

April 29, 2021

The Honorable Aida Camacho-Welch, Secretary N.J. Board of Public Utilities 44 South Clinton Avenue, 9<sup>th</sup> Floor Post Office Box 350 Trenton, NJ 08625-0350

Re: New Jersey Natural Gas Company

Universal Service Fund Quarterly Report March 2021

BPU Docket No. EX00020091

Dear Secretary Camacho-Welch:

Pursuant to the above, enclosed is the New Jersey Natural Gas Company's Universal Service Fund report for the quarter end March 31, 2021. Electronic copies of the attached schedules have already been provided to Richard Lambert and Peter Hilerio.

If you have any questions or comments, please email Marianne Harrell at MHarrell@njng.com.

Very truly yours,

Mark G. Kahrer

Senior Vice President – Regulatory Affairs, Marketing and Energy Efficiency

MH

Attachments

C: (via email)

Alice Bator, BPU Maureen Clerc, BPU Paul Flanagan, BPU William Foley, BPU Richard Lambert, BPU Stefanie Brand, RC Sarah Steindel, RC STATE OF NEW JERSEY )

SS :

COUNTY OF MONMOUTH )

### **VERIFICATION**

MARK G. KAHRER, being duly sworn according to law, upon his oath, deposes and says that:

- I am the Senior Vice President Regulatory Affairs for New Jersey
   Natural Gas Company and I am authorized to make this affidavit on behalf of New Jersey
   Natural Gas Company.
- 2. The attached schedules correctly portray the information set forth therein, to the best of my knowledge and belief.

MARK G. KAHRER

Sworn and subscribed before me this

29th day of April 2021

Andrew K Dembia

ATTORNEY AT LAW

STATE OF NEW JERSEY

### **New Jersey Natural Gas USF 2nd Quarter Report 2021**

-				_												
Number of USF Customers	7,170	Average														
Distribution of Benefit						\$125.010 to \$150.00	Greater than \$150.00	Total								
Dollars	\$126,863	\$213,072	\$152,485	\$87,754	\$36,247	\$26,224	\$165	\$642,810								
Number of Customers	10,740	5,893	2,496	1,033	328	187	1	20,678								
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00				\$100.01 to \$200.00						\$2000.01 to \$3000.00			\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$2	\$2,558	\$4,251	\$2,538	\$4,048	\$0	\$0	\$317	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$13,713
Number of Customers	28	187	118	41	45	0	0	1	0	0	0	0	0	0	0	420
Distribution of Customer bills		\$50.01 to \$100.00				\$250.01 and greater	Total									
Bill Dollars	\$12,103	\$179,519	\$813,566	\$1,031,913	\$793,099	\$1,224,543	\$4,054,743									
Number of Customers	404	2,193	6,420	5,931	3,559	3,716	22,223									
Number of Customer Terminated for Non-Payment	0															
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%		Greater than 100%										
Number of customer	9486	2722	1375	476	4088	3182	21329									
	44.47%	12.76%	6.45%	2.23%	19.17%	14.92%										
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%		Greater than 100%										
Number of Customers	16112	433	277	73	4048	385	21328									
	75.54%	2.03%	1.30%	0.34%	18.98%	1.81%										
											-					
Number of customer participating in Comfort Partners	66															

# **USF Report January 2021**

Number of USF Customers	7,082														
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00	\$50.01 to \$75.00	\$75.01 to \$100.00	\$100.01 to \$125.00	\$125.010 to \$150.00	Greater than \$150.00	Total							
Dollars	\$40,032	\$67,504	\$48,629	\$27,753	\$12,013	\$8,719		\$204,649							
Number of Customers	3,520	1,865	797	327	109	62		6,680							
										\$1000.01		\$3000.01	4000.01	\$5000.01	
Distribution of Fresh Start	Less Than \$5.00	\$5.00 to \$25.00	\$25.01 to \$50.00	\$50.01 to \$75.00	\$75.01 to \$100.00	\$100.01 to \$200.00	\$200.01 to \$300.00	\$300.01 to \$400.00	\$500.01 to \$1000.00		\$2000.01 to \$3000.00		to \$5000.00	and Greater	Total
Arrearage Forgiveness Dollars	\$0.13	\$808.60	\$1,399.54	\$961.21	\$1,341.68			\$317.15							\$4,828.31
Number of Customers	4	62	38	15	15			1							135
	\$1.00 to	\$50.01 to	\$100.01 to	\$150.01 to	6000 04 to	\$250.01 and									
Distribution of Customer bills	\$50.00	\$100.00	\$150.00	\$200.00	\$250.00	greater	Total								
Bill Dollars	\$3,958	\$54,912	\$314,614	\$367,239	\$233,640	\$305,956	\$1,280,320								
Number of Customers	133	664	2,473	2,123	1,051	930	7,374								
Number of Content of Tomories de d															
Number of Customer Terminated for Non-Payment	0														
					010/ to	Creater than									
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%									
Number of customer	3706	1000	423	122	682	1079	7,012								
Distribution of Occidence Character	52.85%	14.26%	6.03%	1.74%	9.73% 91% to	15.39%	100.00%								
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	100%	Greater than 100%									
Number of Customers	6025	104	74	13	711	86	7,013								
%	85.91%	1.48%	1.06%	0.19%	10.14%	1.23%	100.00%								
Number of customer participating in Comfort Partners	33														

