



**PUBLIC VERSION**

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September 3, 2024

**Via E-mail (board.secretary@bpu.nj.gov) & E-filing Portal**

Sherri L. Golden, RMC, Board Secretary  
New Jersey Board of Public Utilities  
44 South Clinton Avenue, 1st Floor  
P.O. Box 350  
Trenton, NJ 08625-0350

**Re: In the Matter of the Petition of Comcast of New Jersey II, LLC, for a Renewal Certificate of Approval to Continue to Construct, Operate, and Maintain a Cable Television System in and for the Borough of New Providence, County of Union, State of New Jersey**

Our File No. 41000.3000

Dear Secretary Golden:

We write to inform you on behalf of Comcast of New Jersey II, LLC (“Comcast”) that, pursuant to the interim e-filing procedures adopted by the New Jersey Board of Public Utilities (the “Board”) on March 19, 2020, we have submitted a confidential and a public filing via the Board’s e-filing portal (the “Portal”) in connection with the above-referenced matter.

Specifically, the confidential filing submitted via the Portal includes a copy of this letter; a confidential and unredacted version of Comcast’s Application for Renewal of a Certificate of Approval (the “Application”); and the affidavit of Karen Mastriano, Comcast’s Director of Government and Regulatory Affairs, in support of our request for confidential treatment of certain information in the Application (the “Affidavit”). The public filing submitted via the Portal comprises a copy of this letter; the Affidavit; the Verified Petition and Verification of Comcast (collectively, the “Petition”); and a version of the Application with the confidential information having been redacted therefrom (collectively, the “Public Filing”).

We have also sent a copy of the Public Filing via email to Denise Brinkofski, Municipal Clerk for the Borough of New Providence (the “Borough”).

September 3, 2024

Please note that, in the letter Comcast sent on June 10, 2024 accepting the terms of the Borough's municipal consent ordinance (Ordinance 2024-02), a copy of which letter is attached to the Petition as Exhibit B, the letter's first sentence references both an "ordinance granting municipal consent" and an "amending ordinance." The reference to an "amending ordinance" was inadvertent—no such amending ordinance was adopted by the Borough, and Comcast respectfully requests that that reference be ignored.

In accordance with N.J.A.C. 14:1-12 et seq., Comcast respectfully submits that certain designated information in the Application is proprietary commercial information. Accordingly, the Application does not constitute a government record under the New Jersey Open Public Records Act, P.L. 2001, c. 404 (N.J.S.A. 47:1A-1 et seq.) and is exempt from public disclosure. The Affidavit filed simultaneously with the Application substantiates Comcast's request for confidential treatment.

Thank you for your kind consideration. Please do not hesitate to contact me should you have any questions.

Very truly yours,

*Stan Barrett*

Stan Barrett  
For the Firm

Enclosures (via the Portal)

cc (via email): Lawanda R. Gilbert, Director  
Nancy J. Wolf, Administrative Analyst 4  
Brian O. Lipman, Director, Rate Counsel  
Emily Lam, Assistant Deputy, Rate Counsel  
Robert Glover, Assistant Deputy, Rate Counsel  
Tara Miller-Dickerson, Assistant, Rate Counsel  
Karen Mastriano, Director of Government and Regulatory Affairs  
Denise Brinkofski, Borough Clerk  
Paul R. Rizzo, Esq., Attorney for the Borough of New Providence

**STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES  
OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS**

SCARINCI & HOLLENBECK, LLC  
150 Clove Road, 9th Floor  
Little Falls, New Jersey 07424  
Phone: (201) 896-4100  
Attorneys for Petitioner  
Comcast of New Jersey II, LLC  
File No. 41000.3000

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)  
IN THE MATTER OF THE PETITION OF )  
COMCAST OF NEW JERSEY II, LLC, FOR A )  
RENEWAL CERTIFICATE OF APPROVAL TO )  
CONTINUE TO CONSTRUCT, OPERATE, AND )  
MAINTAIN A CABLE TELEVISION SYSTEM )  
IN AND FOR THE BOROUGH OF NEW )  
PROVIDENCE, COUNTY OF UNION, STATE )  
OF NEW JERSEY )

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Docket No. \_\_\_\_\_

**AFFIDAVIT**

STATE OF NEW JERSEY )  
) SS:  
COUNTY OF MONMOUTH )

KAREN MASTRIANO, being of full age and duly sworn according to law, does hereby depose and state as follows:

1. I am Director of Government & Regulatory Affairs of Comcast of New Jersey II, LLC (“Comcast” or “Petitioner”), Petitioner in the above-captioned matter. As such, I am familiar with the nature and contents of the Petition and the Application for a Renewal Certificate of Approval (“Application”) filed in this matter.

2. I make this affidavit in support of the accompanying Petition and Application simultaneously being filed by Comcast for renewal of a Certificate of Approval to continue to construct, operate, and maintain its cable television system in the Borough of New Providence, Union County, New Jersey (“Municipality”).

3. Comcast’s Petition and Application are being filed pursuant to N.J.S.A. 48:5A-1 *et seq.* and the Regulations of the New Jersey Board of Public Utilities (“Board”), N.J.A.C. 14:18-13 *et seq.*

4. In support of the Application in the above-captioned matter, Comcast has provided certain information regarding its Receiving Site/Head End (Section V), System Plant (Section VI), System Design Standards (Section VII), a commercially sensitive list of the ownership interests of Comcast Corporation (ultimate parent company of Comcast) (Section II, Appendix B), and also a map of the entire Municipality that reflects the location of Comcast’s facilities placed therein (collectively referred to as “System Specifications”). The System Specifications contain sensitive proprietary commercial information (“Confidential Information”) that is confidential and non-public information and therefore does not constitute a “government record” under N.J.S.A. 47:1A-1.1.

5. I make this affidavit in accordance with N.J.A.C. 14:1-12.9 to substantiate Comcast’s claim that the System Specifications submitted to the Board are confidential.

6. Public safety concerns related to the reliability of communications networks such as Comcast’s system, and the increasingly competitive marketplace, warrant confidential treatment of this information. Circumstances in this regard have changed, such that while Comcast may have provided similar information to the Board or to municipalities in the past without requesting confidential treatment, such treatment is now warranted. More specifically, significant additional competitors, such as Verizon, have begun to offer service in Comcast’s New Jersey cable systems.

7. The System Specifications are protected by Comcast by making them available only to senior management of Comcast or such other management or employees who have a need to know such information in order to perform their functions on behalf of Comcast. The System Specifications may also be made available to Comcast's lenders or outside accounting and legal professionals who are obligated to maintain confidentiality or privilege. However, to the extent that the System Specifications have been or may be disclosed to others, Comcast has done or will do so by way of a confidentiality agreement, whereby it has been or will be agreed by the parties thereto that the Confidential Information: (i) shall be used solely for purposes relating to the matter specified therein, and (ii) shall be maintained in secure files, separate from public information. Such agreements provide or will provide that no other disclosure shall be made to any person or entity, except with the express written consent of Comcast or its legal counsel.

8. The Confidential Information is not contained in materials that are routinely available to the general public, including but not limited to Board Orders, press releases, copies of speeches, promotional or educational materials (although some prior similar information may sometimes have been made available in years past).

9. To the best of my knowledge, the System Specifications have not previously been subject to a confidentiality determination by the Board or any other State or federal agency or court of competent jurisdiction.

10. The System Specifications would provide vandals, criminals, terrorists, competitors and/or potential competitors with certain sensitive technical information that would provide insight into Comcast's network design, thereby allowing such wrongdoers, competitors and/or potential competitors to gain knowledge of Comcast's system capabilities and as such, would have a deleterious effect with respect to system integrity and/or Comcast's competitive position.

11. Comcast requests that the System Specifications provided to the Board be treated as confidential before, during, and after the proceedings in the above-captioned matter, unless the information or documents are formally adjudicated by the Board, the Office of Administrative Law, or other administrative agency of competent jurisdiction, or any court of competent jurisdiction, to be non-confidential.

12. Due to the sensitive nature of the System Specifications, Comcast respectfully submits that it is appropriate for the Board to limit access to such information. The Confidential Information being provided is for the use of the Board, the Office of the New Jersey Attorney General (“AG”), and the New Jersey Division of Rate Counsel (“RC”) in exercising their governmental functions. There is no legitimate purpose to be served in disclosing this proprietary material to Comcast’s competitors or, indeed, to any person other than the appropriate staff of the Board, AG and RC.

13. Comcast therefore respectfully requests that the Board issue a determination that the System Specifications are confidential and as such exempt from public disclosure and that the availability of such information will be limited accordingly.

*Karen Mastriano*

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Karen Mastriano

Dated: September 3, 2024

**STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES  
OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS**

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Phone: (201) 896-4100  
Attorneys for Petitioner  
Comcast of New Jersey II, LLC  
File No. 41000.3000

\_\_\_\_\_)  
IN THE MATTER OF THE PETITION OF )  
COMCAST OF NEW JERSEY II, LLC FOR A )  
RENEWAL CERTIFICATE OF APPROVAL ) **VERIFIED PETITION**  
TO CONTINUE TO CONSTRUCT, )  
OPERATE, AND MAINTAIN A CABLE )  
TELEVISION SYSTEM IN AND FOR THE ) Docket No. \_\_\_\_\_  
BOROUGH OF NEW PROVIDENCE, )  
COUNTY OF UNION, STATE OF NEW )  
JERSEY )  
\_\_\_\_\_)

Comcast of New Jersey II, LLC (hereinafter, “Comcast” or “Petitioner”), hereby petitions the Honorable Board of Public Utilities (the “Board”), pursuant to 47 U.S.C. § 546(c), N.J.S.A. 48:5A-15, -16, and -17, N.J.A.C. 14:17-6.9 and N.J.A.C. 14:18-13.1 *et seq.*, for a Renewal Certificate of Approval to continue to construct, operate and maintain a cable television system (“System”) in the Borough of New Providence, County of Union, New Jersey (the “Borough” or “New Providence”). In support of its Petition, Petitioner states as follows:

COUNT ONE

1. Comcast, a limited liability company duly organized under the laws of the State of Delaware, is a cable television company subject to the jurisdiction of the Office of Cable Television & Telecommunications (“OCTV&T”) and the Board, pursuant to N.J.S.A. 48:5A-1 *et seq.*

2. Comcast maintains its principal offices at 800 Rahway Avenue, Union, New Jersey 07083.

3. On or about December 14, 1978, in Docket No. 773C-6262, pursuant to N.J.S.A. 48:5A-17 and N.J.S.A. 48:5A-28(c), the Board issued a Certificate of Approval (the “1978 Certificate”) in Docket No. 787C-6383 to Suburban Cablevision (“Suburban”) to provide cable television service in New Providence. A copy of the 1978 Certificate is on file with the OCTV&T.

4. On or about February 2, 1989, in Docket No. CE87070716, the Board issued a Renewal Certificate of Approval (the “1989 Certificate”) pursuant to N.J.S.A. 48:5A-17 and N.J.S.A. 48:5A-28(c) authorizing Suburban to continue to construct, operate, and maintain the System in the Borough. A copy of the 1989 Certificate is on file with the OCTV&T.

5. On or about November 30, 1994, pursuant to authorization granted by the Board in its Order of Approval in Docket No. CM94080365, Suburban became a wholly owned indirect subsidiary of Comcast Corporation. Suburban subsequently changed its name to Comcast Cablevision of New Jersey, Inc., now known as Comcast of New Jersey, II, LLC, Petitioner herein.

6. On or about February 2, 2000, in Docket No. CE99100828, the Board issued a Renewal Certificate of Approval (the “2000 Certificate”) pursuant to N.J.S.A. 48:5A-17 and N.J.S.A. 48:5A-28(c) authorizing Comcast to continue to provide cable television service in New Providence. A copy of the 2000 Certificate is on file with the OCTV&T.

7. On or about June 21, 2010, in Docket No. CE09110923, the Board issued a Renewal Certificate of Approval (the “2010 Certificate”) pursuant to N.J.S.A. 48:5A-17 and N.J.S.A. 48:5A-28(c) authorizing Petitioner to continue to construct, operate, and maintain the System in the Borough. A copy of the 2010 Certificate is on file with the OCTV&T.

8. Pursuant to N.J.S.A. 48:5A-1 et seq. and N.J.A.C. 14:18-13.3(a)(3), on or about March 12, 2023, Petitioner submitted an Application for Renewal of Municipal Consent



(hereinafter the “Municipal Application”) to continue to construct, operate, and maintain the System in the Borough.

9. On or about September 19, 2023, a public hearing was held by the Borough with respect to Petitioner’s Municipal Application, during which all interested persons desiring to be heard were so heard.

10. On or about March 12, 2024, the Borough adopted Ordinance No. 2024-02 (the “Ordinance”) granting to Petitioner renewal of its Municipal Consent (“Renewal of Municipal Consent”) to continue to construct, operate, and maintain the System in the Borough. A copy of the Ordinance is annexed hereto as **Exhibit A**.

11. On or about June 10, 2024, Comcast filed its formal acceptance of the terms and conditions of the Renewal of Municipal Consent granted by the Borough, pursuant to N.J.S.A. 48:5A-24. A copy of said letter of acceptance is annexed hereto as **Exhibit B**.

12. Information pertaining to Petitioner on file with the OCTV&T, together with the information contained in the Municipal Application and Petitioner’s Application for Renewal of a Certificate of Approval (“COA Application”), simultaneously filed herewith, all of which is incorporated herein by reference, establishes the requisite criteria for the continued construction, operation, and management the System in New Providence by Comcast.

13. Comcast possesses the requisite character and suitability for the continued operation of the System. Further, as indicated in the material filed with the Borough and on file with the OCTV&T, and as set forth in the Municipal Application and the COA Application, Comcast possesses the necessary financial integrity and the ability to perform efficiently the proposed services and those services which may be required by the public convenience and necessity during the renewal period. The public convenience and necessity generally support the appropriateness of the issuance of a Renewal Certificate of Approval to Petitioner.

14. Petitioner has complied and will continue to comply with all rules, regulations, and laws applicable to the construction, operation and maintenance of the System and will continue to provide safe, adequate, and proper cable television service in New Providence and the other municipalities in which it serves.

#### COUNT TWO

15. Comcast repeats paragraphs 1 through 14 of COUNT ONE as if set forth fully hereinafter.

16. As set forth in the COA Application and other information on file with the OCTV&T, the System operated by Comcast in the Borough is part of larger regional cable television systems serving numerous other municipalities contiguous to and surrounding the Borough.

17. As is also set forth in the COA Application and other information on file with the OCTV&T, the Borough represents an integral part of the Comcast regional cable television systems serving the counties of Essex, Morris, Somerset, Union, and Bergen. In addition, the geographical proximity of the Borough and the *de facto* connection of Borough residents to neighboring municipalities served by Comcast mandate that cable television service be provided by Comcast as part of Comcast's regional systems.

18. The Borough portion of Comcast's and its affiliates' Essex, Morris, Somerset, Union, and Bergen regional cable systems is necessary for the continued provision of safe, adequate and economical cable television service to the citizens and residents of the Borough and the larger cable television systems generally. Further, continuation of Comcast's operating authority in the Borough will avoid an unreasonable duplication of services that would otherwise be detrimental to the development of adequate cable television service.

19. Comcast is entitled to a renewal of its Certificate of Approval for the Borough, pursuant to the provisions of Section 17(b) of the New Jersey Cable Television Act, N.J.S.A. 48:5A-1 et seq.

20. Comcast believes that a Renewal Certificate of Approval for the Borough of New Providence is necessary and proper for the public convenience and will serve the public interest for reasons which include, *inter alia*, the following:

a. The grant of a Renewal Certificate of Approval to Comcast will ensure the continued provision of cable television service to the residents of the Borough;

b. The services provided by Comcast, as set forth in its COA Application, are of great benefit to the citizens and residents of the Borough;

c. The financial strength and technical expertise of Comcast are more than adequate to continue to construct, operate and maintain its cable television system in the Borough;  
and

d. Comcast, its officers and its directors, have vast experience in all aspects of cable television. In particular, they possess and represent the highest degree of technical and engineering competence, significant administrative experience and a demonstrated responsiveness to community needs. In addition to the Borough, Comcast and other Comcast affiliates hold Certificates of Approval or other authorization to construct, operate and maintain cable television systems in more than 340 municipalities in New Jersey, as well as communities in 39 other states and the District of Columbia.

**WHEREFORE**, Comcast hereby requests that the Honorable Board of Public Utilities issue to Petitioner a Renewal Certificate of Approval to continue to construct, operate and maintain a cable television system in and for the Borough of New Providence.

Respectfully submitted,

SCARINCI & HOLLENBECK, LLC  
Attorneys for Petitioner  
Comcast of New Jersey II, LLC

By:     /s/ Stan Barrett      
Stan Barrett

Dated: September 3, 2024

**STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES  
OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS**

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IN THE MATTER OF THE PETITION OF )  
COMCAST OF NEW JERSEY II, LLC FOR A )  
RENEWAL CERTIFICATE OF APPROVAL )  
TO CONTINUE TO CONSTRUCT, )  
OPERATE, AND MAINTAIN A CABLE )  
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BOROUGH OF NEW PROVIDENCE, )  
COUNTY OF UNION, STATE OF NEW )  
JERSEY )  
\_\_\_\_\_)

**VERIFICATION**

Docket No. \_\_\_\_\_

KAREN MASTRIANO hereby certifies as follows:

1. I am Director of Government & Regulatory Affairs of Comcast of New Jersey II, LLC, Petitioner in the within matter.
2. I am familiar with the nature and contents of the Petition to which this Verification is annexed.
3. The allegations of the Petition are true and accurate to the best of my knowledge, information and belief.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I may be subject to punishment.

*Karen Mastriano*

\_\_\_\_\_  
Karen Mastriano

Dated: September 3, 2024

**BOROUGH OF NEW PROVIDENCE  
ORDINANCE 2024-02**

**AN ORDINANCE GRANTING RENEWAL OF MUNICIPAL CONSENT TO  
COMCAST OF NEW JERSEY, LLC TO CONSTRUCT, CONNECT,  
OPERATE AND MAINTAIN A CABLE TELEVISION AND COMMUNICATIONS  
SYSTEM IN THE BOROUGH OF NEW PROVIDENCE, UNION COUNTY,  
NEW JERSEY**

Be it ordained and enacted by the Mayor and Council of the Borough of New Providence, Union County, New Jersey, as follows:

**SECTION 1. PURPOSE OF THE ORDINANCE.**

This Ordinance shall supersede and replace Chapter A343, Cable Television Franchise, of the Code of the Borough of New Providence.

The Borough hereby grants to Comcast renewal of its non-exclusive Municipal Consent to place in, upon, across, above, over and under highways, streets alleys, sidewalks, easements, public ways and public places in the Borough, poles, wires, cables, underground conduits, manholes and other television conductors, fixtures, apparatus, and equipment as may be necessary for the construction, operation and maintenance in the Borough of a cable television and communications system.

**SECTION 2. DEFINITIONS.**

For the purpose of this Ordinance, the following terms, phrases, words and their derivations shall have the meaning given herein. Such meaning or definition of terms in supplemental to those definitions of the Federal Communications Commission ("FCC") rules and regulations, 47 C.F.R. Subsection 76.1 et seq., and the Cable Communications Policy Act, 47 U.S.C. Section 521 et seq., as amended, and the Cable Television Act, N.J.S.A. § 48:5A-1 et seq., and shall in no way be construed to broaden, alter or conflict with the federal and state definitions:

- a. "Borough" is the Borough of New Providence, County of Union, State of New Jersey.
- b. "Company" or "Comcast" is the grantee of rights under this Ordinance and is known as Comcast of New Jersey, LLC.
- c. "Act" or "Cable Television Act" is Chapter 186 of the General Laws of New Jersey, and subsequent amendments thereto, N.J.S.A. § 48:5A-1, et seq.
- d. "FCC" is the Federal Communications Commission.

- e. "Board" or 'BPU" is the Board of Public Utilities, State of New Jersey.
- f. "Office" or "OCTV" is the Office of Cable Television of the Board.
- g. "Basic Cable Service" means any service tier, which includes the retransmission of local television broadcast signals as defined by the FCC.
- h. "Application" is the Company's Application for Renewal of Municipal Consent.
- i. "Primary Service Area" or 'PSA" consists of the area of the Borough currently served with existing plant as set forth in the map annexed to the Company's Application for Municipal Consent.

### **SECTION 3. STATEMENT OF FINDINGS.**

A public hearing concerning the consent herein granted to the Company was held after proper public notice pursuant to the terms and conditions of the Act. Said hearing having been held and fully open to the public, and the Borough having received all comments regarding the qualifications of the Company to receive this consent, and the representations of the Company that the Company possesses the necessary legal, technical, character, financial and other qualifications and that the Company's operating and construction arrangements are adequate and feasible.

### **SECTION 4. DURATION OF FRANCHISE.**

The non-exclusive Municipal Consent granted herein shall expire ten (10) years from the date of expiration of the previous Certificate of Approval issued by the Board.

In the event that the Borough shall find that the Company has not substantially complied with the material terms and conditions of this Ordinance, the Borough shall have the right to petition the OCTV, pursuant to N.J.S.A. 48:5A-47, for appropriate action, including modification and/or termination of the Certificate of Approval; provided however, that the Borough shall first have given the Company written notice of all alleged instances of non-compliance and an opportunity to cure same within ninety (90) days of that notification.

### **SECTION 5. FRANCHISE FEE.**

Pursuant to the terms and conditions of the Act, N.J.S.A. 48:5A-30(d), the Company shall, during each year of operation under the consent granted herein, pay to the Borough 3.5% of the gross revenues from all recurring charges in the nature of subscription fees paid by subscribers for cable television reception service in the Borough or any higher amount permitted by the Act or otherwise allowable by law. The current franchise fee paid to the

Borough is 3.5%.

#### **SECTION 6. FRANCHISE TERRITORY.**

The consent granted under this Ordinance for the renewal of the franchise shall apply to the entirety of the Borough and any property subsequently annexed hereto.

#### **SECTION 7. EXTENSION OF SERVICE.**

The company shall, during the franchise period, be required to offer service to any present or future dwelling unit, school, institution, and business located and to be located along any public rights-of-way in the primary service area, as set forth in the company's application. Any extension of plant beyond the Primary Service Area shall be governed by the Company's Line Extension Policy, as set forth in the Company's Application, with a HPM ("homes-per-mile") of 35 dwellings per linear mile from the nearest active trunk or feeder line.

#### **SECTION 8. CONSTRUCTION REQUIREMENTS.**

- a. **Restoration:** In the event that the Company or its agents shall disturb any pavement, street surfaces, sidewalks, driveways, or other surface in the natural topography, the Company shall, at its sole expense, restore and replace such places or things so disturbed in as reasonably good a condition as existed prior to the commencement of said work. All such work shall be performed in accordance with federal, state, county and local governmental requirements which shall be subject to approval of the Borough Engineer.
- b. **Relocation:** If at any time during the period of this consent, the Borough shall alter or change the grade of any street, alley or other way or place the Company, upon reasonable notice to the Borough, shall remove, re-lay or relocate its equipment, at the expense of the Company. In requiring Company to remove, re-lay or relocate any portion of its property, the Borough shall treat Company the same as, and require no more of Company than, any other similarly situated entity utilizing the Public Rights of Way, including with respect to reimbursement of costs.
- c. **Removal or Trimming of Trees:** During the exercise of its rights and privileges under this franchise, the Company shall have the authority to trim trees upon and overhanging streets, alleys, sidewalks or other public places of the Borough so as to prevent the branches of such trees from coming in contact with the wires and cable of the Company. Such trimming shall be only to the extent necessary to maintain proper clearance of the Company's wire and cables. Except in an emergency, the Company will not, without the prior consent of the Supervisor of



the Borough's Department of Public Works, or his/her delegate, trim or remove trees in the public rights-of-way or parks in the Borough. The Supervisor or delegate will respond to a request for authorization within 48 hours, Monday through Friday. If requested, the company will perform any trimming under the direct supervision of the Supervisor or his designee.

- d. Temporary removal of cables: The Company shall, upon request of the Borough, at the Company's expense, temporarily raise, lower or remove its cables and associated facilities in order to facilitate the moving of Borough-owned buildings, equipment, vehicles and machinery and to accommodate other like circumstances. In light of a temporary removal request by other than the Borough for non-Borough-owned buildings, equipment, vehicles and machinery, the cost of such temporary removal shall be the responsibility of the requesting party.

#### **SECTION 9. CUSTOMER SERVICE.**

In providing services to its customers, the Company shall comply with N.J.A.C. 14:18-1, et seq. and all applicable state and federal statutes and regulations. The Company shall strive to meet or exceed all voluntary company and industry standards in the delivery of customer service and shall be prepared to report on it to the Borough Council upon written request of the Borough Manager or Clerk.

- a. The Company shall continue to comply fully with all applicable state and federal statutes and regulations regarding credit for outages, the reporting of same to regulatory agencies and notification of same to customers.
- b. The Company shall continue to fully comply with all applicable state and federal statutes and regulations regarding the availability of devices for the hearing impaired and the notification of same to customers.
- c. The Company shall use every reasonable effort to meet or exceed voluntary standards for telephone accessibility developed by the National Cable Television Association (NCTA).
- d. Nothing herein shall impair the right of any subscriber or the Borough to express any comment with respect to telephone accessibility to the Complaint Officer, or impair the right of the Complaint Officer to take any action that is permitted under law.
- e. Upon written request of the Borough Council or its designee, the Company shall meet with the Borough Council or its designee to discuss customer service issues.

#### **SECTION 10. MUNICIPAL COMPLAINT OFFICER.**

The Borough Administrator or their designee is hereby designated as the Complaint Officer. All complaints shall be received and processed in accordance with N.J.A.C. § 14:17-6.5.

**SECTION 11. LOCAL OFFICE.**

During the term of this franchise, and any renewal thereof, the Company shall maintain a business office or agent in accordance with N.J.A.C. § 14:18-5.1.

**SECTION 12. PERFORMANCE BOND.**

During the life of the franchise the Company shall give to the Borough a bond in the amount of Twenty-Five Thousand Dollars (\$25,000). Such bond shall be to insure the faithful performance of all undertakings of the Company as represented in its application for municipal consent incorporated herein.

**SECTION 13. SUBSCRIBER RATES.**

The rates of the Company shall be subject to regulation as permitted by federal and state law.

**SECTION 14. PUBLIC, EDUCATION AND GOVERNMENTAL ACCESS**

- a. The Company shall continue to provide residents with a system-wide public access channel maintained by the Company. Qualified individuals and organizations may utilize public access for the purpose of cable casting non-commercial access programming.
- b. The Company shall continue to provide a system-wide leased access channel maintained by the Company for the purpose of cablecasting commercial access programming in conformance with the Company's guideline and applicable state and federal statutes and regulations.
- c. The Company shall continue to provide a shared local access channel to be maintained by the Company and operated by the municipality's access or PEG designee (so long as the organization or its successor continues to be the borough's access or PEG designee), for the purpose of local governmental and educational access programming in conformance with the Company's guidelines and applicable state and federal statutes and regulations. If the shared local access channel goes black or is devoid of all programming and ceases to be used for a period of ten (10) consecutive weeks, the municipality access channel and, shall therewith forego its right to use the shared local Channel and thereafter, Comcast, in its full discretion, shall be entitled to utilize the channel without

restriction.

- d. The Company shall continue to provide a dedicated local access channel to be maintained by the Company and operated by the municipality for the purpose of local government and educational access programming in conformance with the Company's guidelines and applicable state and federal statutes and regulations. The Company shall continue to provide and maintain the existing channel return lines and switching capabilities at high school and municipal building. The company shall provide an additional return feed for this channel at the high school football field or other location of the city's choosing, provided that such location is within 200 feet of active cable plant.
- e. The Company shall take any steps that are necessary to ensure that the signals originated on the access channels are carried without material degradation, and with a signal whose quality is equal to that of the other standard channels that the Company transmits.

#### **SECTION 15. COMMITMENTS BY THE COMPANY.**

- a. The Company shall continue to provide standard installation and basic television service on a total of 50 outlets to the four existing public schools in the municipality, 10 outlets for future schools constructed in the municipality, and on 10 outlets to each private school at no cost, provided the school is within 200 feet of active cable distribution plant. Provision of digital equipment (converter boxes, DTAs, etc.) for all outlets shall be outlet installed, if any, shall be paid for on a materials/equipment and plus labor basis by the school requesting services. Monthly service charges shall be waived on all additional outlets, except for equipment. Conversion of non-Company authorized outlets to Company standard, including wiring, equipment and installation charges shall also be charged on a material plus labor basis.
- b. The Company shall provide standard installation and basic cable television service at no cost, on one (1) outlet to the Municipal Center, Police Station, Fire House, EMS Station, Municipal Center Maintenance (lower level), DPW, WWTP, Board of Education (Municipal Center), Public Library, Senior Citizen Center, Board of Education (Maintenance Facility) behind Salt Brook school, Community Pool, and William Paca Club, Academy Building and Salt Box Museum, provided the facility is within 200 feet of active cable distribution plant. Each outlet installed, if any, shall be paid for on a materials/equipment and plus labor basis by the facility requesting services. Monthly service charges shall be waived on all additional outlets, except for equipment. Conversion of non-Company authorized outlets to Company standard, including wiring, equipment and installation charges shall also be charged on a material plus labor basis.
- c. The Company shall continue to provide one free non-network high speed Internet

connection and service (one outlet at each location) at public library buildings and all public and private schools. Connections are to be located in areas accessible to student and community use, not to be restricted to administrative use, provided the facility is within 200 feet of an active cable distribution plant.

- d. Within six months of the issuance of a Renewal Certificate of Approval by the BPU, the Company shall provide to the Borough a one-time PEG Access Capital Grant in the amount of \$25,000 to meet the Access capital needs of the community.
- e. The Communications Act of 1934, as amended [47 U.S.C. §543 (b)], allows the Company to itemize and/or identify: (1.) the amount on the subscriber bill assessed as a franchise fee and the identity of the governmental authority to which the fee is paid; (2.) the amount on the bill assessed to satisfy any requirements imposed on the Company by the cable franchise to support public, education, and/or governmental access channels or the use of such channels; and (3.) any grants or other fees on the bill or any tax, assessment, or charge of any kind imposed by any governmental authority on the transaction between the operator and the subscriber. The Company reserves its external cost, pass-through rights to the full extent permitted by law.

#### **SECTION 16. EMERGENCY USES.**

- a. The Company will comply with the Emergency Alert System ("EAS") rules in accordance with applicable state and federal statutes and regulations.
- b. The Company shall in no way be held liable for any injury suffered by the Borough or any other person, during an emergency, if for any reason the Borough is unable to make full use of the cable television system as contemplated herein.

#### **SECTION 17. LIABILITY INSURANCE.**

The Company shall at all times maintain a comprehensive general liability insurance policy with a single limit amount of One Million Dollars (\$1,000,000) covering liability for any death, personal injury, property damages or other liability arising out of its construction and operation of the cable television system, and an excess liability (or "umbrella") policy in the amount of Five Million Dollars (\$5,000,000).

#### **SECTION 18. INCORPORATION OF THE APPLICATION.**

All of the statements and commitments contained in the Application or annexed thereto and incorporated therein, and any amendment thereto, except as modified herein, are binding upon the Company as terms and conditions of this consent. The Application and other relevant writings submitted by the Company shall be annexed hereto and made a

part hereof by reference provided same do not conflict with application State or Federal law.

**SECTION 19. COMPETITIVE EQUITY.**

Should the Borough grant municipal consent for a franchise to construct, operate and maintain a cable television system to any other person, corporation or entity on terms materially less burdensome or more favorable than the terms contained herein, the Company may substitute such language that is more favorable or less burdensome for the comparable provision of this Ordinance subject to the provisions of N.J.A.C. § 14:17-6.7.

**SECTION 20. SEPARABILITY.**

If any section, subsection, sentence, clause, phrase or portion of this Ordinance is for any reason held invalid or unconstitutional by any court or federal or state agency of competent jurisdiction, such portion shall be deemed a separate, distinct and independent provision, and its validity or unconstitutionality shall not affect the validity of the remaining portions of the Ordinance.

**SECTION 21. PROPRIETARY INFORMATION**

The Company shall not be required to disclose information which it reasonably deems to be proprietary or confidential in nature. The Borough agrees to treat any information disclosed by the Company as confidential and only to disclose it to those employees, representatives, and agents of the Borough that have a need to know in order to enforce this Ordinance Agreement and who agree to maintain the confidentiality of all such information, unless such information is deemed to be subject to New Jersey's Open Public Records Act.

The Company shall not be required to provide Customer information in violation of Section 631 of the Cable Act or any other applicable federal or state privacy law. For purposes of this Section, the terms "proprietary or confidential" include, but are not limited to, information relating to the Cable System design, customer lists, marketing plans, financial information unrelated to the calculation of franchise fees or rates pursuant to FCC rules, or other information that is reasonably determined by the Company to be competitively sensitive. The Company may make proprietary or confidential information available for inspection but not copying or removal by the Borough representative. In the event that the Borough has in its possession and receives a request under a state "sunshine," public records, or similar law for the disclosure of information the Company has designated as confidential, trade secret or proprietary, the Borough shall notify the Company of such request and cooperate with Company in opposing such request.

**SECTION 22. FORCE MAJEURE.**

The Company shall not be liable or responsible for, in whole or in part, any delay or failure to perform any of its obligations hereunder which may result from accidents, pandemics, floods, fires, earthquakes, tornadoes or other acts of God; war, acts of war (whether or not a declaration of war is made), civil disobedience; civil disturbance, sabotage or vandalism, customer tampering or interference, or act of public enemy; strikes, other labor or job actions or unavailability of materials or equipment; or other events or circumstances beyond the reasonable control of the Company.

