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CASE MANAGEMENT

OCT 24 2019

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

**State of New Jersey**  
OFFICE OF ADMINISTRATIVE LAW

BOARD OF PUBLIC UTILITIES

OCT 24 2019

MAIL RECEIVED

**INITIAL DECISION SETTLEMENT**

OAL DOCKET NO. PUC 06560-19

AGENCY DKT. NO. WR19030418

**IN THE MATTER OF THE PETITION  
OF PINELANDS WASTEWATER COMPANY  
FOR APPROVAL OF AN INCREASE IN  
ITS RATES FOR WATER SERVICE  
AND OTHER TARIFF CHARGES**

---

**Jay L. Kooper**, Vice President, General Counsel and Secretary (Middlesex Water and Wastewater Company/Pinelands Water and Wastewater Company)

**Peter Van Brunt** and **Patricia Krogman**, Deputy Attorneys General, for Staff of the Board of Public Utilities (Gurbir S. Grewal, Attorney General of New Jersey, attorney)

**Debra F. Robinson** and **Susan E. McClure**, Assistant Deputies Rate Counsel, for Division of Rate Counsel (Stefanie A. Brand, Director)

Record Closed: October 16, 2019

Decided: October 17, 2019

BEFORE **TRICIA M. CALIGUIRE**, ALJ:

This proceeding involves a petition by Pinelands Wastewater Company for an increase in its rates for wastewater service and to make other tariff changes, filed on March 29, 2019, with the Board of Public Utilities (Board). On May 14, 2019, the Board transmitted this matter to the Office of Administrative Law (OAL), for determination as a contested case. At the same

time, the Board transmitted to the OAL a companion matter filed by Pinelands Water Company, in which the petitioner was seeking an increase in its rates for water service, and to make other tariff changes.

A joint telephone prehearing conference was held on June 5, 2019, during which all parties requested consolidation of the petition of Pinelands Water Company, bearing OAL Docket Number PUC 06559-19, with the petition of Pinelands Wastewater Company, bearing OAL Docket Number PUC 06560-19. I issued an order of consolidation on June 10, 2019, and a prehearing order on June 13, 2019.

On July 8, 2019, a duly-noticed<sup>1</sup> public hearing was held in the Company's service territory, at 5:00 p.m., at Laurel Hall in Leisuretown Association, 236 Huntington Drive, Southampton, New Jersey. Over two hundred members of the public attended the public hearing; twenty-eight persons, including two local elected officials, made comments and several submitted documents to support their comments. Most of the speakers objected to the proposed rate increases by both Pinelands Water Company and Pinelands Wastewater Company; some raised specific concerns regarding local service of one or the other company. Several speakers had specific criticisms of the companies' financial and operational management practices. The comments made by the public, petitioners, staff of the Board, and the representative of the Division of Rate Counsel were transcribed and made a part of the record.

By letter dated October 16, 2019, petitioners, by and through General Counsel Jay Kooper, notified the undersigned that all parties in the consolidated matter had reached settlement and had executed two Stipulations of Settlement, one for each of the underlying rate cases. Accordingly, on October 17, 2019, I issued an Order to Sever OAL Docket Number PUC 06559-19, from OAL Docket Number PUC 06560-19.

On October 16, 2019, the parties filed a Stipulation of Settlement which resolves all issues in the proceeding docketed as PUC 06560-19. (J-1.) Said Stipulation of Settlement has been signed by petitioner, staff of the Board, and the New Jersey Division of Rate Counsel.

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<sup>1</sup> Proof of service and publication of the public notice of the hearing was made part of the record.

The Stipulation of Settlement indicates the terms of settlement and is attached and fully incorporated herein.

I have reviewed the terms of settlement and I **FIND**:

1. The parties have voluntarily agreed to the settlement as evidenced by their signatures or their representatives' signatures on the attached document.
2. The settlement fully disposes of all issues in controversy between the parties and is consistent with the law.

I hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration.

This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

October 17, 2019  
DATE

  
\_\_\_\_\_  
TRICIA M. CALIGUIRE, ALJ

Date Received at Agency:

10-18-19

Date Mailed to Parties:

10-18-19

nd

**APPENDIX**

**EXHIBITS**

**Jointly Submitted:**

J-1 Stipulation of Settlement

STATE OF NEW JERSEY  
BOARD OF PUBLIC UTILITIES  
OFFICE OF ADMINISTRATIVE LAW

RECEIVED

2019 OCT 16 P 1:08

STATE OF NEW JERSEY  
OFFICE OF ADMIN. LAW

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**In the Matter of Pinelands** :  
**Wastewater Company for Approval** : **OAL Docket No. PUC 06560-2019S**  
**of an Increase in its Rates for** : **BPU Docket No. WR19030418**  
**Wastewater Service and Other** :  
**Tariff Changes** :  
:

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**STIPULATION OF SETTLEMENT**

APPEARANCES:

Jay L. Kooper, Esq., General Counsel, and Stephen B. Genzer, Esq., Saul Ewing Arnstein & Lehr, LLP, on behalf of Pinelands Water Company, Petitioner

Peter Van Brunt, Deputy Attorney General, for the Staff of the New Jersey Board of Public Utilities (Gurbir S. Grewal, Attorney General of the State of New Jersey)

Debra F. Robinson, Esq., Deputy Rate Counsel and Susan McClure, Esq. Assistant Deputy Rate Counsel, on behalf of the Division of Rate Counsel (Stefanie A. Brand, Director)

TO THE HONORABLE TRICIA M. CALIGUIRE, ALJ AND THE BOARD OF PUBLIC UTILITIES:

This Stipulation of Settlement (“Stipulation”) resolves all issues in OAL Docket No. 06560-2019S and BPU Docket No. WR19030418 in which the Pinelands Wastewater Company (the “Company” or “Petitioner”) seeks to increase its rates for wastewater service and other tariff changes. The parties to this Stipulation of Settlement are the Company, the Division of Rate Counsel (“Rate Counsel”), and the Staff of the Board of Public Utilities (“Staff”) (collectively the “Signatory Parties”). As a result of an analysis of Petitioner’s pre-filed testimony and exhibits, extensive discovery conducted, conferences, negotiations, and a public hearing held on July 8, 2019 in Southampton, New Jersey, the Signatory Parties have come to an agreement on the issues in dispute in this matter. The Signatory Parties hereto agree and stipulate as follows:

The procedural history of this matter is as follows:

On March 29, 2019, Petitioner, a public utility corporation of the State of New Jersey, pursuant to N.J.S.A. 48:2-21, N.J.A.C. 14:1-5.11 and N.J.A.C. 14:1-5.12, filed a petition to increase rates for wastewater service and to make other tariff changes. Specifically, the Company requested a rate increase of \$482,969 or approximately 39.22% above the adjusted annual level of revenues for the test year ending September 30, 2019. The Board of Public Utilities (“Board”) transferred this matter to the Office of Administrative Law on April 5, 2019 as a contested case where it was assigned to Administrative Law Judge Tricia M. Caliguire (“ALJ Caliguire”). On May 8, 2019, the Board issued an Order suspending the Company’s proposed rate increase until August 29, 2019. Thereafter, the Board further suspended the proposed rate increase to December 29, 2019.

On June 10, 2019, ALJ Caliguire issued an Order of Consolidation in which she consolidated this matter with the matter examining Pinelands Water Company’s petition to increase rates for water service (BPU Docket No. WR19030417 and OAL Docket No. PUC 06559-2019S).

After proper notice, a public hearing was held on July 8, 2019, at Laurel Hall located in the Leisuretowne Association at 236 Huntington Drive in Southampton, New Jersey, with ALJ Caliguire presiding. Members of the public appeared and their comments were heard by the Signatory Parties and ALJ Caliguire. Approximately 28 individuals spoke at the public hearing. Their comments generally concerned the magnitude of the increase requested. The Board also received numerous petitions in opposition to the proposed increase from members of LeisureTowne, Inc., which constitutes a portion of the Petitioner’s customer base. Subsequently, several settlement discussions were held, and agreements reached during those discussions have resulted in the following Stipulation by the Signatory Parties:

1. The Company's total rate base for purposes of this proceeding is agreed to be \$4,347,851. The Signatory Parties agree to an overall rate of return of 8.32%, which is based on a capital structure of 50.74% equity with a cost rate of 9.60% and 49.26% long-term debt with a cost rate of 7.00%.

2. The Signatory Parties stipulate to a revenue increase for the Company of \$368,593 or 29.86% over present revenues of \$1,234,543 for total proposed annual revenues of \$1,603,136. (See Exhibit A – Proof of Revenues). The Signatory Parties agree that this revenue requirement represents the level of revenues necessary to ensure that the Company will continue to provide safe, adequate, and proper water service to its customers. The Signatory Parties anticipate the effective date of this increase to be the effective date set forth in the Board Order adopting this Stipulation of Settlement. No increase will take effect until the Board has had a full opportunity to review and make a determination regarding this stipulation and issues a written order approving any such increase.

