ATTORNEYS AT LAW

**DENNIS C. LINKEN** | Partner

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Direct Phone: 201-896-7057 | Fax: 201-896-7058

December 15, 2020

#### VIA EMAIL: BOARD.SECRETARY@BPU.NJ.GOV

Aida Camacho-Welch, Secretary Board of Public Utilities 44 South Clinton Avenue 9<sup>th</sup> Floor Trenton, NJ 08625

Re: In the Matter of the Petition of Comcast of Central New Jersey II, LLC, for a Renewal

Certificate of Approval to Continue to Construct, Operate and Maintain a Cable

Television System in and for the Township of Raritan, County of Hunterdon, State of

New Jersey

Our File No. 41000.3000

Dear Secretary Camacho-Welch:

Attached herewith, pursuant to the interim e-filing procedures adopted by the Board of Public Utilities on March 19, 2020, please find the Verified Petition and Verification filed on behalf of Comcast of Central New Jersey II, LLC ("Comcast"), along with Comcast's public Application for Renewal of a Certificate of Approval ("Application"), with respect to the above-referenced matter. Said Application has been redacted so as to protect certain confidential information contained therein. A Confidential copy of the Application is being submitted simultaneously under separate cover, along with Comcast's request for confidential treatment, pursuant to N.J.A.C. 14:1-12 et seq.

Thank you for your kind consideration. Should you have any questions or require additional information, please do not hesitate to contact us.

Very truly yours,

Dennis C. Linken

Dennis C. Linken

For the Firm

DCL/rj

cc: Lawanda R. Gilbert, Acting Director (via e mail)(w/enc.)

Maria T. Novas-Ruiz, Assistant Deputy Rate Counsel (via email)

Lisa Fania, Municipal Clerk (via email)

Robert D. Clifton, Senior Director of Government and Regulatory Affairs (via email)

# STATE OF NEW JERSEY BOARD OF PUBLIC UTILITIES OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS

SCARINCI & HOLLENBECK, LLC ATTORNEYS AT LAW 1100 Valley Brook Avenue

Lyndhurst, NJ 07071-0790

Phone: 201-896-4100 Attorneys for Petitioner

Comcast of Central New Jersey II, LLC

File No. 41000.3000

IN THE MATTER OF THE PETITION OF

COMCAST OF CENTRAL NEW JERSEY II, LLC,

FOR A CERTIFICATE OF APPROVAL TO

CONTINUE TO CONSTRUCT, OPERATE AND

MAINTAIN A CABLE TELEVISION SYSTEM IN

AND FOR THE TOWNSHIP OF RARITAN,

COUNTY OF HUNTERDON, STATE OF NEW

JERSEY

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JERSEY

**VERIFIED PETITION** 

Docket No.

Comcast of Central New Jersey II, LLC (hereinafter, "Comcast" or "Petitioner"), hereby petitions the Honorable Board of Public Utilities (the "Board"), pursuant to N.J.S.A. 48:5A-15, 16 and 17, and N.J.A.C. 14:18-13.6, for renewal of a Certificate of Approval to continue to construct, operate and maintain its cable television system ("System") in the Township of Raritan, Hunterdon County, New Jersey ("Township" or "Raritan"). In support of its Petition, Petitioner states as follows:

#### COUNT ONE

1. Comcast, a limited liability company duly organized under the laws of the State of Delaware, is a cable television company subject to the jurisdiction of the Office of Cable Television & Telecommunications ("OCTV&T") and the Board, pursuant to N.J.S.A. 48:5A-1 et seq.

- 2. Comcast maintains its principal offices at 195 Leonardville Rd., Belford, NJ 07718.
- 3. On or about December 23, 1982, in Docket No. 813C-6763, pursuant to N.J.S.A. 48:5A-17(a) and (b) and N.J.S.A. 48:5A-28(c), the Board issued a Certificate of Approval to Hunterdon Cablevision, Inc. ("HCI") to provide cable television service in the Township of Raritan ("Raritan" or the "Township"). A copy of said Certificate is on file with the OCTV&T.
- 4. On or about December 10, 1986, in Docket No. CM86111216, the Board approved the transfer of the Certificate of Approval with respect to the Township from HCI to ComVideo Systems, Inc., d/b/a C-TEC Cable Systems ("C-TEC").
- 5. On or about October 27, 1993, in Docket No. CM93080313, the Board approved the restructuring of C-TEC into three separate subsidiaries, which included RCN of New Jersey, Inc. ("RCN"), wherein RCN acquired the majority voting control of C-TEC.
- 6. On or about September 14, 1998, in Docket No. CE95100490, the Board issued to C-TEC a Renewal Certificate of Approval to continue to provide cable television service in the Township. A copy of said Renewal Certificate is on file with the OCTV&T.
- 7. On or about February 6, 2003, in Docket No. CM02090653, the Board approved the sale and transfer of RCN's cable system, including the Certificate of Approval with respect to the Township, from RCN to Patriot Media & Communications CNJ, LLC ("Patriot").
- 8. On or about July 6, 2005, in Docket No. CE05020105, pursuant to N.J.S.A. 48:5A-17(a) and (b) and N.J.S.A. 48:5A-28(c), the Board issued a Renewal Certificate of Approval to Patriot to continue to provide cable television service in the Township. A copy of said Certificate is on file with the OCTV&T.
- 9. On or about August 31, 2007, pursuant to authorization set forth by the Board in its Order of Approval dated August 24, 2007, in Docket No. CM07040250, Comcast Cable Communications Holdings, Inc., acquired control of Patriot's parent company, as a result of which

Patriot become a wholly-owned indirect subsidiary of Comcast Corporation. Patriot was subsequently renamed Comcast of Central New Jersey II, LLC, Petitioner herein.

- 10. Pursuant to N.J.S.A. 48:5A-1 et seq. and N.J.A.C. 14:18-13.3(a)3, on or about March 3, 2019, Petitioner submitted an Application for Renewal of Municipal Consent (hereinafter the "Municipal Application") to continue to construct, operate and maintain the System in the Township.
- 11. On or about September 18, 2019, a public hearing was held by the Township with respect to Petitioner's Municipal Application, during which all interested persons desiring to be heard were so heard.
- 12. On or about April 7, 2020, the Township adopted Ordinance #20-12 (the "Ordinance"), granting to Petitioner renewal of its Municipal Consent ("Renewal of Municipal Consent") to continue to construct, operate and maintain the System in the Township. A copy of the Ordinance is annexed hereto as **Exhibit A**.
- 13. On or about May 18, 2020, Comcast filed its formal acceptance of the terms and conditions of the Renewal of Municipal Consent granted by the Township in accordance with the Ordinance, pursuant to N.J.S.A. 48:5A-24. A copy of said letter of acceptance is annexed hereto as **Exhibit B**.
- 14. The information pertaining to Petitioner on file with the OCTV&T, together with the information contained in Petitioner's Application for Renewal of a Certificate of Approval ("COA Application"), simultaneously filed herewith, all of which is adopted by reference thereto, establishes the requisite criteria for the continued construction, ownership, operation and management of the System in Raritan by Comcast.
- 15. Comcast possesses the requisite character and suitability for the continued operation of the System. Further, as indicated in the COA Application and other information on

file with the OCTV&T, Comcast possesses the necessary financial responsibility and ability to perform efficiently the proposed services and those services which may be required by the public convenience and necessity during the renewal period. The public convenience and necessity generally support the appropriateness of the issuance of a renewal Certificate of Approval to Petitioner.

16. Petitioner has complied, and will continue to comply, with all rules, regulations and laws applicable to the construction, operation and maintenance of the System and will continue to provide safe, adequate and proper cable television service in Raritan and the other municipalities in which it serves.

#### **COUNT TWO**

- 17. Comcast repeats paragraphs 1 through 16 of COUNT ONE as if set forth fully hereinafter.
- 18. As set forth in the COA Application and other information on file at the OCTV&T, the System operated by Comcast in the Township is part of larger regional cable television systems (the "Comcast regional cable systems") serving numerous other municipalities contiguous to and surrounding the Township. As also set forth in the COA Application and other information on file at the OCTV&T, the Township represents an integral part of the Comcast regional cable systems serving the counties of Hunterdon, Somerset, Mercer, Morris and Warren. In addition, the demographics of the Township, as well as its location and other factors, mandate that cable television service be provided by Comcast as part of the Comcast regional cable systems.
- 19. The Township portion of Comcast's and its affiliates' Hunterdon, Somerset, Mercer, Morris and Warren County regional cable systems is necessary for the continued provision of safe, adequate and economical cable television service to the citizens and residents of the Township and the larger cable television systems generally. Further, continuation of Comcast's

Page 4 of 7 4811-2000-4052, v. 1

operating authority in the Township will avoid an unreasonable duplication of services that would otherwise be detrimental to the development of adequate cable television service.

- 20. Comcast is entitled to a renewal of its Certificate of Approval for the Township, pursuant to the provisions of Section 17(b) of the New Jersey Cable Television Act, N.J.S.A. 48:5A-1 et seq.
- 21. Comcast believes that a Renewal Certificate of Approval for the Township of Raritan is necessary and proper for the public convenience and will serve the public interest for reasons which include, <u>inter alia</u>, the following:
- a. The grant of a Renewal Certificate of Approval to Comcast will ensure the continued provision of cable television service to the residents of the Township;
- b. The services to be provided by Comcast as set forth in its COA Application are of great benefit to the citizens and residents of the Township;
- c. The financial strength and technical expertise of Comcast are more than adequate to continue to construct, operate and maintain its cable television system in the Township; and
- d. Comcast, its officers and its directors, have vast experience in all aspects of cable television. In particular, they possess and represent the highest degree of technical and engineering competence, significant administrative experience and a demonstrated responsiveness to community needs. In addition to the Township, Comcast and its affiliates hold Certificates of Approval or other authorization to construct, operate and maintain cable television systems in more than 340 municipalities in New Jersey, as well as additional communities in 38 other states and the District of Columbia.

**WHEREFORE**, Comcast hereby requests that the Honorable Board of Public Utilities issue to Petitioner a Renewal Certificate of Approval to continue to construct, operate and maintain

a cable television system in and for the Township of Raritan.

Respectfully submitted,

SCARINCI & HOLLENBECK, LLC Attorneys for Petitioner Comcast of Central New Jersey II, LLC

By: <u>Dennis C. Linken</u>
Dennis C. Linken

Dated: December 15, 2020

# STATE OF NEW JERSEY BOARD OF PUBLIC UTILITIES OFFICE OF CABLE TELEVISION & TELECOMMUNICATIONS

SCARINCI & HOLLENBECK, LLC

ATTORNEYS AT LAW

1100 Valley Brook Avenue

Lyndhurst, NJ 07071-0790

Phone: 201-896-4100 Attorneys for Petitioner

Comcast of Central New Jersey II, LLC

File No. 41000.3000

JERSEY

IN THE MATTER OF THE PETITION OF

COMCAST OF CENTRAL NEW JERSEY II, LLC, )

FOR A CERTIFICATE OF APPROVAL TO

CONTINUE TO CONSTRUCT, OPERATE AND

MAINTAIN A CABLE TELEVISION SYSTEM IN )

AND FOR THE TOWNSHIP OF RARITAN, )

COUNTY OF HUNTERDON, STATE OF NEW )

VERIFICATION

Docket No.

Robert D. Clifton hereby certifies as follows:

- 1. I am Senior Director, Government and Regulatory Affairs, of Comcast of Central New Jersey II, LLC, Petitioner in the within matter.
- 2. I am familiar with the nature and contents of the Petition to which this Verification is annexed.
- 3. The allegations of the Petition are true and accurate to the best of my knowledge, information and belief.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I may be subject to punishment.

Robert D. Clifton

Robert D. Clifton

Dated: December 15, 2020

## TOWNSHIP OF RARITAN COUNTY OF HUNTERDON, NEW JERSEY

#### **ORDINANCE #20-12**

# AN ORDINANCE GRANTING RENEWAL OF MUNICIPAL CONSENT TO COMCAST TO CONSTRUCT, CONNECT, OPERATE AND MAINTAIN A CABLE TELEVISION AND COMMUNICATIONS SYSTEM IN THE TOWNSHIP OF RARITAN, NEW JERSEY

**BE IT ORDAINED,** by the Mayor and Township Committee of the Township of Raritan, County of Hunterdon, State of New Jersey, as follows:

#### SECTION 1. PURPOSE OF THE ORDINANCE

The Township hereby grants to Comcast renewal of its non-exclusive Municipal Consent to place in, upon, across, above, over and under highways, streets, alleys, sidewalks, easements, public ways and public places in the municipality, poles, wires, cables, underground conduits, manholes and other television conductors, fixtures, apparatus and equipment as may be necessary for the construction, operation and maintenance in the Township of a cable television and communications system. This consent is subject to the terms and conditions of this Ordinance and upon the condition that the Company accepts the provisions of this Ordinance, and confirms that it shall comply with the commitments contained herein.

#### SECTION 2. DEFINITIONS

For the purpose of this Ordinance, the following terms, phrases, words and their derivations shall have the meaning given herein. Such meaning or definition of terms is supplemental to those definitions of the Federal Communications Commission ("FCC") rules and regulations, 47 <u>C.F.R.</u> Subsection 76.1 <u>et seq.</u>, and the Cable Communications Policy Act, 47 <u>U.S.C.</u> Section 521 <u>et seq.</u>, as amended, and the Cable Television Act, <u>N.J.S.A.</u> 48:5A-1 <u>et seq.</u>, and shall in no way be construed to broaden, alter or conflict with the federal and state definitions:

- a. "Township" or "Municipality" is the Township of Raritan, County of Hunterdon, State of New Jersey.
- b. "Company" is the grantee of rights under this Ordinance and is known as Comcast of Central New Jersey II, LLC.
- c. "Act" or "Cable Television Act" is Chapter 186 of the General Laws of New Jersey, and subsequent amendments thereto, <u>N.J.S.A.</u> 48:5A-1, <u>et seq</u>.
- d. "FCC" is the Federal Communications Commission.
- e. "Board" or "BPU" is the Board of Public Utilities, State of New Jersey.

- f. "Office" or "OCTV" is the Office of Cable Television of the Board.
- g. "Basic Cable Service" means any service tier, which includes the retransmission of local television broadcast signals as defined by the FCC.
- h. "Application" is the Company's Application for Renewal of Municipal Consent.
- i. "Primary Service Area" or "PSA" consists of the area of the Municipality currently served with existing plant as set forth in the map annexed to the Company's Application for Municipal Consent.

#### **SECTION 3. STATEMENT OF FINDINGS**

A public hearing concerning the consent herein granted to the Company was held after proper public notice pursuant to the terms and conditions of the Act. Said hearing having been held and fully open to the public, and the municipality having received all comments regarding the qualifications of the Company to receive this consent, and the representations of the Company that the Company possesses the necessary legal, technical, character, financial and other qualifications and that the Company's operating and construction arrangements are adequate and feasible.

#### **SECTION 4. DURATION OF FRANCHISE**

The non-exclusive Municipal Consent granted herein shall expire ten (10) years from the date of expiration of the previous Certificate of Approval issued by the Board.

In the event that the Municipality shall find that the Company has not substantially complied with the material terms and conditions of this Ordinance, the Municipality shall have the right to petition the OCTV, pursuant to N.J.S.A. 48:5A-47, for appropriate action, including modification and/or termination of the Certificate of Approval; provided however, that the Municipality shall first have given the Company written notice of all alleged instances of non-compliance and an opportunity to cure same within ninety (90) days of that notification.

#### SECTION 5. FRANCHISE FEE

Pursuant to the terms and conditions of the Act, the Company shall, during each year of operation under the consent granted herein, pay to the Township two percent (2%) of the gross revenues from all recurring charges in the nature of subscription fees paid by subscribers for cable television reception service in the Township or any higher amount permitted by the Act or otherwise allowable by law, whichever is greater.

#### **SECTION 6. FRANCHISE TERRITORY**

The consent granted under this Ordinance for the renewal of the franchise shall apply to the entirety of the Municipality and any property subsequently annexed hereto.

#### SECTION 7. EXTENSION OF SERVICE

The Company shall be required to proffer service to any residence or business along any public right-of-way in the Primary Service Area, as set forth in the Company's Application. Any extension of plant beyond the Primary Service Area shall be governed by the Company's Line Extension Policy, as set forth in the Company's Application, with a HPM ("homes-per-mile") of 25 dwellings per linear mile from the nearest active trunk or feeder line.

#### SECTION 8. CONSTRUCTION REQUIREMENTS

- a. Restoration: In the event that the Company or its agents shall disturb any pavement, street surfaces, sidewalks, driveways, or other surface in the natural topography, the Company shall, at its sole expense, restore and replace such places or things so disturbed in as reasonably good a condition as existed prior to the commencement of said work.
- b. Relocation: If at any time during the period of this consent, the Township shall alter or change the grade of any street, alley or other way or place the Company, upon reasonable notice by the Township, shall remove, re-lay or relocate its equipment, at the expense of the Company.
- c. Removal or Trimming of Trees: During the exercise of its rights and privileges under this franchise, the Company shall have the authority to trim trees upon and overhanging streets, alleys, sidewalks or other public places of the Township so as to prevent the branches of such trees from coming in contact with the wires and cable of the Company. Such trimming shall be only to the extent necessary to maintain proper clearance of the Company's wire and cables.

#### **SECTION 9. CUSTOMER SERVICE**

In providing services to its customers, the Company shall comply with <u>N.J.A.C.</u> 14:18-1, <u>et seq.</u> and all applicable state and federal statutes and regulations. The Company shall strive to meet or exceed all voluntary company and industry standards in the delivery of customer service.

- a. The Company shall continue to comply fully with all applicable state and federal statutes and regulations regarding credit for outages, the reporting of same to regulatory agencies and notification of same to customers.
- b. The Company shall continue to fully comply with all applicable state and federal statutes and regulations regarding the availability of devices for the hearing impaired and the notification of same to customers.

#### SECTION 10. MUNICIPAL COMPLAINT OFFICER

The Office of Cable Television is hereby designated as the Complaint Officer for the Township pursuant to N.J.S.A. 48:5A-26(b). All complaints shall be received and processed in accordance with N.J.A.C. 14:17-6.5. The Township shall have the right to request copies of records and reports pertaining to complaints by Township customers from the OCTV.

#### SECTION 11. LOCAL OFFICE

During the term of this franchise, and any renewal thereof, the Company shall maintain a business office or agent in accordance with <u>N.J.A.C.</u> 14:18-5.1 for the purpose of receiving, investigating and resolving local complaints regarding the quality of service, equipment malfunctions, and similar matters.

#### **SECTION 12. PERFORMANCE BONDS**

During the life of the franchise the Company shall give to the municipality a bond in the amount of twenty-five thousand dollars (\$25,000.00). Such bond shall be to insure the faithful performance of all undertakings of the Company as represented in its application for municipal consent incorporated herein.

#### **SECTION 13. SUBSCRIBER RATES**

The rates of the Company shall be subject to regulation as permitted by federal and state law.

#### SECTION 14. COMMITMENTS BY THE COMPANY

- a. The Company shall continue to provide Expanded Basic or a similar tier of cable television service on one (1) outlet at no cost to each qualified existing school in the Township, public and private, elementary, intermediate and secondary, provided the school is within 175 feet of active cable distribution plant. Each additional outlet installed, if any, shall be paid for on a materials plus labor basis by the school requesting service. Comcast shall provide the above referenced services to any future such facility upon written request.
- b. The Company shall continue to provide Expanded Basic or a similar tier of cable television service at no cost on one (1) outlet to each qualified existing police, fire, emergency management facility, public works and public library in the Township, provided the facility is located within 175 feet of active cable distribution plant. Each additional outlet installed, if any, shall be paid for on a materials plus labor basis by the Township. Comcast shall provide the above referenced services to any future such facility upon written request.
- c. Within six (6) months of receipt of a Renewal Certificate of Approval, the Company shall provide the Township with a one-time technology grant in the amount of \$65,000 for the Township's cable and technology related needs.
- d. The Communications Act of 1934, as amended [47 U.S.C. §543 (b)], allows the Company to itemize and/or identify: (1) the amount on the subscriber bill assessed as a franchise fee and the identity of the governmental authority to which the fee is paid; (2) the amount on the bill assessed to satisfy any requirements imposed on the Company by the cable franchise to support public, educational, and/or governmental access channels or the use of such channels; and (3) any grants or other fees on the bill or any tax, assessment, or charge of any kind imposed by any governmental authority on the transaction between the operator

and the subscriber. The Company reserves these external cost, pass-through rights to the extent permitted by law.

#### SECTION 15. EDUCATIONAL AND GOVERNMENTAL ACCESS

- a. The Company shall continue to make available one education and one government access channel. The purpose of the channels are for cablecasting non-commercial educational and governmental access programming. At the time of the adoption of this Ordinance, the Township has not made use of the government access channel; however, reserves its rights to do so at some time during the term of this franchise. If and when the Township determines to activate and utilize the government access channel, the Township shall provide the Company with one (1) year prior notice of same in order to provide the Company with time to design, procure the required equipment and construct the channel. Notwithstanding the foregoing, the parties acknowledge that if the Company is able to establish the government access channel sooner than the 1-year notice period then the Township shall be able to utilize same prior to the expiration of the 1-year notice period.
- b. The Company does not relinquish its ownership of or ultimate right of control over a channel by designating it for EG use. An EG access user whether an educational or government user acquires no property or other interest by virtue of the use of a channel so designated, and may not rely on the continued use of a particular channel number, no matter how long the same channel may have been designated for such use.
- c. The Company shall not exercise editorial control over any educational or governmental use of channel capacity, except Company may refuse to transmit any educational or governmental access program or portion of an educational or governmental access program that contains obscenity, indecency, or nudity.
- d. Educational Access. "Educational Access" shall mean noncommercial use by educational institutions such as public or private schools, but not "home schools," community colleges, and universities.
- e. Government Access. "Government Access" shall mean noncommercial use by the Township for the purpose of showing the local government at work.
- f. Company Use of Fallow Time. Because blank or underutilized EG channels are not in the public interest, in the event the Municipalities or other EG access users elect not to fully program their EG access channel, Company may program unused time on those channels subject to reclamation by the Municipality upon no less than 60 days written notice.
- g. Indemnification. The Township shall indemnify Company for any liability, loss, or damage it may suffer due to violation of the intellectual property rights of third parties on the EG channel and from claims arising out of the Municipalities' rules for or administration of EG access channel and its programming.

#### **SECTION 16. EMERGENCY USES**

- a. The Company will comply with the Emergency Alert System ("EAS") rules in accordance with applicable state and federal statutes and regulations.
- b. The Company shall in no way be held liable for any injury suffered by the Municipality or any other person, during an emergency, if for any reason the Municipality is unable to make full use of the cable television system as contemplated herein.

#### SECTION 17. LIABILITY INSURANCE

The Company shall at all times maintain a comprehensive general liability insurance policy with a single limit amount of \$1,000,000 covering liability for any death, personal injury, property damages or other liability arising out of its construction and operation of the cable television system, and an excess liability (or "umbrella") policy in the amount of \$5,000,000.

#### SECTION 18. INCORPORATION OF THE APPLICATION

All of the statements and commitments contained in the Application or annexed thereto and incorporated therein, and any amendment thereto, except as modified herein, are binding upon the Company as terms and conditions of this consent. The Application and other relevant writings submitted by the Company shall be annexed hereto and made a part hereof by reference provided same do not conflict with applicable State or Federal law.

#### **SECTION 19. COMPETITIVE EQUITY**

Should the Municipality grant a franchise or other authorization to construct, operate and maintain a cable television system to any other person, corporation or entity on terms materially less burdensome or more favorable than the terms contained herein, the Company may substitute such language that is more favorable or less burdensome for the comparable provision of this Ordinance subject to the provisions of N.J.A.C. 14:17-6.7.

#### **SECTION 20. SEPARABILITY**

If any section, subsection, sentence, clause, phrase, or other portion of this Ordinance is, for any reason, declared invalid, in whole or in part, by any court, agency, commission, legislative body, or other authority of competent jurisdiction, such portion shall be deemed a separate, distinct, and independent portion. Such declaration shall not affect the validity of the remaining portions hereof, which other portions shall continue in full force and effect.

#### SECTION 21. PROPRIETARY INFORMATION

The Company shall not be required to disclose information which it reasonably deems to be proprietary or confidential in nature. The Township agrees to treat any information disclosed by the Company as confidential and only to disclose it to those employees, representatives, and agents

of the Township that have a need to know in order to enforce this Ordinance Agreement and who agree to maintain the confidentiality of all such information.

The Company shall not be required to provide Customer information in violation of Section 631 of the Cable Act or any other applicable federal or state privacy law. For purposes of this Section, the terms "proprietary or confidential" include, but are not limited to, information relating to the Cable System design, customer lists, marketing plans, financial information unrelated to the calculation of franchise fees or rates pursuant to FCC rules, or other information that is reasonably determined by the Company to be competitively sensitive. The Company may make proprietary or confidential information available for inspection but not copying or removal by the Municipality's representative. In the event that the Municipality has in its possession and receives a request under a state "sunshine," public records, or similar law for the disclosure of information the Company has designated as confidential, trade secret or proprietary, the Township shall notify the Company of such request and cooperate with Company in opposing such request.

#### SECTION 22. THIRD PARTY BENEFICIARIES

Nothing in this Franchise or in any prior agreement is or was intended to confer third-party beneficiary status on any member of the public to enforce the terms of such agreements or Franchise.

#### SECTION 23. NEW DEVELOPMENTS

The Municipality, for its part, shall endeavor to exercise reasonable efforts to require developers and utility companies to provide the Company with at least fifteen (15) days advance notice of an available open trench for the placement of necessary cable.

#### **SECTION 24. EFFECTIVE DATE**

This Ordinance shall take effect immediately upon issuance of a Renewal Certificate of Approval from the BPU.

BE IT FURTHER ORDAINED, that if any article, section, subsection, sentence, clause or phrase of this Ordinance is, for any reason, held to be unconstitutional or invalid, such decision shall not affect the remaining portions of this Ordinance and they shall remain in full force and effect.

BE IT FURTHER ORDAINED that in the event of any inconsistencies between the provisions of this Ordinance and any prior ordinance of the Township of Raritan, the provisions hereof shall be determined to govern, and the inconsistencies of the prior ordinance are hereby repealed. All other parts, portions and provisions of the Ordinances of the Township of Raritan are hereby ratified and confirmed, except where inconsistent with the terms hereof.

**BE IT FURTHER ORDAINED** that this Ordinance shall take effect immediately upon adoption and publication in accordance with the laws of the State of New Jersey.

DATE ADOPTED: April 7, 2020

ATTEST:

Lisa Fania, RMC, Township Clerk

TOWNSHIP COMMITTEE OF THE TOWNSHIP OF RARITAN

Jeff Kuhl, Mayor



195 Leonardville Road Belford, New Jersey 07718 732.281.3704

May 18, 2020

The Honorable Jeff Kuhl And Members of the Township Council Township of Raritan One Municipal Drive Flemington, New Jersey 08822

Dear Mayor Kuhl and Members of the Governing Body:

Please accept this letter as our formal acceptance of the Township's Ordinance granting renewal of municipal consent to Comcast of Central II, Inc. We must now petition the New Jersey Board of Public Utilities for issuance of a Renewal Certificate of Approval in this matter.

Comcast appreciates the favorable consideration of our Application and we look forward to a long and continued mutually beneficial relationship with Township of Raritan.

As always, should you have any questions regarding this or any other Comcast matter, please do not hesitate to contact me directly at 732-281-3704.

Rob Clifton

Director of Government and Community Affairs

cc:

Lisa Fania, Township Clerk

Lawanda Gilbert, Director, OCTV, NJ BPU

JOSEPH L. FIORDALISO President

DIANNE SOLOMON Commissioner

BOB GORDON Commissioner

UPENDRA CHIVUKULA Commissioner

MARY-ANNA HOLDEN Commissioner



State of New Jersey

BOARD OF PUBLIC UTILITIES 44 S. RARITAN AVE., 3<sup>RD</sup> FLOOR TRENTON, NJ 08625 www.nj.gov/bpu

LAWANDA R. GILBERT Director

OFFICE OF CABLE TELEVISION Tel: (973) 648-3627 Fax: (973) 648-3135

### APPLICATION FOR A CABLE TELEVISION FRANCHISE

Application for the <u>Township of Raritan</u> , County of <u>Hunterdon</u>		
Note:	Read all instructions carefully.	
Check	as appropriate:	
X	Application for initial Municipal Co Application for initial Certificate of Application for renewal of Municipal Application for renewal of Certificate	Approval. al Consent.
		and Management I by all applicants)
1.	Name of applicant:	Comcast of Central New Jersey II, LLC
2.	Address & Telephone:	279 Amwell Rd. Hillsborough, NJ 08844 (877) 973-1379
3.	System Name:	Comcast of Central New Jersey II, LLC
4.	Office Address:	279 Amwell Rd. Hillsborough, NJ 08844
5.	Existing/Proposed Tower Address:	Amwell Road, Hillsborough, New Jersey
6.	Existing/Proposed Head End Address:	Amwell Road, Hillsborough, New Jersey

7.	Type o	of business activity:	
		(a)Corporation	(date of incorporation and state) (Attach a copy of the incorporation, new applicants only)
		(b)Partnership	(date of partnership agreement) (Attach a copy of the agreement, new applicants only)
		(c)Proprietorship	(type)
		(d) X Other (describe)	A Delaware Limited Liability Company
Note:	or othe	e purposes of this application er entity in ownership control g interest of a partnership or jo	a principal is any individual, business organization of 3% or more of the voting stock or any equivalent int venture of an applicant.
8.	owner	emplete for all principals and lessing interest in applicant. Pricerships, joint ventures and uniterships.	peneficial holders of 3% or more stock or their ncipals include individuals, corporations, acorporated associations:
	(1)	Name: Com	<u>cast PM Holdings</u> Tel.: (215) 665-1700
		Address: <u>1701 Kenr</u> (street)	nedy Blvd., Philadelphia, PA 19013 (municipality) (state) (zip code)
		Nature of interest:pa	artnerstockholderofficeother_X_(describe)
		Profession, occupation or type of business:	Cable Television
		Name and address of emplo	-
Numb partne	er of shership o	nares of each class of stock an ptions, and the type and votin	d percentage of ownership interest, including stock and/or
		100% ownership	
	(2)	Name:	Tel.:
		Address: (street)	(municipality) (state) (zip code)
		Nature of interest:p	artnerstockholderofficeother(describe)

	or type of b	occupation ousiness:				
	Name and	address of er	nployer: (street)	(munici	pality)	(state) (zip code)
			, ,	`	- •	and/or partnership
(3)	Name:				_Tel.:	
	Address:					
	Nature of i	nterest: _	partnerstoo	kholder	officeo	ther(describe)
	Profession or type of l	, occupation business:				
	Name and	address of en	mployer:			
			x and ownership is of each class.	nterest, incl	uding stop	and/or partnership
(4)	Name:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		***	_ Tel.:	
	Address:		1414			
	Nature of i	interest:	partnersto	ckholder	officeo	ther(describe)
	Profession or type of	, occupation business:				
	Name and	address of e	mployer:			
(b) Complete	e for all orga	nizations (no	t individuals) list	ed in Item 8	(a):	
Name	e: <u>(</u>	Comcast PM	Holdings, LLC		Tel	.: (215) 665-1700
Addr		1701 Kenned reet)	ly <u>Blvd. Philadel</u> (municipa	_	103 (state)	(zip code)
Holders of 1	0% or more	of stock or o	wnership interest			
	nt, Comcast				olly owned	of Ownership I subsidiary of Come

(9)	Syste	m Personnel (if not app	olicable so indicate):	
	(a)	System Manager: Present Position:	Jim Samaha Area Vice President	Tel No.: <u>(609) 426-3306</u> Yrs. Exp. <u>20</u>
	(b)	Chief Engineer: Present Position:	Robert Crossan RVP of Engineering	Tel No.: (302) 661-8356 Yrs. Exp. <u>25</u>
	(c)	Accountant: Address:	Chris Lawler 200 Cresson Blvd., P.O. Box 989 Oaks, PA 19456-0989	Tel No.: (215) 638-6524
	(d)	Attorney: Address:	<u>Jeffrey Jacobs</u> 1701 JFK Boulevard Philadelphia, PA 19103	Tel.: (215) 286-8989
	(e)	Consultant: <u>N/A</u>	<u> </u>	Tel No.:
		Address:		
	(f)	Registered Agent: U	nited States Corp.	Tel No.(302) 674-1221

Note: Personnel indicated for operations positions shall be those persons who, in fact, will have responsibility, authority and control of the day-to-day system construction and operation. Include those individuals who should be contacted by OCTV representatives during the normal course of business.

