



Agenda Date: 5/10/23
Agenda Item: 9B

STATE OF NEW JERSEY
Board of Public Utilities
44 South Clinton Avenue, 1st Floor
Post Office Box 350
Trenton, New Jersey 08625-0350
www.nj.gov/bpu/

ALL UTILITIES

IN THE MATTER OF THE NEW JERSEY BOARD OF)
PUBLIC UTILITIES' RESPONSE TO THE COVID-19)
PANDEMIC)
)
)
) DOCKET NO. AO20060471

Parties of Record:

- Phillip J. Passanante, Esq.**, Atlantic City Electric Company
- Deborah Franco, Esq.**, Elizabethtown Gas Company and South Jersey Gas Company
- Joshua Eckert, Esq.**, Jersey Central Power & Light Company
- Andrew Dembia, Esq.**, New Jersey Natural Gas Company
- Matthew Weissman, Esq.**, Public Service Electric and Gas Company
- John L. Carley, Esq.**, Rockland Electric Company
- Stephan R. Bishop, Esq.**, New Jersey American Water Company
- Rodolphe Bouichou**, Veolia Water New Jersey, Inc.
- Jay L. Kooper, Esq.**, Middlesex Water Company
- Larry Carson**, Aqua New Jersey, Inc.
- David G. Ern**, Gordon's Corner Water Company
- John J. Brunetti**, Midtown Water Company
- David B. Simmons, Jr.**, Simmons Water Company
- Eric Olsen**, Shore Water Company
- John Cannie**, Fayson Lakes Water Company
- Wendy E. Stewart**, Atlantic City Sewer Company
- J. Bryce Mendenhall**, Montague Water Company
- Jeffrey Fuller**, Lake Lenape Water Company
- Henryk Schwarz**, Mt. Olive Villages Water Company and Mount Olive Villages Sewer Company
- Robert H. Oostdyk, Jr., Esq.**, Murphy McKeon P.C., on behalf of the Borough of Butler
- Brian O. Lipman, Esq.**, Director, New Jersey Division of Rate Counsel

BY THE BOARD:

BACKGROUND

On January 30, 2020, the International Health Regulations Emergency Committee of the World Health Organization declared the coronavirus disease of 2019 ("COVID-19") a "public health emergency of international concern," which means "an extraordinary event which is determined

to constitute a public health risk to other States through the international spread of disease and to potentially require a coordinated international response.” On March 9, 2020, Governor Phil Murphy signed Executive Order No. 103, declaring a State of Emergency and a Public Health Emergency in response to the COVID-19 pandemic, in order to ensure the continuity of government services and protect the public.¹

On July 2, 2020, the New Jersey Board of Public Utilities (“Board” or “BPU”), in recognition of the significant and extraordinary expenditures that COVID-19 could have on the State’s regulated utilities, entered an Order authorizing each of the State’s regulated utilities to create a COVID-19-related regulatory asset by deferring on their books and records the prudently incurred incremental costs related to COVID-19 (“Regulatory Asset”). The time period for the Regulatory Asset began on March 9, 2020 and was to run through September 30, 2021, or 60 days after Governor Murphy issued an order, declaration, proclamation, or similar announcement that the Public Health Emergency is no longer in effect, or, in the absence of such an order, declaration, proclamation or similar announcement, 60 days from the time the Public Health Emergency automatically terminates pursuant to N.J.S.A. 26:13-3(b), whichever is later.² The Board directed all affected utilities to maintain detailed records of the incremental COVID-19-related costs and savings and to file quarterly reports of those COVID-19 related costs incurred, along with any offsets.

On October 28, 2020, the Board issued an Order expanding the scope of this docket to examine all pandemic related issues by way of a generic proceeding, which allowed for a public comment period through November 30, 2020.³ On June 24, 2021, based upon recommendations made by Board Staff, the Board issued an Order in this matter expanding the Universal Service Fund (“USF”) and Fresh Start programs as a result of discussions that took place during working group session among State agencies, utility companies, advocacy groups, and non-profit organizations.⁴

On September 14, 2021, the Board extended the Regulatory Asset period from September 30, 2021 to December 31, 2022, and instructed that the filing of a petition for recovery of these assets be within 60 days of this extended period end date.⁵ The Board also ordered that the regulated utilities file as part of their quarterly reports, data regarding the number of Deferred Payment Arrangements created each month, number of Fresh Start recipients, amount of funds received through existing state and federal programs (i.e. LiHEAP and USF), new hires related to addressing COVID-19 arrearages, number of field collection visits, and number of disconnections and reconnections by zip code or city.

