

July 28, 2021

The Honorable Aida Camacho-Welch, Secretary N.J. Board of Public Utilities 44 South Clinton Avenue, 9th Floor Post Office Box 350 Trenton, NJ 08625-0350

Re: New Jersey Natural Gas Company

Universal Service Fund

Quarterly Report

June 2021

BPU Docket No. EX00020091

Dear Secretary Camacho-Welch:

Pursuant to the above, enclosed is the New Jersey Natural Gas Company's Universal Service Fund report for the quarter end June 30, 2021. Electronic copies of the attached schedules have already been provided to Richard Lambert and Peter Hilerio.

In accordance with the Order issued by the Board in connection with I/M/O the New Jersey Board of Public Utilities' Response to the COVID-19 Pandemic for a Temporary Waiver of Requirements for Certain Non-Essential Obligations, BPU Docket No. EO20030254, Order dated March 19, 2020, this document is being electronically filed. No paper copies will follow. Thank you.

If you have any questions or comments, please email Marianne Harrell at MHarrell@njng.com.

Very truly yours,

Mark G. Kahrer

Senior Vice President – Regulatory Affairs, Marketing

and Energy Efficiency

MH

Attachments

C: (via email)

Alice Bator, BPU Maureen Clerc, BPU Robert Brabston, BPU William Foley, BPU Richard Lambert, BPU Stefanie Brand, RC Sarah Steindel, RC STATE OF NEW JERSEY)
SS :

COUNTY OF MONMOUTH

VERIFICATION

)

MARK G. KAHRER, being duly sworn according to law, upon his oath, deposes and says that:

- I am the Senior Vice President Regulatory Affairs for New Jersey
 Natural Gas Company and I am authorized to make this affidavit on behalf of New Jersey
 Natural Gas Company.
- 2. The attached schedules correctly portray the information set forth therein, to the best of my knowledge and belief.

MARK G. KAHRER

Sworn and subscribed before me this

28th day of July 2021

Andrew K. Dembia

ATTORNEY AT LAW

STATE OF NEW JERSEY

New Jersey Natural Gas USF 3rd Quarter Report 2021

Number of USF Customers	7 466	average														
Customers	7,400	average														
Distribution of Benefit				\$75.01 to \$100.00	*	\$125.010 to \$150.00	Greater than \$150.00	Total								
Dollars	\$133,603	\$225,964	\$156,918	\$92,317	\$35,609	\$27,069	\$245	\$671,725								
Number of Customers	11,585	6,259	2,563	1,089	321	193	1	22,011								
Distribution of Fresh Start	Less Than \$5.00		\$25.01 to \$50.00	\$50.01 to \$75.00			\$200.01 to \$300.00				\$1000.01 to \$2000.00	\$2000.01 to \$3000.00		\$4000.01 to \$5000.00	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$1.62	\$3,874.47	\$6,629.81	\$4,820.85	\$7,567.57	\$0.00	\$218.81	\$0.00	\$0.00	\$985.78	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$24,098.91
Number of Customers	·	. ,			, ,	\$0.00	\$218.81	\$0.00	\$0.00	\$985.78	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Number of Customers	30	277	185	77	83	0	1	0	0	1	0	0	0	0	0	644
Distribution of Customer bills		•		\$150.01 to \$200.00		\$250.01 and greater	Total									
Bill Dollars	320187.73	642769.21	370978.87	126110.96	45108.78	79632.32	1584787.87									
Number of Customers	9,678	9,038	3,109	743	204	127	22,899									
Number of Customer Terminated for Non- Payment	0															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%										
Number of customer	6,629	2,327	1,506	671	7,950	2,915	21,998									
Distribution of Customer	30.13%	10.58%	6.85%	3.05%	36.14% 91% to	13.25% Greater										
Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	100%	than 100%										
Number of Customers	12,476	581	466	108	7,610	748	21,989									
Percentage	56.74%	2.64%	2.12%	0.49%	34.61%	3.40%										
Number of customer participating in Comfort Partners	40															

