

RESPONSE TO AO20060471
MONTAGUE WATER & SEWER COMPANY
WATER & SEWER
July-23
11/1/2023

P. L. 2022, CHAPTER 107 Sections 2a(5) & 3a(5):

The Number Of Customers In Arrears By 30, 60, 90, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed Per Customer In Each Of Those Categories, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or followwero tabs please leave the column blank and disclose why in the "Notes" section.

Notes: (Insert notation here for any of the sections - expand cell if needed)

Definitives: Staff interests Arrears, under the context of Sections 2a(5) & 3a(5) as follows:
The amount of money that a customer owes to a utility provider for services that have already been provided but have not been paid for.
Active DPAs or customers currently enrolled in a DPA, should not be included in this section of the report, as Sections 2a(7) & 3a(7) request those amounts.

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Montague Water & Sewer Company		Number of Residential Customers in Arrears						Residential Arrears Dollars						Average Amount of Residential Arrears Dollars							
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	
July-21	Montague	07827	184	99	59	47	33	28	\$ 18,468.03	\$ 8,130.21	\$ 5,477.42	\$ 4,587.01	\$ 4,487.48	\$ 14,685.14	\$ 96.20	\$ 92.22	\$ 92.84	\$ 97.60	\$ 95.98	\$ 523.76	
Total Number of Customers			184	99	59	47	33	28	Total Dollar Amount	\$ 18,468.03	\$ 8,130.21	\$ 5,477.42	\$ 4,587.01	\$ 4,487.48	Average Amount Owed	\$ 96.20	\$ 92.22	\$ 92.84	\$ 97.60	\$ 95.98	\$ 523.76
July-21	City	Zip code	Number of Residential Customers in Arrears						Residential Arrears Dollars						Average Amount of Residential Arrears Dollars						
July-21	Montague	07827	209	107	70	60	49	130	\$ 16,790.03	\$ 7,539.16	\$ 5,832.53	\$ 3,755.96	\$ 3,698.96	\$ 73,056.68	\$ 80.34	\$ 79.46	\$ 83.32	\$ 62.62	\$ 76.49	\$ 569.82	
Total Number of Customers			209	107	70	60	49	130	Total Dollar Amount	\$ 16,790.03	\$ 7,539.16	\$ 5,832.53	\$ 3,755.96	\$ 3,698.96	Average Amount Owed	\$ 80.34	\$ 79.46	\$ 83.32	\$ 62.62	\$ 76.49	\$ 569.82
July-19	City	Zip code	Number of Residential Customers in Arrears						Residential Arrears Dollars						Average Amount of Residential Arrears Dollars						
July-19	Montague	07827	200	101	54	44	28	17	\$ 13,240.08	\$ 6,364.11	\$ 3,646.87	\$ 2,781.32	\$ 1,842.94	\$ 3,302.49	\$ 66.20	\$ 63.01	\$ 67.53	\$ 63.21	\$ 65.82	\$ 194.26	
Total Number of Customers			200	101	54	44	28	17	Total Dollar Amount	\$ 13,240.08	\$ 6,364.11	\$ 3,646.87	\$ 2,781.32	\$ 1,842.94	Average Amount Owed	\$ 66.20	\$ 63.01	\$ 67.53	\$ 63.21	\$ 65.82	\$ 194.26

P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

P.L. 2022, CHAPTER 107 Sections 2a(19) & 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this **MUST** be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

RATES & FEES		
7/31/2023		
Rates		
Residential Class - WATER	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	15.96	21
Base Water Charge (Fixed Charge) - 1"	39.90	21
Base Water Charge (Fixed Charge) - 1.5"	79.80	21
Base Water Charge (Fixed Charge) - 2"	127.68	21
Base Water Charge (Fixed Charge) - 3"	239.40	21
Base Water Charge (Fixed Charge) - 4"	399.00	21
Base Water Charge (Fixed Charge) - 6"	798.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	21
Commercial Class - WATER		
Base Water Charge (Fixed Charge) - 5/8"	47.88	22
Base Water Charge (Fixed Charge) - 3/4"	71.82	22
Base Water Charge (Fixed Charge) - 1"	119.70	22
Base Water Charge (Fixed Charge) - 1.5"	239.00	22
Base Water Charge (Fixed Charge) - 2"	383.04	22
Base Water Charge (Fixed Charge) - 3"	718.20	22
Base Water Charge (Fixed Charge) - 4"	1,197.00	22
Base Water Charge (Fixed Charge) - 6"	2,394.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	22
Hydrants - WATER		
Monthly Fire Hydrant charge for High Point Country Club Community	37.8	24
Charges		
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
Residential Class - SEWER		
Base Sewer Charge (Fixed Charge)	72.94	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
Commercial Class - SEWER		
Base Sewer Charge (Fixed Charge) - 5/8"	364.70	15
Base Sewer Charge (Fixed Charge) - 3/4"	547.05	15
Base Sewer Charge (Fixed Charge) - 1"	911.75	15
Base Sewer Charge (Fixed Charge) - 1.5"	1,823.50	15
Base Sewer Charge (Fixed Charge) - 2"	2,917.60	15
Base Sewer Charge (Fixed Charge) - 3"	5,470.50	15
Base Sewer Charge (Fixed Charge) - 4"	9,117.50	15
Base Sewer Charge (Fixed Charge) - 6"	18,235.00	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	15
Notes:		