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P.L. 2022, CHAPTER 107 Sections 2a(1)& 3a(1):
*)
Please fill in each respective box, it the data is unavalable or cannot be broken down in any ot the sections or following tabs please leave the column blank and disclose why in the "Notes" section.
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Definitions: Staff interprets the tollowing words, under the contex a
. Suoplv utilitr sales kWW . Therms. or Gallons).
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3. Revenues - the amount of monev earned bv the utilit from the sale of it services such as electricity. oass or water. monthly
4. Expenses - the amount of costs incurred by the utility in terms of rovidina service to customers. monthly.
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|  | Non-Residential | City | Municipality | Zip Code | Supply 1 - (GALLONS) | Supply 1 | Supply - (GALLONS) | Supply 1 | Revenues ${ }^{\text {a }}$ | Expenses * |
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| Oct-22 |  | Montaque |  | 07827 | 32185 | WATER | 2000 | WASTEWATER | \$ 3.545 .53 | 4.234 |
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P.L. 2022, CHAPTER 107 Sections 2a(3) \& 3a(3)

The Number of Local Utilitv and Public Utilitv Service Customers

- Who Were Sent Disconnection Notices Due to Bill Non-Payment
-Who Were Disconnected Due to Bill Non-Paymen
- Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment
- Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection

How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019
Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.
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| Montague Water \& | mpany |  |  |  |  |  |  | Continue work paper -> |
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| Oct-23 | Residential | City | Municipality | Zip Code | Number of Customers Sent Disconnection Notices Due to Bill NonPayment | Number of Customers Disconnected Due to Bill Non-Payment | Reconnections after Being Previously Disconnected Due to Bill Non-Payment | Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection |
|  |  | Montague |  | 07827 | 157 | 5 | 4 | 4.25 |
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|  | Totals |  |  |  |  |  |  | 4.25 |
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| Oct-22 | Residential | City | Municipality | Zip Code | Number of Customers Sent Disconnection Notices Due to Bill NonPayment | Number of Customers Disconnected Due to Bill Non-Payment | Reconnections after Being Previously Disconnected Due to Bill Non-Payment | Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection |
|  |  | Montague |  | 07827 | 205 | 1 | 1 | 0.1 |
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|  | Totals |  |  |  |  |  |  | 0.1 |
| Oct-19 |  |  |  |  |  |  |  |  |
|  | Residential | City | Municipality | Zip Code | Number of Customers Sent Disconnection Notices Due to Bill NonPayment | Number of Customers Disconnected Due to Bill Non-Payment | Reconnections after Being Previously Disconnected Due to Bill Non-Payment | Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection |
|  |  | Montague |  | 07827 | 19 | 7 | 4 | 4 |
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|  | Totals |  |  |  |  |  |  | 4 |
| Oct-23 |  |  |  |  |  |  |  |  |
|  | Non-Residential | City | Municipality | Zip Code | Number of Customers Sent Disconnection Notices Due to Bill NonPayment | Number of Customers Disconnected Due to Bill Non-Payment | Reconnections after Being Previously Disconnected Due to Bill Non-Payment | Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection |
|  |  | Montague |  | 07827 | 5 | 0 | 0 | 0 |
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|  | Totals |  |  |  |  |  |  | [AVERAGE OF SUM] |
| Oct-22 |  |  |  |  |  |  |  |  |
|  | Non-Residential | City | Municipality | Zip Code | Number of Customers Sent Disconnection Notices Due to Bill NonPayment | Number of Customers Disconnected Due to Bill Non-Payment | Reconnections after Being Previously Disconnected Due to Bill Non-Payment | Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection |
|  |  | Montague |  | 07827 | 3 | 0 | - | 0 |
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|  | Totals |  |  |  |  |  |  | [AVERAGE OF SUM] |
| Oct-19 |  |  |  |  |  |  |  |  |
|  | Non-Residential | City | Municipality | Zip Code | Number of Customers Sent Disconnection Notices Due to Bill NonPayment | Number of Customers Disconnected Due to Bill Non-Payment | Reconnections after Being Previously Disconnected Due to Bill Non-Payment | Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection |
|  |  | Montague |  | 07827 | 2 | 0 | 0 | 0 |
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|  | Totals |  |  |  |  |  |  | [AVERAGE OF SUM] |

