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October 16, 2020

VIA ELECTRONIC MAIL

Aida Camacho-Welch, Secretary Board of Public Utilities 44 South Clinton Ave., 9th Floor Trenton, New Jersey 08625

Re: BPU Docket No. EO18101111

Dear Secretary Camacho-Welch:

Please find enclosed for filing the pre-filed Rebuttal Testimony of Joshua J. Cohen on behalf of Zeco Systems Inc. d/b/a Greenlots in BPU Docket No. EO18101111, *In the Matter of the Petition of Public Service Electric and Gas Company for Approval of its Clean Energy Future- Electric Vehicle and Energy Storage ("CEF-EVES") Program on a Regulated Basis.*

Thank you, please confirm receipt and feel free to contact me with any questions or concerns.

Respectfully submitted,

/s/ Nathan Howe

Nathan Howe

Enclosures

Cc: Service List (via e-mail)

STATE OF NEW JERSEY

BEFORE THE BOARD OF PUBLIC UTILITIES

In the Matter of the Petition of)	
Public Service Electric and Gas)	
Company for Approval of its)	BPU Docket No.
Clean Energy Future-Electric)	EO18101111
Vehicle and Energy Storage)	
("CEF-EVES") Program on a)	
Regulated Basis)	
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REBUTTAL TESTIMONY OF JOSHUA J. COHEN ON BEHALF OF ZECO SYSTEMS D/B/A/ GREENLOTS

October 16, 2020

1		I. INTRODUCTION
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3	Q.	Please state your name, position, and business address.
4	А.	My name is Joshua J. Cohen. I am Director of Policy for Zeco Systems, Inc. d/b/a
5		Greenlots ("Greenlots"). Greenlots' principal place of business is located at 767 S.
6		Alameda Street, Suite 200, Los Angeles, CA, 90021. I currently work remotely at my
7		home office in Maryland.
8		
9	Q.	Have you previously filed direct testimony in this proceeding?
10	А.	Yes, I filed direct testimony pertaining to Public Service Electric & Gas Company
11		("PSE&G" or "the Company")'s Clean Energy Future-Electric Vehicle and Energy
12		Storage Program ("CEF-EVES Program") as submitted on October 11, 2018.
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14	Q.	What is the purpose of your rebuttal testimony?
15	А.	I believe it is important to present different perspectives on certain assertions and amplify
16		others raised in the direct testimony of various witnesses, including that of ChargePoint
17		Witness Kevin Miller and Electrify America Witness Jigar Shah.
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19	Q.	Are you sponsoring any additional attachments as part of your rebuttal testimony?
20	А.	No.
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Q. In ChargePoint's direct testimony, Witness Miller described the market for electric
vehicle ("EV") charging infrastructure in New Jersey as "competitive" (page 6) and
disagreed with the description of the market as a "market failure" (page 8). Do you
share this view?

No. A competitive market for EV charging infrastructure does not exist at present in New 26 A. 27 Jersey. Greenlots expects this dynamic will change in time as EV adoption increases. Once EVs become plentiful enough in New Jersey to support a business case for private 28 parties to profitably deploy and operate public charging infrastructure at scale, then one 29 30 might more plausibly describe the market as competitive. Indeed, Greenlots sees the instant portfolio of pilot offerings as a critical step to help mature the market to that point 31 sooner rather than later, but at present a competitive market is aspirational outside of very 32 limited circumstances where a motivated buyer at scale of charging products and services 33 may exist. 34

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Q. In Electrify America's direct testimony, Witness Shah argued that utility ownership
 of public DC fast charging stations would be "premature" (page 26). Do you share
 this view?

A. No. In the context of the proposed CEF-EVES Program and the current state of the EV
charging market in New Jersey, Greenlots believes strongly that utility ownership and
operation of charging infrastructure will incentivize competition, spur the growth of the
competitive market, and hasten the day when it may become profitable for private
companies to deploy, own and operate publicly-accessible charging stations at scale.
Moreover, utility ownership will help ensure charging stations are well-maintained in

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Q. In ChargePoint's testimony, Witness Miller recommends modifying the program to
provide for "site host choice of charging equipment and network solutions" (page
25). Do you share this perspective?

good working order, and – particularly if the utilities are able to select and procure

hardware and software that support interoperability – avoid the risk of stranded assets.