# **USF Report February 2021**

Number of USF Customers	7,080														
	,														
Distribution of Benefit	\$5.00 to \$25.00	\$25.01 to \$50.00					Greater than \$150.00	Total							
Dollars	\$38,450	\$64,676	\$46,296	\$26,707	\$10,853	\$7,962	\$165	\$195,110							
Number of Customers	3,363	1,791	757	314	98	57	1	6,381							
										II. a / V / V / V a					
						\$100.01 to \$200.00	\$200.01 to \$300.00	\$300.01 to \$400.00	\$500.01 to \$1000.00		\$2000.01 to \$3000.00	\$3000.01 to \$4000.00	4000.01 to \$5000.00	\$5000.01 and Greater	Total
Arrearage Forgiveness Dollars	\$0.39	\$649	\$1,376	\$726	\$974										\$3,724.94
Number of Customers	5	45	39	12	11										112
	\$1.00 to \$50.00				\$200.01 to \$250.00	\$250.01 and greater	Total								
Bill Dollars	\$2,878	\$24,662	\$160,456	\$364,506	\$365,622	\$659,500	\$1,577,624								
Number of Customers	104	311	1,235	2,069	1,638	2,015	7,372								
Number of Customer Terminated for Non-Payment	0														
		26% to	- 40/ 4 - <b>-</b> /		91% to	Greater									
		50%		76% to 90%		than 100%									
Number of customer	3,225	919			1,268		· ·								
	45.46%	12.95% 26% to	5.84%	2.34%	17.87% 91% to	15.53% Greater									
Distribution of Customer Share Paid	0 to25%	50%	51% to 75%	76% to 90%	100%	than 100%									
Number of Customers	5,470	126	82	24	1,272	120	7,094								
%	77.11%	1.78%	1.16%	0.34%	17.93%	1.69%									
Number et quetemer partieir etins in															
Number of customer participating in Comfort Partners	15														

### **USF Report March 2021**

Number of USF Customers	7,348														
Distribution of Benefit			\$50.01 to \$75.00		\$100.01 to \$125.00		Greater than \$150.00	Total							
Dollars	\$48,382	\$80,892	\$57,560	\$33,294	\$13,380	\$9,543		\$243,051							
Number of Customers	3,857	2,237	942	392	121	68		7,617							
										\$1000.01	\$2000.01	\$3000.01		\$5000.01	
Distribution of Fresh Start	Less Than \$5.00		\$25.01 to \$50.00		\$75.01 to \$100.00		\$200.01 to \$300.00	\$300.01 to \$400.00	\$500.01 to \$1000.00		to \$3000.00	to \$4000.00	4000.01 to \$5000.00	and Greater	Total
Arrearage Forgiveness Dollars	\$1.10	\$1,100.14	\$1,474.53	\$851.32	\$1,732.83										\$5,159.92
Number of Customers	19	80	41	14	19										173
	E1 00 to	EE0 01 to	\$100.01 to	\$150.01 to	\$200.01 to	\$250.01 and									
Distribution of Customer bills			\$100.01 10		\$250.00	greater	Total								
Bill Dollars	\$5,267.18	\$99,945.48	\$338,495.14	\$300,167.17	\$193,836.79	\$259,086.98	\$1,196,799								
Number of Customers	167	1,218	2,712	1,739	870	771	7,477								
Number of Contents of Tempinets															
Number of Customer Terminated for Non-Payment	0														
Distribution of Bills paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%									
Number of customer	2,555	803	538	188	2,138	1,001	7,223								
	35.37%	11.12%	7.45%	2.60%	29.60%	13.86%	100.00%								
Distribution of Customer Share Paid	0 to25%	26% to 50%	51% to 75%	76% to 90%	91% to 100%	Greater than 100%									
Number of Customers	4,617	203	121	36	2,065	179	7,221								
%	63.94%	2.81%	1.68%	0.50%	28.60%	2.48%	100.00%								
Number of customer participating in Comfort Partners	18														

