STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 1

Cover Page

RESPONSE TO AO20060471

MONTAGUE WATER & SEWER COMPANY

WATER & SEWER

September-23

11/1/2023

P.L. 2022, CHAPTER 107 Sections 2a(1) & 3a(1):

Overall Impact On Local Utility And Public Utility Supply, Demand,
Revenue, And Expense Information

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2q(1) & 3a(1) as:

1. Supolv - utility sales (kWh. Therms. or Galfora).

2. Demand: —the amount of electricity (KW) (Kilowaths), as [Dekatherms (Dht]), or water (IG [Thousand Galfors]), utilized for monthly needs.

3. Revenues –the amount of money earned by the utility from the sale of its services such as electricity, ass, or water, monthly.

4. Expenses – the amount of other incurred by the utility interms of providing service to sustens; monthly.

						Use this Column if you provided dual services, specify in column header if the below inputs are relate		Use this Column if you provided dual services, specify in column header if the below inputs are relate		
						to Electric, Gas, Water or		to Electric, Gas, Water or		
Montague Water & Se	ewer Company					Wastewater.		Wastewater.		
September-23	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply :	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-23		Montague		07827	4188705	WATER	341128	WASTEWATER	\$ 88,737.53	35,590
j										
[Totals									
ı										
September-22	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply :	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-22		Montague		07827	4176758	WATER	346661	WASTEWATER	\$ 70,270.47	37,196
ŀ										
	Totals									
ı										
September-19	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-19		Montague		07827	4462722	WATER	0	WASTEWATER	\$ 53,244.93	49,686
j										
[Totals									
September-23	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
S 22				07007	450000	WATER	0000	WAGTEWATER	\$ 613849	0.047
Sep-23		Montague		07827	159282	WATER	2000	WASTEWATER	\$ 6,138.49	2,917
ŀ										
İ	Totals									
ı										
September-22	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
a				07007	,	WATER		WARTEWATER		
Sep-22		Montague		07827	119302	WATER	2000	WASTEWATER	\$ 4,253.57	2,348
ŀ										
İ	Totals									
ı										
September-19	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
				07007		WATER		WAGTEWATER		
Sep-19		Montague		07827	244750	WATER	0	WASTEWATER	\$ 4,841.86	3,256
ļ										
İ	Totals									
-									-	

Customers, Financials, Usages STANDARDIZED P.L. 2022,
C. 107 REPORTING TEMPLATE
Pages 3

P.L. 2022, CHAPTER 107 Sections 2a(2) & 3a(2): Number Of Local Utility And Public Utility Customers For Each Category Of Utility Service (Example: Water, Wastewater, Gas, Electric) And How Those Numbers Compare To The Previous Year At The Same Time And Same Time In 2019 P.L. 2022, CHAPTER 107 Sections 2a(13) & 3a(13):
The Average and Median Dollar Amount Billed To Customer Accounts And The Average And Median Utility Usage Per Customer Account, And How The Numbers Compare To The Previous Year At The Same Time As Well As The Same Time In 2019. otes: [Insert notation here for any of the sections - expand cell if needed] (b)
Use this Column if you provided dual services, specify in column header i the below inputs are relate to Electric, Gas, Water or (b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Wastewater. Wastew Average \$ Amount Bille to Customer Accounts (WATER) Average \$ Amount Biller to Customer Accounts (WASTEWATER) Median \$ Amount Billed to Customer Accounts (WATER) Median \$ Amount Billed to Customer Accounts -(WASTEWATER) Average Utility Usage Per Customer Account (WATER) Average Utility Usage Per Customer Account (WASTEWATER) ledian Utility Usage Pe Customer Account -(WASTEWATER) ledian Utility Usage P Customer Account -(WATER) Number of Customers: (WATER) Number of Customers: (WASTEWATER) 267 74.44 121.01 60.69 5364.26 1245.99 1388.5 Average \$ Amount Billed to Customer Accounts -(WATER) Average \$ Amount Billed to Customer Accounts - (WASTEWATER) Median \$ Amount Billed to Customer Accounts -(WATER) Average Utility Usage Per Customer Account (WATER) Median \$ Amount Billed Average Utility Usage edian Utility Usage Per lian Utility Usage Pe Number of Customers: (WATER) Customer Account -(WATER) to Customer Accounts -(WASTEWATER) 209 58.58 49.49 Average \$ Amount Billed to Customer Accounts -(WATER) Median \$ Amount Billed to Customer Accounts -(WASTEWATER) ledian Utility Usage Pe Customer Account -(WASTEWATER) Average \$ Amount Biller to Customer Accounts (WASTEWATER) Median \$ Amount Billed to Customer Accounts -(WATER) Average Utility Usage Per Customer Account (WASTEWATER) Average Utility Usage Per Customer Account (WATER) ledian Utility Usage Pe Customer Account -(WATER) Number of Customers: (WASTEWATER) Number of Customers: (WATER) 116 39.57 528.44 \$ 552.84 528.44 31,857.20 2,001.00 12,885.00 2,001.00 528 44 \$ 552 84 5 528 44 5 12 885 00 428.19 \$ 455.36 \$ 404.70 \$ 404.70 23861 2001 11931 404.70 \$ 428.19 404.70 445.71 40792.6 31953

