

October 22, 2021

The Honorable Aida Camacho-Welch, Secretary N.J. Board of Public Utilities 44 South Clinton Avenue, 9th Floor Post Office Box 350 Trenton, NJ 08625-0350

Re: New Jersey Natural Gas Company

Universal Service Fund

Quarterly Report September 2021

BPU Docket No. EX00020091

Dear Secretary Camacho-Welch:

Pursuant to the above, attached is the New Jersey Natural Gas Company's Universal Service Fund report for the quarter ended September 30, 2021. Electronic copies of the attached schedules have already been provided to Richard Lambert and Peter Hilerio.

In accordance with the Order issued by the Board in connection with I/M/O the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed. No paper copies will follow. Thank you.

If you have any questions or comments, please email Marianne Harrell at MHarrell@njng.com.

Very truly yours,

Mark G. Kahrer

Senior Vice President – Regulatory Affairs, Marketing and Energy Efficiency

MH

Attachments

C: Alice Bator, BPU
Robert Brabston, BPU
Maureen Clerc, BPU
William Foley, BPU
Peter Hilerio, BPU
Richard Lambert, BPU
Brian Lipman, RC
Sarah Steindel, RC

STATE OF NEW JERSEY)

SS :

COUNTY OF MONMOUTH)

VERIFICATION

MARK G. KAHRER, being duly sworn according to law, upon his oath, deposes and says that:

- 1. I am the Senior Vice President Regulatory Affairs, Marketing and Energy Efficiency for New Jersey Natural Gas Company and I am authorized to make this affidavit on behalf of New Jersey Natural Gas Company.
- 2. The attached schedules correctly portray the information set forth therein, to the best of my knowledge and belief.

MARK G. KAHRER

Sworn and subscribed before me

this 22nd day of October 2021

Andrew K. Dembia

ATTORNEY AT LAW

STATE OF NEW JERSEY

New Jersey Natural Gas USF 4th Quarter Report 2021

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Number of USF																
Customers	6,257	average														
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00	\$50.01 to \$75.00	\$75.01 to \$100.00		\$125.010 to \$150.00	Greater than \$150.00	Total								
Dollars	\$143,581.54	\$243,174.47	\$165,694.38	\$96,547.08	\$36,236.04	\$28,677.03	\$322.26	\$714,232.80								
Number of																
Customers	12,812	6,741	2,708	1,139	326	203	1	23,930								
Distribution of	Less than	\$5.00 to	\$25.01 to	\$50.01 to	\$75.01 to	\$100.01 to	\$200.01 to	\$300.01 to	\$400.01 to	\$500.01 to	\$1000.01 to	\$2000.01 to	\$3000.01 to	\$4000.01 to	\$5000.01 and	
Fresh Start	\$5.00	\$25.00	\$50.00	\$75.00	\$100.00	\$200.00	\$300.00	\$400.00	\$500.00	\$1000.00	\$2000.00	\$3000.00	\$4000.00	\$5000.00	Greater	Total
Arrearage Forgiveness Dollars	\$1.93	\$4,028.74	\$6,486.61	\$6,013.79	\$11,812.40	\$0.00	\$211.55	\$354.53	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$28,909.55
Number of Customers	27	301	177	95	126	0	1	1	n	0	0	n	0	0	0	728
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Distribution of Customer bills	\$1.00 to \$50.00	\$50.01 to \$100.00	\$100.01 to \$150.00		\$200.01 to \$250.00	\$250.01 and greater	Total									
Bill Dollars	\$566,458	\$116,994	\$13,923	\$5,241	\$4,506	\$28,319	\$735,441									
Number of Customers	21,110	1,880	115	30	20	26	23,181									
Number of Customer Terminated for Non-Payment	0															
Distribution of Bills paid	0% to 25%	26% to 50%	51% to 75%		91% to 100%	Greater than 100%										
Number of	0 /0 tO 23 /0	_3/0 (3 00 /0	0170107070	. 0 /0 13 00 /0	. 30 /0											
customer	9,415	2,493	991	444	1,909	7,490	22,742									
	41.40%	10.96%	4.36%	1.95%	8.39%	32.93%										
	0% to 25%	26% to 50%	51% to 75%		91% to 100%	Greater than 100%										
Distribution of Customer Share Paid	18,549	225	161	54	3,319	424	22,732									
Number of Customers	81.60%	0.99%	0.71%	0.24%	14.60%	1.87%	100.00%									
Number of customer participating in Comfort Partners	33															