**SECTION 23. THIRD PARTY BENEFICIARIES.**

Nothing in this Franchise or in any prior agreement is or was intended to confer third-party beneficiary status on any member of the public to enforce the terms of such agreements or Franchise.

**SECTION 24. NEW DEVELOPMENTS**

The Borough, for its part, shall endeavor to exercise reasonable efforts to require developers and utility companies to provide the Company with at least fifteen (15) days advance notice of an available open trench for the placement of necessary cable.

**SECTION 25. EFFECTIVE DATE.**


This Ordinance shall take effect immediately upon issuance of a Renewal Certificate of Approval from the BPU.

INTRODUCTION: February 27, 2024


PUBLIC HEARING: March 12, 2024

ADOPTED: March 12, 2024

BOROUGH OF NEW PROVIDENCE  
COUNTY OF UNION  
STATE OF NEW JERSEY

By:   
Allen Morgan, Mayor

ATTEST:

  
Denise Brinkofski, Borough Clerk



June 10, 2024

Borough of New Providence  
360 Elkwood Avenue  
New Providence, NJ 07974

Dear Mayor Morgan and Members of the Governing Body:

Please accept this letter as our formal acceptance of the ordinance granting municipal consent to Comcast and the amending ordinance.

Comcast appreciates the favorable consideration of our application, and we look forward to a long and mutually beneficial relationship with New Providence.

As always, should you have any questions regarding this or any other Comcast matter, please do not hesitate to contact me directly at 908-481-6148.

Sincerely,

Karen Mastriano  
Director of Government and Community Affairs

cc: Lawanda Gilbert, Director, OCTV, NJ BPU





LAWANDA R. GILBERT  
DIRECTOR

OFFICE OF CABLE TELEVISION  
& TELECOMMUNICATIONS  
TEL: (609) 341-9186  
FAX: (609) 777-3325

**State of New Jersey**  
BOARD OF PUBLIC UTILITIES  
44 SOUTH CLINTON AVENUE, 9<sup>TH</sup> FLOOR  
POST OFFICE BOX 350  
TRENTON, NEW JERSEY 08625-0350  
[WWW.NJ.GOV/BPU](http://WWW.NJ.GOV/BPU)

**APPLICATION FOR A TRADITIONAL MUNICIPAL  
CONSENT CABLE TELEVISION FRANCHISE**

Application for the Borough of New Providence

County of Union.

Note: Read all instructions carefully.

Check as appropriate:

- Application for initial Municipal Consent
- Application for initial Certificate of Approval
- Application for renewal of Municipal Consent
- Application for renewal of Certificate of Approval

**I. Organization and Management**  
(to be completed by all applicants)

1. Name of Applicant: Comcast of New Jersey II, LLC
2. Address & Telephone: 800 Rahway Avenue, Union, NJ 07083  
(800) 266-2278
3. System Name: Comcast of New Jersey II, LLC
4. Office Address: 800 Rahway Avenue, Union, NJ 07083
5. Existing/Proposed Tower Address: None
6. Existing/Proposed Head End Address: 799 Bloomfield Avenue, Verona, NJ

7. Type of Business Activity:

- (a)  Corporation \_\_\_\_\_  
(Date of incorporation and state)  
(Attach a copy of the incorporation, new applicants only)
- (b)  Partnership \_\_\_\_\_  
(Date of partnership agreement)  
(Attach a copy of the agreement, new applicants only)
- (c)  Proprietorship \_\_\_\_\_  
(Type)
- (d)  Other (Describe) Delaware LLC (formed 12/12/2002)

Note: For the purposes of this application, a principal is any individual, business organization or other entity in ownership control of 3% or more of the voting stock or any equivalent voting interest of a partnership or joint venture of an applicant.

8. (a) Complete for all principals and beneficial holders of 3% or more stock or their ownership interest in applicant. Principals include individuals, corporations, partnerships, joint ventures and unincorporated associations: **NOT APPLICABLE**

- (1) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_
- Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)
- Nature of interest:  partner  stockholder  office  other (describe)
- Profession, occupation  
or type of business: \_\_\_\_\_
- Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

- (2) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_
- Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)
- Nature of interest:  partner  stockholder  office  other (describe)
- Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(3) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(4) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(5) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(6) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_  
Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)  
Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)  
Profession, occupation  
or type of business: \_\_\_\_\_  
Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(7) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_  
Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)  
Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)  
Profession, occupation  
or type of business: \_\_\_\_\_  
Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(b) Complete for all organizations (not individuals) listed in Item 8(a):

Name: \_\_\_\_\_ Tel.: \_\_\_\_\_  
Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Holders of 10% or more of stock or ownership interest:

Name	Address	Tel. No.	% of Ownership
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**The applicant, Comcast of New Jersey II, LLC (“Comcast NJ II”), is a wholly owned subsidiary of Comcast Cable Communications, LLC, which is wholly owned by Comcast Corporation.**

**1701 John F. Kennedy Blvd. 215-286-1700  
Philadelphia, PA 19103**

9. System Personnel (if not applicable, so indicate):

- (a) System Manager: Daniel Bonelli Tel No.: (860) 436-7689  
Present Position: Regional Senior Vice President Yrs. Exp. 16
- (b) Chief Engineer: Victoria Boston Tel No.: (720) 527-1369  
Present Position: RVP of Network Engineering Yrs. Exp. 5
- (c) Accountant: Dan Ware Tel No.: (801) 419-1403  
Address: 3800 Horizon Boulevard, Suite 300, Treose, PA 19053
- (d) Attorney: Jeffery Jacobs Tel No.: (215) 286-8989  
Address: 1701 John F. Kennedy Boulevard, Philadelphia, PA 19103
- (e) Consultant: N/A Tel No.: \_\_\_\_\_  
Address: \_\_\_\_\_
- (f) Registered Agent: United States Corp. Tel No.: (302) 674-1221  
Address: \_\_\_\_\_

Note: Personnel indicated for operations positions shall be those persons who, in fact, will have responsibility, authority and control of the day-to-day system construction and operation. Include those individuals who should be contacted by OCTV representatives during the normal course of business.

- (g) Other: Juan Perez, Director of Technical Operations, (908) 258-8208  
Karen Mastriano, Director of Government & Regulatory Affairs, (908) 481-6148  
Sue Ruffino, Local Access Coordinator, (908) 851-8917

10. Names and addresses, home and business, of all officers of applicant and office held by each:

**See Appendix A.**

11. Names and addresses, home and business, of all members of the board of directors of applicant and position held by each:

**See Appendix A.**

12. Address and telephone number of each office in New Jersey from which business is or will be conducted, indicating the principal office and the office at which records will be kept pursuant to N.J.S.A. 48:5A-45:

**Principal Office: Comcast of New Jersey II, LLC  
800 Rahway Avenue  
Union, NJ 07083**

**Woodbridge Xfinity: 899 Georges Ave., Ste. 13  
Woodbridge, NJ 08840**

**Union Xfinity: 2345 U.S. Highway 22  
Union, NJ 07083**

**W. Orange Xfinity: 495 Prospect Ave.  
West Orange, NJ 07052**

**All offices utilize the following numbers:**

**(732) 602-7400**

**(973) 736-7400**

**(800) 792-5590**

13. Address and telephone number of the designated local office or agent available to receive, investigate and resolve any problems that the subscriber may encounter regarding equipment malfunctions, quality of service and other similar matters, pursuant to N.J.S.A. 48:5A-26:

**Customer Service  
Comcast Xfinity Store  
2345 U.S. Highway 22  
Union, NJ 07083  
(973) 736-7400  
1 (800) COMCAST**

**New Jersey Board of Public Utilities  
Office of Cable Television & Telecommunications  
44 South Clinton Avenue, 1st Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
1 (800) 624 0331  
(609) 341-9177**

**II. Legal and Character Qualifications**  
(All applicants)

1. Has the applicant (including parent corporation or any principal) ever been convicted by any court or administrative agency of any felony, libel, slander, obscenity, invasion of privacy, lotteries or unfair methods of competition? \_\_\_\_Yes XNo.

If “Yes,” attach a statement containing the background of the charge and the final resolution.

2. Has the applicant (including parent corporation or any principal) ever had any public licenses revoked or suspended by legal or administrative action by any governmental agency? \_\_\_\_Yes XNo.

If “Yes,” attach a statement containing the specifics.

3. Has the applicant (including parent corporation or any principal) ever been involved in any bankruptcy proceeding? \_\_\_\_Yes XNo.

If “Yes,” attach a statement containing the specifics.

4. Has the applicant or any party to the application (including parent corporation or any principal) ever been convicted by a U.S. Federal Court concerning any violation relating to unlawful restraints and to any agreements in restraint of trade? \_\_\_\_Yes XNo.

If “Yes,” attach a statement containing the specifics.

5. Are any of the above actions relating to the applicant (including parent corporation or any principal) currently pending? \_\_\_\_Yes XNo.

If “Yes,” attach a statement containing the specifics.

6. Does the applicant, or any principal, directly or indirectly own, operate, control or have more than three percent interest in any of the following?

	<u>YES</u>	<u>NO</u>
a. A national broadcast television network	<u>X</u>	_____
b. Any broadcast television station (including VHF)	<u>X</u>	_____
c. Any newspaper published or distributed in the State of New Jersey	_____	<u>X</u>
d. A national broadcast radio network	_____	<u>X</u>
e. Any broadcast radio station (including FM)	_____	<u>X</u>
f. Any other media enterprise	<u>X</u>	_____

For each affirmative response, attach a statement containing specifics including percentage of ownership. **Although neither Comcast NJ II nor Comcast Cable Communications, LLC (“Comcast Cable”) owns any of the kinds of businesses listed in 6(a) through 6(f) above, a**

**confidential statement of the ownership interests of Comcast Corporation, indirect parent entity of both Comcast NJ II and Comcast Cable, is included in Confidential Appendix B.**

7. Are there any outstanding unsatisfied judgments or decrees against the applicant or party to the application (including parent corporation or any principal)?  Yes  No.

If “Yes,” attach a statement containing the specifics.



**III. Cable Experience  
(new applicants only)**

**NOT APPLICABLE**

1. List all cable television systems ever owned by applicant or any principal (or parent corporation or another subsidiary of parent) in which any of the former owned 3% or more of the equity interest.

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Note: List the following for each system.

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- (a) Name of system, principal municipalities, address and telephone number of principal office, date of franchise(s), percentage of franchise area constructed, approximate number of subscribers and percentage of penetration as of the date of this application, and date of disposition, if applicable.

- (b) Has the applicant or any principal (or the parent corporation or any other subsidiary of the parent) ever had any equity interest in any cable television system, in the State of New Jersey, as defined by N.J.S.A. 48:5A-1 et seq.

Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, explain:

#### IV. System Design

1. Each applicant shall describe in narrative form the existing or contemplated system design concept indicating initial construction proposed and the development and extension of the system within the franchise boundaries over the period of the proposed municipal consent. Information should also be provided concerning:
  - (a) Extent to which two-way capability will be available initially and what provisions will be made for future development.
  - (b) Total signals to be carried and any auxiliary equipment to be provided to subscribers.
  - (c) A description of the methods to be employed for securing premium services and the extent that subscribers will be required to use equipment supplied by the applicant to receive those services.
  - (d) In the case of a renewal, the extent to which the applicant will rebuild or upgrade the system or extend plant into previously unserved areas. Provide estimated dates of commencement and completion. Indicate what will be replaced.

#### **System Design Narrative**

The current cable television distribution system is 750 MHz in a hybrid fiber-coaxial, fiber-to-digital-node design. The entire system is inherently two-way capable. The return path has been activated and is being used to provide high-speed Internet access, and for digital video, Video On Demand, High Definition Television (HDTV), and Comcast Digital Voice services.

All video channels are transmitted in digital. The number of channels and bandwidth required will be a function of the services carried. To receive digital channels, customers must have compatible equipment. Standard definition digital channels require a digital converter, cabled card, or digital adapter to view. Video On Demand requires a digital converter to view.

All optional premium services are secured using digital encryption and require a digital converter or cable card to view. HDTV customers will need an HDTV converter for all HD channels other than off-air broadcasters. To receive off-air HD broadcasts without a converter requires a television set with an integral HD tuner.

Comcast NJ II has completed an upgrade of the distribution system. The upgrade entailed the deployment of advanced fiber optic technology in a hybrid fiber/coaxial cable architecture with fiber to digital nodes. Customers experience enhanced picture quality and greater system reliability as a result of the upgrade.

2. Provide the following information concerning Standard or FM broadcast radio stations carried by applicant (If all-band FM, write “all-band”).

**NOT APPLICABLE**

Call letters <u>and affiliation</u>	<u>City and State</u>	Frequency <u>broadcast</u> <u>cable</u>
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3. Provide information as to the number, cable channel designation, type of access channels and their manner of operation, including proposed date for commencement of services and channel sharing.

Comcast NJ II operates a system-wide community access channel on cable channel 96. The channel is available to all customers, organizations, and entities that Comcast serves for the cablecasting of non-commercial access programming. Additionally, the system has capacity for three (3) local access channels—currently channels 34, 35, and 36. In particular, channel 35 is utilized by New Providence High School and the Borough.

4. Each applicant shall title by category and list the following information concerning program origination:

<u>Type</u>	<u>Proposed Inception</u>	<u>Cable Channel Designation</u>
Municipal Access	In Service	Channel 34
Municipal Access	In Service	Channel 35
Municipal Access	In Service	Channel 36
Public Access	In Service	Channel 96
Leased Access	In Service	Channel 190

5. Provide information, in narrative form, regarding production equipment and facilities to be made available by the applicant for its own use and for the use of others in the community. Describe by type (do not use brand names) and number, indicating when equipment will be available.

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Note:            Some production equipment may be made available for use by access channel users. See Guide to Franchise Renewal for further information.

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**Not applicable.**

6. Each applicant shall describe, in narrative form, any other services available to subscribers. Such description shall include, but not be limited to, the applicant's capability to contract with the community for such services as emergency override, interconnection of schools or local government offices, and availability of equipment and technical advice to the community.

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Note: Provision of free services and equipment are limited by the F.C.C. and the Office. See Guide to Franchise Renewal for background information.

---

Comcast NJ II is fully capable of contracting with the community for school and government office interconnection. Emergency override is accomplished via compliance with State and Federal Emergency Alert System (EAS) guidelines. Upon reasonable advance notice, the Company will conduct training seminars for potential access users and groups. The Company provides courtesy cable television service to certain school and municipal facilities as provided in the municipal consent ordinance.

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

**CONFIDENTIAL**

**V. Receiving Site/Head End**

If a renewal, indicate \_\_\_\_ existing; \_\_\_\_ proposed.

1. Tower:

(a) Is F.A.A. approval required? Yes ( ) No ( )

(b) Fill in the following or attach as an appendix a copy of F.A.A. application:

(1) Tower height above sea level \_\_\_\_\_ft.

(2) Tower height above ground \_\_\_\_\_ft.

(3) Type structure to be used \_\_\_\_\_

(4) Lighting to be provided \_\_\_\_\_

(5) Latitude \_\_\_\_\_ Longitude \_\_\_\_\_

2. Signal survey. (optional for renewal applicants)

(a) Note: The Office will not accept a computer survey by itself. An actual site survey including signal levels and viewing of television pictures, with remarks on what was observed is required.

(b) Date: \_\_\_\_\_

(c) Test antenna(s) \_\_\_\_\_  
(manufacturer) (type)

(d) Test Equipment: \_\_\_\_\_

(e) Fill in the following:

<u>Off-Air Channel</u>	<u>Call Letters</u>	<u>City</u>	<u>Signal reading in Micro-Volts</u>	<u>Remarks</u>
------------------------	---------------------	-------------	--	----------------

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

- (f) Describe method and results of interference survey:
- (g) List any and all other existing conditions which impact on picture quality (i.e. existence of electrical interference).

3. Microwave.

(a) Is microwave to be used? (transmitted or received) ( ) Yes ( ) No

(b) If yes, complete the following:

(1) Signal to be received from \_\_\_\_\_ Path distance \_\_\_\_\_.

(2) Retransmitted to \_\_\_\_\_ Path distance \_\_\_\_\_.

(3) If facilities are to be leased give the name and address of lessor.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

4. Head End.

(a) Signal processors \_\_\_\_\_  
(number) (model) (mfg.)

(b) Base band modulators \_\_\_\_\_  
(number) (model) (mfg.)

(c) F.M. ( ) ( ) \_\_\_\_\_  
all band single channel (number of channels) (mfg.)

(d) Mixing method \_\_\_\_\_  
(passive or electronic)

(e) Pilot carrier frequency(ies) \_\_\_\_\_

(f) Block tilt Yes ( ) No ( ) If Yes \_\_\_\_\_  
(db's)

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

(g) Pass band filters used Yes ( ) No ( )

(1) Designate type \_\_\_\_\_

(2) Channels used on \_\_\_\_\_

5. Hub Sites.

If a hub site is used to deliver signal, indicate the location of the site and the method by which signal is delivered to it.

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

**CONFIDENTIAL**

**VI. System Plant**

If a renewal, indicate \_\_\_\_\_ existing; \_\_\_\_\_ proposed.

1. Fill in the following:  
(If construction is complete, provide completed mileage figures.)

	<u>Aerial</u>	<u>Underground</u>
(a) Trunk	_____ miles	_____ miles
(b) Distribution	_____ miles	_____ miles
(c) Mileage determined by the following method:		

2. Rate of annual construction (in terms of total primary service area).  
(New systems, rebuilds and extensions)

		<u>miles of plant</u>			<u>% of Primary</u>
		<u>supertrunk</u>	<u>trunk</u>	<u>distribution</u>	<u>Service Area</u>
1 <sup>st</sup> year:	aerial underground				
2 <sup>nd</sup> year:	aerial underground				
3 <sup>rd</sup> year:	aerial underground				
4 <sup>th</sup> year:	aerial underground				
5 <sup>th</sup> year:	aerial underground				



Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

3. Attach as an appendix a technical description of proposed system including: equipment to be used; use of standby power supplies; utility bonding methods; and the overall capabilities of the system.

4. Attach as an appendix a map of the entire municipality with borders designating the following:

(the scale shall be approximately 1000 feet / 1/2 inch or larger)

- (a) Head end.
- (b) Hubs if any.
- (c) Super trunk and amplifier locations.
- (d) Trunk route and amplifier locations.
- (e) All streets which are to receive service; designating aerial and underground separately.
- (f) Phases of construction.
- (g) All streets which will be served under a "Line Extension Policy."

Note: The map(s) must show inter-municipal connections.

5. Cable.

	<u>Diameter</u>	<u>Type</u>
(a) Super trunk	_____	_____
(b) Trunk	_____	_____
(c) Distribution	_____	_____
(d) House drops	_____	_____
(e) If cable is not jacketed, what tests were made to determine that there were no corrosive properties in the atmosphere?		

6. Equipment.

	<u>Manufacturer</u>	<u>Model</u>
(a) Super trunk	_____	_____
(b) Trunk	_____	_____
(c) Bridger	_____	_____

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

7. Grounding.

Will your system be grounded and bonded in accordance with the applicable provisions of the National Electric Safety Code (NESC) and National Electric Code (NEC)?

Yes  No

8. Is fiber optic technology in use or proposed?  Yes  No. If yes, please explain.

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

**CONFIDENTIAL**

**VII. System Design Standards**

1. For \_\_\_\_\_ channels downstream and \_\_\_\_\_ channels upstream.
  
2. System spacing.
  - (a) Super trunk \_\_\_\_\_
  - (b) Trunk \_\_\_\_\_
  - (c) Distribution \_\_\_\_\_
  
3. Maximum cascade from head end \_\_\_\_\_
  - (a) Line extenders in cascade \_\_\_\_\_
  - (b) Ratio A.G.C. to M.G.C. \_\_\_\_\_ Slope \_\_\_\_\_
  
4. System signal level at subscriber's terminal. (maximum cascade)
  - (a) At highest frequency video carrier \_\_\_\_\_
  - (b) At channel 2 video carrier \_\_\_\_\_
  - (c) Channel 2 video carrier will be within \_\_\_\_\_ db. of highest video carrier frequency.

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

5. Within the passband, the theoretical system design performance will be equal to or better than:

	<u>Super Trunk</u>	<u>Trunk Distribution</u>	<u>Total System</u>
(a) Video carrier to noise ratio	_____	_____	_____
(b) Carrier to cross modulation ratio	_____	_____	_____
(c) Carrier to hum ratio	_____	_____	_____
(d) Carrier to second order beat ratio	_____	_____	_____
(e) Carrier to third order beat ratio	_____	_____	_____
(f) gain to frequency response across any 6 MHZ TV channel	_____	_____	_____
(g) Signal levels will not vary more than indicated as measured at any automatic gain or slope control location with maximum trunk amplifiers in cascade for 40 degree change in temperature from last balanced temperature _____ db.			
(h) From Channel 2 to maximum usable channel as measured across 75 ohms all cable will exhibit a minimum structural loss of _____ db.			
(i) R.F. Leakage			
(1) Will your system meet or exceed the F.C.C regulations limiting R.F. energy leakage permitted by CAT systems as set forth by <u>F.C.C. Rules and Regulations, 47 CFR 76.1 et seq.</u> ?      ( ) Yes      ( ) No			
(j) (1) Are converters to be used?      ( ) Yes      ( ) No			
(2) If yes, _____	<u>Type</u>	<u>Mfg.</u>	

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for the confidential treatment of such information in accordance with N.J.A.C. 14:1-12 et seq.

(k) Premium service security method: \_\_\_\_\_  
\_\_\_\_\_

(l) (1) Amplifier power source \_\_\_\_\_ vac.

(2) Is standby power to be used? Yes ( ) No ( )

(3) If yes, where? \_\_\_\_\_

**VIII. System Channel Allocation**

**SEE APPENDIX D**

Provide the following for all signals carried: (1) (Attach additional sheets if necessary)

System Name: \_\_\_\_\_ Date effective: \_\_\_\_\_

Cable Channel/ Lower Edge Frequency (MHz)	Converter Channel	Call Letters	Location	Reception Method	Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (NBB), PEG Access (A) Local Origination (LO)	Nature Of Programming

### **IX. Line Extension Policy**

If applicable, attach as an appendix a copy of the proposed line extension policy. Be sure to provide a homes per mile figure for use with the line extension policy.

---

Note: The Cable Television Act requires the applicant agree to cable the entirety of the franchise area. The applicant is not required, however, do so under all circumstances or at its own cost. The primary service area is the section of the community the cable television company will provide service to residents at standard and non-standard installation rates and charges. Sections outside the primary service area may be governed by a line extension policy delineating the terms and conditions by which service will be provided. Primary service areas and any area the cable television company will provide service pursuant to a line extension policy must be designated on the map filed in accordance with § VI. System Plant.

**Comcast NJ II will comply with all lawful rules and regulations governing the operation of its cable television system and cable communications system within the Borough of New Providence. If any of the above-referenced regulations are deemed unlawful by a court of competent jurisdiction or superseded by a duly enacted State or federal statute or regulation, Comcast NJ II will not be bound by such regulation, nor will the Company be bound by any provision of the Municipal Consent Ordinance or Renewal Certificate of Approval with regard to same. Comcast NJ II reserves the right to seek administrative or judicial review of the validity of any statute, regulation, or ordinance.**

**Comcast NJ II adopts the OCTV&T's Line Extension Policy with a density threshold of 35 homes-per-mile.**

## APPENDIX "III"

### Office of Cable Television Line Extension Policy

Company \_\_\_\_\_  
Municipality \_\_\_\_\_

A cable operator is required to absorb the cost of extensions to the system in the same proportion that the extension is to the remainder of the system.

Actual subscribers served by the extension are required to absorb the remainder of the cost.

If new subscribers are added to the extension the cost is adjusted and those who previously paid receive an appropriate rebate.

1.  $\frac{\text{\# of homes in extension}}{\text{mileage of extension}} = \text{homes per mile (HPM) of extension}$
2.  $\frac{\text{HPM of extension}}{\text{Minimum HPM that company actually constructs in the system}^*} = \text{ratio of the density of the extension to the minimum density which the company constructs in the system or "A"}$
3.  $\text{Total cost of building the extension times "A"} = \text{company's share of extension cost}$
4.  $\text{Total cost of building extension less company's share of extension cost} = \text{total amount to be recovered from subscribers}$
5.  $\frac{\text{Total amount to be recovered from subs}}{\text{Total subscribers in extension}} = \text{each subscriber's share}$

In any case, the company shall extend its plant along public rights of way to:

1. All residences and businesses within 150 aerial feet of the operator's existing plant at no cost beyond the normal installation rate.
2. All residences and businesses within 100 underground feet of the operator's plant at no cost beyond the normal installation rate.

\* The minimum HPM that the company actually constructs in the system or municipality is the minimum number of homes which the company has historically constructed at its own cost. This is a function of the operator's break even point and its rate of return. **Unbuilt systems will use the primary service area as the basis for HPM rather than constructed areas.**



The operator's installation policies shall apply to construction beyond the public right of way.

Detailed accounting and/or financial information to support the minimum HPM shall be supplied to the Office for its approval in such form as required. The minimum HPM shall be updated as appropriate.

When a request for service is received, and unless good cause is shown, cable companies shall:

1. Provide a written estimate within 30 days of such a request.
2. Begin construction within 60 days of receipt of any deposit monies from potential subscribers.
3. Complete construction within six months of receipt of any deposit monies from potential subscribers.
4. Inform each home passed along the extension of the potential costs for subscribers.

Subscribers who pay for an extension shall be entitled to rebates in the following manner:

1. If the company acquires new subscribers subsequent to the initial calculation of step 5 above, the formula will be adjusted and those who have previously paid for the extension will be entitled to an appropriate rebate. In no event shall the amount of the rebate exceed the subscriber's contribution.
2. The company shall keep accurate records of the cost of the extension, the amounts paid by subscribers and any appropriate adjustments.
3. The company shall notify subscribers in the extension of their rights and responsibilities concerning the extension.
4. Once an individual dwelling has paid its share of the extension cost future reconnections or installations shall be made at the company's standard rates.
5. After a period of five years from the installation of the first dwelling unit in the extension no further adjustments shall be made. Installations after five years shall be at the company's standard rate.
6. Once a subscriber is installed, that person shall not normally be entitled to a refund of any monies paid for the installations, except in accordance with the rebate procedure outlined in this policy.

## **Definitions**

### **Primary Service Area**

The Primary Service Area (PSA) can be an entire municipality but in many instances the PSA is a limited area within a community outside of which a line extension policy may apply. The PSA is depicted by a franchise map and narrative, presented and recorded during the franchise proceedings. It normally remains a fixed geographic area throughout the life of the franchise.

### **Line Extension Survey**

Potential subscribers residing outside the PSA who request service are entitled to an estimate of their share of the cost to secure service. When conducting a survey and estimating costs, a cable company should factor-in all potential subscribers who could practicably be included in the extension and give consideration to apparent residential construction in areas contiguous to the proposed extension.

**X. Rates**

(all applicants; renewal applicants should indicate if information contained herein differs from current rates)

**SEE APPENDIX E**

1. Provide the following information with reference to rates for service:
  - (a) Residential
    - (1) Installation
      - (a) Definition of Standard Installation and nonstandard installation:
      - (b) Rate for Standard Installation: plus tax:
      - (c) Rate for Non-Standard Installation:
    - (2) Monthly service – include basic, premium and packages or tiers.
    - (3) Rental charges for any required ancillary equipment
    - (4) Other
  - (b) Hotel, motel, rooming house
    - (1) Installation
    - (2) Monthly Service Charges
    - (3) Rental charges for any required ancillary equipment
    - (4) Other
    - (5) If rates are set by contract, list general terms and conditions which would be applicable to potential customers.
  - (c) Commercial Enterprise
    - (1) Installation
    - (2) Monthly service charges

(3) Rental charges for any ancillary equipment

(4) Other – include restrictions on premium services

(d) Apartment, condominium, cooperative, multiple unit dwelling

(1) Installation

(2) Monthly service charges

(3) Rental charges for any required ancillary equipment

(4) Other

2. List and describe all advertising rates.

3. List and describe all leased channel rates.

4. List and describe all equipment and personnel charges.

5. Do any of the above rates and/or terms and conditions of service differ from the existing ones?  
Yes ( ) No ( )

If yes, please explain.

**XI. Financing**

(New applicants; renewal applicants must complete only if rebuild and/or upgrade is planned or if areas of the original territory are not yet built.)

**NOT APPLICABLE: Upgrade has been completed.**

1. Estimate the capital requirements for construction of the proposed system including but not limited to estimates as to the transmission system and distribution and drop cable, office equipment, studio equipment, vehicles, telephone and power pole make ready, converter costs, administrative and technical personnel, wages and bonuses.

			<u>Years</u>		
Pre-operating Period	1	2	3	4	5

2. Describe the sources of funds to be provided.

			<u>Years</u>		
Pre-operating Period	1	2	3	4	5

3. Estimate the annual revenues anticipated from system operation and operating expenses and working capital needed in excess of that required for construction.

			<u>Years</u>		
Pre-operating Period	1	2	3	4	5

4. The following financial data and supporting schedules will be required for both the individual municipality and for the applicant's overall financial status (including commitments in other municipalities designating each municipality separately for each respective municipality covered in projections);

- (a) Statements of personal net worth of the stockholders owning or controlling 3% or more of the voting stock or any equivalent voting interest of the applicant corporation or individuals if other than a corporation.
- (b) Current financial statement of applicant (balance sheet, profit and loss statements, statement of cash flows).
- (c) Pro forma estimate of balance sheet, projecting the pre-operating period and the first five (5) years.

- (d) Pro forma estimate of profit and loss statement, projecting the pre-operating period and the first five (5) years, in detail;
  - (1) Indicate categories of projected revenues (see “3” above).
  - (2) Indicate categories of projected expenses (see “3” above).
- (e) Submit schedules indicating pertinent subscriber data for periods similar to “c” and “d” above;
  - (1) Homes passed.
  - (2) Where applicable, anticipated subscribers at the beginning and ending of each respective year and corresponding penetration estimates for:
    - i. Cable television reception service.
    - ii. Cable communications system (i.e. pay cable).
    - iii. Seasonal subscribers.
    - iv. Other; second outlet, reconnections, etc., (designate).
- (f) Revenue by category (see “4d”).
- (g) Pro forma estimate of source and application of funds, projecting for the pre-operating period and the first five (5) years (see “2” above).
- (h) Schedule showing assumptions used (i.e. costs per mile, converter costs, make-ready cost, expense ratio, projected penetration, revenue charge, etc.).
- (i) Pro forma estimate of capital expenditures, projecting for the pre-operating period and the first five (5) years. Indicate depreciation life expectancy of each category of plant, equipment and the method of depreciation used. (Please note that this total is to correspond with balance sheet figure).

All information which does not fit in the space provided should be attached as appendices.

## **XII. Financial Terms and Conditions**

1. Provide, as appendices, written evidence of commitments from person who will provide funds including parent and subsidiary companies, together with detailed terms and conditions of those commitments, any obligation which may affect the operation of the system, and submit current financial statements as to present status of cable operator together with current financial statements of parent, subsidiary companies and/or other financial interests, if applicable. Provide audited financial or an explanation of why they are unavailable.

**Unaudited financial statements for Comcast Cable Communications, LLC (New Jersey Operations) for the year ending December 31, 2023 were filed with the OCTV&T on or about March 29, 2024. Audited financial statements for Comcast Corporation were also filed for the same period. Separate audited financial statements for each system are not performed.**

2. Provide, as appendices, copies of all agreements, contracts and leases pertaining to the construction and operation of the proposed system. **NOT APPLICABLE**

---

Note For each document attached in accordance with XII above, as part of the Appendix entitled Financing, include the following:

For item 1:

- (1) Source of financing.
- (2) Terms of financing (payment, interest rates, etc.).
- (3) Amount of financing.
- (4) How funds are to be utilized.
- (5) Type of funds (equity, intercompany debt, third party financing, cash flow, etc.).

For item 2:

- (1) Parties to agreement.
- (2) Term of agreement.
- (3) Date of agreement.

- 
3. Furnish all other pertinent financial data affecting either present or future operations, and/or plant construction as well as other services to be rendered or contemplated which could affect the proposed system.

**XIII. Bonding and Insurance**

1. Provide complete information, as to the type and amounts of insurance, applicant will have as of franchise date.

**In accordance with the provisions of N.J.S.A. 48:5A-23(f), Comcast of NJ II will provide insurance coverage of the following types in the specified minimum amounts:**

- 1) **\$150,000.00 for bodily injury or death to any person (up to \$500,000.00 for bodily injury or death resulting from any one accident);**
- 2) **\$100,000.00 for property damage resulting from any one accident; and**
- 3) **\$50,000.00 for all other types of liability.**

2. Indicate the amount of performance bond applicant will have as of franchise date.

---

Note: Insurance and bonding requirements are established by law. See Guide to Franchise Renewal and N.J.S.A. 48:5A-28 for further information.

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**Pursuant to N.J.S.A. 48:5A-28, Comcast NJ II maintains and will continue to maintain a performance bond in the amount of \$25,000.00.**

**XIV. Liability**

The applicant holds the municipality harmless from any liability arising out of the company's operation and construction of its cable television systems.

**XV. Special Requirements for Proposed Overbuilds**

**NOT APPLICABLE**

All applicants proposing to overbuild an existing cable television system are requested to supply information on the following:

1. Construction of the System. Describe any anticipated additional construction problems associated with an overbuild; include costs, make-ready, service to underground areas and MDU's and steps to be taken to avoid unreasonable disruption of service. Provide specific data indicating how make-ready estimates were determined.
  
