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FEB 09 2018

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

*Barbara Dipel*  
*62A Prognna Vittoria, Unit A*  
*Freehold NJ 07728*

*JMD*  
*2/16/18*

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FEB 09 2018

NEW JERSEY AMERICAN WATER

TO: THE HONORABLE PHILIP MURPHY, GOVERNOR BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

*WR17090985*

With reference to New Jersey American Water's proposed Rate Increase of 17.54% to their Ratepayers that will raise revenue of \$129.3 million dollars for New Jersey American Water, please note the attached documents that represents many years of rate increases and financial abuse of their ratepayers and to the 1,000 Senior Citizen Residents of The Villages, an age restricted Senior Development located in Freehold, Howell Township, Monmouth County.

The attached documents were sent to the following people:

The Honorable Philip Murphy  
Governor, State of New Jersey  
P.O. Box 001  
Trenton, NJ 08625

The Hon. Stephen Sweeney  
Senate President, District 3  
NJ Senate Democratic Office  
State House P.O. Box 099  
Trenton, NJ 08625

The Hon. Vincent Prieto, Speaker  
Assemblyman, District 32  
NJ General Assembly, Dem. Office  
P.O. Box 098  
Trenton, NJ 08625

Stefanie A. Brand, Esq. Director  
Division of Rate Counsel  
140 East Front St. 4<sup>th</sup> Floor  
P.O. Box 003  
Trenton, NJ 08625

Irene Kim Asbury, Esq.  
Secretary of the Board  
Board of Public Utilities  
44 South Clinton Avenue, 3<sup>rd</sup> Floor, Suite 314  
P.O. Box 350  
Trenton, NJ 08625

Marie L. Moran, Director  
Division of Water  
Board of Public Utilities  
44 South Clinton Avenue, 3<sup>rd</sup> Floor, Suite 314  
Trenton, NJ 08625

Please acknowledge my letter and enclosed documents

*CMS*  
*J. Kane, Esq.*  
*C. Vashen*



RECEIVED  
CASE MANAGEMENT

*Law*  
*2/16/18*

January 29, 2018

FEB 09 2018

The Honorable Philip Murphy  
Governor, State of New Jersey  
P.O. 001  
Trenton, NJ 08625

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

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MAIL ROOM

FEB 09 2018

*WR17090985*

BOARD OF PUBLIC UTILITIES  
TRENTON, NJ

RE: New Jersey American Water, Inc. Proposed Water & Sewer Rate Increase  
17.54% an increase in revenue by \$129.3 Million Dollars

Dear Governor Murphy:

In January of 1999, New Jersey American Water Company bought Adelphia Water & Sewer Company and bought the Adelphia Water & Sewer Debt as well (The MUA), Hovnanian built The Villages, an age restrictive senior development of 671 homes and more than 1,000 senior citizen residents. Hovnanian also built Surrey Downs also a senior development.

Both The Villages and Surrey Downs were supposed to be brought into the General Metered Service Rates that the rest of Howell Township pays, but that did not happen. We got a 13% decrease immediately, but because New Jersey American Water bought both the Adelphia Water & Sewer Company plus the Adelphia Debt, The Villages Residents & Surrey Downs automatically paid higher rates than the rest of Howell Township that has continued to this today. NJAWC has raised its rates just about every 2 years since 1999. HOWEVER, THE VILLAGES RESIDENTS PAY ABOUT \$100 PER MONTH AND MORE. WHY? WE LIVE ON SOCIAL SECURITY AS OUR ONLY MEANS OF SOME INCOME AND SUPPORT. AT THE END OF EVERY MONTH SOMETHING DOESN'T GET PAID. OUR LOCAL SURROUNDING TOWNS LIKE GORDONS CORNER WATER (MAYBE ENGLISHTOWN) RATE PAYERS PAY LESS PER QUARTER (ABOUT \$120) I'M TOLD, THAN WE PAY PER MONTH. SO I AM TOLD. I'VE FOUGHT NJAWC FOR ALMOST 20 YEARS ON CHOKEING VILLAGES WITH WATER RATES WE CANNOT PAY AND IT HAS FALLEN ON DEAF EARS. SEVERAL YEARS AGO I ATTENDED A BPU HEARING IN NEWARK AND THE BPU TOLD NJAWC TO STOP RAISING THE RATES EVERY 2 YEARS; HOWEVER, THE BPU CONTINUES TO APPROVE NJAWC RATE INCREASES WHENEVER NJAWC ASKS FOR IT. THE BPU PRESIDENT JEANIE FOX PLAINLY AND CLEARLY TOLD NJAWC TO STOP COMING BACK EVERY 2 YEARS FOR ANOTHER RATE INCREASE. PEOPLE CANNOT AFFORD IT IN A

*CMS*  
*J. Kane, Esq.*  
*C. Vachier*

BAD ECONOMY. NOTHING HAS CHANGED – THEY STILL GET WHAT THEY WANT WHEN THEY WANT IT AND THEY DO NOT CARE.