¹ EO 103 and all other executive orders referenced in this Order are available online at https://nj.gov/infobank/eo/056murphy/approved/eo_archive.shtml

² In re the New Jersey Board of Public Utilities’ Response to the Covid-19 Pandemic, BPU Docket No. AO20060471, Order dated July 2, 2020.

³ In re the New Jersey Board of Public Utilities’ Response to the Covid-19 Pandemic, BPU Docket No. AO20060471, Order dated October 28, 2020.

⁴ In re the New Jersey Board of Public Utilities’ Response to the Covid-19 Pandemic, BPU Docket No. AO20060471, Order dated June 24, 2021.

⁵ In re the New Jersey Board of Public Utilities’ Response to the Covid-19 Pandemic, BPU Docket No. AO20060471, Order dated September 14, 2021.

On December 21, 2022, the Board extended the Regulatory Asset period for a second time from December 31, 2022 to March 15, 2023, and extended the filing deadline for COVID-19 cost recovery filings to 60 days from the close of the extended Regulatory Asset period.⁶ The Board reiterated that the regulated utilities are to file as part of their quarterly reports data regarding the number of deferred payment arrangements created each month, number of Fresh Start recipients, amount of funds received through existing state and federal programs (i.e., LiHEAP and USF), new hires related to addressing COVID-19 arrearages, number of field collection visits, and number of disconnections and reconnections by zip code or city. Additionally, the Board ordered that the utilities should include in the quarterly filings: information related to amounts of arrearages recovered through any mechanism including the Societal Benefits Charge, base rates, federal funds, etc.; amounts of COVID-related short-term borrowing and carrying costs on that debt; amounts saved due to COVID-related changes in their business activities; and revenues from each class of customer during the regulatory asset period.

The Legislature Directs the Collection of Data by Enacting P.L. 2022, c. 107

On September 15, 2022, P.L. 2022, c.107, codified as N.J.S.A. § 48:2-29.57 *et seq.* (“Statute”), was enacted. The Statute instructs the Board to collect data from utilities and issue certain reports regarding the effect of COVID-19 on local utility and public utility service to commercial and residential customers in New Jersey. N.J.S.A. § 48:2-29.58(a).⁷

Specifically, N.J.S.A. § 48:2-29.58(a) provides that the BPU, in consultation with the New Jersey Department of Community Affairs (“DCA”), within 30 days after the conclusion of a Board proceeding concerning the response to the COVID-19 pandemic (“Proceeding”), shall prepare and submit to the Governor and Legislature a written report (“COVID Report”) making findings and recommendations concerning the effect the COVID-19 pandemic has had on local and public utility service to commercial and residential customers in New Jersey. Data collected from the Proceeding is to be posted on the BPU’s Internet website and updated quarterly until September 15, 2024, or 24 months after the September 15, 2022 effective date of the Statute. See N.J.S.A. § 48:2-29.58(a). N.J.S.A. § 48:2-29.58(a) further provides that the data shall be formatted in a manner determined by the BPU and shall include, but not be limited to, the following 19 categories of information, organized by month, utility name, type of utility service provided, customer class, municipality, and zip code:

1. the overall impact on local utility and public utility supply, demand, revenues, and expenses;
2. the number of local utility and public utility customers, for each category of utility service and how those numbers compare to the same time in 2019;
3. the number of local utility and public utility service customer disconnection notices sent due to bill non-payment, service disconnections due to bill non-payment, service reconnections of customers disconnected for bill non-payment, average time between service disconnection due to non-payment and service reconnection, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;

⁶ In re the New Jersey Board of Public Utilities’ Response to the Covid-19 Pandemic, BPU Docket No. AO20060471, Order dated December 21, 2022.

⁷ L. 2022, c.107, <https://pub.njleg.state.nj.us/Bills/2022/PL22/107 .PDF>. All legislation referenced in this order can be accessed online at: <https://www.njleg.state.nj.us/>.

