STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 1

Cover Page

RESPONSE TO AO20060471

MONTAGUE WATER & SEWER COMPANY

WATER & SEWER

September-22

9/15/2023

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 2 Customers, Financials, Usages

P.L. 2022, CHAPTER 107 Sections 2a(1) & 3a(1): Overall Impact On Local Utility And Public Utility Supply, Demand. Revenue. And Expense Information

se leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Definitions: Staff interprets the following words, under the context of Sections 2a(1) & 3a(1) as:

1. Sucody - utility sales RWM. Therms, or Gallonal.

2. Demand - the amount of electrich (KM (Riowatts)), ass [Dekatherms (Dth)], or water (KG [Thousand Gallonal), utilized for monthly needs.

3. Revenues - the amount of more yearned by the utility from the sale of its services such as electricity, ass, or water, monthly,

4. Expenses - the amount of costs incurred by the utility in terms of providing service to customers, monthly.

ontague Wat	er & Sewer Company					Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater.		
Sep-22	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-22		Montague		07827	4176758	WATER	346661	WASTEWATER	\$70,270.47	84,285
	Totals									
Sep-21	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-21		Montague		07827	3796844	WATER	0	WASTEWATER	\$49,346.20	58,174
	Totals									
	Totals									
Sep-19	Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-19		Montague		07827	4462722	WATER	0	WASTEWATER	\$53,244.93	32,940
	Totals									
Sep-22	Non-Residential	City	Municipality	Zip Code		Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-22		Montague		07827	119302	WATER	2000	WASTEWATER	\$ 4,253.57	5,320
	Totals									
Sep-21	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues a	Expenses 4
Sep-21		Montague		07827	67216	WATER	0	WASTEWATER	\$ 2,960.98	3,679
	Totals									
Sep-19	Non-Residential	City	Municipality	Zip Code	Supply 1 - (GALLONS)	Supply 1	Supply 1 - (GALLONS)	Supply 1	Revenues 3	Expenses 4
Sep-19		Montague		07827	244750	WATER	0	WASTEWATER	\$ 4,841.86	2,159
	Totals									
										•

P.L. 2022, CHAPTER 107 Sections 2a(13) & 3a(13): The Average and Median Dollar Amount Billed To Customer Accounts And The Average And Median Utility Usage Per Customer Account, And How The Numbers Compare To The Previous Year At The Same Time As Well As The Same Time In 2019. Continue work paper -> (b) (b) Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Use this Column if you provided dual services, specify in column header if the below inputs are relate to Electric, Gas, Water or Wastewater. Average \$ Amount Billed to Customer Accounts - (WATER) Average Utility Usage Per Customer Account -(WATER) Median \$ Amount Billed to Customer Accounts - (WATER) Average Utility Usage Per Customer Account - (WASTEWATER) Median Utility Usage Per Customer Account - (WASTEWATER) 49.49 58.58 \$ 97.98 \$ 49.49 \$ 100.28 \$ 5,376.51 \$ 1,280.22 \$ 4,213.00 \$ Average \$ Amount Billed to Customer Accounts - (WATER)

\$ 40.46 \$ 72.01 Median \$ Amount Billed to Customer Accounts - (WASTEWATER)

Average Utility Usage Per Customer Account - (WASTEWATER)

Average Utility Usage Per Customer Account - (WASTEWATER) Median Utility Usage Per Customer Account - (WASTEWATER) 40.46 \$ 35.08 \$ 4,938.39 \$ 3,963.00 \$ Average \$ Amount Billed to Customer Accounts (WATER)

S 46.37 \$ 72.87 Median \$ Amount Billed to Customer Billed to Customer Accounts - (WASTEWATER)

Median \$ Amount Billed to Customer Accounts - (WASTEWATER)

Average Utility Usage Per Customer Account - (WASTEWATER) Median Utility Usage Per Customer Account - (WATER) Number of Customers: (WATER) 455.36 \$ 428.19 \$ 404.70 \$ 23,861.20 \$ 2,001.00 \$ 11,931.00 \$ Median \$ Amount Billed to Customer Accounts - (WASTEWATER)

Average Utility Usage Per Customer Account - (WATER) 360.99 40,792.67

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Page 4 Customers, Financials, Usages

P.L. 2022, CHAPTER 107 Sections 2a(14) & 3a(14): P.L. 2022, CHAPTER 107 Sections 2a(18) & 3a(18): The Total Dollar Amounts Billed to and Collected from Customer Accounts and Mov The Numbers Compare To the Previous Year At The Same Time As Well As The Same Time In 2019.

