RESPONSE TO AO20060471 MONTAGUE WATER & SEWER COMPANY WATER & SEWER December-22 9/15/2023

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# P.L. 2022, CHAPTER 107 Sections 2a(1) & 3a(1): Overall Impact On Local Utility And Public Utility Supply, Demand. Revenue. And Expense Information

se leave the column blank and disclose why in the "Notes" section. ective box, if the data is unavailable

Notes: [Insert notation here for any of the sections - expand cell if needed]

 Definitions:
 Staff interprets the following words, under the context of Sections 2a(1) & 3a(1) as:

 1. Supply - utility axies RW/h. Therms, or Galona).
 2. Benard - the amount of electricity (KN) (KNowstah). cass (Dekatherms (Dth)), or water (thG Thousand Galona). utilized for monthly needs.

 3. Revenues - the amount of clectricity (KN) (KNowstah).
 ass (Dekatherms (Dth)).
 cswides a scholes such as electricity, cas, or water, monthly.

 4. Expenses - the amount of clocks incured by the utility in terms of providing service to costoners, monthly.
 c. Costoners, for Mark

fontague Wate	er & Sewer Company					Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		
Dec-22	Residential	City	Municipality	Zip Code	Supply : - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
-										
Dec-22		Montague		07827	3973448	WATER	341138	WASTEWATER	\$66,575.96	89,246
-										
F										
Ľ	Totals									
Dec-21	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses «
-										
Dec-21		Montague		07827	3651689	WATER	0	WASTEWATER	\$48,992.30	67,553
-										
-		-								
E	Totals									
Dec-19	Residential	City	Municipality	Zip Code	Supply - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-19		Montague		07827	3673230	WATER	0	WASTEWATER	\$46,399.94	51,251
H		_								
-	Totals									
Dec-22	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-22		Montague		07827	7641	WATER	2000	WASTEWATER	\$ 4,349.71	5,502
-										
Ľ	Totals	1								
Dec-21	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Dec-21		Montague		07827	7454	WATER	0	WASTEWATER	\$ 2,775.62	4,329
F										
Ľ	Totals	1								
Dec-19	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
-										
Dec-19		Montague		07827	3579	WATER	0	WASTEWATER	\$ 3,104.55	3,341
Dec-19		Montague		07827	3579	WATER	0	WASTEWATER	\$ 3,104.55	3,341

mber Of Local stomers For E rvice (Examples, Electric) An	I Utility And Public Utility Each Category Of Utility Ie: Water, Wastewater, Ind How Those Numbers Previous Year At The	And Median Utility Usage	Dollar Amount Billed To Customer Accour Per Customer Account, And How The Nun e Time As Well As The Same Time In 201	nbers Compare To The					
	ation here for any of the	Notes: [Insert notation here f	or any of the sections - expand cell $\mathbb I$ needed	1					
									Continue work
	(b)		(b)	1	(b)	1	(b)	1	(b)
(a)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	(a)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	(a)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	(a)	Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.	(a)	Use this Column if you provid services, specify in column hea below inputs are relate to Elect Water or Wastewater.
Number of Customers: (WATER)	Number of Customers: (WASTEWATER)	Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Co Account - (WASTEWAT
703	232	\$ 56.88	\$ 100.49	\$ 48.88	\$ 97.62	5114.86	1259.88	4145	
	1	\$ 56.88	\$ 100.49	\$ 48.88	\$ 97.62	\$ 5,114.86	\$ 1,259.88	\$ 4,145.00	s
Number of Customers: (WATER)	Number of Customers: (WASTEWATER)	Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Cu Account - (WASTEWAT
608	187	\$ 39.66	\$ 72.13	\$ 34.80	\$ 72.20	4768.23		3871	
608	187	\$ 39.66	\$ 72.13	\$ 34.80	\$ 72.20	4768.23	0	3871	
		\$ 39.66	\$ 72.13	\$ 34.80	\$ 72.20	\$ 4,768.23	s -	\$ 3871.00	s
Number of				Median \$ Amount			•	* ***	
Number of Customers: (WATER)	Number of Customers: (WASTEWATER)	Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Co Account - (WASTEWAT
443	128	\$ 41.23	\$ 72.26	\$ 34.21	\$ 72.20	4885.71	٥	3800	
110	120	41120	12.20	φ 04.21	11.10	4000.11		0000	
		\$ 41.23	\$ 72.26		\$ 72.20		s -	\$ 3,800.00	\$
Number of Customers: (WATER)	Number of Customers: (WASTEWATER)	Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Co Account - (WASTEWAT
5	1	\$ 277.25	\$ 404.70	\$ 47.90	\$ 404.70	1,529.00	2,001.00	-	
	<u> </u>	\$ 277.25	\$ 404.70	\$ 47.90	\$ 404.70	\$ 1,529.00	\$ 2,001.00	\$ -	\$
Number of Customers: (WATER)	Number of Customers: (WASTEWATER)	Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Co Account - (WASTEWAT
5	1	\$ 206.11	\$ 360.99	\$ 41.82	\$ 360.99	1,491.60	-	1.00	
		\$ 206.11	\$ 360.99	\$ 41.82	\$ 360.99	\$ 1,491.60	s -	\$ 1.00	\$
Number of	Number of Customers: (WASTEWATER)	Average \$ Amount Billed to Customer Accounts - (WATER)	Average \$ Amount Billed to Customer Accounts - (WASTEWATER)	Median \$ Amount Billed to Customer Accounts - (WATER)	Median \$ Amount Billed to Customer Accounts - (WASTEWATER)	Average Utility Usage Per Customer Account - (WATER)	Average Utility Usage Per Customer Account - (WASTEWATER)	Median Utility Usage Per Customer Account - (WATER)	Median Utility Usage Per Cu Account - (WASTEWAT
Customers: (WATER)									
Customers:									
Customers:	1	\$ 202.23	\$ 360.99	\$ 44.39	\$ 360.99	716.60	-	360.99	
Customers:	1	\$ 202.23	\$ 360.99 \$ 360.99				-	360.99 \$ 360.99	

