstanding anything to the contrary in this Agreement, YOU ACKNOWLEDGE AND AGREE THAT THE TERMS OF THE AUP AND ANY OTHER APPLICABLE COMCAST POLICIES MAY BE PUT INTO EFFECT OR REVISED FROM TIME TO TIME WITHOUT NOTICE BY POSTING A NEW VERSION OF THE AUP OR POLICY AS SET FORTH ABOVE. YOU AND OTHER USERS OF THE SERVICE SHOULD CONSULT THE AUP AND ALL POSTED POLICIES REGULARLY TO CONFORM TO THE MOST RECENT VERSION.
- **b. Prohibited Uses of HSI.** You agree not to use HSI for operation as an Internet service provider, a server site for ftp, telnet, rlogin, e-mail hosting, "Web hosting" or other similar applications, for any business enterprise, or as an end-point on a non-Comcast local area network or wide area network. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of any breach of this Section including, but not limited to, any claims based on or arising out of any material violation of any applicable law.

8. ASSIGNABILITY

This Agreement and the Services furnished hereunder may not be assigned by you. You agree to notify us immediately of any changes of ownership or occupancy of the Premises. We may freely assign our rights and obligations under this Agreement with or without notice to you.

9. TERMINATION OF THIS AGREEMENT

a. Term. This Agreement will be in effect from the time that Services are activated until (1) it is terminated as provided for by this Agreement or by any addendum to this Agreement or (2) it is replaced by a revised Agreement. If you self-install Comcast Equipment, Service charges begin the earliest of (1) the day on which you picked up Comcast Equipment at our service center, (2) the day you install the Service, or (3) five (5) days after the date we ship the Comcast Equipment to you. If you self-install a cable modem or converter that you obtained from a source other than Comcast, charges begin the day that your order for the Services is entered into our system. The option to self-install a cable modem or converter and/or to

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use a non-Comcast-supplied cable modem or converter is subject to availability. Any non-Comcast supplied cable modem or converter must comply with Comcast's minimum requirements.

- b. Termination by You. Unless you have signed a minimum term addendum, you may terminate this Agreement for any reason at any time by notifying Comcast in one of three ways: (i) send a written notice to the postal address of your local Comcast business office; (ii) send an electronic notice to the e-mail address specified on www.comcast.com; or (iii) call our customer service line during normal business hours. Subject to applicable law or the terms of any agreements with governmental authorities, all applicable fees and charges will accrue until this Agreement has terminated, the Services have been disconnected, and all Comcast Equipment has been returned. We will refund all prepaid monthly service fees charged for Services after the date of termination (less any outstanding amounts due Comcast for the Services, affiliate services, Comcast Equipment, or other applicable fees and charges).
- c. Suspension and Termination by Comcast. Under the conditions listed below, Comcast reserves the right, subject to applicable law, to act immediately and without notice to terminate or suspend the Services and/or to remove from the Services any information transmitted by or to any authorized users (e.g., email or voicemail). Comcast may take these actions if it: (1) determines that such use or information does not conform with the requirements set forth in this Agreement, (2) determines that such use or information interferes with Comcast's ability to provide the Services to you or others, (3) reasonably believes that such use or information may violate any laws, regulations, or written and electronic instructions for use, or (4) reasonably believes that such use or information interferes with or endangers the health and/or safety of our personnel or third parties. Comcast's action or inaction under this Section shall not constitute review or approval of your or any other users' use of the Services or information transmitted by or to you or users.
- d. Your Obligations upon Termination. You agree that upon termination of this Agreement you will do the following:
- 1. You will immediately cease all use of the Services and all Comcast Equipment;
- 2. You will pay in full for your use of the Services up to the date that this Agreement has been terminated, and the Services are disconnected; and
- 3. Within ten (10) days of the date on which Services are disconnected, you will return all Comcast Equipment to us at our local business office or to our designee in working order, normal wear and tear excepted. Otherwise, you will be charged the amount set forth in the current pricing lists for such Comcast Equipment, or the revised amount for which you receive notice; if no amount has been specified for the particular model of Comcast Equipment, you will be charged the retail price for a new replacement. You may also be charged incidental costs that we incur in replacing the Comcast Equipment. Upon our request, you will permit us and our employees, agents, contractors, and representatives to access the Premises during regular business hours to remove the Comcast Equipment and other material provided by Comcast. We will conduct this removal at a time agreed on by you and us, and you will ensure that all Comcast Equipment is returned to Comcast.

10. LIMITED WARRANTY

THE COMCAST EQUIPMENT AND THE SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT THE COMCAST EQUIPMENT OR THE SERVICES WILL MEET YOUR REQUIREMENTS, PROVIDE UNINTERRUPTED USE, OR OPERATE AS REQUIRED, WITHOUT DELAY, OR WITHOUT ERROR. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT ANY COMMUNICATIONS WILL BE TRANSMITTED IN UNCORRUPTED FORM. ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF PERFORMANCE, NONINFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED AND EXCLUDED UNLESS OTHERWISE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

11. LIMITATION OF COMCAST'S LIABILITY

a. Application. The limitations of liability set forth in this Section apply to any acts, omissions, and negligence of Comcast and its underlying third-party service providers, agents and suppliers (and their respective officers, employees, agents,

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contractors or representatives) which, but for that provision, would give rise to a cause of action in contract, tort or under any other legal doctrine.

- **b. Customer Equipment.** CUSTOMER EQUIPMENT MAY BE DAMAGED OR SUFFER SERVICE OUTAGES AS A RESULT OF THE INSTALLATION, SELF-INSTALLATION, USE, INSPECTION, MAINTENANCE, REPAIR, AND REMOVAL OF COMCAST EQUIPMENT AND THE SERVICES. EXCEPT FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE, LOSS, OR DESTRUCTION TO THE CUSTOMER EQUIPMENT. IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT BY COMCAST, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS, WE SHALL PAY AT OUR SOLE DISCRETION FOR THE REPAIR OR REPLACEMENT OF THE DAMAGED CUSTOMER EQUIPMENT UP TO A MAXIMUM OF \$500. THIS SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY RELATING TO SUCH ACTIVITY.
- For HSI Customers. YOU UNDERSTAND THAT YOUR COMPUTER OR OTHER DEVICES MAY NEED TO BE OPENED, ACCESSED OR USED EITHER BY YOU OR BY US OR OUR AGENTS, IN CONNECTION WITH THE INSTALLATION OR REPAIR OF HSI. THE OPENING, ACCESSING OR USE OF YOUR COMPUTER OR OTHER DEVICES USED IN CONNECTION WITH YOUR COMPUTER MAY VOID WARRANTIES PROVIDED BY THE COMPUTER OR DEVICE MANUFACTURER OR OTHER PARTIES RELATING TO THE COMPUTER'S OR DEVICE'S HARDWARE OR SOFTWARE. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER AS THE RESULT OF THE VOIDING OF ANY SUCH WARRANTIES.
- **c. Other Services or Equipment.** BY ACCEPTING THIS AGREEMENT, YOU WAIVE ALL CLAIMS AGAINST COMCAST FOR INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY BETWEEN THE COMCAST EQUIPMENT OR THE SERVICES AND ANY OTHER SERVICE, SYSTEMS, OR EQUIPMENT. IN THE EVENT OF SUCH INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY, YOUR SOLE REMEDY SHALL BE TO TERMINATE THE SERVICES IN ACCORDANCE WITH SECTION 9.
- d. Software. When you use certain features of the Services, such as online features (where available), you may require special software, applications, and/or access to the Internet. Comcast makes no representation or warranty that any software or application installed on Customer Equipment, downloaded from the Service, or available through the Internet does not contain a virus or other harmful feature. It is your sole responsibility to take appropriate precautions to protect any Customer Equipment from damage to its software, files, and data as a result of any such virus or other harmful feature. We may, but are not required to, terminate all or any portion of the installation or operation of the Services if a virus or other harmful feature or software is found to be present on your Customer Equipment. We are not required to provide you with any assistance in removal of viruses. If we decide, in our sole discretion, to install or run virus check software on your Customer Equipment, we make no representation or warranty that the virus check software will detect or correct any or all viruses. You acknowledge that you may incur additional charges for any service call made or required on account of any problem related to a virus or other harmful feature detected on your Customer Equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY HARDWARE, SOFTWARE, FILES, OR DATA RESULTING FROM A VIRUS, ANY OTHER HARMFUL FEATURE, OR FROM ANY ATTEMPT TO REMOVE IT. In addition, as part of the installation process for the software and other components of the Service, system files on your Customer Equipment may be modified. Comcast does not represent, warrant or covenant that these modifications will not disrupt the normal operations of any Customer Equipment including without limitation your computer(s), or cause the loss of files. Comcast does not represent, warrant, or covenant that the installation of the special software or applications or access to our Web portal(s) will not cause the loss of files or disrupt the normal operations of any Customer Equipment, including but not limited to your computer(s). FOR THESE AND OTHER REASONS, YOU ACKNOWLEDGE AND UNDERSTAND THE IMPORTANCE OF BACKING UP ALL FILES TO ANOTHER

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STORAGE MECHANISM PRIOR TO SUCH ACTIVITIES. YOU UNDERSTAND AND ACCEPT THE RISKS IF YOU DECIDE NOT TO BACK UP FILES. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY SOFTWARE, FILES, OR DATA.

e. Disruption of Service. The Services are not fail-safe and are not designed or intended for use in situations requiring fail-safe performance or in which an error or interruption in the Services could lead to severe injury to business, persons, property or environment ("High Risk Activities"). These High Risk Activities may include, without limitation, vital business or personal communications, or activities where absolutely accurate data or information is required. You expressly assume the risks of any damages resulting from High Risk Activities. We shall not be liable for any inconvenience, loss, liability, or damage resulting from any interruption of the Services, directly or indirectly caused by, or proximately resulting from, any circumstances beyond our control, including, but not limited to, causes attributable to

you or your property; inability to obtain access to the Premises; failure of any cable signal at the transmitter; failure of a communications satellite; loss of use of poles or other utility facilities; strike; labor dispute; riot or insurrection; war; explosion; malicious mischief; fire, flood, lightening, earthquake, wind, ice, extreme weather conditions or other acts of God; failure or reduction of power; or any court order, law, act or order of government restricting or prohibiting the operation or delivery of the Services. In all other cases of an interruption of the Services, you shall be entitled upon a request made within sixty (60) days of such interruption, to a pro rata credit for any Service interruption exceeding twenty-four consecutive hours after such interruption is reported to us, or such other period of time as may be specifically provided by law. Unless specifically otherwise provided by law, such credit shall not exceed the fixed monthly charges for the month of such Service interruption and excludes all nonrecurring charges, one-time charges, per call or measured charges, regulatory fees and surcharges, taxes and other governmental and quasi-governmental fees. EXCEPT AND UNLESS SPECIFICALLY PROHIBITED BY LAW, SUCH CREDIT SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR AN INTERRUPTION OF SERVICE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES. Any credits provided by Comcast are at our sole discretion and in no event shall constitute or be construed as a course of conduct by Comcast.

- For New Jersey Customers. Comcast will issue credit for cable television outages or service interruptions in accordance with N.J.A.C. 14:18-3.5.
- f. Third Parties. Notwithstanding anything to the contrary in this Agreement, you acknowledge and understand that we may use third parties to provide components of the Services, including without limitation their services, equipment, infrastructure or content. Comcast is not responsible for the performance (or non-performance) of third-party services, equipment, infrastructure or content, whether or not they constitute components of the Services. Comcast shall not be bound by any undertaking, representation or warranty made by an agent or employee of Comcast or of our underlying third-party providers and suppliers in connection with the installation, maintenance or provision of the Services, if that undertaking, representation or warranty is inconsistent with the terms of this Agreement. In addition, you understand that you will have access to the services and content of third parties through the Service(s), including without limitation that of content providers (whether or not accessible directly from the Service). Comcast is not responsible for any services, equipment, infrastructure and content that are not provided by us (even if they are components of the Service), and we shall have no liability with respect to such services, equipment, infrastructure and content. You should address questions or concerns relating to such services, equipment, infrastructure and content. We do not endorse or warrant any third-party products, services or content that are distributed or advertised over the Services.
- g. Damages. EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL UNDER ANY CIRCUMSTANCES

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OR UNDER ANY LEGAL THEORY (INCLUDING BUT NOT LIMITED TO TORT OR CONTRACT) HAVE ANY LIABILITY TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY FOR THE FOLLOWING LOSSES, DAMAGES, OR COSTS: (1) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING BUT NOT

LIMITED TO LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, PERSONAL INJURIES OR DEATH) THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH (a) YOUR RELIANCE ON OR USE OF THE COMCAST EQUIPMENT OR THE SERVICES OR (b) THE INSTALLATION, SELF-INSTALLATION, MAINTENANCE, FAILURE, OR REMOVAL OF THE SERVICES (INCLUDING BUT NOT LIMITED TO ANY MISTAKES, OMISSIONS, INTERRUPTIONS, COMPUTER OR OTHER HARDWARE OR SOFTWARE BREACH, FAILURES OR MALFUNCTIONS, DELETION OR CORRUPTION OF FILES, WORK STOPPAGE, ERRORS, DEFECTS, DELAYS IN OPERATION, DELAYS IN TRANSMISSION OR FAILURE OF PERFORMANCE OF THE SERVICE, THE COMCAST EQUIPMENT OR THE CUSTOMER EQUIPMENT, OR ANY OTHER MISTAKES, OMISSIONS, E-MAIL, OR OTHER INFORMATION OR DATA); OR (2) ANY LOSSES, CLAIMS, DAMAGES, EXPENSES, LIABILITIES, LEGAL FEES, OR OTHER COSTS THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH ANY ALLEGATION, CLAIM, SUIT, OR OTHER PROCEEDING BASED UPON A CONTENTION THAT THE USE OF THE COMCAST EQUIPMENT OR THE SERVICES BY YOU OR ANY OTHER PERSON OR ENTITY INFRINGES UPON THE CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

- h. Customer's Sole Remedies. Your sole and exclusive remedies under this Agreement are as expressly set forth in this Agreement. Certain of the above limitations may not apply if your state does not allow the exclusion or limitation of implied warranties or does not allow the limitation or exclusion of incidental or consequential damages. In those states, the liability of Comcast and its employee, affiliates, suppliers, agents and contractors is limited to the maximum extent permitted by law.
- **i. Survival of Limitations.** All representations, warranties, indemnifications, and limitations of liability contained in this Agreement shall survive the termination of this Agreement; any other obligations of the parties hereunder shall also survive, if they relate to the period before termination or if, by their terms, they would be expected to survive such termination.

12. INDEMNIFICATION AND LIABILITY OF CUSTOMER

YOU AGREE THAT YOU SHALL BE RESPONSIBLE FOR AND SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS COMCAST AND ITS EMPLOYEES, AFFILIATES, SUPPLIERS, AGENTS AND CONTRACTORS AND SHALL REIMBURSE US FOR ANY DAMAGES, LOSSES OR EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES AND COSTS) INCURRED BY US IN CONNECTION WITH ANY CLAIMS, SUITS, JUDGMENTS AND CAUSES OF ACTION ARISING OUT OF (a) YOUR USE OF THE SERVICE OR COMCAST EQUIPMENT; (b) VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY AND PROPRIETARY RIGHTS ARISING FROM YOUR USE OF THE SERVICE OR ANY UNAUTHORIZED APPARATUS OR SYSTEM; AND (c) YOUR BREACH OF ANY PROVISION OF THIS AGREEMENT.

