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October 12, 2021

**Email to board.secretary@bpu.nj.gov.**

Ms. Aida Camacho-Welch  
Secretary  
New Jersey Board of Public Utilities  
44 South Clinton Avenue  
Trenton, New Jersey 08625



Re: *Monmouth Telephone and Telegraph, Inc. to Notice of Intention to Withdraw Its Local Exchange Tariff*

Dear Secretary Camacho-Welch:

Monmouth Telephone and Telegraph, Inc. (Monmouth), by counsel, respectfully requests that the Board of Public Utilities (Board) acknowledge and file this notice of Monmouth's intention to withdraw its local exchange and interexchange services tariff currently on file with the Board (and attached hereto for reference).<sup>1</sup>

Monmouth is authorized to operate as a competitive local exchange and interexchange service provider in New Jersey. Monmouth has filed and maintained a local exchange tariff with the Board since its receipt of authorization to provide such services. However, the company now elects to withdraw that tariff pursuant to New Jersey Administrative Code 14:10-5.2.

Upon filing of this withdrawal notice Monmouth will make available terms and conditions of any retail competitive local exchange or interexchange telecommunications services for public inspection on their website, and will provide a printed copy of those terms to customers upon request, as required under Board regulations. Those terms and conditions are available at the following location on the company's website: <https://monmouth.com/terms>.

If there are any questions concerning this request, please contact KC Halm at (202) 973-4287 or via email at kchalm@dwt.com. Thank you for your assistance with this matter.

Sincerely

KC Halm

<sup>1</sup> New Jersey Board of Public Utilities Tariff No. 1, Regulations and Schedule of Intrastate Charges Applying to Local Exchange and Interexchange Service Within the State of New Jersey (Issued August 8, 2008).

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**TITLE SHEET**

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE AND INTEREXCHANGE SERVICE  
WITHIN THE STATE OF NEW JERSEY**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local exchange and interexchange service by Monmouth Telephone and Telegraph, Inc., (the "Company") to customers within the State of New Jersey. The Company's principal office is at 10 Drs. James Parker Blvd., Suite 110, Red Bank, New Jersey 07701. This schedule of rates and charges applies for the services furnished within the State of New Jersey. This tariff is on file with the New Jersey Board of Public Utilities, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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**ISSUED: August 8, 2008**

**EFFECTIVE: August 9, 2008**

**Mr. Kenneth Leland  
Monmouth Telephone and Telegraph, Inc.  
10 Drs. James Parker Blvd., Suite 110  
Red Bank, New Jersey 07701**

**CHECK SHEET**

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

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23	First Revision	T
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28	Original	
29	Original	
30	Original	

**ISSUED: March 1, 2010**

**EFFECTIVE: March 6, 2010**

**Mr. Kenneth Leland**  
**Monmouth Telephone and Telegraph, Inc.**  
**10 Drs. James Parker Blvd., Suite 110**  
**Red Bank, New Jersey 07701**

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**Mr. Kenneth Leland**  
**Monmouth Telephone and Telegraph, Inc.**  
**10 Drs. James Parker Blvd., Suite 110**  
**Red Bank, New Jersey 07701**

**SYMBOLS SHEET**

The following symbols are only used to indicate changes or revisions to the tariff as follows:

<b>D</b>	Delete Or Discontinue
<b>I</b>	Change Resulting In An Increase To A Customer's Bill
<b>M</b>	Moved From Another Price List Location
<b>N</b>	New
<b>R</b>	Change Resulting In A Reduction To A Customer's Bill
<b>T</b>	Change In Text Or Regulation But No Change In Rate Or Charge

**TARIFF FORMAT**

- A. **Sheet Numbering:** Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers:** Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the New Jersey Board of Public Utilities. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the New Jersey Board of Public Utilities follows in the price list approval process, the most current sheet number on file with the New Jersey Board of Public Utilities is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence:** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a).  
2.1.1.A.1.(a).I.  
2.1.1.A.1.(a).I.(i).  
2.1.1.A.1.(a).I.(i).(1).

**ISSUED: May 4, 2000**

**EFFECTIVE: April 10, 2001**

**Kenneth Leland  
Monmouth Telephone and Telegraph, Inc.  
10 Drs. James Parker Blvd., Suite 110  
Red Bank, New Jersey 07701**

**TARIFF FORMAT**  
**(CONTINUED)**

- D. Check Sheets: When a price list filing is made with the New Jersey Board of Public Utilities, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the New Jersey Board of Public Utilities.

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**EXCHANGE SERVICE LIST**

Please see Section 4.

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**ISSUED: May 4, 2000**

**EFFECTIVE: April 10, 2001**

**Mr. Kenneth Leland**  
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.0 TECHNICAL TERMS AND ABBREVIATIONS - CERTAIN TERMS USED  
GENERALLY THROUGHOUT THIS TARIFF ARE DEFINED BELOW.

**Advance Payment:** Part or all of a payment required before the start of service.

**Automatic Number Identification (“ANI”):** Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

**Bit:** The smallest unit of information in the binary system of notation.

**Board or BPU:** The New Jersey Board of Public Utilities.

**Call Forwarding:** Allows calls directed to a line to be routed to another line.

**Call Forwarding Remote:** This optional feature allows a user to activate/deactivate the Call Forwarding - All calls feature or change the forwarded to telephone number from a remote location.

**Call Forwarding Busy:** Allows incoming calls to a busy line to be routed to a preselected line.

**Call Forwarding Don't Answer:** Allows incoming calls to be automatically routed to a preselected line when the called line is not answered after a preset number of rings.

**Call Forwarding Variable Unlimited:** Allows incoming calls to be automatically routed to another telephone number.

**Call Hold:** Allows the user to hold one call for any length of time provided that neither party goes on-hook.

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**Call Transfer:** Allows a user to transfer any established call to another line.

**Call Waiting:** Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switch-hook flash.

**Communications Services:** The Company's local exchange switched telephone services.

**Company or Monmouth:** Monmouth Telephone and Telegraph, Inc., the issuer of this tariff.

**Company Calling Card:** A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

**Credit Card:** A Credit Card is an accepted credit card, which is defined as a credit card that the cardholder has requested or applied for and received, or has signed, used or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholders.

**Customer or Subscriber:** The person, firm or corporation which orders or requests service, or takes other such affirmative action as to establish a relationship with, and receive service from the Company, and/or is responsible for the payment of charges and compliance with the Company's regulations.

**Demarcation Point:** The point at which the Company's facilities end and the customer's facilities begin. A demarcation point may be located at the minimum point of entry, pedestal, or at the customer's premises. The Company bears no responsibility for facilities, signals or quality of service at any point on the customer's side of the demarcation point.

**Dial Pulse (DP):** The pulse type employed by rotary dial station sets.

**Dual Tone Multi-Frequency (DTMF):** The pulse type employed by tone dial station sets.

**Duplex Service:** Service that provides for simultaneous transmission in both directions.

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- Enhanced Expanded Loops:** This facility is comprised of an unbundled loop, multiplexing equipment, and dedicated transport.
- Fiber Optic Cable:** A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.
- ICB:** Individual Case Basis, describes an arrangement whereby the Company establishes notes, terms or conditions with the Customer that are unique to the specific service arrangements requested by the Customer. N
- Inside Wire:** Wiring, riser cable or house cable located within a multi-dwelling unit and/or within the customer's premises.
- Internet Service Provider:** A vendor who provides access for its customers to the Internet and World Wide Web. The customer typically reaches his ISP by either dialing-up with their own computer, modem, and phone line, or over a dedicated line installed by a telephone company
- Joint User:** A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.
- Kbps:** Kilobits per second, denotes thousands of bits per second.
- Last Number Redial:** Enables a user to redial the last called number by use of an access code rather than dialing the entire number.
- LATA:** A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or by other appropriate means.
- Local Usage:** Customer uses exchange access services to reach the Company's switched network and transmit calls within an exchange.
- Mbps:** Megabits, denotes millions of bits per second.

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**Multi-Frequency or (MF):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Network:** Refers to the Company's facilities, equipment, and services provided under this Tariff.

**Other Telephone Company:** An Exchange Telephone Company other than the Company or issuer of this tariff.

**Public Safety Agency:** The State or any city, county, municipal corporation, public district, public authority, or functional division located in whole or in part within the State which provides or has the authority to provide fire fighting, law enforcement, ambulances, medical, or emergency services. Referred to the customer as Universal Emergency Telephone Number Service.

**Public Safety Answering Point (PSAP):** A location operated and maintained by a Public Safety Agency at which requests for fire fighting, law enforcement, ambulance, medical, or other emergency services are answered.

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance date. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order:** A written request for Communications Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

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**Shared:** A facility or equipment system or subsystem that can be used simultaneously by several Customers.

**Speed Calling:** Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer changeable.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS  
(CONTINUED)**

**Three-Way Calling:** Allows a user to add a third party to an existing conversation.

**Two-way:** A service attribute that includes outward dial capabilities for outbound calls and the ability to receive inbound calls.

**Universal Emergency Telephone Number (911) Service:** Wherever feasible, the Company will provide a universal Central Office number "911" for the use of Public Safety Agencies having the responsibility to protect the safety and property of the general public. It is intended that use of 911 Service will provide the public with a means of simple and direct telephone access to a Public Safety Answering Point.

**User or end-user:** Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

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**SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**

**2.0 Undertaking of the Company**

**2.1 Scope**

**2.1.1 Undertaking**

2.1.1.A The Company undertakes to furnish communications service according to the terms of this tariff for one-way and/or two-way information transmission between points within its local exchange service territory within the State of New Jersey.

**2.1.2 Services**

2.1.2.A Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

**2.1.3 Shortage of Equipment or Facilities**

2.1.3.A The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

headquarters in Red Bank, N.J., Attention Accounting. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the service order shall survive such termination.

- 2.1.4.E In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- 2.1.4.F Service may be terminated upon written notice to the Customer if:
- 2.1.4.F.1 Customer is using the service in violation of this tariff; or
  - 2.1.4.F.2 Customer is using the service in violation of the law.
- 2.1.4.G This tariff shall be interpreted and governed by the laws of the State of New Jersey without regard for its choice of law provision.
- 2.1.4.H Another Telephone Company must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- 2.1.4.I To the extent that either the Company or any other Telephone Company controls available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity in connection with the provision of the services offered under this Tariff or the similar service of another telephone company, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At either party's reasonable request, the Company and the other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

- 2.1.5.D.2 Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
- 2.1.5.D.3 Any unlawful or unauthorized use of the Company's facilities and services;
- 2.1.5.D.4 Any unauthorized access to the Customer's transmission facilities or the Customer's owned premise equipment, or for unauthorized access to or alteration, theft or destruction of Customer's data files, programs or information through accident, fraudulent means or devices, or any other method, even should such access occur as a result of the Company's negligence. The Company shall not be in any way responsible for claims or damages caused by the Customer, through fault, negligence or failure to perform customer's responsibilities
- 2.1.5.D.5 Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
- 2.1.5.D.6 Breach in the privacy or security of communications transmitted over the Company's facilities;

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

- 2.1.5.D.7 Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in section 2.1.5, preceding;
- 2.1.5.D.8 Defacement, destruction or damage of Customer premises or any other property, whether owned by the Customer or by others, resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- 2.1.5.D.9 Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- 2.1.5.D.10 Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
- 2.1.5.D.11 Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
- 2.1.5.D.12 Any act or omission in connection with the provision of 911, E911, or similar services;
- 2.1.5.D.13 Any noncompletion of calls due to network busy conditions;

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

- 2.1.5.D.14 Any calls not actually attempted to be completed during any period that service is unavailable.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

2.1.5.E The Company shall be indemnified, defended and held harmless by the Customer or end-user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, failure to maintain presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

2.1.5.F The Company does not guarantee nor make any warranty with respect to installations provided by it for use in or near an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

2.1.5.G The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, whether affiliated with the Company, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

**2.1.6 Notification of Service-Affecting Conditions**

2.1.6.A Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

2.1.6.B The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

**2.1.7 Provision of Equipment and Facilities**

2.1.7.A Except as otherwise indicated, the Customer shall install, construct, maintain and operate any customer-provided equipment connected to the facilities of the company in compliance with industry and regulatory standards so that the Customer provided equipment inter-operates with the company's facilities satisfactorily and without causing harm to or interference with any company facilities or services.