3. The Signatory Parties agree that the proposed revised tariff rate pages, together with other revisions, attached hereto as Exhibit B, implementing the terms of this Stipulation, should be adopted by the Board in their entirety.

4. This Stipulation is the product of extensive negotiations by the Signatory Parties, and it is an express condition of the settlement embodied by this Stipulation that it be presented to the Board in its entirety without modification or condition. It is also the intent of the Signatory Parties to this Stipulation that this settlement, once accepted and approved by the Board, shall govern all issues specified and agreed to herein. The Signatory Parties to this Stipulation specifically agree that if adopted in its entirety by the Board, no appeal shall be taken

by them from the order adopting same as to those issues upon which the Signatory Parties have stipulated herein. The Signatory Parties agree that the within Stipulation reflects mutual balancing of various issues and positions and is intended to be accepted and approved in its entirety. Each term is vital to this Stipulation as a whole, since the Signatory Parties hereto expressly and jointly state that they would not have signed this Stipulation had any terms been modified in any way. In the event any particular aspect of this Stipulation is not accepted and approved by the Board, then any Signatory Party hereto materially affected thereby shall not be bound to proceed under this Stipulation. The Signatory Parties further agree that the purpose of this Stipulation is to reach fair and reasonable rates, and that it will avoid protracted and costly litigation of certain issues and that with respect to any policy or other issues which were compromised in the spirit of reaching an agreement, none of the Signatory Parties shall be prohibited from or prejudiced in arguing a different policy or position before the Board in any other proceeding, as such agreements pertain only to this matter and to no other matter.



5. This Stipulation may be executed in as many counterparts as there are Signatory Parties of this Stipulation, each of which counterparts shall be an original, but all of which shall constitute one and the same instrument.

PINELANDS WASTEWATER COMPANY

October 10, 2019  
Date

By: Jay L. Kooper  
Jay L. Kooper, Esq.  
General Counsel

GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

\_\_\_\_\_  
Date

By: \_\_\_\_\_  
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR – RATE COUNSEL

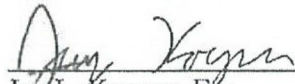
\_\_\_\_\_  
Date

By: \_\_\_\_\_  
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

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PINELANDS WASTEWATER COMPANY

October 10, 2019  
Date

By:   
Jay L. Kooper, Esq.  
General Counsel

GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

10-10-2019  
Date

By:   
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR – RATE COUNSEL

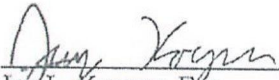
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By: \_\_\_\_\_  
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

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PINELANDS WASTEWATER COMPANY

October 10, 2019  
Date

By:   
Jay L. Kooper, Esq.  
General Counsel


GURBIR S. GREWAL  
ATTORNEY GENERAL  
OF NEW JERSEY  
Attorney for the Staff of the New Jersey  
Board of Public Utilities

10-10-2019  
Date

By:   
Peter Van Brunt,  
Deputy Attorney General

STEFANIE A. BRAND, ESQ.  
DIRECTOR - RATE COUNSEL

10/16/19  
Date

By:   
Susan McClure, Esq.  
Assistant Deputy Rate Counsel

PINELANDS WASTEWATER COMPANY  
 PROOF OF REVENUE  
 BPU DOCKET NO. WR19030418

SUMMARY OF PROJECTED REVENUES

	PRESENT RATES	PROPOSED RATES	DIFFERENCE	% CHANGE
RESIDENTIAL	\$ 1,106,487	\$ 1,436,956	\$ 330,469	29.87%
VINCENTOWN SERVICE	127,632	165,750	38,118	29.87%
MISCELLANEOUS	425	425	0	0.00%
ROUNDING	(1)	5	6	0.00%
GRAND TOTAL	\$ 1,234,543	\$ 1,603,136	\$ 368,593	29.86%

RATE INCREASE - 29.87%

GENERAL WATER SERVICE (RATE SCHEDULE NO. 1)

CONSUMPTION CHARGES

/----RATE PER TG----\  
CURRENT      PROPOSED

\$5.4374      \$7.0613

FACILITIES CHARGES

/----QUARTERLY----\  
CURRENT      PROPOSED

\$71.55      \$92.92

VINCENTOWN SERVICE (RATE SCHEDULE NO. 2)

CURRENT      PROPOSED

\$8.9433      \$11.6143

PINELANDS WASTEWATER COMPANY  
 PROOF OF REVENUE  
 BPU DOCKET NO. WR19030418

EXISTING RATES

<u>FACILITIES CHARGES</u>		RESIDENTIAL			TEST
<u>METER</u>	<u>BILLS</u>	<u>RATE</u>	<u>REVENUE</u>	<u>NET ADJUSTMENTS</u>	<u>YEAR REVENUE</u>
	9,716	\$71.55	<u>\$695,180</u>		\$695,180
<u>CONSUMPTION</u>	75,643,997	\$0.00543740	<u>\$411,307</u>		<u>\$411,307</u>
TOTAL RESIDENTIAL			<u>\$ 1,106,487</u>	\$0	<u>\$ 1,106,487</u>

VINCENTOWN SERVICE

<u>CONSUMPTION</u>	14,271,197	\$0.00894330	<u>\$127,632</u>	\$0	<u>\$127,632</u>
MISCELLANEOUS					<u>\$425</u>
ROUNDING					<u>(\$1)</u>
TOTAL REVENUES ALL CLASSES					<u>\$1,234,543</u>

PROPOSED RATES

<u>FACILITIES CHARGES</u>		RESIDENTIAL			PROPOSED
<u>METER</u>	<u>BILLS</u>	<u>RATE</u>	<u>REVENUE</u>	<u>NET ADJUSTMENTS</u>	<u>REVENUE</u>
	9,716	\$92.92	\$902,811		\$902,811
<u>CONSUMPTION</u>	75,643,997	\$0.00706130	<u>\$534,145</u>		<u>\$534,145</u>
TOTAL RESIDENTIAL			<u>\$1,436,956</u>	\$0	<u>\$1,436,956</u>

VINCENTOWN SERVICE

<u>CONSUMPTION</u>	14,271,197	\$0.01161430	<u>\$165,750</u>	\$0	<u>\$165,750</u>
MISCELLANEOUS					<u>\$425</u>
ROUNDING					<u>\$5</u>
TOTAL PROJECTED REVENUES ALL CLASSES					<u>\$1,603,136</u>

PINELANDS WASTEWATER COMPANY

Fourth Revised Title Page

Canceling

Third Revised Title Page

B.P.U. No. 2 – SEWER

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PINELANDS WASTEWATER COMPANY

TARIFF

FOR

WASTEWATER SERVICE

APPLICABLE IN

SOUTHAMPTON TOWNSHIP

BURLINGTON COUNTY, NEW JERSEY

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Date of Issue: March 29, 2019

Effective for service  
Rendered on and after:  
November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in  
Docket No. WR19030418

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AN INTRODUCTION TO CUSTOMERS

The tariff located here in the Company's office is available and open for your review. The Company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its Company's tariff which is on file at the Board of Public Utilities, 44 South Clinton Avenue, 9th Floor, Trenton, NJ.

If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water and Sewer, Bureau of Rates and Tariff Design at 1-609-633-9800 or the Board's Division of Customer Assistance at 1-609-341-9188, 1-800-624-0241 or on their website at [www.nj.gov/bpu/](http://www.nj.gov/bpu/).

As a customer, you have the right to review this tariff at the Company's offices or at the Board's office in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water and/or sewer company. Please feel free to exercise this right by telephoning or by visiting the Board's offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record, the account number should be included.

The Company has available here in its office, and will provide for your review, a handout entitled "Customer Rights, Responsibilities and Frequently Asked Questions." This is a summary of the most frequent customer complaints and rights; it does not include all customer rights or utility obligations.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supersede the tariff provision absent approval to the contrary by the Board.

---

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Pinelands Wastewater Company  
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---

AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service.

- (3) The utility shall furnish a receipt to each customer that makes a deposit. If the deposit is provided by mail, internet or telephone, the utility may comply with this requirement by displaying the amount of the deposit on the customer’s next bill. (N.J.A.C. 14:3-3.4(i)).

Each utility shall review a residential customer’s account at least once every year and a nonresidential customer’s account at least every two years. If this review indicates that the customer has met the utility’s standard requirements for establishing credit, the utility shall refund the customer’s deposit. (N.J.A.C. 14:3-3.5 (a)).

Interest payments on the customer deposits held to secure residential accounts shall be made to the customer at least once during each 12-month period in which a deposit is held. (N.J.A.C. 14:3-3.5(g)).

When a utility refunds a deposit or pays a customer interest on a deposit, the utility shall offer the customer the option of a credit to the customer’s account or a separate check. In either case, the utility shall provide the full refund or payment within one billing period after the review required under N.J.A.C. 14:3-3.5(a) is completed, or after the interest payment is due, as applicable, unless other reasonable arrangements are made between the customer and the utility. (N.J.A.C. 14:3-3.5(h)).

- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not require a deposit. (N.J.A.C. 14:3-3.4(j))

DEFERRED PAYMENT ARRANGEMENTS

- (5) A customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who receives more than one utility service from the same utility (ex: Water and sewer; gas and electric) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service. (N.J.A.C. 14:3-7. 7(b).2) If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such payment agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7.7(f))

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485C Route 1 South  
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Iselin, New Jersey 08830



DISCONTINUANCE OF SERVICE

(6) A utility shall not discontinue service because of nonpayment in cases where a charge is in dispute, provided the undisputed charges are paid and the customer has requested that the Board of Public Utilities investigate the disputed charge. (N.J.A.C. 14:3-3A.2(e)5)

In accordance with N.J.A.C. 14:3-7.6(b) the utility shall notify the customer that they may make a request to the Board of Public Utilities for an investigation of the disputed charge.

(7) A notice of discontinuance sent to the customer shall be postmarked no earlier than (15) days after the postmark date of the outstanding bill. The notice of discontinuance for nonpayment shall provide the customer with at least 10 days written notice of the utility’s intention to discontinue service. (N.J.A.C. 14:3-3A.3)

The utility shall make good faith efforts to determine which of their residential customers are over 65 years of age, and shall make good faith efforts to notify such customers of discontinuance of service by telephone in addition to notice by regular mail. This effort may consist of an appropriate inquiry set forth on the notice informing customers that they may designate a third party to receive notice of discontinuance. (N.J.A.C. 14:3-3A.4(c))

(8) Public utilities shall not discontinue residential service except between the hours of 8:00 AM and 4:00 PM Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. (N.J.A.C. 14:3-3A.1(c))

(9) The occupant of a multiple family dwelling has the right to be notified of a pending service discontinuance at least fifteen (15) days prior to the service being discontinued. (N.J.A.C. 14:3-3A.6)

(10) A customer has the right to have any complaint against the utility handled promptly by that utility. (Board Order, Docket No. CO8602155)

(11) Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate and proper service. (N.J.A.C. 14:3-3.3(a)) Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c)) Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.A.C. 14:3-3.3(d))

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 Pinelands Wastewater Company  
 485C Route 1 South  
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 Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030418

**THE UTILITY CUSTOMER'S  
 BILL OF RIGHTS  
 ESTABLISHED BY THE BOARD OF PUBLIC UTILITIES (BPU)**

The following utility Customer's Bill of Rights is a synopsis of the most frequently cited sections of the New Jersey Administrative Code Title 14, Chapter 3. The Utility Customer's Bill of Rights is not meant to replace the regulations contained in N.J.A.C. 14:3 but is intended to give the utility customer a concise plain language guide to the regulations. Any application of the Utility Customer's Bill of Rights must be consistent with the regulations as contained in N.J.A.C. 14:3.

**Be a smart consumer, know your rights...**

1. You have the right to utility service if you are a qualified applicant.
2. You shall not be asked to pay unreasonably high deposits as a condition of service, nor to make unreasonable payments on past-due bills.
3. You have the right to budget billing, or payment plans if you are Wastewater customer.
4. You are entitled to at least one deferred payment plan in one year.
5. You have the right to have any complaint against your utility handled promptly by that utility.
6. You have the right to call upon the New Jersey State Board of Public Utilities (BPU) to investigate your utility complaints and inquiries. Your service may not be terminated for nonpayment during a BPU investigation.
7. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.
8. You have the right to a written notice of termination, seven days prior to discontinuance of service.
9. Residential service may be shut-off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut-off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.
10. If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
11. You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.
12. Service shall not be shut-off for non-payment of repair charges, merchandise charges or yellow page charges nor shall notice threatening such discontinuance be given.
13. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.

**BPU - TELEPHONE NUMBER  
 1-609-777-3300  
[www.nj.gov/bpu/](http://www.nj.gov/bpu/)**

Date of Issue: March 29, 2019

Issued by: G. Christian Andreasen, Jr., President  
 Pinelands Wastewater Company  
 485C Route 1 South  
 Suite 400  
 Iselin, New Jersey 08830

Effective for service  
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 Suite 400  
 Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030418

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STANDARD TERMS AND CONDITIONS

1. Territory to which tariff applies:

This tariff shall apply to the service area of the Company which includes retail service to the communities known as Hampton Lakes and LeisureTowne in Southampton Township in Burlington County and service pursuant to contract to the Village of Vincentown in Southampton Township in Burlington County.

2. Definitions:

- 2.1 As used or referred to in these regulations, unless a different meaning clearly appears from the context.
- 2.2 "Company" and "Corporation" means Pinelands Wastewater Company.
- 2.3 "Persons" means any person, firm, association or corporation.
- 2.4 "Service Connection" means the wastewater line extended from the curb line to the main or lateral in the street. The Service Connection is furnished, installed, owned and maintained by the Company at its expense, except as otherwise provided in this Tariff.
- 2.5 "House Connection" means the wastewater line running from a building to the curb line and connecting with the Service Connection. The House Connection is furnished, installed, owned, and maintained by the Customer at their expense, except as otherwise provided in this Tarrif.
- 2.6 "Service Charge" means the applicable rate set forth in Rate Schedule No. 1 or Rate Schedule No. 2 of this tariff for direct or indirect connection with and use of the wastewater system of the Company.

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Date of Issue: March 29, 2019

Effective for service  
Rendered on and after:  
November 4, 2019

Issued by: G. Christian Andreasen, Jr., President  
Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030418

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STANDARD TERMS AND CONDITIONS

2. Definitions (Continued)

2.7 “Premises” include the following:

- (a) A building under one roof owned or leased by one customer, and occupied as one residence or one place of business.
- (b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.
- (c) One part of a multiple dwelling house, having one or more solid vertical partition walls, or
- (d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.
- (e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.
- (f) A cooperative apartment.
- (g) A condominium unit.
- (h) A public building.
- (i) A single plot, such as a park, playground or cemetery.
- (j) A water or wastewater utility.

2.8 The “Service Lateral” is a general term describing the connecting service piping between the customer’s premises and the Wastewater Collection piping and consists of the Service Connection and the House Connection.

2.9 A “Cleanout” is a vertical riser installed on the Service Lateral generally for the purpose of inspecting and maintaining the Service Lateral. There may be several Cleanouts installed on the Service Lateral. The Cleanout is owned and maintained by the Customer.

2.10 “Curb Cleanout” means a cleanout installed on the service lateral located between the curb line and property line and at the point where the Service Connection and the House Connection connect. The Curb Cleanout is owned and maintained by the Customer. Where a Curb Cleanout does not exist at this location, the point of transition between the Service Connection and House Connection shall be halfway between the curb line and property line.

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STANDARD TERMS AND CONDITIONS

3. Applications

- 3.1 All property upon which any building shall have been erected or constructed or upon which any building shall hereafter be erected or constructed and which is used for dwelling purposes or which uses wastewater service lying along the line of the wastewater system of the Company and lies within the territory described in paragraph No. 1, may be connected.
- 3.2 Hereafter, before any new connection shall be made to said wastewater system by any owner of property along the line thereof, said owner shall make application in writing to the corporation upon proper forms supplied for that purpose by the corporation. Such owner shall not make any connection until the consent of the corporation is granted and any necessary municipal permission has been secured.
- 3.3 Plans and specifications for such connection to said wastewater system must comply with such municipal rules and regulations as are in effect at such time.
- 3.4 The owner of any property connecting the same with said wastewater system shall make the House Connection at his own expense. Any damage to the pavement, sidewalk, curb or gutter resulting from the making of such House Connection shall be repaired by the said owner and shall be restored at his expense.

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STANDARD TERMS AND CONDITIONS

4. Applicable to Use of Service for:

4.1 Only domestic sanitary sewage will be carried and treated under Rate Schedule No. 1.

4.2 Grease interceptors shall be provided by the customer, at customer's expense when, in the opinion of the Company, they are necessary for the proper handling of liquid wastes containing grease or other ingredients harmful to the wastewater system or wastewater treatment plant or processes.

The size and type of each interceptor shall be determined according to maximum volume and rate of discharge, and each separator shall be approved by the Company. No wastes other than those requiring separation shall be discharged into any interceptor.

4.3 Grease interceptors for major installations shall be a mechanical device which is not solely dependent upon employees, for maintenance and operation.

All interceptors shall be installed upon the lines of the customers in such a manner and location that it is accessible for inspection by the employees of the Company.