2. Financing. Describe any anticipated additional costs and the basis for revenue projections, including anticipated penetration, associated with an overbuild.
  
3. A description of any other operating or attempted cable television overbuilds or dual builds by the applicant.



**XVI. Verification**

State of New Jersey )  
 )  
County of Monmouth )  
 )  
 )

ss:

Karen Mariano (hereinafter referred to as affiant) being duly sworn upon her oath according to law, deposes and says that she is Director of Gov't & Regulatory Affairs for Comcast of New Jersey II, LLC; that she is authorized on the part of the applicant to verify and file with the Borough of New Providence this application and appendices attached hereto, that she has (title of affiant) (name of applicant) (municipality)

carefully examined all of the statements contained in such application and the appendices hereto and made a part hereof; that she has knowledge of the matters set forth herein are true and correct to the best of his knowledge, information and beliefs. Affiant further says that the applicant makes this application intending in good faith to present evidence which the applicant believes will support the application as to which authority to operate is sought herein.

Date: September 3, 2024

*Karen Mastriano*

Signature of Affiant

Karen Mastriano  
Director of Government & Regulatory Affairs  
Comcast of New Jersey II, LLC  
800 Rahway Avenue  
Union, NJ 07083  
(908) 481-6148

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Index to Appendices

Note: List all material contained in attached appendices.

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<u>Page</u>	<u>Section</u>	<u>Item</u>	<u>Subject</u>
A.	_____		<u>Officers and Directors</u>
B.	_____		<u>Ownership Percentages</u>
C.	_____		<u>Community Access</u>
D.	_____		<u>System Channel Allocation</u>
E.	_____		<u>Rates</u>
F.	_____		<u>Bonding &amp; Insurance</u>

# **Appendix A**

# **Appendix A**

## **COMCAST CORPORATION BOARD OF DIRECTORS**

All located at 1701 John F. Kennedy Blvd., Philadelphia, PA 19103

### **Directors**

Brian L. Roberts, Chairman & CEO, Comcast Corporation

Kenneth J. Bacon, Director, Comcast Corporation

Madeline S. Bell, Director, Comcast Corporation

Thomas J. Baltimore Jr., Director, Comcast Corporation

Louise F. Brady, Director, Comcast Corporation

Edward D. Breen, Director, Comcast Corporation (Lead Independent Director)

Gerald L. Hassell, Director, Comcast Corporation

Jeffrey A. Honickman, Director, Comcast Corporation

Maritza G. Montiel, Director, Comcast Corporation

Asuka Nakahara, Director, Comcast Corporation

David C. Novak, Director, Comcast Corporation

### **Contact the Comcast Board by Mail**

Thomas J. Reid

Secretary

Comcast Corporation

One Comcast Center

Philadelphia, PA 19103-2838

### **Contact the Comcast Board by E-mail**

[audit\\_committee\\_chair@comcast.com](mailto:audit_committee_chair@comcast.com)

The Secretary, or his designee, promptly reviews all such correspondence and, as appropriate, forwards any correspondence to the Board or other addressee based on the subject matter of the correspondence. Any such correspondence relating to accounting, internal accounting controls or auditing matters is handled in accordance with procedures established by the Audit Committee.

# **Appendix B**

COMCAST CORPORATION  
ATTRIBUTABLE INTERESTS  
AS OF 12/12/2023

Channel	% ownership	Consolidated for accounting purposes?	Revised since last quarter
<b><u>NBCUniversal Interests</u></b>			
<b><u>Comcast Interests</u></b>			

Comcast's responses contain proprietary commercial information and are therefore being submitted together with a request for confidential treatment of such information in accordance with N.J.A.C. 14:1-12 *et seq.*

**PUBLIC VERSION**

COMCAST CORPORATION  
ATTRIBUTABLE INTERESTS  
AS OF 12/12/2023

Channel	% ownership	Consolidated for accounting purposes?	Revised since last quarter
<u>NBCUniversal and Comcast Interest</u>			

# **Appendix C**



**COMCAST, LLC**  
**PUBLIC ACCESS GUIDELINES AND PROCEDURES**  
**APPLICATION**

**INTRODUCTION:**

Comcast has set aside a broadcast channel to be used by residents of the community at no cost. Comcast will only accept programs from the designated community. Comcast will provide a professional advisory staff to aid community groups and individuals who wish to produce Public Access Programming.

**RULES AND REGULATIONS:**

A program proposal is required for all cable cast shows. Programming submitted as "special" (a production cablecast only one time) does not require a program proposal.

2 To show that the programming needs of our community are met, any program proposal must meet the following criteria for cable casting:

- Value to the community
- Listing of aims and objectives
- Definitions of target population and audience

3 Programs will be screened for a balanced presentation and non-commercial content. The Following criteria is not allowed for broadcast on Public Access:

- Presentation of any advertising material designed to promote the sale of commercial products or services
- Advertising on behalf of a candidate for public office or public referendum
- Presentation of obscene or indecent materials
- Presentation of any lottery information
- No direct solicitation on behalf of any organizations (businesses, civics, churches or other). Credit may be given to providers of funding at the beginning and/or end of the program. Programs taped on location at commercial business may refer to the place of business two times in a 28 minute program; a character-generated message such as "Taped on location at (name of business)" may also be used.

4. Public Access is designed for community use and not for the benefit of individuals, political groups or candidates currently running for political office. Comcast Public Access will not air any programs for strictly political purposes. Any producers or talents that file for political office will have their show suspended from local broadcast 60 days prior to Election Day. Their shows will be able to air again after the elections are over. Failure to comply with any of the rules and regulations of Public Access may result in a producer relinquishing the right to use any Comcast Public Access programming time.

5. All Public Access producers will be required to read and sign the Public Access Application and Agreement as provided by Comcast. Upon receiving a written program proposal and the Producer Agreement and Application, the local programming supervisor will review the paperwork schedule for the completed program. he
  
6. **Programs can be dropped off/ or mailed to the offices of: Comcast 800 Rahway ave, Union NJ 07083 anytime during the regular business hours (9am to 5pm), a drop box has been provided outside the office for dropping off dvd's.** Programs can also be uploaded to our server once approval has been granted. **Programs must be submitted in the following formats: DVD or electronic upload.** Comcast assumes no responsibility for programs mailed into the office with no provision for return postage if so required by the producer.
  
12. If a show is not presented for three (3) consecutive weeks, the time slot will be forfeited, and the producer will have to reapply for a new time slot.
  
13. Comcast will only accept access programs produced within the of coverage for the designated channel.
  
14. Public Access programs may be pre-empted at the sole discretion of the company due to special programs or events.
  
15. To the extent possible, Comcast will provide advanced notice if there will be a change in their time slot.
  
16. Public Access producers are limited to one (1) hour per week of public access programming. Exceptions are sports programming and special events.
  
17. **Any questions concerning Public Access Rules and Regulations can be directed to the Supervisor of Local Programming, (908-258-8269) between the hours of 9am and 5pm.**
  
18. **In the event of any problems which may occur during broadcast, call the office during regular business hours, (9am to 5pm) at 908-258-8269.**

**COMCAST ACCESS CABLECAST**  
**AGREEMENT AND INDEMNIFICATION**

In consideration for the proposed use of Comcast Public Access cable channel, the applicant, on behalf of himself and the organization he represents, it ;my, hereby agrees as follows:

- 1. The applicant has read the current rules and regulations of Comcast concerning Community Access cable television and agrees to abide by these rules and regulations as they now exist or as they may, from time to time, be amended.**
- 2. The applicant represents to Comcast that he/she has all the rights and clearances necessary to cablecast over Comcast facilities all of the applicant's programming. This statement is meant to include the appropriate authorization on behalf of the applicant's organization, if any, and all appropriate rights and clearances, where necessary, from any other party whatsoever with respect to the use and cable casting of the program contents, including, but not limited to, appropriate copyright permissions and releases with respect to use of materials and/or portrayal of persons or organizations.**
- 3. The applicant agrees to indemnify and hold harmless Comcast, its officers, agents, and employees, and/or any other cable television system over which applicants material is cablecast in connection with origination or carriage on Comcast facilities from and against all claims, damages, costs, and other liabilities of any nature, including attorney fees, which may arise out of the carriage of any programming material supplied by the applicant or which may become imposed due a claim that any of the applicant's material violates or infringes upon the rights, trade names, trademarks, copyrights, patents, or literary or dramatic rights of any owner, licensor, copyright holder, or any writer, composer, or any other person, corporation, partnership, or entity or that said material constitutes libel or slander.**
- 4. The applicant understands and agrees that technical difficulties may, from time to time, interfere with the carriage or part or all of applicant's program material at the time specified or set aside for such purpose; applicant agrees not to base any claim for damages or otherwise against Comcast for the failure to carry any specific program material at a specific time.**
- 5. The applicant agrees that Comcast limit of liability for loss or damage while in Comcast Cablevision an equal physical amount of tape or film previously furnished by applicant to Comcast.**
- 6. The applicant individually and, if applicable, on behalf of the organization of which the person applying is a member, hereby waives and relinquishes any and all claims and demands that applicant, its organization, and/or any member of the organization ever had, has or may have against Comcast, including but not limited to any claim which arises as a result of the use of Comcast Public Access channels or which arises in the source of or as a result of the possession of any material for purposes of use on Comcast Public Access channels.**

**PRODUCER AGREEMENT AND INDEMNIFICATION**

I, \_\_\_\_\_ as producer of the program titled

\_\_\_\_\_, accept full responsibility for program content submitted for cablecast on cable television, and release its officers, directors, employees, and agents from liability or legal fees and expenses incurred as result of cable casting this program. I warrant and represent that the program does not contain:

1. Any solicitations of funds or advertising or material designed to promote the sale of commercial products or services, including advertising by and on behalf of candidates for public office.
2. Any material that is obscene, indecent or an invasion of privacy.
3. Any matter concerning lottery information, gift enterprise, or similar scheme.
4. Any material requiring union residual or other payment including but not limited to talent and crew unless those payments have been executed or waived.
5. Any material that is slanderous, libelous or unlawful.
6. Any material that is copyrighted or subjected to ownership or royalty rights without necessary releases, licenses, or other permission.
7. Material that requires the viewer to pay a fee to participate or gain full value of the program.

I agree to provide Comcast, prior to the cable cast of the program with copies of any releases, licenses, or other permissions obtained by me with respect to the program.

I agree that in the event a recorded program is lost, damaged or stolen, Comcast's limit of responsibility will be the cost of new, unused materials.

**PUBLIC ACCESS PRODUCERS APPLICATION AND AGREEMENT**

**DATE:** \_\_\_\_\_

**Applicant:**  
Name: \_\_\_\_\_  
\_\_\_\_\_ Address:  
\_\_\_\_\_

Telephone \_\_\_\_\_  
(Home)  
\_\_\_\_\_  
(Business)

**Organization:**  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_

Telephone \_\_\_\_\_

**Principal Officer:**  
Name \_\_\_\_\_  
Address \_\_\_\_\_

---

---

Telephone\_ \_\_\_\_\_

**Program title and brief description,**  
**desired time and weekday, program length:**

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**This Program Is:**

A. ONE TIME ONLY: \_\_\_\_\_

B. SERIES (short)\_\_\_\_\_ REGULAR

**NOTE: THIS APPLICATION IS NON-TRANSFERABLE.**

PRODUCER: \_\_\_\_\_

ORGANIZATION: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

AUTHORIZED: \_\_\_\_\_

COMCAST  
AUTHORIZED SIGNATURE: \_\_\_\_\_

**COMCAST**  
**PUBLIC ACCESS RULES AND REGULATIONS**  
**FOR CABLECASTING**

1. All programs submitted for cablecast will be previewed for technical quality standards. Acceptable standards do not include low video, low audio or the use of slam or in-camera credits.

2. Leave at least one minute of black at the beginning and the end of each tape\_ Black is a synchronous signal generated by a sync generator or the output of a camera with the lens cap on.

3. If there is more than one show on a DVD, they must be separated by at least 2 minutes of black, and a graphic stating Show HI. No more than 2 shows per disc are allowed.

4. All programs must be labeled properly on the disc itself. And on the box, with accurate times and dates of cablecast for each show.

S. If for whatever reason a new show is not received by Community Access for more than three (3) weeks, that program will lose its cablecast slot on the schedule.

6. If a program discrepancy form is returned, any problems, either technical or informational, must be corrected. If the same problem is found after these notices are received, we reserve the right to pull the program until they are corrected.

7. Time the length of your program to insure that 30 minute time slot are 28 minutes, 60-minute time slot are 58 minutes.

8. All programs for cable casting must have Channel Info program information sheet filled out with all necessary information. Information sheets are available from the office staff. Producers must ensure that each tape is properly identified with subject and cablecast dates.

9. Programs must be delivered into the office of Comcast 10AM no later than Thursday of each week. Programs scheduled for the weekend must be in the offices by 5pm on Thursday.

10. When a program does not arrive on time, we will not repeat the previous week's program unless notified by the producer to repeat the program

11. The Community Access Coordinator will not contact producers concerning the whereabouts of programs. If the programming is not in by the deadline, it will not run.



12. Community Access producers may seek funding for their programs from private and/or public services. However, in any event, credit to providers of funding can only be given at the beginning and/or end of the program. A sample credit might read: "This program was made possible, in part, by a grant from the John Doe Athletic Store". See addendum for definitions.

13. The following are prohibited:

- A. Advertising on behalf of candidates for public office.
- B. Presentation of obscene or indecent material.
- C. Presentation of any lottery information.
- D. Solicitation on behalf of any organization or individual (business, civic, religious or other)

14. If a program is cablecast late (for whatever reason), it will still end at its assigned time. In this way the program schedule will be adhered to as much as possible. Every effort will be made by the program operators to ensure that the program schedule is followed.

15. Upon request, appropriate documents must be supplied by the producer for the clearance of copyrighted material included in any program.

16. Application for channel time must be made a minimum of two weeks in advance.

17. COMCAST allows individuals and groups complete freedom in the production of their programs. We reserve the right to edit, pre-empt or cancel programs which are deemed to be libelous, slanderous or in bad taste, without notice. An effort will be made, whenever possible, to notify producers and explain our reasons for such actions.

18. The total number of programming hours a producer can be responsible for is one hour per week, if available. Comcast will make exceptions to this rule for programs such as parades, sporting events or special events.

19. Scheduling of programs will be done by the Community Access Coordinator at his/her discretion.

20. Cable casting time on the Community Access Channel will be made available to any responsible individual or group on a non-discriminatory basis. All arrangements must be made through the Community Access Coordinator.

21. Any program in which the audio portion is recorded in a foreign language must submit a written translation/transcript with each tape.

22. Programs must be picked up by producers within two weeks of the last Cable cast date. If they are not picked up, Comcast reserves the right to discard the program.

23. As demand grows for access time, Comcast Reserves the right to provide a rate schedule.

24. Any program producer who makes application to cablecast a series On a regular basis must provide Comcast with a minimum of two (2) new programs per month.

**\*\*Any violation of the Cablecast rules and regulations or the non-commercial guidelines will result in the immediate and permanent removal of your program from the cable system.**

**All violations of these regulations shall be determined by Comcast.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Producer's

\_\_\_\_\_  
Date

# Appendix D

**Union**

Belleville, Berkeley Heights, Bloomfield, Caldwell, Carteret, Clark, Cranford, East Orange, Essex Fells, Fairfield, Fanwood, Garwood, Glen Ridge, Harrison, Hillside, Irvington, Kenilworth, Linden, Livingston, Maplewood, Millburn, Montclair, Mountainside, New Providence, Orange, Perth Amboy, Rahway, Roseland, Roselle, Roselle Park, Scotch Plains, Secaucus, South River, Springfield, Summit, Union, Verona, West Caldwell, West Orange, Westfield, Winfield Park, Woodbridge

**LIMITED BASIC**

- 2 WCBS (CBS)
- 3 QVC
- 4 WNBC (NBC)
- 5 WNYW (FOX)
- 6,561,3487 WXTV (Univision)
- 7 WABC SD (ABC)
- 8 WJLP
- 9 WWOR (MyNetwork)
- 10 WLNY (IND)
- 11 WPIX (CW)
- 13 WNET (PBS)
- 14 WNYE (PBS)
- 15,565,3484 WNJU (Telemundo)
- 16,563,3488 WFUT (UMAS)
- 17 WPXN (ION)
- 20 WMBC (IND)
- 21 WLWV (PBS)
- 22 HSN
- 23,261 WNJN (PBS)
- 25 WRNN (IND)
- 30 C-SPAN
- 33,291 EWTN
- 34-36 Local Access
- 52,124,1067 Jewelry TV
- 86 QVC2<sup>1</sup>
- 87 QVC3<sup>1</sup>
- 88,1052 HSN2
- 96 Local Access
- 104 C-SPAN2
- 190,193,196 Leased Access
- 234,1179 WNYW Grio
- 235,1172 WNBC-LX
- 236,1166 WCBS Dabl
- 237,1176 WNYW Weather (FOX)
- 238,1178 WNYW Comedy
- 240,1165 WCBS Start TV
- 243,1177 WNYW Movies!
- 244,1186 WJLP Story
- 245,1187 WJLP (MeTV+)
- 246,1180 WWOR Buzzr
- 248,1171 WNBC Cozi TV
- 249,1192,3320 WNJU TeleXitos
- 250,1184 WPIX Grit
- 251,1185 WPIX Rewind TV
- 252,1183 WPIX AntennaTV
- 259,1146 WNET Kids (PBS)
- 262,1195 WXTV Bounce TV
- 263,1181 WWOR Heroes & Icons
- 264,1156 WLWV Arts HD (PBS)
- 265,1157 WNJN HD (NHK)
- 266,1154 WLWV Create (PBS)
- 267,1155 WLWV World (PBS)
- 287,1657 Daystar
- 290 TBN
- 294,1682 The Impact Network
- 401-450 Music Choice
- 790,1174 WABC HD (Localish)
- 791,1048 WRNN HD (IND)

- 793,1021 WLWV HD (PBS)
- 794,1063 WMBC HD (IND)
- 795,1041,3310 WXTV HD (Univision)
- 796,1047,3304 WNJU HD (Telemundo)
- 797,1068,3307 WFUT HD (UMAS)
- 798,1025 WNYE HD (PBS)
- 799,1031 WPXN-HD (ION)
- 800,1023 WNJN HD (PBS)
- 802,1002 WCBS HD (CBS)
- 803,1034 QVC HD
- 804,1004 WNBC HD (NBC)
- 805,1005 WNYW HD (FOX)
- 806,1018 HSN HD
- 807,1007 WABC HD (ABC)
- 808,1033 WJLP HD
- 809,1009 WWOR HD (MyNetwork)
- 810,1055 WLNY HD (IND)
- 811,1011 WPIX HD (CW)
- 813,1013 WNET HD (PBS)
- 867,1037 QVC2 HD<sup>2</sup>
- 892,1053 QVC3 HD<sup>2</sup>
- 964-967 Local Access
- 1038 Jewelry TV HD<sup>2</sup>
- 1070-1077 Local Access
- 1095-1099 Leased Access
- 1128 C-SPAN HD
- 1129 C-SPAN2 HD<sup>2</sup>
- 1550-1599 Music Choice
- 1661 TBN HD<sup>2</sup>
- 1668 EWTN HD

**KIDS & FAMILY**

- (INCLUDED WITH POPULAR TV)
- 41 Nickelodeon
  - 45 Freeform
  - 53 MTV
  - 55 TLC
  - 109 National Geographic Channel
  - 128 Universal Kids
  - 136 Disney Channel
  - 137 Hallmark Channel
  - 189 UP
  - 830,1458 Hallmark Channel HD
  - 837,1450 TLC HD
  - 871,1473 National Geographic HD
  - 879,1728 Nickelodeon HD
  - 880,1715 Disney Channel HD
  - 881,1742 Freeform HD
  - 884,1606 MTV HD
  - 887,1457 UP HD
  - 1707 Universal Kids HD
  - 1721 Primo TV HD<sup>2</sup>
  - 1722 Kids Street HD<sup>2</sup>

**ENTERTAINMENT**

- (INCLUDED WITH POPULAR TV)
- 24 OWN (Oprah Winfrey Network)
  - 29 TBS
  - 38 Lifetime
  - 39 Food Network
  - 40 HGTV
  - 42 Syfy
  - 44 Discovery
  - 46 TNT
  - 48 USA Network
  - 49 Comedy Central
  - 54 Animal Planet
  - 56 BET
  - 57 History
  - 59 E!
  - 60 TV Land
  - 61 Bravo
  - 67 VH1
  - 68 FX
  - 70 A&E
  - 111 Investigation Discovery
  - 114 BBC America
  - 117 WE tv
  - 119 LMN
  - 123 Oxygen
  - 138 AMC
  - 147 Great American Family
  - 155 Ovation
  - 157 Hallmark Movies & Mysteries
  - 173 TV One
  - 179 GSN
  - 185 Cleo
  - 187 truTV
  - 188 Travel Channel
  - 725 FX
  - 823,1403 USA Network HD
  - 824,1409 FX HD
  - 825,1404 TNT HD
  - 826,1434 TBS HD
  - 828,1435 Comedy Central HD
  - 829,1411 Syfy HD
  - 831,1402 A&E HD
  - 832,1463 Bravo HD
  - 833,1466 E! HD
  - 835,1455 Lifetime HD
  - 836,1428 WE tv HD
  - 838,1492 HGTV HD
  - 839,1484 Food Network HD
  - 840,1488 Travel Channel HD
  - 841,1430 truTV HD
  - 865,1626 TV One HD
  - 866,1625 BET HD
  - 868,1471 Animal Planet HD
  - 869,1449 Discovery HD
  - 875,1478 History HD
  - 882,1612 MTV Live HD
  - 886,1607 VH1 HD
  - 889,1405 AMC HD

- 894,1459 Hallmark Movies & Mysteries HD
- 895,1456 LMN HD
- 899,1444 Investigation Discovery HD
- 900,1464 OWN HD (Oprah Winfrey Network)
- 1410 FXX HD
- 1418 BBC America HD
- 1425 GSN HD
- 1426 TV Land HD<sup>2</sup>
- 1437 Comedy.TV HD<sup>2</sup>
- 1446 Justice Central.TV HD<sup>2</sup>
- 1461 Great American Family HD<sup>2</sup>
- 1462 Ovation HD
- 1465 Oxygen HD
- 1483 Recipe.TV HD<sup>2</sup>
- 1623 AFRO HD<sup>2</sup>
- 1624 Cleo HD<sup>2</sup>
- 1627 ASPIRE HD<sup>2</sup>
- 1636 GrioTV HD<sup>2</sup>
- 1637 Revolt HD<sup>2</sup>

**SPORTS & NEWS**

- (INCLUDED WITH POPULAR TV)
- 12 ESPN
  - 31,191 NewsNation
  - 37 MSNBC
  - 47 CNBC
  - 51 Bloomberg TV
  - 58 HLN
  - 62 NEWS12-NJ
  - 64 YES Network
  - 65 CNN
  - 66 FOX News Channel
  - 69 Golf Channel
  - 73 SNY
  - 74 ESPN2
  - 95 The Weather Channel
  - 98 FOX Sports 1
  - 105 C-SPAN3
  - 106 FOX Business Network
  - 714,1314 BTN Overflow
  - 715 BTN
  - 735 Tennis Channel
  - 814,1122 Bloomberg TV HD
  - 815,1102 The Weather Channel HD
  - 816,1112 HLN HD
  - 817,1111 CNN HD
  - 818,1113 MSNBC HD
  - 819,1121 CNBC HD
  - 820,1110 FOX News Channel HD
  - 821,1123 FOX Business Network HD
  - 843,1253 SNY HD
  - 844,1254 YES Network HD
  - 849,1223 Golf Channel HD
  - 850,1205 ESPN HD
  - 851,1206 ESPN2 HD

- 855,1313 BTN HD
- 857,1208 FOX Sports 1 HD
- 862,1224 Tennis Channel HD
- 870,1243 MotorTrend Network
- 898,1116 NewsNation HD
- 1115 Newsmax TV HD<sup>2</sup>
- 1127 NEWS12-NJ HD
- 1130 C-SPAN3 HD<sup>2</sup>
- 1684 Jewish Broadcasting Service HD<sup>2</sup>

**ULTIMATE TV**

- 72,126 Cartoon Network
- 75 Paramount Network
- 100 POP
- 102 ESPNews
- 108 Nat Geo WILD
- 110 Science
- 112 American Heroes Channel
- 113 Destination America
- 115 fyi
- 116 VICE
- 120 Disney Junior
- 121 Magnolia Network
- 122 Cooking Channel
- 125,1709 BabyFirst Americas
- 129,1727 Nicktoons<sup>2</sup>
- 130 Discovery Family Channel
- 131 Nick Jr.
- 132 Nick 2
- 133 TeenNick
- 135 Disney XD
- 139,1615 Nick Music
- 140 MTV2
- 141,630,3380 MTV TR3s
- 142,1633 BET Jams
- 143,1614 MTV Classic
- 144,1630 BET Soul
- 145,1619 CMT Music
- 153,377 ScreenPix
- 154,378 ScreenPix Action
- 156,380,1789 ScreenPix Westerns
- 161 ReelzChannel
- 162 Hallmark Drama<sup>1</sup>
- 163 Logo
- 164 IFC
- 165 SundanceTV East
- 166,379 ScreenPix Voices
- 170 FLIX East
- 171 BBC News
- 172 FX Movie Channel
- 174 BET Her
- 180,733 NFL Network
- 181 Discovery Life
- 194 Smithsonian Channel
- 288,1685 Jewish Life Television (JLTV)
- 567,3483 Galavision

584,3482 FOX Deportes  
586,3485 TUDN  
631,3486 NBC Universo  
667 TVK24  
711 SEC Network (National)  
712 ACC Network National Area  
718,1246 FanDuel TV  
728 Outdoor Channel  
730 ESPN  
731,749 NBA TV  
732 CBS Sports Network  
736 Sportsman Channel  
737 FOX Sports 2  
738 MLB Network  
739 NHL Network  
740,1209 FOX Sports 2 HD<sup>2</sup>  
827,1412 Paramount Network HD  
852,1210 ESPNNews HD  
853,1301 ESPN HD  
854,1303 CBS Sports Network  
HD  
858,1217 NHL Network HD  
859,1219 MLB Network HD  
860,1215 NFL Network HD  
863,1218 NBA TV HD  
864,1321 SEC Network HD  
(National)  
872,1451 Science HD  
873,1487 Destination America HD  
874,1486 fyi HD  
877,1716 Disney XD HD  
878,1734 Cartoon Network HD  
893,1438 IFC HD  
896,1436 VICE HD  
917,3375 Galavision HD  
1117 BBC News HD<sup>2</sup>  
1118 i24 News HD<sup>2</sup>  
1228,3360 Zona Futbol HD<sup>2</sup>  
1229,3359 TUDN HD  
1230,3353 FOX Deportes HD<sup>2</sup>  
1232,3387 NBC Universo HD<sup>2</sup>  
1236 Outdoor Channel HD  
1237 Sportsman Channel HD  
1325 ACC Network National  
Area HD  
1414 fuse HD<sup>2</sup>  
1427 POP HD  
1429 ReelzChannel HD<sup>2</sup>  
1439 Logo HD<sup>2</sup>  
1440 SundanceTV HD East<sup>2</sup>  
1460 Hallmark Drama HD<sup>2</sup>  
1472 Nat Geo WILD HD  
1477 Smithsonian Channel HD  
1480 American Heroes Channel  
HD<sup>2</sup>  
1485 Cooking Channel HD<sup>2</sup>  
1493 Magnolia Network HD<sup>2</sup>  
1495 Z Living HD<sup>2</sup>  
1497 Discovery Life HD<sup>2</sup>  
1628 BET Her HD<sup>2</sup>  
1629 The Africa Channel<sup>2</sup>  
1639 MTV2 HD<sup>2</sup>  
1701 Disney JR. HD<sup>2</sup>  
1702 Nick Jr. HD<sup>2</sup>  
1714 Discovery Family Channel  
HD  
1729 NICK 2 HD<sup>2</sup>  
1740 TeenNick HD<sup>2</sup>  
1766 FX Movie Channel HD<sup>2</sup>  
1771 FLIX East HD<sup>2</sup>

1786 ScreenPix HD<sup>2</sup>  
1787 ScreenPix Action HD<sup>2</sup>  
1788 ScreenPix Voices HD<sup>2</sup>  
3491 Zona Futbol<sup>1</sup>

## DEPORTES

584,3482 FOX Deportes  
585,1231,3351,3481 ESPN  
Deportes  
586,3485 TUDN  
587,3355 Latin American Sports  
631,3486 NBC Universo  
1228,3360 Zona Futbol HD<sup>2</sup>  
1229,3359 TUDN HD  
1230,3353 FOX Deportes HD<sup>2</sup>  
1232,3387 NBC Universo HD<sup>2</sup>  
3491 Zona Futbol<sup>1</sup>

## XFINITY TV LATINO

141,630,3380 MTV TR3s  
562,3489 Univision Alt  
564,3490 UniMás Alt  
567,3483 Galavision  
570,3396 CNN en Espanol  
571,3416 SUR TV  
575 Discovery en Espanol  
577 History en Espanol  
579,3378 HITN  
584,3482 FOX Deportes  
585,1231,3351,3481 ESPN  
Deportes  
586,3485 TUDN  
587,3355 Latin American Sports  
588,3405 Centroamerica TV  
589,3344 ESNE TV  
590,3337 Disney XD en Espanol  
591 Discovery Familia  
592,3331 BabyFirst Americas -  
Spanish  
594,3340 Vme Kids  
597,3345 EWTN en Espanol  
599,3347 TBN Enlace  
601,3493 Mexicana  
604,3419 TeleFormula  
605,3410 Multimedios  
607,3382 Once Mexico  
611,3428 WAPA America  
612,3423 TV Dominicana  
614,3414 Supercanal  
615,3492 Caracol TV  
616,3412 Nuestra Tele  
617,3424 TV Venezuela  
618,3425 TVE Internacional  
620,3418 Telefe  
621,3422 TV Chile  
622,3407 Ecuavisa  
623,3415 SUR Peru  
625,3384 RC Novelas  
626,3383 Pasiones  
629,3385 Kanal Drama  
631,3486 NBC Universo  
637,3388 Video Rola  
644 Sony Cine  
645,3442 Cine Mexicano  
647,3441 Cinelatino  
649 ViendoMovies  
651,3445 Cinema Dinamita  
917,3375 Galavision HD  
1228,3360 Zona Futbol HD<sup>2</sup>  
1229,3359 TUDN HD

1230,3353 FOX Deportes HD<sup>2</sup>  
1232,3387 NBC Universo HD<sup>2</sup>  
3308 UniMás Alt HD<sup>2</sup>  
3311 Univision Alt HD<sup>2</sup>  
3335 Discovery Familia HD<sup>2</sup>  
3371 Discovery en Espanol HD<sup>2</sup>  
3377 History en Espanol HD<sup>2</sup>  
3404 Caracol HD<sup>2</sup>  
3409 Mexicana HD<sup>2</sup>  
3443 Sony Cine HD<sup>2</sup>  
3447 ViendoMovies HD<sup>2</sup>  
3491 Zona Futbol<sup>1</sup>

## MORE SPORTS & ENTERTAINMENT PACKAGE

43 TCM  
102 ESPNNews  
146 CMT  
159,1445 Crime & Investigation  
178,1479 Military History Channel  
180,733 NFL Network  
295 INSP  
716 Pac-12 Network  
728 Outdoor Channel  
730 ESPN  
731,749 NBA TV  
732 CBS Sports Network  
734 NFL RedZone  
738 MLB Network  
739 NHL Network  
852,1210 ESPNNews HD  
853,1301 ESPN HD  
854,1303 CBS Sports Network  
HD  
858,1217 NHL Network HD  
859,1219 MLB Network HD  
860,1215 NFL Network HD  
861,1216 NFL RedZone HD  
863,1218 NBA TV HD  
883,1608 CMT HD  
890,1755 TCM HD  
1236 Outdoor Channel HD  
1329 Pac-12 Network HD<sup>2</sup>  
1431 INSP HD<sup>2</sup>  
1638 FM HD<sup>2</sup>

## PREMIUM CHANNELS

(EPIX CHANNEL INCLUDED WITH SIGNATURE+ DOUBLE PLAY PACKAGE AND SIGNATURE+ MORE TRIPLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX AND THE MOVIE CHANNEL INCLUDED WITH SUPER+ DOUBLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX, HITS AND THE MOVIE CHANNEL AND SUPER+ MORE TRIPLE PLAY PACKAGE)  
150 STARZ ENCORE East  
152,1775 STARZ ENCORE Action East  
158,1777 STARZ ENCORE Black East  
160,1784 STARZ ENCORE Westerns East  
300,1802 HBO HD East  
301 HBO East  
302,1804 HBO2 East  
303,1806 HBO Signature East  
304,1808 HBO Family East  
305,1810 HBO Comedy East

