

**USF Fresh Start Program Quarterly Report  
JERSEY CENTRAL POWER & LIGHT COMPANY  
4th Quarter 2023**

|   | <b>Oct-23</b> | <b>Nov-23</b> | <b>Dec-23</b> |
|---|---------------|---------------|---------------|
| <b>Fresh Start \$ Amount Potentially Forgivable this Month</b>      | \$ 502,171    | \$ 496,887    | \$ 496,294    |
| <b>Fresh Start Actual \$ Amount Forgiven this Month</b>             | \$ 319,746    | \$ 289,803    | \$ 329,825    |
| <b>Fresh Start Success Rate</b>                                     | 64%           | 58%           | 66%           |
|   |               |               |               |
| <b>Number of Accounts Potentially Forgivable this Month</b>         | 9,403         | 9,094         | 9,009         |
| <b>Number of Accounts Forgiven this Month</b>                       | 3,444         | 3,634         | 4,638         |
| <b>Fresh Start Success Rate</b>                                     | 37%           | 40%           | 51%           |
|   |               |               |               |
| <b>Average Dollar Per Account Potentially Forgivable this Month</b> | \$ 53.41      | \$ 54.64      | \$ 55.09      |
| <b>Average Dollar Per Account Forgiven this Month</b>               | \$ 92.84      | \$ 79.75      | \$ 71.11      |

Submitted Pursuant to the Board's June 29, 2023 Order in Docket No. AO20060471

Submission Docket No. EX00020091

Submission Date January 30, 2024