## PL 2022, CHAPTER 107 Sections 2a(14) 83a(14): PL 2022, CHAPTER 107 Sections 2a(18) 4.3a(18): The Total Dollar Amounts Billed to and Collected from Customer Accounts and how The Numbers Compare To the Previous Year AI The Same Time As Well As The Same Time In 2019. Near The Same Time In 2019. Notes: [Insert notation here for any of the sections - expand cell if needed] finitions:

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2a(16) & 3a(16) as: 1. Sales Rowenus - the annount of money earned by the utility from the sales of its services such as electricity, case, or water, including the generation, transmission, and distribution of electricity, case, or water to customers. 3. Net Rowenus - the total amount of revenue that a utility company earns after deducting any discounts, returns, and allownees for this is cross merve.

Collected From Customer Accounts Additional Collected From Customer Accounts Additional Collected From Customer Accounts Collected From Customer Accounts Total Dollar Total Dollar Total Dollar Additional Collected From Customer Accounts Total Dollar Collected From Customer Accounts Collected From Customer Accounts Customer Accounts	stomer Accounts	Total Dollar Amounts Collected From Customer Accounts
Total Dollar Amount Collected From Customer Accounts 46.092.30 \$ 44.002.65 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	-	
Total Dollar Amount Collected From Customer Accounts 46.092.30 \$ 44.002.65 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	00.575.00	¢ 00.00.00
Collected From Control Billed to toomer Accounts         Collected From Customer Accounts           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           Total Dollar toomen Billed to toomer Accounts         Total Dollar Amount Customer Accounts           46,399.94         \$ 48,918.32           46,399.94         \$ 48,918.32           Total Dollar toomer Accounts         Cultected From Customer Accounts           Total Dollar toomer Accounts         Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts	66,575.96	\$ 60,554.08
Collected From Control Billed to toomer Accounts         Collected From Customer Accounts           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           Total Dollar toomen Billed to toomer Accounts         Total Dollar Amount Customer Accounts           46,399.94         \$ 48,918.32           46,399.94         \$ 48,918.32           Total Dollar toomer Accounts         Cultected From Customer Accounts           Total Dollar toomer Accounts         Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts		
Collected From Control Billed to toomer Accounts         Collected From Customer Accounts           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           Total Dollar toomen Billed to toomer Accounts         Total Dollar Amount Customer Accounts           46,399.94         \$ 48,918.32           46,399.94         \$ 48,918.32           Total Dollar toomer Accounts         Cultected From Customer Accounts           Total Dollar toomer Accounts         Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts		
Collected From Control Billed to toomer Accounts         Collected From Customer Accounts           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           Total Dollar toomen Billed to toomer Accounts         Total Dollar Amount Customer Accounts           46,399.94         \$ 48,918.32           46,399.94         \$ 48,918.32           Total Dollar toomer Accounts         Cultected From Customer Accounts           Total Dollar toomer Accounts         Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts		