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 4 Customers, Financials, Usages

P.L. 2022, CHAPTER 107 Sections 2a(14) & 3a(14):
The Total Dollar Amounts Billed to and
Collected from Customer Accounts and
How The Numbers Compare To the
Previous Year At The Same Time As Well
As The Same Time In 2019.

Notes: (Insert notation here for any of the sections - emand cell if

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2a(18) 8.3a(18) as:

1. Sales Revenue - the amount of money earned by the utility from the sale of its services such as electricity, gas, or water.

2. Operating Revenue - the total amount of money that a utility company earns from its primary business operations, including the generation, transmission, and distribution of electricity, gas, or water to customers.

3. Net Revenue - the total amount of revenue that a utility company earns after deduction any discounts, returns, and allowances from its pross revenue.

Bille	Dollar Amounts d to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$	88,737.53	\$ 82,759.33

Sales Revenue	Operating Revenue	Net Revenue
46,885	47,097	47,097

Bille	Dollar Amounts d to Customer Accounts	Total Dollar Amo Collected Fro Customer Accor	m
\$	70,270.47	\$ 56,94	2.67

Sales Revenue	Operating Revenue	Net Revenue
52,885	52,955	52,955

Billed	ollar Amounts to Customer Accounts	Co	Dollar Amounts lected From omer Accounts
\$	53,244.93	\$	51,281.24

Sales Revenue	Operating Revenue	Net Revenue
46,415	46,438	46,438

Billed	ollar Amounts to Customer ecounts	Co	Dollar Amounts llected From omer Accounts
\$	6,138.49	\$	9,903.04

Sales Revenue	Operating Revenue	Net Revenue
2,917	2,931	2,931
	I	

Billed	Pollar Amounts to Customer Accounts	Col	Oollar Amounts lected From mer Accounts
\$	4,253.57	\$	3,424.07

otal Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts		Sales Revenue	Operating Revenue	Net Revenue
4,253.57	\$ 3,424.07		3,338	3,342	3,342
		l			

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 4,841.86	\$ 2,641.89

Sales Revenue	Operating Revenue	Net Revenue
3,042	3,043	3,043

P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3)

The Number of Local Utility and Public Utility Service Customers:

- Who Were Sent Disconnection Notices Due to Bill Non-Payment

- Who Were Disconnected Due to Bill Non-Payment

- Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment

- Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection

How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Se	war Company						
September-23	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
Sep-23		Montague		07827	169	3	4
	Totals						
September-22	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
Sep-22		Montague		07827	93	1	1
ŀ							
	Totals						
	70000						
September-19	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
Sep-19		Montague		07827	153	10	5
-							
	Totals						
l	Totals						
September-23	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
Sep-23		Montague		07827	7	0	0
ŀ							
	Totals						
September-22	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
Sep-22	·	Montague		07827	0	0	0
ļ							
ŀ							
	Totals						
September-19	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment
Sep-19		Montague		07827	4	0	0
ļ							
l.		1					
Ĺ	Totals						

Continue	work	nanar	
Continue	WOLK	paper	->

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection

Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection

P.L. 2022, CHAPTER 107 S The Number of Liens on R Placed, Sold, or Enforced How Those Numbers Com The Previous Year as Well Notes: [Insert notation here The Number of Liens on Real Property that were PLACED Due to Non- Payment	eal Property That is Due to Non-Payment and pare to the Same Time in	The Number of Liens on Real Property that were ENFORCED Due to Non-Payment	P.L. 2022, CHAPTER 107 Sections 2a(6) & 3a(6) The Number of Customer Accounts That Became Eligible for Disconnection Due to Bill Non-Payment But Were Not Disconnected Because of Any Legally Mandated or Voluntary Suspensions of Disconnections Due to The Coronavirus 2019 Pandemic Notes: [Insert notation here for any of the sections - expand cell if needed] Number of Customer Accounts Elligible for Disconnection for Non-Payment that were Not Disconnected
The Number of Liens on Real Property that were	The Number of Liens on Real Property that were	The Number of Liens on Real Property that were	Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not
PLACED Due to Non- Payment	SOLD Due to Non- Payment	ENFORCED Due to Non- Payment	Disconnected 87
The Number of Liens on Real Property that were PLACED Due to Non-Payment	The Number of Liens on Real Property that were SOLD Due to Non-Payment	The Number of Liens on Real Property that were ENFORCED Due to Non-Payment	Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected 38
The Number of Liens on Real Property that were PLACED Due to Non-Payment	The Number of Liens on Real Property that were SOLD Due to Non-Payment	The Number of Liens on Real Property that were <u>ENFORCED</u> Due to Non- Payment	Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
The Number of Liens on Real Property that were PLACED Due to Non-Payment	The Number of Liens on Real Property that were SOLD Due to Non-Payment	The Number of Liens on Real Property that were ENFORCED Due to Non-Payment	Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
The Number of Liens on Real Property that were PLACED Due to Non-Payment	The Number of Liens on Real Property that were SOLD Due to Non-Payment	The Number of Liens on Real Property that were ENFORCED Due to Non-Payment	Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
			1

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff intercents Ameairs, under the context of Sections 2al55 & 3al55 as follows:
The amount of money that a customer owes to a stilling provider for services that have already been provided but have not been paid for.
Ac

| Average Amount of Residential Arrearage Dollars | 30.69 Days | 60-89 Days | 90-119 Days | 120-149 Days | 150-179 Days | 180+ Days | \$ 116.63 \$ 96.18 \$ 91.33 \$ 111.04 \$ 94.78 \$ 439.16 \$24,259.94 \$ 8,944.49 \$ 5,662.55 \$ 4,996.89 \$ 3,127.90 \$ 12,735.71 29 Total Dollar Amount \$24,259.94 \$ 8,944.49 \$ 5,662.55 \$ 4,996.89 \$ 3,127.50 \$ 12,735.71 Average Amount Owed \$ 116.63 \$ 96.18 \$ 91.33 \$ 111.04 \$ 94.78 \$ 439.16 Total Number of Customers | Residential Arrearage Dollars | 30.69 Days | 60.89 Days | 90.119 Days | 120.149 Days | 150.179 Days | 180+ Days | \$20,313,91 \$ 11,314,22 \$ 5,538,17 \$ 4,390,32 \$ 2,735,18 \$ 31,310,05 \$ 94.48 \$ 86.37 \$ 65.15 \$ 79.82 \$ 73.92 \$ 894.57 5,538.17 \$ 4,390.32 \$ 2,735.18 \$ 31,310.06 Average | Residential Arrearage Dollars | 30-59 Days | 60-89 Days | 90-119 Days | 120-149 Days | 150-179 Days | 180+ Days | | Average Amount of Residential Arrearage Dollars | 30-59 Days | 60-89 Days | 90-119 Days | 120-149 Days | 150-179 Days | 180+ Days | \$13,049.92 \$ 4,187.42 \$ 2,777.06 \$ 3,197.68 \$ 2,581.35 \$ 6,183.35 \$ 67.27 \$ 51.70 \$ 50.49 \$ 72.67 \$ 73.75 \$ 176.67