### New Jersey Natural Gas Company USF/ Lifeline Billing and Remittance Summary

#### **USF/Lifeline Billing**

#### Total Units USF Lifeline USF/Lifeline Billing Billing Billed Rate Rate Billing Oct-20 а 31,653,505 \$0.005500 \$174,094.28 \$0.005300 \$167,763.58 \$341,857.86 Nov-20 58,677,780 \$0.005500 \$322,727.79 \$0.005300 \$310,992.23 \$633,720 а Dec-20 112,973,977 \$0.005500 \$621,356.87 \$0.005300 \$598,762.08 \$1,220,119 а Jan-21 а 128,204,280 \$0.005500 \$705,123.54 \$0.005300 \$679,482.69 \$1,384,606 Feb-21 119,877,778 \$0.005500 \$659,327.78 \$0.005300 \$635,352.22 \$1,294,680 \$438,321.49 Mar-21 82,702,169 \$0.005500 \$454,861.93 \$0.005300 \$893,183 а \$267,649.58 \$0.005300 \$257,916.86 Apr-21 48,663,559 \$0.005500 \$525,566 е May-21 26,826,524 \$0.005500 \$147,545.88 \$0.005300 \$142,180.58 \$289,726 е Jun-21 19,928,342 \$0.005500 \$109,605.88 \$0.005300 \$105,620.21 \$215,226 е \$0.005300 \$104,335.64 Jul-21 е 19,685,969 \$0.005500 \$108,272.83 \$212,608 Aug-21 19,749,360 \$0.005500 \$108,621.48 \$0.005300 \$104,671.61 \$213,293 е Sep-21 е 19,337,416 \$0.005500 \$106,355.79 \$0.005300 \$102,488.30 \$208,844 Total 688,280,659 \$3,785,543.63 \$3,647,887.49 \$7,433,431

#### **USF/Lifeline Remittance**

				Total
USF		Lifeline		USF/Lifeline
Remittance	Date	Remittance	Date	Remittance
\$174,094.00	11/13/20	\$167,764.00	11/13/20	\$341,858.00
\$322,728.00	12/11/20	\$310,992.00	12/11/20	\$633,720.00
\$621,357.00	01/14/21	\$598,762.00	01/14/21	\$1,220,119.00
\$705,124.00	02/12/21	\$679,483.00	02/12/21	\$1,384,607.00
\$659,328.00	03/11/21	\$635,352.00	03/11/21	\$1,294,680.00
\$454,862.00	04/14/21	\$438,321.00	04/14/21	\$893,183.00
\$267,650.00		\$257,917.00		\$525,567.00
\$147,546.00		\$142,181.00		\$289,727.00
\$109,606.00		\$105,620.00		\$215,226.00
\$108,273.00		\$104,336.00		\$212,609.00
\$108,621.00		\$104,672.00		\$213,293.00
\$106,356.00		\$102,488.00		\$208,844.00
\$3,785,545.00		\$3,647,888.00		\$7,433,433.00

Date Submitted: 4/29/2021 Prepared By: Marianne Harrell Phone No.: 732-938-1257 E-mail: mharrell@njng.com