2.1.7.B The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:

- 2.1.7.B.1 the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- 2.1.7.B.2 the reception of signals by Customer-provided equipment; or
- 2.1.7.B.3 network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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(CONTINUED)**

**2.1.8 Non-routine Installation**

- 2.1.8.A At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company may apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.9 Special Construction**

- 2.1.9.A Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable-efforts basis at the request of the Customer. Special construction is that construction undertaken:
- 2.1.9.A.1 where facilities are not presently available, and there is no other requirement for the facilities so constructed;
  - 2.1.9.A.2 of a type other than that which the Company would normally utilize in the furnishing of its services;
  - 2.1.9.A.3 over a route other than that which the Company would normally utilize in the furnishing of its services;
  - 2.1.9.A.4 in a quantity greater than that which the Company would normally construct;
  - 2.1.9.A.5 on an expedited basis;

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

- 2.1.9.A.6 on a temporary basis until permanent facilities are available;
- 2.1.9.A.7 involving abnormal costs; or
- 2.1.9.A.8 in advance of its normal construction.

**2.1.10 Ownership of Facilities**

- 2.1.10.A Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors, or suppliers.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

**2.1.11 Liability for Use of 911**

2.1.11.A The Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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(CONTINUED)**

2.1.11.B Reserved for future use.

**2.2 Prohibited Uses**

**2.2.1 General**

2.2.1.A The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

**2.2.2 Resale**

2.2.2.A The Company may offer its services for resale. To the extent the company authorizes resale of its services it may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws, FCC and state regulations, policies, orders, and decisions.

**2.2.3 Interference**

2.2.3.A The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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(CONTINUED)**

**2.2.4 Assignment and Transfer**

2.2.4.A A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the prior written consent of the Company. The Company may permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and a one-time setup fee may apply. Additionally, Customer may be liable for termination charges if customer terminates any contract prior to expiration of its term.

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**2.3 Obligations of the Customer**

**2.3.1 General**

2.3.1.A The Customer shall be responsible for:

- 2.3.1.A.1 the payment of all applicable charges pursuant to this tariff;
- 2.3.1.A.2 damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire, water or theft or other casualty on the Customer's Premises, unless caused by the gross negligence or willful misconduct of the employees or agents of the Company; providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company's

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(CONTINUED)**

facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for properly identifying, and in compliance with all applicable state and federal regulations for monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company's facilities and equipment in any Customer premises or the rights-of-way for which Customer may be responsible; and granting or obtaining permission for Company's agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

- 2.3.1.A.3 not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- 2.3.1.A.4 making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes; and
- 2.3.1.A.5 The Company will assist the Customer with obtaining access to inside wire, conduit space and telecommunications facilities as necessary to the company's efficient and cost-effective provision of service. Customer will assist Company in obtaining access to inside wire, conduit, and telecom closets, owned or controlled by any third parties such as landlords and/or their agents.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

**2.3.2 Liability of the Customer**

2.3.2.A The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

2.3.2.B To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for

2.3.2.B.1 any loss, destruction or damage to property of any third party;

2.3.2.B.2 the death of or injury to persons, including, but not limited to, employees or invitees of either party; and

2.3.2.B.3 any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

2.3.2.C The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

2.4.1.A A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, appropriately formatted data and video signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than the specific signals for which the service is designed.

**2.4.2 Station Equipment**

2.4.2.A Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection. To the extent that the Company provides terminal equipment and/or wiring or cable, those items are offered separately and the terms and conditions of which they are provided are not subject to this tariff.

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2.4.2.B The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall not cause damage to the Company-provided equipment and wiring; interfere or damage Company-provided services or the services or equipment of any other telecommunications or information service provider; or injure the Company's employees or other persons. The customer agrees to pay for any additional protective equipment the Company determines, at its sole discretion, necessary to protect the integrity and safety of its or any interconnected carrier's (or information service providers) facilities, services or personnel.

**2.4.3 Interconnection of Facilities**

2.4.3.A The Customer shall provide, at its sole expense, any equipment necessary to achieve compatibility between customer facilities and the facilities and equipment of the Company used for furnishing Communications Services.

2.4.3.B The Company at its sole discretion will determine whether Communications Services may be connected to the services or facilities of other communications carriers.

2.4.3.C Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.

2.4.3.D Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an " end-user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

**2.4.4 Inspections**

- 2.4.4.A Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- 2.4.4.B If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

- 2.5.2.A.2 At the option of the Customer making a security deposit, the Company shall annually make either direct payment to the Customer of all accrued interest, or shall credit the same amount to the Customer's account. Customer's deposits may be refunded at any time. Residential Customer's deposits will not be held longer than one year and all other Customer's deposits will not be held longer than two years provided the Customer has established satisfactory credit during the period.
- 2.5.2.B A deposit may be required in addition to an advance payment.
- 2.5.2.C Where review of a Customer's account indicates that the customer has established satisfactory credit, the outstanding deposit shall be refunded to the customer. The customer will have the option of having the deposit refund applied to their account as a credit or issued in the form of a check in a period not to exceed one billing cycle.
- 2.5.2.D When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account with interest due and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- 2.5.2.E Customers' deposits held by the Company may accrue simple interest or specified by the New Jersey Board of Public Utilities.

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**2.6 Payment Arrangements**

**2.6.1 Payments for Service**

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

2.6.1.A General

2.6.1.A.1 The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

2.6.1.B Taxes

2.6.1.B.1 The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, fees, charges or surcharges (however, designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of network services.

2.6.1.B.2 The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

**2.6.2 Billing and Collection of Charges**

2.6.2.A Non-recurring charges are due and payable within 20 days after the date of the invoice.

2.6.2.B The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 20 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period and shall be due and payable within 20 days after the date of the invoice.

2.6.2.C When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

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| 2.6.2.D | Billing of the Customer by the Company will begin on the Service Commencement Date except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.   | T<br> <br> <br>T                     |
| 2.6.2.E | Service Commencement Date, in 2.6.2.D above, is defined as 5 business days after the underlying carrier has installed the circuit and the Company has accepted the line at the customer’s premises.  | T<br> <br>T                          |
| 2.6.2.F | A Customer has at least 15 days after the postmark date on the envelope in which their bill was delivered to make a payment. A late payment penalty shall apply where payment is not received prior to the last business date of the billing month; however, a late payment penalty is not applicable to a state, county, or municipal government entity nor to residential customers. The late payment penalty shall be the lesser of one and one-half per cent (1.5%) of the outstanding amount due to the Company or the maximum permitted by law of the amount of the outstanding amount due to the Company. The late payment penalty will be detailed as a separate line item on the Customer’s current bill. The late payment charge shall not be applied to any amount billed as taxes which utilities are required to collect on behalf of local government. The Company may, at its option, waive any late payment charge by reason of limitations in its automated billing system or for any other reason. | T<br> <br> <br> <br> <br> <br> <br>T |
| 2.6.2.G | The Customer will be assessed a charge of fifty dollars (\$50.00) or the maximum permitted by law for each check submitted by the Customer to the Company which a financial institution refuses to honor.  | N                                    |

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

2.6.2.H If service is disconnected by the Company and later re-installed, re-installation of service will be subject to an applicable one-time administration fee.

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**2.6.3 Billing Disputes**

2.6.3.A All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within 30 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

2.6.3.B All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement, and/or compromise of all the Customer's claims for the billing period(s) for which the adjustment or refund was issued.

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2.6.3.C In the case of an unresolved billing dispute, the Customer may file an appropriate complaint with:

New Jersey Board of Public Utilities  
Two Gateway Center  
Newark, NJ 07102  
973-648-2350

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

2.6.3.C.1

2.6.3.C.2

2.6.3.C.3

2.6.3.C.4

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

2.6.3.D Unresolved Billing Disputes

2.6.3.D.1

2.6.3.D.1.(a)

2.6.3.D.1.(b)

**2.6.4 Discontinuance of Service**

2.6.4.A Upon nonpayment of any amounts owed to the Company, the Company may, after providing the customer ten (10) days prior written notice, discontinue or suspend service without incurring any liability. The notice of discontinuance shall not be served until expiration of a fifteen day period for payment after the postmark date indicated on the envelope in which the bill was transmitted.

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**(CONTINUED)**

2.6.4.B      Upon violation of any of the other material terms or conditions for furnishing service or for any acts or omissions by the Customer as defined in applicable provisions of the New Jersey Administrative Code, the Company may, by giving 30 days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

- 2.6.4.C Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 2.6.4.D Upon the Customer's insolvency, assignment for the benefit of creditors, filing or bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- 2.6.4.E Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs as set forth in Section 2.7.2 of this tariff. The Customer will also be responsible for payment of any reconnection charges.
- 2.6.4.F Upon the Customer's use of any communications in a manner prohibited by Section 2.2.1.A of this tariff or in any manner that harms, impairs or interferes with the Company provided services or facilities, the Company may immediately discontinue service without incurring any liability. The Customer will be liable for all related costs as set forth in Section 2.7.2 of this tariff. The customer will also be responsible for payment of any reconnection charges.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

2.6.4.G      Upon the Company's discontinuance of service to the Customer under Section 2.6.4.A or 2.6.4.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

- 2.6.4.H For any Customer who receives calls originally dialed as an 800, 877, or 888 number, the Customer is responsible for providing adequate access lines to enable the Company to terminate all 800/877/888 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800/877/888 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after 90 days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate any portion of the Customer's 800/877/888 Service, with 30 days' written notice, that may be provided by the Company.
- 2.6.4.I The Company, by written notice to the customer, may discontinue service to any Company Calling Card authorization code that the Company may have issued if that code has not been used for a period of 120 days.
- 2.6.4.J Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, charges may be imposed on an ICB.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

- 2.6.4.K      Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, will be charged to the Customer. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements. T
- 2.6.4.L      The special charges described in 2.6.4.K will be calculated and applied on a case-by-case basis. T
- 2.6.5      Changes in Service Requested**
- 2.6.5.A      If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, a Customer one-time fee shall be adjusted accordingly on a ICB. T
- 2.6.6      General**
- 2.6.6.A      A credit allowance will be given when service is interrupted, except as specified in Section 2.6.7 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

2.6.6.B An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

2.6.6.C If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

**2.6.7 Credit Allowance**

2.6.7.A No credit allowance will be made for any interruption in service:

2.6.7.A.1 Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;

2.6.7.A.2 Due to the failure of power, equipment, systems, connections or services not provided by the Company;

2.6.7.A.3 Due to circumstances or causes beyond the control of the Company;

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(CONTINUED)**

- 2.6.7.A.4 During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- 2.6.7.A.5 During any period in which the Customer continues to use the service on an impaired basis;
- 2.6.7.A.6 During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- 2.6.7.A.7 That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- 2.6.7.A.8 That was not reported to the Company within thirty (30) days of the date that service was affected.
- 2.6.8 Use of Another Means of Communications**
- 2.6.8.A If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.
- 2.6.9 Application of Credits for Interruptions in Service**
- 2.6.9.A Credits for interruptions in service that is provided and billed on a flat rate or recurring charge -basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

2.6.9.B For calculating credit allowances, every month is considered to have thirty (30) days.

2.6.9.C A credit allowance will be given for interruptions in service of 24 hours or more.

2.6.9.C.1 Continuous Interruption of 24 Hours Up to 72 Hours

2.6.9.C.1(a) Interruptions of 24 hours or more but less than 72 hours will be credited 1/6 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full days' credit will be allowed for any period of 24 hours.

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2.6.9.C.2 Interruptions over 72 Hours

2.6.9.C.2(a) Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one-month period.

**2.6.10 Cancellation for Service Interruption**

2.6.10.A General

2.6.10.A.1 Cancellation or termination for service interruption for services that the customer does not otherwise have a right to terminate is permitted only if any circuit experiences a single continuous outage of over 72 hours. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits and is subject to agreement between the Customer and the Company.

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(CONTINUED)

2.7 Cancellation of Service/Termination Liability

2.7.1 General

2.7.1.A If a Customer cancels a Service Order or terminates services before the completion of the term of the service contract for any reason whatsoever other than a service interruption (as defined in Section 2.6.6.A & 2.6.10.A.1), the Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the time the Company has a clear indication that the customer is preparing to discontinue service with the Company

2.7.2 Termination Liability

2.7.2.A Customer's termination liability for cancellation of service shall be equal to:

2.7.2.A.1 all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;

2.7.2.A.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of customer, plus;

2.7.2.A.3 all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;

2.7.2.A.4 minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

**2.8 Customer Liability For Unauthorized Use of the Network**

**2.8.1 Unauthorized Use of the Network**

**2.8.1.A Unauthorized use of the network occurs when:**

2.8.1.A.1 a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this tariff; or a person or entity that otherwise has actual, apparent, or implied authority to use the network, makes fraudulent use of the network to obtain the Company's services provided under this tariff, or uses specific services, which are not authorized.

**2.8.1.B The following activities constitute fraudulent use:**

2.8.1.B.1 Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;

2.8.1.B.2 Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;

2.8.1.B.3 800/877/888 callers using the network with the intent of gaining access to a Customer's outbound calling capabilities on an authorized or unauthorized basis; and

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**(CONTINUED)**

- 2.8.1.B.4 Using fraudulent means or devices, tricks or schemes, false or invalid numbers, false credit devices, or electronic devices to defraud or mislead callers.
- 2.8.1.C Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

**2.8.2 Liability for Unauthorized Use**

2.8.2.A Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, fraudulent use, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.