(g) **Rob Clifton** Director of Government Affairs (732) 281-3704

Address:

(10)	Names and addresses, home and business, of all officers of applicant and office held by each:
	See Appendix
(11)	Names and addresses, home and business, of all members of the board of directors of applicant and position held by each:
	See Appendix
(12)	Address and telephone number of each office in New Jersey from which business is or will be conducted, indicating the principal office and the office at which records will be kept pursuant to N.J.S.A 48:5A-45:
	279 Amwell Rd. Hillsborough, NJ 08844 (877) 973-1379
(13)	Address and telephone number of the designated local office or agent available to receive, investigate and resolve any problems that the subscriber may encounter regarding equipment malfunctions, quality of service and other similar matters, pursuant to N.J.S.A 48:5A-25:
	Customer Service       NJBPU Office of Cable Television         Comcast       44 S. Raritan Ave. – 3rd fl.         279 Amwell Rd.       P.O. Box 350         Hillsborough, NJ 08844       Trenton, NJ 08625-0350         1-800-266-2278       (609) 777-3300         1(800) COMCAST       (800) 624-0331
	II. Legal and Character Qualifications (All applicants)
1.	Has the applicant (including parent corporation or any principal) ever been convicted by any court or administrative agency of any felony, libel, slander, obscenity, invasion of privacy, lotteries or unfair methods of competition?YesXNo.
	If "Yes," attach a statement containing the background of the charge and the final resolution.
2.	Has the applicant (including parent corporation or any principal) ever had any public licenses revoked or suspended by legal or administrative action by any governmental agency?Yes _XNo.
	If "Yes," attach a statement containing the specifics.
3.	Has the applicant (including parent corporation or any principal) ever been involved in any bankruptcy proceeding?YesXNo.
	If "Vog " attach a statement containing the specifics

4.	Has the applicant or any party to the application (including parent corporation or any principal) ever been convicted by a U.S. Federal Court concerning any violation relating to unlawful restraints and to any agreements in restraint of trade?YesX No.					
	If "Ye	s," attach a statement containing the specifics.				
5.		ny of the above actions relating to the applicant (included) currently pending?Yes _XNo.	uding parent co	orporation or any		
	If "Ye	s," attach a statement containing the specifics.				
6.	Does the applicant, or any principal, directly or indirectly own, operate, control or have than three percent interest in any of the following:			control or have more		
			<u>YES</u>	<u>NO</u>		
	a.	A national broadcast television network	X	<del></del>		
	b.	Any broadcast television station (including VHF)	_X			
	c.	Any newspaper published or distributed in the State of New Jersey		_x		
	d.	A national broadcast radio network		_X		
	e.	Any broadcast radio station (including FM)		_X		
	f.	Any other media enterprise	X	<del></del>		
	For ea	ach affirmative response, attach a statement containingship.  See Appendix	ng specifics in	cluding percentage of		
7.	Are that application	nere any outstanding unsatisfied judgments or decree cation (including parent corporation or any principal)	es against the a	applicant or party to the $X$ No.		
	If "Ye	If "Yes," attach a statement containing the specifics.				

## III. Cable Experience (new applicants only)

#### (Not Applicable)

1.	or ano	List all cable television systems ever owned by applicant or any principal (or parent corporation or another subsidiary of parent) in which any of the former owned 3% or more of the equity interest.			
Note:	List th	e following information for each system.			
	(a)	Name of system, principal municipalities, address and telephone number of principal office, date of franchise(s), percentage of franchise area constructed, approximate number of subscribers and percentage of penetration as of the date of this application, and date of disposition, if applicable.			
	(b)	Has the applicant or any principal (or the parent corporation or any other subsidiary of the parent) ever had any equity interest in any cable television system, in the State of New Jersey, as defined by N.J.S.A. 48:5A-1 et seq.			
		Yes No			
		If yes, explain:			
		IV. System Design			
1.	conce	applicant shall describe in narrative form the existing or contemplated system design pt indicating initial construction proposed and the development and extension of the n within the franchise boundaries over the period of the proposed municipal consent. nation should also be provided concerning:			
	(a)	Extent to which two-way capability will be available initially and what provisions will be made for future development.			
	(b)	Total signals to be carried and any auxiliary equipment to be provided to subscribers.			
	(c)	A description of the methods to be employed for securing premium services and the extent that subscribers will be required to use equipment supplied by the applicant to receive those services.			

(d) In the case of a renewal, the extent to which the applicant will <u>rebuild</u> or <u>upgrade</u> the system, or extend plant into previously unserved areas. Provide estimated dates of commencement and completion. Indicate what will be replaced.

#### **System Design Narrative**

The current cable television distribution system is 870 MHz in a hybrid fiber-coaxial, fiber-to-digital-node design. The entire system is inherently two-way capable. The return path has been activated and is being used to provide high-speed Internet access, and for digital video, Video On Demand, High Definition television (HDTV) services and Comcast Digital Voice. The trunk carries 22 6 MHz analog video channels in the forward direction to customers. The number of channels and bandwidth required will be a function of the services carried.

To receive digital services, customers must have compatible equipment. All services are secured using digital encryption.

Comcast has completed an upgrade of the distribution system. The upgrade entailed the deployment of advanced fiber optic technology in a hybrid fiber/coaxial cable architecture with fiber to digital nodes. The system has a capacity of 870 MHz of bandwidth. Comcast has reserved the additional 600 MHz created as a result of the upgrade for high-speed Internet access, digital cable, digital voice and other future use. Customers experience enhanced picture quality and greater system reliability as the result of this upgrade.

2. Provide the following information concerning Standard or FM broadcast radio stations carried by applicant (If all-band FM, write "all-band").

	N/A		
Call letters		Frequen	cy
and affiliation	City and State	<u>broadcast</u>	<u>cable</u>

3. Provide information as to the number, cable channel designation, type of access channels and their manner of operation, including proposed date for commencement of services and channel sharing.

TAT / A

Cable Channel	Type of Access	Shared With
27	Educational	None
29 280	Educational Community	None None

4. Each applicant shall title by category and <u>list</u> the following information concerning program origination;

	Proposed	Cable Channel
<u>Type</u>	<u>Inception</u>	<b>Designation</b>

5.	Provide information, in narrative form, regarding production equipment and facilities to be made available by the applicant for its own use and for the use of others in the community. Describe by type (do not use brand names) and number, indicating when equipment will be available.		
Note:		duction equipment may be made available to Franchise Renewal for further information	
6.	Such description the community for	nall describe, in narrative form, any other shall include, but not be limited to, the apor such services as emergency override, in ses, and availability of equipment and tech	plicant's capability to contract with terconnection of schools or local
Note:	Provision Guide to	of free services and equipment are limite Franchise Renewal for background inform	d by the F.C.C. and the Office. See nation.
Emer	gency Alert Syste	gency override is accomplished via com m (EAS) guidelines. The Company proof and municipal facilities.  CONFIDENTIAL  V. Receiving Site/Head End	ovides courtesy cable television
If a re	newal, indicate	existing; proposed.	
1.	Tower:		
	(a) Is	F.A.A. approval required? Yes ( ) No	()
	(b) F	ill in the following or attach as an appendi	ix a copy of F.A.A. application:
	(1	Tower height above sea level	ft.
	(2	2) Tower height above ground	ft.
	(3	3) Type structure to be used	
	(4	Lighting to be provided	
	(5	5) Latitude	Longitude
2.	Signal survey. (	optional for renewal applicants)	

		(a)	Note: The Office will not accept a computer survey by itself. An actual site survey including signal levels and viewing of television pictures, with rema on what was observed is required.
		(b)	Date:
		(c)	Test antenna(s) (type)
		(d)	Test Equipment:
		(e)	Fill in the following:
		Off-A	Signal reading <u>ir Channel Call Letters City in Micro-Volts Remarks</u>
	(f)	Desci	ribe method and results of interference survey:
	(g)	List a	ny and all other existing conditions which impact on picture quality (i.e. existence of electrical interference).
			CONFIDENTIAL
3.	Micro	owave.	
		(a)	Is microwave to be used? (transmitted or received) ( ) Yes ( )
		(b)	If yes, complete the following:
			(1) Signal to be received fromPath distance
			(2) Retransmitted to Path distance
			(3) If facilities are to be leased give the name and address of lessor.
4.	Head	End.	
		(a)	Signal processors (number) (model) (mfg.)
		(b)	Base band modulators (number) (model) (mfg.)
		(c)	F.M. ( )

		all band single channel (number of channels) (mfg.)
	(d)	Mixing method(passive or electronic)
		(passive of electronic)
	(e)	Pilot carrier frequency(ies)
	(f)	Block tilt Yes ( ) No ( ) If Yes (db's)
	(g)	Pass band filters used Yes ( ) No ( )
		(1) Designate type
		(2) Channels used on
5.	Hub S	ites.
		b site is used to deliver signal, indicate the location of the site and the method by signal is delivered to it.
		CONFIDENTIAL
		VI. System Plant
For a 1	enewal	indicate: existing, proposed.
1.		the following: astruction is complete, provide completed mileage figures.)
	(a)	Trunk and Distribution  Aerial Undergroundmilesmiles
	(c)	Mileage determined by the following method:
2.		f annual construction (in terms of total primary service area). systems, rebuilds and extensions)
1 <sup>st</sup> yea	ır:	miles of plant % of Primary supertrunk trunk distribution Service Area  aerial underground
2 <sup>nd</sup> yea	ar:	aerial underground

3 <sup>rd</sup> year:		aerial underground								
4 <sup>th</sup> year: 5 <sup>th</sup> year:		aerial underground aerial underground								
										3. Attach used; used; system
				CONFIDENTI	AL					
4.		Attach as an appendix a map of the entire municipality with borders designating the following:								
	(the so	(d) Trunk r (e) All stre separate (f) Phases	nd.  any.  runk and am  oute and am  ets which ar  ely.  of construct	plifier locations plifier locations to to receive servitions	S. S.	g aerial and under	rground			
Note:	The m	ap(s) must show	inter-muni	cipal connection	IS.					
5.	Cable.			<u>Diameter</u>		Type	,			
	(a)	Super trunk								
	(b)	Trunk.								
	(c)	Distribution								
	(d)	House drops								
	(e)	If cable is not properties in the			ade to determine	e that there were	no corrosive			
6.	Equip	pment.								

	<u>Manufacturer</u> <u>Model</u>
	a)
	(b)
	(c)
7.	Grounding.
	Will your system be grounded and bonded in accordance with the applicable provisions of the National Electric Safety Code (NESC) and National Electric Code (NEC)?  ( ) Yes ( ) No  CONFIDENTIAL
8.	Is fiber optic technology in use or proposed? ( )Yes ( )No. If yes, please explain.
	VII. System Design Standards
1.	For channels downstream and channels upstream.
2	
2.	System spacing.
	(a)
	(b)
	(c)
3.	Maximum cascade from head end
	(a) Line extenders in cascade
	(b) Ratio A.G.C. to M.G.C. Slope
4.	System signal level at subscriber's terminal. (maximum cascade)
	(a) At highest frequency video carrier

	•	(b)	At channel 2 video carrier	
		(c)	Channel 2 video carrier will be within of highest video carrier frequency.	
5.	Within	the pas	ssband, the theoretical system design performance will be equal to or better than:	
	(a)	Video noise r	carrier to ratio	
	(b)		r to cross ation ratio	
	(c)	Carrier hum ra		
	(d)		r to second peat ratio	
	(e)		r to third beat ratio	
(f) gain to frequency response across any 6 MHZ TV channel				
	(g)	slope o	levels will not vary more than indicated as measured at any automatic gain or control location with maximum trunk amplifiers in cascade for 40 degree change perature from last balanced temperature	
	(h)	From	Channel 2 to maximum usable channel as measured across 75 ohms all cable will exhibit a minimum structural loss of	
	(i)	R.F. L	eakage	
		(1)	Will your system meet or exceed the F.C.C regulations limiting R.F. energy leakage permitted by CAT systems as set forth by <u>F.C.C. Rules and Regulations</u> , 47 <u>CFR</u> 76.1 <u>et seq</u> .? ( ) Yes ( ) No	
	(j)	(1)	Are converters to be used? ( ) Yes ( ) No	

	(	(2)	If yes,					
		. ,		<u>Type</u>		Mfg.		
	(k)	Premi	ium service secur	ity method: _				
	(1)	(1)	Amplifier power	er source			vac.	
	(	(2)	Is standby pow	er to be used?		Yes ( ) No	( )	
	ı	(3)	If yes, where?					
Page i	revised:	June	3, 2011 (remove :	section 6)				
			<u>VII</u>	II. System Char	nnel A	Allocation		
Provid	de the fol	lowin	g for all signals c	arried: (1) (	Attac	h additional she	ets if necessary)	
				See App	endix			
Syste	m Name:			I	Date e	ffective:		
Cable Channel/ Lower Edge Frequency (MHz)	Conver Chann	ter	Call Letters	Location		Reception Method	Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non- Broadcast Basic (NBB), PEG Access (A) Local Origination (LO)	Nature of Programming
				<u> </u>	Anun	ı		
						WASHING TO STATE OF THE STATE O		
								<u> </u>

IX. Line Extension Policy

If applicable, attach as an appendix a copy of the proposed line extension policy. Be sure to provide a homes per mile figure for use with the line extension policy.

Note: The <u>Cable Television Act</u> requires the applicant agree to cable the entirety of the franchise area. The applicant is not required, however, do so under all circumstances or at its own cost. The primary service area is the section of the community the cable television company will provide service to residents at standard and non-standard installation rates and charges. Sections outside the primary service area may be governed by a line extension policy delineating the terms and conditions by which service will be provided. Primary service areas and any area the cable television company will provide service pursuant to a line extension policy must be designated on the map filed in accordance with § VI. System Plant.

Comcast will comply with all lawful rules and regulations governing the operation of its cable television system and cable communications system within the Township of Raritan. If any above referenced regulation is deemed unlawful by a court of competent jurisdiction or superseded by a duly enacted State or federal statute or regulation, Comcast will not be bound by such regulation, nor will the company be bound by any provision of the Municipal Consent Ordinance or Renewal Certificate of Approval with regard to same. Comcast reserves the right to seek administrative or judicial review of the validity of any statute, regulation or ordinance.

Comcast adopts the Office of Cable Television's Line Extension Policy with a density threshold of 25 homes-per-mile.

#### X. Rates

#### See Appendix

(all applicants; renewal applicants should indicate if information contained herein differs from current rates)

- 1. Provide the following information with reference to rates for service:
  - (a) Residential
    - (1) Installation
      - (a) Definition of Standard Installation and nonstandard installation:
      - (b) Rate for Standard Installation: plus tax:
      - (c) Rate for Non-Standard Installation:
    - (2) Monthly service include basic, premium and packages or tiers.
    - (3) Rental charges for any required ancillary equipment

#### APPENDIX "III"

## Office of Cable Television Line Extension Policy

Company

		Munici	pality	made -
extensi	A cable operator is required to on is to the remainder of the sys	absorb th	e cost of extensions to the system in the	same proportion that the
	Actual subscribers served by th	e extensi	ion are required to absorb the remainder	of the cost.
approp	If new subscribers are added to riate rebate.	the exte	nsion the cost is adjusted and those who	previously paid receive an
J.	# of homes in extension mileage of extension	<del>'ed-</del> -	homes per mile (HPM) of extension	
2.	HPM of extension Minimum HPM that company actually constructs in the system*	<u>:</u> .	ratio of the density of the extension to the minimum density which the company constructs in the system	or "A"
3.	Total cost of building the extension times "A"	متت	company's share of extension cost	
4.	Total cost of building extension loss company's share of extension cost	<del></del>	total amount to be recovered from subscribers	
<b>5</b> ,:	Total amount to be recovered from subs Total subscribers in extension	<del></del>	each subscriber's share	
		*a 1	-1blip wights of arrow to:	

In any case, the company shall extend its plant along public rights of way to:

- 1. All residences and businesses within 150 aerial feet of the operator's existing plant at no cost beyond the normal installation rate.
- 2. All residences and businesses within 100 underground feet of the operator's plant at no cost beyond the normal installation rate.

<sup>\*</sup> The minimum HPM that the company actually constructs in the system or municipality is the minimum number of homes which the company has historically constructed at its own cost. This is a function of the operator's break even point and its rate of return. Unbuilt systems will use the primary service area as the basis for HPM rather than constructed areas.

The operator's installation policies shall apply to construction beyond the public right of way.

Detailed accounting and/or financial information to support the minimum HPM shall be supplied to the Office for its approval in such form as required. The minimum HPM shall be updated as appropriate.

When a request for service is received, and unless good cause is shown, cable companies shall:

- 1. Provide a written estimate within 30 days of such a request.
- 2. Begin construction within 60 days of receipt of any deposit monies from potential subscribers.
- 3. Complete construction within six months of receipt of any deposit monies from potential subscribers.
- 4. Inform each home passed along the extension of the potential costs for subscribers.
  - Subscribers who pay for an extension shall be entitled to rebates in the following manner:
- 1. If the company acquires new subscribers subsequent to the initial calculation of step 5 above, the formula will be adjusted and those who have previously paid for the extension will be entitled to an appropriate rebate. In no event shall the amount of the rebate exceed the subscriber's contribution.
- 2. The company shall keep accurate records of the cost of the extension, the amounts paid by subscribers and any appropriate adjustments.
- 3. The company shall notify subscribers in the extension of their rights and responsibilities concerning the extension.
- 4. Once an individual dwelling has paid its share of the extension cost future reconnections or installations shall be made at the company's standard rates.
- After a period of five years from the installation of the first dwelling unit in the extension no further adjustments shall be made. Installations after five years shall be at the company's standard rate.
- 6. Once a subscriber is installed, that person shall not normally be entitled to a refund of any monies paid for the installations, except in accordance with the rebate procedure outlined in this policy.

#### Definitions

#### Primary Service Area

The Primary Service Area (PSA) can be an entire municipality but in many instances the PSA is a limited area within a community outside of which a line extension policy may apply. The PSA is depicted by a franchise map and narrative, presented and recorded during the franchise proceedings. It normally remains a fixed geographic area throughout the life of the franchise.

#### Line Extension Survey

Potential subscribers residing outside the PSA who request service are entitled to an estimate of their share of the cost to secure service. When conducting a survey and estimating costs, a cable company should factor-in all potential subscribers who could practicably be included in the extension and give consideration to apparent residential construction in areas contiguous to the proposed extension.

	(4)	Other		
(b)	Hotel, motel, rooming house			
	(1)	Installation		
	(2)	Monthly Service Charges		
	(3)	Rental charges for any required ancillary equipment		
	(4)	Other		
	(5)	If rates are set by contract, list general terms and conditions which would be applicable to potential customers.		
Section revis	ed: Oc	tober 23, 2006 (remove section (a); remaining sections renumbered)		
(c)	Com	mercial Enterprise		
	(1)	Installation		
	(2)	Monthly service charges		
	(3)	Rental charges for any ancillary equipment		
	(4)	Other - include restrictions on premium services		
(d)	Apar	tment, condominium, cooperative, multiple unit dwelling		
	(1)	Installation		
	(2)	Monthly service charges		
	(3)	Rental charges for any required ancillary equipment		

(2)	List and describe all adver	tising rates.				
(3)	List and describe all leased	l channel rate	S.			
(4)	List and describe all equip	ment and pers	sonnel charge	·S.		
(5)	Do any of the above rates existing ones? Yes ( ) No		and condition	s of service differ	from the	
	If yes, please explain.					
Sectio	n revised October 23, 2006	(remove secti	on (a); remai	ining sections reni	ımbered)	
		<u>XI</u>	. Financing			
		Upgrade h	as been com	pleted		
	(New applicant and/or upgrade is pla	s; renewal appoints; renewal appoints; renewal appoints; renewal appoints; renewal appoints; renewal appoints;	plicants must as of the orig	complete only if rinal territory are n	ebuild ot yet built)	
1.	Estimate the capital require limited to estimates as to the equipment, studio equipment, administrative and technical equipment.	he transmissio ent, vehicles,	on system and telephone and	d distribution and of distribution and d	drop cable, o	office
	Pre-operating Period	1	2	3	4	5
2.	Describe the sources of fu	nds to be prov	vided.	<b>V</b>		
	Pre-operating Period	1	2	Years 3	4	5
3.	Estimate the annual reven working capital needed in	ues anticipate excess of tha	d from syster t required for	construction.	erating exp	enses and
	Pre-operating Period	1	2	Years 3	4	5
4.	The following financial da individual municipality ar commitments in other murespective municipality co	nd for the <u>appl</u> nicipalities de	icant's overalesignating eac	<u>ll financial status</u> (	including	

(4)

Other

- a. Statements of personal net worth of the stockholders owning or controlling 3% or more of the voting stock or any equivalent voting interest of the applicant corporation or individuals if other than a corporation.
- b. Current financial statement of applicant (balance sheet, profit and loss statements, statement of cash flows).
- c. Pro forma estimate of balance sheet, projecting the pre-operating period and the first five (5) years.
- d. Pro forma estimate of profit and loss statement, projecting the pre-operating period and the first five (5) years, in detail;
  - 1. Indicate <u>categories</u> of projected revenues (see "3" above).
  - 2. Indicate <u>categories</u> of projected expenses (see "3" above).
- e. Submit schedules indicating pertinent subscriber data for periods similar to "c" and "d" above;
  - 1. Homes passed.
  - 2. Where applicable, anticipated subscribers at the beginning and ending of each respective year and corresponding penetration estimates for:
    - (i) Cable television reception service.
    - (ii) Cable communications system (i.e. pay cable)
    - (iii) Seasonal subscribers
    - (iv) Other; second outlet, reconnections, etc., (designate).
- f. Revenue by category (see "4d").
- g. Pro forma estimate of source and application of funds, projecting for the pre-operating period and the first five (5) years (see "2" above).
- h. Schedule showing assumptions used (i.e. costs per mile, converter costs, make-ready cost, expense ratio, projected penetration, revenue charge, etc.).
- i. Pro forma estimate of capital expenditures, projecting for the pre-operating period and the first five (5) years. Indicate depreciation life expectancy of each category of plant, equipment and the method of depreciation used. (Please note that this total is to correspond with balance sheet figure).

All information which does not fit in the space provided should be attached as appendices.

## XII. Financial Terms and Conditions

1. Provide, as appendices, written evidence of commitments from person who will provide funds including parent and subsidiary companies, together with detailed terms and conditions of those commitments, any obligation which may affect the operation of the system, and submit current financial statements as to present status of cable operator together with current financial statements of parent, subsidiary companies and/or other financial interests, if applicable. Provide audited financial or an explanation of why they are unavailable.

Unaudited financial statements for Comcast of Central New Jersey II, LLC for the year ending December 31, 2019 were filed with the OCTV on or about March 31, 2020. Audited financial statements for Comcast Corporation were also filed for the same period. Separate audited financial statements for each system are not performed.

2. Provide, as appendices, copies of all agreements, contracts and leases pertaining to the construction and operation of the proposed system.

#### N/A

Note For each document attached in accordance with XII above, as part of the Appendix entitled Financing, include the following:

## For item 1:

- 1. Source of financing.
- 2. Terms of financing (payment, interest rates, etc.).
- 3. Amount of financing.
- 4. How funds are to be utilized.
- 5. Type of funds (equity, intercompany debt, third party financing, cash flow, etc.).

## For item 2:

- 1. Parties to agreement.
- 2. Term of agreement.
- 3. Date of agreement.
- 3. Furnish all other pertinent financial data affecting either present or future operations, and/or plant construction as well as other services to be rendered or contemplated which could affect the proposed system.

## XIII. Bonding and Insurance

1. Provide complete information, as to the type and amounts of insurance, applicant will have as of franchise date.

In accordance with the provisions of N.J.S.A. 48:5A-23(f), Comcast of Central New Jersey II, LLC will provide insurance coverage in the following types and minimum amounts:

- 1) \$150,000.00 for bodily injury or death to any person (up to \$500,000 for bodily injury or death resulting from any one accident);
- 2) \$100,000.00 for property damage resulting from any one accident; and
- 3) \$50,000.00 for all other types of liability.
- 2. Indicate the amount of performance bond applicant will have as of franchise date.

Pursuant to N.J.S.A. 45:5A-28, Comcast of Central New Jersey II, LLC maintains and will continue to maintain a performance bond in the amount of \$25,000.

Note: Insurance and bonding requirements are established by law. See <u>Guide to Franchise Renewal</u> and <u>N.J.S.A.</u> 48:5A-28 for further information.

## XIV. Liability

The applicant holds the municipality harmless from any liability arising out of the company's operation and construction of its cable television systems.

## XV. Special Requirements for Proposed Overbuilds

## N/A

All applicants proposing to overbuild an existing cable television system are requested to supply information on the following:

- 1. Construction of the System. Describe any anticipated additional construction problems associated with an overbuild; include costs, make-ready, service to underground areas and MDU's and steps to be taken to avoid unreasonable disruption of service. Provide specific data indicating how make-ready estimates were determined.
- 2. Financing. Describe any anticipated additional costs and the basis for revenue projections, including anticipated penetration, associated with an overbuild.

3. A description of any other operating or attempted cable television overbuilds or dual builds by the applicant.

## XVI. Verification

State of New Jersey	)	
	)	
County of Monmouth	)	ss:
	)	
	)	

Robert D. Clifton (hereinafter referred to as affiant) being duly sworn upon his oath according to law, deposes and says that he is Senior Director of Government & Regulatory Affairs for Comcast of Central New Jersey II, LLC; that he is authorized on the part of the applicant to verify and file with the Township of Raritan this application and appendices attached hereto; that he has carefully examined all of the statements contained in such application and the appendices attached hereto and made a part hereof; that he has knowledge of the matters set forth herein and that all such statements made and matters set forth herein are true and correct to the best of his knowledge, information and beliefs.

Affiant further says that the applicant makes this application intending in good faith to present evidence which the applicant believes will support the application as to which authority to operate is sought herein.

Signature of Affiant

Robert D. Clifton

Senior Director of Government & Regulatory Affairs

Comcast of Central New Jersey II, LLC

195 Leonardville Road, Belford NJ 07718

Tel: 732-281-3704

Subscribed and sworn to,

before me this 20th day of May, 2020

(Signature, and seal, if any, of Officer authorized to administer oaths.)

Bonding & Insurance

## Index to Appendices

Note: List all material contained in attached appendices.

Page Section Item Subject

A. Officers and Directors

Ownership Percentages

C. Community Access

D. System Channel Allocation

E. Rates

F.

## A. Officers & Directors

## **COMCAST LIST OF DIRECTORS AND OFFICERS**

All located at One Comcast Center, Philadelphia, PA 19103

## **Directors**

Brian L. Roberts, Chairman & CEO, Comcast Corporation Kenneth J. Bacon Madeline S. Bell Sheldon M. Bonovitz Edward D. Breen Gerald L. Hassell Jeffrey A. Honickman Maritza G. Montiel Asuka Nakahara David C. Novak

## Officers

David N. Watson, President & CEO, Comcast Cable
Steven Croney, CFO & Executive Vice-President, Comcast Cable
Dana Strong, President, Consumer Services, Comcast Cable
Lynn R. Charytan, General Counsel, Comcast Cable
Tony G. Werner, President, Technology, Product, Xperience, Comcast Cable
Marcien Jenkins, President, Advertising, Comcast Cable

## Officers at other locations

Kevin M. Casey, President, Comcast Cable Northeast Division 676 Island Pond Road, Manchester NH 03109

James Samaha, Regional Senior Vice-President, Comcast Cable Freedom Region 3800 Horizon Boulevard, 3<sup>rd</sup> Floor, Suite 300, Trevose, PA 19053

# **B.** Ownership Percentages

# C. Community Access

## COMCAST OF CENTRAL, NEW JERSEY POLICY/CONTRACT FOR PUBLIC ACCESS Revised June 29, 2009

THIS AGREEMENT is entered into as of	_ ,20_	_(the
"Effective Dote") by and between Comcast Cablevision of Ne	w Jers	sey, <i>IIC</i>
and		

## Responsibility for Program Content

Submission of programs for the public access channel is free of charge and free of content control by Comcast Cablevision of New Jersey, LLC (Comcast) subject to the policies herein. Responsibility for the content of program rests with the individuals and organizations submitting the programs. Comcast requires producers and other individuals submitting programs to sign and complete this program agreement prior to the cablecast of any program. This program agreement provides, among other things, for the program provider's indemnification of Comcast for any violations of Comcast policies of the law and requires a certification that such programming in fact does comply. All program agreements must include the name and address of the channel user. If the individual submitting a program is not the program's producer, the individual must also submit the name and address of the program's producer.

## **Public Access Requirements**

The following requirements must ALL be met in order to be considered for public access.

- I. The person *or* organization submitting the tape must physically reside in one of the Comcast (of Central, Inc.) franchise areas.
- II. If submitted by an organization, it must be a NON-PROFIT organization.
- HI. There must be NO solicitation of any kind during the program.

## **Address Verification**

Program providers may be required to provide satisfactory evidence of their residence address and/or organization address. Satisfactory evidence will consist of one of the following.

- I. Driver's license
- II. New Jersey State photo non-driver ID card showing age and address.
- HI. Utility bill in program provider's or organization's name along with an acceptable form of photo ID IV. Voter registration card along with an acceptable form of photo ID

Program providers are responsible for submitting changes in address in writing to Comcast along with satisfactory evidence.

## **Organizations Submitting Programs**

Individuals submitting programs on behalf of organizations must submit a letter from the chief operating officer of the organization on company letterhead. The letter must indicate who within the organization will take responsibility for submitting programs. Any changes in this designation must be submitted in writing by the organization's chief operating officer.

# Disclosure of Information Regarding Individuals Submitting Programs

Comcast shall maintain a record of the use of the public access channel that shall include the names and addresses of all persons using or requesting time on the channel. These records shall be available for public inspection for a minimum of two years.

## **Program Content Restrictions**

The following restrictions apply to all public access programming. Programs may not contain:

Solicitation, advertising, bartering or promotion of commercial products, services or transactions;

Material that is slanderous, libelous, an invasion of privacy or made unlawful;

Material that of obscene;

Material concerning lottery information, gift enterprise or similar scheme:

Unlawful use of material requiring union residual or other payment (including but not limited to talent and crew);

Unlawful use of material that is copyrighted or subject to ownership or royalty rights, right publicity or other payment.

## **Commercial Programming Restriction**

Commercial programming is strictly prohibited on the public access channel. As noted above, programs may "not contain solicitation, advertising, bartering or promotion of commercial products, services or transactions." Programs may not contain commercial telephone numbers except as noted below under "Programs Credits for Contribution of Goods and Services," nor may programs contain information about purchasing a product or service.

## Representation of Authorizations

Channel users must represent that they have obtained all necessary permission for material and individuals appearing in their programs Channel users are required to provide satisfactory evidence of such permission upon request by Comcast.

## **Programming Requiring Content Warning**

Comcast wants to provide a means of notifying parents or guardians when programming appears on the access channel that may be inappropriate for children. Comcast also wants to assist people in making informed viewing decisions while providing an opportunity for all forms of expression without censorship and in accord with existing laws. Programs containing such material will be preceded by a message advising viewer discretion. Channel users shall be responsible for notify Comcast if their program contains material requiring an advisory message.

As a reminder, it is a violation of Comcast policy to submit for cablecast any program that is obscene or otherwise made unlawful

## **Charging for Time on the Public Access Channel**

Time on the public access channel is available free of charge. Channel users may not be require compensation from individuals in exchange for appearing on the public access channel. Furthermore, channel time may not be bartered or sold.

## Minors Submitting Programs

Minors submitting programs will be required to have a parent or guardian sign a program agreement.

## **Program Credits for Contribution of Goods and Services**

Programs may contain credit for individuals, businesses or other organizations that have contributed goods, services or funding used in the program production. Individual credits for such contributions are limited to fifteen seconds. Total credits for all contributions are limited sixty seconds. Credits may include *an* acknowledgement of the contribution made. Credits may not contain any advertising information. The following guidelines apply to all credits for contributors:

Credit must appear at either the beginning or end of the program. Credit may be aural, visual or both;

- Credit may include a logo;
- Credit may include a name, address and phone number;
- Credit may include a phrase describing the business of the contributor and the nature of the contribution;
- Credit may not contain any qualitative or promotional information.

## Solicitation of Funds

Solicitation of funds during access programs is prohibited. Any program containing solicitation of any kind will be referred to the "leased access" channel.

## **Program Scheduling**

Comcast will, to the best of its ability, provide channel time as requested on a first-come, first-served basis, subject to the policies and guidelines herein. Comcast will be guided in its scheduling decisions to ensure residents and organizations within our franchise areas will have the highest priority in using

the public access channels set aside for their benefit.

## **Limits of Liability**

Comcast is not liable for any mistakes, omissions or interruptions in the cablecast of programs. Comcast is also not liable if the program or material submitted is damaged, lost or stolen while in its' custody except in the case of gross negligence on the part on Comcast resulting in damage or loss of submitted tapes. In case of gross negligence on the part of Comcast, liability is limited to the cost of replacing a blank videotape in exchange for tapes submitted for cablecast. Comcast strongly suggests not submitting master tapes.

## Fill Tapes

In our continuing efforts to provide diverse programming our viewers, Comcast may request fill tapes or "fillers" from our program providers who have demonstrated their commitment to the Trenton/Central community. Comcast reserves the right to determine if said tape(s) clearly identifies with Comcast's mission statement. Fill tapes are programs that are scheduled to air in a vacant time slot. These tapes are scheduled at will, and staff is not obligated to inform producers when fill tapes will air.

## **Technical Standards**

Comcast accepts the following tape formats: DVD, VHS or SVH. Comcast accepts only one program per videotape. Tapes must begin with 30 seconds of uninterrupted video prior to the start of the actual program pre-roll. This video can be any combination of color bars countdown or black only. Tapes should also have 60 seconds of black following the end of the program. Comcast has minimal technical standards that allow us to properly cablecast your videotapes. Submitted videotapes that have multiple control track breaks, noticeable video dropout, extremely low audio, *no* pre-roll and end-roll do NOT meet these standards. Tapes that are damaged and *are* hazardous to Comcast playback equipment will not air. Any videotape that does not meet Comcast's technical requirements will result in the producer receiving a warning letter. Any continual problem(s) will result in immediate program cancellation.

Videotapes must be delivered during designated tape drop-off hours and must be submitted a minimum of two days in advance of cablecast date.

## Failure to Comply with Stated Policies and Applicable Law

Comcast will make every reasonable effort to inform individuals about

programming policies and prohibitions when a violation has occurred and to cure those violations. Comcast reserves the right to take any action with regard to program scheduling and transmission to comply with applicable law and to ensure compliance with these policies, including but not limited to, immediately suspending access rights.