More Time In 2019.

More Time In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Notes: [Insert notation here for any of the sections - expand cell needed]

Staff interprets the following words, under the 1. Sales Revenue - the amount of money ear 2. Operating Revenue - the total amount of m including the generation, transmission, and d 3. Nex Revenue - the total amount of revenue and allowances from its orose revenue.

Total Dollar Amounts Billed to Customer Accounts	Total Dollar Amounts Collected From Customer Accounts
\$ 70,270.47	\$ 56,942.67

Sales Revenue	Operating Revenue	Net Revenu
74,940	74,987	74,98

Amo	Total Dollar bunts Billed to omer Accounts	tal Dollar Amounts Collected From ustomer Accounts
\$	49,346.20	\$ 37,984.22
l —		

Sales Revenue		Net Revenue
51,202	51,249	51,249
	· ·	

Total Dollar Amounts Billed to Customer Accounts		Total Dollar Amounts Collected From Customer Accounts	
\$	53,244.93	\$	51,281.24
		1	

Operating Revenue	Net Revenu
48,670	48,67

Total Dollar Amounts Billed to Customer Accounts		Total Dollar Amounts Collected From Customer Accounts		
\$	4,253.57	\$	3,424.07	

Sales Revenue	Operating Revenue	Net Revenu
4,730	4,733	4,73

Amou	tal Dollar ints Billed to ner Accounts	Total Dollar Amounts Collected From Customer Accounts
\$	2,960.98	\$ 3,712.24
I —		

Sales Revenue	Operating Revenue	Net Revenue
3,238	3,241	3,241

Total Dollar Amounts Billed t Customer Account	0	otal Dollar Amounts Collected From Customer Accounts
\$ 4,841.8	6 \$	2,641.89
	+	
	-	

	Sales Revenue	Operating Revenue	Net Revenue
	3,179	3,189	3,189
I			

P.L. 2022, CHAPTER 107 Sections 2a(3) & 3a(3)

The Number of Local Utility and Public Utility Service Customers:

- Who Were Sent Disconnection Notices Due to Bill Non-Payment

- Who Were Disconnected Due to Bill Non-Payment

- Who Were Reconnected After Being Previously Disconnected Due to Bill Non-Payment

- Average Time Between Service Disconnection Due to Non-Payment and Service Reconnection