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2.8.2.B The Customer is liable for all costs incurred as a result of unauthorized and or fraudulent use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.

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2.8.2.C The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

**2.8.3 Liability for Calling Card Fraud**

2.8.3.A The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of any Company Calling Card that the Company may have issued, provided that the unauthorized use occurs before the Company has been notified.

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(CONTINUED)**

2.8.3.B The Customer must give the Company notice that unauthorized use of any Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of any Company Calling Cards assigned to the customer. In addition, the Company may, but is not required to block calls on Company Calling Card authorization codes which the Company believes to be unauthorized or fraudulent.

**2.8.4 Liability for Credit Card Fraud**

2.8.4.A The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Credit Card, provided:

2.8.4.A.1 the Credit Card is an accepted credit card, and the unauthorized use occurs before the Company has been notified. An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholders.

2.8.4.B The liability of the Customer for unauthorized use of the Network by Credit Card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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(CONTINUED)**

2.8.4.C The Customer must give the Company written notice that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or for other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons.

**2.9 Use of Customer's Service by Others**

**2.9.1 Resale and Sharing**

2.9.1.A Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or New Jersey Board of Public Utilities' regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**2.9.2 Joint Use Arrangements**

2.9.2.A Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be jointly and separately responsible for the payment of the charges billed to it.

**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

**2.10 Transfers and Assignments**

**2.10.1 Generally**

- 2.10.1.A The Customer may not sell, assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the Company, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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**2.11 Notices and Communications**

**2.11.1 Generally**

- 2.11.1.A The Customer shall designate an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**  
**(CONTINUED)**

2.11.1.B      The Company shall designate an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

**2.12 Reserved For Future Use.**

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**SECTION 2 – RULES, REGULATIONS AND SERVICE QUALITY CRITERIA  
(CONTINUED)**

**2.13 Reserved For Future Use.**

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES**

**3.0 Introduction**

**3.1 General**

3.1.1.A The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff. Local exchange services described in this tariff are provided to business customers that use 1 or more lines. T

**3.2 Charges Based on Duration of Use**

**3.2.1 General**

3.2.1.A Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

3.2.1.A.1 Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded up on increments of six seconds. The minimum duration of use is one minute.

3.2.A.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES**  
**(CONTINUED)**

- 3.2.1.A.3     Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.
- 3.2.1.A.4     All times refer to local time.

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES  
(CONTINUED)**

**3.3 Rates Based Upon Distance**

**3.3.1 General**

3.3.1.A Where charges for a service are specified based upon distance, the following rules apply:

3.3.1.A.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in Bellcore's Local Exchange Routing Guide (LERG), associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network the Company will apply the Rate Center of the Customer's main billing telephone number.

3.3.1.B The airline distance between any two Rate Centers is determined as follows:

3.3.1.B.1 Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

3.3.1.B.2 Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

3.3.1.B.3 Square each difference obtained in step (b) above.

3.3.1.B.4 Add the square of the "V" difference and the square of the "H" difference obtained in step (c) above.

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES  
(CONTINUED)**

- 3.3.1.B.5 Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- 3.3.1.B.6 Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- 3.3.1.B.7 FORMULA =  $((V1-V2)^2 + (H1-H2)^2)/10)^{1/2}$

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES  
(CONTINUED)

3.4 Element Service Charges

- 3.4.1.A New Service Charge for each of the following platforms:  
Analog Platform; DID Platform; DOD Platform, DIOD Platform and Non-Centrex ISDN BRI

	Normal	Expedited
Service Connection – 1 <sup>st</sup> line	\$ 125.50	\$ 202.75
Service Connection – add'l line	\$ 67.50	\$ 101.25
Service Order Charge per order	\$ 7.35	\$ 7.90

- 3.4.1.B New Service Charge for Analog Centrex:

	Normal	Expedited
Service Connection – 1 <sup>st</sup> line	\$ 136.00	\$ 182.00
Service Connection – add'l line	\$ 63.00	\$ 85.00
Service Order Charge per Order	\$ 7.35	\$ 7.90

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES  
(CONTINUED)**

3.4.1.E Migration Service Order Charge for POTS, Non-Centrex ISDN BRI and PBX

	Normal	Expedited
Service Migration – 1 <sup>st</sup> line	\$ 2.00	\$ 2.75
Service Migration – add'l line	\$ 2.00	\$ 2.70
Service Order charge per order	\$ 7.35	\$ 7.90

3.4.1.F Migration Service Order Charge for Analog Centrex, PAL, FX POTS & FX Non-Centrex

	Normal	Expedited
Service Migration – 1 <sup>st</sup> line	\$ 0.40	\$ 0.50
Service Migration – add'l line	\$ 0.40	\$ 0.50
Service Order Charge per order	\$ 7.35	\$ 7.90

3.4.1.G Migration Service Order Charge for FX POTS and FX Non-Centrex

	Normal	Expedited
Service Migration – 1 <sup>st</sup> line	\$ 0.40	\$ 0.50
Service Migration – add'l line	\$ 0.40	\$ 0.50
Service Order Charge per order	\$ 7.35	\$ 7.90

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES  
(CONTINUED)**

**3.5 Maintenance and or Premises Visit Charges**

- 3.5.1** Maintenance and or Premises Visit Charges apply when the Company dispatches personnel, third party vendors or other communication carriers to the Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities. The charges will be applicable on an ICB.
- 3.5.2** Maintenance and or Trouble Charges apply when the Customer reports trouble and no dispatch is required and the trouble is found to be caused by the Customer's facilities. The charges will be applicable on an ICB.
- 3.5.3** The Company will pass on any outside vendor or other communication carrier charges incurred due to Maintenance and or Premises Visit to the Customer.
- 3.5.4** Maintenance and or Premises Visit Charges, previously charged to the Customer, will be credited to the Customer's account if it is found, at a later date, that the trouble was at the Company's facilities.

**3.6 Invoices presented to Customer**

- 3.6.1** The Company shall present invoices to the Customer in Electronic Format to all new customers. Existing customers will be transferred over to Electronic Format. If the Customer requests a paper invoice, the Company will honor the request for the Monthly Recurring Charge of \$8.00.

**3.7 Restoration of Service**

- 3.7.1** If the Customer requests to be reactivated within 5 days after deactivation of service for Non-Payment, the Customer must pay all outstanding charges due including a restoration fee of \$200.00 in advance.

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES  
(CONTINUED)**

- 3.7.2 If after the 5<sup>th</sup> day of deactivation the Customer requests reactivation of the services, the Customer must pay all outstanding charges due plus a restoration fee of \$1,000.00 in advance.
- 3.7.3 **If the request for deactivation of the circuit and or loop to the Customer's location has been placed with the underlying communication carrier it could take up to 60 days for restoration of service to the Customer's location and service will be restored upon the basis of an application for new service.**
- 3.8 Reserved for Future Use
- 3.9 Reserved for Future Use

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**SECTION 4 - SERVICE AREAS**

**4.0 Exchange Access Service Areas**

**4.1 Geographic Scope**

**4.1.1 General**

4.1.1.A Exchange Access Services are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Access Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

4.1.1.B Geographic Areas In Which NPA-NXX Full Service is Available:

Exchange	Local Calling Area	NPA
Allentown	Allentown, Egypt	609
Asbury Park	Asbury Park, Belmar, Deal, Eatontown, Long Branch, Spring Lake	732
Atlantic Highlands	Atlantic Highlands, Keansburg, Keyport, Long Branch, Middletown, Red Bank	732
Atlantic City	Atlantic City, Brigantine, Ocean City, Pleasantville, Somers Point	609,856
Avalon	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood	609
Barnegat	Barnegat, Beach Haven, Tuckerton, Toms River	609,732
Bayonne	Bayonne, Elizabeth, Jersey City, Newark, Union City	201,908,973
Beach Haven	Barnegat, Beach Haven, Brigantine, Pleasantville, Tuckerton	609,856
Beaver Brook	Beaver Brook, Blackwood, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Merchantville, Wenonah, Woodbury	856

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SECTION 4 - SERVICE AREAS  
(CONTINUED)

Belleville	Belleville, Bloomfield, Kearny, Newark, Nutley, Orange, Passaic, Paterson, Rutherford, Verona	973,201
Belmar	Asbury Park, Belmar, Deal, Farmingdale, Long Branch, Manasquan, Spring Lake	732
Berlin	Berlin, Haddonfield, Hammonton, Laurel Springs, Marlton, Medford, Vincentown	856,609
Bernardsville	Bernardsville, Mendham, Millington, Morristown, Mount Freedom, Peapack	973,908
Blackwood	Beaver Brook, Blackwood, Glassboro, Gloucester, Haddon Heights, Laurel Springs, Pitman, Wenonah, Williamstown, Woodbury	856
Bloomfield	Belleville, Bloomfield, Caldwell, Kearny, Little Falls, Livingston, Newark, Nutley, Orange, Passaic, Paterson, Rutherford, South Orange, Verona	973,201
Boonton	Boonton, Butler, Caldwell, Morristown, Rockaway, Whippany	973
Bordentown	Bordentown, Burlington, Ewing, Florence, Fort Dix, Mercerville, New Egypt, Trenton	609
Bound Brook	Bound Brook, Dunellen, East Millstone, Millington, New Brunswick, Plainfield, Somerville	732,908
Bridgeton	Bridgeton, Cedarville, Elmer, Millville, Port Norris, Vineland	856
Brigantine	Atlantic City, Beach Haven, Brigantine, Ocean City, Pleasantville, Somers Point, Tuckerton	609,856
Burlington	Bordentown, Burlington, Florence, Mount Holly, Riverside	609,856
Butler	Boonton, Butler, Newfoundland, Oakland, Pompton Lakes	973,201
Caldwell	Bloomfield, Boonton, Caldwell, Little Falls, Livingston, Mountain View, Orange, Rockaway, Verona, Whippany	973

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SECTION 4 - SERVICE AREAS  
 (CONTINUED)

Camden	Beaver Brook, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Merchantville, Moorestown, Riverton	856
Cape May Court House	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood	609
Carteret	Carteret, Cranford, Elizabeth, Linden, Metuchen, Perth Amboy, Rahway, Roselle, South Amboy, Woodbridge	732,908
Cedarville	Bridgeton, Cedarville, Millville, Port Norris, Vineland	856
Chatham	Chatham, Livingston, Madison, Millburn, South Orange, Summit, Whippany	973,908
Cliffside	Cliffside, Dumont, Englewood, Hackensack, Hasbrouck Heights, Leonia, Rutherford, Teaneck, Union City	201
Closter	Closter, Dumont, Englewood, Leonia, Oradell, Park Ridge, Teaneck, Westwood	201
Collingswood	Beaver Brook, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Marlton, Merchantville	856
Cragmere	Cragmere, Erskine Lakes, Ramsey, Ridgewood, Suffern, N.Y., Wyckoff	201,973,845
Cranbury	Cranbury, Englishtown, Franklin Park, Hightstown, Jamesburg, Monmouth Junction, Plainsboro, Princeton	609,732,908
Cranford	Carteret, Cranford, Elizabeth, Fanwood, Linden, Millburn, Rahway, Roselle, South Orange, Summit, Unionville, Westfield	732,908,973
Deal	Asbury Park, Belmar, Deal, Eatontown, Long Branch, Red Bank, Spring Lake	732
Dennisville	Avalon, Cape May Court House, Dennisville, Port Norris, Sea Isle City, Tuckahoe, Wildwood	609,856
Dover	Dover, Hopatcong, Morristown, Mount Freedom, Netcong, Rockaway, Succasunna	973

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**SECTION 4 - SERVICE AREAS**  
**(CONTINUED)**

Dumont	Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Leonia, Oradell, Park Ridge, Teaneck, Westwood	201
Dunellen	Bound Brook, Dunellen, East Millstone, Fanwood, Millington, New Brunswick, Plainfield, Somerville	732,908
Eatontown	Asbury Park, Deal, Eatontown, Farmingdale, Freehold, Long Branch, Middletown, Red Bank	732
Egg Harbor	Egg Harbor, Hammonton, Mays Landing, Pleasantville	609,856
Elizabeth	Bayonne, Carteret, Cranford, Elizabeth, Linden, Newark, Orange, Rahway, Roselle, South Orange, Unionville, Westfield	201,732,908,973
Elmer	Bridgeton, Elmer, Franklinville, Vineland	856
East Millstone	Belle Mead, Bound Brook, Dunellen, East Millstone, Franklin Park, Monmouth Junction, Neshanic, New Brunswick, Somerville	908,732
Englewood	Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Leonia, Oradell, Teaneck	201
Englishtown	Cranbury, Englishtown, Freehold, Hightstown, Jamesburg, Matawan, South River	609,732
Erskine Lakes	Cragmere, Erskine Lakes, Oakland, Pompton Lakes, Ramsey, West Milford	201,973
Ewing	Bordentown, Ewing, Lawrenceville, Mercerville, Morrisville, Pa., Pennington, Princeton, Trenton, Yardley, Pa.	609,215
Fair Lawn	Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Hawthorne, Oradell, Passaic, Paterson, Ridgewood, Teaneck	201,973
Fanwood	Cranford, Dunellen, Fanwood, Millburn, Plainfield, Rahway, Roselle, Summit, Westfield	908,732,973