My name is Mrs. Barbara Dixel, a Villages Senior Citizen Resident and the Democratic Elected County Committee Woman for The Villages, 12<sup>th</sup> District, 30 Legislative District, Freehold, Howell Township, Monmouth County. I was there for the sale Adelpia Water Company to New Jersey American Water Company in 1999, I attended and testified at every hearing and I was there when Judge Louis G. McAFoos signed the Court Order for the sale. I have attended almost every proposed rate increase public hearing since 1999 and I am still here today and still fighting New Jersey American Water with their uncaring, reckless attitude of getting what they ask for whenever they ask for it, in addition to putting their ratepayers in financial jeopardy without a care in the world.

The water quality and water taste changed with the sale because the water came from different sources. The Villages water suddenly became undrinkable as it had a bad chemical taste. As a barometer for The Villages, I had my water in the kitchen and bathroom tested several times for several years by a NJ State Approved Testing Company and got bad numbers. The Trihalomethanes water quality in my kitchen and bathroom had numbers in the 60's for Bromodichloromethane and DiBromodichloromethane, Bromoform all of which are Class B Carcinogenics and come as a byproduct when Chlorine is added to water to clean it up. American's water comes from Swimming River and the Oak Glen Plant and I think several waterways. These chemicals can cause Birth Defects, Kidney Cancer, Miscarriages, etc. See attached.

For years, I have told Villages Residents to buy a Brita or Pur Carbon Filter for their kitchen sink and bathroom shower head to take out these chemicals. For years Villages Residents have been drinking bottled water purchased at the supermarket. For years, I've had calls from residents that have not only had bad tasting water but have also had black crud coming from the faucet. In the summer, I get a black sludge ring in the toilet that I've been told is Manganese when I call American Water to fix the water quality. I've called Anthony Mataraso the Environmental Guy many times over the years to no avail as things are still the same. I also tell residents to invest in a Whole House Filter that has to be installed by a professional water treatment company. My husband and I did install one and it is worth every cent. Several years ago, at a Villages Club House Meeting on water quality, a NJAWC employee named Lendel Jones "slipped" verbally and mentioned to me that NJAWC was having a water quality problem. Somewhere in

this package of documents I've sent you is a mention of this meeting and what Lendel Jones told me.

I recently sent Robert Brabston, the Counsel for American Water the entire file of documents from the beginning and told him "The Verrazano Bridge" was paid off years ago but we are still paying for it. The Adelpia Water Company (MUA) Debt was paid off years ago but we are still paying the highest water rates in all of Howell Township and I asked him to authorize American Water to write off the Adelpia Debt and lower our rates. IT FELL ON DEAF EARS!! IT HAS TO STOP!! WE NEED HELP!! PLEASE, SOMEBODY MAKE NJ AMERICAN WATER LOWER THE VILLAGES WATER & SEWER RATES TO WHAT MOST OF THE REST OF 53,000 HOWELL RESIDENTS PAY WHICH IS HALF OF WHAT WE PAY!!

In around 2002 NJ American Water was sold to a foreign company RWE and by 2005 this company realized they made a mistake so they did an IPO on the NY Stock Exchange and spun American off and sold it. Today, NJ American Water is fully owned by its investors and is trading on The NY Stock Exchange under AWK. HOWEVER, EVERY 2 YEARS THEY HIT US WITH ANOTHER RATE INCREASE. IF THEY ARE A FULLY OWNED AND TRADING BY ITS INVESTORS LET THEM PAY FOR NJ AMERICAN. WHAT DO THEY CONTINUE TO WANT FROM THE RATEPAYERS? I HAVE EVERY PAGE OF EVERY DOCUMENT FROM WHEN THEY WERE SOLD TO RWE IN EUROPE.

When they were owned by RWE in Europe, Food & Water Watch, the industry magazine said it would take 200 years for American to fix its infrastructure so RWE did an IPO and spun them off.

SO NOW NJ AMERICAN WATER IS PROPOSING A 17.54% RATE INCREASE THAT WOULD INCREASE THEIR REVENUES BY \$129.3 MILLION DOLLARS. YES, THEY ARE POURING INFRASTRUCTURE, WATER MAINS, SEWER'S ETC. ALL OVER THE PLACE EVERYWHERE.