13. BINDING ARBITRATION

- **a. Purpose.** If you have a Dispute (as defined below) with Comcast that cannot be resolved through the informal dispute resolution process described in this Agreement, you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Arbitration Provision rather than litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.
- **b. Definitions.** As used in this Arbitration Provision, the term "Dispute" means any dispute, claim or controversy between you and Comcast regarding any aspect of your relationship with Comcast that has accrued or may hereafter accrue, whether based in contract, statute, regulation, ordinance, tort (including, but not limited to, fraud, misrepresentation, fraudulent

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inducement, negligence or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability or scope of this Arbitration Provision (with the exception of the enforceability of the class action waiver clause provided in paragraph F(2)). "Dispute" is to be given the broadest possible meaning that will be enforced. As used in this Provision, "Comcast" means Comcast Cable Communications, LLC., its officers, directors, employees and agents, and all entities using the brand name "Comcast", including your local cable company, its employees, authorized agents, and its parents, subsidiaries and affiliated companies. As used in this Provision, the term "Arbitration Provision" means all the terms of this Section 13.

c. Right to Opt Out. IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY COMCAST IN WRITING WITHIN 30 DAYS OF THE DATE THAT YOU FIRST RECEIVE THIS AGREEMENT BY VISITING WWW.COMCAST.COM/ARBITRATIONOPTOUT, OR BY MAIL TO COMCAST 1500 MARKET ST., PHILADELPHIA, PA 19102 ATTN: LEGAL DEPARTMENT/ARBITRATION. YOUR WRITTEN NOTIFICATION TO COMCAST MUST INCLUDE YOUR NAME, ADDRESS AND COMCAST ACCOUNT NUMBER AS WELL AS A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH COMCAST THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH COMCAST OR THE DELIVERY OF SERVICES TO YOU BY COMCAST. IF YOU HAVE PREVIOUSLY NOTIFIED COMCAST OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.

d. Initiation of Arbitration Proceeding/Selection of Arbitrator. If you or Comcast elect to

resolve your Dispute through arbitration pursuant to this Arbitration Provision, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

- 1. American Arbitration Association ("AAA"), 335 Madison Ave., Floor 10, New York, NY 10017-4605, 1-800-778-7879, www.adr.org
- 2. National Arbitration Forum ("NAF"), P.O. Box 50191, Minneapolis, MN 55405-0191, 1-800-474-2371, www.arbitration-forum.com
- e. Arbitration Procedures. Because the Service(s) provided to you by Comcast concerns interstate commerce, the Federal Arbitration Act ("FAA"), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration shall not be applicable under this Arbitration Provision. If there is a conflict between this Arbitration Provision and the rules of the arbitration organization chosen, this Arbitration Provision shall govern. If the arbitration organization that you select will not enforce this Arbitration Provision as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. If the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint an arbitration organization that will enforce this Arbitration Provision as written. If there is a conflict between this Arbitration Provision and the rest of this Agreement, this Arbitration Provision shall govern. A single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties for purposes of enforcement. If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization by a written notice of appeal filed within thirty (30) days from the date of entry of the written arbitration award. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The arbitration organization will then notify the other party that the award has been appealed. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the

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date of the appealing party's notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

f. Restrictions:

- 1. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLING DISPUTES WHICH ARE SUBJECT TO SECTION 3 OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.
- 2. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED UNLESS THE STATUTE UNDER WHICH YOU ARE SUING PROVIDES OTHERWISE.
- 3. ALL PARTIES WAIVE ANY CLAIM TO INDIRECT, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR MULTIPLIED DAMAGES ARISING FROM OR OUT OF ANY DISPUTE WITH COMCAST UNLESS THE STATUTE UNDER WHICH THEY ARE SUING PROVIDES OTHERWISE.
- **g.** Location of Arbitration. The arbitration will take place at a location, convenient to you, in the area where you receive the service from us.
- h. Payment of Arbitration Fees and Costs. COMCAST WILL ADVANCE ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS AND EXPENSES UPON YOUR WRITTEN REQUEST GIVEN PRIOR TO THE COMMENCEMENT OF THE ARBITRATION. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING, BUT NOT LIMITED TO, ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST'S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE EXTENT AWARDABLE IN A JUDICIAL PROCEEDING. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND COSTS ADVANCED BY COMCAST. IF A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS ARBITRATION PROVISION, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.
- **i. Severability.** If any clause within this Arbitration Provision (other than the class action waiver clause identified in paragraph F(2)) is found to be illegal or unenforceable, that clause will be severed from this Arbitration Provision, and the remainder of this Arbitration Provision will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Arbitration Provision will be unenforceable, and the dispute will be decided by a court. In the event this entire Arbitration Provision is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Arbitration Provision, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.
- **j. Exclusions from Arbitration.** YOU AND COMCAST AGREE THAT THE FOLLOWING WILL NOT BE SUBJECT TO ARBITRATION: (1) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (2) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (3) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR RECEIPT OF SERVICE; (4) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT IS EMPOWERED BY FEDERAL, STATE OR LOCAL

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LAW TO GRANT A FRANCHISE UNDER 47 U.S.C. § 522(9); AND (5) ANY DISPUTE THAT YOU PURSUE BEFORE THE LOCAL FRANCHISE AUTHORITY UNDER THE TERMS OF THE FRANCHISE.

k. Continuation. This Arbitration Provision shall survive the termination of your Service(s) with Comcast.

SPECIAL NOTE REGARDING ARBITRATION FOR CALIFORNIA CUSTOMERS:

IF YOU ARE A COMCAST CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE THE ARBITRATION PROVISION ABOVE UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

14. CUSTOMER PRIVACY NOTICE AND SECURITY

- a. Comcast will provide you with a copy of our customer privacy notice at the time we enter into an agreement to provide any Service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of our privacy notice by going to www.comcast.com/privacy.
- b. To the extent that Comcast is expressly required to do so by applicable law, we will provide notice to you of a breach of the security of certain personally identifiable information about you. It is Comcast's information security policy to provide such notice to you in the manner set forth in Section 16.

15. GENERAL

- a. Entire Agreement. This Agreement and any other documents incorporated by reference constitute the entire agreement and understanding between the parties with respect to the subject matter of this Agreement, and they replace any and all prior written or verbal agreements. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If Comcast fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of this Agreement.
- **b.** Additional Representations and Warranties. In addition to representations and warranties you make elsewhere in this Agreement, you also represent and warrant that:
- i. Age: You are at least 18 years of age.
- **ii.** Customer Information: During the term of this Agreement, you have provided and will provide to Comcast information that is accurate, complete and current, including without limitation your legal name, address, telephone number(s), the number of devices on which or through the Service(s) is being used and payment data (including without limitation information provided when authorizing recurring payments). You agree to notify us promptly, in accordance with the terms of this Agreement, if there is any change in the information that you have provided to us. Failure to provide and maintain accurate information is a breach of this Agreement.
- **c. Information Provided to Third Parties.** Comcast is not responsible for any information provided by you to third parties, and this information is not subject to the privacy provisions of this Agreement or the privacy notice for the Services. You assume all privacy, security and other risks associated with providing CPNI or personally identifiable information to third parties via the Services. For a description of the privacy protections associated with providing information to third parties, you should refer to the privacy policies, if any, provided by those third parties.
- d. Revocable License. The Services and Comcast Equipment, including but not limited to any firmware or software embedded in the Comcast Equipment or used to provide the Services, are protected by trademark, copyright, patent and/or other intellectual property laws and international treaty provisions. You are granted a revocable license to use such firmware and software in object code form (without making any modification thereto) strictly in accordance with this Agreement. You acknowledge and understand that you are not granted any other license to use the firmware or software embedded in the Comcast Equipment or used to provide the Services. You expressly agree that you will use the Comcast Equipment exclusively in connection with the Services. You shall not take any action nor allow anyone else to take any action that will reverse compile, disassemble, or reverse engineer or otherwise attempt to derive the source code from the binary code of the firmware or software.
- **e. Protection of Comcast's Information and Marks.** All Service information, documents, and materials on our Web sites are protected by trademark, copyright or other intellectual property laws, and international treaty provisions. All Web sites, corporate names, service marks, trademarks, trade names, logos, and domain names (collectively "marks") of Comcast and

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its affiliates are and shall remain the exclusive property of Comcast. Nothing in this Agreement shall grant you the right or license to use any of the marks.

- **f. Export Laws.** You expressly agree to comply with all applicable export and re-export laws, including but not limited to the Export Administration Act, the Arms Export Control Act, and their implementing regulations. You further expressly agree not to use the Services in any way that violates any provision of such laws or their implementing regulations.
- g. Retention of Rights. Nothing contained in this Agreement shall be construed to limit Comcast's rights and remedies available at law or in equity. Upon termination of this Agreement for any reason, Comcast and its suppliers reserve the right to delete all your data, files, electronic messages or other Customer information that is stored on Comcast's or its suppliers' servers or systems. In addition, you may forfeit your account user name and all e-mail, IP, web space addresses and voice mail. In the event you cancel CDV without porting your voice service and the telephone number to another service provider, you will forfeit the telephone number. We shall have no liability whatsoever as the result of the loss of any such data, names, addresses or numbers.

16. NOTICE METHOD FOR CHANGES TO THIS AGREEMENT

We will provide you notice of changes to this Agreement consistent with applicable law. The notice may be provided on your monthly bill, as a bill insert, in a newspaper, by e-mail, or by other permitted communication. If you find the change unacceptable, you have the right to cancel your Services. However, if you continue to receive Services after the change, we will consider this your acceptance of the change.

• For HSI Customers. Comcast may deliver any required or desired notice to you in any of the following ways, as determined in our sole discretion: (1) by posting it on www.comcast.com or another Web site about which you have been notified, (2) by sending notice via first class U.S. postal mail or overnight mail to your Premises; (3) by sending notice to the email address on Comcast's account records, or (iv) by hand delivery. You agree that any one of the foregoing will constitute sufficient notice and you waive any claims that these forms of notice are insufficient or ineffective. Because we may from time to time notify you about important information regarding the Services and this Agreement by these methods, you agree to regularly check your postal mail, e-mail and all postings at www.comcast.com or on another Web site about which you have been notified or you bear the risk of failing to do so.

ADDITIONAL PROVISIONS APPLICABLE TO HIGH-SPEED INTERNET SERVICE

In addition to the provisions above that are applicable to Comcast Video, HSI and CDV, the following are specifically applicable to HSI Customers, including the Software License Agreement attached as Exhibit A to this Agreement.

1. INTELLECTUAL PROPERTY RIGHTS

- **a. End User Licenses.** You agree to comply with the terms and conditions of all end user license agreements accompanying any software or plug-ins to such software distributed or used in connection with HSI including, without limitation, the Comcast Software License Agreement, as these agreements may be amended from time to time. All such agreements are incorporated in this Agreement by reference. When this Agreement terminates, all end user licenses also terminate; you agree to destroy at that time all versions and copies of all software received by you in connection with HSI.
- **b. Ownership of Addresses.** You acknowledge that use of HSI does not give you any ownership or other rights in any Internet/on-line addresses provided to you, including but not limited to Internet Protocol ("IP") addresses, e-mail addresses and Web addresses. We may modify or change these addresses at any time without notice and shall in no way be required to compensate you for these changes.
- **c. Authorization.** Comcast does not claim any ownership of any material that you publish, transmit or distribute using HSI. By using HSI to publish, transmit or distribute material or content, you (1) warrant that the material or content complies with the provisions of this Agreement, (2) consent to and authorize Comcast, its agents, suppliers, and affiliates to reproduce, publish, distribute, and display the content worldwide and (3) warrant that you have the right to provide this authorization. You acknowledge that material posted or transmitted using HSI may be copied, republished or distributed by third parties, and you agree to indemnify, defend and hold harmless Comcast, its agents, suppliers, and affiliates for any harm resulting from these actions.
- **d.** Copyright. Title and intellectual property rights to HSI are owned by Comcast, its agents, suppliers, or affiliates or their licensors or otherwise by the owners of such material and are protected by copyright laws and treaties. You may not copy,

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redistribute, resell or publish any part of HSI without express prior written consent from Comcast or other owner of such material.

e. Material Downloaded through HSI. In addition to any content that may be provided by us, you may access material through HSI that is not owned by Comcast. Specific terms and conditions may apply to your use of any content or material made available through HSI that is not owned by Comcast. You should read those terms and conditions to learn how they apply to you and your use of any non-Comcast content.

2. IP ADDRESSES

Comcast will provide you with dynamic Internet protocol ("IP") address(es) as a component of HSI, and these IP address(es) can and do change over time. You will not alter, modify, or tamper with dynamic IP address(es) assigned to you or any other customer. You agree not to use a dynamic domain name server or DNS to associate a host name with the dynamic IP address(es) for any commercial purpose. You also agree not to use any software that provides for static IP address(es) on or in conjunction with any computer(s) or network device connected to HSI. If applicable, Comcast will release and/or recover the dynamic IP address(es) when the Service is disconnected, discontinued, or this Agreement is terminated.

3. ADDITIONAL LIMITATIONS ON COMCAST'S LIABILITY FOR HSI

- a. Responsibility for Content. You acknowledge that there is some content and material on the Internet or otherwise available through HSI which may be offensive to some individuals, may be unsuitable for children, may violate federal, state or local laws, rules or regulations or may violate your protected rights or those of others. We assume no responsibility for this content or material. Anyone who accesses such content and material does so at his or her own risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT OR MATERIAL BY YOU OR OTHERS. Questions or complaints regarding content or material should be addressed to the content or material provider. You acknowledge that software programs are commercially available that claim to be able to
- restrict access to sexually explicit or other objectionable material on the Internet. We make no representation or warranty regarding the effectiveness of such programs.
- **b.** Monitoring of Postings and Transmissions. Comcast shall have no obligation to monitor postings or transmissions made in connection with HSI. However, you acknowledge and agree that Comcast and its agents have the right to monitor, from time to time, any such postings and transmissions, including without limitation e-mail, newsgroups, chat, IP audio and video, and Web space content. Comcast may also use and disclose them in accordance with the Comcast High-
- Speed Internet Acceptable Use Policy and other applicable policies, and as otherwise required by law or government request. We reserve the right to refuse to upload, post, publish, transmit or store any information or materials, in whole or in part, that, in our sole discretion, is unacceptable, undesirable or in violation of this Agreement.
- c. Eavesdropping. Our facilities are used by numerous persons or entities including, without limitation, other subscribers to HSI. As a result, there is a risk that you could be subject to "eavesdropping." This means that other persons or entities may be able to access and/or monitor your use of HSI. This risk of eavesdropping exists not only with our facilities, but also on the Internet and other services to which access is provided as a part of HSI. If you post, store, transmit, or disseminate any sensitive or confidential information, you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO SUCH ACTIONS BY YOU. You acknowledge that software programs are commercially available that claim to be capable of encryption or anonymization. We make no representation or warranty regarding the effectiveness of these programs.
- **d. FTP/HTTP Service Setup.** You acknowledge that when using HSI there are certain applications such as FTP (File Transfer Protocol) or HTTP (Hyper Text Transfer Protocol) which may be used by other persons or entities to gain access to Customer's Equipment. You are solely responsible for the security of the Customer Equipment or any other equipment you choose to use in connection with the Service, including without limitation any data stored on such equipment. NEITHER

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COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO THE USE OF SUCH APPLICATIONS BY YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

- YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

 e. File and Print Sharing. HSI may function in some ways as a Local Area Network (LAN) with each Customer constituting a node on the network. As such, users outside of the Premises may be able to access the Customer Equipment and other equipment connected in some way to the Customer Equipment. In addition, some available software includes capabilities that will permit other users to gain access to the Customer Equipment and other equipment connected in some way to the Customer Equipment, and to the software, files and data stored on such equipment. Unless you are subject to a HSI service plan that expressly provides otherwise, we recommend that you connect only a single computer to HSI and that you disable file and print sharing and other capabilities that allow outside users to gain access to the Customer Equipment. You acknowledge that if you fail to follow these recommendations and choose to run these applications, you should take appropriate security measures, and that you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO ACCESS BY OTHERS OF THE CUSTOMER EQUIPMENT OR ANY OTHER EQUIPMENT CONNECTED IN SOME WAY TO THE CUSTOMER EQUIPMENT, OR TO THE SOFTWARE, FILES AND DATA STORED ON SUCH EQUIPMENT.
- **f. Facilities Allocation.** Comcast reserves the right to determine, in its discretion, and on an ongoing basis, the nature and extent of its facilities allocated to support HSI, including, but not limited to, the amount of bandwidth to be utilized and delivered in conjunction with HSI.
- **g. Cookies.** You acknowledge that accessing certain Web sites through HSI may result in a "cookie" being placed on your computer system. Cookies are small files stored on a computer's hard drive to simplify and improve a user's Web experience. If you don't want them placed on your computer system, it is your responsibility to disable or restrict the placement of cookies through whatever procedures are available on your browser.

EXHIBIT A: COMCAST SOFTWARE LICENSE AGREEMENT

IMPORTANT — READ CAREFULLY: BY USING ANY SOFTWARE PROVIDED TO YOU IN CONNECTION WITH THE COMCAST HIGH-SPEED INTERNET SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS SOFTWARE LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS.

1. GRANT OF LIMITED LICENSE

The operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or its affiliate, ("Comcast") grants you (which for purposes of this Software License Agreement shall include members of your immediate household for whom you will be responsible hereunder), without additional fee or charge to you, a nonexclusive limited, personal and nontransferable license, with restrictions as described below, to install and use any software program, in object code only, provided to you by, or on behalf of, Comcast in connection with the Comcast High-Speed Internet service (the "Software"), which includes any documentation accompanying the Software, for the sole purpose of using the Comcast High-Speed Internet service, and to make one (1) backup copy of the Software, provided that (a) the Software is installed on only the number of personal computers authorized by Comcast (which number shall be one (1) unless otherwise agreed to by Comcast), (b) the Software may NOT be modified; (c) all copyright notices are maintained on the Software; and (d) you agree to be bound by all the terms of this Software License Agreement. Software is only for your own personal, noncommercial use and not for use in the operation of a business or service bureau or for the benefit of any other person or entity.

