

DENNIS C. LINKEN | Partner

dlinken@sh-law.com

Direct Phone: 201-896-7057 | Fax: 201-896-7058

November 16, 2020

VIA EMAIL: BOARD.SECRETARY@BPU.NJ.GOV

Aida Camacho-Welch, Secretary
Board of Public Utilities
44 South Clinton Avenue
9th Floor
Trenton, NJ 08625

Re: In the Matter of the Notification of Pro Forma Internal Restructuring by Charter Communications, Inc. and Spectrum New York Metro, LLC, f/k/a Time Warner Cable New York City LLC, or in the Alternative, Petition for Approval of a Pro Forma Internal Reorganization
Docket No. CO20090598
Our File No. 41008.6000

Dear Secretary Camacho-Welch:

We write on behalf of Charter Communications, Inc. and Spectrum New York Metro, LLC (“Petitioners”) in connection with the above-captioned matter.

Pursuant to post-closing condition number 13) of the Board of Public Utilities’ (the “Board”) Order dated October 14, 2020, Petitioners hereby enclose a revised statement of prices, rates, terms and conditions for cable television service. Please note that this document has only been revised to update the company name to reflect Spectrum New Jersey, LLC where appropriate.

As always, should any questions arise or should you require additional information, please do not hesitate to contact me.

Very truly yours,

Dennis C. Linken

Dennis C. Linken
For the Firm

DCL/rj

cc:

Lawanda R. Gilbert, Director (via email)

Stefanie A. Brand, Director (via email)

Maria Novas-Ruiz, Deputy Rate Counsel (via email)

Robert Brabston, Esq., Deputy Executive Director (via email)

Carol Artale, Legal Specialist (via email)

Gloria J. Furlong, Supervising Administrative Analyst (via email)

Jeffrey A. Kaufman, Administrative Analyst I (via email)

William H. Furlong, Bureau Chief (william.furlong@bpu.nj.gov)



charter.com

Spectrum New Jersey, LLC

Schedule of Prices, Terms and Conditions

Applicable In

Municipalities of Cliffside Park, Edgewater, Englewood, Englewood Cliffs, Fairview, Fort Lee, Leonia, Little Ferry, Moonachie, Palisades Park, Ridgefield, Ridgefield Park, and Teterboro, all in Bergen County, and Guttenberg in Hudson County. All municipalities are subject to “effective competition” as determined by Federal Communications Commission.

TERMS AND CONDITIONS

1. Adoption of Regulations of Office of Cable Television

The Regulations of the Office of Cable Television, Board of Public Utilities, State of New Jersey, are hereby adopted by reference thereto and are incorporated herein as though fully set forth, except that those provisions of the Regulations which are preempted by Federal law are specifically excluded and not adopted.

2. Ownership of Facilities

Except as provided in Paragraph C below, all facilities and equipment, including but not limited to amplifiers, set-top boxes, junction boxes, cable and wire, furnished by the Company appurtenant to the provision of cable television service remain the property of the Company and are furnished subject to the following conditions:

A. Such facilities and equipment shall be reasonably used by the Subscriber and shall be returned to the Company upon demand or at the termination of service in good condition, fair wear and tear excepted.

B. Subscribers shall not rearrange, disconnect, or remove equipment provided by the Company except upon written consent of the Company. Where such rearrangement, disconnection, removal, or other changes in such equipment are discovered, a charge will be made as though the Company had performed the work.

C. All internal wiring (cable home wiring) shall be leased to the Subscriber at no cost, provided such wiring shall not be used for any purpose other than the distribution of the Company’s services, while any service is provided by the Company.

(1) Internal wiring is defined as that contained within the premises of the Subscriber which begins at the demarcation point, not including any active elements such as amplifiers, set-top box or decoder boxes, or remote control units. The demarcation point for new and existing single unit installations shall be a point at (or about) 12 inches outside of where the cable wire enters the Subscriber’s premises and for new and existing multiple unit installations, the demarcation point shall be a point at (or about) 12 inches outside of where the cable wire enters the Subscriber’s

dwelling unit, but shall not include loop through or other similar series cable wire. (Part 76 of Chap. I of Title 47 of the Code of Federal Regulations, Section 76.5(l) and (m)).

(2) Upon voluntary termination of cable service by a Subscriber, the Company shall not remove the internal wiring unless it gives the Subscriber the opportunity to acquire the internal wiring at the replacement cost to be determined based on the replacement cost per foot of cabling multiplied by the length in feet of the cable home wiring. If the Subscriber declines to acquire the internal wiring, the Company must then remove it within thirty (30) days and if the Company fails to so remove within said thirty (30) days, the wiring shall thereafter belong to the Subscriber and the Company shall make no subsequent attempt to remove it or to restrict its use. (Part 76 of Chap. I of Title 47 of the Code of Federal Regulations, Section 76.802.)

3. Maintenance of Facilities

The Company will maintain its facilities at its own cost where such maintenance service is required by reasonable wear and tear. Where maintenance service is occasioned by abuse and/or neglect of the Subscriber, an hourly charge (as set forth in this Schedule) shall be made for the cost of such maintenance service. Neglect or negligence on the part of the Subscriber shall be construed as any act which would not be performed by a reasonable Subscriber which the Subscriber knows or should know will damage or accelerate the deterioration of the Company's facilities or equipment on the Subscriber's premises or related to the providing of services to the Subscriber.

4. Subscriber Provided Facilities

Subscriber provided equipment may be connected to the facilities of the Company only in accordance with the following provisions:

A. Subscriber provided equipment shall be limited to devices that do not cause electronic or physical harm to the Company's system and that may not be used to assist, and are not intended or designed to assist, in the unauthorized reception of service. Set-Top Boxes that are used as tuners only and do not de-scramble non-authorized services, or any other equipment that does not deprive the Company of income permitted under this Schedule, shall be deemed permissible subject to the limitations in this Paragraph 4.

B. The granting of approval for the connection of Subscriber provided equipment, as described in Subparagraph 4A, does not constitute any representation on the part of the Company regarding the compatibility of such equipment with the Company's facilities. The Company shall not be responsible to the Subscriber for damages arising out of mistake, improper design, improper use or any other cause, to the facilities of the Subscriber so attached. Approval by the Company does not constitute any release to the Subscriber for damages that may occur to the Company's facilities by reason of the connection of such Subscriber provided equipment. Nothing contained in this subparagraph shall be construed as the Company avoiding its legal responsibilities pursuant to this Schedule or State or Federal regulations.

C. Any use of the Company's facilities not reasonably contemplated shall be permitted only with the written consent of the Company.

D. Maintenance service of television receivers or other Subscriber owned equipment described in Subparagraph 4A above is the responsibility of the Subscriber. The Company does not provide such service nor shall it bear the costs of such service.

5. Taxes and Fees

Rates do not include applicable fees such as FCC approved user fees, New Jersey sales taxes and franchise fees. These items are reflected separately on subscriber invoices.

6. Availability of Service

*Availability of service information in regard to Spectrum Programming**

Spectrum TV Basic– requires digital cable compatible equipment such as a digital Set-Top Box (Spectrum Receiver) or digital television or other device that includes a QAM tuner to view basic services transmitted in digital format. Premium channels and international Tiers require Spectrum TV Basic and a digital set top box.

Digi Tiers, Silver or Gold require Spectrum TV Select or Mi Plan Latino.

Spectrum TV Select/Silver/Gold Packages require digital capable equipment such as a Spectrum Receiver.

Seasonal Sports Services – requires Spectrum TV Basic and a Spectrum Receiver.

