

RESPONSE TO AO20060471  
MONTAGUE WATER & SEWER COMPANY  
WATER & SEWER  
September-23  
11/1/2023



P.L. 2022, CHAPTER 107 Sections 2a(2) & 3a(2):  
Number Of Local Utility And Public Utility Customers For Each Category Of Utility Service (Example: Water, Wastewater, Gas, Electric) And How Those Numbers Compare To The Previous Year At The Same Time And Same Time In 2019

Notes: [Insert notation here for any of the sections - expand cell if needed]

(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	
(a) Number of Customers: (WATER)	Number of Customers: (WASTEWATER)
768	267

(a) Number of Customers: (WATER)	Number of Customers: (WASTEWATER)
655	209

(a) Number of Customers: (WATER)	Number of Customers: (WASTEWATER)
418	116

(a) Number of Customers: (WATER)	Number of Customers: (WASTEWATER)
5	1

(a) Number of Customers: (WATER)	Number of Customers: (WASTEWATER)
5	1

(a) Number of Customers: (WATER)	Number of Customers: (WASTEWATER)
5	1

P.L. 2022, CHAPTER 107 Sections 2a(13) & 3a(13):  
The Average and Median Dollar Amount Billed To Customer Accounts And The Average And Median Utility Usage Per Customer Account, And How The Numbers Compare To The Previous Year At The Same Time As Well As The Same Time In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

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(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	
(a)	(a)	(a)	(a)	(a)	(a)	(a)	(a)
Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 74.44	\$ 121.01	\$ 60.69	\$ 125.44	5364.26	1245.99	4047	1388.5
\$ 74.44	\$ 121.01	\$ 60.69	\$ 125.44	\$ 5,364.26	\$ 1,245.99	\$ 4,047.00	\$ 1,388.50

(a)	(a)	(a)	(a)	(a)	(a)	(a)	(a)
Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 58.58	\$ 97.98	\$ 49.49	\$ 100.28	5376.51	1280.22	4213	1368
\$ 58.58	\$ 97.98	\$ 49.49	\$ 100.28	\$ 5,376.51	\$ 1,280.22	\$ 4,213.00	\$ 1,368.00

(a)	(a)	(a)	(a)	(a)	(a)	(a)	(a)
Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 46.37	\$ 72.87	\$ 39.57	\$ 72.20	6031.72	0	4802	0
\$ 46.37	\$ 72.87	\$ 39.57	\$ 72.20	\$ 6,031.72	\$ -	\$ 4,802.00	\$ -

(a)	(a)	(a)	(a)	(a)	(a)	(a)	(a)
Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 669.12	\$ 528.44	\$ 552.84	\$ 528.44	31,857.20	2,001.00	12,885.00	2,001.00
\$ 669.12	\$ 528.44	\$ 552.84	\$ 528.44	\$ 31,857.20	\$ 2,001.00	\$ 12,885.00	\$ 2,001.00

(a)	(a)	(a)	(a)	(a)	(a)	(a)	(a)
Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 455.36	\$ 404.70	\$ 428.19	\$ 404.70	23861.2	2001	11931	2001
\$ 455.36	\$ 404.70	\$ 428.19	\$ 404.70	\$ 23,861.20	\$ 2,001.00	\$ 11,931.00	\$ 2,001.00

(a)	(a)	(a)	(a)	(a)	(a)	(a)	(a)
Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 529.12	\$ 360.99	\$ 445.71	\$ 360.99	40792.67	0	31953	0
\$ 529.12	\$ 360.99	\$ 445.71	\$ 360.99	\$ 40,792.67	\$ -	\$ 31,953.00	\$ -

P.L. 2022, CHAPTER 107 Sections 2a(14) & 3a(14):

The Total Dollar Amounts Billed to and Collected from Customer Accounts and How The Numbers Compare To the Previous Year At The Same Time As Well As The Same Time In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 88,737.53	\$ 82,759.33