STANDARDZED PL. 2022.
C. 107 REPORTING TEMPATE
Page 9

						esidential Custo			l				al Arrearage Dol							Residential Arres		
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days	1	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
									1													
									1													
Montaque		07827	8	4	- 1	- 1			1	\$ 210207	\$ 209.29	\$ 143.31	\$ 142.74	\$.	\$.		\$ 262.76	\$ 52.32	\$ 143.31	\$ 142.74	\$.	\$.
morangon.		07027							1	2 2.102.07	2 200.23	2 140.01	2 172.77				3 232.10	2 32.32	2 140.01	2 192.79		
									1													
									1													
									1													
									1													
									i e													
Total Number of Custom	e		8	4	- 1	- 1			Total Dollar Amount	\$ 2,102.07	\$ 209.29	\$ 143.31	\$ 142.74	\$.	\$.	Average Amount Owed	\$ 262.76	\$ 52.32	\$ 143.31	\$ 142.74	\$.	\$.
						tesidential Custo							al Arrearage Dol							Residential Arres		
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
1 -																						
									1													
Montague		07827	5	2	2	3	2	- 1	1	\$ 2,473.27	\$ 128.96	\$ 24.01	\$ 1,136,56	\$ 37.19	\$ 569.81		\$ 494.65	\$ 64.48	\$ 12.01	\$ 378.85	\$ 18.60	\$ 569.81
*									i e													
									i e													
Total Number of Custom	e		5	2	2	3	2	1	Total Dollar Amount	\$ 2,473.27	\$ 128.96	\$ 24.01	\$ 1,136.56	\$ 37.19	\$ 569.81	Average Amount Owed	\$ 494.65	\$ 64.48	\$ 12.01	\$ 378.85	\$ 18.60	\$ 569.81
						tesidential Custo				_		Man Danistani	al Arrearage Dol							Residential Arres	D-T	
City	Municipality	Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-69 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days
									l .								_					
Montague		07827	10	3	2				l .	\$ 1,348.26	\$ 143.91	\$ 86.55	\$.	s -	ş .		\$ 134.83	\$ 47.97	\$ 43.28	\$.	\$ -	\$ -
-	-								1	-												
									l .													
1	1				1				1	<u> </u>												
-	-								1													
-	-								1													
1	-	-		-	-	+	-	-	ł	-	-	-	-	+	_		-	-		-		-
1	-	-		-	-	+	-	-	ł	-	-	-	-	+	_		-	-		-		_
Total Number of Custom			40				_		Total Dollar Amount	£ 4 340 00	£ 442.04	e ee ee	s .	s -	\$.	Average Amount Owed	£ 424.00	6 47.07	6 43.00	s .		\$.
I otal Number of Custom																						

