STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 1

Cover Page

RESPONSE TO AO20060471

MONTAGUE WATER & SEWER COMPANY

WATER & SEWER

December-23

1/23/2024

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 2 Customers, Financials, Usages

# P.L. 2022, CHAPTER 107 Sections 2a(1) & 3a(1): Overall Impact On Local Utility And Public Utility Supply, Demand. Revenue. And Expense Information

se leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Definitions: Staff interprets the following words, under the context of Sections 2a(1) & 3a(1) as:

1. Sucody - utility sales RWM. Therms, or Gallonal.

2. Demand - the amount of electrich (KM (Riowatts)), oas [Dekatherms (Dth)], or water (KG [Thousand Gallonal), utilized for monthly needs.

3. Revenues - the amount of more yearned by the utility from the sale of its services such as electricity, oas, or water, monthly.

4. Expenses - the amount of costs incurred by the utility in terms of providing service to customers, monthly.

Continue work paper ->

ontague Wat	er & Sewer Company					Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		
	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-23		Montaque		07827	4071028	WATER	349756	WASTEWATER	\$88.571.32	79.994
	Totals									
	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-22		Montague		07827	3973448	WATER	341138	WASTEWATER	\$66,575.96	89,246
	Totals									
	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-19		Montague		07827	3673230	WATER	0	WASTEWATER	\$46,399.94	51,251
	Totals									
	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-23		Montague		07827	7224	WATER	2000	WASTEWATER	\$ 4,523.08	5,068
200 20		www.nuguc		07027	TALT	7777.613	2000	motermen	9 4,020.00	0,000
	Totals									
	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-22		Montague		07827	7641	WATER	2000	WASTEWATER	\$ 4,349.71	5,502
	Totals									
	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-19		Montague		07827	3579	WATER	0	WASTEWATER	\$ 3,104.55	3,341
	Totals									
	rotats				1	1	1		1	

P.L. 2022, CHAPTER 107 Sections 2a(13) & 3a(13): The Average and Median Dollar Amount Billed To Customer Accounts And The Average And Median Utility Usage Per Customer Account, And How The Numbers Compare To The Previous Year At The Same Time As Well As The Same Time In 2019. Continue work paper -> (b) (b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts -(WATER) Average Utility Usage Per Customer Account (WATER) Median \$ Amount Billed to Customer Accounts - (WATER) Average \$ Amount Billed to Customer Accounts - (WASTEWATER) Median \$ Amount Billed to Customer Accounts - (WASTEWATER) Average Utility Usage Per Customer Account - (WASTEWATER) Median Utility Usage Per Customer Account - (WASTEWATER) 73.92 124.57 64.19 S 128.63 5267.54 1301.22 268 4373 73.92 \$ 124.57 \$ 64.19 \$ 128.63 \$ 5,267.54 \$ 1,301.22 \$ 4,373.00 \$ 1,533.00 Average Utility Usage
Per Customer Account (WATER)

Average Utility Usage Per Customer
Account - (WASTEWATER) Number of Customers: (WASTEWATER) Average \$ Amount Billed to Customer Accounts - (WASTEWATER) Median \$ Amount Billed to Customer Accounts - (WASTEWATER) Median Utility Usage Per Customer Account - (WASTEWATER) 209 56.88 \$ 100.49 \$ 48.88 97.62 1259.88 56.88 \$ 48.88 97.62 \$ 5,114.86 \$ 100.49 \$ 1,259.88 \$ 4,145.00 \$ Average \$ Amount Billed to Customer Accounts - (WATER) Median \$ Amount Billed to Customer Accounts - (WATER) Median \$ Amount Billed to Customer Accounts - (WASTEWATER)

Average Utility Usage Per Customer Account - (WATER) Median Utility Usage Per Customer Account - (WATER) Number of Customers: (WATER) Average Utility Usage Per Customer Account - (WASTEWATER) 72.26 Average \$ Amount Billed to Custom Accounts - (WASTEWATER) Average Utility Usage Per Customer Account - (WASTEWATER) 347.90 S 528.44 \$ 60.57 S 528.44 1.445.60 2.001.00 60.57 \$ 347.90 \$ 528.44 \$ 528.44 \$ 1,445.60 \$ 2,001.00 \$ 1.00 \$ 2,001.00 Median \$ Amount Billed to Customer Accounts - (WASTEWATER) 277.25 \$ 404.70 \$ 47.90 \$ 404.70 1,529.00 2,001.00 2,001.00 202.23 \$ 44.39 \$ 360.99 716.60

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 4 Customers, Financials, Usages

P.L. 2022, CHAPTER 107 Sections 2a(14) &3
The Total Dollar Amounts Billed to and
Collected from Customer Accounts and
How The Numbers Compare To the
Previous Year At The Same Time As Well
As The Same Time In 2019.