2. NO OWNERSHIP RIGHTS

You have no ownership rights in any Software. Rather, you have a limited license to use the Software as long as this Software License Agreement remains in full force and effect. Ownership of the Software and all intellectual property

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rights therein shall remain at all times with Comcast and/or its licensors. Any use of Software by any other person, business, corporation, government organization or any other entity is strictly forbidden and is a violation of this Software License Agreement.

3. THIRD PARTY SOFTWARE

There are software programs contained within certain Software that have been licensed to Comcast by third parties. The term "Software" as used herein shall refer to such third party software except where the term Software refers expressly to the ownership or other specific rights of Comcast. The same terms and conditions, including all limitations and restrictions, set forth in this Software License Agreement apply to each third party software program contained in the Software

4. INTELLECTUAL PROPERTY AND PRIVACY

- a. The Software contains material that is protected by United States Copyright Law and trade secret law, and by international treaty provisions. All rights not specifically granted to you herein are reserved to Comcast and to any third party with ownership rights in Software and documentation used in the Software. You may not remove any proprietary notice of Comcast or any other party from any copy of Software or documentation.
- b. Some features of certain Software are provided by third parties, and those third parties may collect or transmit personally identifiable and non-personally identifiable information about you in the course of providing these features. These third parties are not authorized to use your personally identifiable information except for the purpose of providing their services to you through Software. Your use of Software is subject to the terms of the Comcast Customer Privacy Notice, the Comcast Acceptable Use Policy and other applicable terms and policies.

5. RESTRICTIONS AND REQUIREMENTS

- a. This Software License Agreement is your proof of license to exercise the rights granted herein. In order to satisfy your obligations hereunder and to maintain the confidentiality of the Software, you must take reasonable steps to protect the Software consistent with the license restrictions set forth herein and Comcast's and other third parties' ownership rights in the Software, including informing anyone permitted access to your computer and the Software about such restrictions on the use of the Software.
- b. As a condition of the limited license for the Software you may not: (1) publish, display, disclose, rent, lease, modify, loan, distribute, or create derivative works based on the Software or any part thereof; (2) reverse engineer, decompile, translate, adapt, disassemble or otherwise reduce the Software to human readable form; (3) attempt to create the source code from the object code for the Software; (4) transmit the Software over any network or between any devices, although you may use the Software to make such transmissions of other materials; (5) make any third party software contained in the Software a stand-alone product; (6) take any action that will infringe on the intellectual property or other proprietary rights of Comcast or any third party software provider; or (7) sublicense, rent, lease, or assign the Software. You may transfer the Software to other computers you own as long as you only use it on only the number of computers authorized by Comcast.
- c. If Comcast informs you, by any method described in the Comcast Customer Agreement to which this Software License Agreement is attached (the "Agreement"), that any enhancements or upgrades are available for the Software, or that the Software otherwise is being modified by Comcast, you will take prompt action to download such enhancements, upgrades or changes, or otherwise obtain such enhancements, upgrades or changes in the manner directed by Comcast, within the time frame stated in the notice. If you fail to do so, you acknowledge that the Software may not work correctly or that you will not be able to take advantage of all available features of the Software after the stated period in the notice.
- d. You have the obligation to protect yourself and minimize any damages you might suffer if the Software or any portion thereof, has a defect or fails for any reason.

6. DISCLAIMER OF WARRANTIES AND OTHER DISCLAIMERS

a. The Software is provided "AS IS." To the maximum extent permitted by law, Comcast makes NO WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE.

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b. The Software may include one or more features intended to protect your computer from unauthorized access, viruses, "phishing" or other harmful activities. The Software may be useful in diminishing the number of times that your computer will be affected by such harmful activities, but neither Comcast nor the providers of any particular Software can guarantee that the Software will prevent all such harmful activities or that bad actors will not find ways to circumvent the Software. Any ratings of Web sites provided through Software are designed to help you acquire the information you need to help you make your own decisions about whether or not to exchange sensitive or confidential information with a particular Web site, and are not intended to serve as a guarantee of the trustworthiness of a domain or Web site. As such, you should remain vigilant in your use of the Internet. THE LIABILITY OF COMCAST AND THE OTHER PROVIDERS OF THE SOFTWARE TO YOU IS EXPRESSLY LIMITED AS SET FORTH BELOW AND THAT BY USING THE SOFTWARE YOU ACCEPT AND AGREE TO THESE LIMITATIONS.

7. LIMITATION OF LIABILITY AND DAMAGES

You assume full and complete responsibility and liability for your use of the Software. Except as specifically provided in this Agreement, IN NO EVENT WILL COMCAST, OR ANY OTHER ENTITY THAT HAS PROVIDED ANY OF THE SOFTWARE, BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, INDIRECT, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES FOR LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION, INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES OR LOSS OF BUSINESS INFORMATION OR OTHER DATA) ARISING OUT OF THE USE OF OR INABILITY TO USE THE SOFTWARE, OR FOR ANY CLAIM BY ANY OTHER PARTY, EVEN IF COMCAST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. (Certain laws in some states do not allow the exclusion of implied warranties or the limitation of certain damages. If such laws apply, certain of the exclusions or limitations in this Software License Agreement may not be applicable to you.)

8. EXPORT RESTRICTIONS

This Software License Agreement is expressly made subject to any laws, regulations, orders, or other restrictions on the export from the United States of America of the Software or information about such Software that may be imposed from time to time by the government of the United States of America. You shall not export the Software, or any portion thereof, or information about the Software without consent of Comcast and compliance with such laws, regulations, orders, or other restrictions.

9. TERMINATION

This Software License Agreement is effective only during the term of this Agreement and shall terminate upon any termination of this Agreement. You may terminate this Software License Agreement at any time by destroying or returning to Comcast all copies of the Software and associated documentation in your possession or under your control and terminating this Agreement. This Software License Agreement will terminate: (a) at any time that this Agreement is terminated or (b) if Comcast finds that you have violated any of the terms of this Software License Agreement. Upon termination, you agree to destroy or return to Comcast all copies of the Software and documentation and, upon Comcast's request, to certify in writing that all known copies, including backup copies, have been destroyed. No waiver of any breach of any provision of this Software License Agreement shall constitute a waiver of any prior, concurrent of subsequent breach of the same or any other provisions hereof, and no waiver shall be effective unless it is made in writing

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and is signed by an authorized representative of the waiving party. All provisions relating to confidentiality, proprietary rights, and nondisclosure shall survive the termination of this Software License Agreement.

10. GENERAL

- a. Disputes under this Software License Agreement shall be construed, interpreted and governed in accordance with Section 13 of this Agreement.
- b. Comcast may modify the Software and may amend or modify this Software License Agreement at any time in its sole discretion upon notice to you. Comcast will notify you of any such modifications or amendments as provided in this Agreement. Customer agrees that any methods set forth therein will constitute sufficient notice of any change to this Software License Agreement. Your continued use of the Software following notice of such change shall be deemed to be your acceptance of any such change. If you do not agree to any such change, you must immediately stop using the Software and notify Comcast that you are terminating this Software License Agreement and this Agreement. You may not amend or modify this Software License Agreement without Comcast's prior written consent, which we may provide or withhold in our sole discretion. Any attempt by you to amend or modify this Software License Agreement by any other means, including but not limited to, a check notation, a restrictive endorsement, or a note with a payment, is invalid and unenforceable.
- c. Comcast may assign its rights and obligations under this Software License Agreement, without notice, to (1) any affiliate of Comcast, (2) to any party (or its affiliate) acquiring all or substantially all of the assets or stock, by merger or otherwise, of Comcast or any affiliate of Comcast, or (3) to any person or entity purchasing or otherwise acquiring the Comcast system serving the Premises (as defined in this Software License Agreement).

 d. This Software License Agreement and this Agreement shall constitute the entire Agreement between the parties hereto. If any part of this Software License Agreement is found invalid or unenforceable, the remainder of this Software License Agreement shall remain in full force and effect and shall be interpreted so as to reasonably give effect to the intention of the parties.

COMCAST HIGH-SPEED INTERNET HOME NETWORKING AMENDMENT TO COMCAST AGREEMENT

THIS AMENDMENT (the "Amendment") is made between the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority and you as the Customer, and is effective upon the installation of the Comcast Home Networking Service. This Amendment modifies and is made a part of the Comcast Agreement for Residential Services (the "Agreement"). Unless otherwise defined in this Amendment, all capitalized terms in this Amendment shall have the specified meanings in the Agreement.

1. USE OF SERVICE

The Agreement is hereby modified solely to permit you to use the Service in connection with the multiple connection of up to five (5) personal computing devices within your Premises to the Service (the "Comcast Home Networking Service") in accordance with Comcast's then current published Comcast Home Networking Service description (which may be changed from time to time in our sole discretion). You shall be solely responsible for and shall indemnify and hold Comcast and its affiliates, suppliers, and agents harmless from and against any and all claims and expenses (including reasonable attorney's fees) arising out of your use or misuse of the Comcast Home Networking Service. You acknowledge and agree that the Comcast Home Networking Service is for residential, non-commercial purposes only. The Comcast Home Networking Service is not a commercial service and may not be used for commercial purposes. Please contact your local Comcast office to inquire about commercial service options.

2. COMCAST HOME NETWORKING SERVICE

The term "Service" shall include the Comcast Home Networking Service. The term "Comcast Equipment" shall include any Comcast Home Networking Service equipment such as gateways, routers, or wireless cards rented from or otherwise supplied by or on behalf of us to you. The term "Customer Equipment" shall include any equipment owned or otherwise

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provided by you in connection with your use of the Comcast Home Networking Service. We reserve the right to provide the Comcast Home Networking Service and support for that service only to the extent that you use equipment compatible with the Comcast Home Networking Service, such as CableHomeTM-certified gateways/routers. Further, you acknowledge that the use of the Comcast Home Networking Service may periodically require updates and/or changes to the software resident in the equipment used in connection with the service. These updates and changes may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to these updates, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. In addition, you acknowledge that the use of the Comcast Home Networking Service may periodically require provisioning, configuration, management, diagnostics, and other administration to or in connection with the service and the equipment used in connection with the service. These activities may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to such provisioning, configuration, management, diagnostics, and other administration, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. You acknowledge and agree that when using the Service (including the Comcast Home Networking Service) to access the Internet or any other online network or service, there are certain risks that may allow other Service users and Internet users to gain access to your computer system. You should take all appropriate security measures when using the Comcast Home Networking Service, including those recommended by Comcast and our affiliates, suppliers, or agents. Neither Comcast nor our affiliates, suppliers, or agents shall have any liability whatsoever for any claims, losses, actions, damages, suits or proceedings resulting from, arising out of or otherwise relating to the use of the Comcast Home Networking Service by you, including without limitation, damages resulting from others accessing your computer or the contents of your transmissions made through the Service or your use of file sharing, print sharing, or other capabilities that allow users to gain access to your computer system.

3. FEES AND CHARGES

You agree to pay the then-current fees and charges for the Comcast Home Networking Service upon receipt of an invoice (including any taxes, franchise fees or other fees or charges levied by a governmental agency).

4. REVISION

This Amendment forms part of the Agreement between Comcast and you and may be modified by Comcast on thirty (30) days prior notice as provided for in the Agreement. Your election to continue use of the Comcast Home Networking Service thereafter shall constitute your acceptance of any modification. The Service and the Comcast Home Networking Service are subject to availability on an ongoing basis.

5. NO CHANGE

Except as otherwise set forth in this Amendment, the terms and conditions of the Agreement, as modified by this Amendment, shall continue to apply to the Service and your use of the Comcast Home Networking Service. In the event of a conflict between this Amendment and the Agreement arising out of your use of the Comcast Home Networking Service, the terms and conditions of this Amendment shall prevail.

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SECTION 2

RESIDENTIAL RATES AND CHARGES

A. XFINITY TV¹

BASIC SERVICES

Limited Basic (By System) ^{3, 4, 21}	
Burlington, Maple Shade	\$ 13.25
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 22.00
Garden State, Pleasantville and Vineland	\$ 18.00
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton	
and Lambertville	\$ 20.00
Toms River and LBI	\$ 16.00
Choice TV Select ^{5.54} (includes Limited Basic, Streampix, 20 Hour DVR Service, HD programming Streaming to 2 devices and Broadcast TV Fee)	
with TV Box	\$ 53.50
Choice TV (includes Limited Basic, Streampix, HD programming and 20 hour DVR Service)	\$ 35.00
Popular TV ⁴ (includes Limited Basic, Sports & News, Kids & Family, Entertainment, Streampix,	\$ 70.00
HD programming and 20 hour DVR Service)	Φ 00 00
Ultimate TV (includes Popular TV and Ultimate TV Tier)	\$ 90.00
Genre Packs ⁸ Choose up to 2	
Kids & Family (includes 10 kid and family-friendly channels including Disney Channel, Nickelodeon, Hallmark and TLC)	\$ 10.00
Entertainment (includes 20 entertainment channels including A&E, AMC, Lifetime,	ψ 10.00
Food Network, FX, TNT, Discovery, Animal Planet, OWN, USA and	
HGTV)	\$ 17.00
Sports & News (includes 18 sports and news channels including CNBC, CNN,	Ψ 17.00
ESPN, Golf, MSNBC, NBC Sports, and Weather Channel)	\$ 30.00
More Sports & Entertainment ⁹ (includes over 10 channels including NFL RedZone and	•
CBS Sports Network)	\$ 9.95
Xfinity TV Latino 10,50 (Includes up to 40 channels of Spanish language channels including	
Galavision, Cine Latino, Discovery en Espanol, Viendo Movies and VME Kids)	\$10.00
Ultimate TV Tier ⁹ (over 55 channels including Africa Channel, Disney Jr., MLB Network,	
Nat Geo Wild, Paramount and Smithsonian)	\$20.00
Deportes ^{10,50} (includes over 5 Spanish language channels including ESPN Deportes, Fox Deportes	
and Universo)	\$ 5.00
$\mathrm{HBO^{10}}$	\$ 15.99
HBO Max ¹⁰	\$ 15.99
Showtime ¹⁰	\$ 12.00
Starz ¹⁰	\$ 8.99
Cinemax ¹⁰	\$ 12.00
The Movie Channel ¹⁰	\$ 12.00
Playboy ¹⁰	\$ 15.00
$MGM+^{11}$	\$ 5.99

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Netflix, MGM+, and DVR ¹² (includes Netflix Standard HD Plan, MGM+ and 150 hour DVR Service)	\$ 31.48
- with Netfix Premium UHD Plan upgrade add	\$ 4.50
HBO, MGM+, and DVR ¹² (includes HBO, MGM+, and 150 hour DVR Service)	\$ 31.98
Netflix, HBO, Showtime, and DVR ¹² (includes Netflix Standard HD Plan, HBO, MGM+,	
Showtime, and 150 hour DVR Service)	\$ 59.47
- with Netfix Premium UHD Plan upgrade add	\$ 4.50
Broadcast TV Fee ¹³	
Garden State System (except Plumsted), Burlington System, Gloucester System,	
Maple Shade System, Avalon System, Wildwood System, Pleasantville System,	¢ 25 15
Vineland System, Mercer County Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean,	\$ 25.15
Somerset, Union, Warren Counties and Plumstead	\$ 26.70
Franchise Costs ¹⁴	φ 20.70
East Brunswick (Area 1)	\$ 0.40
Plainsboro Twp (Area 1)	\$ 0.34
Roosevelt Boro (Area 1)	\$ 0.74
Fair Haven Boro (Area 2)	\$ 0.32
Freehold (Area 2)	\$ 0.46
Holmdel Twp (Area 2)	\$ 0.25
Little Silver Borough (Area 2)	\$ 0.48
Middletown Twp (Area 2)	\$ 0.23
Monmouth Beach Borough (Area 2)	\$ 0.30
Red Bank Borough (Area 2) Shrewsbury Twp (Area 2)	\$ 0.26 \$ 1.09
Tinton Falls (Area 2)	\$ 0.14
Eagleswood (Area 4)	\$ 0.14
Island Heights (Area 4)	\$ 0.28
Lacey Twp (Area 4)	\$ 0.17
Ocean (Area 4)	\$ 0.30
Clinton Twp (Area 6)	\$ 0.02
Franklin Twp (Hunterdon) (Area 6)	\$ 0.45
Franklin Twp (Somerset) (Area 6)	\$ 0.32
Hillsborough (Area 6)	\$ 0.26
Montgomery Twp (Area 6)	\$ 0.18
Princeton (Area 6)	\$ 0.50
Audubon Park (Area 7)	\$ 0.89
Chesterfield Twp (Area 7) Evesham Twp (Area 7)	\$ 0.23 \$ 0.03
Florence (Area 7)	\$ 0.03
Gibbsboro (Area 7)	\$ 0.15
Haddon Twp (Area 7)	\$ 0.16
Haddonfield (Area7)	\$ 0.10
Lumberton Twp (Area 7)	\$ 0.20
Medford Lakes Borough (Area 7)	\$ 0.45