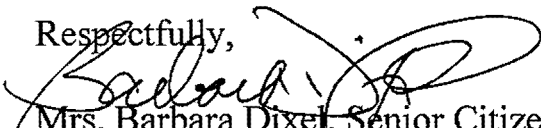
MANY VILLAGE'S RESIDENTS ARE PAYING APPROXIMATELY AROUND \$100 FOR THEIR WATER BILL EVERY MONTH. GOVERNOR MURPHY, AND PEOPLE ON THE SERVICE LIST PLEASE HELP THE VILLAGES AND PLEASE ONCE AND FOR ALL BRING OUR RATES DOWN TO WHAT MOST OF THE REST OF WHAT HOWELL PAYS. NOBODY IN OUR IMMEDIATE SURROUNDING AREA PAYS WHAT WE PAY!!.

17.54% PROPOSED RATE INCREASE? WHY? WHAT DO THEY WANT FROM US? OUR SOCIAL SECURITY IS OUR ONLY INCOME AND ONLY MEANS OF SUPPORT TO LIVE ON AND PAY OUR BILLS AND TRY TO HAVE A SOMEWHAT NORMAL LIFE. PROPERTY TAXES IN HOWELL ARE UNAFFORDABLE AS WELL!!


MY HUSBAND AND I ARE BOTH CANCER SURVIVERS. WE SPENT \$500 YEARS AGO AND HAD A WHOLE HOUSE WATER FILTER INSTALLED. WE HAVE A WATER TREATMENT COMPANY CHANGE THE FILTER AND TEST THE WATER. **WE WILL NOT DRINK THE WATER FROM THE KITCHEN SINK WITHOUT THE WHOLE HOUSE FILTER!** WE ALSO HAVE A SHOWER HEAD WITH A FILTER TO KEEP BLACK CRUD FROM BUILDING UP IN THE SHOWER HEAD AND FROM COMING OUT ON A PERSON IN THE SHOWER.

TO GOVERNOR MURPHY, THE BPU AND ALL PEOPLE ON THE SERVICE LIST == IT IS MY OPINION THAT THE PROPOSED 17.54% RATE INCREASE THAT WILL INCREASE NJAWC REVENUES BY \$129.3 MILLION DOLLARS THAT IS BEING ASKED FOR BY NEW JERSEY AMERICAN WATER COMPANY MUST BE DENIED OUTRIGHT WITHOUT HESITATION FOR ONE MINUTE! IT IS FURTHER MY OPINION THAT THE 1,000 SENIOR CITIZEN RESIDENTS OF THE VILLAGES AND THE SEVERAL HUNDRED SENIOR RESIDENTS OF SURREY DOWNS ARE BEING DRIVEN INTO POVERTY, DRIVEN INTO ASSISTED LIVING FACILITIES, DRIVEN TO LIVE WITH OUR CHILDREN AND ABSOLUTELY, DRIVEN TO MOVE OUT OF NEW JERSEY TO A STATE WHERE THE PROPERTY TAXES ARE NOT THE HIGHEST IN THE NATION AND TO WHERE THE COST OF LIVING IS LESS THAN IN HOWELL BECAUSE THE POWERS THAT BE IN HOWELL ARE TOTALLY OUT OF CONTROL. OUR MONTHLY SOCIAL SECURITY ONLY GOES JUST SO FAR. THIS PROPOSED 17.54% RATE INCREASE BY NJAWC IS A DETRIMENT TO THE PUBLIC GOOD AND MUST BE DENIED!!!! PLEASE ACKNOWLEDGE MY LETTER AND ENCLOSED DOCUMENTS.

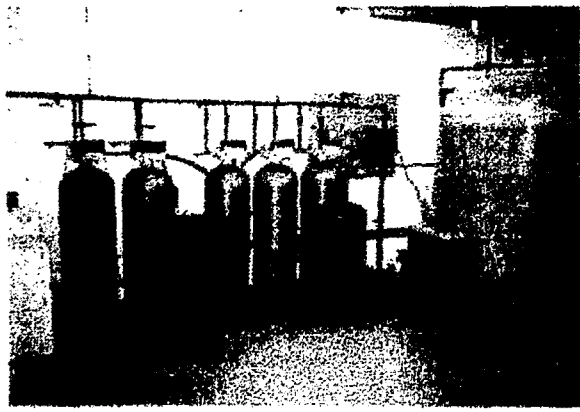
Respectfully,

  
Mrs. Barbara Dixel, Senior Citizen Resident, The Villages  
Elected Democratic County Committee Woman



 <p><b>WILKES UNIVERSITY</b></p>	<p align="center"><b>Wilkes University</b>  <b>Center for Environmental Quality</b>  <b>Environmental Engineering</b>  <b>and Earth Sciences</b></p>
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## Disinfection By-Products Trihalomethanes



Trihalomethanes (THM) are a group of four chemicals that are formed along with other disinfection by products when chlorine or other disinfectants used to control microbial contaminants in drinking water react with naturally occurring organic and inorganic matter in water. The trihalomethanes are chloroform, bromodichloromethane, dibromochloromethane, and bromoform. EPA has published the Stage 1 Disinfectants and Disinfection Byproducts Rule to regulate total trihalomethanes (TTHM) at a maximum allowable annual average level of 80 parts per billion.