Submitting false information in connection with scheduling a program will result in program cancellation and restrictions in scheduling future programs.

Failure to provide programs as scheduled will lead to program cancellation and restrictions in scheduling future programs.

Any questions or problems regarding guidelines and procedures, scheduling or broadcast can be directed to David Keenan at 732-652-2745 between the hours of 9 am to 5 pm Monday through Friday.

## **CENTRAL** Public Access

## Certification

\_\_, in conjunction with a request for public access time, certify that the program listed below complies will ALL policy requirements within this contract. I understand that I am responsible for the content of the program. I agree to indemnify and hold harmless Comcast Cablevision of New Jersey, LLC from any claims, suits, complaints or liabilities and agree to pay any damages, cost and fees associated with defending, allegation or complaint that the program did not comply with this policy or applicable law. I understand that this certification will not be valid after twelve (12) months and that I am obligated to execute a new certification for programming to be aired after that time.

Program Title	Description
Organization	
Signature	
Title	Street Address
Date	City, State, Zip Code
Phone Number	

# **D. System Channel Allocation**

Comcast of Central NJ II - South

SOUTH: Bethlehem, Belle Mead, Branchburg, Clinton, Delaware Twp., East Amwell, Flemington, Franklin Park, Franklin Twp. (Hunt.), Franklin Twp. (Somerset), Hillsborough, Lebanon, Montgomery Twp., Raritan Twp., Readington, Rocky Hill, Somerset, Tewksbury, Union Twp., Whitehouse.

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Nature of Programming	QOA	QOA	NOD	NOD	Network	Network	Network	Home Shoping	Network	Network	Network	Variety	Variety	Variety	Variety	Variety	Variety	Variety	Home Shopping	Variety	Educational	Local Programing	Variety	PBS	Variety	Independent	Political	Educational	Variety	Local Access	Sports	Sports	Sports	Sports	Paid Programing
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)	NBB, T, P	NBB, T, P	NBB, T, P	NBB, T, P	MC,BB	MC,BB	MC,BB	BB	MC,BB	88	88	MC,BB	NBL	MC,BB	MC,BB	ОП	MC,BB	MC,BB	BB	BB	NBB	Y	BB	Υ Υ	BBN	BBN	NBB	NBB	NBB						
FCC GRADE	A/N	A/N	A/N	N/A	В	В	В	N/A	В	В	В	В	В	В	В	N/A	N/A	В	N/A	В	В	N/A	В	Public	N/A	В	N/A	N/A	N/A	A/A	N/A	A/N	A/N	N/A	N/A
FCC	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	က	က	3	3	3	3	3	3	3	3	3	3	3
RECEPTION METHOD	SATELLITE	SATELLITE	SATELLITE	SATELLITE	OFF-AIR	OFF-AIR	OFF-AIR	SATELLITE	OFF-AIR	SATELLITE	OFF-AIR	OFF-AIR	SATELLITE	OFF-AIR	OFF-AIR	Fiber	OFF-AIR	OFF-AIR	SATELLITE	OFF-AIR	SATELLITE	L.O.	OFF-AIR	L.O.	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE						
LOCATION	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	Newark, DE	SOUTH	New York, NY	Chicago, III.	New York, NY	Wash., DC	SOUTH	New York, NY	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH
CALL LETTERS	VOD	VOD	VOD	VOD	WCBS	WNBC	WNYW	QVC	WABC	WJLP	WWOR	WXTV	WPIX	WHYY	WNET	WNYE	WTXF	WPSG	HSN	WMBC	NJU	The Comcast Network	WFUT (UniMás)	NJT/N	WGNCN	WRNN	C-SPAN	ED ACC	WLNY	Local Access	ESPN	ESPN2	MSG Plus	MSG	Jewelry TV
CONVERTE R CHANNEL	-	-	-	_	2	4	5	9	7	8	6	10	11	12	13	14	16	17	18	19	20	21	22	23	24	25	56	27	28	29	30	31	32	33	34
CABLE CHANNEL/ LOWER EDGE FREQ.	000.069	000.969	702.000	708.000	54.000	99.000	76.000	82.000	174.000	180.000	186.000	192.000	198.000	204.000	210.000		132.000	138.000		150.000	156.000	162.000	168.000	216.000	222.000	228.000	234.000	240.000		252.000	258.000	264.000	270.000	276.000	282.000
G C C	107	108	109	110	2	4	2	9	7	∞	6	10	11	12	13		16	17		19	20	21	22	23	24	25	56	27		29	30	31	32	33	34

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Nature of Programming	Sports	News	News	News	News	News	Weather	News/Info	History	News/Info	Kids/Family	Variety	Variety	Variety	Variety	Variety	Variety	legal issues	Variety	Home/How to	News/Info	Sports	Movies/Ent.	Music/Arts	Music/Arts	Music/Arts	Music/Arts	Sports														
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)	NBB	NBB	L	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	ļ	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	TO THE STATE OF TH	NBB										
FCC GRADE	N/A	N/A	N/A	A/N	N/A	A/N	A/N	A/N	N/A	N/A	N/A	N/A	N/A	N/A	A/N	A/N	N/A	N/A	N/A	N/A	N/A	N/A	N/A	A/N	N/A	A/N	N/A	N/A	N/A	N/A	A/N	N/A	A/A	A/A	N/A	A/N	A/A	A/N	N/A	A/N	A/N	N/A
FCC	3	3	3	3	က	3	3	3	3	3	3	3	3	က	3	3	3	3	3	3	3	က	3	3	က	3	3	က	3	3	3	3	3	33	3	8	က	3	3	3	3	3
RECEPTION METHOD	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE										
LOCATION	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	Longisland	New York, NY	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH																	
CALL LETTERS	FS1	CNBC	FOXN	ONN	CNNH	MSNBC	TWC	BLOOMBERG	HISTORY	DISC	ANIMAL	NICK	TOON	NSIQ	TVLAND	Freeform	EWTN	GSN	COM	E!	USA	Paramount Network	FX	Syfy	truTv	TLC	HGTV	News12NJ	YES Network	TBS	TNT	AMC	TCM	LIFETIM	OXYGEN	A&E	BRAVO	BET	MTV	VH-1	CMT	SNY
CONVERTE R CHANNEL	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	20	51	52	53	54	55	56	57	58	59	09	61	62	63	64	65	99	29	68	69	70	71	72	73	74	75	76
	288.000	294.000	300.000	306.000	312.000	318.000	324.000		336.000	342.000	348.000	354.000	360.000	366.000	372.000	378.000	384.000	390.000	396.000	402.000	408.000	414.000	420.000	426.000	432.000	438.000	444.000	450.000	456.000	462.000	468.000	474.000	480.000	486.000	492.000	498.000	504.000	510.000	516.000	522.000	528.000	534.000
CHA LO EDGE			$\dashv$		39	40			43	44	45	46	47	48	49		51		-	$\vdash$	-	-	22	-+	29	-	-+	62		64	$\dashv$	99	$\dashv$	68	69	70	7.1	72	_	-	$\vdash$	76

Comcast of Central NJ II - South

Nature of Programming	Misic/Arts	Variety	Variety	Home/How to	News/Info	Variety	Home Shopping	Paid Programing	Kids/Family	Kids/Family	Kids/Family	Kids/Family	Kids/Family		Kids/Family	Science	Children's Prog.	Variety	History Int'l	Variety			Variety	cooking	Green Living	Music/Videos	Music/Videos	Music/Videos	Music/Videos	Music/Videos	Music/Videos	Variety	PBS	Children's - Lat.	Sports	PBS kids		PBS prod.	WN IT Affiliate	African-Amer
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (MBB)	,	NBB	NBB	NBB	NBB	a	NBL		F	F	-	<b>—</b>	1			F	NBB			<u> </u>		The state of the s	<u> </u>			<u> </u>	<u></u>	<b> </b>	F	H			BB		<b> </b>	BB		BB	BB	BB
FCC GRADE	A/N	ΑN AN	A/N	A/A	Ϋ́Ν.	N/A	A/N	A/N	N/A	N/A	N/A	N/A	N/A		N/A	A/N	A/N	A/A	A/N	A/N			N/A	A/N	A/N	A/A	N/A	N/A	N/A	N/A	N/A	A/N	A/N	ΑN	N/A	Public		Public	В	B
FCC	3	3	C.	0 00	3	3	3	3	3	3	3	3	3		3	က	3	3	3	3			3	3	33	3	3	3	3	3	3	က	3	3	33	3		3	3	8
RECEPTION	Ī.,	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE		SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE			SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	off-air	TVRO	SATELLITE	DIRECT FEED		Off-air	Fiber	Fiber
LOCATION	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	New York, NY	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH		SOUTH	Bethesda, MD	New York, NY	SOUTH	SOUTH	SOUTH			SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	Phila.PA	New York, NY	SOUTH	New York, NY	┢	New York, NY	New York, NY	New York NY
CALL LETTERS	MTV2	HALL	NGEO	FOOD	TRAVEL	HBO	ShopHQ	Jewelry TV	Nick Jr.	TeenNick	NICK 2	Disney XD	NICK TOONS		Discovery Family Ch.	Science	PBS Sprout	MILITARY	Viceland	fyi			λIQ	Cooking Channel	Destination America	BET Soul	MTV SPANISH	CMT Music	MTV JAMS	MTV Classic	Nick Music	DISCOVERY TIMES	WHYY-Y Arts	Baby First	GOLF CHL	WNET Kids		NJTV	WNJT-NHK HD	WXTV Bounce TV
CONVERTE R CHANNEL	77	78	79	08	81	92	86	66	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131
CABLE CHANNEL/ LOWER EDGE FREQ.	540.000	546.000	552.000			90.000		114.000	720.000	720.000	720.000	612.000	720.000	612.000	773.000	773.000	773.000	773.000	618.000	618.000	618.000	618.000	618.000	612.000	773.000	720.000	720.000	720.000	720.000	720.000	720.000	773.000	624.000		618.000	624.000	624.000	624.000		
CHA LO EDGE	12	78	62	┼		95		_	_		-	-+	_				-1			$\dashv$	$\vdash$	06	06			_	_	-			-	$\dashv$	91	$\dashv$	$\dashv$			91		

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Nature of Programming	PBS prog	PBS prog.	Pay	Variety		Children's Prog.	Variety	Sports	Movies	Health	Movies	News/Info		Int'l News	Financial/Ent.	Span. Movies	Variety	Entertainment	Entertainment	Variety	Movies	Variety	Multi-Cultural	Multi-Cultural	Variety	Leased Access	Movies	Leased Access	Movies	Nature	Political	Political	Youth	Youth	PPV	PPV				
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)		BB	Ь	1			Т.	Т.	T	Ţ	1	NBB		1	NBB	88	BB	NBL	1	1	1	L	BBN	88N	BB	NBB		NBB	_	1	NBB	NBB	_	T	۵	Д				
FCC GRADE	Public	Public	N/A	N/A		N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	N/A		В	N/A	N/A	N/A	N/A	A/A	N/A	N/A	N/A	N/A	A/A	N/A	N/A	N/A	N/A	A/N	က	3	A/A	A/A				
C SS	3	3	3	3		3	3	3	3	3	3	3		3	3	3	3	3	3	3	3	3	3	က	က	3	3	3	3	3	е	m	A/N	A/N	8	8				
RECEPTION METHOD	DIRECT FEED	DIRECT FEED	SATELLITE	SATELLITE		SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE		SATELLITE	SATELLITE	Off-air		SATELLITE	SATELLITE	SATELLITE	Off-air	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	TVRO	SATELLITE	SATELLITE	Satellite	Satellite	SATELLITE	SATELLITE				
LOCATION	New York, NY	Long Is., NY	SOUTH	SOUTH		Los Angls, CA	SOUTH	SOUTH	SOUTH	Bethesda, MD	SOUTH	SOUTH		New York, NY	SOUTH	New York, NY	SOUTH	New York, NY	New York, NY	New York, NY	New York, NY	SOUTH	New York, NY	New York, NY	Chicago, III.	New York, NY	SOUTH	New York, NY	SOUTH	Wshngtn,DC	Wash., DC	Wash., DC	New York, NY	New York, NY	SOUTH	SOUTH				
CALL LETTERS	Create	WLIW World	SUNDANCE	INDPT FILM		Disney Jr.	HALLMARK MOVIES	NBC Sportsnet HD	Retroplex	OWN	Indieplex	BBC AMERICA		BBC World News	FOX BIZ	WNJU-Exitos TV	WNBC Cozi TV	Heroes & Icons	Hallmark Drama	0907	FX Movie Channel	WEALTH TV HD	Afro	Cleo	WGNCN	SBN (SonLife)	Pop!	Gem TV	Movieplex	Nat Geo Wild	C-SPAN2	C-SPAN3	Primo TV	Kids Central	INDMD 3	INDMD 8				
CONVERTE R CHANNEL	134	135	136	137	138	140	141	143	144	145	146	147	148	150	152	155	158	160	162	163	172	179	184	185	191	193	195	196	197	198	199	200	201	202	203	208	232	233	234	235
	612.000	624.000	767.000	618.000		612.000	618.000	624.000				626.000	626.000				624.000					564.000					654.000			000.099	000.099			000.099	000.099	000.099				
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Nature of Programming					Movies	Game Shows	Retro Tv		Retro prog	0	Crime & Investigation	Military History	Sports	Movies	Movies	Movies	Movies	Movies	Movies	Movies	Movies	Afr-Amer Prog	Jazz	Afric-American	Mexican Prog.	Local Prog.	Paid Progr.	Health	Sports	Sr. Lifestyle	Arts Programming	Music/Ent.	Religion Louish Life	Jewish Life	Educational	Keligious	Keligions	Access to HBO Prog.	Pay	Pay	Pay	Pay	Pay
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)					BB	BL	BB	1 Anna Lean Lean Lean Lean Lean Lean Lean L	MC, BB		AGN +		_	F	F	<b>—</b>	_	<b>!</b> —		<b>—</b>		_	-	NBB	NBB	O.	A	+	-  -		_ (1)	NBB	_ 1-			NBB	NBB	<b>a</b> .	Ь	Ъ	Ф	P	Ь
FCC GRADE					В	N/A	q		В	4	4/N	√ \/ \/ \/	A/A	A/N	A/N	N/A	N/A	N/A	N/A	N/A	N/A	A/A	N/A	A/N	A/N	A/A	A/N	Ψ/N	A/A	A/A	A/A	A/A	4/N	Y/N	ΨN.	A/N	N/A	N/A	N/A	N/A	N/A	N/A	N/A
FCC					3	3	က		3	,	2 6	o (1	o 60	3	3	3	3	3	3	3	3	3	3	3	8		e (	2	E 0	m (	8	n (	200	2	m (	n (	8	3	3	3	3	က	က
RECEPTION					Fiber	SATELLITE	Fiber		Fiber	L	TVDO	TVRO	TVRO	TVRo	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	Satllite	TVRO	TVRO	TVRO	Local	Local	SAIELLIIE	SATELLITE	IVRO	IVRO	I VRO	OAVI Odvr	UNO	TVRO	SAIELLIIE	SATELLIIE	TVRO	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE
LOCATION					New York, NY	New York, NY	New York, NY		New York, NY		New York, My	New York NY	Chicago. III	New York. Nv	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	New York, Ny	New York, NY	New York, NY	NewYork, NY	North	North	Betnesda, MD	New York, NY	Baltimore, MD	Santa Monica, CA	- C	Now York NIV	New York, INT	Washington DC	Phila, PA	Charlotte, NC	New York, NY	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH
CALL LETTERS					WNYW Movie	WWOR Buzzr	WPIX This TV		WPIX-Antenna TV		Gottonitonia	Military History Ch	Big Ten Network	Reelz	ENCORE	Encore Family	ENCLOVE	ENC WESTERN	ENC MYSTERY	ENC ACTION	ENC DRAMA E	TV One	BET Her	Aspire	Azteca	Public Access	Leased Access	Discovery Life	MLB	Ketirement Living	Ovation	40 G	Daystar II TV	JL I V	Smithsonian	Impact Network	INSP	HBO On Demand	HBO	HBO 2	HBO FAMILY	HBO SIGNATURE	HBO COMEDY
CONVERTE R CHANNEL	236	237	238	241	243	246	250	251	252	253	254	250	257	258	263	264	265	266	267	268	269	270	271	272	273	280	281	282	283	284	285	286	787	007	289	294	295	299	300	301	302	303	304
CABLE CHANNEL/ LOWER EDGE FREQ.								744.000		744.000	000.000		000.999	000.999	000.999	_	_								000	_	_	678.000					7.20.000					_	-		761.000		678.000
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# Comcast of Central NJ II - South

105         678.000         305         HBO ZONE         SOUTH         SATELLITE         3         N/A         P         Pay           113         726.000         306         HBOLATINO         SOUTH         SATELLITE         3         N/A         P         Pay				
8.000         305         HBO ZONE         SOUTH         SATELLITE         3           6.000         306         HBO LATINO         SOUTH         SATELLITE         3		Pay	Pay	
8.000         305         HBO ZONE         SOUTH         SATELLITE         3           6.000         306         HBO LATINO         SOUTH         SATELLITE         3	The second secon	Ь	А	
8.000         305         HBO ZONE         SOUTH         SATELLI           6.000         306         HBO LATINO         SOUTH         SATELLI		N/A	A/N	
8.000         305         HBO ZONE         SOUTH         SATELLI           6.000         306         HBO LATINO         SOUTH         SATELLI		3	3	
8.000         305         HBO ZONE         S           6.000         306         HBO LATINO         S				
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Nature of Programming	Pay	Pay	Pay		4	Pay	Pay	Pay			i i i i i i i i i i i i i i i i i i i		Pay	Pay	Pay	Pay	Pay	Pay	Movies/Ent.	Movies	Pay	Pay	Pay	Pay	Pay	Pay	Pay	Pay	Movies	Movies	Movies	Movies	Movies	Movies	Movies	Pay	Pay	Digital Music	HD Movies	Prem. Progr.
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)	Д	۵	<b>d</b>			Ω	А	d.	THE PARTY OF THE P		A LANGE CONTRACTOR OF THE PARTY		ď	Д.	<u>a</u>	4	а.	А	<b>d</b>	_	Д	C.	Q.	Q.	Д	Д	O.	۵	<b> </b>	<b>—</b>	L	_	<b>J</b>	<b>—</b>	<b>—</b>	۵	Ь	1		Ф
FCC GRADE	N/A	N/A	N/A			A/N	N/A	N/A					N/A	A/N	N/A	A/Z	A/N	A/N	A/N	N/A	N/A	N/A	N/A	A/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	A/A	N/A	N/A	N/A	N/A	A/A	A/A	N/A	A/A
FCC	က	3	3			3	3	3					8	8	8	8	8	3	3	3	3	3	3	3	3	3	3	3	3	ဗ	က	က	3	3	3	3	3	3	3	3
RECEPTION METHOD	SATELLITE	SATELLITE	SATELLITE			SATELLITE	SATELLITE	SATELLITE					SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	Satellite	SATELLITE	SATELLITE	SATELLITE	OFF-AIR	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	TVRO	TVRO
LOCATION	SOUTH	North	SOUTH			SOUTH	SOUTH	SOUTH					troN	HTUOS	SOUTH	SOUTH	SOUTH	SOUTH	New York, NY	SOUTH	SOUTH	SOUTH	North	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	SOUTH	North	SOUTH	North	North
CALL LETTERS	HBO WEST	HBO HD	CINEMAX			Hitz	Hitz 2	Hitz 3	Line and the second sec		And the second s		MAXHD	SHOWTIME	SHOWTIME	SHOW COMEDY	SHOWTIME BEYOND	SHOWTIME EXTREME	EPIX HD	FLIX	TMC	TMC EXTRA	CHOW HD	STARZ	STARZ! THEATER	BLACK STARZ	STARZ! FAMILY	STARZ! CINEMA	ENCORE	Encore Family	ENC LOVE	ENC WESTERN	ENC MYSTERY	ENC ACTION	ENC DRAMA E	STARZ! COMEDY	STARZ HD	Music Choice	Free HD Movies!	Premium Channels HD
CONVERTE R CHANNEL	307	315	320	321	322	323	324	325	326	327	328	329	330	340	341	342	343	344	345	350	351	352	355	360	361	362	363	364	365	366	367	368	369	370	371	372	375	401-446	488	490
CABLE CHANNEL/ COWER EDGE FREQ.	726.000	726.000	726.000	726.000	761.000	767.000	767.000	267.000	267.000	744.000	767.000	707.000	767.000	767 000	767 000	244 000	744 000	744 000	744,000	744.000	744.000	744.000	000.999	000.999	999	000.999	000.999	744.000	612.000	612.000	612.000	612.000	612.000	612.000	612.000	672.000		626.000		
CAI CHAN LOV EDGE	113 7		—	113 7	$\vdash$	120	120	120	$\rightarrow$	-		-	120	+			4		_	116	116	116	-	-	-	-	103		⊢	$\vdash$	68	┞	$\vdash$	╄	┼	┿	4	92	⊢	

Nature of Programming	Music	ЬРУ	PPV	PPV	HD PPV	Adult prog.	Adult prog.	Adult prog.	Adult P/PPV	Adult prog.	Adult PPV	Adult prog.	V44	SprishLriguage		SpnshLnguage	SpnshLnguage	SpnshLnguage	SpnshLnguage	SpnshLnguage	Span. Lang. prog.	Mexican Prog.	SpanishNews	SpanishGeneral	Spanish Ent.	History	SpanishGeneral			Spanishsports	Spariisiisports		Spanish Lang.	SpanishChldrns	Spanish Family	SpanishChldrns	SpanishChldrns	Children's - Lat.	Span. RomanCatholic	Spanish Encore	Span. Relig.	Mexican - Gen.	Mexican - Gen.
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)		C.	α.	С	С	<b>Q</b>	Д	۵.	Ф.	۵	Д	0. [6	τ +			<u> </u>	-	_	-	L	L	NBB	<u> </u>		<u> </u>	-	L		i i		1			<u> </u>		_		<b>)</b>			<b>L</b>	L	
FCC GRADE	N/A	A/A	N/A	N/A	N/A	N/A	N/A	N/A	A/A	N/A	A/A	A/N	N/A		LAWARA TOTAL	A/N	N/A	N/A	N/A	A/A	N/A	N/A	N/A	N/A	N/A	A/N	A/N			A/N	4/Z	A/N	A/N	A/N	A/N	A/Z	Public	N/A	N/A	N/A	N/A	A/N	A/N
FCC	3	3	3	3	3	8	3	3	3	3	3	3	S (	2		c	3	3	3	3	3	3	3	3	3	ဗ	3			e 0	° €	ی د	0 6	o e:	3	3	3	က	3	m	3	3	3
RECEPTION METHOD	TVRO	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	LVKO		TVRO	TVRO	TVRO	TVRO	TVRO	SATELLITE	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO			TVRO	O C	TVPO	ONVT ONVT	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO
LOCATION	North	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	Los Angls, CA	New York, NY	SOUTH	Los Angls, CA	SOUTH	Phila., PA		New York NY	New York NY	New York, NY	New York, NY	New York, NY	New York, NY	NewYork, NY	Atlanta, GA	New York, NY	Bethesda, MD	New York, NY	New York, NY		L de Service de la constante d	Bristol, CT	New York, NY	New York, NY	New York NY	New York NY	Nrew York NY	New York, NY	New York, NY	New York, NY	Birmnghm, AL	New York, NY	Atlanta, GA	New York, NY	New York, NY
CALL LETTERS	Music HD	Demand SD	IND PPV Espanol	In Demand	In Demand HD	Adult On Demand	XTSY	Juicy	Playboy	DIVIV	TEN+	Hustler	Penthouse TV	XFINITY Latino	A STATE OF THE STA	Division	I Inivision West	WFPA-28 (Telefutura)	Telefutura West	Telemundo	Galavision	Azteca	CNNEspanol	Sur Tv	DiscovEspanol	Hist. En Espanol	HITN			ESPN Deportes	Univision Deportes	LAS	Cerilloaliferica 1 v	DisnyXD an Esn	Discovery Familia	Baby First Americas	v-me Kids	Baby First	EWTN en Español	Encore Español	TBN Enlace	Mexicanal	Canal 52MX
CONVERTE R CHANNEL	491	501	502	503	504	540	542	543	544	545	547	548	549	550	557	564	562	563	564	565	567	568	570	57.1	575	577	579	583	584	585	586	287	200	500	203	592	594	595	597	598	599	601	602
CABLE CHANNEL/ LOWER EDGE FREQ.		626.000	╁┈	+-	+	+-																																					
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Comcast of Central NJ II - South

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SpanishGeneral	SpanishGeneral	SpanishGeneral	Puerto Rican - Gen.	Dominican - Gen.	Colombian - Gen.
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N/A	N/A	N/A	N/A	N/A	N/A
က	3	3	3	က	3
TVRO	TVRO	TVRO	TVRO	TVRO	TVRO
New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY
TeleFórmula	Multimedios	Once TV	WAPA America	TV Dominicana	Caracol TV
604	605	607	611	612	615

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Nature of Programming	Colombian - Gen.	Venezuelan - Gen.	Span. Public Tel.	Argentine - Gen.	Chilean - Gen.	Ecuadorean - Gen.	Peruvian - Gen.	Peruvian - Gen.	Spanish Lang.	Span. Women's prog.	SpanishMusic	SpanishGeneral			Ador Marcin	INIEX. IVIUSIC VIUEO		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	IMEX MOVIES	Lat Amer Movies	Spanish Movies	Spanish Movies	Israel Prog.	Polish Prog.	Russian Prog.	Russian Prog.	Russian Prog.	Chinese	Chinese	Chinese	Chinese	Chinese	Korean	Filipino	Filipino	Filipino	Vietnamese	German	Italian	Italian	Portuguese	Brazilian	Arabic
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)		Т.	_	-	Т.	<b>L</b>	Т		1-			_			-	-		+		_	<del> </del>	<u></u>	Д	<u> </u>	d	Q	<u> </u>	۵. ا	n.	۵	C.	Ф	<u> </u>	Ь	Ь	Ь	Ь	ф.	А	Д	Ф	۵	۵
FCC GRADE	A/N	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	A/A	N/A	N/A			A1.4	N/A	i deserta	*/! *	N/A	A/A	A/A	N/A	N/A	N/A	A/N	N/A	N/A	A/N	A/N	A/N	N/A	A/A	N/A	N/A	N/A	A/A	A/A	N/A	A/N	N/A	N/A	N/A	A/A
FCC	3	33	3	3	က	3	3	3	3	3	8	3			,	2		,	3	3	3	3	3	3	3	3	3	3	3	8	3	က	3	3	က	3	3	3	3	3	3	3	3
RECEPTION METHOD	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO			C C	LVRO			TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO
LOCATION	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY				New York, NY			New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	Littleton, CO	Littleton, CO	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY
CALL LETTERS	V Colombia			Telefe					RCN Novelas		Tr3s: MTV, Musica y Mas	NBC Universo	And the second s			Videorola			Cine Mexicano	Cine Latino	ViendoMovies	Cinema Dinamita	The Israeli Network	TV Polonia	Russian Television	Channel One Russia (C1R)	TV1000 Russian Kino	CTI-Zhong Tian	CCTV4	Phoenix Info News	Phoenix North America	EETV Super Channel	TVK (TV Korean)	GMA Life TV	GMA Pinoy TV	TFC (The Filipino Channel)	BN (Saidon Broadcasting Ne	DW (Deutsche Welle)	Mediaset	Rai Italia	SIC (Portuguese)	TV Globo	ART
CONVERTE R CHANNEL	616	617	618	620	621	622	623	623	625	627	630	631	633	635	636	637	641	643	645	647	649	651	652	653	655	929	657	660	661	662	663	664	299	899	699	670	672	929	678	629	681	682	684
CABLE CHANNEL/ LOWER EDGE FREO.																																											

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Nature of Programming	French	So Asia - Cricket	South Asian	South Asian	South Asian	South Asian	South Asian	South Asian	South Asian	International	PPV Sports	NY Sports	NY Sports	NY Sports	NY teams	College Sports	Sports	Sports	Sports	Sports	Sports					Sports		0	Shorts	College Sports	Sports	Sports	Sports	NFL Highlights	Sports	Outdoor Sports	Variety	Sports	Sports	Variety					
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)	Ф	Ъ.	۵	Ь	Ь	Д	А	<b>d</b>	Φ.	<b>J</b>	۵	۵	Ь	<b>a</b> .	Ь	Ф	NBB	NBB	NBB	NBB	<b> </b>	L	<u> </u>	NBB	F	_	The state of the s		100000000000000000000000000000000000000		NBB	And Michigan Andrewski (1977)	- Andrews			L	NBB	<b>j</b> [	_	NBB	<u> </u>	-		<u> </u>	
FCC GRADE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	A/N	N/A	N/A	N/A	N/A	N/A	N/A	N/A	A/N	N/A	N/A	N/A	N/A	N/A	A/A					A/N		4714	A/N	N/A	N/A	A/N	N/A	N/A	A/N	A/N	N/A	N/A	N/A	N/A
FCC CLASS	3	3	3	3	3	3	3	3	3	က	3	3	3	3	3	3	3	3	3	3	3	3	3	3	က	က					8		ļ	2	3	3	3	3	3	3	က	3	3	3	3
RECEPTION	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	SATELLITE	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	SATELLITE					TVRO		111111111111111111111111111111111111111	SAIELLIIE	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	SATELLITE	TVRO	TVRO	SATELLITE
LOCATION	New York, NY	Mumbai	New York, NY	Arlington,TX	New York, NY	New York, NY	New York, NY	Littleton, CO	New York, NY	SOUTH	Bristol, CT	Bristol, CT	Horsham, PA	Horsham, PA	Horsham, PA	Bristol, CT	Bethpage, NY	Bethpage, NY	Bethpage, NY	Bethpage, NY	Bristol, CT	Bristol, CT	Chicago, III.	Chicago, III.		North					New York, NY	The state of the s		North	Bristol, CT	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	North	New York, NY	New York, NY	North
CALL LETTERS	TV5MONDE (TV5)	Willow Plus	STAR India News	ZeeTV	Life OK	STAR IndiaPlus	SET (Sony TV)	TV Asia	STAR IndiaGold	MNET	Seasonal Sports	MSG	MSG Plus	MSG2	MSG Plus2	SEC Network	ESPN Goal Line	BTN Overflow	Big Ten Network	Pac 12	ESPN NEWS					FXX			OUTDOOR CHL	ESPNU	NBA TV	CBS College Sports	NFL Network	NFL RedZone HD	Tennis Channel	Sportsman Channel	FS2	MLB	NHL Network	FS2 HD					
CONVERTE R CHANNEL	688	689	069	691	692	693	694	695	969	269	701	702	703	704	705	706	707	708	602	710	711	713	714	715	716	719	720	721	722	723	725	726	727	728	730	731	732	733	734	735	736	737	738	739	740
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N/A	
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SATELLITE	
North	
NBA LEAGUE PASS	
751-760	

Page 12 of 17

Nature of Programming	PPV	PPV	PPV	λdd	PPV	PPV	PPV	PPV	Λdd	App	ЬРУ	λdd	λdd	PPV	Entertainment	PBS HD	News	Independent	Variety	Univision	Telemundo	Telefutura	PBS HD	VT NOI	NJN Net HD	On Demand Acces	CBS Net HD	Shopping HD	NBC Net HD	FOX Net HD	Home Shopping	ABC Net HU	me I V Prog.	myTV Net HD	Variety	Warner HD	DHS8HD	PBS HD	Entertainment HD	Weather HD	News & Info HD	News & Info HD	News & Info HD	News & Info HD	News & Info HD
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)	а.	4	Д	Ь	Ь	О.	Δ.	۵	۵.	۵	Ф	۵	۵.	Д	PPV	BB	BB	88	MC,BB	MC,BB	MC,BB	MC,BB	MC,BB	MC, BB	BB	NBB	88	NBB	BB	BB	88	a a	88	BB	88	BB	BB	BB	BB	NBB	NBB	NBB	NBB	NBB	_
FCC GRADE	N/A	A/N	N/A	N/A	N/A	A/N	A/N	A/A	A/A	В	В	В	В	В	В	В	а	N/A	N/A	A/A	N/A	A/N	Ψ/N	A/N	N/A	A/A	N/A	N/A	N/A	Public	Public	N/A	N/A	N/A	A/A	A/A	A/A	N/A							
FCC	3	8	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	က	က	3	3	က	3	ო	က	8	က	3	e (	3	3	က	3	က	3	3	3	3	3	3	3	3	8
RECEPTION	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	SATELLITE	Tvro	OFF-AIR	OFF-AIR	OFF-AIR	OFF-AIR	OFF-AIR	OFF-AIR	OFF-AIR	OFF-AIR	OFF-AIR	Off-Air	TVRO	Off-Air	TVRO	Off-Air	Off-Air	OFF-AIR	O#-Air	OFF-AIR	Off-Air	OFF-AIR	Off-Air	Off-Air	Off-Air	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO
LOCATION	North	North	North	North	North	North	North	North	North	North	North	North	North	North	New York, NY	New York, NY	North	New York, NY	North	North	North	Newark, NJ	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	W Chester, PA	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	Phila., PA	New York, NY	New York, NY	New York, NY	Atlanta, GA	Atlanta, GA	New York, NY	New York, NY	New York, NY
CALL LETTERS	NHI / MI B GAME 1	NHL / MLB GAME 2	NHL / MLB GAME 3	NHL / MLB GAME 4	NHL / MLB GAME 5	NHL / MLB GAME 6	NHL / MLB GAME 7	NHL / MLB GAME 8	NHL / MLB GAME 9	NHL / MLB GAME 10	ESPN PPV 1	ESPN PPV 2	ESPN PPV 3	ESPN PPV 4	HD Sports PPV	WLIW-HD	WABC Live Well HD	WRNN HD	WMBC HD	WXTV HD	WNJU HD	WFUT HD (UniMás HD)	WNYE-HD	(NOI) GH-NXAM	WNJN NJTV-HD	On Demand HD	WCBS-HD	QVC HD	WNBC-HD	WNYW-HD	HSN HD	WABC-HD	WJLP-HD	WWOR-HD	WLNY-HD	WPIX-HD	MHYY-HD	WNET-HD	WGN HD	TWC HD	Headline News HD	CNN HD	MSNBC HD	CNBC HD	Fox Business HD
CONVERTE R CHANNEL	77.1	772	773	774	775	9//	777	778	779	780	781	782	783	784	282	789	790	791	794	262	962	797	798	662	800	801	802	803	804	805	908	807	808	808	810	811	812	813	814	815	816	817	818	819	821
CABLE CHANNEL/ LOWER																																													