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Pemberton Twp (Area 7)	\$ 0.16
Beverly City (Area 8)	\$ 0.34
Bordentown City (Area 8)	\$ 0.10
Burlington City (Area 8)	\$ 0.11
Edgewater Park Twp (Burlington)(Area 8)	\$ 0.22
Belleville Twp (Area 11)	\$ 0.54
Berkeley Heights (Area 11)	\$ 0.56
Bloomfield (Area 11)	\$ 0.51
Carteret (Area 11)	\$ 0.66
Cranford Twp (Area 11)	\$ 0.30
Irvington (Area 11)	\$ 0.60
Kenilworth (Area 11)	\$ 1.19
Linden (Area 11)	\$ 0.54
Orange (Area 11)	\$ 0.75
East Orange	\$ 0.55 \$ 0.43
Rahway (Area 11) Roselle (Area 11)	\$ 0.43
Secaucus (Area 11)	\$ 0.51
Twp of Union (Area 11)	\$ 0.34
Winfield Park (Area 11)	\$ 0.33
Woodbridge (Area 11)	\$ 0.24
Plainfield City (Area 12)	\$ 0.43
Jersey City (Hudson) (Area 13)	\$ 0.26
East Rutherford (Area 14)	\$ 0.75
Wallington Boro (Area 14)	\$ 0.65
Franklin Twp (Warren) (Area 15)	\$ 0.44
Glen Gardner (Hunterdon) (Area 15)	\$ 0.65
Lebanon (Area 15)	\$ 0.20
Lawrence Twp (Mercer) (Area 16)	\$ 0.28
Dennis Twp (Cape May) (Area 20)	\$ 0.12
Galloway Twp (Atlantic) (Area 20)	\$ 0.11
Hamilton Twp (Atlantic) (Area 20)	\$ 0.10
Pleasantville City (Atlantic) (Area 20)	\$ 0.18
City of Port Republic (Atlantic) (Area 20)	\$ 0.54
Woodbine Boro (Area 20)	\$ 0.30
Little Egg Harbor Twp	\$ 0.40
Beach Haven Borough	\$ 0.09
Long Beach Twp	\$ 0.11
Ship Bottom Borough	\$ 0.10
Surf City Borough	\$ 0.09
Harvey Cedars Borough	\$ 0.11
Barnegat Light Borough Rumson Boro	\$ 0.10 \$ 0.56
South Brunswick Twp	\$ 0.56 \$ 0.47
Chatham Twp	\$ 0.47
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Raritan Twp		\$ 0.22
Far Hills Borough		\$ 1.12
Perth Amboy Twp		\$ 0.42
Regional Sports Fee ¹⁵ (per month)		
Garden State System (except Plumsted), Burlington System, Gloud		
Maple Shade System, Avalon System, Wildwood System, Pleasan	tville System,	
Vineland System		\$ 14.00
Toms River System, LBI System, Monmouth System, Ocean System		
Northwest System, Somerset System, Union System, Jersey City S		
System, Plainfield System, Trenton System, Lambertville System	and Plumstead	\$ 13.65
Mercer County		\$15.15
DVR Service ¹⁶		\$ 10.00
Premium DVR Service ¹⁷ (300 hours) Additional DVR Service ¹⁸ (100 hours)		\$ 20.00
Additional DVR Service ¹⁰ (100 hours)		\$ 10.00
HD Technology Fee ¹⁹		\$ 9.95
Service to Additional TV with TV Adapter ²⁰		\$ 10.00
SPORTS PACKAGES ²⁸		
MLB Extra Innings	Call 1-800-XFINIT	Y for pricing
NHL Center Ice	Call 1-800-XFINITY for pricing	
NBA League Pass	Call 1-800-XFINIT	Y for pricing
B. XFINITY EQUIPMENT		
${ m TV~Box^{32}}$		\$10.00
TV Box and Remote ³³		\$10.00
TV Adapter (Limited Basic – Primary TV)		\$ 0.00
TV Adapter (Limited Basic – 1 st and 2 nd Additional TVs)		\$ 0.00
TV Adapter (Limited Basic – 3 rd Additional TV and above)		\$ 0.00
CableCARD ³¹ (first card in device)		No Charge
Modem Rental		\$15.00
Unreturned or Damaged Equipment Fees ³⁴ (per piece, per occurrence)]	Replacement Cost
C. INSTALLATION AND REACTIVATION		
(PER OCCURRENCE UNLESS NOTED)		
	Initial	After Initial

Refer to the last pages for footnotes and disclaimers. For informationPublic (P) about XFINITY® products and terms of service, go to www.comcast.com/policies.

Professional Installation^{35,36} Self Installation Plus³⁷

Reactivation - TV, Internet, Voice and/or Home Security

In-Home Service Visit³⁸

Gigabit x6 Installation³⁶

Installation

of Service

\$100.00

\$ 39.99

N/A

Installation

of Service

N/A

N/A

\$12.00

\$100.00

Up to \$500.00

Comcast New Jersey Systems

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<u>D. MISCELLANEOUS</u> (PER OCCURRENCE UNLESS NOTED)

FCC User Fee (per month)	As prescribed	⅓ by FCC
Returned Payment Item (each)	_	\$ 25.00
Late Fee		\$ 10.00
Agent Assisted Payment (For payment made by phone with a Co	ustomer Care Representative.)	\$ 5.99
Deposit	Call 1-800-XFINITY for Deposit	Requirements
Getting Started Kit Shipping and Handling (Standard Shipping)	_	\$ 15.00
Getting Started Kit Shipping and Handling (Priority Shipping)		\$ 29.95
Remote Shipping and Handling		\$ 5.95

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-----RESERVED FOR FUTURE USE-----

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E. SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION

AnyRoom DVR Service ³⁹ (Not available in Garden State except Carneys Point, Monmouth,	
Ocean, Toms River and LBI Systems)	\$ 10.00
Service to Additional TV	
with AnyRoom DVR Service ⁴⁰	\$ 19.95
with AnyRoom DVR Service (client outlet)	\$ 9.95
Economy Double Play (includes Digital Economy and HD programming for	\$ 108.99
primary outlet and Performance Plus Internet)	
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ⁴¹	\$235.00
Digital Economy (includes Limited Basic, additional digital channels for the primary outlet,	
access to Pay-Per-View and On Demand programming and Music Choice)	\$ 39.95
with Xfinity Voice or Internet Service	\$ 39.95
Family Tier ⁵¹ (includes Limited Basic, additional channels such as C-SPAN, Discovery Family	
Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The	
Weather Channel for the primary outlet)	
- Burlington, Maple Shade	\$ 28.20
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$ 36.95
- Garden State, Pleasantville and Vineland Systems	\$ 32.95
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and	
Lambertville Systems	\$ 34.95
- Toms River and LBI	\$ 30.95
Digital Preferred (includes Extra, additional digital channels, Encore, access to Pay-Per-	
View and On Demand programming and Music Choice)	\$ 87.27
Digital Premier (includes Digital Preferred, HBO Max, Showtime, MGM+, Hitz and	
The Movie Channel®)	
Burlington, Maple Shade, Toms River and LBI	\$136.25
Avalon, Central, Garden State, Gloucester, Jersey City, Lambertville, Meadowlands,	
Monmouth, Northwest, Ocean, Plainfield, Pleasantville, Somerset, Trenton, Union,	
Wildwood and Vineland	\$138.27
Basic Latino TV (includes Limited Basic, Xfinity TV Latino for the primary outlet)	\$ 32.95
Economy Latino TV ⁵⁰ (includes Digital Economy and Xfinity TV Latino for primary outlet)	\$ 42.27
Economy Plus Latino TV ⁵⁰ (includes Economy Latino TV and additional digital channels	
for primary outlet)	\$ 50.27
Starter Latino TV ⁵⁰ (includes Economy Plus Latino TV and additional digital channels	
for primary outlet)	\$ 70.27
ART (Arabic)	\$ 9.99
DW Deutsch (German)	\$ 9.99
The Israeli Network	\$19.99
Rai Italia (Italian)	\$ 9.99

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Mediaset (Italian)	\$ 8.99
Italian Pack (Italian) (includes Rai Italia and Mediaset)	\$ 8.33 \$14.99
TV5 Monde (French)	\$14.99 \$ 9.99
SBTN (Vietnamese)	\$ 9.99 \$14.99
Dragon Pack (Chinese/Mandarin) (includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info	\$14.77
News, Phoenix North America and ETTV Super)	\$19.99
GMA Pinoy TV (Filipino)	\$19.99 \$11.99
TFC (Filipino)	\$11.99 \$11.99
GMA Life TV (Filipino)	\$ 6.99
TFC and GMA Pinoy TV (Filipino)	\$ 0.33 \$19.99
GMA Pinoy TV and GMA Life TV (Filipino)	\$14.99
Filipino 3 Pack (Filipino) (includes GMA Pinoy TV, GMA Life TV and TFC)	\$22.99
Channel One Russia (Russian)	\$14.99
Russian: RTN (Russian)	\$14.99
Russian: TV1000 Kino (Russian)	\$ 9.99
Channel One Russia and RTN (Russian)	\$21.99
Russian 3 Pack (Russian) (includes Channel One Russia, RTN and TV1000 Russian Kino)	\$22.99
Willow Plus (South Asian/Cricket Sport) (available in all areas)	\$14.99
SET (South Asian)	\$14.99
TV Asia (South Asian)	\$14.99
Zee TV (South Asian)	\$14.99
SET: Hindi	\$14.99
Zee TV: Hindi	\$14.99
Hindi 2 Pack (includes Zee TV and SET)	\$24.99
Zee TV, SET Asia and Willow	\$26.99
Zee TV, TV Asia and Willow	\$26.99
Desi Pack (includes Zee TV, SET and TV Asia)	\$26.99
Desi 3 Pack (includes SET, Zee TV and TV Asia)	\$32.99
Desi Pack with Willow (includes Zee TV, SET, TV Asia and Willow)	\$32.99
Desi Mega (includes Zee TV, SET, TV Asia and ABP News)	\$32.99
Desi Mega with Willow (includes Zee TV, SET, TV Asia, ABP News and Willow)	\$34.99
SIC (Portuguese)	\$ 9.99
TV Globo (Portuguese/Brazilian)	\$19.99
Starter XF Triple Play Bundle (includes Extra for primary outlet,	\$163.99
Performance Pro Internet and XFinity Voice Unlimited ²)	
Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet,	\$176.99
Performance Pro Internet and Xfinity Voice Unlimited ²)	
HD Preferred XF Triple Play Bundle (includes Digital Preferred and MGM+ for primary outlet, HD Technology Fee, Performance Pro Internet and Xfinity Voice Unlimited ²)	\$186.99

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HD Preferred Extra XF Triple Play Bundle (includes Digital Preferred, Showtime, MGM+, The Movie Channel and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$203.99
HD Premier XF Triple Play Bundle (includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for the primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$231.99
HD Complete XF Triple Play Bundle (includes Digital Premier, Streampix, More Sports & Entertainment and AnyRoom DVR Service or DVR Service for the Primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$250.99
Economy Plus Latino Triple Play (includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$151.99
Starter Latino Triple Play (includes Starter Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$158.99
Preferred Latino Triple Play (includes Extra, Digital Preferred and Xfinity TV Latino for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$176.99
Preferred Extra Latino Triple Play (includes Extra, Digital Preferred, Xfinity TV Latino and MGM+ for primary outlet, HD Technology Fee, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$186.99
Quad Play Package pricing additional to Triple Play Package pricing With Secure 350 ⁴⁹ (for XF Triple Play and Latino Triple Play bundles)	add \$49.95
Internet Plus (includes Limited Basic, HBO Max, Streampix, TV Box and remote for the primary outlet and Performance Internet)	\$ 90.99
Internet Pro Plus with HBO Max (includes Digital Economy, HBO Max and Streampix for primary and Performance Pro Internet)	y outlet \$ 97.99
Internet Pro Plus with Showtime (includes Digital Economy, Showtime and Streampix for primary outlet and Performance Pro Internet)	\$ 94.99
Preferred XF Double Play (includes Digital Preferred for primary outlet and Performance Pro Internet)	\$160.99

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Premier XF Double Play (includes Digital Premier for primary outlet and Performance Pro Internet)	\$198.99
Internet Plus Latino (includes Basic Latino TV for primary outlet and Performance Internet.)	\$ 96.99
Economy Plus Latino Double Play (includes Economy Plus Latino TV for primary outlet and Performance Internet.)	\$118.22
Starter Latino Double Play (includes Starter Latino TV for primary outlet and Performance Internet.)	\$140.27
Preferred Latino Double Play (includes Digital Preferred and Xfinity TV Latino for primary outlet and Performance Pro Internet.)	\$178.99
Xfinity TV Latino Triple Play Reward (for XF Triple Play and Latino Triple Play bundles) Blast! Speed Upgrade Triple Play Reward ⁴²	\$ 10.00 \$ 20.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play) Extreme Pro Speed Upgrade Triple Play Reward ⁴² (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$ 25.00
Extreme Pro Speed Upgrade Triple Play Reward ⁴² (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$ 7.00
Gigabit Speed Upgrade Triple Play Reward ⁴² (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play,	\$ 30.00
Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play) Gigabit Speed Upgrade Triple Play Reward ⁴² (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete	\$ 12.00
XF Triple Play) Gigabit Pro Speed Upgrade Triple Play Reward ^{41,42} (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play,	\$233.00
Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play) Gigabit Pro Speed Upgrade Triple Play Reward ^{41,42} (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$220.00
Service Protection Plan ⁴³ (per month) (Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential Xfinity TV,	;
Xfinity Internet or Xfinity Voice services. See xfinity.com/spp for terms.) Selecto (digital tier of Spanish language programming)	\$ 5.95
(Not Available in Avalon, Vineland, Pleasantville and Wildwood Systems) Annual Standard Cable (Avalon Only)	\$ 9.00 \$769.45
Blast Plus (includes Digital Economy and Streampix for primary outlet and Blast! Internet) ¹	\$ 111.99

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outlet and Blast! Internet) HD Starter (includes Extra for primary outlet, HD Technology Fee, Performance Internet and Xfinity Voice Unlimited?) HD Preferred (includes Digital Preferred for primary outlet, HD Technology Fee, Performance Internet and Xfinity Voice Unlimited?) HD Plus (includes Digital Preferred plus one premium (HBO Max) for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited?) HD Preferred Plus XF Triple Play Bundle (includes Digital Preferred, HBO Max and MGM+ for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited?) HD Premier with Sports XF Triple Play Bundle (includes Digital Preferred, HBO Max, \$206.99 for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited?) HD Premier with Sports XF Triple Play Bundle (includes Digital Preferred, HBO Max, \$231.99 Showtime, MGM+, Hitz, More Sports & Entertainment and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited?) HD Premier (includes Digital Premier and DVR Service for primary outlet, Ultra Internet and Xfinity Voice Unlimited?) MultiLatino Ultra Paquete Triple (includes MultiLatino Ultra for primary outlet, Performance Internet, Xfinity Voice Unlimited? and Carefree Minutes® Latin America 300.) MultiLatino Ultra HD Paquete Triple (includes MultiLatino Ultra and MGM+ for primary outlet, HD Technology Fee, Blast! Internet, Xfinity Voice Unlimited? and Carefree Minutes Latin America 300.) MultiLatino Ultra HD Plus Paquete Triple (includes MultiLatino Ultra, HBO Max and MGM+, \$201.99 for primary outlet, HD Technology Fee, Blast! Internet, Xfinity Voice Unlimited? and Carefree Minutes Latin America 300.) MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, HBO Max, MGM+, \$201.99 for primary outlet, HD Technology Fee, Blast! Internet, Xfinity Voice Unlimited? and Carefree Minutes Latin America 300.) MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, HBO Max, MGM+, \$201.99	Blast Plus with HBO Max (includes Digital Economy, Streampix and HBO Max for the prima	127
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Plus Internet and Xfinity Voice Local with More ²) All systems except Burlington and Maple Shade Burlington and Maple Shade Strate Burlington and Maple Shade MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet, Economy Plus Internet and Xfinity Voice Local with More ²) Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity Voice Unlimited ² .) All systems except Burlington and Maple Shade \$ 98.17	Showtime, Hitz, More Sports & Entertainment and DVR Service or AnyRoom DVR Service (Not Available in Monmouth, Ocean, Toms River and LBI Systems) for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity Voice Unlimited ² and Carefree Minutes	\$226.99
Burlington and Maple Shade \$82.85 MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet, Economy Plus Internet and Xfinity Voice Local with More²) \$97.17 Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity Voice Unlimited².) All systems except Burlington and Maple Shade \$98.17		
MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet, Economy Plus Internet and Xfinity Voice Local with More ²) \$97.17 Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity Voice Unlimited ² .) All systems except Burlington and Maple Shade \$98.17	All systems except Burlington and Maple Shade	
Economy Plus Internet and Xfinity Voice Local with More ²) \$ 97.17 Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity Voice Unlimited ² .) All systems except Burlington and Maple Shade \$ 98.17		\$ 82.85
and Xfinity Voice Unlimited ² .) All systems except Burlington and Maple Shade \$98.17		\$ 97.17
All systems except Burlington and Maple Shade \$ 98.17		ernet
	,	\$ 98.17

