

RESPONSE TO AO20060471
MONTAGUE WATER & SEWER COMPANY
WATER & SEWER

April-23

8/1/2023

P.L. 2022, CHAPTER 107 Sections 2a(2) & 3a(2): Number Of Local Utility And Public Utility Customers For Each Category Of Utility Service (Example: Water, Wastewater, Gas, Electric) And How Those Numbers Compare To The Previous Year At The Same Time And Same Time In 2019

Notes: [Insert notation here for any of the sections - expand cell if needed]

(a) Number of Customers: (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Number of Customers: (WASTEWATER)
751	254
\$ 52.05	\$ 96.06
\$ 52.05	\$ 96.06

(a) Number of Customers: (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Number of Customers: (WASTEWATER)
640	204
\$ 40.50	\$ 71.31
\$ 40.50	\$ 71.31

(a) Number of Customers: (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Number of Customers: (WASTEWATER)
411	114
\$ 45.13	\$ 73.44
\$ 45.13	\$ 73.44

(a) Number of Customers: (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Number of Customers: (WASTEWATER)
5	1
\$ 86.03	\$ 404.70
\$ 86.03	\$ 404.70

(a) Number of Customers: (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Number of Customers: (WASTEWATER)
5	1
\$ 255.20	\$ 360.99
\$ 255.20	\$ 360.99

(a) Number of Customers: (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Number of Customers: (WASTEWATER)
5	1
\$ 262.75	\$ 360.99
\$ 262.75	\$ 360.99

P.L. 2022, CHAPTER 107 Sections 2a(13) & 3a(13): The Average and Median Dollar Amount Billed To Customer Accounts And The Average And Median Utility Usage Per Customer Account, And How The Numbers Compare To The Previous Year At The Same Time As Well As The Same Time In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

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(a) Average \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Median \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Average Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average Utility Usage Per Customer Account - (WASTEWATER)	(a) Median Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 52.05	\$ 96.06	\$ 45.35	\$ 96.36	4516.78	1159.52	3702	1160
\$ 52.05	\$ 96.06	\$ 45.35	\$ 96.36	4,516.78	1,159.52	3,702.00	1,160.00

(a) Average \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Median \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Average Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average Utility Usage Per Customer Account - (WASTEWATER)	(a) Median Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 40.50	\$ 71.31	\$ 35.45	\$ 72.20	4962.34	0	3991	0
\$ 40.50	\$ 71.31	\$ 35.45	\$ 72.20	4,962.34	-	3,991.00	-

(a) Average \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Median \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Average Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average Utility Usage Per Customer Account - (WASTEWATER)	(a) Median Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 45.13	\$ 73.44	\$ 38.14	\$ 72.20	5795.28	0	4509	0
\$ 45.13	\$ 73.44	\$ 38.14	\$ 72.20	5,795.28	-	4,509.00	-

(a) Average \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Median \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Average Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average Utility Usage Per Customer Account - (WASTEWATER)	(a) Median Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 86.03	\$ 404.70	\$ 67.27	\$ 404.70	4,802.50	2,001.00	2,441.00	2,001.00
\$ 86.03	\$ 404.70	\$ 67.27	\$ 404.70	4,802.50	2,001.00	2,441.00	2,001.00

(a) Average \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Median \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Average Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average Utility Usage Per Customer Account - (WASTEWATER)	(a) Median Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 255.20	\$ 360.99	\$ 77.75	\$ 360.99	3367.75	0	1361	0
\$ 255.20	\$ 360.99	\$ 77.75	\$ 360.99	3,367.75	-	1,361.00	-

(a) Average \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Median \$ Amount Billed to Customer Accounts - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	(a) Average Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average Utility Usage Per Customer Account - (WASTEWATER)	(a) Median Utility Usage Per Customer Account - (WATER)	(b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Median Utility Usage Per Customer Account - (WASTEWATER)
\$ 262.75	\$ 360.99	\$ 78.03	\$ 360.99	12103.4	0	28	0
\$ 262.75	\$ 360.99	\$ 78.03	\$ 360.99	12,103.40	-	28.00	-

P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3)

The Number of Local Utility and Public Utility Service Customers:
 - Who Were Sent Disconnection Notices Due to Bill Non-Payment
 - Who Were Disconnected Due to Bill Non-Payment
 - Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment
 - Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection
 How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Company

Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
April-23 Apr-23	Montague		07827	139	3	1
Totals						

Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
April-22 Apr-22	Montague		07827	0	0	0
Totals						

Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
April-19 Apr-19	Montague		07827	62	2	2
Totals						

Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
April-23 Apr-23	Montague		07827	2	0	0
Totals						

Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
April-22 Apr-22	Montague		07827	0	0	0
Totals						

Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
April-19 Apr-19	Montague		07827	4	0	0
Totals						

P. L. 2022, CHAPTER 107 Sections 2a(5) & 3a(5)

The Number Of Customers In Arrears By 30, 60, 90, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed Per Customer In Each Of Those Categories, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or footnotes please leave the column blank and disclose why in the "Notes" section.