USF Report July 2021

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Number of USF Customers	7,639															
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00			*	\$125.010 to \$150.00	Greater than \$150.00	Total								
Dollars	\$45,616.70	\$77,625.37	\$53,211.66	\$31,690.08	\$11,758.68	\$9,595.11		\$229,497.60								
Number of Customers	4,064	2,151	869	374	106	68		7,632								
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00						\$300.01 to \$400.00	400.01 to \$500.00	\$500.01 to \$1000.00	to	\$2000.01 to \$3000.00	\$3000.01 to \$4000.00	4000.01 to	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$0.40	\$1,086.32		\$1,032.33	\$2,854.39			\$354.53								\$7,013.04
Number of Customers	6	78		17	31			ψου 1.00 1								177
Trained of Gueromore					0.			·								
Distribution of Customer bills	\$1.00 to \$50.00	\$50.01 to \$100.00		\$150.01 to \$200.00	\$200.01 to \$250.00	\$250.01 and greater	Total									
Bill Dollars	\$193,451.68	\$43,181.03	\$4,489.89	\$2,624.28	\$1,354.32	\$1,741.71	\$246,842.91									
Number of Customers	7,026	703	36	15	6	5	7,791									
Number of Customer Terminated for Non-Payment	0															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of customer	1,526	595	381	201	1,494	3,296	7,493									
Percentage	20.37%	7.94%	5.08%	2.68%	19.94%											
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of Customers	4,744	109	85	34	2,253	259	7,484									
%	63.39%	1.46%	1.14%	0.45%	30.10%	3.46%										
Number of customer participating in Comfort Partners	6															

USF Report August 2021

Number of USF Customers	7,622														
Number of OSF Customers	7,022														\vdash
Distribution of Benefit	\$5.00 to \$25.00			\$75.01 to \$100.00		1.0	Greater than \$150.00	Total							
Dollars	\$52,746.20	\$88,175.76	\$58,909.56	\$33,820.68	\$12,921.61	\$9,748.30	\$322.26	\$256,644.37							
Number of Customers	4,700	2,447	964	399	116	69	1	8,696							
Distribution of Fresh Start	Less Than \$5.00						\$200.01 to \$300.00	\$300.01 to \$400.00		\$1000.01 to \$2000.00	\$2000.01 to \$3000.00	\$3000.01 to \$4000.00	4000.01 to \$5000.00	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$1.31	\$1,837.08	\$3,077.50	\$3,010.41	\$5,363.32										\$13,289.62
Number of Customers	17	141	85	47	56										346
Distribution of Customer bills	\$1.00 to \$50.00			\$150.01 to \$200.00		\$250.01 and greater	Total								
Bill Dollars	\$186,799	\$25,600	\$4,119	\$1,400	\$1,587	\$10,595	\$230,101								
Number of Customers	7270	417	34	8	7	6	7,742								
Number of Customer Terminated for Non-Payment	0														
					91% to	O									
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	-	Greater than 100%									
Number of customer	2,510	695	326	152	207	3,742	7,632								
%	32.89%	9.11%	4.27%	1.99%	2.71%	49.03%	100.00%								
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%									
Number of Customers	6,454	74	49	18	901	134	7,630								
%	84.59%	0.97%	0.64%	0.24%	11.81%	1.76%									
Number of customer participating in Comfort Partners	13														

USF Report September 2021

Number of USF Customers	3,510															
Training of the Control of the Contr	3,010															
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00	\$50.01 to \$75.00			1.0	Greater than \$150.00	Total								
Dollars	\$45,218.64	\$77,373.34	\$53,573.16	\$31,036.32	\$11,555.75	\$9,333.62		\$228,091								
Number of Customers	4,048	2,143	875	366	104	66		7,602								
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00	\$25.01 to \$50.00			\$100.01 to \$200.00	\$200.01 to \$300.00	\$300.01 to \$400.00	400.01 to \$500.00	\$500.01 to \$1000.00			\$3000.01 to \$4000.00	4000.01 to \$5000.00	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$0.22						\$211.55		ψ300.00	Ψ1000.00	Ψ2000.00	ψ3000.00	Ψ-000.00	ψ3000.00	Oreater	\$8,606.89
Number of Customers	Ψ0.22	ψ1,103.34 82			39		Ψ211.55									205
Trained of Gasternore	'	02	10	0.			'									200
Distribution of Customer bills	\$1.00 to \$50.00	\$50.01 to \$100.00	\$100.01 to \$150.00			\$250.01 and greater	Total									
Bill Dollars	\$186,207.18	\$48,213.23	\$5,313.21	\$1,217.15	\$1,564.93	\$15,982.19	\$258,497.89									
Number of Customers	6,814	760	45	7	7	15	7,648									
Number of Customer Terminated for Non-Payment	0															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%		Greater than 100%										
Number of customer	5,379			91	208		7,617									
% Distribution of Customer Share Paid	70.62% 0 to25%	15.79% 26% to 50%	3.73% 51% to 75%	1.19% 76% to 90%	91% to	5.93% Greater than 100%										
Number of Customers	7,351	42	27	2	165	31	7,618									
%	96.50%	0.55%	0.35%	0.03%	2.17%	0.41%										
Number of customer participating in Comfort Partners	14															