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Xfinity 2150 Latino (includes Xfinity TV 150 Latino for primary outlet and Economy Plus Internet.) ⁴²	
All systems except Burlington and Maple Shade Burlington and Maple Shade	\$ 58.22 \$ 57.90
Performance Extra (includes Limited Basic for primary outlet and Performance Internet ¹)	\$ 80.99
Blast Extra TM (includes Limited Basic with for primary outlet and Blast! Internet ¹)	\$ 101.99
Economy Triple Play XF (includes Digital Economy for primary outlet, Economy Plus Internet and Xfinity Voice Local with More ² .)	\$ 94.85
Value Plus Triple Play (includes Extra for primary outlet, Performance Internet and Xfinity Voice Local with More ² .)	\$151.99
Digital Premier with Sports (includes Digital Preferred, HBO Max, Showtime, MGM+, Hitz and More Sports & Entertainment) Burlington, Maple Shade, Toms River and LBI Avalon, Central, Garden State, Gloucester, Jersey City, Lambertville, Meadowlands,	\$136.25
Monmouth, Northwest, Ocean, Plainfield, Pleasantville, Somerset, Trenton, Union, Wildwood and Vineland Chinese Channel (CCTV-4) and CTI-Zhong Tian Channel (Chinese/Mandarin) ¹⁴	\$138.27
Available only in Central and Monmouth Systems Somerset System Union System	\$ 16.80 \$ 14.95 \$ 11.95
TV Asia and Zee TV ¹⁴ Available only in	ψ 11.73
Central and Monmouth Systems Somerset System Union and Jersey City Systems	\$ 26.46 \$ 24.95 \$ 21.00
Digital TV Asia (includes Limited Basic and TV Asia) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems Digital Zee TV (includes Limited Basic and Zee TV)	\$ 23.27
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems Digital Asian Combo (includes Limited Basic, TV Asia and Zee TV)	\$ 23.27
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems Comcast Digital Chinese Package (includes Limited Basic and Chinese Channel	\$ 33.27
(CCTV-4)/Zhong Tian) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27

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CableLatino (includes Limited Basic and Selecto)(Not available in Somerset,	
Toms River, LBI, Jersey City, Northwest, and Lambertville	
Systems)	¢ 27.05
Burlington	\$ 27.95
Pleasantville, Vineland, Trenton, Garden State, Monmouth, Ocean, Union, Meadowlands and Plainfield	¢ 20 27
Basic Latino TV (includes Limited Basic, Digital Preferred Tier and Selecto)	\$ 28.27
(Not available in Somerset, Toms River, LBI, Jersey City and Northwest)	\$ 48.27
Basic Latino TV with HBO Max (includes Limited Basic, Digital Preferred Tier	ψ 40.27
and Selecto) – (Not available in Somerset, Toms River, LBI, Jersey City, Northwest,	
Trenton and Lambertville Systems)	\$ 58.27
CableLatino Plata (includes Digital Preferred, Selecto and HBO Max)	
Plainfield only	\$102.99
Comcast Select with HBO Max and Cinemax (includes Extra)	
Monmouth, Ocean, Union, Plainfield and Jersey City Systems only	\$ 94.27
Comcast Select with Showtime and HBO Max (Includes Extra)	
Union and Burlington Systems only	\$ 94.27
Comcast Select with HBO Max and MGM+ (includes Extra) – Burlington System only	\$ 94.27
Comcast Select with HBO Max (includes Extra)	* • • • • • •
Monmouth, Ocean and Union only	\$ 82.27
Comcast Select with HBO Max and Playboy (includes Extra) – Union only	\$104.22
Comcast Select with HBO Max, Showtime and TMC (includes Extra) – Plainfield only	\$106.27
Comcast Analog Select 96 – Meadowlands only	\$108.32
Comcast Analog Select (includes Extra) with HBO Max and Showtime	\$ 94.27
(Only available in Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton and	
Lambertville) Digital Tier (includes Digital Preferred Tier and More Sports & Entertainment)	
(TV Box or CableCard required) – Somerset System only	\$ 22.25
Digital Two Star Package Plus (includes Digital Preferred, HBO Max, Cinemax and More Sports	ψ <i>22.23</i>
& Entertainment) – Somerset System only	\$122.17
Digital Four Star Package Plus (includes Digital Preferred, HBO Max, Cinemax,	Ψ122.17
Showtime/TMC, MGM+/Encore and More Sports & Entertainment)	
Somerset System only	\$148.12
Cable TV/Cable Modem Bundled Package – Somerset System only	\$152.27
MultiLatino Ultra (includes Xfinity TV 450 Latino and additional digital channels)	\$ 79.72
Digital Preferred plus One Premium (includes Digital Preferred and your choice of	
Showtime, Cinemax or The Movie Channel)	\$ 97.22
Digital Preferred with HBO Max (includes Digital Preferred for primary outlet and HBO Max)	\$100.22
Digital Preferred Plus ⁵² (includes Digital Preferred, HBO Max, Showtime and MGM+)	\$124.22
Comcast Digital Plus Gold (includes Digital Preferred and your choice of 2 of the following	
Services: Cinemax, MGM+, Showtime or TMCNorthwest System only	\$111.90
Economy Video Triple Play (includes Digital Economy for Primary Outlet, Performance Pro	
Internet and Xfinity Voice Unlimited)	\$159.85
Extreme 150 Speed Upgrade with Blast! (Triple Play Rewards)	\$ 20.00
Basic with Performance Internet Double Play	
- Burlington, Maple Shade	\$79.94
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$87.94

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- Garden State, Pleasantville and Vineland Systems	\$83.94
 Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville Toms River and LBI 	\$85.94 \$81.94
Basic Latino with Performance Internet Double Play - All Systems except Burlington and Maple Shade	\$90.22
- Burlington, Maple Shade	\$89.40
Internet Plus with Showtime Double Play	\$84.99
Double Play with Blast Internet and Voice Unlimited	\$129.90
Starter Double Play	\$154.27
Preferred Double Play	\$174.27
Basic Pro Triple Play Bundle	\$115.99
Economy Pro Triple Play Bundle	\$123.99
MDU HD Preferred Plus XF Triple Play	\$152.99
MDU Preferred Plus Triple Play	\$142.99
MDU Preferred Extra Triple Play	\$132.99
MDU HD Preferred XF Triple Play Bundle	\$130.99
MDU Preferred Triple Play	\$120.99
Choice Triple Play	\$106.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ⁴¹	\$233.00
Select Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet and Voice Unlimited ²)	\$157.99
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ⁴¹	\$233.00
Signature Triple Play ⁵¹ (includes Limited Basic, Kids and Family, Entertainment, Sports &	\$177.99
News, Digital Preferred Tier, Showtime, MGM+, Streampix, DVR Service and HD programmin for primary outlet, Extreme Pro Internet, Voice Unlimited ² and Netflix Standard HD Plan)	ıg
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ⁴¹	\$233.00
Super Triple Play ⁵¹ (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Premier Tier, More Sports & Entertainment, Streampix, DVR Service and HD	\$207.99
programming for primary outlet, Gigabit Internet, Voice Unlimited ² and Netflix Standard HD)	. ·
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gig Pro Internet upgrade add ⁴¹	\$233.00
- with Xfinity Mobile deduct	-\$ 12.00

	Page 2.14
Select Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News Digital Preferred Tier, HD programming for primary outlet, 10 Hour DVR Service, and Performance Pro Internet)	\$128.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ⁴¹	\$233.00
Signature Double Play ⁴⁰ (includes Limited Basic, Kids & Family, Entertainment, Sports &	\$148.99
News, Digital Preferred Tier, HD programming, Showtime, MGM+ and Streampix for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Netflix Standard HD Plan)	
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ⁴¹	\$233.00
Super Double Play ⁴⁰ (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, 10 Hour DVR Service	\$180.99
Blast! Internet and Netflix Standard HD Plan)	Φ 4.50
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Extreme Pro Internet upgrade add	\$ 25.00 \$ 30.00
 with Gig Internet upgrade add with Gig Pro Internet upgrade add⁴¹ 	\$ 30.00
- with Gig 1 to internet apgrade add	Ψ233.00
Xfinity Instant TV	
Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of	
Cloud DVR Service	\$ 10.00
Kids & Family (includes 13 kid and family-friendly channels including Cartoon	4 - 0.00
Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes 22 entertainment channels including A&E, AMC, Bravo,	
Food Network, FX, TNT and VH1)	\$ 17.00
Sports & News (includes 14 sports and news channels including CNBC, CNN,	
ESPN, Golf, MSNBC, NBC Sports, and NFL Network)	\$ 30.00
Deportes (includes over 6 deportes channels including ESPN Deportes, FOX Deportes	
and NBC Universo)	\$ 5.00
Latino (includes 13 Latino channels including Cine Latino, Discovery en Espanol,	
Galavision, Viendo Movies and VME Kids)	\$ 5.00
HBO Max	\$ 15.99
Starz	\$ 8.99
Streampix	\$ 4.99
Latino Plus ^{10,50} (includes over 50 channels of Spanish language programming) with Choice Double Play or Standard, Select, Signature, Super Double or	\$17.95
Triple Play Packages	\$10.00

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Standard+ More (includes Limited Basic, Expanded Basic and HD programming for primary	
outlet, 20 Hour DVR Service, Performance Pro Internet, and Unlimited Voice ²)	\$137.99
SurePrice ⁵²	\$124.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$233.00
- with Xfinity Mobile discount	\$ 10.00
Select+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD	,
programming for primary outlet, DVR Service, Extreme Pro Internet, and Unlimited Voice ²)	\$166.99
SurePrice ⁵²	\$134.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$233.00
- with Xfinity Mobile discount	\$ 10.00
Signature+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+ and HD programming for primary outlet, Premium DVR Service, Gigabit Internet, Unlimited	
Voice ² and Netflix Standard HD plan)	\$196.99
SurePrice ⁵²	\$164.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Pro Internet upgrade add ⁴¹	\$233.00
- with Xfinity Mobile discount	\$ 10.00
Super+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+, HBO Max, Showtime, TMC, More Sports & Entertainment Package and HD programming for	
primary outlet, Premium DVR Service, Gigabit Internet, Unlimited Voice ² ,	#207.00
and Netflix Standard HD Plan)	\$207.99
SurePrice ⁵²	\$184.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Pro Internet upgrade add ⁴¹	\$233.00
- with Xfinity Mobile discount Chaiga Daybla Play 4 (includes Chaiga Limited TV and Parformance Internet)	\$ 10.00 \$ 96.99
Choice Double Play ⁴² (includes Choice Limited TV and Performance Internet)	\$ 96.99
- with Performance Pro Internet upgrade add	\$ 13.00
with Blast! Internet upgrade addwith Extreme Pro Internet upgrade add	\$ 20.00
- with Gig Internet upgrade add	\$ 23.00
- with Gig Pro Internet upgrade add ⁴¹	\$233.00
- with Gig Pro Internet upgrade add	\$233.00
Standard+ (includes Limited Basic, Expanded Basic and HD programming for primary	
Outlet, 20 Hour DVR Service and Performance Pro Internet)	\$120.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$233.00

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Select+ (includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD	
Programming for primary outlet, 20 Hour DVR Service and Blast! Internet)	\$147.99
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$233.00
Signature+ (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+ and	Ψ255.00
HD programming for primary outlet, DVR Service, Extreme Pro Internet and Netflix	
Standard HD Plan)	\$177.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Internet upgrade add	\$ 30.00
Super + (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+, HBO	
Max, Showtime, TMC and HD programming for primary outlet, DVR Service, Extreme	
Pro Internet and Netflix Standard HD Plan)	\$197.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ³⁰	\$233.00
Expanded Basic (By System) ¹⁰ Includes Kids & Family, Entertainment and Sports & News	
Burlington, Maple Shade	\$ 52.00
Garden State, Pleasantville and Vineland	\$ 49.27
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 45.27
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton	
and Lambertville	\$ 47.27
Toms River and LBI	\$ 49.25
Choice Limited TV ⁴⁸ (includes Limited Basic, Streampix, 20 Hour DVR Service and	\$ 35.00
HD programming)	
Extra (By System) (includes Limited Basic, Expanded Basic for primary outlet,	
Additional digital channels, access to Pay-Per-View and On Demand programming and	
Music Choice)	
Burlington, Maple Shade, Toms River and LBI	\$ 65.25
Avalon, Central, Garden State, Gloucester, Jersey City, Lambertville,	
Meadowlands, Monmouth, Northwest, Ocean, Plainfield, Pleasantville,	A ====
Somerset, Trenton, Union, Vineland, Wildwood	\$ 67.27
Digital Preferred Tier ⁴⁴ (Over 65 channels including CBS College Sports,	4.2 0.00
Destination America, Disney XD, Encore and Science Channel)	\$ 20.00
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice	Ф 22 00
of Showtime, Cinemax, or The Movie Channel	\$ 32.00
Digital Preferred Tier with HBO Max Includes Digital Preferred Tier and HBO Max	\$ 34.99
Digital Premier Tier Includes Digital Preferred Tier, HBO Max, Showtime, MGM+,	¢ 71 00
Hitz, and The Movie Channel	\$ 71.00

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	XFINITY® Internet Service Only	with XFINITY® TV or Voice Service
Denfermence Charten		
Performance Starter	\$ 65.00	\$ 49.95
Performance	\$ 87.00	\$ 67.00
Performance Pro	\$102.00	\$ 82.00
Blast!	\$107.00	\$ 87.00
Extreme Pro ⁴	\$112.00	\$ 92.00
Gigabit Plus ⁴	\$117.00	\$ 97.00
Gigabit Pro ^{4,30}	\$300.00	\$300.00

Comcast New Jersey Systems

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| Page 2.18 | F. XFINITY INTERNET²⁹ | \$68.00 | \$68.00 | Connect More | \$90.00 | Fast | \$105.00 | Superfast | \$110.00 | Gigabit Extra | \$120.00 | Gigabit Extra | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$30

Page 2.19 G. XFINITY INTERNATIONAL SELECTIONS³⁸ ART: Arabic \$ 9.99 TV Globo: Brazilian \$19.99 Brazilian 2 Pack (includes TV Globo and PFC) \$24.99 Brazilian 4 Pack (includes TV Globo, PFC, Band Internacional and Record TV) \$34.99 Mandarin 2 Pack (includes Phoenix Info News and Phoenix North America) \$ 6.99 Mandarin 4 Pack (includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America) \$19.99 Filipino 2 Pack (includes GMA Pinoy w/ GMA Video On Demand and GMA Life \$14.99 Filipino 3 Pack (includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC) \$22.99 TV5Monde: French (with Cinema On Demand) \$ 9.99 DW (Deutsch +): German \$ 9.99 Antenna: Greek \$14.99 The Israeli Network \$19.99 Rai Italia: Italian \$ 9.99 Italian 2 Pack (includes Rai Italia and Mediaset) \$14.99 TV JAPAN \$24.99 SIC: Portuguese \$ 9.99 Portuguese 2 Pack (includes RTPi and SIC) \$14.99 Russian: Impact TV \$ 6.99 Russian: RTVi \$14.99 Russian 2 Pack (includes RTN and TV1000 Kino) \$19.99 Russian 3 Pack (includes RTN, RTVi and TV1000 Russian Kino) \$24.99 Willow: Cricket Add-on (with any International package) \$ 6.99 Willow: Cricket \$14.99 Zee TV: Hindi \$14.99 SET: Hindi \$14.99 Hindi 2 Pack (includes Zee TV and SET) \$24.99 Hindi Pack (Includes Zee TV, SET, TV Asia) \$29.99 Hindi Plus Pack (Includes Zee TV, SET, TV Asia and Willow) \$39.99 SBTN: Vietnamese \$14.99 TVB Jade: Cantonese \$10.99 Record TV: Brazilian \$14.99 ABP News: Hindi \$ 7.99

Refer to the last pages for footnotes and disclaimers. For informationPublic (P) about XFINITY® products and terms of service, go to www.comcast.com/policies.

