

RESPONSE TO AO20060471
MONTAGUE WATER & SEWER COMPANY
WATER & SEWER
May-23
8/1/2023

P.L. 2022, CHAPTER 107 Sections 2a(1) & 3a(1): Overall Impact On Local Utility And Public Utility Supply, Demand, Revenue, And Expense Information

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

- Staff interprets the following words, under the context of Sections 2a(1) & 3a(1) as:
1. Supply - utility sales (Wh, Therms, or Gallons).
2. Demand - the amount of electricity (KW [Kilowatts]), gas (Dekatherms (Dth)), or water (G [Thousand Gallons]), utilized for monthly needs.
3. Revenues - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water, monthly.
4. Expenses - the amount of costs incurred by the utility in terms of providing service to customers, monthly.

Continue work paper ->

Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.

Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.

Montague Water & Sewer Company

Table with columns: Residential, City, Municipality, Zip Code, Supply 1 - (GALLONS), Supply 1, Supply 1 - (GALLONS), Supply 1, Revenues, Expenses. Rows include data for May-23, May-22, and May-19 for Residential and Non-Residential categories, with sub-totals for each month.

P.L. 2022, CHAPTER 107 Sections 2a(2) & 3a(2):
Number Of Local Utility And Public Utility Customers For Each
Category Of Utility Service (Example: Water, Wastewater, Gas,
Electric) And How Those Numbers Compare To The Previous
Year At The Same Time And Same Time In 2019

Notes: [Insert notation here for any of the sections - expand cell if
needed]

(a) Number of Customers: (WATER)
(b) Number of Customers: (WASTEWATER)
Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.

762	260

647	206

417	117

5	1

5	1

5	1

P.L. 2022, CHAPTER 107 Sections 2a(13) & 3a(13):
The Average and Median Dollar Amount Billed To Customer Accounts And The
Average And Median Utility Usage Per Customer Account, And How The
Numbers Compare To The Previous Year At The Same Time As Well As The
Same Time In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

(a) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
(a) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.

Continue work paper ->

Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 55.82	\$ 96.68	\$ 48.32	\$ 98.51	4996.16	1229.44	4068	1279.5
\$ 55.82	\$ 96.68	\$ 48.32	\$ 98.51	\$ 4,996.16	\$ 1,229.44	\$ 4,068.00	\$ 1,279.50

Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 46.85	\$ 73.27	\$ 40.68	\$ 72.20	6133.26	0	5027	0
\$ 46.85	\$ 73.27	\$ 40.68	\$ 72.20	\$ 6,133.26	\$ -	\$ 5,027.00	\$ -

Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 43.28	\$ 75.67	\$ 37.91	\$ 72.20	5390.22	0	4401	0
\$ 43.28	\$ 75.67	\$ 37.91	\$ 72.20	\$ 5,390.22	\$ -	\$ 4,401.00	\$ -

Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 660.62	\$ 404.70	\$ 308.81	\$ 404.70	21,236.00	2,001.00	19,999.00	2,001.00
\$ 660.62	\$ 404.70	\$ 308.81	\$ 404.70	\$ 21,236.00	\$ 2,001.00	\$ 19,999.00	\$ 2,001.00

Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 396.47	\$ 360.99	\$ 204.43	\$ 360.99	35,535.80	0	21,461	0
\$ 396.47	\$ 360.99	\$ 204.43	\$ 360.99	\$ 35,535.80	\$ -	\$ 21,461.00	\$ -

Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 461.02	\$ 360.99	\$ 292.19	\$ 360.99	49,252.80	0	11,945	0
\$ 461.02	\$ 360.99	\$ 292.19	\$ 360.99	\$ 49,252.80	\$ -	\$ 11,945.00	\$ -

P.L. 2022, CHAPTER 107 Sections 2a(14) & 3a(14):

The Total Dollar Amounts Billed to and Collected from Customer Accounts and How The Numbers Compare To the Previous Year At The Same Time As Well As The Same Time In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 67,425.69	\$ 60,768.82

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 55,498.69	\$ 63,167.90

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 49,080.43	\$ 49,843.72

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 5,185.37	\$ 4,086.07

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 3,600.55	\$ 4,458.48

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 4,167.61	\$ 3,097.64

P.L. 2022, CHAPTER 107 Sections 2a(18) & 3a(18):

The local and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the previous year at the same time as well as the same time in 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Definitions: Staff interprets the following words, under the context of Sections 2a(18) & 3a(18) as:

1. Sales Revenue - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water.
2. Operating Revenue - the total amount of money that a utility company earns from its primary business operations, including the generation, transmission, and distribution of electricity, gas, or water to customers.
3. Net Revenue - the total amount of revenue that a utility company earns after deducting any discounts, returns, and allowances from its gross revenue.