New Jersey Natural Gas Company USF/ Lifeline Billing and Remittance Summary

USF/Lifeline Billing

Total Units USF Lifeline USF/Lifeline Billing Billing Billed Rate Rate Billing Oct-20 а 31,653,505 \$0.005500 \$174,094.28 \$0.005300 \$167,763.58 \$341,857.86 Nov-20 58,677,780 \$0.005500 \$322,727.79 \$0.005300 \$310,992.23 \$633,720 а Dec-20 112,973,977 \$0.005500 \$621,356.87 \$0.005300 \$598,762.08 \$1,220,119 а Jan-21 а 128,204,280 \$0.005500 \$705,123.54 \$0.005300 \$679,482.69 \$1,384,606 Feb-21 а 119,877,778 \$0.005500 \$659,327.78 \$0.005300 \$635,352.22 \$1,294,680 Mar-21 82,702,169 \$0.005500 \$454,861.93 \$0.005300 \$438,321.49 \$893,183 а \$274,059.06 Apr-21 51,709,257 \$0.005500 \$284,400.91 \$0.005300 \$558,460 а May-21 31,376,416 \$0.005500 \$172,570.29 \$0.005300 \$166,295.01 \$338,865 а Jun-21 22,973,888 \$0.005500 \$126,356.39 \$0.005300 \$121,761.61 \$248,118 а \$0.005300 \$225,498 Jul-21 а 20,879,463 \$0.005500 \$114,837.05 \$110,661.16 Aug-21 19,700,493 \$0.005500 \$108,352.71 \$0.005300 \$104,412.61 \$212,765 а Sep-21 а 19,255,311 \$0.005500 \$105,904.21 \$0.005300 \$102,053.15 \$207,957 Total 699,984,318 \$3,849,913.75 \$3,709,916.89 \$7,559,831

USF/Lifeline Remittance

	•			
				Total
USF		Lifeline		USF/Lifeline
Remittance	Date	Remittance	Date	Remittance
\$174,094.00	11/13/20	\$167,764.00	11/13/20	\$341,858.00
\$322,728.00	12/11/20	\$310,992.00	12/11/20	\$633,720.00
\$621,357.00	01/14/21	\$598,762.00	01/14/21	\$1,220,119.00
\$705,124.00	02/12/21	\$679,483.00	02/12/21	\$1,384,607.00
\$659,328.00	03/11/21	\$635,352.00	03/11/21	\$1,294,680.00
\$454,862.00	04/14/21	\$438,321.00	04/14/21	\$893,183.00
\$284,401.00	05/13/21	\$274,059.00	05/13/21	\$558,460.00
\$172,570.00	06/14/21	\$166,295.00	06/14/21	\$338,865.00
\$126,356.00	07/14/21	\$121,762.00	07/14/21	\$248,118.00
\$114,837.00	08/13/21	\$110,661.00	08/13/21	\$225,498.00
\$108,353.00	09/15/21	\$104,413.00	09/15/21	\$212,766.00
\$105,904.00	10/15/21	\$102,053.00	10/15/21	\$207,957.00
\$3,849,914.00		\$3,709,917.00		\$7,559,831.00

Date Submitted: 10/22/2021 Prepared By: Marianne Harrell E-mail: mharrell@njng.com