How the Numbers Compare to the Same Time in the Previous Year as Well as in 2019

ng tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & S	ower Company							Continue work paper ->
Sep-22	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Зер-22		Workague		01021	93	'		0
	Totals							0
					Name have of Constanting		December of the	A Time Determine
	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-21		Montague		07827	0	0	0	0
		1	1	1	1			
		1		1				
	Totals							0
	Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-19		Montague		07827	153	10	5	3.6
Í	Totals							3.6
	Totals							3.6
Sen-22	Totals Non-Residential	City	Municipality	Zip Code	Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment	Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-22		City	Municipality	Zip Code 07827	Sent Disconnection Notices Due to Bill Non-	Disconnected Due to Bill	Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and
Sep-22			Municipality		Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-22			Municipality		Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-22			Municipality		Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-22	Non-Residential		Municipality		Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-22			Municipality		Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-22	Non-Residential		Municipality Municipality		Sent Disconnection Notices Due to Bill Non- Payment	Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection
Sep-22 Sep-22	Non-Residential Totals	Montague		07827	Sent Disconnection Notices Due to Bill Non- Payment 3 Number of Customers Sent Disconnection Notices Due to Bill Non- Notices Due to Bill Non-	Non-Payment O Number of Customers Disconnected Due to Bill	Being Previously Disconnected Due to Bill Non-Payment O Reconnections after Being Previously Disconnected Due to Bill	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and
1	Non-Residential Totals	Montague City		07827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 3 Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Non-Payment Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment O Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and
1	Non-Residential Totals	Montague City		07827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 3 Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Non-Payment Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment O Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
1	Non-Residential Totals	Montague City		07827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 3 Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Non-Payment Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment O Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
1	Non-Residential Totals	Montague City		07827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 3 Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Non-Payment Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment O Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
1	Non-Residential Totals Non-Residential	Montague City		07827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 3 Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Non-Payment Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment O Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0
1	Non-Residential Totals	Montague City		07827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment 3 Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Non-Payment Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment O Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0 [AVERAGE OF SUM] Average Time Between Service Disconnections
Sep-21	Non-Residential Totals Non-Residential	City City City		2ip Code 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment Number of Customers Disconnected Due to Bill Non-Payment O Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection 0
1	Non-Residential Totals Totals	Montague City Montague	Municipality	07827 Zip Code	Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Number of Customers Sent Disconnection Notices Due to Bill Non- Notices Due to Bi	Number of Customers Number of Customers Disconnected Due to Bill Non-Payment O	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection (AVERAGE OF SUM) Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Disconnections
Sep-21	Non-Residential Totals Totals	City City City	Municipality	2ip Code 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment Number of Customers Disconnected Due to Bill Non-Payment O Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection (AVERAGE OF SUM) Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Disconnections
Sep-21	Non-Residential Totals Totals	City City City	Municipality	2ip Code 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment Number of Customers Disconnected Due to Bill Non-Payment O Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection (AVERAGE OF SUM) Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Disconnections
Sep-21	Non-Residential Totals Totals	City City City	Municipality	2ip Code 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment Number of Customers Disconnected Due to Bill Non-Payment O Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection (AVERAGE OF SUM) Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Disconnections
Sep-21	Non-Residential Totals Totals	City City City	Municipality	2ip Code 2ip Code	Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment Number of Customers Sent Disconnection Notices Due to Bill Non- Payment	Number of Customers Disconnected Due to Bill Non-Payment Number of Customers Disconnected Due to Bill Non-Payment O Number of Customers Disconnected Due to Bill Non-Payment	Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment 0 Reconnections after Being Previously Disconnected Due to Bill Non-Payment	Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Reconnection [AVERAGE OF SUM] Average Time Between Service Disconnections Due to Non-Payment and Service Disconnections

he Number of Customer Accounts That Became Eligible for	
Disconnection Due to Bill Non-Payment But Were Not	
Disconnected Because of Any Legally Mandated or Voluntary	
Suspensions of Disconnections Due to The Coronavirus 2019 Pandemic	
randemic	
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lotes: [Insert notation here for any of the sections - expand cell if needed	1]
Number of Customer Accounts Elligible for Disconnetion for Non-	Payment that wei
Not Disconnected	
87	
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Not Disconnected	
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Number of Customer Accounts Elligible for Disconnetion for Non-	Payment that we
Not Disconnected	
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Number of Customer Accounts Elligible for Disconnetion for Non- Not Disconnected	Payment that we
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F.A. 6024 CHAPL 1St 197 Sections 2410 8 July 1 The Number Of Loutinoners in Arrests By 30, 60, 50, 120, 150 And 180 Days At The End Of Each Month, The Total Toliar Amount Owed And Average Amount Owed For Customer in Each Off Those Categories, And How The Numbers Clock, Pursuant To This Paragraph, Compare To The Same Time Previous Year And In 2019.

Staff interprets Arrears, under the context of Sections 2a(5) & 3a(5) as follows:
The amount of Immery that a customer owes to a silling provider for services that have already been provided but have not been paid for.
Andre DPA's or casteries customer credits of a DPA. subsort of be included in this section of the record as Sections 2a(7) & 3a(7) request those amounts.