5. Character of Service:

5.1 Service is available at any and all times and is continuous.

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STANDARD TERMS AND CONDITIONS

6. Terms of Use:

- 6.1 In accordance with the National Standard Plumbing Code adopted by the Uniform Construction Code of the State of New Jersey, no storm drainage system, sump pumps, floor drains or foundation, French, curtain or similar drains; of a building shall be connected directly or indirectly to the sanitary drainage system. The Company adopts the above provision and prohibits the drainage of storm water into its collecting system.
- 6.2 No fixture or fixtures shall be installed in the premises of a customer in a basement or at any other point, unless the trap of the fixture is at least 6 inches above the level of the manhole cover of the Company's main which is nearest to the connection from said customer's premises. This provision does not apply where adequate pumping facilities are installed on premises. The Company may require the removal of any fixture which violates this provision and failure to remove such fixture within the time specified shall be cause for the Company to discontinue service and refuse further services until the offending fixture or fixtures are removed.
- 6.3 The Company shall not be liable for any reason for any damages related to a backing up of sewerage through open traps in fixtures located in basements or otherwise or from open joints in sewer lines located in basements or elsewhere, where such traps or lines are less than six (6) inches above the level of the manhole cover of the Company's main which is nearest to the connection from the premises of the customer.
- 6.4 No industrial wastes, trade wastes, acids, alkalis, oils or any type of waste whatever except that generally designated as domestic sanitary sewage shall be dumped into the system.
- 6.5 The limitations on wastewater discharges set forth in Exhibit A hereof (as set forth on Sheets 14 through 18) shall apply to service provided under this Tariff.

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STANDARD TERMS AND CONDITIONS

6. Terms of Use (continued):

6.6 Any person violating the provisions of the above paragraphs 6.1 through 6.6 shall immediately discontinue such violation on the receipt of notice from the Company. In the event such violation is not discontinued within 24 hours after the service of said notice, the Company, in addition to any other remedies to which it is entitled, may disconnect the sewer from the premises whereon said violation occurs and such premises shall not be reconnected until there shall be paid to the Company all costs for excessive use of or damage to the sewage disposal plant, plus the reconnection charge stipulated in Section 7.1 hereof.

7. Discontinuance of Service:

Wastewater service may be discontinued by the Company for any of the following reasons:

- 7.1 For non-payment of a valid bill due for service based on the rates approved by the Board and contained in the Company’s tariff. Customers unable to pay the full annual bill shall be afforded the opportunity to enter into a reasonable deferred payment agreement. If service is discontinued, a reconnection fee of \$25.00 shall apply.
- 7.2 For refusal of reasonable access to the customer’s premises for necessary purposes in connection with the rendering of service including the installation, testing, inspection, maintenance or removal of the Company’s property.
- 7.3 For the violation of one or more of the standard terms and conditions of service contained in this or subsequent tariffs of the Company. Service may be discontinued by the Company for violation of standard terms and conditions upon 30 days notice of the existence of such violation.
- 7.4 All notices herein of discontinuance shall be delivered to the owner personally or by mail, addressed to the last address of the owner listed in the records of the Company. On all notices of discontinuance to residential customers, there shall be included:

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Iselin, New Jersey 08830

STANDARD TERMS AND CONDITIONS

7. Discontinuance of Service (continued):

- (1) A statement that the utility is subject to the jurisdiction of the New Jersey Board of Public Utilities and the address and phone number of the Board. The telephone number of the Board to be indicated on such statement are 609-341-9188 and 1-800-624-0241 (toll free).
- (2) A statement that in the event the customer is either unable to make payment of a bill or wishes to contest a bill the customer should contact the utility. The notice shall contain information sufficient for the customer to make appropriate inquiry.
- (3) A statement that if the customer is presently unable to pay an outstanding bill, the customer may contact the utility to discuss the possibility of entering into a reasonable deferred payment agreement. In the case of a residential customer receiving more than one different service from the same utility, the statement shall state that deferred payment agreements are available separately for each utility service.

The utility shall make every reasonable attempt to determine when a landlord-tenant relationship exists at residential premises being serviced. If such a relationship is known to exist, discontinuance of residential service is prohibited unless the utility has posted notice of discontinuance in the common areas of multiple family premises and has given individual notice to occupants of single and two family dwellings and has offered the tenants continued service to be billed to the tenants, unless the utility demonstrates that such billing is not feasible. The continuation of service to a tenant shall not be conditioned upon payment by the tenant of any outstanding bills due upon the account of any other person. The utility shall not be held to the requirements of this provision if the existence of a landlord-tenant relationship could not be reasonably ascertained.

8. Other Matters:

The Company reserves the right, subject to approval by the New Jersey Board of Public Utilities, to change, take from, or add to, the terms and conditions of this Tariff.

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Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in Docket No. WR19030418

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RATE SCHEDULE NO. 1GENERAL SERVICEAPPLICABILITY:

Applicable to the use of service for private dwellings occupied by a single-family unit.

RATE:

- Quarterly Service Charge - \$92.92 for each quarter of the year.
- Volumetric Charge - For all water discharged to the sewer (based on metered water consumption):  
Rate per 1,000 gallons - \$7.0613

TERMS:

- (a) Billing shall be based on the Quarterly Service Charge plus Volumetric Charge for such period.
- (b) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (c) In the event the Services Charges then due are not paid at least fifteen (15) days after the postmark date indicated on the said notice N.J.A.C. 14:3-3A.3(b), the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment or, if a residential customer is presently unable to do so, the Company shall make a good faith effort to enter into a deferred payment agreement, in accordance with N.J.A.C. 14:3-7.7.

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RATE SCHEDULE NO. 1 (Continued)

GENERAL SERVICE

TERMS (continued):

- (d) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.
- (e) No industrial customers shall be permitted to connect to the Company’s system under this Rate Schedule except pursuant to the following paragraph (f).
- (f) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company’s system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer’s expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

- (g) Water used through and measured by Irrigation meters will not be used to compute the Volumetric Charge for wastewater service

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RATE SCHEDULE NO. 2

SERVICE UNDER CONTRACT

APPLICABILITY:

Applicable to wastewater service provided to customers under special agreements at the option of the Company.

RATE:

\$11.6143 per 1,000 gallons.

An additional fee of \$15.81 per month for each unit connected to the Township's collection system, that has a garbage disposal installed within it.

TERMS OF PAYMENT:

Fifteen (15) days after sending the bill.

Bills will be rendered monthly.

SPECIAL PROVISIONS:

As provided under special agreements.

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RATE SCHEDULE NO. 3GENERAL SERVICE - OTHERAPPLICABILITY:

Applicable to the use of service for buildings other than private dwellings occupied by a single-family unit.

RATE:

\$11.6143 per 1,000 gallons, but not less than \$165.58 per equivalent unit per quarter.

Usage shall be based on water meter readings of non-irrigation water usage, wastewater meter readings, if available, or estimate based on usage of similar buildings.

TERMS:

- (a) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (b) In the event of non-payment of the Service Charge within thirty (30) days after same is due, in addition to other remedies provided in this Tariff, the Company may cause a notice to be served upon the occupant of the premises of the Company's intention to disconnect the Sewer Connection to such premises. In the event the Service Charges then due are not paid within ten (10) days from the service of said notice, the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment has been made of all arrears on account of the Service Charges and all charges incurred in disconnecting and reconnecting the occupant's connection.
- (c) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.

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RATE SCHEDULE NO. 3 (Continued)GENERAL SERVICE - OTHERTERMS (continued):

- (d) No industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (e).
- (e) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

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RATE SCHEDULE NO. 4

MISCELLANEOUS SERVICE

APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by “Standard Terms and Conditions”.

BAD CHECK CHARGE:

Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$25.00 per instrument.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

TERM:

As required to meet the class of service rendered.

SPECIAL PROVISIONS:

See “Standard Terms and Conditions”.

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EXHIBIT A

LIMITATIONS ON WASTEWATER DISCHARGES

No person shall discharge directly or indirectly into the system, any wastewater the characteristics of which do not conform to the concentration limits prescribed herein, or to other objectionable material or substances as specified in this schedule, except upon written approval by the Company and upon such terms and conditions as may be established by the Company in the acceptance of the wastewater.

SECTION 1.0

No person shall discharge or permit the discharge or infiltration into the system any of the following:

Any liquid having a temperature higher than 150 degrees (65 degrees C.) or heat in such amounts which will inhibit biological activity in the Publicly Owned Treatment Works (“POTW”) resulting in Interference, but in no case heat in such quantities that the temperature at the POTW Treatment Plant exceeds 40 degrees C. (104 degrees F.) unless the State, upon request of the Company, approves an alternate limit.

Any liquid containing fats, wax, grease, or oils, whether emulsified or not, in excess of 100 mg/l or containing substances which may solidify or become viscous at temperatures between 32 degrees F. and 150 degrees F. (0 degrees C. and 65 degrees C.).

Any water or wastes that contain hydrogen sulfide in sufficient quantity to cause damage or excessive odor within the wastewater treatment system.

Any residue from petroleum storage, refining or processing fuel or lubrication oil, gasoline, Naptha, Benzene, or other explosive or inflammable liquids, solids, or gases in such concentrations which would cause or potentially cause an explosive, flammable, or other hazardous condition.