*Please note that subscribers may use CableCARD equipped devices in lieu of Spectrum Receivers to access all one-way services but cannot access two-way services with these devices.

The Company reserves all rights with respect to the offering of Home Phone services as well as Internet services. The inclusion of Home Phone and Internet information in this Schedule is for informational purposes only. Nothing in this submission should be construed as an admission or agreement that Home Phone VoIP-based services and High Speed online services are regulated services, telecommunications services, local exchange services, or otherwise subject to the jurisdiction of the BPU.

*Availability of service information in regard to existing customers as of November 14, 2016**

Starter TV (reception) – requires digital cable compatible equipment such as a digital Set-Top Box or digital television or other device that includes a QAM tuner to view basic services transmitted in digital format.

Standard TV – requires Starter TV and an addressable Set-Top Box for full complement of channels. Standard TV Plus Service – requires Starter TV and an addressable Set-Top Box.

Premium Channels – requires Starter TV and an addressable Set-Top Box.

The Guide – requires Starter TV and a digital Set-Top Box. Includes interactive picture-in-picture program guide, a variety of Music Choice channels, access to Pay-Per-View and On Demand programming, International Packages and Movie Packages.

Digital Video Recorder (DVR) Service – Requires Starter TV and the Guide and a digital video recorder Set-Top Box.

Preferred TV Packages – requires Starter TV as well as a digital Set-Top Box. Each package includes either Variety Pass, Variety Lite Español or Variety Plus Espanol.

Preferred TV Lite Pack: Includes Starter TV, a selection of channels from Standard TV, The Guide, one digital/HD Set-Top Box and remote on one set.

Preferred TV Lite with Basic Internet: Includes Preferred TV Lite Pack and Basic Internet.

Preferred TV Lite & Home Phone: Includes Preferred TV Lite, and Home Phone service.

Triple Play Intro Package: Includes Preferred TV Lite, Basic Internet and Home Phone service.

Preferred TV: Includes Starter TV, Standard TV, Standard TV Plus, Variety Pass or Variety Lite Espanol, the Guide, one digital/HD Set-Top Box and remote on one set.

Preferred TV + Standard Internet or Earthlink Standard or Home Phone: Includes Preferred TV and Standard Internet or Earthlink Standard or Home Phone service.

Preferred TV Triple: Includes Preferred TV, choice of Standard Internet, or Earthlink Standard and Home Phone service.

SignatureHome: Includes Preferred TV and DTV Service, whole house DVR service with two networked HD/DVR Set-Top Boxes and remotes, Ultimate Internet service and modem, Home WiFi, and Home Phone service and modem.

The Company reserves all rights with respect to the offering of Home Phone services as well as Internet services. The inclusion of Home Phone and Internet information in this Schedule is for informational purposes only. Nothing in this submission should be construed as an admission or agreement that Home Phone VoIP-based services and High Speed online services are regulated services, telecommunications services, local exchange services, or otherwise subject to the jurisdiction of the BPU.

TWC Movie Pass – requires Starter TV and digital Set-Top Box. Also includes Turner Classic Movies and Fox Movie Channel. The Guide required if purchased without a Preferred TV Package.

Pay Per View Services – requires Starter TV and a digital Set-Top Box.

On Demand (movies and programming) – requires Starter TV and a digital Set-Top Box.

Premiums On Demand (POD)** – requires Starter TV, a digital Set-Top Box and the purchase of an applicable multichannel premium.

Family Choice – requires Starter TV and a digital Set-Top Box.

Seasonal Sports Services – requires Starter TV and a digital Set-Top Box.

TWC Sports Pass – requires Starter TV, DTV and a digital Set-Top Box.

International Packages – requires Starter TV, a digital Set-Top Box and either a Preferred TV Package or The Guide. Each package includes CNN International and AZN Channel plus choice of international premium(s).

HD Pass – requires Starter TV, The Guide and a high definition Set-Top Box.

*Please note that Subscribers may use CableCARD equipped devices in lieu of digital Set-Top Boxes to access all one-way services but cannot access two-way services with these devices.

** included with the purchase of affiliated Premium service.

7. Credit for Service Outage

The Company strives to provide subscribers with the finest reception possible. If a subscriber experiences a total loss of the video or audio portion of any level of cable television service for six or more continuous hours, he/she may be eligible for a credit. Outage credits are calculated and prorated by multiplying the applicable daily service rate by the number of days, or portion thereof, of the outage, with a minimum of one day's credit. A request for credit must be made by phone or in writing within 30 days of the service interruption.

8. Lost, Stolen or Damaged Equipment

The cable box, remote control unit and cable modem are the property of Spectrum New Jersey, LLC. If a customer moves or discontinues service, the customer must return the equipment to the Company. A lost, stolen or non-returned cable box may result in a charge not to exceed the Company's replacement cost of the equipment. A charge for damaged equipment may be assessed in an amount not to exceed the reasonable repair costs or actual replacement costs, whichever is less, of the equipment.

9. Responsibility for Unauthorized Services or Unapproved Equipment

Each Subscriber shall be responsible for any improper use of equipment or the receipt of unauthorized services at the premises for which the account is established. Each Subscriber agrees to pay to the Company the value of all unauthorized services received at such premises, with or without the personal knowledge or express request of the Subscriber. Unauthorized services shall be defined as the receipt of any programming on any channel for which proper payment to the Company under this Schedule has not been made.

10. Terms of Payment

All Subscribers are billed monthly.

11. Rates for Commercial Establishments

Rates for commercial customers vary depending upon various factors, including, but not limited to, channel line-up, term of agreement, maximum occupancy of establishment, etc.

12. Qualifications

All charges exclude applicable taxes, FCC fees, franchise fees.

By subscribing to these services, customer agrees to be bound by the terms of Spectrum's Subscriber Agreement which can be found at spectrum.com/policies/terms-of-service. CableCARD customers subscribing to any service package in which leased equipment is included in the package price, may receive a discounted price, reduced by an amount equal to/greater than the fee for such equipment.

For customers receiving service through commercial accounts or bulk arrangements, some products, pricing and other information contained herein may not apply. Please refer to the terms and conditions of the separate agreement. Where terms are inconsistent with information in the Service Rates, the terms and conditions of the separate agreement will apply.

An amplifier may be required for a dwelling with multiple outlets. Technician assessment and professional installation required.

Prices are per month unless noted otherwise. Programming may vary and all services may not be available in all areas. Rates, number of channels, programs/content, services & packages are subject to change or discontinuance at any time, subject to applicable law. Unless specified on this rate card, additional installation services are generally billed using the Labor Charge in 1/4 hour increments. Charter reserves the right to institute different rates or terms and conditions of service for promotional purposes. Customers are not required to subscribe to any tier of service, other than Spectrum TV Basic, in order to

purchase premium channels, or where available, Pay-Per-View or On Demand. Charter-issued Spectrum receiver or CableCARD required to view most programming channels. Charter-issued Spectrum receiver required to view Pay-Per-View and On Demand programming (where available). HD-capable equipment required to view HD programming (where available). All programming may not be available to CableCARD customers.