P.L. 2022, CHAPTER 107 Sections 2a(4) \& 3a(4)

The Number of Liens on Real Property That is
Placed, Sold, or Enforced Due to Non-Payment and
How Those Numbers Compare to the Same Time in
The Previous Year as Well as in 2019

Notes: [Insert notation here for any of the sections - expand cell if needed]



P.L. 2022, CHAPTER 107 Sections 2a(6) \& 3a(6)

The Number of Customer Accounts That Became Eligible for
Disconnection Due to Bill Non-Payment But Were Not
Disconnected Because of Any Legally Mandated or Voluntary
Suspensions of Disconnections Due to The Coronavirus 2019
Suspensions of Disconnections Due to The Coronavirus 2019
Pandemic
Notes: [Insert notation here for any of the sections - expand cell if needed]


Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected


Not Disconnected



P.L. 2022, CHAPTER 107 Sections 2a(7) \&3a(7):
The Number Of Customers Enrolled In Deferred

Payment Agreements A The End Of Each
Month, The Total Dollar Amount of Arrears
Average Amount of Arrears Per Customer

| Subject To Those Agreements, The Average |
| :--- |
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Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.
Notes: [Insert notation here for any of the sections - expand cell if needed]


Notes: [llnsert notation here for any of the sections - expand cell if needed]

