

April 26, 2022

Carmen Diaz, Acting Secretary N.J. Board of Public Utilities 44 South Clinton Avenue, 1<sup>st</sup> Floor Post Office Box 350 Trenton, NJ 08625-0350

Re: New Jersey Natural Gas Company

Universal Service Fund

Quarterly Report March 2022

BPU Docket No. EX00020091

## Dear Secretary Diaz:

Pursuant to the above, attached is the New Jersey Natural Gas Company's Universal Service Fund report for the quarter ended March 31, 2022. Electronic copies of the attached schedules have already been provided to Richard Lambert.

In accordance with the Order issued by the Board in connection with I/M/O the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed. No paper copies will follow. Thank you.

If you have any questions or comments, please email Marianne Harrell at MHarrell@njng.com.

Very truly yours,

Mark G. Kahrer

Senior Vice President – Regulatory Affairs, Marketing and Energy Efficiency

MH

## Attachments

C: Alice Bator, BPU
Robert Brabston, BPU
Maureen Clerc, BPU
William Foley, BPU
Richard Lambert, BPU
Tony Iskander, BPU
Elizabeth Lawrence, BPU
Maura Caroselli, RC
Brian Lipman, RC
Sarah Steindel, RC

STATE OF NEW JERSEY )

SS :

COUNTY OF MONMOUTH )

# **VERIFICATION**

MARK G. KAHRER, being duly sworn according to law, upon his oath, deposes and says that:

- 1. I am the Senior Vice President Regulatory Affairs, Marketing and Energy Efficiency for New Jersey Natural Gas Company and I am authorized to make this affidavit on behalf of New Jersey Natural Gas Company.
- 2. The attached schedules correctly portray the information set forth therein, to the best of my knowledge and belief.

MARK G. KAHRER

Sworn and subscribed before me this

26th day of April 2022

Andrew K. Dembia

ATTORNEY AT LAW

STATE OF NEW JERSEY

# **New Jersey Natural Gas USF 2nd Quarter Report 2022**

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Number of USF Customers	14,815	Average														
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00		\$75.01 to \$100.00		\$125.010 to \$150.00	Greater than \$150.00	Total								
Dollars	\$226,532	\$277,357	\$242,497	\$157,816	\$79,324	\$38,725	\$33,102	\$1,055,354								
Number of Customers	28,131	7,619	3,986	1,834	721	285	196	42,772								
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00		\$50.01 to \$75.00		\$100.01 to \$200.00			\$400.01 to			\$2000.01 to \$3000.00	\$3000.01 to \$4000.00	\$4000.01 to \$5000.00	\$5000.01 and Greater	Total
Distribution of Flesh Start	φ3.00	\$23.00	\$30.00	φ13.00	\$100.00	\$200.00	<b>\$300.00</b>	φ <del>4</del> 00.00	\$300.00	\$1000.00	φ2000.00	φ3000.00	<b>94000.00</b>	\$3000.00	and Greater	Total
Arrearage Forgiveness Dollars	\$2	\$13,817	\$16,765	\$15,782	\$12,573	\$20,883	\$6,766	\$1,106	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$87,695
Number of Customers	36	975	471	266	153	173	31	4	0	0	0	0	0	0	0	2,109
Distribution of Customer bills	\$1.00 to \$50.00	\$50.01 to \$100.00	\$100.01 to \$150.00	\$150.01 to \$200.00		\$250.01 and greater	Total									
Bill Dollars	\$127,229	\$531,882	\$1,259,211	\$1,621,456	\$1,389,122	\$2,688,370	\$7,617,271									
Number of Customers	4,225	6,929	10,018	9,314	6,235	7,805	44,526									
Number of Customer Terminated for Non-Payment	2															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%		Greater than 100%										
Number of customer	28259	3923	1559	539	3951	3421	41652									
	67.85%	9.42%	3.74%	1.29%	9.49%	8.21%										
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of Customers	36677	397	264	66	3849	397	41650									
	88.06%	0.95%	0.63%	0.16%	9.24%	0.95%										
Number of customer participating in Comfort Partners	38															