RATES AND CHARGES

SPECTRUM RESIDENTIAL SERVICES AND RATES
AVAILABLE TO NEW CUSTOMERS AS OF NOVEMBER 12, 2019

SPECTRUM TRIPLE PLAY PACKAGES (PER MONTH):	
Triple Play TV Select (includes Spectrum TV Select, Spectrum Internet and Spectrum Voice)	\$149.97
Triple Play TV Silver (includes Spectrum TV Silver, Spectrum Internet and Spectrum Voice)	\$174.97
As of December 2, 2020 for new customers	\$179.97
Triple Play TV Gold (includes Spectrum TV Gold, Spectrum Internet and Spectrum Voice)	\$194.97
As of December 2, 2020 for new customers	\$199.97
Triple Play Mi Plan Latino - (includes Spectrum Mi Plan Latino, Spectrum Internet and Spectrum Voice)	\$120.97
As of March 31, 2020 for new customers	\$130.97
Triple Play Mi Plan Latino Silver- (includes Spectrum Mi Plan Latino Silver, Spectrum Internet and Spectrum Voice)	\$145.97
As of March 31, 2020 for new customers	\$155.97
Triple Play Mi Plan Latino Gold- (includes Spectrum Mi Plan Latino Gold, Spectrum Internet and Spectrum Voice)	\$165.97
As of March 31, 2020 for new customers	\$175.97
SPECTRUM DOUBLE PLAY PACKAGES (PER MONTH):	
Double Play TV Select (includes Spectrum TV Select and Spectrum Internet)	\$139.98
Double Play TV Silver (includes Spectrum TV Silver and Spectrum Internet)	\$164.98
As of December 2, 2020 for new customers	\$169.98
Double Play TV Gold (includes Spectrum TV Gold and Spectrum Internet)	\$184.98
As of December 2, 2020 for new customers	\$189.98
Double Play Mi Plan Latino (includes Spectrum Mi Plan Latino and Spectrum Internet)	\$110.98
As of March 31, 2020 for new customers	\$120.98

Double Play Mi Plan Latino Silver	\$135.98
(includes Spectrum Mi Plan Latino Silver and Spectrum Internet)	
As of March 31, 2020 for new customers	\$145.98
Double Play Mi Plan Latino Gold	\$155.98
(includes Spectrum Mi Plan Latino Gold and Spectrum Internet)	
As of March 31, 2020 for new customers	\$165.98
Double Play TV Select	\$83.98
(includes Spectrum TV Select and Spectrum Voice)	
Double Play TV Silver	\$108.98
(includes Spectrum TV Silver and Spectrum Voice)	
As of December 2, 2020 for new customers	\$113.98
Double Play TV Gold	\$128.98
(includes Spectrum TV Gold and Spectrum Voice)	
As of December 2, 2020 for new customers	\$133.98
Double Play Mi Plan Latino	\$ 54.98
(includes Spectrum Mi Plan Latino and Spectrum Voice)	
As of March 31, 2020 for new customers	\$ 64.98
Double Play Mi Plan Latino Silver	\$79.98
(includes Spectrum Mi Plan Latino Silver and Spectrum Voice)	
As of March 31, 2020 for new customers	\$89.98
Double Play Mi Plan Latino Gold	\$99.98
(includes Spectrum Mi Plan Latino Gold and Spectrum Voice)	
As of March 31, 2020 for new customers	\$109.98

SPECTRUM TV SERVICES & PACKAGES (PER MONTH)

Spectrum TV Basic	\$ 23.89
Spectrum TV Select	\$ 73.99
(includes Spectrum TV Basic)	
Spectrum TV Silver	\$ 98.99
(includes Spectrum TV Select, Digi Tier 1, HBO, and Showtime)	
As of December 2, 2020 for new customers	\$ 103.99
Spectrum TV Gold	\$ 118.99
(includes Spectrum TV Gold, Digi Tier 2, TMC, STARZ, and STARZ ENCORE)	
As of December 2, 2020 for new customers	\$ 123.99
Digi Tier 1*	\$ 12.00
Digi Tier 2*	\$ 12.00
Latino View	\$ 8.99
Mi Plan Latino	\$ 44.99
(includes Spectrum TV Basic, Latino View and a selection of English cable networks)	
As of March 31, 2020 for new customers	\$ 54.99
Mi Plan Silver	\$69.99
As of March 31, 2020 for new customers	\$79.99
Mi Plan Gold	\$89.99
As of March 31, 2020 for new customers	\$99.99
Internet with Video	\$65.99
Voice with video and/or Internet	\$9.99

*Available with subscription to Spectrum TV Select, Silver, Gold, or Mi Plan Latino.

PREMIUM NETWORKS (PER MONTH)

HBO®	\$ 15.00
Showtime®	\$ 15.00
The Movie Channel™	\$ 9.99
STARZ®	\$ 9.99
Cinemax®	\$ 9.99
EPIX®	\$ 5.99
STARZ ENCORESM	\$ 5.99

INTERNATIONAL PREMIUMS (PER MONTH)

Arabic	
(ART)	\$ 9.95
Bengali	
(The Bangladesh Channel)	\$9.95
Brazilian — Portuguese	
(PFC)	\$ 19.95
(PFC & RTPi)	\$ 21.95
(PFC, RTPi & TV Globo)	\$ 31.95
(RTPi)	\$3.95
(TV Globo)	\$ 19.95
(TV Globo & RTPi)	\$ 21.95
(Brazilian Passport - PFC & TV Globo)	\$ 29.95
Cantonese	

(Jade World View - TVB1 Cantonese, TVB2 Cantonese, TVBE Cantonese, TVBS Mandarin)	\$ 24.99
(TVB Jade World – TVB1, TVB2, TVBe, TVBS & CCTV4)	\$ 39.99
Filipino	
(Filipino View - Filipino On Demand, GMA Audio DWLS, GMA Audio DZBB, GMA Life TV, GMA News TV International, GMA Pinoy TV, Lifestyle, TFC [The Filipino Channel])	\$ 19.99
(GMA Pinoy)	\$ 12.95
(TFC)	\$ 11.95
(Filipino GMA Passport - GMA Life, GMA Pinoy, GMA DWLS Radio & GMA DZBB Radio)	\$ 14.95
(Filipino Pass Plus - Filipino On Demand, GMA Life, GMA Pinoy, GMA DWLS Radio, GMA DZBB Radio & TFC)	\$ 24.99
French	
(TV5MONDE)	\$ 9.95
German	
(DW Amerika)	\$ 9.95
Greek	
(Antenna)	\$ 14.95
(NGTV)	\$ 9.95
(Greek Passport - Antenna & NGTV)	\$ 15.95
Hebrew	
(The Israeli Network)	\$ 19.99
Hindi	
(Hindi View - NDTV 24/7 [New Delhi TV Limited], Set Asia, ZEE TV)	\$ 14.99
(Hindi View Premium - ABP News, EROS Now On Demand, ITV Gold, NDTV 24/7, SET ASIA, TV Asia, Willow TV, ZEE TV)	\$ 29.99
(Hindi Star Pass – STAR India PLUS, STAR India GOLD, Life OK & APB News)	\$ 19.99
(Hindi Pass – STAR India PLUS, Sony & Zee TV)	\$ 24.99
(Hindi Pass Plus – STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7 & ITV Gold)	\$ 39.99
(Hindi Passport – STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7, STAR India GOLD, Filmy, UTV Movies, ITV Gold & Eros Now)	\$ 69.99
(ITV Gold)	\$9.95
Italian	
(Mediaset Italia)	\$9.95
(Rai Italia)	\$9.95
(Italian Passport - Mediaset Italia & Rai Italia)	\$ 14.99