Notes: (Insert notation here for any of the sections - expand cell if needed)

Definitives: Staff interests Arrears, under the context of Sections 2a(5) & 3a(5) as follows: The amount of money that a customer owes to a utility provider for services that have already been provided but have not been paid for. Active DPAs or customers currently enrolled in a DPA, should not be included in this section of the report, as Sections 2a(7) & 3a(7) request those amounts.

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Montague Water & Sewer Company		Number of Residential Customers in Arrears						Residential Arrears Dollars						Average Amount of Residential Arrears Dollars								
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		
April-21	Montague	07827	190	109	75	69	49	47	\$ 10,316.41	\$ 6,899.62	\$ 5,154.07	\$ 5,140.44	\$ 3,321.45	\$ 11,826.88	\$ 54.30	\$ 61.46	\$ 68.72	\$ 65.87	\$ 67.73	\$ 251.64		
Total Number of Customers			190	109	75	69	49	47	Total Dollar Amount	10,316	6,899	5,154	5,140	3,321	11,827	Average Amount Owed	54.30	61.46	68.72	65.87	67.73	251.64
April-22	Montague	07827	218	164	120	81	81	166	\$ 15,442.65	\$ 12,776.42	\$ 9,240.82	\$ 6,488.64	\$ 5,930.63	\$ 100,186.72	\$ 70.84	\$ 77.91	\$ 77.01	\$ 71.30	\$ 73.22	\$ 603.63		
Total Number of Customers			218	164	120	81	81	166	Total Dollar Amount	15,443	12,776	9,241	6,489	5,931	100,187	Average Amount Owed	70.84	77.91	77.01	71.30	73.22	603.63
April-19	Montague	07827	220	128	49	33	22	20	\$ 14,205.25	\$ 7,313.93	\$ 2,240.37	\$ 1,183.35	\$ 1,206.17	\$ 3,658.13	\$ 65.16	\$ 58.04	\$ 45.72	\$ 36.86	\$ 54.78	\$ 146.33		
Total Number of Customers			220	128	49	33	22	20	Total Dollar Amount	14,205	7,313	2,240	1,183	1,206	3,658	Average Amount Owed	65.16	58.04	45.72	36.86	54.78	146.33

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	7	5	1	-	-	-
Total Number of Customers			7	5	1	-	-	-

Non-Residential Average Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 1,718.12	\$ 327.17	\$ 11.82	\$ -	\$ -	\$ -
Total Dollar Amount					

Average Amount of Non-Residential Average Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 246.16	\$ 65.43	\$ 11.82	\$ -	\$ -	\$ -
Average Amount Owed					

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	6	5	3	3	3	11
Total Number of Customers			6	5	3	3	3	11

Non-Residential Average Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 991.96	\$ 462.01	\$ 537.40	\$ 182.80	\$ 195.38	\$ 2,384.22
Total Dollar Amount					

Average Amount of Non-Residential Average Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 165.33	\$ 92.40	\$ 179.13	\$ 60.93	\$ 65.12	\$ 214.93
Average Amount Owed					

City	Municipality	Zip code	Number of Non-Residential Customers					
			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
Montague		07827	5	1	1	-	-	1
Total Number of Customers			5	1	1	-	-	1

Non-Residential Average Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 1,053.14	\$ 14.65	\$ 11.86	\$ -	\$ -	\$ 59.23
Total Dollar Amount					

Average Amount of Non-Residential Average Dollars					
30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
\$ 210.63	\$ 14.65	\$ 11.86	\$ -	\$ -	\$ 59.23
Average Amount Owed					

P.L. 2022, CHAPTER 107 Sections 2a(7) & 3a(7):

The Number Of Customers Enrolled In Deferred Payment Agreements At The End Of Each Month, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, The Average Length Of The Repayment Term Under Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

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Montague Water & Sewer Company