2a(14): P.L. 2022, CHAPTER 107 Sections 2a(18) & 3a(18): The local and public utility revenue, including sales revenue and operating or net revenue information, and how those numbers compare to the previous year at the same time as well as the same time in 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2a(16) & 3a(18) as:

1. Sales Revenue - the amount of money warned by the utility from the sale of its services such as electricity, cas, or water, including the generation, transmission, and distribution of electricity, cas, or water to customers.

3. Net Revenue - the total amount of revenue that a utility company earns after deduction any discounts, returns, and allowances from its cross revenue.

Amo	otal Dollar unts Billed to mer Accounts	Total Dollar Amounts Collected From Customer Accounts		
s	88.571.32	\$ 74.555.87		

Sales Revenue	Operating Revenue	Net Revenue	
85.969	86.133	86.133	

Amo	otal Dollar ounts Billed to omer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$	66,575.96	\$ 60,554.08

Sales Revenue	Operating Revenue	Net Revenue
69,267	69,408	69,408

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts		
\$ 46,399.94	\$ 48,918.32		

Sales Revenue	Operating Revenue	Net Revenue
46,918	47,223	47,223

Total Dollar Amounts Billed to Customer Accounts		Total Dollar Amounts Collected From Customer Accounts		
\$	4,523.08	\$ 2,212.25		

Sales Revenue	Operating Revenue	Net Revenue
5,447	5,457	5,457

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 4,349.71	\$ 2,689.58

Sales Revenue	Operating Revenue	Net Revenue
4,270	4,279	4,279
	· ·	

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 3,104.55	\$ 3,441.36

Sales Revenue	Operating Revenue	Net Revenue
3,059	3,079	3,079

Continue work paper ->

[AVERAGE OF SUM]

### P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3)

Dec-19

Totals

Montague

The Number of Local Utility and Public Utility Service Customers:
- Who Were Sent Disconnection Notices Due to Bill Non-Payment

Who Were Disconnected Due to Bill Non-Payment

Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment

- Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection

How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

ase fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Company Number of Customers Sent Disconnection Notices Due to Bill Non-Reconnections after Being Previously sconnected Due to Bill Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection Number of Customers Disconnected Due to Bill Non-Payment City Municipality Zip Code Non-Payment Payment Dec-23 Montague 07827 156 14.6 Totals 14.6 Average Time Between Service Disconnections Due to Non-Payment and Number of Customers Sent Disconnection Notices Due to Bill Non-Reconnections after Being Previously sconnected Due to Bill Number of Customers Disconnected Due to Bil Non-Payment Municipality Zip Code Payment Non-Payment Service Reconnection Dec-22 Montague 07827 96 Totals Number of Customers Sent Disconnection Notices Due to Bill Non-Number of Customers Disconnected Due to Bill Non-Payment Municipality Payment Non-Payment Service Reconnection Dec-19 Montague 07827 Totals Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection Number of Customers Sent Disconnection Notices Due to Bill Non-Reconnections after Being Previously sconnected Due to Bill Non-Payment imber of Customers connected Due to Bil Non-Payment Municipality Dec-23 Montague 07827 [AVERAGE OF SUM] Totals Number of Customers Sent Disconnection Notices Due to Bill Non-Reconnections after Being Previously sconnected Due to Bill Non-Payment Number of Customers Disconnected Due to Bil Non-Payment Average Time Betw Service Disconnecti Zip Code Non-Residential City Municipality Due to Non-Payment an Service Reconnection Dec-22 Montague 07827 [AVERAGE OF SUM] Totals Number of Customers Sent Disconnection lotices Due to Bill Non-Reconnections after
Being Previously
sconnected Due to Bill
Non-Payment mber of Customers onnected Due to Bill Non-Payment Due to Non-Payment an Service Reconnection

Payment

07827

P.L. 2022, CHAPTER 107 Sections 2a(4) & 3a(4)
The Number of Liens on Real Property That is
Placed, Sold, or Enforced Due to Non-Payment and
How Those Numbers Compare to the Same Time is
The Previous Year as Well as in 2019