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 70,270.47	\$ 56,942.67

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 53,244.93	\$ 51,281.24

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 6,138.49	\$ 9,903.04

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 4,253.57	\$ 3,424.07

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 4,841.86	\$ 2,641.89

P.L. 2022, CHAPTER 107 Sections 2a(18) & 3a(18):

The local and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the previous year at the same time as well as the same time in 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

**Definitions:** Staff interprets the following words, under the context of Sections 2a(18) & 3a(18) as:

1. Sales Revenue - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water.
2. Operating Revenue - the total amount of money that a utility company earns from its primary business operations, including the generation, transmission, and distribution of electricity, gas, or water to customers.
3. Net Revenue - the total amount of revenue that a utility company earns after deducting any discounts, returns, and allowances from its gross revenue.

Sales Revenue	Operating Revenue	Net Revenue
46,885	47,097	47,097

Sales Revenue	Operating Revenue	Net Revenue
52,885	52,955	52,955

Sales Revenue	Operating Revenue	Net Revenue
46,415	46,438	46,438

Sales Revenue	Operating Revenue	Net Revenue
2,917	2,931	2,931

Sales Revenue	Operating Revenue	Net Revenue
3,338	3,342	3,342

Sales Revenue	Operating Revenue	Net Revenue
3,042	3,043	3,043

Sales Revenue	Operating Revenue	Net Revenue

P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3)

The Number of Local Utility and Public Utility Service Customers: - Who Were Sent Disconnection Notices Due to Bill Non-Payment - Who Were Disconnected Due to Bill Non-Payment - Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment - Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019
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Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Company

	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
September-23							
Sep-23		Montague		07827	169	3	4
	<b>Totals</b>						

	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
September-22							
Sep-22		Montague		07827	93	1	1
	<b>Totals</b>						

	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
September-19							
Sep-19		Montague		07827	153	10	5
	<b>Totals</b>						

	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
September-23							
Sep-23		Montague		07827	7	0	0
	<b>Totals</b>						

	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
September-22							
Sep-22		Montague		07827	0	0	0
	<b>Totals</b>						

	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
September-19							
Sep-19		Montague		07827	4	0	0
	<b>Totals</b>						

Continue work paper ->

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
7
7

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
1
1

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
3.6
3.6

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
0
0

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
0
0

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
0
0



**P. L. 2022, CHAPTER 107 Sections 2a(5) & 3a(5):**

The Number Of Customers In Arrears By 30, 60, 90, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed Per Customer In Each Of Those Categories, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box. If the data is unavailable or cannot be broken down in any of the sections or followrows tabs please leave the column blank and disclose why in the "Notes" section.

Notes: (Insert notation here for any of the sections - expand cell if needed)

**Definitives:** Staff interests Arrears, under the context of Sections 2a(5) & 3a(5) as follows:  
The amount of money that a customer owes to a utility provider for services that have already been provided but have not been paid for.  
Active DPAs or customers currently enrolled in a DPA, should not be included in this section of the report, as Sections 2a(7) & 3a(7) request those amounts.

Continue work paper ->

**Montague Water & Sewer Company**

City	Municipality	Zip code	Number of Residential Customers in Arrears					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague	07927	208	93	62	44	33	28	
<b>Total Number of Customers</b>			<b>208</b>	<b>93</b>	<b>62</b>	<b>44</b>	<b>33</b>	<b>28</b>

Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$24,250.04	\$ 8,944.89	\$ 5,850.52	\$ 4,996.89	\$ 3,127.50	\$ 19,735.71
<b>Total Dollar Amount</b>					

Average Amount of Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 116.63	\$ 96.18	\$ 93.33	\$ 113.04	\$ 94.78	\$ 499.16
<b>Average Amount Owed</b>					

City	Municipality	Zip code	Number of Residential Customers in Arrears					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague	07927	215	131	85	55	37	35	
<b>Total Number of Customers</b>			<b>215</b>	<b>131</b>	<b>85</b>	<b>55</b>	<b>37</b>	<b>35</b>

Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$20,313.91	\$ 11,314.62	\$ 5,538.17	\$ 4,330.32	\$ 2,736.18	\$ 31,310.00
<b>Total Dollar Amount</b>					

Average Amount of Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 94.48	\$ 86.37	\$ 65.15	\$ 79.82	\$ 73.92	\$ 864.57
<b>Average Amount Owed</b>					

City	Municipality	Zip code	Number of Residential Customers in Arrears					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague	07927	194	81	55	41	35	35	
<b>Total Number of Customers</b>			<b>194</b>	<b>81</b>	<b>55</b>	<b>41</b>	<b>35</b>	<b>35</b>

Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$13,049.02	\$ 4,187.42	\$ 2,777.06	\$ 3,197.68	\$ 2,681.35	\$ 6,183.90
<b>Total Dollar Amount</b>					

Average Amount of Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 67.27	\$ 51.70	\$ 50.49	\$ 72.87	\$ 73.75	\$ 176.67
<b>Average Amount Owed</b>					



City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	8	4	1	1		
<b>Total Number of Customers</b>			<b>8</b>	<b>4</b>	<b>1</b>	<b>1</b>		

Non-Residential Average Dollars						
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	
\$ 2,500.07	\$ 209.99	\$ 143.91	\$ 142.74	\$ -	\$ -	
<b>Total Dollar Amount</b> \$ 2,500.07 \$ 209.99 \$ 143.91 \$ 142.74 \$ - \$ -						

Average Amount of Non-Residential Average Dollars						
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	
\$ 262.76	\$ 52.34	\$ 143.91	\$ 142.74	\$ -	\$ -	
<b>Average Amount Owed</b> \$ 262.76 \$ 52.34 \$ 143.91 \$ 142.74 \$ - \$ -						

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	5	2	2	3	2	1
<b>Total Number of Customers</b>			<b>5</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>1</b>

Non-Residential Average Dollars						
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	
\$ 2,473.27	\$ 128.96	\$ 24.01	\$ 1,130.56	\$ 37.19	\$ 560.81	
<b>Total Dollar Amount</b> \$ 2,473.27 \$ 128.96 \$ 24.01 \$ 1,130.56 \$ 37.19 \$ 560.81						

Average Amount of Non-Residential Average Dollars						
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	
\$ 494.65	\$ 64.48	\$ 12.01	\$ 373.95	\$ 18.60	\$ 560.81	
<b>Average Amount Owed</b> \$ 494.65 \$ 64.48 \$ 12.01 \$ 373.95 \$ 18.60 \$ 560.81						

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	10	3	2	-	-	-
<b>Total Number of Customers</b>			<b>10</b>	<b>3</b>	<b>2</b>	<b>-</b>	<b>-</b>	<b>-</b>

Non-Residential Average Dollars						
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	
\$ 1,348.26	\$ 143.91	\$ 86.55	\$ -	\$ -	\$ -	
<b>Total Dollar Amount</b> \$ 1,348.26 \$ 143.91 \$ 86.55 \$ - \$ - \$ -						

Average Amount of Non-Residential Average Dollars						
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	
\$ 134.83	\$ 47.97	\$ 43.28	\$ -	\$ -	\$ -	
<b>Average Amount Owed</b> \$ 134.83 \$ 47.97 \$ 43.28 \$ - \$ - \$ -						

P.L. 2022, CHAPTER 107 Sections 2a(7) & 3a(7):

The Number Of Customers Enrolled In Deferred Payment Agreements At The End Of Each Month, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, The Average Length Of The Repayment Term Under Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