4. as applicable, the number of liens on real property placed, sold, or enforced due to non-payment, and how those numbers compare to the same time in 2019;
5. the number of customers in arrears by 30, 60, 90, 120, 150, and 180 days at the end of each month, the total dollar amount owed and average amount owed per customer in each of those categories, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;
6. the number of customer accounts that became eligible for disconnection due to bill nonpayment but were not disconnected because of any legally mandated or voluntary suspension of disconnections due to the coronavirus 2019 pandemic;
7. the number of customers enrolled in deferred payment agreements at the end of each month, the total dollar amount of arrears and average amount of arrears per customer subject to those agreements, the average length of the repayment term under those agreements, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;
8. the number of customers that entered into, successfully completed, or defaulted from a deferred payment agreement, the total dollar amount of arrears and average amount of arrears per customer subject to those agreements, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;
9. available customer assistance programs, including terms of eligibility, available budget for each program, and any enhancements to the programs that are being made to address anticipated increased demand;
10. the number of customers that applied for financial assistance under each applicable utility assistance program, and how that number cited, pursuant to this paragraph, compares to the same time in 2019;
11. the number of customers receiving assistance under each utility assistance program at the end of each month, and how that number cited, pursuant to this paragraph, compares to the same time in 2019;
12. the number of customers charged late fees, penalties, and interest, the total dollar amount of late fees, penalties, and interest charged and average amount of late fees, penalties, and interest per customer subject to such charges, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;
13. the average and median dollar amount billed to customer accounts and the average and median utility usage per customer account, and how the numbers cited, pursuant to this paragraph, compare to the same time in 2019;
14. the total dollar amounts billed to and collected from customer accounts and how the numbers cited, pursuant to this paragraph, compare to the previous year at the same time, except that such data need not be broken down by municipality and zip code within the service area of a utility;

15. the methods and contents of general communications by local utilities and public utilities to customers concerning their rights and available assistance programs if customers are unable to pay their bills in full, excluding any customer-specific communications;
16. the board's assessment of whether existing customer assistance programs are presently, and in the future, sufficient to meet the financial needs of customers in arrears who are unable to pay those arrears in full, as well as the needs of customers who may be unable to pay future bills;
17. a list of any planned local utility and public utility infrastructure projects that were scheduled to take place during or after the reporting period that were canceled or for which the actual or anticipated start date was delayed due to the financial or other impacts of the coronavirus 2019 pandemic;
18. local utility and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the same time in 2019; and
19. each local utility's and public utility's schedule of rates and charges. As used in this paragraph, "rates" mean the fixed component, if any, and the volumetric or other variable component, if any, of the cost of service that are applied to a category of customers and "charges" mean amounts that are billed to a customer under specific circumstances that are not included in the provider's base rate including, but not limited to, late fees, connection fees, impact fees for new development, deposits for opening new accounts, and any other fees, surcharges, or penalties.

Each public utility and local utility must collect the required data within 21 days of the effective date, and file with the BPU quarterly for 24 months thereafter, the data itemized in N.J.S.A. § 48:2-29.58(a) "in a form and manner determined by the board." N.J.S.A. § 48:2-29.58(b). N.J.S.A. § 48:2-29.58(c) reiterates that the BPU is to provide on its Internet website the data required by paragraph (a) of the section, including, in a downloadable format, the raw data from each update, while not including personally identifiable information of any customer.

The Statute also requires the BPU to "collect and compile" information in a second type of report, on a quarterly basis, beginning not more than 30 months after the effective date of the Statute, or March 15, 2025 ("Quarterly Reports"). See N.J.S.A. § 48:2-29.59(a). Unlike the analogous portion of the Statute pertaining to the COVID Report, in relation to the Quarterly Reports, the Statute does not include the "formatted in a manner determined by the board" language. Compare N.J.S.A. § 48:2-29.58(a) with N.J.S.A. § 48:2-29.59(a). Like N.J.S.A. § 48:2-29.58(a), which governs the COVID Report, in relation to the Quarterly Reports, N.J.S.A. § 48:2-29.59(a) requires the BPU to collect 19 categories of data from the utilities, "organized by month, utility name, type of utility service provided, customer class, municipality, and zip code..."