306,1803 HBO West  
310,1812 HBO Zone East  
311,1814,3455 HBO Latino East  
319,1820 CINEMAX HD East  
320 CINEMAX East  
336,1406,1816 AMC+ HD<sup>2</sup>  
339,1840 Showtime HD East  
340 Showtime East  
341,1842 Showtime 2 East  
342,1846 Showtime Showcase East  
346,1844 Showtime BET East  
347,1848 Showtime Extreme East  
350,1860 The Movie Channel East  
352,1862 The Movie Channel Xtra East  
369,1868 STARZ East HD  
370 STARZ East  
372,1871 MGM+ HD (East)  
373 MGM+ East  
374 MGM+ Hitz  
375 MGM+ Marquee  
376 MGM+ Drive-In  
542,1891 XTSY  
543,1893 Juicy  
544,1886 Playboy  
545,1889 Vivid TV  
546,1887 Playboy Latino  
547,1894 TEN+  
548,1890 Hustler TV  
549,1888 Penthouse Block  
891,1773 STARZ ENCORE East HD  
1821 CINEMAX West  
1822 MoreMAX East  
1824 ActionMAX East  
1826 ThrillerMax East  
1828 MovieMax  
1830 5StarMAX  
1832 OuterMAX  
1834,3453 Max Latino  
1873 MGM+ Hitz HD<sup>2</sup>  
1874 MGM+ Marquee HD<sup>2</sup>  
1875 MGM+ Drive-In HD<sup>2</sup>

## INTERNATIONAL SELECTIONS<sup>3</sup>

3101 Willow Plus HD  
3102 TV Asia HD  
3103 ZeeTV HD  
3106 SET HD  
3108 ABP News  
3135 CCTV4  
3137 Phoenix Info News  
3138 CTI Zhong Tian Channel  
3139 Phoenix NA  
3140 ETTV Super  
3150 TVB Jade  
3180 TV JAPAN HD  
3185 Saigon Broadcasting Television Network  
3194 The Filipino Channel HD  
3195 GMA Pinoy TV  
3196 GMA Life TV  
3210 SporTV  
3212 RecordTV Europa HD  
3213 TV Globo HD  
3216 SIC International  
3217 RTPi (Portuguese)

3225 RTVI (Russian)  
3226 RTN (Russian)  
3227 Russian Kino  
3230 Impact TV  
3245 ART Network  
3250 The Israeli Network  
3260 DW Deutsche +  
3265 TV5 Monde HD  
3275 Antenna TV  
3280 RAI International HD  
3281 Mediaset Italia  
3285 Willow Plus  
3286 TV Asia  
3287 ZeeTV  
3289 SET  
3290 TV JAPAN  
3292 RecordTV  
3293 TV Globo  
3294 TV5 Monde  
3295 RAI International  
3296 The Filipino Channel

## PAY-PER-VIEW

501 IN DEMAND PPV  
502 IN DEMAND PPV 7  
504,785,1201 IN DEMAND PPV HD  
863,1218 NBA TV HD  
3001 MLB EI - Arizona Diamondbacks  
3002 MLB EI - Atlanta Braves  
3003 MLB EI - Baltimore Orioles  
3004 MLB EI - Boston Red Sox  
3005 MLB EI - Chicago Cubs  
3006 MLB EI - Chicago White Sox  
3007 MLB EI - Cincinnati Reds  
3008 MLB EI - Cleveland Indians  
3009 MLB EI - Colorado Rockies  
3010 MLB EI - Detroit Tigers  
3011 MLB EI - Houston Astros  
3012 MLB EI - Kansas City Royals  
3013 MLB EI - Los Angeles Angels  
3014 MLB EI - Los Angeles Dodgers  
3015 MLB EI - Miami Marlins  
3016 MLB EI - Milwaukee Brewers  
3017 MLB EI - Minnesota Twins  
3018 MLB EI - New York Mets  
3019 MLB EI - New York Yankees  
3020 MLB EI - Oakland Athletics  
3021 MLB EI - Philadelphia Phillies  
3022 MLB EI - Pittsburgh Pirates  
3023 MLB EI - San Diego Padres  
3024 MLB EI - San Francisco Giants  
3025 MLB EI - Seattle Mariners  
3026 MLB EI - St. Louis Cardinals  
3027 MLB EI - Tampa Bay Rays  
3028 MLB EI - Texas Rangers  
3029 MLB EI - Toronto Blue Jays  
3030 MLB EI - Washington Nationals  
3034 NBA LP - Atlanta Hawks  
3035 NBA LP - Boston Celtics  
3036 NBA LP - Brooklyn Nets  
3037 NBA LP - Charlotte Hornets  
3038 NBA LP - Chicago Bulls

3039 NBA LP - Cleveland Cavaliers  
3040 NBA LP - Dallas Mavericks  
3041 NBA LP - Denver Nuggets  
3042 NBA LP - Detroit Pistons  
3043 NBA LP - Golden State Warriors  
3044 NBA LP - Houston Rockets  
3045 NBA LP - Indiana Pacers  
3046 NBA LP - Los Angeles Clippers  
3047 NBA LP - Los Angeles Lakers  
3048 NBA LP - Memphis Grizzlies  
3049 NBA LP - Miami Heat  
3050 NBA LP - Milwaukee Bucks  
3051 NBA LP - Min Timberwolves  
3052 NBA LP - New Orleans Pelicans  
3053 NBA LP - New York Knicks  
3054 NBA LP - Oklahoma City Thunder  
3055 NBA LP - Orlando Magic  
3056 NBA LP - Philadelphia 76ers  
3057 NBA LP - Phoenix Suns  
3058 NBA LP - Portland Trailblazers  
3059 NBA LP - Sacramento Kings  
3060 NBA LP - San Antonio Spurs  
3061 NBA LP - Toronto Raptors  
3062 NBA LP - Utah Jazz  
3063 NBA LP - Washington Wizards  
3067 NHL CI - Anaheim Ducks  
3068 NHL CI - Arizona Coyotes  
3069 NHL CI - Boston Bruins  
3070 NHL CI - Buffalo Sabres  
3071 NHL CI - Calgary Flames  
3072 NHL CI - Carolina Hurricanes  
3073 NHL CI - Chicago Blackhawks  
3074 NHL CI - Colorado Avalanche  
3075 NHL CI - Columbus Blue Jackets  
3076 NHL CI - Dallas Stars  
3077 NHL CI - Detroit Red Wings  
3078 NHL CI - Edmonton Oilers  
3079 NHL CI - Florida Panthers  
3080 NHL CI - Los Angeles Kings  
3081 NHL CI - Minnesota Wild  
3082 NHL CI - Montreal Canadiens  
3083 NHL CI - Nashville Predators  
3084 NHL CI - New Jersey Devils  
3085 NHL CI - New York Islanders  
3086 NHL CI - New York Rangers  
3087 NHL CI - Ottawa Senators  
3088 NHL CI - Philadelphia Flyers  
3089 NHL CI - Pittsburgh Penguins  
3090 NHL CI - San Jose Sharks  
3091 NHL CI - Seattle Kraken  
3092 NHL CI - St. Louis Blues  
3093 NHL CI - Tampa Bay Lightning  
3094 NHL CI - Toronto Maple Leafs

3095 NHL CI - Vancouver Canucks  
3096 NHL CI - Vegas Golden Knights  
3097 NHL CI - Washington Capitals  
3098 NHL CI - Winnipeg Jets

#### ON DEMAND

1,1000,1882 Xfinity Presents<sup>1</sup>  
127,550,1883,3300 Xfinity Latino Presenta<sup>1</sup>  
323,1817,1880 Hitz<sup>1</sup>  
324,1818,1881 Hitz 2<sup>1</sup>  
325,1819 Hitz 3<sup>1</sup>  
539,1884,3349,3440 PARENTAL<sup>1</sup>  
540,1885 Adult On Demand<sup>1</sup>  
888,1622 Xfinity Black Experience<sup>1</sup>  
1751 Free Movies On Demand<sup>1</sup>  
1801 HBO On Demand<sup>1</sup>  
1867 STARZ On Demand<sup>1</sup>  
3370,3400 Xfinity Latino Presenta<sup>1</sup>  
3450,3480 PARENTAL<sup>1</sup>

#### XFINITY INSTANT TV LATINO

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

567,3483 Galavision  
570,3396 CNN en Espanol  
575 Discovery en Espanol  
577 History en Espanol  
591 Discovery Familia  
592,3331 BabyFirst Americas - Spanish  
594,3340 Vme Kids  
626,3383 Pasiones  
644 Sony Cine  
645,3442 Cine Mexicano  
647,3441 Cinelatino  
649 ViendoMovies  
651,3445 Cinema Dinamita  
917,3375 Galavision HD  
3335 Discovery Familia HD<sup>2</sup>  
3371 Discovery en Espanol HD<sup>2</sup>  
3377 History en Espanol HD<sup>2</sup>  
3443 Sony Cine HD<sup>2</sup>  
3447 ViendoMovies HD<sup>2</sup>

#### DIGITAL ECONOMY

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

37 MSNBC  
38 Lifetime  
44 Discovery  
47 CNBC  
48 USA Network  
49 Comedy Central  
51 Bloomberg TV  
54 Animal Planet  
56 BET  
57 History  
59 E!  
60 TV Land  
61 Bravo  
65 CNN  
66 FOX News Channel  
70 A&E  
106 FOX Business Network

109 National Geographic Channel  
114 BBC America  
137 Hallmark Channel  
138 AMC  
157 Hallmark Movies & Mysteries  
171 BBC News  
194 Smithsonian Channel  
814,1122 Bloomberg TV HD  
817,1111 CNN HD  
818,1113 MSNBC HD  
819,1121 CNBC HD  
820,1110 FOX News Channel HD  
821,1123 FOX Business Network HD  
823,1403 USA Network HD  
828,1435 Comedy Central HD  
830,1458 Hallmark Channel HD  
831,1402 A&E HD  
832,1463 Bravo HD  
833,1466 E! HD  
835,1455 Lifetime HD  
866,1625 BET HD  
868,1471 Animal Planet HD  
869,1449 Discovery HD  
871,1473 National Geographic HD  
875,1478 History HD  
889,1405 AMC HD  
894,1459 Hallmark Movies & Mysteries HD  
1117 BBC News HD<sup>2</sup>  
1418 BBC America HD  
1426 TV Land HD<sup>2</sup>  
1477 Smithsonian Channel HD  
1627 ASPIRE HD<sup>2</sup>

#### FAMILY TIER

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

39 Food Network  
40 HGTV  
41 Nickelodeon  
58 HLN  
95 The Weather Channel  
109 National Geographic Channel  
110 Science  
121 Magnolia Network  
128 Universal Kids  
130 Discovery Family Channel  
133 TeenNick  
135 Disney XD  
136 Disney Channel  
815,1102 The Weather Channel HD  
816,1112 HLN HD  
838,1492 HGTV HD  
839,1484 Food Network HD  
871,1473 National Geographic HD  
872,1451 Science HD  
877,1716 Disney XD HD  
879,1728 Nickelodeon HD  
880,1715 Disney Channel HD  
1707 Universal Kids HD  
1714 Discovery Family Channel HD  
1740 TeenNick HD<sup>2</sup>

#### STARTER LATINO TV

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

12 ESPN  
24 OWN (Oprah Winfrey Network)  
29 TBS  
31,191 NewsNation  
40 HGTV  
41 Nickelodeon  
42 Syfy  
45 Freeform  
46 TNT  
53 MTV  
55 TLC  
58 HLN  
64 YES Network  
67 VH1  
68 FX  
69 Golf Channel  
73 SNY  
74 ESPN2  
117 WE tv  
119 LMN  
128 Universal Kids  
173 TV One  
179 GSN  
188 Travel Channel  
714,1314 BTN Overflow  
715 BTN  
816,1112 HLN HD  
824,1409 FX HD  
825,1404 TNT HD  
826,1434 TBS HD  
829,1411 Syfy HD  
836,1428 WE tv HD  
837,1450 TLC HD  
838,1492 HGTV HD  
840,1488 Travel Channel HD  
843,1253 SNY HD  
844,1254 YES Network HD  
849,1223 Golf Channel HD  
850,1205 ESPN HD  
851,1206 ESPN2 HD  
855,1313 BTN HD  
865,1626 TV One HD  
870,1243 MotorTrend Network  
879,1728 Nickelodeon HD  
881,1742 Freeform HD  
882,1612 MTV Live HD  
884,1606 MTV HD  
886,1607 VH1 HD  
895,1456 LMN HD  
898,1116 NewsNation HD  
900,1464 OWN HD (Oprah Winfrey Network)  
1425 GSN HD  
1707 Universal Kids HD

#### ECONOMY PLUS LATINO TV

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

24 OWN (Oprah Winfrey Network)  
31,191 NewsNation  
40 HGTV  
41 Nickelodeon  
42 Syfy  
45 Freeform  
53 MTV  
55 TLC  
58 HLN

67 VH1  
68 FX  
117 WE tv  
119 LMN  
128 Universal Kids  
173 TV One  
179 GSN  
188 Travel Channel  
816,1112 HLN HD  
824,1409 FX HD  
829,1411 Syfy HD  
836,1428 WE tv HD  
837,1450 TLC HD  
838,1492 HGTV HD  
840,1488 Travel Channel HD  
865,1626 TV One HD  
870,1243 MotorTrend Network  
879,1728 Nickelodeon HD  
881,1742 Freeform HD  
882,1612 MTV Live HD  
884,1606 MTV HD  
886,1607 VH1 HD  
895,1456 LMN HD  
898,1116 NewsNation HD  
900,1464 OWN HD (Oprah Winfrey Network)  
1425 GSN HD  
1707 Universal Kids HD

#### SELECTO

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

141,630,3380 MTV TR3s  
567,3483 Galavision  
570,3396 CNN en Espanol  
571,3416 SUR TV  
575 Discovery en Espanol  
577 History en Espanol  
584,3482 FOX Deportes  
585,1231,3351,3481 ESPN Deportes  
586,3485 TUDN  
590,3337 Disney XD en Espanol  
611,3428 WAPA America  
614,3414 Supercanal  
616,3412 Nuestra Tele  
631,3486 NBC Universo  
645,3442 Cine Mexicano  
647,3441 Cinelatino  
649 ViendoMovies  
917,3375 Galavision HD  
1228,3360 Zona Futbol HD<sup>2</sup>  
1229,3359 TUDN HD  
1230,3353 FOX Deportes HD<sup>2</sup>  
1232,3387 NBC Universo HD<sup>2</sup>  
3371 Discovery en Espanol HD<sup>2</sup>  
3377 History en Espanol HD<sup>2</sup>  
3447 ViendoMovies HD<sup>2</sup>  
3491 Zona Futbol<sup>1</sup>

#### EXPANDED BASIC

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

12 ESPN  
24 OWN (Oprah Winfrey Network)  
29 TBS  
31,191 NewsNation  
37 MSNBC  
38 Lifetime  
39 Food Network  
40 HGTV

41 Nickelodeon	819,1121 CNBC HD	1461 Great American Family HD <sup>2</sup>
42 Syfy	820,1110 FOX News Channel HD	1462 Ovation HD
44 Discovery	821,1123 FOX Business Network HD	1465 Oxygen HD
45 Freeform		1483 Recipe.TV HD <sup>2</sup>
46 TNT	823,1403 USA Network HD	1623 AFRO HD <sup>2</sup>
47 CNBC	824,1409 FX HD	1624 Cleo HD <sup>2</sup>
48 USA Network	825,1404 TNT HD	1627 ASPIRE HD <sup>2</sup>
49 Comedy Central	826,1434 TBS HD	1636 GriotV HD <sup>2</sup>
51 Bloomberg TV	828,1435 Comedy Central HD	1637 Revolt HD <sup>2</sup>
53 MTV	829,1411 Syfy HD	1684 Jewish Broadcasting Service HD <sup>2</sup>
54 Animal Planet	830,1458 Hallmark Channel HD	1707 Universal Kids HD
55 TLC	831,1402 A&E HD	1721 Primo TV HD <sup>2</sup>
56 BET	832,1463 Bravo HD	1722 Kids Street HD <sup>2</sup>
57 History	833,1466 E! HD	
58 HLN	835,1455 Lifetime HD	
59 E!	836,1428 WE tv HD	
60 TV Land	837,1450 TLC HD	
61 Bravo	838,1492 HGTV HD	
62 NEWS12-NJ	839,1484 Food Network HD	
64 YES Network	840,1488 Travel Channel HD	
65 CNN	841,1430 truTV HD	
66 FOX News Channel	843,1253 SNY HD	
67 VH1	844,1254 YES Network HD	
68 FX	849,1223 Golf Channel HD	
69 Golf Channel	850,1205 ESPN HD	
70 A&E	851,1206 ESPN2 HD	
73 SNY	855,1313 BTN HD	
74 ESPN2	857,1208 FOX Sports 1 HD	
95 The Weather Channel	862,1224 Tennis Channel HD	
98 FOX Sports 1	865,1626 TV One HD	
105 C-SPAN3	866,1625 BET HD	
106 FOX Business Network	868,1471 Animal Planet HD	
109 National Geographic Channel	869,1449 Discovery HD	
111 Investigation Discovery	870,1243 MotorTrend Network	
114 BBC America	871,1473 National Geographic HD	
117 WE tv	875,1478 History HD	
119 LMN	879,1728 Nickelodeon HD	
123 Oxygen	880,1715 Disney Channel HD	
128 Universal Kids	881,1742 Freeform HD	
136 Disney Channel	882,1612 MTV Live HD	
137 Hallmark Channel	884,1606 MTV HD	
138 AMC	886,1607 VH1 HD	
147 Great American Family	887,1457 UP HD	
155 Ovation	889,1405 AMC HD	
157 Hallmark Movies & Mysteries	894,1459 Hallmark Movies & Mysteries HD	
173 TV One	895,1456 LMN HD	
179 GSN	898,1116 NewsNation HD	
185 Cleo	899,1444 Investigation Discovery HD	
187 truTV		
188 Travel Channel	900,1464 OWN HD (Oprah Winfrey Network)	
189 UP	1115 Newsmax TV HD <sup>2</sup>	
714,1314 BTN Overflow	1127 NEWS12-NJ HD	
715 BTN	1130 C-SPAN3 HD <sup>2</sup>	
725 FXX	1410 FXX HD	
735 Tennis Channel	1418 BBC America HD	
814,1122 Bloomberg TV HD	1425 GSN HD	
815,1102 The Weather Channel HD	1426 TV Land HD <sup>2</sup>	
816,1112 HLN HD	1437 Comedy.TV HD <sup>2</sup>	
817,1111 CNN HD	1446 Justice Central.TV HD <sup>2</sup>	
818,1113 MSNBC HD		

<sup>1</sup>Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service.

<sup>2</sup>Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service. Requires HD Technology Fee.

<sup>3</sup>Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service.

A subscription to Limited Basic is required to receive video services unless otherwise indicated. TV Box, TV Adapter, CableCARD or compatible customer owned device is required to receive video services. Channel lineup for outlets with TV Adapters is same as the primary outlet with the following exceptions: premium channels are not available and only the following HD channels with channel numbers above 1000 are available: The Weather Channel, Fox News, CNN, HLN, MSNBC, CNBC, Bloomberg, Fox Business, CSPAN, CSPAN2, CSPAN 3, BBC America, Discovery Family, EWTN, FXX, Gala, GSN, Oxygen, Universal Kids, Univision Deportes, and your local news stations. Except for Limited Basic only customers, HD programming requires subscription to HD Technology Fee and HD compatible equipment. Channel lineup subject to change. Additional restrictions may apply. See Services and Pricing card for additional information. © 2023 Comcast. All rights reserved.

84990500: 3120;3130;3140;3150;3160;3170;3180;3190;3200;3210;3220;3230;3240;3250;3260;3270;3280;3290;3300;3310;3320;3330;3340;3350;3360;3370;3380;3390;3400;3410;3420;3430;3440;3450;3460;3470;3480;3490;3500;3510;3520;3530

For more information visit [xfinity.com/support/local-channel-lineup](https://xfinity.com/support/local-channel-lineup).

# Appendix E



SCHEDULE OF ALL PRICES, TERMS AND CONDITIONS  
OF  
COMCAST CABLE  
NEW JERSEY SYSTEMS

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**SECTION 1 – GENERAL**

**A. XFINITY STORES AND SERVICE CENTERS**

Comcast Xfinity Stores and Service Centers Serve All New Jersey Customers  
Statewide Customer Contact: 1-800-COMCAST (1-800-266-2278)

941 Haddonfield Road	Cherry Hill
645 Route 18	East Brunswick
315 US 206, Suite 906	Hillsborough
30 Mall Drive West, B28C-5	Jersey City
3371 US Route 1, Mercer Mall, Units 8 & 8A	Lawrenceville
451 Martin Truex Jr Blvd	Manahawkin
500 Consumer Drive	Mays Landing
42 Centerton Rd	Mt. Laurel
2160 No. 2d Street	Millville
155 Port Murray Rd	Port Murray
1500 Route 47	Rio Grande
1256 Hooper Avenue	Toms River
3841 Route 42	Turnersville
2345 US Hwy Route 22, Center	Union
495 Prospect Ave	West Orange
310 State Route 36 #4A	West Long Branch
899 St. George Avenue, Suite 13	Woodbridge

**B. TERRITORY SERVED**

This Schedule of All Prices, Terms and Conditions covers the following municipalities:

Central System (Area 1)

Cranbury	Hightstown	Roosevelt
East Brunswick	Jamesburg	South Brunswick
East Windsor	Monroe	Spotswood
Helmetta	Plainsboro	West Windsor

Monmouth System (Area 2)

Allenhurst	Holmdel	Rumson
Atlantic Highlands	Little Silver	Sea Bright
Deal	Loch Arbour	Shrewsbury Borough
Eatontown	Long Branch	Shrewsbury Township
Fair Haven	Middletown	Tinton Falls
Freehold	Monmouth Beach	West Long Branch
Hazlet	Oceanport	
Highlands	Red Bank	

Ocean System (Area 3)

Bay Head	Mantoloking	Point Pleasant Beach
Brick Township	Point Pleasant	

Toms River System (Area 4)

Township of Barnegat	Borough of Lakehurst	Township of Stafford
Borough of Beachwood	Township of Little Egg Harbor	Borough of South Toms River
Township of Berkeley	Township of Manchester	Township of Toms River
Township of Eagleswood	Township of Ocean	Borough of Tuckerton
Borough of Island Heights	Borough of Ocean Gate	
Township of Lacey	Borough of Pine Beach	

LBI System (Area 5)

Borough of Barnegat Light	Borough of Harvey Cedars	Borough of Ship Bottom
Borough of Beach Haven	Township of Long Beach	Borough of Surf City

Somerset System (Area 6)

Township of Bedminster  
Borough of Bernardsville  
Township of Bethlehem  
Township of Branchburg  
Township of Chatham  
Borough of Chester  
Township of Chester  
Town of Clinton  
Township of Clinton  
Township of Delaware

Township of East Amwell  
Borough of Far Hills  
Borough of Flemington  
Township of Franklin (Hunterdon)  
Township of Franklin (Somerset)  
Township of Harding  
Township of Hillsborough  
Borough of Lebanon  
Township of Long Hill  
Borough of Mendham

Township of Mendham  
Borough of Millstone  
Township of Montgomery  
Borough of Peapack/Gladstone  
Princeton  
Township of Raritan  
Township of Readington  
Borough of Rocky Hill  
Township of Tewksbury  
Township of Union

Garden State System (Area 7)

Audubon Borough  
Audubon Park Borough  
Barrington Borough  
Bellmawr Borough  
Berlin Borough  
Berlin Township  
Camden City  
Carneys Point Township  
Cherry Hill Township  
Chesterfield Township  
Collingswood Borough  
Clementon Borough  
Eastampton Township  
Evesham Township  
Fieldsboro Borough  
Florence Township  
Gibbsboro Borough  
Gloucester Township  
Haddon Township  
Haddon Heights Borough

Haddonfield Borough  
Hainesport Township  
Hi-Nella Borough  
Laurel Springs Borough  
Lawnside Borough  
Lindenwold Borough  
Lumberton Township  
Magnolia Borough  
Mansfield Township  
Merchantville Borough  
Medford Township  
Medford Lakes Borough  
Moorestown Township  
Mount Holly Township  
Mount Laurel Township  
New Hanover Township  
North Hanover Township  
Oaklyn Borough  
Pemberton Borough  
Pemberton Township

Pennsauken Township  
Pine Hill Borough  
Pine Valley Borough  
Pitman Borough  
Plumsted Township  
Runnemede Borough  
Shamong Township  
Somerdale Borough  
Southampton Township  
Springfield Township  
Stratford Borough  
Tabernacle Township  
Tavistock Borough  
Voorhees Township  
Westampton Township  
Woodlynne Borough  
Woodland Township  
Wrightstown Borough

Burlington System (Area 8)

Beverly  
Bordentown City  
Bordentown Township  
Burlington City  
Burlington Township

Cinnaminson  
Delanco  
Delran  
Edgewater Park  
Palmyra

Riverside  
Riverton  
Westampton  
Willingboro

Gloucester System (Area 9)

Clayton  
Deptford  
East Greenwich  
Glassboro  
Greenwich

Mantua  
National Park  
Paulsboro  
Wenonah  
West Deptford

Westville  
Woodbury  
Woodbury Heights

Maple Shade System (Area 10)

Brooklawn Borough  
Gloucester City

Maple Shade Township  
Mount Ephraim Borough

Union System (Area 11)

Belleville  
Berkeley Heights  
Bloomfield  
Caldwell  
Carteret  
Clark  
Cranford  
East Orange  
Essex Fells  
Fairfield  
Fanwood  
Garwood  
Glen Ridge  
Harrison

Hillside  
Irvington  
Kenilworth  
Linden  
Livingston  
Maplewood  
Millburn  
Montclair  
Mountainside  
New Providence  
Orange  
Perth Amboy  
Rahway  
Roseland

Roselle  
Roselle Park  
South River  
Scotch Plains  
Secaucus  
Springfield  
Summit  
Union  
Verona  
West Caldwell  
Westfield  
West Orange  
Winfield  
Woodbridge

Plainfield System (Area 12)

Plainfield

North Plainfield

South Plainfield

Jersey City System (Area 13)

Jersey City

Meadowlands System (Area 14)

Borough of Carlstadt  
Town of Kearny (Hudson)  
Borough of East Newark (Hudson)

Borough of East Rutherford  
Township of Lyndhurst  
Borough of North Arlington

Borough of Rutherford  
Borough of Wallington

Northwest System (Area 15)

Town of Belvidere  
Borough of Califon (Hunterdon)  
Township of Franklin  
Borough of Glen Gardner  
(Hunterdon)  
Town of Hackettstown  
Borough of Hampton (Hunterdon)

Borough of High Bridge  
(Hunterdon)  
Township of Independence  
Township of Lebanon (Hunterdon)  
Township of Liberty  
Township of Mansfield

Township of Mt. Olive  
Township of Oxford  
Borough of Washington  
Township of Washington  
Township of Washington (Morris)  
Township of White

Trenton System (Area 16)

Ewing  
Hopewell

Lawrence  
Pennington

Trenton

Lambertville System (Area 17)

Delaware Township  
Hopewell Township

Lambertville City  
Stockton Borough

West Amwell Towns

Avalon System (Area 18)

Borough of Avalon  
Township of Middle (Swainton  
area, Avalon Manor & Stone  
Harbor Manor)

City of Sea Isle City  
Borough of Stone Harbor  
Township of Upper (Strathmere  
area)

Wildwood System (Area 19)

City of Cape May  
Borough of Cape May Point  
Township of Lower

Township of Middle  
North Wildwood  
Borough of West Cape May

Borough of West Wildwood  
Borough of Wildwood Crest  
City of Wildwood

Pleasantville System (Area 20)

City of Absecon  
City of Atlantic City  
Bass River Township  
City of Brigantine  
City of Corbin City  
Township of Dennis  
City of Egg Harbor  
Township of Egg Harbor  
Township of Galloway  
Township of Hamilton  
City of Linwood

Borough of Longport  
City of Margate  
Portion of Township of Maurice  
River  
Township of Mullica  
City of Northfield  
City of Ocean City  
City of Pleasantville  
City of Port Republic  
Seaview Harbor (Section of  
Township of Egg Harbor)

City of Somers Point  
Township of Upper  
City of Ventnor  
Washington Township  
(Burlington)  
Borough of Woodbine  
Township of Weymouth

Vineland System (Area 21)

Township of Alloway  
City of Bridgeton  
Borough of Buena  
Township of Buena Vista  
Borough of Chesilhurst  
Township of Commercial  
Township of Deerfield  
Township of Downe  
Township of Elk  
Borough of Elmer  
Township of Elsinboro  
Township of Fairfield  
Borough of Folsom  
Township of Franklin  
Town of Hammonton  
Township of Harrison  
Township of Hopewell

Township of Lawrence  
Township of Logan  
Township of Lower Alloways  
Creek  
Township of Mannington  
Township of Maurice River  
City of Millville  
Township of Monroe  
Borough of Newfield  
Township of Oldmans  
Borough of Pennsgrove  
Township of Pennsville  
Township of Pilesgrove  
Township of Pittsgrove  
Twp of Quinton  
City of Salem  
Borough of Shiloh

Township of South Harrison  
Borough of Swedesboro  
Township of Upper Deerfield  
Township of Upper Pittsgrove  
City of Vineland  
Township of Waterford  
Township of Washington  
Township of Winslow  
Borough of Woodstown  
Township of Woolwich



**C. TERMS AND CONDITIONS****COMCAST AGREEMENT FOR RESIDENTIAL VIDEO AND HIGH-SPEED SERVICES****ABOUT THIS AGREEMENT, OUR SERVICES, AND YOUR RIGHTS**

Comcast Services will be provided to you (“you,” “your,” or “Customer”) on the terms and conditions set forth in this Agreement for Residential Video and High-Speed Services (the “Agreement”) by the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area (“Comcast,” “we,” “us,” or “our”) and in any applicable Tariff(s) on file with the FCC, state utility commission or other comparable state agency. For purposes of this Agreement, “affiliate” means any entity that controls, is controlled by or is under common control with Comcast Corporation. Services may include, but are not limited to, cable television service (“Video”) and Comcast High-Speed Internet service (“HSI”) (each a “Service” and collectively the “Services”). The terms and conditions in the “GENERAL TERMS AND CONDITIONS” section below are applicable to all Services unless otherwise indicated. Additional terms and conditions applicable to HSI are included in this Agreement in sections titled “ADDITIONAL PROVISIONS APPLICABLE TO HSI”. We may change our prices, fees, the Services and/or the terms and conditions of this Agreement in the future. Unless this Agreement or applicable law specifies otherwise, we will give you thirty (30) days prior Notice of any significant change to this Agreement. If you find the change unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the end of the notice period (the “Effective Date”) of the change, we will consider that you have accepted the changes. You may not modify this Agreement by making any typed, handwritten, or any other changes to it for any purpose.

**Note:** This Agreement contains a binding arbitration provision in Section 13 that affects your rights under this Agreement with respect to all Services.

**GENERAL TERMS AND CONDITIONS****1. ACCEPTANCE OF THIS AGREEMENT**

You will have accepted this Agreement and be bound by its terms if you use the Services or otherwise indicate your affirmative acceptance of such Services.

**2. CHARGES AND BILLINGS**

**a. Charges, Fees, and Taxes You Must Pay.** You agree to pay all charges associated with the Services, including, but not limited to, installation charges, monthly service charges, Comcast Equipment (as defined below) charges, service call charges, applicable federal, state, and local taxes (however designated) and any fees or payment obligations imposed by governmental or quasi-governmental bodies for the sale, installation, use, or provision of the Services. You agree to pay any regulatory recovery fees which Comcast invoices you for municipal, state and federal government fees or assessments imposed on Comcast, or any programs in which Comcast participates, including, but not limited to, public, educational and governmental access. **YOU WILL BE RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY.** We will provide you with notice and an effective date of any change in our prices or fees, unless the change in price is related to a change in governmental or quasi-governmental taxes, fees or assessments, in which case we may elect not to provide notice except where required by applicable law. Not all fees apply to all Services.

• **For Video Customers.** Video price information is supplied with our Welcome Kit.

• **For HSI Customers.** HSI price information is available at [www.comcast.com](http://www.comcast.com) (or an alternative site if we notify you).

•• **For Minimum Term Customers.** If you have signed a minimum term addendum, which may be available within your area, your price for Service(s) is as specified in the minimum term addendum.

**b. How We Will Bill You.** Unless you have signed a minimum term addendum, Services are provided to you on a month-

to-month basis. You will generally be billed monthly, in advance, for recurring service charges, equipment charges, and fees. **IN ADDITION, YOU MUST PAY, ON OR BEFORE THE DAY WE INSTALL ANY OR ALL OF THE SERVICES, THE FIRST MONTH'S SERVICE CHARGES, COMCAST EQUIPMENT CHARGES, ANY DEPOSITS, AND ANY INSTALLATION CHARGES.** You may be billed for some Services individually after they have been provided to you; these include measured and per-call charges (as explained below) and charges for pay-per-view movies or events, interactive television, and e-commerce. Your first bill may include pro-rated charges from the date you first begin receiving Services, as well as monthly recurring charges for the next month and charges for non-recurring charges for any nonrecurring services you have received. If you make partial payment of any bill, we will apply that payment to the outstanding charges in the amounts and proportions that we determine. However, we do not waive our rights to collect the full balance owed to us by accepting partial payment.

**c. Third-Party Charges That Are Your Responsibility.** You acknowledge that you may incur charges with third-party service providers that are separate and apart from the amounts charged by us. These may include charges resulting from accessing on-line services, purchasing or subscribing to other offerings via the Internet or interactive options on your Video Service, if applicable, or otherwise. You are solely responsible for all charges payable to third parties, including all applicable taxes. In addition, you are solely responsible for protecting the security of credit card and other personal information provided to others in connection with such transactions.

