## 1. New hires and their roles:

New Hire Roles by Executive or Non-Executive

### 2. Numerical goals and achievements such as arrearages collected:

N/A

### 3. Number of disconnections and reconnections by zip code:

Field Collection Visits, Disconnections, and Reconnections:

Field Collection Visits by customer classification

Disconnections by customer classification

Reconnections by customer classification

Field Collection Visits, Disconnections, and Reconnections:Field Collection Visits by customer classificationDisconnections by customer classificationReconnections by customer classification

Field Collection Visits, Disconnections, and Reconnections: Field Collection Visits by customer classification Disconnections by customer classification Reconnections by customer classification

#### 4. DPAs entered into:

Eligible Customers by Customer Classification	
New Agreement Offers by Customer Classification	
New Accepted Agreements by Customer Classification	
DPAs Still In Effect After the Following Time Periods	
90 Days	
120 Days	
150 Days	
180 Days	

Eligible Customers by Customer	Classification
New Agreement Offers by Customer Classification	
New Accepted Agreements by Customer Classification	

DPAs Still In Effect After the Following Time Periods	
90 Days	
120 Days	
150 Days	
180 Days	

Eligible Customers by Customer Classification
New Agreement Offers by Customer Classification
New Accepted Agreements by Customer Classification
DPAs Still In Effect After the Following Time Periods
90 Days
120 Days
150 Days
180 Days

## 5. Funds received from programs such as USF, Fresh Start, LIHEAP, PAGE ar

Utility Assistance Data
Lifeline
LIHEAP (Heating and Cooling Grants)
USF (electric & gas monthly benefits)
USF-Fresh Start
PAGE
NJ SHARES - SMART Program
NJ SHARES - Energy Grant (if distinguishable from SMART)
NJ SHARES - Suez Cares
NJ SHARES - Aqua Aid
NJ SHARES - NJAW Help To Others (H2O)
NJAW Low Income Payment Program (LIPP)
LIHWAP (Water & Wastewater)
Total

Utility Assistance Data
Lifeline
LIHEAP (Heating and Cooling Grants)
USF (electric & gas monthly benefits)
USF-Fresh Start
PAGE
NJ SHARES - SMART Program
NJ SHARES - Energy Grant (if distinguishable from SMART)
NJ SHARES - Suez Cares
NJ SHARES - Aqua Aid
NJ SHARES - NJAW Help To Others (H2O)
NJAW Low Income Payment Program (LIPP)

-	LIHWAP (Water & Wastewater)
	Total

Utility Assistance Data By Month
Lifeline
LIHEAP (Heating and Cooling Grants)
USF (electric & gas monthly benefits)
USF-Fresh Start
PAGE
NJ SHARES - Energy Grant
NJ SHARES - Suez Cares
NJ SHARES - Aqua Aid
NJ SHARES - NJAW Help To Others (H2O)
NJAW Low Income Payment Program (LIPP)
LIHWAP (Water & Wastewater)
Total

# 6. Detailed accounting of each regulatory asset cost claimed by each utility:

\$213,300.00 (since inception) - Account 182.3 – Other Regulatory Assets. Costs ass \$10,445,783.85 - Account 182.3 - Other Regulatory Assets. Costs associated with a

7. Amounts of arrearages recovered through any mechanism including the SBC Appropriations Act of 2021.

Bad Debt included in Rates

October 2021 - December 2021	
COVID Related New Hires	
Executive	Non-executive
0	0

Dec-21	
Residential	Commercial
1459	417
0	5
0	2

Nov-21	
Residential	Commercial
1447	387
0	0
0	0

Oct-21	
Residential	Commercial
1499	391
0	0
0	0

Dec-21	
Deferred Payment Arrangements	
Residential	Commercial
n/a	n/a
457	23
158	6
153	11
127	5
561	39

Nov-21	
Deferred Payment Arrangements	
Residential	Commercial
n/a	n/a
330	26

205	14
177	10
217	10
474	48

Oct-21	
Deferred Payment Arrangements	
Residential	Commercial
n/a	n/a
353	17
222	12
321	15
194	10
410	31

## ıd Lifeline:

Dec-21	
# Accounts Signed up	\$ Amount Credited to Accounts
542	\$63,000.00
970	\$336,456.00
18264	\$435,983.99
82	\$22,835.80
46	\$13,182.00
-	-
0	0
-	-
-	-
-	-
-	-
-	-
19904	\$871,457.79

Nov-21	
# Accounts Signed up	\$ Amount Credited to Accounts
-	-
10737	\$3,838,064.00
11698	\$285,978.05
653	\$1,311.07
29	\$7,518.00
-	-
4	\$1,793.00
-	-
-	-
-	-
-	-

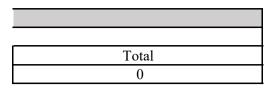
-	-
23121	\$4,134,664.12

Oct-21	
# Accounts Received Assistance	\$ Amount Credited to Accounts
3543	\$412,763.00
196	\$44,691.00
5176	\$151,930.18
188	\$8,261.29
47	\$14,123.00
10	\$5,880.00
-	-
-	-
-	-
-	-
-	-
9160	\$637,648.47

sociated with the printing and mailing of the customer bill of rights. Idditional reserve for allowance for uncollectibles.

# <sup>1</sup> (electric), base rates (gas) and from federal funds (American Rescue I

Oct-21	Nov-21
\$129,230.	\$322,927.21



Industrial	Total
0	1876
0	5
0	2

Industrial	Total
0	1834
0	0
0	0

Industrial	Total
0	1890
0	0
0	0

Industrial	Total
n/a	n/a
0	480
0	164
0	164
0	164 164 132
0	600

Industrial	Total
n/a	n/a
0	356

0	219
0	187
0	227
0	522

Industrial	Total
n/a	n/a
0	370
0	234
0	336
0	234 336 204 441
0	441

Avg \$ Amount Credited Per Account	
\$116.24	
\$346.86	
\$23.87	
\$278.49	
\$286.57	
-	
0	
-	
-	
-	
-	
-	
\$43.78	

Avg \$ Amount Credited Per Account	
-	
\$357.46	
\$24.45	
\$2.01	
\$259.24	
-	
\$448.25	
-	
-	
-	
-	

-
\$178.83

Avg \$ Amount Credited Per Account	
\$116.50	
\$228.02	
\$29.35	
\$43.94	
\$300.49	
\$588.00	
-	
-	
-	
-	
-	
\$69.61	

## Plan Act of 2021 and Consolidated

Dec-21 \$150,083.33