The difference between the two (2) sets of categories underlying the respective reports is that, for the COVID Report, within certain categories, current information is to be collected along with information that would enable comparison "to the same time in 2019." See e.g., N.J.S.A. § 48:2-29.58(a)(2). For the Quarterly Reports, within certain categories, current information is again to be collected, but instead along with information that would enable comparison "to the previous year at the same time." See e.g., N.J.S.A. § 48:2-29.59(a)(2). Like N.J.S.A. § 48:2-29.58(b) requires of the information to be filed in relation to the COVID Report, for the Quarterly Reports, N.J.S.A. § 48:2-29.59(b) requires the utilities to file the information required under paragraph (a) of the section with the BPU, "in a form and manner determined by" the BPU.

In compliance with N.J.S.A. § 48:2-29.58(b) and N.J.S.A. § 48:2-29.59(b), the Staff of the Board (“Staff”) created an Excel spreadsheet (“Template”) in furtherance of the BPU’s determination of “the form and manner” by which local and public utilities are required to file information under the Statute. The Template contains space whereby each local and public utility can provide the 19 categories of data required by each of N.J.S.A. § 48:2-29.58(a) and N.J.S.A. § 48:2-29.59(a). To comply with N.J.S.A. § 48:2-29.58(a) and N.J.S.A. § 48:2-29.59(a), the Template organizes the 19 categories of required data by city, municipality, zip code and customer class, and requests statewide totals for each item.

In an effort to tailor the template to accurately encompass all data the Statute requires to be collected and filed, and to most effectively gather information that will be used to draft the Quarterly and COVID Reports, Staff formed a working group comprised of the regulated utilities and many utility consumer interest groups. A draft of the Template was circulated to the working group in late January 2023 in advance of the working group meeting that occurred on February 2, 2023. During the meeting, the Template was discussed and Staff requested members of the group submit written comments in this docket regarding the template.

Written comments were received by the following working group members: 1) Public Power Association of New Jersey; 2) Legal Services of New Jersey; 3) New Jersey Natural Gas Company; 4) Natural Resources Defense Council; 5) Jersey Central Power & Light Company; 6) New Jersey American Water Company; 7) South Jersey Industries; 8) Atlantic City Electric Company; 9) Middlesex Water Company; and 10) Public Service Electric and Gas Company. The comments from the working group were considered by Board Staff and resulted in modification to the first draft of the template. A second meeting was held with select members of the working group on April 4, 2023 to address specific and legitimate concerns and to establish an understanding and consensus on specific definitions to ensure standardization in the collection and submission of data. The final version of the Template is attached to this Order as Exhibit 1, and can be accessed in Excel format at <https://nj.gov/bpu/agenda/doc/PL107ReportingRequirementTemplateFinal.xlsx>

DISCUSSION AND FINDINGS

The Board **HEREBY FINDS** that the Template prepared by Staff, attached hereto as *Standardized P.L. 2022, C. 107 Reporting Template* and accessible in Excel format at <https://nj.gov/bpu/agenda/doc/PL107ReportingRequirementTemplateFinal.xlsx>, accounts for all information the Statute requires to be collected and filed. The Board further **FINDS** that the Template organizes the information in a manner that is consistent with the Statute’s instruction. The Board **HEREBY ORDERS** that, pursuant to N.J.S.A. § 48:2-29.58(b) and N.J.S.A. § 48:2-29.59(b), the Template is the form and manner by which the local utilities and public utilities are to file the data as required by N.J.S.A. § 48:2-29.58(a) and N.J.S.A. § 48:2-29.59(a). Local and public utilities are instructed to file their submissions electronically into this docket, through the Board’s External Access Portal upon obtaining a MyNewJersey Portal ID. Once an account is established, you will need an authorization code, which can be obtained upon request by emailing the Board’s IT Helpdesk at BPUIHELPDESK@bpu.nj.gov. Detailed instructions for e-Filing can be found on the Board’s home page at <https://www.nj.gov/bpu/agenda/efiling>.