Japanese	
(Japanese View - TV JAPAN)) – new customers as of October 1, 2019	\$ 14.99
TV JAPAN – existing customers prior to October 1, 2019	\$24.95
Mandarin	
(CCTV-4 & CTI Zhong Tian)	\$ 11.99
(Chinese Cinema)	\$9.95
(Chinese Prime)	\$9.95
(ETTV China)	\$ 9.95
(ETTV Drama)	\$ 9.95
(ETTV Financial News)	\$9.95
(ETTV News)	\$ 9.95
(ETTV NY)	\$ 9.95
(Mandarin View -Phoenix InfoNews) - new customers as of October 1, 2019	\$9.99
Phoenix InfoNews - existing customers prior to October 1, 2019	\$9.95
(Phoenix North America)	\$9.95
(Yoyo TV)	\$ 9.95
(Mandarin Passport - CCTV -4, CTI Zhong Tian, Phoenix InfoNews & Phoenix North America)	\$ 19.99
(Mandarin ETTV Passport ETTV China, ETTV Drama, ETTV Financial News, ETTV News, ETTV NY & Yoyo TV)	\$ 19.99
(Mandarin Pass Plus - CCTV -4, CTI Zhong Tian, ETV China, ETTV Drama, ETTV Financial News, ETTV News, ETTV NY, Phoenix InfoNews, Phoenix North America & Yoyo TV)	\$ 29.99
Punjabi	
(Punjabi View – Jus Punjabi, Willow TV)	\$ 4.99
(Jus Punjabi)	\$9.95
(TV84)	\$ 11.95
Russian	
(Russian View – Channel One [CR1 Russia], NTV America Hungary, Rossiya 24 Channel, RTR Planeta Channel)	\$ 9.99
(Russia View Premium – Channel One [CR1 Russia], CTC Russian Network, DOM KINO, Muzika Pervogo, NTV America Hungary, Rossiya 24 Channel, RTN [Russian Television Network], RTR Planeta Channel, RTV1 Russian TV International, TV1000 Kino [Russian Kino], VREMYA)	\$ 29.99
(Channel One Russia)	\$ 14.95
(CTC)	\$ 9.95
(NTV America)	\$ 9.95
(RTN)	\$ 14.95

(RTN Plus)	\$ 14.95
(RTVi)	\$ 9.95
(TV1000 Russian Kino)	\$ 9.95
(Russian Passport - C1R, RTN, RTVi & TV 1000 Russian Kino)	\$ 25.99
(Russian Pass Plus - C1R, CTC, NTV America, RTN , RTN +, RTVi & TV 1000 Russian Kino)	\$ 29.99
(Russian Pass Max - C1R, CTC, Dom Kino, Muzika Pervogo, NTV America, Rossiya 24, RTN, RTN +, RTR Planeta, RTVi, TV 1000 Russian Kino & Vremya)	\$ 44.99
Vietnamese (Vietnamese View – SBTN [SBN Vietnamese Channel], TVBV Vietnamese)	\$ 9.99
(Vietnamese Pass – SBTN & TVBV)	\$ 19.99

SEASONAL SPORTS SERVICES

MLB Extra Innings, MLS Direct Kick, NBA League Pass, NHL Center Ice _____ Varies

ON DEMAND & PAY-PER-VIEW

On Demand Varies
(New Releases & Classic Movies, Adult & Special Events)

Pay-Per-View (Special Events, Adult Blocks)

Varies

SPECTRUM TV SPORTS PACK (PER MONTH)

(includes ESPN College Extra 1 HD, ESPN College Extra 2 HD, ESPN College Extra 3 HD, ESPN College Extra 4 HD, ESPN College Extra 5 HD, ESPN College Extra 6 HD, ESPN College Extra 7 HD, ESPN College Extra 8 HD, ESPN Goal Line/Bases, ESPNNews, Golf Channels, MAVTV Motorsports Network, MLB Strike Zone, NFL Network, NFL RedZone, NHL Network, Olympic Channel, Outdoor Channel, Tennis Channel

\$5.00

*existing customers who currently receive these channels as part of their service will not be charged an additional fee.

SUBSCRIPTION ON DEMAND (PER MONTH)

Here TV On Demand	\$ 6.99
Too Much For TV On Demand	\$14.99

OTHER SERVICES (PER MONTH)

Playboy TV**On Demand	\$ 15.99
Penthouse On Demand	\$ 15.99
HIS On Demand	\$ 15.99
Hustler On Demand	\$ 15.99
VIVID On Demand	\$ 15.99
TEN On Demand	\$ 15.99
REAL On Demand	\$ 15.99
Manhandle On Demand	\$ 15.99
Adult 3-Pack On Demand	\$ 29.99

** Includes Playboy TV en Español (where available).

OTHER SERVICES (PER MONTH, continued)

Gaiam TV Fit & Yoga On Demand	\$ 6.99
Acorn TV On Demand	\$ 5.99
Shudder On Demand	\$ 5.99
Urban Movie Channel On Demand	\$ 4.99
Sundance Now On Demand	\$ 6.99
AMC Premiere On Demand	\$ 4.99
Fox Soccer Plus	\$10.00

EQUIPMENT RENTAL & OTHER SERVICES (PER MONTH)

Spectrum Receiver and Remote (per outlet)***	\$ 7.99
Secure Connection (per receiver or CableCARD)****	\$ 1.00
DVR Service Fee for 1 DVR	\$12.99
DVR Service Fee Package (supports up to 4 DVR receivers) (additional \$19.99 for 5-8 DVR receivers)	\$19.99
CableCARD (each)	\$ 1.00

***DVR service fee required with subscription to DVR or HD-DVR receiver.

****The Secure Connection charge ensures that the connection between a Spectrum Receiver (or any other authorized device) and the Charter network is secure and that subscribers receive through the connection all of the services they are lawfully authorized to receive.

INSTALLATION SERVICE CALL
(PER ACTIVITY)

Primary Installation/Reconnect (when truck roll required)	\$ 49.99
Move Transfer	\$ 49.99
Trip Charge*****	\$ 49.99
Custom Work Hourly Service Charge	\$ 49.99
Service Call Truck Roll	\$ 49.99
Wall Fish	\$ 49.99
Home Shipping Charge (Spectrum receiver,)	\$ 0.00

*****Applicable when adding and/or relocating outlet, upgrading and/or downgrading services and picking up equipment.

MISCELLANEOUS CHARGES (PER ACTIVITY)

Late Fee	\$ 8.95
Reconnection Fee	\$ 4.99
Non-Sufficient Funds Fee	\$ 25.00
Agent Assisted Payment	\$ 5.00
Additional Statement Copies	\$ 1.99

MISCELLANEOUS CHARGES (PER ACTIVITY)

Broadcast TV Surcharge	\$16.45
------------------------	---------

UNRETURNED EQUIPMENT FEES (PER UNIT)

CableCARD	\$ 20.00
Enhanced DVR Receiver	\$ 103.00
HD Digital Terminal Adapter	\$ 40.00
HD-DVR Receiver	\$ 103.00
HD Receiver	\$ 103.00
IntelligentHome Cloud Server	\$ 135.00
IntelligentHome Touchscreen	\$ 336.00
IP Receiver	\$103.00
Voice Adapter	\$ 43.00
Tuning Adapter	\$ 130.00

RATES AND CHARGES

SPECTRUM RESIDENTIAL SERVICES AND RATES
AVAILABLE TO EXISTING CUSTOMERS AS OF OCTOBER 6, 2019

SPECTRUM TRIPLE PLAY PACKAGES (PER MONTH):