A. Customer choice is an important aspect of a charging program. In the context of a utility
EV charging program, Greenlots views the utility as a key customer of the EV charging
market. The utility should have the appropriate flexibility to design its program and
procurement strategy and select its hardware and software partners. The site host should
have the choice of whether or not to participate in the utility's charging program, but not
to choose for the utility how it should design its EV charging program and procurement
strategy or select its hardware and software partners.

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59 Site host choice of charging networks has potentially costly implications. First, it would 60 place a burden on PSE&G to integrate its operating system and back-end software with 61 multiple charging networks. The complexity and added costs associated with this 62 integration can be significant and result in delayed program implementation. More 63 importantly, the additional expense may result in added costs passed through to 64 ratepayers or, if the utility faces a fixed budget, less deployed infrastructure.

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Indeed, the consequences of forcing utilities to offer multiple networks in their programdesign eliminates the ability of utilities to standardize on back-end network, billing and

68	control infrastructure. It could also result in increased consumer protection and security
69	concerns with respect to the flow of customer data, and outside entry points into utility
70	billing systems. The experience of many utilities in EV charging pilots is that the time,
71	cost and complexity to separately integrate with each EV charging provider's specific
72	network offering is one of the most challenging aspects of such programs.
73	
74	While well intentioned, both in principle and in practice, the implications of site host
75	choice of charging networks become more readily apparent if we extend this example
76	beyond the CEF-EVES Program into other areas of utility operations. Site host choice of
77	other information technology and operational systems and decisions such as demand
78	response (DR), distributed energy resource management systems (DERMS), billing
79	systems and other key functions would not only be seen as inappropriate involvement in
80	internal utility operations and decision-making but would be logistically complex and
81	costly. Establishing this precedent when it comes to selection of EV charging networks
82	could have an unintended and unwelcome effect beyond the instant proceeding.
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84	Greenlots is convinced that utility procurement, selection and management of charging
85	hardware and software offers multiple benefits. These benefits include strengthening
86	competition within the industry. Indeed, Greenlots views utility selection and
87	procurement of hardware and software as the purest form of competition, one in which
88	market participants can compete on price, functionality, features and other criteria. As
89	Greenlots noted in its direct testimony, this procurement model enables a variety of
90	market participants, regardless of size or market share, to compete equally based on clear

standards set forth by the utility within parameters approved by the Commission. 91 Moreover, a utility-led wholesale level procurement and selection of network provider 92 offers the greatest likelihood of driving costs down and offering the utility – and by 93 extension, its ratepayers – more value for every dollar spent. 94 95 96 **Q**. In ChargePoint's Testimony, Witness Miller recommends modifying the program to provide "site host control over pricing" and expressed the opinion that "flexibility in 97 pricing" which allows site hosts to "tailor pricing" for drivers is important (page 98 24). Do you share this perspective? 99 No. Driver pricing is one aspect of a broader vision that Greenlots sees as critical to 100 Α. ensuring a positive driver experience for utility-provided service, namely the uniform 101 expectation of pricing, reliability and customer service. Effectively, a driver should be 102

able to pull up to any utility-provided charging location and have the same experience there as anywhere else within that network. This is not to say that a utility cannot offer a range of pricing options, for instance to offer incentives to participate in managed charging or other tools to manage load. Put simply, the pricing experience needs to be consistent.

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There is another aspect to the importance of a consistent pricing experience: pricing is key to behavior. On the one hand, if a site host sets pricing too high and reduces or even eliminates the relative savings of driving an EV compared to driving a gas vehicle, that reduces the single largest incentive drivers have for choosing an electric vehicle, namely cost savings. Such a scenario would have the effect of hindering the state's EV adoption

114		goals and leveraging utility filings such as PSEG's CEF-EVES Program to do so. On the
115		other hand, pricing that is deeply discounted or even free and fails to reflect the cost of
116		electricity can create an expectation that such discounted pricing is the norm.
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118	Q.	Does this conclude your pre-filed rebuttal testimony?
119	A.	Yes.
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