

ISSUED: AUGUST 31, 2020
EFFECTIVE: SEPTEMBER 1, 2020
LINDA GUAY, DIRECTOR

9. AT&T DEDICATED ETHERNET

9.7 ETHERNET PAYMENT PLAN (EPP) (continued)

9.7.8 Conversions

During the Customer's EPP term, conversions may be made to a new EPP term of the same or greater length, from among any EPP options which are then available to new Customers hereunder. The expiration date of the new EPP term must be beyond the expiration date of the original EPP term. With the conversion to the new EPP term, the Customer incurs no liability for the remaining months on the original EPP term.

9.7.9 Administrative Charge

An Administrative Charge is applicable when Customers select a new EPP term or change the length of an existing EPP term.

9.7.10 Moves

Moves will be treated as a discontinuance of service and activation of new service. The previously waived non-recurring charges at the location(s) from which the circuit is being moved will be billed (if EPP term has not expired).

The Customer must select an EPP term for the new circuit. The new EPP term will be subject to the rates in effect at the time of the move. Termination Liability will apply for such a move except where all of the following conditions apply:

- The move is limited to one end of the AT&T Dedicated Ethernet circuit moving to a different Customer Site.
- The Customer's existing service must have been in place for at least 12 months.
- The Customer must select a new EPP with a term that is greater than or equal to the remainder of the existing EPP.
- Orders from the Customer to disconnect the existing service and reestablish service at the new location must be placed by the same Customer and received by the Company on the same date.
- No lapse in billing will occur for moves of service under an EPP. If the Customer requests that both the existing AT&T Dedicated Ethernet circuit and the new AT&T Dedicated Ethernet circuit be in service at the same time, such "overlapping" service shall be provided for no more than 30 days, and all applicable charges will be billed for both circuits during the period of overlapping service.

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