USF Report April 2021

Number of USF Customers	7,348															
	,															
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00	1				Greater than \$150.00	Total								
Dollars	\$44,060	\$74,656	\$52,078	\$30,223	\$12,098	\$8,681		\$221,797.15								
Number of Customers	3,913	2,068	850	356	109	62		7,358								
Distribution of Fresh Start	Less Than \$5.00							\$300.01 to \$400.00	400.01 to \$500.00	to	\$1000.01 to \$2000.00	to	\$3000.01 to \$4000.00	4000.01 to	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$1	\$1,229	\$1,727	\$1,753	\$2,096		\$219									\$7,025.08
Number of Customers	16	92	48	27	23		1									207
Distribution of Customer bills				\$150.01 to \$200.00		\$250.01 and greater	Total									
Bill Dollars	\$22,003	\$277,515	\$290,248	\$106,351	\$36,841	\$37,913	\$770,869.86									
Number of Customers	614	3,599	2,418	626	167	94	7,518									
Number of Customer Terminated for Non-Payment	0															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%		91% to 100%	Greater than 100%										
Number of customer	2,209	773	548	183	2,534	981	7,228									
Distribution of Customer Share Paid	30.56% 0 to25%	10.69% 26% to 50%			35.06% 91% to 100%	13.57% Greater than 100%										
Number of Customers	4,078	247	190	37	2,458	219	7,229									
%	56.41%	3.42%	2.63%	0.51%	34.00%	3.03%										
Number of customer participating in Comfort Partners	13															

USF Report May 2021

Number of USF Customers	7,411													
Distribution of Benefit		\$25.01 to \$50.00	\$50.01 to \$75.00				Greater than \$150.00	Total						
Dollars	\$41,545	\$71,841	\$49,367	\$29,458	\$11,542	\$8,956	\$245	\$212,955						
Number of Customers	3,660	1,993	806	347	104		1	6,975						
Transcr or outcomers	0,000	1,000	000	011	101		·	0,010						
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00				\$100.01 to \$200.00	\$200.01 to \$300.00		\$500.01 to \$1000.00	to	to	\$3000.01 to \$4000.00	4000.01 to	Total
Arrearage Forgiveness Dollars	\$0.26	\$1,109.75	\$1,678.34	\$1,162.97	\$2,035.90									\$5,987.22
Number of Customers	4	75	48	19	23									169
Distribution of Customer bills		\$50.01 to \$100.00	\$100.01 to \$150.00		\$200.01 to \$250.00	\$250.01 and greater	Total							
Bill Dollars	\$109,036	\$267,892	\$71,828	\$16,988	\$5,112	\$33,601	\$504,457							
Number of Customers	2940	3,893	616	101	23	18	7,591							
Number of Customer Terminated for Non-Payment	0													
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%			Greater than 100%								
Number of customer	2,284	744	474	241	2,692	915	7,350							
Distribution of Customer Share Paid	31.07% 0 to25%	10.12% 26% to 50%	6.45% 51% to 75%		36.63% 91% to 100%	12.45% Greater than 100%								
Number of Customers	4,106	190	155	32	2,596	269	7.348							
%	55.88%	2.59%	2.11%	0.44%	35.33%	3.66%	.,510							
Number of customer participating in Comfort Partners	13													

USF Report June 2021

Number of USF Customers	7,638														
						\$125.010 to \$150.00		Total							
Dollars	\$47,998	\$79,467	\$55,472	\$32,635	\$11,968	\$9,432	\$0	\$236,972							
Number of Customers	4,012	2,198	907	386	108	67	0	7,678							
			\$25.01 to \$50.00				\$200.01 to \$300.00		\$500.01 to \$1000.00	\$1000.01 to \$2000.00	to	\$3000.01 to \$4000.00	4000.01 to	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$0.38	\$1,535.83	\$3,224.15	\$1,904.53	\$3,435.94				\$985.78						\$11,086.61
Number of Customers	10	110	89	31	37				1						268
Distribution of Customer bills			\$100.01 to \$150.00		\$200.01 to \$250.00	\$250.01 and greater	Total								
Bill Dollars	\$189,149	\$97,362.28	\$8,902.77	\$2,772.65	\$3,155.87	\$8,118.55	\$309,461								
Number of Customers	6,124	1,546	75	16	14	15	7,790								
Number of Customer Terminated															
for Non-Payment	0														
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%	Total								
Number of customer	2,136	810	484	247	2,724	1,019	7,420								
	28.79%	10.92%	6.52%	3.33%			100.00%								
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%	Total								
Number of Customers	4,292	144	121	39	2,556	260	7,412								
%	57.91%	1.94%	1.63%	0.53%	34.48%	3.51%									
Number of customer participating in Comfort Partners	14														

