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BOARD OF PUBLIC UTILITIES
TRENTON, NJ

STATE OF NEW JERSEY

Board of Public Utilities

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www.nj.gov/bpu/

BOROUGH OF SPRING LAKE HEIGHTS
IN THE MATTER OF THE NEW JERSEY BOARD OF
PUBLIC UTILITIES' RESPONSE TO THE COVID-19
PANDEMIC

To whom it may concern,

The office of the Borough Engineer of the Borough of Spring Lake Heights has reviewed the data requested to be submitted to the BPU in accordance with N.J.S.A. § 48:2-29 and upon review of the 19 categories to be submitted this office has determined that there was no discernable impact due to COVID on the water or sewer utility.

Base on review of the answers shown below for the 19 requested informational categories the Borough is formally requesting an **exemption** from this report and any future requests for information regarding PUBLIC UTILITIES' RESPONSE TO THE COVID-19 PANDEMIC.

1. the overall impact on local utility and public utility supply, demand, revenues, and expenses;

NONE DUE TO COVID

2. the number of local utility and public utility customers, for each category of utility service and how those numbers compare to the same time in 2019;

NO CHANGE DUE TO COVID

3. the number of local utility and public utility service customer disconnection notices sent due to bill non-payment, service disconnections due to bill non-payment, service reconnections of customers disconnected for bill non-payment, average time between service disconnection due to non-payment and service reconnection, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;

6 In re the New Jersey Board of Public Utilities' Response to the Covid-19 Pandemic, BPU Docket No.

AO20060471, Order dated December 21, 2022.

NONE DUE TO COVID

7 L. 2022, c.107, https://pub.njleg.state.nj.us/Bills/2022/PL22/107_.PDF. All legislation referenced in this order can be accessed online at: <https://www.njleg.state.nj.us/>.

4

BPU DOCKET NO. AO20060471

Agenda Date: 5/10/23

Agenda Item: 9B

4. as applicable, the number of liens on real property placed, sold, or enforced due to nonpayment, and how those numbers compare to the same time in 2019;

NONE DUE TO COVID

5. the number of customers in arrears by 30, 60, 90, 120, 150, and 180 days at the end of each month, the total dollar amount owed and average amount owed per customer in each of those categories, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;

NONE DUE TO COVID

6. the number of customer accounts that became eligible for disconnection due to bill nonpayment but were not disconnected because of any legally mandated or voluntary suspension of disconnections due to the coronavirus 2019 pandemic;

NONE DUE TO COVID

7. the number of customers enrolled in deferred payment agreements at the end of each month, the total dollar amount of arrears and average amount of arrears per customer subject to those agreements, the average length of the repayment term under those agreements, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;

NONE DUE TO COVID

8. the number of customers that entered into, successfully completed, or defaulted from a deferred payment agreement, the total dollar amount of arrears and average amount of arrears per customer subject to those agreements, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;

NONE DUE TO COVID

9. available customer assistance programs, including terms of eligibility, available budget for each program, and any enhancements to the programs that are being made to address anticipated increased demand;

NONE DUE TO COVID

10. the number of customers that applied for financial assistance under each applicable utility assistance program, and how that number cited, pursuant to this paragraph, compares to the same time in 2019;

NONE DUE TO COVID

11. the number of customers receiving assistance under each utility assistance program at the end of each month, and how that number cited, pursuant to this paragraph, compares to the same time in 2019;

NONE DUE TO COVID

12. the number of customers charged late fees, penalties, and interest, the total dollar amount of late fees, penalties, and interest charged and average amount of late fees, penalties, and interest per customer subject to such charges, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;

NONE DUE TO COVID

13. the average and median dollar amount billed to customer accounts and the average and median utility usage per customer account, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;

NO CHANGE DUE TO COVID

14. the total dollar amounts billed to and collected from customer accounts and how the numbers cited, pursuant to this paragraph, compare to the previous year at the same time, except that such data need not be broken down by municipality and zip code within the service area of a utility;

NO CHANGE DUE TO COVID

15. the methods and contents of general communications by local utilities and public utilities to customers concerning their rights and available assistance programs if customers are unable to pay their bills in full, excluding any customer-specific communications;

NONE DUE TO COVID

16. the board's assessment of whether existing customer assistance programs are presently, and in the future, sufficient to meet the financial needs of customers in arrears who are unable to pay those arrears in full, as well as the needs of customers who may be unable to pay future bills;

NOT APPLICABLE – NO MUNICIPAL PROGRAM

17. a list of any planned local utility and public utility infrastructure projects that were scheduled to take place during or after the reporting period that were canceled or for which the actual or anticipated start date was delayed due to the financial or other impacts of the coronavirus 2019 pandemic;

NO PROJECTS IMPACTED BY COVID

18. local utility and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the same time in 2019; and

NO CHANGE DUE TO COVID.

19. each local utility's and public utility's schedule of rates and charges. As used in this paragraph, "rates" mean the fixed component, if any, and the volumetric or other variable component, if any, of the cost of service that are applied to a category of customers and "charges" mean amounts that are billed to a customer under specific circumstances that are not included in the provider's base rate including, but not limited to, late fees, connection fees, impact fees for new development, deposits for opening new accounts, and any other fees, surcharges, or penalties.

ATTACHED PLEASE FIND THE BOROUGH OF SPRING LAKE HEIGHTS WATER AND SEWER RATE SCHEDULE.

Sincerely


Joseph C. May, P.E., C.M.E.

Borough of Spring Lake Heights
Borough Engineer