Any substances that may:

- A. Cause interference with the metering of wastewater;
- B. Pass through to the receiving waters without being effectively treated at the wastewater treatment processes.

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

Any solid or viscous substance in quantities or of such size capable of causing obstruction to the flow in sewers such as, but not limited to, mud, straw, metal, rags, glass tar, plastics, wood and shavings.

Any solid or viscous substances in quantities or of such size capable of causing an interference with the proper operation of the system such as, but not limited to, ashes, cinders, sand, feathers, unground garbage, whole blood, paunch manure, hair and fleshing, entrails, paper or plastic containers, etc., either whole or ground by garbage grinders.

Any garbage that has not been properly shredded to a degree that all particles can be carried freely under the flow conditions normally prevailing in public sewers. Particles greater than one-half (1/2) inch in any dimension are prohibited.

Any pollutant that will cause corrosive damage or hazard to structures, equipment, or personnel of the wastewater facilities, but in no case discharges having a pH lower than 5.0 Standard Units or greater than 9.0 Standard Units.

Any radioactive waste or isotope of such half-life or concentration as to be in excess of that permitted by appropriate regulatory agencies having control over their use or in such quantity as to cause damage or hazard to structures, equipment, and personnel of the Company.

Any waste containing noxious or malodorous solids, liquids or gases, which, either single or by interaction with other wastes, are capable of creating a public nuisance or hazard to life, or are or may be sufficient to prevent entry into a sewer for its maintenance and repair.

Any unpolluted waters e.g. (stormwater, surface water, groundwater, roof runoff, cooling drainage) to the wastewater treatment system.

Any non-contact cooling water or unpolluted industrial process waters to the wastewater treatment system unless specifically allowed by the Company.

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

Constitute a rate of discharge sufficient to be classified as a “slug discharge”, or containing such concentrations or quantities of pollutants that would cause an interference to the wastewater treatment system.

Any water or wastes containing toxins or pollutants in sufficient quantity and/or concentration to cause injury, damage or hazard to personnel, structures or equipment, or interfere with the wastewater treatment system or any portion of the liquid or solids treatment or handling processes, or that will pass through the wastewater treatment system in such condition that it will not achieve State, Federal or other existing requirements for the effluent or for the receiving waters.

Any material which exerts or causes:

- A. Unusual concentration of inert suspended solids (such as, but not limited to, Fuller’s earth, lime slurries and lime residues) or of dissolved solids (such as, but not limited to, sodium chloride and sodium sulfate).
- B. Any water or wastes containing dyes, pigments or other colored substances that will not be removed in the wastewater treatment system and will interfere with effluent color or turbidity measurements.
- C. Unusual BOD, COD, or chlorine requirements in such quantities as to constitute an unacceptable load on the wastewater treatment works.

SECTION 1.1

No person shall dispose of wastes from septic tanks, cesspools, or other such sources of sanitary waste to the system without the prior written approval of the Company and in accordance with all conditions imposed by the Company on such disposal.

SECTION 1.2

No person shall uncover or make any unauthorized connection or alteration or otherwise disturb any element of the system without the prior written approval of the Company.

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

SECTION 1.3

Connections to the system shall be designed and constructed to conform to the requirement of all applicable State and local building and plumbing codes. All such connections shall be made gas-tight and water-tight and shall be subject to the inspection and approval of the Company.

SECTION 1.4

No person shall discharge to the system any liquids containing toxic solids, liquids or gases in sufficient quantity, either single or by interaction with other wastes, to injure or interfere with any wastewater treatment process, constitute a hazard to humans or animals, create a public nuisance, prevent the attainment of effluent limitations as imposed by any State or Federal regulatory agency, or create any hazard in the effluent of the wastewater treatment plant or the receiving waters.

SECTION 1.5

The concentration in wastewater of any of the following substances shall be limited to the stated maximum concentrations in order to be acceptable for discharge to the system:

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Arsenic (as AS)	2.0	2.0
Boron (as BO)	1.0	1.0
Cadmium (as Cd)	0.26	0.69
Chromium (Total)	0.23	0.23
Copper (as Cu)	0.36	1.0
Cyanide (Total)	1.0	1.0
Iron (as Fe)	5.0	5.0
Lead (as Pb)	0.4	0.6 *

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Mercury (as Hg)	0.01	0.04
Nickel (as Ni)	0.36	0.36
Silver (as Ag)	0.24	0.43
Zinc	2.2	2.2
MBAS	10	10
Phenol	0.04	0.04
Total Solids	1,300	1,300

SECTION 1.6

No person shall discharge into the system any waters or wastes having the following characteristics without the prior review and approval of the Company:

- A. A five-day BOD concentration greater than three-hundred (300) parts per million, or
- B. A suspended solids concentration in excess of three-hundred (300) parts per million, by weight, or
- C. Incompatible pollutants, as defined in these Rules and Regulations, or
- D. Pollutants subject to the Federal categorical pretreatment standards, as defined by 40 CFR 403, or
- E. Any new source significant indirect user (SIU) as defined by N.J.S.A. 58:10A-6 and N.J.A.C. 7:14A-12.1.

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PINELANDS WASTEWATER COMPANY

B.P.U. No. 2 — SEWER

EXHIBIT B

Fourth~~Third~~ Revised Title Page  
Canceling ~~Second Revised Title Page~~  
Third Revised Title Page

PINELANDS WASTEWATER COMPANY

TARIFF

FOR

WASTEWATER SERVICE

APPLICABLE IN

SOUTHAMPTON TOWNSHIP

BURLINGTON COUNTY, NEW JERSEY

Date of Issue: March 29, 2019

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Pinelands Wastewater Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830

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Docket No. WR19030418Date of Issue: October 21, 2015

Effective for service

Rendered on and after:

May 07, 2016

Issued by: Richard M. Risoldi, President

Pinelands Wastewater Company

1500 Rensson Road

Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101202.

AN INTRODUCTION TO CUSTOMERS

The tariff located here in the Company's office is available and open for your review. The Company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its Company's tariff which is on file at the Board of Public Utilities, 44 South Clinton Avenue, 9th Floor, Trenton, NJ.

If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water and Sewer, Bureau of Rates and Tariff Design at 1-609-~~633-9800~~292-2422 or the Board's Division of Customer Assistance at 1-609-341-9188, 1-800-624-0241 or on their website at www.nj.gov/bpu/.

As a customer, you have the right to review this tariff at the Company's offices or at the Board's office in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water and/or sewer company. Please feel free to exercise this right by telephoning or by visiting the Board's offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record, the account number should be included.

The Company has available here in its office, and will provide for your review, a handout entitled " Customer Rights, Responsibilities and Frequently Asked Questions. " This is a summary of the most frequent customer complaints and rights; it does not include all customer rights or utility obligations.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supersede the tariff provision absent approval to the contrary by the Board.

Date of Issue: March 29, 2019

Effective for service

Rendered on and after:

November 4, 2019

Issued by: G. Christian Andreasen, Jr., President

Pinelands Wastewater Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated October 25, 2019, in

Docket No. WR19030418 Date of Issue: ~~October 21, 2015~~

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May 07, 2016

Issued by: Richard M. Risoldi, President

Pinelands Wastewater Company

1500 Ranson Road

Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101202.

AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service.

- (3) The utility shall furnish a receipt to each customer that makes a deposit. If the deposit is provided by mail, internet or telephone, the utility may comply with this requirement by displaying the amount of the deposit on the customer’s next bill. (N.J.A.C. 14:3-3.4(i)).

Each utility shall review a residential customer’s account at least once every year and a nonresidential customer’s account at least every two years. If this review indicates that the customer has met the utility’s standard requirements for establishing credit, the utility shall refund the customer’s deposit. (N.J.A.C. 14:3-3.5 (a)).

Interest payments on the customer deposits held to secure residential accounts shall be made to the customer at least once during each 12-month period in which a deposit is held. (N.J.A.C. 14:3-3.5(g)).

When a utility refunds a deposit or pays a customer interest on a deposit, the utility shall offer the customer the option of a credit to the customer’s account or a separate check. In either case, the utility shall provide the full refund or payment within one billing period after the review required under N.J.A.C. 14:3-3.5(a) is completed, or after the interest payment is due, as applicable, unless other reasonable arrangements are made between the customer and the utility. (N.J.A.C. 14:3-3.5(h)).

- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not require a deposit. (N.J.A.C. 14:3-3.4(j))

DEFERRED PAYMENT ARRANGEMENTS

- (5) A customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who receives more than one utility service from the same utility (ex: Water and sewer; gas and electric) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service. (N.J.A.C. 14:3-7. 7(b).2) If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such payment agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7.7(f))

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Pinelands Wastewater Company  
485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830

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March 29, 2013

Issued by: Richard M. Risoldi, President

Pinelands Wastewater Company

1500 Rensson Road

Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated March 20, 2013, in Docket No. WR12080735.