Triple Play TV Select (includes Spectrum TV Select, Spectrum Internet and Spectrum Voice)	\$ 148.47
Triple Play TV Silver (includes Spectrum TV Silver, Spectrum Internet and Spectrum Voice)	\$ 168.47
Triple Play TV Gold (includes Spectrum TV Gold, Spectrum Internet and Spectrum Voice)	\$ 188.47
Triple Play Mi Plan Latino - (includes Spectrum Mi Plan Latino, Spectrum Internet and Spectrum Voice)	\$ 120.97
Triple Play Mi Plan Latino Silver- (includes Spectrum Mi Plan Latino Silver, Spectrum Internet and Spectrum Voice)	\$ 140.97
Triple Play Mi Plan Latino Gold- (includes Spectrum Mi Plan Latino Gold, Spectrum Internet and Spectrum Voice)	\$ 160.97

SPECTRUM DOUBLE PLAY PACKAGES (PER MONTH):

Double Play TV Select (includes Spectrum TV Select and Spectrum Internet)	\$ 138.48
Double Play TV Silver (includes Spectrum TV Silver and Spectrum Internet)	\$ 158.48
Double Play TV Gold (includes Spectrum TV Gold and Spectrum Internet)	\$ 178.48
Double Play Mi Plan Latino (includes Spectrum Mi Plan Latino and Spectrum Internet)	\$ 110.98
Double Play Mi Plan Latino Silver (includes Spectrum Mi Plan Latino Silver and Spectrum Internet)	\$ 130.98
Double Play Mi Plan Latino Gold (includes Spectrum Mi Plan Latino Gold and Spectrum Internet)	\$ 150.98
Double Play TV Select (includes Spectrum TV Select and Spectrum Voice)	\$ 82.48
Double Play TV Silver (includes Spectrum TV Silver and Spectrum Voice)	\$ 102.48
Double Play TV Gold (includes Spectrum TV Gold and Spectrum Voice)	\$ 122.48
Double Play Mi Plan Latino	\$ 54.98

(includes Spectrum Mi Plan Latino and Spectrum Voice)	
Double Play Mi Plan Latino Silver	\$ 74.98
(includes Spectrum Mi Plan Latino Silver and Spectrum Voice)	
Double Play Mi Plan Latino Gold	\$ 94.98
(includes Spectrum Mi Plan Latino Gold and Spectrum Voice)	

SPECTRUM TV SERVICES & PACKAGES (PER MONTH)

Spectrum TV Basic	\$ 23.89
Spectrum TV Select	\$ 72.49
(includes Spectrum TV Basic)	
Spectrum TV Silver	\$ 92.49
(includes Spectrum TV Select, Digi Tier 1, HBO, and Showtime)	
Spectrum TV Gold	\$ 112.49
(includes Spectrum TV Silver, Digi Tier 2, TMC, STARZ, and STARZ ENCORE)	
Digi Tier 1*	\$ 12.00
Digi Tier 2*	\$ 12.00
Latino View	\$ 8.99
Mi Plan Latino	\$ 44.99
(includes Spectrum TV Basic, Latino View and a selection of English cable networks)	
Mi Plan Silver	\$ 64.99
Mi Plan Gold	\$ 84.99
Internet	\$ 65.99
Voice	\$ 9.99

*Available with subscription to Spectrum TV Select, Silver, Gold, or Mi Plan Latino.

PREMIUM NETWORKS (PER MONTH)

HBO®	\$ 15.00
Showtime®	\$ 15.00
The Movie Channel™	\$ 9.99
STARZ®	\$ 9.99
Cinemax®	\$ 9.99
EPIX®	\$ 5.99
STARZ ENCORESM	\$ 5.99

INTERNATIONAL PREMIUMS (PER MONTH)

Arabic (ART)	\$ 9.95
Bengali (The Bangladesh Channel)	\$ 9.95
Brazilian — Portuguese (PFC)	\$ 19.95
(PFC & RTPi)	\$ 21.95
(PFC, RTPi & TV Globo)	\$ 31.95

(RTPi)	\$ 3.95
(TV Globo)	\$ 19.95
(TV Globo & RTPi)	\$ 21.95
(Brazilian Passport - PFC & TV Globo)	\$ 29.95
Cantonese	
(TVB Jade World – TVB1, TVB2, TVBe, TVBS & CCTV4)	\$ 39.99
Filipino	
(GMA Pinoy)	\$ 12.95
(TFC)	\$ 11.95
(Filipino GMA Passport - GMA Life, GMA Pinoy, GMA DWLS Radio & GMA DZBB Radio)	\$ 14.95
(Filipino Pass Plus - Filipino On Demand, GMA Life, GMA Pinoy, GMA DWLS Radio, GMA DZBB Radio & TFC)	\$ 24.99
French	
(TV5MONDE)	\$ 9.95
German	
(DW Amerika)	\$ 9.95
Greek	
(Antenna)	\$ 14.95
(NGTV)	\$ 9.95
(Greek Passport - Antenna & NGTV)	\$ 15.95
Hebrew	
(The Israeli Network)	\$ 19.99
Hindi	
(Hindi Star Pass – STAR India PLUS, STAR India GOLD, Life OK & APB News)	\$ 19.99
(Hindi Pass – STAR India PLUS, Sony & Zee TV)	\$ 24.99
(Hindi Pass Plus – STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7 & ITV Gold)	\$ 39.99
(Hindi Passport – STAR India PLUS, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7, STAR India GOLD, Filmy, UTV Movies, ITV Gold & Eros Now)	\$ 69.99
(ITV Gold)	\$ 9.95
Italian	
(Mediaset Italia)	\$ 9.95
(Rai Italia)	\$ 9.95
(Italian Passport - Mediaset Italia & Rai Italia)	\$ 14.99
Japanese	
(TV JAPAN)	\$ 24.95
Mandarin	

(CCTV-4 & CTI Zhong Tian)	\$ 11.99
(Chinese Cinema)	\$ 9.95
(Chinese Prime)	\$ 9.95
(ETTV China)	\$ 9.95
(ETTV Drama)	\$ 9.95
(ETTV Financial News)	\$ 9.95
(ETTV News)	\$ 9.95
(ETTV NY)	\$ 9.95
(Phoenix InfoNews)	\$ 9.95
(Phoenix North America)	\$ 9.95
(Yoyo TV)	\$ 9.95
(Mandarin Passport - CCTV -4, CTI Zhong Tian, Phoenix InfoNews & Phoenix North America)	\$ 19.99
(Mandarin ETTV Passport ETTV China, ETTV Drama, ETTV Financial News, ETTV News, ETTV NY & Yoyo TV)	\$ 19.99
(Mandarin Pass Plus - CCTV -4, CTI Zhong Tian, ETV China, ETTV Drama, ETTV Financial News, ETTV News, ETTV NY, Phoenix InfoNews, Phoenix North America & Yoyo TV)	\$ 29.99
Polish (TV Polonia & Polskie Radio)	\$ 17.95
Punjabi (Jus Punjabi)	\$ 9.95
(TV84)	\$ 11.95
Russian (Channel One Russia)	\$ 14.95
(CTC)	\$ 9.95
(NTV America)	\$ 9.95
(RTN)	\$ 14.95
(RTN Plus)	\$ 14.95
(RTVi)	\$ 9.95
(TV1000 Russian Kino)	\$ 9.95
(Russian Passport - C1R, RTN, RTVi & TV 1000 Russian Kino)	\$ 25.99
(Russian Pass Plus - C1R, CTC, NTV America, RTN , RTN +, RTVi & TV 1000 Russian Kino)	\$ 29.99
(Russian Pass Max - C1R, CTC, Dom Kino, Muzika Pervogo, NTV America, Rossiya 24, RTN, RTN +, RTR Planeta, RTVi, TV 1000 Russian Kino & Vremya)	\$ 44.99
Vietnamese (Vietnamese Pass – SBTN & TVBV)	\$ 19.99

