

RESPONSE TO AO20060471
MONTAGUE WATER & SEWER COMPANY
WATER & SEWER
November-23
1/23/2024

P.L. 2022, CHAPTER 107 Sections 2a(14) & 3a(14):

The Total Dollar Amounts Billed to and Collected from Customer Accounts and How The Numbers Compare To the Previous Year At The Same Time As Well As The Same Time In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

P.L. 2022, CHAPTER 107 Sections 2a(18) & 3a(18):

The local and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the previous year at the same time as well as the same time in 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Definitions: Staff interprets the following words, under the context of Sections 2a(18) & 3a(18) as:
 1. Sales Revenue - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water.
 2. Operating Revenue - the total amount of money that a utility company earns from its primary business operations, including the generation, transmission, and distribution of electricity, gas, or water to customers.
 3. Net Revenue - the total amount of revenue that a utility company earns after deducting any discounts, returns, and allowances from its gross revenue.

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 84,126.14	\$ 81,665.94

Sales Revenue	Operating Revenue	Net Revenue
82,132	82,179	82,179

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 67,364.92	\$ 64,379.96

Sales Revenue	Operating Revenue	Net Revenue
64,815	64,980	64,980

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 49,456.81	\$ 44,455.38

Sales Revenue	Operating Revenue	Net Revenue
46,453	46,477	46,477

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 4,490.39	\$ 6,195.93

Sales Revenue	Operating Revenue	Net Revenue
5,539	5,542	5,542

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 3,052.96	\$ 4,294.10

Sales Revenue	Operating Revenue	Net Revenue
4,190	4,201	4,201

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 2,616.47	\$ 3,253.49

Sales Revenue	Operating Revenue	Net Revenue
3,003	3,005	3,005

P.L. 2022, CHAPTER 107 Sections 2a(5) & 3a(5)

The Number of Customers in Arrears By 30, 60, 90, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed Per Customer In Each Of Those Categories, And How The Numbers Changed Pursuant To This Paragraph, Compared To The Same Time Previous Year And In 2019.

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or footnotes tabs please leave the column blank and disclose why in the "Notes" section.

Notes: (Insert notation here for any of the sections - expand cell if needed)

Definition: Staff interprets Arrears, under the context of Sections 2a(5) & 3a(5) as follows:

The amount of money that a customer owes to a utility provider for services that have already been provided but have not been paid for. Active DPAs or customer currently enrolled in a DPA, should not be included in this section of the report as Sections 2a(7) & 3a(7) request those amounts.

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Montague Water & Sewer Company		Number of Residential Customers in Arrears						Residential Arrears Dollars					Average Amount of Residential Arrears Dollars									
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		
Nov-23	Montague	07927	191	86	33	42	38	26	\$ 24,390.44	\$ 11,076.43	\$ 7,690.00	\$ 5,490.43	\$ 3,190.48	\$ 13,309.00	\$ 127.49	\$ 124.48	\$ 146.11	\$ 98.58	\$ 86.68	\$ 113.04		
Total Number of Customers			191	86	33	42	38	26	Total Dollar Amount	\$ 24,390.44	\$ 11,076.43	\$ 7,690.00	\$ 5,490.43	\$ 3,190.48	\$ 13,309.00	Average Amount Owed	\$ 127.49	\$ 124.48	\$ 146.11	\$ 98.58	\$ 86.68	\$ 113.04
Nov-22	Montague	07927	210	121	79	67	46	27	\$ 21,793.32	\$ 10,620.38	\$ 7,749.46	\$ 5,985.91	\$ 3,349.78	\$ 21,978.87	\$ 103.77	\$ 86.26	\$ 99.00	\$ 80.24	\$ 72.82	\$ 791.73		
Total Number of Customers			210	121	79	67	46	27	Total Dollar Amount	\$ 21,793.32	\$ 10,620.38	\$ 7,749.46	\$ 5,985.91	\$ 3,349.78	\$ 21,978.87	Average Amount Owed	\$ 103.77	\$ 86.26	\$ 99.00	\$ 80.24	\$ 72.82	\$ 791.73
Nov-19	Montague	07927	191	102	50	32	31	33	\$ 12,324.49	\$ 6,873.49	\$ 2,899.64	\$ 1,479.11	\$ 1,776.07	\$ 7,647.24	\$ 64.53	\$ 67.30	\$ 56.19	\$ 49.35	\$ 57.20	\$ 231.73		
Total Number of Customers			191	102	50	32	31	33	Total Dollar Amount	\$ 12,324.49	\$ 6,873.49	\$ 2,899.64	\$ 1,479.11	\$ 1,776.07	\$ 7,647.24	Average Amount Owed	\$ 64.53	\$ 67.30	\$ 56.19	\$ 49.35	\$ 57.20	\$ 231.73

P.L. 2022, CHAPTER 107 Sections 2a(8) & 3a(8):

The Number Of Customers That Entered Into, Successfully Completed, Or Defaulted From A Deferred Payment Agreement, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

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Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears of Customers that entered into Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
5	\$ 902.15	\$ 300.72	3	\$ 2,214.06	\$ 738.02	0	\$ -	\$ -
		\$ 300.72			\$ 738.02			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
6	\$ 635.52	\$ 317.76	6	\$ 3,378.10	\$ 563.02	0	\$ -	\$ -
		\$ 317.76			\$ 563.02			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
1	\$ 175.14	\$ 175.14	0	\$ -	\$ -	0	\$ -	\$ -
		\$ 175.14			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -

		\$ -			\$ -			\$ -
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P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

P.L. 2022, CHAPTER 107 Sections 2a(19) & 3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this **MUST** be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

RATES & FEES		
11/30/2023		
Rates		
Residential Class - WATER	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	17.98	21
Base Water Charge (Fixed Charge) - 1"	44.95	21
Base Water Charge (Fixed Charge) - 1.5"	89.90	21
Base Water Charge (Fixed Charge) - 2"	143.84	21
Base Water Charge (Fixed Charge) - 3"	269.70	21
Base Water Charge (Fixed Charge) - 4"	449.50	21
Base Water Charge (Fixed Charge) - 6"	899.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	21.10	21
Commercial Class - WATER		
Base Water Charge (Fixed Charge) - 5/8"	53.94	22
Base Water Charge (Fixed Charge) - 3/4"	80.91	22
Base Water Charge (Fixed Charge) - 1"	134.85	22
Base Water Charge (Fixed Charge) - 1.5"	269.70	22
Base Water Charge (Fixed Charge) - 2"	431.52	22
Base Water Charge (Fixed Charge) - 3"	809.10	22
Base Water Charge (Fixed Charge) - 4"	1,348.50	22
Base Water Charge (Fixed Charge) - 6"	2,697.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	21.10	22
Hydrants - WATER		
Monthly Fire Hydrant charge for High Point Country Club Community	48.14	24
Charges		
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
Residential Class - SEWER		
Base Sewer Charge (Fixed Charge)	97.69	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
Commercial Class - SEWER		
Base Sewer Charge (Fixed Charge) - 5/8"	488.44	15
Base Sewer Charge (Fixed Charge) - 3/4"	732.66	15
Base Sewer Charge (Fixed Charge) - 1"	1,221.09	15
Base Sewer Charge (Fixed Charge) - 1.5"	2,442.19	15
Base Sewer Charge (Fixed Charge) - 2"	3,907.50	15
Base Sewer Charge (Fixed Charge) - 3"	7,326.56	15
Base Sewer Charge (Fixed Charge) - 4"	12,210.94	15
Base Sewer Charge (Fixed Charge) - 6"	24,421.88	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	15
Notes:		