 Average Amount of Residential Arrearage Dollars

 30-59 Days
 60-89 Days
 90-119 Days
 120-149 Days
 150-179 Days
 180+ Days

 \$ 94.48
 \$ 86.37
 \$ 65.15
 \$ 79.82
 \$ 73.92
 \$ 894.57
 Nessonia Areange Dolars 30-59 Days 60-89 Days 90-119 Days 120-149 Days 150-179 Days 180+ Days \$20.313.91 \$ 11.314.22 \$ 5.538.17 \$ 4.390.32 \$ 2.735.18 \$ 31.310.05 \$20313.91 \$ 11.314.22 \$ 5.538.17 \$ 4.390.32 \$ 2.735.18 \$ 31.310.05 Average Amount Owed \$ 94.48 \$ 86.37 \$ 66.15 \$ 79.82 \$ 73.92 \$ 894.57 | Sep 21 | Sep 2 | Sep | Average Amount of Residential Arrearage Dollars | 30-69 Days | 60-89 Days | 90-119 Days | 120-149 Days | 150-179 Days | 180+ Days | 5 71.20 | \$ 76.08 | \$ 82.50 | \$ 78.97 | \$ 82.91 | \$ 515.92 | 21.715.95 \$ 13.237.98 \$ 10.477.91 \$ 8.291.68 \$ 7.130.30 \$ 66.038.27 Average \$ 71.20 \$ 76.08 \$ 82.50 \$ 78.97 \$ 82.91 \$ 515.92 | Number of Residential Customers in Arreas*
| Municipality | Zin code | 30-59 Days | 60-89 Days | 90-119 Days | 120-149 Days Average Amount of Residential Arrearage Dollars

30.59 Days 60.89 Days 90.119 Days 120.149 Days 150.179 Days 180+ Days
\$ 67.27 \$ 51.70 \$ 50.49 \$ 72.67 \$ 73.75 \$ 176.67

| STANDARDZED PL. 2022.
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						esidential Custo			1				al Arrearage Doll							Residential Arrei		
	Municipality		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days						150-179 Days			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	
Montague		07827	5	2	2	3	2	1		\$ 2,473,27	\$ 128.96	\$ 24.01	\$ 1,136,56	\$ 37.19	\$ 569.81		\$ 494.65	\$ 64,48	\$ 12.01	\$ 378.85	\$ 18.60	\$ 569.81
																						+
-														_								
Total Number of Custome			5	2	2	3	2	1	Total Dollar Amount	\$ 2,473.27	\$ 128.96	\$ 24.01	\$ 1,136,56	\$ 37.19	\$ 569.81	Average Amount Owed	\$ 494.65	\$ 64,48	\$ 12.01	\$ 378.85	\$ 18.60	\$ 569.81
						esidential Custo							al Arrearage Doll							Residential Arre		
City	Municipality		30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	180+ Days						150-179 Days			30-59 Days	60-89 Days	90-119 Days	120-149 Days	150-179 Days	
Montague		07827	10	6	4	3	2	9		\$ 2,580.11	\$ 1,108.78	\$ 197.51	\$ 94.57	\$ 58.80	\$ 822.07		\$ 258.01	\$ 184.80	\$ 49.38	\$ 31.52	\$ 29.40	\$ 91.34
																						+
-														_								
-														_								
													_									
Total Number of Custome			10	- 6	4	3	2	9	Total Dollar Amount	\$ 2,580,11	\$ 1,108,78	S 197.51	S 94.57	S 58.80	\$ 822.07	Average Amount Owed	S 258.01	S 184.80	S 49.38	S 31.52	S 29.40	\$ 91.34
			_		umber of Non-P	esidential Custo	more		i			Non-Paridenti	Arrearage Doll	are				Augrago	mount of Non-	Residential Arre	arana Dollare	
	Municipality	Zin code	20 F0 Dave				150-179 Days	400 - De		20 FO Deve				150-179 Days	400 - De-e		20 50 0				150-179 Days	400 - Davis
Montague	Municipality	2ID code 07827	30-59 Days	60-69 Days	90-119 Days	120-149 Days	150-179 Days	100+ Days			\$ 143.91				e .		50-59 Days	60-00 Days	\$ 43.28	\$.	\$.	S .
morangon.	1	OT UK.	10	- 3	-			-		9 1,340.20	y 143.91	y 80.33					y 134.03	J 47.37	9 43.20			, ·
					†									†								
1																						
																					_	
Total Number of Custome			10	3	2				Total Dollar Amount	\$ 1,348.26	3 143.91	3 86.55	\$.	\$.	> .	Average Amount Owed	3 134.83	\$ 47.97	3 43.28	3 .	\$.	\$.