**d. Alternative Billing Arrangements.** In certain cases, Comcast may agree to provide billing services on behalf of third parties, as the agent of the third party. Any such third-party charges shall be payable pursuant to any contract or other arrangement between you and the third party. We will not be responsible for any dispute regarding these charges between you and any third party. You must address all such disputes directly with the third party.

**e. Payment by Credit Card or Check.** If you use a credit card to pay for the Services, use of the card is governed by the card issuer agreement for that card, and you must refer to that agreement for your rights and liabilities as a cardholder. If Comcast does not receive payment from your credit card issuer or its agents, you agree to pay all amounts due upon demand. If you make payment by check, you authorize Comcast to collect your check electronically. You agree that you may not amend or modify this Agreement with any restrictive endorsements (such as "paid in full"), releases, or other statements on or accompanying checks or other payments accepted by Comcast and that any such notations shall have no legal effect.

**f. Our Remedies if You Pay Late or Fail to Pay**

**i. Late or Non-Payments:** You may be billed fees, charges and assessments related to late payments or non-payments if for any reason (a) Comcast does not receive from you any required payment for the Services by the payment due date or (b) you pay less than the full amount due for the Services.

**ii. Fees Not Considered Interest or Penalties:** Comcast does not anticipate that you will fail to pay for the Services on a timely basis, and we do not extend credit to customers. Any fees, charges, and assessments due to late payment or nonpayment are not interest, credit service charges, or finance charges or penalties. Rather, they are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments. These costs will be difficult to calculate or to predict when we set such fees, charges, and assessments, because we cannot know in advance: (a) whether you will pay for the Services on a timely basis, if ever; (b) if you do pay late, when you will actually pay; and (c) what costs we will incur because of your late payment or non-payment.

**iii. Collection Costs:** If we are required to use a collection agency or attorney to collect money owed by you, you agree to pay the reasonable costs of collection. These costs include but are not limited to any collection agency's fees, reasonable attorneys' fees, and arbitration or court costs.

**iv. Suspension/Disconnect:** If you fail to pay the full amount due for any or all of the Services then Comcast, at its sole discretion in accordance with applicable law, may suspend or disconnect any or all the Services you receive.

**g.Reconnection Fees and Related Charges.** Should you wish to resume a Service after any suspension, we may require you to pay a reconnection fee. Should you wish to reinstate any or all Services after disconnection, we may require you to

pay an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. Reconnection of the Services is subject to our credit policies, this Agreement and applicable law.

**h. Our Right to Make Credit Inquiries. YOU AUTHORIZE COMCAST TO MAKE INQUIRIES AND TO RECEIVE INFORMATION ABOUT YOUR CREDIT EXPERIENCE FROM OTHERS, TO ENTER THIS INFORMATION IN YOUR FILE, AND TO DISCLOSE THIS INFORMATION CONCERNING YOU TO APPROPRIATE THIRD PARTIES FOR REASONABLE BUSINESS PURPOSES.**

**i. Your Responsibilities Concerning Billing Questions.** Subject to applicable law, if you intend to dispute a charge or request a billing credit, you must contact Comcast within sixty (60) days of the date on the bill. You waive any disputes or credits that you do not report within sixty (60) days.

### **3. REFUNDABLE DEPOSIT**

We may require you to pay a refundable deposit when you activate the Service(s). We may also require you to pay a refundable deposit after activation of the Service(s) if you add Comcast Equipment and/or Service(s) or if you fail to pay any amounts when they are due. If we disconnect your Service(s) or are otherwise required under applicable law to refund the deposit, we shall within forty-five (45) days or as otherwise specified by applicable law return a sum equal to the deposit(s) you paid (without interest unless otherwise required by law) minus any amounts due on your account (including without limitation, any amounts owed for Services or for any Comcast Equipment that is damaged, altered, or not returned).

### **4. CHANGES TO SERVICES**

Subject to applicable law, we have the right to change our Services, Comcast Equipment and rates or charges, at any time with or without notice. We also may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services, including but not limited to, content, functionality, hours of availability, customer equipment requirements, speed and upstream and downstream rate limitations. If we do give you notice, it may be provided on your monthly bill, as a bill insert, in a newspaper or other communication permitted under applicable law. If you find a change in the Service(s) unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the change, this will constitute your acceptance of the change. Please take the time to read any notices of changes to the Service(s). We are not liable for failure to deliver any programming, services, features or offerings except as provided in Section 11(e).

### **5. ACCESS TO YOUR PREMISES**

You agree to allow us and our agents the right to enter at reasonable times your property upon which the Services and/or Comcast Equipment will be provided (the "Premises"), for purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Services and/or Comcast Equipment used to receive any of the Services. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents into the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask, the owner's name, address and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

### **6. MAINTENANCE AND OWNERSHIP OF EQUIPMENT**

**a. Comcast Equipment.** You agree that except for the wiring installed inside the Premises ("Inside Wiring"), all Comcast Equipment belongs to us or other third parties and will not be deemed fixtures or in any way part of the Premises. Comcast Equipment includes all new or reconditioned equipment installed, provided or leased to you by us or our agents, including but not limited to, cabling or wiring and related electronic devices, cable modems, wireless gateway/routers, any other hardware and all software or "downloads" to Comcast Equipment. You agree to use Comcast Equipment only for the Services pursuant to this Agreement. We may remove or change the Comcast Equipment at our discretion at any time the Services are active or following the termination of your Service(s). You agree to allow us access to the Premises for these purposes. You may not sell, lease, abandon or give away the Comcast Equipment, or permit any other provider of video, high speed data or telephone services to use the Comcast Equipment. The Comcast Equipment may only be used in the Premises. At your request, we may relocate the Comcast Equipment in the Premises for an additional charge, at a time

agreeable to you and us. YOU UNDERSTAND AND ACKNOWLEDGE THAT IF YOU ATTEMPT TO INSTALL OR USE THE COMCAST EQUIPMENT OR SERVICES AT A LOCATION OTHER THAN THE PREMISES, THE SERVICES MAY FAIL TO FUNCTION OR MAY FUNCTION IMPROPERLY. You agree that you will not allow anyone other than Comcast employees or agents to service the Comcast Equipment. We suggest that the Comcast Equipment in your possession be covered by your homeowners, renters, or other insurance. You will be directly responsible for loss, repair, replacement and other costs, damages, fees and charges if you do not return the Comcast Equipment to us in an undamaged condition.

#### **b. Customer Equipment**

**i. Responsibility:** Comcast has no responsibility for the operation or support, maintenance or repair of any equipment, software or services that you elect to use in connection with the Services or Comcast Equipment (the "Customer Equipment").

• **For HSI Customers.** You can find Comcast's current minimum technical and other requirements for HSI customers at <http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html>. These requirements may be located at an alternative site if we so notify you. Whether a cable modem, gateway/router or other device is owned by you or us, we have the unrestricted right, but not the obligation, to upgrade or change the firmware in these devices remotely or on the Premises at any time that we determine it necessary or desirable in order to provide Services to you in accordance with our specifications and requirements.

**ii. Non-Recommended Configurations:** Customer Equipment that does not meet Comcast's minimum technical or other specifications constitutes a "Non-Recommended Configuration." NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS WARRANT THAT A NON-RECOMMENDED CONFIGURATION WILL ENABLE YOU TO SUCCESSFULLY INSTALL, ACCESS, OPERATE OR USE THE SERVICES. YOU ACKNOWLEDGE THAT ANY SUCH INSTALLATION, ACCESS, OPERATION, OR USE COULD CAUSE CUSTOMER EQUIPMENT TO FAIL TO OPERATE OR CAUSE DAMAGE TO CUSTOMER EQUIPMENT, YOU, YOUR PREMISES OR COMCAST EQUIPMENT. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY SUCH FAILURE OR DAMAGE. Comcast reserves the right to deny you customer support for the Services and/or terminate Service(s) if you use a Non-Recommended Configuration.

**iii. No Unauthorized Devices or Tampering:** You agree not to attach any unauthorized device to Comcast Equipment or the Services. If you make any unauthorized connection or modification to Comcast Equipment or the Services or any other part of our cable network, we may terminate your Service and recover such damages as may result from your actions. Unless expressly authorized by us, you agree not to install anything to intercept or receive any of the Services offered over our cable network or to assist any person in intercepting or receiving any of the Services offered over our cable network. You also agree that you will not attach anything to the Inside Wiring, Comcast Equipment or Customer Equipment, whether installed by you or us, which singly or together impairs the integrity of our cable network or degrades our cable network's signal quality or strength or creates signal leakage. You hereby agree that we may recover damages from you for tampering with any Comcast Equipment or any other part of our cable network or for receiving unauthorized Service(s). You agree that it would be difficult if not impossible to calculate precisely the lost revenue resulting from your receipt of unauthorized Service(s) or the alteration or improper use of Comcast Equipment. You therefore agree to pay us as liquidated damages, the sum of \$500.00 per device used to receive the unauthorized Services in addition to our cost to replace any altered, damaged or unreturned Comcast Equipment or other equipment owned by Comcast, including any incidental costs. The unauthorized reception of the Services may also result in criminal fines and/or imprisonment.

**c. Inside Wiring.** You may install Inside Wiring, such as additional cable wiring and outlets, provided it does not interfere with the normal operations of our cable network. If you have us install Inside Wiring, we will charge you for that service. Regardless of who installed it, we consider the Inside Wiring your property or the property of whomever owns the Premises. Accordingly, you are responsible for the repair and maintenance of the Inside Wiring, unless you and Comcast have agreed otherwise in writing. (If you do not own the Premises, contact your landlord or building

manager about the repair or maintenance of Inside Wiring.) If you have us repair or maintain the Inside Wiring, we will charge you for that service.

## 7. USE OF SERVICES

You agree that the Services and the Comcast Equipment will be used only for personal, residential, non-commercial purposes, unless otherwise specifically authorized by us in writing. You will not use the Comcast Equipment at any time at an address other than the Premises without our prior written authorization. You agree and represent that you will not resell or permit another to resell the Services in whole or in part. You will not use or permit another to use the Comcast Equipment or the Service(s), directly or indirectly, for any unlawful purpose, including, but not limited to, in violation of any posted Comcast policy applicable to the Services. Use of the Comcast Equipment or Services for transmission, communications or storage of any information, data or material in violation of any U.S. federal, state or local regulation or law is prohibited. You acknowledge that you are accepting this Agreement on behalf of all persons who use the Comcast Equipment and/or Services and that you shall have sole responsibility for ensuring that all other users understand and comply with the terms and conditions of this Agreement and any applicable Comcast policies including, but not limited to, acceptable use and privacy policies. You further acknowledge and agree that you shall be solely responsible for any transactions, including, without limitation, purchases made through or in connection with the Services. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of the use of the Services, the Comcast Equipment and/or the Customer Equipment or the breach of this Agreement or any of the applicable Comcast policies by you or any other user of the Services at the Premises.

### • For HSI Customers.

**a. Acceptable Use Policy.** The Comcast Acceptable Use Policy (“AUP”) and other policies concerning HSI are posted on the Service’s Web site at [www.comcast.net](http://www.comcast.net) (or an alternative Web site if we so notify you). You further agree that Comcast may modify the AUP or other policies from time to time. Notwithstanding anything to the contrary in this Agreement, YOU ACKNOWLEDGE AND AGREE THAT THE TERMS OF THE AUP AND ANY OTHER APPLICABLE COMCAST POLICIES MAY BE PUT INTO EFFECT OR REVISED FROM TIME TO TIME WITHOUT NOTICE BY POSTING A NEW VERSION OF THE AUP OR POLICY AS SET FORTH ABOVE. YOU AND OTHER USERS OF THE SERVICE SHOULD CONSULT THE AUP AND ALL POSTED POLICIES REGULARLY TO CONFORM TO THE MOST RECENT VERSION.

**b. Prohibited Uses of HSI.** You agree not to use HSI for operation as an Internet service provider, a server site for ftp, telnet, rlogin, e-mail hosting, “Web hosting” or other similar applications, for any business enterprise, or as an end-point on a non-Comcast local area network or wide area network. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of any breach of this Section including, but not limited to, any claims based on or arising out of any material violation of any applicable law.

## 8. ASSIGNABILITY

This Agreement and the Services furnished hereunder may not be assigned by you. You agree to notify us immediately of any changes of ownership or occupancy of the Premises. We may freely assign our rights and obligations under this Agreement with or without notice to you.

## 9. TERMINATION OF THIS AGREEMENT

**a. Term.** This Agreement will be in effect from the time that Services are activated until (1) it is terminated as provided for by this Agreement or by any addendum to this Agreement or (2) it is replaced by a revised Agreement. If you self-install Comcast Equipment, Service charges begin the earliest of (1) the day on which you picked up Comcast Equipment at our service center, (2) the day you install the Service, or (3) five (5) days after the date we ship the Comcast Equipment to you. If you self-install a cable modem or converter that you obtained from a source other than Comcast, charges begin the day that your order for the Services is entered into our system. The option to self-install a cable modem or converter and/or to

use a non-Comcast-supplied cable modem or converter is subject to availability. Any non-Comcast supplied cable modem or converter must comply with Comcast's minimum requirements.

**b. Termination by You.** Unless you have signed a minimum term addendum, you may terminate this Agreement for any reason at any time by notifying Comcast in one of three ways: (i) send a written notice to the postal address of your local Comcast business office; (ii) send an electronic notice to the e-mail address specified on [www.comcast.com](http://www.comcast.com); or (iii) call our customer service line during normal business hours. Subject to applicable law or the terms of any agreements with governmental authorities, all applicable fees and charges will accrue until this Agreement has terminated, the Services have been disconnected, and all Comcast Equipment has been returned. We will refund all prepaid monthly service fees charged for Services after the date of termination (less any outstanding amounts due Comcast for the Services, affiliate services, Comcast Equipment, or other applicable fees and charges).

**c. Suspension and Termination by Comcast.** Under the conditions listed below, Comcast reserves the right, subject to applicable law, to act immediately and without notice to terminate or suspend the Services and/or to remove from the Services any information transmitted by or to any authorized users (e.g., email or voicemail). Comcast may take these actions if it: (1) determines that such use or information does not conform with the requirements set forth in this Agreement, (2) determines that such use or information interferes with Comcast's ability to provide the Services to you or others, (3) reasonably believes that such use or information may violate any laws, regulations, or written and electronic instructions for use, or (4) reasonably believes that such use or information interferes with or endangers the health and/or safety of our personnel or third parties. Comcast's action or inaction under this Section shall not constitute review or approval of your or any other users' use of the Services or information transmitted by or to you or users.

**d. Your Obligations upon Termination.** You agree that upon termination of this Agreement you will do the following:

1. You will immediately cease all use of the Services and all Comcast Equipment;
2. You will pay in full for your use of the Services up to the date that this Agreement has been terminated, and the Services are disconnected; and
3. Within ten (10) days of the date on which Services are disconnected, you will return all Comcast Equipment to us at our local business office or to our designee in working order, normal wear and tear excepted. Otherwise, you will be charged the amount set forth in the current pricing lists for such Comcast Equipment, or the revised amount for which you receive notice; if no amount has been specified for the particular model of Comcast Equipment, you will be charged the retail price for a new replacement. You may also be charged incidental costs that we incur in replacing the Comcast Equipment. Upon our request, you will permit us and our employees, agents, contractors, and representatives to access the Premises during regular business hours to remove the Comcast Equipment and other material provided by Comcast. We will conduct this removal at a time agreed on by you and us, and you will ensure that all Comcast Equipment is returned to Comcast.

#### **10. LIMITED WARRANTY**

THE COMCAST EQUIPMENT AND THE SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT THE COMCAST EQUIPMENT OR THE SERVICES WILL MEET YOUR REQUIREMENTS, PROVIDE UNINTERRUPTED USE, OR OPERATE AS REQUIRED, WITHOUT DELAY, OR WITHOUT ERROR. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT ANY COMMUNICATIONS WILL BE TRANSMITTED IN UNCORRUPTED FORM. ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF PERFORMANCE, NONINFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED AND EXCLUDED UNLESS OTHERWISE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

#### **11. LIMITATION OF COMCAST'S LIABILITY**

**a. Application.** The limitations of liability set forth in this Section apply to any acts, omissions, and negligence of Comcast and its underlying third-party service providers, agents and suppliers (and their respective officers, employees, agents,

contractors or representatives) which, but for that provision, would give rise to a cause of action in contract, tort or under any other legal doctrine.

**b. Customer Equipment.** CUSTOMER EQUIPMENT MAY BE DAMAGED OR SUFFER SERVICE OUTAGES AS A RESULT OF THE INSTALLATION, SELF-INSTALLATION, USE, INSPECTION, MAINTENANCE, REPAIR, AND REMOVAL OF COMCAST EQUIPMENT AND THE SERVICES. EXCEPT FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE, LOSS, OR DESTRUCTION TO THE CUSTOMER EQUIPMENT. IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT BY COMCAST, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS, WE SHALL PAY AT OUR SOLE DISCRETION FOR THE REPAIR OR REPLACEMENT OF THE DAMAGED CUSTOMER EQUIPMENT UP TO A MAXIMUM OF \$500. THIS SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY RELATING TO SUCH ACTIVITY.

• **For HSI Customers.** YOU UNDERSTAND THAT YOUR COMPUTER OR OTHER DEVICES MAY NEED TO BE OPENED, ACCESSED OR USED EITHER BY YOU OR BY US OR OUR AGENTS, IN CONNECTION WITH THE INSTALLATION OR REPAIR OF HSI. THE OPENING, ACCESSING OR USE OF YOUR COMPUTER OR OTHER DEVICES USED IN CONNECTION WITH YOUR COMPUTER MAY VOID WARRANTIES PROVIDED BY THE COMPUTER OR DEVICE MANUFACTURER OR OTHER PARTIES RELATING TO THE COMPUTER'S OR DEVICE'S HARDWARE OR SOFTWARE. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER AS THE RESULT OF THE VOIDING OF ANY SUCH WARRANTIES.

**c. Other Services or Equipment.** BY ACCEPTING THIS AGREEMENT, YOU WAIVE ALL CLAIMS AGAINST COMCAST FOR INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY BETWEEN THE COMCAST EQUIPMENT OR THE SERVICES AND ANY OTHER SERVICE, SYSTEMS, OR EQUIPMENT. IN THE EVENT OF SUCH INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY, YOUR SOLE REMEDY SHALL BE TO TERMINATE THE SERVICES IN ACCORDANCE WITH SECTION 9.

**d. Software.** When you use certain features of the Services, such as online features (where available), you may require special software, applications, and/or access to the Internet. Comcast makes no representation or warranty that any software or application installed on Customer Equipment, downloaded from the Service, or available through the Internet does not contain a virus or other harmful feature. It is your sole responsibility to take appropriate precautions to protect any Customer Equipment from damage to its software, files, and data as a result of any such virus or other harmful feature. We may, but are not required to, terminate all or any portion of the installation or operation of the Services if a virus or other harmful feature or software is found to be present on your Customer Equipment. We are not required to provide you with any assistance in removal of viruses. If we decide, in our sole discretion, to install or run virus check software on your Customer Equipment, we make no representation or warranty that the virus check software will detect or correct any or all viruses. You acknowledge that you may incur additional charges for any service call made or required on account of any problem related to a virus or other harmful feature detected on your Customer Equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY HARDWARE, SOFTWARE, FILES, OR DATA RESULTING FROM A VIRUS, ANY OTHER HARMFUL FEATURE, OR FROM ANY ATTEMPT TO REMOVE IT. In addition, as part of the installation process for the software and other components of the Service, system files on your Customer Equipment may be modified. Comcast does not represent, warrant or covenant that these modifications will not disrupt the normal operations of any Customer Equipment including without limitation your computer(s), or cause the loss of files. Comcast does not represent, warrant, or covenant that the installation of the special software or applications or access to our Web portal(s) will not cause the loss of files or disrupt the normal operations of any Customer Equipment, including but not limited to your computer(s). FOR THESE AND OTHER REASONS, YOU ACKNOWLEDGE AND UNDERSTAND THE IMPORTANCE OF BACKING UP ALL FILES TO ANOTHER

STORAGE MECHANISM PRIOR TO SUCH ACTIVITIES. YOU UNDERSTAND AND ACCEPT THE RISKS IF YOU DECIDE NOT TO BACK UP FILES. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY SOFTWARE, FILES, OR DATA.

**e. Disruption of Service.** The Services are not fail-safe and are not designed or intended for use in situations requiring fail-safe performance or in which an error or interruption in the Services could lead to severe injury to business, persons, property or environment (“High Risk Activities”). These High Risk Activities may include, without limitation, vital business or personal communications, or activities where absolutely accurate data or information is required. You expressly assume the risks of any damages resulting from High Risk Activities. We shall not be liable for any inconvenience, loss, liability, or damage resulting from any interruption of the Services, directly or indirectly caused by, or proximately resulting from, any circumstances beyond our control, including, but not limited to, causes attributable to

you or your property; inability to obtain access to the Premises; failure of any cable signal at the transmitter; failure of a communications satellite; loss of use of poles or other utility facilities; strike; labor dispute; riot or insurrection; war; explosion; malicious mischief; fire, flood, lightning, earthquake, wind, ice, extreme weather conditions or other acts of God; failure or reduction of power; or any court order, law, act or order of government restricting or prohibiting the operation or delivery of the Services. In all other cases of an interruption of the Services, you shall be entitled upon a request made within sixty (60) days of such interruption, to a pro rata credit for any Service interruption exceeding twenty-four consecutive hours after such interruption is reported to us, or such other period of time as may be specifically provided by law. Unless specifically otherwise provided by law, such credit shall not exceed the fixed monthly charges for the month of such Service interruption and excludes all nonrecurring charges, one-time charges, per call or measured charges, regulatory fees and surcharges, taxes and other governmental and quasi-governmental fees. **EXCEPT AND UNLESS SPECIFICALLY PROHIBITED BY LAW, SUCH CREDIT SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR AN INTERRUPTION OF SERVICE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.** Any credits provided by Comcast are at our sole discretion and in no event shall constitute or be construed as a course of conduct by Comcast.

• **For New Jersey Customers.** Comcast will issue credit for cable television outages or service interruptions in accordance with N.J.A.C. 14:18-3.5.

**f. Third Parties.** Notwithstanding anything to the contrary in this Agreement, you acknowledge and understand that we may use third parties to provide components of the Services, including without limitation their services, equipment, infrastructure or content. Comcast is not responsible for the performance (or non-performance) of third-party services, equipment, infrastructure or content, whether or not they constitute components of the Services. Comcast shall not be bound by any undertaking, representation or warranty made by an agent or employee of Comcast or of our underlying third-party providers and suppliers in connection with the installation, maintenance or provision of the Services, if that undertaking, representation or warranty is inconsistent with the terms of this Agreement. In addition, you understand that you will have access to the services and content of third parties through the Service(s), including without limitation that of content providers (whether or not accessible directly from the Service). Comcast is not responsible for any services, equipment, infrastructure and content that are not provided by us (even if they are components of the Service), and we shall have no liability with respect to such services, equipment, infrastructure and content. You should address questions or concerns relating to such services, equipment, infrastructure and content to the providers of such services, equipment, infrastructure and content. We do not endorse or warrant any third-party products, services or content that are distributed or advertised over the Services.

**g. Damages.** EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL UNDER ANY CIRCUMSTANCES



OR UNDER ANY LEGAL THEORY (INCLUDING BUT NOT LIMITED TO TORT OR CONTRACT) HAVE ANY LIABILITY TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY FOR THE FOLLOWING LOSSES, DAMAGES, OR COSTS: (1) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, PERSONAL INJURIES OR DEATH) THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH (a) YOUR RELIANCE ON OR USE OF THE COMCAST EQUIPMENT OR THE SERVICES OR (b) THE INSTALLATION, SELF-INSTALLATION, MAINTENANCE, FAILURE, OR REMOVAL OF THE SERVICES (INCLUDING BUT NOT LIMITED TO ANY MISTAKES, OMISSIONS, INTERRUPTIONS, COMPUTER OR OTHER HARDWARE OR SOFTWARE BREACH, FAILURES OR MALFUNCTIONS, DELETION OR CORRUPTION OF FILES, WORK STOPPAGE, ERRORS, DEFECTS, DELAYS IN OPERATION, DELAYS IN TRANSMISSION OR FAILURE OF PERFORMANCE OF THE SERVICE, THE COMCAST EQUIPMENT OR THE CUSTOMER EQUIPMENT, OR ANY OTHER MISTAKES, OMISSIONS, E-MAIL, OR OTHER INFORMATION OR DATA); OR (2) ANY LOSSES, CLAIMS, DAMAGES, EXPENSES, LIABILITIES, LEGAL FEES, OR OTHER COSTS THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH ANY ALLEGATION, CLAIM, SUIT, OR OTHER PROCEEDING BASED UPON A CONTENTION THAT THE USE OF THE COMCAST EQUIPMENT OR THE SERVICES BY YOU OR ANY OTHER PERSON OR ENTITY INFRINGES UPON THE CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

**h. Customer's Sole Remedies.** Your sole and exclusive remedies under this Agreement are as expressly set forth in this Agreement. Certain of the above limitations may not apply if your state does not allow the exclusion or limitation of implied warranties or does not allow the limitation or exclusion of incidental or consequential damages. In those states, the liability of Comcast and its employee, affiliates, suppliers, agents and contractors is limited to the maximum extent permitted by law.

**i. Survival of Limitations.** All representations, warranties, indemnifications, and limitations of liability contained in this Agreement shall survive the termination of this Agreement; any other obligations of the parties hereunder shall also survive, if they relate to the period before termination or if, by their terms, they would be expected to survive such termination.

## 12. INDEMNIFICATION AND LIABILITY OF CUSTOMER

YOU AGREE THAT YOU SHALL BE RESPONSIBLE FOR AND SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS COMCAST AND ITS EMPLOYEES, AFFILIATES, SUPPLIERS, AGENTS AND CONTRACTORS AND SHALL REIMBURSE US FOR ANY DAMAGES, LOSSES OR EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES AND COSTS) INCURRED BY US IN CONNECTION WITH ANY CLAIMS, SUITS, JUDGMENTS AND CAUSES OF ACTION ARISING OUT OF (a) YOUR USE OF THE SERVICE OR COMCAST EQUIPMENT; (b) VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY AND PROPRIETARY RIGHTS ARISING FROM YOUR USE OF THE SERVICE OR ANY UNAUTHORIZED APPARATUS OR SYSTEM; AND (c) YOUR BREACH OF ANY PROVISION OF THIS AGREEMENT.

## 13. BINDING ARBITRATION

**a. Purpose.** If you have a Dispute (as defined below) with Comcast that cannot be resolved through the informal dispute resolution process described in this Agreement, you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Arbitration Provision rather than litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.

**b. Definitions.** As used in this Arbitration Provision, the term "Dispute" means any dispute, claim or controversy between you and Comcast regarding any aspect of your relationship with Comcast that has accrued or may hereafter accrue, whether based in contract, statute, regulation, ordinance, tort (including, but not limited to, fraud, misrepresentation, fraudulent

inducement, negligence or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability or scope of this Arbitration Provision (with the exception of the enforceability of the class action waiver clause provided in paragraph F(2)). “Dispute” is to be given the broadest possible meaning that will be enforced. As used in this Provision, “Comcast” means Comcast Cable Communications, LLC., its officers, directors, employees and agents, and all entities using the brand name “Comcast”, including your local cable company, its employees, authorized agents, and its parents, subsidiaries and affiliated companies. As used in this Provision, the term “Arbitration Provision” means all the terms of this Section 13.

**c. Right to Opt Out.** IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY COMCAST IN WRITING WITHIN 30 DAYS OF THE DATE THAT YOU FIRST RECEIVE THIS AGREEMENT BY VISITING [WWW.COMCAST.COM/ARBITRATIONOPTOUT](http://WWW.COMCAST.COM/ARBITRATIONOPTOUT), OR BY MAIL TO COMCAST 1500 MARKET ST., PHILADELPHIA, PA 19102 ATTN: LEGAL DEPARTMENT/ARBITRATION. YOUR WRITTEN NOTIFICATION TO COMCAST MUST INCLUDE YOUR NAME, ADDRESS AND COMCAST ACCOUNT NUMBER AS WELL AS A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH COMCAST THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH COMCAST OR THE DELIVERY OF SERVICES TO YOU BY COMCAST. IF YOU HAVE PREVIOUSLY NOTIFIED COMCAST OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.

**d. Initiation of Arbitration Proceeding/Selection of Arbitrator.** If you or Comcast elect to resolve your Dispute through arbitration pursuant to this Arbitration Provision, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

1. American Arbitration Association (“AAA”), 335 Madison Ave., Floor 10, New York, NY 10017-4605, 1-800-778-7879, [www.adr.org](http://www.adr.org)
2. National Arbitration Forum (“NAF”), P.O. Box 50191, Minneapolis, MN 55405-0191, 1-800-474-2371, [www.arbitration-forum.com](http://www.arbitration-forum.com)

**e. Arbitration Procedures.** Because the Service(s) provided to you by Comcast concerns interstate commerce, the Federal Arbitration Act (“FAA”), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration shall not be applicable under this Arbitration Provision. If there is a conflict between this Arbitration Provision and the rules of the arbitration organization chosen, this Arbitration Provision shall govern. If the arbitration organization that you select will not enforce this Arbitration Provision as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. If the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint an arbitration organization that will enforce this Arbitration Provision as written. If there is a conflict between this Arbitration Provision and the rest of this Agreement, this Arbitration Provision shall govern. A single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties for purposes of enforcement. If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization by a written notice of appeal filed within thirty (30) days from the date of entry of the written arbitration award. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The arbitration organization will then notify the other party that the award has been appealed. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the

date of the appealing party's notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

**f. Restrictions:**

1. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLING DISPUTES WHICH ARE SUBJECT TO SECTION 3 OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.

2. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED UNLESS THE STATUTE UNDER WHICH YOU ARE SUING PROVIDES OTHERWISE.

3. ALL PARTIES WAIVE ANY CLAIM TO INDIRECT, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR MULTIPLIED DAMAGES ARISING FROM OR OUT OF ANY DISPUTE WITH COMCAST UNLESS THE STATUTE UNDER WHICH THEY ARE SUING PROVIDES OTHERWISE.

**g. Location of Arbitration.** The arbitration will take place at a location, convenient to you, in the area where you receive the service from us.

**h. Payment of Arbitration Fees and Costs.** COMCAST WILL ADVANCE ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS AND EXPENSES UPON YOUR WRITTEN REQUEST GIVEN PRIOR TO THE COMMENCEMENT OF THE ARBITRATION. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING, BUT NOT LIMITED TO, ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST'S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE EXTENT AWARDBLE IN A JUDICIAL PROCEEDING. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND COSTS ADVANCED BY COMCAST. IF A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS ARBITRATION PROVISION, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.

**i. Severability.** If any clause within this Arbitration Provision (other than the class action waiver clause identified in paragraph F(2)) is found to be illegal or unenforceable, that clause will be severed from this Arbitration Provision, and the remainder of this Arbitration Provision will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Arbitration Provision will be unenforceable, and the dispute will be decided by a court. In the event this entire Arbitration Provision is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Arbitration Provision, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.

**j. Exclusions from Arbitration.** YOU AND COMCAST AGREE THAT THE FOLLOWING WILL NOT BE SUBJECT TO ARBITRATION: (1) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (2) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (3) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR RECEIPT OF SERVICE; (4) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT IS EMPOWERED BY FEDERAL, STATE OR LOCAL

LAW TO GRANT A FRANCHISE UNDER 47 U.S.C. § 522(9); AND (5) ANY DISPUTE THAT YOU PURSUE BEFORE THE LOCAL FRANCHISE AUTHORITY UNDER THE TERMS OF THE FRANCHISE.

**k. Continuation.** This Arbitration Provision shall survive the termination of your Service(s) with Comcast.

**SPECIAL NOTE REGARDING ARBITRATION FOR CALIFORNIA CUSTOMERS:**

IF YOU ARE A COMCAST CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE THE ARBITRATION PROVISION ABOVE UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

**14. CUSTOMER PRIVACY NOTICE AND SECURITY**

a. Comcast will provide you with a copy of our customer privacy notice at the time we enter into an agreement to provide any Service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of our privacy notice by going to [www.comcast.com/privacy](http://www.comcast.com/privacy).

b. To the extent that Comcast is expressly required to do so by applicable law, we will provide notice to you of a breach of the security of certain personally identifiable information about you. It is Comcast's information security policy to provide such notice to you in the manner set forth in Section 16.

**15. GENERAL**

**a. Entire Agreement.** This Agreement and any other documents incorporated by reference constitute the entire agreement and understanding between the parties with respect to the subject matter of this Agreement, and they replace any and all prior written or verbal agreements. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If Comcast fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of this Agreement.

**b. Additional Representations and Warranties.** In addition to representations and warranties you make elsewhere in this Agreement, you also represent and warrant that:

**i. Age:** You are at least 18 years of age.

**ii. Customer Information:** During the term of this Agreement, you have provided and will provide to Comcast information that is accurate, complete and current, including without limitation your legal name, address, telephone number(s), the number of devices on which or through the Service(s) is being used and payment data (including without limitation information provided when authorizing recurring payments). You agree to notify us promptly, in accordance with the terms of this Agreement, if there is any change in the information that you have provided to us. Failure to provide and maintain accurate information is a breach of this Agreement.

**c. Information Provided to Third Parties.** Comcast is not responsible for any information provided by you to third parties, and this information is not subject to the privacy provisions of this Agreement or the privacy notice for the Services. You assume all privacy, security and other risks associated with providing CPNI or personally identifiable information to third parties via the Services. For a description of the privacy protections associated with providing information to third parties, you should refer to the privacy policies, if any, provided by those third parties.

