

**From:** [Melinda Woods](#)  
**To:** [Secretary, Board](#)  
**Subject:** [EXTERNAL] Docket No. CM20030211  
**Date:** Tuesday, June 30, 2020 9:47:34 AM

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Dear BPU members,

As a Knowlton resident for over 15 years, I, like the rest of Knowlton, have suffered with inconsistent and unreliable internet speeds at the hands of CenturyLink. With no other options available to us we have had no choice but to continue to deal with this. Now, in the face of Covid-19, we are not only working from home, but also homeschooling our children virtually, conducting doctor check-ins virtually, and doing as much as we possibly can from home, **online**.

I urge you to finally hear our requests and NOT approve the Altice/Service Electric acquisition unless Altice agrees to expand their cable/internet lines to all of Knowlton Township!

Now is the time for better internet. Our lives have changed forever, and it's time the availability and quality of our services change with it too.

Sincerely,  
Melinda Woods  
Concerned Knowlton Resident