P.L. 2022, CHAPTER 107 Sections 2a(7) &3a(7):
The Number Of Customers Enrolled In Deferred
Payment Agreements At The End of Each
Month, The Total Dollar Amount Of Arrears And
Average Amount Of Arrears Per Customer
Subject To Those Agreements, The Average
Length Of The Renayment Term Under Those

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Continue work paper -> Montague Water & Sewer Company

& Sewer C	ompany						Contained Work paper
	City	Zip Code	Number of Customers Enrolled in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amount	Average Amount Owed Per Customer	Average Length o Repayment Term
Sep-22	Montague	07827	59	\$ 72.03	\$ 57,561.93	\$ 1,009.86	12
į							
ļ							
				\$ 72.03		\$ 1,009.86	\$ 12
	City	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length o
Sep-21	Montague	07827	16	\$ 53.40	\$ 9,765.61	\$ 697.54	
ŀ							
ŀ							
ŀ							
ĵ				\$ 53.40		\$ 697.54	\$ 12
	City	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length o
Sep-19	Montague	07827	0	\$ -	\$ -	\$ -	
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				\$ -		\$ -	\$
	City	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length o Repayment Term
Sep-22	Montague	07827	0	\$ -	\$ -	\$ -	
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				#DIV/0!		#DIV/0!	#DIV/0!
	City	Zip Code	Number of Customers in Deferred Payment Agreements	Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	Average Amount Owed Per Customer	Average Length on Repayment Term
Sep-21							
	Montague	07827	0	\$ -	\$ -	\$ -	
	Montague	07827	0	\$ -	\$ -	\$ -	
,	Montague	07827	0	\$ -	\$ -	\$ -	
	Montague	07827	0	\$ -	\$ -	\$ -	
	Montague	07827	0	\$ -	\$ -	\$ -	
	Montague	07827	0	\$ -	\$ -	\$ -	
	Montague	07827	0	\$ -	\$ -	\$ -	
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	Montague	07827	0	\$ - mDIV/0!	\$ -	\$ - #DIV/0!	#DIV/0!
	Montague City	07827	Number of Customers in Deferred Payment Agreements		Total Deferred Payment Agreements Dollar Amounts		Average Length o
			Number of Customers in Deferred Payment Agreements	#DIV/0!	Total Deferred Payment Agreements	#DIV/0!	Average Length o
	City	Zip Code	Number of Customers in Deferred Payment Agreements	#DIV/0! Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	#DIV/0! Average Amount Owed Per Customer	Average Length o
	City	Zip Code	Number of Customers in Deferred Payment Agreements	#DIV/0! Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	#DIV/0! Average Amount Owed Per Customer	Average Length o
	City	Zip Code	Number of Customers in Deferred Payment Agreements	#DIV/0! Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	#DIV/0! Average Amount Owed Per Customer	Average Length o
	City	Zip Code	Number of Customers in Deferred Payment Agreements	#DIV/0! Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	#DIV/0! Average Amount Owed Per Customer	Average Length o
	City	Zip Code	Number of Customers in Deferred Payment Agreements	#DIV/0! Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	#DIV/0! Average Amount Owed Per Customer	Average Length o
	City	Zip Code	Number of Customers in Deferred Payment Agreements	#DIV/0! Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	#DIV/0! Average Amount Owed Per Customer	#DIV/0! Average Length of Repayment Term
	City	Zip Code	Number of Customers in Deferred Payment Agreements	#DIV/0! Average Monthly Installment Amount	Total Deferred Payment Agreements Dollar Amounts	#DIV/0! Average Amount Owed Per Customer	Average Length o

P.L. 2022, CHAPTER 107 Sections 2a(8) &3a(8):
The Number Of Customers That Entered Into, Successfully Completed,
Or Defaulted From A Deferred Payment Agreement, The Total Dollar
Amount Of Arrears And Average Amount Of Arrears Per Customer
Subject To Those Agreements, and How The Numbers Cited, Pursuant
To This Paragraph, Compare To The Same Time Previous Year And In
2019.