Comcast of Central NJ II - South

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	820	FOXNEWS HD	New York, NY	- NRC		N/A	NBB	News & Into HD
	822	Olympic Channel HD	New York, NY	TVRO	3	N/A		Sports
	823	USA HD	New York, NY	TVRO	3	N/A	NBB	Entertainment HD
	824	FX HD	New York, NY	TVRO	3	N/A	NBB	Entertainment HD
-	825	TNT HD	New York, NY	TVRO	3	N/A	NBB	Entertainment HD

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Nature of Programming	Entertainment HD	Entertainment HD	Comedy HD	Sci FI HD	Variety	Entertainment HD	Entertainment HD	Lifestyle HD	Home Shopping	Women's Prog. HD	Women's Prog. HD	Lifestyle HD	Lifestyle HD	Lifestyle HD	Travel HD		NY Sports HD	NY Sports HD	NY Sports HD	NY Sports HD	NY Sports HD	Sports HD	Golf HD	Sports HD	Sports HD	Sports HD	Sports HD	College Sports HD	College Sports HD	Sports HD	Sports HD	Sports HD	Sports HD	NFILHighlights	Tennis HD	Basketball HD	College Sports	Afric-American HD	Afric-American HD	Animals	Nature	Sports	Nature	Science & Nature	Lifestyle
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)	NBB	Т	NBB	NBB	NBB	NBB	NBB	NBB	NBL	NBB	_	NBB	NBB	NBB	NBB	NBB	NBB	NBB	NBB	F	ļ	NBB	NBB	NBB	L	F.	NBB	ļ-	NBB	_		L	NBB	NBB	NBB	NBB	NBB	L	1						
FCC GRADE	A/N	A/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	A/N	A/A	N/A	N/A	A/A	N/A	A/N	A/A	N/A	N/A	N/A	N/A	A/A	N/A	N/A	N/A	N/A	N/A	A/N	A/A	A/N	A/A	A/A	A/A	N/A	N/A	A/A	A/A	A/A	A/A	A/A	A/N	A/N	A/A
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RECEPTION		TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	SATELLITE	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRo	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO
LOCATION	Atlanta, GA	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	Los Angeles, Ca	New York, NY	New York, NY	New York, NY	Bethesda, MD	Bethesda, MD	New York, NY	Bethesda, MD	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	Bristol, Ct.	Bristol, Ct.	Bristol, Ct.	Bristol, Ct.	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	Bristol, CT	New York, NY	New York, NY	Bethesda, MD	Bethesda, MD	New York, NY	New York, NY	Bethesda, MD	Bethesda, MD
CALLLETTERS	TBS HD	Paramount Network HD	Comedy HD	SYFY HD	Hallmark HD	A&E HD	Bravo HD		~	Lifetime HD	WE HD	TLC HD	HGTV HD	FOOD HD	Travel HD	TruTV HD	MSG Plus2 HD	Sportsnet NY HD	YES HD	MSG Plus HD	MSG HD	NBC Sports Net HD	GOLF HD	ESPN HD	ESPN2 HD	ESPNews HD	ESPNU HD	CBS College Sports HD	Big Ten HD	FS1	NHL HD	MLB HD	NFL HD	NFL RedZone HD	Tennis HD		우	TV One HD	BET HD	Animal Planet HD	Discovery HD	ķНD	NAT GEO HD	SCIENCE HD	Destination America HD
CONVERTE R CHANNEL	826	827	828	829	830	831	832	833	834	835	836	837	838	839	840	841	842	843	844	845	846	848	849	850	851	852	853	854	855	857	858	859	860	861	862	863	864	865	998	868	698	870	871	872	873
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Nature of Programming	Biography	History	Children's Prog	Cartoons	Children's Prog	Children's Prog	Family Prog		Country	Music/videos	Advisor Adviso	Music/videos	Occupie Illusio	On Demand Access	Movies HD	Movies HD	Movies HD		Movies HD	Movies HD	Movies HD	Int'l History	17-1-1	Variety	Variety		Spanish Lang.	Gavel to Gavel	Shopping	Spotlight OnDmd Acc.	Spotlight OnDmd Acc.	Spotlight OnDmd Acc.	Spotlight OnDmd Acc.	Spotlight OnDmd Acc.	Spotlight OnDmd Acc.	Spotlight OnDmd Acc.	QOA		CBS Net HD	NBC Net HD	FOX Net HD
Pub-Educ-Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Local Origination (LO) Non-Broadcast Basic (NBB)		NBB	<u> </u>		NBB	<b>J</b>	NBB	NBB	±	NBB	CCIA	NDB	SGN	NBB	NBB	NBB	<b> </b>			NBB	NBB		-		- 1-		_	A	NBB						NBB	NBB	۵.		88	an	BB
FCC GRADE	N/A	A/A	Ψ/N	A/N	A/N	A/A	N/A	A/A	N/A	Ψ/Z	4714	A/N	N/A	N/A	N/A	N/A	N/A		A/A	N/A	N/A	N/A		A/N	A/N	¥/N	N/A	A/N	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A	Ø/N	₹ Z
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RECEPTION	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	i i	ON C	ON/	TVRO	TVRO	TVRO	TVRO		TVRO	TVRO	TVRO	TVRO		TVRO	IVKO	SAIELLIE	Satellite	Fiber	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	TVRO	Satellite		Off-Air	; \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Off-Air
LOCATION	New York, NY	New York, NY	Now York NY	New York NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY	New York, NY		New York, NY	NYC	NAC	Woodbury, NY	Atlanta, GA	New York, NY		New York, NY	New York, NY	New York, NY	New York, NY		North	Bethesda, MD	Betnesda, MD	New York NY	Trenton, NJ	Knoxville, TN	NYC	NYC	NYC	NYC	NYC	NYC	NYC	Philadelphia, PA		New York, NY	Viv. sheek model	New York, NY
CALL LETTERS		면	A UsusiVN HD	rtoon HD						MTV HD			UPHD	Spotlight ON DEMAND Content	AMC HD	TCM HD	Encore HD		IFC HD	Hallmrk Mov Ch HD	НВ			Wealth HD	Investigation Discovery HD Bethesda, MD	OWN HD	Galavision HD	nment Access		inment	Searchlight Shop 987	Searchlight Automotive	Searchlight On Demand	Searchlight Travel & Leisure	Searchlingt Jobs by Monster	Searchlight On Demand	Xfinity On Demand		WCBS-HD	OI COINT	WNBC-HD
CONVERTE R CHANNEL	874	875	876	878	879	880	881	882	883	884	885	886	887	888	889	890	891	892	893	894		968	897	868	899	006	903	965	965	986	286	686	066	991	992		1000	1001	1002	1003	1004
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	ABC Net HD		MyTV Net HD		Warner HD	PBS Prog.	PBS HD				
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	N/A		N/A		N/A	N/A	Public				
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	Off-Air		Off-Air		Off-Air	Local	Off-Air				
	New York, NY		New York, NY		New York, NY	Philadelphia, PA	New York, NY				
	WABC-HD		WWOR-HD		WPIX-HD	WHYY-PBS HD	WNET-HD				
1006	1007	1008	1009	1010	1011	1012	1013	1014	1015	1016	1017
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## E. Rates

# SCHEDULE OF ALL PRICES, TERMS AND CONDITIONS

OF

COMCAST CABLE

NEW JERSEY SYSTEMS

Issued: December 19, 2019

SECTION 4 - FOOTNOTES AND DISCLAIMERS

Effective: December 20, 2019 or the first bill thereafter

Page 1

### TABLE OF CONTENTS

PA	AGE
SECTION 1 – GENERAL	
A. XFINITY STORES AND SERVICE CENTERS	•
b. TERRITORT SERVED	2 - 1.6 7 - 1.25
C. TERMS AND CONDITIONS	1.23
SECTION 2 – RESIDENTIAL RATES AND CHARGES.	
A. BUNDLED PACKAGES2.1	1 - 2.2
B. XFINITY TV	3 - 2.8`
C. SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION 2.9	9 - 2.15
D. XFINITY INSTANT TV	16
E. XFINITY INTERNET	16
F. XFINITY INTERNATIONAL SELECTIONS	17
	18 – 2.19
SECTION 3 – COMMERCIAL RATES AND CHARGES	
A. COMMERCIAL SERVICES	1 - 3.6
B. VIDEO SERVICES (PRIVATE VIEW) UNDER CONTRACT	5 - 3.9
	9 - 3.10
	10 - 3.12
E. INTERNET SERVICES – COMMERCIAL	12 – 3.15

Effective: December 20, 2019 or the first bill thereafter

Page 1.1

### SECTION 1 - GENERAL

## A. XFINITY STORES AMD SERVICE CENTERS

Issued: December 19, 2019

Comcast Xfinity Stores and Service Centers Serve All New Jersey Customers Statewide Customer Contact: 1-800-COMCAST (1-800-266-2278)

171 Route 1 South, #2 Metuchen (Woodbridge)

558 Lakehurst Rd Browns Mills

941 Haddonfield Road Cherry Hill

3 Auer Court East Brunswick

403 South St Eatontown

279 Amwell Road Hillsborough

30 Mall Drive West, B28C-5 Jersey City

3371 US Route 1, Mercer Mall, Units 8 & 8A Lawrenceville

505 North Main St Manahawkin

500 Consumer Drive Mays Landing

42 Centerton Rd Mt. Laurel

2160 No. 2d Street Millville

155 Port Murray Rd Port Murray

1500 Route 47 Rio Grande

1256 Hooper Avenue Toms River

3841 Route 42 Turnersville

2345 US Hwy Route 22, Center Union

301 South Main Rd Vineland

495 Prospect Ave West Orange

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 1.2

#### **B. TERRITORY SERVED**

This Schedule of All Prices, Terms and Conditions covers the following municipalities:

### Central System (Area 1)

Cranbury
East Brunswick
East Windsor
Helmetta

Hightstown Jamesburg Monroe Plainsboro Roosevelt South Brunswick Spotswood West Windsor

### Monmouth System (Area 2)

Allenhurst
Atlantic Highlands
Deal
Eatontown
Fair Haven
Freehold
Hazlet

Holmdel
Little Silver
Loch Arbour
Long Branch
Middletown
Monmouth Beach
Oceanport
Red Bank

Rumson
Sea Bright
Shrewsbury Borough
Shrewsbury Township

Tinton Falls West Long Branch

### Ocean System (Area 3)

Bay Head Brick Township

Highlands

Mantoloking Point Pleasant Point Pleasant Beach

## Toms River System (Area 4)

Township of Barnegat Borough of Beachwood Township of Berkeley Township of Eagleswood Borough of Island Heights Township of Lacey Borough of Lakehurst Township of Little Egg Harbor Township of Manchester Township of Ocean Borough of Ocean Gate Borough of Pine Beach

Township of Stafford Borough of South Toms River Township of Toms River Borough of Tuckerton

## LBI System (Area 5)

Borough of Barnegat Light Borough of Beach Haven Borough of Harvey Cedars Township of Long Beach

Borough of Ship Bottom Borough of Surf City

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 1.3

#### Somerset System (Area 6)

Township of Bedminster Borough of Bernardsville Township of Bethlehem Township of Branchburg Township of Chatham Borough of Chester Township of Chester Town of Clinton Township of Clinton Township of Delaware Township of East Amwell
Borough of Far Hills
Borough of Flemington
Township of Franklin (Hunterdon)
Township of Franklin (Somerset)
Township of Harding
Township of Hillsborough
Borough of Lebanon
Township of Long Hill
Borough of Mendham

Township of Mendham
Borough of Millstone
Township of Montgomery
Borough of Peapack/Gladstone
Princeton
Township of Raritan
Township of Readington
Borough of Rocky Hill
Township of Tewksbury
Township of Union

#### Garden State System (Area 7)

Audubon Borough Audubon Park Borough Barrington Borough Bellmawr Borough Berlin Borough Berlin Township Camden City Carneys Point Township Cherry Hill Township Chesterfield Township Collingswood Borough Clementon Borough Eastampton Township Evesham Township Fieldsboro Borough Florence Township Gibbsboro Borough Gloucester Township Haddon Township Haddon Heights Borough Haddonfield Borough Hainesport Township Hi-Nella Borough Laurel Springs Borough Lawnside Borough Lindenwold Borough Lumberton Borough Magnolia Borough Mansfield Township Merchantville Borough Medford Township Medford Lakes Borough Moorestown Township Mount Holly Township Mount Laurel Township New Hanover Township North Hanover Township Oaklyn Borough Pemberton Borough Pemberton Township

Pennsauken Township Pine Hill Borough Pine Valley Borough Pitman Borough Plumsted Township Runnemede Borough Shamong Township Somerdale Borough Southampton Township Springfield Township Stratford Borough Tabernacle Township Tavistock Borough Voorhees Township Westampton Township Woodlynne Borough Woodland Township Wrightstown Borough

### Burlington System (Area 8)

Beverly Bordentown City Bordentown Township Burlington City Burlington Township Cinnaminson
Delanco
Delran
Edgewater Park
Palmyra

Riverside Riverton Westampton Willingboro

Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

Page 1.4

### Gloucester System (Area 9)

Clayton
Deptford
East Greenwich
Glassboro
Greenwich

Mantua National Park Paulsboro Wenonah West Deptford

Westville Woodbury Woodbury Heights

Maple Shade System (Area 10)

Brooklawn Borough Gloucester City Maple Shade Township Mount Ephraim Borough

Union System (Area 11)

Belleville
Berkeley Heights
Bloomfield
Caldwell
Carteret
Clark
Cranford
East Orange
Essex Fells
Fairfield
Fanwood
Garwood
Glen Ridge

Hillside
Irvington
Kenilworth
Linden
Livingston
Maplewood
Millburn
Montclair
Mountainside
New Providence
Orange
Perth Amboy
Rahway
Roseland

Roselle
Roselle Park
South River
Scotch Plains
Secaucus
Springfield
Summit
Union
Verona
West Caldwell
Westfield
West Orange
Winfield
Woodbridge

Plainfield System (Area 12)

Plainfield

Harrison

North Plainfield

South Plainfield

Jersey City System (Area 13)

Jersey City

Meadowlands System (Area 14)

Borough of Carlstadt Town of Kearny (Hudson) Borough of East Newark (Hudson) Borough of East Rutherford Township of Lyndhurst Borough of North Arlington Borough of Rutherford Borough of Wallington

Effective: December 20, 2019 or the first bill thereafter

Page 1.5

### Northwest System (Area 15)

Town of Belvidere
Borough of Califon (Hunterdon)
Township of Franklin
Borough of Glen Gardner
(Hunterdon)
Town of Hackettstown
Borough of Hampton (Hunterdon)

Issued: December 19, 2019

Borough of High Bridge (Hunterdon) Township of Independence Township of Lebanon (Hunterdon) Township of Liberty Township of Mt. Olive Township of Oxford Borough of Washington Township of Washington Township of Washington (Morris) Township of White

### Trenton System (Area 16)

Township of Mansfield

Ewing Hopewell Lawrence Pennington Trenton

## Lambertville System (Area 17)

Delaware Township Hopewell Township Lambertville City Stockton Borough West Amwell Towns

### Avalon System (Area 18)

Borough of Avalon Township of Middle (Swainton area, Avalon Manor & Stone Harbor Manor) City of Sea Isle City Borough of Stone Harbor Township of Upper (Strathmere area)

## Wildwood System (Area 19)

City of Cape May Borough of Cape May Point Township of Lower Township of Middle North Wildwood Borough of West Cape May Borough of West Wildwood Borough of Wildwood Crest City of Wildwood

## Pleasantville System (Area 20)

City of Absecon
City of Atlantic City
Bass River Township
City of Brigantine
City of Corbin City
Township of Dennis
City of Egg Harbor
Township of Egg Harbor
Township of Galloway
Township of Hamilton
City of Linwood

Borough of Longport
City of Margate
Portion of Township of Maurice
River
Township of Mullica
City of Northfield
City of Ocean City
City of Pleasantville
City of Port Republic
Seaview Harbor (Section of
Township of Egg Harbor)

City of Somers Point
Township of Upper
City of Ventnor
Washington Township
(Burlington)
Borough of Woodbine
Township of Weymouth



Effective: December 20, 2019 or the first bill thereafter

Page 1.6

### Vineland System (Area 21)

Township of Alloway City of Bridgeton Borough of Buena Township of Buena Vista Borough of Chesilhurst Township of Commercial Township of Deerfield Township of Downe Township of Elk Borough of Elmer Township of Elsinboro Township of Fairfield Borough of Folsom Township of Franklin Town of Hammonton Township of Harrison

Township of Hopewell

Issued: December 19, 2019

Township of Lawrence Township of Logan Township of Lower Alloways Creek Township of Mannington Township of Maurice River City of Millville Township of Monroe Borough of Newfield Township of Oldmans Borough of Pennsgrove Township of Pennsville Township of Pilesgrove Township of Pittsgrove Twp of Quinton City of Salem Borough of Shiloh

Township of South Harrison Borough of Swedesboro Township of Upper Deerfield Township of Upper Pittsgrove City of Vineland Township of Waterford Township of Washington Township of Winslow Borough of Woodstown Township of Woolwich

Effective: December 20, 2019 or the first bill thereafter

Page 1.7

## C. TERMS AND CONDITIONS

Issued: December 19, 2019

# COMCAST AGREEMENT FOR RESIDENTIAL VIDEO AND HIGH-SPEED **SERVICES**

# ABOUT THIS AGREEMENT, OUR SERVICES, AND YOUR RIGHTS

Comcast Services will be provided to you ("you," "your," or "Customer") on the terms and conditions set forth in this Agreement for Residential Video and High-Speed Services (the "Agreement") by the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area ("Comcast," "we," "us," or "our") and in any applicable Tariff(s) on file with the FCC, state utility commission or other comparable state agency. For purposes of this Agreement, "affiliate" means any entity that controls, is controlled by or is under common control with Comcast Corporation. Services may include, but are not limited to, cable television service ("Video") and Comcast High-Speed Internet service ("HSI") (each a "Service" and collectively the "Services"). The terms and conditions in the "GENERAL TERMS AND CONDITIONS" section below are applicable to all Services unless otherwise indicated. Additional terms and conditions applicable to HSI are included in this Agreement in sections titled "ADDITIONAL PROVISIONS APPLICABLE TO HSI". We may change our prices, fees, the Services and/or the terms and conditions of this Agreement in the future. Unless this Agreement or applicable law specifies otherwise, we will give you thirty (30) days prior Notice of any significant change to this Agreement. If you find the change unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the end of the notice period (the "Effective Date") of the change, we will consider that you have accepted the changes. You may not modify this Agreement by making any typed, handwritten, or any other changes to it for any purpose.

Note: This Agreement contains a binding arbitration provision in Section 13 that affects your rights under this Agreement with respect to all Services.

## GENERAL TERMS AND CONDITIONS

## 1. ACCEPTANCE OF THIS AGREEMENT

You will have accepted this Agreement and be bound by its terms if you use the Services or otherwise indicate your affirmative acceptance of such Services.

- 2. CHARGES AND BILLINGS
- a. Charges, Fees, and Taxes You Must Pay. You agree to pay all charges associated with the Services, including, but not limited to, installation charges, monthly service charges, Comcast Equipment (as defined below) charges, service call charges, applicable federal, state, and local taxes (however designated) and any fees or payment obligations imposed by governmental or quasi-governmental bodies for the sale, installation, use, or provision of the Services. You agree to pay any regulatory recovery fees which Comcast invoices you for municipal, state and federal government fees or assessments imposed on Comcast, or any programs in which Comcast participates, including, but not limited to, public, educational and governmental access. YOU WILL BE RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY. We will provide you with notice and an effective date of any change in our prices or fees, unless the change in price is related to a change in governmental or quasi-governmental taxes, fees or assessments, in which case we may elect not to provide notice except where required by applicable law. Not all fees apply to all Services.
- For Video Customers. Video price information is supplied with our Welcome Kit.
- For HSI Customers. HSI price information is available at www.comcast.com (or an alternative site if we notify you).
- •• For Minimum Term Customers. If you have signed a minimum term addendum, which may be available within your area, your price for Service(s) is as specified in the minimum term addendum.

Effective: December 20, 2019 or the first bill thereafter

Page 1.8

b. How We Will Bill You. Unless you have signed a minimum term addendum, Services are provided to you on a monthto-month basis. You will generally be billed monthly, in advance, for recurring service charges, equipment charges, and fees. IN ADDITION, YOU MUST PAY, ON OR BEFORE THE DAY WE INSTALL ANY OR ALL OF THE SERVICES, THE FIRST MONTH'S SERVICE CHARGES, COMCAST EQUIPMENT CHARGES, ANY DEPOSITS, AND ANY INSTALLATION CHARGES. You may be billed for some Services individually after they have been provided to you; these include measured and per-call charges (as explained below) and charges for pay-per-view movies or events, interactive television, and e-commerce. Your first bill may include pro-rated charges from the date you first begin receiving Services, as well as monthly recurring charges for the next month and charges for non-recurring charges for any nonrecurring services you have received. If you make partial payment of any bill, we will apply that payment to the outstanding charges in the amounts and proportions that we determine. However, we do not waive our rights to collect the

- full balance owed to us by accepting partial payment. c. Third-Party Charges That Are Your Responsibility. You acknowledge that you may incur charges with third-party service providers that are separate and apart from the amounts charged by us. These may include charges resulting from accessing on-line services, purchasing or subscribing to other offerings via the Internet or interactive options on your Video Service, if applicable, or otherwise. You are solely responsible for all charges payable to third parties, including all applicable taxes. In addition, you are solely responsible for protecting the security of credit card and other personal information provided to others in connection with such transactions.
- d. Alternative Billing Arrangements. In certain cases, Comcast may agree to provide billing services on behalf of third parties, as the agent of the third party. Any such third-party charges shall be payable pursuant to any contract or other arrangement between you and the third party. We will not be responsible for any dispute regarding these charges between you and any third party. You must address all such disputes directly with the third party.
- e. Payment by Credit Card or Check. If you use a credit card to pay for the Services, use of the card is governed by the card issuer agreement for that card, and you must refer to that agreement for your rights and liabilities as a cardholder. If Comcast does not receive payment from your credit card issuer or its agents, you agree to pay all amounts due upon demand. If you make payment by check, you authorize Comcast to collect your check electronically. You agree that you may not amend or modify this Agreement with any restrictive endorsements (such as "paid in full"), releases, or other statements on or accompanying checks or other payments accepted by Comcast and that any such notations shall have no legal effect.

## f. Our Remedies if You Pay Late or Fail to Pay

Issued: December 19, 2019

- i. Late or Non-Payments: You may be billed fees, charges and assessments related to late payments or non-payments if for any reason (a) Comcast does not receive from you any required payment for the Services by the payment due date or (b) you pay less than the full amount due for the Services.
- ii. Fees Not Considered Interest or Penalties: Comcast does not anticipate that you will fail to pay for the Services on a timely basis, and we do not extend credit to customers. Any fees, charges, and assessments due to late payment or nonpayment are not interest, credit service charges, or finance charges or penalties. Rather, they are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments. These costs will be difficult to calculate or to predict when we set such fees, charges, and assessments, because we cannot know in advance: (a) whether you will pay for the Services on a timely basis, if ever; (b) if you do pay late, when you will actually pay; and (c) what costs we will incur because of your late payment or non-payment.
- iii. Collection Costs: If we are required to use a collection agency or attorney to collect money owed by you, you agree to pay the reasonable costs of collection. These costs include but are not limited to any collection agency's fees, reasonable attorneys' fees, and arbitration or court costs.
- iv. Suspension/Disconnect: If you fail to pay the full amount due for any or all of the Services then Comcast, at its sole discretion in accordance with applicable law, may suspend or disconnect any or all the Services you receive.
- g. Reconnection Fees and Related Charges. Should you wish to resume a Service after any suspension, we may require you to pay a reconnection fee. Should you wish to reinstate any or all Services after disconnection, we may require you to

Effective: December 20, 2019 or the first bill thereafter

Page 1.9

pay an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. Reconnection of the Services is subject to our credit policies, this Agreement and applicable law.

- h. Our Right to Make Credit Inquiries. YOU AUTHORIZE COMCAST TO MAKE INQUIRIES AND TO RECEIVE INFORMATION ABOUT YOUR CREDIT EXPERIENCE FROM OTHERS, TO ENTER THIS INFORMATION IN YOUR FILE, AND TO DISCLOSE THIS INFORMATION CONCERNING YOU TO APPROPRIATE THIRD PARTIES FOR REASONABLE BUSINESS PURPOSES.
- i. Your Responsibilities Concerning Billing Questions. Subject to applicable law, if you intend to dispute a charge or request a billing credit, you must contact Comcast within sixty (60) days of the date on the bill. You waive any disputes or credits that you do not report within sixty (60) days.

## 3. REFUNDABLE DEPOSIT

Issued: December 19, 2019

We may require you to pay a refundable deposit when you activate the Service(s). We may also require you to pay a refundable deposit after activation of the Service(s) if you add Comcast Equipment and/or Service(s) or if you fail to pay any amounts when they are due. If we disconnect your Service(s) or are otherwise required under applicable law to refund the deposit, we shall within forty-five (45) days or as otherwise specified by applicable law return a sum equal to the deposit(s) you paid (without interest unless otherwise required by law) minus any amounts due on your account (including without limitation, any amounts owed for Services or for any Comcast Equipment that is damaged, altered, or not returned).

## 4. CHANGES TO SERVICES

Subject to applicable law, we have the right to change our Services, Comcast Equipment and rates or charges, at any time with or without notice. We also may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services, including but not limited to, content, functionality, hours of availability, customer equipment requirements, speed and upstream and downstream rate limitations. If we do give you notice, it may be provided on your monthly bill, as a bill insert, in a newspaper or other communication permitted under applicable law. If you find a change in the Service(s) unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the change, this will constitute your acceptance of the change. Please take the time to read any notices of changes to the Service(s). We are not liable for failure to deliver any programming, services, features or offerings except as provided in Section 11(e).

## 5. ACCESS TO YOUR PREMISES

You agree to allow us and our agents the right to enter at reasonable times your property upon which the Services and/or Comcast Equipment will be provided (the "Premises"), for purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Services and/or Comcast Equipment used to receive any of the Services. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents into the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask, the owner's name, address and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

# 6. MAINTENANCE AND OWNERSHIP OF EQUIPMENT

a. Comcast Equipment. You agree that except for the wiring installed inside the Premises ("Inside Wiring"), all Comcast Equipment belongs to us or other third parties and will not be deemed fixtures or in any way part of the Premises. Comcast Equipment includes all new or reconditioned equipment installed, provided or leased to you by us or our agents, including but not limited to, cabling or wiring and related electronic devices, cable modems, wireless gateway/routers, any other hardware and all software or "downloads" to Comcast Equipment. You agree to use Comcast Equipment only for the Services pursuant to this Agreement. We may remove or change the Comcast Equipment at our discretion at any time the Services are active or following the termination of your Service(s). You agree to allow us access to the Premises for these purposes. You may not sell, lease, abandon or give away the Comcast Equipment, or permit any other provider of video, high speed data or telephone services to use the Comcast Equipment. The Comcast Equipment may only be used in the Premises. At your request, we may relocate the Comcast Equipment in the Premises for an additional charge, at a time Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to www.comcast.com/policies.

Effective: December 20, 2019 or the first bill thereafter

Page 1.10

agreeable to you and us. YOU UNDERSTAND AND ACKNOWLEDGE THAT IF YOU ATTEMPT TO INSTALL OR USE THE COMCAST EQUIPMENT OR SERVICES AT A LOCATION OTHER THAN THE PREMISES, THE SERVICES MAY FAIL TO FUNCTION OR MAY FUNCTION IMPROPERLY. You agree that you will not allow anyone other than Comcast employees or agents to service the Comcast Equipment. We suggest that the Comcast Equipment in your possession be covered by your homeowners, renters, or other insurance. You will be directly responsible for loss, repair, replacement and other costs, damages, fees and charges if you do not return the Comcast Equipment to us in an undamaged condition.

### b. Customer Equipment

Issued: December 19, 2019

- i. Responsibility: Comcast has no responsibility for the operation or support, maintenance or repair of any equipment, software or services that you elect to use in connection with the Services or Comcast Equipment (the "Customer Equipment").
- For HSI Customers. You can find Comcast's current minimum technical and other requirements for HSI customers at <a href="http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html">http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html</a>. These requirements may be located at an alternative site if we so notify you. Whether a cable modem, gateway/router or other device is owned by you or us, we have the unrestricted right, but not the obligation, to upgrade or change the firmware in these devices remotely or on the Premises at any time that we determine it necessary or desirable in order to provide Services to you in accordance with our specifications and requirements.
- ii. Non-Recommended Configurations: Customer Equipment that does not meet Comcast's minimum technical or other specifications constitutes a "Non-Recommended Configuration." NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS WARRANT THAT A NON-RECOMMENDED CONFIGURATION WILL ENABLE YOU TO SUCCESSFULLY INSTALL, ACCESS, OPERATE OR USE THE SERVICES. YOU ACKNOWLEDGE THAT ANY SUCH INSTALLATION, ACCESS, OPERATION, OR USE COULD CAUSE CUSTOMER EQUIPMENT TO FAIL TO OPERATE OR CAUSE DAMAGE TO CUSTOMER EQUIPMENT, YOU, YOUR PREMISES OR COMCAST EQUIPMENT. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY SUCH FAILURE OR DAMAGE. Comcast reserves the right to deny you customer support for the Services and/or terminate Service(s) if you use a Non-Recommended Configuration.
- the Services. If you make any unauthorized connection or modification to Comcast Equipment or the Services or any other part of our cable network, we may terminate your Service and recover such damages as may result from your actions. Unless expressly authorized by us, you agree not to install anything to intercept or receive any of the Services offered over our cable network or to assist any person in intercepting or receiving any of the Services offered over our cable network. You also agree that you will not attach anything to the Inside Wiring, Comcast Equipment or Customer Equipment, whether installed by you or us, which singly or together impairs the integrity of our cable network or degrades our cable network's signal quality or strength or creates signal leakage. You hereby agree that we may recover damages from you for tampering with any Comcast Equipment or any other part of our cable network or for receiving unauthorized Service(s). You agree that it would be difficult if not impossible to calculate precisely the lost revenue resulting from your receipt of unauthorized Service(s) or the alteration or improper use of Comcast Equipment. You therefore agree to pay us as liquidated damages, the sum of \$500.00 per device used to receive the unauthorized Services in addition to our cost to replace any altered, damaged or unreturned Comcast Equipment or other equipment owned by Comcast, including any incidental costs. The unauthorized reception of the Services may also result in criminal fines and/or imprisonment.
- c. Inside Wiring. You may install Inside Wiring, such as additional cable wiring and outlets, provided it does not interfere with the normal operations of our cable network. If you have us install Inside Wiring, we will charge you for that service. Regardless of who installed it, we consider the Inside Wiring your property or the property of whomever owns the Premises. Accordingly, you are responsible for the repair and maintenance of the Inside Wiring, unless you and Comcast have agreed otherwise in writing. (If you do not own the Premises, contact your landlord or building

Effective: December 20, 2019

Page 1.11

Issued: December 19, 2019 or the first bill thereafter

manager about the repair or maintenance of Inside Wiring.) If you have us repair or maintain the Inside Wiring, we will charge you for that service.

### 7. USE OF SERVICES

You agree that the Services and the Comcast Equipment will be used only for personal, residential, non-commercial purposes, unless otherwise specifically authorized by us in writing. You will not use the Comcast Equipment at any time at an address other than the Premises without our prior written authorization. You agree and represent that you will not resell or permit another to resell the Services in whole or in part. You will not use or permit another to use the Comcast Equipment or the Service(s), directly or indirectly, for any unlawful purpose, including, but not limited to, in violation of any posted Comcast policy applicable to the Services. Use of the Comcast Equipment or Services for transmission, communications or storage of any information, data or material in violation of any U.S. federal, state or local regulation or law is prohibited. You acknowledge that you are accepting this Agreement on behalf of all persons who use the Comcast Equipment and/or Services and that you shall have sole responsibility for ensuring that all other users understand and comply with the terms and conditions of this Agreement and any applicable Comcast policies including, but not limited to, acceptable use and privacy policies. You further acknowledge and agree that you shall be solely responsible for any transactions, including, without limitation, purchases made through or in connection with the Services. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of the use of the Services, the Comcast Equipment and/or the Customer Equipment or the breach of this Agreement or any of the applicable Comcast policies by you or any other user of the Services at the Premises.