Notes: [Insert notation here for any of the sections - expand cell if needed]

ricles. [insert notation riefe	ior any or the sections - exp	and cen in needed)
The Number of Liens on Real Property that were PLACED Due to Non-	The Number of Liens on Real Property that were SOLD Due to Non-	The Number of Liens on Real Property that were ENFORCED Due to Non-
Payment	Payment	Payment
The Number of Liens on Real Property that were PLACED Due to Non- Payment	The Number of Liens on Real Property that were SOLD Due to Non- Payment	The Number of Liens on Real Property that were ENFORCED Due to Non- Payment
-		
The Number of Liens on Real Property that were PLACED Due to Non-Payment	The Number of Liens on Real Property that were SOLD Due to Non- Payment	The Number of Liens on Real Property that were ENFORCED Due to Non- Payment
The Number of Liens on Real Property that were <u>PLACED</u> Due to Non- Payment	The Number of Liens on Real Property that were SOLD Due to Non- Payment	The Number of Liens on Real Property that were ENFORCED Due to Non- Payment
<u> </u>		
The Number of Liens on Real Property that were <u>PLACED</u> Due to Non- Payment	The Number of Liens on Real Property that were <u>SOLD</u> Due to Non- Payment	The Number of Liens on Real Property that were ENFORCED Due to Non- Payment
-		
	_	
<u> </u>		
The Number of Liens on Real Property that were PLACED Due to Non-Payment	The Number of Liens on Real Property that were SOLD Due to Non- Payment	The Number of Liens on Real Property that were ENFORCED Due to Non-Payment
<u> </u>		

Disconnect Suspensior Pandemic	r of Customer Accounts That Became Eligible for ion Due to Bill Non-Payment But Were Not ed Because of Any Legally Mandated or Voluntary is of Disconnections Due to The Coronavirus 2019
Notes: [Inse	rt notation here for any of the sections - expand cell if needed]
Number o	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
	86
Number o	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
	95
Number o	f Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
	32
	32
	32
	32
Number c	
Number c	of Customer Accounts Elligible for Disconnetion for Non-Payment that were
Number c	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
Number c	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  4  4  ff Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  4
	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  4  4  ff Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
Number c	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  4  4  ff Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
Number c	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  4  4  f Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  3
Number c	of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  4  4  f Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected  3

P.J. 2022. CHAPTER 107 Sections 24193 A3193.

The Number Of Loutioners in Arrests By 30, 60, 50, 120, 150 And 180 Days At The End Of Each Month, The Total Dollar Amount Owed And Average Amount Owed Per Customer in Each Of Those Categories, And How The Numbers Clock, Persuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

iotes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets Arrears, under the context of Sections 2a(5) & 3a(5) as follows:
The amount of Immery that a customer owes to a silling provider for services that have already been provided but have not been paid for.
Andre DPA's or casteries customer credits of a DPA. subsort of be included in this section of the record as Sections 2a(7) & 3a(7) request those amounts.

 
 Water & Sever Company
 Number of Residential Customers in Arrears

 Cby
 Municipality
 Zip code
 30-59 Days
 60-89 Days
 90-119 Days
 150-129 Days
 150-179 Days
 180-1 Days
 | Average Amount of Residential Arrearage Dollars | 30-59 Days | 60-89 Days | 90-119 Days | 120-149 Days | 150-179 Days | 180+ Days | 07827 209 \$24,218.21 \$ 11,583.21 \$ 8,350.54 \$ 6,441.35 \$ 4,336.90 \$ 14,046.09 \$ 115.88 \$ 113.56 \$ 134.69 \$ 153.37 \$ 123.91 \$ 501.65 Total Number of Customers 28 Total Dollar Amoun N \$2421821 \$ 11.58321 \$ 8.350.54 \$ 6.441.35 \$ 4.336.50 \$ 14.046.09 | Average Amount Owed \$ 115.88 \$ 113.66 \$ 134.69 \$ 153.37 \$ 123.91 \$ 501.65 | Residential Arrearage Dollars | 100-19 Days | 150-19 Day Average Amount of Residential Arrange Dollars
30:59 Days | 60:59 Days | 50:119 Days | 120:149 Days | 150:179 Days | 180:Days | 180:Days | 180:00 Days | 180: 22.097.02 \$ 12.123.10 \$ 7.747.85 \$ 6.329.54 \$ 4.622.46 \$ 17.948.59 Average S 96.49 S 99.37 S 91.15 S 107.28 S 96.30 S 543.90 | Residential Arrearage Dollars | 30-59 Days | 60-89 Days | 90-119 Days | 120-149 Days | 150-179 Days | 180+ Days | Average Amount of Residential Arrearage Dollars