SEASONAL SPORTS SERVICES

MLB Extra Innings, MLS Direct Kick, NBA League Pass, NHL Center
Ice _____ Varies

ON DEMAND & PAY-PER-VIEW

On Demand (New Releases & Classic Movies, Adult & Special Events)	Varies
Pay-Per-View (Special Events, Adult Blocks)	Varies

SUBSCRIPTION ON DEMAND (PER MONTH)

Disney On Demand	\$ 3.99
Disney Family Movies On Demand	\$ 4.99
Here TV On Demand	\$ 6.99
Too Much For TV On Demand	\$ 14.99

OTHER SERVICES (PER MONTH)

Playboy TV** On Demand	\$ 15.99
Penthouse On Demand	\$ 15.99
HIS On Demand	\$ 15.99
Hustler On Demand	\$ 15.99
VIVID On Demand	\$ 15.99
TEN On Demand	\$ 15.99
REAL On Demand	\$ 15.99
Manhandle On Demand	\$ 15.99
Adult 3-Pack On Demand	\$ 29.99

** Includes Playboy TV en Español (where available).

EQUIPMENT RENTAL & OTHER SERVICES (PER MONTH)

Spectrum Receiver and Remote (per outlet)***	\$ 7.99
Secure Connection (per receiver or CableCARD)****	\$ 1.00
DVR Service Fee for 1 DVR	\$ 12.99
DVR Service Fee Package (supports up to 4 DVR receivers) (additional \$19.99 for 5-8 DVR receivers)	\$ 19.99
CableCARD (each)	\$ 1.00

***DVR service fee required with subscription to DVR or HD-DVR receiver.

****The Secure Connection charge ensures that the connection between a Spectrum Receiver (or any other authorized device) and the Charter network is secure and that subscribers receive through the connection all of the services they are lawfully authorized to receive.

INSTALLATION SERVICE CALL
(PER ACTIVITY)

Primary Installation/Reconnect (when truck roll required)	\$ 49.99
Move Transfer	\$ 49.99
Trip Charge*****	\$ 49.99
Custom Work Hourly Service Charge	\$ 49.99
Service Call Truck Roll	\$ 49.99
Wall Fish	\$ 49.99
Home Shipping Charge (Spectrum receiver,)	\$ 0.00

*****Applicable when adding and/or relocating outlet, upgrading and/or downgrading services and picking up equipment.

MISCELLANEOUS CHARGES (PER ACTIVITY)

Late Fee	\$ 8.95
Reconnection Fee	\$ 4.99
Non-Sufficient Funds Fee	\$ 25.00
Agent Assisted Payment	\$ 5.00
Additional Statement Copies	\$ 1.99

MISCELLANEOUS CHARGES (PER ACTIVITY)

Broadcast TV Surcharge	\$ 16.45
------------------------	----------

UNRETURNED EQUIPMENT FEES (PER UNIT)

CableCARD	\$ 20.00
Enhanced DVR Receiver	\$ 103.00
HD Digital Terminal Adapter	\$ 40.00
HD-DVR Receiver	\$ 103.00
HD Receiver	\$ 103.00
IntelligentHome Cloud Server	\$ 135.00
IntelligentHome Touchscreen	\$ 336.00
IP Receiver	\$ 103.00
Voice Adapter	\$ 43.00
Tuning Adapter	\$ 130.00

GRANDFATHERED RATE SCHEDULE
AVAILABLE ONLY TO EXISTING CUSTOMERS AS OF NOVEMBER 14, 2016

Triple Play Packages (monthly charge)

Triple Play Intro Package	\$ 146.99
Includes Preferred TV Lite Pack, Basic Internet, Home Phone, one Set-Top Box and one remote control.	
Preferred TV Triple Play	\$ 169.99
Includes Preferred TV or Preferred TV en Espanol, Standard Internet**, Home Phone, one Set-Top Box and one remote control.	
SignatureHome (monthly charge)	\$ 199.99
Includes Preferred TV or Preferred TV en Espanol, Whole House HD-DVR, two HD/DVR Set-Top Boxes and remotes, Ultimate Internet, Home WiFi and Home Phone.	

Double Play Packages (monthly charge)

Preferred TV Lite with Basic Internet	\$ 108.49
Preferred TV & Standard Internet**	\$ 136.49
Preferred TV Lite & Home Phone	\$ 111.49
Preferred TV & Home Phone	\$ 124.49

**Your choice of Standard Internet or Earthlink Standard.

Single Play Packages (monthly charge)

Essential TV	\$ 52.49
Includes Starter TV and selection of 40+ cable networks.	
Preferred TV Lite Pack	\$ 72.49
Includes 130 channels, one Set-Top Box and one remote control.	
Preferred TV Pack or Preferred TV en Espanol Pack	\$ 89.24
Includes Starter TV, Standard TV and Variety Pass or Variety Lite Espanol service with access to more than 350 channels, one Set-Top Box and one remote control.	
Preferred TV Pack or Preferred TV en Espanol Pack (without Set-Top Box)	\$ 78.99

El Paquetazo (monthly charge)

El Paquetazo	\$ 24.85
Includes Starter TV, Variety Lite Español (not including equipment)	
El Paquetazo & Home Phone*	\$ 63.49
Includes Starter TV, Variety Lite Español and Home Phone	
El Paquetazo & Standard Internet*	\$ 78.49
Includes Starter TV, Variety Lite Español and Standard Internet	
El Paquetazo & Basic Internet*	\$ 68.49
Includes Starter TV, Variety Lite Español and Basic Internet	
El Paquetazo Triple Play*	\$ 110.49

Includes Starter TV, Variety Lite Español , Standard Internet and Home Phone.

* These cable packages include your choice of one standard or HD Set-Top Box and one remote control.

A la carte Cable Services (monthly charge)

Starter TV	\$ 20.75
Family Choice (requires Starter TV)	\$ 12.99
Standard TV (requires Starter TV)	\$ 75.99
Standard TV Plus	\$ 4.50
(requires Starter TV and Standard TV and Set-Top Box.)	
Variety Pass or Variety Lite Español (requires Starter TV and Standard TV)	\$ 10.00
includes The Guide	
DVR/HD-DVR Service (Digital Video Recorder)	\$ 12.99/per set
Whole House DVR	\$ 19.99
The Guide (requires Starter TV and Set-Top Box)	\$ 3.00
Includes program guide, 46 channels of Music Choice, access to On Demand Programming, International Premium Channels and Digital Navigator Movie Packages.	
Additional Outlet Service Fee (per additional equipment)	\$ 0.00

Equipment (monthly charges)

Digital Adapter	\$ 7.99
Cable/HDTV/DVR/HD-DVR/DVR MR HD IP Set-Top Box	\$ 10.25/ea.
Remote Control	\$ 0.00/ea.
A/B Switch (one-time charge)	\$ 10.00/ea.
Equipment Deposit (one-time charge)	\$ 25.00
CableCARD™,	\$ 2.50/ea.
CableCARD can access one-way digital cable services. For specific information on CableCARD compatibility, please call Spectrum New Jersey, LLC.	

Premiums

HBO	\$ 16.99
Cinemax	\$ 9.99
The Movie Channel	\$ 9.99 each
Showtime or Starz	\$ 15.99 each
*Playboy TV with Playboy TV on Demand a la carte	\$ 15.99

International Premium Channels (monthly charge)

Includes CNN International. A minimum purchase of Starter TV is required in order to purchase International Premium Channels. Please disregard any information to the contrary. To receive these Premium services, Starter TV and digital cable equipment, such as a digital Set-

Top Box or a CableCARD equipped Unidirectional Digital Cable Product (UDCP), are required.