| Number of Customers that Entered Into Deferred Payment Agreements | Total Dollar Amount of Arrears of Customers that entered into Agreements | Average Amount of Arrears of customers that entered into Agreements | Number of Customers that Successtully Completed Deferred Payment Agreements | Total Dollar Amount of Arrears Successsully Completed by Deferred Payment Agreement | Average Amount of Arrears Successtully Completed by Deferred Payment Agreement | Number of Customers that Defaulted on their Deferred Payment Agreements | Total Dollar Amount of Default Arrears |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 | \$ | \$ |  | 770.77 | 192.69 | 3 | 3,386.54 | 1,128.85 |
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|  |  | \$ |  |  | 192.69 |  |  | 1,128.85 |
| Number of Customers that Entered Into Deferred Payment Agreements | Total Dollar Amount of Arrears entered into a Deferred Payment Agreements | $\begin{aligned} & \text { Average Amount of } \\ & \text { Arrears of customers } \\ & \text { that entered into } \\ & \text { Deferred Payment } \\ & \text { Agreements } \\ & \hline \end{aligned}$ | Number of Customers that Successfully Completed Deferred Payment Agreements | Total Dollar Amount of Arrears Successtully Completed by Deferred Payment Agreement | Average Amount of Arrears Successfully Completed by Deferred Payment Agreement Payment Agreement | Number of Customers that Defaulted on their Deferred Payment Agreements | Total Dollar Amount of Default Arrears | Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements |
| 4 | 543.90 | 271.95 |  | 4.422.08 | 552.76 | 0 | \$ | \$ . |
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|  |  | 271.95 |  |  | 552.76 |  |  | \$ |
| Number of Customers that Entered Into Deferred Payment Agreements | Total Dollar Amount of Arrears entered into a Deferred Payment Agreements | $\begin{aligned} & \text { Average Amount of } \\ & \text { Arrears of customers } \\ & \text { that entered into } \\ & \text { Deferred Payment } \\ & \text { Agreements } \end{aligned}$ | Number of Customers that Successfully Completed Deferred Payment Agreements | Total Dollar Amount of Arrears Successsully Completed by Deferred Payment Agreement | Average Amount of Arrears Successtully Completed by Deferred Payment Agreement | Number of Customers that Defaulted on their Deferred Payment Agreements | Total Dollar Amount of Default Arrears | Average Amount of <br> Arrears of Customers <br> who Defaulted on their <br> Deferred Payment <br> Agreements |
| 1 | \$ | \$ |  | \$ | \$ | 0 | \$ | \$ |
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| Number of Customers that Entered Into Deferred Payment Agreements | Total Dollar Amount of Arrears entered into a Deferred Payment Agreements | Average Amount of <br> Arrears of customers <br> that entered into <br> Deferred Payment <br> Agreements | Number of Customers that Successfully Completed Deferred Payment Agreements | Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement | Average Amount of Arrears Successfully Completed by Deferred Payment Agreement Payment Agreement | Number of Customers that Defaulted on their eferred Payment Agreements | Total Dollar Amount of Default Arrears | Average Amount of <br> Arrears of Customers <br> who Defaulted on their <br> Deferred Payment <br> Agreements |
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| Number of Customers that Entered Into Deferred Payment Agreements | Total Dollar Amount of Arrears entered into a Deferred Payment Agreements | Average Amount of <br> Arrears of customers <br> that entered into <br> Deferred Payment <br> Agreements | Number of Customers that Successfully Completed Deferred Payment Agreements | $\left\|\begin{array}{c} \text { Total Dollar Amount of } \\ \text { Arrears Successsully } \\ \text { Completed by Deferred } \\ \text { Payment Agreement } \end{array}\right\|$ | Average Amount of Arrears Successfully Completed by Deferred Payment Agreement Payment Agreement | Number of Customers that Defaulted on their Deferred Payment Agreements | Total Dollar Amount of Default Arrears | Average Amount of <br> Arrears of Customers <br> who Defaulted on their <br> Deferred Payment <br> Agreements |
| 0 | \$ | \$ - |  | \$ | \$ |  | \$ | \$ |
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| Number of Customers that Entered Into Deferred Payment Agreements | Total Dollar Amount of Arrears entered into a Deferred Payment Agreements | Average Amount of Arrears of customers that entered into Deferred Payment Agreements | Number of Customers that Successfully Completed Deferred Payment Agreements | Total Dollar Amount of Arrears Successsully Completed by Deferred Payment Agreement | Average Amount of Arrears Successfully Completed by Deferred Paymagrement | Number of Customers that Defaulted on their Deferred Payment Agreements | Total Dollar Amount of Default Arrears | Average Amount of <br> Arrears of Customers <br> who Defaulted on their <br> Deferred Payment <br> Agreements |
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P.L. 2022, CHAPTER 107 Sections 2a(12) \& 3a (12)

| $\begin{array}{l}\text { The Number Of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount } \\ \text { Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And } \\ \text { Interest Per Customer subiect TTO Such Charges, And How They Compare To The Prior Year At } \\ \text { The Same Time As Well As In } 2019\end{array}$ |
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Notes: [linsert notation here for any of the sections - expand cell if needed]
Definitions:
Staff interprets the following words, under the context of Sections 2a(12) \& 3a(12), as follow

1. Late Feee a a charge that a cusstomer incurs when they fail ito pay a bill or make a payment by the due date.
2. Penaty - a charge that a customers incurs for violating the terms of an agreement or contract.