Sales Revenue	Operating Revenue	Net Revenue
70,817	70,910	70,910

Sales Revenue	Operating Revenue	Net Revenue
52,432	52,573	52,573

Sales Revenue	Operating Revenue	Net Revenue
48,761	48,924	48,924

Sales Revenue	Operating Revenue	Net Revenue
5,802	5,809	5,809

Sales Revenue	Operating Revenue	Net Revenue
3,353	3,362	3,362

Sales Revenue	Operating Revenue	Net Revenue
3,449	3,460	3,460

P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3)

The Number of Local Utility and Public Utility Service Customers: - Who Were Sent Disconnection Notices Due to Bill Non-Payment - Who Were Disconnected Due to Bill Non-Payment - Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment - Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Company

	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
May-23							
May-23		Montague		07827	139	6	4
	Totals						
	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
May-22							
May-22		Montague		07827	271	16	8
	Totals						
	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
May-19							
May-19		Montague		07827	143	5	3
	Totals						
	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
May-23							
May-23		Montague		07827	3	0	0
	Totals						
	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
May-22							
May-22		Montague		07827	13	0	0
	Totals						
	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
May-19							
May-19		Montague		07827	0	0	0
	Totals						

Continue work paper ->

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
14
14

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
0.75
0.75

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
1.33
1.33

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
0
0

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
0
0

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
0
0

P.L. 2022, CHAPTER 107 Sections 2a(4) & 3a(4)

The Number of Liens on Real Property That is Placed, Sold, or Enforced Due to Non-Payment and How Those Numbers Compare to the Same Time in The Previous Year as Well as in 2019

Notes: [Insert notation here for any of the sections - expand cell if needed]

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment
0	0	0

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment
0	0	0

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment
0	0	0

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment
0	0	0

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment
0	0	0

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment
0	0	0

P.L. 2022, CHAPTER 107 Sections 2a(6) & 3a(6)

The Number of Customer Accounts That Became Eligible for Disconnection Due to Bill Non-Payment But Were Not Disconnected Because of Any Legally Mandated or Voluntary Suspensions of Disconnections Due to The Coronavirus 2019 Pandemic

Notes: [Insert notation here for any of the sections - expand cell if needed]

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected
83

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected
119

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected
44

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected
0

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected
4

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected
1

P. L. 2022, CHAPTER 107 Sections 2a(5) & 3a(5):

The Number Of Customers In Arrears By 30, 60, 90, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed Per Customer In Each Of Those Categories, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or followrows tabs please leave the column blank and disclose why in the "Notes" section.

Notes: (Insert notation here for any of the sections - expand cell if needed)

Definitives: Staff interests Arrears, under the context of Sections 2a(5) & 3a(5) as follows:
The amount of money that a customer owes to a utility provider for services that have already been provided but have not been paid for.
Active DPAs or customers currently enrolled in a DPA, should not be included in this section of the report, as Sections 2a(7) & 3a(7) request those amounts.

Continue work paper ->

Montague Water & Sewer Company

City	Municipality	Zip code	Number of Residential Customers in Arrears					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	210	106	72	60	64	50
Total Number of Customers			210	106	72	60	64	50

Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 18,892.28	\$ 8,156.74	\$ 7,923.76	\$ 6,670.04	\$ 5,583.61	\$ 26,012.00
Total Dollar Amount					

Average Amount of Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 89.01	\$ 87.21	\$ 110.05	\$ 111.17	\$ 86.40	\$ 520.24
Average Amount Owed					

City	Municipality	Zip code	Number of Residential Customers in Arrears					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	173	106	83	62	43	129
Total Number of Customers			173	106	83	62	43	129

Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 11,803.62	\$ 7,608.05	\$ 6,618.89	\$ 4,640.64	\$ 2,076.12	\$ 71,471.64
Total Dollar Amount					

Average Amount of Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 68.23	\$ 72.46	\$ 79.75	\$ 74.85	\$ 68.21	\$ 554.04
Average Amount Owed					