Consistent with the foregoing, each local and public utility is **HEREBY DIRECTED** to file completed versions of the Template on a quarterly basis. Each local and public utility is **HEREBY DIRECTED** to file three (3) completed Templates per quarterly submission, one (1) for each month of the respective quarter. The first quarterly submission, comprised of three (3) completed monthly Templates, one for each of April 2023, May 2023 and June 2023, shall be filed in this

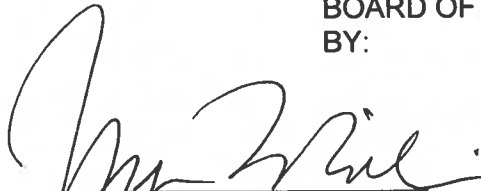
docket on or before August 1, 2023 for the period ending June 30, 2023, and each subsequent quarterly submission shall be filed no later than 30 days after the end of each subsequent calendar quarter. In addition, each local and public utility is **HEREBY DIRECTED** to file completed Templates for the months of September 2022, October 2022, November 2022, December 2022, January 2023, February 2023, and March 2023 in this docket no later than September 15, 2023. The Board further **ORDERS** that the obligation of each local and public utility to complete those portions of the Template covering N.J.S.A. § 48:2-29.58(a), which draw comparison "to the same time in 2019," expires on September 15, 2024. As such, the last month for which the data required by N.J.S.A. 48:2-29.58(a) must be included in filings of the template with the Board is September 2024.

In light of the new quarterly filing requirements imposed by this Order, each utility company regulated by the Board is **HEREBY DIRECTED** to discontinue the quarterly filings imposed by the Order in this docket dated July 2, 2020, which were expanded upon by Orders in this docket dated September 14, 2021 and December 21, 2022.

This Order shall be effective May 17, 2023.

DATED: May 10, 2023

BOARD OF PUBLIC UTILITIES
BY:



JOSEPH L. FIORDALISO
PRESIDENT



MARY-ANNA HOLDEN
COMMISSIONER



DIANNE SOLOMON
COMMISSIONER



DR. ZENON CHRISTODOULOU
COMMISSIONER

ATTEST:



SHERRI L. GOLDEN
BOARD SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities.

Cover Page

STANDARDIZED P.L. 2022,
C. 107 REPORTING TEMPLATE
Page 1

INSERT CAPTION AND DOCKET NUMBER
[NAME OF UTILITY]
[UTILITY SERVICE PROVIDED]
[MONTH AND YEAR IN RELATION TO THE DATA]
[SUBMISSION DATE]

P.L. 2022, CHAPTER 107 Sections 3a(1) & 3a(1)1:

Overall Impact On Local Utility And Public Utility Supply, Demand, Revenue, And Expense Information

Please fill in each respective box. If the data is unavailable or cannot be broken down by any of the sections or following tabs please leave the column blank and disclose why in the "Notes" sector

Notes: [Insert notation here for any of the sections - expand cell if needed]

Definitions:

- Staff interprets the following words, under the context of Sections 2a(1) & 3a(1) as:
- 1. Supply - utility sales (kWh, Therms, or Gallons).
- 2. Demand - the amount of electricity (kW [kilowatts]), gas [DeKalbans (DB)], or water (K (Thousand Gallons)), utilized for monthly need
- 3. Revenues - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water, month
- 4. Expenses - the amount of costs incurred by the utility in terms of providing service to customers, month

Continue work paper =>

[Name of Utility]					Use this column if you provided dual services, specify in column header if the below inputs are made to Electric, Gas, Water or Wastewater.		Use this column if you provided dual services, specify in column header if the below inputs are made to Electric, Gas, Water or Wastewater.			
	Residential	City	Municipality	Zip Code	Supply :	Supply :	Demand :	Demand :	Revenues :	Expenses :
[Month, Current Year]										
Totals										
[Month, Prior Year]										
Totals										
[Month, 2019]										
Totals										
[Month, Current Year]	Non-Residential	City	Municipality	Zip Code	Supply :	Supply :	Demand :	Demand :	Revenues :	Expenses :
Totals										
[Month, Prior Year]	Non-Residential	City	Municipality	Zip Code	Supply :	Supply :	Demand :	Demand :	Revenues :	Expenses :
Totals										
[Month, 2019]	Non-Residential	City	Municipality	Zip Code	Supply :	Supply :	Demand :	Demand :	Revenues :	Expenses :
Totals										

P.L. 2022, CHAPTER 107 Sections 2a(2) & 3a(2):