The four trihalomethanes (THM's) listed below:

Trichloromethane (chloroform)	CHCl <sub>3</sub>	*
Dibromochloromethane	CHClBr <sub>2</sub>	*
Bromodichloromethane	CHCl <sub>2</sub> Br	
Tribromomethane (bromoform)	CHBr <sub>3</sub>	

*Cause  
Cancer*

are all by-products of chlorination. They are Cancer Group B carcinogens (shown to cause cancer in laboratory animals). Trichloromethane (chloroform) is by far the most common in most water systems. Dibromochloromethane is the most serious cancer risk, (0.6 ug/l to cause a 10<sup>-6</sup> cancer risk increase)

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Cancer

Possible

~~scribbles~~

# Trihalomethanes

## What You Need to Know

↓  
Cancer

Water safety has been in the news again in recent months. This time it is due to trihalomethanes, a water by-product thought to be a possible carcinogen. However, that doesn't mean all homeowners who use a water well for their daily water supply are at risk.

Water well owners should always try to have a working knowledge about their well, its parts, and possible water contaminants. What follows is information about trihalomethanes. However, if questions arise, the best solution is to contact a professional water well contractor and seek his advice.

### What are trihalomethanes?

Trihalomethanes are a group of four chemicals—chloroform, bromodichloromethane, dibromochloromethane, and bromoform—formed, along with other disinfection by-products, when chlorine or other disinfectants used to control microbial contaminants in drinking water react with naturally occurring organic and inorganic matter in water.

### How are trihalomethanes formed?

Chloroform—the trihalomethane often found in the highest concentration—is formed by a reaction of chlorine with certain compounds in water. Formation occurs during chlorination and can continue to occur as long as chlorine is available. The other trihalomethanes are formed by a reaction of bromine and iodine with the same certain compounds.

### Is chloroform always the most common trihalomethane in water?

Depending on the characteristics of the water, the other three trihalomethanes may be formed at a higher concentration than chloroform.

### Are trihalomethanes more prevalent in public water systems than in private settings?

Trihalomethanes are much more prevalent in public water supplies because most use chlorination as a disinfection technology. However, while trihalomethanes are more common in public water systems, they are a threat to any water supply that uses chlorine—including private water wells.

### How dangerous are trihalomethanes?

High levels of trihalomethanes can be dangerous. In fact, in December 2000, the U.S. Environmental Protection Agency lowered the maximum allowable annual average level for large surface water public water systems from 100 parts per billion (ppb) to 80 ppb. The 80 ppb limit goes into effect for small surface water and all ground water systems in December 2003.

### What health problems can occur because of exposure to trihalomethanes? Are certain groups of people at a greater risk than others?

Some studies have suggested a small increase in the risk of bladder and colorectal cancers. Other investigations have found that chlorination by-products may be linked to heart, lung, kidney, liver, and central nervous system damage.

Of the different trihalomethanes, dibromochloromethane has been most closely associated with cancer, followed in order by bromoform, chloroform, and bromodichloromethane.

Pregnant women appear to be at the greatest risk, as some studies have linked trihalomethanes to reproductive problems, including miscarriage.

### Are solid chlorine forms just as likely to form trihalomethanes as the liquid form?

Yes. Either form of chlorine—the liquid or hypochlorites (a salt)—can form a free chlorine residual in water, and any free residual can react with compounds to form trihalomethanes.

### Are there treatment methods for trihalomethanes?

There are several methods that people can use in their homes to reduce the trihalomethanes. Water well owners should always discuss these methods with a professional water well contractor before deciding to use one. Among the methods are:

- Filters
- Aeration or boiling
- Distillation
- Activated carbon

### Where can I get more information?

For more information on your private water well, contact your local contractor. Also, visit the Web site of the National Ground Water Association, [www.ngwa.org](http://www.ngwa.org), and its site just for well owners, [www.wellowner.org](http://www.wellowner.org).

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National Ground Water Association  
[www.NGWA.org](http://www.NGWA.org)  
[www.wellowner.org](http://www.wellowner.org)



# WATER POLLUTION WATER POLLUTION

**DIRTY WATER KILLS 5 MILLION YEARLY**

**SOFT WATER & CHLORINE CAUSES**

**ATHEROSCLEROSIS (hardening of the arteries)**

**TRIHALOMETHANES** increases the risk of cancers of the bladder, rectum, miscarriages & birth defects  
**VOC's** (Volatile Organic Chemicals) pose health risks like **CANCER**, organ and immune system damage

**Asbestos causes cancer !**

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