DISCONTINUANCE OF SERVICE

(6)

A utility shall not discontinue service because of nonpayment in cases where a charge is in dispute, provided the undisputed charges are paid and the customer has requested that the Board of Public Utilities investigate the disputed charge. (N.J.A.C. 14:3-3A.2(e)5)

In accordance with N.J.A.C. 14:3-7.6(b) the utility shall notify the customer that they may make a request to the Board of Public Utilities for an investigation of the disputed charge.

(7)

A notice of discontinuance sent to the customer shall be postmarked no earlier than (15) days after the postmark date of the outstanding bill. The notice of discontinuance for nonpayment shall provide the customer with at least 10 days written notice of the utility's intention to discontinue service. (N.J.A.C. 14:3-3A.3)

The utility shall make good faith efforts to determine which of their residential customers are over 65 years of age, and shall make good faith efforts to notify such customers of discontinuance of service by telephone in addition to notice by regular mail. This effort may consist of an appropriate inquiry set forth on the notice informing customers that they may designate a third party to receive notice of discontinuance. (N.J.A.C. 14:3-3A.4(c))

(8)

Public utilities shall not discontinue residential service except between the hours of 8:00 AM and 4:00 PM Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. (N.J.A.C. 14:3-3A.1(c))

(9)

The occupant of a multiple family dwelling has the right to be notified of a pending service discontinuance at least fifteen (15) days prior to the service being discontinued. (N.J.A.C. 14:3-3A.6)

(10)

A customer has the right to have any complaint against the utility handled promptly by that utility. (Board Order, Docket No. CO8602155)

(11)

Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate and proper service. (N.J.A.C. 14:3-3.3(a)) Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c**b**)) Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.A.C. 14:3-3.3(d))

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485C Route 1 South  
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Iselin, New Jersey 08830

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Pinelands Wastewater Company  
1500 Renson Road  
Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated March 20, 2013, in  
Docket No. WR12080735.

## THE UTILITY CUSTOMER'S

## BILL OF RIGHTS

## ESTABLISHED BY THE BOARD OF PUBLIC UTILITIES (BPU)

The following utility Customer's Bill of Rights is a synopsis of the most frequently cited sections of the New Jersey Administrative Code Title 14, Chapter 3. The Utility Customer's Bill of Rights is not meant to replace the regulations contained in N.J.A.C. 14:3 but is intended to give the utility customer a concise plain language guide to the regulations. Any application of the Utility Customer's Bill of Rights must be consistent with the regulations as contained in N.J.A.C. 14:3.

Be a smart consumer, know your rights...

1. You have the right to utility service if you are a qualified applicant.
2. You shall not be asked to pay unreasonably high deposits as a condition of service, nor to make unreasonable payments on past-due bills.
3. You have the right to budget billing, or payment plans if you are an electric, or gas Wastewater customer.
- ~~43.~~ You are entitled to at least one deferred payment plan in one year.
- ~~54.~~ You have the right to have any complaint against your utility handled promptly by that utility.
- ~~65.~~ You have the right to call upon the New Jersey State Board of Public Utilities (BPU) to investigate your utility complaints and inquiries. Your service may not be terminated for nonpayment during a BPU investigation.
- ~~76.~~ You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.
- ~~87.~~ You have the right to a written notice of termination, seven days prior to discontinuance of service.
- ~~98.~~ Residential service may be shut-off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut-off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.
- ~~109.~~ Winter Termination Program—If you are an elderly or low income customer having financial problems paying your bill you should request the company to enroll you in a budget plan in accordance with your ability to pay. You are required to make good faith payments of all reasonable bills for service and in return are assured of the right to have gas and electric utilities service from November 15, to March 15 without fear of termination of such service.
- ~~104.~~ If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
- ~~112.~~ You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.
- ~~123.~~ Service shall not be shut-off for non-payment of repair charges, merchandise charges or yellow page charges nor shall notice threatening such discontinuance be given.
- ~~134.~~ You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check. If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
- ~~10.~~ You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.

**BPU - TELEPHONE NUMBER**

**1-609-777-3300**

**www.nj.gov/bpu/**

Date of Issue: March 29, 2019 Effective for service

Issued by: G. Christian Andreasen, Jr., President Rendered on and after:

Pinelands Wastewater Company November 4, 2019

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Suite 400

Iselin, New Jersey 08830

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1500 Ronson Road

Iselin, New Jersey 08830-0452

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485C Route 1 South  
Suite 400  
Iselin, New Jersey 08830



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Issued by: Richard A. Russo, President

Pinelands Wastewater Company

1500 Rensselaer Road

Iselin, New Jersey 08830-0452

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated January 23, 1997, in Docket No. WR96020126.~~

STANDARD TERMS AND CONDITIONS

1. Territory to which tariff applies:

This tariff shall apply to the service area of the Company which includes retail service to the communities known as Hampton Lakes and LeisureTowne in Southampton Township in Burlington County and service pursuant to contract to the Village of Vincentown in Southampton Township in Burlington County.

2. Definitions:

2.1 As used or referred to in these regulations, unless a different meaning clearly appears from the context.

2.2 "Company" and "Corporation" means Pinelands Wastewater Company.

2.3 "Persons" means any person, firm, association or corporation.

2.4 "Service Connection" means the wastewater line extended from the curb line to the main or lateral in the street. The Service Connection is furnished, installed, owned and maintained by the Company at its expense, except as otherwise provided in this Tariff.

2.5 "House Connection" means the wastewater line running from a building to the curb line and connecting with the Service Connection. The House Connection is furnished, installed, owned, and maintained by the Customer at their expense, except as otherwise provided in this Tarrif.

2.6 "Service Charge" means the applicable rate set forth in Rate Schedule No. 1 or Rate Schedule No. 2 of this tariff for direct or indirect connection with and use of the wastewater system of the Company.

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Pinelands Wastewater Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830

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~~Pinelands Wastewater Company~~

~~1500 Ronson Road~~

~~Iselin, New Jersey 08830-0452~~

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101202.~~

STANDARD TERMS AND CONDITIONS

2. Definitions (Continued)

2.7 “Premises” include the following:

- (a) A building under one roof owned or leased by one customer, and occupied as one residence or one place of business.
- (b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.
- (c) One part of a multiple dwelling house, having one or more solid vertical partition walls, or
- (d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.
- (e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.
- (f) A cooperative apartment.
- (g) A condominium unit.
- (h) A public building.
- (i) A single plot, such as a park, playground or cemetery.
- (j) A water or wastewater utility.

2.8 The “Service Lateral” is a general term describing the connecting service piping between the customer’s premises and the Wastewater Collection piping and consists of the Service Connection and the House Connection.

2.9 A “Cleanout” is a vertical riser installed on the Service Lateral generally for the purpose of inspecting and maintaining the Service Lateral. There may be several Cleanouts installed on the Service Lateral. The Cleanout is owned and maintained by the Customer.

2.10 “Curb Cleanout” means a cleanout installed on the service lateral located between the curb line and property line and at the point where the Service Connection and the House Connection connect. The Curb Cleanout is owned and maintained by the Customer. Where a Curb Cleanout does not exist at this location, the point of transition between the Service Connection and House Connection shall be halfway between the curb line and property line.

3. Applications:

~~3.1— All property upon which any building shall have been erected or constructed or upon which any building shall hereafter be erected or constructed and which is used for dwelling purposes or which uses wastewater service lying along the line of the wastewater system of the Company and lies within the territory described in paragraph No. 1, may be connected.~~

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485C Route 1 South  
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Pinelands Wastewater Company  
1500 Ronson Road  
Iselin, New Jersey 08830-0452~~

~~Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101202.~~

STANDARD TERMS AND CONDITIONS

3. Applications ~~(Continued)~~

3.1 All property upon which any building shall have been erected or constructed or upon which any building shall hereafter be erected or constructed and which is used for dwelling purposes or which uses wastewater service lying along the line of the wastewater system of the Company and lies within the territory described in paragraph No. 1, may be connected.

3.2 Hereafter, before any new connection shall be made to said wastewater system by any owner of property along the line thereof, said owner shall make application in writing to the corporation upon proper forms supplied for that purpose by the corporation. Such owner shall not make any connection until the consent of the corporation is granted and any necessary municipal permission has been secured.

3.3 Plans and specifications for such connection to said wastewater system must comply with such municipal rules and regulations as are in effect at such time.

3.4 The owner of any property connecting the same with said wastewater system shall make the House Connection at his own expense. Any damage to the pavement, sidewalk, curb or gutter resulting from the making of such House Connection shall be repaired by the said owner and shall be restored at his expense.

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Pinelands Wastewater Company  
1500 Rensson Road  
Iselin, New Jersey 08830-0452~~

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STANDARD TERMS AND CONDITIONS

4. Applicable to Use of Service for:

4.1 Only domestic sanitary sewage will be carried and treated under Rate Schedule No. 1.

4.2 Grease interceptors shall be provided by the customer, at customer's expense when, in the opinion of the Company, they are necessary for the proper handling of liquid wastes containing grease or other ingredients harmful to the wastewater system or wastewater treatment plant or processes.