\$11.99

TFC Filipino

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H. PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES

Pay-Per-View and On Demand Movies and Events ^{22,23} (per title or event)	Prices Vary
A&E Crime Central On Demand ³⁴	\$ 4.99
Acorn TV On Demand ²³	\$ 6.99
Air 2 Air On Demand ²⁴	\$ 4.99
ALLBLK On Demand ²³	\$ 5.99
All Nations Network On Demand ²⁴	\$ 4.99
$AMC + On Demand^{23}$	\$ 8.99
Anime Network On Demand ²³	\$ 6.99
Black&SexyTV On Demand ²⁴	\$ 4.99
Brown Sugar On Demand ²⁴	\$ 3.99
CalmLIFE ON Demand ²⁴	\$ 5.99
CineFest On Demand ²⁴	\$ 4.99
Cinemoi On Demand ²⁴	\$ 2.99
Cohen Media Channel On Demand ²⁴	\$ 4.99
Con TV On Demand ²⁴	\$ 4.99
Conspiracy TV On Demand ²⁴	\$ 4.99
Craftsy On Demand ²⁴	\$ 7.99
CultFlix On Demand ²⁴	\$ 4.99
Curious World On Demand ²⁴	\$ 3.99
CuriosityStream On Demand ²³	\$ 4.99
Da Vinci Kids On Demand ²⁴	\$ 7.99
Daily Burn On Demand ²⁴	\$14.99
Dekkoo On Demand ²⁴	\$ 9.99
Disney Story Central On Demand ²³	\$ 4.99
DJAZZ On Demand ²⁴	\$ 6.99
Docurama On Demand ²⁴	\$ 4.99
DOGTV On Demand ²³	\$ 4.99
Dove Channel On Demand ²⁴	\$ 4.99
Echoboom Sports On Demand ²⁴	\$ 5.99
Fandor On Demand ²⁴	\$ 3.99
Filipino On Demand ²³	\$ 7.99
Filipino On Demand ²³ (with a Filipino international selection)	\$ 5.99
FitFusion On Demand ²³	\$ 6.99
FlixFling On Demand ²⁴	\$ 7.99
Fox Nation On Demand ²³	\$ 5.99
Gaia On Demand ²³	\$11.99
Gaiam TV Fit & Yoga On Demand ²³	\$ 7.99
Gravitas Movies On Demand ²⁴	\$ 4.99
Great American Living On Demand ²⁴	\$ 4.99
The Great Courses Signature On Demand ²⁴	\$ 7.99
Grokker Yoga Fitness On Demand ²³	\$ 6.99
Hallmark Movies Now On Demand ²⁴	\$ 5.99

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here! TV On Demand ²³	\$ 7.99
History Vault on Demand ²³	\$ 4.99
Hitz ^{23,25}	\$12.00
Hi-YAH! On Demand ²⁴	\$ 2.99
Hopster On Demand ²⁴	\$ 6.99
IMPACT Wrestling Channel On Demand ²⁴	\$ 7.99
InSight TV On Demand ²⁴	\$ 4.99
The Jewish Channel On Demand ²³	\$ 6.99
Kidstream Karaoke On Demand ²³	\$ 4.99
Kidz Bop+ On Demand ²⁴	\$ 4.99
Kocowa On Demand ²⁴	\$ 6.99
kweliTV On Demand ²⁴	\$ 5.99
Lifetime Movie Club On Demand ²³	\$ 4.99
Lion Mountain TV On Demand ²⁴	\$ 3.99
Magellan TV On Demand ²³	\$ 4.99
Marquee TV On Demand ²⁴	\$ 8.99
MHz Choice On Demand ²⁴	\$ 7.99
Midnight Pulp On Demand	\$5.99
Miniteve On Demand ²⁴	\$ 1.99
Music Choice Karaoke On Demand ²⁴	\$ 6.99
Music Choice Lo-Fi On Demand ²⁴	\$ 5.99
Music Choice Relax On Demand ²⁴	\$ 5.99
MyOutdoorTV On Demand ²⁴	\$ 9.99
One Day University On Demand ²⁴	\$ 7.99
Outside TV Features On Demand ²⁴	\$ 1.99
OUTtv On Demand ²⁴	\$ 3.99
Pantaya On Demand ²³	\$ 5.99
Passionflix On Demand ²⁴	\$ 5.99
PlayKids On Demand ²⁴	\$ 6.99
PREMO On Demand ²⁴	\$ 5.99
Pro Guitar Lessons On Demand ²⁴	\$ 4.99
Qwest TV On Demand ²⁴	\$ 4.99
The Reading Corner On Demand ²⁴	\$ 3.99
Real Vision On Demand ²⁴	\$14.99
Revry On Demand ²⁴	\$ 6.99
Ryan and Friends Plus On Demand	\$3.99
Screambox On Demand ²⁴	\$ 7.99
Sport Now Insight On Demand ²⁴	\$ 6.99
Stingray Classica On Demand ²³	\$ 6.99
Stingray Karaoke On Demand ²³ Stingray Qello On Demand ²⁴	\$ 6.99 \$ 7.99
	\$ 7.99 \$ 4.99
Streampix TM ²⁶ Sweat Factor On Demand ²⁴	\$ 4.99 \$ 4.99
Topic On Demand ²⁴	\$ 4.99 \$ 5.99
True Royalty On Demand ²⁴	\$ 5.99 \$ 5.99
Tumblebooks TV On Demand ²³	\$ 3.99 \$ 4.99
UP Faith and Family On Demand ²³	\$ 4.99 \$ 5.99
Of Tarm and Tarminy On Domaild	φ 5.93

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Viaplay On Demand ²⁴	\$ 5.99
Walter Presents On Demand2 ³⁴	\$ 6.99
WHAM On Demand ²⁴	\$ 2.99
WildBrain On Demand ²⁴	\$ 5.99
Yippee Kids TV On Demand ²⁴	\$ 7.99
ZooMoo On Demand ²⁴	
	\$ 2.99
Too Much for TV On Demand ²³	\$14.99
Arouse On Demand ^{23,27}	\$19.99
Buku TV On Demand ^{23,27}	\$19.99
Evil Angel On Demand ^{23,27}	\$19.99
Falcon On Demand Subscription ^{23,27}	\$19.99
Girlfriends Films On Demand ^{23,27}	\$19.99
Homegrown Amateur On Demand ^{23,27}	\$19.99
Hustler On Demand Subscription ^{23,27}	\$19.99
Juicy On Demand ^{23,27}	\$19.99
Mature Lust On Demand ^{23,27}	\$19.99
Penthouse On Demand ^{23,27}	\$19.99
TEN On Demand Subscription ^{23,27}	\$19.99
Urban Fantasy On Demand Subscription ^{23,27}	\$19.99
Vivid On Demand Subscription ^{23,27}	\$19.99
Vixen On Demand ^{23,27}	\$19.99
Wicked On Demand ^{23,27}	\$19.99
XTSY On Demand ^{23,27}	\$19.99
Zero Tolerance On Demand ^{23,27}	\$19.99
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SECTION 3 COMMERCIAL RATES AND CHARGES

A. COMMERCIAL SERVICES 49

VIDEO SERVICES – MONTHLY

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Hotel/Motel (Wildwood only)

Commercially operated facilities which, (1) are comprised of ten or more dwelling units, or (2) have sleeping facilities for twenty-five or more persons, (3) are rented daily or weekly to transient residents and (4) are classified as hotel/motels for inspection purposes by the New Jersey Division of Housing and Urban Renewal, Bureau of Housing Inspection. Buildings containing both hotel/motel and condominium units are classified as Residential.

a. Each Hotel/Motel Unit (minimum of 10 units)

- \$ 7.75
- b. HBO® (hotel/motel) per outlet (A digital converter or a CableCARD is required) \$6.50
- c. A motel may be re-wired at the owner's expense to accommodate any number of designated outlets. The Company will charge the owner for time and materials.

Bars & Restaurants (not available for new subscription)(Broadcast TV Fee of \$21.30 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$19.55 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and Plumsted. Regional Sports Fee of \$13.35 per unit in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland and \$10.85 in Toms River, LBI, Monmouth, Ocean, Central, Northwest, Somerset, Union, Jersey City, Meadowland, Plainfield, Trenton, Lambertville and Plumstead also applies to Standard Cable and above services.)

Areas 1, 11, 12 and 15

a. Standard Cable - Primary Outlet	\$108.65
b. Each Additional Outlet (without converter)	\$ 15.00
c. Converter and Remote (each additional outlet)	\$ 9.95

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Areas 2 and 3 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$110.10 \$15.00 \$ 9.95
Areas 4 and 5 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$110.10 \$15.20 \$ 9.95
Areas 13 and 14 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$111.10 \$ 15.40 \$ 9.95
Areas 11, 12 and 15 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$107.60 \$ 15.75 \$ 9.95
Areas 17 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$108.65 \$15.75 \$ 9.95
Areas 18 and 19 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$ 92.55 \$ 14.80 \$ 9.95
Areas 20 and 21 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$ 96.25 \$ 15.75 \$ 9.95
Areas 8, 9 and 10 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$ 95.95 \$ 15.75 \$ 9.95
Area 7 except Carneys Point a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet)	\$170.20 \$ 15.95 \$ 9.95

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<u>Carneys Point</u>	
a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 14.55
c. Converter and Remote (each additional outlet)	\$ 9.95
Area 6	
a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60
e. Converter and Remote (each additional outlet)	\$ 9.95

3. Marinas *(Area 5 only) (Broadcast TV Fee of \$18.00 per unit Regional Sports Fee of \$7.75 per unit also applies to Standard Cable and above services.)

a.	Standard Cable - Primary Outlet	\$ 90.60
b.	Each Additional Outlet (without converter) (per slip, occupied or not)	\$ 15.20
c.	Converter and Remote (each additional outlet) ²	\$ 9.95
d.	Premium or Digital Services	varies by contract

^{*} This classification of service requires payment by the operator of the marina for all slips to which a boat may dock whether or not such a slip is used. The total charge is based on the number of slips times the rate shown. Minimum service periods are required.

4. All Other Commercial (not available for new subscription)(Broadcast TV Fee of \$21.30 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$19.55 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and Plumstead. Regional Sports Fee of \$13.35 per unit in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland and \$10.85 in Toms River, LBI, Monmouth, Ocean, Central, Northwest, Somerset, Union, Jersey City, Meadowland, Plainfield, Trenton, Labertville and Plumstead also applies to Standard Cable and above services.)

Area 1

a. Limited Basic - Primary Outlet (1)	\$ 35.90
b. Standard Cable - Primary Outlet (1)	\$ 89.40
c. Each Additional Outlet (without converter)	\$ 15.00
d. Converter and Remote (each additional outlet)	\$ 9.95
Areas 2 and 3	
a. Limited Basic – Primary Outlet (1)	\$ 35.90
b. Standard Cable - Primary Outlet (1)	\$ 90.60
c. Each Additional Outlet (without converter)	\$ 15.00
d. Converter and Remote (each additional outlet)	\$ 9.95

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Areas 4 and 5 a. Limited Basic – Primary Outlet (1) b. Standard Cable - Primary Outlet (1) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)	\$ 36.40 \$ 90.60 \$ 15.20 \$ 9.95
Areas 11, 12 and 15 a. Limited Basic – Primary Outlet (1) b. Standard Cable - Primary Outlet (1) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)	\$ 36.20 \$ 89.40 \$ 15.00 \$ 9.95
Area 13 a. Standard Cable - Primary Outlet b. Each Additional Outlet (without converter) c. Converter and Remote (each additional outlet) Area 14 a. Limited Basic – Primary Outlet (1)	\$ 91.45 \$ 15.40 \$ 9.95 \$ 36.20
 a. Effilited Basic – Frinary Outlet (1) b. Standard Cable - Primary Outlet (1) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet) 	\$ 90.95 \$ 15.40 \$ 9.95
Areas 16 and 17 a. Limited Basic – Primary Outlet (1) b. Standard Cable - Primary Outlet (1) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)	\$ 39.55 \$ 90.55 \$ 15.40 \$ 9.95
Areas 18 and 19 a. Limited Basic – Primary Outlet (1) b. Standard Cable - Primary Outlet (1) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)	\$ 36.95 \$ 75.20 \$ 14.80 \$ 9.95
Areas 8, 9, 10, 20 and 21 a. Limited Basic – Primary Outlet (1-does not apply to Areas 8, 9 and 10) b. Standard Cable - Primary Outlet (1-does not apply to Areas 8, 9 and 10) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)	\$ 36.20 \$ 79.30 \$ 15.75 \$ 9.95
Areas 18 and 19 a. Limited Basic – Primary Outlet (1) b. Standard Cable - Primary Outlet (1) c. Each Additional Outlet (without converter) d. Converter and Remote (each additional outlet)	\$ 36.95 \$ 75.20 \$ 14.80 \$ 9.95

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	Area 7 except Carneys Point	
	a. Limited Basic – Primary Outlet	\$ 36.65
	b. Standard Cable - Primary Outlet	\$ 80.35
	c. Each Additional Outlet (without converter)	\$ 15.95
	d. Converter and Remote (each additional outlet)	\$ 9.95
	Carneys Point	
	a. Limited Basic – Primary Outlet (1)	\$ 36.20
	b. Standard Cable - Primary Outlet (1)	\$ 73.60
	c. Each Additional Outlet (without converter)	\$ 14.55
	d. Converter and Remote (each additional outlet)	\$ 9.95
	Area 6	
	a. Limited Basic – Primary Outlet	\$ 14.25
	b. Standard Cable - Primary Outlet	\$ 72.75
	c. Additional Outlet (2-11 outlets)	\$ 17.95
	d. Additional Outlet (12-21 outlets)	\$ 33.60
	e. Converter and Remote (each additional outlet)	\$ 9.95
5.	Comcast SportsNet (Areas 8, 9 and 10 only)	\$ 90.00
6.	HBO® (hotels/motels) (Areas 8, 9 and 10 only)	\$ 5.50 per room
7.	Digital Music (not available for new subscription)	
	Area 1	
	a. With Subscription to Standard Cable-primary outlet	\$ 38.85
		Ψ 30.03
	b. Without Subscription to Standard Cable-primary outlet	\$ 49.95
	b. Without Subscription to Standard Cable-primary outletc. Each Additional Outlet	•
		\$ 49.95
	c. Each Additional Outlet	\$ 49.95
	c. Each Additional Outlet Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14,15 and 16	\$ 49.95 \$ 23.65
	c. Each Additional Outlet Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14,15 and 16 a. With Subscription to Standard Cable-primary outlet	\$ 49.95 \$ 23.65 \$ 36.70
	c. Each Additional Outlet Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14,15 and 16 a. With Subscription to Standard Cable-primary outlet b. Without Subscription to Standard Cable-primary outlet	\$ 49.95 \$ 23.65 \$ 36.70 \$ 47.20
	c. Each Additional Outlet Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14,15 and 16 a. With Subscription to Standard Cable-primary outlet b. Without Subscription to Standard Cable-primary outlet c. Each Additional Outlet	\$ 49.95 \$ 23.65 \$ 36.70 \$ 47.20

^{*}Price based on seating capacity. Standard Cable is required for subscription to Digital Music Service

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Area 6

a. Each Outlet (Digital Converter or CableCard required)

\$ 26.25

8. Commercial Digital Music only without Video (not available for new subscription) (Wildwood only)

Commercial Digital Music service is not available for Residential and/or Hotel/Motel units. Requires rental of a digital converter and (optional) remote.

a. Office (private office, no public areas)

1.) Primary Outlet	\$ 15.70
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2.) Additional Outlet

\$ 8.35

\$ 11.70

b. Business without food or beverage (public facility, service does not enhance business)

1.)	Primary Outlet	\$ 21.95
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2.) Additional Outlet

c. Business level 1 with food or beverage (public facility, service enhances business)

1.) Primary Outlet	\$ 27.20
2.) Additional Outlet	\$ 14.50

d. Business level 2 with food or beverage (public facility, service enhances business, fire code seating > 90 people)

1.) Primary Outlet	\$ 32.45
2.) Additional Outlet	\$ 17.30

9. HBO® (hotel/motel) (per unit) (Avalon only)

\$ 5.50

10. SPT – Portuguese Channel – Commercial (not available for new subscription) (Meadowlands only)

\$ 20.95

11. Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)

\$125.00

12. Installation

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

- (1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.
- (2) Digital Converter is required.