30-59 Days 60-89 Days 90-119 Days 120-149 Days 150-179 Days 180+ Days \$ 64.91 \$ 48.89 \$ 63.42 \$ 65.20 \$ 49.25 \$ 270.67 \$14,151.07 \$ 3,813.06 \$ 3,044.09 \$ 1,956.00 \$ 1,132.69 \$ 6,496.05 07827

24 Total Dollar Amount \$14,151.07 \$ 3,813.06 \$ 3,044.09 \$ 1,956.00 \$ 1,122.09 \$ 6,496.05 Average Amount Owed \$ 64.91 \$ 46.89 \$ 63.42 \$ 66.20 \$ 40.25 \$ 270.67

| STANDARDZED PL. 2022.
| C. 107 REPORTING TEMPATE | Page 9 | Page

						esidential Custo							al Arrearage Dol							Residential Arre		
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
										_												4
Montague		07827	8	5	2	2	2	- 1		\$ 2,714.28	\$ 482.41	\$ 222.81	\$ 195.52	\$ 154.79	\$ 286.05		\$ 339.29	\$ 96.48	\$ 111.41	\$ 97.76	\$ 77.40	\$ 286.05
	_				-																	
																						-
Total Number of Custo	ne		8	5	2	2	2	- 1	Total Dollar Amount	\$ 2,714,28	\$ 482.41	\$ 222.81	\$ 195.52	\$ 154.79	\$ 286.05	Average Amount Owed	\$ 339.29	\$ 96.48	\$ 111,41	\$ 97.76	\$ 77.40	\$ 286.05
					umber of New 7	esidential Custo			i			Non Desident	al Arrearage Dol							Residential Arre	Dallana	
Tau-	Municipality	Zip code					150-179 Days						120-149 Days							120-149 Days		
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
	_				-																	-
Montague		07827	4	2	- 1	2	2	2		\$ 1309.43	\$ 151.59	\$ 15.96	\$ 252.37	\$ 128.96	\$ 38.53		\$ 327.36	\$ 75.80	\$ 15.96	\$ 126.19	\$ 64.48	\$ 19.27
moralegue		O) UL7	-	-		•	-	•		9 1,000.40	9 101.00	9 13.30	9 202.07	9 120.30	9 50.55		y 54.7.50	9 10.00	9 10.30	9 120.13	9 04.40	9 10.27
																						<b>↓</b>
																						+
																						-
Total Number of Custo	710		- 4	2		2	2	2	Total Dollar Amount	6 1 200 42	\$ 151.50	6 15 QC	\$ 252.37	e 120.00	6 20.62	Average Amount Owed	¢ 227.26	e 76.90	\$ 15.0E	6 12010	6 64.40	\$ 19.27
Total Hamber of Casts	11.5								TOTAL DOMES ASSOCIATE	1200.40	101.00	13.30		140.30		Annua Amount Omo						
				N	umber of Non-R	esidential Custo	mers					Non-Residenti	al Arrearage Dol	ars				Average	mount of Non-	Residential Arre	arage Dollars	
City	Municipality	Zin code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Davs
Montague	4	07827		7	5	4	2	- 1		\$ 1,060,36	\$ 187.93	\$ 156.82	\$ 128.36	\$ 100.21	\$ 86.14		\$ 132.55	\$ 26.85	\$ 31.36	\$ 32.09	\$ 50.11	\$ 86.14
1		1			1					<u> </u>												+
-	-	-			-		-			-		-			_							+
	_				-		_															
<b> </b>	+	<del>                                     </del>		-	<del>                                     </del>	-	-	-		-	-	-	-	+	_			-	-	-	-	+
<u> </u>	-	<b>†</b>			<b>†</b>		<b>-</b>															<b>†</b>
	1	1			1		<b>†</b>							<b>†</b>								1
	1	1			1		<b>†</b>							<b>†</b>								1
Total Number of Custo	me		8	7	5	4	2	1	Total Dollar Amount	\$ 1,060.36	\$ 187.93	\$ 156.82	\$ 128.36	\$ 100.21	\$ 86.14	Average Amount Owed	\$ 132.55	\$ 26.85	\$ 31.36	\$ 32.09	\$ 50.11	\$ 86.14