| The Number of Customers Charged Late Fees | Total Dollar Amount of Late Fees | Average Amount of Late Fees Per Customer | The Number of Customers Charged Penalties | Total Dollar Amount of Penalties | Average Amount of Penalties Per Customer | $\begin{aligned} & \text { The Number of } \\ & \text { Customers Charged } \\ & \text { Interest } \end{aligned}$ | Total Dollar Amount of Interest | Average Amount of Interest Per Customer |
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| The Number of Customers Charged Late Fees | Total Dollar Amount of Late Fees | Average Amount of Late Fees Per Customer | The Number of Customers Charged Penalties | Total Dollar Amount of Penalties | Average Amount of Penalties Per Customer | The Number of Customers Charged Interest | Total Dollar Amount of Interest | Average Amount of Interest Per Customer |
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| The Number of Customers Charged Late Fees | Total Dollar Amount of Late Fees | Average Amount of Late Fees Per Customer | The Number of Customers Charged Penalties | Total Dollar Amount of Penalties | Average Amount of Penalties Per Customer | The Number of Customers Charged Interest | Total Dollar Amount of Interest | Average Amount of Interest Per Customer |
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| $\begin{array}{c}\text { The Number of } \\ \text { Customers Charged } \\ \text { Late Fees }\end{array}$ | Total Dollar Amount of Late Fees | Average Amount of Late Fees Per Customer | The Number of Customers Charged Penalties | Total Dollar Amount of Penalties | Average Amount of Penalties Per Customer | The Number of Customers Charged interest | Total Dollar Amount of Interest | Average Amount of Interest Per Customer |
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| $\begin{aligned} & \text { The Number of } \\ & \text { Customers Charged } \\ & \text { Late Fees } \end{aligned}$ | Total Dollar Amount of Late Fees | Average Amount of Late Fees Per Customer | The Number of Customers Charged Penalties | Total Dollar Amount of Penalties | Average Amount of Penalties Per Customer | $\begin{aligned} & \text { The Number of } \\ & \text { Customers Charged } \\ & \text { Interest } \end{aligned}$ | Total Dollar Amount of Interest | Average Amount of Interest Per Customer |
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| The Number of Customers Charged Late Fees | Total Dollar Amount of Late Fees | Average Amount of Late Fees Per Customer | The Number of Customers Charged Penalties | Total Dollar Amount of Penalties | Average Amount of Penalties Per Customer | The Number of Customers Charged Interest | Total Dollar Amount of Interest | Average Amount of Interest Per Customer |
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P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9)
Available CuStomer Assistance Programs,
Including Terms of Eligibility, Available Budge
For Each Program, and Any Enhancements to 
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Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section. Please fill in each respective box, if the data is unavalable or cann only
Staff Note: Please input data for the residential customer class only.
Notes: [Insert notation here for any of the sections - expand cell if needed]
Montague Water \& Sewer Company

| Utility Assistance Program | City | Municipality | Zip Code | Terms of Eligibility: | Available Budget: | Description of Enhancements to Programs to meet <br> Increases in Demand |
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| The Number of Customers That Applied For Financial Assistance Under Each Applicable Utility Assistance Program, and How That Number Compares to The Previous Year as Well as in 2019* |  |  |
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| Notes: [Insert notation here for any of the sections - expand cell if needed] |  |  |
| January-00 | January-00 | January-00 |
| [Month Year] Residential Number of Customers that Applied | [Month, Prior Year] Residential Number of Customers that Applied | [Month 2019] Residential Number of Customers that Applied |
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P.L. 2022, CHAPTER 107 Sections 2a(11) \& 3a(11)

The Number of Customers Receiving Assistance Under Each Applicable Utility Assistance Program at The End of Each
Month, and How That Number Compares to The Month, and How That Number Compares to The Same Time in
-
Notes: [Insert notation here for any of the sections - expand cell if needed]


January-00
Continue work paper ->


P.L. 2022, CHAPTER 107 Sections 2a(17) \& 3a (17)

