

1. New hires and their roles:

| |
|--|
| |
| |
| New Hire Roles by Executive or Non-Executive |
| |

2. Numerical goals and achievements such as arrearages collected:

N/A

3. Number of disconnections and reconnections by zip code:

| |
|---|
| |
| Field Collection Visits, Disconnections, and Reconnections: |
| Field Collection Visits by customer classification |
| Disconnections by customer classification |
| Reconnections by customer classification |

| |
|---|
| |
| Field Collection Visits, Disconnections, and Reconnections: |
| Field Collection Visits by customer classification |
| Disconnections by customer classification |
| Reconnections by customer classification |

| |
|---|
| |
| Field Collection Visits, Disconnections, and Reconnections: |
| Field Collection Visits by customer classification |
| Disconnections by customer classification |
| Reconnections by customer classification |

4. DPAs entered into:

| |
|---|
| |
| |
| Eligible Customers by Customer Classification |
| New Agreement Offers by Customer Classification |
| New Accepted Agreements by Customer Classification |
| DPAs Still In Effect After the Following Time Periods |
| 90 Days |
| 120 Days |
| 150 Days |
| 180 Days |

| |
|--|
| |
| |
| Eligible Customers by Customer Classification |
| New Agreement Offers by Customer Classification |
| New Accepted Agreements by Customer Classification |

| |
|---|
| DPAs Still In Effect After the Following Time Periods |
| 90 Days |
| 120 Days |
| 150 Days |
| 180 Days |

| |
|---|
| |
| Eligible Customers by Customer Classification |
| New Agreement Offers by Customer Classification |
| New Accepted Agreements by Customer Classification |
| DPAs Still In Effect After the Following Time Periods |
| 90 Days |
| 120 Days |
| 150 Days |
| 180 Days |

5. Funds received from programs such as USF, Fresh Start, LIHEAP, PAGE ar

| |
|--|
| Utility Assistance Data |
| Lifeline |
| LIHEAP (Heating and Cooling Grants) |
| USF (electric & gas monthly benefits) |
| USF-Fresh Start |
| PAGE |
| NJ SHARES - SMART Program |
| NJ SHARES - Energy Grant (if distinguishable from SMART) |
| NJ SHARES - Suez Cares |
| NJ SHARES - Aqua Aid |
| NJ SHARES - NJAW Help To Others (H2O) |
| NJAW Low Income Payment Program (LIPP) |
| LIHWAP (Water & Wastewater) |
| Total |

| |
|--|
| Utility Assistance Data |
| Lifeline |
| LIHEAP (Heating and Cooling Grants) |
| USF (electric & gas monthly benefits) |
| USF-Fresh Start |
| PAGE |
| NJ SHARES - SMART Program |
| NJ SHARES - Energy Grant (if distinguishable from SMART) |
| NJ SHARES - Suez Cares |
| NJ SHARES - Aqua Aid |
| NJ SHARES - NJAW Help To Others (H2O) |
| NJAW Low Income Payment Program (LIPP) |

| |
|-----------------------------|
| LIHWAP (Water & Wastewater) |
| <i>Total</i> |

| |
|--|
| Utility Assistance Data By Month |
| Lifeline |
| LIHEAP (Heating and Cooling Grants) |
| USF (electric & gas monthly benefits) |
| USF-Fresh Start |
| PAGE |
| NJ SHARES - Energy Grant |
| NJ SHARES - Suez Cares |
| NJ SHARES - Aqua Aid |
| NJ SHARES - NJAW Help To Others (H2O) |
| NJAW Low Income Payment Program (LIPP) |
| LIHWAP (Water & Wastewater) |
| <i>Total</i> |

6. Detailed accounting of each regulatory asset cost claimed by each utility:

| |
|--|
| \$213,300.00 (since inception) - Account 182.3 – Other Regulatory Assets. Costs as \$10,445,783.85 - Account 182.3 - Other Regulatory Assets. Costs associated with a |
|--|

7. Amounts of arrearages recovered through any mechanism including the SBC Appropriations Act of 2021.

| |
|----------------------------|
| Bad Debt included in Rates |
|----------------------------|

October 2021 - December 2021

COVID Related New Hires

| Executive | Non-executive |
|-----------|---------------|
| 0 | 0 |

Dec-21

| Residential | Commercial |
|-------------|------------|
| 1459 | 417 |
| 0 | 5 |
| 0 | 2 |

Nov-21

| Residential | Commercial |
|-------------|------------|
| 1447 | 387 |
| 0 | 0 |
| 0 | 0 |

Oct-21

| Residential | Commercial |
|-------------|------------|
| 1499 | 391 |
| 0 | 0 |
| 0 | 0 |

Dec-21

Deferred Payment Arrangements

| Residential | Commercial |
|-------------|------------|
| n/a | n/a |
| 457 | 23 |
| 158 | 6 |
| 153 | 11 |
| 127 | 5 |
| 561 | 39 |