#### • For HSI Customers.

- a. Acceptable Use Policy. The Comcast Acceptable Use Policy ("AUP") and other policies concerning HSI are posted on the Service's Web site at www.comcast.net (or an alternative Web site if we so notify you). You further agree that Comcast may modify the AUP or other policies from time to time. Notwithstanding anything to the contrary in this Agreement, YOU ACKNOWLEDGE AND AGREE THAT THE TERMS OF THE AUP AND ANY OTHER APPLICABLE COMCAST POLICIES MAY BE PUT INTO EFFECT OR REVISED FROM TIME TO TIME WITHOUT NOTICE BY POSTING A NEW VERSION OF THE AUP OR POLICY AS SET FORTH ABOVE. YOU AND OTHER USERS OF THE SERVICE SHOULD CONSULT THE AUP AND ALL POSTED POLICIES REGULARLY TO CONFORM TO THE MOST RECENT VERSION.
- b. Prohibited Uses of HSI. You agree not to use HSI for operation as an Internet service provider, a server site for ftp, telnet, rlogin, e-mail hosting, "Web hosting" or other similar applications, for any business enterprise, or as an end-point on a non-Comcast local area network or wide area network. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of any breach of this Section including, but not limited to, any claims based on or arising out of any material violation of any applicable law.

### 8. ASSIGNABILITY

This Agreement and the Services furnished hereunder may not be assigned by you. You agree to notify us immediately of any changes of ownership or occupancy of the Premises. We may freely assign our rights and obligations under this Agreement with or without notice to you.

## 9. TERMINATION OF THIS AGREEMENT

a. Term. This Agreement will be in effect from the time that Services are activated until (1) it is terminated as provided for by this Agreement or by any addendum to this Agreement or (2) it is replaced by a revised Agreement. If you self-install Comcast Equipment, Service charges begin the earliest of (1) the day on which you picked up Comcast Equipment at our service center, (2) the day you install the Service, or (3) five (5) days after the date we ship the Comcast Equipment to you. If you self-install a cable modem or converter that you obtained from a source other than Comcast, charges begin the day that your order for the Services is entered into our system. The option to self-install a cable modem or converter and/or to

Effective: December 20, 2019 or the first bill thereafter

Page 1.12

Issued: December 19, 2019

use a non-Comcast-supplied cable modem or converter is subject to availability. Any non-Comcast supplied cable modem or converter must comply with Comcast's minimum requirements.

- b. Termination by You. Unless you have signed a minimum term addendum, you may terminate this Agreement for any reason at any time by notifying Comcast in one of three ways: (i) send a written notice to the postal address of your local Comcast business office; (ii) send an electronic notice to the e-mail address specified on www.comcast.com; or (iii) call our customer service line during normal business hours. Subject to applicable law or the terms of any agreements with governmental authorities, all applicable fees and charges will accrue until this Agreement has terminated, the Services have been disconnected, and all Comcast Equipment has been returned. We will refund all prepaid monthly service fees charged for Services after the date of termination (less any outstanding amounts due Comcast for the Services, affiliate services, Comcast Equipment, or other applicable fees and charges).
- c. Suspension and Termination by Comcast. Under the conditions listed below, Comcast reserves the right, subject to applicable law, to act immediately and without notice to terminate or suspend the Services and/or to remove from the Services any information transmitted by or to any authorized users (e.g., email or voicemail). Comcast may take these actions if it: (1) determines that such use or information does not conform with the requirements set forth in this Agreement, (2) determines that such use or information interferes with Comcast's ability to provide the Services to you or others, (3) reasonably believes that such use or information may violate any laws, regulations, or written and electronic instructions for use, or (4) reasonably believes that such use or information interferes with or endangers the health and/or safety of our personnel or third parties. Comcast's action or inaction under this Section shall not constitute review or approval of your or any other users' use of the Services or information transmitted by or to you or users.
- d. Your Obligations upon Termination. You agree that upon termination of this Agreement you will do the following:
- 1. You will immediately cease all use of the Services and all Comcast Equipment;
- 2. You will pay in full for your use of the Services up to the date that this Agreement has been terminated, and the Services are disconnected; and
- 3. Within ten (10) days of the date on which Services are disconnected, you will return all Comcast Equipment to us at our local business office or to our designee in working order, normal wear and tear excepted. Otherwise, you will be charged the amount set forth in the current pricing lists for such Comcast Equipment, or the revised amount for which you receive notice; if no amount has been specified for the particular model of Comcast Equipment, you will be charged the retail price for a new replacement. You may also be charged incidental costs that we incur in replacing the Comcast Equipment. Upon our request, you will permit us and our employees, agents, contractors, and representatives to access the Premises during regular business hours to remove the Comcast Equipment and other material provided by Comcast. We will conduct this removal at a time agreed on by you and us, and you will ensure that all Comcast Equipment is returned to Comcast.

## 10. LIMITED WARRANTY

THE COMCAST EQUIPMENT AND THE SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT THE COMCAST EQUIPMENT OR THE SERVICES WILL MEET YOUR REQUIREMENTS, PROVIDE UNINTERRUPTED USE, OR OPERATE AS REQUIRED, WITHOUT DELAY, OR WITHOUT ERROR. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT ANY COMMUNICATIONS WILL BE TRANSMITTED IN UNCORRUPTED FORM. ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF PERFORMANCE, NONINFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED AND EXCLUDED UNLESS OTHERWISE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

# 11. LIMITATION OF COMCAST'S LIABILITY

a. Application. The limitations of liability set forth in this Section apply to any acts, omissions, and negligence of Comcast and its underlying third-party service providers, agents and suppliers (and their respective officers, employees, agents,

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 1.13

contractors or representatives) which, but for that provision, would give rise to a cause of action in contract, tort or under any other legal doctrine.

- **b. Customer Equipment.** CUSTOMER EQUIPMENT MAY BE DAMAGED OR SUFFER SERVICE OUTAGES AS A RESULT OF THE INSTALLATION, SELF-INSTALLATION, USE, INSPECTION, MAINTENANCE, REPAIR, AND REMOVAL OF COMCAST EQUIPMENT AND THE SERVICES. EXCEPT FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE, LOSS, OR DESTRUCTION TO THE CUSTOMER EQUIPMENT. IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT BY COMCAST, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS, WE SHALL PAY AT OUR SOLE DISCRETION FOR THE REPAIR OR REPLACEMENT OF THE DAMAGED CUSTOMER EQUIPMENT UP TO A MAXIMUM OF \$500. THIS SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY RELATING TO SUCH ACTIVITY.
- For HSI Customers. YOU UNDERSTAND THAT YOUR COMPUTER OR OTHER DEVICES MAY NEED TO BE OPENED, ACCESSED OR USED EITHER BY YOU OR BY US OR OUR AGENTS, IN CONNECTION WITH THE INSTALLATION OR REPAIR OF HSI. THE OPENING, ACCESSING OR USE OF YOUR COMPUTER OR OTHER DEVICES USED IN CONNECTION WITH YOUR COMPUTER MAY VOID WARRANTIES PROVIDED BY THE COMPUTER OR DEVICE MANUFACTURER OR OTHER PARTIES RELATING TO THE COMPUTER'S OR DEVICE'S HARDWARE OR SOFTWARE. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER AS THE RESULT OF THE VOIDING OF ANY SUCH WARRANTIES.
- **c. Other Services or Equipment.** BY ACCEPTING THIS AGREEMENT, YOU WAIVE ALL CLAIMS AGAINST COMCAST FOR INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY BETWEEN THE COMCAST EQUIPMENT OR THE SERVICES AND ANY OTHER SERVICE, SYSTEMS, OR EQUIPMENT. IN THE EVENT OF SUCH INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY, YOUR SOLE REMEDY SHALL BE TO TERMINATE THE SERVICES IN ACCORDANCE WITH SECTION 9.
- d. Software. When you use certain features of the Services, such as online features (where available), you may require special software, applications, and/or access to the Internet. Comcast makes no representation or warranty that any software or application installed on Customer Equipment, downloaded from the Service, or available through the Internet does not contain a virus or other harmful feature. It is your sole responsibility to take appropriate precautions to protect any Customer Equipment from damage to its software, files, and data as a result of any such virus or other harmful feature. We may, but are not required to, terminate all or any portion of the installation or operation of the Services if a virus or other harmful feature or software is found to be present on your Customer Equipment. We are not required to provide you with any assistance in removal of viruses. If we decide, in our sole discretion, to install or run virus check software on your Customer Equipment, we make no representation or warranty that the virus check software will detect or correct any or all viruses. You acknowledge that you may incur additional charges for any service call made or required on account of any problem related to a virus or other harmful feature detected on your Customer Equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY HARDWARE, SOFTWARE, FILES, OR DATA RESULTING FROM A VIRUS, ANY OTHER HARMFUL FEATURE, OR FROM ANY ATTEMPT TO REMOVE IT. In addition, as part of the installation process for the software and other components of the Service, system files on your Customer Equipment may be modified. Comcast does not represent, warrant or covenant that these modifications will not disrupt the normal operations of any Customer Equipment including without limitation your computer(s), or cause the loss of files. Comcast does not represent, warrant, or covenant that the installation of the special software or applications or access to our Web portal(s) will not cause the loss of files or disrupt the normal operations of any Customer Equipment, including but not limited to your computer(s). FOR THESE AND OTHER REASONS, YOU ACKNOWLEDGE AND UNDERSTAND THE IMPORTANCE OF BACKING UP ALL FILES TO ANOTHER

Effective: December 20, 2019 or the first bill thereafter

Page 1.14

STORAGE MECHANISM PRIOR TO SUCH ACTIVITIES. YOU UNDERSTAND AND ACCEPT THE RISKS IF YOU DECIDE NOT TO BACK UP FILES. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS,

EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY SOFTWARE, FILES, OR DATA.

Issued: December 19, 2019

e. Disruption of Service. The Services are not fail-safe and are not designed or intended for use in situations requiring fail-safe performance or in which an error or interruption in the Services could lead to severe injury to business, persons, property or environment ("High Risk Activities"). These High Risk Activities may include, without limitation, vital business or personal communications, or activities where absolutely accurate data or information is required. You expressly assume the risks of any damages resulting from High Risk Activities. We shall not be liable for any inconvenience, loss, liability, or damage resulting from any interruption of the Services, directly or indirectly caused by, or proximately resulting from, any circumstances beyond our control, including, but not limited to, causes attributable to

you or your property; inability to obtain access to the Premises; failure of any cable signal at the transmitter; failure of a communications satellite; loss of use of poles or other utility facilities; strike; labor dispute; riot or insurrection; war; explosion; malicious mischief; fire, flood, lightening, earthquake, wind, ice, extreme weather conditions or other acts of God; failure or reduction of power; or any court order, law, act or order of government restricting or prohibiting the operation or delivery of the Services. In all other cases of an interruption of the Services, you shall be entitled upon a request made within sixty (60) days of such interruption, to a pro rata credit for any Service interruption exceeding twenty-four consecutive hours after such interruption is reported to us, or such other period of time as may be specifically provided by law. Unless specifically otherwise provided by law, such credit shall not exceed the fixed monthly charges for the month of such Service interruption and excludes all nonrecurring charges, one-time charges, per call or measured charges, regulatory fees and surcharges, taxes and other governmental and quasi-governmental fees. EXCEPT AND UNLESS SPECIFICALLY PROHIBITED BY LAW, SUCH CREDIT SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR AN INTERRUPTION OF SERVICE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES. Any credits provided by Comcast are at our sole discretion and in no event shall constitute or be construed as a course of conduct by Comcast.

- For New Jersey Customers. Comcast will issue credit for cable television outages or service interruptions in accordance with N.J.A.C. 14:18-3.5.
- f. Third Parties. Notwithstanding anything to the contrary in this Agreement, you acknowledge and understand that we may use third parties to provide components of the Services, including without limitation their services, equipment, infrastructure or content. Comcast is not responsible for the performance (or non-performance) of third-party services, equipment, infrastructure or content, whether or not they constitute components of the Services. Comcast shall not be bound by any undertaking, representation or warranty made by an agent or employee of Comcast or of our underlying third-party providers and suppliers in connection with the installation, maintenance or provision of the Services, if that undertaking, representation or warranty is inconsistent with the terms of this Agreement. In addition, you understand that you will have access to the services and content of third parties through the Service(s), including without limitation that of content providers (whether or not accessible directly from the Service). Comcast is not responsible for any services, equipment, infrastructure and content that are not provided by us (even if they are components of the Service), and we shall have no liability with respect to such services, equipment, infrastructure and content. You should address questions or concerns relating to such services, equipment, infrastructure and content to the providers of such services, equipment, infrastructure and content. We do not endorse or warrant any third-party products, services or content that are distributed or advertised over the Services.
- g. Damages. EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL UNDER ANY CIRCUMSTANCES

Effective: December 20, 2019 or the first bill thereafter

Page 1.15

OR UNDER ANY LEGAL THEORY (INCLUDING BUT NOT LIMITED TO TORT OR CONTRACT) HAVE ANY LIABILITY TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY FOR THE FOLLOWING LOSSES, DAMAGES, OR COSTS: (1) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING BUT NOT

LIMITED TO LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, PERSONAL INJURIES OR DEATH) THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH (a) YOUR RELIANCE ON OR USE OF THE COMCAST EQUIPMENT OR THE SERVICES OR (b) THE INSTALLATION, SELF-INSTALLATION, MAINTENANCE, FAILURE, OR REMOVAL OF THE SERVICES (INCLUDING BUT NOT LIMITED TO ANY MISTAKES, OMISSIONS, INTERRUPTIONS, COMPUTER OR OTHER HARDWARE OR SOFTWARE BREACH, FAILURES OR MALFUNCTIONS, DELETION OR CORRUPTION OF FILES, WORK STOPPAGE, ERRORS, DEFECTS, DELAYS IN OPERATION, DELAYS IN TRANSMISSION OR FAILURE OF PERFORMANCE OF THE SERVICE, THE COMCAST EQUIPMENT OR THE CUSTOMER EQUIPMENT, OR ANY OTHER MISTAKES, OMISSIONS, E-MAIL, OR OTHER INFORMATION OR DATA); OR (2) ANY LOSSES, CLAIMS, DAMAGES, EXPENSES, LIABILITIES, LEGAL FEES, OR OTHER COSTS THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH ANY ALLEGATION, CLAIM, SUIT, OR OTHER PROCEEDING BASED UPON A CONTENTION THAT THE USE OF THE COMCAST EQUIPMENT OR THE SERVICES BY YOU OR ANY OTHER PERSON OR ENTITY INFRINGES UPON THE CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

- h. Customer's Sole Remedies. Your sole and exclusive remedies under this Agreement are as expressly set forth in this Agreement. Certain of the above limitations may not apply if your state does not allow the exclusion or limitation of implied warranties or does not allow the limitation or exclusion of incidental or consequential damages. In those states, the liability of Comcast and its employee, affiliates, suppliers, agents and contractors is limited to the maximum extent permitted by
- i. Survival of Limitations. All representations, warranties, indemnifications, and limitations of liability contained in this Agreement shall survive the termination of this Agreement; any other obligations of the parties hereunder shall also survive, if they relate to the period before termination or if, by their terms, they would be expected to survive such termination.

# 12. INDEMNIFICATION AND LIABILITY OF CUSTOMER

YOU AGREE THAT YOU SHALL BE RESPONSIBLE FOR AND SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS COMCAST AND ITS EMPLOYEES, AFFILIATES, SUPPLIERS, AGENTS AND CONTRACTORS AND SHALL REIMBURSE US FOR ANY DAMAGES, LOSSES OR EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES AND COSTS) INCURRED BY US IN CONNECTION WITH ANY CLAIMS, SUITS, JUDGMENTS AND CAUSES OF ACTION ARISING OUT OF (a) YOUR USE OF THE SERVICE OR COMCAST EQUIPMENT; (b) VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY AND PROPRIETARY RIGHTS ARISING FROM YOUR USE OF THE SERVICE OR ANY UNAUTHORIZED APPARATUS OR SYSTEM; AND (c) YOUR BREACH OF ANY PROVISION OF THIS AGREEMENT.

### 13. BINDING ARBITRATION

Issued: December 19, 2019

- a. Purpose. If you have a Dispute (as defined below) with Comcast that cannot be resolved through the informal dispute resolution process described in this Agreement, you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Arbitration Provision rather than litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.
- b. Definitions. As used in this Arbitration Provision, the term "Dispute" means any dispute, claim or controversy between you and Comcast regarding any aspect of your relationship with Comcast that has accrued or may hereafter accrue, whether based in contract, statute, regulation, ordinance, tort (including, but not limited to, fraud, misrepresentation, fraudulent Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to www.comcast.com/policies.

Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

Page 1.16

inducement, negligence or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability or scope of this Arbitration Provision (with the exception of the enforceability of the class action waiver clause provided in paragraph F(2)). "Dispute" is to be given the broadest possible meaning that will be enforced. As used in this Provision, "Comcast" means Comcast Cable Communications, LLC., its officers, directors, employees and agents, and all entities using the brand name "Comcast", including your local cable company, its employees, authorized agents, and its parents, subsidiaries and affiliated companies. As used in this Provision, the term "Arbitration Provision" means all the terms of this Section 13.

c. Right to Opt Out. IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY COMCAST IN WRITING WITHIN 30 DAYS OF THE DATE THAT YOU FIRST RECEIVE THIS AGREEMENT BY VISITING WWW.COMCAST.COM/ARBITRATIONOPTOUT, OR BY MAIL TO COMCAST 1500 MARKET ST., PHILADELPHIA, PA 19102 ATTN: LEGAL DEPARTMENT/ARBITRATION. YOUR WRITTEN NOTIFICATION TO COMCAST MUST INCLUDE YOUR NAME, ADDRESS AND COMCAST ACCOUNT NUMBER AS WELL AS A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH COMCAST THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH COMCAST OR THE DELIVERY OF SERVICES TO YOU BY COMCAST. IF YOU HAVE PREVIOUSLY NOTIFIED COMCAST OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.

# d. Initiation of Arbitration Proceeding/Selection of Arbitrator. If you or Comcast elect to

resolve your Dispute through arbitration pursuant to this Arbitration Provision, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

- 1. American Arbitration Association ("AAA"), 335 Madison Ave., Floor 10, New York, NY 10017-4605, 1-800-778-7879, www.adr.org
- 2. National Arbitration Forum ("NAF"), P.O. Box 50191, Minneapolis, MN 55405-0191, 1-800-474-2371, www.arbitration-forum.com
- e. Arbitration Procedures. Because the Service(s) provided to you by Comcast concerns interstate commerce, the Federal Arbitration Act ("FAA"), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration shall not be applicable under this Arbitration Provision. If there is a conflict between this Arbitration Provision and the rules of the arbitration organization chosen, this Arbitration Provision shall govern. If the arbitration organization that you select will not enforce this Arbitration Provision as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. If the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint an arbitration organization that will enforce this Arbitration Provision as written. If there is a conflict between this Arbitration Provision and the rest of this Agreement, this Arbitration Provision shall govern. A single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties for purposes of enforcement. If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization by a written notice of appeal filed within thirty (30) days from the date of entry of the written arbitration award. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The arbitration organization will then notify the other party that the award has been appealed. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the

Effective: December 20, 2019 Issued: December 19, 2019 or the first bill thereafter

Page 1.17

date of the appealing party's notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

#### f. Restrictions:

- 1. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLING DISPUTES WHICH ARE SUBJECT TO SECTION 3 OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.
- 2. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED UNLESS THE STATUTE UNDER WHICH YOU ARE SUING PROVIDES OTHERWISE.
- 3. ALL PARTIES WAIVE ANY CLAIM TO INDIRECT, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR MULTIPLIED DAMAGES ARISING FROM OR OUT OF ANY DISPUTE WITH COMCAST UNLESS THE STATUTE UNDER WHICH THEY ARE SUING PROVIDES OTHERWISE.
- g. Location of Arbitration. The arbitration will take place at a location, convenient to you, in the area where you receive the service from us.
- h. Payment of Arbitration Fees and Costs. COMCAST WILL ADVANCE ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS AND EXPENSES UPON YOUR WRITTEN REQUEST GIVEN PRIOR TO THE COMMENCEMENT OF THE ARBITRATION. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING, BUT NOT LIMITED TO, ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST'S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE EXTENT AWARDABLE IN A JUDICIAL PROCEEDING. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND COSTS ADVANCED BY COMCAST. IF A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS ARBITRATION PROVISION, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.
- i. Severability. If any clause within this Arbitration Provision (other than the class action waiver clause identified in paragraph F(2)) is found to be illegal or unenforceable, that clause will be severed from this Arbitration Provision, and the remainder of this Arbitration Provision will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Arbitration Provision will be unenforceable, and the dispute will be decided by a court. In the event this entire Arbitration Provision is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Arbitration Provision, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.
- j. Exclusions from Arbitration. YOU AND COMCAST AGREE THAT THE FOLLOWING WILL NOT BE SUBJECT TO ARBITRATION: (1) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (2) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (3) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR RECEIPT OF SERVICE; (4) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT IS EMPOWERED BY FEDERAL, STATE OR LOCAL

Effective: December 20, 2019 or the first bill thereafter

Page 1.18

LAW TO GRANT A FRANCHISE UNDER 47 U.S.C. § 522(9); AND (5) ANY DISPUTE THAT YOU PURSUE BEFORE THE LOCAL FRANCHISE AUTHORITY UNDER THE TERMS OF THE FRANCHISE.

k. Continuation. This Arbitration Provision shall survive the termination of your Service(s) with Comcast.

# SPECIAL NOTE REGARDING ARBITRATION FOR CALIFORNIA CUSTOMERS:

IF YOU ARE A COMCAST CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE THE ARBITRATION PROVISION ABOVE UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

# 14. CUSTOMER PRIVACY NOTICE AND SECURITY

- a. Comcast will provide you with a copy of our customer privacy notice at the time we enter into an agreement to provide any Service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of our privacy notice by going to <a href="https://www.comcast.com/privacy">www.comcast.com/privacy</a>.
- b. To the extent that Comcast is expressly required to do so by applicable law, we will provide notice to you of a breach of the security of certain personally identifiable information about you. It is Comcast's information security policy to provide such notice to you in the manner set forth in Section 16.

#### 15. GENERAL

Issued: December 19, 2019

- a. Entire Agreement. This Agreement and any other documents incorporated by reference constitute the entire agreement and understanding between the parties with respect to the subject matter of this Agreement, and they replace any and all prior written or verbal agreements. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If Comcast fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of this Agreement.
- b. Additional Representations and Warranties. In addition to representations and warranties you make elsewhere in this Agreement, you also represent and warrant that:
- i. Age: You are at least 18 years of age.
- ii. Customer Information: During the term of this Agreement, you have provided and will provide to Comcast information that is accurate, complete and current, including without limitation your legal name, address, telephone number(s), the number of devices on which or through the Service(s) is being used and payment data (including without limitation information provided when authorizing recurring payments). You agree to notify us promptly, in accordance with the terms of this Agreement, if there is any change in the information that you have provided to us. Failure to provide and maintain accurate information is a breach of this Agreement.
- **c. Information Provided to Third Parties.** Comcast is not responsible for any information provided by you to third parties, and this information is not subject to the privacy provisions of this Agreement or the privacy notice for the Services. You assume all privacy, security and other risks associated with providing CPNI or personally identifiable information to third parties via the Services. For a description of the privacy protections associated with providing information to third parties, you should refer to the privacy policies, if any, provided by those third parties.
- d. Revocable License. The Services and Comcast Equipment, including but not limited to any firmware or software embedded in the Comcast Equipment or used to provide the Services, are protected by trademark, copyright, patent and/or other intellectual property laws and international treaty provisions. You are granted a revocable license to use such firmware and software in object code form (without making any modification thereto) strictly in accordance with this Agreement. You acknowledge and understand that you are not granted any other license to use the firmware or software embedded in the Comcast Equipment or used to provide the Services. You expressly agree that you will use the Comcast Equipment exclusively in connection with the Services. You shall not take any action nor allow anyone else to take any action that will reverse compile, disassemble, or reverse engineer or otherwise attempt to derive the source code from the binary code of the firmware or software.
- e. Protection of Comcast's Information and Marks. All Service information, documents, and materials on our Web sites are protected by trademark, copyright or other intellectual property laws, and international treaty provisions. All Web sites, corporate names, service marks, trademarks, trade names, logos, and domain names (collectively "marks") of Comcast and

Effective: December 20, 2019 Issued: December 19, 2019 or the first bill thereafter

Page 1.19

its affiliates are and shall remain the exclusive property of Comcast. Nothing in this Agreement shall grant you the right or license to use any of the marks.

- f. Export Laws. You expressly agree to comply with all applicable export and re-export laws, including but not limited to the Export Administration Act, the Arms Export Control Act, and their implementing regulations. You further expressly agree not to use the Services in any way that violates any provision of such laws or their implementing regulations.
- g. Retention of Rights. Nothing contained in this Agreement shall be construed to limit Comcast's rights and remedies available at law or in equity. Upon termination of this Agreement for any reason, Comcast and its suppliers reserve the right to delete all your data, files, electronic messages or other Customer information that is stored on Comcast's or its suppliers' servers or systems. In addition, you may forfeit your account user name and all e-mail, IP, web space addresses and voice mail. In the event you cancel CDV without porting your voice service and the telephone number to another service provider, you will forfeit the telephone number. We shall have no liability whatsoever as the result of the loss of any such data, names, addresses or numbers.

# 16. NOTICE METHOD FOR CHANGES TO THIS AGREEMENT

We will provide you notice of changes to this Agreement consistent with applicable law. The notice may be provided on your monthly bill, as a bill insert, in a newspaper, by e-mail, or by other permitted communication. If you find the change unacceptable, you have the right to cancel your Services. However, if you continue to receive Services after the change, we will consider this your acceptance of the change.

• For HSI Customers. Comcast may deliver any required or desired notice to you in any of the following ways, as determined in our sole discretion: (1) by posting it on www.comcast.net, www.comcast.com or another Web site about which you have been notified, (2) by sending notice via first class U.S. postal mail or overnight mail to your Premises; (3) by sending notice to the email address on Comcast's account records, or (iv) by hand delivery. You agree that any one of the foregoing will constitute sufficient notice and you waive any claims that these forms of notice are insufficient or ineffective. Because we may from time to time notify you about important information regarding the Services and this Agreement by these methods, you agree to regularly check your postal mail, e-mail and all postings at www.comcast.net, www.comcast.com or on another Web site about which you have been notified or you bear the risk of failing to do so.

# ADDITIONAL PROVISIONS APPLICABLE TO HIGH-SPEED INTERNET SERVICE

In addition to the provisions above that are applicable to Comcast Video, HSI and CDV, the following are specifically applicable to HSI Customers, including the Software License Agreement attached as Exhibit A to this Agreement.

## 1. INTELLECTUAL PROPERTY RIGHTS

- a. End User Licenses. You agree to comply with the terms and conditions of all end user license agreements accompanying any software or plug-ins to such software distributed or used in connection with HSI including, without limitation, the Comcast Software License Agreement, as these agreements may be amended from time to time. All such agreements are incorporated in this Agreement by reference. When this Agreement terminates, all end user licenses also terminate; you agree to destroy at that time all versions and copies of all software received by you in connection with HSI.
- b. Ownership of Addresses. You acknowledge that use of HSI does not give you any ownership or other rights in any Internet/on-line addresses provided to you, including but not limited to Internet Protocol ("IP") addresses, e-mail addresses and Web addresses. We may modify or change these addresses at any time without notice and shall in no way be required to compensate you for these changes.
- c. Authorization. Comcast does not claim any ownership of any material that you publish, transmit or distribute using HSI. By using HSI to publish, transmit or distribute material or content, you (1) warrant that the material or content complies with the provisions of this Agreement, (2) consent to and authorize Comcast, its agents, suppliers, and affiliates to reproduce, publish, distribute, and display the content worldwide and (3) warrant that you have the right to provide this authorization. You acknowledge that material posted or transmitted using HSI may be copied, republished or distributed by third parties, and you agree to indemnify, defend and hold harmless Comcast, its agents, suppliers, and affiliates for any harm resulting from these actions.
- d. Copyright. Title and intellectual property rights to HSI are owned by Comcast, its agents, suppliers, or affiliates or their licensors or otherwise by the owners of such material and are protected by copyright laws and treaties. You may not copy,

Effective: December 20, 2019 or the first bill thereafter

Page 1.20

redistribute, resell or publish any part of HSI without express prior written consent from Comcast or other owner of such material.

e. Material Downloaded through HSI. In addition to any content that may be provided by us, you may access material through HSI that is not owned by Comcast. Specific terms and conditions may apply to your use of any content or material made available through HSI that is not owned by Comcast. You should read those terms and conditions to learn how they apply to you and your use of any non-Comcast content.

### 2. IP ADDRESSES

Issued: December 19, 2019

Comcast will provide you with dynamic Internet protocol ("IP") address(es) as a component of HSI, and these IP address(es) can and do change over time. You will not alter, modify, or tamper with dynamic IP address(es) assigned to you or any other customer. You agree not to use a dynamic domain name server or DNS to associate a host name with the dynamic IP address(es) for any commercial purpose. You also agree not to use any software that provides for static IP address(es) on or in conjunction with any computer(s) or network device connected to HSI. If applicable, Comcast will release and/or recover the dynamic IP address(es) when the Service is disconnected, discontinued, or this Agreement is terminated.

# 3. ADDITIONAL LIMITATIONS ON COMCAST'S LIABILITY FOR HSI

- a. Responsibility for Content. You acknowledge that there is some content and material on the Internet or otherwise available through HSI which may be offensive to some individuals, may be unsuitable for children, may violate federal, state or local laws, rules or regulations or may violate your protected rights or those of others. We assume no responsibility for this content or material. Anyone who accesses such content and material does so at his or her own risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT OR MATERIAL BY YOU OR OTHERS. Questions or complaints regarding content or material should be addressed to the content or material provider. You acknowledge that software programs are commercially available that claim to be able to
- restrict access to sexually explicit or other objectionable material on the Internet. We make no representation or warranty regarding the effectiveness of such programs.
- b. Monitoring of Postings and Transmissions. Comcast shall have no obligation to monitor postings or transmissions made in connection with HSI. However, you acknowledge and agree that Comcast and its agents have the right to monitor, from time to time, any such postings and transmissions, including without limitation e-mail, newsgroups, chat, IP audio and video, and Web space content. Comcast may also use and disclose them in accordance with the Comcast High-
- Speed Internet Acceptable Use Policy and other applicable policies, and as otherwise required by law or government request. We reserve the right to refuse to upload, post, publish, transmit or store any information or materials, in whole or in part, that, in our sole discretion, is unacceptable, undesirable or in violation of this Agreement.
- c. Eavesdropping. Our facilities are used by numerous persons or entities including, without limitation, other subscribers to HSI. As a result, there is a risk that you could be subject to "eavesdropping." This means that other persons or entities may be able to access and/or monitor your use of HSI. This risk of eavesdropping exists not only with our facilities, but also on the Internet and other services to which access is provided as a part of HSI. If you post, store, transmit, or disseminate any sensitive or confidential information, you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO SUCH ACTIONS BY YOU. You acknowledge that software programs are commercially available that claim to be capable of encryption or anonymization. We make no representation or warranty regarding the effectiveness of these programs.
- d. FTP/HTTP Service Setup. You acknowledge that when using HSI there are certain applications such as FTP (File Transfer Protocol) or HTTP (Hyper Text Transfer Protocol) which may be used by other persons or entities to gain access to Customer's Equipment. You are solely responsible for the security of the Customer Equipment or any other equipment you choose to use in connection with the Service, including without limitation any data stored on such equipment. NEITHER Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to www.comcast.com/policies.

Effective: December 20, 2019 or the first bill thereafter

Page 1.21

COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO THE USE OF SUCH APPLICATIONS BY YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

- YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

  e. File and Print Sharing. HSI may function in some ways as a Local Area Network (LAN) with each Customer constituting a node on the network. As such, users outside of the Premises may be able to access the Customer Equipment and other equipment connected in some way to the Customer Equipment. In addition, some available software includes capabilities that will permit other users to gain access to the Customer Equipment and other equipment connected in some way to the Customer Equipment, and to the software, files and data stored on such equipment. Unless you are subject to a HSI service plan that expressly provides otherwise, we recommend that you connect only a single computer to HSI and that you disable file and print sharing and other capabilities that allow outside users to gain access to the Customer Equipment. You acknowledge that if you fail to follow these recommendations and choose to run these applications, you should take appropriate security measures, and that you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO ACCESS BY OTHERS OF THE CUSTOMER EQUIPMENT OR ANY OTHER EQUIPMENT CONNECTED IN SOME WAY TO THE CUSTOMER EQUIPMENT, OR TO THE SOFTWARE, FILES AND DATA STORED ON SUCH EQUIPMENT.
- **f. Facilities Allocation.** Comeast reserves the right to determine, in its discretion, and on an ongoing basis, the nature and extent of its facilities allocated to support HSI, including, but not limited to, the amount of bandwidth to be utilized and delivered in conjunction with HSI.
- g. Cookies. You acknowledge that accessing certain Web sites through HSI may result in a "cookie" being placed on your computer system. Cookies are small files stored on a computer's hard drive to simplify and improve a user's Web experience. If you don't want them placed on your computer system, it is your responsibility to disable or restrict the placement of cookies through whatever procedures are available on your browser.

# EXHIBIT A: COMCAST SOFTWARE LICENSE AGREEMENT

IMPORTANT — READ CAREFULLY: BY USING ANY SOFTWARE PROVIDED TO YOU IN CONNECTION WITH THE COMCAST HIGH-SPEED INTERNET SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS SOFTWARE LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS.