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B. VIDEO SERVICES (PRIVATE VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels) (lower monthly	
prices may apply pursuant to preexisting contracts) Video Plus	\$ 50.95
Standalone	\$ 50.95 \$ 50.95
Broadcast TV Fee	ф 30.93
Garden State System (except Plumstead), Burlington System, Gloucester Sys	tem
Maple Shade System, Avalon System, Wildwood System, Pleasantville System	
Vineland System, Mercer County	\$ 25.15
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean,	+
Somerset, Union, and Warren Counties and Plumsted	\$ 26.70
TV Select: news, lifestyle and children's programming (consists of residential	
Limited Basic Channels, Family Tier channels, CNBC and Golf Channel)	(7)
Video Plus	\$ 57.95
Standalone	\$ 57.95
TV Variety: all broadcast channels, and top rated cable networks (consists of	
Residential Limited Basic and additional digital channels) (2)	
Video Plus	\$ 74.95
Standalone	\$ 74.95
Standard (consists of Standard Cable) (2)	. .
Video Plus	\$ 99.95
Standalone	\$ 99.95
Standalone (for customers entering a contract before November 16, 2011)	\$ 69.95
Preferred (consists of Standard Cable and certain residential	
Digital Preferred Tier channels) (2)	Φ1 2 10π
Video Plus	\$124.95
Standalone	\$124.95
Standalone (for customers entering a contract before November 16, 2011)	\$ 84.95
Information and Entertainment (consists of residential Limited Basic	
channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	
Video Plus	\$ 29.95
Standalone	\$ 44.95
Standalone (for customers entering a contract before November 16, 2011)	\$ 39.95
Digital Outlet Service (monthly, per outlet, maximum of 19 additional	
outlets available) (2)	\$ 9.95
High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets	
(primary plus 19 additional outlets) available) (5)	\$ 12.95

4. Digital Adapter Service (includes adapter and remote) (6)

2.

3.

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\$ 13.65

\$15.15

Primary outlet	\$ 9.95
Each additional outlet (per outlet)	\$ 9.95
Monthly Premium Services (3)	
Digital Music Service	
With subscription to a Monthly Video Service	\$ 29.95
Without subscription to a Monthly Video Service	\$ 39.95
Business Class TV Sports Pack (4)	\$ 34.95
Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00
ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia,	
Filipino Channel or Zee TV (8) (Areas 11-14 only)	\$ 30.00
TV Globo or SIC (8) (Areas 11-14 only)	\$ 40.00
SPT (9) (Areas 11 -14 only)	\$ 40.00
TV-5 (8) (Areas 6, 11 –14 only)	\$ 35.00
TV Asia and Zee TV (8) (Areas 1, 6, 11 - 14 only)	\$ 50.00
TV Globo (Areas 2 only)	\$ 40.00
TV Globo or SIC (8) (Areas 11 - 14 only)	\$ 40.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV-4 (excluding Areas 1, 11, 12, 13, 14 and 15), CTI, DW, GMA Life TV	
GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Ita	
(excluding Areas 6, 11, 12, 13, 14 and 15), SIC (excluding Areas 11	
SPT (Areas 16 and 17 only), Star India Plus, TFC	• //
(excluding Area 6, 11, 12, 13, 14 and 15), TV 1000 Russian Kino	
or TV 5 (excluding Areas 6, 11, 12, 13, 14 and 15) (*)	\$ 12.95
ART (excluding Areas 11 – 15), Channel One Russia, ETTV – Super, RTN,	ψ 1 <u>=</u> .,, υ
SBTN, SET Asia (Sony), TV Asia (excluding Area 1, 11 - 15) or	
Zee TV (excluding Areas 1, 8 - 15) (*)	\$ 15.95
Israeli Network and TV Globo (excluding Areas 2, 11 - 15) (*)	\$ 24.95
Willow Plus ⁴⁹	\$ 24.95
(*) These International premiums are not available in Area 3, 4, 5 or 15.	
Regional Sports Fee (Applies to Standard and above services)	
Garden State System (except Plumsted), Burlington System, Gloucester	System
Maple Shade System, Avalon System, Wildwood System, Pleasantville	
Vineland System Town Birry System, I DI System, Manuscrath System, Ocean System, Co.	\$ 14.00
Toms River System, LBI System, Monmouth System, Ocean System, C	
Northwest System, Somerset System, Union System, Jersey City System	

7. Installation (Per Occurrence unless noted)

Mercer County

5.

6.

Business Class Internet Service and TV Standard Installation \$250.00 (discounts may apply based on length of contract)

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System, Plainfield System, Trenton System, Labertville System and Plumstead

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Change of Features/Service Fee (No in-home visit required) \$ 9.95 Disconnect Equipment (In-Home visit required) \$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (6) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (7) Includes use of 1 digital adapter and remote (Areas 1, 6, 8 17). Includes one digital converter and remote in the Garden State. Monmouth, Ocean, Toms River and LBI systems. Equipment included does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (8) International Premiums are not available in all areas. Please contact 1-800-COMCAST for details concerning availability in your area.
- (9) This service is only available in Harrison, Perth Amboy and South River.

C. MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)

1. Monthly Business Class Triple Play Bundles (Not available for new subscription)

Starter Triple Play (2)

With Starter Business Class Internet Service \$ 99.00 With Preferred Business Class Internet Service \$119.00

Preferred Triple Play

Includes Basic Video Service, Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.

\$149.00

Premium Triple Play

Includes Basic Video Service, Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)

\$159.00

2. Monthly Business Class Internet and Digital Voice Packages

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Starter

Includes Starter Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line. \$ 99.00 Includes Preferred Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line. \$119.00

Preferred

Includes Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. \$149.00

Premium

Includes Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3) \$159.00

3. Installation (Per Occurrence unless noted)

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.
- (1) Includes Basic Video Service and Business Class Digital Voice with 1 Full Featured Voice Line.
- (2) Not available in all areas.

D. VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels)	\$ 50.95
Broadcast TV Fee	
Garden State System (except Plumsted), Burlington System, Gloucester System	n,
Maple Shade System, Avalon System, Wildwood System, Pleasantville System	1,
Vineland System, Mercer County	\$ 25.15
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean,	
Somerset, Union, and Warren Counties and Plumsted	\$ 26.70
Digital Variety: all broadcast channels and top rated cable networks (consists	
of residential Limited Basic and additional digital channels) (2)	\$ 74.95
Digital Standard (consists of Standard Cable) (3)	\$ 99.95
Customers entering a contract before November 16, 2011	\$ 79.95

		Page 3.11
	Digital Deluxe (consists of Standard Cable and certain residential	
	Digital Preferred Tier channels) (3)	\$ 124.95
	• Customers entering a contract before November 16, 2011	\$ 139.95
	Sports Entertainment Deluxe (consists of Digital Deluxe and Business	
	Class TV Sports Pack and 4 High Definition Outlets)	\$ 189.95
	Digital Basic Plus (consists of residential Limited Basic channels,	
	Family Tier channels, CNBC and Golf Channel) (not available for new	
	subscription) (2)	\$ 54.95
	• Customers entering a contract before November 16, 2011	\$ 49.95
2.	Monthly Outlet Charges	
	Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
	Digital Outlet Service - Per Outlet for the 9 th outlet and beyond (2)	\$ 9.95
	Digital Adapter Service - Per Outlet for up to 8 outlets (7, 8)	\$ 9.95
	Digital Adapter Service – Per Outlet for the 9 th outlet and beyond (7, 8)	\$ 9.95
3.	Monthly Premium Services (6)	
	Digital Music Service	
	With subscription to a Monthly Video Service	\$ 29.95
	Without subscription to a Monthly Video Service	\$ 39.95
	Business Class TV Sports Pack (5)	\$ 34.95
	Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
	Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only) ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia	\$ 30.00
	or Zee TV (Area 11 only)	\$ 30.00
	TV Asia and Zee TV (Areas 1, 6, 11 and 13 only)	\$ 50.00
	TV Asia (Area 12 only)	\$ 30.00
	TV Globo (Areas 2, 11, 12 and 13 only)	\$ 40.00
	Globo TV or SIC (Area 14 only)	\$ 40.00
	SPT (9) (Area 11 only)	\$ 40.00
	TV-5 (Areas 6 and 11 only)	\$ 35.00
	ART, TV Asia, Filipino Channel or Zee TV (Area 13 only)	\$ 30.00
	RAI (Area 14 only)	\$ 30.00
	RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV	7-4 (excluding Areas 1, 11 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV,	
	Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Area	S
	6, 11, 14 and 15), SIC (Not available in Areas 11 – 17), SPT	

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\$ 12.95

(Areas 12, 13, 14, 16 and 17 only), Star India Plus, TFC

(excluding Areas 6, 11 and 15) (*)

(excluding Areas 6, 13 and 15), TV 1000 Russian Kino or TV 5

Page 3.12 ART, Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Areas 1, 11, 12, 13 and 15) or Zee TV (excluding Areas 1, 8 - 11, 13 and 15) (*) \$ 15.95 Israeli Network, TV Globo (excluding Areas 2 and 11 - 15) (*) \$ 24.95 Willow Plus (Not available in Area 15) \$ 24.95 (*) These International premiums are not available in Area 3, 4 or 5. 4. Monthly Digital Packages Sports and Entertainment Standard (includes Digital Standard and Business Class TV Sports Pack) \$ 99.95 Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class TV Sports Pack and 4 High Definition Outlets) \$ 179.95 5. Regional Sports Fee (Applies to Digital Standard and above services) Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System \$ 14.00 Toms River System, LBI System, Monmouth System, Ocean System, Central System, Northwest System, Somerset System, Union System, Jersey City System, Meadowland System, Plainfield System, Trenton System, Labertville System and Plumstead \$ 13.65 Mercer County \$15.15 Public View Service Charge 6. \$ 20.00 7. Installation (Per Occurrence unless noted) Change of Features/Service Fee (No in-home visit required) \$ 9.95

- Disconnect Equipment (In-Home visit required)

 \$49.95
- (1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (5) Subscription to Digital Standard or Digital Deluxe video service is required.

- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (7) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (8) Lower monthly prices may apply pursuant to preexisting contracts.
- (9) This service is only available in Harrison, Perth Amboy and South River.

E. INTERNET SERVICES – COMMERCIAL

1. Monthly Business Internet Service Under a Contract

Basic Connect (downstream speed up to 1.5Mbps/upstream speed up		
to 512Kbps) (per location)		
With subscription to another Comcast Service	Φ	29.95
Contracts entered before July 10, 2013		49.95
Contracts entered on or after July 10, 2013	Ф	49.93
Without subscription to another Comcast Service	ф	20.05
Contracts entered before July 10, 2013		39.95 49.95
Contracts entered on or after July 10, 2013	Ф	49.93
Starter (includes SMC router) (downstream speed up to 16Mbps/upstream		
speed up to 3Mbps; 2 e-mail boxes, domain name, Starter website)		
(per location)		
Contracts entered after November 15 2009 but before November	Φ	50.05
15, 2012	\$	59.95
Contracts entered before November 15, 2009 or after November	Φ	71.05
15, 2012	\$	71.95
Preferred (includes SMC router) (downstream speed up to 16Mbps/		
upstream speed up to 2Mbps; 2 e-mail boxes,	Ф	00.05
domain name, Starter website) (per location)	\$	89.95
Premium (includes SMC router) (downstream speed up to 27Mbps/		
upstream speed up to 7Mbps; 2 e-mail boxes,		
domain name, Starter website) (per location) (Not available for new subscr	npt	ion.)
Contracts entered after November 15 2009 but before November	Ф	00.05
15, 2012	\$	99.95
Contracts entered before November 15, 2009 or after November	Φ.	4440#
15, 2012	\$	111.95
Deluxe 25 (includes SMC router) (downstream speed up to 25Mbps/		
upstream speed up to 10Mbps; 2 e-mail boxes,	_	
domain name, Starter website) (per location)	\$	106.95
Deluxe 50 (includes SMC router) (downstream speed up to 50Mbps/		
upstream speed up to 10Mbps; 2 e-mail boxes,		
domain name, Starter website) (per location)	_	
Contracts entered on or after July 10, 2013		116.95
Contracts entered before November 15, 2009 or between Novemb		
15, 2012 and July 10, 2013	\$	199.95
Contracts entered after November 15 2009 but before November		
15, 2012	\$	189.95

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	Deluxe 75 (includes SMC router) (downstream speed up to 75Mbps/ upstream speed up to 15Mbps; 2 e-mail boxes, domain name, Starter website) (per location) Deluxe 100 (includes SMC router) (downstream speed up to 100Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location) Contracts entered on or after July 10, 2013	\$157.95 \$203.95
	Contracts entered before July 10, 2013 Contracts entered before July 10, 2013 Deluxe 150 (includes SMC router) (downstream speed up to 150Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)	\$369.95 \$259.95
2.	Monthly Internet Service	
	Business Service (modem required) (downstream speed up to 15Mbps/upstream speed up to 2Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only) Business Service (modem required) (downstream speed up to 50Mbps/upstream speed up to 10Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only) Small office / home office (includes up to 5 IP addresses) (downstream speed up to 5Mbps/upstream speed up to 512Kbps) (1)	\$ 99.95 \$160.00 \$ 95.00
3.	Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP addresses, 7 email accounts and modem/router) (6 month minimum service per location) Standard Service (per end user) (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps; minimum of 10 employee end users) Enhanced Service (per end user) (downstream speed up to 16 Mbps/upstream speed up to 2 Mbps; minimum of 10 employee locations) (volume discounts availablebased on number of end users and length of contract)	\$ 60.00 \$ 80.00
4.	Monthly Business Internet Service Access Service (includes modem) (downstream speed up to 384Kbps/upstream speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one year service contract required, early termination fees of up to 70% of the remaining amount due under the contract may apply) (per location)(1) Lite Service (Not available in Areas 6 and 7) (1) Lite Service (includes modem) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses) (per location) (1) Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, starter website) (per location)(1)	\$ 39.95 \$ 60.00 \$ 95.00 \$ 95.00

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Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, starter website) (per location)(1)	\$145.00
Standard Service (Not available in Areas 6 and 7)(1) Standard Service (includes modem/router)(downstream speed up to 12Mbps/ upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses, NAT-based firewall and networking support; Domain-name hosting)	\$ 95.00
(per location) (1)	\$145.00
Preferred (includes SMC router) (downstream speed up to 16Mbps/	
upstream speed up to 2 Mbps; 4 e-mail boxes, domain name, starter	#200 00
website) (per location)(1)	\$200.00
Enhanced Service (Not available in Areas 6 and 7) (1) Enhanced Service (includes modem/router) (downstream speed up to 16Mbps/ upstream speed up to 2 Mbps; 1 dynamic IP address; 20 business-class	\$160.00
e-mail addresses, NAT-based firewall and networking support; Domain	
-name hosting) (per location) (1) (Not available in Areas 6 and 7)	\$200.00
Equipment Fee (2)	\$ 19.95
Static IP Addresses (not available to Business Class Access and Lite subscribers)	
1 Static IP Address	\$ 24.95
5 Static IP Addresses	\$ 29.95
13 Static IP Addresses	\$ 44.95
Business Class E-mail (not available to Business Class Access and Lite subscribers Outlook Web (2GB storage, Outlook Web Access 2007 and support for	,
mobile devices with Active Sync) (per e-mail box)	\$ 3.99
Outlook Full (2GB storage, Outlook 2007 on the Desktop and Sharepoint;	
2 sites per company) (per e-mail box)	\$ 6.99
Business Class E-mail (per 5 e-mail addresses) (1) (Not available	¢ 15 00
in Areas 6 and 7) Additional E-mail boxes	\$ 15.00 \$ 6.99
Business Web Site Hosting (not available to Business Class Access and Lite	\$ 0.33
subscribers)	
Business (20GB storage and 300GB transfer)	\$ 19.99
Commerce (30GB storage, unlimited transfer and	Ψ 19.99
shopping cart)	\$ 39.99
Professional (80GB storage, unlimited transfer, shopping cart,	
Dedicated SSL Certificate and supports MS SQL, Java	
and Coldfusion Advanced Features)	\$ 79.99
Service Charge (100MB site) (1) (Not available in	
Areas 6 and 7)	\$ 24.95
Service Charge (200MB site) (1) (Not available in	¢ 40.05
Areas 6 and 7) Service Charge (250MD site) (1) (Net available in	\$ 49.95
Service Charge (350MB site) (1) (Not available in	¢ 74 05
Areas 6 and 7)	\$ 74.95

5. Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motel establishments only) (Minimum contract term of 5 years for establishments with less than 100

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	rooms; Minimum contract term of 3 years for establishments with 100 rooms or me Guest Package (per room) (includes access, service, equipment, support,	ore)(1)
	transport and network monitoring)	\$ 15.00
	Guest Plus Package (per room) (includes all Guest Package services and service to one meeting room)	\$ 17.50
	Service to one meeting room) Service to Additional Meeting Rooms (per meeting room)	\$300.00
6.	Teleworker Commercial Standard Installation ²	\$ 99.00
7.	Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less than 2 days notice (no charge for 1st Missed Service Appointment incident)	\$ 99.00
	than 2 days notice (no charge for 1 wissed Service Appointment incident)	Ψ //.00
8.	Business Class Internet Service Standard Installation ²	\$250.00
9.	Business Web Site Hosting Installation ²	\$ 50.00

10. HospitalityONE Commercial Internet Service Installation²

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

- (1) No longer available for new subscription.
- (2) Contract required.