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SECTION 4 - SERVICE AREAS  
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Farmingdale	Belmar, Eatontown, Farmingdale, Freehold, Lakewood, Spring Lake	732
Florence	Bordentown, Burlington, Florence, Fort Dix, Mount Holly, Riverside	609,856
Fort Dix	Bordentown, Florence, Fort Dix, Mount Holly, New Egypt, Pemberton, Vincentown	609
Franklin Park	Cranbury, East Millstone, Franklin Park, Monmouth Junction, New Brunswick, Plainsboro, Princeton, South River	609,732,908
Franklinville	Elmer, Franklinville, Glassboro, Pitman, Vineland, Williamstown	856
Freehold	Eatontown, Englishtown, Farmingdale, Freehold, Holmdel, Lakewood, Matawan	732
Glassboro	Blackwood, Franklinville, Glassboro, Mullica Hill, Pitman, Wenonah, Williamstown, Woodstown	856
Gloucester	Beaver Brook, Blackwood, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Merchantville, Paulsboro, Wenonah, Woodbury	856
Hackensack	Cliffside, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Leonia, Oradell, Passaic, Ridgewood, Rutherford, Teaneck, Union City, Westwood	201,973
Hackettstown	Great Meadows, Hackettstown, Long Valley, Netcong, Washington	908,973
Haddon Heights	Beaver Brook, Blackwood, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Merchantville, Woodbury	856
Haddonfield	Beaver Brook, Berlin, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Marlton, Merchantville, Moorestown	856

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SECTION 4 - SERVICE AREAS  
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Hammonton	Berlin, Egg Harbor, Hammonton, Mays Landing, Milmay, Williamstown	856,609
Hasbrouck Heights	Cliffside, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Leonia, Nutley, Passaic, Rutherford, Teaneck	201,973
Hawthorne	Fair Lawn, Hawthorne, Little Falls, Mountain View, Oradell, Passaic, Paterson, Ramsey, Ridgewood, Wyckoff	201,973
Hightstown	Allentown, Cranbury, Englishtown, Hightstown, Mercerville, Plainsboro	609,732
Holmdel	Freehold, Holmdel, Keyport, Matawan, Middletown, Red Bank	732
Hopatcong	Dover, Hopatcong, Mount Freedom, Netcong, Newfoundland, Rockaway, Succasunna	973
Hopewell	Belle Mead, Hopewell, Lambertville, Lawrenceville, Neshanic, Pennington, Princeton	908,609
Jamesburg	Cranbury, Englishtown, Jamesburg, Monmouth Junction, Plainsboro, South River	609,732
Jersey City	Bayonne, Jersey City, Kearny, Newark, Union City	201,973
Keansburg	Atlantic Highlands, Keansburg, Keyport, Matawan, Middletown, Red Bank	732
Kearny	Belleville, Bloomfield, Jersey City, Kearny, Newark, Nutley, Orange, Rutherford, Union City	973,201
Keyport	Atlantic Highlands, Holmdel, Keansburg, Keyport, Matawan, Middletown, Perth Amboy, South Amboy	732
Lakehurst	Lakehurst, Lakewood, Toms River	732
Lakewood	Farmingdale, Freehold, Lakehurst, Lakewood, Point Pleasant, Toms River	732
Lambertville	Hopewell, Lambertville, New Hope, Pa., Pennington	609,215
Laurel Springs	Beaver Brook, Berlin, Blackwood, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs	856

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Lawrenceville	Ewing, Hopewell, Lawrenceville, Mercerville, Pennington, Plainsboro, Princeton, Trenton	609
Leonia	Cliffside, Closter, Dumont, Englewood, Hackensack, Hasbrouck Heights, Leonia, Teaneck	201
Linden	Carteret, Cranford, Elizabeth, Linden, Rahway, Roselle, Unionville, Westfield, Woodbridge	732,908
Little Falls	Bloomfield, Caldwell, Hawthorne, Little Falls, Mountain View, Nutley, Orange, Passaic, Paterson, Verona	973
Livingston	Bloomfield, Caldwell, Chatham, Livingston, Madison, Millburn, Newark, Orange, South Orange, Summit, Verona, Whippany	973,908
Long Branch	Asbury Park, Atlantic Highlands, Belmar, Deal, Eatontown, Long Branch, Red Bank, Spring Lake	732
Madison	Chatham, Livingston, Madison, Millburn, Morristown, South Orange, Summit, Whippany	973,908
Manasquan	Belmar, Manasquan, Point Pleasant, Spring Lake	732
Marlton	Berlin, Collingswood, Haddonfield, Marlton, Medford, Moorestown, Vincentown	856,609
Matawan	Englishtown, Freehold, Holmdel, Keansburg, Keyport, Matawan, Middletown, Perth Amboy, South Amboy, South River	732
Mays Landing	Egg Harbor, Hammonton, Mays Landing, Milmay, Pleasantville, Tuckahoe	609,856
Medford	Berlin, Marlton, Medford, Moorestown, Mount Holly, Pemberton, Vincentown	856,609
Mendham	Bernardsville, Chester, Mendham, Morristown, Mount Freedom, Peapack, Succasunna	973,908
Mercerville	Allentown, Bordentown, Ewing, Hightstown, Lawrenceville, Mercerville, Plainsboro, Trenton	609

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Merchantville	Beaver Brook, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Merchantville, Moorestown, Riverside, Riverton	856
Metuchen	Carteret, Metuchen, New Brunswick, Perth Amboy, Plainfield, Rahway, South Amboy, Woodbridge	732,908
Middletown	Atlantic Highlands, Eatontown, Holmdel, Keansburg, Keyport, Matawan, Middletown, Red Bank	732
Milford	Bloomsbury, Ferndale, Pa., Frenchtown, Milford, Phillipsburg, Riegelsville, Pa., Springtown, Pa., Upper Black Eddy, Pa.	908,484
Millburn	Chatham, Cranford, Fanwood, Livingston, Madison, Millburn, Newark, Orange, Roselle, South Orange, Summit, Unionville, Westfield	973,908
Millington	Bernardsville, Bound Brook, Dunellen, Millington, Plainfield, Somerville, Summit	973,732,908
Millville	Bridgeton, Cedarville, Millville, Milmay, Port Norris, Tuckahoe, Vineland	856,609
Milmay	Hammonton, Mays Landing, Millville, Milmay, Port Norris, Tuckahoe, Vineland	609,856
Monmouth Junction	Cranbury, East Millstone, Franklin Park, Jamesburg, Monmouth Junction, Plainsboro, Princeton	609,732,908
Moorestown	Camden, Haddonfield, Marlton, Medford, Merchantville, Moorestown, Mount Holly, Riverside, Riverton	856,609
Morristown	Bernardsville, Boonton, Dover, Madison, Mendham, Morristown, Mount Freedom, Rockaway, Whippany	973
Mount Holly	Burlington, Florence, Fort Dix, Medford, Moorestown, Mount Holly, Pemberton, Vincentown	609,856

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Mount Freedom	Bernardsville, Dover, Hopatcong, Mendham, Morristown, Mount Freedom, Netcong, Rockaway, Succasunna	973
Mountain View	Caldwell, Hawthorne, Little Falls, Mountain View, Oakland, Passaic, Paterson, Pompton Lakes, Verona, Wyckoff	973,201
Mullica Hill	Glassboro, Mullica Hill, Paulsboro, Penns Grove, Pitman, Salem, Swedesboro, Wenonah, Woodbury, Woodstown	856
Neshanic	Belle Mead, East Millstone, Hopewell, Neshanic, Somerville	908,732,609
Netcong	Dover, Hackettstown, Hopatcong, Mount Freedom, Netcong, Succasunna	973,908
New Egypt	Allentown, Bordentown, Fort Dix, New Egypt, Pemberton	609
Newark	Bayonne, Belleville, Bloomfield, Elizabeth, Jersey City, Kearny, Livingston, Millburn, Newark, Nutley, Orange, South Orange, Unionville, Verona	201,973,908
New Brunswick	Bound Brook, Dunellen, East Millstone, Franklin Park, Metuchen, New Brunswick, Somerville, South River	732,908
Newfoundland	Butler, Hopatcong, Newfoundland, West Milford	973
Nutley	Belleville, Bloomfield, Hasbrouck Heights, Kearny, Little Falls, Newark, Nutley, Orange, Passaic, Paterson, Rutherford, Verona	973,201
Oakland	Butler, Erskine Lakes, Mountain View, Oakland, Pompton Lakes, Ramsey, Wyckoff	973,201

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SECTION 4 - SERVICE AREAS  
 (CONTINUED)

Ocean City	Atlantic City, Avalon, Brigantine, Cape May Court House, Ocean City, Pleasantville, Sea Isle City, Somers Point, Tuckahoe, Wildwood	609,856
Oradell	Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hawthorne, Oradell, Park Ridge, Ridgewood, Teaneck, Westwood	201,973
Orange	Belleville, Bloomfield, Caldwell, Elizabeth, Kearny, Little Falls, Livingston, Millburn, Newark, Nutley, Orange, South Orange, Unionville, Verona	973,908,201
Park Ridge	Closter, Dumont, Oradell, Park Ridge, Ramsey, Ridgewood, Westwood	201
Passaic	Belleville, Bloomfield, Fair Lawn, Hackensack, Hasbrouck Heights, Hawthorne, Little Falls, Mountain View, Nutley, Passaic, Paterson, Rutherford	973,201
Paterson	Belleville, Bloomfield, Fair Lawn, Hawthorne, Little Falls, Mountain View, Nutley, Passaic, Paterson, Ridgewood	973,201
Paulsboro	Gloucester, Mullica Hill, Paulsboro, Penns Grove, Swedesboro, Wenonah, Woodbury, Woodstown	856
Peapack	Bernardsville, Chester, Mendham, Oldwick, Peapack, Somerville, Succasunna	973,908
Pemberton	Fort Dix, Medford, Mount Holly, New Egypt, Pemberton, Vincentown	609
Pennington	Ewing, Hopewell, Lambertville, Lawrenceville, Pennington, Princeton	609
Penns Grove	Mullica Hill, Paulsboro, Penns Grove, Salem, Swedesboro, Woodbury, Woodstown	856
Perth Amboy	Carteret, Keyport, Matawan, Metuchen, Perth Amboy, Rahway, South Amboy, Woodbridge	732

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**SECTION 4 - SERVICE AREAS  
 (CONTINUED)**

Phillipsburg	Bloomsbury, Easton, Pa., Milford, Phillipsburg, Riegelsville, Pa., Washington	908,484
Pitman	Blackwood, Franklinville, Glassboro, Mullica Hill, Pitman, Swedesboro, Wenonah, Williamstown, Woodbury, Woodstown	856
Plainfield	Bound Brook, Dunellen, Fanwood, Metuchen, Millington, Plainfield, Rahway, Westfield	732,908
Plainsboro	Cranbury, Franklin Park, Hightstown, Jamesburg, Lawrenceville, Mercerville, Monmouth Junction, Plainsboro, Princeton	609,908,732
Pleasantville	Atlantic City, Beach Haven, Brigantine, Egg Harbor, Mays Landing, Ocean City, Pleasantville, Somers Point, Tuckerton	609,856
Pompton Lakes	Butler, Erskine Lakes, Mountain View, Oakland, Pompton Lakes, West Milford	973,201
Port Norris	Bridgeton, Cedarville, Dennisville, Millville, Port Norris, Vineland	856,609
Princeton	Belle Mead, Cranbury, Ewing, Franklin Park, Hopewell, Lawrenceville, Monmouth Junction, Pennington, Plainsboro, Princeton	908,609,732
Point Pleasant	Lakewood, Manasquan, Point Pleasant, Seaside Park, Spring Lake, Toms River	732
Rahway	Carteret, Cranford, Elizabeth, Fanwood, Linden, Metuchen, Perth Amboy, Plainfield, Rahway, Roselle, Westfield, Woodbridge	732,908
Ramsey	Cragmere, Erskine Lakes, Hawthorne, Oakland, Park Ridge, Ramsey, Ridgewood, Westwood, Wyckoff	201,973
Red Bank	Atlantic Highlands, Deal, Eatontown, Holmdel, Keansburg, Long Branch, Middletown, Red Bank	732