Number of Customers that Entered Into	Total Dollar Amount of Arrears of Customers	Average Amount of Arrears of customers	Number of Customers that Successfully	Total Dollar Amount of Arrears Successfully	Average Amount of Arrears Successfully	Number of Customers that Defaulted on their	Total Dollar Amount of	Average Amount of Arrears of Customers
Deferred Payment Agreements	that entered into Deferred Payment	that entered into Deferred Payment	Completed Deferred Payment Agreements	Completed by Deferred Payment Agreement	Completed by Deferred Payment Agreement	Deferred Payment Agreements	Default Arrears	who Defaulted on their Deferred Payment
3	Agreements \$ 304.70	Agreements \$ 304.70	3	\$ 4,892.93	\$ 1,630.98	0	\$ -	Agreements
3	\$ 304.70	\$ 304.70	3	φ 4,692.93	ψ 1,030.98	0	-	· -
		\$ 304.70			\$ 1,630.98			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
3	\$ 89.08	\$ 89.08	0	\$ -	\$ -	0	\$ -	\$ -
		\$ 89.08			\$ -			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
0	\$ -	\$ -	0	\$ -	\$ -	0	\$ -	\$ -
		\$ -			\$ -			\$ -
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
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		Average Amount of						Average Amount of
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Arrears of Customers who Defaulted on their Deferred Payment Agreements
,		#DIV/0!			#DIV/0!			#DIV/0!
Number of Customers that Entered Into Deferred Payment Agreements	Total Dollar Amount of Arrears entered into a Deferred Payment Agreements	Average Amount of Arrears of customers that entered into Deferred Payment Agreements	Number of Customers that Successfully Completed Deferred Payment Agreements	Total Dollar Amount of Arrears Successfully Completed by Deferred Payment Agreement	Average Amount of Arrears Successfully Completed by Deferred Payment Agreement	Number of Customers that Defaulted on their Deferred Payment Agreements	Total Dollar Amount of Default Arrears	Average Amount of Arrears of Customers who Defaulted on their Deferred Payment Agreements
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P.L. 2022, CHAPTER 107 Sections 2a(12) & 3a (12)

The Number of Customers Charged Late Fees, Penalties, And Interest, The Total Dollar Amount Of Late Fees, Penalties, And Interest Charged And Average Amount Of Late Fees, Penalties And Interest Per Customer Subject To Such Charges, And How They Compare To The Prior Year At The Same Time As Well As In 2019.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Staff interprets the following words, under the context of Sections 2a(12) & 3a(12), as follows:

1. Late Fee - a charge that a customer incurs when they fail to pay a bill or make a payment by the due date.

2. Penalty - a charge that a customers incurs for violating the terms of an agreement or contract.

The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per	The Number of Customers Charged	Total Dollar Amount of Penalties	Average Amount of Penalties Per	The Number of Customers Charged	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
Late Fees	200100	Customer	Penalties	· onditio	Customer	Interest		
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
		page 1107						
		#DIV/0!			#DIV/0!			#DIV/0!
The Number of Customers Charged Late Fees	Total Dollar Amount of Late Fees	Average Amount of Late Fees Per Customer	The Number of Customers Charged Penalties	Total Dollar Amount of Penalties	Average Amount of Penalties Per Customer	The Number of Customers Charged Interest	Total Dollar Amount of Interest	Average Amount of Interest Per Customer
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P.L. 2022, CHAPTER 107 Sections 2a(9) & 3a(9) Available Customer Assistance Programs, Including Terms of Eligibility, Available Budget For Each Program, and Any Enhancements to The Programs That Are Being Made to Address Anticipated Increase in Demand

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes' section. Staff Note: Please input data for the residential customer class only.

