Bill Based On: Actual Meter Reading, Rebill,
Prorated Bill, eBill

October 12, 2021
Account Number:

Amount Due: $41.24

Due Date: October 27, 2021

Billing Period: Sep 21 to Oct 19, 2021 for 29 days
Bill For:

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-662-3115. For Payment Options, call 1-800-962-0383. Pay your bill online at www.firstenergycorp.com
Bill issued by: JCP&L, PO Box 16001, Reading PA 19612-6001

Messages

Se dispone de avisos de terminación en español Mensaje de cuenta. Los usuarios que poseen un balance de cuenta vencido reciben un aviso por correo indicando que se les puede suspender el suministro de electricidad. Si usted necesita recibir esos avisos en español, haga el favor de llamarnos al 1-800-662-3115.

The Basic Generation Service price per KWH listed in the charges box is the price to compare. In order to save money, you must buy your electricity from a supplier at a price THAT IS LESS than your JCP&L price to compare.

Your next meter reading is scheduled to occur on or about Nov 18, 2021.

Because you are participating in the NJ Community Solar program, your bill may include Community Solar credits. These credits will appear as "Community Solar Credit" under the "Charges from JCP&L" section of your bill. Please contact your Subscriber Organization if you have questions regarding the KWH received:

7511773   24 Hour Solar LLC 1-800-xxx-xxxx

Help may be available if you or someone you know is having difficulty paying an electric bill. For more information, please visit www.firstenergycorp.com/billassist and click on "New Jersey," or call 1-800-662-3115.

Governor Murphy recently established a "grace period," during which residential utility customers will not be shut off for nonpayment. Thus, we are not currently terminating residential customers' service for nonpayment. However, we will be restarting service terminations at the end of the current state-ordered "grace period" on residential shutoffs for non-payment.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. Customers who are having difficulty paying their bills should call us to arrange a payment plan and request information on potential assistance programs. Customers are urged to contact us while enhanced payment arrangements are still available. Arrangements made prior to the end of the state-ordered "grace period" on residential terminations for non-payment will not interfere with any future payment options customers may choose.

For information about assistance programs, including arrearage forgiveness programs for which residential customers may be eligible, please visit www.firstenergycorp.com/billassist.

Additional messages, if any, can be found on back.

Account Summary	Amount Due
Previous Balance	-7.54
Payments/Adjustments	0.00
Balance at Billing on Oct 12, 2021	**-7.54**
JCP&L - Consumption	48.79
JCP&L - Misc. Charges	-0.01
Total Current Charges	**48.78**
Amount Due by Oct 27, 2021	**$41.24**

Usage Information for Meter Number

Oct 19, 2021 KWH Reading (Actual)	18,329
Sep 21, 2021 KWH Reading (Estimate)	16,638
KWH used	1,691

Community Solar Usage Information

Community Solar KWH Credit -	444
Comm Solar Begin KWH Banked	1,129
Comm Solar End KWH Banked	0

Charges From JCP&L

When contacting an Electric Generation Supplier, please provide the following.
Customer Number:
Rate: Residential Service JC_RS__01D

Customer Charge			2.78
Basic Generation Service	1,691 KWH	x 0.095565	161.60
Delivery Service Charges	583 KWH	x 0.006878	4.01
	1,108 KWH	x 0.013664	15.14
	1,691 KWH	x 0.026044	44.04
Community Solar Credit	1,573 KWH		-178.78
Current Consumption Bill Charges			**48.79**
Security Deposit Interest			-0.01
Total Charges			**$ 48.78**

Usage History

A-Actual	E-Estimate	C-Customer

Comparisons	Last Year	This Year
Average Daily Use (KWH)	10	58
Average Daily Temperature	63	
Days in Billing Period	28	29
Last 12 Months Use (KWH)		6,450
Average Monthly Use (KWH)		538

Return this part with a check or money order payable to JCP&L

Jersey Central
Power & Light
A FirstEnergy Company
PO Box 16001
Reading, PA 19612-6001

Account Number:

Amount Paid	
Amount Due	**$41.24**
Due Date	**Oct 27, 2021**

JCP&L
PO BOX 3687
AKRON OH 44309-3687

031001402694970000000000000000000000000000004878000000041242

Messages (Continued)

Field personnel in the community performing collection activities will be following proper safety measures and take necessary precautions against the spread of COVID-19.

Explanation of Terms

Basic Generation Service (BGS) - Generation charges for any consumer who has not chosen an electric generation supplier.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Delivery Service Charges - Charges for the use of local wires, transformers, substations, metering, billing, other equipment, and other activities used to deliver electricity to consumers from high-voltage power lines.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Multiplier - A number used in the calculation of kilowatt hours. The difference between meter readings is multiplied by this number to determine kilowatt hour usage or KW/KVA.

Non-Utility Generation Charge - Charge (previously called the Market Transition Charge) that primarily recovers costs of BPU-approved power supply contracts. This charge includes the Transition Bond Charge, which JCP&L is collecting as servicer on behalf of JCP&L Transition Funding II LLC, which owns the Transition Bond Charge.

Payment Plan (Budget) - The Equal Payment Plan distributes costs more evenly over the year by billing an average amount each month.

Price to Compare - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

Prorated Bill - If this is on your bill, the current billing period is for less than 26 days or more than 35 days or a rate change occurred during the current billing period.

Service Charge - Charge for opening an account.

Societal Benefits Charge (SBC) - Charge to recover costs of low-income assistance and weatherization, energy conservation programs, nuclear decommissioning, manufactured gas plant remediation, and consumer education on competition.

Important Information

If you have questions about your JCP&L account:

Call Customer Service at 1-800-662-3115 Monday - Friday, from 8 a.m - 6 p.m.

Call Payment Options at 1-800-962-0383 Monday - Friday, from 8 a.m. - 6 p.m.

Visit our website at www.firstenergycorp.com

Write to us at JCP&L, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

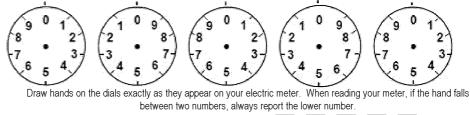**For your protection**, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Under applicable tax law, the State Sales and use tax, corporate business tax, and Transitional Energy Facility Assessment are imposed upon the energy you have used.

For information regarding requested rate increases including petitions, testimony and notices of public hearings, please visit www.jcp-l.com/regulatory.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-662-3115. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL

Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