Collected From Control Billed to toomer Accounts         Collected From Customer Accounts           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           48,992.30         \$ 44,902.65           Total Dollar toomen Billed to toomer Accounts         Total Dollar Amount Customer Accounts           46,399.94         \$ 48,918.32           46,399.94         \$ 48,918.32           Total Dollar toomer Accounts         Cultected From Customer Accounts           Total Dollar toomer Accounts         Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts           Total Dollar toomer Accounts         Total Dollar Amount Customer Accounts		
Total Dollar Amounts Collected From Collected From	Total Dollar mounts Billed to stomer Accounts	Total Dollar Amounts Collected From Customer Accounts
Total Dollar Amounts Collected From Collected From		
Total Dollar Amounts Collected From Collected From	40,000,00	¢ 44,000,000
Collected From Control Billet to Collected From Customer Accounts 46, 399 94 \$ 48, 919 33 Total Dollar 4, 349 71 \$ 2, 689 58 4, 349 71 \$ 2, 689 58 4, 349 71 \$ 2, 689 58 50 5	48,992.30	\$ 44,902.65
Collected From Context Recounts Customer Accounts 46.399.94 \$ 48.919.33 Total Dollar 4.399.71 \$ 2.689.56 4.397.71 \$ 2.689.56 Customer Accounts Total Dollar 4.397.71 \$ 2.689.56 Customer Accounts Collected From Collected From Collect		
Collected From Context Recounts Customer Accounts 46.399.94 \$ 48.919.33 Total Dollar 4.399.71 \$ 2.689.56 4.397.71 \$ 2.689.56 Customer Accounts Total Dollar 4.397.71 \$ 2.689.56 Customer Accounts Collected From Collected From Collect		
Collected From Context Recounts Customer Accounts 46.399.94 \$ 48.919.33 Total Dollar 4.399.71 \$ 2.689.56 4.397.71 \$ 2.689.56 Customer Accounts Total Dollar 4.397.71 \$ 2.689.56 Customer Accounts Collected From Collected From Collect		
Collected From Context Recounts Customer Accounts 46.399.94 \$ 48.919.33 Total Dollar 4.399.71 \$ 2.689.56 4.397.71 \$ 2.689.56 Customer Accounts Total Dollar 4.397.71 \$ 2.689.56 Customer Accounts Collected From Collected From Collect		
Total Dollar nounts Billed to Collected From Culture From 4,349.71 \$ 2,689.58 	Total Dollar mounts Billed to stomer Accounts	Total Dollar Amounts Collected From Customer Accounts
Total Dollar nounts Billed to Collected From Culture From 4,349.71 \$ 2,689.58 		
Total Dollar nounts Billed to Collected From Culture From 4,349.71 \$ 2,689.58 	40,000,01	¢ 40.010.00
Collected From Control Billed to Collected From Collected From Col	46,399.94	\$ 48,918.32
Collected From Control Billed to Collected From Collected From Col		
Collected From Control Billed to Collected From Collected From Col		
Collected From Control Billed to Collected From Collected From Col		
Collected From Control Billed to Collected From Collected From Col		
Total Dollar nounts Billed to Collected From Customer Accounts	Total Dollar mounts Billed to stomer Accounts	Collected From
Total Dollar nounts Billed to Collected From Customer Accounts	•	
Total Dollar nounts Billed to Collected From Customer Accounts		
nounts Billed to stomer Accounts Customer Accounts	4,349.71	\$ 2,689.58
nounts Billed to stomer Accounts Customer Accounts		
nounts Billed to stomer Accounts Customer Accounts		
nounts Billed to stomer Accounts Customer Accounts		1
2,775.62 \$ 1,713.74	Total Dollar mounts Billed to stomer Accounts	
2,775.62 \$ 1,713.74		
	2,775 62	\$ 1,713.74
	2,773.02	- 1,110.74
Total Dollar nounts Billed to stomer Accounts		Total Dollar Amounto
	Total Dollar mounts Billed to stomer Accounts	Collected From
3 104 55 \$ 3 441 36	mounts Billed to	Collected From
	mounts Billed to	Collected From Customer Accounts
0,104.00 0 0,441.00	mounts Billed to stomer Accounts	Collected From Customer Accounts

