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January 31, 2021

VIA ELECTRONIC MAIL

Honorable Aida Camacho-Welch, Secretary of the Board
Board of Public Utilities
44 S. Clinton Ave., 9th Floor
P.O. Box 350
Trenton, NJ 08625-0350

**Re: In The Matter Of the Petition of Elizabethtown Gas Company For Authority
to Extend the Term of Energy Efficiency Programs with Certain Modifications
and Approval of Associated Cost Recovery Mechanism
BPU Docket No. GO18070682**

Dear Secretary Camacho-Welch:

Enclosed for filing is the Elizabethtown Gas Company ("Elizabethtown" or "Company") quarterly behavioral reporting data (Uplight) as required by the Board Order in the above referenced proceeding.

Please contact the undersigned at (908) 662-8448 if you have questions or require further information.

Due to the pandemic, and in accordance with the New Jersey Board of Public Utilities ("BPU") March 19, 2020 and May 20, 2020 Orders issued in BPU Docket No. EO20030254, hard copies are not being provided at this time, but can be provided at a later time, if needed.

Respectfully yours,

A handwritten signature in dark ink, appearing to read "Deborah M. Franco".

Deborah M. Franco

DMF/adh
Enclosure

cc: Service List (via electronic)

Key Program Metrics	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Num Unique Customers in Program	154,330	153,708	153,708							157,097	156,606	155,832
Total Monthly Opt-Outs	3	17	22							0	0	0
Cumulative Opt-Outs	512	529	551							0	0	0
Monthly Savings	124,001.00	118,506.66	127,345.52							107,324.00	71,290.00	135,518.00
Monthly Savings (Cumulative)	1,019,600.06	1,138,106.72	1,265,452.24							1,245,430.72	1,316,720.72	1,452,238.72
Savings % (for the month)	0.49%	0.51%	0.50%							0.73%	0.67%	0.71%
# of Print Reports Sent	13,094	149,028	142,706							-	135,940	141,354
# of Print Reports Sent (Cumulative)	1,490,970	1,639,998	1,782,704							0	135,940	277,294
# of Email Reports Sent	97,463	60,140	21,207							87,208	90,198	90,198

Web Metrics	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
# of log-ins	117	57	20							0	0	0
# of page views	18,240	7,153	1,498							0	0	0
# of accounts created	84	38	0							0	0	0
Green Button Download	0	8	0							0	0	0
Total Online Audit Visits	2,786	490	18							0	0	0
Unique Customers	117	58	19							0	0	0

*Home Energy Report Program was not included in the extension program period. A BPU required RFP resulted in a new vendor being selected. Online customer portal not yet operational with new vendor.

**IN THE MATTER OF THE PETITION OF PIVOTAL UTILITY HOLDINGS, INC. d/b/a
ELIZABETHTOWN GAS FOR AUTHORITY TO EXTEND THE TERM OF ENERGY EFFICIENCY
PROGRAMS AND APPROVAL OF ASSOCIATED COST RECOVERY MECHANISM
BPU DOCKET NO. GO18070682**

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