P.L. 2022, CHAPTER 107 Sections 2a(7) &3a(7):
The Number Of Customers Enrolled in Deferred
Payment Agreements At The End Of Each
Month, The Total Dollar Amount Of Arrears And
Average Amount Of Arrears Per Customer
Subject To Those Agreements, The Average
Length Of The Repayment Term Under Those

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->
Montague Water & Sewer Company

ie Water & Sewer C	ompany						
	City	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Dec-23	Montague	07827	38	\$ 57.85	\$ 30,118.96	\$ 792.60	13.58
				\$ 57.85		\$ 792.60	\$ 13.58
				•			
	City	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
Dec-22	Montague	07827	52	\$ 67.90	\$ 52,237.77	\$ 1,004.57	14.14
				\$ 67.90		\$ 1,004.57	\$ 14.14
	City	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
Dec-19	Montague	07827	2	\$ 36.73	\$ 405.63	\$ 202.82	5.5
				\$ 36.73		\$ 202.82	\$ 5.50
	City	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
	City	Zip Code	in Deferred Payment	Average Monthly Installment Amount	Payment Agreements	Average Amount Owed Per Customer	Average Length of Repayment Term
Dec-23		<b>Zip Code</b> 07827	in Deferred Payment Agreements	Average Monthly Installment Amount	Payment Agreements	Average Amount Owed Per Customer	Average Length of Repayment Term
Dec-23	City  Montague		in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount	Payment Agreements Dollar Amounts	Per Customer	Repayment Term
Dec-23			in Deferred Payment Agreements	Installment Amount  S -	Payment Agreements Dollar Amounts	Per Customer	Repayment Term  0
Dec-23			in Deferred Payment Agreements	Installment Amount  S -	Payment Agreements Dollar Amounts	Per Customer	Repayment Term 0
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$  Total Deferred Payment Agreements	S -  S -  Average Amount Owed Per Customer	Repayment Term  0  Average Length of
	Montague	07827	in Deferred Payment Agreements  0  Number of Customers in Deferred Payment	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$  Total Deferred Payment Agreements	Per Customer  S -  S -  Average Amount Owed	Repayment Term  0  Average Length of
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  S -  Average Amount Owed Per Customer	S -  Average Length of Repayment Term
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  S -  Average Amount Owed Per Customer	S -  Average Length of Repayment Term
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  S -  Average Amount Owed Per Customer	S -  Average Length of Repayment Term
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  S -  Average Amount Owed Per Customer	S -  Average Length of Repayment Term
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  S -  Average Amount Owed Per Customer	S -  Average Length of Repayment Term
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  S -  Average Amount Owed Per Customer	S -  Average Length of Repayment Term
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount  S -	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -	Repayment Term  0  S  Average Length of Repayment Term  0
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  S -  Average Amount Owed Per Customer	S -  Average Length of Repayment Term
	Montague	07827 Zip Code	Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount  S -	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -	Repayment Term  0  S  Average Length of Repayment Term  0
Dec-22	Montague  City  Montague	2ip Code	Number of Customers  O  Number of Customers in Deferred Payment Agreements	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly	Payment Agreements Dollar Amounts  \$ -  Total Deferred Payment Agreements Dollar Amounts  \$ -  Total Deferred Payment Agreements Dollar Amounts	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  Average Length of Repayment Term  0  S
Dec-22	Montague  City  Montague	2ip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly	Payment Agreements Dollar Amounts  \$ -  Total Deferred Payment Agreements Dollar Amounts  \$ -  Total Deferred Payment Agreements Dollar Amounts	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  Average Length of Repayment Term  0  S
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  S  Average Length of Repayment Term  0  S  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  S  Average Length of Repayment Term  0  S  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  S  Average Length of Repayment Term  0  S  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  S  Average Length of Repayment Term  0  S  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  S  Average Length of Repayment Term  0  S  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  S  Average Length of Repayment Term  0  S  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  Average Length of Repayment Term  0  S  -  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount  S -  Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  0  Average Length of Repayment Term  0  S  -  Average Length of Repayment Term
Dec-22	Montague  City  Montague	07827  Zip Code  Zip Code	Number of Customers in Deferred Payment Agreements  Number of Customers in Deferred Payment Agreements  O	S - Average Monthly Installment Amount  S - Average Monthly Installment Amount  S - Average Monthly Installment Amount  S - Average Monthly Installment Amount	Payment Agreements Dollar Amounts  \$	S -  Average Amount Owed Per Customer  S -  Average Amount Owed Per Customer	Repayment Term  O  S  Average Length of Repayment Term  O  Average Length of Repayment Term  O  Average Length of Repayment Term