City	Municipality	Zip code	Number of Residential Customers in Arrears					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	203	113	62	26	21	20
Total Number of Customers			203	113	62	26	21	20

Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 13,341.70	\$ 7,041.43	\$ 3,376.38	\$ 1,273.97	\$ 719.48	\$ 3,232.04
Total Dollar Amount					

Average Amount of Residential Arrears Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 66.72	\$ 62.31	\$ 54.46	\$ 49.00	\$ 34.26	\$ 161.60
Average Amount Owed					

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	7	2			1	-
Total Number of Customers			7	2			1	-

City	Municipality	Zip code	Non-Residential Average Dollars					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	\$ 1,618.04	\$ 27.30	\$ -	\$ -	\$ 21.00	\$ -
Total Dollar Amount			\$ 1,618.04	\$ 27.30	\$ -	\$ -	\$ 21.00	\$ -

City	Municipality	Zip code	Average Amount of Non-Residential Average Dollars					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	\$ 231.15	\$ 13.65	\$ -	\$ -	\$ 21.00	\$ -
Average Amount Owed			\$ 231.15	\$ 13.65	\$ -	\$ -	\$ 21.00	\$ -

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	4	1	2	1	1	9
Total Number of Customers			4	1	2	1	1	9

City	Municipality	Zip code	Non-Residential Average Dollars					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	\$ 871.08	\$ 39.83	\$ 69.44	\$ 34.00	\$ 38.14	\$ 1,410.11
Total Dollar Amount			\$ 871.08	\$ 39.83	\$ 69.44	\$ 34.00	\$ 38.14	\$ 1,410.11

City	Municipality	Zip code	Average Amount of Non-Residential Average Dollars					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	\$ 217.77	\$ 39.83	\$ 34.72	\$ 34.00	\$ 38.14	\$ 156.68
Average Amount Owed			\$ 217.77	\$ 39.83	\$ 34.72	\$ 34.00	\$ 38.14	\$ 156.68

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	6	-	-	-	-	-
Total Number of Customers			6	-	-	-	-	-

City	Municipality	Zip code	Non-Residential Average Dollars					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	\$ 1,197.19	\$ -	\$ -	\$ -	\$ -	\$ -
Total Dollar Amount			\$ 1,197.19	\$ -	\$ -	\$ -	\$ -	\$ -

City	Municipality	Zip code	Average Amount of Non-Residential Average Dollars					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07927	\$ 199.53	\$ -	\$ -	\$ -	\$ -	\$ -
Average Amount Owed			\$ 199.53	\$ -	\$ -	\$ -	\$ -	\$ -

P.L. 2022, CHAPTER 107 Sections 2a(8) & 3a(8):

The Number Of Customers That Entered Into, Successfully Completed, Or Defaulted From A Deferred Payment Agreement, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears of Customers that entered into Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
2	\$ 107.85	\$ 107.85	14	\$ 13,029.47	\$ 930.68	3	\$ 1,939.76	\$ 646.59
		\$ 107.85			\$ 930.68			\$ 646.59

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
24	\$ 26,974.90	\$ 1,226.13	3	\$ 977.31	\$ 325.77	0	\$ -	\$ -
		\$ 1,226.13			\$ 325.77			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	1	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

P.L. 2022, CHAPTER 107 Sections 2a(12) & 3a(12)

The Number Of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Definitions:

Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows:
1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date.
2. Penalty - a charge that a customers incurs for violating the terms of an agreement or contract.

Table with 9 columns: The Number of Customers Charged Late Fees, Total Dollar Amount of Late Fees, Average Amount of Late Fees Per Customer, The Number of Customers Charged Penalties, Total Dollar Amount of Penalties, Average Amount of Penalties Per Customer, The Number of Customers Charged Interest, Total Dollar Amount of Interest, Average Amount of Interest Per Customer. Row 1 shows zeros.

Table with 9 columns: The Number of Customers Charged Late Fees, Total Dollar Amount of Late Fees, Average Amount of Late Fees Per Customer, The Number of Customers Charged Penalties, Total Dollar Amount of Penalties, Average Amount of Penalties Per Customer, The Number of Customers Charged Interest, Total Dollar Amount of Interest, Average Amount of Interest Per Customer. Row 1 shows zeros.

