

**From:** [Michele Maxwell](#)  
**To:** [Secretary, Board](#)  
**Subject:** [EXTERNAL] Docket No. CM20030211  
**Date:** Wednesday, July 1, 2020 1:25:35 PM

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Good afternoon,

I'm writing to express my anger and frustration over the horrendous internet service we receive from CenturyLink in Knowlton Twp. I am asking that if the Altice/Service Electric acquisition is approved that it includes Knowlton Twp as well. I have a family of 5. 4 children who were virtually learning from home and I am working from home and the internet is ridiculous with Zoom meetings and the like, kids have had to miss meeting due to lousy internet speed, and we don't know what the future will bring. Seems that everything has to be done virtually. Please give us an option here! This one company and no speed upgrades is impossible to deal with going forward. I never knew that moving here would mean being left behind technologically and I can't imagine anyone wanting to move here if they were aware of this. I would have thought twice if I had known.

Thank you for your time,  
Michele A. Maxwell