Sales Revenue	Operating Revenue	Net Revenue
69,267	69,408	69,408
Sales Revenue	Operating Revenue	Net Revenue
48,775	48,775	48,775
Sales Revenue	Operating Revenue	Net Revenue
46,918	47,223	47,223
Sales Revenue	Operating Revenue	Net Revenue
4,270	4,279	4,279
Sales Revenue	Operating Revenue	Net Revenue
	operating neveral	
3,125	3,125	3,125
Sales Revenue	Operating Revenue	Net Revenue
3,059	3,079	3,079

P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3) The Number of Local Utility and Public Utility Service Customers: - Who Were Sent Disconnection Notices Due to Bill Non-Payment - Who Were Reconnected Due to Bill Non-Payment - Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment - Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

#### Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or follow ng tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper ->

Montague Water & S	ewer Company							
	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Dec-22		Montague		07827	94	3	3	2
	Totals							2
	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Dec-21		Montague		07827	1	0	0	0
500 21		Montague		01021		0	0	0
		İ		1				
	Totals							0
	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
							-	
Dec-19		Montague		07827	15	13		1
	Totals							1
	Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
	Non-Residential	City	Municipality	Zip Code	Sent Disconnection Notices Due to Bill Non-	<b>Disconnected Due to Bill</b>	Being Previously Disconnected Due to Bill	Service Disconnections Due to Non-Payment and
	Non-Residential	City	Municipality	Zip Code	Sent Disconnection Notices Due to Bill Non-	<b>Disconnected Due to Bill</b>	Being Previously Disconnected Due to Bill	Service Disconnections Due to Non-Payment and
Dec-22	Non-Residential	City	Municipality	Zip Code	Sent Disconnection Notices Due to Bill Non-	<b>Disconnected Due to Bill</b>	Being Previously Disconnected Due to Bill	Service Disconnections Due to Non-Payment and
Dec-22	Non-Residential		Municipality		Sent Disconnection Notices Due to Bill Non-	<b>Disconnected Due to Bill</b>	Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and
Dec-22			Municipality		Sent Disconnection Notices Due to Bill Non-	<b>Disconnected Due to Bill</b>	Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection 0
Dec-22	Non-Residential		Municipality		Sent Disconnection Notices Due to Bill Non-	<b>Disconnected Due to Bill</b>	Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and
Dec-22			Municipality		Sent Disconnection Notices Due to Bill Non-	<b>Disconnected Due to Bill</b>	Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection 0
Dec-22	Totals	Montague		07827	Sent Disconnection Notices Due to Bill Non- Payment 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill	Being Previously Disconnected Due to Bill Non-Payment 0 0 Reconnections after Being Previously Disconnected Due to Bill	Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and
	Totals	Montague City		07827 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Dec-22 Dec-21	Totals	Montague		07827	Sent Disconnection Notices Due to Bill Non- Payment 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
	Totals	Montague City		07827 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
	Totals Non-Residential	Montague City		07827 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Average Time Between Service Reconnection United Service Disconnections Due to Non-Payment and Service Reconnection Due to Non-Payment and Due to
	Totals	Montague City		07827 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
	Totals Non-Residential	Montague City		07827 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Average Time Between Service Reconnection United Service Disconnections Due to Non-Payment and Service Reconnection Due to Non-Payment and Due to
	Non-Residential	City Montague Montague Montague	Municipality	207827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Disconnected Due to Bill Non-Payment 0 Number of Customers Disconnected Due to Bill Non-Payment 0 0 0 0	Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
Dec-21	Non-Residential	City Montague	Municipality	Contemporation of the second s	Sent Disconnection Notices Due to Bill Non- Payment 	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
	Non-Residential	City Montague Montague Montague	Municipality	207827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
Dec-21	Non-Residential	City Montague	Municipality	Contemporation of the second s	Sent Disconnection Notices Due to Bill Non- Payment 	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
Dec-21	Non-Residential	City Montague	Municipality	Contemporation of the second s	Sent Disconnection Notices Due to Bill Non- Payment 	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections

P.L. 2022, CHAPTER 107 Sections 2a(6) & 3a(6) The Number of Customer Accounts That Became Eligible for Disconnected Because of Any Legally Mandated or Voluntary Suspensions of Disconnections Due to The Coronavirus 2019 Pandemic

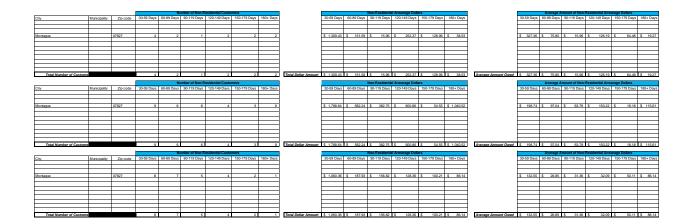
Notes: [Insert notation here for any of the sections - expand cell if needed]

Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
95
Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
157
157
Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
32
Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
3
Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
8
Number of Customer Accounts Elligible for Disconnetion for Non-Payment that were Not Disconnected
Not Disconnected
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Not Disconnected

PL 2022 CHAPTER 107 Sections 24/9 Abril: The Number Of Customers in Amars By 30, 60, 91, 120, 150 And 150 Days AI The Card Of Each Mices, The Total Data Amazon Work and Average Amount Owed Per Customer In Each Of Those Categories, And How The Numbers Clack, Parsant On The Paragraph, Compare 1: The Maters The Performance Are And 2014. Please 15th ceach subsective box. If the data is executible or carrow to belies down in some

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				Num	her of Residen	tial Customers in	Arrears					Residential	Arrearage Dolla	re.				Averan	e Amount of Re	sidential Arreara	oe Dollars	
gue Water & Sewer Company City	Municipali	/ Zip code	30-59 Days			120-149 Days		180+ Days		30-59 Days	60-89 Days			150-179 Days	180+ Days		30-59 Days			120-149 Days		5 180+ E
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-22 Montague		07827	229	122	85	59	48	33		\$22.097.02	\$ 12.123.10	\$ 7.747.85	\$ 6.329.54	\$ 4,622,46	\$ 17.948.59		\$ 96.49	\$ 99.37	\$ 91.15	\$ 107.28	\$ 96.30	\$ 5
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Total Number of C	ustomers		229	122	85	59	48	33	Total Dollar Amount	\$22.097.02	\$ 12.123.10	\$ 7.747.85	\$ 6.329.54	\$ 4.622.46	\$ 17.948.59	Average Amount Owed	\$ 96.49					Ś
						tial Customers in							Arrearage Dolla							sidential Arreara		
City	Municipali	/ Zip code	30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	18
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Total Number of C	ustomers		215	150	126	104	99	152	Total Dollar Amount	\$15,627,55	\$ 12,096,05	\$ 8,895,20	\$ 8,891.60	\$ 8 362 21	\$ 82,428,98	Average Amount Owed	\$ 72.69	\$ 80.64	\$ 70.60	\$ 85.50	\$ 84.47	5
			-	llow		tial Customers in			-			Devidential	Arrearage Dolla				-		· Income of B	sidential Arreara	an Dallana	_
City	Municipali	Zin code	30-59 Days			120-149 Days		180+ Davs		30-59 Davs	60-89 Davs			150-179 Days	180+ Davs		30-59 Days			120-149 Days		: 18
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-19 Montague		07827	218	78	48	30	23	24		\$14,151.07	\$ 3,813.05	\$ 3,044.09	\$ 1,956.00	\$ 1,132.69	\$ 6,496.05		\$ 64.91	\$ 48.89	\$ 63.42	\$ 65.20	\$ 49.25	\$
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Total Number of C	ustomers		218	78	48	30	23	24	Total Dollar Amount	\$14,151.07	\$ 3,813.06	\$ 3,044.09	\$ 1,956.00	\$ 1,132.69	\$ 6,496.05	Average Amount Owed	\$ 64.91	\$ 48.89	\$ 63.42	\$ 65.20	\$ 49.25	\$