P.L. 2022, CHAPTER 107 Sections 2a(7) &3a(7):
The Number Of Customers Enrolled In Deferred Payment Agreements At The End Of Each Month, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, The Average Length Of The Repayment Term Under Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer C	ompany								Continue work paper ->
September-23	Residential	City	Municipality	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length of Repayment Term
Sep-23		Montague		07827	43	\$ 55.77	\$ 31,217.80	\$ 780.45	13.61
	Totals					\$ 55.77		\$ 780.45	\$ 13.61
September-22	Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
September-22		Montague		07827	59	\$ 72.03	\$ 57,561.93	\$ 1,009.86	12.96
	Totals					\$ 72.03		\$ 1,009.86	\$ 12.96
September-19	Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
Contombos 10		Mantagua		07827	0	•	\$ -	\$ -	
September-19		Montague		07627	U	-	-	-	0
	Totals					\$ -		\$ -	\$ -
September-23	Non-Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
Sep-23		Montague		07827	0	\$	\$	\$ -	0
	Totals					\$ -		\$ -	\$ -
September-22	Non-Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
September-22		Montague		07827	0	\$ -	\$ -	\$ -	0
	Totals					\$ -		\$ -	\$ -
September-19	Non-Residential	City	Municipality	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length of Repayment Term
September-19		Montague		07827	0		s -	s -	0
September 13					U				0
	Totals					\$ -		\$ -	\$ -

P.L. 2022, CHAPTER 107 Sections 2a(8) &3a(8):
The Number Of Customers That Entered Into, Successfully Completed,
Or Defaulted From A Deferred Payment Agreement, The Total Dollar
Amount Of Arrears And Average Amount Of Arrears Per Customer
Subject To Those Agreements, And How The Numbers Cited, Pursuant
To This Paragraph, Compare To The Same Time Previous Year And In
2019.

Number of Customers	Total Dollar Amount of	Average Amount of	Number of Customers	Total Dollar Amount of	Average American of	Number of Customers		Average Amount of
that Entered Into Deferred Payment Agreements	Arrears of Customers that entered into Deferred Payment Agreements	Arrears of customers that entered into Deferred Payment Agreements	that Successfully Completed Deferred Payment Agreements	Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Arrears of Customers who Defaulted on their Deferred Payment Agreements
4	\$ 220.16	\$ 220.16	2	\$ 528.86	\$ 264.43	1	\$ 340.38	\$ 340.38
		\$ 220.16			\$ 264.43			\$ 340.38
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
								_
3	\$ 304.70	\$ 304.70	3	\$ 4,892.93	\$ 1,630.98	0	-	\$ -
·		\$ 304.70			\$ 1,630.98			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -		0	\$ -	\$ -	0	s -	s -
0	-	\$ -	0	\$ -	\$ -	0	-	\$ -
		\$ -			\$ -			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
	-							
0	-	\$ -	0	\$ -	\$ -	0	-	\$ -
		-			\$ -			\$ -
		· .			3			•
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	•	_	•	•	0	s -	•
	-	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		s -			\$ -			S -
		,			-			
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	n	\$ -	\$ -	0	\$ -	\$ -
0	-	-	0	-	-	0	-	-
	1							
		1						
		\$ -			\$ -			\$ -

P.L. 2022, CHAPTER 107 Sections 2a(12) & 3a (12)

The Number of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows:

1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date.

2. Penalty - a charge that a customers incurs for violating the terms of an agreement or contract.

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
0	0	0	0	0	0	0	0	0
		\$ -			\$ -			\$ -
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		i						

P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9) Available Customer Assistance Programs, Including Terms of Eligibility, Available Budget For Each Program, and Any Enhancements to The Programs That Are Being Made to Address Anticipated Increase in Demand

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes' section. Staff Note: Please input data for the residential customer class only.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Company

Montague Water & Sewer Com	npany					
Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet Increases in Demand
N/A						
				,		
Totals						

T.L. 2022, CHAPTER	107 Sections 2a(10) &	Ja(10)	F.L. 2022, CHAPTER 107 36C	tions za(11) & Sa(11)	in the second se			
	le Utility Assistance P	r Financial Assistance Program, and How That Well as in 2019*	Applicable Utility Assistance	Compares to The Same Time in				
Notes: [Insert notation I	here for any of the section	ons - expand cell if needed]	Notes: [Insert notation here for	any of the sections - expand cell if need	led]			
September-23	September-22	September-19	September-23		September-22		September-19	Continue work paper ->
[Month Year] Residential Number of Customers that Applied	[Month, Prior Year] Residential Number of Customers that Applied	[Month 2019] Residential Number of Customers that Applied	[Month, Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month, Prior Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month 2019] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program
			† †					
		1			I			1

