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January 28, 2022

**VIA ELECTRONIC MAIL**

Ms. Aida Camacho-Welch, Secretary  
Board of Public Utilities  
44 South Clinton Ave., 9<sup>th</sup> Floor  
PO Box 350  
Trenton, NJ 08625-0350

**Re: In the Matter of the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic, Docket No. A020060471**

Dear Secretary Camacho-Welch,

On July 2, 2020, the New Jersey Board of Public Utilities (“BPU” or “Board”) issued an Order, requiring that each utility that establishes a COVID-19 regulatory asset account file quarterly reports with the Board of the COVID-19-related costs incurred and offsets together with a verification by an authorized representative.

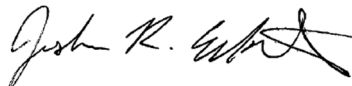
The information in the attached report reflects those COVID-19-related costs that have been identified and quantified, to date, and does not represent an exhaustive list for any or all deferral periods. As this event is continuing, the Company is working diligently to assess the financial and operational impacts to improve identification and quantification of appropriate impacts for future deferral and reporting.

In accordance with the July 2, 2020 Order, Jersey Central Power & Light Company (“JCP&L” or the “Company”) is filing its seventh quarterly report of the COVID-19-related costs incurred and offsets for the period ending December 31, 2021, along with a verification.

In a September 14, 2021 Order, the Board Ordered that utilities include the number of Deferred Payment Arrangements created each month, Fresh Start recipients, funds received through existing state and federal programs, new hires related to addressing COVID-19 arrearages, number of field collection visits and the number of disconnections and reconnections by zip code or city, in their quarterly reports. Please note that such information has been provided on a monthly basis, in accordance with Staff direction, as part of the Company’s monthly arrearage data filings starting with the November filing.

Please contact me if you have any further questions.

Very truly yours,



Joshua R. Eckert

**AFFIDAVIT**  
**OF**  
**VERIFICATION**

**Mark A. Mader**, being duly sworn upon his oath, deposes and says:

1. I am Director of Rates and Regulatory Affairs – New Jersey for Jersey Central Power & Light Company (“JCP&L”), and I am duly authorized to make this Affidavit of Verification on its behalf.

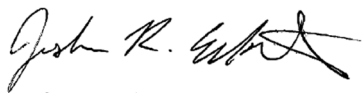
2. The foregoing JCP&L Quarterly Report was prepared by me or under my supervision, and I hereby verify that the information contained therein is true and correct to the best of my knowledge, information, and belief.



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Mark A. Mader

Sworn to and subscribed before me  
this 28 day of January 2022.



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Joshua R. Eckert  
An Attorney-at-Law licensed to practice in the State of New Jersey  
Attorney ID: 250992018

## JCP&L COVID-19 Deferral as of December 31, 2021

<u>Line</u>	<u>Incremental COVID-19 Costs</u>	<u>4th Qtr 2021</u> <u>Cumulative</u>	
1	Communications	\$590,504	A
2	COVID-19 Pandemic Employee Recognition	\$3,007,212	B
3	COVID-19 Preparation and Response	\$3,714,328	C
4	Facility Cleaning & Guard Service	\$315,654	
5	Forgone Distribution Fee Revenues	\$183,317	
6	General Business & Travel	\$679,529	
7	Incremental A/R Carrying Charge	\$170,755	D
8	Lost Productivity	TBD	
9	Medical Services	\$570,096	E
10	Personal Protection Equipment (PPE)	\$1,118,769	F
11	Recruited Contingent Labor/Direct COVID-19 OT Labor	\$1,148,407	G
12	Storm Prep and Response - Tropical Storm Isaias	\$7,540,725	H
13	Vehicle Rentals	\$1,970,187	
14	Total Incremental Costs	<u>\$21,009,483</u>	
	<b><u>Incremental COVID-19 Savings &amp; Cost Offsets</u></b>		
15	Travel	(\$591,739)	I
16	Health Benefits		J
17	Total Savings/Cost Offsets	<u>(\$591,739)</u>	
18	Total Net COVID-19 Costs/Savings	<u>\$20,417,744</u>	

### **INCREMENTAL COVID-19 COSTS**

- A Communications**  
Customer education on obtaining bill assistance.
- B COVID-19 Pandemic Employee Recognition**  
One-time discretionary payment for employees, who were required to continue working in the field or FE location, whose jobs did not allow flexibility to work from home or another location.
- C COVID-19 Preparation and Response**  
Costs associated with establishing remote reporting sites in order to ensure proper social distancing. These costs include: office space and storage trailers, port-a-johns, washing stations, water, electrician services and cleaning and sanitizing.  
All costs listed in this category were a direct result of COVID-19 and would not have been incurred if not for the pandemic.
- D Incremental A/R Carrying Charge**  
Carrying cost on incremental non-current A/R.

**E Medical Services**

Includes FMLA Deferrals - Family Medical Leave Absence related to COVID.

**F Personal Protection Equipment (PPE)**

Incremental costs of items required for the protection of customers and employees such as gloves, goggles, hazmat bags, face shields/masks, protectors, hoods and liners and sanitation kits.

JCP&L uses Personal Protective Equipment during many activities, additional PPE required to perform activities during the pandemic have been purchased.

**G Direct COVID-19 OT Labor**

The amount included above is for incremental COVID-19 overtime to establish remote work sites.

**H Storm Prep and Response - Tropical Storm Isaias**

Expenses related to: additional lodging for mutual assistance support to support social distancing, incremental vehicles for mutual assistance support travelling to NJ to support social distancing and increased staging site costs to support COVID testing of mutual assistance contractors before returning home.

**Incremental COVID-19 Savings & Cost Offsets**

**I Travel**

This relates to travel related savings excluding increases in Meter Reading travel expenses which are included in Line 6.

**J Health Benefits**

Temporary reduction in group health claims due to deferral of elective surgeries and doctor/dentist visits. However, as reopening has occurred the company has observed increases to medical expenses as employees resume routine healthcare and treatments. The company is monitoring medical service expenses to confirm changes are temporary.