Packages

Brazilian Passport	\$ 29.95
Two Brazilian (in Portuguese) premiums including PFC & TV Globo	
Filipino GMA Passport	\$ 14.95
Four Filipino (in Tagalog) premiums including GMA Life, GMA Pinoy, GMA DWLS Radio and GMA DZBB Radio	
Filipino Pass Plus	\$ 24.99
Six Filipino (in Tagalog) premiums including Filipino On Demand, GMA Life, GMA Pinoy, GMA DWLS Radio, GMA DZBB Radio and The Filipino Channel (TFC)	
Hindi STAR Pass	\$ 19.99
Four Hindi channels including Star Gold, Star Plus, Life OK and ABP News	
Hindi Pass	\$ 24.99
Includes Star Plus, Sony and Zee TV	
Hindi Pass Plus	\$ 39.99
Includes Star Plus, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7 and ITV Gold	
Hindi Passport	\$ 69.99
Includes Star Plus, Sony, Zee TV, Life OK, Willow, TV Asia, NDTV 24/7, Star Gold, Filmy, UTV Movies, iTV Gold and Bollywood On Demand	
Italian Passport	\$ 14.99
Two Italian premiums including Mediaset Italia and Rai Italia	
TVB Jade World	\$ 39.99
Includes TVB1, TVB2, TVBe, TVBS and CCTV4	
Mandarin Passport	\$ 19.99
Four Chinese (in Mandarin) premiums including CCTV-4, CTI Zhong Tian, Phoenix InfoNews and Phoenix North America	
Mandarin ETTV Passport	\$ 19.99
Six Chinese (in Mandarin) premiums including ETTV China, ETTV Drama, ETTV Financial News, ETTV News, ETTVNY and Yoyo TV	
Mandarin Pass Plus	\$ 29.99
Ten Chinese (in Mandarin) premiums, including CCTV-4, CTI Shang Tian, ETTV China, ETTV Drama, ETTV Financial News, ETTV News, ETTV NY, Phoenix InfoNews, Phoenix North America and Yoyo TV	
Russian Passport	\$ 25.99
Four Russian premiums including C1R, RTN, RTVi and TV1000 Russian Kino	
Russian Pass Plus	\$ 29.99

Seven Russian channels including C1R, CTC, NTV America, RTN, RTN+, RTVi and TV1000 Russian Kino		
Russian Pass Max		\$ 44.99
Twelve Russian channels including C1R, CTC, Dom Kino, Muzika Pervogo, NTV America, Rossiya 24, RTN, RTN+, RTR Planeta, RTV1, TV1000 Russian Kino and Vremya		
Vietnamese Pass		\$ 19.99
Includes SBTN & TVBV		

Individual Premiums

Arabic	ART Cable	\$ 9.95
Brazilian/Portuguese	PFC	\$ 19.95
	RTPi	\$ 3.95
	PFC & RTPi	\$ 21.95
	PFC, RTPi & TV Globo	\$ 31.95
	TV Globo & RTPi	\$ 21.95
	TV Globo	\$ 19.95
Chinese – Mandarin	CCTV-4 & CTI Zhong Tian	\$ 11.99
	Chinese Cinema	\$ 9.95
	Chinese Prime	\$ 9.95
	ETTV China	\$ 9.95
	ETTV Drama	\$ 9.95
	ETTV Financial News	\$ 9.95
	ETTV News	\$ 9.95
	ETTV NY	\$ 9.95
	Phoenix Info News	\$ 9.95
	Phoenix North America	\$ 9.95
	Yoyo TV	\$ 9.95
Filipino	The Filipino Channel (TFC)	\$ 11.95
	GMA Pinoy TV	\$ 12.95
French	TV5 Monde	\$ 9.95
German	DW (Amerika)	\$ 9.95
Greek	Antenna	\$ 14.95
	NGTV	\$ 9.95
Hebrew	The Israeli Network	\$ 19.99
Italian	Mediaset	\$ 9.95
	RAI Italia	\$ 9.95
Japanese	TV Japan SD/HD	\$ 24.95
Polish	TV Polonia and Polskie Radio	\$ 17.95

Russian	Channel One Russia	\$ 14.95
	CTC	\$ 9.95
	NTV America	\$ 9.95
	RTN	\$ 14.95
	RTN Plus	\$ 14.95
	RTVi	\$ 9.95
	TV 1000 Russian Kino	\$ 9.95
South Asian – Bangladesh	The Bangladesh Channel	\$ 9.95
South Asian – Punjabi	Jus Punjabi	\$ 9.95
	TV84	\$ 11.95

Sports Packages

Full Season pricing shown; other pricing packages available.

ESPN Full Court	(seasonal price)	Varies
ESPN GamePlan	(seasonal price)	Varies
MLB Extra Innings	(seasonal price)	\$ Varies
MLS Direct Kick	(seasonal price)	Varies
NBA League Pass	(seasonal price)	Varies
NHL Center Ice	(seasonal price)	\$ Varies
TWC Sports Pass (only available with Digital TV service)		\$ \$12.00

* Installment billing available on most sports packages. Packages are non-refundable. Games subject to local blackout and other restrictions may apply. Prices, dates and programming subject to change. Subscription packages subject to applicable sales tax. Commercial locations require an appropriate license agreement.

Additional Digital Channels & Packages (monthly charge)

A minimum purchase of Starter TV is required. Please disregard any information to the contrary. To receive additional digital channels, Starter TV and digital cable equipment, such as a digital Set-Top Box or a CableCARD equipped Unidirectional Digital Cable Product (UDCP), are required.

Disney Family Movies on Demand	\$ 4.99
Disney On Demand	\$ 5.99
HD Pass	\$ 8.95
(includes MAV TV HD, MGM HD, Smithsonian HD, Smithsonian HD On Demand and TWC Sports Pass)	
The Jewish Channel On Demand	\$ 6.95
TWC Movie Pass	\$ 12.00
(includes all Encore channels, a variety of other movie channels and On-Demand movies)	
Encore Pass	\$ 6.99

(includes Encore Plex channels)
EPIX (launching 3/18/2014) \$ 5.99

TV-MA:

here! (includes here! On Demand) \$ 7.99
Too Much For TV \$ 14.99

ADULT:

Adult Package (includes three Adult services with On Demand channels) \$ 29.95
HIS On Demand* \$ 15.99
Manhandle (includes Manhandle on Demand) \$ 15.99
HIS & Manhandle Package* \$ 29.95
(includes HIS On Demand, Manhandle & Manhandle On Demand)
Hustler TV (includes Hustler HD & Hustler on Demand) \$ 15.99
VIVID On Demand \$ 15.99
Playboy TV (includes Playboy TV On Demand & Playboy en Español) \$ 15.99
Penthouse (includes Penthouse on Demand) \$ 15.99
REAL (includes REAL on Demand) \$ 15.99
TEN (includes TEN on Demand) \$ 15.99

* Not available as part of the adult package.

On Demand & Pay-Per-View (priced per order)

Movies On Demand Varies
Adult On Demand Varies

To find out how to block programming, tune to: TWCable How To On Demand Channel 100, or Answers on Demand Espanol Channel 799. Parental Control is advised. To find out how to block programming, tune to Channel 100 – TWCable How-To On Demand, or Channel 799 – Spanish Answers On Demand.

Connections & Installations

(one-time charges, plus sales tax where applicable.)

