

**USF Fresh Start Program Quarterly Report
JERSEY CENTRAL POWER & LIGHT COMPANY
1st Quarter 2024**

	Jan-24	Feb-24	Mar-24
Fresh Start \$ Amount Potentially Forgivable this Month	\$ 500,352	\$ 494,349	\$ 512,758
Fresh Start Actual \$ Amount Forgiven this Month	\$ 328,269	\$ 261,676	\$ 362,903
Fresh Start Success Rate	66%	53%	71%
Number of Accounts Potentially Forgivable this Month	9,081	8,991	9,208
Number of Accounts Forgiven this Month	4,738	4,033	4,684
Fresh Start Success Rate	52%	45%	51%
Average Dollar Per Account Potentially Forgivable this Month	\$ 55.10	\$ 54.98	\$ 55.69
Average Dollar Per Account Forgiven this Month	\$ 69.28	\$ 64.88	\$ 77.48

Submitted Pursuant to the Board's June 29, 2023 Order in Docket No. AO20060471

Submission Docket No. EX00020091

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