



January 22, 2024

Via Email

Sherri L. Golden, Secretary
New Jersey Board of Public Utilities
44 South Clinton Avenue, 1st Floor
P.O. Box 350
Trenton, NJ 08625-0350

RE: In the Matter of the New Jersey Board of Public Utilities Response to the
Covid-19 Pandemic
BPU Docket No. AO20060471

Dear Secretary Golden:

Enclosed for filing, pursuant to the Board's Order dated June 29, 2023 in the above captioned docket, is New Jersey Natural Gas Company's Report on its Fresh Start program. This report covers the time period from October 1, 2023 to December 31, 2023.

In accordance with the Order issued by the Board in connection with I/M/O the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed. No paper copies will follow.

Please feel free to contact me via email at adembia@njng.com if you have any questions.

Respectfully submitted,

A handwritten signature in blue ink that reads 'Andrew K. Dembia'.

Andrew K. Dembia
Regulatory Affairs Counsel

Enclosures

CC: Stacy Peterson, BPU Staff
Brian Lipman, Rate Counsel
Maura Caroselli, Rate Counsel
Carlana Morrison, Rate Counsel

NEW JERSEY NATURAL GAS COMPANY
 FRESH START QUARTERLY REPORT
 QUARTER ENDED DECEMBER 31, 2023

Fresh Start Program	Oct-23	Nov-23	Dec-23
Number of customers participating in Fresh Start	3,312	3,468	3,611
Number of Fresh Start customers that earned forgiveness	1,375	1,753	2,210
Fresh Start dollars potentially forgivable	\$152,019.53	\$152,916.58	\$156,801.34
Fresh Start dollars forgiven	\$92,499.77	\$100,397.34	\$114,729.34