P.L. 2022, CHAPTER 107 Sections 2a(15) & 3a(15)

The Methods and Contents of General Communications By Local and Public Utilities to Customers Concerning Their Rights and Available Assistance Programs if Customers Are Unable to Pay Their Bills in Full, Excluding Any Customer-Specific Communications

Notes: [Insert notation here for any of the sections - expand cell if needed]

Methods of Outreach :	Narrative Descriptions of the "Contents" of the Outreach and other relevant notes:	Indicate Whether Outreach Materials/Notices are provide in languages other than English: (Y/N)	Explanation of which Materials and Translated into what languages.	Links to any Webpage(s that Provides Information Concerning Customer Rights and Assistance Programs.

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Infrastructure Projects

P.L. 2022, CHAPTER 107 Sections 2a(17) & 3a (17)
Please List Any Planned Local Utility And Public Utility Infrastructur
Projects That Were Scheduled To Take Place During Or After The
Reporting Period That Were Canceled Or For Which The Actual Or
Anticipated Start Date Was Delayed Due To The Financial Or Other
Impacts Of The Coronavirus 2019 Pandemic

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes:

Project Name	Location of affected Project, if Applicable	Impact to Project Schedule	Reason for concern / project impacts	Description
N/A				

P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

P.L. 2022, CHAPTER 107 Sections 2a(19) &3a(19):

Fach Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this <u>MUST</u> be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

	RATES & FEES	
	9/30/2023	
	3/30/2023	
Rates		
Residential Class - WATER	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	17.98	21
Base Water Charge (Fixed Charge) - 1"	44.95	21
Base Water Charge (Fixed Charge) - 1.5"	89.90	21
Base Water Charge (Fixed Charge) - 2"	143.84	21
Base Water Charge (Fixed Charge) - 3"	269.70	21
Base Water Charge (Fixed Charge) - 4"	449.50	21
Base Water Charge (Fixed Charge) - 6"	899.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	21.10	21
Commercial Class - WATER	21110	
Base Water Charge (Fixed Charge) - 5/8"	53.94	22
Base Water Charge (Fixed Charge) - 3/4"	80.91	22
Base Water Charge (Fixed Charge) - 1"	134.85	22
Base Water Charge (Fixed Charge) - 1.5"	269.70	22
Base Water Charge (Fixed Charge) - 2"	431.52	22
Base Water Charge (Fixed Charge) - 3"	809.10	22
Base Water Charge (Fixed Charge) - 4"	1,348.50	22
Base Water Charge (Fixed Charge) - 6"	2,697.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	21.10	22
Hydrants - WATER	21.10	
Monthly Fire Hydrant charge for High Point Country Club Community	48.14	24
,		
Charges		
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
(1.00)		
Residential Class - SEWER		
Base Sewer Charge (Fixed Charge)	97.69	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
Residential consumption charge (volumetric charge per 1000 car, max 2k car)	20.00	
Commercial Class - SEWER		
Base Sewer Charge (Fixed Charge) - 5/8"	488.44	15
Base Sewer Charge (Fixed Charge) - 3/4"	732.66	15
Base Sewer Charge (Fixed Charge) - 1"	1,221.09	15
Base Sewer Charge (Fixed Charge) - 1.5"	2,442,19	15
Base Sewer Charge (Fixed Charge) - 2"	3,907.50	15
Base Sewer Charge (Fixed Charge) - 3"	7,326.56	15
Base Sewer Charge (Fixed Charge) - 4"	12,210.94	15
Base Sewer Charge (Fixed Charge) - 6"	24,421.88	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal		15
	, 20.00	
L		
Notes:		