**d. Revocable License.** The Services and Comcast Equipment, including but not limited to any firmware or software embedded in the Comcast Equipment or used to provide the Services, are protected by trademark, copyright, patent and/or other intellectual property laws and international treaty provisions. You are granted a revocable license to use such firmware and software in object code form (without making any modification thereto) strictly in accordance with this Agreement. You acknowledge and understand that you are not granted any other license to use the firmware or software embedded in the Comcast Equipment or used to provide the Services. You expressly agree that you will use the Comcast Equipment exclusively in connection with the Services. You shall not take any action nor allow anyone else to take any action that will reverse compile, disassemble, or reverse engineer or otherwise attempt to derive the source code from the binary code of the firmware or software.

**e. Protection of Comcast's Information and Marks.** All Service information, documents, and materials on our Web sites are protected by trademark, copyright or other intellectual property laws, and international treaty provisions. All Web sites, corporate names, service marks, trademarks, trade names, logos, and domain names (collectively "marks") of Comcast and

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its affiliates are and shall remain the exclusive property of Comcast. Nothing in this Agreement shall grant you the right or license to use any of the marks.

**f. Export Laws.** You expressly agree to comply with all applicable export and re-export laws, including but not limited to the Export Administration Act, the Arms Export Control Act, and their implementing regulations. You further expressly agree not to use the Services in any way that violates any provision of such laws or their implementing regulations.

**g. Retention of Rights.** Nothing contained in this Agreement shall be construed to limit Comcast's rights and remedies available at law or in equity. Upon termination of this Agreement for any reason, Comcast and its suppliers reserve the right to delete all your data, files, electronic messages or other Customer information that is stored on Comcast's or its suppliers' servers or systems. In addition, you may forfeit your account user name and all e-mail, IP, web space addresses and voice mail. In the event you cancel CDV without porting your voice service and the telephone number to another service provider, you will forfeit the telephone number. We shall have no liability whatsoever as the result of the loss of any such data, names, addresses or numbers.

## 16. NOTICE METHOD FOR CHANGES TO THIS AGREEMENT

We will provide you notice of changes to this Agreement consistent with applicable law. The notice may be provided on your monthly bill, as a bill insert, in a newspaper, by e-mail, or by other permitted communication. If you find the change unacceptable, you have the right to cancel your Services. However, if you continue to receive Services after the change, we will consider this your acceptance of the change.

• **For HSI Customers.** Comcast may deliver any required or desired notice to you in any of the following ways, as determined in our sole discretion: (1) by posting it on [www.comcast.net](http://www.comcast.net), [www.comcast.com](http://www.comcast.com) or another Web site about which you have been notified, (2) by sending notice via first class U.S. postal mail or overnight mail to your Premises; (3) by sending notice to the email address on Comcast's account records, or (iv) by hand delivery. You agree that any one of the foregoing will constitute sufficient notice and you waive any claims that these forms of notice are insufficient or ineffective. Because we may from time to time notify you about important information regarding the Services and this Agreement by these methods, you agree to regularly check your postal mail, e-mail and all postings at [www.comcast.net](http://www.comcast.net), [www.comcast.com](http://www.comcast.com) or on another Web site about which you have been notified or you bear the risk of failing to do so.

### ADDITIONAL PROVISIONS APPLICABLE TO HIGH-SPEED INTERNET SERVICE

**In addition to the provisions above that are applicable to Comcast Video, HSI and CDV, the following are specifically applicable to HSI Customers, including the Software License Agreement attached as Exhibit A to this Agreement.**

#### 1. INTELLECTUAL PROPERTY RIGHTS

**a. End User Licenses.** You agree to comply with the terms and conditions of all end user license agreements accompanying any software or plug-ins to such software distributed or used in connection with HSI including, without limitation, the Comcast Software License Agreement, as these agreements may be amended from time to time. All such agreements are incorporated in this Agreement by reference. When this Agreement terminates, all end user licenses also terminate; you agree to destroy at that time all versions and copies of all software received by you in connection with HSI.

**b. Ownership of Addresses.** You acknowledge that use of HSI does not give you any ownership or other rights in any Internet/on-line addresses provided to you, including but not limited to Internet Protocol ("IP") addresses, e-mail addresses and Web addresses. We may modify or change these addresses at any time without notice and shall in no way be required to compensate you for these changes.

**c. Authorization.** Comcast does not claim any ownership of any material that you publish, transmit or distribute using HSI. By using HSI to publish, transmit or distribute material or content, you (1) warrant that the material or content complies with the provisions of this Agreement, (2) consent to and authorize Comcast, its agents, suppliers, and affiliates to reproduce, publish, distribute, and display the content worldwide and (3) warrant that you have the right to provide this authorization. You acknowledge that material posted or transmitted using HSI may be copied, republished or distributed by third parties, and you agree to indemnify, defend and hold harmless Comcast, its agents, suppliers, and affiliates for any harm resulting from these actions.

**d. Copyright.** Title and intellectual property rights to HSI are owned by Comcast, its agents, suppliers, or affiliates or their licensors or otherwise by the owners of such material and are protected by copyright laws and treaties. You may not copy,

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redistribute, resell or publish any part of HSI without express prior written consent from Comcast or other owner of such material.

**e. Material Downloaded through HSI.** In addition to any content that may be provided by us, you may access material through HSI that is not owned by Comcast. Specific terms and conditions may apply to your use of any content or material made available through HSI that is not owned by Comcast. You should read those terms and conditions to learn how they apply to you and your use of any non-Comcast content.

## 2. IP ADDRESSES

Comcast will provide you with dynamic Internet protocol (“IP”) address(es) as a component of HSI, and these IP address(es) can and do change over time. You will not alter, modify, or tamper with dynamic IP address(es) assigned to you or any other customer. You agree not to use a dynamic domain name server or DNS to associate a host name with the dynamic IP address(es) for any commercial purpose. You also agree not to use any software that provides for static IP address(es) on or in conjunction with any computer(s) or network device connected to HSI. If applicable, Comcast will release and/or recover the dynamic IP address(es) when the Service is disconnected, discontinued, or this Agreement is terminated.

## 3. ADDITIONAL LIMITATIONS ON COMCAST’S LIABILITY FOR HSI

**a. Responsibility for Content.** You acknowledge that there is some content and material on the Internet or otherwise available through HSI which may be offensive to some individuals, may be unsuitable for children, may violate federal, state or local laws, rules or regulations or may violate your protected rights or those of others. We assume no responsibility for this content or material. Anyone who accesses such content and material does so at his or her own risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT OR MATERIAL BY YOU OR OTHERS. Questions or complaints regarding content or material should be addressed to the content or material provider. You acknowledge that software programs are commercially available that claim to be able to restrict access to sexually explicit or other objectionable material on the Internet. We make no representation or warranty regarding the effectiveness of such programs.

**b. Monitoring of Postings and Transmissions.** Comcast shall have no obligation to monitor postings or transmissions made in connection with HSI. However, you acknowledge and agree that Comcast and its agents have the right to monitor, from time to time, any such postings and transmissions, including without limitation e-mail, newsgroups, chat, IP audio and video, and Web space content. Comcast may also use and disclose them in accordance with the Comcast High-Speed Internet Acceptable Use Policy and other applicable policies, and as otherwise required by law or government request. We reserve the right to refuse to upload, post, publish, transmit or store any information or materials, in whole or in part, that, in our sole discretion, is unacceptable, undesirable or in violation of this Agreement.

**c. Eavesdropping.** Our facilities are used by numerous persons or entities including, without limitation, other subscribers to HSI. As a result, there is a risk that you could be subject to “eavesdropping.” This means that other persons or entities may be able to access and/or monitor your use of HSI. This risk of eavesdropping exists not only with our facilities, but also on the Internet and other services to which access is provided as a part of HSI. If you post, store, transmit, or disseminate any sensitive or confidential information, you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO SUCH ACTIONS BY YOU. You acknowledge that software programs are commercially available that claim to be capable of encryption or anonymization. We make no representation or warranty regarding the effectiveness of these programs.

**d. FTP/HTTP Service Setup.** You acknowledge that when using HSI there are certain applications such as FTP (File Transfer Protocol) or HTTP (Hyper Text Transfer Protocol) which may be used by other persons or entities to gain access to Customer’s Equipment. You are solely responsible for the security of the Customer Equipment or any other equipment you choose to use in connection with the Service, including without limitation any data stored on such equipment. NEITHER

COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO THE USE OF SUCH APPLICATIONS BY YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

**e. File and Print Sharing.** HSI may function in some ways as a Local Area Network (LAN) with each Customer constituting a node on the network. As such, users outside of the Premises may be able to access the Customer Equipment and other equipment connected in some way to the Customer Equipment. In addition, some available software includes capabilities that will permit other users to gain access to the Customer Equipment and other equipment connected in some way to the Customer Equipment, and to the software, files and data stored on such equipment. Unless you are subject to a HSI service plan that expressly provides otherwise, we recommend that you connect only a single computer to HSI and that you disable file and print sharing and other capabilities that allow outside users to gain access to the Customer Equipment. You acknowledge that if you fail to follow these recommendations and choose to run these applications, you should take appropriate security measures, and that you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO ACCESS BY OTHERS OF THE CUSTOMER EQUIPMENT OR ANY OTHER EQUIPMENT CONNECTED IN SOME WAY TO THE CUSTOMER EQUIPMENT, OR TO THE SOFTWARE, FILES AND DATA STORED ON SUCH EQUIPMENT.

**f. Facilities Allocation.** Comcast reserves the right to determine, in its discretion, and on an ongoing basis, the nature and extent of its facilities allocated to support HSI, including, but not limited to, the amount of bandwidth to be utilized and delivered in conjunction with HSI.

**g. Cookies.** You acknowledge that accessing certain Web sites through HSI may result in a “cookie” being placed on your computer system. Cookies are small files stored on a computer’s hard drive to simplify and improve a user’s Web experience. If you don’t want them placed on your computer system, it is your responsibility to disable or restrict the placement of cookies through whatever procedures are available on your browser.

#### **EXHIBIT A: COMCAST SOFTWARE LICENSE AGREEMENT**

**IMPORTANT — READ CAREFULLY: BY USING ANY SOFTWARE PROVIDED TO YOU IN CONNECTION WITH THE COMCAST HIGH-SPEED INTERNET SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS SOFTWARE LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS.**

#### **1. GRANT OF LIMITED LICENSE**

The operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or its affiliate, (“Comcast”) grants you (which for purposes of this Software License Agreement shall include members of your immediate household for whom you will be responsible hereunder), without additional fee or charge to you, a nonexclusive limited, personal and nontransferable license, with restrictions as described below, to install and use any software program, in object code only, provided to you by, or on behalf of, Comcast in connection with the Comcast High-Speed Internet service (the “Software”), which includes any documentation accompanying the Software, for the sole purpose of using the Comcast High-Speed Internet service, and to make one (1) backup copy of the Software, provided that (a) the Software is installed on only the number of personal computers authorized by Comcast (which number shall be one (1) unless otherwise agreed to by Comcast), (b) the Software may NOT be modified; (c) all copyright notices are maintained on the Software; and (d) you agree to be bound by all the terms of this Software License Agreement. Software is only for your own personal, non-commercial use and not for use in the operation of a business or service bureau or for the benefit of any other person or entity.

#### **2. NO OWNERSHIP RIGHTS**

You have no ownership rights in any Software. Rather, you have a limited license to use the Software as long as this Software License Agreement remains in full force and effect. Ownership of the Software and all intellectual property

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rights therein shall remain at all times with Comcast and/or its licensors. Any use of Software by any other person, business, corporation, government organization or any other entity is strictly forbidden and is a violation of this Software License Agreement.

### **3. THIRD PARTY SOFTWARE**

There are software programs contained within certain Software that have been licensed to Comcast by third parties. The term “Software” as used herein shall refer to such third party software except where the term Software refers expressly to the ownership or other specific rights of Comcast. The same terms and conditions, including all limitations and restrictions, set forth in this Software License Agreement apply to each third party software program contained in the Software.

### **4. INTELLECTUAL PROPERTY AND PRIVACY**

a. The Software contains material that is protected by United States Copyright Law and trade secret law, and by international treaty provisions. All rights not specifically granted to you herein are reserved to Comcast and to any third party with ownership rights in Software and documentation used in the Software. You may not remove any proprietary notice of Comcast or any other party from any copy of Software or documentation.

b. Some features of certain Software are provided by third parties, and those third parties may collect or transmit personally identifiable and non-personally identifiable information about you in the course of providing these features. These third parties are not authorized to use your personally identifiable information except for the purpose of providing their services to you through Software. Your use of Software is subject to the terms of the Comcast Customer Privacy Notice, the Comcast Acceptable Use Policy and other applicable terms and policies.

### **5. RESTRICTIONS AND REQUIREMENTS**

a. This Software License Agreement is your proof of license to exercise the rights granted herein. In order to satisfy your obligations hereunder and to maintain the confidentiality of the Software, you must take reasonable steps to protect the Software consistent with the license restrictions set forth herein and Comcast’s and other third parties’ ownership rights in the Software, including informing anyone permitted access to your computer and the Software about such restrictions on the use of the Software.

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d. You have the obligation to protect yourself and minimize any damages you might suffer if the Software or any portion thereof, has a defect or fails for any reason.

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#### **7. LIMITATION OF LIABILITY AND DAMAGES**

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#### **9. TERMINATION**

This Software License Agreement is effective only during the term of this Agreement and shall terminate upon any termination of this Agreement. You may terminate this Software License Agreement at any time by destroying or returning to Comcast all copies of the Software and associated documentation in your possession or under your control and terminating this Agreement. This Software License Agreement will terminate: (a) at any time that this Agreement is terminated or (b) if Comcast finds that you have violated any of the terms of this Software License Agreement. Upon termination, you agree to destroy or return to Comcast all copies of the Software and documentation and, upon Comcast’s request, to certify in writing that all known copies, including backup copies, have been destroyed. No waiver of any breach of any provision of this Software License Agreement shall constitute a waiver of any prior, concurrent of subsequent breach of the same or any other provisions hereof, and no waiver shall be effective unless it is made in writing

and is signed by an authorized representative of the waiving party. All provisions relating to confidentiality, proprietary rights, and nondisclosure shall survive the termination of this Software License Agreement.

#### **10. GENERAL**

- a. Disputes under this Software License Agreement shall be construed, interpreted and governed in accordance with Section 13 of this Agreement.
- b. Comcast may modify the Software and may amend or modify this Software License Agreement at any time in its sole discretion upon notice to you. Comcast will notify you of any such modifications or amendments as provided in this Agreement. Customer agrees that any methods set forth therein will constitute sufficient notice of any change to this Software License Agreement. Your continued use of the Software following notice of such change shall be deemed to be your acceptance of any such change. If you do not agree to any such change, you must immediately stop using the Software and notify Comcast that you are terminating this Software License Agreement and this Agreement. You may not amend or modify this Software License Agreement without Comcast's prior written consent, which we may provide or withhold in our sole discretion. Any attempt by you to amend or modify this Software License Agreement by any other means, including but not limited to, a check notation, a restrictive endorsement, or a note with a payment, is invalid and unenforceable.
- c. Comcast may assign its rights and obligations under this Software License Agreement, without notice, to (1) any affiliate of Comcast, (2) to any party (or its affiliate) acquiring all or substantially all of the assets or stock, by merger or otherwise, of Comcast or any affiliate of Comcast, or (3) to any person or entity purchasing or otherwise acquiring the Comcast system serving the Premises (as defined in this Software License Agreement).
- d. This Software License Agreement and this Agreement shall constitute the entire Agreement between the parties hereto. If any part of this Software License Agreement is found invalid or unenforceable, the remainder of this Software License Agreement shall remain in full force and effect and shall be interpreted so as to reasonably give effect to the intention of the parties.

### **COMCAST HIGH-SPEED INTERNET HOME NETWORKING AMENDMENT TO COMCAST AGREEMENT**

THIS AMENDMENT (the "Amendment") is made between the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority and you as the Customer, and is effective upon the installation of the Comcast Home Networking Service. This Amendment modifies and is made a part of the Comcast Agreement for Residential Services (the "Agreement"). Unless otherwise defined in this Amendment, all capitalized terms in this Amendment shall have the specified meanings in the Agreement.

#### **1. USE OF SERVICE**

The Agreement is hereby modified solely to permit you to use the Service in connection with the multiple connection of up to five (5) personal computing devices within your Premises to the Service (the "Comcast Home Networking Service") in accordance with Comcast's then current published Comcast Home Networking Service description (which may be changed from time to time in our sole discretion). You shall be solely responsible for and shall indemnify and hold Comcast and its affiliates, suppliers, and agents harmless from and against any and all claims and expenses (including reasonable attorney's fees) arising out of your use or misuse of the Comcast Home Networking Service. You acknowledge and agree that the Comcast Home Networking Service is for residential, non-commercial purposes only. The Comcast Home Networking Service is not a commercial service and may not be used for commercial purposes. Please contact your local Comcast office to inquire about commercial service options.

#### **2. COMCAST HOME NETWORKING SERVICE**

The term "Service" shall include the Comcast Home Networking Service. The term "Comcast Equipment" shall include any Comcast Home Networking Service equipment such as gateways, routers, or wireless cards rented from or otherwise supplied by or on behalf of us to you. The term "Customer Equipment" shall include any equipment owned or otherwise

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provided by you in connection with your use of the Comcast Home Networking Service. We reserve the right to provide the Comcast Home Networking Service and support for that service only to the extent that you use equipment compatible with the Comcast Home Networking Service, such as CableHome™-certified gateways/routers. Further, you acknowledge that the use of the Comcast Home Networking Service may periodically require updates and/or changes to the software resident in the equipment used in connection with the service. These updates and changes may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to these updates, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. In addition, you acknowledge that the use of the Comcast Home Networking Service may periodically require provisioning, configuration, management, diagnostics, and other administration to or in connection with the service and the equipment used in connection with the service. These activities may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to such provisioning, configuration, management, diagnostics, and other administration, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. You acknowledge and agree that when using the Service (including the Comcast Home Networking Service) to access the Internet or any other online network or service, there are certain risks that may allow other Service users and Internet users to gain access to your computer system. You should take all appropriate security measures when using the Comcast Home Networking Service, including those recommended by Comcast and our affiliates, suppliers, or agents. Neither Comcast nor our affiliates, suppliers, or agents shall have any liability whatsoever for any claims, losses, actions, damages, suits or proceedings resulting from, arising out of or otherwise relating to the use of the Comcast Home Networking Service by you, including without limitation, damages resulting from others accessing your computer or the contents of your transmissions made through the Service or your use of file sharing, print sharing, or other capabilities that allow users to gain access to your computer system.

### **3. FEES AND CHARGES**

You agree to pay the then-current fees and charges for the Comcast Home Networking Service upon receipt of an invoice (including any taxes, franchise fees or other fees or charges levied by a governmental agency).

### **4. REVISION**

This Amendment forms part of the Agreement between Comcast and you and may be modified by Comcast on thirty (30) days prior notice as provided for in the Agreement. Your election to continue use of the Comcast Home Networking Service thereafter shall constitute your acceptance of any modification. The Service and the Comcast Home Networking Service are subject to availability on an ongoing basis.

### **5. NO CHANGE**

Except as otherwise set forth in this Amendment, the terms and conditions of the Agreement, as modified by this Amendment, shall continue to apply to the Service and your use of the Comcast Home Networking Service. In the event of a conflict between this Amendment and the Agreement arising out of your use of the Comcast Home Networking Service, the terms and conditions of this Amendment shall prevail.

**SECTION 2****RESIDENTIAL RATES AND CHARGES****A. XFINITY TV<sup>1</sup>****BASIC SERVICES**

Limited Basic (By System) <sup>3, 4, 21</sup>	
Burlington, Maple Shade	\$ 13.25
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 22.00
Garden State, Pleasantville and Vineland	\$ 18.00
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 20.00
Toms River and LBI	\$ 16.00
Choice TV Select <sup>5, 54</sup> (includes Limited Basic, Streampix, 20 Hour DVR Service, HD programming, Streaming to 2 devices and Broadcast TV Fee)	\$ 43.50
with TV Box	\$ 53.50
Choice TV (includes Limited Basic, Streampix, HD programming and 20 hour DVR Service)	\$ 35.00
Popular TV <sup>4</sup> (includes Limited Basic, Sports & News, Kids & Family, Entertainment, Streampix, HD programming and 20 hour DVR Service)	\$ 70.00
Ultimate TV (includes Popular TV and Ultimate TV Tier)	\$ 90.00
Genre Packs <sup>8</sup> Choose up to 2	
Kids & Family (includes 10 kid and family-friendly channels including Disney Channel, Nickelodeon, Hallmark and TLC)	\$ 10.00
Entertainment (includes 20 entertainment channels including A&E, AMC, Lifetime, Food Network, FX, TNT, Discovery, Animal Planet, OWN, USA and HGTV)	\$ 17.00
Sports & News (includes 18 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC, NBC Sports, and Weather Channel)	\$ 30.00
More Sports & Entertainment <sup>9</sup> (includes over 10 channels including NFL RedZone and CBS Sports Network)	\$ 9.95
Xfinity TV Latino <sup>10, 50</sup> (Includes up to 40 channels of Spanish language channels including Galavision, Cine Latino, Discovery en Espanol, Viendo Movies and VME Kids)	\$ 10.00
Ultimate TV Tier <sup>9</sup> (over 55 channels including Africa Channel, Disney Jr., MLB Network, Nat Geo Wild, Paramount and Smithsonian)	\$ 20.00
Deportes <sup>10, 50</sup> (includes over 5 Spanish language channels including ESPN Deportes, Fox Deportes and Universo)	\$ 5.00
HBO <sup>10</sup>	\$ 15.99
HBO Max <sup>10</sup>	\$ 15.99
Showtime <sup>10</sup>	\$ 12.00
Starz <sup>10</sup>	\$ 8.99
Cinemax <sup>10</sup>	\$ 12.00
The Movie Channel <sup>10</sup>	\$ 12.00
Playboy <sup>10</sup>	\$ 15.00
MGM <sup>+</sup> <sup>11</sup>	\$ 5.99

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Netflix, MGM+, and DVR <sup>12</sup> (includes Netflix Standard HD Plan, MGM+ and 150 hour DVR Service)	\$ 31.48
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
HBO, MGM+, and DVR <sup>12</sup> (includes HBO, MGM+, and 150 hour DVR Service)	\$ 31.98
Netflix, HBO, Showtime, and DVR <sup>12</sup> (includes Netflix Standard HD Plan, HBO, MGM+, Showtime, and 150 hour DVR Service)	\$ 59.47
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
Broadcast TV Fee <sup>13</sup>	
Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 25.15
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, Warren Counties and Plumstead	\$ 26.70
Franchise Costs <sup>14</sup>	
East Brunswick (Area 1)	\$ 0.40
Plainsboro Twp (Area 1)	\$ 0.34
Roosevelt Boro (Area 1)	\$ 0.74
Fair Haven Boro (Area 2)	\$ 0.32
Freehold (Area 2)	\$ 0.46
Holmdel Twp (Area 2)	\$ 0.25
Little Silver Borough (Area 2)	\$ 0.48
Middletown Twp (Area 2)	\$ 0.23
Monmouth Beach Borough (Area 2)	\$ 0.30
Red Bank Borough (Area 2)	\$ 0.26
Shrewsbury Twp (Area 2)	\$ 1.09
Tinton Falls (Area 2)	\$ 0.14
Eagleswood (Area 4)	\$ 0.20
Island Heights (Area 4)	\$ 0.28
Lacey Twp (Area 4)	\$ 0.17
Ocean (Area 4)	\$ 0.30
Clinton Twp (Area 6)	\$ 0.02
Franklin Twp (Hunterdon) (Area 6)	\$ 0.45
Franklin Twp (Somerset) (Area 6)	\$ 0.32
Hillsborough (Area 6)	\$ 0.26
Montgomery Twp (Area 6)	\$ 0.18
Princeton (Area 6)	\$ 0.50
Audubon Park (Area 7)	\$ 0.89
Chesterfield Twp (Area 7)	\$ 0.23
Evesham Twp (Area 7)	\$ 0.03
Florence (Area 7)	\$ 0.15
Gibbsboro (Area 7)	\$ 0.16
Haddon Twp (Area 7)	\$ 0.16
Haddonfield (Area 7)	\$ 0.20
Lumberton Twp (Area 7)	\$ 0.20
Medford Lakes Borough (Area 7)	\$ 0.45

Pemberton Twp (Area 7)	\$ 0.16
Beverly City (Area 8)	\$ 0.34
Bordentown City (Area 8)	\$ 0.10
Burlington City (Area 8)	\$ 0.11
Edgewater Park Twp (Burlington)(Area 8)	\$ 0.22
Belleville Twp (Area 11)	\$ 0.54
Berkeley Heights (Area 11)	\$ 0.56
Bloomfield (Area 11)	\$ 0.51
Carteret (Area 11)	\$ 0.66
Cranford Twp (Area 11)	\$ 0.30
Irvington (Area 11)	\$ 0.60
Kenilworth (Area 11)	\$ 1.19
Linden (Area 11)	\$ 0.54
Orange (Area 11)	\$ 0.75
East Orange	\$ 0.55
Rahway (Area 11)	\$ 0.43
Roselle (Area 11)	\$ 0.81
Secaucus (Area 11)	\$ 0.54
Twp of Union (Area 11)	\$ 0.33
Winfield Park (Area 11)	\$ 0.87
Woodbridge (Area 11)	\$ 0.24
Plainfield City (Area 12)	\$ 0.43
Jersey City (Hudson) (Area 13)	\$ 0.26
East Rutherford (Area 14)	\$ 0.75
Wallington Boro (Area 14)	\$ 0.65
Franklin Twp (Warren) (Area 15)	\$ 0.44
Glen Gardner (Hunterdon) (Area 15)	\$ 0.65
Lebanon (Area 15)	\$ 0.20
Lawrence Twp (Mercer) (Area 16)	\$ 0.28
Dennis Twp (Cape May) (Area 20)	\$ 0.12
Galloway Twp (Atlantic) (Area 20)	\$ 0.11
Hamilton Twp (Atlantic) (Area 20)	\$ 0.10
Pleasantville City (Atlantic) (Area 20)	\$ 0.18
City of Port Republic (Atlantic) (Area 20)	\$ 0.54
Woodbine Boro (Area 20)	\$ 0.30
Little Egg Harbor Twp	\$ 0.40
Beach Haven Borough	\$ 0.09
Long Beach Twp	\$ 0.11
Ship Bottom Borough	\$ 0.10
Surf City Borough	\$ 0.09
Harvey Cedars Borough	\$ 0.11
Barnegat Light Borough	\$ 0.10
Rumson Boro	\$ 0.56
South Brunswick Twp	\$ 0.47
Chatham Twp	\$ 0.51

Raritan Twp	\$ 0.22
Far Hills Borough	\$ 1.12
Perth Amboy Twp	\$ 0.42
Regional Sports Fee <sup>15</sup> (per month)	
Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System	\$ 14.00
Toms River System, LBI System, Monmouth System, Ocean System, Central System, Northwest System, Somerset System, Union System, Jersey City System, Meadowland System, Plainfield System, Trenton System, Lambertville System and Plumstead	\$ 13.65
Mercer County	\$15.15
DVR Service <sup>16</sup>	\$ 10.00
Premium DVR Service <sup>17</sup> (300 hours)	\$ 20.00
Additional DVR Service <sup>18</sup> (100 hours)	\$ 10.00
HD Technology Fee <sup>19</sup>	\$ 9.95
Service to Additional TV with TV Adapter <sup>20</sup>	\$ 10.00

**SPORTS PACKAGES<sup>28</sup>**

MLB Extra Innings	Call 1-800-XFINITY for pricing
NHL Center Ice	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

**B. XFINITY EQUIPMENT**

TV Box <sup>32</sup>	\$10.00
TV Box and Remote <sup>33</sup>	\$10.00
TV Adapter (Limited Basic – Primary TV)	\$ 0.00
TV Adapter (Limited Basic – 1 <sup>st</sup> and 2 <sup>nd</sup> Additional TVs)	\$ 0.00
TV Adapter (Limited Basic – 3 <sup>rd</sup> Additional TV and above)	\$ 0.00
CableCARD <sup>31</sup> (first card in device)	No Charge
Modem Rental	\$15.00
Unreturned or Damaged Equipment Fees <sup>34</sup> (per piece, per occurrence)	Replacement Cost

**C. INSTALLATION AND REACTIVATION  
(PER OCCURRENCE UNLESS NOTED)**

	Initial Installation of Service	After Initial Installation of Service
Professional Installation <sup>35,36</sup>	\$100.00	N/A
Self Installation Plus <sup>37</sup>	\$ 39.99	N/A
In-Home Service Visit <sup>38</sup>	N/A	\$100.00
Gigabit x6 Installation <sup>36</sup>		Up to \$500.00
Reactivation – TV, Internet, Voice and/or Home Security		\$12.00

**D. MISCELLANEOUS**  
**(PER OCCURRENCE UNLESS NOTED)**

FCC User Fee (per month)	As prescribed by FCC
Returned Payment Item (each)	\$ 25.00
Late Fee	\$ 10.00
Agent Assisted Payment (For payment made by phone with a Customer Care Representative.)	\$ 5.99
Deposit	Call 1-800-XFINITY for Deposit Requirements
Getting Started Kit Shipping and Handling (Standard Shipping)	\$ 15.00
Getting Started Kit Shipping and Handling (Priority Shipping)	\$ 29.95
Remote Shipping and Handling	\$ 5.95



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**E. SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION**

AnyRoom DVR Service <sup>39</sup> (Not available in Garden State except Carneys Point, Monmouth, Ocean, Toms River and LBI Systems)	\$ 10.00
Service to Additional TV	
with AnyRoom DVR Service <sup>40</sup>	\$ 19.95
with AnyRoom DVR Service (client outlet)	\$ 9.95
Economy Double Play (includes Digital Economy and HD programming for primary outlet and Performance Plus Internet)	\$ 108.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$235.00
Digital Economy (includes Limited Basic, additional digital channels for the primary outlet, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 39.95
with Xfinity Voice or Internet Service	\$ 39.95
Family Tier <sup>51</sup> (includes Limited Basic, additional channels such as C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel for the primary outlet)	
- Burlington, Maple Shade	\$ 28.20
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$ 36.95
- Garden State, Pleasantville and Vineland Systems	\$ 32.95
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville Systems	\$ 34.95
- Toms River and LBI	\$ 30.95
Digital Preferred (includes Extra, additional digital channels, Encore, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 87.27
Digital Premier (includes Digital Preferred, HBO Max, Showtime, MGM+, Hitz and The Movie Channel®)	
Burlington, Maple Shade, Toms River and LBI	\$136.25
Avalon, Central, Garden State, Gloucester, Jersey City, Lambertville, Meadowlands, Monmouth, Northwest, Ocean, Plainfield, Pleasantville, Somerset, Trenton, Union, Wildwood and Vineland	\$138.27
Basic Latino TV (includes Limited Basic, Xfinity TV Latino for the primary outlet)	\$ 32.95
Economy Latino TV <sup>50</sup> (includes Digital Economy and Xfinity TV Latino for primary outlet)	\$ 42.27
Economy Plus Latino TV <sup>50</sup> (includes Economy Latino TV and additional digital channels for primary outlet)	\$ 50.27
Starter Latino TV <sup>50</sup> (includes Economy Plus Latino TV and additional digital channels for primary outlet)	\$ 70.27
ART (Arabic)	\$ 9.99
DW Deutsch (German)	\$ 9.99
The Israeli Network	\$19.99
Rai Italia (Italian)	\$ 9.99

Mediaset (Italian)	\$ 8.99
Italian Pack (Italian) (includes Rai Italia and Mediaset)	\$14.99
TV5 Monde (French)	\$ 9.99
SBTN (Vietnamese)	\$14.99
Dragon Pack (Chinese/Mandarin) (includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info News, Phoenix North America and ETTV Super)	\$19.99
GMA Pinoy TV (Filipino)	\$11.99
TFC (Filipino)	\$11.99
GMA Life TV (Filipino)	\$ 6.99
TFC and GMA Pinoy TV (Filipino)	\$19.99
GMA Pinoy TV and GMA Life TV (Filipino)	\$14.99
Filipino 3 Pack (Filipino) (includes GMA Pinoy TV, GMA Life TV and TFC)	\$22.99
Channel One Russia (Russian)	\$14.99
Russian: RTN (Russian)	\$14.99
Russian: TV1000 Kino (Russian)	\$ 9.99
Channel One Russia and RTN (Russian)	\$21.99
Russian 3 Pack (Russian) (includes Channel One Russia, RTN and TV1000 Russian Kino)	\$22.99
Willow Plus (South Asian/Cricket Sport) (available in all areas)	\$14.99
SET (South Asian)	\$14.99
TV Asia (South Asian)	\$14.99
Zee TV (South Asian)	\$14.99
SET: Hindi	\$14.99
Zee TV: Hindi	\$14.99
Hindi 2 Pack (includes Zee TV and SET)	\$24.99
Zee TV, SET Asia and Willow	\$26.99
Zee TV, TV Asia and Willow	\$26.99
Desi Pack (includes Zee TV, SET and TV Asia)	\$26.99
Desi 3 Pack (includes SET, Zee TV and TV Asia)	\$32.99
Desi Pack with Willow (includes Zee TV, SET, TV Asia and Willow)	\$32.99
Desi Mega (includes Zee TV, SET, TV Asia and ABP News)	\$32.99
Desi Mega with Willow (includes Zee TV, SET, TV Asia, ABP News and Willow)	\$34.99
SIC (Portuguese)	\$ 9.99
TV Globo (Portuguese/Brazilian)	\$19.99
Starter XF Triple Play Bundle (includes Extra for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited <sup>2</sup> )	\$163.99
Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet, Performance Pro Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$176.99
HD Preferred XF Triple Play Bundle (includes Digital Preferred and MGM+ for primary outlet, HD Technology Fee, Performance Pro Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$186.99