### 1. GRANT OF LIMITED LICENSE

Issued: December 19, 2019

The operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or its affiliate, ("Comcast") grants you (which for purposes of this Software License Agreement shall include members of your immediate household for whom you will be responsible hereunder), without additional fee or charge to you, a nonexclusive limited, personal and nontransferable license, with restrictions as described below, to install and use any software program, in object code only, provided to you by, or on behalf of, Comcast in connection with the Comcast High-Speed Internet service (the "Software"), which includes any documentation accompanying the Software, for the sole purpose of using the Comcast High-Speed Internet service, and to make one (1) backup copy of the Software, provided that (a) the Software is installed on only the number of personal computers authorized by Comcast (which number shall be one (1) unless otherwise agreed to by Comcast), (b) the Software may NOT be modified; (c) all copyright notices are maintained on the Software; and (d) you agree to be bound by all the terms of this Software License Agreement. Software is only for your own personal, noncommercial use and not for use in the operation of a business or service bureau or for the benefit of any other person or entity.

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Effective: December 20, 2019 Issued: December 19, 2019 or the first bill thereafter

Page 1.22

rights therein shall remain at all times with Comcast and/or its licensors. Any use of Software by any other person, business, corporation, government organization or any other entity is strictly forbidden and is a violation of this Software License Agreement.

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Effective: December 20, 2019 or the first bill thereafter

Page 1.23

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## 8. EXPORT RESTRICTIONS

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Effective: December 20, 2019 or the first bill thereafter

Page 1.24

and is signed by an authorized representative of the waiving party. All provisions relating to confidentiality, proprietary rights, and nondisclosure shall survive the termination of this Software License Agreement.

#### 10. GENERAL

Issued: December 19, 2019

- a. Disputes under this Software License Agreement shall be construed, interpreted and governed in accordance with Section 13 of this Agreement.
- b. Comcast may modify the Software and may amend or modify this Software License Agreement at any time in its sole discretion upon notice to you. Comcast will notify you of any such modifications or amendments as provided in this Agreement. Customer agrees that any methods set forth therein will constitute sufficient notice of any change to this Software License Agreement. Your continued use of the Software following notice of such change shall be deemed to be your acceptance of any such change. If you do not agree to any such change, you must immediately stop using the Software and notify Comcast that you are terminating this Software License Agreement and this Agreement. You may not amend or modify this Software License Agreement without Comcast's prior written consent, which we may provide or withhold in our sole discretion. Any attempt by you to amend or modify this Software License Agreement by any other means, including but not limited to, a check notation, a restrictive endorsement, or a note with a payment, is invalid and unenforceable.
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# COMCAST HIGH-SPEED INTERNET HOME NETWORKING AMENDMENT TO COMCAST AGREEMENT

THIS AMENDMENT (the "Amendment") is made between the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority and you as the Customer, and is effective upon the installation of the Comcast Home Networking Service. This Amendment modifies and is made a part of the Comcast Agreement for Residential Services (the "Agreement"). Unless otherwise defined in this Amendment, all capitalized terms in this Amendment shall have the specified meanings in the Agreement.

#### 1. USE OF SERVICE

The Agreement is hereby modified solely to permit you to use the Service in connection with the multiple connection of up to five (5) personal computing devices within your Premises to the Service (the "Comcast Home Networking Service") in accordance with Comcast's then current published Comcast Home Networking Service description (which may be changed from time to time in our sole discretion). You shall be solely responsible for and shall indemnify and hold Comcast and its affiliates, suppliers, and agents harmless from and against any and all claims and expenses (including reasonable attorney's fees) arising out of your use or misuse of the Comcast Home Networking Service. You acknowledge and agree that the Comcast Home Networking Service is for residential, non-commercial purposes only. The Comcast Home Networking Service is not a commercial service and may not be used for commercial purposes. Please contact your local Comcast office to inquire about commercial service options.

# 2. COMCAST HOME NETWORKING SERVICE

The term "Service" shall include the Comcast Home Networking Service. The term "Comcast Equipment" shall include any Comcast Home Networking Service equipment such as gateways, routers, or wireless cards rented from or otherwise supplied by or on behalf of us to you. The term "Customer Equipment" shall include any equipment owned or otherwise

Effective: December 20, 2019 or the first bill thereafter

Issued: December 19, 2019

Page 1.25

provided by you in connection with your use of the Comcast Home Networking Service. We reserve the right to provide the Comcast Home Networking Service and support for that service only to the extent that you use equipment compatible with the Comcast Home Networking Service, such as CableHome<sup>TM</sup>-certified gateways/routers. Further, you acknowledge that the use of the Comcast Home Networking Service may periodically require updates and/or changes to the software resident in the equipment used in connection with the service. These updates and changes may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to these updates, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. In addition, you acknowledge that the use of the Comcast Home Networking Service may periodically require provisioning, configuration, management, diagnostics, and other administration to or in connection with the service and the equipment used in connection with the service. These activities may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to such provisioning, configuration, management, diagnostics, and other administration, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. You acknowledge and agree that when using the Service (including the Comcast Home Networking Service) to access the Internet or any other online network or service, there are certain risks that may allow other Service users and Internet users to gain access to your computer system. You should take all appropriate security measures when using the Comcast Home Networking Service, including those recommended by Comcast and our affiliates, suppliers, or agents. Neither Comcast nor our affiliates, suppliers, or agents shall have any liability whatsoever for any claims, losses, actions, damages, suits or proceedings resulting from, arising out of or otherwise relating to the use of the Comcast Home Networking Service by you, including without limitation, damages resulting from others accessing your computer or the contents of your transmissions made through the Service or your use of file sharing, print sharing, or other capabilities that allow users to gain access to your computer system.

### 3. FEES AND CHARGES

You agree to pay the then-current fees and charges for the Comcast Home Networking Service upon receipt of an invoice (including any taxes, franchise fees or other fees or charges levied by a governmental agency).

#### 4. REVISION

This Amendment forms part of the Agreement between Comcast and you and may be modified by Comcast on thirty (30) days prior notice as provided for in the Agreement. Your election to continue use of the Comcast Home Networking Service thereafter shall constitute your acceptance of any modification. The Service and the Comcast Home Networking Service are subject to availability on an ongoing basis.

#### 5. NO CHANGE

Except as otherwise set forth in this Amendment, the terms and conditions of the Agreement, as modified by this Amendment, shall continue to apply to the Service and your use of the Comcast Home Networking Service. In the event of a conflict between this Amendment and the Agreement arising out of your use of the Comcast Home Networking Service, the terms and conditions of this Amendment shall prevail.

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 2.1

## **SECTION 2**

## RESIDENTIAL RATES AND CHARGES

# A. BUNDLED PACKAGES<sup>1</sup>

QUAD PLAY PACKAGES  Quad Play Package pricing below is additional to Triple Play Package pricing With Xfinity Home Security add <sup>51</sup> With Xfinity Home Security Plus add <sup>52</sup>	\$ 30.00 \$ 40.00
TRIPLE PLAY PACKAGES <sup>50</sup>	
Standard Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News and HD programming for primary outlet, 10 Hour DVR Service, Performance Pro Internet, and	\$129.99
Voice Unlimited <sup>2</sup> ) - with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$235.00
Select Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet	\$149.99
and Voice Unlimited <sup>2</sup> ) - with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add - with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$235.00
Signature Triple Play <sup>40</sup> (includes Limited Basic, Kids and Family, Entertainment, Sports &	\$169.99
News, Digital Preferred Tier, Showtime, Starz, Epix, Streampix, DVR Service and HD programs	umig
for primary outlet, Extreme Pro Internet, Voice Unlimited <sup>2</sup> and Netflix Standard HD Plan)	\$ 3.00
- with Netflix Premium UHD Plan upgrade add	\$ 30.00
- with Gig Internet upgrade add	\$235.00
- with Gig Pro Internet upgrade add <sup>30</sup>	•
Super Triple Play <sup>4,40</sup> (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD)	\$199.99
programming for primary outlet, Gigabit Internet, Voice Unlimited <sup>2</sup> and Netflix Standard HD)	\$ 3.00
- with Netflix Premium UHD Plan upgrade add	\$235.00
<ul> <li>with Gig Pro Internet upgrade add<sup>30</sup></li> <li>with Xfinity Mobile deduct</li> </ul>	-\$ 12.00
- Will Allilly Mobile deduct	



Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.2
DOUBLE PLAY PACKAGES <sup>50</sup>	
Choice Double Play <sup>42</sup> (includes Choice, 10 Hour DVR Service and Performance	\$ 89.99
Internet)	\$ 15.00
- with Performance Pro Internet upgrade add	\$ 20.00
- with Blast! Internet upgrade add	\$ 25.00
- with Extreme Pro Internet upgrade add	\$ 30.00
- with Gig Internet upgrade add	\$235.00
- with Gig Pro Internet upgrade add <sup>30</sup>	
Standard Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News, 10 Hour DVR Service, and HD programming for primary outlet and Performance Pro Internet)	\$109.99
- with Blast! Internet upgrade add	\$ 20.00
	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$235.00
Select Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News Digital Preferred Tier, HD programming for primary outlet, 10 Hour DVR Service,	\$119.99
and Performance Pro Internet)	\$ 20.00
- with Blast! Internet upgrade add	\$ 25.00
- with Extreme Pro Internet upgrade add	\$ 30.00
- with Gig Internet upgrade add	\$235.00
- with Gig Pro Internet upgrade add <sup>30</sup>	Ψ255.00
Signature Double Play <sup>40</sup> (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz, Epix and Streampix for prima outlet, 10 Hour DVR Service, Performance Pro Internet and Netflix Standard HD Plan)	\$139.99 ry
outlet, 10 Hour DVR Service, Ferroimance 110 Internet and 1 vertile state of the service and 1 vertile state of the servi	\$ 3.00
- with Netflix Premium UHD Plan upgrade add	\$ 20.00
<ul><li>with Blast! Internet upgrade add</li><li>with Extreme Pro Internet upgrade add</li></ul>	\$ 25.00
	\$ 30.00
<ul> <li>with Gig Internet upgrade add</li> <li>with Gig Pro Internet upgrade add<sup>30</sup></li> </ul>	\$235.00
Super Double Play <sup>40</sup> (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, 10 Hour DVR Service	\$169.99 ,
Blast! Internet and Netflix Standard HD Plan)	\$ 3.00
- with Netflix Premium UHD Plan upgrade add	\$ 25.00
- with Extreme Pro Internet upgrade add	\$ 30.00
<ul> <li>with Gig Internet upgrade add</li> <li>with Gig Pro Internet upgrade add<sup>30</sup></li> </ul>	\$235.00
- With Gig Pro internet apgrade add	

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 2.3

## B. XFINITY® TV

## **BASIC SERVICES**

Limited Basic (By System) <sup>9,21</sup> Burlington, Maple Shade Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union Garden State, Pleasantville and Vineland Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville Toms River and LBI	\$ 10.00 \$ 18.00 \$ 14.00 \$ 16.00 \$ 12.00
Broadcast TV Fee <sup>37</sup> Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 12.60 \$ 11.90 \$ 11.50
Plumsted Franchise Costs <sup>39</sup> East Brunswick (Area 1)	\$ 0.27
Freehold (Area 2)	\$ 0.29
Holmdel Twp (Area 2)	\$ 0.20
Island Heights (Area 4)	\$ 0.24
Lacey Twp (Area 4)	\$ 0.13
Middletown Twp (Monmouth) (Area 2)	\$ 0.18
Monmouth Beach Borough (Area 2)	\$ 0.22
Ocean (Area 4)	\$ 0.27
Plainsboro Twp (Area 1)	\$ 0.11
Princeton (Area 6)	\$ 0.38
Roosevelt Boro (Area 1)	\$ 0.51
Shrewsbury Twp (Area 2)	\$ 0.61
Tinton Falls (Area 2)	\$ 0.12
Audubon Park (Area 7)	\$ 0.67
Lumberton Township (Area 7)	\$ 0.13
Edgewater Park Twp (Burlington)(Area 8)	\$ 0.14
Evesham Township (Area 7)	\$ 0.36
Pemberton Twp (Area 7), Florence (Area 7), Gibbsboro (Area 7), Haddon Twp	
(Area 7)	\$ 0.11
Haddonfield (Area 7)	\$ 0.16
Chesterfield Twp (Area 7)	\$ 0.16
Beverly City (Area 8)	\$ 0.21
Bordentown City (Area 8)	\$ 0.07
Belleville Twp (Area 11)	\$ 0.28
Bloomfield (Area 11)	\$ 0.28
Cranford Twp (Area 11)	\$ 0.23

# Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.4
East Rutherford (Area 14)	\$ 0.41
Irvington (Area 11)	\$ 0.29
Jersey City (Hudson) (Area 13)	\$ 0.12
Kenilworth (Area 11)	\$ 0.75
Lawrence Twp (Mercer) (Area 16)	\$ 0.19
Linden (Area 11)	\$ 0.26
Plainfield City (Area 12)	\$ 0.30
Rahway (Area 11)	\$ 0.26
Roselle (Area 11)	\$ 0.43
Twp of Union (Union) (Area 6)	\$ 0.21
Wallington Boro (Area 14)	\$ 0.36
Winfield Park (Area 11)	\$ 0.78
Franklin Twp (Warren) (Area 15)	\$ 0.35
Glen Gardner (Hunterdon) (Area 15)	\$ 0.44
Lebanon (Area 15)	\$ 0.17
Dennis Twp (Cape May) (Area 20)	\$ 0.09
Galloway Twp (Atlantic) (Area 20)	\$ 0.08
Pleasantville City (Atlantic) (Area 20)	\$ 0.10
City of Port Republic (Atlantic) (Area 20)	\$ 0.42
Woodbine Boro (Area 20)	\$ 0.22
Expanded Basic (By System) <sup>10</sup>	<b>4.55.05</b>
Burlington, Maple Shade	\$ 57.27
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 49.27
Garden State, Pleasantville and Vineland	\$ 53.27
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton	e 51 07
and Lambertville	\$ 51.27
Toms River and LBI	\$ 55.27

Page 2.5

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

XFINITY TV	<b>SERVICES</b>

Choice TV <sup>43</sup> (includes Limited Basic, Streampix and HD programming)	\$30.00
Genre Packs <sup>44</sup> Choose up to 2 packs	
Kids & Family (includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1)	\$ 15.00
Sports & News (includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC, NBC Sports, and NFL Network)  Digital Starter <sup>11</sup> (includes Limited Basic, Expanded Basic for primary outlet, additional	\$ 28.25
digital channels, MoviePlex, access to Pay-Per-View and On Demand programming	
digital channels, MoviePlex, access to Fay-1 CI-View and Oil Dentand programmes	\$ 67.27
and Music Choice)	•
Digital Preferred Tier <sup>12</sup> (Over 65 channels including CBS College Sports,	\$ 17.95
Destination America, Disney XD, Encore and Science Channel)  Destination America, Disney XD, Encore and Science Channel)	*
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice	\$ 29.95
of Showtime®, Cinemax®, or The Movie Channel®	\$ 32.95
Digital Preferred Tier with HBO Includes Digital Preferred Tier and HBO®  Starz Fnix	Ψ 32.30
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz, Epix,	\$ 68.95
Hitz, and The Movie Channel®	Ψ 00.55
Deportes <sup>10, 46</sup> (includes over 6 deportes channels including beIN Sports, ESPN Deportes,	\$ 7.00
Fox Deportes and NBC Universo)	φ 7.00
with Choice Double Play or Standard, Select, Signature, Super Double or	\$ 5.00
Triple Play Packages	\$17.95
Xfinity TV Latino 10.46 (includes over 50 channels of Spanish language programming)	Ψ17.23
with Choice Double Play or Standard, Select, Signature, Super Double or	\$10.00
Triple Play Packages	\$10.00
Sports Entertainment Package <sup>13</sup> (includes over 15 channels including NFL RedZone	\$ 9.95
and CBS Sports Network)	\$ 15.00
$\mathrm{HBO}\mathbb{R}^{10}$	
Showtime® 10	\$ 12.00
$Starz$ $\mathbb{R}^{10}$	\$ 8.99
Cinemax® <sup>10</sup>	\$ 12.00
The Movie Channel ® <sup>10</sup>	\$ 12.00
Epix <sup>41</sup>	\$ 5.99
Playboy® <sup>10</sup>	\$ 15.00
HD Technology Fee <sup>7</sup>	\$ 9.95
DVR Service <sup>5</sup>	\$10.00
Service to Additional TV <sup>29</sup>	\$ 9.95
with DVR Service	\$19.95
with CableCARD <sup>8</sup>	\$ 4.95
Service to Additional TV with TV Adapter <sup>15</sup>	\$ 6.99
Service to Additional Ly Mith Ly Leadier	

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 2.6

M. Chance TV

SPORTS	PACKAGES <sup>14</sup>	
SECULIO	IACIXADED	

MLB Extra Innings	Call 1-800-XFINITY for pricing
MLS Direct Kick	Call 1-800-XFINITY for pricing
	Call 1-800-XFINITY for pricing
NHL Center Ice	Call 1-800-XFINITY for pricing
NBA League Pass	Can 1-000-24 II II I for prioring

## XFINITY TV EQUIPMENT

_	Basic TV Box (Not available for new subscription)	No Charge TV
	Box Limited Basic (non-addressable) (Not available in Garden State, Somerset, LBI, Toms River, Avalon and Wildwood Systems and new subscriptions in Jersey City) TV Box Limited Basic (addressable)	No Charge \$ 4.60
	TV Box	\$ 4.60 \$ 0.40
	Remote HD TV Box Limited Basic <sup>32</sup>	\$ 4.60
	Limited Basic only TV Adapter and Remote Primary outlet and up to 2 additional TVs Each additional TV beyond the 3 <sup>rd</sup> TV CableCARD <sup>31</sup> (first card in device)	No Charge \$ 0.50 No Charge
	CableCARD <sup>31</sup> (second card in same device)	\$ 0.00

# INSTALLATION (PER OCCURRENCE UNLESS NOTED)

	Initial	After Initial
	Installation	Installation
	of Service	of Service
Professional Installation <sup>22, 23</sup>	\$ 79.99	N/A
In-Home Service Visit <sup>24</sup>	N/A	\$ 40.00
Hourly Service Charge <sup>23</sup> (Custom Installation)	\$ 50.00	\$ 50.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)	1	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate Trip, I	per occurrence)	\$ 99.95
Wireless Networking On-Site Professional Set-Up (each additional 4 devices per occurrence)	device over	\$ 29.95

# REACTIVATION (NO IN-HOME VISIT REQUIRED – PER OCCURRENCE, PER SERVICE UNLESS NOTED)

Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

# MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

FCC User Fee (per month)	As prescribed by FCC
Customer-Owned Video Equipment Credit (See www.comcast.com/equipmentpolicy	
for additional information)(per month)	\$ 5.00
Regional Sports Fee <sup>38</sup> (per month)	\$ 8.75
Field Collection Charge (Visit to customer's residence required to collect past due balance or	Φ 20 00
unreturned equipment)	\$ 30.00

# Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.7
Returned Payment Item (each)  Late Fee <sup>25</sup> Agent Assisted Payment (For payment made by phone with a Customer Care Representative.)  Optional Separate Billing of Services (per month, per additional bill)  Deposit  Call 1-800-XFINITY for De  Unreturned or Damaged Equipment Fees <sup>26</sup> (per piece, per occurrence)  Self Install Kit Shipping and Handling (Standard Shipping)  Self Install Kit Shipping and Handling (Priority Shipping)	\$ 25.00 \$ 10.00 \$ 5.99 \$ 0.50 posit Requirements Replacement Cost \$ 15.00 \$ 29.95
Remote Shipping and Handling	\$ 5.95



Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 2.8

-----RESERVED FOR FUTURE USE-----

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 2.9

# C. SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION

a name of the Artist of the State areas Compare Doint Monmouth		
AnyRoom® DVR Service <sup>6</sup> (Not available in Garden State except Carneys Point, Monmouth,	¢	10.00
Ocean, Toms River and LBI Systems)	Ψ	10.00
Service to Additional TV <sup>29</sup>	. ¢	19.95
with AnyRoom® DVR Service (client outlet)	\$	9.95
with AnyRoom® DVR Service (client outlet)		99.99
Economy Double Play (includes Digital Economy and HD programming for	Ψ	77.77
primary outlet and Performance Plus Internet)	Φ	15.00
- with Performance Pro Internet upgrade add		20.00
- with Blast! Internet upgrade add		25.00
- with Extreme Pro Internet upgrade add		30.00
- with Gig Internet upgrade add		235.00
- with Gig Pro Internet upgrade add <sup>30</sup>	Ф	00.ڊدے
Digital Economy (includes Limited Basic, additional digital channels for the primary outlet,	¢	39.95
access to Pay-Per-View and On Demand programming and Music Choice)		39.95
with Xfinity Voice or Internet Service	Ф	39.33
Family Tier <sup>47</sup> (includes Limited Basic, additional channels such as C-SPAN, Discovery Family		
Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The		
Weather Channel for the primary outlet)	<b>©</b>	24.95
- Burlington, Maple Shade		32.95
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems		28.95
- Garden State, Pleasantville and Vineland Systems	Φ	20.93
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and	¢.	30.95
Lambertville Systems		26.95
- Toms River and LBI		20.55
Digital Preferred (includes Digital Starter, additional digital channels, Encore®, access to Pay-Pe	\$	85.22
View and On Demand programming and Music Choice)	Ψ	00.22
Digital Premier (includes Digital Preferred, HBO®, Showtime®, Starz, Epix, Hitz and	\$	136.22
The Movie Channel®)	Ψ	150.22
Basic Latino TV (includes Limited Basic, Xfinity TV Latino for the primary outlet)	\$	28.27
- All Systems except Burlington and Maple Shade		27.95
- Burlington, Maple Shade Systems  TX 46 (1) also Digital Economy and Vigitiv TV Lating for primary outlet)		39.27
Economy Latino TV <sup>46</sup> (includes Digital Economy and Xfinity TV Latino for primary outlet)	Ψ	57.21
Economy Plus Latino TV <sup>46</sup> (includes Economy Latino TV and additional digital channels	\$	47.27
for primary outlet)	Ψ	77.27
Starter Latino TV <sup>46</sup> (includes Economy Plus Latino TV and additional digital channels	\$	67.27
for primary outlet)		9.99
ART (Arabic)		9.99
DW Deutsch (German)		19.99
The Israeli Network		9.99
Rai Italia (Italian)		8.99
Mediaset (Italian)		6.99 14.99
Italian Pack (Italian) (includes Rai Italia and Mediaset)		9.99
TV5 Monde (French)		14.99
SBTN (Vietnamese)	Φ	エザ・ブフ
Dragon Pack (Chinese/Mandarin) (includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info		4

Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

	Page 2.10
News, Phoenix North America and ETTV Super)	\$19.99
GMA Pinoy TV (Filipino)	\$11.99
TFC (Filipino)	\$11.99
GMA Life TV (Filipino)	\$ 6.99
TFC and GMA Pinoy TV (Filipino)	\$19.99
GMA Pinoy TV and GMA Life TV (Filipino)	\$14.99
Filipino Elite Pack (Filipino) (includes GMA Pinoy TV, GMA Life TV and TFC)	\$22.99
Channel One Russia (Russian)	\$14.99
RTN (Russian)	\$14.99
TV1000 Russian Kino (Russian)	\$ 9.99
Channel One Russia and RTN (Russian)	\$21.99
Russian 3 Pack (Russian) (includes Channel One Russia, RTN and TV1000 Russian Kino)	\$22.99
Willow Plus (South Asian/Cricket Sport) (available in all areas)	\$14.99
	\$14.99
SET (South Asian)	\$14.99
TV Asia (South Asian)	\$14.99
Zee TV (South Asian)	\$14.99
SET: Hindi	\$14.99
Zee TV: Hindi	\$24.99
Hindi 2 Pack (includes Zee TV and SET)	\$26.99
Zee, SET Asia and Willow	\$26.99
Zee, TV Asia and Willow Desi Pack (includes Zee TV, SET and TV Asia)	\$26.99
Desi 3 Pack (includes SET, Zee TV and TV Asia)	\$29.99
Desi Pack (includes SE1, Zee TV and TV Asia)  Desi Pack with Willow (includes Zee TV, SET, TV Asia and Willow)	\$29.99
Desi Mega (includes Zee TV, SET, TV Asia and ABP News)	\$29.99
Desi Mega (includes Zee TV, SET, TV Asia and ABP News and Willow)  Desi Mega with Willow (includes Zee TV, SET, TV Asia, ABP News and Willow)	\$34.99
	\$ 9.99
SIC (Portuguese) TV Clabe (Partuguese/Provilien)	\$19.99
TV Globo (Portuguese/Brazilian) Starter XF Triple Play Bundle (includes Digital Starter for primary outlet,	\$154.99
Performance Pro Internet and XFinity Voice Unlimited <sup>2</sup> )	4
· ·	\$124.99
• SurePrice 3	\$167.99
Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet,	Ψ107.22
Performance Pro Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$144.99
• SurePrice <sup>3</sup>	\$177.99
HD Preferred XF Triple Play Bundle (includes Digital Preferred, Starz and Epix for primary	\$177.99
outlet, HD Technology Fee, Performance Pro Internet and Xfinity Voice Unlimited <sup>2</sup> )	01 <i>51</i> 00
• SurePrice <sup>3</sup>	\$154.99
HD Preferred Extra XF Triple Play Bundle (includes Digital Preferred, Showtime®, Starz,	\$194.99
Epix, The Movie Channel® and Streampix for primary outlet, HD Technology Fee,	
Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	<b>**</b>
• SurePrice <sup>3</sup>	\$174.99
HD Premier XF Triple Play Bundle (includes Digital Premier, Streampix and DVR Service	\$222.99
or AnyRoom DVR Service for the primary outlet, HD Technology Fee, Blast! Internet	
and Xfinity Voice Unlimited <sup>2</sup> )	
• SurePrice <sup>3</sup>	\$194.99
HD Complete XF Triple Play Bundle (includes Digital Premier, Streampix, Sports Entertainment	\$255.99
* * * * * * * * * * * * * * * * * * * *	

## **PUBLIC**

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.11
Package and AnyRoom DVR Service or DVR Service for the Primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Modem Rental and Xfinity Voice Unlimited <sup>2</sup> )	
• SurePrice <sup>3</sup>	\$224.99
Economy Plus Latino Triple Play (includes Economy Plus Latino TV for primary outlet,	\$142.99
Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	
• SurePrice <sup>3</sup>	\$124.99
Starter Latino Triple Play (includes Starter Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$149.99
• SurePrice <sup>3</sup>	\$134.99
Preferred Latino Triple Play (includes Digital Starter, Digital Preferred and Xfinity TV Latino for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree	\$167.99
Minutes Latin America 300.)	\$144.99
• SurePrice <sup>3</sup> Preferred Extra Latino Triple Play (includes Digital Starter, Digital Preferred, Xfinity TV Latino, Starz and Epix for primary outlet, HD Technology Fee, Performance Pro Internet,	\$177.99
Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$154.99
• SurePrice <sup>3</sup>	\$154.77
Quad Play Package pricing additional to Triple Play Package pricing With Secure 350 <sup>20</sup>	add \$49.95
(for XF Triple Play and Latino Triple Play bundles)	
Internet Plus (includes Limited Basic, HBO®, Streampix <sup>TM</sup> , TV Box and remote for	\$ 87.99
the primary outlet and Performance Internet)	\$ 64.99
• SurePrice <sup>3</sup>	
Internet Pro Plus with HBO (includes Digital Economy, HBO® and Streampix™ for primary out	\$ 94.99
and Performance Pro Internet)	
• SurePrice <sup>3</sup>	\$ 74.99
Internet Pro Plus with Showtime (includes Digital Economy, Showtime® and Streampix™ for	¢ 01 00
primary outlet and Performance Pro Internet)	\$ 91.99
• SurePrice <sup>3</sup>	\$ 74.99
Preferred XF Double Play (includes Digital Preferred for primary outlet and Performance Pro	<b>015100</b>
Internet)	\$151.99
• SurePrice <sup>3</sup>	\$109.99
Premier XF Double Play (includes Digital Premier for primary outlet and Performance Pro	04.00.00
Internet)	\$189.99
• SurePrice <sup>3</sup>	\$139.99
Internet Plus Latino (includes Basic Latino TV for primary outlet and Performance Internet.)	\$ 87.99
• SurePrice <sup>3</sup>	\$ 64.99
Economy Plus Latino Double Play (includes Economy Plus Latino TV for primary outlet	\$112.22
and Performance Internet.)	
SurePrice <sup>3</sup>	\$99.99
Starter Latino Double Play (includes Starter Latino TV for primary outlet and Performance Internet.)	\$132.22
• SurePrice <sup>3</sup>	\$109.99

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.12
Preferred Latino Dodole I lay (includes Digital Freierred and Includes Digital Freierred Digital Freierr	\$169.99
Xfinity TV Latino Triple Play Reward (for XF Triple Play and Latino Triple Play bundles)  Resett Speed Upgrade Triple Play Reward	\$119.99 \$ 10.00 \$ 20.00
PAIRETTE PIO ADECU CITATO LI TORO LI TAVINOMONO	\$ 25.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)  Extreme Pro Speed Upgrade Triple Play Reward <sup>4,46</sup> (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete	\$ 7.00
XF Triple Play) Gigabit Speed Upgrade Triple Play Reward <sup>4,46</sup>	\$ 30.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play) Gigabit Speed Upgrade Triple Play Reward <sup>4,46</sup> (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete	\$ 12.00
XF Triple Play)  Gigshit Pro Speed Upgrade Triple Play Reward <sup>4,30,46</sup>	\$235.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)  Giachit Pro Speed Ungrade Triple Play Reward <sup>4,30,46</sup>	\$220.00
(for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	
Service Protection Plan <sup>49</sup> (per month) (Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential Xfinity TV,	
Xfinity Internet or Xfinity Voice services. See xfinity.com/spp for terms.)	\$ 5.95
Selecto (digital tier of Spanish language programming)	\$ 15.27
(Not Available in Availon, vinciand, reasonable in Availon, vincia	\$769.45
Annual Standard Cable (Avalon Only) Blast Plus <sup>TM</sup> (includes Digital Economy and Streampix <sup>TM</sup> for primary outlet and	•
Blast!® Internet) <sup>1</sup>	\$ 102.99
Blast Plus <sup>TM</sup> with HBO® (includes Digital Economy, Streampix <sup>TM</sup> and HBO® for the primary	
outlet and Blast!® Internet)	\$109.99
SurePrice <sup>3</sup>	\$ 74.99
HD Starter (includes Digital Starter for primary outlet, HD Technology Fee,	
Performance Internet and Xfinity® Voice Unlimited <sup>1,2</sup> )	\$162.99
HD Preferred (includes Digital Preferred for primary outlet, HD Technology Fee,	
Performance Internet and Xfinity® Voice Unlimited (2)	\$177.99
HD Plus (includes Digital Preferred plus one premium (HBO®) for primary outlet, HD	
Technology Fee Blast!® Internet and Ximity® Voice Unlimited"	\$187.99
HD Preferred Plus XF Triple Play Bundle (includes Digital Preferred, HBO® Starz and Epix for primary outlet, HD Technology Fee, Blast!® Internet and Xfinity® Voice Unlimited²)	\$197.99
• SurePrice <sup>3</sup>	\$174.99
HD Premier with Sports XF Triple Play Bundle (includes Digital Preferred, HBO®, Showtime®, Starz, Epix, Hitz, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service	
statz, Epix, Thiz, Sports Entertainment Tuesday and Table 1 and Type products and terms of service, go to www.c	comcast.com/p

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.13
• Suferfice	\$184.99
I I I I A I I I I I I I I I I I I I I I	\$222.99 \$162.99
• SurePrice <sup>3</sup> MultiLatino Ultra HD Paquete Triple (includes MultiLatino Ultra, Starz and Epix for primary outlet,,HD Technology Fee, Performance Internet, Xfinity® Voice Unlimited <sup>2</sup> and	\$134.99 \$172.99
Carefree Minutes® Latin America 300.)  • SurePrice <sup>3</sup> MultiLatino Ultra HD Plus Paquete Triple (includes MultiLatino Ultra, HBO®, Starz and Epix, for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity® Voice Unlimited <sup>2</sup> and Carefree Minutes® Latin America 300.)	\$144.99 \$192.99
• SurePrice <sup>3</sup> MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, HBO®, Starz, Epix, Showtime®, Hitz, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service (Not Available in Monmouth, Ocean, Toms River and LBI Systems) for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity® Voice Unlimited <sup>2</sup> and Carefree Minutes®	\$164.99 \$217.99
Latin America 300.)  • SurePrice <sup>3</sup> MultiLatino Plus Bundle XF (includes Xfinity TV 150 Latino for primary outlet, Economy	\$184.99
Plus Internet and Xfinity® Voice Local with More <sup>2</sup> )  All systems except Burlington and Maple Shade  Burlington and Maple Shade  MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet,	\$ 83.17 \$ 82.85 \$ 94.17
Economy Plus Internet and Xfinity® Voice Local with More <sup>2</sup> )  Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus International Control of the Primary Ou	
and Xfinity® Voice Unlimited².)  All systems except Burlington and Maple Shade  Burlington and Maple Shade  Xfinity 2150 Latino (includes Xfinity TV 150 Latino for primary outlet and Economy Plus	\$ 98.17 \$ 97.85
All systems except Burlington and Maple Shade  Burlington and Maple Shade  Performance Extra (includes Limited Basic for primary outlet and Performance Internet <sup>1</sup> )  Blast Extra <sup>TM</sup> (includes Limited Basic with for primary outlet and Blast!® Internet <sup>1</sup> )	\$ 58.22 \$ 57.90 \$ 77.99 \$ 92.99
Economy Triple Play XF (includes Digital Economy for primary outlet, Economy Plus Internet and Xfinity® Voice Local with More <sup>2</sup> .) Value Plus Triple Play (includes Digital Starter for primary outlet, Performance	\$ 94.85 \$142.99
Internet and Xfinity® Voice Local with More <sup>2</sup> .)  Digital Premier with Sports (includes Digital Preferred, HBO®, Showtime®, Starz, Epix, Hitz and Sports Entertainment Package)	\$142.99