Notes: [Insert notation here for any of the sections - expand cell if needed]

Montague Water & Sewer Company

Montague Water & Sewer Com	pany					
Utility Assistance Program	City	Municipality	Zip Code	Terms of Eligibility:	Available Budget:	Description of Enhancements to Programs to meet Increases in Demand
N/A						
Totals						

P.L. 2022, CHAPTER 1	107 Sections 2a(10) &	3a(10)	P.L. 2022, CHAPTER 107 Sec	tions 2a(11) & 3a(11)				
The Number of Custo Under Each Applicabl Number Compares to	le Utility Assistance P		Applicable Utility Assistance	Compares to The Same Time in				
Notes: [Insert notation I	here for any of the section	ons - expand cell if needed]	Notes: [Insert notation here for	any of the sections - expand cell if need	led]			
September-22	September-21	September-19	September-22		September-21		September-19	Continue work paper ->
[Month Year] Residential Number of Customers that Applied	[Month, Prior Year] Residential Number of Customers that Applied	[Month 2019] Residential Number of Customers that Applied	[Month, Year] Number of	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month, Prior Year] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program	[Month 2019] Number of Residential Customers that Receive Assistance for Arrears	The Amount (Dollars) of Funds Credited Towards the Accounts of Residents Participating in each Assistance Program
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P.L. 2022, CHAPTER 107 Sections 2a(15) & 3a(15)

The Methods and Contents of General Communications By Local and Public Utilities to Customers Concerning Their Rights and Available Assistance Programs if Customers Are Unable to Pay Their Bills in Full, Excluding Any Customer-Specific Communications

Notes: [Insert notation here for any of the sections - expand cell if needed]

Methods of Outreach :	Narrative Descriptions of the "Contents" of the Outreach and other relevant notes:	Indicate Whether Outreach Materials/Notices are provide in languages other than English: (Y/N)	Explanation of which Materials and Translated into what languages.	Links to any Webpage(s that Provides Information Concerning Customer Rights and Assistance Programs.

STANDARDIZED P.L. 2022, C. 107 REPORTING TEMPLATE Infrastructure Projects

P.L. 2022, CHAPTER 107 Sections 2a(17) & 3a (17)
Please List Any Planned Local Utility And Public Utility Infrastructur
Projects That Were Scheduled To Take Place During Or After The
Reporting Period That Were Canceled Or For Which The Actual Or
Anticipated Start Date Was Delayed Due To The Financial Or Other
Impacts Of The Coronavirus 2019 Pandemic

Please fill in each respective box, if the data is unavailable or cannot be broken down in any of the sections or following tabs please leave the column blank and disclose why in the "Notes" section.

Notes:

Project Name	Location of affected Project, if Applicable	Impact to Project Schedule	Reason for concern / project impacts	Description
N/A				
	The state of the s			

P.L. 2022, CHAPTER 107 Sections 2a(16) & 3a(16)

The Board's Assessment Of Whether Existing Customer Assistance Programs Are Presently, And In The Future, Sufficient To Meet The Financial Needs Of Customers In Arrears Who Are Unable To Pay Those Arrears In Full, As Well As The Needs Of Customers Who May Be Unable To Pay Future Bills

To be determined by the Board.

P.L. 2022, CHAPTER 107 Sections 2a(19) &3a(19):

Fach Local Utility's And Public Utility's Schedule Of Rates And Charges. As Used In This Paragraph, "Rates" Mean The Fixed Component, If Any, And The Volumetric Or Other Variable Component, If Any, Of The Cost Of Service That Are Applied To A Category Of Customers And "Charges" Mean Amounts That Are Billed To A Customer Under Specific Circumstances That Are Not Included In The Provider's Base Rate Including, But Not Limited To, Late Fees, Connection Fees, Impact Fees For New Development, Deposits For Opening New Accounts, And Any Other Fees, Surcharges, Or Penalties.

Staff Note: This is an illustrative example, please tailor the below to conform with your utility. Additionally, this MUST be done for each customer class within the Company's respective tariff.