The size and type of each interceptor shall be determined according to maximum volume and rate of discharge, and each separator shall be approved by the Company. No wastes other than those requiring separation shall be discharged into any interceptor.

4.3 Grease interceptors for major installations shall be a mechanical device which is not solely dependent upon employees, for maintenance and operation.

All interceptors shall be installed upon the lines of the customers in such a manner and location that it is accessible for inspection by the employees of the Company.

5. Character of Service:

5.1 Service is available at any and all times and is continuous.

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Pinelands Wastewater Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830



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~~Pinelands Wastewater Company~~

~~1500 Ronson Road~~

~~Iselin, New Jersey 08830-0452~~

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~~Docket No. WR96020126.~~

STANDARD TERMS AND CONDITIONS

6. Terms of Use:

- 6.1 In accordance with the National Standard Plumbing Code adopted by the Uniform Construction Code of the State of New Jersey, no storm drainage system, sump pumps, floor drains or foundation, French, curtain or similar drains; of a building shall be connected directly or indirectly to the sanitary drainage system. The Company adopts the above provision and prohibits the drainage of storm water into its collecting system.
- 6.2 No fixture or fixtures shall be installed in the premises of a customer in a basement or at any other point, unless the trap of the fixture is at least 6 inches above the level of the manhole cover of the Company's main which is nearest to the connection from said customer's premises. This provision does not apply where adequate pumping facilities are installed on premises. The Company may require the removal of any fixture which violates this provision and failure to remove such fixture within the time specified shall be cause for the Company to discontinue service and refuse further services until the offending fixture or fixtures are removed.
- 6.3 The Company shall not be liable for any reason for any damages related to a backing up of sewerage through open traps in fixtures located in basements or otherwise or from open joints in sewer lines located in basements or elsewhere, where such traps or lines are less than six (6) inches above the level of the manhole cover of the Company's main which is nearest to the connection from the premises of the customer.
- 6.4 No industrial wastes, trade wastes, acids, alkalis, oils or any type of waste whatever except that generally designated as domestic sanitary sewage shall be dumped into the system.
- 6.5 The limitations on wastewater discharges set forth in Exhibit \_\_\_\_\_  
A hereof (as set forth on Sheets 14 through 18) shall apply to service provided under this Tariff.

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Iselin, New Jersey 08830

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1500 Renson Road

Iselin, New Jersey 08830-0452

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Docket No. WR96020126.

STANDARD TERMS AND CONDITIONS

6. Terms of Use (continued):

6.6 Any person violating the provisions of the above paragraphs 6.1 through 6.6 shall immediately discontinue such violation on the receipt of notice from the Company. In the event such violation is not discontinued within 24 hours after the service of said notice, the Company, in addition to any other remedies to which it is entitled, may disconnect the sewer from the premises whereon said violation occurs and such premises shall not be reconnected until there shall be paid to the Company all costs for excessive use of or damage to the sewage disposal plant, plus the reconnection charge stipulated in Section 7.1 hereof.

7. Discontinuance of Service:

Wastewater service may be discontinued by the Company for any of the following reasons:

- 7.1 For non-payment of a valid bill due for service based on the rates approved by the Board and contained in the Company's tariff. Customers unable to pay the full annual bill shall be afforded the opportunity to enter into a reasonable deferred payment agreement. If service is discontinued, a reconnection fee of \$25.00 shall apply.
- 7.2 For refusal of reasonable access to the customer's premises for necessary purposes in connection with the rendering of service including the installation, testing, inspection, maintenance or removal of the Company's property.
- 7.3 For the violation of one or more of the standard terms and conditions of service contained in this or subsequent tariffs of the Company. Service may be discontinued by the Company for violation of standard terms and conditions upon 30 days notice of the existence of such violation.
- 7.4 All notices herein of discontinuance shall be delivered to the owner personally or by mail, addressed to the last address of the owner listed in the records of the Company. On all notices of discontinuance to residential customers, there shall be included:

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Pinelands Wastewater Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830

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Pinelands Wastewater Company

1500 Rensson Road

Iselin, New Jersey 08830-0452

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STANDARD TERMS AND CONDITIONS

7. Discontinuance of Service (continued):

- (1) A statement that the utility is subject to the jurisdiction of the New Jersey Board of Public Utilities and the address and phone number of the Board. The telephone number of the Board to be indicated on such statement are 609201-341648-91882350 and 1-800-624-0241 (toll free).
- (2) A statement that in the event the customer is either unable to make payment of a bill or wishes to contest a bill the customer should contact the utility. The notice shall contain information sufficient for the customer to make appropriate inquiry.
- (3) A statement that if the customer is presently unable to pay an outstanding bill, the customer may contact the utility to discuss the possibility of entering into a reasonable deferred payment agreement. In the case of a residential customer receiving more than one different service from the same utility, the statement shall state that deferred payment agreements are available separately for each utility service.

The utility shall make every reasonable attempt to determine when a landlord-tenant relationship exists at residential premises being serviced. If such a relationship is known to exist, discontinuance of residential service is prohibited unless the utility has posted notice of discontinuance in the common areas of multiple family premises and has given individual notice to occupants of single and two family dwellings and has offered the tenants continued service to be billed to the tenants, unless the utility demonstrates that such billing is not feasible. The continuation of service to a tenant shall not be conditioned upon payment by the tenant of any outstanding bills due upon the account of any other person. The utility shall not be held to the requirements of this provision if the existence of a landlord-tenant relationship could not be reasonably ascertained.

8. Other Matters:

The Company reserves the right, subject to approval by the New Jersey Board of Public Utilities, to change, take from, or add to, the terms and conditions of this Tariff.

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485C Route 1 South

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~~1500 Ronson Road~~  
~~Iselin, New Jersey 08830-0452~~

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RATE SCHEDULE NO. 1

GENERAL SERVICE

APPLICABILITY:

Applicable to the use of service for private dwellings occupied by a single-family unit.

RATE:

- Quarterly Service Charge - \$~~92.9271~~~~.55~~ for each quarter of the year.
- Volumetric Charge - For all water discharged to the sewer (based on metered water consumption):  
Rate per 1,000 gallons - \$~~75.0613~~~~4374~~

TERMS:

- (a) Billing shall be based on the Quarterly Service Charge plus Volumetric Charge for such period.
- (b) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (c) In the event the Services Charges then due are not paid at least fifteen (15) days after the postmark date indicated on the said notice N.J.A.C. 14:3-3A.3(b), the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment or, if a residential customer is presently unable to do so, the Company shall make a good faith effort to enter into a deferred payment agreement, in accordance with N.J.A.C. 14:3-7.7.

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November 4, 2019

Issued by: G. Christian Andreasen, Jr., President

Pinelands Wastewater Company

485C Route 1 South

Suite 400

Iselin, New Jersey 08830



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Issued by: Richard M. Risoldi, President  
Pinelands Wastewater Company  
1500 Ronson Road  
Iselin, New Jersey 08830-0452

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey, dated April 27, 2016, in Docket No. WR15101202.

PINELANDS WASTEWATER COMPANY

~~Second~~ First Revised Sheet No. 9  
 Canceling ~~Original Sheet No. 9~~  
First Revised Sheet No. 9

B.P.U. No. 2 — SEWER

RATE SCHEDULE NO. 1 (Continued)

GENERAL SERVICE

TERMS (continued):

- (d) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.
- (e) No industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (f).
- (f) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

- (g) Water used through and measured by Irrigation meters will not be used to compute the Volumetric Charge for wastewater service

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485C Route 1 South

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Pinelands Wastewater Company

1500 Ronson Road

Iselin, New Jersey 08830-0452

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PINELANDS WASTEWATER COMPANY

~~Seventh~~<sup>ixth</sup> Revised Sheet No. 10  
Canceling

B.P.U. No. 2 - SEWER

~~Sixth~~<sup>Fifth</sup> Revised Sheet No. 10

RATE SCHEDULE NO. 2

SERVICE UNDER CONTRACT

APPLICABILITY:

Applicable to wastewater service provided to customers under special agreements at the option of the Company.

RATE:

\$118.61439433 per 1,000 gallons.

An additional fee of \$15.81 per month for each unit connected to the Township's collection system, that has a garbage disposal installed within it.

TERMS OF PAYMENT:

Fifteen (15) days after sending the bill.

Bills will be rendered monthly.

SPECIAL PROVISIONS:

As provided under special agreements.

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G. Christian Andreasen, Jr., President

Pinelands Wastewater Company

485C Route 1 South

Suite 400

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Pinelands Wastewater Company

1500 Renson Road

Iselin, New Jersey 08830 0452

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RATE SCHEDULE NO. 3

GENERAL SERVICE - OTHER

APPLICABILITY:

Applicable to the use of service for buildings other than private dwellings occupied by a single-family unit.