P.L. 2022, CHAPTER 107 Sections 2a(8) &3a(8):
The Number Of Customers That Entered Into, Successfully Completed,
Or Defaulted From A Deferred Payment Agreement, The Total Dollar
Amount Of Arrears And Average Amount Of Arrears Per Customer
Subject To Those Agreements, And How The Numbers Cited, Pursuant
To This Paragraph, Compare To The Same Time Previous Year And In
2019.

Continue work paper ->

Number of Customers	Total Dollar Amount of Arrears of Customers	Average Amount of Arrears of customers	Number of Customers	Total Dollar Amount of	Average Amount of	Number of Customers		Average Amount of Arrears of Customers
that Entered Into Deferred Payment Agreements	that entered into Deferred Payment Agreements	that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	who Defaulted on their Deferred Payment Agreements
3	\$ 1,891.33	\$ 630.44	2	\$ 977.58	\$ 488.79	1	\$ 133.44	\$ 133.44
		\$ 630.44			\$ 488.79			\$ 133.44
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		Agreements						Agreements
	A 700.05	054.40	_	A 4007.70	A 207.50		0	
2	\$ 702.85	\$ 351.43	5	\$ 4,337.79	\$ 867.56	0	-	\$ -
		\$ 351.43			\$ 867.56			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
		-						
0	-	-	0	\$ -	\$ -	0	-	\$ -
								_
		\$ -			\$ -			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
	1							
	1							
		\$ -			\$ -			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
that Entered Into Deferred Payment Agreements	Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
that Entered Into Deferred Payment	Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred	Average Amount of Arrears Successfully Completed by Deferred	that Defaulted on their Deferred Payment Agreements		Average Amount of Arrears of Customers who Defaulted on their Deferred Payment
that Entered Into Deferred Payment Agreements	Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
that Entered Into Deferred Payment Agreements	Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
that Entered Into Deferred Payment Agreements	Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
that Entered Into Deferred Payment Agreements	Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
that Entered Into Deferred Payment Agreements	Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements

## P.L. 2022, CHAPTER 107 Sections 2a(12) & 3a (12)

The Number Of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows:

1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date.

2. Penalty - a charge that a customers incurs for violating the terms of an agreement or contract.

The Number of	Total Dollar Amount of	Average Amount of	The Number of	Total Dollar Amount of	Average Amount of	The Number of	Total Dollar Amount of	Average Amount o
Customers Charged Late Fees	Late Fees	Late Fees Per Customer	Customers Charged Penalties	Penalties	Penalties Per Customer	Customers Charged Interest	Interest	Interest Per Custom
				<del>                                     </del>				
				<del>                                     </del>				
				<del>                                     </del>				
		#DIV/0!			#DIV/0!			#DIV/0!
		#51070:			#210/0:			#51070:
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Custon
·		#DI-1/01			#D# (/o)			#50.00
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount Interest Per Custon
				<u> </u>				
		#PP ****			#P# ***			UP 0 1/61
		#DIV/0!	<u></u>		#DIV/0!		<u>.                                    </u>	#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Custon
					-		-	
					-		-	
				-	<b></b>		-	
				-			-	
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount Interest Per Custon
·								
						<u> </u>		
<u></u>			<del></del>	<del>                                     </del>				
				<del></del>	<del></del>		<del></del>	<u> </u>
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount Interest Per Custon
				<del>                                     </del>				
			<u> </u>				<u> </u>	
				<del>                                     </del>				
		,	1	1	1	<u> </u>		
					1	ļ	1	l
		#DIV/0!			#DIV/0!			#DIV/0!