New Jersey Natural Gas Company Calculation of USF Recovery

		USF Credits Issued ¹	Fresh Start Forgiveness Granted	Total USF Benefits Provided	Admin and Other Credits	Total Due From Trust Fund		Funds om Trust Fund Date	Under/(Over) Recovery for the Month	Cumulative Under/Over Recovery excl. interest
Sep-20	а									\$775,836
Oct-20	а	\$216,113	\$7,172	\$223,286	\$0	\$223,286	\$0		\$223,286	\$999,122
Nov-20	а	\$187,431	\$5,148	\$192,579	\$0	\$192,579	\$305,567	11/2/2020&11/25/20	(\$112,988)	\$886,134
Dec-20	а	\$217,471	\$6,731	\$224,202	\$0	\$224,202	\$216,996	12/31/20	\$7,206	\$893,340
Jan-21	а	\$203,389	\$4,930	\$208,319	\$0	\$208,319	\$467,380	01/27/21	(\$259,061)	\$634,279
Feb-21	а	\$194,044	\$3,842	\$197,886	\$0	\$197,886	\$488,338	02/26/21	(\$290,452)	\$343,827
Mar-21	а	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$0		\$248,195	\$592,022
Apr-21	а	\$220,760	\$7,025	\$227,785	\$0	\$227,785	\$566,285	4/8/2021	(\$338,500)	\$253,523
May-21	а	\$212,101	\$6,007	\$218,107	\$0	\$218,107	\$849,765	05/03/21	(\$631,657)	(\$378,135)
Jun-21	а	\$235,428	\$11,662	\$247,090	\$0	\$247,090	\$217,318	6/8/2021	\$29,772	(\$348,362)
Jul-21	а	\$226,385	\$7,879	\$234,265	\$0	\$234,265	\$0		\$234,265	(\$114,098)
Aug-21	а	\$254,379	\$15,061	\$269,440	\$0	\$269,440	\$275,938	8/11/21&8/30/21	(\$6,498)	(\$120,596)
Sep-21	а	\$224,231	\$8,621	\$232,853	\$0	\$232,853	\$109,936	09/23/21	\$122,917	\$2,321
Total		\$2,634,681	\$89,326	\$2,724,007	\$0	\$2,724,007	\$3,497,523		(\$773,516)	

¹ Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 10/22/2021 Prepared By: Marianne Harrell E-mail: mharrell@njng.com

New Jersey Natural Gas Company Calculation of USF Interest

		Beg	Customer	Admin and		Amt Received	Underrecovery	Average Balance		Interest on	Cumulative	Underrecovery and Interest
		Balance	Benefits ¹	Other Credits	Sub-Total	From Trust Fund ³	Balance	Net of Tax	Rate	Avg Balance	Interest ^{2 3}	Balance
			20							7 to g _ u.ucc		
	а						\$775,836					\$775,836
Oct-20	а	\$775,836	\$223,286	\$0	\$999,122	\$0	\$999,122	\$638,009	0.74%	\$393	\$393	\$999,516
Nov-20	а	\$999,122	\$192,579	\$0	\$1,191,701	\$295,227	\$896,474	\$681,372	0.76%	\$432	\$825	\$897,299
Dec-20	а	\$896,474	\$224,202	\$0	\$1,120,676	\$216,996	\$903,680	\$647,065	0.77%	\$415	\$1,240	\$904,920
Jan-21	а	\$903,680	\$208,319	\$0	\$1,111,999	\$467,380	\$644,619	\$556,536	0.71%	\$329	\$1,569	\$646,189
Feb-21	а	\$644,619	\$197,886	\$0	\$842,505	\$488,338	\$354,167	\$359,014	0.71%	\$212	\$1,782	\$355,949
Mar-21	а	\$354,167	\$248,195	\$0	\$602,362	\$0	\$602,362	\$343,824	0.73%	\$209	\$1,991	\$604,353
Apr-21	а	\$602,362	\$227,785	\$0	\$830,147	\$566,285	\$263,862	\$311,364	0.77%	\$200	\$2,191	\$266,053
May-21	а	\$263,862	\$218,107	\$0	\$481,970	\$849,765	(\$367,795)	(\$37,359)	0.76%	(\$24)	\$2,167	(\$365,628)
Jun-21	а	(\$367,795)	\$247,090	\$0	(\$120,705)	\$217,318	(\$338,023)	(\$253,706)	0.76%	(\$161)	\$2,006	(\$336,016)
Jul-21	а	(\$338,023)	\$234,265	\$0	(\$103,758)	\$0	(\$103,758)	(\$158,798)	0.85%	(\$112)	\$1,894	(\$101,864)
Aug-21	а	(\$103,758)	\$269,440	\$0	\$165,682	\$275,938	(\$110,256)	(\$76,927)	0.77%	(\$49)	\$1,845	(\$108,412)
Sep-21	а	(\$110,256)	\$232,853	\$0	\$122,596	\$109,936	\$12,660	(\$35,081)	0.80%	(\$23)	\$1,821	\$14,482

¹ Benefits include monthly customer credits and Fresh Start Forgiveness granted. Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 10/22/2021 Prepared By: Marianne Harrell E-mail: mharrell@njng.com

² The Cumulative Interest should be added to the underrecovery balance at the end of the program year in order to determine the USF factor for the next program year.

³ The amount received in November 2020 has been reduced by the prior year's interest.