P.L. 2022, CHAPTER 107 Sections 2a(7) &3a(7): The Number Of Customers Enrolled in Deferred Payment Agreements At The End Of Each Month, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, The Average Length Of The Renavment Term Under Those

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper -> Montague Water & Sewer Company Total Deferred Payment Agreeme Dollar Amount Number of Customers Enrolled in Deferred Payment Agreements Average Monthly Installment Amount Average Length of Repayment Term City Zip Code verage Amount O Per Customer Dec-22 Montague 7827 67.90 1.004.5 14.1 52,237.7 Total Deferred Payment Agreements Dollar Amounts Number of Customers in Deferred Payment Agreements Average Monthly Installment Amount verage Amount Ow Per Customer Average Length of Repayment Term City Zip Code Dec-21 Montague 77.2 14,611.1 7827 77.26 Number of Customers in Deferred Payment Agreements Total Deferred Payment Agreemen Dollar Amounts Average Length of Repayment Term verage Amount Ov Per Customer Average Monthly Installment Amount City Zip Code Dec-19 Montague 36.73 7827 405.63 202.82 36.73 9 82 \$ Numbe. in Deferr Agr Total Defe Payment Agre Dollar Ame er of Custo erred Payr Average Monthly Average Length of Repayment Term Zip Code Average Amo Per Custe nt Ov City Dec-22 Montague 07827 Numbe. in Deferre Agre Total Defer Payment Agree Dollar Amou r of Custo erred Payn Average Monthly verage Amount Ow Per Customer Average Length of Repayment Term Zip Code City Dec-21 Montague )7827 Number of Custom in Deferred Payme Agreements Total Defer Payment Agree Dollar Amou Average Monthly Installment Amount Average Length of Repayment Term City Zip Code rage Amo Per Cust Dec-1 Montague

P.L. 2022, CHAPTER 107 Sections 2a(8) &3a(8): The Number Of Customers That Entered Into, Successfully Completed, Or Defaulted From A Deferred Payment Agreement, The Total Dollar Amount Of Arrears And Average Amount Of Arrears Per Customer Subject To Those Agreements, And How The Numbers Cited, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019. Notes: [Insert notation here for any of the sections - expand cell if needed]

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Image: space of the space o	that Entered Into Deferred Payment	Arrears of Customers that entered into Deferred Payment	Arrears of customers that entered into Deferred Payment	that Successfully Completed Deferred	Arrears Successfully Completed by Deferred	Arrears Successfully Completed by Deferred	that Defaulted on their Deferred Payment		Average Amount of Arrears of Customers who Defaulted on thei Deferred Payment Agreements
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Image:         Image:<	that Entered Into Deferred Payment	Arrears entered into a Deferred Payment	that entered into Deferred Payment	that Successfully Completed Deferred	Arrears Successfully Completed by Deferred	Arrears Successfully Completed by Deferred	that Defaulted on their Deferred Payment		who Defaulted on the Deferred Payment
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### P.L. 2022, CHAPTER 107 Sections 2a(12) & 3a (12)

efinitions:

The Number Of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows: 1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date. 2. Penalty - a charge that a customers incurs for violating the terms of an agreement or contract.

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
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The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
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The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
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The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
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The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
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The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
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P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9)
Available Customer Assistance Programs,
Including Terms of Eligibility, Available Budget
For Each Program, and Any Enhancements to
The Programs That Are Being Made to Address
Anticipated Increase in Demand

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section. Staff Note: Please input data for the residential customer class only.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Com	ontaque Water & Sewer Company Continue work pa												
Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet Increases in Demand							
N/A													
-													
Totals													

P.L. 2022, CHAPTER 1 The Number of Custor Under Each Applicabl Number Compares to Notes: [Insert notation h	ners That Applied For e Utility Assistance P The Previous Year as	Financial Assistance rogram, and How That	Applicable Utility Assistance Month, and How That Number The Previous Year as Well as	ceiving Assistance Under Each Program at The End of Each Compares to The Same Time in	adj				
December-22	December-21	December-19	December-22		December-21		December-19	Continue work paper ->	
[Month Year] Residential Number of Customers that Applied	[Month, Prior Year] Residential Number of Customers that Applied	[Month 2019] Residential Number of Customers that Applied	[Month, Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month, Prior Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month 2019] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	
			-						
		11			L	I	L	1	