Number Of Local Utility And Public Utility Customers For Each Category Of Utility Service (Example: Water, Wastewater, Gas, Electric) And How Those Numbers Compare To The Previous Year At The Same Time And Same Time In 2019

Notes: (Insert notation here for any of the sections - expand cell if needed)

(a)	(b)
Number of Customers: (State Whether the Customers are Gas, Electric, Water or Wastewater Customer)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)
Number of Customers: (State Whether the Customers are Gas, Electric, Water or Wastewater Customer)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)
Number of Customers: (State Whether the Customers are Gas, Electric, Water or Wastewater Customer)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)
Number of Customers: (State Whether the Customers are Gas, Electric, Water or Wastewater Customer)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)
Number of Customers: (State Whether the Customers are Gas, Electric, Water or Wastewater Customer)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]

P.L. 2022, CHAPTER 107 Sections 2a(1) & 3a(1):

The Average and Median Dollar Amount Billed to Customer Accounts And The Average And Median Utility Usage Per Customer Account, And How The Numbers Compare To The Previous Year At The Same Time As Well As The Same Time In 2019.

Notes: (Insert notation here for any of the sections - expand cell if needed)

(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Average \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Average Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Average \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Average Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Average \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Average Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Average \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Average Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]

(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Average \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median \$ Amount Billed to Customer Accounts	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Average Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	Median Utility Usage Per Customer Account	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.
[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]	[AVERAGE OF SUM]

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P.L. 2022, CHAPTER 107 Sections 2a(14) & 3a(14):

The Total Dollar Amounts Billed to and Collected from Customer Accounts and How The Numbers Compare To The Previous Year At The Same Time As Well As The Same Time In 2019.

Notes: [insert notation here for any of the sections - expand cell if needed]

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts

P.L. 2022, CHAPTER 107 Sections 2a(18) & 3a(18):

The local and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the previous year at the same time as well as the same time in 2019.

Notes: [insert notation here for any of the sections - expand cell if needed]

Definitions:

- Staff interprets the following words, under the context of Sections 2a(18) & 3a(18) as:
1. Sales Revenue - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water
 2. Operating Revenue - the total amount of money that a utility company earns from its primary business operations including the generation, transmission, and distribution of electricity, gas, or water to customers
 3. Net Revenue - the total amount of revenue that a utility company earns after deducting any discounts, returns and allowances from its gross revenue

Spec Revenue	Operating Revenue	Net Revenue

Spec Revenue	Operating Revenue	Net Revenue

Spec Revenue	Operating Revenue	Net Revenue

Spec Revenue	Operating Revenue	Net Revenue

Spec Revenue	Operating Revenue	Net Revenue

Spec Revenue	Operating Revenue	Net Revenue

P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3)

The Number of Local Utility and Public Utility Service Customers:
 - Who Were Sent Disconnection Notices Due to Bill Non-Payment
 - Who Were Disconnected Due to Bill Non-Payment
 - Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment
 - Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection
 How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

[Name of Utility]	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non-Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection																																																																																																																																																																																																																																																																																																																																																																								
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P.L. 2022, CHAPTER 107 Sections 2a(4) & 3a(4)

The Number of Liens on Real Property That Is Placed, Sold, or Enforced Due to Non-Payment and How Those Numbers Compare to the Same Time In The Previous Year as Well as In 2018

Notes: [Insert notation here for any of the sections - expand cell if needed]

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment

The Number of Liens on Real Property that were <u>PLACED</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non-Payment

P.L. 2022, CHAPTER 107 Sections 2a(8) & 3a(8)

The Number of Customer Accounts That Became Eligible for Disconnection Due to Bill Non-Payment But Were Not Disconnected Because of Any Legally Mandated or Voluntary Suspensions of Disconnections Due to The Coronavirus 2018 Pandemic

Notes: [Insert notation here for any of the sections - expand cell if needed]

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected

Number of Customer Accounts Eligible for Disconnection for Non-Payment that were Not Disconnected

Averages

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P.L. 2023, CHAPTER 107 Sections 246C & 246D

The Number of Customers in arrears by 30, 60, 90, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed For Customers in Each Of Those Categories, And How The Numbers Cited Pursuant To This Paragraph, Compare To The Same Time Previous Year And to 2019.