# **USF Report January 2022**

Number of USF Customers	14,270															
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00	\$50.01 to \$75.00	\$75.01 to \$100.00	\$100.01 to \$125.00	\$125.010 to \$150.00	Greater than \$150.00	Total								
Dollars	\$73,596	\$89,167	\$76,486	\$49,703	\$24,119	\$12,221	\$9,975	\$335,267								
Number of Customers	9,059	2,452	1,257	577	219	90	59	13,713								
														<u> </u>		
		45.007	205.044	450.044	4== 0.4.4	*****	******	*****	400.044	4500.044	\$1000.01	******	\$3000.01	4000.01	\$5000.01	
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00	\$25.01 to \$50.00	\$50.01 to \$75.00	\$75.01 to \$100.00	\$100.01 to \$200.00	\$200.01 to \$300.00	\$300.01 to \$400.00				\$2000.01 to \$3000.00		to \$5000.00	and Greater	Total
Arrearage Forgiveness Dollars	\$0.47	\$5,280.84	\$6,556.85	\$5,814.06	\$5,046.00	\$7,877.21	\$1,563.66	\$717.87								\$32,856.96
Number of Customers	8	363	179	95	59	58	7	2								771
Distribution of Customer bills	\$1.00 to \$50.00	\$50.01 to \$100.00	\$100.01 to \$150.00	\$150.01 to \$200.00	\$200.01 to \$250.00	\$250.01 and greater	Total									
Bill Dollars	\$37,212	\$137,959	\$358,951	\$528,084	\$531,844	\$1,024,996	\$2,619,047									
Number of Customers	1,233	1,822	2,843	3,028	2,385	2,993	14,304									
Number of Customer Terminated for Non-Payment	0															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of customer	10607	1044	320	103	532	746	13,352									
	79.44%	7.82%	2.40%	0.77%	3.98%	5.59%	100.00%									
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of Customers	12618	68	27	12	494	132	13,351									
%	94.51%	0.51%	0.20%	0.09%	3.70%	0.99%	100.00%									
Number of customer participating in Comfort Partners	11															

# **USF Report February 2022**

Number of USF Customers	14,587														
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00			\$100.01 to \$125.00		Greater than \$150.00	Total							
Dollars	\$63,167	\$81,475	\$71,551	\$46,595	\$24,063	\$11,827	\$10,207	\$308,886							
Number of Customers	7,685	2,239	1,177	543	219	87	61	12,011							
Distribution of Fresh Start		\$5.00 to \$25.00			\$75.01 to \$100.00		\$200.01 to \$300.00	\$300.01 to \$400.00	400.01 to \$500.00	\$500.01 to	\$2000.01 to \$3000.00	\$3000.01 to \$4000.00	4000.01 to \$5000.00	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$1.41	\$4,100	\$4,626	\$4,627	\$4,115	\$6,166	\$2,152	\$388							\$26,175.62
Number of Customers	22	282	133	79	47	47	10	1							621
Distribution of Customer bills					\$200.01 to \$250.00	\$250.01 and greater	Total								
Bill Dollars	\$34,422	\$136,992	\$333,089	\$561,855	\$525,233	\$1,190,008	\$2,781,600								
Number of Customers	1,179	1,797	2,627	3,208	2,352	3,447	14,610								
Number of Customer Terminated for Non-Payment	0														
Distribution of Bills paid		26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%									
Number of customer	9,312	1,431	553	208	1,129	1,272	13,905								
	66.97%	10.29% 26% to	3.98%	1.50%	8.12% 91% to	9.15% Greater									
Distribution of Customer Share Paid		50%	51% to 75%	76% to 90%	-	than 100%									
Number of Customers	12,502	105	62	15	1,123	98	13,905								
%	89.91%	0.76%	0.45%	0.11%	8.08%	0.70%									
Number of customer participating in Comfort Partners	16														

# **USF Report March 2022**

Number of USF Customers	15,587															
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00				\$125.010 to \$150.00	Greater than \$150.00	Total								
Dollars	\$89,769	\$106,715	\$94,460	\$61,517	\$31,142	\$14,678	\$12,920	\$411,201								
Number of Customers	11,387	2,928	1,552	714	283	108	76	17,048								
												\$2000.01	\$3000.01		\$5000.01	
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00			\$75.01 to \$100.00	\$100.01 to \$200.00	\$200.01 to \$300.00	\$300.01 to \$400.00				to \$3000.00	to \$4000.00	4000.01 to	and Greater	Total
Arrearage Forgiveness Dollars	\$0.42	•				\$6,839.74		\$0.00	φ300.00	φ1000.00	\$2000.00	φ3000.00	φ4000.00	\$3000.00	Greater	\$28,662.41
Number of Customers	ψ0. <del>4</del> 2	330						·								717
Transor or Guotomoro		000	100	02	.,	00		•								
Distribution of Customer bills	\$1.00 to \$50.00	\$50.01 to \$100.00	\$100.01 to \$150.00		\$200.01 to \$250.00	\$250.01 and greater	Total									
Bill Dollars	\$55,595.47	\$256,930.31	\$567,170.62	\$531,516.64	\$332,045.12	\$473,365.49	\$2,216,624									
Number of Customers	1,813	3,310	4,548	3,078	1,498	1,365	15,612									
Number of Customer Terminated for Non-Payment	2															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of customer	8,340	1,448	686	228	2,290	1,403	14,395									
	57.94%	10.06%	4.77%	1.58%	15.91%	9.75%	100.00%									
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of Customers	11,557	224	175	39	2,232	167	14,394									
%	80.29%	1.56%	1.22%	0.27%	15.51%	1.16%	100.00%									
Number of customer participating in Comfort Partners	11															