New Jersey Natural Gas Company USF/ Lifeline Billing and Remittance Summary

USF/Lifeline Billing

Total Units USF Lifeline USF/Lifeline Billing Billing Billed Rate Rate Billing Oct-20 а 31,653,505 \$0.005500 \$174,094.28 \$0.005300 \$167,763.58 \$341,857.86 Nov-20 58,677,780 \$0.005500 \$322,727.79 \$0.005300 \$310,992.23 \$633,720 а Dec-20 112,973,977 \$0.005500 \$621,356.87 \$0.005300 \$598,762.08 \$1,220,119 а Jan-21 а 128,204,280 \$0.005500 \$705,123.54 \$0.005300 \$679,482.69 \$1,384,606 Feb-21 а 119,877,778 \$0.005500 \$659,327.78 \$0.005300 \$635,352.22 \$1,294,680 Mar-21 82,702,169 \$0.005500 \$454,861.93 \$0.005300 \$438,321.49 \$893,183 а \$274,059.06 Apr-21 51,709,257 \$0.005500 \$284,400.91 \$0.005300 \$558,460 а May-21 31,376,416 \$0.005500 \$172,570.29 \$0.005300 \$166,295.01 \$338,865 а Jun-21 22,973,888 \$0.005500 \$126,356.39 \$0.005300 \$121,761.61 \$248,118 а \$0.005300 \$104,335.64 \$212,608 Jul-21 е 19,685,969 \$0.005500 \$108,272.83 Aug-21 19,749,360 \$0.005500 \$108,621.48 \$0.005300 \$104,671.61 \$213,293 е Sep-21 е 19,337,416 \$0.005500 \$106,355.79 \$0.005300 \$102,488.30 \$208,844 Total 698,921,796 \$3,844,069.88 \$3,704,285.52 \$7,548,355

USF/Lifeline Remittance

	•			
				Total
USF		Lifeline		USF/Lifeline
Remittance	Date	Remittance	Date	Remittance
\$174,094.00	11/13/20	\$167,764.00	11/13/20	\$341,858.00
\$322,728.00	12/11/20	\$310,992.00	12/11/20	\$633,720.00
\$621,357.00	01/14/21	\$598,762.00	01/14/21	\$1,220,119.00
\$705,124.00	02/12/21	\$679,483.00	02/12/21	\$1,384,607.00
\$659,328.00	03/11/21	\$635,352.00	03/11/21	\$1,294,680.00
\$454,862.00	04/14/21	\$438,321.00	04/14/21	\$893,183.00
\$284,401.00	05/13/21	\$274,059.00	05/13/21	\$558,460.00
\$172,570.00	06/14/21	\$166,295.00	06/14/21	\$338,865.00
\$126,356.00	07/14/21	\$121,762.00	07/14/21	\$248,118.00
\$108,273.00		\$104,336.00		\$212,609.00
\$108,621.00		\$104,672.00		\$213,293.00
\$106,356.00		\$102,488.00		\$208,844.00
\$3,844,070.00		\$3,704,286.00		\$7,548,356.00

Date Submitted: 7/28/2021 Prepared By: Marianne Harrell Phone No.: 732-938-1257 E-mail: mharrell@njng.com