Please fill in each respective line, if the data is unavailable or cannot be broken down by any of the sections or columns below, please make the column blank and disclose why in the "Notes" section.

Notes: (Insert notation here for any of the sections - required, not if needed)

Definitions:
 1) "in arrears" means, under the context of sections 246C & 246D, as follows:
 The amount of money that a customer owes to a utility provider for services that have already been provided but have not been paid.
 2) Arrears of a customer currently entered in a GPA, should not be included in this section of the report, as sections 2471 & 2472 request those amounts.

Continue with page 8 >>>

Name of Utility	City	Municipality	Zip Code	Number of Residential Customers in Arrears						Residential Arrears Dollars					Average Amount of Residential Arrears Dollars													
				30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days							
Month, Current Year																												
				Total Number of Customers						Total Dollar Amount					Average Amount Owed													
Month, Prior Year																												
				Total Number of Customers						Total Dollar Amount					Average Amount Owed													
Month, 2019																												
				Total Number of Customers						Total Dollar Amount					Average Amount Owed													

Amalgams

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City	Municipality	Zip Code	Number of Non-Residential Customers						Non-Residential Amalgam Dollars						Average Amount of Non-Residential Amalgam Dollars					
			30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days	30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days	30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days
Total Number of Customers																				

City	Municipality	Zip Code	Number of Non-Residential Customers						Non-Residential Amalgam Dollars						Average Amount of Non-Residential Amalgam Dollars					
			30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days	30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days	30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days
Total Number of Customers																				

City	Municipality	Zip Code	Number of Non-Residential Customers						Non-Residential Amalgam Dollars						Average Amount of Non-Residential Amalgam Dollars					
			30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days	30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days	30-39 Days	40-49 Days	50-59 Days	60-69 Days	70-79 Days	80-89 Days
Total Number of Customers																				

P.L. 2022, CHAPTER 107 Sections 2a(7) & 3a(7):
 The Number Of Customers Enrolled In Deferred Payment Agreements At The End Of Each Month, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, The Average Length Of The Repayment Term Under Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Please fill in each respective box. If the data is unavailable or cannot be broken down by any of the sections in following table please leave the column blank and disclose why in the "Notes" section.

Notes: (insert notation here for any of the sections - expand cell if needed)

Continue work paper ->

(Name of Utility)

(Month, Current Year)

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Totals					(AVERAGE OF SUM)		(AVERAGE OF SUM)	(AVERAGE OF SUM)

(Month, Prior Year)

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Totals					(AVERAGE OF SUM)		(AVERAGE OF SUM)	(AVERAGE OF SUM)

(Month, 2019)

Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Totals					(AVERAGE OF SUM)		(AVERAGE OF SUM)	(AVERAGE OF SUM)

(Month, Current Year)

Non-Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Totals					(AVERAGE OF SUM)		(AVERAGE OF SUM)	(AVERAGE OF SUM)

(Month, Prior Year)

Non-Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Totals					(AVERAGE OF SUM)		(AVERAGE OF SUM)	(AVERAGE OF SUM)

(Month, 2019)

Non-Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Totals					(AVERAGE OF SUM)		(AVERAGE OF SUM)	(AVERAGE OF SUM)

Deferred Payment Agreements, Fees

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P.L. 2022, CHAPTER 107 Sections 24(9) & 2a(9):

The Number of Customers That Entered Into, Successfully Completed, Or Defaulted From A Deferred Payment Agreement, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, And How The Numbers Chgd, Pursuant To This Paragraph, Compares To The Same Time Previous Year And in 2019.

Notes: (Insert notation here for any of the sections - expand cell if needed)

Continue work paper >

Number of Customers that Entered into Deferred Payment Agreements	Total Dollar Amount of Arrears of Customers that entered into Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
Number of Customers that Entered into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
Number of Customers that Entered into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
Number of Customers that Entered into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
Number of Customers that Entered into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
Number of Customers that Entered into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)

Deferred Payment Agreements: Fees

P.L. 2022, CHAPTER 107 Sections 2a(12) & 3a(12)

The Number Of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: (Insert notation here for any of the sections - expand cell if needed)

Definitions: Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows:
 1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date.
 2. Penalty - a charge that a customer incurs for violating the terms of an agreement or contract.