# New Jersey Natural Gas Company USF/ Lifeline Billing and Remittance Summary

### **USF/Lifeline Billing**

### Total Units USF Lifeline USF/Lifeline Billing Billing Billed Rate Rate Billing Oct-21 а 24,609,889 \$0.012500 \$307,623.61 \$0.005300 \$130,432.41 \$438,056.02 Nov-21 71,068,271 \$0.012500 \$888,353.38 \$0.005300 \$376,661.83 \$1,265,015 а Dec-21 93,649,323 \$0.012500 \$1,170,616.53 \$0.005300 \$496,341.41 \$1,666,958 а Jan-22 а 147123031.8 \$0.012500 \$1,839,037.90 \$0.005300 \$779,752.07 \$2,618,790 Feb-22 а 100,868,552 \$0.012500 \$1,260,856.90 \$0.005300 \$534,603.32 \$1,795,460 \$1,040,201.25 \$441,045.33 Mar-22 83,216,100 \$0.012500 \$0.005300 \$1,481,247 а \$601,711.14 Apr-22 48,136,891 \$0.012500 \$0.005300 \$255,125.52 \$856,837 е \$465,726 May-22 е 26,164,402 \$0.012500 \$327,055.03 \$0.005300 \$138,671.33 Jun-22 е 19,379,609 \$0.012500 \$242,245.12 \$0.005300 \$102,711.93 \$344,957 \$237,083.83 \$0.005300 \$100,523.54 \$337,607 Jul-22 е 18,966,706 \$0.012500 Aug-22 18,672,161 \$0.012500 \$233,402.01 \$0.005300 \$98,962.45 \$332,364 е Sep-22 е 18,992,712 \$0.012500 \$237,408.90 \$0.005300 \$100,661.37 \$338,070 Total 670,847,648 \$8,385,595.60 \$3,555,492.51 \$11,941,088

### **USF/Lifeline Remittance**

		-		Total
USF		Lifeline		USF/Lifeline
Remittance	Date	Remittance	Date	Remittance
\$307,624.00	11/15/21	\$130,432.00	11/15/21	\$438,056.00
\$888,353.00	12/10/21	\$376,662.00	12/10/21	\$1,265,015.00
\$1,170,617.00	01/14/21	\$496,341.00	01/14/21	\$1,666,958.00
\$1,839,038.00	02/11/22	\$779,752.00	02/11/22	\$2,618,790.00
\$1,260,857.00	3/11/2022	\$534,603.00	3/11/2022	\$1,795,460.00
\$1,040,201.00	4/15/2022	\$441,045.00	04/15/22	\$1,481,246.00
\$601,711.00		\$255,126.00		\$856,837.00
\$327,055.00		\$138,671.00		\$465,726.00
\$242,245.00		\$102,712.00		\$344,957.00
\$237,084.00		\$100,524.00		\$337,608.00
\$233,402.00		\$98,962.00		\$332,364.00
\$237,409.00		\$100,661.00		\$338,070.00
\$8,385,596.00		\$3,555,491.00		\$11,941,087.00

Date Submitted: 4/26/2022 Prepared By: Marianne Harrell E-mail: mharrell@njng.com

## New Jersey Natural Gas Company Calculation of USF Recovery

		USF Credits Issued <sup>1</sup>	Fresh Start Forgiveness Granted	Total USF Benefits Provided	Admin and Other Credits	Total Due From Trust Fund	USF F Received Fro Amount	runds m Trust Fund Date	Under/(Over)  Recovery for the Month	Cumulative Under/Over Recovery excl. interest
Sep-21	а									\$12,660
Oct-21	а	\$148,932	\$8,333	\$157,265	\$0	\$157,265	\$104,488	10/29/21	\$52,777	\$65,437
Nov-21	а	\$281,707	\$8,497	\$290,205	\$0	\$290,205	\$177,661	11/26/21	\$112,544	\$177,981
Dec-21	а	\$432,082	\$28,980	\$461,062	\$0	\$461,062	\$641,407	12/21/21	(\$180,345)	(\$2,364)
Jan-22	а	\$331,962	\$29,700	\$361,662	\$0	\$361,662	0		(\$945,850)	(\$948,214)
Feb-22	а	\$306,854	\$24,577	\$331,431	\$0	\$331,431	\$1,307,512	02/04/22	(\$1,449,850)	(\$2,398,064)
Mar-22	а	\$408,198	\$26,724	\$434,921	\$0	\$434,921	\$1,781,281	3/4/22 & 3/28/22	(\$1,346,360)	(\$3,744,424)
Apr-22	е	\$408,198	\$26,724	\$434,921	\$0	\$434,921	\$894,573		(\$459,651)	(\$4,204,075)
May-22	е	\$408,198	\$26,724	\$434,921	\$0	\$434,921	\$517,471		(\$82,550)	(\$4,286,625)
Jun-22	е	\$408,198	\$26,724	\$434,921	\$0	\$434,921	\$281,267		\$153,654	(\$4,132,971)
Jul-22	е	\$408,198	\$26,724	\$434,921	\$0	\$434,921	\$208,331		\$226,591	(\$3,906,380)
Aug-22	е	\$408,198	\$26,724	\$434,921	\$0	\$434,921	\$203,892		\$231,029	(\$3,675,351)
Sep-22	е	\$408,198	\$26,724	\$434,921	\$0	\$434,921	\$200,726		\$234,196	(\$3,441,155)
Total		\$4,358,920	\$287,155	\$4,646,075	\$0	\$4,646,075	\$6,318,610		(\$3,453,816)	

