

3611 14th Avenue | Suite 550 | Brooklyn, NY 11219 | www.xchangetele.com

Phone: 646.722.7200 | Fax: 877.853.9378

November 29, 2023

Aida Camacho, Secretary of the Board 140 East Front Street 4th Floor New Jersey Board of Public Utilities 44 S. Clinton Avenue Trenton, NJ 08625

Re: Tariff Revisions of Xchange Telecom LLC

To Whom it May Concern,

Enclosed please find a copy of Xchange Telecom's Tariff Pages. It is also being sent via email to the Rate Counsel's office. The tariff changes are to increase pricing for plans for business and residential, and offer a new calling plan for business. A copy of the customer notice is attached. Xchange is requesting it be effective on 30 days' notice.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me. Thank you for your assistance.

Respectfully submitted,

Mordy Gross, Esq. General Counsel Xchange Telecom LLC 3611 14<sup>th</sup> Ave., Suite 550 Brooklyn, NY 11218 (646) 722-7285

mgross@xchangetele.com

Attachments

## IMPORTANT NOTICE

Xchange Telecom is committed to keeping our prices as low as possible. We are retiring your current plan, which was a tax-exclusive plan, and we are migrating your plan to our new NationTalk for Business plan. This plan, is \$62<sup>50</sup> per line, all taxes and fees included.

For more information onalternative plans, reach out to your local agent or call/text 732-806-9002



148 39th Street | Suite A12 | Brooklyn, NY 11232 | www.xchangetele.com

Phone: 646.722.7200 | Fax: 877.853.9378

[Customer Address Block]

December 1, 2023

Dear [Customer Name],

## **News About an Upcoming Rate Change for your Xchange Telephone Services**

Your Xchange Telecom Flat Rate Services are schedule to change to \$62.99 no sooner than January 1, 2024.

As you are no doubt aware, supplier costs have been rising across the board in all industries. Xchange has absorbed these costs in the past, and has not raised our bills. However, as prices continue to rise, we are forced to modestly increase the price of your monthly bill.

We value you as a customer and appreciate your understanding. Thank you,

Xchange Customer Service 646.722.7200 Customerservice@xchangetele.com



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Phone: 646.722.7200 | Fax: 877.853.9378

[Customer Address Block]

December 1, 2023

Dear [Customer Name],

## **News About an Upcoming Rate Change for your Xchange Telephone Services**

Your Xchange Telecom BTalk Plan is being retired. You will be crosswalked to the NationTalk plan, which is offered at \$62.99 no sooner than January 1, 2024.

We do have other options that we'd love to discuss with you, please reach out to Customer Service at the number below.

We value you as a customer and appreciate your understanding. Thank you,

Xchange Customer Service 646.722.7200 Customerservice@xchangetele.com