Montague Water & Sewer Company

	Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
September-23									
Sep-23		Montague		07827	43	\$ 55.77	\$ 31,217.80	\$ 780.45	13.61
Totals						\$ 55.77	\$ 780.45	\$	13.61
September-22									
September-22		Montague		07827	59	\$ 72.03	\$ 57,561.93	\$ 1,009.86	12.96
Totals						\$ 72.03	\$ 1,009.86	\$	12.96
September-19									
September-19		Montague		07827	0	\$ -	\$ -	\$ -	0
Totals						\$ -	\$ -	\$	-
September-23	Non-Residential								
Sep-23		Montague		07827	0	\$ -	\$ -	\$ -	0
Totals						\$ -	\$ -	\$	-
September-22	Non-Residential								
September-22		Montague		07827	0	\$ -	\$ -	\$ -	0
Totals						\$ -	\$ -	\$	-
September-19	Non-Residential								
September-19		Montague		07827	0	\$ -	\$ -	\$ -	0
Totals						\$ -	\$ -	\$	-

P.L. 2022, CHAPTER 107 Sections 2a(8) & 3a(8):

The Number Of Customers That Entered Into, Successfully Completed, Or Defaulted From A Deferred Payment Agreement, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears of Customers that entered into Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
4	\$ 220.16	\$ 220.16	2	\$ 528.86	\$ 264.43	1	\$ 340.38	\$ 340.38
		\$ 220.16			\$ 264.43			\$ 340.38

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
3	\$ 304.70	\$ 304.70	3	\$ 4,892.93	\$ 1,630.98	0	\$ -	\$ -
		\$ 304.70			\$ 1,630.98			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

		\$ -			\$ -			\$ -
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**P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9)**  
**Available Customer Assistance Programs, Including Terms of Eligibility, Available Budget For Each Program, and Any Enhancements to The Programs That Are Being Made to Address Anticipated Increase in Demand**

Please fill in each respective box. If the data is unavailable or cannot be broken down **in any** of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.  
 Staff Note: Please input data for the residential customer class only.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

**Montague Water & Sewer Company**

Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet increases in Demand
N/A						
<b>Totals</b>						









**P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)**

**The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills**

To be determined by the Board.

P.L. 2022, CHAPTER 107 Sections 2a(19) & 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this **MUST** be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

RATES & FEES		
9/30/2023		
<b>Rates</b>		
<b>Residential Class - WATER</b>	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	17.98	21
Base Water Charge (Fixed Charge) - 1"	44.95	21
Base Water Charge (Fixed Charge) - 1.5"	89.90	21
Base Water Charge (Fixed Charge) - 2"	143.84	21
Base Water Charge (Fixed Charge) - 3"	269.70	21
Base Water Charge (Fixed Charge) - 4"	449.50	21
Base Water Charge (Fixed Charge) - 6"	899.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	21.10	21
<b>Commercial Class - WATER</b>		
Base Water Charge (Fixed Charge) - 5/8"	53.94	22
Base Water Charge (Fixed Charge) - 3/4"	80.91	22
Base Water Charge (Fixed Charge) - 1"	134.85	22
Base Water Charge (Fixed Charge) - 1.5"	269.70	22
Base Water Charge (Fixed Charge) - 2"	431.52	22
Base Water Charge (Fixed Charge) - 3"	809.10	22
Base Water Charge (Fixed Charge) - 4"	1,348.50	22
Base Water Charge (Fixed Charge) - 6"	2,697.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	21.10	22
<b>Hydrants - WATER</b>		
Monthly Fire Hydrant charge for High Point Country Club Community	48.14	24
<b>Charges</b>		
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
<b>Residential Class - SEWER</b>		
Base Sewer Charge (Fixed Charge)	97.69	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
<b>Commercial Class - SEWER</b>		
Base Sewer Charge (Fixed Charge) - 5/8"	488.44	15
Base Sewer Charge (Fixed Charge) - 3/4"	732.66	15
Base Sewer Charge (Fixed Charge) - 1"	1,221.09	15
Base Sewer Charge (Fixed Charge) - 1.5"	2,442.19	15
Base Sewer Charge (Fixed Charge) - 2"	3,907.50	15
Base Sewer Charge (Fixed Charge) - 3"	7,326.56	15
Base Sewer Charge (Fixed Charge) - 4"	12,210.94	15
Base Sewer Charge (Fixed Charge) - 6"	24,421.88	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	15
Notes:		