Nov-21

Deferred Payment Arrangements

| Residential | Commercial |
|-------------|------------|
| n/a | n/a |
| 330 | 26 |

| | |
|-----|----|
| | |
| 205 | 14 |
| 177 | 10 |
| 217 | 10 |
| 474 | 48 |

Oct-21

Deferred Payment Arrangements

| Residential | Commercial |
|-------------|------------|
| n/a | n/a |
| 353 | 17 |
| | |
| 222 | 12 |
| 321 | 15 |
| 194 | 10 |
| 410 | 31 |

and Lifeline:

Dec-21

| # Accounts Signed up | \$ Amount Credited to Accounts |
|----------------------|--------------------------------|
| 542 | \$63,000.00 |
| 970 | \$336,456.00 |
| 18264 | \$435,983.99 |
| 82 | \$22,835.80 |
| 46 | \$13,182.00 |
| - | - |
| 0 | 0 |
| - | - |
| - | - |
| - | - |
| - | - |
| - | - |
| 19904 | \$871,457.79 |

Nov-21

| # Accounts Signed up | \$ Amount Credited to Accounts |
|----------------------|--------------------------------|
| - | - |
| 10737 | \$3,838,064.00 |
| 11698 | \$285,978.05 |
| 653 | \$1,311.07 |
| 29 | \$7,518.00 |
| - | - |
| 4 | \$1,793.00 |
| - | - |
| - | - |
| - | - |
| - | - |

| | |
|-------|----------------|
| - | - |
| 23121 | \$4,134,664.12 |

| <i>Oct-21</i> | |
|--------------------------------|--------------------------------|
| # Accounts Received Assistance | \$ Amount Credited to Accounts |
| 3543 | \$412,763.00 |
| 196 | \$44,691.00 |
| 5176 | \$151,930.18 |
| 188 | \$8,261.29 |
| 47 | \$14,123.00 |
| 10 | \$5,880.00 |
| - | - |
| - | - |
| - | - |
| - | - |
| - | - |
| 9160 | \$637,648.47 |

associated with the printing and mailing of the customer bill of rights.
 additional reserve for allowance for uncollectibles.

(electric), base rates (gas) and from federal funds (American Rescue I

| Oct-21 | Nov-21 |
|--------------|--------------|
| \$129,230.71 | \$322,927.21 |

| |
|-------|
| |
| |
| Total |
| 0 |

| | |
|------------|-------|
| | |
| Industrial | Total |
| 0 | 1876 |
| 0 | 5 |
| 0 | 2 |

| | |
|------------|-------|
| | |
| Industrial | Total |
| 0 | 1834 |
| 0 | 0 |
| 0 | 0 |

| | |
|------------|-------|
| | |
| Industrial | Total |
| 0 | 1890 |
| 0 | 0 |
| 0 | 0 |

| | |
|------------|-------|
| | |
| | |
| Industrial | Total |
| n/a | n/a |
| 0 | 480 |
| | |
| 0 | 164 |
| 0 | 164 |
| 0 | 132 |
| 0 | 600 |

| | |
|------------|-------|
| | |
| | |
| Industrial | Total |
| n/a | n/a |
| 0 | 356 |

| | |
|---|-----|
| | |
| 0 | 219 |
| 0 | 187 |
| 0 | 227 |
| 0 | 522 |

| | |
|------------|-------|
| | |
| | |
| Industrial | Total |
| n/a | n/a |
| 0 | 370 |
| | |
| 0 | 234 |
| 0 | 336 |
| 0 | 204 |
| 0 | 441 |

| | |
|------------------------------------|----------|
| | |
| Avg \$ Amount Credited Per Account | |
| | \$116.24 |
| | \$346.86 |
| | \$23.87 |
| | \$278.49 |
| | \$286.57 |
| | - |
| | 0 |
| | - |
| | - |
| | - |
| | - |
| | - |
| | - |
| | \$43.78 |

| | |
|------------------------------------|----------|
| | |
| Avg \$ Amount Credited Per Account | |
| | - |
| | \$357.46 |
| | \$24.45 |
| | \$2.01 |
| | \$259.24 |
| | - |
| | \$448.25 |
| | - |
| | - |
| | - |
| | - |

| |
|----------|
| - |
| \$178.83 |

| |
|------------------------------------|
| |
| Avg \$ Amount Credited Per Account |
| \$116.50 |
| \$228.02 |
| \$29.35 |
| \$43.94 |
| \$300.49 |
| \$588.00 |
| - |
| - |
| - |
| - |
| - |
| \$69.61 |

| |
|--|
| |
| |

Plan Act of 2021 and Consolidated

| |
|--------------|
| Dec-21 |
| \$150,083.33 |