### New Jersey Natural Gas Company Calculation of USF Recovery

		USF Credits Issued <sup>1</sup>	Fresh Start Forgiveness Granted	Total USF Benefits Provided	Admin and Other Credits	Total Due From Trust Fund		Funds om Trust Fund Date	Under/(Over) Recovery for the Month	Cumulative Under/Over Recovery excl. interest
Sep-20	а									\$775,836
Oct-20	а	\$216,113	\$7,172	\$223,286	\$0	\$223,286	\$0		\$223,286	\$999,122
Nov-20	а	\$187,431	\$5,148	\$192,579	\$0	\$192,579	\$305,567	11/2/2020&11/25/20	(\$112,988)	\$886,134
Dec-20	а	\$217,471	\$6,731	\$224,202	\$0	\$224,202	\$216,996	12/31/20	\$7,206	\$893,340
Jan-21	а	\$203,389	\$4,930	\$208,319	\$0	\$208,319	\$467,380	01/27/21	(\$259,061)	\$634,279
Feb-21	а	\$194,044	\$3,842	\$197,886	\$0	\$197,886	\$488,338	02/26/21	(\$290,452)	\$343,827
Mar-21	а	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$0		\$248,195	\$592,022
Apr-21	е	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$341,147		(\$92,952)	\$499,071
May-21	е	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$200,738		\$47,457	\$546,528
Jun-21	е	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$110,660		\$137,535	\$684,063
Jul-21	е	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$82,205		\$165,990	\$850,054
Aug-21	е	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$81,205		\$166,990	\$1,017,044
Sep-21	е	\$242,948	\$5,247	\$248,195	\$0	\$248,195	\$81,466		\$166,729	\$1,183,773
Total		\$2,719,085	\$64,552	\$2,783,637	\$0	\$2,783,637	\$2,375,700		\$407,937	

<sup>1</sup> Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 4/29/2021 Prepared By: Marianne Harrell Phone No.: 732-938-1257 E-mail: mharrell@njng.com

### New Jersey Natural Gas Company Calculation of USF Interest

		Beg	Customer	Admin and		Amt Received	Underrecovery	Average Balance		Interest on	Cumulative	Underrecovery and Interest
		Balance	Benefits <sup>1</sup>	Other Credits	Sub-Total	From Trust Fund <sup>3</sup>	Balance	Net of Tax	Rate	Avg Balance	Interest <sup>2 3</sup>	Balance
	а						\$775,836					\$775,836
Oct-20	а	\$775,836	\$223,286	\$0	\$999,122	\$0	\$999,122	\$638,009	0.74%	\$393	\$393	\$999,516
Nov-20	а	\$999,122	\$192,579	\$0	\$1,191,701	\$295,227	\$896,474	\$681,372	0.76%	\$432	\$825	\$897,299
Dec-20	а	\$896,474	\$224,202	\$0	\$1,120,676	\$216,996	\$903,680	\$647,065	0.77%	\$415	\$1,240	\$904,920
Jan-21	а	\$903,680	\$208,319	\$0	\$1,111,999	\$467,380	\$644,619	\$556,536	0.71%	\$329	\$1,569	\$646,189
Feb-21	а	\$644,619	\$197,886	\$0	\$842,505	\$488,338	\$354,167	\$359,014	0.71%	\$212	\$1,782	\$355,949
Mar-21	а	\$354,167	\$248,195	\$0	\$602,362	\$0	\$602,362	\$343,824	0.73%	\$209	\$1,991	\$604,353
Apr-21	е	\$602,362	\$248,195	\$0	\$850,557	\$341,147	\$509,410	\$399,627	0.77%	\$256	\$2,247	\$511,658
May-21	е	\$509,410	\$248,195	\$0	\$757,605	\$200,738	\$556,868	\$383,274	0.77%	\$246	\$2,493	\$559,361
Jun-21	е	\$556,868	\$248,195	\$0	\$805,063	\$110,660	\$694,403	\$449,769	0.77%	\$289	\$2,782	\$697,185
Jul-21	е	\$694,403	\$248,195	\$0	\$942,598	\$82,205	\$860,393	\$558,872	0.77%	\$359	\$3,141	\$863,534
Aug-21	е	\$860,393	\$248,195	\$0	\$1,108,588	\$81,205	\$1,027,384	\$678,561	0.77%	\$435	\$3,576	\$1,030,960
Sep-21	е	\$1,027,384	\$248,195	\$0	\$1,275,578	\$81,466	\$1,194,113	\$798,517	0.77%	\$512	\$4,088	\$1,198,201

<sup>&</sup>lt;sup>1</sup> Benefits include monthly customer credits and Fresh Start Forgiveness granted. Actual customer credits are based on the calendar month. Since the timing of cycle billing for a particular month may cross months, customer credits reported will vary from the credits in each cycle billing period.

Date Submitted: 4/29/2021 Prepared By: Marianne Harrell Phone No.: 732-938-1257 E-mail: mharrell@njng.com

<sup>&</sup>lt;sup>2</sup> The Cumulative Interest should be added to the underrecovery balance at the end of the program year in order to determine the USF factor for the next program year.

<sup>&</sup>lt;sup>3</sup> The amount received in November 2020 has been reduced by the prior year's interest.