## **PUBLIC**

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.14
Chinese Channel (CCTV-4) and CTI-Zhong Tian Channel (Chinese/Mandarin) <sup>14</sup>	
Available only in	\$ 16.80
Central and Monmouth Systems	\$ 14.95
Somerset System	\$ 11.95
Union System	Ψ 11.55
TV Asia and Zee TV <sup>14</sup>	
Available only in	\$ 26.46
Central and Monmouth Systems	\$ 24.95
Somerset System	\$ 21.00
Union and Jersey City Systems Digital TV Asia (includes Limited Basic and TV Asia)	. • =====
Available only in Central, Somerset, Monmouth, Ocean, Toms River and	
LBI Systems	\$ 23.27
Digital Zee TV (includes Limited Basic and Zee TV)	•
Available only in Central, Somerset, Monmouth, Ocean, Toms River and	
LBI Systems	\$ 23.27
Digital Asian Combo (includes Limited Basic, TV Asia and Zee TV)	ř
Available only in Central, Somerset, Monmouth, Ocean, Toms River and	
LBI Systems	\$ 33.27
Comcast Digital Chinese Package (includes Limited Basic and Chinese Channel	
(CCTV-4)/Zhong Tian)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and	
LBI Systems	\$ 23.27
CableLatino (includes Limited Basic and Selecto)(Not available in Somerset,	
Toms River, LBI, Jersey City, Northwest, and Lambertville	
Systems)	
Burlington	\$ 27.95
Pleasantville, Vineland, Trenton, Garden State, Monmouth, Ocean, Union,	
Meadowlands and Plainfield	\$ 28.27
Basic Latino TV (includes Limited Basic, Digital Preferred Tier and Selecto)	
(Not available in Somerset, Toms River, LBI, Jersey City and Northwest)	\$ 42.27
Basic Latino TV with HBO® (includes Limited Basic, Digital Preferred Tier	
and Selecto) – (Not available in Somerset, Toms River, LBI, Jersey City, Northwest,	e 52.27
Trenton and Lambertville Systems)	\$ 52.27
CableLatino Plata (includes Digital Preferred, Selecto and HBO®)	¢102.00
Plainfield only	\$102.99
Comcast Select with HBO® and Cinemax® (includes Digital Starter)	\$ 94.27
Monmouth, Ocean, Union, Plainfield and Jersey City Systems only	J 94.27
Comcast Select with Showtime® and HBO® (Includes Digital Starter)	\$ 94.27
Union and Burlington Systems only	\$ 94.27
Comcast Select with HBO®, Starz and Epix (includes Digital Starter) – Burlington System only	ψ /च.Δ/
Comcast Select with HBO® (includes Digital Starter)	\$ 82.27
Monmouth, Ocean and Union only	\$104.22
Comcast Select with HBO® and Playboy® (includes Digital Starter) – Union only Comcast Select with HBO®, Showtime® and TMC® (includes Digital Starter) – Plainfield only	\$106.27
Comcast Select With Fibous, Showthiness and Tiviess (includes Digital States). Transfer only	¥200.—,

## **PUBLIC**

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 2.15
Comcast Analog Select 96 – Meadowlands only	\$108.32
Comcast Analog Select (includes Digital Starter) with HBO® and Showtime®	\$ 94.27
(Only available in Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton and	
Lambertville) Digital Tier (includes Digital Preferred Tier and Sports Entertainment Package)	
(TV Box or CableCard required) – Somerset System only	\$ 22.25
Digital Two Star Package Plus (includes Digital Preferred, HBO®, Cinemax® and Sports	
Entertainment Package) – Somerset System only	\$122.17
Digital Four Star Package Plus (includes Digital Preferred, HBO®, Cinemax®,	
Showtime®/TMC®, Starz, Epix/Encore and Sports Entertainment Package)	#1.40.10
Somerset System only	\$148.12 \$152.27
Cable TV/Cable Modem Bundled Package – Somerset System only	\$132.27
MultiLatino Ultra (includes Xfinity TV 450 Latino and additional digital channels)	ψ 17.12
Digital Preferred plus One Premium (includes Digital Preferred and your choice of	\$ 97.22
Showtime®, Cinemax® or The Movie Channel®)  Digital Preferred with HBO® (includes Digital Preferred for primary outlet and HBO®)	\$100.22
Digital Preferred With HBO® (includes Digital Preferred of primary outlet and Epix)  Digital Preferred Plus <sup>48</sup> (includes Digital Preferred, HBO®, Showtime®, Starz and Epix)	\$124.22
Compact Digital Plus Gold (includes Digital Preferred and your choice of 2 of the following	
Services: Cinemax® Starz Enix Showtime® or TMC®Northwest System only	\$111.90
Economy Video Triple Play (includes Digital Economy for Primary Outlet, Performance Pro	
Internet and Xfinity® Voice Unlimited)	\$159.85
Extreme 150 Speed Upgrade with Blast! (Triple Play Rewards)	\$ 20.00
Basic with Performance Internet Double Play	¢70.04
- Burlington, Maple Shade	\$79.94 \$87.94
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$83.94
- Garden State, Pleasantville and Vineland Systems	\$85.94
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$81.94
- Toms River and LBI Basic Latino with Performance Internet Double Play	
- All Systems except Burlington and Maple Shade	\$90.22
- Burlington, Maple Shade	\$89.40
Internet Plus with Showtime Double Play	\$81.99
Double Play with Blast Internet and Voice Unlimited	\$129.90
Starter Double Play	\$152.22
Preferred Double Play	\$170.17
Basic Pro Triple Play Bundle	\$112.99
Economy Pro Triple Play Bundle	\$120.99 \$149.99
MDU HD Preferred Plus XF Triple Play	\$139.99
MDU Preferred Plus Triple Play	\$139.99
MDU Preferred Extra Triple Play	\$127.99
MDU HD Preferred XF Triple Play Bundle	\$117.99
MDU Preferred Triple Play	

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 2.16

## D. XFINITY® INSTANT TV<sup>35</sup>

BASIC SERVICE Xfinity Instant TV Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR Service	\$ 10.00
XFINITY INSTANT TV ADDITIONAL SERVICES <sup>36</sup>	
Kids & Family (includes 13 kid and family-friendly channels including Cartoon	Φ 10 00
Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes 22 entertainment channels including A&E, AMC, Bravo,	¢ 15 00
Food Network, FX, TNT and VH1)	\$ 15.00
Sports & News (includes 14 sports and news channels including CNBC, CNN,	e 20 25
ESPN, Golf, MSNBC, NBC Sports, and NFL Network)	\$ 28.25
Deportes (includes over 6 deportes channels including beIN Sports, ESPN Deportes,	¢ 7.00
FOX Deportes and NBC Universo)	\$ 7.00
Latino (includes 13 Latino channels including Cine Latino, Discovery en Espanol,	Φ 5 00
Galavision, Viendo Movies and VME Kids)	\$ 5.00
HBO®	\$ 15.00
Starz®	\$ 8.99
Streampix	\$ 4.99
· · · · · · · · · · · · · · · · · · ·	

## E. XFINITY® INTERNET<sup>27</sup>

E. XFINITY® INTERNET <sup>27</sup>		
	XFINITY® Internet	with XFINITY® TV
	Service Only	or Voice Service <sup>33</sup>
Performance Starter	\$49.95	\$49.95
Performance	\$77.95	\$64.95
Performance Pro	\$92.95	\$79.95
Performance Plus	\$84.95	N/A
	\$97.95	\$84.95
Blast!® Extreme Pro <sup>4, 46</sup>	\$102.95	\$89.95
	\$107.95	\$94.95
Gigabit <sup>4, 46</sup>	\$299.95	\$299.95
Gigabit Pro <sup>4, 30</sup>	<b>4</b>	·
Modem Rental		\$ 14.00
Comcast – Certified Home Networking Device (one time charge)		\$179.99
Comcast – Certified Hollie Networking Device (one time charge)		\$ 30.00
Home Network Card (each, one-time charge)		\$ 59.99
Wireless- N Card (802.11n)(each, one-time charge)		\$ 69.00
Wireless- N USB Adapter (802.11n) (each, one-time charge)		\$ 55.00
Home Plug Adapter (pair, one-time charge)		\$500.00
Gigabit Pro Activation Fee (per occurrence)		\$ 49.00
Internet Service Re-installation of NIC or Software (separate trip)		Replacement Cost
Unreturned or Damaged Equipment Fees <sup>26</sup> (per piece)		
Temporary Suspension of Internet Service (only customer's e-mail add	ress remains active) (month	шу) ф 10.00

## **PUBLIC**

Page 2.17

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

F. XFINITY INTERNATIONAL SELECTIONS38

	\$ 9.99
ART: Arabic	\$19.99
TV Globo: Brazilian	\$24.99
Brazilian 2 Pack (includes TV Globo and PFC)	\$34.99
Brazilian 4 Pack (includes TV Globo, PFC, Band Internacional and Record TV)	\$ 6.99
Mandarin 2 Pack (includes Phoenix Info News and Phoenix North America)	Ψ 0.22
Mandarin 4 Pack (includes CTI Zhong Tian, CCTV4, Phoenix Info News and	\$19.99
Phoenix North America)	\$14.99
Filipino 2 Pack (includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$22.99
Filipino 3 Pack (includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC)	\$ 9.99
TV5Monde: French (with Cinema On Demand)	\$ 9.99
DW (Deutsch +): German	\$ 9.99 \$14.99
Antenna: Greek	\$14.99 \$19.99
The Israeli Network	\$ 9.99
Rai Italia: Italian	\$ 9.99 \$14.99
Italian 2 Pack (includes Rai Italia and Mediaset)	\$24.99
TV Japan (includes TV Japan On Demand)	\$ 9.99
SIC: Portuguese	\$ 9.99 \$14.99
Portuguese 2 Pack (includes RTPi and SIC)	\$ 6.99
Impact TV: Russian Add-On (with any International Package)	\$14.99
Russian 2 Pack (includes Channel One Russia and NTV America)	\$26.99
Russian 4 Pack (includes Channel One Russia, RTN, TV1000 Kino and NTV America)	Ψ20.77
Russian 5 Pack (includes Channel One Russia, RTVi, NTV America, RTR-Planeta and	\$26.99
Rossiya 24)	
Russian 8 Pack (includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America	, \$34.99
RTR-Planeta, Rossiya 24 and CTC)	\$ 6.99
Willow: Cricket Add-on (with any International package)	\$14.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
SET: Hindi	\$24.99
Hindi 2 Pack (includes Zee TV and SET)	\$29.99
Hindi Pack (Includes Zee TV, SET, TV Asia, NDTV 24x7 and NDTV Good Times)	<b>Φ</b> Δ9.99
Hindi Plus Pack (Includes Zee TV, SET, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now	\$39.99
and Willow)	\$14.99
SBTN: Vietnamese	\$10.99
TVB Jade: Cantonese	\$10.99
Record TV: Brazilian	\$ 7.99
ABP News: Hindi	\$ 7.99 \$11.99
TFC Filipino	φ11.77

Page 2.18

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

# G. PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES<sup>53</sup>

	\$12.99
Eros Now	\$ 9.99
Eros Now (with a South Asian International selection)	\$ 7.99
here! TV On Demand	\$ 6.99
Gaiam TV Fit & Yoga On Demand	\$ 6.99
Grokker Yoga Fitness On Demand	\$ 6.99
The Jewish Channel On Demand	\$ 4.99
UP Faith and Family On Demand	\$ 7.99
Filipino On Demand	\$ 5.99
Filipino On Demand (with a Filipino international selection)	\$ 5.99 \$ 6.99
Anime Network On Demand	•
Kidstream On Demand	\$ 4.99
History Vault on Demand	\$ 4.99
Lifetime Movie Club On Demand	\$ 3.99
Stingray Karaoke On Demand	\$ 6.99
DOGTV On Demand	\$ 4.99
Gaia On Demand	\$ 9.99
AMC Premiere On Demand	\$ 4.99
Stingray Classica On Demand	\$ 6.99
Tumblebooks TV On Demand	\$ 4.99
FitFusion On Demand	\$ 6.99
CuriosityStream On Demand	\$ 2.99
Fox Nation On Demand	\$ 5.99
PlayKids On Demand <sup>34</sup>	\$ 6.99
Daily Burn On Demand <sup>34</sup>	\$14.99
Xive TV On Demand <sup>34</sup>	\$ 4.99
Quark On Demand <sup>34</sup>	\$ 4.99
Lion Mountain TV On Demand <sup>34</sup>	\$ 3.99
Touchfit TV On Demand <sup>34</sup>	\$ 4.99
Disney Story Central On Demand	\$ 4.99
Acorn TV On Demand	\$ 5.99
Stephens Drum Shed On Demand <sup>34</sup>	\$ 4.99
Pro Guitar Lessons On Demand <sup>34</sup>	\$ 4.99
Magellan TV History On Demand <sup>34</sup>	\$ 5.99
Blueprint TV On Demand <sup>34</sup>	\$ 7.99
Urban Movie Channel On Demand	\$ 4.99
The Great Courses Signature On Demand <sup>34</sup>	\$ 7.99
Pantaya On Demand	\$ 5.99
DJAZZ On Demand <sup>34</sup>	\$ 6.99
Ride TV On Demand <sup>34</sup>	\$ 4.99
Outside TV Features On Demand <sup>34</sup>	\$ 4.99
The Reading Corner On Demand <sup>34</sup>	\$ 3.99
Stingray Qello On Demand <sup>34</sup>	\$ 7.99
Hopster On Demand <sup>34</sup>	\$ 6.99
Brown Sugar On Demand <sup>34</sup>	\$ 3.99
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Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

	Page 2.19
Echoboom Sports On Demand <sup>34</sup>	\$ 5.99
Revolution Golf+ On Demand <sup>34</sup>	\$ 6.99
Hallmark Movies Now On Demand <sup>34</sup>	\$ 5.99
Dove Channel On Demand <sup>34</sup>	\$ 4.99
Kocowa On Demand <sup>34</sup>	\$ 6.99
WHAM On Demand <sup>34</sup>	\$ 2.99
Gravitas Movies On Demand <sup>34</sup>	\$ 4.99
MHz Choice On Demand <sup>34</sup>	\$ 7.99
Hi-YAH! On Demand <sup>34</sup>	\$ 2.99
True Royalty On Demand <sup>34</sup>	\$ 5.99
Real Vision On Demand <sup>34</sup>	\$14.99
Docudrama On Demand <sup>34</sup>	\$ 2.99
Con TV On Demand <sup>34</sup>	\$ 4.99
Walter Presents On Demand <sup>34</sup>	\$ 6.99
Dekkoo On Demand <sup>34</sup>	\$ 9.99
ZooMoo On Demand <sup>34</sup>	\$ 2.99
Miniteve On Demand <sup>34</sup>	\$ 1.99
Hitz <sup>53</sup>	\$12.00
Streampix <sup>TM</sup> <sup>18</sup>	\$ 4.99
Kids Room On Demand <sup>34</sup>	\$ 5.99
Cinemoi On Demand <sup>34</sup>	\$ 2.99
Wanderlust On Demand <sup>34</sup>	\$ 9.99
Music Choice Karaoke On Demand <sup>34</sup>	\$ 5.99
Music Choice Relax On Demand <sup>34</sup>	\$ 6.99
Curious World On Demand <sup>34</sup>	\$ 3.99
kweliTV On Demand <sup>34</sup>	\$ 5.99
Pay-Per-View and On Demand Movies and Events <sup>17</sup> (per title or event)	Prices Vary
Revry On Demand <sup>19</sup>	\$ 6.99
Brazzers On Demand <sup>19</sup>	\$19.99
Vivid On Demand Subscription <sup>19</sup>	\$19.99
Hustler On Demand Subscription <sup>19</sup>	\$19.99
TEN On Demand Subscription <sup>19</sup>	\$19.99
Wicked On Demand <sup>19</sup>	\$19.99
Girlfriends Films On Demand <sup>19</sup>	\$19.99
Urban Fantasy On Demand Subscription <sup>19</sup>	\$19.99
Falcon On Demand Subscription <sup>19</sup>	\$19.99
Too Much for TV On Demand	\$14.99
Homegrown Amateur On Demand <sup>19</sup>	\$19.99
Evil Angel On Demand <sup>19</sup>	\$19.99
Mature Lust On Demand <sup>19</sup>	\$19.99
Penthouse On Demand <sup>19</sup>	\$19.99
XTSY On Demand <sup>19</sup>	\$19.99
Reality Kings On Demand <sup>19</sup>	\$19.99
Arouse On Demand <sup>19</sup>	\$19.99
Thomse on Demand	

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 3.1

## SECTION 3 COMMERCIAL RATES AND CHARGES

## A. COMMERCIAL SERVICES 45

### VIDEO SERVICES - MONTHLY

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Hotel/Motel (Wildwood only)

Commercially operated facilities which, (1) are comprised of ten or more dwelling units, or (2) have sleeping facilities for twenty-five or more persons, (3) are rented daily or weekly to transient residents and (4) are classified as hotel/motels for inspection purposes by the New Jersey Division of Housing and Urban Renewal, Bureau of Housing Inspection. Buildings containing both hotel/motel and condominium units are classified as Residential.

a. Each Hotel/Motel Unit (minimum of 10 units)

\$ 7.75

- b. HBO® (hotel/motel) per outlet (A digital converter or a CableCARD is required) \$ 6.50
- c. A motel may be re-wired at the owner's expense to accommodate any number of designated outlets. The Company will charge the owner for time and materials.
- 3. Bars & Restaurants (not available for new subscription)(Broadcast TV Fee of \$12.60 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$11.90 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and \$11.50 additional in Plumsted. Regional Sports Fee of \$8.75 per unit also applies to Standard Cable and above services.)

## Areas 1, 11, 12 and 15

a. Standard Cable - Primary Outlet	\$108.65
b. Each Additional Outlet (without converter)	\$ 15.00
c. Converter and Remote (each additional outlet)	\$ 5.00

### Areas 2 and 3

Fireds 2 and 3	¢110.10
a. Standard Cable - Primary Outlet	\$110.10
	\$ 15.00
b. Each Additional Outlet (without converter)	\$ 15.00
	\$ 5.00
c. Converter and Remote (each additional outlet)	Ψ 2.00

#### Areas 4 and 5

a. Standard Cable - Primary Outlet	\$110.10
b. Each Additional Outlet (without converter)	\$ 15.20
	\$ 5.00
c. Converter and Remote (each additional outlet)	<b>4 2.</b> 3 3

Page 3.2

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Areas 13 and 14	
a. Standard Cable - Primary Outlet	\$111.10
b. Each Additional Outlet (without converter)	\$ 15.40 \$ 5.00
c. Converter and Remote (each additional outlet)	\$ 5.00
Areas 11, 12 and 15	
a. Standard Cable - Primary Outlet	\$107.60
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 500
Areas 17	
a. Standard Cable - Primary Outlet	\$108.65
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 5.00
Areas 18 and 19	
a. Standard Cable - Primary Outlet	\$ 92.55
b. Each Additional Outlet (without converter)	\$ 14.80
c. Converter and Remote (each additional outlet)	\$ 5.00
Areas 20 and 21	
a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 5.00
Areas 8, 9 and 10	
a. Standard Cable - Primary Outlet	\$ 95.95
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 5.00
Area 7 except Carneys Point	
a. Standard Cable - Primary Outlet	\$170.20
b. Each Additional Outlet (without converter)	\$ 15.95
c. Converter and Remote (each additional outlet)	\$ 5.00
Carneys Point	
a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 14.55
c. Converter and Remote (each additional outlet)	\$ 5.00
Area 6	
a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95 \$ 33.60
d. Additional Outlet (12-21 outlets)	\$ 5.00
e. Converter and Remote (each additional outlet)	Ψ 5.00

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	Page 3.4
Area 14	\$ 36.20
a. Limited Basic – Primary Outlet (1)	\$ 90.95
b. Standard Cable - Primary Outlet (1)	\$ 15.40
c. Each Additional Outlet (without converter)	\$ 5.00
d. Converter and Remote (each additional outlet)	Ψ 2.00
<u>Areas 16 and 17</u>	ф 20.55
a. Limited Basic – Primary Outlet (1)	\$ 39.55
b. Standard Cable - Primary Outlet (1)	\$ 90.55
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 5.00
Areas 18 and 19	
a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 5.00
Areas 8, 9, 10, 20 and 21	
a. Limited Basic – Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 36.20
b. Standard Cable - Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 79.30
c. Each Additional Outlet (without converter)	\$ 15.75
d. Converter and Remote (each additional outlet)	\$ 5.00
Areas 18 and 19	
a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 5.00
Area 7 except Carneys Point	
a. Limited Basic – Primary Outlet	\$ 36.65
b. Standard Cable - Primary Outlet	\$ 80.35
c. Each Additional Outlet (without converter)	\$ 15.95
d. Converter and Remote (each additional outlet)	\$ 5.00
Carneys Point	
a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 73.60
c. Each Additional Outlet (without converter)	\$ 14.55
d. Converter and Remote (each additional outlet)	\$ 5.00
Area 6	
a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60

**PUBLIC** 

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 3.5

	e. Converter and Remote (each additional outlet)	\$ 5.00
5.	Comcast SportsNet (Areas 8, 9 and 10 only)	\$ 90.00
6.	HBO® (hotels/motels) (Areas 8, 9 and 10 only)	\$ 5.50 per room
7.	Digital Music (not available for new subscription)	
	Area 1  a. With Subscription to Standard Cable-primary outlet b. Without Subscription to Standard Cable-primary outlet c. Each Additional Outlet  Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14,15 and 16 a. With Subscription to Standard Cable-primary outlet b. Without Subscription to Standard Cable-primary outlet c. Each Additional Outlet  Areas 17, 20 and 21 only* a. Primary Outlet b. Each Additional Outlet	\$ 38.85 \$ 49.95 \$ 23.65 \$ 36.70 \$ 47.20 \$ 22.35 \$ 31.45 to \$ 52.45 \$ 11.15 to \$ 33.55
	*Price based on seating capacity. Standard Cable is required for subscription to Music Service	Digital
	Area 6  a. Each Outlet (Digital Converter or CableCard required)	\$ 26.25
8.	Commercial Digital Music only without Video (not available for new subscription	on) (Wildwood only)

Commercial Digital Music service is not available for Residential and/or Hotel/Motel units. Requires rental of a digital converter and (optional) remote.

a. Office (private office, no public areas)

c.

	1.) Primary Outlet	\$ 15.70
	2.) Additional Outlet	\$ 8.35
b.	Business without food or beverage (public facility, service does not enhance by	usiness)
	1.) Primary Outlet	\$ 21.95
	2.) Additional Outlet	\$ 11.70

Business level 1 with food or beverage (public facility, service enhances business)

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 3.6

1.) Primary Outlet	\$ 27.20
2.) Additional Outlet	\$ 14.50

d. Business level 2 with food or beverage (public facility, service enhances business, fire code seating > 90 people)

	1.) Primary Outlet 2.) Additional Outlet	\$ 32.45 \$ 17.30
9.	HBO® (hotel/motel) (per unit) (Avalon only)	\$ 5.50
10.	SPT – Portuguese Channel – Commercial (not available for new subscription) (Meadowlands only)	\$ 20.95
11.	Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)	\$125.00

12. Installation

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

- (1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.
- (2) Digital Converter is required.

## B. VIDEO SERVICES (PRIVATE VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels) (lower monthly

prices may apply pursuant to preexisting contracts)	
Video Plus	\$ 9.95
Standalone	\$ 24.95

Broadcast TV Fee

Garden State System (except Plumstead), Burlington System, Gloucester System,
Maple Shade System, Avalon System, Wildwood System, Pleasantville System,
Vineland System, Mercer County

Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean,
Somerset, Union, and Warren Counties

Plumsted

\$11.90
\$11.50

TV Select: news, lifestyle and children's programming (consists of residential Limited Basic Channels, Family Tier channels, CNBC and Golf Channel) (7)

## **PUBLIC**

Page 3.7

## Comcast New Jersey Systems

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

	•	1 460 5.7
	Video Plus	\$ 14.95
	Standalone	\$ 34.95
	TV Variety: all broadcast channels, and top rated cable networks (consists of Residential Limited Basic and additional digital channels) (2)	
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standard (consists of Standard Cable) (2)	
	Video Plus	\$ 59.95
	Standalone	\$ 74.95
	Standalone (for customers entering a contract before November 16, 2011) Preferred (consists of Standard Cable and certain residential	\$ 69.95
	Digital Preferred Tier channels) (2)	
	Video Plus	\$ 74.95
	Standalone	\$ 89.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 84.95
	Information and Entertainment (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	•
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 39.95
2.	Digital Outlet Service (monthly, per outlet, maximum of 19 additional outlets available) (2)	\$ 9.95
3.	High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets (primary plus 19 additional outlets) available) (5)	\$ 12.95
4.	Digital Adapter Service (includes adapter and remote) (6)	
••	Primary outlet	No Charge
	Each additional outlet (per outlet)	\$ 9.95
5.	Monthly Premium Services (3)	
	Digital Music Service	
	With subscription to a Monthly Video Service	\$ 29.95
	Without subscription to a Monthly Video Service	\$ 39.95
	Business Class TV Sports Pack (4)	\$ 8.95
	Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
	Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only) ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia,	\$ 30.00
	Filipino Channel or Zee TV (8) (Areas 11-14 only)	\$ 30.00
	TV Globo or SIC (8) (Areas 11-14 only)	\$ 40.00
	SPT (9) (Areas 11 -14 only)	\$ 40.00
	TV-5 (8) (Areas 6, 11 –14 only)	\$ 35.00
	TV Asia and Zee TV (8) (Areas 1, 6, 11 - 14 only)	\$ 50.00
	TV Globo (Areas 2 only)	\$ 40.00

Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

Page 3.8

	TV Globo or SIC (8) (Areas 11 - 14 only) RAI or Filipino Channel (Area 6 only) CCTV-4 (excluding Areas 1, 11, 12, 13, 14 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 12, 13, 14 and 15), SIC (excluding Areas 11 – 1 SPT (Areas 16 and 17 only), Star India Plus, TFC (excluding Area 6, 11, 12, 13, 14 and 15), TV 1000 Russian Kino	\$ 40.00 \$ 30.00
	or TV 5 (excluding Areas 6, 11, 12, 13, 14 and 15) (*) ART (excluding Areas 11 – 15), Channel One Russia, ETTV – Super, RTN,	\$ 12.95
	SBTN, SET Asia (Sony), TV Asia (excluding Area 1, 11 - 15) or Zee TV (excluding Areas 1, 8 - 15) (*)	\$ 15.95
	Israeli Network and TV Globo (excluding Areas 2, 11 - 15) (*)	\$ 24.95
	Willow Plus <sup>49</sup>	\$ 24.95
	(*) These International premiums are not available in Area 3, 4, 5 or 15.	
6.	Regional Sports Fee (Applies to Standard and above services)	\$ 8.75
7.	Installation (Per Occurrence unless noted)	
	Business Class Internet Service and TV Standard Installation (discounts may apply based on length of contract)	\$250.00
	Change of Features/Service Fee (No in-home visit required)	\$ 9.95
	Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (6) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (7) Includes use of 1 digital adapter and remote (Areas 1, 6, 8 17). Includes one digital converter and remote in the Garden State. Monmouth, Ocean, Toms River and LBI systems. Equipment included does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.

Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

Page 3.9

- (8) International Premiums are not available in all areas. Please contact 1-800-COMCAST for details concerning availability in your area.
- (9) This service is only available in Harrison, Perth Amboy and South River.

## C. MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)

1. Monthly Business Class Triple Play Bundles (Not available for new subscription)

Starter	Trip.	le P	lay	(2)
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With Starter Business Class Internet Service	\$ 99.00
With Preferred Business Class Internet Service	\$119.00

#### Preferred Triple Play

Includes Basic Video Service, Preferred Business Class
Internet Service and Business Class Digital Voice with
2 Full Featured Voice Lines. \$149.00

Premium Triple Play

Includes Basic Video Service, Premium Business Class
Internet Service and Business Class Digital Voice with
2 Full Featured Voice Lines. (3)
\$159.00

2. Monthly Business Class Internet and Digital Voice Packages

## Starter

Includes Starter Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$ 99.00
Includes Preferred Business Class Internet Service and Business	
Class Digital Voice with 1 Full Featured Voice Line.	\$119.00

#### Preferred

Includes Preferred Business Class Internet Service and Business	
Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00

#### Premium

Includes Premium Business Class Internet Service and Business	
Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00

3. Installation (Per Occurrence unless noted)

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

(1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a

Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

Page 3.10

liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.

- (1) Includes Basic Video Service and Business Class Digital Voice with 1 Full Featured Voice Line.
- (2) Not available in all areas.

## D. VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)

## 1. Monthly Video Service

	Basic (consists of residential Limited Basic channels)	\$ 29.95
	Broadcast TV Fee	
	Garden State System (except Plumsted), Burlington System, Gloucester System	m,
	Maple Shade System, Avalon System, Wildwood System, Pleasantville Syste	m, \$ 12.60
	Vineland System, Mercer County	\$ 12.00
	Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean,	\$ 11.90
	Somerset, Union, and Warren Counties	\$ 11.50
	Plumsted Consists	\$ 11.50
	Digital Variety: all broadcast channels and top rated cable networks (consists	\$ 54.95
	of residential Limited Basic and additional digital channels) (2)	\$ 84.95
	Digital Standard (consists of Standard Cable) (3)	\$ 79.95
	• Customers entering a contract before November 16, 2011	\$ 17.75
	Digital Deluxe (consists of Standard Cable and certain residential	\$ 109.95
	Digital Preferred Tier channels) (3)	\$ 139.95
	• Customers entering a contract before November 16, 2011	Φ 137.73
	Sports Entertainment Deluxe (consists of Digital Deluxe and Business	\$ 189.95
	Class TV Sports Pack and 4 High Definition Outlets) Digital Basic Plus (consists of residential Limited Basic channels,	Ψ 109.95
	Family Tier channels, CNBC and Golf Channel) (not available for new	
		\$ 54.95
	subscription) (2)  • Customers entering a contract before November 16, 2011	\$ 49.95
	• Customers entering a contract before November 10, 2011	Ψσ
2.	Monthly Outlet Charges	
		\$ 9.95
	Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
	Digital Outlet Service - Per Outlet for the 9 <sup>th</sup> outlet and beyond (2)	\$ 12.95
	High Definition Outlet Service - Per Outlet for up to 8 outlets (4)	\$ 12.95
	High Definition Outlet Service - Per Outlet for the 9 <sup>th</sup> outlet and beyond (4)	\$ 9.95
	Digital Adapter Service - Per Outlet for up to 8 outlets (7, 8)	\$ 5.95
	Digital Adapter Service – Per Outlet for the 9 <sup>th</sup> outlet and beyond (7, 8)	Ψ 5.55
3.	Monthly Premium Services (6)	
	Disited Music Corrigo	
	Digital Music Service With subscription to a Monthly Video Service	\$ 29.95
	Without subscription to a Monthly Video Service	\$ 39.95
	Business Class TV Sports Pack (5)	\$ 34.95
	Business Class TV Sports Fack (5) Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
	Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00
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Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 3.11

	ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia or Zee TV (Area 11 only) TV Asia and Zee TV (Areas 1, 6, 11 and 13 only) TV Asia (Area 12 only) TV Globo (Areas 2, 11, 12 and 13 only) Globo TV or SIC (Area 14 only) SPT (9) (Area 11 only) TV-5 (Areas 6 and 11 only) ART, TV Asia, Filipino Channel or Zee TV (Area 13 only) RAI (Area 14 only) RAI or Filipino Channel (Area 6 only)	\$ \$ \$ \$ \$ \$ \$ \$ \$	30.00 50.00 30.00 40.00 40.00 40.00 35.00 30.00 30.00
CCTV	-4 (excluding Areas 1, 11 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV,		
CCIV	<ul> <li>-4 (excluding Areas 1, 11 and 13), C11, Dw, GMA Life 1 v, GMA Thioy 1 v, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 14 and 15), SIC (Not available in Areas 11 – 17), SPT (Areas 12, 13, 14, 16 and 17 only), Star India Plus, TFC (excluding Areas 6, 13 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11 and 15) (*)</li> <li>ART, Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Areas 1, 11, 12, 13 and 15) or Zee TV (excluding</li> </ul>		12.95
	Areas 1, $8 - 11$ , 13 and 15) (*)	\$	15.95
	Israeli Network, TV Globo (excluding Areas 2 and 11 - 15) (*) Willow Plus (Not available in Area 15)		24.95 24.95
	(*) These International premiums are not available in Area 3, 4 or 5.		
4.	Monthly Digital Packages		
	Sports and Entertainment Standard (includes Digital Standard and Business Class TV Sports Pack) Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class		99.95
	TV Sports Pack and 4 High Definition Outlets)	\$	179.95
5.	Regional Sports Fee (Applies to Digital Standard and above services)	\$	8.75
6.	Installation (Per Occurrence unless noted)		
	Change of Features/Service Fee (No in-home visit required) Disconnect Equipment (In-Home visit required)		9.95 49.95

(1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms.