If the data is unavailable please disclose why below.

Rates Residential Class - WATER Base Water Charge (Fixed Charge) - 5/8" & 3/4" Base Water Charge (Fixed Charge) - 1." Base Water Charge (Fixed Charge) - 1.5" Base Water Charge (Fixed Charge) - 2" Base Water Charge (Fixed Charge) - 3"	Place rates/ charges [Place rates/ charges] 15.96 39.90	[Cite Tariff Pages]
Residential Class - WATER Base Water Charge (Fixed Charge) - 5/8" & 3/4" Base Water Charge (Fixed Charge) - 1" Base Water Charge (Fixed Charge) - 1.5" Base Water Charge (Fixed Charge) - 2"	[Place rates/ charges]	
Residential Class - WATER Base Water Charge (Fixed Charge) - 5/8" & 3/4" Base Water Charge (Fixed Charge) - 1" Base Water Charge (Fixed Charge) - 1.5" Base Water Charge (Fixed Charge) - 2"	15.96	
Residential Class - WATER Base Water Charge (Fixed Charge) - 5/8" & 3/4" Base Water Charge (Fixed Charge) - 1" Base Water Charge (Fixed Charge) - 1.5" Base Water Charge (Fixed Charge) - 2"	15.96	
Base Water Charge (Fixed Charge) - 5/8" & 3/4" Base Water Charge (Fixed Charge) - 1" Base Water Charge (Fixed Charge) - 1.5" Base Water Charge (Fixed Charge) - 2"	15.96	
Base Water Charge (Fixed Charge) - 1" Base Water Charge (Fixed Charge) - 1.5" Base Water Charge (Fixed Charge) - 2"		21
Base Water Charge (Fixed Charge) - 1.5" Base Water Charge (Fixed Charge) - 2"		21
Base Water Charge (Fixed Charge) - 2"		21
	79.80	21
	127.68	
	239.40	21
Base Water Charge (Fixed Charge) - 4"	399.00	21
Base Water Charge (Fixed Charge) - 6"	798.00	21
Residential Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	21
Commercial Class - WATER	47.00	
Base Water Charge (Fixed Charge) - 5/8"	47.88	22
Base Water Charge (Fixed Charge) - 3/4"	71.82	22
Base Water Charge (Fixed Charge) - 1"	119.70	22
Base Water Charge (Fixed Charge) - 1.5"	239.00	22
Base Water Charge (Fixed Charge) - 2"	383.04	22
Base Water Charge (Fixed Charge) - 3"	718.20	22
Base Water Charge (Fixed Charge) - 4"	1,197.00	22
Base Water Charge (Fixed Charge) - 6"	2,394.00	22
Commercial Consumption Charge (Volumetric Charge per 1000 Gal)	15.88	22
Hydrants - WATER		
Monthly Fire Hydrant charge for High Point Country Club Community	37.8	24
<u>Charges</u>		
Disconnection Fee	37.5	18
Returned Check Fee	25	16
Deposits for unsatisfactory credit	2X monthly average bill	3
Other Fees: (Water Tax per 1000 Gal)	0.01	21
Residential Class - SEWER		
Base Sewer Charge (Fixed Charge)	72.94	14
Residential Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	14
Commercial Class - SEWER		
Base Sewer Charge (Fixed Charge) - 5/8"	364.70	15
Base Sewer Charge (Fixed Charge) - 3/4"	547.05	15
Base Sewer Charge (Fixed Charge) - 1"	911.75	15
Base Sewer Charge (Fixed Charge) - 1.5"	1,823.50	15
Base Sewer Charge (Fixed Charge) - 2"	2,917.60	15
Base Sewer Charge (Fixed Charge) - 3"	5,470.50	15
Base Sewer Charge (Fixed Charge) - 4"	9,117.50	15
Base Sewer Charge (Fixed Charge) - 6"	18,235.00	15
Commercial Consumption Charge (Volumetric Charge per 1000 Gal, max 2k Gal)	20.00	15
	[<u></u>
	<u> </u>	