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		(AVERAGE OF SUM)			(AVERAGE OF SUM)			(AVERAGE OF SUM)

Assistance Programs, Outreach

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P.L. 2022, CHAPTER 107 Sections 2a(10) & 3a(10)

The Number of Customers That Applied For Financial Assistance Under Each Applicable Utility Assistance Program, and How That Number Compares to The Previous Year as Well as to 2019*

Notes: (Insert notation here for any of the sections - expand cell if needed)

P.L. 2022, CHAPTER 107 Sections 2a(11) & 3a(11)

The Number of Customers Receiving Assistance Under Each Applicable Utility Assistance Program at The End of Each Month, and How That Number Compares to The Same Time in The Previous Year as Well as in 2019.

Notes: (Insert notation here for any of the sections - expand cell if needed)

Continue with paper ->

[Month Year] Residential Number of Customers that Applied	[Month, Prior Year] Residential Number of Customers that Applied	[Month 2019] Residential Number of Customers that Applied	[Month, Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month, Prior Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month 2019] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program

P.L. 2022, CHAPTER 107 Sections 2a(15) & 2a(15)

The Methods and Contents of General Communications By Local and Public Utilities to Customers Concerning Their Rights and Available Assistance Programs If Customers Are Unable to Pay Their Bills in Full, Excluding Any Customer-Specific Communications

Notes: [Insert notation here for any of the sections - expand cell if needed]

Methods of Outreach	Narrative Descriptions of the "Contexts" of the Outreach and other relevant notes.	Indicate Whether Outreach Materials/Notices are provided in languages other than English: (Y/N)	Explanation of which Materials and Translated into what languages.	Links to any Webpage(s) that Provides Information Concerning Customer Rights and Assistance Programs

P.L. 2022, CHAPTER 107 Sections 2a(17) & 3a (17)

Please List Any Planned Local Utility And Public Utility Infrastructure Projects That Were Scheduled To Take Place During Or After The Reporting Period That Were Canceled Or For Which The Actual Or Anticipated Start Date Was Delayed Due To The Financial Or Other Impacts Of The Coronavirus 2019 Pandemic

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

[Name of Utility]

Project Name	Location of affected Project, if Applicable	Impact to Project Schedule	Reason for concern / project impacts	Description

Board Assessment

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P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

Rates and Charges

P.L. 2022, CHAPTER 107 Sections 2a(19) & 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges, As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this MUST be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

#REF!	[Customer Class] RATES & FEES	
	As of [Month, Day, Year]	
Rates		
Delivery	[Place rates/ charges]	[Cite Tariff Pages]
Customer Charge (Fixed Charge)		
Demand Charge (Fixed Charge)		
Distribution		
Summer 1st block [specify block] (Volumetric Charge)		
Summer next block [specify block] (Volumetric Charge)		
Winter 1st block (Volumetric Charge)		
Winter next block [specify block] (Volumetric Charge)		
Distribution Riders		
CIP / LRAM (Volumetric Charge)		
IIP (Volumetric Charge)		
NGC (Volumetric Charge)		
RGGI Recovery Charge (Volumetric Charge)		
SBC (Volumetric Charge)		
SPRC (Volumetric Charge)		
TCJA 2017 Clauses/Riders (Volumetric Charge)		
ZEC Recovery Charge (Volumetric Charge)		
BGS / BGSS		
Summer 1st block [specify block] (Volumetric Charge)		
Summer next block [specify block] (Volumetric Charge)		
Winter 1st block [specify block] (Volumetric Charge)		
Winter next block [specify block] (Volumetric Charge)		
BGS Reconciliation Charge (Volumetric Charge)		
Transmission (Volumetric Charge)		
TECs and RMR (Volumetric Charge)		
Charges		
Late Fees		
Connection Fees		
New Development Fees		
Deposits for opening new accounts		
Other Fees: (Please break down and list all applicable miscellaneous fees)		
Surcharges		
Penalties		
Notes: [Insert notation if need]		

IN THE MATTER OF THE NEW JERSEY BOARD OF PUBLIC UTILITIES' RESPONSE TO THE COVID-19 PANDEMIC

DOCKET NO. AO20060471

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