Table with 9 columns: The Number of Customers Charged Late Fees, Total Dollar Amount of Late Fees, Average Amount of Late Fees Per Customer, The Number of Customers Charged Penalties, Total Dollar Amount of Penalties, Average Amount of Penalties Per Customer, The Number of Customers Charged Interest, Total Dollar Amount of Interest, Average Amount of Interest Per Customer. Row 1 shows zeros.

Table with 9 columns: The Number of Customers Charged Late Fees, Total Dollar Amount of Late Fees, Average Amount of Late Fees Per Customer, The Number of Customers Charged Penalties, Total Dollar Amount of Penalties, Average Amount of Penalties Per Customer, The Number of Customers Charged Interest, Total Dollar Amount of Interest, Average Amount of Interest Per Customer. Row 1 shows zeros.

Table with 9 columns: The Number of Customers Charged Late Fees, Total Dollar Amount of Late Fees, Average Amount of Late Fees Per Customer, The Number of Customers Charged Penalties, Total Dollar Amount of Penalties, Average Amount of Penalties Per Customer, The Number of Customers Charged Interest, Total Dollar Amount of Interest, Average Amount of Interest Per Customer. Row 1 shows zeros.

Table with 9 columns: The Number of Customers Charged Late Fees, Total Dollar Amount of Late Fees, Average Amount of Late Fees Per Customer, The Number of Customers Charged Penalties, Total Dollar Amount of Penalties, Average Amount of Penalties Per Customer, The Number of Customers Charged Interest, Total Dollar Amount of Interest, Average Amount of Interest Per Customer. Row 1 shows zeros.

Table with 9 columns: The Number of Customers Charged Late Fees, Total Dollar Amount of Late Fees, Average Amount of Late Fees Per Customer, The Number of Customers Charged Penalties, Total Dollar Amount of Penalties, Average Amount of Penalties Per Customer, The Number of Customers Charged Interest, Total Dollar Amount of Interest, Average Amount of Interest Per Customer. Row 1 shows zeros.

P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9)

**Available Customer Assistance Programs,
Including Terms of Eligibility, Available Budget
For Each Program, and Any Enhancements to
The Programs That Are Being Made to Address
Anticipated Increase in Demand**

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.
Staff Note: Please input data for the residential customer class only.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

Montague Water & Sewer Company

Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet Increases in Demand
N/A						
Totals						

P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

P.L. 2022, CHAPTER 107 Sections 2a(19) & 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this **MUST** be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

RATES & FEES		
5/31/2023		
Rates		
Residential Class - WATER	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	15.96	21
Base Water Charge (Fixed Charge) - 1"	39.90	21
Base Water Charge (Fixed Charge) - 1.5"	79.80	21
Base Water Charge (Fixed Charge) - 2"	127.68	21
Base Water Charge (Fixed Charge) - 3"	239.40	21
Base Water Charge (Fixed Charge) - 4"	399.00	21
Base Water Charge (Fixed Charge) - 6"	798.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	21
Commercial Class - WATER		
Base Water Charge (Fixed Charge) - 5/8"	47.88	22
Base Water Charge (Fixed Charge) - 3/4"	71.82	22
Base Water Charge (Fixed Charge) - 1"	119.70	22
Base Water Charge (Fixed Charge) - 1.5"	239.00	22
Base Water Charge (Fixed Charge) - 2"	383.04	22
Base Water Charge (Fixed Charge) - 3"	718.20	22
Base Water Charge (Fixed Charge) - 4"	1,197.00	22
Base Water Charge (Fixed Charge) - 6"	2,394.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	22
Hydrants - WATER		
Monthly Fire Hydrant charge for High Point Country Club Community	37.8	24
Charges		
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
Residential Class - SEWER		
Base Sewer Charge (Fixed Charge)	72.94	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
Commercial Class - SEWER		
Base Sewer Charge (Fixed Charge) - 5/8"	364.70	15
Base Sewer Charge (Fixed Charge) - 3/4"	547.05	15
Base Sewer Charge (Fixed Charge) - 1"	911.75	15
Base Sewer Charge (Fixed Charge) - 1.5"	1,823.50	15
Base Sewer Charge (Fixed Charge) - 2"	2,917.60	15
Base Sewer Charge (Fixed Charge) - 3"	5,470.50	15
Base Sewer Charge (Fixed Charge) - 4"	9,117.50	15
Base Sewer Charge (Fixed Charge) - 6"	18,235.00	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	15
Notes:		