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**SECTION 4 - SERVICE AREAS**  
**(CONTINUED)**

Ridgewood	Cragmere, Fair Lawn, Hackensack, Hawthorne, Oradell, Park Ridge, Paterson, Ramsey, Ridgewood, Westwood, Wyckoff	201,973
Riverside	Burlington, Florence, Merchantville, Moorestown, Riverside, Riverton	609,856
Riverton	Camden, Merchantville, Moorestown, Riverside, Riverton	856
Rockaway	Boonton, Caldwell, Dover, Hopatcong, Morristown, Mount Freedom, Rockaway, Succasunna, Whippany	973
Roselle	Carteret, Cranford, Elizabeth, Fanwood, Linden, Millburn, Rahway, Roselle, South Orange, Summit, Unionville, Westfield	732,908,973
Rutherford	Belleville, Bloomfield, Cliffside, Hackensack, Hasbrouck Heights, Kearny, Nutley, Passaic, Rutherford, Union City	973,201
Salem	Mullica Hill, Penns Grove, Salem, Swedesboro, Woodstown	856
Sea Isle City	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood	609
Seaside Park	Point Pleasant, Seaside Park, Toms River	732
South Orange	Bloomfield, Chatham, Cranford, Elizabeth, Livingston, Madison, Millburn, Newark, Orange, Roselle, South Orange, Summit, Unionville, Westfield	973,908
Somers Point	Atlantic City, Brigantine, Ocean City, Pleasantville, Somers Point, Tuckahoe	609,856
Somerville	Bound Brook, Dunellen, East Millstone, Millington, Neshanic, New Brunswick, Peapack, Somerville	732,908
South Amboy	Carteret, Keyport, Matawan, Metuchen, Perth Amboy, South Amboy, South River, Woodbridge	732
South River	Englishtown, Franklin Park, Jamesburg, Matawan, New Brunswick, South Amboy, South River	732,908
Spring Lake	Asbury Park, Belmar, Deal, Farmingdale, Long Branch, Manasquan, Point Pleasant, Spring Lake	732

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**SECTION 4 - SERVICE AREAS**  
**(CONTINUED)**

Succasunna	Chester, Dover, Hopatcong, Mendham, Mount Freedom, Netcong, Peapack, Rockaway, Succasunna	908,973
Summit	Chatham, Cranford, Fanwood, Livingston, Madison, Millburn, Millington, Roselle, South Orange, Summit, Unionville, Westfield	973,908
Swedesboro	Mullica Hill, Paulsboro, Penns Grove, Pitman, Salem, Swedesboro, Wenonah, Woodbury, Woodstown	856
Teaneck	Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Leonia, Oradell, Teaneck	201
Toms River	Barnegat, Lakehurst, Lakewood, Point Pleasant, Seaside Park, Toms River	609,732
Trenton	Bordentown, Ewing, Lawrenceville, Mercerville, Morrisville, Pa., Trenton, Yardley, Pa.	609,215
Tuckahoe	Dennisville, Mays Landing, Millville, Milmay, Ocean City, Somers Point, Tuckahoe	609,856
Tuckerton	Barnegat, Beach Haven, Brigantine, Pleasantville, Tuckerton	609,856
Union City	Bayonne, Cliffside, Hackensack, Jersey City, Kearny, Rutherford, Union City	201
Unionville	Cranford, Elizabeth, Linden, Millburn, Newark, Orange, Roselle, South Orange, Summit, Unionville, Westfield	908,973
Verona	Belleville, Bloomfield, Caldwell, Little Falls, Livingston, Mountain View, Newark, Nutley, Orange, Verona, Whippany	973
Vincentown	Berlin, Fort Dix, Marlton, Medford, Mount Holly, Pemberton, Vincentown	856,609
Vineland	Bridgeton, Cedarville, Elmer, Franklinville, Millville, Milmay, Port Norris, Vineland	856,609
West Milford	Erskin Lakes, Newfoundland, Pompton Lakes, Upper Greenwood Lake, West Milford	973
Washington	Hackettstown, Hampton, Oxford, Phillipsburg, Washington	908

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SECTION 4 – SERVICE AREAS  
(CONTINUED)

Wenonah	Beaver Brook, Blackwood, Glassboro, Gloucester, Mullica Hill, Paulsboro, Pitman, Swedesboro, Wenonah, Woodbury, Woodstown	856
Westfield	Cranford, Elizabeth, Fanwood, Linden, Millburn, Plainfield, Rahway, Roselle, South Orange, Summit, Unionville, Westfield	908,973,732
Westwood	Closter, Dumont, Hackensack, Oradell, Park Ridge, Ramsey, Ridgewood, Westwood	201
Whippany	Boonton, Caldwell, Chatham, Livingston, Madison, Morristown, Rockaway, Verona, Whippany	973
Wildwood	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood	609
Williamstown	Blackwood, Franklinville, Glassboro, Hammonton, Pitman, Williamstown	856,609
Woodbridge	Carteret, Linden, Metuchen, Perth Amboy, Rahway, South Amboy, Woodbridge	732,908
Woodbury	Beaver Brook, Blackwood, Gloucester, Haddon Heights, Mullica Hill, Paulsboro, Penns Grove, Pitman, Swedesboro, Wenonah, Woodbury	856
Woodstown	Glassboro, Mullica Hill, Paulsboro, Penns Grove, Pitman, Salem, Swedesboro, Wenonah, Woodstown	856
Wyckoff	Cragmere, Hawthorne, Mountain View, Oakland, Ramsey, Ridgewood, Wyckoff	201,973

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**SECTION 4 – SERVICE AREAS  
(CONTINUED)**

**4.2 Calling Areas**

**4.2.1 Geographically-defined**

Geographically-defined Local Calling Areas are associated with each Exchange Access Service provided pursuant to Section 5.1.

**4.3 Rates**

**4.3.1 Local Calling Areas**

4.3.1.A Rates and rate plans for Local Calling Area calls that are placed over Company-provided Exchange Access Services are set forth in Section 8.

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**SECTION 5 – EXCHANGE ACCESS SERVICE**

**5.0 EXCHANGE ACCESS SERVICE**

**5.1 General**

**5.1.1 Scope**

- 5.1.1.A Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:
- 5.1.1.A.1 receive calls from other stations on the public switched telecommunications network;
  - 5.1.1.A.2 access other services offered by the Company as set forth in this tariff;
  - 5.1.1.A.3 access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
  - 5.1.1.A.4 access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and/or State tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- 5.1.1.B Each Exchange Access Service is available on a 'Full' service basis, whereby service is delivered to a demarcation/connection block at the customer's premise.

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**SECTION 5 - EXCHANGE ACCESS SERVICE  
(CONTINUED)**

**5.2 Exchange Access Services**

**5.2.1 Available Services**

- 5.2.1.A Enhanced Extended Loops
- 5.2.1.B Private Branch Exchange
- 5.2.1.C Primary Rate Interface
- 5.2.1.D Interexchange Service
- 5.2.1.E Basic Exchange Service

**5.2.2 Enhanced Extended Loops**

- 5.2.2.A Each enhanced extended loop provides a Customer with 64 kbps access to dial tone, voice and data service, E911, and directory assistance. Up to 24 enhanced expanded loops can be provided over an underlying T-1 connection between the Customer's premises and the Company's switch.
- 5.2.2.B Customer will pay a minimum charge for the underlying T-1 service and an additional charge for each enhanced extended loop that is allocated to either voice or data.
- 5.2.2.C Enhanced Extended Loops are provided to Internet Service Providers on a nondiscriminatory basis. Monmouth Telephone and Telegraph will charge Internet Service Provider (ISP) customers the same rates for enhanced extended loops that the Company charges to its affiliated ISP.
- 5.2.2.D Enhanced Extended Loops of DS1 (1.544 Mbps) and DS3 (44.736 Mbps) capacity must connect to Monmouth's local switch or collocation and must be used primarily (greater than 50%) to transmit local exchange traffic and may not be used as a substitute for special access service.

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**SECTION 5 - EXCHANGE ACCESS SERVICE**  
**(CONTINUED)**

5.2.2.E In order to receive Enhanced Extended Loops, the Customer will have to purchase DS3 services. Enhanced Extended Loops will not be sold with DS1/T-1 services.

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**5.2.3 PBX Trunk Service**

5.2.3.A PBX Trunk service provides Customers with voice-grade communication channel(s) to the Customers Private Branch Exchange (PBX) or Hybrid Key System. PBX trunks will be provided over a T-1 link.

5.2.3.B Customers will pay a minimum charge for the underlying T-1 service and an additional charge for each DS0 used for data or voice transmission. The Customer may allocate DS0s for use in transmitting either voice or data or a combination of voice and data.

5.2.3.C PBX service will include Direct Inward Dialing (DID) functionality. DID provides the Customer with a single analog or digital connection that can carry one-way, inbound traffic. The number of digits to be out-pulsed must be specified by the Customer.

5.2.3.D DID telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 8 following.

5.2.3.E A Customer who orders a PBX Trunk will be charged applicable Non-Recurring Charges, as specified in Section 8, for DID service.

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**SECTION 5 - EXCHANGE ACCESS SERVICE  
(CONTINUED)**

5.2.3.F A PBX Trunk Customer will be charged applicable Non-Recurring Charges and Monthly Recurring Charges for PBX service as specified Section 8.

**5.2.4 Primary Rate Interface**

5.2.4.A Primary Rate Interface provides a Customer with an optional form of local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PRI is a high-capacity access path for communications providing voice or data transmission over the public network.

5.2.4.B PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.

5.2.4.C PRI is comprised of two components: PRI Access Facility, and ISDN PRI Interface.

5.2.4.D PRI Access Facility is an alternative for individual local exchange access loop services. PRI is provisioned on the 1.544 Mbps bandwidth and uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channelized transport.

5.2.4.E ISDN PRI Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment located at the customer premises must be compatible with the network interface.

5.2.4.F PRI Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.

5.2.4.G ISDN compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment

5.2.4.H This tariff does not apply to the transmission of packet data on the B or D channels.

5.2.4.I All PRI Interface arrangement configurations must have at least one 23 B+D Interface arrangement for signaling and control functions

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**SECTION 5 - EXCHANGE ACCESS SERVICE  
(CONTINUED)**

- 5.2.4.J Each PRI trunk group is equipped with one telephone number. Additional numbers may be ordered in blocks or ordered on an individual basis.
- 5.2.4.K A PRI customer may select a 1, 2, or 3-year contract. All PRI services and features at a given customer premises must be subscribed to the same payment option.
- 5.2.4.L During the contract period, the customer may add PRI service at the same monthly rate as specified in the initial contract. The contract period for these additional services will end coterminous with the initial contract.
- 5.2.4.M Prior to the expiration of the existing contract period, a customer may extend the contract for another contract period without incurring termination liability charges. The new contract will indicate the designated rates then in effect. The new contract period must be for a period of time that is equal to or greater than the remaining months in the old agreement.
- 5.2.4.N PRI is available only where both endpoints of the circuit are served by the Company's network.

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**SECTION 5 - EXCHANGE ACCESS SERVICE  
(CONTINUED)**

**5.2.5 Interexchange Services**

5.2.5.A Interexchange services are provided on an intraLATA and interLATA basis. Interexchange services allow Customers originating a call in one exchange to have a call terminated in another exchange with or without the assistance of a Company operator and the call is not billed to a number other than the originating number.

5.2.5.B Interexchange service rates will be assessed on a per-minute basis, as described in the Rate Schedule in Section 8. Customers of the Company's switched interexchange service that receive such services pursuant to having chosen the Company as their Presubscribed Interexchange Carrier ("PIC") shall also be subject to a minimum monthly charge of \$50.00.

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**5.2.6 Basic Local Exchange Service**

5.2.6.A Basic exchange service is telecommunications service furnished to individual line business and residence customers and to party line residence customers within a specified geographical area for the purpose of local calling on either a flat rate or measured basis, and to gain access to and from the telecommunications network for message telecommunication service. Basic exchange service as defined herein does not include P.B.X. Trunks, Centrex Network Exchange Access Facilities, and ESSX-1 Network Access Registers.

**5.3 Usage Charges**

**5.3.1 Local Usage Charges**

5.3.1.A For services that have local usage charges, refer to the Rate Schedule in Section 8.

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**SECTION 5 - EXCHANGE ACCESS SERVICE**  
**(CONTINUED)**

5.3.1.B For interexchange rates, refer to the Rate Schedule in Section 8.

**5.4 Directory Assistance**

**5.4.1 Description**

5.4.1.A Customers and Users of the Company's calling services may obtain directory assistance in determining telephone numbers within the State of New Jersey by calling the Directory Assistance operator.