### P.L. 2022, CHAPTER 107 Sections 2a(15) & 3a(15)

The Methods and Contents of General Communications By Local and Public Utilities to Customers Concerning Their Rights and Available Assistance Programs if Customers Are Unable to Pay Their Bills in Full, Excluding Any Customer- Specific Communications

Notes: [Insert notation here for any of the sections - expand cell if needed]

Methods of Outreach :	Narrative Descriptions of the "Contents" of the Outreach and other relevant notes:	Indicate Whether Outreach Materials/Notices are provide in languages other than English: (Y/N)	Explanation of which Materials and Translated into what languages.	Links to any Webpage(s) that Provides Information Concerning Customer Rights and Assistance Programs.

P.L. 2022, CHAPTER 107 Sections 2a(17) & 3a (17) Please List Any Planned Local Utility And Public Utility Infrastructur Projects That Were Scheduled To Take Place During Or After The Reporting Period That Were Canceled Or For Which The Actual Or Anticipated Start Date Was Delayed Due To The Financial Or Other Impacts Of The Coronavirus 2019 Pandemic

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes:

### Montague Water & Sewer Company

Project Name	Location of affected Project, if Applicable	Impact to Project Schedule	Reason for concern / project impacts	Description
N/A				

## P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

#### P.L. 2022, CHAPTER 107 Sections 2a(19) &3a(19):

Each Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this <u>MUST</u> be done for each customer class within the Company's respective tariff. If the data is unavailable please disclose why below.

	RATES & FEES	
	12/31/2022	
Rates		
Residential Class - WATER	[Place rates/ charges]	[Cite Tariff Pages]
Base Water Charge (Fixed Charge) - 5/8" & 3/4"	15.96	2
Base Water Charge (Fixed Charge) - 1"	39.90	2
Base Water Charge (Fixed Charge) - 1.5"	79.80	2
Base Water Charge (Fixed Charge) - 2"	127.68	2
Base Water Charge (Fixed Charge) - 3"	239.40	2
Base Water Charge (Fixed Charge) - 4"	399.00	2
Base Water Charge (Fixed Charge) - 6"	798.00	2
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	21
Commercial Class - WATER		
Base Water Charge (Fixed Charge) - 5/8"	47.88	22
Base Water Charge (Fixed Charge) - 3/4"	71.82	22
Base Water Charge (Fixed Charge) - 1"	119.70	22
Base Water Charge (Fixed Charge) - 1.5"	239.00	22
Base Water Charge (Fixed Charge) - 2"	383.04	2:
Base Water Charge (Fixed Charge) - 3"	718.20	2:
Base Water Charge (Fixed Charge) - 4"	1,197.00	22
Base Water Charge (Fixed Charge) - 6"	2,394.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	22
Hydrants - WATER		
Monthly Fire Hydrant charge for High Point Country Club Community	37.8	24
<u>Charges</u>		
Disconnection Fee	37.5	18
Returned Check Fee	25	10
Deposits for unsatisfactory credit	2X monthly average bill	
Other Fees: (Water Tax per 1000 Gal)	0.01	21
Residential Class - SEWER		l
Base Sewer Charge (Fixed Charge)	72.94	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)		14
Residential Consumption Charge (Volumente Charge per 1000 Gal, Illax 2K Gal)	20.00	1.
Commercial Class - SEWER		
Base Sewer Charge (Fixed Charge) - 5/8"	364.70	1
Base Sewer Charge (Fixed Charge) - 3/4"	547.05	1:
Base Sewer Charge (Fixed Charge) - 1"	911.75	1
Base Sewer Charge (Fixed Charge) - 1.5"	1,823.50	1:
Base Sewer Charge (Fixed Charge) - 2"	2,917.60	1:
Base Sewer Charge (Fixed Charge) - 3"	5,470.50	1:
Base Sewer Charge (Fixed Charge) - 4"	9,117.50	1:
Base Sewer Charge (Fixed Charge) - 6"	18,235.00	1:
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal		1
Notes:		