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
April-23	Montague		07827	53	\$ 68.94	\$ 31,159.38	\$ 587.91	8.51
Apr-23								
Totals					\$ 68.94	\$	\$ 587.91	\$ 8.51

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
April-22	Montague		07827	39	\$ 78.63	\$ 27,153.10	\$ 905.10	11.85
April-22								
Totals					\$ 78.63	\$	\$ 905.10	\$ 11.85

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
April-19	Montague		07827	0	\$ -	\$ -	\$ -	0
April-19								
Totals					\$ -	\$ -	\$ -	\$ -

Non-Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
April-23	Montague		07827	0	\$ -	\$ -	\$ -	0
Apr-23								
Totals					\$ -	\$ -	\$ -	\$ -

Non-Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
April-22	Montague		07827	1	\$ 84.59	\$ -	\$ -	0
April-22								
Totals					\$ 84.59	\$	\$ -	\$ -

Non-Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
April-19	Montague		07827	0	\$ -	\$ -	\$ -	0
April-19								
Totals					\$ -	\$ -	\$ -	\$ -

P.L. 2022, CHAPTER 107 Sections 2a(8) & 3a(8):

The Number Of Customers That Entered Into, Successfully Completed, Or Defaulted From A Deferred Payment Agreement, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

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Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears of Customers that entered into Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
1	\$ 567.93	\$ 567.93	5	\$ 3,804.57	\$ 760.91	2	\$ 1,506.20	\$ 753.10
		\$ 567.93			\$ 760.91			\$ 753.10

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
12	\$ 3,547.79	\$ 1,182.60	1	\$ 641.26	\$ 641.26	0	\$ -	\$ -
		\$ 1,182.60			\$ 641.26			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
1	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

P.L. 2022, CHAPTER 107 Sections 2a(12) & 3a (12)

The Number Of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Definitions: Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows:
 1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date.
 2. Penalty - a charge that a customers incurs for violating the terms of an agreement or contract.

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -

P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9)

**Available Customer Assistance Programs,
Including Terms of Eligibility, Available Budget
For Each Program, and Any Enhancements to
The Programs That Are Being Made to Address
Anticipated Increase in Demand**

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.
Staff Note: Please input data for the residential customer class only.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

Montague Water & Sewer Company

Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet Increases in Demand
N/A						
Totals						

P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

P.L. 2022, CHAPTER 107 Sections 2a(19) & 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this **MUST** be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

RATES & FEES		
4/30/2023		
Rates		
Residential Class - WATER	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	15.96	21
Base Water Charge (Fixed Charge) - 1"	39.90	21
Base Water Charge (Fixed Charge) - 1.5"	79.80	21
Base Water Charge (Fixed Charge) - 2"	127.68	21
Base Water Charge (Fixed Charge) - 3"	239.40	21
Base Water Charge (Fixed Charge) - 4"	399.00	21
Base Water Charge (Fixed Charge) - 6"	798.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	21
Commercial Class - WATER		
Base Water Charge (Fixed Charge) - 5/8"	47.88	22
Base Water Charge (Fixed Charge) - 3/4"	71.82	22
Base Water Charge (Fixed Charge) - 1"	119.70	22
Base Water Charge (Fixed Charge) - 1.5"	239.00	22
Base Water Charge (Fixed Charge) - 2"	383.04	22
Base Water Charge (Fixed Charge) - 3"	718.20	22
Base Water Charge (Fixed Charge) - 4"	1,197.00	22
Base Water Charge (Fixed Charge) - 6"	2,394.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	22
Hydrants - WATER		
Monthly Fire Hydrant charge for High Point Country Club Community	37.8	24
Charges		
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
Residential Class - SEWER		
Base Sewer Charge (Fixed Charge)	72.94	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
Commercial Class - SEWER		
Base Sewer Charge (Fixed Charge) - 5/8"	364.70	15
Base Sewer Charge (Fixed Charge) - 3/4"	547.05	15
Base Sewer Charge (Fixed Charge) - 1"	911.75	15
Base Sewer Charge (Fixed Charge) - 1.5"	1,823.50	15
Base Sewer Charge (Fixed Charge) - 2"	2,917.60	15
Base Sewer Charge (Fixed Charge) - 3"	5,470.50	15
Base Sewer Charge (Fixed Charge) - 4"	9,117.50	15
Base Sewer Charge (Fixed Charge) - 6"	18,235.00	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	15
Notes:		