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HD Preferred Extra XF Triple Play Bundle (includes Digital Preferred, Showtime, MGM+, The Movie Channel and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$203.99
HD Premier XF Triple Play Bundle (includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for the primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$231.99
HD Complete XF Triple Play Bundle (includes Digital Premier, Streampix, More Sports & Entertainment and AnyRoom DVR Service or DVR Service for the Primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$250.99
Economy Plus Latino Triple Play (includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$151.99
Starter Latino Triple Play (includes Starter Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$158.99
Preferred Latino Triple Play (includes Extra, Digital Preferred and Xfinity TV Latino for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$176.99
Preferred Extra Latino Triple Play (includes Extra, Digital Preferred, Xfinity TV Latino and MGM+ for primary outlet, HD Technology Fee, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$186.99
Quad Play Package pricing additional to Triple Play Package pricing With Secure 350 <sup>49</sup> (for XF Triple Play and Latino Triple Play bundles)	add \$49.95
Internet Plus (includes Limited Basic, HBO Max, Streampix, TV Box and remote for the primary outlet and Performance Internet)	\$ 90.99
Internet Pro Plus with HBO Max (includes Digital Economy, HBO Max and Streampix for primary outlet and Performance Pro Internet)	\$ 97.99
Internet Pro Plus with Showtime (includes Digital Economy, Showtime and Streampix for primary outlet and Performance Pro Internet)	\$ 94.99
Preferred XF Double Play (includes Digital Preferred for primary outlet and Performance Pro Internet)	\$160.99

Premier XF Double Play (includes Digital Premier for primary outlet and Performance Pro Internet)	\$198.99
Internet Plus Latino (includes Basic Latino TV for primary outlet and Performance Internet.)	\$ 96.99
Economy Plus Latino Double Play (includes Economy Plus Latino TV for primary outlet and Performance Internet.)	\$118.22
Starter Latino Double Play (includes Starter Latino TV for primary outlet and Performance Internet.)	\$140.27
Preferred Latino Double Play (includes Digital Preferred and Xfinity TV Latino for primary outlet and Performance Pro Internet.)	\$178.99
Xfinity TV Latino Triple Play Reward (for XF Triple Play and Latino Triple Play bundles)	\$ 10.00
Blast! Speed Upgrade Triple Play Reward <sup>42</sup>	\$ 20.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Extreme Pro Speed Upgrade Triple Play Reward <sup>42</sup>	\$ 25.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Extreme Pro Speed Upgrade Triple Play Reward <sup>42</sup>	\$ 7.00
(for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	
Gigabit Speed Upgrade Triple Play Reward <sup>42</sup>	\$ 30.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Gigabit Speed Upgrade Triple Play Reward <sup>42</sup>	\$ 12.00
(for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	
Gigabit Pro Speed Upgrade Triple Play Reward <sup>41,42</sup>	\$233.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Gigabit Pro Speed Upgrade Triple Play Reward <sup>41,42</sup>	\$220.00
(for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	
Service Protection Plan <sup>43</sup> (per month) (Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential Xfinity TV, Xfinity Internet or Xfinity Voice services. See <a href="http://xfinity.com/spp">xfinity.com/spp</a> for terms.)	\$ 5.95
Selecto (digital tier of Spanish language programming) (Not Available in Avalon, Vineland, Pleasantville and Wildwood Systems)	\$ 9.00
Annual Standard Cable (Avalon Only)	\$769.45
Blast Plus (includes Digital Economy and Streampix for primary outlet and Blast! Internet) <sup>1</sup>	\$ 111.99

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Blast Plus with HBO Max (includes Digital Economy, Streampix and HBO Max for the primary outlet and Blast! Internet)	\$118.99
HD Starter (includes Extra for primary outlet, HD Technology Fee, Performance Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$171.99
HD Preferred (includes Digital Preferred for primary outlet, HD Technology Fee, Performance Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$186.99
HD Plus (includes Digital Preferred plus one premium (HBO Max) for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$196.99
HD Preferred Plus XF Triple Play Bundle (includes Digital Preferred, HBO Max and MGM+ for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$206.99
HD Premier with Sports XF Triple Play Bundle (includes Digital Preferred, HBO Max, Showtime, MGM+, Hitz, More Sports & Entertainment and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$231.99
HD Premier (includes Digital Premier and DVR Service for primary outlet, Ultra Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$231.99
MultiLatino Ultra Paquete Triple (includes MultiLatino Ultra for primary outlet, Performance Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes® Latin America 300.)	\$171.99
MultiLatino Ultra HD Paquete Triple (includes MultiLatino Ultra and MGM+ for primary outlet, HD Technology Fee, Performance Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$181.99
MultiLatino Ultra HD Plus Paquete Triple (includes MultiLatino Ultra, HBO Max and MGM+, for primary outlet, HD Technology Fee, Blast! Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$201.99
MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, HBO Max, MGM+, Showtime, Hitz, More Sports & Entertainment and DVR Service or AnyRoom DVR Service (Not Available in Monmouth, Ocean, Toms River and LBI Systems) for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$226.99
MultiLatino Plus Bundle XF (includes Xfinity TV 150 Latino for primary outlet, Economy Plus Internet and Xfinity Voice Local with More <sup>2</sup> )	
All systems except Burlington and Maple Shade	\$ 87.85
Burlington and Maple Shade	\$ 82.85
MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet, Economy Plus Internet and Xfinity Voice Local with More <sup>2</sup> )	\$ 97.17
Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity Voice Unlimited <sup>2</sup> .)	
All systems except Burlington and Maple Shade	\$ 98.17
Burlington and Maple Shade	\$ 97.85

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Xfinity 2150 Latino (includes Xfinity TV 150 Latino for primary outlet and Economy Plus Internet.) <sup>42</sup>	
All systems except Burlington and Maple Shade	\$ 58.22
Burlington and Maple Shade	\$ 57.90
Performance Extra (includes Limited Basic for primary outlet and Performance Internet <sup>1</sup> )	\$ 80.99
Blast Extra <sup>TM</sup> (includes Limited Basic with for primary outlet and Blast! Internet <sup>1</sup> )	\$ 101.99
Economy Triple Play XF (includes Digital Economy for primary outlet, Economy Plus Internet and Xfinity Voice Local with More <sup>2</sup> .)	\$ 94.85
Value Plus Triple Play (includes Extra for primary outlet, Performance Internet and Xfinity Voice Local with More <sup>2</sup> .)	\$151.99
Digital Premier with Sports (includes Digital Preferred, HBO Max, Showtime, MGM+, Hitz and More Sports & Entertainment)	
Burlington, Maple Shade, Toms River and LBI	\$136.25
Avalon, Central, Garden State, Gloucester, Jersey City, Lambertville, Meadowlands, Monmouth, Northwest, Ocean, Plainfield, Pleasantville, Somerset, Trenton, Union, Wildwood and Vineland	\$138.27
Chinese Channel (CCTV-4) and CTI-Zhong Tian Channel (Chinese/Mandarin) <sup>14</sup>	
Available only in	
Central and Monmouth Systems	\$ 16.80
Somerset System	\$ 14.95
Union System	\$ 11.95
TV Asia and Zee TV <sup>14</sup>	
Available only in	
Central and Monmouth Systems	\$ 26.46
Somerset System	\$ 24.95
Union and Jersey City Systems	\$ 21.00
Digital TV Asia (includes Limited Basic and TV Asia)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Digital Zee TV (includes Limited Basic and Zee TV)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Digital Asian Combo (includes Limited Basic, TV Asia and Zee TV)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 33.27
Comcast Digital Chinese Package (includes Limited Basic and Chinese Channel (CCTV-4)/Zhong Tian)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27

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CableLatino (includes Limited Basic and Selecto)(Not available in Somerset, Toms River, LBI, Jersey City, Northwest, and Lambertville Systems)	
Burlington	\$ 27.95
Pleasantville, Vineland, Trenton, Garden State, Monmouth, Ocean, Union, Meadowlands and Plainfield	\$ 28.27
Basic Latino TV (includes Limited Basic, Digital Preferred Tier and Selecto) (Not available in Somerset, Toms River, LBI, Jersey City and Northwest)	\$ 48.27
Basic Latino TV with HBO Max (includes Limited Basic, Digital Preferred Tier and Selecto) – (Not available in Somerset, Toms River, LBI, Jersey City, Northwest, Trenton and Lambertville Systems)	\$ 58.27
CableLatino Plata (includes Digital Preferred, Selecto and HBO Max) Plainfield only	\$102.99
Comcast Select with HBO Max and Cinemax (includes Extra) Monmouth, Ocean, Union, Plainfield and Jersey City Systems only	\$ 94.27
Comcast Select with Showtime and HBO Max (Includes Extra) Union and Burlington Systems only	\$ 94.27
Comcast Select with HBO Max and MGM+ (includes Extra) – Burlington System only	\$ 94.27
Comcast Select with HBO Max (includes Extra) Monmouth, Ocean and Union only	\$ 82.27
Comcast Select with HBO Max and Playboy (includes Extra) – Union only	\$104.22
Comcast Select with HBO Max, Showtime and TMC (includes Extra) – Plainfield only	\$106.27
Comcast Analog Select 96 – Meadowlands only	\$108.32
Comcast Analog Select (includes Extra) with HBO Max and Showtime (Only available in Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton and Lambertville)	\$ 94.27
Digital Tier (includes Digital Preferred Tier and More Sports & Entertainment) (TV Box or CableCard required) – Somerset System only	\$ 22.25
Digital Two Star Package Plus (includes Digital Preferred, HBO Max, Cinemax and More Sports & Entertainment) – Somerset System only	\$122.17
Digital Four Star Package Plus (includes Digital Preferred, HBO Max, Cinemax, Showtime/TMC, MGM+/Encore and More Sports & Entertainment) Somerset System only	\$148.12
Cable TV/Cable Modem Bundled Package – Somerset System only	\$152.27
MultiLatino Ultra (includes Xfinity TV 450 Latino and additional digital channels)	\$ 79.72
Digital Preferred plus One Premium (includes Digital Preferred and your choice of Showtime, Cinemax or The Movie Channel)	\$ 97.22
Digital Preferred with HBO Max (includes Digital Preferred for primary outlet and HBO Max)	\$100.22
Digital Preferred Plus <sup>52</sup> (includes Digital Preferred, HBO Max, Showtime and MGM+)	\$124.22
Comcast Digital Plus Gold (includes Digital Preferred and your choice of 2 of the following Services: Cinemax, MGM+, Showtime or TMC--Northwest System only	\$111.90
Economy Video Triple Play (includes Digital Economy for Primary Outlet, Performance Pro Internet and Xfinity Voice Unlimited)	\$159.85
Extreme 150 Speed Upgrade with Blast! (Triple Play Rewards)	\$ 20.00
Basic with Performance Internet Double Play	
- Burlington, Maple Shade	\$79.94
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$87.94

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- Garden State, Pleasantville and Vineland Systems	\$83.94
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$85.94
- Toms River and LBI	\$81.94
Basic Latino with Performance Internet Double Play	
- All Systems except Burlington and Maple Shade	\$90.22
- Burlington, Maple Shade	\$89.40
Internet Plus with Showtime Double Play	\$84.99
Double Play with Blast Internet and Voice Unlimited	\$129.90
Starter Double Play	\$154.27
Preferred Double Play	\$174.27
Basic Pro Triple Play Bundle	\$115.99
Economy Pro Triple Play Bundle	\$123.99
MDU HD Preferred Plus XF Triple Play	\$152.99
MDU Preferred Plus Triple Play	\$142.99
MDU Preferred Extra Triple Play	\$132.99
MDU HD Preferred XF Triple Play Bundle	\$130.99
MDU Preferred Triple Play	\$120.99
Choice Triple Play	\$106.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
Select Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet and Voice Unlimited <sup>2</sup> )	\$157.99
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
Signature Triple Play <sup>51</sup> (includes Limited Basic, Kids and Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, MGM+, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited <sup>2</sup> and Netflix Standard HD Plan)	\$177.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
Super Triple Play <sup>51</sup> (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Premier Tier, More Sports & Entertainment, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited <sup>2</sup> and Netflix Standard HD)	\$207.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
- with Xfinity Mobile deduct	-\$ 12.00

Select Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News Digital Preferred Tier, HD programming for primary outlet, 10 Hour DVR Service, and Performance Pro Internet)	\$128.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
Signature Double Play <sup>40</sup> (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, MGM+ and Streampix for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Netflix Standard HD Plan)	\$148.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
Super Double Play <sup>40</sup> (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, 10 Hour DVR Service, Blast! Internet and Netflix Standard HD Plan)	\$180.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
Xfinity Instant TV	
Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR Service	\$ 10.00
Kids & Family (includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1)	\$ 17.00
Sports & News (includes 14 sports and news channels including CNBC, CNN, ESPN, Golf,MSNBC, NBC Sports, and NFL Network)	\$ 30.00
Deportes (includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo)	\$ 5.00
Latino (includes 13 Latino channels including Cine Latino, Discovery en Espanol, Galavision, Viendo Movies and VME Kids)	\$ 5.00
HBO Max	\$ 15.99
Starz	\$ 8.99
Streampix	\$ 4.99
Latino Plus <sup>10,50</sup> (includes over 50 channels of Spanish language programming)	\$17.95
with Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00

Standard+ More (includes Limited Basic, Expanded Basic and HD programming for primary outlet, 20 Hour DVR Service, Performance Pro Internet, and Unlimited Voice <sup>2</sup> )	\$137.99
SurePrice <sup>52</sup>	\$124.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add <sup>41</sup>	\$233.00
- with Xfinity Mobile discount	\$ 10.00
Select+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD programming for primary outlet, DVR Service, Extreme Pro Internet, and Unlimited Voice <sup>2</sup> )	\$166.99
SurePrice <sup>52</sup>	\$134.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add <sup>41</sup>	\$233.00
- with Xfinity Mobile discount	\$ 10.00
Signature+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+ and HD programming for primary outlet, Premium DVR Service, Gigabit Internet, Unlimited Voice <sup>2</sup> and Netflix Standard HD plan)	\$196.99
SurePrice <sup>52</sup>	\$164.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Pro Internet upgrade add <sup>41</sup>	\$233.00
- with Xfinity Mobile discount	\$ 10.00
Super+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+, HBO Max, Showtime, TMC, More Sports & Entertainment Package and HD programming for primary outlet, Premium DVR Service, Gigabit Internet, Unlimited Voice <sup>2</sup> and Netflix Standard HD Plan)	\$207.99
SurePrice <sup>52</sup>	\$184.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Pro Internet upgrade add <sup>41</sup>	\$233.00
- with Xfinity Mobile discount	\$ 10.00
Choice Double Play <sup>42</sup> (includes Choice Limited TV and Performance Internet)	\$ 96.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>41</sup>	\$233.00
Standard+ (includes Limited Basic, Expanded Basic and HD programming for primary Outlet, 20 Hour DVR Service and Performance Pro Internet)	\$120.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add <sup>41</sup>	\$233.00

Select+ (includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD Programming for primary outlet, 20 Hour DVR Service and Blast! Internet)	\$147.99
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add <sup>41</sup>	\$233.00
Signature+ (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+ and HD programming for primary outlet, DVR Service, Extreme Pro Internet and Netflix Standard HD Plan)	\$177.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Internet upgrade add	\$ 30.00
Super + (includes Limited Basic, Expanded Basic, Digital Preferred Tier, MGM+, HBO Max, Showtime, TMC and HD programming for primary outlet, DVR Service, Extreme Pro Internet and Netflix Standard HD Plan)	\$197.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Netflix Premium UHD Plan upgrade add	\$ 4.50
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add <sup>30</sup>	\$233.00
Expanded Basic (By System) <sup>10</sup> Includes Kids & Family, Entertainment and Sports & News	
Burlington, Maple Shade	\$ 52.00
Garden State, Pleasantville and Vineland	\$ 49.27
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 45.27
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 47.27
Toms River and LBI	\$ 49.25
Choice Limited TV <sup>48</sup> (includes Limited Basic, Streampix, 20 Hour DVR Service and HD programming)	\$ 35.00
Extra (By System) (includes Limited Basic, Expanded Basic for primary outlet, Additional digital channels, access to Pay-Per-View and On Demand programming and Music Choice)	
Burlington, Maple Shade, Toms River and LBI	\$ 65.25
Avalon, Central, Garden State, Gloucester, Jersey City, Lambertville, Meadowlands, Monmouth, Northwest, Ocean, Plainfield, Pleasantville, Somerset, Trenton, Union, Vineland, Wildwood	\$ 67.27
Digital Preferred Tier <sup>44</sup> (Over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel)	\$ 20.00
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime, Cinemax, or The Movie Channel	\$ 32.00
Digital Preferred Tier with HBO Max Includes Digital Preferred Tier and HBO Max	\$ 34.99
Digital Premier Tier Includes Digital Preferred Tier, HBO Max, Showtime, MGM+, Hitz, and The Movie Channel	\$ 71.00

	<u>XFINITY® Internet Service Only</u>	<u>with XFINITY® TV or Voice Service</u>
Performance Starter	\$ 65.00	\$ 49.95
Performance	\$ 87.00	\$ 67.00
Performance Pro	\$102.00	\$ 82.00
Blast!	\$107.00	\$ 87.00
Extreme Pro <sup>4</sup>	\$112.00	\$ 92.00
Gigabit Plus <sup>4</sup>	\$117.00	\$ 97.00
Gigabit Pro <sup>4, 30</sup>	\$300.00	\$300.00

**F. XFINITY INTERNET<sup>29</sup>**

Connect	\$ 68.00
Connect More	\$ 90.00
Fast	\$105.00
Superfast	\$110.00
Gigabit	\$115.00
Gigabit Extra	\$120.00
Gigabit x6 <sup>30,31</sup>	\$300.00

**G. XFINITY INTERNATIONAL SELECTIONS<sup>38</sup>**

ART: Arabic	\$ 9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack (includes TV Globo and PFC)	\$24.99
Brazilian 4 Pack (includes TV Globo, PFC, Band Internacional and Record TV)	\$34.99
Mandarin 2 Pack (includes Phoenix Info News and Phoenix North America)	\$ 6.99
Mandarin 4 Pack (includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America)	\$19.99
Filipino 2 Pack (includes GMA Pinoy w/ GMA Video On Demand and GMA Life)	\$14.99
Filipino 3 Pack (includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC)	\$22.99
TV5Monde: French (with Cinema On Demand)	\$ 9.99
DW (Deutsch +): German	\$ 9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$ 9.99
Italian 2 Pack (includes Rai Italia and Mediaset)	\$14.99
TV JAPAN	\$24.99
SIC: Portuguese	\$ 9.99
Portuguese 2 Pack (includes RTPi and SIC)	\$14.99
Russian: Impact TV	\$ 6.99
Russian: RTVi	\$14.99
Russian 2 Pack (includes RTN and TV1000 Kino)	\$19.99
Russian 3 Pack (includes RTN, RTVi and TV1000 Russian Kino)	\$24.99
Willow: Cricket Add-on (with any International package)	\$ 6.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
SET: Hindi	\$14.99
Hindi 2 Pack (includes Zee TV and SET)	\$24.99
Hindi Pack (Includes Zee TV, SET, TV Asia)	\$29.99
Hindi Plus Pack (Includes Zee TV, SET, TV Asia and Willow)	\$39.99
SBTN: Vietnamese	\$14.99
TVB Jade: Cantonese	\$10.99
Record TV: Brazilian	\$14.99
ABP News: Hindi	\$ 7.99
TFC Filipino	\$11.99

**H. PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES**

Pay-Per-View and On Demand Movies and Events <sup>22,23</sup> (per title or event)	Prices Vary
A&E Crime Central On Demand <sup>34</sup>	\$ 4.99
Acorn TV On Demand <sup>23</sup>	\$ 6.99
Air 2 Air On Demand <sup>24</sup>	\$ 4.99
ALLBLK On Demand <sup>23</sup>	\$ 5.99
All Nations Network On Demand <sup>24</sup>	\$ 4.99
AMC + On Demand <sup>23</sup>	\$ 8.99
Anime Network On Demand <sup>23</sup>	\$ 6.99
Black&SexyTV On Demand <sup>24</sup>	\$ 4.99
Brown Sugar On Demand <sup>24</sup>	\$ 3.99
CalmLIFE ON Demand <sup>24</sup>	\$ 5.99
CineFest On Demand <sup>24</sup>	\$ 4.99
Cinemoi On Demand <sup>24</sup>	\$ 2.99
Cohen Media Channel On Demand <sup>24</sup>	\$ 4.99
Con TV On Demand <sup>24</sup>	\$ 4.99
Conspiracy TV On Demand <sup>24</sup>	\$ 4.99
Craftsy On Demand <sup>24</sup>	\$ 7.99
CultFlix On Demand <sup>24</sup>	\$ 4.99
Curious World On Demand <sup>24</sup>	\$ 3.99
CuriosityStream On Demand <sup>23</sup>	\$ 4.99
Da Vinci Kids On Demand <sup>24</sup>	\$ 7.99
Daily Burn On Demand <sup>24</sup>	\$14.99
Dekkoo On Demand <sup>24</sup>	\$ 9.99
Disney Story Central On Demand <sup>23</sup>	\$ 4.99
DJAZZ On Demand <sup>24</sup>	\$ 6.99
Docurama On Demand <sup>24</sup>	\$ 4.99
DOGTV On Demand <sup>23</sup>	\$ 4.99
Dove Channel On Demand <sup>24</sup>	\$ 4.99
Echoboom Sports On Demand <sup>24</sup>	\$ 5.99
Fandor On Demand <sup>24</sup>	\$ 3.99
Filipino On Demand <sup>23</sup>	\$ 7.99
Filipino On Demand <sup>23</sup> (with a Filipino international selection)	\$ 5.99
FitFusion On Demand <sup>23</sup>	\$ 6.99
FlixFling On Demand <sup>24</sup>	\$ 7.99
Fox Nation On Demand <sup>23</sup>	\$ 5.99
Gaia On Demand <sup>23</sup>	\$11.99
Gaiam TV Fit & Yoga On Demand <sup>23</sup>	\$ 7.99
Gravitas Movies On Demand <sup>24</sup>	\$ 4.99
Great American Living On Demand <sup>24</sup>	\$ 4.99
The Great Courses Signature On Demand <sup>24</sup>	\$ 7.99
Grokker Yoga Fitness On Demand <sup>23</sup>	\$ 6.99
Hallmark Movies Now On Demand <sup>24</sup>	\$ 5.99



here! TV On Demand <sup>23</sup>	\$ 7.99
History Vault on Demand <sup>23</sup>	\$ 4.99
Hitz <sup>23,25</sup>	\$12.00
Hi-YAH! On Demand <sup>24</sup>	\$ 2.99
Hopster On Demand <sup>24</sup>	\$ 6.99
IMPACT Wrestling Channel On Demand <sup>24</sup>	\$ 7.99
InSight TV On Demand <sup>24</sup>	\$ 4.99
The Jewish Channel On Demand <sup>23</sup>	\$ 6.99
Kidstream Karaoke On Demand <sup>23</sup>	\$ 4.99
Kidz Bop+ On Demand <sup>24</sup>	\$ 4.99
Kocowa On Demand <sup>24</sup>	\$ 6.99
kweliTV On Demand <sup>24</sup>	\$ 5.99
Lifetime Movie Club On Demand <sup>23</sup>	\$ 4.99
Lion Mountain TV On Demand <sup>24</sup>	\$ 3.99
Magellan TV On Demand <sup>23</sup>	\$ 4.99
Marquee TV On Demand <sup>24</sup>	\$ 8.99
MHz Choice On Demand <sup>24</sup>	\$ 7.99
Midnight Pulp On Demand	\$5.99
Miniteve On Demand <sup>24</sup>	\$ 1.99
Music Choice Karaoke On Demand <sup>24</sup>	\$ 6.99
Music Choice Lo-Fi On Demand <sup>24</sup>	\$ 5.99
Music Choice Relax On Demand <sup>24</sup>	\$ 5.99
MyOutdoorTV On Demand <sup>24</sup>	\$ 9.99
One Day University On Demand <sup>24</sup>	\$ 7.99
Outside TV Features On Demand <sup>24</sup>	\$ 1.99
OUTtv On Demand <sup>24</sup>	\$ 3.99
Pantaya On Demand <sup>23</sup>	\$ 5.99
Passionflix On Demand <sup>24</sup>	\$ 5.99
PlayKids On Demand <sup>24</sup>	\$ 6.99
PREMO On Demand <sup>24</sup>	\$ 5.99
Pro Guitar Lessons On Demand <sup>24</sup>	\$ 4.99
Qwest TV On Demand <sup>24</sup>	\$ 4.99
The Reading Corner On Demand <sup>24</sup>	\$ 3.99
Real Vision On Demand <sup>24</sup>	\$14.99
Revry On Demand <sup>24</sup>	\$ 6.99
Ryan and Friends Plus On Demand	\$3.99
Screambox On Demand <sup>24</sup>	\$ 7.99
Sport Now Insight On Demand <sup>24</sup>	\$ 6.99
Stingray Classica On Demand <sup>23</sup>	\$ 6.99
Stingray Karaoke On Demand <sup>23</sup>	\$ 6.99
Stingray Qello On Demand <sup>24</sup>	\$ 7.99
Streampix™ <sup>26</sup>	\$ 4.99
Sweat Factor On Demand <sup>24</sup>	\$ 4.99
Topic On Demand <sup>24</sup>	\$ 5.99
True Royalty On Demand <sup>24</sup>	\$ 5.99
Tumblebooks TV On Demand <sup>23</sup>	\$ 4.99
UP Faith and Family On Demand <sup>23</sup>	\$ 5.99

Viaplay On Demand <sup>24</sup>	\$ 5.99
Walter Presents On Demand <sup>23,24</sup>	\$ 6.99
WHAM On Demand <sup>24</sup>	\$ 2.99
WildBrain On Demand <sup>24</sup>	\$ 5.99
Yippee Kids TV On Demand <sup>24</sup>	\$ 7.99
ZooMoo On Demand <sup>24</sup>	\$ 2.99
Too Much for TV On Demand <sup>23</sup>	\$14.99
Arouse On Demand <sup>23,27</sup>	\$19.99
Buku TV On Demand <sup>23,27</sup>	\$19.99
Evil Angel On Demand <sup>23,27</sup>	\$19.99
Falcon On Demand Subscription <sup>23,27</sup>	\$19.99
Girlfriends Films On Demand <sup>23,27</sup>	\$19.99
Homegrown Amateur On Demand <sup>23,27</sup>	\$19.99
Hustler On Demand Subscription <sup>23,27</sup>	\$19.99
Juicy On Demand <sup>23,27</sup>	\$19.99
Mature Lust On Demand <sup>23,27</sup>	\$19.99
Penthouse On Demand <sup>23,27</sup>	\$19.99
TEN On Demand Subscription <sup>23,27</sup>	\$19.99
Urban Fantasy On Demand Subscription <sup>23,27</sup>	\$19.99
Vivid On Demand Subscription <sup>23,27</sup>	\$19.99
Vixen On Demand <sup>23,27</sup>	\$19.99
Wicked On Demand <sup>23,27</sup>	\$19.99
XTSY On Demand <sup>23,27</sup>	\$19.99
Zero Tolerance On Demand <sup>23,27</sup>	\$19.99

**SECTION 3**  
**COMMERCIAL RATES AND CHARGES**

**A. COMMERCIAL SERVICES**<sup>49</sup>VIDEO SERVICES – MONTHLY

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Hotel/Motel (Wildwood only)

Commercially operated facilities which, (1) are comprised of ten or more dwelling units, or (2) have sleeping facilities for twenty-five or more persons, (3) are rented daily or weekly to transient residents and (4) are classified as hotel/motels for inspection purposes by the New Jersey Division of Housing and Urban Renewal, Bureau of Housing Inspection. Buildings containing both hotel/motel and condominium units are classified as Residential.

- a. Each Hotel/Motel Unit (minimum of 10 units) \$ 7.75
- b. HBO® (hotel/motel) per outlet (A digital converter or a CableCARD is required) \$ 6.50
- c. A motel may be re-wired at the owner's expense to accommodate any number of designated outlets. The Company will charge the owner for time and materials.

Bars & Restaurants (not available for new subscription)(Broadcast TV Fee of \$21.30 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$19.55 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and Plumsted. Regional Sports Fee of \$13.35 per unit in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland and \$10.85 in Toms River, LBI, Monmouth, Ocean, Central, Northwest, Somerset, Union, Jersey City, Meadowland, Plainfield, Trenton, Lambertville and Plumstead also applies to Standard Cable and above services.)

Areas 1, 11, 12 and 15

- a. Standard Cable - Primary Outlet \$108.65
- b. Each Additional Outlet (without converter) \$ 15.00
- c. Converter and Remote (each additional outlet) \$ 9.95

## Comcast New Jersey Systems

Issued: November 20, 2023

Effective: December 20, 2023  
or the first bill thereafterAreas 2 and 3

a. Standard Cable - Primary Outlet	\$110.10
b. Each Additional Outlet (without converter)	\$ 15.00
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 4 and 5

a. Standard Cable - Primary Outlet	\$110.10
b. Each Additional Outlet (without converter)	\$ 15.20
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 13 and 14

a. Standard Cable - Primary Outlet	\$111.10
b. Each Additional Outlet (without converter)	\$ 15.40
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 11, 12 and 15

a. Standard Cable - Primary Outlet	\$107.60
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 17

a. Standard Cable - Primary Outlet	\$108.65
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 18 and 19

a. Standard Cable - Primary Outlet	\$ 92.55
b. Each Additional Outlet (without converter)	\$ 14.80
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 20 and 21

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 8, 9 and 10

a. Standard Cable - Primary Outlet	\$ 95.95
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Area 7 except Carneys Point

a. Standard Cable - Primary Outlet	\$170.20
b. Each Additional Outlet (without converter)	\$ 15.95
c. Converter and Remote (each additional outlet)	\$ 9.95

Carneys Point

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 14.55
c. Converter and Remote (each additional outlet)	\$ 9.95

Area 6

a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60
e. Converter and Remote (each additional outlet)	\$ 9.95

3. Marinas \*(Area 5 only) (Broadcast TV Fee of \$18.00 per unit Regional Sports Fee of \$7.75 per unit also applies to Standard Cable and above services.)
- |   |                    |
|---|--------------------|
| a. Standard Cable - Primary Outlet  | \$ 90.60           |
| b. Each Additional Outlet (without converter) (per slip, occupied or not) | \$ 15.20           |
| c. Converter and Remote (each additional outlet) <sup>2</sup>             | \$ 9.95            |
| d. Premium or Digital Services  | varies by contract |

\* This classification of service requires payment by the operator of the marina for all slips to which a boat may dock whether or not such a slip is used. The total charge is based on the number of slips times the rate shown. Minimum service periods are required.

4. All Other Commercial (not available for new subscription)(Broadcast TV Fee of \$21.30 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$19.55 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and Plumstead. Regional Sports Fee of \$13.35 per unit in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland and \$10.85 in Toms River, LBI, Monmouth, Ocean, Central, Northwest, Somerset, Union, Jersey City, Meadowland, Plainfield, Trenton, Labertville and Plumstead also applies to Standard Cable and above services.)