Installation of One Product (TV) \$ 47.99
Installation of Two Products (TV, Internet or Phone) \$ 44.99
Installation of Three Products (TV, Internet or Phone) \$ 34.99
Add'l Outlet (at time of initial install/reconnect) \$ 20.95/ea.
Trip Charge (after initial install) \$ 40.95

Installation charges for customer installations will be billed at the rate of \$37.62 per hour.

Amplifier charge: where a subscriber has 3 or more outlets, installation of amplifiers are provided by the Company at a flat fee \$45.00 per amplifier

EZ Connect Fee to mail a self-install kit to an existing customer \$ 9.99
EZ Connect Rescue Fee \$ 29.99

Time Off Service Suspension

(Minimum 4 weeks, maximum 6 months. Monthly equipment charges apply)

To suspend service (one-time charge)	\$ 1.99
To restore service (one-time charge)	\$ 1.99
TV customers without equipment (monthly charge)	\$ 5.00
Seasonal Charge	\$ 5.00
per primary outlet without set-top box per month	
Seasonal Charge	\$ 7.25
per each set-top box per month	

Other Charges

Unreturned Tuning Adaptor	\$ 130.00
Unreturned Digital Set-Top Box	\$ 103.00
Unreturned MR DVR	\$ 103.00
Unreturned HDTV Set-Top Box	\$ 103.00
Unreturned HD/DVR	\$ 103.00
Unreturned MR HD IP DVR	\$ 103.00
Unreturned CableCARD	\$ 20.00
Unreturned HD Digital Terminal Adapter	\$ 40.00

Miscellaneous Charges

Non- Sufficient Funds Fee	\$ 25.00
Late Fee	\$ 8.95
Reconnection Fee	\$ 4.99
Agent Assisted Payment Fee	\$ 5.00
Broadcast TV Fee	\$ 16.45
Sports Programming Surcharge	\$ 2.70

Additional Statement Copies	\$ 1.99
-----------------------------	---------

Grandfathered Rates***

Encore Multichannel Premium Package (including Fox Movie Channel)	\$ 15.95
EntertaiNet (2 Premiums w/Premiums On Demand)	\$ 143.95
EntertaiNet Package	\$ 134.99
EntertaiNet Triple Play	\$ 188.99
Preferred TV Intro	\$ 60.99
Preferred TV with 3 Premiums	\$ 107.99
Variety Pass w/ 1 Premium+ (includes choice of 1 multichannel premium)	\$ 27.90
Variety Pass w/ 2 Premiums + (includes choice of 2 multichannel premiums)	\$ 39.90
Variety Pass w/ 3 Premiums + (includes choice of 3 multichannel premiums)	\$ 47.90

Variety Pass w/ 4 Premiums + (includes choice of 4 multichannel premiums)	\$ 55.90
Variety Pass w/ 5 Premiums + (includes choice of 5 multichannel premiums)	\$ 62.90
Variety Pass w/ 6 Premiums + (includes all 6 multichannel premiums)	\$ 68.90
Dbest + (includes Starter TV, Standard TV and Standard TV Plus Services and choice of 4 multichannel premiums, Premiums On Demand, Standard Internet or Earthlink, digital/HD Set-Top Box and remote on one set)	\$ 166.49
It's all here + (includes Starter TV, Standard TV and Standard TV Plus Services and all 6 multichannel premiums, Premiums On Demand, Standard Internet or Earthlink, digital/HD Set-Top Box and remote on one set)	\$ 175.49
EntertaiNET: Includes Starter TV, Standard TV and Standard TV Plus Services, and a choice of 1 multichannel premium, Standard Internet or Earthlink, one digital/HD Set-Top Box and remote on one set	\$ 145.49
Preferred TV Premium: Includes Starter TV, Standard TV and Standard TV Plus Services and choice of 3 multichannel premiums, Premiums On Demand digital/HD Set-Top Box and remote on one set	\$ 107.99
Preferred TV Premium Double Play: Includes Starter TV, Standard TV and Standard TV Plus Services and choice of 3 multichannel premiums, Premiums on Demand, Standard Internet or Earthlink, digital/HD Set-Top Box and remote on one set.	\$ 144.49
Dbest Triple Play: Includes Starter TV, Standard TV and Standard TV Plus Services and choice of 4 multichannel premiums, Premiums On Demand, Standard Internet or Earthlink, Home Phone service, digital/HD Set-Top Box and remote on one set.	\$ 200.99
It's all here Triple Play: Includes Starter TV, Standard TV and Standard TV Plus Services and all 6 multichannel premiums, Premiums On Demand, Standard Internet or Earthlink, Home Phone service, digital/HD Set-Top Box and remote on one set.	\$ 109.99
EntertaiNET Triple Play: Includes Starter TV, Standard TV and Standard TV Plus Services, and a choice of 1 multichannel premium, Standard Internet or Earthlink, Home Phone service, one digital/HD converter and remote on one set.	\$ 185.99
Preferred TV Intro Package: Includes Starter TV, a selection of Standard TV, Standard TV Plus and Variety Pass networks, one digital/HD Set-Top Box and remote on one set.	\$ 71.24
Preferred TV Intro + Lite Internet or Earthlink Lite: Includes Starter TV, and a selection of Standard TV, Standard TV Plus and Variety Pass networks, one digital/HD Set-Top Box and remote on one set and a choice of Lite Internet or Earthlink Lite.	\$ 100.49
Preferred TV Intro + Digital Phone: Includes Starter TV, and a selection of Standard TV, Standard TV Plus and Variety Pass networks, one digital/HD Set-Top Box and remote on one set and Home Phone service.	\$ 103.49

Preferred TV En Español Triple Play: Includes Starter TV, a selection of Standard TV, Variety Pass en Esapnol networks, one digital/HD Set-Top Box and a remote on one set and a choice of Lite Internet or Earthlink Lite and Home Phone service.	\$ 113.49
Intro Triple Play: Includes Starter TV, Standard TV Plus, a selection of Standard TV and Variety Pass networks, one digital/HD Set-Top Box and remote on one set, Lite Internetor Earthlink Lite, and Home Phone service.	\$ 138.99
VCR Commander (one-time charge)	\$ 14.95/ea.
Playboy en Español	\$ 15.99
HDXtra + HD-DVR (both services)	\$ 18.00
Hindi Passport	\$ 29.99
Five South Asian (in Hindu) premiums including NEO Cricket, Sahara Filmy, SET Asia, TV Asia and Zee TV	
Hindi Pass Plus	\$ 39.99
Seven South Asian (in Hindu) premiums including Bollywood Hits On Demand, ITV, NEO Cricket, Sahara Filmy, SET Asia, TV Asia and Zee TV	
South Asian – Hindi	
Bollywood Hits on Demand	\$ 9.95
ITV Gold	\$ 9.95
Neo Cricket	\$ 9.95
Sahara Filmy	\$ 14.95
SET Asia	\$ 14.95
TV Asia	\$ 14.95
TV Asia & Zee TV	\$ 24.95
UTV Movies	\$ 9.99
Zee TV	\$ 14.95
Chinese – Cantonese	
TVB1	\$ 16.95

Multichannel Premiums with Premiums On Demand (monthly charge)

HBO, Cinemax, Showtime, The Movie Channel, Starz, Playboy TV*.

1 Premium with Premiums On Demand	\$ 15.95
2 Premiums with Premiums On Demand	\$ 27.95
3 Premiums with Premiums On Demand	\$ 35.95
4 Premiums with Premiums On Demand	\$ 43.95
5 Premiums with Premiums On Demand	\$ 50.95
6 Premiums with Premiums On Demand	\$ 56.95

***No longer available to new customers