New Jersey Natural Gas Company Calculation of USF Recovery

		USF Credits Issued ¹	Fresh Start Forgiveness Granted	Total USF Benefits Provided	Admin and Other Credits	Total Due From Trust Fund		Funds om Trust Fund Date	Under/(Over) Recovery for the Month	Cumulative Under/Over Recovery excl. interest
Sep-20	а									\$775,836
Oct-20	а	\$216,113	\$7,172	\$223,286	\$0	\$223,286	\$0		\$223,286	\$999,122
Nov-20	а	\$187,431	\$5,148	\$192,579	\$0	\$192,579	\$305,567	11/2/2020&11/25/20	(\$112,988)	\$886,134
Dec-20	а	\$217,471	\$6,731	\$224,202	\$0	\$224,202	\$216,996	12/31/20	\$7,206	\$893,340
Jan-21	а	\$203,389	\$4,930	\$208,319	\$0	\$208,319	\$467,380	01/27/21	(\$259,061)	\$634,279
Feb-21	а	\$194,044	\$3,842	\$197,886	\$0	\$197,886	\$488,338	02/26/21	(\$290,452)	\$343,827
Mar-21	а	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$0		\$248,195	\$592,022
Apr-21	а	\$220,760	\$7,025	\$227,785	\$0	\$227,785	\$566,285	4/8/2021	(\$338,500)	\$253,523
May-21	а	\$212,101	\$6,007	\$218,107	\$0	\$218,107	\$849,765	05/03/21	(\$631,657)	(\$378,135)
Jun-21	а	\$235,428	\$11,662	\$247,090	\$0	\$247,090	\$217,318	6/8/2021	\$29,772	(\$348,362)
Jul-21	е	\$235,428	\$11,662	\$247,090	\$0	\$247,090	\$94,767		\$152,323	(\$196,039)
Aug-21	е	\$235,428	\$11,662	\$247,090	\$0	\$247,090	\$81,205		\$165,885	(\$30,154)
Sep-21	е	\$235,428	\$11,662	\$247,090	\$0	\$247,090	\$81,466		\$165,624	\$135,470
Total		\$2,635,971	\$92,749	\$2,728,720	\$0	\$2,728,720	\$3,369,086		(\$640,367)	

¹ Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 7/28/2021 Prepared By: Marianne Harrell Phone No.: 732-938-1257 E-mail: mharrell@njng.com

New Jersey Natural Gas Company Calculation of USF Interest

		Beg Balance	Customer Benefits ¹	Admin and Other Credits	Sub-Total	Amt Received From Trust Fund ³	Underrecovery Balance	Average Balance Net of Tax	Rate	Interest on Avg Balance	Cumulative Interest ^{2 3}	Underrecovery and Interest Balance
	а						\$775,836					\$775,836
Oct-20	а	\$775,836	\$223,286	\$0	\$999,122	\$0	\$999,122	\$638,009	0.74%	\$393	\$393	\$999,516
Nov-20	а	\$999,122	\$192,579	\$0	\$1,191,701	\$295,227	\$896,474	\$681,372	0.76%	\$432	\$825	\$897,299
Dec-20	а	\$896,474	\$224,202	\$0	\$1,120,676	\$216,996	\$903,680	\$647,065	0.77%	\$415	\$1,240	\$904,920
Jan-21	а	\$903,680	\$208,319	\$0	\$1,111,999	\$467,380	\$644,619	\$556,536	0.71%	\$329	\$1,569	\$646,189
Feb-21	а	\$644,619	\$197,886	\$0	\$842,505	\$488,338	\$354,167	\$359,014	0.71%	\$212	\$1,782	\$355,949
Mar-21	а	\$354,167	\$248,195	\$0	\$602,362	\$0	\$602,362	\$343,824	0.73%	\$209	\$1,991	\$604,353
Apr-21	а	\$602,362	\$227,785	\$0	\$830,147	\$566,285	\$263,862	\$311,364	0.77%	\$200	\$2,191	\$266,053
May-21	а	\$263,862	\$218,107	\$0	\$481,970	\$849,765	(\$367,795)	(\$37,359)	0.76%	(\$24)	\$2,167	(\$365,628)
Jun-21	а	(\$367,795)	\$247,090	\$0	(\$120,705)	\$217,318	(\$338,023)	(\$253,706)	0.76%	(\$161)	\$2,006	(\$336,016)
Jul-21	е	(\$338,023)	\$247,090	\$0	(\$90,933)	\$94,767	(\$185,700)	(\$188,252)	0.77%	(\$121)	\$1,886	(\$183,814)
Aug-21	е	(\$185,700)	\$247,090	\$0	\$61,390	\$81,205	(\$19,815)	(\$73,872)	0.77%	(\$47)	\$1,838	(\$17,976)
Sep-21	е	(\$19,815)	\$247,090	\$0	\$227,275	\$81,466	\$145,810	\$45,289	0.77%	\$29	\$1,867	\$147,677

¹ Benefits include monthly customer credits and Fresh Start Forgiveness granted. Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 7/28/2021 Prepared By: Marianne Harrell Phone No.: 732-938-1257 E-mail: mharrell@njng.com

² The Cumulative Interest should be added to the underrecovery balance at the end of the program year in order to determine the USF factor for the next program year.

³ The amount received in November 2020 has been reduced by the prior year's interest.