Area 1

a. Limited Basic - Primary Outlet (1)	\$ 35.90
b. Standard Cable - Primary Outlet (1)	\$ 89.40
c. Each Additional Outlet (without converter)	\$ 15.00
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 2 and 3

a. Limited Basic – Primary Outlet (1)	\$ 35.90
b. Standard Cable - Primary Outlet (1)	\$ 90.60
c. Each Additional Outlet (without converter)	\$ 15.00
d. Converter and Remote (each additional outlet)	\$ 9.95

## Comcast New Jersey Systems

Issued: November 20, 2023

Effective: December 20, 2023  
or the first bill thereafterAreas 4 and 5

a. Limited Basic – Primary Outlet (1)	\$ 36.40
b. Standard Cable - Primary Outlet (1)	\$ 90.60
c. Each Additional Outlet (without converter)	\$ 15.20
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 11, 12 and 15

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 89.40
c. Each Additional Outlet (without converter)	\$ 15.00
d. Converter and Remote (each additional outlet)	\$ 9.95

Area 13

a. Standard Cable - Primary Outlet	\$ 91.45
b. Each Additional Outlet (without converter)	\$ 15.40
c. Converter and Remote (each additional outlet)	\$ 9.95

Area 14

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 90.95
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 16 and 17

a. Limited Basic – Primary Outlet (1)	\$ 39.55
b. Standard Cable - Primary Outlet (1)	\$ 90.55
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 8, 9, 10, 20 and 21

a. Limited Basic – Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 36.20
b. Standard Cable - Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 79.30
c. Each Additional Outlet (without converter)	\$ 15.75
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 9.95

## Comcast New Jersey Systems

Issued: November 20, 2023

Effective: December 20, 2023  
or the first bill thereafterArea 7 except Carneys Point

a. Limited Basic – Primary Outlet	\$ 36.65
b. Standard Cable - Primary Outlet	\$ 80.35
c. Each Additional Outlet (without converter)	\$ 15.95
d. Converter and Remote (each additional outlet)	\$ 9.95

Carneys Point

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 73.60
c. Each Additional Outlet (without converter)	\$ 14.55
d. Converter and Remote (each additional outlet)	\$ 9.95

Area 6

a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60
e. Converter and Remote (each additional outlet)	\$ 9.95

- |   |                  |
|---|------------------|
| 5. Comcast SportsNet (Areas 8, 9 and 10 only)         | \$ 90.00         |
| 6. HBO® (hotels/motels) (Areas 8, 9 and 10 only)      | \$ 5.50 per room |
| 7. Digital Music (not available for new subscription) |                  |

Area 1

a. With Subscription to Standard Cable-primary outlet	\$ 38.85
b. Without Subscription to Standard Cable-primary outlet	\$ 49.95
c. Each Additional Outlet	\$ 23.65

Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14,15 and 16

a. With Subscription to Standard Cable-primary outlet	\$ 36.70
b. Without Subscription to Standard Cable-primary outlet	\$ 47.20
c. Each Additional Outlet	\$ 22.35

Areas 17, 20 and 21 only\*

a. Primary Outlet	\$ 31.45 to \$ 52.45
b. Each Additional Outlet	\$ 11.15 to \$ 33.55

\*Price based on seating capacity. Standard Cable is required for subscription to Digital Music Service

## Comcast New Jersey Systems

Issued: November 20, 2023

Effective: December 20, 2023  
or the first bill thereafterArea 6

a.	Each Outlet (Digital Converter or CableCard required)	\$ 26.25
8.	Commercial Digital Music only without Video (not available for new subscription) (Wildwood only)	
	Commercial Digital Music service is not available for Residential and/or Hotel/Motel units. Requires rental of a digital converter and (optional) remote.	
a.	Office (private office, no public areas)	
	1.) Primary Outlet	\$ 15.70
	2.) Additional Outlet	\$ 8.35
b.	Business without food or beverage (public facility, service does not enhance business)	
	1.) Primary Outlet	\$ 21.95
	2.) Additional Outlet	\$ 11.70
c.	Business level 1 with food or beverage (public facility, service enhances business)	
	1.) Primary Outlet	\$ 27.20
	2.) Additional Outlet	\$ 14.50
d.	Business level 2 with food or beverage (public facility, service enhances business, fire code seating > 90 people)	
	1.) Primary Outlet	\$ 32.45
	2.) Additional Outlet	\$ 17.30
9.	HBO® (hotel/motel) (per unit) (Avalon only)	\$ 5.50
10.	SPT – Portuguese Channel – Commercial (not available for new subscription) (Meadowlands only)	\$ 20.95
11.	Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)	\$125.00
12.	Installation	

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

(1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.

(2) Digital Converter is required.

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**B. VIDEO SERVICES (PRIVATE VIEW) UNDER A CONTRACT (1)**

## 1. Monthly Video Service

Basic (consists of residential Limited Basic channels) (lower monthly prices may apply pursuant to preexisting contracts)

Video Plus	\$ 50.95
Standalone	\$ 50.95
Broadcast TV Fee	
Garden State System (except Plumstead), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 25.15
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties and Plumsted	\$ 26.70

TV Select: news, lifestyle and children's programming (consists of residential Limited Basic Channels, Family Tier channels, CNBC and Golf Channel) (7)

Video Plus	\$ 57.95
Standalone	\$ 57.95

TV Variety: all broadcast channels, and top rated cable networks (consists of Residential Limited Basic and additional digital channels) (2)

Video Plus	\$ 74.95
Standalone	\$ 74.95

Standard (consists of Standard Cable) (2)

Video Plus	\$ 99.95
Standalone	\$ 99.95
Standalone (for customers entering a contract before November 16, 2011)	\$ 69.95

Preferred (consists of Standard Cable and certain residential Digital Preferred Tier channels) (2)

Video Plus	\$124.95
Standalone	\$124.95
Standalone (for customers entering a contract before November 16, 2011)	\$ 84.95

Information and Entertainment (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)

Video Plus	\$ 29.95
Standalone	\$ 44.95
Standalone (for customers entering a contract before November 16, 2011)	\$ 39.95

2. Digital Outlet Service (monthly, per outlet, maximum of 19 additional outlets available) (2) \$ 9.95

3. High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets (primary plus 19 additional outlets) available) (5) \$ 12.95

4. Digital Adapter Service (includes adapter and remote) (6)

## Comcast New Jersey Systems

Issued: November 20, 2023

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or the first bill thereafter

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Primary outlet	\$ 9.95
Each additional outlet (per outlet)	\$ 9.95
5. Monthly Premium Services (3)	
Digital Music Service	
With subscription to a Monthly Video Service	\$ 29.95
Without subscription to a Monthly Video Service	\$ 39.95
Business Class TV Sports Pack (4)	\$ 34.95
Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00
ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia, Filipino Channel or Zee TV (8) (Areas 11-14 only)	\$ 30.00
TV Globo or SIC (8) (Areas 11-14 only)	\$ 40.00
SPT (9) (Areas 11 -14 only)	\$ 40.00
TV-5 (8) (Areas 6, 11 –14 only)	\$ 35.00
TV Asia and Zee TV (8) (Areas 1, 6, 11 - 14 only)	\$ 50.00
TV Globo (Areas 2 only)	\$ 40.00
TV Globo or SIC (8) (Areas 11 - 14 only)	\$ 40.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV-4 (excluding Areas 1, 11, 12, 13, 14 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 12, 13, 14 and 15), SIC (excluding Areas 11 – 17), SPT (Areas 16 and 17 only), Star India Plus, TFC (excluding Area 6, 11, 12, 13, 14 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11, 12, 13, 14 and 15) (*)	\$ 12.95
ART (excluding Areas 11 – 15), Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Area 1, 11 - 15) or Zee TV (excluding Areas 1, 8 - 15) (*)	\$ 15.95
Israeli Network and TV Globo (excluding Areas 2, 11 - 15) (*)	\$ 24.95
Willow Plus <sup>49</sup>	\$ 24.95
(*) These International premiums are not available in Area 3, 4, 5 or 15.	
6. Regional Sports Fee (Applies to Standard and above services)	
Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System	\$ 14.00
Toms River System, LBI System, Monmouth System, Ocean System, Central System, Northwest System, Somerset System, Union System, Jersey City System, Meadowland System, Plainfield System, Trenton System, Labertville System and Plumstead	\$ 13.65
Mercer County	\$15.15
7. Installation (Per Occurrence unless noted)	
Business Class Internet Service and TV Standard Installation (discounts may apply based on length of contract)	\$250.00

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Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (6) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (7) Includes use of 1 digital adapter and remote (Areas 1, 6, 8 – 17). Includes one digital converter and remote in the Garden State, Monmouth, Ocean, Toms River and LBI systems. Equipment included does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (8) International Premiums are not available in all areas. Please contact 1-800-COMCAST for details concerning availability in your area.
- (9) This service is only available in Harrison, Perth Amboy and South River.

### **C. MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)**

#### 1. Monthly Business Class Triple Play Bundles (Not available for new subscription)

##### Starter Triple Play (2)

With Starter Business Class Internet Service	\$ 99.00
With Preferred Business Class Internet Service	\$119.00

##### Preferred Triple Play

Includes Basic Video Service, Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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##### Premium Triple Play

Includes Basic Video Service, Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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#### 2. Monthly Business Class Internet and Digital Voice Packages

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**Starter**

Includes Starter Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$ 99.00
Includes Preferred Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$119.00

**Preferred**

Includes Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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**Premium**

Includes Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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**3. Installation (Per Occurrence unless noted)**

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

(1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.

(1) Includes Basic Video Service and Business Class Digital Voice with 1 Full Featured Voice Line.

(2) Not available in all areas.

**D. VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)****1. Monthly Video Service**

Basic (consists of residential Limited Basic channels)	\$ 50.95
Broadcast TV Fee	
Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 25.15
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties and Plumsted	\$ 26.70
Digital Variety: all broadcast channels and top rated cable networks (consists of residential Limited Basic and additional digital channels) (2)	\$ 74.95
Digital Standard (consists of Standard Cable) (3)	\$ 99.95
• Customers entering a contract before November 16, 2011	\$ 79.95

Digital Deluxe (consists of Standard Cable and certain residential Digital Preferred Tier channels) (3)	\$ 124.95
• Customers entering a contract before November 16, 2011	\$ 139.95
Sports Entertainment Deluxe (consists of Digital Deluxe and Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 189.95
Digital Basic Plus (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	\$ 54.95
• Customers entering a contract before November 16, 2011	\$ 49.95
2. Monthly Outlet Charges	
Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
Digital Outlet Service - Per Outlet for the 9 <sup>th</sup> outlet and beyond (2)	\$ 9.95
Digital Adapter Service - Per Outlet for up to 8 outlets (7, 8)	\$ 9.95
Digital Adapter Service – Per Outlet for the 9 <sup>th</sup> outlet and beyond (7, 8)	\$ 9.95
3. Monthly Premium Services (6)	
Digital Music Service	
With subscription to a Monthly Video Service	\$ 29.95
Without subscription to a Monthly Video Service	\$ 39.95
Business Class TV Sports Pack (5)	\$ 34.95
Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00
ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia or Zee TV (Area 11 only)	\$ 30.00
TV Asia and Zee TV (Areas 1, 6, 11 and 13 only)	\$ 50.00
TV Asia (Area 12 only)	\$ 30.00
TV Globo (Areas 2, 11, 12 and 13 only)	\$ 40.00
Globo TV or SIC (Area 14 only)	\$ 40.00
SPT (9)(Area 11 only)	\$ 40.00
TV-5 (Areas 6 and 11 only)	\$ 35.00
ART, TV Asia, Filipino Channel or Zee TV (Area 13 only)	\$ 30.00
RAI (Area 14 only)	\$ 30.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV-4 (excluding Areas 1, 11 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 14 and 15), SIC (Not available in Areas 11 – 17), SPT (Areas 12, 13, 14, 16 and 17 only), Star India Plus, TFC (excluding Areas 6, 13 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11 and 15) (*)	\$ 12.95

ART, Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Areas 1, 11, 12, 13 and 15 ) or Zee TV (excluding Areas 1, 8 – 11, 13 and 15 ) (*)	\$ 15.95
Israeli Network, TV Globo (excluding Areas 2 and 11 - 15) (*)	\$ 24.95
Willow Plus (Not available in Area 15)	\$ 24.95

(\*) These International premiums are not available in Area 3, 4 or 5.

4. Monthly Digital Packages

Sports and Entertainment Standard (includes Digital Standard and Business Class TV Sports Pack)	\$ 99.95
Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 179.95

5. Regional Sports Fee (Applies to Digital Standard and above services)

Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System	\$ 14.00
Toms River System, LBI System, Monmouth System, Ocean System, Central System, Northwest System, Somerset System, Union System, Jersey City System, Meadowland System, Plainfield System, Trenton System, Labertville System and Plumstead	\$ 13.65
Mercer County	\$15.15

6. Public View Service Charge \$ 20.00

7. Installation (Per Occurrence unless noted)

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

(1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms.

(2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.

(3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.

(4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.

(5) Subscription to Digital Standard or Digital Deluxe video service is required.

- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (7) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (8) Lower monthly prices may apply pursuant to preexisting contracts.
- (9) This service is only available in Harrison, Perth Amboy and South River.

## **E. INTERNET SERVICES – COMMERCIAL**

### 1. Monthly Business Internet Service Under a Contract

Basic Connect (downstream speed up to 1.5Mbps/upstream speed up to 512Kbps) (per location)	
With subscription to another Comcast Service	
Contracts entered before July 10, 2013	\$ 29.95
Contracts entered on or after July 10, 2013	\$ 49.95
Without subscription to another Comcast Service	
Contracts entered before July 10, 2013	\$ 39.95
Contracts entered on or after July 10, 2013	\$ 49.95
Starter (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 3Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	
Contracts entered after November 15 2009 but before November 15, 2012	\$ 59.95
Contracts entered before November 15, 2009 or after November 15, 2012	\$ 71.95
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$ 89.95
Premium (includes SMC router) (downstream speed up to 27Mbps/upstream speed up to 7Mbps; 2 e-mail boxes, domain name, Starter website) (per location) (Not available for new subscription.)	
Contracts entered after November 15 2009 but before November 15, 2012	\$ 99.95
Contracts entered before November 15, 2009 or after November 15, 2012	\$ 111.95
Deluxe 25 (includes SMC router) (downstream speed up to 25Mbps/upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$ 106.95
Deluxe 50 (includes SMC router) (downstream speed up to 50Mbps/upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	
Contracts entered on or after July 10, 2013	\$116.95
Contracts entered before November 15, 2009 or between November 15, 2012 and July 10, 2013	\$ 199.95
Contracts entered after November 15 2009 but before November 15, 2012	\$ 189.95

Deluxe 75 (includes SMC router) (downstream speed up to 75Mbps/ upstream speed up to 15Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$157.95
Deluxe 100 (includes SMC router) (downstream speed up to 100Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)	
Contracts entered on or after July 10, 2013	\$203.95
Contracts entered before July 10, 2013	\$369.95
Deluxe 150 (includes SMC router) (downstream speed up to 150Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)	\$259.95
2. Monthly Internet Service	
Business Service (modem required) (downstream speed up to 15Mbps/upstream speed up to 2Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only)	\$ 99.95
Business Service (modem required) (downstream speed up to 50Mbps/upstream speed up to 10Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only)	\$160.00
Small office / home office (includes up to 5 IP addresses) (downstream speed up to 5Mbps/upstream speed up to 512Kbps) (1)	\$ 95.00
3. Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP addresses, 7 email accounts and modem/router) (6 month minimum service per location)	
Standard Service (per end user) (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps; minimum of 10 employee end users)	\$ 60.00
Enhanced Service (per end user) (downstream speed up to 16 Mbps/upstream speed up to 2 Mbps; minimum of 10 employee locations) (volume discounts available based on number of end users and length of contract)	\$ 80.00
4. Monthly Business Internet Service	
Access Service (includes modem) (downstream speed up to 384Kbps/upstream speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one year service contract required, early termination fees of up to 70% of the remaining amount due under the contract may apply) (per location)(1)	\$ 39.95
Lite Service (Not available in Areas 6 and 7) (1)	\$ 60.00
Lite Service (includes modem) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses) (per location) (1)	\$ 95.00
Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, starter website ) (per location)(1)	\$ 95.00



Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, starter website) (per location)(1)	\$145.00
Standard Service (Not available in Areas 6 and 7)(1)	\$ 95.00
Standard Service (includes modem/router)(downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1)	\$145.00
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 4 e-mail boxes, domain name, starter website) (per location)(1)	\$200.00
Enhanced Service (Not available in Areas 6 and 7) (1)	\$160.00
Enhanced Service (includes modem/router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 1 dynamic IP address; 20 business-class e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1) (Not available in Areas 6 and 7)	\$200.00
Equipment Fee (2)	\$ 19.95
Static IP Addresses (not available to Business Class Access and Lite subscribers)	
1 Static IP Address	\$ 24.95
5 Static IP Addresses	\$ 29.95
13 Static IP Addresses	\$ 44.95
Business Class E-mail (not available to Business Class Access and Lite subscribers)	
Outlook Web (2GB storage, Outlook Web Access 2007 and support for mobile devices with Active Sync) (per e-mail box)	\$ 3.99
Outlook Full (2GB storage, Outlook 2007 on the Desktop and Sharepoint; 2 sites per company) (per e-mail box)	\$ 6.99
Business Class E-mail (per 5 e-mail addresses) (1) (Not available in Areas 6 and 7)	\$ 15.00
Additional E-mail boxes	\$ 6.99
Business Web Site Hosting (not available to Business Class Access and Lite subscribers)	
Business (20GB storage and 300GB transfer)	\$ 19.99
Commerce (30GB storage, unlimited transfer and shopping cart)	\$ 39.99
Professional (80GB storage, unlimited transfer, shopping cart, Dedicated SSL Certificate and supports MS SQL, Java and Coldfusion Advanced Features)	\$ 79.99
Service Charge (100MB site) (1) (Not available in Areas 6 and 7)	\$ 24.95
Service Charge (200MB site) (1) (Not available in Areas 6 and 7)	\$ 49.95
Service Charge (350MB site) (1) (Not available in Areas 6 and 7)	\$ 74.95

5. Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motel establishments only) (Minimum contract term of 5 years for establishments with less than 100

	rooms; Minimum contract term of 3 years for establishments with 100 rooms or more)(1)	
	Guest Package (per room) (includes access, service, equipment, support, transport and network monitoring)	\$ 15.00
	Guest Plus Package (per room) (includes all Guest Package services and service to one meeting room)	\$ 17.50
	Service to Additional Meeting Rooms (per meeting room)	\$300.00
6.	Teleworker Commercial Standard Installation <sup>2</sup>	\$ 99.00
7.	Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less than 2 days notice (no charge for 1 <sup>st</sup> Missed Service Appointment incident)	\$ 99.00
8.	Business Class Internet Service Standard Installation <sup>2</sup>	\$250.00
9.	Business Web Site Hosting Installation <sup>2</sup>	\$ 50.00
10.	HospitalityONE Commercial Internet Service Installation <sup>2</sup>	

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

- (1) No longer available for new subscription.  
(2) Contract required.

**SECTION 4 – FOOTNOTES AND DISCLAIMERS**

Certain services available separately or as a part of other levels of service. Viewing Xfinity TV services on a television requires a TV Box, TV Adapter, CableCARD or compatible customer owned device with Xfinity Internet. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Cost Recovery, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If your Xfinity TV service includes a TV Box and you are using a compatible customer owned device, please call 1-800-XFINITY for pricing information or visit [www.xfinity.com/equipmentpolicy](http://www.xfinity.com/equipmentpolicy). © 2023 Comcast. All rights reserved.

<sup>1</sup> Requires Limited Basic, X1 TV Box with Xfinity Internet. remote, CableCARD or compatible customer owned device..

<sup>2</sup> Xfinity Voice Unlimited<sup>LM</sup> and Xfinity Local with More® voice services are provided by another Comcast company. Regular monthly rate for Xfinity Voice Unlimited is \$39.95 with subscription to Xfinity TV service and Internet Service. Regular monthly rate for Xfinity Local with More® is \$24.95, and \$0.05 per minute for non-local calls with subscription to Xfinity TV service and Internet Service.

<sup>3</sup> Requires TV Box, TV Adapter, or compatible customer owned device with Xfinity Internet service. Limited Basic does not qualify for Multi Product discount or Autopay and Paperless Billing discount

<sup>4</sup> A discount of 10% is available to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20 in the following:

10% on Limited Basic – Areas 1 – 6, Garden State system, Wildwood and Avalon systems, Union (excluding East Orange), Plainfield, Jersey City and Meadowlands Systems

10% on Limited Basic, Extra or Popular TV – Burlington, Gloucester, East Orange, Northwest, Trenton, Lambertville, Pleasantville and Vineland Systems and East Orange

\$2.00 deducted from monthly bill - Maple Shade System

(Discount is not available to customers who receive Comcast Video Services through a Business or Bulk Agreement.)

<sup>5</sup> Requires Xfinity Connect More Internet service, Flex, and Flex Streaming TV Box. Available for ordering through the Flex Streaming Box only. Not eligible for Multi Product Discounts.

<sup>6</sup> Requires TV Box, CableCARD, or compatible customer owned device. Cannot be combined with Sports & News and Kids & Family, Sports & News and Entertainment, Xfinity Voice or Xfinity Home services.

<sup>7</sup> Requires TV Box, CableCARD, or compatible customer owned device with Xfinity Internet service. Up to 20 hours DVR service available with either X1 TV Box with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.

<sup>8</sup> Requires Choice TV or Choice TV Select.

<sup>9</sup> Requires Popular TV.

<sup>10</sup> Requires Limited Basic.

<sup>11</sup> Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.

<sup>12</sup> Requires Ultimate TV or Ultimate TV Tier.

<sup>13</sup> Applies to Limited Basic and Xfinity Instant TV.

<sup>14</sup> Franchise Costs are costs associated with providing public, educational, and/or government access facilities and equipment and/or other related costs in your community

<sup>15</sup> Applies to Popular TV, Ultimate TV, Sports & News, and More Sports & Entertainment

<sup>16</sup> Requires Popular TV and TV Box or compatible customer owned device.

<sup>17</sup> Requires Xfinity TV Latino, More Sports & Entertainment, Choice TV or Choice TV Select with Entertainment, Kids & Family or Sports & News, or Popular TV or higher, Connect or higher, TVBox or compatible customer owned equipment.

<sup>18</sup> Requires Premium DVR Service.

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Effective: December 20, 2023  
or the first bill thereafter

<sup>19</sup> Required for HD programming if HD programming is not included with service except for Limited Basic only customers.

<sup>20</sup> Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only

<sup>21</sup> Requires Limited Basic, X1 TV Box with Xfinity Internet.

<sup>22</sup> Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

<sup>23</sup> Requires Limited Basic and Xfinity Internet.

<sup>24</sup> Requires Limited Basic with X1 TV Box and Xfinity Internet service

<sup>25</sup> Requires Limited Basic TV service and a compatible Xfinity TV Box or customer owned device.

<sup>26</sup> Requires Limited Basic and a TV Box, CableCARD or compatible customer owned device to receive Streampix on television.

<sup>27</sup> One month minimum purchase required. Not available in all areas.

<sup>28</sup> Requires Limited Basic, HD Technology Fee, X1 TV Box, or compatible customer owned device with Xfinity Internet. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription within 30 days of first charge to bill. Charges are non-refundable after 30 days of first charge to bill. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.

<sup>29</sup> Compatible modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>

<sup>30</sup> May require additional installation fees.

<sup>31</sup> Requires two year contract. Monthly rental of Gigabit x6 compatible modem/router additional. Professional installation fees additional. Gigabit x6 does not qualify for Comcast 30 day moneyback guarantee, Multi Product Discount or Autopay and Paperless Billing Discount.

<sup>32</sup> Channel lineup for additional televisions with TV Box, TV Adapter, CableCARD, or compatible customer-owned device will be the same as primary television, except a TV Adapter will not receive movie channels, Pay-Per-View, Video On Demand content or interactive program guide.

<sup>33</sup> Channel lineup for additional televisions with TV Box, TV Adapter, CableCARD, or compatible customer-owned device will be the same as primary television, except for TV Adapter will not receive movie channels, Pay-Per-View, Video On Demand content or interactive program guide.

<sup>34</sup> Contact 1-800-XFINITY for questions regarding equipment replacement charges.

<sup>35</sup> Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity Home Pro Protection or Xfinity Gigabit x6.

<sup>36</sup> Standard installations include installations of service line up to the following distances from existing Comcast plant, for primary outlet only unless noted differently in the local franchise agreement: 150 feet in Central, Monmouth, Ocean, Toms River, LBI, Garden State, Burlington, Maple Shade, Gloucester, Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton, Wildwood and Avalon (except Middle Township); 175 feet in Lambertville, Pleasantville and Vineland (except Alloway, Downe, Mannington and Woolwich Townships); 200 feet in Alloway; 250 feet in Downe, Mannington, Middle and Woolwich Townships and either 200 feet for an aerial or 125 feet for an underground in Somerset. Comcast does not perform custom installations including installation which require in-wall wiring, wiring in extensive drop ceilings, basements or crawl spaces.

Comcast New Jersey Systems

Issued: November 20, 2023

Effective: December 20, 2023  
or the first bill thereafter

<sup>37</sup> Includes delivery of up to a total of four Getting Started Kits for Xfinity TV, Xfinity Internet, or Xfinity Voice and a network signal test. Requires prior successful service activation for Xfinity TV, Internet or Voice at service address within last 2 years. Does not include installation or relocation of outlets or in-home wiring, equipment installation, setup or troubleshooting, or installation of Xfinity Home, Xfinity Gigabit x6 Internet, or Flex.

<sup>38</sup> Applies to installation, relocation, and activation of additional outlets as well as upgrade/downgrades of service after initial installation of service and in-home visits. Does not cover installation or in-home visits for Xfinity Home Pro Protection

<sup>39</sup> Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

<sup>40</sup> Non-client includes Service to Additional TV

<sup>41</sup> Requires 2 year contract. Monthly rental of Gigabit Pro cable modem/router additional. Professional installation fees additional. Gigabit Pro does not qualify for Comcast 30 day moneyback guarantee.

<sup>42</sup> May require installation and non-refundable installation charge.

<sup>43</sup> See <http://www.xfinity.com/spp> for information on Service Protection Plan

<sup>44</sup> Requires Extra.

<sup>45</sup> Xfinity Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to [www.xfinity.com/home-security.html](http://www.xfinity.com/home-security.html).

<sup>46</sup> Xfinity Internet discount does not apply to Choice Limited TV.

<sup>47</sup> Netflix activation of subscription requires X1 equipment.

<sup>48</sup> Requires TV Box, CableCARD or compatible customer owned device. 20 hours DVR service available with X1 TV Box (X1 TV Box requires subscription to one Genre Pack) or compatible customer owned device. Cannot be combined with Xfinity Voice or Xfinity Home Pro Protection.

<sup>49</sup> Premium services are not provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).

<sup>50</sup> Not Available in Northwest.

<sup>51</sup> Requires Limited Basic and TV Box, CableCARD or compatible customer owned device and cannot be combined with Expanded Basic or Instant TV. Family Tier programming included in Digital services except for Xfinity TV Latino.

<sup>52</sup> SurePrice only available for 12 months to customers with Standard+ More, Select+ More, Signature+ More and Super+ More packages after qualifying 12 month promotional pricing.

**XFINITY Home License Numbers:**

**AL:** 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; **CT:** 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190; LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776, **Baltimore County:** RK9552, **Howard County:** ER00990, **Washington County:** EL-R-0218, **Harford County:** 00005321, **Calvert County:** L0188, **Prince George's County:** 13958-2014-0; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA; **NJ:** 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; **OH:** 53-89-1732; **OR:** CCB 192945, All electrical work is performed by a licensed subcontractor; **SC:** SCBA-13497, SCFA-13440; **TN:** ACL 1597, ACL 1604; **TX:** B-16922,-02571, ACR-1672104,-1818; **UT:** 8226921-6501; **WA:** COMCABS892DS; **VT:** ES-02366; **VA:** 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 60251200009; **WV:** WV049211.

**MS: 15018010**

Valid 5/18/2016. See <http://www.xfinity.com/home-security.html> for current list.

# **Appendix F**

# MARSH

# CERTIFICATE OF INSURANCE

CERTIFICATE NUMBER  
CLE-001084485-16

**PRODUCER**  
MARSH USA INC.  
TWO LOGAN SQUARE  
PHILADELPHIA, PA 19103-2797  
Attn: Comcast.Certs@marsh.com Fax: 212-948-0360

05194 -ALL-GAWU-07-08 COMC UNION NJ

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER OTHER THAN THOSE PROVIDED IN THE POLICY. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES DESCRIBED HEREIN.

### COMPANIES AFFORDING COVERAGE

- COMPANY  
**A** DISCOVER PROPERTY & CASUALTY INSURANCE COMPANY
- COMPANY  
**B** ACE PROPERTY & CASUALTY INS CO
- COMPANY  
**C** FIDELITY & GUARANTY INS. CO.
- COMPANY  
**D** N/A

**INSURED**  
COMCAST OF NEW JERSEY II, LLC.  
800 RAHWAY AVENUE  
UNION, NJ 07083

**COVERAGES** This certificate supersedes and replaces any previously issued certificate for the policy period noted below.  
THIS IS TO CERTIFY THAT POLICIES OF INSURANCE DESCRIBED HEREIN HAVE BEEN ISSUED TO THE INSURED NAMED HEREIN FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THE CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, CONDITIONS AND EXCLUSIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

CO LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
A	<b>GENERAL LIABILITY</b>	D001Q00048	12/01/07	12/01/08	GENERAL AGGREGATE \$ 25,000,000
	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY				PRODUCTS - COMP/OP AGG \$ 6,000,000
	<input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR				PERSONAL & ADV INJURY \$ 4,900,000
	<input type="checkbox"/> OWNER'S & CONTRACTOR'S PROT				EACH OCCURRENCE \$ 4,900,000
	<input type="checkbox"/>				FIRE DAMAGE (Any one fire) \$ 4,900,000
	<input checked="" type="checkbox"/> \$100,000 SIR				MED EXP (Any one person) \$ 10,000
	<input type="checkbox"/>				
A A A	<b>AUTOMOBILE LIABILITY</b>	D001A00340 (AOS)	12/01/07	12/01/08	COMBINED SINGLE LIMIT \$ 10,000,000
	<input checked="" type="checkbox"/> ANY AUTO	D001A00341 (MA)	12/01/07	12/01/08	BODILY INJURY (Per person) \$
	<input type="checkbox"/> ALL OWNED AUTOS	D001A00342 (TX)	12/01/07	12/01/08	BODILY INJURY (Per accident) \$
	<input type="checkbox"/> SCHEDULED AUTOS				PROPERTY DAMAGE \$
	<input type="checkbox"/> HIRED AUTOS				
	<input type="checkbox"/> NON-OWNED AUTOS				
	<b>GARAGE LIABILITY</b>				AUTO ONLY - EA ACCIDENT \$
	<input type="checkbox"/> ANY AUTO				OTHER THAN AUTO ONLY: \$
					EACH ACCIDENT \$
					AGGREGATE \$
B	<b>EXCESS LIABILITY</b>	XOO G23792254	12/01/07	12/01/08	EACH OCCURRENCE \$ 5,000,000
	<input checked="" type="checkbox"/> UMBRELLA FORM				AGGREGATE \$ 5,000,000
	<input type="checkbox"/> OTHER THAN UMBRELLA FORM				\$
C C A	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b>	D001W00403 (AOS)	12/01/07	12/01/08	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER \$
	<input type="checkbox"/> THE PROPRIETOR/PARTNERS/EXECUTIVE OFFICERS ARE:	D001W00404 (OR,WI)	12/01/07	12/01/08	EL EACH ACCIDENT \$ 2,000,000
	<input checked="" type="checkbox"/> INCL <input type="checkbox"/> EXCL	D001W00405 (NJ)	12/01/07	12/01/08	EL DISEASE-POLICY LIMIT \$ 2,000,000
					EL DISEASE-EACH EMPLOYEE \$ 2,000,000
		<b>OTHER</b>			

**DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/SPECIAL ITEMS**  
CERTIFICATE HOLDER IS INCLUDED AS ADDITIONAL INSURED AS RESPECTS THE GENERAL LIABILITY POLICY WHERE REQUIRED BY WRITTEN CONTRACT WITH THE NAMED INSURED. \$100,000 PER OCCURRENCE SELF INSURED RETENTION APPLIES ONLY TO THE ABOVE GENERAL LIABILITY POLICY.

**CERTIFICATE HOLDER**

BOROUGH OF NEW PROVIDENCE  
BOROUGH HALL  
LINCOLD MUNICIPAL COMPLEX  
360 ELKWOOD AVENUE  
NEW PROVIDENCE, NJ 07974

**CANCELLATION**

SHOULD ANY OF THE POLICIES DESCRIBED HEREIN BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE INSURER AFFORDING COVERAGE WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED HEREIN, BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER AFFORDING COVERAGE, ITS AGENTS OR REPRESENTATIVES, OR THE ISSUER OF THIS CERTIFICATE.

MARSH USA INC.  
BY: Mary Radaszewski *Mary Radaszewski*

MM1(3/02) VALID AS OF: 12/11/07

## GENERAL SURETY RIDER

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To be attached and form a part of

Type of Bond: Contract

Bond No. : 10088717096018

Dated effective: 2/15/1996  
(MONTH, DAY, YEAR)

executed by: Comcast Cablevision New Jersey, Inc., as Principal,  
(PRINCIPAL)

and by: Travelers Casualty and Surety Company of America, as Surety,  
(SURETY)

and in favor of : Borough of New Providence, County of Union, State.  
(OBLIGEE)

In consideration of the mutual agreements herein contained the Principal and the Surety hereby consent to changing

INFORMATION	FROM	TO
Principal Name	Comcast Cablevision New Jersey, Inc.	COMCAST OF NEW JERSEY II, LLC

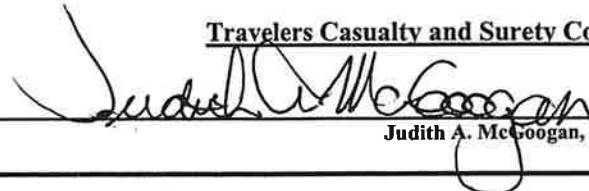
Nothing herein contained shall vary, alter or extend any provision or condition of this bond except as herein expressly stated.

This rider is effective 7/12/2004  
(MONTH, DAY, YEAR)

Signed and Sealed 7/12/2004  
(MONTH, DAY, YEAR)

Travelers Casualty and Surety Company of America  
SURETY

BY: \_\_\_\_\_

  
Judith A. McGoogan, ATTORNEY-IN-FACT

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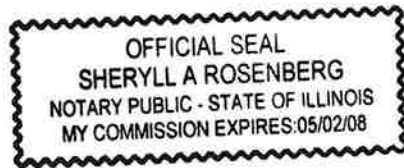


State of Illinois  
County of Cook

On this 12th day of July 2004, before me personally appeared  
Judith A. McGoogan, known to me to be the Attorney-in-fact of  
Travelers Casualty and Surety Company of America, the corporation that executed the  
within instrument, and acknowledged to me that such corporation executed the same.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal, at my office in the  
aforesaid county, the day and year in this certificate first above written.

(Seal)



Sheryll A. Rosenberg  
(Notary Public)