Please List Any Planned Local Utility And Public Utility Infrastructure
Projects That Were Scheduled To Take Place During Or After The
Reporting Period That Were Canceled Or For Which The Actual Or
Anticipated Start Date Was Delayed Due To The Financial Or Othe
Impacts Of The Coronavirus 2019 Pandemic
Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.
Notes:

| Project Name | Location of affected Project, if Applicable | Impact to Project Schedule | Reason for concern / project impacts | Description |
| :---: | :---: | :---: | :---: | :---: |
| N/A |  |  |  |  |
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P.L. 2022, CHAPTER 107 Sections 2a(16) \& 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this MUST be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

|  | RATES \& FEES |  |
| :---: | :---: | :---: |
|  | 10/31/2023 |  |
| Rates |  |  |
| Residential Class - WATER | [Place rates/ charges] | [Cite Tariff Pages] |
| Base Water Charge (Fixed Charge) - $5 / 8$ " \& 3/4" | 17.98 | 21 |
| Base Water Charge (Fixed Charge) - 1" | 44.95 | 21 |
| Base Water Charge (Fixed Charge) - $1.5{ }^{\prime \prime}$ | 89.90 | 21 |
| Base Water Charge (Fixed Charge) - 2" | 143.84 | 21 |
| Base Water Charge (Fixed Charge) - ${ }^{\prime \prime}$ | 269.70 | 21 |
| Base Water Charge (Fixed Charge) - 4" | 449.50 | 21 |
| Base Water Charge (Fixed Charge) - 6" | 899.00 | 21 |
| Residential Consumption Charge (Volumetric Charge per 1000 Gal) | 21.10 | 21 |
| Commercial Class - WATER |  |  |
| Base Water Charge (Fixed Charge) - $5 / 8^{\prime \prime}$ | 53.94 | 22 |
| Base Water Charge (Fixed Charge) - $3 / 4$ " | 80.91 | 22 |
| Base Water Charge (Fixed Charge) - 1" | 134.85 | 22 |
| Base Water Charge (Fixed Charge) - 1.5" | 269.70 | 22 |
| Base Water Charge (Fixed Charge) - 2" | 431.52 | 22 |
| Base Water Charge (Fixed Charge) - $3^{\prime \prime}$ | 809.10 | 22 |
| Base Water Charge (Fixed Charge) - 4" | 1,348.50 | 22 |
| Base Water Charge (Fixed Charge) - $\mathbf{6}^{\prime \prime}$ | 2,697.00 | 22 |
| Commercial Consumption Charge (Volumetric Charge per 1000 Gal ) | 21.10 | 22 |
| Hydrants - WATER |  |  |
| Monthly Fire Hydrant charge for High Point Country Club Community | 48.14 | 24 |
|  |  |  |
|  |  |  |
|  |  |  |
| Charges |  |  |
| Disconnection Fee | 37.5 | 18 |
| Returned Check Fee | 25 | 16 |
| Deposits for unsatisfactory credit | 2X monthly average bill | 3 |
| Other Fees: (Water Tax per 1000 Gal ) | 0.01 | 21 |
|  |  |  |
|  |  |  |
| Residential Class - SEWER |  |  |
| Base Sewer Charge (Fixed Charge) | 97.69 | 14 |
| Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal) | 20.00 | 14 |
|  |  |  |
| Commercial Class - SEWER |  |  |
| Base Sewer Charge (Fixed Charge) - $5 / 8^{\prime \prime}$ | 488.44 | 15 |
| Base Sewer Charge (Fixed Charge) - $3 / 4$ " | 732.66 | 15 |
| Base Sewer Charge (Fixed Charge) - 1" | 1,221.09 | 15 |
| Base Sewer Charge (Fixed Charge) - 1.5" | 2,442.19 | 15 |
| Base Sewer Charge (Fixed Charge) - ${ }^{\prime \prime}$ | 3,907.50 | 15 |
| Base Sewer Charge (Fixed Charge) - $3^{\prime \prime}$ | 7,326.56 | 15 |
| Base Sewer Charge (Fixed Charge) - $4^{\prime \prime}$ | 12,210.94 | 15 |
| Base Sewer Charge (Fixed Charge) - $\mathbf{6 \prime \prime}^{\prime \prime}$ | 24,421.88 | 15 |
| Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal) | 20.00 | 15 |
|  |  |  |
|  |  |  |
| Notes: |  |  |