SECTION 4 – FOOTNOTES AND DISCLAIMERS

Certain services available separately or as a part of other levels of service. Viewing Xfinity TV services on a television requires a TV Box, TV Adapter, CableCARD or compatible customer owned device with Xfinity Internet. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Cost Recovery, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If your Xfinity TV service includes a TV Box and you are using a compatible customer owned device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. © 2023 Comcast. All rights reserved.

10% on Limited Basic – Areas 1 – 6, Garden State system, Wildwood and Avalon systems, Union (excluding East Orange), Plainfield, Jersey City and Meadowlands Systems

10% on Limited Basic, Extra or Popular TV – Burlington, Gloucester, East Orange, Northwest, Trenton, Lambertville, Pleasantville and Vineland Systems and East Orange

\$2.00 deducted from monthly bill - Maple Shade System

(Discount is not available to customers who receive Comcast Video Services through a Business or Bulk Agreement.)

¹ Requires Limited Basic, X1 TV Box with Xfinity Internet. remote, CableCARD or compatible customer owned device..

² Xfinity Voice Unlimited^{LM} and Xfinity Local with More® voice services are provided by another Comcast company. Regular monthly rate for Xfinity Voice Unlimited is \$39.95 with subscription to Xfinity TV service and Internet Service. Regular monthly rate for Xfinity Local with More® is \$24.95, and \$0.05 per minute for non-local calls with subscription to Xfinity TV service and Internet Service.

³ Requires TV Box, TV Adapter, or compatible customer owned device with Xfinity Internet service. Limited Basic does not qualify for Multi Product discount or Autopay and Paperless Billing discount

⁴ A discount of 10% is available to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20 in the following:

⁵ Requires Xfinity Connect More Internet service, Flex, and Flex Streaming TV Box. Available for ordering through the Flex Streaming Box only. Not eligible for Multi Product Discounts.

⁶ Requires TV Box, CableCARD, or compatible customer owned device. Cannot be combined with Sports & News and Kids & Family, Sports & News and Entertainment, Xfinity Voice or Xfinity Home services.

⁷ Requires TV Box, CableCARD, or compatible customer owned device with Xfinity Internet service. Up to 20 hours DVR service available with either X1 TV Box with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.

⁸ Requires Choice TV or Choice TV Select.

⁹ Requires Popular TV.

¹⁰ Requires Limited Basic.

¹¹ Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.

¹² Requires Ultimate TV or Ultimate TV Tier.

¹³ Applies to Limited Basic and Xfinity Instant TV.

¹⁴Franchise Costs are costs associated with providing public, educational, and/or government access facilities and equipment and/or other related costs in your community

¹⁵ Applies to Popular TV, Ultimate TV, Sports & News, and More Sports & Entertainment

¹⁶ Requires Popular TV and TV Box or compatible customer owned device.

¹⁷Requires Xfinity TV Latino, More Sports & Entertainment, Choice TV or Choice TV Select with Entertainment, Kids & Family or Sports & News, or Popular TV or higher, Connect or higher, TVBox or compatible customer owned equipment. ¹⁸Requires Premium DVR Service.

- ¹⁹ Required for HD programming if HD programming is not included with service except for Limited Basic only customers.
- ²⁰ Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only
- ²¹ Requires Limited Basic, X1 TV Box with Xfinity Internet.
- ²² Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- ²³ Requires Limited Basic and Xfinity Internet.
- ²⁴ Requires Limited Basic with X1 TV Box and Xfinity Internet service
- ²⁵ Requires Limited Basic TV service and a compatible Xfinity TV Box or customer owned device.
- ²⁶ Requires Limited Basic and a TV Box, CableCARD or compatible customer owned device to receive Streampix on television.
- ²⁷One month minimum purchase required. Not available in all areas.
- ²⁸ Requires Limited Basic, HD Technology Fee, X1 TV Box, or compatible customer owned device with Xfinity Internet. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription within 30 days of first charge to bill. Charges are non-refundable after 30 days of first charge to bill. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- ²⁹ Compatible modem is required. For more information regarding Xfinity Internet go to http://www.xfinity.com/internet-service.html
- ³⁰ May require additional installation fees.
- ³¹ Requires two year contract. Monthly rental of Gigabit x6 compatible modem/router additional. Professional installation fees additional. Gigabit x6 does not qualify for Comcast 30 day moneyback guarantee, Multi Product Discount or Autopay and Paperless Billing Discount.
- ³² Channel lineup for additional televisions with TV Box, TV Adapter, CableCARD, or compatible customer-owned device will be the same as primary television, except a TV Adapter will not receive movie channels, Pay-Per-View, Video On Demand content or interactive program guide.
- ³³ Channel lineup for additional televisions with TV Box, TV Adapter, CableCARD, or compatible customer-owned device will be the same as primary television, except for TV Adapter will not receive movie channels, Pay-Per-View, Video On Demand content or interactive program guide.
- ³⁴ Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- ³⁵ Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity Home Pro Protection or Xfinity Gigabit x6.
- ³⁶ Standard installations include installations of service line up to the following distances from existing Comcast plant, for primary outlet only unless noted differently in the local franchise agreement: 150 feet in Central, Monmouth, Ocean, Toms River, LBI, Garden State, Burlington, Maple Shade, Gloucester, Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton, Wildwood and Avalon (except Middle Township); 175 feet in Lambertville, Pleasantville and Vineland (except Alloway, Downe, Mannington and Woolwich Townships): 200 feet in Alloway; 250 feet in Downe, Mannington, Middle and Woolwich Townships and either 200 feet for an aerial or 125 feet for an underground in Somerset. Comcast does not perform custom installations including installation which require in-wall wiring, wiring in extensive drop ceilings, basements or crawl spaces.

XFINITY Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190; LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA; NJ: 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; OH: 53-89-1732; OR: CCB 192945, All electrical work is performed by a licensed subcontractor; SC: SCBA-13497, SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922,-02571, ACR-1672104,-1818; UT: 8226921-6501; WA: COMCABS892DS; VT: ES-02366; VA: 2705145289, DCJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 60251200009; WV: WV049211.

MS: 15018010

Valid 5/18/2016. See http://www.xfinity.com/home-security.html for current list.

³⁷ Includes delivery of up to a total of four Getting Started Kits for Xfinity TV, Xfinity Internet, or Xfinity Voice and a network signal test. Requires prior successful service activation for Xfinity TV, Internet or Voice at service address within last 2 years. Does not include installation or relocation of outlets or in-home wiring, equipment installation, setup or troubleshooting, or installation of Xfinity Home, Xfinity Gigabit x6 Internet, or Flex.

³⁸ Applies to installation, relocation, and activation of additional outlets as well as upgrade downgrades of service after initial installation of service and in-home visits. Does not cover installation or in-home visits for Xfinity Home Properties.

³⁹ Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

⁴⁰ Non-client includes Service to Additional TV

⁴¹ Requires 2 year contract. Monthly rental of Gigabit Pro cable modem/router additional. Professional installation fees additional. Gigabit Pro does not qualify for Comcast 30 day moneyback guarantee.

⁴² May require installation and non-refundable installation charge.

⁴³ See http://www.xfinity.com/spp for information on Service Protection Plan

⁴⁴ Requires Extra.

⁴⁵ Xfinity Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to www.xfinity.com/home-security.html.

⁴⁶ Xfinity Internet discount does not apply to Choice Limited TV.

⁴⁷ Netflix activation of subscription requires X1 equipment.

⁴⁸ Requires TV Box, CableCard or compatible customer owned device. 20 hours DVR service available with X1 TV Box (X1 TV Box requires subscription to one Genre Pack) or compatible customer owned device. Cannot be combined with Xfinity Voice or Xfinity Home Pro Protection.

⁴⁵ Premium services are <u>not</u> provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).

⁵⁰ Not Available in Northwest.

⁵¹ Requires Limited Basic and TV Box, CableCARD or compatible customer owned device and cannot be combined with Expanded Basic or Instant TV. Family Tier programming included in Digital services except for Xfinity TV Latino.

⁵² SurePrice only available for 12 months to customers with Standard+ More, Select+ More, Signature+ More and Super+ More packages after qualifying 12 month promotional pricing.

Appendix F



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 11/16/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh USA LLC 1717 Arch Street				CONTACT NAME: PHONE [A/C, No, Ext): (A/C, No, Ext): (A/C, No, Ext):					
	Philadelphia, PA 19103-2797 Attn: Comcast.Certs@marsh.com Fax: 212-	948-0360		E-MAIL ADDRESS					COMMENT.
Altii. Contast.Certs@marsh.com 1 ax. 212-940-0500				INSURER(S) AFFORDING COVERAGE					NAIC#
					INSURER A : ACE American Insurance Company				22667
INSU	COMCAST OF MONMOUTH COUNTY, LLC	INSURER B : Indemnity Ins Co Of North America				43575			
403 SOUTH STREET					INSURER C : ACE Property And Casualty Ins Co				20699
	EATONTOWN, NJ 07724		INSURER D : ACE Fire Underwriters Ins. Co.					20702	
				INSURER E :					
				INSURER F :					
CO	YERAGES CEPTIFY THAT THE POLICIES	RTIFICATE	NUMBER:		05499015-50		REVISION NUMBER:		
CE EX	IS IS TO CERTIFY THAT THE POLICIES DICATED. NOTWITHSTANDING ANY R RTIFICATE MAY BE ISSUED OR MAY CLUSIONS AND CONDITIONS OF SUCH	PERTAIN, POLICIES, ADDL SUBR	THE INSURANCE AFFORD LIMITS SHOWN MAY HAVE	BEEN RE	HE POLICIE	S DESCRIBE	DOCUMENT WITH RESPECT TO	ALL	THE TERMS,
INSR LTR	TYPE OF INSURANCE	INSD WVD	POLICY NUMBER XSL G47307314		MM/DD/YYYY) 2/01/2023	12/01/2024		S	14,900,000
A	X COMMERCIAL GENERAL LIABILITY	X	XSL G47307314	Į.	210112023	12/01/2024	EACH OCCURRENCE DAMAGE TO RENTED		14,900,000
	CLAIMS-MADE X OCCUR			i			PREMISES (Ea occurrence)	S	10,000
	X SIR: \$100,000						MED EXP (Any one person)	S	14,900,000
							PERSONAL & ADV INJURY	S	60.000.000
	GEN'L AGGREGATE LIMIT APPLIES PER:			1			GENERAL AGGREGATE PRODUCTS - COMP/OP AGG	S	15,000,000
	X POLICY PRO- JECT LOC	1 1		1			PRODUCTS - COMPTOP AGG	S	70,000,000
A	OTHER: AUTOMOBILE LIABILITY		ISA H10700164		12/01/2023	12/01/2024	COMBINED SINGLE LIMIT	S	15,000,000
^	X ANY AUTO	1 1		-			(Ea accident) BODILY INJURY (Per person)	s	
	OWNED SCHEDULED	1 1		1			BODILY INJURY (Per accident)	\$	
	AUTOS ONLY AUTOS NON-OWNED						PROPERTY DAMAGE (Per accident)	5	
	AUTOS ONLY AUTOS ONLY						(Per accident)	\$	
С	X UMBRELLALIAB X OCCUR		XEU G27924840 009		12/01/2023	12/01/2024	EACH OCCURRENCE	s	10,000,000
	X UMBRELLA LIAB X OCCUR EXCESS LIAB CLAIMS-MAD		1405-2-2009-20-20				AGGREGATE	s	10,000,000
	CEANING-MAD	9 1		1				s	
В	DED RETENTION S WORKERS COMPENSATION		WLR C70318568 (AOS)		12/01/2023	12/01/2024	X PER OTH-		
A	AND EMPLOYERS' LIABILITY	d II	WLR C7031860A (CA/MA)	1	12/01/2023	12/01/2024	E.L. EACH ACCIDENT	s	2,000,000
D	ANYPROPRIETOR/PARTNER/EXECUTIVE N	N/A	SCF C70318684 (WI)	12/01/2	12/01/2023	12/01/2024	E.L. DISEASE - EA EMPLOYEE	s	2,000,000
	(Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	-	2,000,000
Α	Excess Workers Compensation		WCU C70318647 (WA)		12/01/2023	12/01/2024	Ea Acc/Dis Employee/Dis Policy		2,000,00
^	Excess Promote Componential						SIR		5,000,00

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
CERTIFICATE HOLDER IS INCLUDED AS ADDITIONAL INSURED WITH RESPECT TO GENERAL LIABILITY POLICY AND AUTOMOBILE LIABILITY POLICY WHERE REQUIRED BY WRITTEN CONTRACT WITH THE NAMED INSURED.

CERTIFICATE HOLDER	CANCELLATION
CITY OF LONG BRANCH 344 BROADWAY LONG BRANCH, NJ 07740	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE
6	Marsh USA LLC

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The Hanover Insurance Company

POWER OF ATTORNEY CERTIFIED COPY

KNOW ALL MEN BY THESE PRESENTS: That THE HANOVER INSURANCE COMPANY, a corporation organized and existing under the laws of the State of New Hampshire, does hereby constitute and appoint

- William G. Francy, Kenneth W. Roberts, John R. Muha, II, Brenda L. Patterson, Shirley A. Harkins, Douglas R. Sauer and/or Michael S. Olive -

of Lanham, Maryland and each is to sign, execute, seal, acknowledge and deliver for, and on its behalf, and as its act and deed, at any place within the United States, or, if the its true and lawful Attorney(s)-in-fact following line be filled in, only within the area therein designated

any and all bonds, recognizances, undertakings, contracts of indemnity or other writings obligatory in the nature thereof, as follows:

- Any such obligations in the United States, in any amount -

And said Company hereby ratifies and confirms all and whatsoever said Attorney(s)-in-fact may lawfully do in the premises by virtue of these

This appointment is made under and by authority of the following Resolution passed by the Board of Directors of said Company at a meeting held on the seventh day of October, 1981, a quorum being present and voting, which resolution is still in effects

"RESOLVED. That the President or any Vice President, in conjunction with any Assistant Vice President, be and they are hereby authorized and empowered to appoint Attorneys-in-fact of the Company, in its name and as its acts, to execute and acknowledge for and on its behalf as Surety any and all bonds, recognizances, contracts of indentity, waivers of citation and all other writings obligatory in the nature thereof, with power to attach thereto the seal of the Company. Any such writings so executed by such Attorneys-in-fact shall be as binding upon the Company as if they had been duly executed and acknowledged by the regularly elected officers of the Company in their own proper persons."

IN WITNESS WHEREOF, THE HANOVER INSURANCE COMPANY has caused these presents to be sealed with its corporate scal,

duly attested by its Vice President and its Assistant Vice President, this 3rd





THE HANOVER INSURANCE COMPANY

Vice President

Assistant Vice President

THE COMMONWEALTH OF MASSACHUSETTS COUNTY OF WORCESTER

On this

June

, before me came the above named 19 94 Vice President and Assistant Vice President of The Hanover Insurance Company, to me personally known to be the individuals and officers

described become and assistant vice resident of the frantier instraince Company, to the personally known to be the instraince Company described become acknowledged that the seal affixed to the preceding instrument is the corporate seal of The Hanover Insurance Company and the sold corporate seal and their signatures as officers were duly affixed and subscribed to said instrument by the authority and direction of the differential Company and the state of the said instrument by the authority and direction of the said control of the said instrument by the authority and direction of the said control of

Notary Public

My Commission Expires April 29, 1999

The Land of the Original Power of Attorney issued by said Company, and do hereby further certify that the said Power of Attorney

This Certificate may be signed by fascimile under and by authority of the following resolution of the Board of Directors of The Hanover Insurance Company at a meeting held on the 7th day of October, 1981

"RESOLVED. That any and all Powers of Attorney, and Certified Cupies of such Powers of Attorney and certification in respect thereto, granted and executed by the President or any Vice President in conjunction with any Assistant Vice President of the Company shall be binding on the Company to the same extent as if all signatures thereon were manually affixed even though one or more of any such signatures thereon may be facetimile."

GIVEN under my hand and the seal of said Company, at Worcester, Massachusetts, يافاد

day of September

Assistant Vice President

FORM 111-0402 NS (4/86)

CHANGE OF NAME RIDER

To be attached to and form part of Bond No. BLZ1558313	
On behalf of Storer Cable Communications of Monmouth County, Inc.	
In favor of : City of Long Branch	
dated the 30th day of December, 1987	
It is agreed that:	
Effective September 1 , 1994, the	
Principal's name is amended to read:	
Comcast Cablevision of Monmouth County, Inc.	

Provided, however, that the liability of the Surety under the attached bond, and under the attached bond as changed by this rider, shall not be cumulative. All other conditions, agreements and limitations remain unchanged.

Signed, sealed and dated this lst day of September, 1994.

Comcast Cablevision of Monmouth County, Inc. Principal

By: Joush ! Enteneuer

The Hanover Insurance Company

By: Attorney-In-Fact Shirley A. Harkins