RATE:

~~\$118.61439433~~ per 1,000 gallons, but not less than \$1~~6527.5854~~ per equivalent unit per quarter.

Usage shall be based on water meter readings of non-irrigation water usage, wastewater meter readings, if available, or estimate based on usage of similar buildings.

TERMS:

- (a) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (b) In the event of non-payment of the Service Charge within thirty (30) days after same is due, in addition to other remedies provided in this Tariff, the Company may cause a notice to be served upon the occupant of the premises of the Company's intention to disconnect the Sewer Connection to such premises. In the event the Service Charges then due are not paid within ten (10) days from the service of said notice, the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment has been made of all arrears on account of the Service Charges and all charges incurred in disconnecting and reconnecting the occupant's connection.
- (c) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.

<del>Date of Issue: October 21, 2015</del>	<del>Effective for service</del>
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~~1500 Ronson Road~~  
~~Iselin, New Jersey 08830-0452~~

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RATE SCHEDULE NO. 3 (Continued)

GENERAL SERVICE - OTHER

TERMS (continued):

- (d) No industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (e).
- (e) If the Company considers it possible that any commercial or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the Company shall be permitted to sample and test the strength of the effluent. If a composite 24 hour sample shows either suspended solids (SS) or BOD exceeding 300, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as follows:

$$\text{Surcharge} = \text{Rate}/1,000 \text{ gallons} \times \frac{\text{actual BOD}}{300} \times \frac{\text{actual SS}}{300}$$

If the actual BOD is less than 300, 300 shall be used as the actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, 300 shall be used as the actual SS for the purposes of this surcharge formula.

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Pinelands Wastewater Company

1500 Rensson Road

Iselin, New Jersey 08830-0452

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RATE SCHEDULE NO. 4

MISCELLANEOUS SERVICE

APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by “Standard Terms and Conditions”.

BAD CHECK CHARGE:

Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$25.00 per instrument.

TERMS OF PAYMENT:

A customer has at least 15 days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

TERM:

As required to meet the class of service rendered.

SPECIAL PROVISIONS:

See “Standard Terms and Conditions”.

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Pinelands Wastewater Company

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Pinehills Wastewater Company

1500 Ronsen Road

Iselin, New Jersey 08830-0452

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EXHIBIT A

LIMITATIONS ON WASTEWATER DISCHARGES

No person shall discharge directly or indirectly into the system, any wastewater the characteristics of which do not conform to the concentration limits prescribed herein, or to other objectionable material or substances as specified in this schedule, except upon written approval by the Company and upon such terms and conditions as may be established by the Company in the acceptance of the wastewater.

SECTION 1.0

No person shall discharge or permit the discharge or infiltration into the system any of the following:

Any liquid having a temperature higher than 150 degrees (65 degrees C.) or heat in such amounts which will inhibit biological activity in the Publicly Owned Treatment Works ("POTW") resulting in Interference, but in no case heat in such quantities that the temperature at the POTW Treatment Plant exceeds 40 degrees C. (104 degrees F.) unless the State, upon request of the Company, approves an alternate limit.

Any liquid containing fats, wax, grease, or oils, whether emulsified or not, in excess of 100 mg/l or containing substances which may solidify or become viscous at temperatures between 32 degrees F. and 150 degrees F. (0 degrees C. and 65 degrees C.).

Any water or wastes that contain hydrogen sulfide in sufficient quantity to cause damage or excessive odor within the wastewater treatment system.

Any residue from petroleum storage, refining or processing fuel or lubrication oil, gasoline, Naptha, Benzene, or other explosive or inflammable liquids, solids, or gases in such concentrations which would cause or potentially cause an explosive, flammable, or other hazardous condition.

Any substances that may:

- A. Cause interference with the metering of wastewater;
- B. Pass through to the receiving waters without being effectively treated at the wastewater treatment processes.

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

Any solid or viscous substance in quantities or of such size capable of causing obstruction to the flow in sewers such as, but not limited to, mud, straw, metal, rags, glass tar, plastics, wood and shavings.

Any solid or viscous substances in quantities or of such size capable of causing an interference with the proper operation of the system such as, but not limited to, ashes, cinders, sand, feathers, unground garbage, whole blood, paunch manure, hair and fleshing, entrails, paper or plastic containers, etc., either whole or ground by garbage grinders.

Any garbage that has not been properly shredded to a degree that all particles can be carried freely under the flow conditions normally prevailing in public sewers. Particles greater than one-half (1/2) inch in any dimension are prohibited.

Any pollutant that will cause corrosive damage or hazard to structures, equipment, or personnel of the wastewater facilities, but in no case discharges having a pH lower than 5.0 Standard Units or greater than 9.0 Standard Units.

Any radioactive waste or isotope of such half-life or concentration as to be in excess of that permitted by appropriate regulatory agencies having control over their use or in such quantity as to cause damage or hazard to structures, equipment, and personnel of the Company.

Any waste containing noxious or malodorous solids, liquids or gases, which, either single or by interaction with other wastes, are capable of creating a public nuisance or hazard to life, or are or may be sufficient to prevent entry into a sewer for its maintenance and repair.

Any unpolluted waters e.g. (stormwater, surface water, groundwater, roof runoff, cooling drainage) to the wastewater treatment system.

Any non-contact cooling water or unpolluted industrial process waters to the wastewater treatment system unless specifically allowed by the Company.

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Pinelands Wastewater Company

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

Constitute a rate of discharge sufficient to be classified as a “slug discharge”, or containing such concentrations or quantities of pollutants that would cause an interference to the wastewater treatment system.

Any water or wastes containing toxins or pollutants in sufficient quantity and/or concentration to cause injury, damage or hazard to personnel, structures or equipment, or interfere with the wastewater treatment system or any portion of the liquid or solids treatment or handling processes, or that will pass through the wastewater treatment system in such condition that it will not achieve State, Federal or other existing requirements for the effluent or for the receiving waters.

Any material which exerts or causes:

- A. Unusual concentration of inert suspended solids (such as, but not limited to, Fuller’s earth, lime slurries and lime residues) or of dissolved solids (such as, but not limited to, sodium chloride and sodium sulfate).
- B. Any water or wastes containing dyes, pigments or other colored substances that will not be removed in the wastewater treatment system and will interfere with effluent color or turbidity measurements.
- C. Unusual BOD, COD, or chlorine requirements in such quantities as to constitute an unacceptable load on the wastewater treatment works.

SECTION 1.1

No person shall dispose of wastes from septic tanks, cesspools, or other such sources of sanitary waste to the system without the prior written approval of the Company and in accordance with all conditions imposed by the Company on such disposal.

SECTION 1.2

No person shall uncover or make any unauthorized connection or alteration or otherwise disturb any element of the system without the prior written approval of the Company.

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EXHIBIT A (Continued)LIMITATIONS ON WASTEWATER DISCHARGESSECTION 1.3

Connections to the system shall be designed and constructed to conform to the requirement of all applicable State and local building and plumbing codes. All such connections shall be made gas-tight and water-tight and shall be subject to the inspection and approval of the Company.

SECTION 1.4

No person shall discharge to the system any liquids containing toxic solids, liquids or gases in sufficient quantity, either single or by interaction with other wastes, to injure or interfere with any wastewater treatment process, constitute a hazard to humans or animals, create a public nuisance, prevent the attainment of effluent limitations as imposed by any State or Federal regulatory agency, or create any hazard in the effluent of the wastewater treatment plant or the receiving waters.

SECTION 1.5

The concentration in wastewater of any of the following substances shall be limited to the stated maximum concentrations in order to be acceptable for discharge to the system:

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY * AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Arsenic (as AS)	2.0	2.0
Boron (as BO)	1.0	1.0
Cadmium (as Cd)	0.26	0.69
Chromium (Total)	0.23	0.23
Copper (as Cu)	0.36	1.0
Cyanide (Total)	1.0	1.0
Iron (as Fe)	5.0	5.0
Lead (as Pb)	0.4	0.6 *

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EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY * AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Mercury (as Hg)	0.01	0.04 *
Nickel (as Ni)	0.36	0.36
Silver (as Ag)	0.24	0.43 *
Zinc	2.2	2.2
MBAS	10	10
Phenol	0.04	0.04
Total Solids	1,300	1,300

\* ~~New (91) addition.~~

SECTION 1.6

No person shall discharge into the system any waters or wastes having the following characteristics without the prior review and approval of the Company:

- A. A five-day BOD concentration greater than three-hundred (300) parts per million, or
- B. A suspended solids concentration in excess of three-hundred (300) parts per million, by weight, or
- C. Incompatible pollutants, as defined in these Rules and Regulations, or
- D. Pollutants subject to the Federal categorical pretreatment standards, as defined by 40 CFR 403, or
- E. Any new source significant indirect user (SIU) as defined by N.J.S.A. 58:10A-6 and N.J.A.C. 7:14A-12.1.

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