**5.5 Operator Services**

**5.5.1 Description**

5.5.1.A Local and long distance calls may be completed or billed via live or automated assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Calls may be placed on a station-to-station basis or to a specified party (Person to Person), or designated alternate. Usage charges for operator-assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance service charge applies to each call as described in Section 8.5.4.

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**SECTION 6 - HIGH SPEED DIGITAL SERVICES**

**6.0 High Speed Digital Voice/Data Integration Service**

**6.1 Description**

**6.1.1 High-speed Services**

6.1.1.A High-speed digital voice/data services are specialized DS1 and DS3 services provided for the purpose of transporting data DSOs that are used in conjunction with voice/data Enhanced Extended Loops. These services are provided where a Customer's circuits are connected with Monmouth's network. This service is provided solely for the voice/data integration of Enhanced Extended Loops.

**6.2 Terms and Conditions**

**6.2.1 Description**

6.2.1.A This section lists and briefly describes the Digital Services offered by the Company. All listed services shall be offered on a non-discriminatory basis, in compliance with all rules and regulations issued by the Commission.

6.2.1.B All service is provided over digital facilities, and can accommodate one-way and/or two-way information transmission, between Customer premises and points on or connected to the network.

**6.3 DS1 Service**

**6.3.1 Description**

6.3.1.A DS1 Service provides the port facilities used to connect an Internet Service Provider's DS1 link with Monmouth's end-office switch. The port facilities will allow the connection of links that transmit digital signals at a rate of 1.544 Mbps.

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**SECTION 6 - HIGH SPEED DIGITAL SERVICES  
(CONTINUED)**

6.3.1.B This DS1 service will allow the integration of voice and data service thus allowing the Customer to transmit voice or data or any combination thereof. DS1 Service is provided between two Customer designated premises, between a Customer designated premises and a Company serving wire center.

**6.4 DS3 Service**

**6.4.1 Description**

6.4.1.A DS3 Service provides the port facilities used to connect an Internet Service Provider's DS3 link with Monmouth's end-office switch. The port facilities will allow the connection of links that transmit digital signals at a rate of 44.736 Mbps.

6.4.1.B This DS3 service will allow the integration of voice and data service thus allowing the Customer to transmit voice or data or any combination thereof. DS3 Service is provided between two Customer designated premises, between a Customer designated premises and a Company serving wire center.

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**SECTION 7 – SPECIAL ARRANGEMENTS**

**7.0 Special Arrangements**

**7.1 Special Construction**

**7.1.1 Basis for Charges**

7.1.1.A Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) nonrecurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

**7.1.2 Basis for Cost Computation**

7.1.2.A The costs referred to in 7.1.1 preceding may include one or more of the following items to the extent they are applicable:

7.1.2.A.1 cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:

7.1.2.A.1.(a) equipment and materials provided or used,

7.1.2.A.1.(b) engineering, labor and supervision,

7.1.2.A.1.(c) transportation, and

7.1.2.A.1.(d) rights of way;

7.1.2.A.2 cost of maintenance;

**SECTION 7 – SPECIAL ARRANGEMENTS**  
**(CONTINUED)**

- 7.1.2.B depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage; administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items; license preparation, processing and related fees;
- 7.1.2.C tariff preparation, processing and related fees;
- 7.1.2.D any other identifiable costs related to the facilities provided; or
- 7.1.2.E an amount for return and contingencies.

**7.1.3 Termination Liability**

- 7.1.3.A To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.
- 7.1.3.B The termination liability period is the estimated service life of the facilities provided.
- 7.1.3.C The amount of the maximum termination liability is equal to the estimated amounts for:
  - 7.1.3.C.1 Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - 7.1.3.C.1.(a) equipment and materials provided or used,
    - 7.1.3.C.1.(b) engineering, labor and supervision

**SECTION 7 – SPECIAL ARRANGEMENTS  
(CONTINUED)**

7.1.3.C.1.(c) transportation, and

7.1.3.C.1.(d) rights of way;

7.1.3.C.2 license preparation, processing, and related fees;

7.1.3.C.3 tariff preparation, processing, and related fees;

7.3.1.C.4 cost of removal and restoration, where appropriate; and

7.1.3.C.5 any other identifiable costs related to the specially constructed or rearranged facilities.

**7.2 Individual Case Basis (ICB) and Special Assembly Arrangements**

**7.2.1 Individual Case Basis**

7.2.1.A The Company may develop case-by-case arrangements in response to a Customer's or prospective Customer bona fide request to develop a bid for a service offered under this tariff (ICB). Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

7.2.1.B Where a contract containing a case-by-case arrangement has been entered, such contract will be filed with the New Jersey Board of Public Utilities under proprietary seal to become effective on one day's notice.

**SECTION 7 – SPECIAL ARRANGEMENTS**  
**(CONTINUED)**

**7.2.2 Special Assembly Arrangements**

- 7.2.2.A The Company may provide a unique intrastate service arrangement for a customer where no tariffed service exists for the service. The unique service can be provided to the customer via a Special Assembly.

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**SECTION 8 - RATES**

**8.0 RATES**

**8.1 Exchange Access Service**

**8.1.1 Enhanced Extended Loops**

8.1.1.A Monthly recurring rates per 64 kbps enhanced extended loop applies as follows:

	<b>Installation Charges – Per EEL</b>	<b>Monthly Rate – Per EEL</b>
<b>First Line</b>	ICB	\$10.00
<b>Additional</b>	ICB	\$10.00

8.1.1.B Monthly recurring rate for underlying T-1 facility:

	<b>Monthly Rate</b>
ICB	\$240.00

8.1.1.C Monthly recurring Port Charge for Customer owned T-1 facility to connect to the Company's facilities.

Per T-1 connection \$ 50.00

8.1.1.D for local usage charges, see section 8.4.1.A

**8.1.2 Primary Rate Interface**

8.1.2.A PRI Access Facility

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SECTION 8 - RATES  
(CONTINUED)

Duration of Service	Installation Charge	Monthly Rate
One-year plan	ICB	\$400
Three-year plan	ICB	\$300

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8.1.2.B For local usage rates, see section

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SECTION 8 - RATES  
(CONTINUED)

8.2 PBX Trunk Service

8.2.1 Service Order and Modification Charges

PBX Trunk Services	Non-Recurring Charges
Account Setup ( <i>per account</i> )	ICB
Account Changes Moves, Changes, Additions ( <i>per change</i> )	\$ 50.00
Per Move (if more than one during a contractual year)	ICB
Installation of DSI Facility Access ( <i>per DSI</i> )	ICB

8.2.2 Recurring Charges

PBX Trunk Service	Monthly Recurring Charges
DSO Channel ( <i>per DSO</i> )	\$10.00
DS1 Facility Access ( <i>per DSI</i> )	\$240.00

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SECTION 8 - RATES  
(CONTINUED)

8.3 High Speed Digital Voice/Data Integration Services

8.3.1 DS1 Service Rates

DS1 Service	Installation Charge	Monthly Recurring Charge
DS1 Facility (per DS1)	ICB	\$ 240.00
DS0 Channel	ICB	\$10.00

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8.3.2 DS3 Service Rates

	Installation	Recurring
DS3 Facility (per DS3)	\$5,000	\$400.00
DS0 Channel (per DS0)	\$100.00	\$10.00

**SECTION 8 - RATES  
(CONTINUED)**

**8.3.3 DID Monthly Recurring Charges**

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Service	Monthly Recurring Charges
DID Block of 20 Numbers* (20 NXX-XXXX Codes) (per trunk)	\$ 20.00

\*Rates for more than 1000 numbers will be provided on an individual case basis.

**8.4 Local Usage Rates**

**8.4.1 Application**

8.4.1.A Local calls shall be billed at rates identified in Section 8.7 below.

**8.5 Exchange Access Optional Features**

**8.5.1 Directory Listings**

8.5.1.A Primary Published Listings

The Primary listing consists of the following:

The name under which a business is conducted by the Customer

The address of the Customer

The main telephone number of the Customer

This information will appear in the white pages of the Local Telephone Directory and the Directory Assistance Database. The Primary Listing is provided without charge.

8.5.1.B At the Customers option, the Company will arrange for additional listings at the following rates:

Service	Non-Recurring	Monthly Recurring
Each Additional Listing	\$ 0.00	\$ 3.25

**SECTION 8 - RATES**  
**(CONTINUED)**

A service order charge of \$21.19 will also apply, if not requested by the Customer at the time the initial request for service is placed. I

**8.5.1.C Business Charge Listing**

Monthly Recurring Single Line \$ 3.25

Monthly Recurring 2 or more Lines \$ 2.50

A Service order charge of \$21.19 will also apply, if not requested by the Customer at the time the initial request for service is placed.

**8.5.1.D Non-Published Listing**

Non-published means that the Customer's telephone number is not listed in the local telephone directory, nor does it appear in the Directory Assistance Record I

Monthly Recurring per Listing \$ 2.85

Setup Fee per occurrence \$21.19

A service order charge of \$21.19 will also apply if not requested by the Customer at the time the initial request for service is placed.

**8.5.1.E Non-Listed**

Non-listed means that the Customer's telephone number is not listed in the local telephone directory, but it does appear in the Directory Assistance Records. I

Monthly Recurring Per Listing \$ 2.45

Setup Fee per occurrence \$21.19

A service order charge of \$21.19 will also apply if not requested by the Customer at the time the initial request for service is placed.

**SECTION 8 - RATES  
(CONTINUED)**

**8.5.2. Directory Assistance**

8.5.2.A Rates

8.5.2.A.1 Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

	Per Number Requested
Local Directory Assistance (without directory assistance call completion)	\$ 1.80
Local Directory Assistance (with directory assistance call completion)	\$ 1.80
National Directory Assistance	\$ 1.80
Business Category Search	\$ 1.80

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**8.5.3 Interexchange Service**

8.5.3.A IntraLATA interexchange rates

8.5.3.A.1 IntraLATA interexchange rates for Customers subscribing to the Company's Voice/Data Integration service, per minute: \$0.039

8.5.3.A.2 IntraLATA interexchange rates for Customers subscribing solely to the Company's switched interexchange services, per minute: \$0.049

8.5.3.B InterLATA Interexchange Rates

8.5.3.B.1 InterLATA interexchange rates for Customers subscribing to the Company's Voice/Data Integration service, per minute: \$0.039

8.5.3.B.2 InterLATA interexchange rates for Customers subscribing solely to the Company's switched interexchange services, per minute: \$0.049

8.5.3.C Service Charges

**SECTION 8 - RATES  
(CONTINUED)**

Recurring Charges	Voice/Data Integration Service	Switched IXC Service
Service Charge	See section 8.3.1.	\$ 2.32

**8.5.4 Operator Assistance Service Charges**

Service	Per Event
Automated Operator Assistance	\$ 1.30
Operator Handled Operator Assistance	\$ 2.50
Local and Interstate Operator Assistance	\$ 1.80
International Operator assistance	\$ 4.00

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**8.5.5 Public Pay Phone Surcharge**

A Payphone surcharge will be applied to all completed Customer toll free call charges originating from a coin-operated and or coinless phones owned by local telephone companies, independent companies and other interexchange carriers and will be in addition to the per minute charge.

The Public Pay Phone Surcharge does not apply to calls placed from pay telephones when the caller pays for the service by inserting coins during the progress of the call.

Payphone Surcharge per call \$ 0.75

**8.5.6 Special Services Charges**

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Special Services Charges are comprised of various direct dialed calls including, but not limited to, calls to time, lottery results, Inmate calls, etc.

Per call \$ 0.75

**8.5.7 Teleblock**

Available for dedicated T1 services, automatically screens and blocks outbound calls in real-time against available federal, and state Do-Not-Call lists.

Per outbound call \$ 0.01



**SECTION 8 - RATES  
(CONTINUED)**

**8.6 Additional 800/877/888**

The initial (4) 800/877/888 numbers ringing on the T1 facility are included, additional 800/877/888 will be billed at the rates below:

<b>Service</b>	<b>Non-Recurring</b>	<b>Monthly Recurring</b>
Each Additional 800/877/888	\$ 0.00	\$ 3.00

**8.6.1 Reserve for Future Use**

8.6.1.A

**8.6.2 Reserve for Future Use**

8.6.2.A

8.6.2.B

**8.6.3 Reserve for Future Use**

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**SECTION 8 - RATES  
 (CONTINUED)**

**8.7.4 Exchange Areas and Associated Local Access and Transport Areas**

8.7.4.A Description

8.7.4.B There are three (3) Local Access and Transport Areas (LATAs) in New Jersey, i.e., Atlantic Coastal, Delaware Valley and North Jersey, which encompass contiguous local exchange areas as listed in B. following. The Atlantic Coastal LATA encompasses eighteen (18) exchange areas in the southeastern portion of New Jersey; the Delaware Valley LATA encompasses fifty-three (53) exchange areas in the southwestern and west-central portions of New Jersey; and the North Jersey LATA encompasses one hundred and nine (109) exchange areas in the northern and east-central portions of New Jersey.