P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9) Available Customer Assistance Programs, Including Terms of Eligibility, Available Budget For Each Program, and Any Enhancements to The Programs That Are Being Made to Address Anticipated Increase in Demand

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes' section. Staff Note: Please input data for the residential customer class only.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Company

Continue work paper ->

Montague Water & Sewer Com	npany					
Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet Increases in Demand
N/A						
				,		
Totals						

P.L. 2022, CHAPTER	107 Sections 2a(10) &	3a(10)	P.L. 2022, CHAPTER 107 Sect	tions 2a(11) & 3a(11)				
	le Utility Assistance P	r Financial Assistance trogram, and How That Well as in 2019*	Applicable Utility Assistance	Compares to The Same Time in				
Notes: [Insert notation	here for any of the section	ons - expand cell if needed]	Notes: [Insert notation here for a	any of the sections - expand cell if need	ed]			
January-00	January-00	January-00	January-00		January-00		January-00	Continue work paper ->
[Month Year] Residential Number of Customers that Applied	[Month, Prior Year] Residential Number of Customers that Applied	[Month 2019] Residential Number of Customers that Applied	[Month, Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month, Prior Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month 2019] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program
						-		
			<b> </b>					
			l		L			

### P.L. 2022, CHAPTER 107 Sections 2a(15) & 3a(15)

The Methods and Contents of General Communications By Local and Public Utilities to Customers Concerning Their Rights and Available Assistance Programs if Customers Are Unable to Pay Their Bills in Full, Excluding Any Customer-Specific Communications

Notes: [Insert notation here for any of the sections - expand cell if needed]

Methods of Outreach :	Narrative Descriptions of the "Contents" of the Outreach and other relevant notes:	Indicate Whether Outreach Materials/Notices are provide in languages other than English: (Y/N)	Explanation of which Materials and Translated into what languages.	Links to any Webpage(s that Provides Information Concerning Customer Rights and Assistance Programs.

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Infrastructure Projects

P.L. 2022, CHAPTER 107 Sections 2a(17) & 3a (17)
Please List Any Planned Local Utility And Public Utility Infrastructur
Projects That Were Scheduled To Take Place During Or After The
Reporting Period That Were Canceled Or For Which The Actual Or
Anticipated Start Date Was Delayed Due To The Financial Or Other
Impacts Of The Coronavirus 2019 Pandemic

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes:

Project Name	Location of affected Project, if Applicable	Impact to Project Schedule	Reason for concern / project impacts	Description
N/A				
	The state of the s		·	

# P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

### P.L. 2022, CHAPTER 107 Sections 2a(19) &3a(19):

Fach Local Utility's And Public Utility's Schedule of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this <u>MUST</u> be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

	RATES & FEES	
	12/31/2023	
	12/31/2023	
Rates		
Residential Class - WATER	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	17.98	21
Base Water Charge (Fixed Charge) - 1"	44.95	21
Base Water Charge (Fixed Charge) - 1.5"	89.90	21
Base Water Charge (Fixed Charge) - 2"	143.84	21
Base Water Charge (Fixed Charge) - 3"	269.70	21
Base Water Charge (Fixed Charge) - 4"	449.50	21
Base Water Charge (Fixed Charge) - 6"	899.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	21.10	21
Commercial Class - WATER	21.10	
Base Water Charge (Fixed Charge) - 5/8"	53.94	22
Base Water Charge (Fixed Charge) - 3/4"	80.91	22
Base Water Charge (Fixed Charge) - 1"	134.85	22
Base Water Charge (Fixed Charge) - 1.5"	269.70	22
Base Water Charge (Fixed Charge) - 1.3  Base Water Charge (Fixed Charge) - 2"	431.52	22
Base Water Charge (Fixed Charge) - 2"	809.10	22
Base Water Charge (Fixed Charge) - 3  Base Water Charge (Fixed Charge) - 4"	1,348.50	22
Base Water Charge (Fixed Charge) - 4"	2,697.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	2,697.00	22
Hydrants - WATER	21.10	
	40.44	24
Monthly Fire Hydrant charge for High Point Country Club Community	48.14	24
Charges	•	
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
Residential Class - SEWER		
Base Sewer Charge (Fixed Charge)	97.69	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
Commercial Class - SEWER	400.44	
Base Sewer Charge (Fixed Charge) - 5/8"	488.44	15
Base Sewer Charge (Fixed Charge) - 3/4"	732.66	15
Base Sewer Charge (Fixed Charge) - 1"	1,221.09	15
Base Sewer Charge (Fixed Charge) - 1.5"	2,442.19	15
Base Sewer Charge (Fixed Charge) - 2"	3,907.50	15
Base Sewer Charge (Fixed Charge) - 3"	7,326.56	15
Base Sewer Charge (Fixed Charge) - 4"	12,210.94	15
Base Sewer Charge (Fixed Charge) - 6"	24,421.88	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	15
L.		
Notes:		