Issued: December 19, 2019

Effective: December 20, 2019

or the first bill thereafter

Page 3.12

- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (5) Subscription to Digital Standard or Digital Deluxe video service is required.
- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (7) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (8) Lower monthly prices may apply pursuant to preexisting contracts.
- (9) This service is only available in Harrison, Perth Amboy and South River.

## E. INTERNET SERVICES - COMMERCIAL

1. Monthly Business Internet Service Under a Contract

Basic Connect (downstream speed up to 1.5Mbps/upstream speed up	
to 512Kbps) (per location)	
With subscription to another Comcast Service	
Contracts entered before July 10, 2013	\$ 29.95
Contracts entered on or after July 10, 2013	\$ 49.95
Without subscription to another Comcast Service	
Contracts entered before July 10, 2013	\$ 39.95
Contracts entered on or after July 10, 2013	\$ 49.95
Starter (includes SMC router) (downstream speed up to 16Mbps/upstream	
speed up to 3Mbps; 2 e-mail boxes, domain name, Starter website)	
(per location)	
Contracts entered after November 15 2009 but before November	
15, 2012	\$ 59.95
Contracts entered before November 15, 2009 or after November	
15, 2012	\$ 69.95
Preferred (includes SMC router) (downstream speed up to 16Mbps/	
upstream speed up to 2Mbps; 2 e-mail boxes,	
domain name, Starter website) (per location)	\$ 89.95
Premium (includes SMC router) (downstream speed up to 27Mbps/	
unstream speed up to 7Mbps; 2 e-mail boxes,	
domain name, Starter website) (per location) (Not available for new subscr	ription.)
Contracts entered after November 15 2009 but before November	
15, 2012	\$ 99.95
Contracts entered before November 15, 2009 or after November	
15, 2012	\$ 109.95
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Deluxe 25 (includes SMC router) (downstream speed up to 25Mbps/

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 3.13

	upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location) Deluxe 50 (includes SMC router) (downstream speed up to 50Mbps/ upstream speed up to 10Mbps; 2 e-mail boxes,	\$ 99.95
	domain name, Starter website) (per location)  Contracts entered on or after July 10, 2013  Contracts entered before November 15, 2009 or between November	\$109.95 er
	15, 2012 and July 10, 2013 Contracts entered after November 15 2009 but before November	\$ 199.95
	15, 2012 Deluxe 75 (includes SMC router) (downstream speed up to 75Mbps/	\$ 189.95
	upstream speed up to 15Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$149.95
	Deluxe 100 (includes SMC router) (downstream speed up to 100Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)	
	Contracts entered on or after July 10, 2013 Contracts entered before July 10, 2013	\$199.95 \$369.95
	Deluxe 150 (includes SMC router) (downstream speed up to 150Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)	\$249.95
2.	Monthly Internet Service	
	Business Service (modem required) (downstream speed up to 15Mbps/upstream speed up to 2Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset	
	only) Business Service (modem required) (downstream speed up to 50Mbps/upstream	\$ 99.95
ŧ	speed up to 10Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only)	\$160.00
	Small office / home office (includes up to 5 IP addresses) (downstream speed up to 5Mbps/upstream speed up to 512Kbps) (1)	\$ 95.00
3.	Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP addresses, 7 email accounts and modern/router) (6 month minimum	
	service per location) Standard Service (per end user) (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps; minimum of 10 employee end users) Enhanced Service (per end user) (downstream speed up to 16 Mbps/upstream speed up to 2 Mbps; minimum of 10 employee locations)	\$ 60.00
	(volume discounts availablebased on number of end users and length of contract)	\$ 80.00

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

Page 3.14

Access Service (includes modem) (downstream speed up to 384Kbps/upstream	
speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one year	
service contract required, early termination fees of up to 70% of the	
remaining amount due under the contract may apply) (per location)(1)	\$ 39.95
Lite Service (Not available in Areas 6 and 7) (1)	\$ 60.00
Lite Service (includes modem) (downstream speed up to 12Mbps/upstream	
speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses)	
(per location) (1)	\$ 95.00
Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream	
speed up to 2Mbps; 2 e-mail boxes, starter website) (per location)(1)	\$ 95.00
speed up to zimops, z o man oones, states were y (	
Starter (includes SMC router) (downstream speed up to 12Mbps/upstream	
speed up to 2Mbps; 2 e-mail boxes, domain name, starter website)	
(per location)(1)	\$145.00
Standard Service (Not available in Areas 6 and 7)(1)	\$ 95.00
Standard Service (includes modem/router)(downstream speed up to 12Mbps/	
upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses,	
NAT-based firewall and networking support; Domain-name hosting)	
(per location) (1)	\$145.00
Preferred (includes SMC router) (downstream speed up to 16Mbps/	
upstream speed up to 2 Mbps; 4 e-mail boxes, domain name, starter	
website) (per location)(1)	\$200.00
Enhanced Service (Not available in Areas 6 and 7) (1)	\$160.00
Enhanced Service (includes modem/router) (downstream speed up to 16Mbps/	
upstream speed up to 2 Mbps; 1 dynamic IP address; 20 business-class	
e-mail addresses, NAT-based firewall and networking support; Domain	
-name hosting) (per location) (1) (Not available in Areas 6 and 7)	\$200.00
Equipment Fee (2)	\$ 18.45
Static IP Addresses (not available to Business Class Access and Lite subscribers)	
1 Static IP Address	\$ 19.95
5 Static IP Addresses	\$ 24.95
13 Static IP Addresses	\$ 39.95
Business Class E-mail (not available to Business Class Access and Lite subscribers	)
Outlook Web (2GB storage, Outlook Web Access 2007 and support for	
mobile devices with Active Sync) (per e-mail box)	\$ 3.99
Outlook Full (2GB storage, Outlook 2007 on the Desktop and Sharepoint;	*
2 sites per company) (per e-mail box)	\$ 6.99
Business Class E-mail (per 5 e-mail addresses) (1) (Not available	<b></b>
in Areas 6 and 7)	\$ 15.00
Additional E-mail boxes	\$ 6.99
Business Web Site Hosting (not available to Business Class Access and Lite	
subscribers)	<b>*</b> 4 0 00
Business (20GB storage and 300GB transfer)	\$ 19.99
Commerce (30GB storage, unlimited transfer and	<b>4.30.00</b>
shopping cart)	\$ 39.99
Professional (80GB storage, unlimited transfer, shopping cart,	
Dedicated SSL Certificate and supports MS SQL, Java	

\$250.00

\$ 50.00

## Comcast New Jersey Systems

Issued: December 19, 2019

8.

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Effective: December 20, 2019 or the first bill thereafter

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	and Coldfusion Advanced Features)	\$ 79.99
	Service Charge (100MB site) (1) (Not available in Areas 6 and 7)	\$ 24.95
	Service Charge (200MB site) (1) (Not available in Areas 6 and 7)	\$ 49.95
	Service Charge (350MB site) (1) (Not available in Areas 6 and 7)	\$ 74.95
5.	Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motestablishments only) (Minimum contract term of 5 years for establishments with less rooms; Minimum contract term of 3 years for establishments with 100 rooms or more Guest Package (per room) (includes access, service, equipment, support, transport and network monitoring)  Guest Plus Package (per room) (includes all Guest Package services and service to one meeting room)  Service to Additional Meeting Rooms (per meeting room)	s than 100
6.	Teleworker Commercial Standard Installation <sup>2</sup>	\$ 99.00
7.	Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less than 2 days notice (no charge for 1st Missed Service Appointment incident)	\$ 99.00

HospitalityONE Commercial Internet Service Installation<sup>2</sup> 10.

Business Class Internet Service Standard Installation<sup>2</sup>

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

(1) No longer available for new subscription.

Business Web Site Hosting Installation<sup>2</sup>

(2) Contract required.

Issued: December 19, 2019 Effective: December 20, 2019 or the first bill thereafter

## SECTION 4 – FOOTNOTES AND DISCLAIMERS

Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV service customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ® 2020 Comcast. All rights reserved

- <sup>1</sup> Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device..
- <sup>2</sup> Xfinity Voice Unlimited<sup>LM</sup> and Xfinity Local with More® voice services are provided by another Comcast company. Regular monthly rate for Xfinity Voice Unlimited is \$39.95 with subscription to Xfinity TV service and Internet Service. Regular monthly rate for Xfinity Local with More® is \$24.95, and \$0.05 per minute for non-local calls with subscription to Xfinity TV service and Internet Service.
- <sup>3</sup> SurePrice only available to qualifying 12 or 24 month promotional packages.
- <sup>4</sup> Not available in all areas. May require installation and non-refundable installation charge.
- <sup>5</sup> Requires HD Technology Fee and TV Box or compatible customer owned device. DVR Service with compatible customer owned device limited to 60 hours cloud DVR Service.
- <sup>6</sup> Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- <sup>7</sup> Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- <sup>8</sup> Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- <sup>9</sup> A discount of 10% is available to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20 in the following:
- 10% on Limited Basic Areas 1-6, Garden State system, Wildwood and Avalon systems, Union (excluding East Orange), Plainfield, Jersey City and Meadowlands Systems
  - 10% on Limited Basic or Digital Starter Burlington, Gloucester, East Orange, Northwest, Trenton,
- Lambertville, Pleasantville and Vineland Systems and East Orange
  - \$2.00 deducted from monthly bill Maple Shade System
- (Discount is not available to customers who receive Comcast Video Services through a Business or Bulk Agreement.)
- 10 Requires Limited Basic and TV Box, CableCARD or compatible customer owned device.
- <sup>11</sup> \$10.00 package discount provided with Digital Starter, Performance Internet and Xfinity Voice Unlimited<sup>2</sup> at regular (non-promotional or term agreement) rates.
- <sup>12</sup> Requires Digital Starter.
- <sup>13</sup> Required Digital Starter or Digital Preferred. If cancelled in the first month of subscription, you will be charged the monthly service rate of \$9.95.
- <sup>14</sup> Requires Limited Basic, HD Technology Fee, X1 TV Box with Remote or compatible customer owned device. Sports Package subscription can be billed at once or in 4 total payments. Restrictions may apply.
- <sup>15</sup> Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet up to the Digital Starter level of service. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- <sup>16</sup> Non-client includes Service to Additional TV.

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

<sup>17</sup> Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

18 Requires Limited Basic and TV Box with Remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/, Internet service with bandwidth of at least

600Kbps and Limited Basic.

<sup>19</sup> One month minimum purchase required. Not available in all areas.

<sup>20</sup> Xfinity Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to www.xfinity.com/home-security.html.

<sup>21</sup> TV Box, TV Adapter, CableCARD or compatible customer owned device required.

- <sup>22</sup> Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity Home or Xfinity Gigabit Pro Internet.
- <sup>23</sup> Standard installations include installations of service line up to the following distances from existing Comcast plant, for primary outlet only unless noted differently in the local franchise agreement: 150 feet in Central, Monmouth, Ocean, Toms River, LBI, Garden State, Burlington, Maple Shade, Gloucester, Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton, Wildwood and Avalon (except Middle Township); 175 feet in Lambertville, Pleasantville and Vineland (except Alloway, Downe, Mannington and Woolwich Townships): 200 feet in Alloway; 250 feet in Downe, Mannington, Middle and Woolwich Townships and either 200 feet for an aerial or 125 feet for an underground in Somerset. Comcast does not perform custom installations including installation which require in-wall wiring, wiring in extensive drop ceilings, basements or crawl spaces.
- <sup>24</sup> Applies to installation, relocation and activation of additional outlets as well as upgrade/downgrades of service after initial installation of service and in-home visits. Does not cover installation or in-home visits for Xfinity Home.

<sup>25</sup> Accounts over 30 days past the due date will be charged a late charge.

- <sup>26</sup> Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- <sup>27</sup> A Modem is required. For more information regarding Xfinity Internet go to http://www.xfinity.com/internetservice.html

<sup>28</sup> Not Applicable

- <sup>29</sup> Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- <sup>30</sup> Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 31 One-way CableCARD does not provide access to pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- <sup>32</sup> Available to Limited Basic Only customer with an HDTV capable cable television set (not provided by Comcast).
- <sup>33</sup> Xfinity Internet discount does not apply to Xfinity Instant TV.
- <sup>34</sup> Requires Limited Basic with X1 TV Box and Xfinity Internet service
- <sup>35</sup> Requires Xfinity Internet.
- <sup>36</sup> Requires Xfinity Instant TV.
- <sup>37</sup> Applies to Limited Basic and Xfinity Instant TV.
- $^{38}\,\mathrm{Applies}$  to Digital Starter and above and Xfinity Instant TV Sports & News.
- <sup>39</sup>Franchise Costs are costs associated with providing public, educational, and/or government access facilities and equipment and/or other related costs in your community

<sup>40</sup> Netflix activation of subscription requires X1 equipment.

- <sup>41</sup> Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- <sup>42</sup> Cannot be combined with the Sports & News genre pack.

Issued: December 19, 2019

Effective: December 20, 2019 or the first bill thereafter

<sup>43</sup> Requires TV Box, CableCard or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned equipment and Xfinity Internet service

<sup>44</sup> Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.

- <sup>45</sup> Premium services are <u>not</u> provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).
- <sup>46</sup> Not Available in Northwest.
- <sup>47</sup> Requires Limited Basic and TV Box, CableCARD or compatible customer owned device and cannot be combined with Expanded Basic or Instant TV. Family Tier programming included in Digital services except for Xfinity TV Latino.
- 48 \$20.00 package discount provided to customers who subscribe to Digital Preferred Plus, Performance Internet and Xfinity Voice Unlimited<sup>2</sup> at regular (non-promotional or term agreement) rates.
- <sup>49</sup> See <a href="http://www.xfinity.com/spp">http://www.xfinity.com/spp</a> for information on Service Protection Plan
- <sup>50</sup> 10 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or a compatible customer owned device.
- <sup>51</sup> Equipment required at an additional cost. For additional information go to <a href="http://www.xfinity.com/homesecurity">http://www.xfinity.com/homesecurity</a>.
- <sup>52</sup> Includes Xfinity Home Security and 24/7 Video Recording for up to 4 cameras. Equipment required at an additional cost. For more information on 24/7 Video Recording go to http://www.xfinity.com/videorecording.
- <sup>53</sup> Requires Limited Basic TV service and a compatible Xfinity TV Box or customer owned device.

### **XFINITY Home License Numbers:**

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; **FL**: EF0000921, EF20001002, EF0001095; **GA**: LVU406303, LVU406264, LVU406190; LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA; NJ: 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; OH: 53-89-1732; OR: CCB 192945, All electrical work is performed by a licensed subcontractor; SC: SCBA-13497, SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922,-02571, ACR-1672104,-1818; UT: 8226921-6501; WA: COMCABS892DS; VT: ES-02366; VA: 2705145289, DCJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 60251200009; WV: WV049211.

MS: 15018010

Valid 5/18/2016. See http://www.xfinity.com/home-security.html for current list.

## F. Bonding & Insurance





## **CERTIFICATE OF LIABILITY INSURANCE**

DATE (MM/DD/YYYY) 11/29/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this configurate does not confer rights to the certificate holder in lieu of such endorsement(s).

if th	SUBROGATION IS WAIVED, subject is certificate does not confer rights to	the c	ertificate holder in lieu of su	ich endorsement(s	).	oquito di citationioni.			
	DUCER			CONTACT NAME:		l			
	IARSH USA INC. 717 Arch Street			PHONE FAX (A/C, No, Ext): (A/C, No):					
Philadelphia, PA 19103-2797				E-MAIL ADDRESS:					
A	ttn: Comcast.Certs@marsh.com Fax: 212-948-036	U		INSURER(S) AFFORDING COVERAGE				NAIC#	
				INSURER A : ACE Ameri	can Insurance Co	ompany	22667		
INSU	IRED			INSURER B : Indemnity Ins Co Of North America					
С	OMCAST OF CENTRAL NEW JERSEY II, LLC 79 AMWELL ROAD			INSURER C : ACE Property And Casualty Ins Co					
	ILLSBOROUGH, NJ 08844			INSURER D : ACE Fire Underwriters Ins. Co.					
				INSURER E:					
				INSURER F :					
	VERAGES CER	TIFIC	ATE NUMBER:	CLE-005489871-33		REVISION NUMBER:			
TI IN CI E:	HIS IS TO CERTIFY THAT THE POLICIES IDICATED. NOTWITHSTANDING ANY RE ERTIFICATE MAY BE ISSUED OR MAY I XCLUSIONS AND CONDITIONS OF SUCH	OF IN QUIRE PERTA POLICI	SURANCE LISTED BELOW HAY MENT, TERM OR CONDITION IN, THE INSURANCE AFFORDI ES. LIMITS SHOWN MAY HAVE	OF ANY CONTRACT ED BY THE POLICIE BEEN REDUCED BY	OR OTHER I S DESCRIBEI PAID CLAIMS.	DOCUMENT WITH RESPECT D HEREIN IS SUBJECT TO	I TO WHIC	H IHIS I	
INSR LTR		ADDL S	VVD POLICY NUMBER	POLICY EFF (MM/DD/YYYY)		LIMITS		0.000.000	
A	X COMMERCIAL GENERAL LIABILITY		XSLG7144756A	12/01/2019	12/01/2020	EACH OCCURRENCE \$ DAMAGE TO RENTED .		9,900,000	
	CLAIMS-MADE X OCCUR					PREMISES (Ea occurrence) \$	<u> </u>	9,900,000	
	X SIR: \$100,000					MED EXP (Any one person)	3	10,000	
						PERSONAL & ADV INJURY \$	3	9,900,000	
	GEN'L AGGREGATE LIMIT APPLIES PER:	l				GENERAL AGGREGATE 5	3	40,000,000	
	X POLICY PRO-					PRODUCTS - COMP/OP AGG \$		10,000,000	
A	OTHER: AUTOMOBILE LIABILITY		ISAH25285438	12/01/2019	12/01/2020	COMBINED SINGLE LIMIT (Ea accident)	5	10,000,000	
	X ANY AUTO					BODILY INJURY (Per person) \$	3		
	OWNED SCHEDULED					BODILY INJURY (Per accident) §	6		
	AUTOS ONLY AUTOS NON-OWNED					PROPERTY DAMAGE			
	AUTOS ONLY AUTOS ONLY					(Per accident)	\$		
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A	AND EMPLOYERS' LIABILITY Y / N		WLRC66040719 (CA, MA)	12/01/2019	12/01/2020		§	2,000,000	
D	ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	N/A	SCFC66040793 (WI)	12/01/2019	12/01/2020	E.L. DISEASE - EA EMPLOYEE		2,000,000	
D	(Mandatory in NH)		301 0000401 93 (441)	12/0/12010			\$ \$	2,000,000	
	If yes, describe under DESCRIPTION OF OPERATIONS below			40/04/2040	12/01/2020	E.L. DISEASE - POLICY LIMIT S  Ea Acc/Dis Employee/Dis Policy	)	2,000,000	
Α	Excess Workers Compensation		WCUC66040756 (WA)	12/01/2019	12/01/2020	1			
			·			SIR		5,000,000	
CER	LICRIPTION OF OPERATIONS / LOCATIONS / VEHIC: RTIFICATE HOLDER IS INCLUDED AS ADDITIONAL H THE NAMED INSURED.	LES (AC	L CORD 101, Additional Remarks Schedu D WITH RESPECT TO GENERAL LIAB	I ile, may be attached if moi ILITY POLICY AND AUTOI	.). re space is requir MOBILE LIABILIT	I Led)  Y POLICY WHERE REQUIRED BY '	WRITTEN CO	NTRACT	
CERTIFICATE HOLDER				CANCELLATION					
RARITAN TOWNSHIP 1 MUNICIPAL DR. FLEMINGTON, NJ 08822				SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.					
ı				AUTHORIZED REPRESE of Marsh USA Inc.	ENTATIVE	10.00000 ANNO			

Mariaoni Muchenjee

Manashi Mukherjee

#### RIDER

To be attached to and form part of:

**Bond Number** 

103505742

dated

11/14/1998

issued by the

TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA

in the amount of

\$25,000.00

on behalf of

PATRIOT MEDIA & COMMUNICATIONS CNJ, LLC

(Principal)

and in favor of TOWNSHIP OF RARITAN, NJ

(Obligee)

Now therefore, it is agreed that in consideration of the premium charged, the attached bond shall be amended as follows:

The Principal Name shall be amended:

FROM: Patriot Media & Communications CNJ, LLC

TO: Comcast of Central New Jersey II, LLC

It is further understood and agreed that all other terms and conditions of this bond shall remain unchanged.

This Rider is to be Effective this 5th day of October, 2007.

Signed, Sealed & Dated this 5th day of October, 2007.

COMCAST OF CENTRAL NEW JERSEY II, LLC

By: \_\_\_\_(Principal)

TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA

(Surety)

Wayne G. McVaugh, Attorney-in-Fact





#### **POWER OF ATTORNEY**

Farmington Casualty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.
Seaboard Surety Company
St. Paul Fire and Marine Insurance Company

St. Paul Guardian Insurance Company
St. Paul Mercury Insurance Company
Travelers Casualty and Surety Company
Travelers Casualty and Surety Company of America
United States Fidelity and Guaranty Company

Attorney-In Fact No.

218520

Certificate No. 001731374

KNOW ALL MEN BY THESE PRESENTS: That Seaboard Surety Company is a corporation duly organized under the laws of the State of New York, that St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company and St. Paul Mercury Insurance Company are corporations duly organized under the laws of the State of Minnesota, that Farmington Casualty Company, Travelers Casualty and Surety Company, and Travelers Casualty and Surety Company of America are corporations duly organized under the laws of the State of Connecticut, that United States Fidelity and Guaranty Company is a corporation duly organized under the laws of the State of Maryland, that Fidelity and Guaranty Insurance Company is a corporation duly organized under the laws of the State of Iowa, and that Fidelity and Guaranty Insurance Underwriters, Inc. is a corporation duly organized under the laws of the State of Wisconsin (herein collectively called the "Companies"), and that the Companies do hereby make, constitute and appoint

Darella White, Richard G. Dicciani, Richard A. Jacobus, Mary C. O'Leary, Douglas R. Wheeler, Maureen McNeill, and Wayne G. McVaugh

				,			
of the City ofPhiladelph	nia	, State of	Pennsylvan	ia	, their true	and lawful Attorn	ney(s)-in-Fact,
each in their separate capacity if rother writings obligatory in the n contracts and executing or guaran	nore than one is named above,	to sign, execute, sea Companies in their	al and acknowled business of guar	anteeing the fid	enty of persons, g	es, conditional uno	lertakings and erformance of
IN WITNESS WHEREOF, the day of	Companies have caused this in:	strument to be signe	ed and their corpo	orate seals to be	hereto affixed, thi	9tl	1
	Farmington Casualty Comp Fidelity and Guaranty Insu Fidelity and Guaranty Insu Seaboard Surety Company St. Paul Fire and Marine In	rance Company rance Underwrite		St. Paul Me Travelers C Travelers C	ardian Insurance rcury Insurance asualty and Sure asualty and Sure es Fidelity and G	Company ty Company ty Company of A	.merica .y
(1977) (1	MCORPORATED TO THE MENT OF NEW YORK THE MENT OF NEW	TO THE STATE OF TH	SEAL S	SEAL S	CONN.	HARTFORD 5	HOOPOWIE SENT WAS THE SENT WAS
State of Connecticut City of Hartford ss.			Ву: _	George	Thompson, Sen	ior Vice President	
On this the	St. Paul Fire and Marine Insura	Company, Fidelity	y and Guaranty In Paul Guardian Ins ca. and United S	nsurance Compa surance Compan tates Fidelity an	iy, St. Paul Mercul id Guaranty Comp	uaranty Insurance ry Insurance Comp pany, and that he,	e Underwriters, pany, Travelers as such, being
In Witness Whereof, I hereunto My Commission expires the 30th	set my hand and official seal. day of June, 2011.	ACTETACE ACTION ACTOR AC		Y	Marie C. T	c. Jato etreault, Notary Pub	<u>eault</u>

## G. Annual Notice

## This notice provides important information regarding your cable television service.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services described in this notice may not apply. Please call us at the local customer service number listed in this notice to speak to one of our customer service representatives for further information.

#### Service Problems

If you experience a problem with picture or signal quality, you should review your television manual for proper adjustment. If the problem does not clear up, you should call us at the local customer service number 877-973-1379 and describe the problem to a customer service representative.

In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment, if we remain unable to correct the problem you will be notified of this fact and the reason why. If you are dissatisfied with our resolution of your service problem, you may contact the local franchising authority to discuss the problem with your service. Please refer to your monthly cable bill or call us at the local customer service number 877-973-1379 for the name and address of your local franchising authority.

#### Mavino

Before you move, please call us at the local customer service number 877-973-1379. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home if your new home is in our service area.

#### **Equipment**

In the event your service is terminated, the converter, remote control and any other equipment provided by us, should be returned to our local business office. You will continue to be billed for the equipment until it is returned. If you have lost or are otherwise unable to return the equipment you will be billed for the equipment.

### Identification

Our employees and designated contractors are required to carry a photo-identification card while working. Feel free to ask for identification from anyone who claims to be our employee or representative.

### **Previews**

During the course of the year, we may offer a "Free Preview" of a premium channel. If you find any of the programming objectionable, you may call us and we will block out the Free Preview channel.

#### **Broadcast Channels**

Please be advised that all broadcast channels can not be viewed without a compatible set-top converter or CableCard.

#### **Equipment Compatibility**

#### Compatibility of Set-Top Converters and CableCards

Many subscribers currently rent or own set-top converters to receive our cable services. Because a set-top converter functions as the channel tuner on your television, DVD recorder, it may prevent you from using some of the special features and functions of your television, DVD recorder. For example, you may not be able to view one program while recording another, record two or more consecutive programs that appear on different channels, use advanced picture generation and display features such as "picture in picture," channel review or

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Information on upcoming programmer contract expirations can be found at www.xfinitytv.com/contractrenewals.

Please call us at 877-973-1379 to talk to one of our customer service representatives about our products and services, or go to our Internet website, www.comcast.com to see the latest information on our services.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 877-973-1379 to talk to one of our customer service representatives for further information.

#### **Outage Credit Availability Policy/Liability of Company**

In accordance with the Regulations of the Office of Cable Television, N.J.A.C. 14:18-3.5, Comcast will issue credit for cable television outages as follows:

An outage is the total loss of the audio or visual portion of any cable television service, not caused by you, for which you pay a separate charge and which affects Comcast's distribution equipment. For outages lasting six (6) to twenty-four (24) hours, you will receive a credit equal for (1) day of your monthly rate for the affected cable television service. For outages lasting more than twenty-four (24) hours, you will receive a credit equal to one calendar day of your monthly rate for the affected cable television service cannot be restored within six (6) hours due to factors beyond Comcast's control, provided that Comcast restores the affected cable television service within six (6) hours after restoration of the affected cable television service becomes practicable. If a loss of cable television service lasts at least twenty-four (24) hours and is not the result of an outage, you will receive a credit equal to one (1) day of your monthly rate for the affected cable television service for each twenty-four (24) hour period there is a loss of cable television service. EXCEPT AND UNLESS SPECIFICALLY PROVIDED OTHERWISE BY LAW, SUCH CREDIT SHALL BE YOUR SOLE REMEDY FOR AN INTERRUPTION OF CABLE TELEVISION SERVICE. YOU MUST REQUEST SUCH CREDIT BY PHONE OR IN WRITING TO COMCAST OR THE DESIGNATED COMPLAINT OFFICER, IF ONE HAS BEEN DESIGNATED, WITHIN THIRTY (30) DAYS OF THE OUTAGE. IN NO EVENT SHALL COMCAST BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL, OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.

#### Call Us

Please call us at the local customer service number 877-973-1379.

#### Write Us

Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043

UNLESS YOUR TOWN IS LISTED BELOW, YOUR OFFICIAL MUNICIPAL COMPLAINT OFFICER IS THE OFFICE OF CABLE TELEVISION, NJ BOARD OF PUBLIC UTILITIES.

#### To Reach the NJ Board of Public Utilities

NJ Board of Public Utilities, Office of Cable Television, 44 S. Clinton Ave, 9th FI, PO Box 350, Trenton, NJ 08625-0350, 800-624-0331

#### Municipalities with Local Complaint Officers

These municipalities have their own complaint officers for cable. Residents of these municipalities should file complaints at the applicable address.

#### Union

Maplewood Twp Admin, 574 Valley St, Maplewood, NJ 07040, 973-762-8120 Woodbridge Cable TV Commission, 1 Main St, Woodbridge, NJ 07095, 732-726-2333

#### Senior Citizen/Disabled Discount

The following discounts shall apply to those customers who meet the requirements specified under N.J.S.Á. 48:5A-11.2 and N.J.A.C. 14:18-3.20: Union (excluding East Orange), Plainfield, Jersey City and Meadowlands – 10% on Limited Basic, and East Orange, Northwest, Trenton and Lambertville – 10% discount on Limited Basic or Digital Starter. (Discount is not available to customers who receive Comcast Video services through a bulk agreement.)

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#### "Parental Lockout" Feature Available on Converters

As a Comcast customer, you can "lock-out" selected channels from viewing with a feature on some of our converter boxes. If you would like more information on how to program this feature, or on the availability and charges for the converter boxes, please call Customer Service. For subscribers who do not have a converter box, parental control filters are also available at no cost. If you would like more information on the availability of parental control filters, please call Customer Service. Comcast sincerely hopes that you will give our office the opportunity to satisfy any complaint, it is our goal to provide our customers with the best service possible. Thank you for your continued support.

#### Service Termination Notices, Designation of 3rd Party

In accordance with N.J.S.A. 48:5A-36.1, you have the right to designate a third party to receive a copy of any notice we send you regarding the disconnection of your Comcast cable television service. If at any time you wish to designate a third party to receive these notices, you will need to notify us in writing at:

## Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043

Your letter must include the following information:

- Your name as it appears on your bill, your address, telephone number and your Comcast cable account number;
- The following statement: "I hereby designate <Name of Third Party> to receive a copy of any notice you send me regarding the
  disconnection of my Comcast cable television service.";
- The name and malling address including zip code of the person you are designating;

• 7	The following statement: "I	<name of="" party="" third=""> by signing below agree to accept copies of the</name>
r	notices regarding the disconnection of	<name customer="" of=""> Comcast cable television service."</name>

PLEASE NOTE: Both you and the person that you designate to receive these notices must sign the letter. If your letter is not signed by the person you designate, we cannot send the notices to them. Please allow ten business days from the date we receive your letter to process your request. If at any time you no longer wish us to send the notices to a third party, please notify us in writing at the same address provided above. If you have any questions regarding this notice, please contact us at 1-800-COMCAST.

use other features that necessitate channel selection by the television set, DVD recorder. Some of these problems may be resolved by the use of A/B switches, signal splitters, and/or other supplemental equipment that can be purchased from Comcast or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues. In order to enable you to utilize special features, which your television and DVD recorder may have, we will make available, upon your request, equipment which will allow for simultaneous reception of two or more scrambled or encrypted signals and for tuning to alternative channels on a pre-programmed schedule. This equipment could include for example, set-top converters and multiple descrambler/decoders and/or timers (or if such devices are not available, multiple set-top devices will be provided), and signal bypass switches.

If you plan to purchase cable services that we scramble or encrypt, such as premium, pay-per-view or digital services, you should make sure that any set-top converter, or navigation device or Digital-cable-ready television (which can receive digital cable services using a device that we must provide called a CableCARD in place of a converter) that you purchase from a retail outlet is compatible with our system. (Note: CableCARDs will not support two-way, interactive services such as ON DEMAND, pay-per-view and the Comcast interactive program guide. Sets capable of supporting two-way services will be available in the future, and Comcast is committed to supporting that technology when it becomes available.)

Upon your request, we will provide you with the necessary technical parameters necessary for any set-top converter rented or acquired from retail outlets to operate with our cable system. If you see advertisements for set-top converters that have descramblers in them, you should understand that these devices may be illegal to use. Because of the need to protect our scrambled services, we will not authorize the use of any converter/descrambler which does not conform to all required signal security specifications. People who use illegal converters/descramblers may be subject to prosecution for theft of cable service. It is unlawful to after or tamper with any device belonging to a cable operator in order to receive, intercept or assist in receiving or intercepting any communications service offered over a cable system. People who take such actions may be subject to fines or imprisonment.

#### **Remote Control Units**

We rent remote control units to subscribers to access set-top converter features remotely. Currently, we provide subscribers with set-top converters with compatible remote control units. Although we rent remote control units at a nominal fee, subscribers may purchase compatible remotes at local electronic stores or other retail outlets. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

## Notice of Availability of Converters for Additional Outlets

Subscribers who install their own additional receiver connections may not be able to receive all broadcast stations carried on the cable system without additional equipment. For those television sets that are not truly compatible with the cable system, television broadcast stations may not be receivable without additional equipment.

The equipment necessary to receive all broadcast stations carried on the cable system is for (lease) and/or (sale) from your cable company and may be available from retail stores within your community. Instructions for installation of this equipment are also available upon request. Please contact us at 877-973-1379 for complete details.

#### Service Changes and Installation

Standard installations are generally completed within seven (7) business days. If you initiate a change in the services you receive, you may be subject to the applicable installation or change of service charge. Please refer to the service rate information we have supplied to you for details. A list of our services and charges is provided to our customers annually in a mailing or bill insert. You may obtain additional information about our current services, fees and prices by calling us during normal business hours.

#### Other Services and Information

In addition to our Limited Basic and Expanded Basic, we also offer optional video and audio programming services, including individual premium channels (HBO, Cinemax, Showtime, Starz and The Movie Channel (TMC)) and pay-per-view services which deliver individual movies, sporting events and special events.

We also offer Digital Service packages and XFINITY Internet and XFINITY Voice in selected service areas where our cable plant has been rebuilt or upgraded. For some optional services you must have a compatible addressable converter or a cable modern.

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