**8.7.5 List of Exchange Areas and Associated LATAS**

<u>Exchange Area</u>	<u>LATA</u>	<u>Exchange Area</u>	<u>LATA</u>
Allentown	Delaware Valley	Burlington	Delaware Valley
Asbury Park	North Jersey	Butler	North Jersey
Atlantic City	Atlantic Coastal	Caldwell	"
Atlantic Highlands	North Jersey	Camden	Delaware Valley
Avalon	Atlantic Coastal	Cape May Ct. Hse.	Atlantic Coastal
Barnegat	"	Carteret	North Jersey
Bayonne	North Jersey	Cedarville	Delaware Valley
Beach Haven	Atlantic Coastal	Chatham	North Jersey
Beaver Brook	Delaware Valley	Cliffside	"
Belleville	North Jersey	Closter	"
Belmar	"	Collingswood	Delaware Valley
Berlin	Delaware Valley	Cragmere	North Jersey
Bernardsville	North Jersey	Cranbury	Delaware Valley
Blackwood	Delaware Valley	Cranford	North Jersey
Bloomfield	North Jersey	Deal	"
Boonton	"	Dennisville	Atlantic Coastal
Bordentown	Delaware Valley	Dover	North Jersey
Bound Brook	North Jersey	Dumont	"
Bridgeton	Delaware Valley	Dunellen	"
Brigantine	Atlantic Coastal		
East Millstone	North Jersey	Laurel Springs	Delaware Valley
Eatontown	"	Lawrenceville	"

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SECTION 8 - RATES  
 (CONTINUED)

Egg Harbor	Atlantic Coastal	Leonia	North Jersey	M
Elizabeth	North Jersey	Linden	"	
Elmer	Delaware Valley	Little Falls	"	
Englewood	North Jersey	Livingston	"	
Englishtown	"	Long Branch	"	
Erskine Lakes	"	Madison	"	
Ewing	Delaware Valley	Manasquan	"	
Fair Lawn	North Jersey	Marlton	Delaware Valley	
Fanwood	"	Matawan	North Jersey	
Farmingdale	"	Mays Landing	Atlantic Coastal	
Florence	Delaware Valley	Medford	Delaware Valley	
Fort Dix	"	Mendham	North Jersey	
Franklin Park	North Jersey	Mercerville	Delaware Valley	
Franklinville	Delaware Valley	Merchantville	"	
Freehold	North Jersey	Metuchen	North Jersey	
Glassboro	Delaware Valley	Middletown	"	
Gloucester	"	Milford	"	
Hackensack	North Jersey	Millburn	"	
Hackettstown	"	Millington	"	
Haddonfield	Delaware Valley	Millville	Delaware Valley	
Haddon Heights	"	Milmay	Atlantic Coastal	
Hammonton	Atlantic Coastal	Monmouth Junction	North Jersey	
Hasbrouck Hts.	North Jersey	Moorestown	Delaware Valley	
Hawthorne	"	Morristown	North Jersey	
Hightstown	Delaware Valley	Mountain View	"	
Holmdel	North Jersey	Mount Freedom	"	
Hopatcong	"	Mount Holly	Delaware Valley	
Hopewell	Delaware Valley	Mullica Hill	"	
Jamesburg	North Jersey	Neshanic	North Jersey	
Jersey City	"	Netcong	"	
Keansburg	"	Newark	"	
Kearny	"	New Brunswick	"	
Keyport	"	New Egypt	Delaware Valley	
Lakehurst	"	Newfoundland	North Jersey	
Lakewood	"	Nutley	"	
Lambertville	Delaware Valley			M

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Oakland	North Jersey	South Orange	North Jersey	M
Ocean City	Atlantic Coastal	South River	"	
Oradell	North Jersey	Spring Lake	"	
Orange	"	Stroudsburg	Northeast, Pa.	
Park Ridge	"	Succasunna	North Jersey	
Passaic	"	Summit	"	
Paterson	"	Swedesboro	Delaware Valley	
Paulsboro	Delaware Valley	Teaneck	North Jersey	
Peapack	North Jersey	Toms River	"	
Pemberton	Delaware Valley	Trenton	Delaware Valley	
Pennington	"	Tuckahoe	Atlantic Coastal	
Penns Grove	"	Tuckerton	"	
Perth Amboy	North Jersey	Union City	North Jersey	
Phillipsburg	"	Unionville	"	
Pitman	Delaware Valley	Verona	"	
Plainfield	North Jersey	Vincentown	Delaware Valley	
Plainsboro	Delaware Valley	Vineland	"	
Pleasantville	Atlantic Coastal	Washington	North Jersey	
Point Pleasant	North Jersey	Wenonah	Delaware Valley	
Pompton Lakes	"	Westfield	North Jersey	
Port Norris	Delaware Valley	West Milford	"	
Princeton	"	Westwood	"	
Rahway	North Jersey	Whippany	"	
Ramsey	"	Wildwood	Atlantic Coastal	
Red Bank	"	Williamstown	Delaware Valley	
Ridgewood	"	Woodbridge	North Jersey	
Riverside	Delaware Valley	Woodbury	Delaware Valley	
Riverton	"	Woodstown	"	
Rockaway	North Jersey	Wyckoff	North Jersey	
Roselle	"			
Rutherford	"			
Salem	Delaware Valley			
Seal Isle City	Atlantic Coastal			
Seaside Park	North Jersey			
Somers Point	Atlantic Coastal			
Somerville	North Jersey			
South Amboy	"			

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8.8 Basic Local Exchange Services

8.8.1 Basic Exchange Service

8.8.1.A Basic exchange service is telecommunications service furnished to individual line business and residence customers and to party line residence customers within a specified geographical area for the purpose of local calling on either a flat rate or measured basis, and to gain access to and from the telecommunications network for message telecommunication service. Basic exchange service as defined herein does not include P.B.X. Trunks, Centrex Network Exchange Access Facilities, and ESSX-1 Network Access Registers. Basic exchange service is comprised of two elements:

8.8.1.B Exchange Access Line

8.8.1.B.1 Exchange access lines are facilities that consist of all of the Company's central office equipment and outside plant, or central office equipment and outside plant that is provided to the customer via unbundled network elements leased from the incumbent local exchange carrier, that are required to connect the customer's serving central office with the customer's premises and includes a Company-provided protector and may also include a Company-provided Network Interface. These facilities are Company-provided and maintained, and provide access to and from the telecommunications network for message telecommunication service and for local calling appropriate to the use and rate schedule selected by the customer.

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SECTION 8 – RATES  
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8.8.1.B.2 Where there are fewer station sets having access to a particular group of exchange access lines than the number of such lines, each of the additional exchange access lines is charged for at the appropriate exchange access line rate shown in C. following.

8.8.1.C. Station Set

8.8.1.C.1 This consists of a customer-provided instrument which can be connected to a Company-provided or customer-provided jack at locations inside the customer's premises on the station side of the Network Interface by means of a plug, adapter or direct wiring.

8.8.1.C.2 Exchange access lines are subject to the service charges specified.

8.8.1.C.2.(a) Low Use Message Rate Residence Service

8.8.1.C.2.(a).I This is a type of basic exchange service intended for use where exchange service requirements are minimal. It is offered at a reduced monthly rate on an individual exchange access line message rate basis only and includes 20 local messages. Additional message units are charged for at a rate of \$.10 each.

8.8.1.C.2.(b) Auxiliary Exchange Access Line Service

8.8.1.C.2.(b).I Auxiliary exchange access line service is an individual exchange access line which terminates at a station location in a station set/terminal or in key telephone facilities, and is furnished to supplement:

8.8.1.C.2.(b).II Business message rate individual exchange access lines and private branch exchange service.

8.8.1.C.2.(b).III Residence flat rate individual exchange access lines and private branch exchange service.

**SECTION 8 – RATES  
(CONTINUED)**

8.8.1.C.3 In all cases, an auxiliary exchange access line takes the same class and type of service, the individual exchange access line or private branch exchange service to which it is supplemental.

**8.8.2 Regulations**

8.8.2.A General

8.8.2.A.1 Maps showing the territorial boundaries of each exchange areas, are available upon request.

8.8.2.A.2 A list by exchange area which indicates the exchanges included in the local service area (local calling area) of each exchange is shown in 8.7 preceding.

8.8.2.A.3 The maximum number of customer-provided signaling equipments, referred to as ringing bridges, which may be connected directly to a line (such as bells, buzzers, line signal control equipment, or neon lamps) is 4 for an individual exchange access line and 4, per party, for a 2-party exchange access line. These maximums may be reduced, however, where signals are to be located on different premises, by the one-way feature on a secretarial line, or where special equipment is required such as that needed to provide proper transmission. Where conditions permit, signals in excess of those indicated may be installed provided suitable ringing power supply and control relays in the quantity required are also furnished by the customer.

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- 8.8.2.B Auxiliary Exchange Access Line Service M
- 8.8.2.B.1 Auxiliary exchange access line service must be located on the same property as the main service.
- 8.8.2.B.2 Auxiliary exchange access lines are listed only at the rates specified below for additional listings.
- 8.8.2.B.3 In all cases, an auxiliary exchange access line, including all local message units sent over it, is billed to the same account as the service which it supplements.
- 8.8.2.B.4 If the customer so desires and facilities permit, business auxiliary exchange access lines may be arranged in a series with the main service, thus providing for incoming calls to be completed on the first vacant line (hunting) in a series so wired.
- 8.8.2.B.5 Where the customer desires flat rate residence exchange access lines to be so arranged, the auxiliary exchange access line rate treatment is not applicable.
- 8.8.2.B.6 All lines are subject to surcharges stemming from federal and state regulations. In addition, all lines are subject to a Subscriber Line Charge (SLC) of \$6.31 per line and a Presubscribed Interexchange Carrier Charge (PICC) of \$2.32 per line, per month.
- 8.8.2.B.7 The unlimited monthly usage option provides for unlimited local and long distance calling per month on a flat rate basis to dial tone lines in the local service area and outside of the local service area. The unlimited monthly usage option is subject to monthly charges as shown in this section, in addition to the applicable line charges as described in Section 8.7.3.E, and all applicable surcharges as described in Section 8.7.2. Use of the unlimited monthly usage option is conditioned on the customer's subscription to the unlimited monthly usage option for all lines provided by the Company. The Company reserves the right to convert customer's use of the unlimited monthly usage option to monthly, per-minute charges if the customer's usage of such service results in anomalies with respect to length of use, or is otherwise extraordinary or unusual. M

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**SECTION 8 – RATES  
 (CONTINUED)**

**8.8.3 Monthly Rate Treatment**

**8.8.3.A Rate and Charges**

The monthly rates and charges for Exchange Services provided in all exchanges are as follows:

<u>ITEM</u>	<u>Monthly Rates</u>
Message Rate	\$ 21.00
PBX Trunk Message Rate	\$ 21.00

- 8.8.3.A.1 Intentionally left blank
- 8.8.3.A.2 Intentionally left blank
- 8.8.3.A.3 Intentionally left blank
- 8.8.3.A.4 Intentionally left blank

**8.8.3.B Unlimited Use Rate Groups**

8.8.3.B.1

<u>Monthly Rates</u>		<u>Business</u>	<u>Residence</u>
<u>Item</u>			
Individual Exchange Access Lines, per line			
- Unlimited local and long distance usage		34.00	34.00
- Flat Rate		No	No
- Message Rate (minutes of use)		No	No
- Additional Local Message Units, each		No	No
- Low Use Message Rate (minutes of use)		No	No
- Additional Local Message Units, each		No	No
- Line Charge		21.00	21.00

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SECTION 8 – RATES  
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2-Party Exchange Access Lines, per line		
- Flat Rate <sup>1</sup>	No	No
- Message Rate <sup>1</sup>	No	No
P.B.X. Trunks, per trunk		
Flat Rate		
- Initial Trunk	No	No
- Additional Trunks	No	No
Message Rate		
- Initial Trunk (minutes of use)	.015	No
- Additional Local Message Units, each <sup>2</sup>	.015	No
- Additional Trunks (no local message units)	.015	No
- Local Message Units, each	.015	No

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**SECTION 8 – RATES  
(CONTINUED)**

**8.9 Optional Calling Features**

**8.9.1 General**

8.9.1.A One or more of the following features are available for purchase by the Customer on a per line per month basis except where noted.

8.9.1.B Some features, if deactivated, will require a reactivation fee on an ICB.