<sup>1</sup> Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 4/26/2022 Prepared By: Marianne Harrell E-mail: mharrell@njng.com

## New Jersey Natural Gas Company Calculation of USF Interest

		Beg	Customer	Admin and		Amt Received	Underrecovery	Average Balance		Interest on	Cumulative	Underrecovery and Interest
		Balance	Benefits <sup>1</sup>	Other Credits	Sub-Total	From Trust Fund <sup>3</sup>	Balance	Net of Tax	Rate	Avg Balance	Interest 23	Balance
	а						\$12,660					\$12,660
Oct-21	а	\$12,660	\$157,265	\$0	\$169,925	\$102,667	\$67,258	\$28,727	0.87%	\$21	\$21	\$67,279
Nov-21	а	\$67,258	\$290,205	\$0	\$357,463	\$177,661	\$179,802	\$88,806	1.10%	\$81	\$102	\$179,904
Dec-21	а	\$179,802	\$461,062	\$0	\$640,864	\$641,407	(\$543)	\$64,435	1.16%	\$62	\$165	(\$378)
Jan-22	а	(\$543)	\$361,662	\$0	\$361,120	\$0	\$361,120	\$129,609	1.38%	\$149	\$314	\$361,433
Feb-22	а	\$361,120	\$331,431	\$0	\$692,551	\$1,307,512	(\$614,962)	(\$91,244)	1.78%	(\$135)	\$178	(\$614,784)
Mar-22	а	(\$614,962)	\$434,921	\$0	(\$180,040)	\$1,781,281	(\$1,961,321)	(\$926,045)	1.91%	(\$1,474)	(\$1,296)	(\$1,962,617)
Apr-22	е	(\$1,961,321)	\$434,921	\$0	(\$1,526,400)	\$894,573	(\$2,420,973)	(\$1,575,216)	1.91%	(\$2,507)	(\$3,803)	(\$2,424,776)
May-22	е	(\$2,420,973)	\$434,921	\$0	(\$1,986,051)	\$517,471	(\$2,503,523)	(\$1,770,110)	1.91%	(\$2,817)	(\$6,620)	(\$2,510,143)
Jun-22	е	(\$2,503,523)	\$434,921	\$0	(\$2,068,601)	\$281,267	(\$2,349,869)	(\$1,744,552)	1.91%	(\$2,777)	(\$9,397)	(\$2,359,266)
Jul-22	е	(\$2,349,869)	\$434,921	\$0	(\$1,914,947)	\$208,331	(\$2,123,278)	(\$1,607,873)	1.91%	(\$2,559)	(\$11,956)	(\$2,135,234)
Aug-22	е	(\$2,123,278)	\$434,921	\$0	(\$1,688,357)	\$203,892	(\$1,892,249)	(\$1,443,381)	1.91%	(\$2,297)	(\$14,254)	(\$1,906,503)
Sep-22	е	(\$1,892,249)	\$434,921	\$0	(\$1,457,327)	\$200,726	(\$1,658,053)	(\$1,276,156)	1.91%	(\$2,031)	(\$16,285)	(\$1,674,338)

<sup>&</sup>lt;sup>1</sup> Benefits include monthly customer credits and Fresh Start Forgiveness granted. Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 4/26/2022 Prepared By: Marianne Harrell E-mail: mharrell@njng.com

<sup>&</sup>lt;sup>2</sup> The Cumulative Interest should be added to the underrecovery balance at the end of the program year in order to determine the USF factor for the next program year.

<sup>&</sup>lt;sup>3</sup> The amount received in October 2021 has been reduced by the prior year's interest.