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November 2, 2021

VIA ELECTRONIC MAIL

Honorable Aida Camacho-Welch, Secretary of the Board
Board of Public Utilities
44 S. Clinton Ave., 9th Floor
P.O. Box 350
Trenton, NJ 08625-0350

**Re: In The Matter Of the Petition of Elizabethtown Gas Company For Authority to
Extend the Term of Energy Efficiency Programs with Certain Modifications and
Approval of Associated Cost Recovery Mechanism BPU Docket No. GO18070682.**

Dear Secretary Camacho-Welch:

Enclosed for filing is the Elizabethtown Gas Company ("Elizabethtown" or "Company") quarterly behavioral reporting data as required by the Board Order in the above referenced proceeding.

Due to the pandemic, and in accordance with the New Jersey Board of Public Utilities ("BPU") March 19, 2020 and May 20, 2020 Orders issued in BPU Docket No. EO20030254, hard copies are not being provided at this time, but can be provided at a later time, if needed.

Please contact the undersigned at (908) 662-8448 if you have questions or require further information.

Respectfully yours,

A handwritten signature in dark ink, appearing to read "Deborah M. Franco".

Deborah M. Franco

DMF/adh

Key Program Metrics	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Num Unique Customers in Program	155,658	155,480	155,302	155,124	154,949	154,774	154,599	154,424	152,249			
Total Monthly Opt-Outs	8	1	25	5	1	0	1	1	0			
Cumulative Opt-Outs	0	9	34	39	40	40	41	42	42			
Monthly Savings	94,021.00	166,045.00	158,359.00	116,583.00	71,378.00	15,532.00	1,970.00	4,285.00	47,090.00			
Monthly Savings (Cumulative)	1,546,259.72	1,712,305.00	1,870,664.00	1,987,247.00	2,058,625.00	2,074,157.00	2,076,127.00	2,080,412.00	2,127,502.00			
Savings % (for the month)	0.36%	0.74%	0.79%	0.91%	0.95%	0.63%	0.59%	0.55%	0.78%			
# of Print Reports Sent	141,354	139,149	97,727	-	-	-	-	-	-			
# of Print Reports Sent (Cumulative)	418,648	557,797	655,524	655,524	655,524	655,524	655,254	655,254	655,254			
# of Email Reports Sent	95,365	94,244	73,780	136,540	7,737	160,127	84,252	111,510	77,507			

Web Metrics	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Open Rate	N/A	N/A	N/A	N/A	N/A	27.64%	33.36%	35.61%	33.84%			
Click Rate	N/A	N/A	N/A	N/A	N/A	0.62%	2.34%	2.12%	1.99%			
Total Monthly Opt-Outs	N/A	N/A	N/A	N/A	N/A	0	0	0	0			
Cumulative Opt-Outs	N/A	N/A	N/A	N/A	N/A	0	0	0	0			

**IN THE MATTER OF THE PETITION OF PIVOTAL UTILITY HOLDINGS, INC. d/b/a
ELIZABETHTOWN GAS FOR AUTHORITY TO EXTEND THE TERM OF ENERGY EFFICIENCY
PROGRAMS AND APPROVAL OF ASSOCIATED COST RECOVERY MECHANISM
BPU DOCKET NO. GO18070682**

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