**8.9.2 \*69 (Return Call)**

Upon dialing \*69, the telephone number associated with the last incoming call is announced, if it is available from the network and the calling party has not blocked the calling information and, when activated, then dials the telephone number. Customers are charged upon announcement of the telephone number associated with the last incoming call.

Per Use: \$ 0.75

Unlimited \*69 Monthly Per Line: \$ 6.00

**8.9.3 Anonymous Call Rejection**

Is automatically available to the Customer with Caller ID with Name that allows the called party to reject calls from parties that have used blocking to prevent the display of their telephone numbers or main listed name to Caller ID With Name subscribers

**8.9.4 Call Block/C.L.A.S.S Call Block (inbound calls)**

Call Block provides customers with a way to block incoming calls from a maximum of six telephone numbers. Call Block routes calls to a standard announcement.

Monthly Per initial line \$ 6.06

Monthly each additional line \$ 2.00

**8.9.5 Call Forward (Variable)**

All incoming calls are forwarded to another telephone number. This may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another code. Toll charges generated by the forwarded call will be charged to the Customer.

**SECTION 8 – RATES  
(CONTINUED)**

Monthly Per Line \$ 2.70

**8.9.6 Ultra Call Forwarding**

Combines Call Forwarding with remote access capability. This provides customers access from any Touch-Tone or tone-signaling-capable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Toll charges generated by the forwarded call will be charged to the Customer.

Monthly Per Line \$ 7.00

**8.9.7 Call Forwarding Busy Line**

All calls made to a line showing a busy condition are to be automatically forwarded to another line as specified by the Customer at the time that the feature is installed. The transfer is completed without any indication to the Customer because the central office switching unit does not make a connection to a busy line. Once activated, it is always in effect. Toll charges generated by the forwarded call will be charged to the Customer.

Monthly Per Line \$ 2.85

**8.9.8 Call Forwarding Don't Answer**

This feature allows all calls made to a line that does not answer after a certain number of rings (ring cycle) designation by the Customer to be automatically forwarded to another line as specified by the Customer at the time that the feature is installed. Toll charges generated by the forwarded call will be charged to the Customer. Changes to the ring cycle will be charged on an ICB

Monthly Per Line \$ 2.85

**8.9.9 Call Forwarding Busy Line/Don't Answer**

This feature allows calls to a line showing a busy condition or does not answer after a certain number of rings (ring cycle) to be automatically forwarded to another line as specified by the Customer at the time that the feature is installed. Toll charges generated by the forwarded call will be charged to the Customer. Changes to the ring cycle will be charges on an ICB.

**SECTION 8 – RATES**  
**(CONTINUED)**

Monthly Per Line \$ 2.85

**8.9.10 Call Gate**

An advanced optional enhanced Call Restriction service that provides residential and business customers the ability to block or allow calls initiated from individual local and foreign exchange access lines.

This service is available to residence and business customers having individual local or foreign exchange access service where adequate and suitable facilities exist.

Monthly Per Line \$ 5.00

**8.9.11 Call Trace**

Call Trace will be billed at the tariff rate shown when the attempt to trace and record the calling telephone number is successful. The results of a successful trace will only be provided to legally constituted authorities with proper authorization. The Company will not be liable for damages if, for any reason, the attempt is not successful.

Per Use \$1.00

**8.9.12 Caller ID (number only)**

Caller ID displays the incoming telephone number on a Customer-provided display device attached to the Customer's telephone line or on a Customer-provided telephone or answering machine with a built-in display screen.

Monthly Per Line: \$ 7.65

**8.9.13 Caller ID with Name**

Displays the incoming name and telephone number on a Customer-provided display device attached to the Customer's telephone line or on a Customer-provided telephone or answering machine with a built-in display screen.

Monthly Per Line \$ 9.50

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**SECTION 8 – RATES  
(CONTINUED)**

**8.9.14 Call Intercept**

Optional enhancement to Caller ID With Name for residential customers. It provides residence Caller ID With Name customers with informed choices about accepting or rejecting unidentified calls by requiring identification of calling parties to verbally identify themselves as a condition of call connection.

Monthly Per Line \$ 7.25

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**8.9.15 Call Waiting**

An arrangement providing for audible tone signaling over an existing connection to indicate an incoming call. The tone signal is heard only at stations on the line arranged for Call Waiting Service. The calling party hears a regular ringing signal.

Monthly Per Line \$ 7.65

**8.9.16 Caller ID Manager with Name**

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Note: Requests for this feature are no longer honored for new installs, moves or additions. An enhanced Call Waiting feature that was offered to residence and business customers. Caller ID Manager with Name allows the customer to control the treatment of the second incoming call. Caller ID Manager with Name allows a customer, who is on a call, to receive the name and telephone number of a second caller and then determine how the customer wants to manage that call by selecting one of the options available.

Monthly per line \$ 7.00

**8.9.17 Call / Dial Restriction Arrangement**

This feature may be provided to limit the central office designations which may be dialed from individual local and foreign exchange access lines. This feature limits directly dialed calls to the central office designations serving the exchange areas in the local service area of the customer's exchange access line. Directly dialed calls to 700/900 services are not allowed.

Monthly Per Line \$ 10.50

**8.9.18 C.L.A.S.S Primary Feature Charge**

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**SECTION 8 – RATES  
(CONTINUED)**

Monthly Per Line \$4.00

**8.9.19 Deny Call Trace**

The Customer can deny usage capability at no charge per line. This service is available where facilities permit.

**8.9.20 Deny Usage Repeat Calling**

The Customer can deny usage capability at no charge per line. This service is available where facilities permit

**8.9.21 Deny Usage Return Call**

The Customer can deny usage capability at no charge per line. This service is available where facilities permit.

**8.9.22 Distinctive Ring (1 additional number)**

Enables the Customer to have one or two additional local telephone numbers assigned to the line. Each will have a distinctive ring pattern that is different from the ring pattern associated with the main number assigned to the line.

Monthly Per Line Charge \$ 6.50

**8.9.23 Distinctive Ring (2nd additional numbers)**

Enables the Customer to have one or two additional local telephone numbers assigned to the line. Each will have a distinctive ring pattern that is different from the ring pattern associated with the main number assigned to the line.

Monthly Per Line Charge \$ 6.50

**8.9.24 Do Not Disturb**

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**SECTION 8 – RATES  
(CONTINUED)**

Do Not Disturb Service is an optional incoming call management service that provides residential customers the ability to block or allow incoming calls to their line during customer specified blocks of time. Do Not Disturb Service allows the customer to activate or deactivate the Service, and modify the screening parameters through the use of a tone signaling capable telephone. Calls blocked or redirected by the Do Not Disturb customer will not ring at the customer's premise or provide any Caller ID information.

Monthly Per Line \$ 4.45

**8.9.25 Priority Call**

Priority Call provides a way to distinguish up to a maximum of six calling telephone numbers from all other by using a distinctive alerting signal. (Note: Requests for this feature are no longer honored for new installs, moves or additions.)

Monthly Per Line \$6.06

**8.9.26 Repeat Dialing**

Automatically redials the last outgoing telephone number dialed by the customer. An activation is billed regardless whether the call is completed by the called party's answer.

Per Use \$ 0.75

Monthly Unlimited Per Line \$ 6.00

**8.9.27 Remote Call Forwarding (RCF)**

Remote Call forwarding is a Central Office feature that allows a permanent forward to a Customer's distant termination number designated by the customer. This allows for one call at a given time to be forwarded. An additional feature (path) is required for each additional call to be forwarded simultaneously.

Monthly Per Line \$ 16.50

Each Additional Path per line: \$ 16.50

**8.9.28 Select Forward**

**SECTION 8 – RATES  
(CONTINUED)**

Select forward provides customers with a way to forward incoming calls from up to a maximum of six calling telephone numbers to another telephone number. (Note: Requests for this feature are no longer honored for new installs, moves or additions.)

Monthly Per Line \$6.06

**8.9.29 Speed Dialing 8 or Speed Dialing 30**

This provides for the calling of a seven or ten-digit telephone number by dialing only a few digits. Two arrangements are available, eight number capacity and a thirty number capacity.

Monthly Per Line, 8 number capacity \$ 2.70

Monthly Per Line, 30 number Capacity \$ 4.30

**8.9.30 Talking Call Waiting**

An enhancement to Call Waiting for residential customers which provides an audible announcement of the calling party's name in addition to a Call Waiting tone signal. Talking Call Waiting must be purchased in addition to Call Waiting.

Monthly Per Line \$ 3.70

**8.9.31 Three-way Calling**

Allows a Customer to add a third-party to an established connection without operator assistance. Each call will have usage charges associated them based on destination

Per Use \$ 0.75

Monthly Per Line \$ 3.00

**8.9.32 Three-Way Call Transfer (includes Three-way calling)**

Three-Way Call Transfer is available to Customers having individual exchange access service served from a generically capable central office Switching Unit where adequate facilities exist. This allows the Customer to transfer incoming calls to another party, thus freeing their line to initiate or receive other calls. It may supercede or deactivate some features while in use.

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**SECTION 8 – RATES  
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Monthly Per Line: \$ 4.00

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**8.9.33 Tone Block**

This feature provides Call Waiting subscribers with the ability to deactivate Call Waiting prior to initiating a call. Customers that also subscribe to Three-Way Calling may use Tone Block to deactivate Call Waiting and during a call in progress. Tone Block is activated by dialing a three digit activation code and is automatically deactivated upon completion of each call. Once activated, all subsequent incoming calls, during that call, receive a busy signal.

Tone Block is automatically available to Call Waiting subscribers.

Monthly Per Line Charge \$ 0.00

**8.9.34 Per Call Blocking (outbound calls)**

The Customer can prevent the number and name from appearing on the called party's Caller ID or Caller ID with Name display. The Customer is required to dial a special code prior to placing a call. When the calling party activates this blocking feature, the called party will notice that a privacy indicator, instead of the telephone number or the name will appear on their display.

Monthly Per Line \$ 0.00

**8.9.35 Per Line Blocking (outbound calls)**

The customer does not have to dial a special code prior to making the outbound call to prevent the number and name from appearing on the called party's Caller ID or Caller ID with Name display. Per-Line Blocking prevents voice identification of the calling party's telephone number to a customer using \*69.

Monthly Per line \$ 0.00

**8.9.36 700/900 Blocking**

Calls direct dialed as 700 or 900 will not be connected.

Monthly Per Line \$ 0.00

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**SECTION 8 – RATES  
(CONTINUED)**

**8.9.37 900 Blocking Option Only**

Calls direct dialed as 900 will not be connected.

Monthly Per Line \$ 0.00

**8.9.38 976 Blocking Option**

Calls direct dialed as 976 will not be connected.

Monthly Per Line \$ 0.00

**8.9.39 International Call Blocking**

Calls direct dialed as 011 will not be connected.

Monthly Per line \$ 0.00

**8.9.40 Call Waiting with Name;**

Call Waiting ID with Name allows a customer with CallerID with Name who is using the telephone and receives a second call via Call Waiting-Terminating to see the telephone number/name of the second incoming call. Call Waiting ID with Name may require additional equipment Monthly Per Line \$ 5.25

**8.10 Inward Toll Free (800/877/888) Service**

Monthly Service Charge Per Line \$ 4.95

**8.11 Voice Mail Services**

**8.11.1 Voice Mail Boxes**

Voice Mail boxes are available to the Customer for managing the Customer's telephone messages. The maximum initial messages available per box are 30 with a length of 2 minutes per message

Monthly per box \$5.85

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**8.11.2 Additional Messages**

The Customer can purchase an additional 40 messages to expand their total messages to 70 per box.

Monthly per box \$6.50

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**8.11.3 Voice Mail Trees**

A Voice Mail tree can have up to 200 individual boxes per tree with a minimum of 2 boxes per tree. Individual boxes can be purchased at the above mentioned rates quoted in 8.11.1

Monthly Voice Mail Tree per tree \$ 6.75

**8.12 Inbound Caller Name Delivery**

The name of the calling party will display on the called parties in-house equipment provided over a T-1 facility.

Per Inbound Call \$ 0.01

**8.13 Centrex Feature Package**

The following standard features are provided where facilities are available and consist of the following features, which the Customer can select.

Automatic Callback Calling  
Call Forwarding - Busy Line - All Calls  
Call Forwarding - Don't Answer - All Calls  
Call Forwarding - Variable - All Calls (w/Reminder Ring)  
Call Pickup/Call Hold  
Call Transfer - All Calls  
Call Waiting – Originating  
Call Waiting - Terminating (w/Tone Block)  
Common Intercept  
Consultation Hold - All Calls  
Directed Call Pickup with Barge In  
Directed Call Pickup without Barge In  
Inside/Outside Ringing  
Intercommunication (Intercom)  
Speed Dialing Short (Individual)  
Station Line Hunting  
Three-Way Calling  
Touch-Tone

**Monthly Per line \$ 15.00**

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